

Pittsburgh, PA 15213-3890

CMMI Appraisal Results

SEPG 2003 February 25, 2003

Dave Zubrow Software Engineering Institute

- SM SCAMPI, SCAMPI Lead Appraiser, SEPG, and SEI are service marks of Carnegie Mellon University.
- ® CMMI, Capability Maturity Model, and CMM are registered in the U.S. Patent and Trademark Office by Carnegie Mellon University.

Sponsored by the U.S. Department of Defense © 2003 by Carnegie Mellon University

© 2003 by Carnegie Mellon University

Report Documentation Page				Form Approved OMB No. 0704-0188		
maintaining the data needed, and c including suggestions for reducing	lection of information is estimated to completing and reviewing the collect this burden, to Washington Headqu uld be aware that notwithstanding ar DMB control number.	ion of information. Send comments arters Services, Directorate for Info	regarding this burden estimate rmation Operations and Reports	or any other aspect of the s, 1215 Jefferson Davis	nis collection of information, Highway, Suite 1204, Arlington	
1. REPORT DATE 25 FEB 2003		3. DATES COVERED 00-00-2003 to 00-00-2003				
4. TITLE AND SUBTITLE				5a. CONTRACT NUMBER		
CMMI Appraisal Results				5b. GRANT NUMBER		
				5c. PROGRAM ELEMENT NUMBER		
6. AUTHOR(S)				5d. PROJECT NUMBER		
				5e. TASK NUMBER		
				5f. WORK UNIT NUMBER		
	ZATION NAME(S) AND AE I niversity,Software I h ,PA,15213	()		8. PERFORMINO REPORT NUMB	G ORGANIZATION ER	
9. SPONSORING/MONITORING AGENCY NAME(S) AND ADDRESS(ES)				10. SPONSOR/MONITOR'S ACRONYM(S)		
				11. SPONSOR/MONITOR'S REPORT NUMBER(S)		
12. DISTRIBUTION/AVAII Approved for publ	LABILITY STATEMENT ic release; distributi	on unlimited				
13. SUPPLEMENTARY NO presentation from Boston, MA.	otes the Software Engine	eering Process Grou	p Conference (SI	EPG 2003), 2	4-27 February,	
14. ABSTRACT						
15. SUBJECT TERMS						
			17. LIMITATION OF	18. NUMBER		
a. REPORT unclassified	b. ABSTRACT unclassified	c. THIS PAGE unclassified	ABSTRACT Same as Report (SAR)	OF PAGES 23	RESPONSIBLE PERSON	

Standard Form 298 (Rev. 8-98) Prescribed by ANSI Std Z39-18



Presentation Objective

Provide a first look in detail at the results of CMMI[®] based appraisals

Address some questions and concerns regarding the use of CMMI as compared to CMM[®]

Encourage appraisal reporting



Outline

Demographics of Organizations Reporting SCAMPIsm Appraisals

- Site Type
- First Time vs reappraisal
- Geographical Distribution
- Organizational Size

How are organizations using CMMI?

- Model and Method Use
- Staged vs Continuous
- Model scope alternatives
- Number of projects appraised

What results are being reported?

- Maturity Profile
- Process area satisfaction

Concluding Remarks



Data Description

Data as of Feb 18, 2003 • many year end submissions included • presentation will be available from <u>http://www.sei.cmu.edu/sema</u>

Selected appraisals based on use of CMMI v1.0 or CMMI v1.1

For results only used SCAMPI v1.1 (Class A) appraisals

And, pulled data on these organizations' most recent SW-CMM when available



Where are the Appraisal Results Coming From?

40 Companies

- 2 appraised 8 organizations
- 1 appraised 5 organizations
- 1 appraised 4 organizations
- 1 appraised 3 organizations
- 8 appraised 2 organizations
- 27 appraised 1 organizations

71 Organizations

- Commercial 29
- DoD Contractor 22
- Civil Contractor 8
- Military Org 8
- Civil Org 2
- In House Dev 2



Appraisal History

50 organizations had not reported any prior assessments before using CMMI

- 24 used CMMI v1.0
- 26 used CMMI v1.1

21 organizations were reappraised and the prior appraisal used the following models

- 14 used CMM v1.1
- 1 used SA-CMM
- 6 used CMMI v1.0



Geographic Distribution of Appraisal Results

Countries

• USA	34
• Japan	13
Australia	8
• France	4
• India	4
 United Kingdom 	2
• Taiwan	2
• Denmark	1
• Russia	1
 South Korea 	1
 Switzerland 	1



Outline

Demographics of Organizations Reporting SCAMPI Appraisals

- Site Type
- First Time vs reappraisal
- Geographical Distribution
- Organizational

How are organizations using CMMI?

