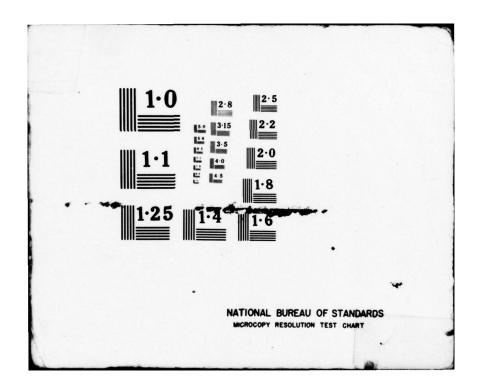
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FACTORS AFFECTING PROGRAMMER PERFORMANCE IN A DEBUGGING TASK

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by

Sylvia B. Sheppard, Phil Milliman, and Bill Curtis

February 1979

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SOFTWARE MANAGEMENT RESEARCH GENERAL CELECTRIC INFORMATION SYSTEMS PROGRAMS ARLINGTON, VIRGINIA

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Small but significant differences in time to locate the bug were related to differences among programs and presentation order. Although there was no main effect for type of bug, there was a large program by error interaction suggesting the existence of context effects. Among measures of software complexity, Halstead's 'E' proved to be the best predictor of performance followed by McCabe's 'v(G)' and the number of lines of code.

Number of programming languages known and familiarity with certain programming concepts also predicted performance. As in the previous experiments, experiential factors were better predictors for those participants with three or fewer years experience programming in Fortran.

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by

Sylvia B. Sheppard, Phil Milliman, and Bill Curtis

Software Management Research Information Systems Programs General Electric Company 1755 Jefferson Davis Highway Arlington, VA 22202

Submitted to:

Office of Naval Research Engineering Psychology Programs Arlington, VA 22217

Contract: #N00014-77-C-0158 Work Unit: NR 197-037

February 1979

Software Complexity Research Program

Department of Defense (DOD) software production and maintenance is a large, poorly understood, and inefficient process. Recently Frost and Sullivan (The Military Software Market, 1977) estimated the yearly cost for software within DOD to be as large as \$9 billion. DeRoze (1977) has also estimated that 115 major defense systems depend on software for their success. In an effort to find near-term solutions to software related problems, the DOD has begun to support research into the software production process.

A formal 5 year R&D plan (Carlson & DeRoze, 1977) related to the management and control of computer resources was recently written in response to DOD Directive 5000.29. This plan requested research leading to the identification and validation of metrics for software quality. The study described in this paper represents an experimental investigation of such metrics and is part of a larger research program seeking to provide valuable information about the psychological and human resource aspects of the 5 year plan.

DOD is also initiating the development of a more powerful, higher order language for general use by all services (Department of Defense, 1977). With a language-independent measure of the complexity of software, we can evaluate not only program A versus program B, but also the individual constructs of a language (cf. Gordon, 1977). Thus, an objective, quantitative theory based on sound experimental data can replace idiosyncratic, subjective evaluations of the psychological complexity of software. Long term benefits of this effort involve improved software system reliability and reduced development and maintenance costs.

The challenge undertaken in this research program is to quantify the psychological complexity of software. It is important

i

to distinguish clearly between the psychological and computational complexity of software. <u>Computational complexity</u> refers to characteristics of algorithms or programs which make their proof of correctness difficult, lengthy, or impossible. For example, as the number of distinct paths through a program increases, the computational complexity also increases. <u>Psychological complexity</u> refers to those characteristics of software which make human understanding of software more difficult. No direct linear relationship between computational and psychological complexity is expected. A program with many control paths may not be psychologically complex. Any regularity to the branching process within a program may be used by a programmer to simplify understanding of the program.

Halstead (1977) has recently developed a theory concerned with the psychological aspects of computer programming. His theory provides objective estimates of the effort and time required to generate a program, the effort required to understand a program, and the number of bugs in a particular program (Fitzsimmons & Love, 1978). Some predictions of the theory are counterintuitive and contradict some results of previous psychological research. The theory has attracted attention because independent tests of hypotheses derived from it have proven amazingly accurate.

Although predictions of programmer behavior have been particularly impressive, much of the research testing Halstead's theory has been performed without sufficient experimental or statistical controls. Further, much of the data were based upon imprecise estimating techniques. Nevertheless, the available evidence has been sufficient to justify a rigorous evaluation of the theory.

Rather than initiate a research program designed specifically to test the theory of software science, a research strategy was

ii

chosen which would generate suggestions for improving programmer efficiency regardless of the success of any particular theory. This research has focused on four phases of the software life-cycle: understanding, modification, debugging, and construction. Since different cognitive processes are assumed to predominate in each phase, no single experiment or set of experiments on a particular phase would provide a sufficient basis for making broad recommendations for improving programmer efficiency. Each experiment in the series comprising this research program has been designed to test important variables assumed to effect a particular phase of software development. Professional programmers have been used in these experiments to provide the greatest possible external validity for the results (Campbell & Stanley, 1966). In addition, Halstead's theory of software science and other related metrics have been evaluated with these data.

