

## OCCUPATIONAL SURVEY REPORT

19950906 062

**SERVICES** 

AFSC 3M0X1

AFPT 90-781-022

**JUNE 1995** 

OCCUPATIONAL ANALYSIS PROGRAM
AIR FORCE OCCUPATIONAL MEASUREMENT SQUADRON
AIR EDUCATION and TRAINING COMMAND
RANDOLPH AFB, TEXAS 78150-4449

APPROVED FOR PUBLIC RELEASE; DISTRIBUTION UNLIMITED

Bridge Delice Country of State

## **DISTRIBUTION FOR AFSC 3M0X1 OSR**

	<u>OSR</u>	ANL EXT	TNG <u>EXT</u>	JOB <u>INV</u>
AFOMS/OMDQ	1			
AFOMS/OMYXL	10		5	10
AL/HRMM	2			
ARMY OCCUPATIONAL SURVEY BRANCH	1			
CCAF/AYX	1			
DEFENSE TECHNICAL INFORMATION CENTER	2			
HQ ACC/DPTTF	3		3	
HQ AETC/DPAEE	3		3	
HQ AFMC/DPUE	3		3	
HQ AFMPC/DPMRAD3	1			
HQ AFMPC/DPPAPC	1			
HQ AFSPACECOM/DPAE	3		3	
HQ AFSVA/SVXT, 10100 REUNION PLACE (AIRPORT CENTER),	l	1	1	1
SAN ANTONIO TX			_	•
HQ AMC/DPAET	I			
HQ PACAF/DPAET	3		3	
HQ USAF/SV, 1770 AIR FORCE PENTAGON, WASHINGTON	1		1	
DC 20330-1770				
HQ USAFE/DPATTJ	3		3	
HQ USMC/STANDARDS BRANCH	1			
NODAC	1			
37 TRG/TTV, 1000 MERCURY DRIVE, LACKLAND AFB TX 78236-5717	1		1	
344 TRS/TTST, 1411 MEIVOHER DRIVE, STE 1, LACKLAND	10	1	10	3
AFB TX 78236-5418				
344 TRS/TTX, 1340 EAGLE DR, LACKLAND AFB TX 78236-5706	1		1	



## TABLE OF CONTENTS

	PAGE <u>NUMBEI</u>
PREFACE	vi
SUMMARY OF RESULTS	viii
INTRODUCTION	1
Background	1
SURVEY METHODOLOGY	
Inventory Development	3
Survey Administration	4
Survey Sample	4
Task Factor Administration	6
SPECIALTY JOBS (Career Ladder Structure)	7
Overview of Specialty Jobs	7
Group Descriptions	9
Comparison to Previous Survey	28
ANALYSIS OF DAFSC GROUPS	28
Skill-Level Descriptions and Comparisons	33
Summary	31
AFMAN 36-2108 Specialty Description Analysis	37
TRAINING ANALYSIS	40
Task Difficulty Data	40
First-Enlistment Personnel Analysis	40
1-12 Month TICF Analysis	45
Services Utilization and Training Workshop (U&TW) 11-14 Octobe	т 1994 47
JOB SATISFACTION ANALYSIS	47
	48

THIS PAGE INTENTIONALLY LEFT BLANK

## TABLE OF CONTENTS

(Tables, Figures, Appendices)

		PAGE <u>NUMBER</u>
TABLE 1	MAJCOM REPRESENTATION OF SAMPLE	5
TABLE 2	PAYGRADE DISTRIBUTION	5
TABLE 3	AVERAGE PERCENT TIME SPENT ON DUTIES BY CAREER LADDER JOBS	10-11
TABLE 4	SELECTED BACKGROUND DATA FOR DAFSC 3M0X1 CAREER LADDER JOBS	12-13
TABLE 5	SPECIALTY JOB COMPARISONS BETWEEN CURRENT AND PREVIOUS SURVEYS	29-30
TABLE 6	DISTRIBUTION OF SKILL-LEVEL MEMBERS ACROSS CAREER LADDER JOBS (PERCENT MEMBERS)	31
TABLE 7	TIME SPENT ON DUTIES BY MEMBERS OF SKILL-LEVEL GROUPS (RELATIVE PERCENT OF JOB TIME)	32
TABLE 8	REPRESENTATIVE TASKS PERFORMED BY AFSC 3M031 PERSONNEL	34
TABLE 9	REPRESENTATIVE TASKS PERFORMED BY AFSC 3M051 PERSONNEL	35
TABLE 10	REPRESENTATIVE TASKS PERFORMED BY DAFSC 3M071 PERSONNEL	36
TABLE 11	REPRESENTATIVE TASKS PERFORMED BY DAFSC 3M091 PERSONNEL	38
TABLE 12	REPRESENTATIVE TASKS PERFORMED BY DAFSC 3M000 PERSONNEL	39
TABLE 13	DAFSC 3M0X1 TASKS WITH HIGHEST TASK DIFFICULTY RATINGS	41
TABLE 14	RELATIVE PERCENT OF TIME SPENT ACROSS DUTIES BY FIRST-ENLISTMENT AFSC 3M0X1 PERSONNEL	43

## TABLE OF CONTENTS (Continued) (Tables, Figures, Appendices)

	PAGE <u>NUMBER</u>
	44
GENERAL INFORMATION ON 1-12 MONTHS TICF PERSONNEL (N=306)	46
COMPARISON OF JOB SATISFACTION INDICATORS FOR TAFMS GROUPS (PERCENT MEMBERS RESPONDING)	49
COMPARISON OF JOB SATISFACTION INDICATORS FOR CURRENT SURVEY TO PREVIOUS SURVEYS (PERCENT MEMBERS RESPONDING)	50
JOB SATISFACTION INDICATORS FOR AFSC 3M0X1 JOBS	
Career Ladder Structure	7 38
OF CAREER LADDER JOBS	
	PERSONNEL (N=306)  COMPARISON OF JOB SATISFACTION INDICATORS FOR TAFMS GROUPS (PERCENT MEMBERS RESPONDING)  COMPARISON OF JOB SATISFACTION INDICATORS FOR

## **PREFACE**

This report presents the results of an Air Force Occupational Survey of the Services career ladder (AFSC 3M0X1). Authority to conduct occupational surveys is contained in AFI 36-2623. Computer products used in this report are available for use by operations and training officials.

Chief Master Sergeant Jeffrey L. Milligan, Inventory Development Specialist, developed the survey instrument. Mr. James B. Keeth, Occupational Analyst, analyzed the data, and wrote the final report. Mr. Wayne Fruge provided computer programming support, and Ms. Linda McDonald provided administrative support. Major Randall C. Agee, Chief, Airman Analysis Section, Occupational Analysis Flight, Air Force Occupational Measurement Squadron (AFOMS), reviewed and approved this report for release.

Copies of this report are distributed to Air Staff sections, major commands, and other interested training and management personnel. Additional copies are available upon request to the AFOMS, Attention: Chief, Occupational Analysis Flight (OMY), 1550 5th Street East, Randolph AFB, Texas 78150-4449 (DSN 487-6623).

RICHARD C. OURAND, JR., Lt Col, USAF Commander Air Force Occupational Measurement Squadron JOSEPH S. TARTELL Chief, Occupational Analysis Flight Air Force Occupational Measurement Squadron

THIS PAGE INTENTIONALLY LEFT BLANK

## SUMMARY OF RESULTS

- 1. <u>Survey Coverage</u>: The Services career ladder (AFSC 3M0X1) was surveyed to obtain current job and task data for use in examining training programs. Survey results are based on responses from 3,279 AFSC 3M0X1 personnel, which represents 62 percent of the assigned population.
- 2. <u>Career Ladder Structure</u>: Structure analysis identified 14 very diverse jobs: Cooks, Storeroom, Accountants, Managers, Supervisors and Superintendents, Contingency, Search and Recovery, Mortuary Affairs, Dorm Managers, Quality Assurance Evaluation (QAE), Linen Exchange, Fitness and Recreation, Lodging, and SIMS Administrators. Very little overlap in tasks performed was found across the 14 jobs.
- 3. <u>Career Ladder Progression</u>: A clear pattern of job progression is noted. Members at the 3-skill level tend to work primarily in the cooking function, with smaller numbers of personnel also working in the fitness, recreation, and lodging jobs. At the 5-skill level, job possibilities open up sharply, with members moving away from the cooking area and going to work in any one of nine other areas. This broadening of job experience continues into the 7-skill level, including an increase in personnel working in supervisory jobs. It is only at the 9- and CEM levels that the job of a Services incumbent clearly becomes that of a manager, with very little, if any, technical work being performed. The AFMAN 36-2108 Specialty Description provides a broad and accurate overview of tasks and duties performed within the career ladder, as well as the primary responsibilities of members in the 14 jobs identified by the job structure analysis process.
- 4. <u>Training Analysis</u>: Data from this occupational survey were used in a Services Utilization and Training Workshop (U&TW) held 11-14 October 1994 at HQ AFSVA in San Antonio, Texas. The STS for the DAFSC 3M031 resident course was reviewed for adequacy and compliance with OSR findings. Several training areas were changed based on a review of the OSR data.
- 5. <u>Job Satisfaction Analysis</u>: In general, job satisfaction among most AFSC 3M0X1 personnel is good, with the lowest satisfaction found among first-enlistment personnel. When compared to previous OSRs, most indicators in the current study reflected higher satisfaction than was seen in the 1980 Food Service survey, but in many instances, show a drop when compared to the 1986 Services and 1987 Fitness and Recreation surveys. As for job satisfaction for the major jobs identified, Linen Exchange, Cook, Dorm Manager, and Storeroom jobs showed the lowest job interest, while SIMS Administrator, Contingency, and Mortuary Affairs jobs had the highest job interest.

6. <u>Implications</u>: The AFSC 3M0X1 career ladder reflects a wide diversity and variety of jobs being performed. Almost 40 percent of career ladder members work in the Food Service or Storeroom areas. Other large job areas included Fitness and Recreation and Lodging. Other members work either in a supervisory or management job or in one of many specialized jobs. Despite the diversity of work found in the career ladder, job progression shows a distinct pattern as one moves from the 3-skill level to the 9-skill and CEM levels. The AFMAN 36-2108 Specialty Description broadly describes the jobs performed. Training provided in the 3-skill level resident course was revised to better reflect utilization patterns in the field. Job satisfaction is fairly good for career ladder incumbents, with only a few weak areas noted.

## OCCUPATIONAL SURVEY REPORT SERVICES CAREER LADDER (AFSC 3M0X1)

## INTRODUCTION

This is a report of an occupational survey of the Services career ladder conducted by the Occupational Analysis Flight, Air Force Occupational Measurement Squadron (AFOMS). The current Services career ladder was created following a series of mergers that began in April 1988 with the merger of Food Services (AFSC 622X0) and Services (AFSC 611X0) into AFSC 623X0. Personnel in this AFSC worked in Air Force dining facilities, billeting offices, dormitory management, linen exchange, and mortuary affairs. On 31 October 1992, the Services career ladder (AFSC 623X0) merged with the Recreation and Fitness career ladder (AFSC 741X1) and became AFSC 781X0. Personnel in this new AFSC, in addition to working in the Services areas above, also became involved with fitness centers, community activity centers, base hobby shops, and outdoor recreation areas such as marinas and beaches. In October of 1993, the AFSC designation was changed to 3M0X1 as part of the revamping of the Air Force classification system.

In October 1994, additional changes relating to the Services career ladder were made. The Dormitory Management function was deleted from DAFSC 3M0X1 and placed in Reporting Identifier 9D000, Dormitory Manager. In addition, troop support functions were added to the Services specialty as the result of a merger of the 3M0X1 and 3K0X1 (Subsistence Operations) career ladders.

This is the first survey of the newly merged 3M0X1 specialty. At the time of the survey administration, the dormitory manager job was still being performed by Services personnel and is identified in this OSR as a Services function. Also, the troop support function was not yet a part of the Services specialty, thus that function is not addressed. Essentially, this Services OSR addresses only the functions that resulted from the merger of the Food Service, Services, and Fitness and Recreation AFSCs. The last OSR published for each of the three merged AFSCs are listed below:

AFSC 622X0 (Food Service) - September 1980 AFSC 611X0 (Services) - June 1986 AFSC 741X1 (Fitness and Recreation) - December 1987

APPROVED FOR PUBLIC RELEASE; DISTRIBUTION UNLIMITED

Data obtained from this survey were used to support a Utilization and Training Workshop (U&TW) conducted 11-14 October 1994 in San Antonio, Texas. Current utilization patterns among Services personnel were examined by workshop participants and training requirements for the 3-skill level awarding course were modified based on these utilization patterns. Results from this U&TW will be discussed in more detail in the Training Analysis section of this OSR.

## **Background**

As described in the AFMAN 36-2108 Specialty Description for AFSC 3M0X1, dated October 1993, Services members manage, supervise, and administer or operate appropriated and nonappropriated fund food facilities; transient and temporary lodging facilities; fitness and recreation programs and facilities; mortuary affairs administration; operational support; training and supervising search and recovery teams; training, scheduling, and overseeing honor guard teams; training and advising unit fitness managers in fitness evaluation procedures and conducting fitness improvement training programs; selecting, procuring, and controlling equipment and supplies; providing lodging, feeding, and recreation services in fixed and bare base facilities; providing liaison support to the Defense Commissary Agency and the Army and Air Force Exchange Service; performing quality assurance functions when areas of responsibility are performed by contract; and operating and administering information management systems used to support functional responsibilities.

The Services career ladder is a contingency-related field. Personnel serving in this career ladder may participate in recovery operations as a result of natural and manmade disasters. Also, they may be subject to deployment and employment in hostile environments. Personnel should have knowledge and proficiency using specialized equipment and procedures required to provide food, shelter, laundry, first aid, field sanitation and hygiene, mortuary service, recreation, and physical fitness to deployed forces.

Entrants into the AFSC 3M0X1 career ladder must complete the Services Apprentice course (L3ABR3M031 001) at Lackland AFB TX. This is a 31-day course and covers Services Operations, Fundamentals of Food Preparation, Techniques of Preparing Food, and 48 hours of Readiness training. A 10-day Services Craftsman course (L3AAR3M071 000) is also required for SSgt's in 7-skill level upgrade training.

Several other resident courses are also available for career ladder members. A 5-day Cycle Ergometry course (L3AZR3M051 002) targets installation fitness program trainers. A 10-day Fitness Specialist course (L3AZR3M051 001) is also available which targets 5-skill level workers in fitness centers. Normally, this course is scheduled sequentially with the cycle ergometry course.

Entry into this career ladder currently requires a General Armed Forces Vocational Aptitude Test Battery (ASVAB) score of 30, and a Strength Factor of "H" (weight lift of 50 lbs).

## SURVEY METHODOLOGY

## Inventory Development

The data collection instrument for this occupational survey was USAF Job Inventory AFPT 90-781-022, dated December 1993. A tentative task list was prepared after reviewing pertinent career ladder publications and directives, and tasks from previous applicable OSRs. The preliminary task list was refined and validated through personal interviews with 44 Subject Matter Experts (SMEs) at the following locations:

BASE	ORGANIZATION VISITED
Lackland AFB TX	394 MWRS
Lowry AFB CO	3440 TCHTS (formerly the tech training center for this AFSC)
FE Warren AFB WY	90 MWRS
Randolph AFB TX	12 MWRS
Nellis AFB NV	554 MWRS
Travis AFB CA	60 MWRS

Others contacted included Air Force Military Personnel Center (AFMPC) classification personnel, functional and resource managers, and the Air Force Career Field Manager (AFCFM).

The resulting Job Inventory contains a comprehensive listing of 919 tasks grouped under 23 duty headings, with a background section requesting grade, job title, time in present job, time in service, job satisfaction, previous AFSC, time spent baking, automated systems used, and forms used.

## Survey Administration

From March through July 1994, Military Personnel Flights at operational bases worldwide administered the inventory to all eligible DAFSC 3M0X1 personnel. Members eligible for the survey consisted of the total assigned population of the career ladder, excluding the following: (1) hospitalized personnel; (2) personnel in transition for a permanent change of station; (3) personnel retiring within the time the inventories were administered to the field; and (4) personnel in their jobs less than 6 weeks. Participants were selected from a computer-generated mailing list obtained from personnel data tapes maintained by the Air Force Military Personnel Center, Randolph Air Force Base, Texas.

Each individual who completed the inventory first filled in an identification and biographical information section and then checked each task performed in his or her current job. After checking tasks performed, each individual rated the tasks checked on a 9-point scale showing relative time spent on that task, compared to other tasks performed. The ratings ranged from 1 (very small amount time spent) to 9 (very large amount time spent).

To determine relative time spent for each task, all of the incumbent's ratings are assumed to account for 100 percent of time spent on the job and are summed. Each task rating is then divided by the total task ratings and multiplied by 100 to provide a relative percentage of time spent on each task.

## Survey Sample

Personnel were selected to participate in this study so as to ensure an accurate representation across MAJCOMs and paygrades. Table 1 reflects the percentage distribution, by MAJCOM, of assigned and sampled individuals in AFSC 3M0X1 as of March 1994. Table 2 reflects paygrade distributions. Survey results are based on responses from 3,279 AFSC 3M0X1 personnel (62 percent of the assigned population). As shown by both tables, the survey sample accurately reflects the overall AFSC 3M0X1 population.

ERCENT OF SAMPLE	PERCENT OF <u>ASSIGNED*</u>	COMMAND
36	34	ACC
17	16	AMC
11	12	JSAFE
12	11	AETC
8	11	PACAF
7	6	AFSPACE
5	5	AFMC
4	5	OTHER
	4	* As of March 199
	de: 3,279	* As of March 199 Fotal in Final Sam Percent of Assigne

	PAYGRADE DISTRIBUT	TION
<u>PAYGRADE</u>	PERCENT OF ASSIGNED*	PERCENT OF <u>SAMPLE</u>
E-1 to E-3	22	22
E-4	34	33
E-5	22	23
E-6	12	12
E-7	7	7
E-8	2	2
E-9	1	1

## Task Factor Administration

Job descriptions alone do not provide sufficient data for making decisions about career ladder documents or training programs. Task factor information helps to complete analysis of the career ladder. To obtain the needed task factor data, selected senior AFSC 3M0X1 personnel (generally E-6 or E-7 craftsmen) also completed a second booklet for either training emphasis (TE) or task difficulty (TD). The TE and TD booklets were processed separately from the job inventories. This information is used in a number of analyses discussed in more detail within this report.

Training Emphasis (TE). Individuals completing TE booklets were asked to rate tasks on a 10-point scale from no training required to extremely high amount of training emphasis. TE is a rating of which tasks require emphasis in structured training for first-term personnel. Structured training is defined as training provided by resident technical schools, field training detachments, mobile training teams, formal OJT, or any other organized training method. TE data were independently collected from 95 experienced 7-skill level personnel stationed worldwide. In order for TE data to be reliable and reportable, sufficient rater agreement must exist. In this study, there was a wide range of rating policies, due primarily to the wide degree of diverse functions found in this career ladder. As a result, raters were unable to agree sufficiently on a training policy. In an attempt to obtain reliable data, raters were further broken out by former AFSC (i.e. Food Service, Services, or Fitness and Recreation). Rater responses for each of these three groupings were examined separately. The resultant groups still failed to yield sufficient agreement, and hence no TE data is reported in this survey.

<u>Task Difficulty (TD)</u>. Task difficulty is defined as an estimate of how much time the average airman needs to learn to perform each task satisfactorily. Eighty-four experienced AFSC 3M0X1 supervisors rated each task's difficulty using a 9-point scale ranging from 1 (extremely low) to 9 (extremely high). Despite the wide diversity of functions found within the career ladder, interrater agreement among these respondents was sufficiently high to report TD ratings. TD ratings are normally adjusted so tasks of average difficulty have a value of 5.00 and a standard deviation of 1.00. Any task with a difficulty of 6.00 or greater is considered difficult to learn.

When used in conjunction with the primary criterion of percent members performing, TD can provide insight into first-enlistment personnel training requirements. Such insights may suggest a need for lengthening or shortening portions of instruction supporting Air Force Specialty entry-level jobs.

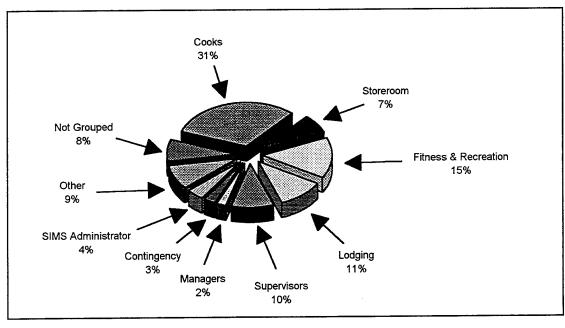
## SPECIALTY JOBS (Career Ladder Structure)

The first step in the analysis process is to identify the structure of career ladders in terms of jobs performed by respondents. The Comprehensive Occupational Data Analysis Programs (CODAP) assists by creating an individual job description for each respondent based on tasks performed and relative amount of time spent on these tasks. The CODAP automated job clustering program then compares all the individual job descriptions, locates the two descriptions with the most similar tasks and time spent ratings, and combines them to form a composite job description. In successive stages, CODAP either adds new members to this initial group, or forms new groups based on the similarity of tasks and time spent ratings.

The basic group used in the hierarchical clustering process is the **job**. When two or more jobs have a substantial degree of similarity in tasks performed and time spent on tasks, they are grouped together and identified as a **cluster**. The structure of the career ladder is then defined in terms of jobs and clusters of jobs.

## Overview of Specialty Jobs

Based on the analysis of tasks performed and the amount of time spent performing each task, 14 jobs were identified within the surveyed career ladders. Figure 1 illustrates the jobs performed by AFSC 3M0X1 personnel.



Career Ladder Structure Figure 1

A listing of these jobs and job clusters is provided below. The stage (STG) number shown peside each title references computer printed information, the letter "N" represents the number of personnel in each group.

- I. COOKS (STG039, N=1,015)
  - A. Bakers (STG371, N=29)
  - B. Dining Hall Cooks (STG272, N=718)
  - C. Missile Site Cooks (STG297, N=122)
  - D. In-Flight Kitchen Cooks (STG137, N=99)
- II. STORE ROOM (STG324, N=234)
- III. ACCOUNTANTS (STG048, N=50)
- IV. MANAGERS (STG051, N=56)
- V. SUPERVISORS AND SUPERINTENDENTS (STG088, N=335)
- VI. CONTINGENCY (STG214, N=103)
- VII. SEARCH AND RECOVERY (STG153, N=16)
- VIII. MORTUARY AFFAIRS (STG136, N=51)
  - IX. DORM MANAGERS (STG091, N=45)
  - X. QUALITY ASSURANCE EVALUATORS (STG067, N=76)
  - XI. LINEN EXCHANGE (STG130, N=52)
- XII. FITNESS AND RECREATION (STG061, N=505)
- XIII. LODGING (STG050, N=350)
- XIV. SIMS ADMINISTRATORS (STG046, N=130)

The respondents forming these groups account for 92 percent of the survey sample. The remaining 8 percent were performing tasks that did not group with any of the other defined jobs. Many of these respondents have been in the career field for a short amount of time, and perform only a limited number of tasks. It is anticipated that, with more experience, these personnel would group with one of the identified jobs.

## **Group Descriptions**

The following paragraphs contain brief descriptions of the 14 jobs identified through career ladder structure analysis. Appendix A lists representative tasks performed by identified job groups. Table 3 displays time spent on duties, while Table 4 provides demographic information for each job discussed within this report.

Another way to illustrate these jobs is to summarize tasks performed into groups of tasks (task modules). This allows for a concise display of tasks where job incumbents spend most of their time, and develops a comprehensive overview of each job. The display shows the number of tasks included in a module, the average percent time spent on that module, a cumulative amount of time spent on the listed modules, and finally, an average percent members performing the particular task module. These modules were identified through CODAP co-performance clustering, which calculates the probability that members who perform one task will also perform a second task or group of related tasks. Representative task modules are listed as part of the job description. The list of modules with respective tasks is presented in Appendix B.

I. <u>COOKS (STG039)</u>. The members of this cluster represent nearly one-third of the survey sample. These personnel are primarily responsible for the preparation of food at various sites throughout the Air Force. Sixty-seven percent of the job time is spent cooking foods, preparing serving lines, or serving foods. Representative tasks performed by members of this cluster include:

Monitor food temperatures
Wrap food items
Boil eggs
Deep fat fry meats, seafoods, poultry,
vegetables, or fruits
Bake meats, seafoods, poultry, vegetables, or
fruits
Oven fry meats, seafoods, poultry, or vegetables
Test cooked foods by taste or smell

Cooks	
Number of members	1,015
Percent of total sample	31%
Average number of tasks performed	65
Average TAFMS	62 mos
Percent in First Enlistment	51%
Percent with 1-12 Months TICF	18%

Representative task modules for personnel in this job show that cooking functions, as would be expected, predominate.