- Model and Method Use
- Staged vs Continuous
- Model scope alternatives
- Number of projects appraised

What results are being reported?

- Maturity Profile
- Process area satisfaction

Concluding Remarks



Model and Appraisal Method Use

	CMMI v1.0	CMMI v1.1	Total
SCAMPI v1.1	3	33	36
SCAMPI v1.0	32	5	37
SCE	4		4
Total	39	38	77

Note: the 71 organizations account for 77 CMMI based appraisals

© 2003 by Carnegie Mellon University

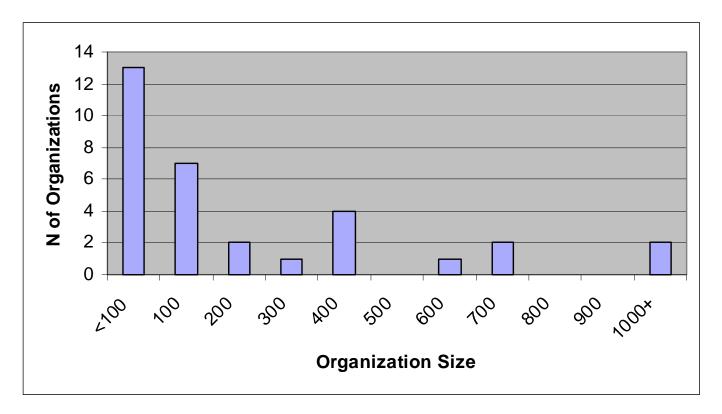


Model Scope and Representation

Scope	Staged	Continuous	
SW + SE	14	6	
SW + SE + IPPD	1		
SW + SE + IPPD + SS			
SW + SE + + SS	3	1	
SW	3	1	
SE	2	2	



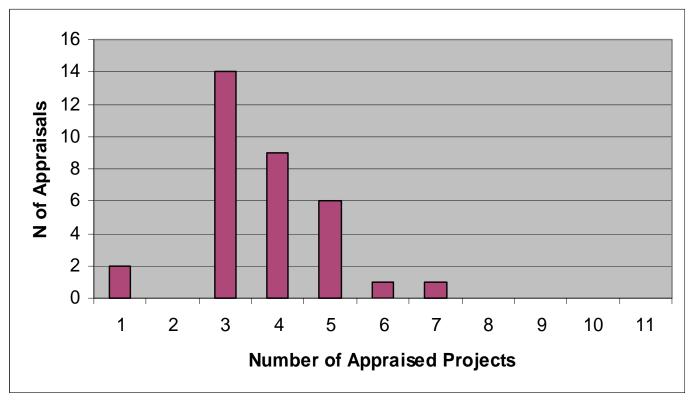
Organization Size



N = 32



Number of Projects Appraised



N = 33



Observation: Selected Architecture and Sequence of Appraisals

In the few instances of repeated use of the models, the sites used the same representation for all appraisals.

However, some indication of using SCAMPI A method with the continuous representation to perform a "gap analysis" prior to a SCAMPI A using the staged representation.



Outline

Demographics of Organizations Reporting SCAMPI Appraisals

- Site Type
- First Time vs reappraisal
- Geographical Distribution
- Organizational Size

How are organizations using CMMI?

- Model and Method Use
- Staged vs Continuous
- Model scope alternatives
- Number of projects appraised

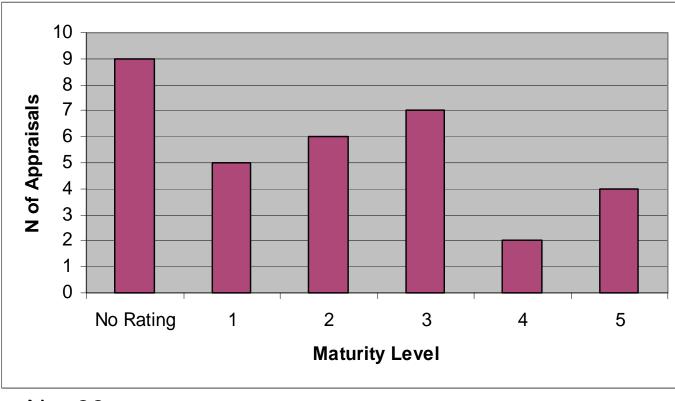
What results are being reported?