ABSTRACT

This report is the third in a series investigating characteristics of software which are related to its psychological complexity. Three independent variables, length of program, complexity of control flow, and type of error, were evaluated for three different Fortran programs in a debugging task. Fifty-four experienced programmers were asked to locate a single bug in each of three programs. Documentation consisted of input files, correct output, and erroneous output. Performance was measured by the time to locate and successfully correct the bug.

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TABLE OF CONTENTS

						,																							Page
Sof	twar	e	Co	mp	16	x	it	y	R	e	sea	ar	cl	h	Pr	0	gra	ап	ı	•	•	•	•					•	i
Abs	trac	t	•	•	•	•			•	•	•			•	•		•			•			•	•		•			iv
Int	rodu	ct	io	n		•	•		•	•				•	•	•	•	•		•		•	•	•	•		•	•	1
Met	hod																												4
	Part	ic	ip	an	ts	5				•				•															4
	Expe	ri	me	nt	a]		De	S	ig	n																			4
	Proc Inde	ed	ur	e																									4
	Inde	ne	nd	en	t	V	ar	· 1 :	ab	10	25																		7
	P	ro	gr	am	-											•	•			•	•		•	•		•	•	•	7
	Ť	20	gt	h		•	•		•	•	•	•		•	•	•	•	•		•	•	•	•	•	•	•	•	•	777
	5	en	g L		:.	•	•	2	• _	•	. : .	•	1	•	;.	•	•	•		•	•	•	•	•	•	•	•	•	7
	C	om	p 1	ex	11	y	0	I	C	01	10	ro	T	I	10	W	•	•		•	•	•	•	•	•	•	•	•	
	T	yp	e	ot	1	su	g		•	•	•	•		•	•	•	•	•		•	•	•	•	•	•	•	•	•	8
	Indi	vi	du	a1	Ι)i	ff	e	re	n	ces	S	M	ea	su	r	es												12
	Comp	1e	xi	ty	N	le	tr	i	cs																				12
	Ĥ	a1	st	ea	d	S	E																						12
	M	CC	st ab	e'	S	v	(G	5																					13
	I	en	gt	h	-	-	-	-		-						•					•					•	•	•	13
	Depe	-1	gu	+	i.		: -	L .		•	•	•		•	•	•	•	•		•	•	•	•	•	•	•	•	•	
	Depe	na	en	L	Va		Ta	.0.	re		•	•		•	•	•	•	•		•	•	•	•	•	•	•	•	•	15
	Anal	ys	15	•	•	•	•		•	•	•	•		•	•	•	•	•		•	•	•	•	•	•	•	•	•	13
-																													
Res	ults	•	•	•	•	•	•		•	•	•	•		•	•	•	•	•		•	•	•	•		•	•	•	•	15
	ults Prel	im	in	ar	y	T	as	ks	5	•	•			•									•					•	15
	Expe	r1	me	nτ	a	. 1	ма	n	ıp	u.	la	C 1	01	ns															15
	Soft	wa	re	C	on	p	le	x	it	y	Me	et	r	ic	S														18
	Expe	ri	en	ti	al	•	Fa	c	to	r					-														22
			•					-							•	•	•				•								
Die	cuee	in	n																										28
DIS	cuss Soft	*0					1.				i.		-		:	•	•	•		•	•	•	•	•	•	•	•	•	30
	3011	wa	re	C	01	ip	re	X.	10	y	MIG	eu	r .	IC	S	•	•	•		•	•	•	•	•	•	•	•	•	30
Ack	nowl	-		-																									34
ACA	mowi	eu	Re	me	11 (•	1	•	•	•	•		•	•	•	•	•		•	•	•	•	•	•	•	•	•	34
Ref	eren	ce	s	•	•	•	•		•	•	•	•		•	•	•	•			•	•	•	•	•	•	•	•	•	35
Ann	endi	Ce	•																										
APP	Appe			٨			In					10	-		+ -		Da			- :	-	-							37
															10		ra		. 10	- 1	pa	nc	5	•	•	•	•	•	41
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vii

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INTRODUCTION

Debugging programs is one of the most expensive, timeconsuming activities in the development of a software system. Only a few laboratory experiments have investigated the relative difficulty of locating different types of bugs or the most effective search strategies. Youngs (1974) found that experience contributed to differences among types of errors made in a construction experiment. Wescourt and Hemphill (1978) described a model of the debugging process, but the model was not entirely supported by the available data. Gould and his associates (Gould and Drongowski, 1974; Gould, 1975) found that the type of bug influenced debugging performance on short Specifically, assignment bugs were more difficult programs. to locate than array or iteration bugs, probably because the former required a greater understanding of the algorithm used by the program.