TABLE 3

AVERAGE PERCENT TIME SPENT ON DUTIES BY CAREER LADDER JOBS

LNa	DUTIES	COOKS (STG039)	STORE ROOM (STG324)	ACCOUNTANT (STG048)	MANAGERS (STG051)	SUPERVISORS & SUPTS (STG088)	CONTINGENCY (STG214)	SEARCH AND RECOVERY (STG153)
₹ ;	OKGANIZING AND PLANNING	က	4	4	51	25	13	
В	DIRECTING AND IMPLEMENTING	_	7	4	15	91	٧	7
ပ	INSPECTING AND EVALUATING		7	3	6	13	, <del>4</del>	۰.
Ω	TRAINING	-	2	2	. 9	: <u>`</u>		. <del>.</del>
ΙŢ	PERFORMING OAE ACTIVITIES	* *	۱ *	, ,	· (		: *	<b>4</b> 1 *
ഥ	PERFORMING ADMINISTRATIVE AND	4	∞	54	4 6	n œ	÷ (~	<del>(</del> *
	SUPPORT ACTIVITIES			-	1	þ	7	-
G	PERFORMING SIMS ADMINISTRATOR ACTIVITIES	*	*	*			-	*
H	PERFORMING SUPPLY AND STOREROOM	Ş	65	4	· E	. 4	· m	7
	ACTIVITIES							
	PERFORMING GENERAL MWRS ACTIVITIES	4	3	*	4	٧.	·	"
_	RECEIVING AND DISBURSING CASH	٠,	65	22	*	, (	1 -	· *
×	COOKING FOODS, PREPARING SERVING	29	4	*	-	٦ , ٣	٠, ١	
	LINES, OR SERVING FOODS	;	•		•	,	c	
L	PERFORMING FLIGHT, ALERT, OR IRON	٠,	ć".	*	•	*	*	
	EAGLE FOOD SERVICE ACTIVITIES	ı	)					ı
Z	OPERATING COMMUNITY ACTIVITY CENTERS	*	*	*	*	*	*	
z	OPERATING LODGING ACTIVITIES	*	*	•	·	-	· *	•
0	MANAGING AIR FORCE FITNESS AND ATHLETIC	*	*	*	<b>1</b> *	<b>→ *</b>	*	•
	PROGRAMS							
Ь	PERFORMING INDOOR OR OUTDOOR	*	*	*	*	*	*	*
	MAINTENANCE ACTIVITIES							
0	OPERATING LINEN EXCHANGES	*	*		*	*	*	,
×	MANAGING MORTUARY AFFAIRS	*	*	*	*	-	,	۰٥
S	PERFORMING SEARCH AND RECOVERY OF	*	*		•	• *	۰, د	٧,
	ACCIDENT VICTIMS						7	07
Ξ	OPERATING AND MAINTAINING SWIMMING	*			•	*	*	*
	POOLS, BEACH AREAS, AND OUTDOOR							
	RECREATION FACILITIES	`						
D	OPERATING HOBBY SHOP RETAIL STORES	•				*	*	,
>	PERFORMING DORMITORY MANAGEMENT	*	*	•		*	*	
:	ACIIVILES							
≥	PERFORMING CONTINGENCY MWRS ACTIVITIES	က	3	7	-	2	47	16

\* Denotes less than 1 percent

TABLE 3 (CONTINUED)

## AVERAGE PERCENT TIME SPENT ON DUTIES BY CAREER LADDER JOBS

DUTIES	TES	MORTUARY AFFAIRS (STG136)	DORM MGRS (STG091)	QAE (STG067)	LINEN EXCHANGE (STG130)	FITNESS/ RECREATION (STG061)	(STG050)	SIMS (STG046)
<	OPCANIZING AND BLANNING	Ξ	12	6	ν.	9	4	9
t cc	DIRECTING AND IMPLEMENTING	5	∞	9	3	9	3	2
י כ	INSPECTING AND EVALUATING	4	7	6	3	3	2	2
<u>م</u>	TRAINING	9	-	_		2	3	3
ы	PERFORMING QUALITY ASSURANCE EVALUATOR (QAE)	-	*	48	13	*	*	*
£:	ACTIVITES DEBEODAING ADMINISTRATIVE AND SUPPORT ACTIVITIES	*	-	œ	2	8	1	က
ر ن	PERFORMING SERVICES INFORMATION MANAGEMENT SYSTEMS	_	*	m	*	*	2	72
)	(SIMS) ADMINISTRATOR ACTIVITIES							
Η	PERFORMING SUPPLY AND STOREROOM ACTIVITIES		9	3	'n	3		7
٠	PERFORMING GENERAL MWRS ACTIVITIES	_	12	7	2	31	9	*
· –	RECEIVING AND DISBURSING CASH	*	1	7	-	18	22	7
. 🔀	COOKING FOODS, PREPARING SERVING LINES, OR SERVING FOODS		٠	-	*	*	*	-
J	PERFORMING FLIGHT, ALERT, OR IRON EAGLE FOOD SERVICE	•	•	*	•	*	*	*
	ACTIVITIES							
Z	OPERATING COMMUNITY ACTIVITY CENTERS			*	•	4	*	*
Z	OPERATING LODGING ACTIVITIES	*	က	*	4	*	52	က
0	MANAGING AIR FORCE FITNESS AND ATHLETIC PROGRAMS	•	*	*		14	*	
م	PERFORMING INDOOR OR OUTDOOR MAINTENANCE ACTIVITIES	*	4	*	-	9	*	*
0	OPERATING LINEN EXCHANGES	•	4	*	53	*	-	*
/ <u>~</u>	MANAGING MORTUARY AFFAIRS	51	*	*		*	*	*
· 0	PERFORMING SEARCH AND RECOVERY OF ACCIDENT VICTIMS	∞	*	*	•	*	*	*
. <del>-</del>	OPERATING AND MAINTAINING SWIMMING POOLS, BEACH AREAS,	•	ı	*	*	*	*	•
	AND OUTDOOR RECREATION FACILITIES							
D	OPERATING HOBBY SHOP RETAIL STORES	•			•	*	•	
>	PERFORMING DORMITORY MANAGEMENT ACTIVITIES	•	43	*	*	*		•
≽	PERFORMING CONTINGENCY MWRS ACTIVITIES	10	*	3	4	2	6	2

\* Denotes less than 1 percent

TABLE 4
SELECTED BACKGROUND DATA FOR DAFSC 3M0X1 CAREER LADDER JOBS

	COOKS (STG039)	STORE ROOM (STG324)	ACCOUNTANT (STG048)	MANAGERS (STG051)	SUPERVISORS & SUPTS (STG088)	CONTINGENCY (STG214)	SEARCH AND RECOVERY (STG153)
NUMBER IN GROUP PERCENT OF SAMPLE	1,105 31%	234	50 2%	56 2%	335 10%	103 3%	16 LESS THAN 1%
DAFSC DISTRIBUTION 3M031 3M051 3M071 3M091/CEM	44% 51% 5% 0%	32% 64% 4% 0%	12% 82% 6% 0%	7% 21% 38% 34%	0% 24% 56% 18%	4% 55% 36% 50%	0% 62% 38%
PAYGRADE DISTRIBUTION E-1 to E-3	43%	27%		0%	0,501	3%	%0
E-5	34% 19%	43% 26%	42% 34%	20%	7%	24%	13%
E-6 E-7	3%	4%	%8 %8	21%	29%	21%	25%
E-9	? ? ? ?	%0 %0	?%° 000	2% 9% 16%	27% 12% 6%	11% 4% 0%	%0 %0 %0
AVERAGE NUMBER OF TASKS PERFORMED	65	50	28	20	84	98	46
AVERAGE MONTHS TAFMS PERCENT IN FIRST ENLISTMENT PERCENT SUPERVISING	62 51% 30%	73 37% 44%	80 22% 22%	181 9% 39%	186 3% 81%	133 5% 47%	145 6% 6%
						· · · · · · · · · · · · · · · · · · ·	3/0

TABLE 4 (CONTINUED)

# SELECTED BACKGROUND DATA FOR DAFSC 3M0X1 CAREER LADDER JOBS

	MORTUARY AFFAIRS (STG136)	DORM MGRS (STG091)	QAE (STG067)	LINEN EXCHANGE (STG130)	FITNESS/ RECREATION (STG061)	(STG050)	SIMS (STG046)
NUMBER IN GROUP PERCENT OF SAMPLE	51 2%	45 1%	76 2%	52 2%	505 15%	350 11%	130 4%
DAFSC DISTRIBUTION	, 60			7000	, 000	) on o	
3M031	%0 880	9% 71%	%0 %0	32%	20% 63%	25%	73%
3M071	41%	20%	36%	%9	17%	14%	22%
3M091/CEM	4%	%0	%0	%0	1%	%0	%0
PAYGRADE DISTRIBUTION							
E-1 to E-3	%0	%0	%0	12%	15%	17%	%9
E-4	16%	767	34%	54%	40%	48%	31%
E-5	33%	44%	34%	76%	26%	21%	42%
E-6	24%	22%	20%	4%	12%	11%	16%
E-7	25%	4%	12%	4%	%8	3%	2%
8-H	7%	%0	%0	%0	1%	%0	%0
E-9	%0	%0	%0	%0	%0	%0	%0
AVERAGE NUMBER OF TASKS PERFORMED	84	45	40	44	92	51	64
AVERAGE MONTHS TAFMS	162	141	127	94	106	87	117
PERCENT IN FIRST ENLISTMENT	2%	%9	%6	25%	24%	30%	%6
PERCENT SUPERVISING	43%	38%	22%	40%	43%	33%	78%

<u>TM</u>	Module title	No. of <u>Tasks</u>	Average Percent Members Performing	Percent Time Spent
0001	Cooking Food	51	56	55
0003	Miscellaneous Cooking Tasks	8	34	5
0002	Baking	7	26	3
0005	Flight Meals	7	14	3
0004	Serving Preparations	15	17	3

Within this cluster, four major jobs were identified. The largest job involved cooks who worked in the typical base dining hall. Most of these personnel identified themselves as "Cook" "First Cook," "Shift Leader," or "Shift Supervisor." Typical tasks involved the preparation of breakfast, lunch, or dinner meals, the ordering or receiving of subsistence from the storeroom, setting up serving lines, and serving food. A second job involved cooks who worked in launch control facility (LCF) kitchens at various missile bases. These cooks generally performed the same tasks performed by those working in the base dining hall. A third job identified was that of In-Flight Kitchen Cooks. This job differed from the typical dining hall cooks job in that these personnel are more involved with flight, alert, or Iron Eagle food service activities. Distinguishing tasks performed by these members include:

assemble flight meals
assemble box lunches
assemble ground meals
package sandwich meals
distribute individual meals, such as box lunches, ground meals,
or flight meals

The fourth job within this cluster was that of Bakers. These personnel, although performing some of the same tasks as dining hall cooks, were distinguished from other cooks in that they specialized in baking or pastry functions. Differentiating tasks for personnel in this job included:

bake breads or pastries, other than prepackaged mixes prepare pies prepare puddings or custards prepare yeast dough for baking prepare bread, rolls, or cakes from prepackaged mixes

decorate cakes prepare quick breads design cake decorations

Ninety-five percent of the job incumbents in this cluster hold either a 3- or 5-skill level, with 77 percent being in paygrade E-4 or below. Respondents in this cluster are the least experienced of any identified job group, averaging only 62 months TAFMS. Fifty-one percent are in their first enlistment (see Table 4).

II. <u>STOREROOM</u> (STG324). The 234 members of this job represent 7 percent of the survey sample. Most of these members work in the dining facility where they order subsistence and issue needed supplies to the dining hall. Sixty-five percent of their time is spent performing supply and storeroom activities. Representative tasks performed by members of this job include:

Issue subsistence
Inventory subsistence
Inspect incoming stock or property for
quantity or condition
Post inventories to records
Place subsistence in storage
Monitor expiration dates of dairy products
Prepare foods for thawing
Verify accuracy of inventories

Storeroom	
Number of members	234
Percent of total sample	7%
Average number of tasks performed	50
Average TAFMS	73 mos
Percent in First Enlistment	37%
Percent with 1-12 months TICF	8%

The task modules for this job show members work primarily with subsistence, spending 53 percent of their job time on the 24 tasks comprising the subsistence task module. Representative task modules include:

			Average	
		No.	Percent	Percent
		of	Members	Time
<u>TM</u>	Module title	<u>Tasks</u>	Performing	Spent
0012	Subsistence	24	78	53
0013	Stock Control	4	52	4
0014	Supply	8	19	3

Members of this job primarily hold the 5-skill level (64 percent), with 96 percent having a paygrade of E-5 or below. Thirty-seven percent are in their first enlistment, with members having an average of 73 months time in service.

III. ACCOUNTANTS (STG048). The 50 members of this job represent only 2 percent of the survey sample. Performing an average of only 28 tasks, members of this rather specialized job perform essentially no food preparation, cooking, or serving tasks. Fifty-four percent of their job time is spent performing administrative and support activities, and 22 percent is spent receiving and disbursing cash. Representative tasks performed by members of this job include:

Accountants	•
Number of members	50
Percent of total sample	2%
Average number of tasks performed	28
Average TAFMS	80 mos
Percent in First Enlistment	22%
Percent with 1-12 Months TICF	0%

Prepare cash collection vouchers
Reconcile cash collections with headcount tallies
using AF Forms 79 (Cash Collection Record)
Prepare cash collection records
Prepare basic daily food allowance computation
forms
Prepare monthly monetary records
Prepare registers of cash collection sheets
Count cash
Reconcile cash collections with headcount tallies using cash
register reports
Maintain records on meal card control activities

As for predominant task modules for this job, two modules dealing with cash collections and cash funds head the list:

<u>TM</u>	Module title	No. of <u>Tasks</u>	Average Percent Members Performing	Percent Time Spent
0015	Cash Collections	11	64	35
0017	Cash Funds	18	26	18
0013	Stock Control	4	9	1

Members of this job are largely 5-skill level personnel (82 percent), with 92 percent being in paygrades E-5 and below. Only 22 percent are in their first enlistment, and they average 80 months time in service.

IV. MANAGERS (STG051). The 56 members of this job represent 2 percent of the survey sample. Members in this job are senior-level personnel who primarily manage functions within the career field. Typical job titles include Food Services Superintendent; Food Service Manager; Chief, Plans Force Management Flight; Lodging Manager; Senior Enlisted Manager; Chief of Services; Lodging Superintendent; and Training Manager. Fifty-one percent of their job time is spent organizing and planning (Duty A). Only 39 percent indicated they directly supervise other personnel. The job performed by these members is extremely specialized, averaging only 20 tasks. This is the lowest number of tasks performed of any job identified. Representative tasks performed include:

Managers			
Number of members	56		
Percent of total sample	2%		
Average number of tasks performed	20		
Average TAFMS	181 mos		
Percent in First Enlistment	9%		
Percent with 1-12 Months TICF	0%		

Determine work priorities
Participate in general meetings, such as staff meetings,
briefings, conferences, or workshops, other than conducting
Determine budget or financial requirements
Determine requirements for space, personnel, equipment, or supplies
Plan or prepare briefings
Assign personnel to duty positions
Coordinate contingency exercises with appropriate agencies
Conduct staff assistance visits

The predominant task module for this job, shown below, relates to supervision and management, with job members spending 44 percent of their job time on the 31 tasks within that module.

<u>TM</u>	Module title	No. of <u>Tasks</u>	Average Percent Members Performing	Percent Time Spent
0007	Supervision and Management	31	24	44
0008	Contingency Planning	6	20	7
0009	Training	20	4	4

This is the second most experienced group identified, averaging 181 months time in service. Seventy-two percent hold either a 7- or 9-skill level. Seventy-five percent are in the paygrade of E-6 and above.

## V. SUPERVISORS AND SUPERINTENDENTS (STG088).

The 335 members of this job represent 10 percent of the survey sample. Unlike the Managers job discussed above, members of this job are primarily supervisors. Eighty-one percent indicate they supervise others (compared to only 39 percent for the Managers group). Sixty-nine percent of their job time is spent on duties involving organizing and planning, directing and implementing, inspecting and evaluating, and training (see Table 3, Duties A, B, C, and D). Common job titles include Food Service Supervisor, Dining Hall Supervisor, NCOIC Dining Facility, Asst Dining Hall Supervisor, In-Flight Kitchen Supervisor, NCOIC Flight Kitchen, NCOIC Lodging, and Food Service NCOIC. Representative tasks performed by members of this job include:

Supervisors and	Supts
Number of members	335
Percent of total sample	10%
Average number of tasks performed	84
Average TAFMS	186 mas
Percent in First Enlistment	3%
Percent with 1-12 Months TICF	0%

Determine work priorities
Write EPRs
Write recommendations for awards or decorations
Counsel subordinates on personal or military-related matters
Assign personnel to duty positions
Plan or schedule work assignments or priorities
Orient newly assigned personnel

As with the Managers job above, the predominant task module for this job relates to supervision and management, with other modules relating to OJT training and civilian supervision.

<u>TM</u>	Module title	No. of <u>Tasks</u>	Average Percent Members Performing	Percent Time Spent
0007	Supervision and Management	31	64	32
0009	Training	20	30	10
0016	Menus and Recipes	12	34	5
8000	Contingency Planning	6	27	2
0010	Civilian Supervision	9	22	2

This is the most experienced job identified, averaging 186 months time in service. Eighty percent of these members hold either a 5- or 7-skill level, with only 18 percent holding the 9-skill level. Predominant paygrades range from E-5 through E-8.

VI. <u>CONTINGENCY</u> (STG214). The 103 members of this job account for 3 percent of the survey sample. Forty-seven percent of their time is spent performing contingency activities. Another 34 percent of the job time is spent in supervisory duties (see Table 3, Duties A, B, C, and D). Representative tasks performed by personnel in this job include:

Set up or dismantle M-2 burners
Perform user maintenance on M-2 burners
Set up or break down mobile kitchen trailers
(MKTs)
Assemble or disassemble general purpose
medium tents
Set up or dismantle M-59 field ranges
Perform user maintenance on M-59 field ranges
Perform military field sanitation and hygiene
techniques
Prepare field kitchen burner units for use

Contingency		
Number of members	103	
Percent of total sample	3%	
Average number of tasks performed	86	
Average TAFMS	133 mos	
Percent in First Enlistment	5%	
Percent with 1-12 Months TICF	4%	

This is a very specialized job group, with the largest percentage of time being spent on the Contingency task module, as shown below.

<u>TM</u>	Module title	No. of <u>Tasks</u>	Average Percent Members Performing	Percent Time <u>Spent</u>
0030	Contingency	23	80	36
8000	Contingency Planning	6	44	4
0031	Field Mortuaries	5,	58	4
0032	Field Kitchen Waste Disposal Pits	4	35	2
0009	Training	20	30	8
0033	Search and Recovery	19	20	3

Very few of these incumbents are in their first enlistment (5 percent). Their average time in service is 133 months. Ninety-one percent hold either the 5- or 7-skill level and are in paygrades E-4 through E-7.

VII. SEARCH AND RECOVERY (STG153). The 16 members of the Search and Recovery job represent less than 1 percent of the survey sample. Twenty-six percent of their job time is spent performing search and recovery of accident victims, 16 percent is spent performing contingency activities, and 35 percent is spent on supervisory duties. Representative tasks performed by members of this job include:

Search and Recovery	
Number of members	16
Percent of total	Less
sample	thar
	1%
Average number of tasks performed	46
Average TAFMS	145 mos
Percent in First Enlistment	5%
Percent with 1-12 Months TICF	0%

Stake, bag, and tag human remains
Collect and tag personal effects of accident
victims

Brief search and recovery teams

Train search and recovery teams

Maintain search and recovery kits

Maintain search and recovery team member folders

Maintain or update grid maps

Initiate identification processing by fingerprinting human remains

Again, this job is highly specialized, with the search and recovery task module being very predominant.

Module title	No. of <u>Tasks</u>	Average Percent Members Performing	Percent Time Spent
Search and Recovery	19	65	26
Contingency Planning	6	30	4
Contingency	23	26	13
Field Mortuaries	5	24	3
Training	20	20	10
Mortuary Affairs	47	10	9
	Search and Recovery Contingency Planning Contingency Field Mortuaries Training	Module title Tasks  Search and Recovery 19 Contingency Planning 6 Contingency 23 Field Mortuaries 5 Training 20	No. Percent of Members  Module title Tasks Performing  Search and Recovery 19 65 Contingency Planning 6 30 Contingency 23 26 Field Mortuaries 5 24 Training 20 20

Sixty-two percent of these members hold the 5-skill level, but average 145 months time in service. Predominant paygrades are E-5 and E-6. Only 6 percent are in their first enlistment and very few supervise other subordinates.

VIII. MORTUARY AFFAIRS (STG136). The 51 members of this job represent 2 percent of the survey sample. Members of this senior-level job spend 51 percent of their job time managing mortuary affairs duties, 10 percent performing contingency activities, and 8 percent performing search and recovery of accident victims. Much of the job involves tasks associated with protocol and maintaining various forms and documents, such as death certificates, disposition of personal property, and cemetery registers. Also included in this job are members of the Honor Guard. Representative tasks performed by personnel in this job are:

Mortuary Affai	rs
Number of members	51
Percent of total sample	2%
Average number of tasks performed	84
Average TAFMS	162 mos
Percent in First Enlistment	2%
Percent with 1-12 Months TICF	0%

Prepare status of human remains messages or reports

Maintain mortuary affairs equipment or supplies

Furnish burial clothing, insignia, or equipment for deceased military personnel

Complete current deaths checklists

Brief next-of-kin on interment or mortuary services provided

Prepare requests for travel orders for special details, such as escorting human remains or briefing next-of-kin

Coordinate releases or transfers of human remains to funeral homes Evaluate eligibility of individuals for mortuary benefits

The top three task modules for this job group are listed below. Forty-two percent of the job time is spent on tasks in the Mortuary Affairs task module.

<u>TM</u>	Module title	No. of <u>Tasks</u>	Average Percent Members Performing	Percent Time Spent
0035	Mortuary Affairs	47	66	42
0034	Honor Guard	6	61	7
0008	Contingency	6	40	4

Members of this job group show a high level of experience, averaging 162 months TAFMS. Members hold primarily the 5- or 7-skill level, with paygrades ranging from E-4 through E-7.

IX. <u>DORM MANAGERS</u> (STG091). The 45 members of this group represent only 1 percent of the survey sample. This function was designated for deletion from this AFSC effective in October of 1994. Primary duties of these job incumbents are in the areas of performing dormitory management activities (43 percent), performing general MWRS activities (12 percent), and organizing and planning (12 percent). Representative tasks performed by personnel in the job are:

Dorm Manage	rs
Number of members	45
Percent of total sample	1%
Average number of tasks performed	45
Average TAFMS	141 mos
Percent in First Enlistment	6%
Percent with 1-12 Months TICF	0%

Report to BCE customer service units work
requirements related to buildings and
installed equipment
Brief first sergeants and squadron commanders on
problem areas
Establish or maintain locator boards for dormitory occupants

Report occupancy status to billeting operations or services offices
Assign detail personnel to maintain dormitory grounds and parking areas
Brief detail personnel on areas of work responsibility
Establish housekeeping standards for dormitory occupants
Issue confirmations of clearance to members upon termination

This is also a very specialized job, with 43 percent of the job time spent in one task module (dorm management).

<u>TM</u>	Module title	No. of <u>Tasks</u>	Average Percent Members Performing	Percent Time <u>Spent</u>
0038	Dorm Management Supervision and Management Supply	17	75	43
0007		31	28	17
0014		8	17	2

Members of this job primarily hold a 5-skill level (71 percent), with only 6 percent being in their first enlistment. Most members are in paygrades E-4 through E-6, and have an average of 141 months time in service.

X. QUALITY ASSURANCE EVALUATORS (QAE) (STG067). The 76 members of this job account for 2 percent of the survey sample. The job involves monitoring of contractors for compliance with contracts, documenting contractor defects, and preparing much of the paperwork required in establishing or monitoring contracts. Much of the job time is spent in performing quality assurance evaluator (QAE) activities (48 percent) and performing administrative and support activities (8 percent). Representative tasks performed by personnel in this job are:

Quality Assurance Eval	uator (QAE)
Number of members	76
Percent of total sample	2%
Average number of tasks performed	40
Average TAFMS	127 mos
Percent in First Enlistment	9%
Percent with 1-12 Months TICF	3%

Evaluate contractor personnel for compliance with performance or work standards
Evaluate contractors with compliance with contracts
Evaluate sanitation practices
Document contractor defects
Prepare contracting monthly QAE evaluation schedules
Evaluate quality control or quality assurance procedures
Coordinate contract issues with appropriate agencies
Prepare CDRs

The two major task modules for this job are listed below. Not surprisingly, the top module involves contracts and contractors.

<u>TM</u>	Module title	No. of <u>Tasks</u>	Average Percent Members Performing	Percent Time Spent
0011	Contracts and Contractors	19	68	48
0007	Supervision and Management	31	18	31

Most of the personnel in this job hold either a 5-skill level (64 percent) or a 7-skill level (34 percent), and average 127 months time in service. Very few members are in their first enlistment. Most are in paygrades E-4 through E-7.

XI. <u>LINEN EXCHANGE (STG130)</u>. The 52 members of this job account for 2 percent of the survey sample. The primary function of this job is the operation of base linen exchange activities. This involves not only the receiving and dispensing of linen exchange items, but also the maintenance of supply accounts and monitoring of linen exchange-related contracts. Representative tasks performed by personnel in this job are:

Linen Exchange	
Number of members	52
Percent of total sample	2%
Average number of tasks performed	44
Average TAFMS	94
	mos
Percent in First Enlistment	25%
Percent with 1-12 Months TICF	6%

Identify and remove worn or torn linens from inventories

Exchange linen with authorized customers

Maintain hand receipts or accountable records on

linen exchange items

Receive organizational clothing, such as parkas or flight suits, for cleaning

Exchange linen with laundry or dry cleaning contractors

Verify authorized items of linen exchange

Bag or bundle laundry or dry cleaning items

Review laundry or dry cleaning contracts

Representative task modules show the work almost exclusively deals with linen exchange duties and contracts and contractors.

TM	Module title	No. of <u>Tasks</u>	Average Percent Members Performing	Percent Time Spent
0037	Linen Exchange Contracts and Contractors	33	53	55
0011		19	27	11

These members primarily hold a 5-skill level (62 percent) or a 3-skill level (32 percent), and are predominantly in paygrades E-4 or E-5. Twenty-five percent are in their first enlistment. Average time in service is 94 months.

XII. FITNESS AND RECREATION (STG061). The 505 members of this job account for 15 percent of the survey sample. This job represents the second largest job within the career ladder, behind Cooks. This rather large and diverse job involves managing fitness, sports, and athletic programs, and running community activity centers. Many of the members work in fitness centers or base gymnasiums, community activity centers, and various base clubs. They also work outdoors maintaining ballfields or outdoor recreation areas. Primary duties performed include performing general MWRS activities (31 percent), receiving and disbursing cash (18 percent), and managing Air Force fitness and athletic programs (14 percent). Representative tasks performed by personnel in this job are:

Fitness and Recrea	tion
Number of members	505
Percent of total sample	15%
Average number of tasks performed	92
Average TAFMS	106 mos
Percent in First Enlistment	24%
Percent with 1-12 Months TICF	7%

Count cash
Perform patron identification (ID) checks
Monitor MWRS facilities, such as base gyms or TV rooms
Handle customer complaints
Assign lockers to patrons
Clean or launder athletic uniforms or towels
Instruct patrons on proper use of equipment
Inspect barbells, weights, or other exercise equipment
Certify patrons qualified to use MWRS equipment, such as nautilus or hobby shop equipment

Representative task modules for this job are listed below. The task modules reflect a broad job that can range from working in the gym to handling money or dealing with sports and athletic or physical fitness programs.