- Maturity Profile
- Process area satisfaction

Concluding Remarks



Maturity Profile - All CMMI v1.1, SCAMPI v1.1



N = 33



Maturity Profile – 2

Maturity Level	First Time Reports	Reappraised Organizations	
No Rating	8	1	
1	5		
2	5	1	
3	4	3	
4	2		
5		4	



Change in Maturity Level Rating

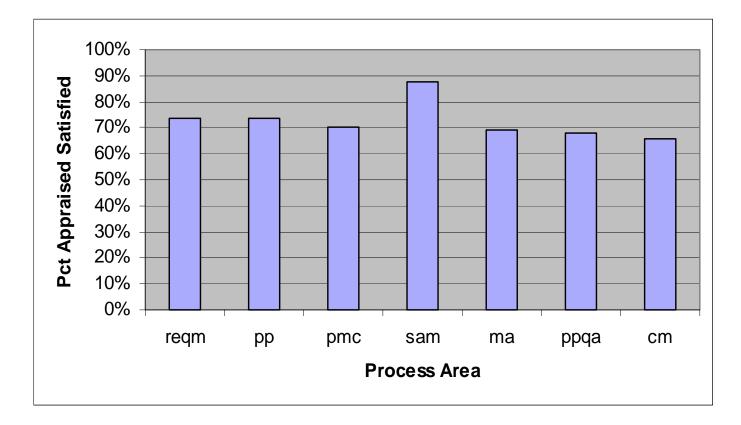
		1	2	3	4	5
Prior Maturity	1					
Level	2			1		
	3		1	2		1
	4					3
	5					

Current Maturity Level

© 2003 by Carnegie Mellon University

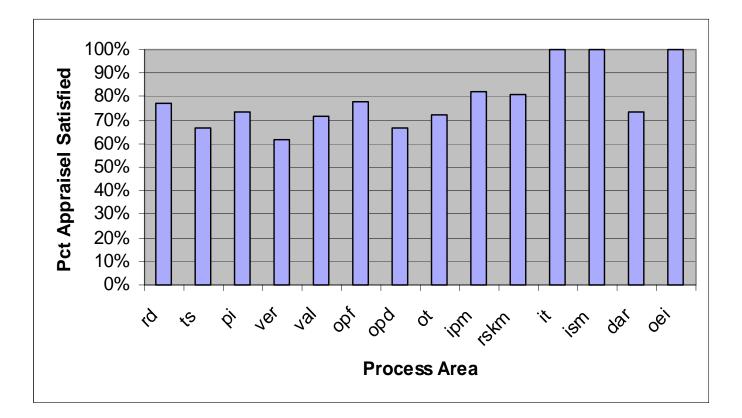


Process Area Satisfaction – ML2



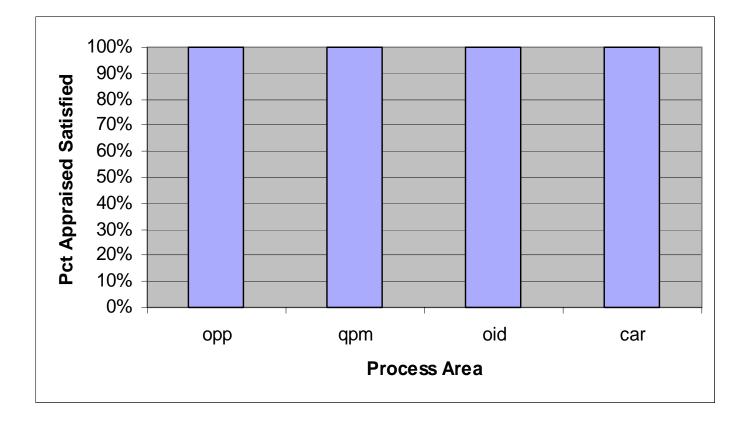


Process Area Satisfaction – ML3





Process Area Satisfaction – ML4&5





Concluding Remarks

Has the bar been raised?

- New process areas do not seem to be appraised as unsatisfied more frequently than other process areas
- New process areas are not being "avoided"

Model Scope

- Organizations seem to mostly be using the Software and Systems Engineering scope
- But, note that other alternatives are being used and each discipline has been used



What's Next?

CMMI Community Process Profile

- Based exclusively on SCAMPI A v1.1 and CMMI v1.1
- Will include staged and continuous results
- Will be published twice a year

Additional Data Collection

• Start to collect B and C data



Questions and Contact Info

Dave Zubrow

dz@sei.cmu.edu

412-268-5243

To submit Appraisal Packages pais@sei.cmu.edu

To check for new forms

http://www.sei.cmu.edu/sema/packet.html

© 2003 by Carnegie Mellon University