<u>TM</u>	Module title	No. of <u>Tasks</u>	Average Percent Members Performing	Percent Time Spent
0023	Gym Duties	10	47	9
0019	General MWRS Functions	8	56	7
0017	Cash Funds	18	46	12
0024	Ballfield Maintenance	4	32	2
0021	Sports or Athletic Programs	23	33	9
0025	Physical Fitness Programs	4	23	1
0007	Supervision and Management	31	31	8

Although 62 percent of the job members hold the 5-skill level, members also hold a 3- or 7-skill level (see Table 4). Predominant paygrades involve E-7 and below. Twenty-four percent are in their first enlistment, with group members averaging 106 months time in service.

XIII. <u>LODGING</u> (STG050). The 350 members of this job account for 11 percent of the survey sample. Primary duties performed by job incumbents include operating lodging activities (52 percent) and receiving and disbursing cash (22 percent). Representative tasks performed by personnel in this job are:

Assign temporary or contract quarters
Perform checkout procedures
Confirm or deny reservations
Provide wake-up service
Relay messages, mail, or lost luggage to assigned occupants or guests
Operate telephone switchboards
Prepare authorization forms for contract quarters
Inform housekeeping personnel of checkouts

Lodging				
Number of members	350			
Percent of total sample	11%			
Average number of tasks performed	51			
Average TAFMS	87 mos			
Percent in First Enlistment	30%			
Percent with 1-12 Months TICF	8%			

As with many of the jobs within this career ladder, the Lodging job is very specialized. The predominant task module describing the job is lodging desk functions.

<u>TM</u>	Module title	No. of <u>Tasks</u>	Average Percent Members Performing	Percent Time <u>Spent</u>
0028	Lodging Desk Functions	14	77	35
0017	Cash Funds	18	37	16

Members of this job are basically younger members of the career field, with 86 percent holding a 3- or 5-skill level (see Table 4). Sixty-nine percent hold a paygrade of E-4 or E-5. Average time in service is 87 months, with 30 percent being in their first enlistment.

MIV. SIMS ADMINISTRATOR (STG046). The 130 members in this job are involved with computers and the Services Information Management System (SIMS). Seventy-two percent of their time is spent performing SIMS administrator activities. Many of their tasks involve troubleshooting computer problems and working with the computer mainframe. Typical tasks performed by these members include:

SIMS Administra	
Number of members	130
Percent of total sample	4%
Average number of tasks performed	64
Average TAFMS	117 mos
Percent in First Enlistment	9%
Percent with 1-12 Months TICF	2%

Add personnel to security or Wang offices
Backup software
Troubleshoot printer problems
Perform full-volume backups or restores
Re initial-program-load (IPL) services information
management systems (SIMS)
Load system software releases or updates
Update system information, such as system users or passwords
Troubleshoot hardware problems, other than printers

Representative task modules show the work is almost exclusively involved with the SIMS function.

<u>TM</u>	Module title	No. of <u>Tasks</u>	Average Percent Members Performing	Percent Time Spent
0029	SIMS	32	85	51
0007	Supervision and Management	31	18	8

Incumbents in this job are somewhat experienced personnel, averaging 117 months in service. Only 9 percent are in their first enlistment. Most hold either a 5- or 7-skill level, with 73 percent having a paygrade of E-4 or E-5.

### Comparison to Previous Survey

The results of the specialty job analysis were compared to the last three OSRs for Food Service (AFPT 90-622-405, dated September 1980), Services (AFPT 90-611-524, dated June 1986), and Fitness and Recreation (AFPT 90-741-564, dated December 1987). Table 5 lists the jobs identified in the current study and their equivalent jobs from the three OSRs listed above.

Overall, there has been no appreciable changes in jobs performed by personnel in each of the three areas involved (food service, services, and fitness and recreation). Most jobs identified in the three separate OSRs were identified in the current study. This finding indicates that when the three AFSCs were consolidated into the one AFSC of 3M0X1, the various jobs were retained as separate jobs and were not consolidated or merged to create a less diverse AFSC structure.

There were, however, several jobs identified in the current study that were not specifically identified in any of the previous studies. These jobs included Search and Recovery, Contingency, and SIMS Administrators.

### ANALYSIS OF DAFSC GROUPS

An analysis of DAFSC groups, in conjunction with the analysis of the career ladder structure, is an important part of each occupational survey. The DAFSC analysis examines differences in tasks performed between skill levels. This information may then be used to evaluate how well career ladder documents, such as AFMAN 36-2108 *Specialty Descriptions*, reflect what career ladder personnel are actually doing in the field.

The distribution of AFSC 3M0X1 skill-level groups across career ladder jobs is displayed in Table 6. Although personnel across the various skill-levels perform a wide variety of jobs, a clear pattern of job progression is noted. These progression patterns will be discussed in more detail in the following section.

Table 7 offers another perspective by displaying relative time spent on duties across skill level groups. Members across the 3- and 5-skill levels spend the majority of their time performing technical tasks. At the 7-, 9-, and CEM skill levels, personnel begin to perform more supervisory and management duties.

TABLE 5

# SPECIALTY JOB COMPARISONS BETWEEN CURRENT AND PREVIOUS SURVEYS

1987 <u>MWRS</u>								
1986 SERVICES				Not Identified	Not Identified	Mortuary Affairs Cluster	Dormitory Managers	
1980 FOOD SERVICE	Cooking Personnel Cluster a. Dining Hall Cooks b. Foil Pack Cooks c. In-Flight Kitchen Cooks d. Missile Site Cooks e. Pastry Kitchen Cooks	Storeroom Personnel Accountants	Supervisory Personnel Cluster a. Field Supervisors b. Dining Operations Supervisors c. First-Line Supervisors Mess Attendant Supervisors					Field QAE Personnel Staff QAE Personnal
CURRENT SURVEY	Cooks a. Dining Hall Cooks b. In-Flight Kitchen Cooks c. Missile Site Cooks d. Bakers	Storeroom Accountant	Managers Supts and Supervisors	Contingency	Search and Recovery	Mortuary Affairs	Dormitory Managers	QAE

TABLE 5 (CONTINUED)

# SPECIALTY JOB COMPARISONS BETWEEN CURRENT AND PREVIOUS SURVEYS

MWRS	Fitness and Athletic Specialists Directors and Managers Recreation Center Personnel Fine Arts and Crafts Personnel MWR Operations Superintendents				
1986 SERVICES Linen Exchange Cluster		Billeting Operations	Not Identified	Military Clothing Issue	
1980 FOOD SERVICE					Training NCOs and OJT Monitors
CURRENT SURVEY Linen Exchange	Fitness and Recreation	Lodging	SIMS Administrators	Not Identified	Not Identified

TABLE 6

DISTRIBUTION OF SKILL-LEVEL MEMBERS
ACROSS CAREER LADDER JOBS
(PERCENT MEMBERS)

JOBS	3M031 (N=836)	3M051 (N=1,754)	3M071 (N=589)	3M091 (N=74)	3M000 (N=26)
COOK	54	29	8	1	0
STOREROOM	9	9	2	0	0
ACCOUNTANT	*	2	*	0	0
MANAGER	*	*	4	15	31
SUPERVISOR & SUPT	*	4	32	61	65
CONTINGENCY	*	3	6	7	0
SEARCH AND RESCUE	0	*	1	0	0
MORTUARY AFFAIRS	0	2	4	3	0
DORM MANAGER	0	2	1	0	0
QAE	0	3	5	0	0
LINEN EXCHANGE	2	2	*	0	0
FITNESS AND RECREATION	16	21	16	10	0
LODGING	10	12	8 .	0	0
SIMS ADMINISTRATOR	1	5	5	1	0
NOT GROUPED	8	6	8	2	3

<sup>\*</sup> Denotes less than 1 percent

TABLE 7

TIME SPENT ON DUTIES BY MEMBERS OF SKILL-LEVEL GROUPS (RELATIVE PERCENT OF JOB TIME)

DO	DUTIES	3M031 (N=836)	3M051 (N=1,754)	3M071 (N=589)	3M091 (N=74)	3M000 (N=26)
A	ORGANIZING AND PLANNING	en	9	17	31	40
В	DIRECTING AND IMPLEMENTING	_	4	11	18	18
ပ	INSPECTING AND EVALUATING	*	8	6	16	18
Ω	TRAINING	*	3	6	∞	10
Ħ	PERFORMING QUALITY ASSURANCE EVALUATOR (QAE) ACTIVITIES	*	2	4	7	ĸ
다.	PERFORMING ADMINISTRATIVE AND SUPPORT ACTIVITIES	3	S	9	8	-
ෆ	PERFORMING SERVICES INFORMATION MANAGEMENT SYSTEMS (SIMS)	1	'n	4	2	1
	ADMINISTRATOR ACTIVITIES					
H.	PERFORMING SUPPLY AND STOREROOM ACTIVITIES	11	6	4	2	_
<b>—</b> і	PERFORMING GENERAL MWRS ACTIVITIES	10	6	6	8	Э
-	RECEIVING AND DISBURSING CASH	10	10	4	_	*
¥	COOKING FOODS, PREPARING SERVING LINES, OR SERVING FOODS	40	20	9	_	*
L	PERFORMING FLIGHT, ALERT, OR IRON EAGLE FOOD SERVICE ACTIVITIES	33	2	*	*	0
Z	OPERATING COMMUNITY ACTIVITY CENTERS	_	-		*	0
Z	OPERATING LODGING ACTIVITIES	9	7	8	-	*
0	MANAGING AIR FORCE FITNESS AND ATHLETIC PROGRAMS	2	3	2	*	0
Д	PERFORMING INDOOR OR OUTDOOR MAINTENANCE ACTIVITIES	_	_	-	*	*
0	OPERATING LINEN EXCHANGES	_	-	*	*	0
8	MANAGING MORTUARY AFFAIRS	*	_	33	_	*
S	PERFORMING SEARCH AND RECOVERY OF ACCIDENT VICTIMS	*	*	_	*	*
Е	OPERATING AND MAINTAINING SWIMMING POOLS, BEACH AREAS, AND OUTDOOR RECREATION FACILITIES	*	*	*	0	0
Ω	OPERATING HOBBY SHOP RETAIL STORES	0	<del>*</del>	*	0	0
>	PERFORMING DORMITORY MANAGEMENT ACTIVITIES	*	_	_	· <del>*</del>	0
≽	PERFORMING CONTINGENCY MWRS ACTIVITIES	ю	4	5	2	-

\* Denotes less than 1 percent

### Skill-Level Descriptions and Comparisons

### DAFSC 3M031.

Three-skill level personnel spend 40 percent of their job time cooking foods, preparing serving lines, or serving foods. Fifty-four percent grouped in the Cooks job, 16 percent were in the Fitness and Recreation job, 10 percent were in Lodging, and 9 percent fell into the Storeroom job. Examples of tasks DAFSC 3M031 airmen are likely to perform are listed in Table 8. Not surprising, most are food-related.

### DAFSC 3M051.

Five-skill level members perform a wider variety of jobs than those at the 3-skill level. Whereas 54 percent of 3-skill level personnel grouped in the Cooks job, only 29 percent of 5-skill level personnel fell into that job group. Many members at this skill level are now beginning to branch out into many of the other areas of the Services career ladder, such as the SIMS Administrator, Accountant, QAE, Contingency, Dorm Manager, and Mortuary Affairs jobs. Also, the percentage of 5-skill levels working in the Fitness and Recreation job area is higher than at the 3-skill level (see Table 6).

Examples of tasks these airmen are likely to perform are found in Table 9. The wider diversity of jobs performed at this level is clearly reflected by the percent members performing the various tasks. With only 38 percent performing the top task "Count Cash," it is quite evident that 5-skill levels are not performing many tasks in common across the many jobs in which they work.

### DAFSC 3M071.

Seven-skill level personnel tend to hold both technical and supervisory jobs, as seen in Table 6. Thirty-two percent are found in the Supervisor and Superintendent job, with smaller percentages found in most of the other 13 job groups. The percentage of 7-skill level members working in the Cooking and Storeroom jobs decreases quite dramatically, while increases in the percentages can be seen in the Manager, Contingency, Mortuary Affairs, and QAE jobs. A fairly high percentage of 7-skill levels (16 percent) is still working in the Fitness and Recreation job.

Examples of tasks 7-skill level airmen are likely to perform are listed in Table 10. These tasks are primarily supervisory and training tasks. Due to the wide diversity of job-specific tasks performed among the nonsupervisory jobs, none of these tasks appear in the list of top tasks. This again reflects the wide diversity of work being performed within the career ladder.

# REPRESENTATIVE TASKS PERFORMED BY AFSC 3M031 PERSONNEL

TASKS		PERCENT MEMBERS PERFORMING (N=836)
K517	WRAP FOOD ITEMS	48
K462	MONITOR FOOD TEMPERATURES	45
K461	MONITOR EQUIPMENT TEMPERATURES, SUCH AS GRILLS, DEEP FAT	44
	FRYERS, REFRIGERATORS, OR FREEZERS	
K436	BOIL EGGS	42
J396	COUNT CASH	41
K477	PREPARE EGGS TO ORDER	40
K446	DEEP FAT FRY MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	39
K434	BAKE MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	38
K458	LABEL OR DATE STAMP SUBSISTENCE	37
K486	PREPARE PANCAKES, FRENCH TOAST, OR WAFFLES	37
K515	TEST COOKED FOODS BY TASTE OR SMELL	37
K430	ADD GRAVIES OR SAUCES TO FOODS	36
K450	DISPOSE OF OUTDATED FOOD ITEMS	36
K455	GRILL MEATS, SEAFOODS, POULTRY, OR VEGETABLES	35
K476	PREPARE EGGS FOR COOKING	33
K463	OVEN FRY MEATS, SEAFOODS, POULTRY, OR VEGETABLES	33
K490	PREPARE RICE, PASTA, OR DRY BEANS	33
K437	BOIL OR SIMMER MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	33
K444	COOK CEREALS, SUCH AS OATMEAL OR GRITS	33
K516	WEIGH OR MEASURE INGREDIENTS	32
K480	PREPARE GRAVIES OR SAUCES	31
K493	PREPARE SANDWICHES	30
K503	ROAST MEATS, SEAFOODS, OR POULTRY	30
K481	PREPARE GRIDDLES FOR USE	29
K467	PLACE PREPARED FOODS ON SERVING LINES	29
K485	PREPARE MEATS, SEAFOODS, OR POULTRY FOR COOKING, OTHER THAN TENDERIZING	28
K511	STEAM SEAFOODS, VEGETABLES, OR FRUITS	27
J427	VERIFY CASH FUNDS	24
I298	CLEAN OR SANITIZE FOOD SERVICE UTENSILS, SUCH AS POTS, PANS, OR PASTRY RACKS	22

# REPRESENTATIVE TASKS PERFORMED BY AFSC 3M051 PERSONNEL

TASK	S	PERCENT MEMBERS PERFORMINO (N=1,754)
J396	COUNT CASH	38
A20	PARTICIPATE IN GENERAL MEETINGS, SUCH AS STAFF MEETINGS, BRIEFINGS, CONFERENCES, OR WORKSHOPS, OTHER THAN CONDUCTING	38
D106	CONDUCT OJT	34
A6	DETERMINE WORK PRIORITIES	33
K462		30
K461	THE PARTY OF THE P	30
K517	WRAP FOOD ITEMS	28
C101	WRITE EPRS	28
I338	HANDLE CUSTOMER COMPLAINTS	27
K515	TEST COOKED FOODS BY TASTE OR SMELL	25
J405	MAINTAIN CHANGE FUNDS	. 25
J427	VERIFY CASH FUNDS	25
K434	BAKE MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	25
A27	PLAN OR SCHEDULE WORK ASSIGNMENTS OR PRIORITIES	25
B59	ORIENT NEWLY ASSIGNED PERSONNEL	25
K458	LABEL OR DATE STAMP SUBSISTENCE	24
K446	DEEP FAT FRY MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	24
K430	ADD GRAVIES OR SAUCES TO FOODS	24
A12	DEVELOP WORK METHODS OR PROCEDURES	24
K463	OVEN FRY MEATS, SEAFOODS, POULTRY, OR VEGETABLES	23
K436	BOIL EGGS	23
K437	BOIL OR SIMMER MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	23
K431	ADJUST MENUS	23
J424	REPORT CASH SHORTAGES OR OVERAGES	23
Al	ASSIGN PERSONNEL TO DUTY POSITIONS	23
J417	PREPARE CASHIER'S REPORTS	22
K516	WEIGH OR MEASURE INGREDIENTS	22
K486	PREPARE PANCAKES, FRENCH TOAST, OR WAFFLES	22
K459	MAKE MINOR CHANGES IN RECIPES	22
K477	PREPARE EGGS TO ORDER	21
H290	VERIFY ACCURACY OF INVENTORIES	21
J393	COLLECT FEES OR CHARGES FOR SERVICES OR USAGE	18
H260	INVENTORY SUBSISTENCE	18
T419	PREPARE CUSTOMER RECEIPTS	18

# REPRESENTATIVE TASKS PERFORMED BY DAFSC 3M071 PERSONNEL

TASK	S	PERCENT MEMBERS PERFORMING (N=589)
A202	PARTICIPATE IN GENERAL MEETINGS, SUCH AS STAFF MEETINGS, BRIEFINGS, CONFERENCES, OR WORKSHOPS, OTHER THAN CONDUCTING	74
A6	DETERMINE WORK PRIORITIES	71
C101	WRITE EPRS	66
B45	COUNSEL SUBORDINATES ON PERSONAL OR MILITARY-RELATED MATTERS	61
C102	WRITE RECOMMENDATIONS FOR AWARDS OR DECORATIONS	59
A27	PLAN OR SCHEDULE WORK ASSIGNMENTS OR PRIORITIES	58
Al	ASSIGN PERSONNEL TO DUTY POSITIONS	57
B59	ORIENT NEWLY ASSIGNED PERSONNEL	55
B67	SUPERVISE MORALE, WELFARE, RECREATION, AND SERVICES JOURNEYMEN (3M051)	54
A5	DETERMINE REQUIREMENTS FOR SPACE, PERSONNEL, EQUIPMENT, OR SUPPLIES	54
D106	CONDUCT OJT	54
A12	DEVELOP WORK METHODS OR PROCEDURES	50
A17	ESTABLISH PRODUCTION OR PERFORMANCE STANDARDS FOR SUBORDINATES	50
A4	DETERMINE BUDGET OR FINANCIAL REQUIREMENTS	49
A26	PLAN OR PREPARE BRIEFINGS	48
A15	ESTABLISH ORGANIZATIONS POLICIES, SUCH AS OPERATING INSTRUCTIONS (0Is) OR STANDARD OPERATING PROCEDURES (SOPs)	47
B54	INTERPRET POLICIES, DIRECTIVES, OR PROCEDURES FOR SUBORDINATES	46
A36	SCHEDULE TEMPORARY DUTY (TDY), LEAVES, OR PASSES	46
A10	DEVELOP SELF-INSPECTION PROGRAMS	45
D117	EVALUATE PROGRESS OF TRAINEES	45
B52	INITIATE ACTIONS REQUIRED DUE TO SUBSTANDARD PERFORMANCE OF PERSONNEL	45
D108	COUNSEL TRAINEES ON TRAINING PROGRESS	44
C90	EVALUATE SUGGESTIONS OR COMPLAINTS	42
D116	EVALUATE PERSONNEL FOR TRAINING NEEDS	42
A22	PLAN EQUIPMENT OR FACILITY MAINTENANCE REQUIREMENTS	42
I338	HANDLE CUSTOMER COMPLAINTS	39
D121	MAINTAIN TRAINING RECORDS, CHARTS, OR GRAPHS	39
B66	SUPERVISE MORALE, WELFARE, RECREATION, AND SERVICES APPRENTICES (3M031)	35
B46	DIRECT ADMINISTRATIVE FUNCTIONS	34
A3	COORDINATE CONTINGENCY EXERCISES WITH APPROPRIATE AGENCIES	31

### DAFSC 3M091.

Unlike their counterparts in the lower skill levels, 9-skill level members primarily function as supervisors of the career field. Sixty-one percent of the members were found in the Supervisors and Superintendents job group, compared to only 32 percent of the 7-skill level members. Smaller percentages were found in the Manager, Fitness and Recreation, and Contingency jobs. As seen in Table 7, 73 percent of their job time is spent on supervisory duties (Duties A through D). Commonly performed tasks are listed in Table 11. As would be expected, all are supervisory-related tasks.

### DAFSC 3M000.

The final skill level group examined is the DAFSC 3M000 group. The 26 members in our survey sample clearly have the role of manager and supervisor. Sixty-five percent of these senior members grouped in the Supervisor and Superintendent job, and 31 percent were found in the Manager job. None of the CEMs were found in any other job identified in the career ladder structure analysis. In addition, 86 percent of their job time is spent on supervisory duties (see Table 7, Duties A through D). Table 12 lists the tasks commonly performed by CEM personnel. This list shows a distinct supervisory and managerial nature.

### **Summary**

In summary, a clear pattern of progression is seen in the Services specialty. Members at the 3-skill level tend to work primarily in the Cooking function, with members also filling some fitness and recreation or lodging jobs. At the 5-skill level, job possibilities open up sharply, with members moving away from the cooking area and going to work in any one of nine other areas. This broadening of job experience continues into the 7-skill level, with an increase in personnel working in supervisory jobs. It is only at the 9-skill level or the CEM level that the job of a Services incumbent clearly becomes that of a supervisor or manager, with very little, if any, technical work being performed.

### AFMAN 36-2108 Specialty Description Analysis

Survey data were compared to the AFMAN 36-2108 Specialty Description for Services personnel, effective 31 October 1993. The overall specialty description for the 3-, 5-, 7-, 9-, and CEM-skill levels was generally accurate, depicting both the technical and managerial and supervisory responsibilities previously described in the DAFSC analysis. The description also captures in a broad sense the primary responsibilities of members in the 14 jobs identified by the job structure analysis process.

# REPRESENTATIVE TASKS PERFORMED BY DAFSC 3M091 PERSONNEL

TASKS	5	PERCENT MEMBERS PERFORMING (N=74)
A20	PARTICIPATE IN GENERAL MEETINGS, SUCH AS STAFF MEETINGS, BRIEFINGS, CONFERENCES, OR WORKSHOPS, OTHER THAN	93
	CONDUCTING	
<b>A</b> 6	DETERMINE WORK PRIORITIES	86
A26	PLAN OR PREPARE BRIEFINGS	82
A4	DETERMINE BUDGET OR FINANCIAL REQUIREMENTS	80
A1	ASSIGN PERSONNEL TO DUTY POSITIONS	80
C102	WRITE RECOMMENDATIONS FOR AWARDS OR DECORATIONS	78
A5	DETERMINE REQUIREMENTS FOR SPACE, PERSONNEL, EQUIPMENT, OR SUPPLIES	78
A15	ESTABLISH ORGANIZATIONAL POLICIES, SUCH AS OPERATING INSTRUCTIONS (OIs) OR STANDARD OPERATING PROCEDURES (SOPs)	76
B45	COUNSEL SUBORDINATES ON PERSONAL OR MILITARY-RELATED MATTERS	74
C101	WRITE EPRs	74
B54	INTERPRET POLICIES, DIRECTIVES, OR PROCEDURES FOR SUBORDINATES	. 73
A12	DEVELOP WORK METHODS OR PROCEDURES	72
A17	ESTABLISH PRODUCTION OR PERFORMANCE STANDARDS FOR SUBORDINATES	70
A27	PLAN OR SCHEDULE WORK ASSIGNMENTS OR PRIORITIES	68
C90	EVALUATE SUGGESTIONS OR COMPLAINTS	65
C76	EVALUATE BUDGET OR FINANCIAL REQUIREMENTS	64
B68	SUPERVISE MORALE, WELFARE, RECREATION, AND SERVICES CRAFTSMEN (3M071)	62
A7	DEVELOP MORALE, WELFARE, RECREATION, AND SERVICES (MWRS) MASTER PLANS	62
A10	DEVELOP SELF-INSPECTION PROGRAMS	62
A3	COORDINATE CONTINGENCY EXERCISES WITH APPROPRIATE AGENCIES	61
C91	INDORSE ENLISTED OR CIVILIAN PERFORMANCE REPORTS	61
A31	PREPARE AGENDA FOR SYMPOSIUMS, CONFERENCES, WORKSHOPS, OR STAFF MEETINGS	59
A36	SCHEDULE TDY, LEAVES, OR PASSES	59
A23	PLAN INCENTIVE PROGRAMS	59
B46	DIRECT ADMINISTRATIVE FUNCTIONS	57
B67	SUPERVISE MORALE, WELFARE, RECREATION, AND SERVICES JOURNEYMEN (3M051)	53
D116	EVALUATE PERSONNEL FOR TRAINING NEEDS	50
B60	PREPARE STAFF STUDIES, SURVEYS, OR SPECIAL REPORTS, OTHER THAN TRAINING REPORTS	49
C74	CONDUCT STAFF ASSISTANCE VISITS	41

# REPRESENTATIVE TASKS PERFORMED BY DAFSC 3M000 PERSONNEL

		MEMBERS
		PERFORMING
TASKS		(N=26)
A20	PARTICIPATE IN GENERAL MEETINGS, SUCH AS STAFF MEETINGS, BRIEFINGS, CONFERENCES, OR WORKSHOPS, OTHER THAN CONDUCTING	96
<b>A</b> 6	DETERMINE WORK PRIORITIES	81
A26	PLAN OR PREPARE BRIEFINGS	81
A4	DETERMINE BUDGET OR FINANCIAL REQUIREMENTS	73
A12	DEVELOP WORK METHODS OR PROCEDURES	72
B54	INTERPRET POLICIES, DIRECTIVES, OR PROCEDURES FOR SUBORDINATES	69
C102	WRITE RECOMMENDATIONS FOR AWARDS OR DECORATIONS	65
A5	DETERMINE REQUIREMENTS FOR SPACE, PERSONNEL, EQUIPMENT, OR SUPPLIES	65
A15	ESTABLISH ORGANIZATIONAL POLICIES, SUCH AS OPERATING INSTRUCTIONS (OIs) OR STANDARD OPERATING PROCEDURES (SOPs)	65
B45	COUNSEL SUBORDINATES ON PERSONAL OR MILITARY-RELATED MATTERS	65
C90	EVALUATE SUGGESTIONS OR COMPLAINTS	65
B60	PREPARE STAFF STUDIES, SURVEYS, OR SPECIAL REPORTS, OTHER THAN TRAINING REPORTS	65
C101	WRITE EPRs	62
A31	PREPARE AGENDA FOR SYMPOSIUMS, CONFERENCES, WORKSHOPS, OR STAFF MEETINGS	62
A36	SCHEDULE TDY, LEAVES, OR PASSES	62
A37	WRITE OR REVISE JOB OR POSITION DESCRIPTIONS	62
Al	ASSIGN PERSONNEL TO DUTY POSITIONS	58
B46	DIRECT ADMINISTRATIVE FUNCTIONS	58
C76	EVALUATE BUDGET OR FINANCIAL REQUIREMENTS	54
A10	DEVELOP SELF-INSPECTION PROGRAMS	54
C91	INDORSE ENLISTED OR CIVILIAN PERFORMANCE REPORTS	54
C74	CONDUCT STAFF ASSISTANCE VISITS	54
A2	ASSIGN SPONSORS FOR INCOMING PERSONNEL	54
B68	SUPERVISE MORALE, WELFARE, RECREATION, AND SERVICES CRAFTSMEN (3M071)	50
A17	ESTABLISH PRODUCTION OR PERFORMANCE STANDARDS FOR SUBORDINATES	46
A12	DEVELOP WORK METHODS OR PROCEDURES	46
<b>A</b> 3	COORDINATE CONTINGENCY EXERCISES WITH APPROPRIATE AGENCIES	42
D114	EVALUATE EFFECTIVENESS OF TRAINING PROGRAMS	42
A21	PARTICIPATE IN MENU PLANNING BOARDS	42
A22	PLAN EQUIPMENT OR FACILITY MAINTENANCE REQUIREMENTS	38
C75	EVALUATE ADMINISTRATIVE FORMS, FILES, OR PROCEDURES	38

### TRAINING ANALYSIS

Occupational surveys provide information that can be useful in the development and revision of relevant training programs. Primary factors used in this study to evaluate entry-level training include jobs being performed by personnel during their first 12 months out of tech training (i.e., those with 1-12 months Time in Career Field (TICF)), jobs performed by personnel during their first enlistment (1-48 months TAFMS), and relative task difficulty ratings. As mentioned earlier, training emphasis ratings are not available for this specialty due to the wide diversity of jobs within the career ladder and a general lack of agreement among career ladder personnel as to what tasks to train.

### Task Difficulty Data

Task difficulty (TD) data can help training development personnel decide which tasks to train in entry-level training. TD ratings, based on the judgments of senior career ladder NCOs at operational units, provide a rank-ordering of tasks by the relative difficulty of those tasks. When combined with data on the percentages of first-enlistment personnel performing tasks, comparisons can be made to determine if training adjustments are necessary. For example, tasks receiving high TD ratings, accompanied by moderate to high percentages of first-enlistment personnel performing, may warrant resident training. Those tasks receiving high TD ratings, but low percentages performing, may be more appropriately planned for OJT programs. Low TD ratings may highlight tasks best omitted from training for first-enlistment personnel. These decisions must be weighed against percentages of personnel performing the tasks, command concerns, and criticality of the tasks.

As explained in the introduction, no TE data are reported in this survey due to insufficient rater agreement. The Services career field is extremely diverse, with almost no overlap in tasks performed across jobs. Consequently training needs are highly dependent upon specific job needs.

Table 13 lists the tasks with the highest TD ratings. The majority of these tasks deal with performing SIMS administrator activities, mortuary affairs functions, and supervisory duties. Most of these functions are performed by senior level incumbents, with low percentages of first-job, first-enlistment, 5-, and 7-skill level members performing these tasks.

### First-Enlistment Personnel Analysis

In this study, there are 976 AFSC 3M0X1 members in their first enlistment (1-48 months TAFMS), representing 30 percent of all surveyed AFSC 3M0X1 personnel. The majority of first-enlistment members work in the Cooks job (53 percent), with another 9 percent working in the Storeroom job (see Figure 2). In addition, 16 percent work in the Recreation and Fitness job,

TABLE 13

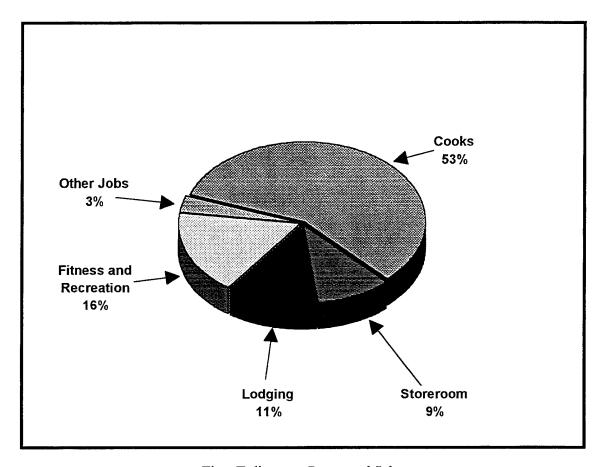
DAFSC 3M0X1 TASKS WITH HIGHEST TASK DIFFICULTY RATINGS

PERCENT MEMBERS

			PE	PERFORMING	ING	
		TSK	IST	1ST		
TASKS		DIFF	JOB	ENL	3M051	3M071
G249	WRITE PROGRAMS	8.48	-	_	33	3
E145	WRITE CONTRACTS	7.90	0		3	11
A4	DETERMINE BUDGET OR FINANCIAL REQUIREMENTS	7.59	4	5	16	49
E146	WRITE QUALITY ASSURANCE SURVEILLANCE PLANS	7.55	_	_	4	6
G240	TROUBLESHOOT COMMUNICATIONS PROBLEMS	7.51	_	7	7	9
R724	BRIEF NEXT-OF-KIN ON INTERMENT OR MORTUARY SERVICES PROVIDED	7.45	0	0	7	7
G242	TROUBLESHOOT NIGHT AUDITS OR END-OF-DAY PROBLEMS	7.39	_	7	<b>∞</b>	9
1372	PREPARE NAF BUDGETS	7.36	0	0	4	11
E139	NEGOTIATE FOOD SERVICE CONTRACTS	7.35	0	-	7	9
A7	DEVELOP MORALE, WELFARE, RECREATION, AND SERVICES (MWRS) MASTER PLANS	7.34	4	4	9	20
R739	COORDINATE UNUSUAL CIRCUMSTANCES, SUCH AS IDENTIFICATION OR NEXT-OF-KIN	7.33	0	0	_	S
	PROBLEMS, WITH APPROPRIATE AGENCIES					
B49	IMPLEMENT FOOD SERVICE CONTRACTS	7.30	7	7	က	12
G244	TROUBLESHOOT SOFTWARE PROBLEMS	7.26	_	7	7	9
G241	TROUBLESHOOT HARDWARE PROBLEMS, OTHER THAN PRINTERS	7.20	-		9	9
R752	INSPECT NONVIEWABLE HUMAN REMAINS AFTER PREPARATION	7.17	0	0	<del>,</del>	4
R751	INSPECT HUMAN REMAINS PRIOR TO FINAL DRESSINGS	7.17	0	0	7	5
R773	RESOLVE PROBLEMS ON REIMBURSEMENTS FOR INTERMENTS	7.17	0	0		4
R745	DEVELOP MORTUARY AFFAIRS INPUTS TO OPERATIONS PLANS	7.13	0	0	7	7
A32	PREPARE FIVE-YEAR CONSTRUCTION PLANS	7.08	7	7	S	19
C76	EVALUATE BUDGET OR FINANCIAL REQUIREMENTS	7.04	7	7	9	76
B50	IMPLEMENT MOBILIZATION OF PERSONNEL OR EQUIPMENT	7.03	-		5	15

TD MEAN = 5.00 S.D. = 1.00

and 11 percent work in the Lodging job area. The remaining first-enlistment personnel are scattered across several of the remaining jobs identified in the career ladder structure analysis. These included such jobs as Accountant, Linen Exchange, and SIMS Administrator.



First-Enlistment Personnel Jobs

Figure 2

Not surprising, when looking at the relative percent time spent across duties, Table 14 shows first-enlistment personnel spend approximately 39 percent of their time performing technical duties relating to cooking foods, preparing serving lines, or serving foods. They also spend four percent of their time performing flight, alert, or Iron Eagle food service activities. Table 15 displays representative tasks performed by first-enlistment AFSC 3M0X1 personnel. The diversity of jobs being performed by all first-enlistment personnel can be seen in the low percent members performing the tasks listed. As expected, all tasks shown relate to cooking.

# RELATIVE PERCENT OF TIME SPENT ACROSS DUTIES BY FIRST-ENLISTMENT AFSC 3M0X1 PERSONNEL

DU	TIES	PERCENT TIME SPENT (N=976)
		2
A	ORGANIZING AND PLANNING	3
В	DIRECTING AND IMPLEMENTING	*
C	INSPECTING AND EVALUATING	*
D	TRAINING	*
E	PERFORMING QUALITY ASSURANCE EVALUATION (QAE) ACTIVITIES	4
F	PERFORMING ADMINISTRATIVE AND SUPPORT ACTIVITIES	4 1
G	PERFORMING SERVICES INFORMATION MANAGEMENT SYSTEMS	1
	(SIMS) ADMINISTRATOR ACTIVITIES	11
H	PERFORMING SUPPLY AND STOREROOM ACTIVITIES	10
I	PERFORMING GENERAL MWRS ACTIVITIES	
J	RECEIVING AND DISBURSING CASH	10
K	COOKING FOODS, PREPARING SERVING LINES, OR SERVING FOODS	39
L	PERFORMING FLIGHT, ALERT, OR IRON EAGLE FOOD SERVICE ACTIVITIES	4
M	OPERATING COMMUNITY ACTIVITY CENTERS	*
N	OPERATING LODGING ACTIVITIES	6
O	MANAGING AIR FORCE FITNESS AND ATHLETIC PROGRAMS	2
P	PERFORMING INDOOR OR OUTDOOR MAINTENANCE ACTIVITIES	1
Q	OPERATING LINEN EXCHANGES	1
Ŕ	MANAGING MORTUARY AFFAIRS	*
S	PERFORMING SEARCH AND RECOVERY OF ACCIDENT VICTIMS	*
T	OPERATING AND MAINTAINING SWIMMING POOLS, BEACH AREAS,	*
	AND OUTDOOR RECREATION FACILITIES	
U	OPERATING HOBBY SHOP RETAIL STORES	0
V	PERFORMING DORMITORY MANAGEMENT ACTIVITIES	*
W	PERFORMING CONTINGENCY MWRS ACTIVITIES	3

NOTE: Columns may not add to 100 percent due to rounding

<sup>\*</sup> Denotes less than 1 percent

# REPRESENTATIVE TASKS PERFORMED BY FIRST-ENLISTMENT 3M0X1 PERSONNEL

TASKS	S	MEMBERS PERFORMING (N=976)
K517	WRAP FOOD ITEMS	47
K462	MONITOR FOOD TEMPERATURES	46
K461	MONITOR EQUIPMENT TEMPERATURES, SUCH AS GRILLS, DEEP FAT FRYERS, REFRIGERATORS, OR FREEZERS	44
K436	BOIL EGGS	41
J396	COUNT CASH	40
K477	PREPARE EGGS TO ORDER	40
K458	LABEL OR DATE STAMP SUBSISTENCE	38
K446	DEEP FAT FRY MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	38
K486	PREPARE PANCAKES, FRENCH TOAST, OR WAFFLES	37
K434	BAKE MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	37
K430	ADD GRAVIES OR SAUCES TO FOODS	36
K450	DISPOSE OF OUTDATED FOOD ITEMS	36
K515	TEST COOKED FOODS BY TASTE OR SMELL	35
K455	GRILL MEATS, SEAFOODS, POULTRY, OR VEGETABLES	35
K463	OVEN FRY MEATS, SEAFOODS, POULTRY, OR VEGETABLES	34
K476	PREPARE EGGS FOR COOKING	33
K490	PREPARE RICE, PASTA, OR DRY BEANS	33
K437	BOIL OR SIMMER MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	32
K444	COOK CEREALS, SUCH AS OATMEAL OR GRITS	32
K516	WEIGH OR MEASURE INGREDIENTS	31
K480	PREPARE GRAVIES OR SAUCES	31
K493	PREPARE SANDWICHES	30
K503	ROAST MEATS, SEAFOODS, OR POULTRY	30
K494	PREPARE SOUPS	30
K441	CARVE COOKED MEATS OR POULTRY	30
K481	PREPARE GRIDDLES FOR USE	29
K467	PLACE PREPARED FOODS ON SERVING LINES	29
K485	PREPARE MEATS, SEAFOODS, OR POULTRY FOR COOKING, OTHER THAN TENDERIZING	28
K438	BRAISE MEATS, SEAFOODS, OR POULTRY	28
K511	STEAM SEAFOODS, VEGETABLES, OR FRUITS	27
K439	BREW COFFEE OR TEA	27
K435	BARBECUE OR CHARBROIL MEATS, SEAFOODS, OR POULTRY	27
K459	MAKE MINOR CHANGES IN RECIPES	26
K454	GARNISH FOODS OR SERVING LINES	26

### 1-12 Month TICF Analysis

At the request of the tech school, an analysis was also conducted as to what jobs personnel went into after graduation from the basic Services course. This analysis was extremely helpful in evaluating how the school curriculum should be structured. Per considerations made at the time of the original merger of Food Service and Services functions in 1988, training in the 3-skill level resident course was initially limited to cooking functions since most new Services personnel were to begin in the cooking arena and migrate into other jobs over time. However, due to real-world constraints and dictates, it was not possible for everyone coming out of the school house to be assigned to a food service facility. Thus, some graduates of the course wound up in lodging or other jobs. With the additional merger of fitness and recreation functions into the AFSC, the need to add additional training on these functions became a major consideration. The overall problem for career field managers was how to proportion out the training across the various functions where first-job personnel would be working. Thus, data from this occupational survey became extremely useful in identifying job areas where personnel were being assigned after tech school and identifying corresponding tasks being performed. Data concerning these issues were presented at the Services Utilization and Training Workshop held 11-14 October 1994 in San Antonio, Texas. A summary of that workshop is presented later.

Table 16 displays general information relating to the 306 Services personnel with 1-12 months TICF. As can be seen, the majority (64 percent) are in paygrade E-2. Eighty-seven percent hold the 3-skill level. Sixty-four percent indicated they had completed the resident tech training course.

As to the jobs or work areas where these incumbents worked, Table 16 also provides data on the work title of these personnel, as well as their work area. As shown, 26 percent said they held the job title of "First Cook." However, this is misleading, since 32 percent indicated "Other" as their work title. In reviewing the write-in sheets of these personnel, many indicated other variations related to "Cook." Thus, the actual percentage of personnel who had a title relating to "Cook" is much higher.

As for work area, 64 percent of the 1-12 month TICF respondents indicated a work area relating to food service. These included such areas as alert kitchen, dining hall, field kitchen, inflight kitchen, launch control facility kitchen, missile site feeding operations, pastry kitchen, and site kitchen. The storeroom area is closely related to food service and accounted for 4 percent of the respondents. Another 15 percent indicated their work area as fitness and recreation. This included athletic office, community activity center, fitness center, MWRS equipment rental, outside maintenance crew, and ticket and tour operations. Another 10 percent indicated lodging as their work area.

From the above data, it would seem appropriate that training in the 3-skill level resident course would closely follow these percentages: Food Service (68 percent), which would include storeroom functions; Fitness and Recreation (15 percent); and Lodging (10 percent).

### GENERAL INFORMATION ON 1-12 MONTHS TICF PERSONNEL (N=306)

### PAYGRADE DISTRIBUTION:

E-2 (AMN) 64% E-3 (A1C) 21%

### SKILL LEVEL DISTRIBUTION:

3-LEVEL 87% 5-LEVEL 11%

### COMPLETED RESIDENT TECH TRAINING COURSE 64%

### WORK TITLE:

1ST COOK	26%
LODGING DESK CLERK	8%
SHIFT LEADER	5%
STOREROOM CLERK	4%
OTHER	32%

### **WORK AREA:**

ADMIN OFFICE	2%
ALERT KITCHEN	2%
DINING HALL	35%
FIELD KITCHEN	3%
IN-FLIGHT KITCHEN	9%
LCF KITCHEN	3%
MISSILE SITE FEEDING OPERATIONS	8%
PASTRY KITCHEN	1%
SITE KITCHEN	3%
STOREROOM	4%
ATHLETIC OFFICE	1%
COMMUNITY ACTIVITY CENTER	5%
FITNESS CENTER	7%
MWRS EQUIPMENT RENTAL	1%
OUTSIDE MAINTENANCE CREW	1%
TICKET AND TOUR OPERATIONS	1%
LODGING	10%
PRIME RIBS OR READINESS TRAINING	1%
SECTION	
LINEN EXCHANGE	1%

FOOD SERVICE (64%) STOREROOM (4%) FITNESS AND RECREATION (15%) LODGING (10%)

### Services Utilization and Training Workshop (U&TW) 11-14 October 1994

As mentioned earlier, data from this occupational survey were used to support a Services U&TW in October 1994. The purpose of the U&TW was to discuss career field training needs for the Services career field. Representatives from every major command reviewed the Specialty Training Standard (STS) for AFSC 3M031 and data from this occupational survey. Survey data, compiled in the form of a special data package, were provided to workshop participants and included information relating to survey sample, job structure, skill level progression, first-job and first-enlistment personnel utilization, and job satisfaction.

Based on the review of the OSR data, the U&TW focus groups concluded the following apprentice training areas required change:

- (1) Food service storeroom training, utilizing SIMS, needed strengthening
- (2) Increased training, at performance levels, was required for front desk and reservation operations in lodging
- (3) Apprentice training in fitness and sports required a major overhaul. In the current course, this area was taught to familiarization levels only and did not match career field utilization rates or needs
- (4) After review of the detailed task lists for Fitness and Recreation, the group concluded that the majority of tasks performed were either fitness or sports related. Tasks associated with recreation were deemed inappropriate for training in the resident course. Furthermore, recreation training in the 5-and 7-skill level career development courses (CDCs) will be deleted over the next 3 to 5 years.

The STS for the 3-skill level resident course was reviewed for adequacy and compliance with the OSR findings. As noted above, changes were made based on the recommendations of the focus groups.

### JOB SATISFACTION ANALYSIS

An examination of responses to the job satisfaction questions can be very useful for career ladder managers as they attempt to determine possible factors affecting job performance of career ladder airmen. The survey booklet included questions covering job interest, perceived utilization of talents and training, sense of accomplishment from work, and reenlistment

intentions. The responses of the current survey sample were then analyzed by making several comparisons: (1) among TAFMS groups of the AFSC 3M0X1 career ladder; (2) between current and previous survey TAFMS groups; and (3) across specialty job groups.

Table 17 shows the comparison of TAFMS group data of AFSC 3M0X1 personnel. Overall, job satisfaction for all three TAFMS groups is satisfactory. First-enlistment personnel tend to reflect the lowest satisfaction of the three groups displayed. As personnel gain experience in the Services career ladder, their job interest tends to increase across all indicators.

An indication of changes in job satisfaction perceptions within the career ladder is provided in Table 18, which presents TAFMS group data for current survey respondents and data from respondents to the previous surveys of the Food Service, Services, and Recreation and Fitness career ladders. Overall, job satisfaction over time shows mixed results. For example, most indicators reflect a higher job satisfaction today than was seen in the 1980 Food Service survey, but in many instances shows a drop when compared to the 1986 Services and 1987 Fitness and Recreation surveys.

An examination of job satisfaction data across the various jobs in the current survey can be extremely useful to career ladder managers. Table 19 presents job satisfaction data for the major jobs identified in the career ladder structure for AFSC 3M0X1. The jobs showing the lowest job interest were the Linen Exchange, Cooks, Dorm Manager, and Storeroom jobs. The jobs with the highest job interest were the SIMS Administrator, Contingency, and Mortuary Affairs jobs. Perceived use of training was lowest for the Dorm Manager and Linen Exchange jobs. Sense of accomplishment from the job was lowest for the Cooks and Linen Exchange jobs.

### **IMPLICATIONS**

From the standpoint of data gathered during this OSR, the AFSC 3M0X1 career ladder structure reflects a wide diversity and variety of jobs performed by career ladder members. Almost 40 percent of career ladder members spend their time in the Food Service or Storeroom areas. The other large jobs being performed within the career ladder included Fitness and Recreation and Lodging. Other members either work in a supervisory or management job or in one of several specialized jobs. Despite the diversity of work found in the career ladder, job progression shows a distinct pattern as one moves from the 3-skill level to the 9-skill and CEM levels. The AFMAN 36-2108 Specialty Description broadly describes the jobs performed. Job satisfaction is fairly good for career ladder incumbents, with only a few weak areas noted. The October 1994 Services U&TW reviewed the 3-skill level STS against the OSR data and made appropriate changes in the resident school training program.

TABLE 17

COMPARISON OF JOB SATISFACTION INDICATORS FOR TAFMS GROUPS (PERCENT MEMBERS RESPONDING)

	1-48 MONTHS TAFMS (N=976)	49-96 MONTHS TAFMS (N=861)	97+ MONTHS TAFMS (N=1,442)
EXPRESSED JOB INTEREST			
INTERESTING	44	58	72
SO-SO	29	25	18
DULL	27	17	10
PERCEIVED USE OF TALENTS			
FAIRLY WELL TO PERFECT	55	68	77
NONE TO VERY LITTLE	45	32	23
PERCEIVED USE OF TRAINING			
FAIRLY WELL TO PERFECT	72	73	72
NONE TO VERY LITTLE	28	27	28
SENSE OF ACCOMPLISHMENT FROM JOB		•	
SATISFIED	50	63	71
NEUTRAL	23	15	10
DISSATISFIED	27	22	19
REENLISTMENT INTENTIONS			
YES OR PROBABLY YES	57	71	65
NO OR PROBABLY NO	43	29	13
WILL RETIRE	0	0	22

TABLE 18

COMPARISON OF JOB SATISFACTION INDICATORS FOR CURRENT SURVEY TO PREVIOUS SURVEYS (PERCENT MEMBERS RESPONDING)

SI	1987 741X1	82 11 6	85 14	82 18	76 7 15	99
97+ MONTHS TAFMS	1986 611X0	84	70	65 35	0	72 10 18
97+ MO	1980 622X0	66 21 13	78	78	65 11 23	76 24
	1994 3M0X1	72 18 10	77 23	72 28	71 10 19	65 13 22
	1987 741X1	69 14 15	72 27	30	62 26	76 23
HS TAFMS	1986 611X0	72	55 45	59	65	70 30 0
49-96 MONTHS TAFMS	1980 622X0	48 28 24	64 36	70	50 15 34	64
	1994 3M0X1	58 25 17	32	73	63 15 22	71 29 0
	1987 741X1	60 24 16	64	69	57 16 26	67
1-48 MONTHS TAFMS	1986 611X0	73	51	32	<b>%</b> , ,	67 33 0
48 MONTI	1980 622X0	40 29 31	51	67	43 16 10	43
-	1994 3M0X1	29 27	55 45	76	50 23 27	57 43 0
	EXPRESSED JOB INTEREST	INTERESTING SO-SO DULL	PERCEIVED USE OF TALENTS FAIRLY WELL TO PERFECT NONE TO VERY LITTLE	PERCEIVED USE OF TRAINING FAIRLY WELL TO PERFECT NONE TO VERY LITTLE	SENSE OF ACCOMPLISHMENT FROM JOB SATISFIED NEUTRAL DISSATISFIED	REENLISTMENT INTENTIONS YES OR PROBABLY YES NO OR PROBABLY NO WILL RETIRE

- Data not reported in previous survey report NOTE: Columns may not add to 100 percent due to no-responses and rounding

TABLE 19

JOB SATISFACTION INDICATORS FOR AFSC 3M0X1 JOBS (PERCENT MEMBERS RESPONDING)

	COOKS	STORE ROOM	ACCTS	MGRS	SUPTS	CONTINGENCY
EXPRESSED JOB INTEREST						
INTERESTING SO-SO DULL	41 30 29	53 29 18	70 18 8	77 16	79 15 7	83 12 5
PERCEIVED USE OF TALENTS						
FAIRLY WELL TO PERFECT NONE TO VERY LITTLE	53 47	71 29	78 22	82 18	85 15	84 16
PERCEIVED USE OF TRAINING						
FAIRLY WELL TO PERFECT NONE TO VERY LITTLE	74 26	79 21	76 24	80	78 22	86 14
SENSE OF ACCOMPLISHMENT FROM JOB	<u>0</u> B					
SATISFIED NEUTRAL DISSATISFIED	50 18 32	65 14 21	74 14 12	77 14 9	75 8 17	80 5 15
REENLISTMENT INTENTIONS						
YES OR PROBABLY YES NO OR PROBABLY NO WILL RETIRE	62 34 4	73 26 1	66 32 2	64 13 23	62 13 25	72 14 14

TABLE 19 (CONTINUED)

JOB SATISFACTION INDICATORS FOR AFSC 3M0X1 JOBS (PERCENT MEMBERS RESPONDING)

	SEARCH & RECOVERY	MORTUARY AFFAIRS	DORM	O A H	LINEN	FITNESS AND PFCPFATION	CNICACI	SPAIS
EXPRESSED JOB INTEREST						TOTAL PARTIES	DATE	CHITE
INTERESTING	63	82	51	78	38	99	69	85
OS-OS	25	14	27	18	38	21	21	10
DULL	12	4	22	4	24	13	10	5
PERCEIVED USE OF TALENTS								
FAIRLY WELL TO PERFECT	75	88	64	87	46	89	74	93
NONE TO VERY LITTLE	25	12	36	13	54	32	26	7
PERCEIVED USE OF TRAINING								
FAIRLY WELL TO PERFECT	81	92	44	82	48	62	79	69
NONE TO VERY LITTLE	19	24	99	18	52	38	21	31
SENSE OF ACCOMPLISHMENT FROM JOB	M JOB							
SATISFIED	75	98	71	79	99	61	65	85
NEUTRAL	9	∞	91	10	25	16	18	8
DISSATISFIED	19	9	13	11	61	23	17	7
REENLISTMENT INTENTIONS								
YES OR PROBABLY YES	56	71	64	29	65	61	65	74
NO OR PROBABLY NO WILL RETIRE	37	8 21	14 22	17 16	25 10	27	28	8 8

### APPENDIX A

# REPRESENTATIVE TASKS PERFORMED BY MEMBERS OF CAREER LADDER JOBS

THIS PAGE INTENTIONALLY LEFT BLANK

# REPRESENTATIVE TASKS PERFORMED BY COOK PERSONNEL CLUSTER (STG039, N=1,015)

TASKS		PERCENT MEMBERS PERFORMING
K462	MONITOR FOOD TEMPERATURES	85
K517	WRAP FOOD ITEMS	84
K461	MONITOR EQUIPMENT TEMPERATURES, SUCH AS GRILLS, DEEP FAT FRYERS, REFRIGERATORS, OR FREEZERS	79
K436	BOIL EGGS	74
K446	DEEP FAT FRY MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	73
K515	TEST COOKED FOODS BY TASTE OR SMELL	72
K434	BAKE MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	72
K430	ADD GRAVIES OR SAUCES TO FOODS	72
K477	PREPARE EGGS TO ORDER	71
K486	PREPARE PANCAKES, FRENCH TOAST, OR WAFFLES	69
K458	LABEL OR DATE STAMP SUBSISTENCE	68
K450	DISPOSE OF OUTDATED FOOD ITEMS	68
K463	OVEN FRY MEATS, SEAFOODS, POULTRY, OR VEGETABLES	67
K437	BOIL OR SIMMER MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	67
K455	GRILL MEATS, SEAFOODS, POULTRY, OR VEGETABLES	65
K480	PREPARE GRAVIES OR SAUCES	65
K476	PREPARE EGGS FOR COOKING	64
K490	PREPARE RICE, PASTA, OR DRY BEANS	64
K516	WEIGH OR MEASURE INGREDIENTS	63
K503	ROAST MEATS, SEAFOODS, OR POULTRY	62
K444	COOK CEREALS, SUCH AS OATMEAL OR GRITS	62
K481	PREPARE GRIDDLES FOR USE	60
K467	PLACE PREPARED FOODS ON SERVING LINES	60
K494	PREPARE SOUPS	60
K438	BRAISE MEATS, SEAFOODS, OR POULTRY	59
K441	CARVE COOKED MEATS OR POULTRY	59
K485	PREPARE MEATS, SEAFOODS, OR POULTRY FOR COOKING, OTHER THAN TENDERIZING	58
K511	STEAM SEAFOODS, VEGETABLES, OR FRUITS	56
K459	MAKE MINOR CHANGES IN RECIPES	55
K435	BARBECUE OR CHARBROIL MEATS, SEAFOODS, OR POULTRY	55
K431	ADJUST MENUS	55
K454	GARNISH FOODS OR SERVING LINES	54
K493	PREPARE SANDWICHES	53
K504	SAUTÉ MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	53
K513	SUBSTITUTE MENU ITEMS	52
K440	BROIL MEATS, SEAFOODS, OR POULTRY	52
K465	PAN FRY MEATS SEAFOODS POULTRY OR VEGETABLES	48

# REPRESENTATIVE TASKS PERFORMED BY BAKERS (STG371, N=29)

TASK	S	PERCENT MEMBERS PERFORMING
K433	BAKE BREADS OR PASTRIES, OTHER THAN PREPACKAGED MIXES	97
K487	PREPARE PIES	97 97
K445	DECORATE CAKES	86
K488	PREPARE PUDDINGS OR CUSTARDS	83
K498	PREPARE YEAST DOUGH FOR BAKING	83
K470	PREPARE BREAD, ROLLS, OR CAKES FROM PREPACKAGED MIXES	76
K489	PREPARE QUICK BREADS	66
K516	WEIGH OR MEASURE INGREDIENTS	55
K464	PAN BATTERS, DOUGH, OR OTHER FOODS FOR SERVING	55
K447	DESIGN CAKE DECORATIONS	55 55
K431	ADJUST MENUS	45
K517	WRAP FOOD ITEMS	45
K515	TEST COOKED FOODS BY TASTE OR SMELL	41
K458	LABEL OR DATE STAMP SUBSISTENCE	34
K459	MAKE MINOR CHANGES IN RECIPES	34
F181	PREPARE SENIOR COOKS' REQUISITIONS	34
K450	DISPOSE OF OUTDATED FOOD ITEMS	31
K477	PREPARE EGGS TO ORDER	28
K446	DEEP FAT FRY MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	24
K476	PREPARE EGGS FOR COOKING	24
K486	PREPARE PANCAKES, FRENCH TOAST, OR WAFFLES	24
K444	COOK CEREALS, SUCH AS OATMEAL OR GRITS	21
K462	MONITOR FOOD TEMPERATURES	21
K436	BOIL EGGS	21
K430	ADD GRAVIES OR SAUCES TO FOODS	21
F164	MODIFY OR UPDATE FOOD SERVICE PRODUCTION LOGS	14
1298	CLEAN OR SANITIZE FOOD SERVICE UTENSILS, SUCH AS POTS, PANS, OR PASTRY RACKS	14
K473	PREPARE DAIRY PRODUCTS, SUCH AS POWDERED MILK OR CHEESES, FOR COOKING OR SERVING	14
K479	PREPARE GELATIN DESSERTS OR SALADS	14
K481	PREPARE GRIDDLES FOR USE	14
I331	DISPOSE OF FOOD WASTE	10
<b>K</b> 490		10

### REPRESENTATIVE TASKS PERFORMED BY DINING HALL COOKS (STG272, N=718)

TASKS		PERCENT MEMBERS PERFORMING
K430	ADD GRAVIES OR SAUCES TO FOODS	94
K462	MONITOR FOOD TEMPERATURES	93
K517	WRAP FOOD ITEMS	90
K446	DEEP FAT FRY MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	89
K434	BAKE MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	89
K437	BOIL OR SIMMER MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	89
K515	TEST COOKED FOODS BY TASTE OR SMELL	89
K480	PREPARE GRAVIES OR SAUCES	88
K463	OVEN FRY MEATS, SEAFOODS, POULTRY, OR VEGETABLES	86
K461	MONITOR EQUIPMENT TEMPERATURES, SUCH AS GRILLS, DEEP FAT FRYERS, REFRIGERATORS, OR FREEZERS	85
K436	BOIL EGGS	83
K503	ROAST MEATS, SEAFOODS, OR POULTRY	83
<b>K49</b> 0	PREPARE RICE, PASTA, OR DRY BEANS	81
K455	GRILL MEATS, SEAFOODS, POULTRY, OR VEGETABLES	81
K477	PREPARE EGGS TO ORDER	80
K438	BRAISE MEATS, SEAFOODS, OR POULTRY	80
K486	PREPARE PANCAKES, FRENCH TOAST, OR WAFFLES	79
K516	WEIGH OR MEASURE INGREDIENTS	79
K467	PLACE PREPARED FOODS ON SERVING LINES	<b>7</b> 9
K441	CARVE COOKED MEATS OR POULTRY	77
K511	STEAM SEAFOODS, VEGETABLES, OR FRUITS	77
K485	PREPARE MEATS, SEAFOODS, OR POULTRY FOR COOKING, OTHER THAN TENDERIZING	76
K494	PREPARE SOUPS	75
K444	COOK CEREALS, SUCH AS OATMEAL OR GRITS	74
K450	DISPOSE OF OUTDATED FOOD ITEMS	73
K458	LABEL OR DATE STAMP SUBSISTENCE	72
K504	SAUTÉ MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	72
K435	BARBECUE OR CHARBROIL MEATS, SEAFOODS, OR POULTRY	71
K459	MAKE MINOR CHANGES IN RECIPES	71
K514	TENDERIZE MEATS	70
K476	PREPARE EGGS FOR COOKING	70

### REPRESENTATIVE TASKS PERFORMED BY MISSILE SITE COOKS (STG297, N=122)

TASKS		PERCENT MEMBERS PERFORMING
IMSKS		PERFORMING
K477	PREPARE EGGS TO ORDER	93
K436	BOIL EGGS	89
K476	PREPARE EGGS FOR COOKING	84
K461	MONITOR EQUIPMENT TEMPERATURES, SUCH AS GRILLS, DEEP FAT	83
	FRYERS, REFRIGERATORS, OR FREEZERS	
K460	MICROWAVE MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	82
K486	PREPARE PANCAKES, FRENCH TOAST, OR WAFFLES	81
K493	PREPARE SANDWICHES	80
K517	WRAP FOOD ITEMS	80
J396	COUNT CASH	80
K439	BREW COFFEE OR TEA	79
K501	REFILL NAPKIN HOLDERS, SALT SHAKERS, OR SUGAR DISPENSERS	77
K462	MONITOR FOOD TEMPERATURES	76
I298	CLEAN OR SANITIZE FOOD SERVICE UTENSILS, SUCH AS POTS, PANS, OR	75
	PASTRY RACKS	
K458	LABEL OR DATE STAMP SUBSISTENCE	61
K481	PREPARE GRIDDLES FOR USE	61
I331	DISPOSE OF FOOD WASTE	61
K450	DISPOSE OF OUTDATED FOOD ITEMS	61
K444	COOK CEREALS, SUCH AS OATMEAL OR GRITS	60
K508	SET UP CONDIMENTS, SUCH AS BUTTERS, JELLIES, OR SYRUPS, FOR SELF-SERVICE	58
I329	DEFROST REFRIGERATORS OR FREEZERS	56
I297	CLEAN OR SANITIZE FOOD SERVICE APPLIANCES, SUCH AS MEAT	55
	SLICERS, TOASTERS, OR COFFEE URNS	
I383	ROTATE FOOD STOCK	54
K494	PREPARE SOUPS	49
K455	GRILL MEATS, SEAFOODS, POULTRY, OR VEGETABLES	47
J427	VERIFY CASH FUNDS	43
I385	SHARPEN KNIVES OR BLADES	43
K478	PREPARE FRUIT DESSERTS OR SALADS	41
H271	MONITOR EXPIRATION DATES OF DAIRY PRODUCTS	39
H272	MONITOR TEMPERATURES OF STORAGE AREAS	39
K446	DEEP FAT FRY MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	39
H282	PREPARE TALLY IN-OUTS	39

# REPRESENTATIVE TASKS PERFORMED BY IN-FLIGHT KITCHEN COOKS (STG137, N=99)

TASKS		MEMBERS PERFORMING
L521	ASSEMBLE FLIGHT MEALS	98
L520	ASSEMBLE BOX LUNCHES	93
L522	ASSEMBLE GROUND MEALS	92
L525	DISTRIBUTE INDIVIDUAL MEALS, SUCH AS BOX LUNCHES, GROUND MEALS, OR FLIGHT MEALS	83
L530	PACKAGE SANDWICH MEALS	82
J396	COUNT CASH	75
K517	WRAP FOOD ITEMS	67
K493	PREPARE SANDWICHES	63
K461	MONITOR EQUIPMENT TEMPERATURES, SUCH AS GRILLS, DEEP FAT FRYERS, REFRIGERATORS, OR FREEZERS	62
K458	LABEL OR DATE STAMP SUBSISTENCE	56
K439	BREW COFFEE OR TEA	56
1298	CLEAN OR SANITIZE FOOD SERVICE UTENSILS, SUCH AS POTS, PANS, OR PASTRY RACKS	55
K462	MONITOR FOOD TEMPERATURES	54
L528	MAINTAIN BEVERAGE WARMERS, WATER JUGS, OR COFFEE JUGS	51
F179	PREPARE REQUESTS FOR FLIGHT MEALS	51
1297	CLEAN OR SANITIZE FOOD SERVICE APPLIANCES, SUCH AS MEAT SLICERS, TOASTERS, OR COFFEE URNS	48
K450	DISPOSE OF OUTDATED FOOD ITEMS	46
K434	BAKE MEATS, SEAFOODS, POULTRY, VEGETABLES, OR FRUITS	44
I383	ROTATE FOOD STOCK	40
H282	PREPARE TALLY IN-OUTS	36
H278	PREPARE FOODS FOR THAWING	36
J405	MAINTAIN CHANGE FUNDS	35
L527	INSPECT PRECOOKED FROZEN MEALS	35
I331	DISPOSE OF FOOD WASTE	35
K515	TEST COOKED FOODS BY TASTE OR SMELL	34
H272	MONITOR TEMPERATURES OF STORAGE AREAS	34
H262	ISSUE SUBSISTENCE	34
J427	VERIFY CASH FUNDS	33
J408	MAKE REFUNDS	33
H271	MONITOR EXPIRATION DATES OF DAIRY PRODUCTS	31
F168	PREPARE CASH COLLECTION VOUCHERS	31

### REPRESENTATIVE TASKS PERFORMED BY STOREROOM PERSONNEL (STG324, N=234)

		PERCENT
		MEMBERS
TASK	SS .	PERFORMING
H262	ISSUE SUBSISTENCE	93
H260	INVENTORY SUBSISTENCE	93
H259	INSPECT INCOMING STOCK OR PROPERTY FOR QUANTITY OR CONDITION	89
H277	POST INVENTORIES TO RECORDS	88
H275	PLACE SUBSISTENCE IN STORAGE	88
H271	MONITOR EXPIRATION DATES OF DAIRY PRODUCTS	88
H278	PREPARE FOODS FOR THAWING	85
H272	MONITOR TEMPERATURES OF STORAGE AREAS	85
H290	VERIFY ACCURACY OF INVENTORIES	82
H276	POSITION OR LOCK UP STOCK OR PROPERTY	81
H265	LOAD OR UNLOAD SUPPLIES, EQUIPMENT, OR SUBSISTENCE	81
H281		81
H274	PICK UP OR DELIVER SUPPLIES, EQUIPMENT, OR SUBSISTENCE	77
H282	PREPARE TALLY IN-OUTS	77
H291		76
H255	· · · · · · · · · · · · · · · · · · ·	75
H257		75
H292	VERIFY RECEIVING FORMS	70
H285	RETURN EXCESS SUBSISTENCE TO STORAGE	67
H273	PACK OR UNPACK SPECIAL STORAGE ITEMS, SUCH AS REFRIGERATION	67
	ITEMS	
H258		66
H279	PREPARE OR REVIEW RECEIVING REPORTS	65
H256	ESTABLISH INVENTORY SCHEDULES	62
H251	COMPUTE EXCESS COSTS	61
F175	PREPARE INVENTORY COUNT WORKSHEETS	60
H250	ANNOTATE FOOD SPOILAGES ON INVENTORIES	58
H280	PREPARE REPORTS ON MONETARY VALUES OF INVENTORIES	57
H261	INVENTORY SUPPLIES OR EQUIPMENT	54
H253	COMPUTE STOCK CONTROL LEVELS	50
H283	REQUISITION FURNISHINGS, EQUIPMENT, OR SUBSISTENCE	41
F181	PREPARE SENIOR COOKS' REQUISITIONS	35
H263	ISSUE SUPPLIES OR FOURMENT	25

# REPRESENTATIVE TASKS PERFORMED BY ACCOUNTANT PERSONNEL (STG048, N=50)

		MEMBERS
TASK	S	PERFORMING
F1.60	PREDARE CAGU COLLECTION VOLICIERS	84
F168	PREPARE CASH COLLECTION VOUCHERS RECONCILE CASH COLLECTIONS WITH HEADCOUNT TALLIES USING AF	76
F188	FORMS 79 (CASH COLLECTION RECORD)	
F167	PREPARE CASH COLLECTION RECORDS	72
F166	PREPARE BASIC DAILY FOOD ALLOWANCE COMPUTATION FORMS	72
F176	PREPARE MONTHLY MONETARY RECORDS	66
F178	PREPARE REGISTERS OF CASH COLLECTION SHEETS	64
J396	COUNT CASH	62
F189	RECONCILE CASH COLLECTIONS WITH HEADCOUNT TALLIES USING CASH REGISTER REPORTS	58
F163	MAINTAIN RECORDS ON MEAL CARD CONTROL ACTIVITIES	56
F154	MAINTAIN CONTROLLED ITEM FORMS, SUCH AS AUDIT TAPES OR REGISTRATION RECEIPTS	56
J421	RECONCILE CASH COLLECTION WITH SUPPORTING DOCUMENTS, SUCH AS CASH COLLECTION VOUCHERS OR REGISTER TAPES	56
J418	PREPARE CONSOLIDATED FINANCIAL REPORTS, SUCH AS ACCOUNTS	54
	RECEIVABLE OR MONTHLY MONETARY RECORDS	
F177	PREPARE MONTHLY SUMMARIES OF FLIGHT FEEDINGS	52
J424	REPORT CASH SHORTAGES OR OVERAGES	50
F173	PREPARE FOOD SERVICE OPERATIONS REPORTS	48
F169	PREPARE DAILY DINING HALL SUMMARY FORMS	48
F174	PREPARE INVENTORY ADJUSTMENT VOUCHERS	40
J428	VERIFY DAILY SUMMARIES OF CASH RECEIPTS	40
J422	RECORD INFORMATION FROM DAILY CASH REGISTER TAPES	38
J413	PREPARE CASH RECEIPTS VOUCHERS	38
F165	PREPARE ACCOUNTS RECEIVABLE OR ACCOUNTS PAYABLE REPORTS	36
F149	COMPUTE GROUND SUPPORT MEAL SELLING PRICES	34
J400	INTERPRET CASH REGISTER REPORTS	34
F148	COMPUTE FLIGHT MEAL MONETARY SUPPORT ALLOWANCES	32
J427	VERIFY CASH FUNDS	32
F155	MAINTAIN FOOD ALLOWANCE ISSUES OR RATION FILES	30
J397	DEPOSIT CASH RECEIPTS OR REIMBURSABLE FUNDS	26
E131	EVALUATE CONTRACTOR PERSONNEL FOR COMPLIANCE WITH PERFORMANCE OR WORK STANDARDS	16

### REPRESENTATIVE TASKS PERFORMED BY MANAGERS (STG051, N=56)

		PERCENT
TASK	70	MEMBERS PERFORMING
TASK		1 Eld Oldvilled
<b>A</b> 6	DETERMINE WORK PRIORITIES	75
A20	PARTICIPATE IN GENERAL MEETINGS, SUCH AS STAFF MEETINGS,	71
	BRIEFINGS, CONFERENCES, OR WORKSHOPS, OTHER THAN CONDUCTING	
A4	DETERMINE BUDGET OR FINANCIAL REQUIREMENTS	61
A5	DETERMINE REQUIREMENTS FOR SPACE, PERSONNEL, EQUIPMENT, OR	55
	SUPPLIES	
A26	PLAN OR PREPARE BRIEFINGS	54
Al	ASSIGN PERSONNEL TO DUTY POSITIONS	48
A3	COORDINATE CONTINGENCY EXERCISES WITH APPROPRIATE AGENCIES	43
A31	PREPARE AGENDA FOR SYMPOSIUMS, CONFERENCES, WORKSHOPS, OR	43
	STAFF MEETINGS	
C74	CONDUCT STAFF ASSISTANCE VISITS	38
A12	DEVELOP WORK METHODS OR PROCEDURES	34
B60	PREPARE STAFF STUDIES, SURVEYS, OR SPECIAL REPORTS, OTHER THAN	34
	TRAINING REPORTS	
A10	DEVELOP SELF-INSPECTION PROGRAMS	34
A15	ESTABLISH ORGANIZATIONAL POLICIES, SUCH AS OPERATING	32
	INSTRUCTIONS (OIs) OR STANDARD OPERATING PROCEDURES (SOPs)	
A27	PLAN OR SCHEDULE WORK ASSIGNMENTS OR PRIORITIES	29
A7	DEVELOP MORALE, WELFARE, RECREATION, AND SERVICES (MWRS)	29
	MASTER PLANS	
A36	SCHEDULE TEMPORARY DUTY (TDY), LEAVES, OR PASSES	23
C80	EVALUATE CONTINGENCY PLANS FOR EMERGENCIES OR DISASTERS	23
A2	ASSIGN SPONSORS FOR INCOMING PERSONNEL	21
B58	MAINTAIN OR UPDATE CONTINGENCY PLANS	21
C76	EVALUATE BUDGET OR FINANCIAL REQUIREMENTS	21
A22	PLAN EQUIPMENT OR FACILITY MAINTENANCE REQUIREMENTS	20
B50	IMPLEMENT MOBILIZATION OF PERSONNEL OR EQUIPMENT	20
B45	COUNSEL SUBORDINATES ON PERSONAL OR MILITARY-RELATED	20
	MATTERS	
B54	INTERPRET POLICIES, DIRECTIVES, OR PROCEDURES FOR SUBORDINATES	18
B57	MAINTAIN LIAISON WITH MWRS-ORIENTED ORGANIZATIONS	16
B65	SUPERVISE MILITARY PERSONNEL WITH AFSCs OTHER THAN 3M0X1	12

## REPRESENTATIVE TASKS PERFORMED BY SUPERVISORS AND SUPERINTENDENTS (STG088, N=335)

		MEMBERS
TASK	c	PERFORMING
TASK		1 Did Oldvill 10
A20	PARTICIPATE IN GENERAL MEETINGS, SUCH AS STAFF MEETINGS, BRIEFINGS, CONFERENCES, OR WORKSHOPS, OTHER THAN CONDUCTING	88
A6	DETERMINE WORK PRIORITIES	81
C101	WRITE EPRs	79
C102	WRITE RECOMMENDATIONS FOR AWARDS OR DECORATIONS	78
B45	COUNSEL SUBORDINATES ON PERSONAL OR MILITARY-RELATED MATTERS	77
Al	ASSIGN PERSONNEL TO DUTY POSITIONS	76
A27	PLAN OR SCHEDULE WORK ASSIGNMENTS OR PRIORITIES	74
B59	ORIENT NEWLY ASSIGNED PERSONNEL	71
A17	ESTABLISH PRODUCTION OR PERFORMANCE STANDARDS FOR SUBORDINATES	70
A12	DEVELOP WORK METHODS OR PROCEDURES	67
B54	INTERPRET POLICIES, DIRECTIVES, OR PROCEDURES FOR SUBORDINATES	67
A26	PLAN OR PREPARE BRIEFINGS	66
B67	SUPERVISE MORALE, WELFARE, RECREATION, AND SERVICES JOURNEYMEN (3M051)	65
A36	SCHEDULE TDY, LEAVES, OR PASSES	65
B52	INITIATE ACTIONS REQUIRED DUE TO SUBSTANDARD PERFORMANCE OF PERSONNEL	65
A5	DETERMINE REQUIREMENTS FOR SPACE, PERSONNEL, EQUIPMENT, OR SUPPLIES	65
C90	EVALUATE SUGGESTIONS OR COMPLAINTS	64
D106	CONDUCT OJT	63
D117	EVALUATE PROGRESS OF TRAINEES	61
A15	ESTABLISH ORGANIZATIONAL POLICIES, SUCH AS OPERATING INSTRUCTIONS (OIs) OR STANDARD OPERATING PROCEDURES (SOPs)	61
A10	DEVELOP SELF-INSPECTION PROGRAMS	61
A4	DETERMINE BUDGET OR FINANCIAL REQUIREMENTS	61
D116	EVALUATE PERSONNEL FOR TRAINING NEEDS	60
D108	COUNSEL TRAINEES ON TRAINING PROGRESS	58
A22	PLAN EQUIPMENT OR FACILITY MAINTENANCE REQUIREMENTS	58
C93	INSPECT EMPLOYEES	53
D121	MAINTAIN TRAINING RECORDS, CHARTS, OR GRAPHS	52
C91	INDORSE ENLISTED OR CIVILIAN PERFORMANCE REPORTS	51
D104	ASSIGN ON-THE-JOB TRAINING (OJT) TRAINERS	51
B46	DIRECT ADMINISTRATIVE FUNCTIONS	50
D114	EVALUATE EFFECTIVENESS OF TRAINING PROGRAMS	47
D118	EVALUATE TRAINING METHODS OR TECHNIQUES	45
B66	SUPERVISE MORALE, WELFARE, RECREATION, AND SERVICES APPRENTICES (3M031)	44

## REPRESENTATIVE TASKS PERFORMED BY CONTINGENCY PERSONNEL (STG214, N=103)

TASKS	S	MEMBERS PERFORMING
W912	SET UP OR DISMANTLE M-2 BURNERS	96
W899	PERFORM USER MAINTENANCE ON M-2 BURNERS	94
W910	SET UP OR BREAK DOWN MOBILE KITCHEN TRAILERS (MKTs)	93
W876	ASSEMBLE OR DISASSEMBLE GENERAL PURPOSE MEDIUM TENTS	92
W913	SET UP OR DISMANTLE M-59 FIELD RANGES	91
W900	PERFORM USER MAINTENANCE ON M-59 FIELD RANGES	89
W895	PERFORM MILITARY FIELD SANITATION AND HYGIENE TECHNIQUES	89
W901	PREPARE FIELD KITCHEN BURNER UNITS FOR USE	88
W896	PERFORM OPERATOR MAINTENANCE ON FIELD KITCHEN EQUIPMENT	87
W914	SET UP OR DISMANTLE MESS KIT CLEANING AND SANITIZING	82
	FACILITIES	•
W890	MAINTAIN HOMESTATION FIELD EQUIPMENT, SUCH AS HEATERS,	78
	RANGES, TENTS, OR DEPLOYMENT KITS	
W911	SET UP OR DISMANTLE FIELD KITCHEN COOKING OR SERVING	78
	EQUIPMENT, OTHER THAN M-2 BURNERS OR M-59 FIELD RANGES	
W885	DON OR DOFF CHEMICAL WARFARE PERSONNEL PROTECTIVE	78
	CLOTHING OR EQUIPMENT	
W880	CLEAN FIELD KITCHEN COOKING EQUIPMENT OR UTENSILS	78
W892	MAINTAIN SUPPLY OF FIELD EQUIPMENT SPARE PARTS	75
A20	PARTICIPATE IN GENERAL MEETINGS, SUCH AS STAFF MEETINGS,	73
	BRIEFINGS, CONFERENCES, OR WORKSHOPS, OTHER THAN CONDUCTING	
W908	PROTECT FOOD OR SUPPLIES FROM CONTAMINATION UNDER FIELD	73
	CONDITIONS	
W905	PREPARE OR PRESENT B RATIONS	72
W878	BRIEF MOBILITY TEAMS	71
W891	MAINTAIN PERSONAL A, B, AND C BAGS	69
W894	PALLETIZE ITEMS	68
A3	COORDINATE CONTINGENCY EXERCISES WITH APPROPRIATE AGENCIES	68
W877	ASSEMBLE OR DISASSEMBLE TEMPER TENTS	68
W897	PERFORM ROUTINE MAINTENANCE ON GENERAL PURPOSE MEDIUM TENTS	65
W903	PREPARE FIELD MORTUARY DOCUMENTATION	62
W909	REVIEW IMMUNIZATION RECORDS	61
W917	TEAR DOWN, INSPECT, CLEAN, AND REASSEMBLE M-16 RIFLES	60
<b>A</b> 6	DETERMINE WORK PRIORITIES	59
B50	IMPLEMENT MOBILIZATION OF PERSONNEL OR EQUIPMENT	50
A36	SCHEDULE TDY, LEAVES, OR PASSES	50
D59	MAINTAIN OF LIDDATE CONTINCENCY DI ANS	4.4

## TABLE All

## REPRESENTATIVE TASKS PERFORMED BY SEARCH AND RECOVERY PERSONNEL (STG153, N=16)

TASKS		MEMBERS PERFORMING
121011		
S795	STAKE, BAG, AND TAG HUMAN REMAINS	100
S779	COLLECT AND TAG PERSONAL EFFECTS OF ACCIDENT VICTIMS	94
S778	BRIEF SEARCH AND RECOVERY TEAMS	94
S796	TRAIN SEARCH AND RECOVERY TEAMS	88
S783	MAINTAIN SEARCH AND RECOVERY KITS	81
S784	MAINTAIN SEARCH AND RECOVERY TEAM MEMBER FOLDERS	75
S782	MAINTAIN OR UPDATE GRID MAPS	75
A20	PARTICIPATE IN GENERAL MEETINGS, SUCH AS STAFF MEETINGS,	69
	BRIEFINGS, CONFERENCES, OR WORKSHOPS, OTHER THAN CONDUCTING	
S781	INITIATE IDENTIFICATION PROCESSING BY FINGERPRINTING HUMAN REMAINS	69
S786	PLOT ACCIDENT OR DISASTER ENTRY CONTROL POINTS	69
S787	PREPARE GRID MAPS OF ACCIDENT AREAS	69
S785	PLACE HUMAN REMAINS IN BODY POUCHES	69
A3	COORDINATE CONTINGENCY EXERCISES WITH APPROPRIATE AGENCIES	56
S790	PREPARE REQUESTS FOR PHOTOGRAPHS OF DISASTER OR ACCIDENT AREAS	56
W878	BRIEF MOBILITY TEAMS	50
S792	PREPARE SEARCH, RECOVERY, OR IDENTIFICATION PROGRESS REPORTS	50
S788	PREPARE HUMAN REMAINS LOCATION SKETCHES	50
S791	PREPARE REQUESTS FOR RECORDS NEEDED IN MORTUARY IDENTIFICATION PROCESSING	50
W890	MAINTAIN HOMESTATION FIELD EQUIPMENT, SUCH AS HEATERS, RANGES, TENTS, OR DEPLOYMENT KITS	44
W910	SET UP OR BREAK DOWN MOBILE KITCHEN TRAILERS (MKTs)	44
A5	DETERMINE REQUIREMENTS FOR SPACE, PERSONNEL, EQUIPMENT, OR SUPPLIES	44
W886	FINGERPRINT OR FOOTPRINT HUMAN REMAINS	44
S780	COORDINATE OBTAINING IDENTIFICATION SPECIALISTS WITH MORTUARY AFFAIRS	44
W891	MAINTAIN PERSONAL B, B, AND C BAGS	38
C95	INSPECT WAR READINESS MATERIAL (WRM) PROPERTY	38
S794	SET UP APPARATUS FOR PROCESSING HUMAN REMAINS AT OR NEAR ACCIDENT SITES	38
B58	MAINTAIN OR UPDATE CONTINGENCY PLANS	31
W903	PREPARE FIELD MORTUARY DOCUMENTATION	31

## REPRESENTATIVE TASKS PERFORMED BY MORTUARY AFFAIRS PERSONNEL (STG136, N=51)

TASK	S.	PERCENT MEMBERS PERFORMING
R772	PREPARE STATUS OF HUMAN REMAINS MESSAGES OR REPORTS	96
R756	MAINTAIN MORTUARY AFFAIRS EQUIPMENT OR SUPPLIES	96
R741	CREATE CASE FILES FOR ACTIVE DUTY, DEPENDENT, OR RETIRED PERSONNEL	94
R748	FURNISH BURIAL CLOTHING, INSIGNIA, OR EQUIPMENT FOR DECEASED MILITARY PERSONNEL	90
R726	COMPLETE CURRENT DEATHS CHECKLISTS	88
R724	BRIEF NEXT-OF-KIN ON INTERMENT OR MORTUARY SERVICES PROVIDED	88
R71	PREPARE REQUESTS FOR TRAVEL ORDERS FOR SPECIAL DETAILS, SUCH AS ESCORTING HUMAN REMAINS OR BRIEFING NEXT-OF-KIN	88
R735	COORDINATE RELEASES OR TRANSFERS OF HUMAN REMAINS TO FUNERAL HOMES	86
R747	EVALUATE ELIGIBILITY OF INDIVIDUALS FOR MORTUARY BENEFITS	84
R764	PREPARE INFORMATION FURNISHED TO NEXT-OF-KIN	84
R727	COORDINATE ARRANGEMENTS FOR RELATIVES OR FRIENDS TO TRAVEL AS SPECIAL ESCORTS OF HUMAN REMAINS WITH APPROPRIATE AGENCIES	84
R725	BRIEF SUMMARY COURT OFFICERS OR ESCORTS ON RESPONSIBILITIES	84
R751	INSPECT HUMAN REMAINS PRIOR TO FINAL DRESSINGS	82
R766	PREPARE REQUESTS FOR APPOINTMENTS OF ESCORTS OR SUMMARY COURTS OFFICER	82
R740	COUNSEL OR ASSIST SPONSORS IN COMPLETING REIMBURSABLE EXPENSES FORMS	82
R723	BRIEF MEMBERS OF HONOR GUARD DETAILS	80
R749	INSPECT CASKETS, SEALED PLASTIC SHEETS, OR SHIPPING CASES	78
R754	INSPECT VIEWABLE HUMAN REMAINS AFTER PREPARATION	76
R743	CREATE CONTINUITY FILES FOR ACTIVE DUTY, DEPENDENT, OR RETIRED PERSONNEL	76
R777	TRACE OR MONITOR ONWARD MOVEMENT OF HUMAN REMAINS TO FINAL DESTINATION MORTUARIES	75
S783	MAINTAIN SEARCH AND RECOVERY KITS	75
S796	TRAIN SEARCH AND RECOVERY TEAMS	73
R722	BRIEF FUNERAL DIRECTORS ON AIR FORCE MORTUARY PROCEDURES AND REQUIREMENTS	73
R729	COORDINATE CREMATIONS WITH FUNERAL DIRECTORS	71
R753	INSPECT PLACEMENTS OF REMAINS IN TRANSFER CASES	67
R762	PLAN MILITARY FUNERALS OR HONORS DETAILS	65
R750	INSPECT CONTRACT FUNERAL HOMES	65
R746	DIRECT MILITARY HONORS CEREMONIES	63
R755	MAINTAIN HONOR GUARD UNIFORMS OR FOUIPMENT	59

## REPRESENTATIVE TASKS PERFORMED BY DORMITORY MANAGERS (STG091, N=45)

TASK	S	PERCENT MEMBERS PERFORMING
~ *^		0.1
V873	REPORT TO BCE CUSTOMER SERVICE UNITS WORK REQUIREMENTS RELATED TO BUILDINGS AND INSTALLED EQUIPMENT	91
V860	BRIEF FIRST SERGEANTS AND SQUADRON COMMANDERS ON PROBLEM AREAS	91
V864	ESTABLISH OR MAINTAIN LOCATOR BOARDS FOR DORMITORY OCCUPANTS	87
V872	REPORT OCCUPANCY STATUS TO BILLETING OPERATIONS OR SERVICES OFFICES	87
V865	ESTABLISH ROOM CUSTODIAN FOLDERS	<b>8-7</b>
V857	ASSIGN DETAIL PERSONNEL TO MAINTAIN DORMITORY GROUNDS AND PARKING AREAS	84
V858	BRIEF DETAIL PERSONNEL ON AREAS OF WORK RESPONSIBILITY	84
V863	ESTABLISH HOUSEKEEPING STANDARDS FOR DORMITORY OCCUPANTS	80
V868	ISSUE CONFIRMATIONS OF CLEARANCE TO MEMBERS UPON TERMINATION	80
V862	DIRECT STORAGE OF PERSONAL PROPERTY FOR MEMBERS NOT AUTHORIZED SINGLE BAQ	76
V870	PERFORM MINOR MAINTENANCE AND REPAIR TASKS THROUGH THE BASE U-FIX-IT STORE	73
V861	DIRECT AND DOCUMENT SELF-HELP WORK DONE BY DORMITORY OCCUPANTS	73
V859	BRIEF DORMITORY CHIEFS ON AREAS OF RESPONSIBILITY	67
V874	SET UP HOSPITALITY ROOMS FOR MEMBERS ARRIVING DURING IRREGULAR DUTY HOURS	62
A5	DETERMINE REQUIREMENTS FOR SPACE, PERSONNEL, EQUIPMENT, OR SUPPLIES	60
V869	MAINTAIN AUTOMATED UNACCOMPANIED PERSONNEL HOUSING (UPH) ASSIGNMENT RECORDS	56
V875	TREAT ITEMS TO PREVENT MILDEW, FUNGUS, OR MOTH DAMAGE	56
A6	DETERMINE WORK PRIORITIES	56
B59	ORIENT NEWLY ASSIGNED PERSONNEL	53
B62	REVIEW BASE CIVIL ENGINEER (BCE) WORK ORDER LISTINGS	51
I343	ISSUE KEYS	49
I352	MAINTAIN SERVICE CALL LOGS	49
V866	INTERVIEW AND SELECT DORMITORY CHIEFS	47
A22	PLAN EQUIPMENT OR FACILITY MAINTENANCE REQUIREMENTS	42
I338	HANDLE CUSTOMER COMPLAINTS	40

## REPRESENTATIVE TASKS PERFORMED BY QUALITY ASSURANCE EVALUATORS (QAE) (STG067, N=76)

TASK	S	PERCENT MEMBERS PERFORMING
E131	EVALUATE CONTRACTOR PERSONNEL FOR COMPLIANCE WITH PERFORMANCE OR WORK STANDARDS	93
E133	EVALUATE CONTRACTORS WITH COMPLIANCE WITH CONTRACTS	91
E138		88
E129	DOCUMENT CONTRACTOR DEFECTS	88
E143	PREPARE CONTRACTING MONTHLY QAE EVALUATION SCHEDULES	88
	EVALUATE QUALITY CONTROL OR QUALITY ASSURANCE PROCEDURES	82
E128	COORDINATE CONTRACT ISSUES WITH APPROPRIATE AGENCIES	76
E134	EVALUATE INSPECTION REPORTS OR PROCEDURES	75
E141	PREPARE CDRs	75
E130	ESTABLISH QUALITY STANDARDS FOR CONTRACTOR RATINGS	68
	PREPARE REQUESTS FOR AMENDMENTS TO CONTRACTS	64
E142	PREPARE CONTRACT CHANGE RECOMMENDATIONS	64
E146	WRITE QUALITY ASSURANCE SURVEILLANCE PLANS	62
E140	PERFORM CONTRACTOR DEFICIENCY REPORT (CDR) CALCULATIONS	61
C93	INSPECT EMPLOYEES	49
E145	WRITE CONTRACTS	47
B49	IMPLEMENT FOOD SERVICE CONTRACTS	46
E132	EVALUATE CONTRACTOR PROPOSALS	43
E135	EVALUATE PRICING PROCEDURES	42
C90	EVALUATE SUGGESTIONS OR COMPLAINTS	39
E139	NEGOTIATE FOOD SERVICE CONTRACTS	37
C94	INSPECT RECORDS, REPORTS, FILES, OR BOOKS-OF-ACCOUNT	36
A33	PREPARE REQUESTS FOR OPERATIONAL CONTRACTS OR AGREEMENTS	32
C78	EVALUATE CAUSES OF FOOD WASTE	30
C77	EVALUATE CAUSES OF FAULTY FOOD PRODUCTS	29
E137	EVALUATE QUALITY OF LAUNDRY OR DRY CLEANING SERVICES	2.1

## REPRESENTATIVE TASKS PERFORMED BY LINEN EXCHANGE PERSONNEL (STG130, N=52)

		PERCENT
		<b>MEMBERS</b>
TASKS		PERFORMING
Q700	IDENTIFY AND REMOVE WORN OR TORN LINENS FROM INVENTORIES	96
Q696	EXCHANGE LINEN WITH AUTHORIZED CUSTOMERS	92
Q703	MAINTAIN HAND RECEIPTS OR ACCOUNTABLE RECORDS ON LINEN EXCHANGE ITEMS	90
Q711	RECEIVE ORGANIZATIONAL CLOTHING, SUCH AS PARKAS OR FLIGHT SUITS, FOR CLEANING	88
Q698	EXCHANGE LINEN WITH LAUNDRY OR DRY CLEANING CONTRACTORS	87
Q716	VERIFY AUTHORIZED ITEMS OF LINEN EXCHANGE	83
Q687	BAG OR BUNDLE LAUNDRY OR DRY CLEANING ITEMS	75
Q713	REVIEW LAUNDRY OR DRY CLEANING CONTRACTS	75
Q702	ISSUE UNSERVICEABLE LINENS TO OTHER BASE ORGANIZATIONS	67
Q690	COMPUTE OR RECONCILE COSTS OF LAUNDRY OR DRY CLEANING WITH CONTRACTORS	63
Q705	MAINTAIN RECORDS OF LINEN ITEMS TRANSFERRED TO DRMOs	62
E137	EVALUATE QUALITY OF LAUNDRY OR DRY CLEANING SERVICES	60
Q712	REQUEST LAUNDRY TICKETS OR LISTINGS	60
E129	DOCUMENT CONTRACTOR DEFECTS	60
Q704	MAINTAIN LISTINGS OF QAEs	56
Q688	BRIEF CUSTOMERS ON CLEANING METHODS	56
E131	EVALUATE CONTRACTOR PERSONNEL FOR COMPLIANCE WITH PERFORMANCE OR WORK STANDARDS	54
Q695	ESTABLISH INDIVIDUAL OR BULK LINEN EXCHANGE SCHEDULES	54
E133	EVALUATE CONTRACTORS FOR COMPLIANCE WITH CONTRACTS	52
Q694	ESTABLISH CONTRACT PICKUP OR DELIVERY DATES	50
Q708	PREPARE LINEN EXCHANGE EXPENDITURE REPORTS	50
Q692	DETERMINE ORGANIZATION USAGE RATES	48
E128	COORDINATE CONTRACT ISSUES WITH APPROPRIATE AGENCIES	46
Q714	REVIEW LINEN EXCHANGE RATES	46
Q709	PREPARE REQUESTS FOR SUPPLEMENTAL FUNDS FOR LINEN EXCHANGE	42
	OPERATIONS, SUCH AS REPLACEMENT LINENS	
Q689	COMPUTE OR RECONCILE COSTS OF LAUNDRY OR DRY CLEANING WITH BASE INDUSTRIAL LAUNDRIES	37
Q715	TRANSPORT LINEN ITEMS	33
Q718	WEIGH LINEN ITEMS	29

## REPRESENTATIVE TASKS PERFORMED BY FITNESS AND RECREATION PERSONNEL (STG061, N=505)

TASK	s	PERCENT MEMBERS PERFORMING
171010	5	- I Did Oldvill (G
J396	COUNT CASH	72
I362	PERFORM PATRON IDENTIFICATION (ID) CHECKS	63
I338	HANDLE CUSTOMER COMPLAINTS	62
1355	MONITOR MWRS FACILITIES, SUCH AS BASE GYMS OR TV ROOMS	62
J417	PREPARE CASHIER'S REPORTS	60
I360	ORGANIZE OR CLEAN STORAGE ROOMS	60
I340	INSPECT MWRS EQUIPMENT	59
I361	PERFORM CLOSING AND FIRECHECK OF MWRS ACTIVITIES	58
I294	ASSIGN LOCKERS TO PATRONS	55
J393	COLLECT FEES OR CHARGES FOR SERVICES OR USAGE	54
0642	INSPECT BARBELLS, WEIGHTS, OR OTHER EXERCISE EQUIPMENT	54
0634	CLEAN OR LAUNDER ATHLETIC UNIFORMS OR TOWELS	53
0645	INSTRUCT PATRONS ON PROPER USE OF EQUIPMENT	53
J405	MAINTAIN CHANGE FUNDS	51
I349	MAINTAIN RESERVATION LOGS OR REQUESTS	51
J427	VERIFY CAST FUNDS	50
J429	VERIFY SAFE OPENINGS OR CLOSURES	50
I295	CERTIFY PATRONS QUALIFIED TO USE MWRS EQUIPMENT, SUCH AS	50
	NAUTILUS OR HOBBY SHOP EQUIPMENT	
I318	COORDINATE RECREATIONAL OR ATHLETIC PROGRAMS OR ACTIVITIES	50
	WITH BASE UNITS	
I356	ORGANIZE BASE TOURNAMENTS, MEETS, CONTESTS, OR COMPETITIONS	50
J424	REPORT CASH SHORTAGES OR OVERAGES	49
J419	PREPARE CUSTOMER RECEIPTS	49
J412	PREPARE BANK DEPOSIT SLIPS	48
I365	PLAN MWRS PROGRAMS OR ACTIVITIES, SUCH AS BANQUETS, ATHLETIC TOURNAMENTS, OR RECREATION CENTER ACTIVITIES	48
I333	DISTRIBUTE PUBLICITY MATERIALS	47
0649	PERFORM MINOR REPAIRS ON ATHLETIC EQUIPMENT	46
I323	COORDINATE USE OF GYMS WITH APPROPRIATE PERSONNEL	45
J423	REMOVE AND REPLACE CASH REGISTER ACCESSORIES, SUCH AS	45
	TAPES OR RIBBONS	
J397	DEPOSIT CASH RECEIPTS OR REIMBURSABLE FUNDS	43
I336	ESTABLISH OR POST RULES OR POLICIES ON USE OF RECREATIONAL OR ATHLETIC FACILITIES	43
O637	DEMONSTRATE EXERCISES OR CONDITIONING PROCEDURES	41
J394	COLLECT MONEY FOR TICKET SALES OR SPECIAL EVENTS	40
J422	RECORD INFORMATION FROM DAILY CASH REGISTER TAPES	40
1350	OPGANIZE INTRAMIRAL ATHI ETIC ACTIVITIES	40

# REPRESENTATIVE TASKS PERFORMED BY LODGING PERSONNEL (STG050, N=350)

		PERCENT MEMBERS
TASKS		PERFORMING
N590	ASSIGN TEMPORARY OR CONTRACT QUARTERS	94
N613	PERFORM CHECKOUT PROCEDURES	89
N595	CONFIRM OR DENY RESERVATIONS	89
N621	PROVIDE WAKE-UP SERVICE	87
N622	RELAY MESSAGES, MAIL, OR LOST LUGGAGE TO ASSIGNED OCCUPANTS OR GUESTS	
N611	OPERATE TELEPHONE SWITCHBOARDS	81
N616	PREPARE AUTHORIZATION FORMS FOR CONTRACT QUARTERS	80
N603	INFORM HOUSEKEEPING PERSONNEL OF CHECKOUTS	79
N628	VERIFY ELIGIBILITY OF GUESTS TO UTILIZE TRANSIENT FACILITIES	78
N599	DETERMINE SPACE AUTHORIZED	73
J396	COUNT CASH	69
N620	PREREGISTER SPECIAL GROUPS, SUCH AS AIRCREWS	67
N617	PREPARE DOCUMENTATION AUTHORIZING BX PATRONAGE FOR CIVILIAN TDY MEMBERS	64
N604	INVENTORY BEVERAGES OR SUNDRY ITEMS	60
J408	MAKE REFUNDS	58
N610	OPERATE BASE LOCATOR SERVICES	55
J419	PREPARE CUSTOMER RECEIPTS	54
J417	PREPARE CASHIER'S REPORTS	54
N619	PREPARE LETTERS OF NONAVAILABILITY	53
N602	ESTABLISH PATRON CHECK-IN OR CHECK-OUT PROCEDURES	51
N598	DELIVER INFORMATION PACKAGES TO SPECIAL GROUPS, SUCH AS AIRCREWS	51
N600	ENFORCE QUIET HOURS IN TRANSIENT QUARTERS	51
N606	MAINTAIN GUEST HOUSING REGISTERS	50
J427	VERIFY CASH FUNDS	50
J405	MAINTAIN CHANGE FUNDS	47
J426	VERIFY AND SIGN CHANGE FUND RECEIPTS	47
J393	COLLECT FEES OR CHARGES FOR SERVICES OR USAGE	46
I343	ISSUE KEYS	42
N608	MONITOR HOURLY CHECKOUT ROSTERS	35
N614	PERFORM PERIODIC CHECKS TO LOCATE WALKOUTS	34

# REPRESENTATIVE TASKS PERFORMED BY SIMS ADMINISTRATORS (STG046, N=130)

TASKS	S	PERCENT MEMBERS PERFORMING
~		
G198	ADD PERSONNEL TO SECURITY OR WANG OFFICES	95
G201	BACKUP SOFTWARE	93
G214	LOAD SYSTEM SOFTWARE RELEASES OR UPDATES	93
G226	PERFORM SYSTEM SHUTDOWN OR STARTUP PROCEDURES	93
G243	TROUBLESHOOT PRINTER PROBLEMS	92
<b>G</b> 230	RE INITIAL-PROGRAM LOAD (IPL) SIMs	92
G248	UPDATE SYSTEM INFORMATION, SUCH AS SYSTEM USERS OR PASSWORDS	92
G234	RESTART SINGLE USERS AFTER WORKSTATION HANGUPS	92
G209	FORWARD ELECTRONIC MAIL TO APPROPRIATE AGENCIES	92
G219	PERFORM FULL-VOLUME BACKUPS OR RESTORES	91
G232	REORGANIZE DATABASES	91
G224		90
G247	UPDATE SYSTEM CONFIGURATIONS, SUCH AS LOGONS OR PRINTERS	89
G216	MODIFY SYSTEM MENUS	89
G240	TROUBLESHOOT COMMUNICATIONS PROBLEMS	88
G242	TROUBLESHOOT NIGHT AUDITS OR END-OF-DAY PROBLEMS	88
G241	TROUBLESHOOT HARDWARE PROBLEMS, OTHER THAN PRINTERS	87
G202	CHANGE SYSTEM CONFIGURATIONS	87
G220	PERFORM INCREMENTAL BACKUPS	86
G239	TRAIN USERS ON SIMS FUNCTIONAL SYSTEMS	86
G210	IDENTIFY DATA FILES	86
G217	MONITOR SYSTEM PERFORMANCE	85
G225	PERFORM SYSTEM DISK-TO-DISK BACKUPS	85
G244	TROUBLESHOOT SOFTWARE PROBLEMS	84
G233	REORGANIZE LOGFILES	84
G203	CONTROL SECURITY LOGGINGS	82
G231	REMOVE OR REPLACE COMPUTER COMPONENTS OR ACCESSORIES	82
G213	LOAD PC SOFTWARE RELEASES OR UPDATES	82
G238	RUN WS PERSON OR PERSON	82
G246	UPDATE NETWORK CHANGES, SUCH AS STARTKIT	75
G204	COPY BASE DATA TAPES	73
G215	MAINTAIN ADDE ACCOINTS	70

# APPENDIX B LISTING OF MODULES AND TASK STATEMENTS

THIS PAGE INTENTIONALLY LEFT BLANK

These task modules (TMs) were developed to organize and summarize the extensive task information for the 3M0X1 specialty. The TMs were derived by statistical clustering of the tasks in terms of which tasks are performed by the same incumbents. For example, if an individual performs one cooking task or one lodging task, the probability is very high that the individual will perform other cooking or lodging tasks. Thus, each of the modules can be viewed as a "natural group" of associated or related tasks. The statistical clustering generally approximates these "natural groupings."

The title of each TM is our best estimate as to the general subject content of the group of tasks. The TMs are useful for organizing the task data into meaningful units and as a way to concisely summarize the extensive job data. However, TMs are only one way to organize the information. Other strategies may also be valid.

## 0001 Cooking Food

- 1 K430 Add gravies or sauces to foods
- 2 K431 Adjust menus
- 3 K434 Bake meats, seafoods, poultry, vegetables, or fruits
- 4 K435 Barbecue or charbroil meats, seafoods, or poultry
- 5 K436 Boil eggs
- 6 K437 Boil or simmer meats, seafoods, poultry, vegetables, or fruits
- 7 K438 Braise meats, seafoods, or poultry
- 8 K440 Broil meats, seafoods, or poultry
- 9 K441 Carve cooked meats or poultry
- 10 K442 Charcoal grill food
- 11 K444 Cook cereals, such as oatmeal or grits
- 12 K446 Deep fat fry meats, seafoods, poultry, vegetables, or fruits
- 13 K448 Determine ingredient substitutions
- 14 K450 Dispose of outdated food items
- 15 K454 Garnish foods or serving lines
- 16 K455 Grill meats, seafoods, poultry or vegetables
- 17 K458 Label or date stamp subsistence
- 18 K459 Make minor changes in recipes
- 19 K461 Monitor equipment temperatures, such as grills, deep fat fryers, refrigerators, or freezers
- 20 K462 Monitor food temperatures
- 21 K463 Oven fry meats, seafoods, poultry, or vegetables
- 22 K464 Pan batters, dough, or other foods for serving
- 23 K465 Pan fry meats, seafoods, poultry, or vegetables
- 24 K467 Place prepared foods on serving lines

25 K471 Prepare charbroilers for use 26 K473 Prepare dairy products, such as powdered milk or cheeses, for cooking or serving 27 K474 Prepare dehydrated foods for cooking or serving 28 K476 Prepare eggs for cooking K477 Prepare eggs to order 30 K480 Prepare gravies or sauces 31 K481 Prepare griddles for use K483 Prepare meat, seafood, or poultry dressings 33 K484 Prepare meat, seafood, or poultry salads K485 Prepare meats, seafoods, or poultry for cooking, other than tenderizing 35 K486 Prepare pancakes, french toast, or waffles 36 K490 Prepare rice, pasta, or dry beans K494 Prepare soups 38 K495 Prepare steam tables for serving K497 Prepare vegetables or fruits for cooking or serving 40 K499 Preportion individual servings 41 K502 Replenish foods or beverages on serving lines K503 Roast meats, seafoods, or poultry 42 43 K504 Saute meats, seafoods, poultry, vegetables, or fruits 44 K506 Serve food cafeteria style 45 K511 Steam seafoods, vegetables, or fruits 46 K512 Stew meats, seafoods, poultry, vegetables, or fruits 47 K513 Substitute menu items K514 Tenderize meats 48 49 K515 Test cooked foods by taste or smell K516 Weigh or measure ingredients

#### 0002 Baking

51

- 1 K433 Bake breads or pastries, other than prepackaged mixes
- 2 K445 Decorate cakes
- 3 K470 Prepare bread, rolls, or cakes from prepackaged mixes
- 4 K487 Prepare pies
- 5 K488 Prepare puddings or custards
- 6 K489 Prepare quick breads

K517 Wrap food items

7 K498 Prepare yeast dough for baking

## 0003 Miscellaneous Cooking Tasks

- 1 I297 Clean or sanitize food service appliances, such as meat slicers, toasters, or coffee urns
- 2 I298 Clean or sanitize food service utensils, such as pots, pans, or pastry racks
- 3 I329 Defrost refrigerators or freezers
- 4 I331 Dispose of food waste
- 5 I383 Rotate food stock
- 6 I385 Sharpen knives or blades
- 7 K439 Brew coffee or tea
- 8 K493 Prepare sandwiches

## 0004 Serving Preparations

- 1 K443 Clean soft drink or draft beer machines
- 2 K451 Fill beverage dispensers
- 3 K452 Fill bread dispensers
- 4 K453 Fill ice bins for self-service
- 5 K456 Heat or chill serving dishes, such as plates, saucers, or bowls
- 6 K457 Hook up soft drink or draft beer machines
- 7 K468 Position snacks on serving trays or shelves
- 8 K472 Prepare chilling tables for serving
- 9 K475 Prepare dips, spreads, or canapes
- 10 K479 Prepare gelatin desserts or salads
- 11 K482 Prepare juices for serving
- 12 K491 Prepare salad bars for serving
- 13 K492 Prepare salad dressings
- 14 K500 Refill ice cream or shake machines
- 15 K509 Set up display cabinets for use

## 0005 Flight Meals F179 Prepare requests for flight meals L520 Assemble box lunches 2 L521 Assemble flight meals 3 4 L522 Assemble ground meals L525 Distribute individual meals, such as box lunches, ground meals, or flight meals L528 Maintain beverage warmers, water jugs, or coffee jugs L530 Package sandwich meals 0006 Production Lines L518 Adjust production-line volume or air controls 1 L519 Adjust timing and position of production-line X-Y traveling heads L524 Clean production line trays of excess food prior to sealing L526 Hand place production line food in containers 5 L529 Monitor production line denester L532 Perform production line operator maintenance L533 Perform production line preventive maintenance L535 Place production line frozen entrees on stacking racks L536 Power up or power down production-line L540 Replace production line labels L541 Replace production line plastic film rolls 11 12 L543 Set up production line L544 Transfer food from kitchen area to production line 0007 Supervision and Management 1 $\mathbf{A}1$ Assign personnel to duty positions 2 A4 Determine budget or financial requirements A5 Determine requirements for space, personnel, equipment, or supplies 3 4 **A6** Determine work priorities 5 A10 Develop self-inspection programs 6 A12 Develop work methods or procedures 7 A15 Establish organizational policies, such as operating instructions (Ois) or standard operating procedures (SOPs)

8	A17	Establish production or performance standards for subordinates
9	A20	Participate in general meetings, such as staff meetings, briefings,
		conferences, or workshops, other than conducting
10	A22	Plan equipment or facility maintenance requirements
11	A26	Plan or prepare briefings
12	A27	Plan or schedule work assignments or priorities
13	A36	Schedule temporary duty (TDY), leaves, or passes
14	B45	Counsel subordinates on personal or military-related matters
15	B47	Direct maintenance or utilization of facilities, work areas, or equipment
16	B52	Initiate actions required due to substandard performance of personnel
17	B54	Interpret policies, directives, or procedures for subordinates
18	B59	Orient newly assigned personnel
19	B62	Review base civil engineer (BCE) work order listings
20	B66	Supervise Morale, Welfare, Recreation, and Services Apprentices
		(3M031)
21	B67	Supervise Morale, Welfare, Recreation, and Services Journeymen
		(3M051)
22	C88	Evaluate safety programs or practices
23	C90	Evaluate suggestions or complaints
24	C93	Inspect employees
25		Write EPRs
26		Write recommendations for awards or decorations
27		Conduct OJT
28		Counsel trainees on training progress
29		Evaluate personnel for training needs
30		Evaluate progress of trainees
31	D121	Maintain training records, charts, or graphs

# 0008 Contingency Planning

1 A3 Coordinate contingency exercises with appropriate agencies
2 B50 Implement mobilization of personnel or equipment
3 B58 Maintain or update contingency plans
4 C80 Evaluate contingency plans for emergencies or disasters
5 C95 Inspect war readiness material (WRM) property
6 C98 Participate in alert or contingency training evaluation teams

# 0009 Training D103 Administer or score tests D104 Assign on-the-job training (OJT) trainers 3 D105 Assign resident course instructors D107 Conduct resident course classroom training D109 Determine training requirements, such as OJT or resident course D110 Develop resident course or career development course (CDC) curriculum materials D111 Develop training aids D112 Direct or implement OJT programs D113 Direct or implement training programs, other than OJT D114 Evaluate effectiveness of training programs D115 Evaluate effectiveness of training, such as career knowledge upgrade, 11 job proficiency upgrade, or qualification training D118 Evaluate training methods or techniques 13 D119 Evaluate training requirements for instructors 14 D120 Maintain study reference files 15 D122 Plan OJT 16 D123 Prepare lesson plans 17 D124 Procure training aids, space, or equipment 18 D125 Select individuals for specialized or technical training 19 D126 Write test questions 20 D127 Write training reports

## 0010 Civilian Supervision

1	B43	Coordinate civilian personnel actions with civilian personnel offices
2	<b>B</b> 53	Initiate civilian personnel actions, such as promotions or reassignments
3	<b>B</b> 63	Supervise civilian personnel, other than foreign nationals
4	B64	Supervise foreign nationals
5	B71	Validate pay sheets for officials
6	C96	Interview civilians for employment
7	C100	Write civilian performance ratings or supervisory appraisals
8	F184	Prepare time and attendance reports
9	I353	Maintain timecards

## 0011 Contracts and Contractors

1	P/0	Implen	nent food	service	contracts
1	. <b>1349</b>	Implen	пень тооц	SELVICE	commacis

- 2 E128 Coordinate contract issues with appropriate agencies
- 3 E129 Document contractor defects
- 4 E130 Establish quality standards for contractor ratings
- 5 E131 Evaluate contractor personnel for compliance with performance or work standards
- 6 E132 Evaluate contractor proposals
- 7 E133 Evaluate contractors for compliance with contracts
- 8 E134 Evaluate inspection reports or procedures
- 9 E135 Evaluate pricing procedures
- 10 E136 Evaluate quality control or quality assurance procedures
- 11 E138 Evaluate sanitation practices
- 12 E139 Negotiate food service contracts
- 13 E140 Perform contractor deficiency report (CDR) calculations
- 14 E141 Prepare CDRs
- 15 E142 Prepare contract change recommendations
- 16 E143 Prepare contracting monthly quality assurance evaluator (QAE) evaluation schedules
- 17 E144 Prepare requests for amendments to contracts
- 18 E145 Write contracts
- 19 E146 Write quality assurance surveillance plans

## 0012 Subsistence

- 1 H255 Determine quantities of subsistence to be issued
- 2 H256 Establish inventory schedules
- 3 H257 Establish storage rotation cycles
- 4 H258 Estimate or validate inventory requirements
- 5 H259 Inspect incoming stock or property for quantity or condition
- 6 H260 Inventory subsistence
- 7 H262 Issue subsistence
- 8 H265 Load or unload supplies, equipment, or subsistence
- 9 H271 Monitor expiration dates of dairy products
- 10 H272 Monitor temperatures of storage areas
- 11 H273 Pack or unpack special storage items, such as refrigeration items
- 12 H274 Pick up or deliver supplies, equipment, or subsistence
- 13 H275 Place subsistence in storage

15 H277 Post inventories to records 16 H278 Prepare foods for thawing 17 H279 Prepare or review receiving reports 18 H280 Prepare reports on monetary values of inventories 19 H281 Prepare subsistence requests 20 H282 Prepare tally in-outs 21 H285 Return excess subsistence to storage 22 H290 Verify accuracy of inventories 23 H291 Verify costs of subsistence items 24 H292 Verify receiving forms  1 H250 Annotate food spoilages on inventories 2 H251 Compute excess costs 3 H252 Compute monetary values of turn-ins 4 H253 Compute stock control levels	14	H276	Position or lock up stock or property
17 H279 Prepare or review receiving reports 18 H280 Prepare reports on monetary values of inventories 19 H281 Prepare subsistence requests 20 H282 Prepare tally in-outs 21 H285 Return excess subsistence to storage 22 H290 Verify accuracy of inventories 23 H291 Verify costs of subsistence items 24 H292 Verify receiving forms  1 H250 Annotate food spoilages on inventories 2 H251 Compute excess costs 3 H252 Compute monetary values of turn-ins 4 H253 Compute stock control levels	15	H277	Post inventories to records
18 H280 Prepare reports on monetary values of inventories 19 H281 Prepare subsistence requests 20 H282 Prepare tally in-outs 21 H285 Return excess subsistence to storage 22 H290 Verify accuracy of inventories 23 H291 Verify costs of subsistence items 24 H292 Verify receiving forms  1 H250 Annotate food spoilages on inventories 2 H251 Compute excess costs 3 H252 Compute monetary values of turn-ins 4 H253 Compute stock control levels	16	H278	Prepare foods for thawing
19 H281 Prepare subsistence requests 20 H282 Prepare tally in-outs 21 H285 Return excess subsistence to storage 22 H290 Verify accuracy of inventories 23 H291 Verify costs of subsistence items 24 H292 Verify receiving forms  1 H250 Annotate food spoilages on inventories 2 H251 Compute excess costs 3 H252 Compute monetary values of turn-ins 4 H253 Compute stock control levels	17	H279	Prepare or review receiving reports
20 H282 Prepare tally in-outs 21 H285 Return excess subsistence to storage 22 H290 Verify accuracy of inventories 23 H291 Verify costs of subsistence items 24 H292 Verify receiving forms  0013 Stock Control  1 H250 Annotate food spoilages on inventories 2 H251 Compute excess costs 3 H252 Compute monetary values of turn-ins 4 H253 Compute stock control levels	18	H280	Prepare reports on monetary values of inventories
21 H285 Return excess subsistence to storage 22 H290 Verify accuracy of inventories 23 H291 Verify costs of subsistence items 24 H292 Verify receiving forms  0013 Stock Control  1 H250 Annotate food spoilages on inventories 2 H251 Compute excess costs 3 H252 Compute monetary values of turn-ins 4 H253 Compute stock control levels	19	H281	Prepare subsistence requests
22 H290 Verify accuracy of inventories 23 H291 Verify costs of subsistence items 24 H292 Verify receiving forms  0013 Stock Control  1 H250 Annotate food spoilages on inventories 2 H251 Compute excess costs 3 H252 Compute monetary values of turn-ins 4 H253 Compute stock control levels	20	H282	Prepare tally in-outs
23 H291 Verify costs of subsistence items 24 H292 Verify receiving forms  0013 Stock Control  1 H250 Annotate food spoilages on inventories 2 H251 Compute excess costs 3 H252 Compute monetary values of turn-ins 4 H253 Compute stock control levels	21	H285	Return excess subsistence to storage
24 H292 Verify receiving forms  0013 Stock Control  1 H250 Annotate food spoilages on inventories 2 H251 Compute excess costs 3 H252 Compute monetary values of turn-ins 4 H253 Compute stock control levels	22	H290	Verify accuracy of inventories
1 H250 Annotate food spoilages on inventories 2 H251 Compute excess costs 3 H252 Compute monetary values of turn-ins 4 H253 Compute stock control levels	23	H291	Verify costs of subsistence items
1 H250 Annotate food spoilages on inventories 2 H251 Compute excess costs 3 H252 Compute monetary values of turn-ins 4 H253 Compute stock control levels	24	H292	Verify receiving forms
2 H251 Compute excess costs 3 H252 Compute monetary values of turn-ins 4 H253 Compute stock control levels	0013	Stock Co	 ontrol
2 H251 Compute excess costs 3 H252 Compute monetary values of turn-ins 4 H253 Compute stock control levels			
2 H251 Compute excess costs 3 H252 Compute monetary values of turn-ins 4 H253 Compute stock control levels	1	H250	Annotate food spoilages on inventories
4 H253 Compute stock control levels	2		
	3	H252	Compute monetary values of turn-ins
0014 ST0236 - Supply	4	H253	Compute stock control levels
0014 ST0236 - Supply			
0014 ST0236 - Supply			
0014 ST0236 - Supply			
	0014	ST0236	- Supply

- 1 H254 Coordinate obtaining parts or materials with base supply
- 2 H267 Maintain property custodian authorization/custody receipt listings (CA/CRLs)
- 3 H269 Mark, tag, or label appropriated fund (APF) properties
- 4 H270 Mark, tag, or label NAF properties
- 5 H283 Requisition furnishings, equipment, or subsistence
- 6 H284 Research federal supply catalogs
- 7 H287 Review requisitions for local purchase of supply items
- 8 H289 Review supply reports, such as daily document registers or priority monitor reports

#### 0015 Cash Collections

- 1 F154 Maintain controlled item forms, such as audit tapes or registration receipts
- 2 F163 Maintain records on meal card control activities
- 3 F166 Prepare basic daily food allowance computation forms
- 4 F167 Prepare cash collection records
- 5 F168 Prepare cash collection vouchers
- 6 F169 Prepare daily dining hall summary forms
- 7 F173 Prepare food service operations reports
- 8 F176 Prepare monthly monetary records
- 9 F178 Prepare registers of cash collection sheets
- 10 F188 Reconcile cash collections with headcount tallies using AF Forms 79 (Cash Collection Record)
- 11 F189 Reconcile cash collections with headcount tallies using cash register reports

## 0016 Menus and Recipes

- 1 All Develop special menus, such as flight menus or special event menus
- 2 A21 Participate in menu planning boards
- 3 A25 Plan local menus
- 4 A29 Plan selective or cycle menus
- 5 C77 Evaluate causes of faulty food products
- 6 C78 Evaluate causes of food waste
- 7 C89 Evaluate selective or cycle menus
- 8 F151 Compute recipe costs
- 9 F153 Create local recipes
- 10 F191 Research recipes
- 11 F193 Update interim menu files
- 12 F194 Update master menu files

#### 0017 Cash Funds

- 1 J393 Collect fees or charges for services or usage
- 2 J396 Count cash
- 3 J397 Deposit cash receipts or reimbursable funds
- 4 J400 Interpret cash register reports
- 5 J405 Maintain change funds
- 6 J408 Make refunds
- 7 J412 Prepare bank deposit slips
- 8 J413 Prepare cash receipt vouchers
- 9 J417 Prepare cashier's reports
- 10 J419 Prepare customer receipts
- 11 J421 Reconcile cash collection with supporting documents, such as cash collection vouchers or register tapes
- 12 J422 Record information from daily cash register tapes
- 13 J423 Remove and replace cash register accessories, such as tapes or ribbons
- 14 J424 Report cash shortages or overages
- 15 J426 Verify and sign change fund receipts
- 16 J427 Verify cash funds
- 17 J428 Verify daily summaries of cash receipts
- 18 J429 Verify safe openings or closures

## 0018 Electronic Cash Register (ECR) Functions

- 1 J399 Install printer ribbons in ECRs
- 2 J402 Load paper in ECRs
- 3 J403 Lock or unlock ECRs electronically
- 4 J404 Log on or log off ECRs

## 0019 General MWRS Functions

- 1 I340 Inspect MWRS equipment
- 2 I349 Maintain reservation logs or requests
- 3 I355 Monitor MWRS facilities, such as base gyms or television (TV) rooms
- 4 I360 Organize or clean storage rooms
- 5 I361 Perform closing and firecheck of MWRS activities
- 6 I362 Perform patron identification (ID) checks
- 7 I382 Report unsafe acts or conditions
- 8 I387 Turn in lost and found items

## 0020 Cash Refunds or Adjustments

- 1 J414 Prepare cash refund or overring reports
- 2 J415 Prepare cash register adjustment vouchers
- 3 J416 Prepare cash register correction slips
- 4 J425 Review cash refund or overring reports

## 0021 Sports or Athletic Programs

- 1 I300 Conduct drawings for positions in recreational or athletic tournaments, meets, or league play
- 2 I302 Conduct surveys to determine recreational or athletic interests or needs of base community
- 3 I314 Coordinate payment of officials or judges with nonappropriated funds financial management branch (NAFFMB)
- 4 I315 Coordinate plans or activities with MWRS advisory committees
- 5 I316 Coordinate presentation of awards or trophies with activity directors
- 6 I317 Coordinate radio, television, photographic, or press coverage of special events with public affairs
- 7 I318 Coordinate recreational or athletic programs or activities with base units
- 8 I319 Coordinate recreational or athletic programs or activities with civilian organizations
- 9 I320 Coordinate recreational or athletic programs or activities with other bases

10	I321	Coordinate recreational or athletic programs or activities with public affairs offices
11	I348	Maintain records of competitions, including standings, seeding books, or charts
12	2 I350	Maintain rosters of officials or judges
13	I351	Maintain rule books and changes
14	I356	Organize base tournaments, meets, contests, or competitions
15	i I358	Organize instructional classes in recreational or athletic activities
16	i 1359	Organize intramural athletic activities
17	7 I364	Plan awards for recreational or athletic programs
18	3 I365	Plan MWRS programs or activities, such as banquets, athletic tournaments, or recreation center activities
19	I371	Prepare letters of intent or release
20		Prepare or submit after-action reports of special events or sports seasons
21		Purchase APF or NAF awards or trophies
22		Recruit officials, coaches, or instructors for recreational or athletic classes or events
23	0039	Establish and post ground rules or bylaws for sports
0022	Cleanin	ng
1	P663	Clean curtains, drapes, mats, or carpets
2		Clean display cases, furniture, or fixtures
3		Clean or buff floors
4		Clean walls
0023	Gym D	uties

- 1 I294 Assign lockers to patrons
- 2 I295 Certify patrons qualified to use MWRS equipment, such as nautilus or hobby shop equipment
- 3 I323 Coordinate use of gyms with appropriate personnel
- 4 O634 Clean or launder athletic uniforms or towels
- 5 O637 Demonstrate exercises or conditioning procedures
- 6 O642 Inspect barbells, weights, or other exercise equipment
- 7 O645 Instruct patrons on proper use of equipment
- 8 O649 Perform minor repairs on athletic equipment

- 9 O652 Sanitize physical conditioning areas or weight rooms
- 10 O653 Sanitize steam rooms, saunas, or showers

#### 0024 Ballfield Maintenance

- 1 O638 Drag ball fields
- 2 O643 Install bases on ball fields
- 3 O646 Line athletic fields, tracks, or courses
- 4 P677 Perform maintenance or minor repairs on MWRS outdoor facilities, such as ball fields

# 0025 Physical Fitness Programs

- 1 O629 Administer cycle ergometry or alternative aerobic tests
- 2 O632 Brief base organizations on physical conditioning programs
- 3 O633 Brief personnel on AF weight standards or fitness programs
- 4 O659 Train squadron monitors on cycle ergometry or alternative aerobic testing programs

# 0026 Selecting and Training Coaches and Officials

- 1 O635 Coordinate clinics for coaches or officials with appropriate agencies
- 2 O636 Coordinate personal services contracts with leaders or instructors
- 3 O654 Schedule officials for athletic competitions
- 4 O655 Select coaches for base teams
- 5 O658 Train scoreboard operators

# 0027 Lawn Care P660 Apply fertilizers P671 Mow or trim athletic fields 2 P679 Perform operator maintenance on lawn care equipment P685 Spread dirt on lawns or athletic fields, other than dragging 4 P686 Water grounds 0028 Lodging Desk Functions 1 N590 Assign temporary or contract quarters N595 Confirm or deny reservations 3 N599 Determine space authorized 4 N603 Inform housekeeping personnel of checkouts N604 Inventory beverages or sundry items 6 N610 Operate base locator services 7 N611 Operate telephone switchboards N613 Perform checkout procedures 9 N616 Prepare authorization forms for contract quarters N617 Prepare documentation authorizing BX patronage for civilian TDY members N620 Preregister special groups, such as aircrews 11 12 N621 Provide wake-up service N622 Relay messages, mail, or lost luggage to assigned occupants or guests 13 14 N628 Verify eligibility of guests to utilize transient facilities 0029 SIMS G198 Add personnel to security or Wang offices G202 Change system configurations 3 G203 Control security loggings 4 G210 Identify data files 5 G213 Load PC software releases or updates

G215 Maintain automated data processing equipment (ADPE) accounts

G214 Load system software releases or updates

8		Modify system menus
9		Monitor system performance
10		Perform disk rotations
11	G219	Perform full-volume backups or restores
12		Perform incremental backups
13		Perform PC disk or tape initializations
14	G223	Perform preventive maintenance on ADPE hardware
15	G224	Perform system disk or tape initializations
16		Perform system disk-to-disk backups
17	G226	Perform system shutdown or startup procedures
18	G230	Re initial-program load (IPL) services information management
		systems (SIMS)
19	G231	Remove or replace computer components or accessories
20	G232	Reorganize databases
21	G233	Reorganize logfiles
22	G234	Restart single users after workstation hangups
23		Restore software
24	G237	Run utilities, such as editor, EZ format, or file display
25		Run WS person or person
26		Troubleshoot communications problems
27	G241	Troubleshoot hardware problems, other than printers
28	G242	Troubleshoot night audits or end-of-day problems
29	G244	•
30		Update network changes, such as startkit
31	G247	Update system configurations, such as logons or printers
32	G248	Update system information, such as system users or passwords

# 0030 Contingency

1	W876	Assemble or disassemble general purpose medium tents
2	W877	Assemble or disassemble temper tents
3	W878	Brief mobility teams
4	W880	Clean field kitchen cooking equipment or utensils
5		Don and doff chemical warfare personnel protective clothing or equipment
6	W890	Maintain homestation field equipment, such as heaters, ranges, tents, or deployment kits
7	W891	Maintain personal A, B, and C bags
8	W892	Maintain supply of field equipment spare parts
9		Palletize items
10	W895	Perform military field sanitation and hygiene techniques

11 W896 Perform operator maintenance on field kitchen equipment 12 W899 Perform user maintenance on M-2 burners W900 Perform user maintenance on M-59 field ranges 13 14 W901 Prepare field kitchen burner units for use W905 Prepare or present B rations 15 W908 Protect food or supplies from contamination under field conditions W909 Review immunization records 17 W910 Set up or break down mobile kitchen trailers (MKTs) 18 19 W911 Set up or dismantle field kitchen cooking or serving equipment, other than M-2 burners or M-59 field ranges 20 W912 Set up or dismantle M-2 burners 21 W913 Set up or dismantle M-59 field ranges W914 Set up or dismantle mess kit cleaning and sanitizing facilities 23 W917 Tear down, inspect, clean, and reassemble M-16 rifles

#### 0031 Field Mortuaries

- 1 W886 Fingerprint or footprint human remains
- 2 W902 Prepare field mortuaries for human remains processing
- 3 W903 Prepare field mortuary documentation
- 4 W907 Process human remains in field mortuaries
- 5 W916 Take polaroid pictures of personal effects

#### 0032 Field Kitchen Waste Disposal Pits

- 1 W881 Close out field kitchen waste disposal pits
- 2 W883 Construct field kitchen waste disposal pits
- 3 W887 Inspect field kitchen waste disposal pits
- 4 W915 Set up or dismantle water sterilizing bags

## 0033 Search and Recovery

1 5	S778	Brief	search	and	recovery	teams
-----	------	-------	--------	-----	----------	-------

- 2 S779 Collect and tag personal effects of accident victims
- 3 S780 Coordinate obtaining identification specialists with mortuary affairs
- 4 S781 Initiate identification processing by fingerprinting human remains
- 5 S782 Maintain or update grid maps
- 6 S783 Maintain search and recovery kits
- 7 S784 Maintain search and recovery team member folders
- 8 S785 Place human remains in body pouches
- 9 S786 Plot accident or disaster entry control points
- 10 S787 Prepare grid maps of accident areas
- 11 S788 Prepare human remains location sketches
- 12 S789 Prepare reports on total costs of recovery expenditures
- 13 S790 Prepare requests for photographs of disaster or accident areas
- 14 S791 Prepare requests for records needed in mortuary identification processing
- 15 S792 Prepare search, recovery, or identification progress reports
- 16 S793 Request services required to search areas or recover human remains, such as divers or helicopters
- 17 S794 Set up apparatus for processing human remains at or near accident sites
- 18 S795 Stake, bag, and tag human remains
- 19 S796 Train search and recovery teams

## 0034 Honor Guard

- 1 R723 Brief members of honor guard details
- 2 R746 Direct military honors ceremonies
- 3 R755 Maintain honor guard uniforms or equipment
- 4 R760 Participate in honor guard details
- 5 R762 Plan military funerals or honors details
- 6 R775 Select honor guard members

0035	Mortuary	<b>Affairs</b>
------	----------	----------------

1	<b>R7</b> 19	Accompany human remains to departure points
2	R720	Administer changes in contract prices for mortuary affairs, such as reimbursable contracts
3	R721	Assist morticians in preparing human remains for transfers
4	R722	Brief funeral directors on Air Force mortuary procedures and requirements
5	R724	Brief next-of-kin on interment or mortuary services provided
6		Brief summary court officers or escorts on responsibilities
7	R726	Complete current deaths checklists
8		Coordinate arrangements for relatives or friends to travel as special escorts of human remains with appropriate agencies
9	R729	Coordinate cremations with funeral directors
10	R730	Coordinate development or performance of procedures for movin human remains with civil authorities
11	R731	Coordinate dispositions of remains, other than Air Force personnel, with appropriate agencies
12	R732	
13	R733	
14	R734	Coordinate issue of death certificates with civil authorities
15	R735	Coordinate releases or transfers of human remains to funeral homes
16	R736	Coordinate releases or transfers of human remains to USAF port mortuaries
17	R737	Coordinate shipments of cremated human remains with appropriate agencies
18	R738	Coordinate transportation charges for transfer cases with traffic representatives
19	R739	Coordinate unusual circumstances, such as identification or next-of-kin problems, with appropriate agencies
20	R740	Counsel or assist sponsors in completing reimbursable expenses forms
21	R741	Create case files for active duty, dependent, or retired personnel
22	R742	Create case files for other than active duty, dependent, or retired personnel
23	R743	Create continuity files for active duty, dependent, or retired personnel
24	R744	Create continuity files for other than active duty, dependent, or retired personnel
25	R745	Develop mortuary affairs inputs to operations plans
26	R747	Evaluate eligibility of individuals for mortuary benefits
27	R748	Furnish burial clothing, insignia, or equipment for deceased military personnel
28	<b>R7</b> 49	Inspect caskets, sealed plastic sheets, or shipping cases
9	R750	Inspect contract funeral homes

30	R751	Inspect human remains prior to final dressings
31	R752	Inspect nonviewable human remains after preparation
32	R753	Inspect placements of remains in transfer cases
33	R754	Inspect viewable human remains after preparation
34	R756	Maintain mortuary affairs equipment or supplies
35	R757	Maintain records on incoming long distance phone calls
36	R758	Monitor processing of nonviewable human remains
37	R759	Negotiate one-time purchases of mortuary services
38	<b>R</b> 761	Place human remains in transfer cases
39	R764	Prepare information furnished to next-of-kin
40	R765	Prepare records on transfer case files
41	<b>R</b> 766	Prepare requests for appointments of escorts or summary courts officer
42	R767	Prepare requests for designation of national cemetery for interments
43	R771	Prepare requests for travel orders for special details, such as escorting
		human remains or briefing next-of-kin
44	R772	Prepare status of human remains messages or reports
45	R773	Resolve problems on reimbursements for interments
46	R776	
47	R777	Trace or monitor onward movement of human remains to final
		destination mortuaries

# 0036 Community Activity Center Functions

1 M545 Call bingo 2 M546 Catalog equipment, supplies, or music 3 M547 Construct sets or back drops M548 Coordinate community activity center schedules with other MWRS or base agencies M549 Coordinate entertainment contracts with appropriate agencies 6 M550 Coordinate making or renting costumes with appropriate agencies 7 M551 Coordinate productions of plays with on-base or local theatrical groups M552 Coordinate reduced-rate tickets with ticket agents M553 Coordinate small games activities with appropriate agencies 10 M555 Date stamp bingo cards M556 Fabricate decorations 11 M557 Instruct small games activities 12 M558 Maintain local talent files 13 14 M559 Obtain judges for talent contests M560 Obtain tickets for entertainment or sporting events 15 M561 Officiate or settle disputes in small games activities 16 M562 Operate lighting panels

18	M563	Organize concerts, lectures, exhibitions, fashion shows, or dances
19	M564	Organize production crews
20	M565	Perform master of ceremonies (MC) duties for shows or contests
21	M566	Pick up or return films or video tapes
22	M567	Plan decorations
23	M568	Plan or design sets or backdrops
24	M569	Prepare invitation lists for shows or contests
25	M570	Prepare programs or drafts of programs for MWRS activities
26	M571	Present awards to bingo winners
27	M572	Provide verbal or written rules or instructions on small game activities
28	M573	Purchase scripts
29	M574	Rehearse talent shows
30	M575	Repair community activity center equipment, such as lighting panels or
		fussball tables
31 -	M576	Review plays or scripts
32	M577	Schedule movies
33	M579	Screen entertainers' material
34	M580	Sell bingo cards
35	M581	Send invitations for shows or contests
36	M582	Set up or take down lighting systems
37	M583	Set up or take down public address systems
38	M584	Set up or take down sound effects equipment
39	M585	Set up or take down stages
40	M587	Splice films or video tapes
41	M588	Stage talent shows

# 0037 Linen Exchange

42 M589 Time talent show acts

1	E137	Evaluate quality of laundry or dry cleaning services
2	Q687	Bag or bundle laundry or dry cleaning items
3	Q688	Brief customers on cleaning methods
4	Q689	Compute or reconcile costs of laundry or dry cleaning with base
		industrial laundries
5	<b>Q</b> 690	Compute or reconcile costs of laundry or dry cleaning with contractors
6	Q691	Coordinate linen transportation with commercial or military airlifts
7	Q692	Determine organization usage rates
8	Q693	Establish base industrial laundries pickup or delivery dates
9	Q694	Establish contract pickup or delivery dates
10	Q695	Establish individual or bulk linen exchange schedules
11	Q696	Exchange linen with authorized customers

12	Q697	Exchange linen with base industrial laundries
13	Q698	Exchange linen with laundry or dry cleaning contractors
14	Q699	Fold linen items
15	Q700	Identify and remove worn or torn linens from inventories
16	Q701	Issue linen swatch samples
17	Q702	Issue unserviceable linens to other base organizations
18	Q703	Maintain hand receipts or accountable records on linen exchange items
19	Q704	Maintain listings of QAEs
20	Q705	Maintain records of linen items transferred to DRMOs
21	Q706	Pick up or turn in linen from base central linen controls
22	Q707	Prepare certificates of transfer of accounts
23	Q708	Prepare linen exchange expenditure reports
24	Q709	Prepare requests for supplemental funds for linen exchange operations,
		such as replacement linens
25	Q710	Prepare requisitions for linen exchange items
26	Q711	Receive organizational clothing, such as parkas or flight suits, for
		cleaning
27	Q712	Request laundry tickets or listings
28	Q713	Review laundry or dry cleaning contracts
29	Q714	Review linen exchange rates
30	Q715	Transport linen items
31		Verify authorized items of linen exchange
32	Q717	Verify blanket purchase agreement (BPA) call numbers with contracting
		offices
33	Q718	Weigh linen items

# 0038 Dorm Management

11

V857 Assign detail personnel to maintain dormitory grounds and parking areas 1 V858 Brief detail personnel on areas of work responsibility 2 V859 Brief dormitory chiefs on areas of responsibility 3 V860 Brief first sergeants and squadron commanders on problem areas 4 V861 Direct and document self-help work done by dormitory occupants 5 V862 Direct storage of personal property for members not authorized single **BAQ** V863 Establish housekeeping standards for dormitory occupants 7 V864 Establish or maintain locator boards for dormitory occupants 8 V865 Establish room custodian folders V866 Interview and select dormitory chiefs 10

V868 Issue confirmations of clearance to members upon termination

12	V869	Maintain automated unaccompanied personnel housing (UPH) assignment records
13	V870	Perform minor maintenance and repair tasks through the Base U-Fix-It Store
14	V872	Report occupancy status to billeting operations or services offices
15	V873	Report to BCE customer service units (CSUs) work requirements related to buildings and installed equipment
16	V874	Set up hospitality rooms for members arriving during irregular duty hours
17	V875	Treat items to prevent mildew, fungus, or moth damage

## 0039 Lifeguard Duties

- 1 T806 Clean swimming pool decks
- 2 T810 Establish duties and responsibilities of lifeguards
- 3 T811 Establish water or weather condition guidelines for safe swimming or camping
- 4 T814 Instruct lifeguards in emergency procedures, other than lifesaving
- 5 T821 Maintain pool or beach lifesaving equipment
- 6 T835 Post swimming pool and beach area rules
- 7 T843 Select qualified persons to act as lifeguards
- 8 T844 Test swimming pool water

# 0040 Cleaning of Swimming Pools

- 1 T824 Monitor authorized usage of FAMCAMPS or outdoor areas
- 2 T836 Post warning signs or property markers
- 3 T837 Prepare swimming pools before season begins
- 4 T842 Sanitize swimming pool bathhouse facilities
- 5 T845 Vacuum swimming pools

## 0041 Outdoor Recreation Areas

- 1 T802 Brief patrons concerning hunting or fishing laws
- 2 T803 Brief patrons concerning weather conditions
- 3 T813 Fit patrons with snow skis or boots
- 4 T822 Maintain repair records on boats, motors, or other marina equipment
- 5 T825 Monitor weather forecasts or reports
- 6 T838 Provide verbal or written information on hunting, fishing, or sightseeing areas
- 7 T840 Reserve picnic areas

## 0042 Boat Motor Repairs

- 1 T799 Analyze boat motor malfunctions
- 2 T809 Establish boating weather guidelines
- 3 T815 Issue boat permits
- 4 T826 Operate boat motor repair shops
- 5 T831 Perform maintenance or minor repairs on MWRS equipment, such as boat motors or snowmobiles

## 0043 Hunting and Fishing

- 1 T798 Accompany state or local fish and game officials during inspections
- 2 T807 Coordinate hunting or fishing policies with local or state agencies
- 3 T816 Issue daily hunting permits
- 4 T 818 Maintain bait supplies or facilities
- 5 T 829 Perform hunting or fishing guide duties
- 6 T 833 Pilot fishing boats

## 0044 Boat Slips, Moorings, Docks, and Piers

- 1 T804 Build boat slips, docks, moorings, or piers
- 2 T812 Fill butane or propane tanks
- 3 T830 Perform maintenance on boat slips, docks, moorings, or piers
- 4 T839 Rake or drag beaches

## 0045 Hobby Shops

- 1 U846 Demonstrate use of hobby shop equipment
- 2 U847 Display hobby shop retail merchandise
- 3 U848 Establish stock record cards for hobby shop retail items
- 4 U849 Maintain records of slow moving hobby shop retail items
- 5 U850 Maintain stock levels of hobby shop retail merchandise
- 6 U851 Mark stock numbers on retail merchandise
- 7 U855 Requisition hobby shop retail merchandise
- 8 U856 Sell hobby supplies

#### 0046 Tasks not referenced

- 1 A2 Assign sponsors for incoming personnel
- 2 A7 Develop morale, welfare, recreation, and services (MWRS) master plans
- 3 A8 Develop or maintain organizational or functional charts
- 4 A9 Develop pricing strategies
- 5 A13 Establish cost-reduction programs
- 6 A14 Establish operating hours for MWRS facilities
- 7 A16 Establish procedures against pilferages or misappropriations
- 8 A18 Establish publications requirements
- 9 A19 Establish refund or adjustment procedures
- 10 A23 Plan incentive programs
- 11 A24 Plan layouts of facilities
- 12 A28 Plan receptions of additive forces
- 13 A30 Plan serving line arrangements

A31 Prepare agenda for symposiums, conferences, workshops, or staff 14 meetings 15 A32 Prepare five-year construction plans Prepare requests for operational contracts or agreements 16 A33 17 A34 Prepare unit orientations Review architectural drawings of proposed facilities 18 A35 Write or revise job or position descriptions 19 A37 Annotate man-hour accounting records 20 B38 Assist applicants filling out specialized sports training requests 21 B39 22 Conduct cost surveys B40 23 B41 Conduct taste panels. 24 B42 Consolidate budgets from MWRS sections Coordinate publicity or announcements with information media 25 B44 Direct administrative functions 26 B46 Direct MWRS activities 27 B48 Implement security procedures for protecting nonappropriated funds 28 B51 (NAF) and facilities Maintain accountability records of NAF funds 29 B55 Maintain fund management records or reports 30 B56 Maintain liaison with MWRS-oriented organizations 31 B57 Prepare staff studies, surveys, or special reports, other than training 32 B60 reports Recruit volunteers for recreational or athletic programs B61 33 Supervise military personnel with AFSCs other than 3M0X1 34 B65 Supervise Morale, Welfare, Recreation, and Services Craftmen (3M071) 35 B68 Supervise Morale, Welfare, Recreation, and Services Superintendents 36 B69 (3M091)37 **B**70 Transfer NAF property to real property Verify stock control levels 38 B72 C73 Analyze workload requirements 39 C74 Conduct staff assistance visits 40 Evaluate administrative forms, files, or procedures C75 41 C76 Evaluate budget or financial requirements 42 43 C79 Evaluate coaching in athletic programs Evaluate individuals for promotion, demotion, or reclassification C81 44 Evaluate job or position descriptions 45 C82 Evaluate misappropriation precautions C83 46 47 C84 **Evaluate MWRS contracts** Evaluate officiating in recreational programs 48 C85 Evaluate or identify individuals qualified for international competition C86 49 Evaluate physical training, athletic, or recreational programs 50 C87 Indorse enlisted or civilian performance reports (EPRs) C91 51 52 C92 Initiate unsatisfactory reports Inspect records, reports, files, or books-of-account 53 C94

Investigate accidents or incidents

54

C97

- 55 C99 Participate in USAF graduate evaluation programs
- 56 F147 Complete accident or incident reports
- 57 F148 Compute flight meal monetary support allowances
- 58 F149 Compute ground support meal selling prices
- 59 F150 Compute price reductions
- 60 F152 Compute wages for NAF employees
- 61 F155 Maintain food allowance issues or ration files
- 62 F156 Maintain food handlers certificates
- 63 F157 Maintain listings of personnel authorized signature cards
- 64 F158 Maintain patron attendance records
- 65 F159 Maintain public health inspection reports
- 66 F160 Maintain publications libraries
- 67 F161 Maintain purchase order files
- 68 F162 Maintain records of warranty periods on equipment repairs
- 69 F164 Modify or update food service production logs
- 70 F165 Prepare accounts receivable or accounts payable reports
- 71 F170 Prepare documentation authorizing rations for transient personnel
- 72 F171 Prepare field ration dining hall stock records
- 73 F172 Prepare food service evaluation records
- 74 F174 Prepare inventory adjustment vouchers
- 75 F175 Prepare inventory count worksheets
- 76 F177 Prepare monthly summaries of flight feedings
- 77 F180 Prepare scatter sheets
- 78 F181 Prepare senior cooks' requisitions
- 79 F182 Prepare signs or posters
- 80 F183 Prepare supervisors' records of employee forms
- 81 F185 Prepare unsatisfactory subsistence reports
- 82 F186 Print standard reports, such as space available or master menus
- 83 F187 Process flight meal questionnaires
- 84 F190 Research policy directives
- 85 F192 Review food service production logs
- 86 F195 Verify charges for vehicle fuel
- 87 F196 Verify claims or bills for payment
- 88 F197 Verify wage computations for NAF employees
- 89 G199 Archive or retrieve word processing floppy disks, other than PCs
- 90 G200 Archive or retrieve word processing PC floppy disks
- 91 G201 Backup software
- 92 G204 Copy base data tapes
- 93 G205 Copy register data tapes
- 94 G206 Create or update accreditation packages
- 95 G207 Create specialized reports
- 96 G208 Delete, void, or cancel items on electronic cash registers (ECRs)
- 97 G209 Forward electronic mail to appropriate agencies
- 98 G211 Initiate or stop telephone interface communications
- 99 G212 List ECR cashier and drawer assignments

100 G222 Perform PC disk-to-disk backups 101 G227 Print security logs 102 G228 Print store logos G229 Program rotating messages or store logo texts 103 104 G236 Run inquiry G239 Train users on SIMS functional systems 105 106 G243 Troubleshoot printer problems 107 G245 Update food service files, such as adding or deleting dining halls from systems 108 G249 Write programs H261 Inventory supplies or equipment 109 110 H263 Issue supplies or equipment 111 H264 Label supplies for transfers or shipments 112 H266 Maintain inspection cards on items requiring periodic inspections 113 H268 Maintain reserve levels of subsistence 114 H286 Review equipment requirements with allowance and authorization (A&A) offices 115 H288 Review shipment rejections or acceptances with agencies, such as contracting or commissaries H293 Verify subsistence requirements with separated locations or other bases 116 117 I296 Check drains of ice making machines 118 I299 Conduct auctions for disposal of items I301 Conduct predeparture briefings for personnel participating in higher level recreational or athletic activities I303 Construct storage racks or display cases 120 I304 Coordinate arrangements for visiting dignitaries with other base organizations I305 Coordinate civilians coming on base for special events with security 122 police 1306 Coordinate design and construction of MWRS special purchase vehicles, 123 such as tour buses, with manufacturers I307 Coordinate feeding of recreational or athletic participants with base food 124 facilities 1308 Coordinate installation or servicing of vending or amusement machines 125 with contractors or exchange services 1309 Coordinate maintenance of facilities, grounds, or equipment with BCE 126 or other support sections I310 Coordinate movement of equipment or personnel with base 127 transportation 1311 Coordinate obtaining recreational or athletic materiel from base 128 exchanges (BXs) I312 Coordinate obtaining refreshments or supplies from commissaries 129 1313 Coordinate parking, seating, or crowd control for special events with 130 security police I322 Coordinate travel and housing of routine visiting personnel with base or

	•	
100	T00.4	outside agencies
132		Counsel staff on policies regarding free or donated items
133		Counsel staff on sanitation standards
134		Count ticket stubs
135		Cut room keys
136		Decorate MWRS facilities for special events
137		Develop activity calendars
138		Distribute materials for instructional classes in recreational or athletic activities
139		Distribute publicity materials
140		Escort visiting dignitaries
		Establish fire prevention or evacuation plans
142	I336	Establish or post rules or policies on use of recreational or athletic facilities
143	I337	Establish rules for control and use of MWRS vehicles
144	I338	Handle customer complaints
145	I339	Initiate transfers between sections (TBSs)
146	I341	Inspect or screen items at Department Reutilization and Marketing
		Offices (DMROs) for MWRS use
147	I342	Instruct staff in safe use of equipment
148	I343	Issue keys
149	I344	Issue or sell tickets or passes
150	I345	Maintain displays or storage for keys
151	I346	Maintain key lockers
152	I347	Maintain literature, such as base maps, bus schedules, or entertainment
		brochures
153		Maintain service call logs
154	I354	Monitor grounds maintenance
155		Organize field trips, camping trips, or outdoor adventure activities
156		Perform quality control checks on contract janitorial services
157		Plan recreational or athletic programs for major command (MAJCOM) level or above
158		Position facility furniture
159		Post or update notices on marquees or outdoor signs
160		Prepare justifications for APF budget requests
161		Prepare justifications for MWRS vehicles
162		Prepare NAF budgets
163		Prepare or distribute packets of information to newcomers or potential visiting groups
164		Prepare purchase order worksheets
165	I376	Price resale items
166	I377	Provide inputs for establishing fees or charges for recreational or athletic activities
167	I378	Provide inputs for establishing hours of operation of MWRS facilities
168	I381	Report status of facility upgrade projects

- 169 I384 Select decorative items, such as wall hangings or pictures
- 170 I386 Transport personnel or equipment to or from work areas
- 171 J388 Cash checks
- 172 J389 Change safe or lock combinations
- 173 J390 Collect delinquent accounts
- 174 J391 Collect dishonored checks
- 175 J392 Collect fees for resaleables
- 176 J394 Collect money for ticket sales or special events
- 177 J395 Compute selling prices for items sold in retail outlets
- 178 J398 Disburse cash for purchases, such as petty cash
- 179 J401 Issue change funds to cashiers
- 180 J406 Maintain dishonored check listings
- 181 J407 Maintain petty cash funds
- 182 J409 Open or close dining halls for business
- 183 J410 Perform surprise cash counts
- 184 J411 Prepare adding machine tapes
- 185 J418 Prepare consolidated financial reports, such as accounts receivable or monthly monetary records
- 186 J420 Program cash registers for operation
- 187 K432 Assemble or disassemble buffets
- 188 K447 Design cake decorations
- 189 K449 Develop food cost cards
- 190 K460 Microwave meats, seafoods, poultry, vegetables, or fruits
- 191 K466 Perform operator maintenance on food service equipment
- 192 K469 Post menu boards
- 193 K478 Prepare fruit desserts or salads
- 194 K496 Prepare vegetable salads
- 195 K501 Refill napkin holders, salt shakers, or sugar dispensers
- 196 K505 Serve food at tables
- 197 K507 Set dining tables
- 198 K508 Set up condiments, such as butters, jellies, or syrups, for self-service
- 199 K510 Set up eating or serving utensils on serving lines
- 200 L523 Calculate food modifications for flightcrew meals
- 201 L527 Inspect precooked frozen meals
- 202 L531 Perform missile emergency-response team duties
- 203 L534 Place frozen entrees in freezers
- 204 L537 Prepare accessory item packets
- 205 L538 Prepare frozen entrees for serving
- 206 L539 Prepare frozen entrees for shipment
- 207 L542 Set up assembly lines for flight meals
- 208 M554 Coordinate use of community activity centers with private organizations
- 209 M578 Schedule room reservations
- 210 M586 Set up or take down tables and chairs
- 211 N591 Bill outside agencies for lodging

212	N592	Compile occupancy utilization reports
213	N593	Conduct en masse registration briefings
214	N594	Conduct security or safety inspections of lodging facilities
215	N596	
216	N597	Coordinate payments for walkouts with appropriate agencies, such as
		home bases
217	N598	Deliver information packages to special groups, such as aircrews
218	N600	Enforce quiet hours in transient quarters
219	N601	Establish housekeeping standards for housekeeping personnel
220	N602	Establish patron check-in or check-out procedures
221	N605	Inventory controlled item forms
222	N606	Maintain guest housing registers
223	N607	Maintain rosters of pets in temporary kennels
224	N608	Monitor hourly checkout rosters
225	N609	Operate base intro services after normal duty hours
226	N612	Operationally check robbery alarm systems
227	N614	Perform periodic checks to locate walkouts
228	N615	Plan for reception of groups, such as inspector general (IG) or staff
		assistance visits
229	N618	Prepare documentation authorizing dislocation allowances (DLAs) or
		temporary lodging entitlements (TLEs)
230	N619	Prepare letters of nonavailability
231	N623	Restock beverages or sundry items in transient quarters
232		Schedule conference facilities
233	N625	Stock amenities, other than beverages, in distinguished visitor (DV)
		quarters
234	N626	Store or safeguard valuables or guests
235	N627	
236	O630	Administer physical abilities tests to Air Force Academy applicants
237	O631	Assemble or disassemble bleachers
238	O640	Establish fitness awards programs
239		Establish personal physical fitness programs
240	O644	Instruct fitness activities, such as aerobics classes, conditioning
		programs, or weight training
241		Maintain commander's trophy point standings
242		Maintain track surfaces
243		Recover weight room benches
244	O651	Replace netting on goals or cages
245	O656	1 -
246	O657	Set up or take down track and field or athletic field equipment, such
		as hurdles, pits, or standards
247	P661	
238	P662	Assemble wall lockers
249	P667	
250	P668	Design outdoor playing areas

251		Hang or remove tennis court wind screens
252		Install fences
253		Notify QAEs of contract equipment requiring maintenance or repairs
254		Pad protruding obstructions, such as corners, pillars, or walls
255	P674	Paint walls, floors, fixtures, or equipment
256		Perform maintenance on indoor recreational floor surfaces
257	P676	Perform maintenance on storage racks or wall racks
258	P678	Perform operational checks of panic hardware, such as fire extinguishers or emergency lights
259	P680	Perform operator maintenance on vehicles
260	P681	
261	P682	Prepare requests for vermin or rodent exterminations
262		Repair fences
263		Secure loose outdoor equipment during windstorms
264	R728	Coordinate burials at sea or scattering of ashes with appropriate agencies
265	R763	Plan or organize local civic functions, such as color guards or parades
266	R768	Prepare requests for disposition instructions on unclaimed human
		remains
267	R769	Prepare requests for mortuary identification specialists
268	R770	Prepare requests for other armed forces to prepare or ship Air Force human remains
269		Review reports on cost-of-recovery expenditures
270	T797	Accompany BCE, safety, or bioengineering officials during inspections
271	T800	Assemble lifeguard stands
272	T801	Assign camping or parking areas
273	T805	Clean and oil winches
274	T808	Coordinate ski patrols with appropriate agencies
275	T817	Issue ski lift passes
276	T819	Maintain fire watches or patrols
277	T820	Maintain oxygen or resuscitation equipment
278	T823	
279	T827	Organize swimming, drownproofing, or lifesaving classes
280	T828	Patrol outdoor recreation facilities, such as hunting or fishing areas or ski slopes
281	T832	Perform turbidity checks of swimming pool water by looking at spots
000	T024	on bottom of pools Place or replace buoys or ropes in swimming areas
282		Salvage sunken or damaged boats
283	T841	
284		Plan special sales of hobby shop retail items
285		Prepare letters of amount of damaged or unusable goods
286		Repair hobby shop equipment
287		Issue cadet equipment
288	V871	Plan furnishing displays for model UPH

289	<b>W</b> 879	Change or dispose of deep fat fryer oils
290	W882	Conduct contingency training for individual manpower augmentees
		(IMAs)
291	W884	Direct field exchanges
292	W888	Inspect subsistence supplies for insect infestation
293	W889	Maintain emergency field locator services
294	W893	Operate compressors for field fire units
295	W897	Perform routine maintenance on general purpose medium tents
296	W898	Perform routine maintenance on temper tents
297	W904	Prepare mobile feeding vans for deployments
298	W906	Prepare or present tray rations
299	W918	Turn on or turn off preway-space-type tent heaters