The difficulty of debugging a program may be associated with coding practices used during its development. One factor which may influence the ease of finding a bug is the complexity of a program's control flow. Two previous experiments by the authors investigated the effects of structured control flow in understanding and modification tasks (Sheppard, Curtis, Borst, Milliman, & Love, 1979). Programmers performed their tasks more efficiently on code which exhibited a straightforward, top-down control flow than on an unstructured, convoluted control flow. A rigorously structured control flow (Dijkstra, 1972) did not produce significantly better performance than a naturally structured version which allowed limited unstructured constructs (e.g., exits from loops). Thus the overall top-down quality of the control flow appears to influence performance, while minor deviations from the tenets of structured code do not appear to influence performance significantly. This result

may reflect the innate awkwardness of implementing strictly structured code in standard Fortran.

Factors other than the structuredness of the control flow may influence the complexity of a computer program and, thus, the difficulty programmers experience in performing their tasks. Some of these factors have been quantified in the software complexity metrics developed by Halstead (1977) and McCabe (1976). Halstead's metric purportedly represents the number of mental discriminations involved in developing a program, while McCabe's metric measures the number of elementary control path segments comprising a program. In experiments on understanding and modification, these software complexity metrics were evaluated for their usefulness as predictors of programmer performance (Curtis, Sheppard, Milliman, Borst, & Love, 1979). The results observed in those experiments were modest. The correlations in the raw data were not large, and the number of lines of code usually predicted programmer performance better than the Halstead or McCabe metrics. Several limitations in the experimental procedures employed to obtain the data may have produced these results. First, all of the programs studied were short (35-55 lines of code). The limited range of metric values calculated on programs of this length may not have been sufficient for an adequate test of the predictive worth of the metrics. Second. individual differences among programmers exerted significant effects on the results obtained. When the data from the first experiment were transformed in an attempt to control for differences among programs and programmers, a correlation of -.73 (p < .001) was obtained between the performance criterion and Halstead's E. However, the issue is not whether theories can be validated with mystical transformations of data, but whether the results of these heuristic transformations can be replicated in an experiment designed to overcome the limitations of previous research.

The present experiment evaluated the difficulty of locating three types of errors under controlled programming conditions. In order to compare the effects on performance of different methods of structuring code, programs in the present experiment were implemented in three types of control flow, all of which exhibited a generally top-down flow. This experiment also evaluated the ability of software complexity metrics to predict performance over a wider range of program sizes. To investigate the effects of length, the three programs in this experiment were subdivided into functional subroutines so that they could be presented in three different lengths: approximately 50, 125, and 200 lines of code. Finally, the present experiment attempted to relate programming performance to experiential factors, such as familiarity with other programming languages or relevant programming tools and concepts.

METHOD

Participants

Fifty-four professional programmers at six different locations participated in this experiment. Thirty were civilian employees, while 24 were employees of the military. The participants averaged 6.6 years of professional experience programming in Fortran, ranging from 1/2 year to 25 years (SD = 6.1).

Experimental Design

In order to control for individual differences in performance, a within-subjects, 3⁴ factorial design was employed. Three types of control flow were defined for each of three programs, and each of these nine versions was presented in three lengths with three different bugs, for a total of 81 different experimental conditions. The first 27 participants each saw three of the programs, exhausting the 81 conditions (Figure 1). The second set of 27 participants replicated the conditions exactly except that the order of presentation of the tasks was different in each case.

Learning effects were expected on the basis of results obtained in previous experiments of this type (Sheppard, Curtis, Borst, Milliman, & Love, 1979; Sheppard & Love, 1977). Therefore, the order of presentation of conditions was counterbalanced to assure that each level of each independent variable appeared as the first, second, or third task an equal number of times.

Procedure

A packet of materials prepared for each participant included: 1) written instructions on the experimental tasks (Appendix A), 2) a short tutorial of commands used in Fortran

		ΣS	NATURALLY STRUCTURED	Y GJ	GPAPH	GPAPH-STRUCTURED	URED	FOR	FORTRAN 77		CONTRI FLOW
PROGRAM	LENGTH	1	2	3	1	2	3	1	2	3	
	SHORT	1	23	12	20	15	3	18	2	26	
I RODIS	MEDIUM	6 I	11	1	14		25	8	22	17	
	LONG	10	ħ	27	9	24	13	21	16	5	-
	SHORT	13	8	21	1	27	16	24	10	6	
2	MEDIUM	5	26	15	23	18	ħ	12	9	20	
HULL	LONG	22	14	2	17	1	19	3	25	11	
	SHORT	25	17	9	11	5	22	4	19	14	
3 GRADER	MEDIUM	16	3	24	2	21	10	27	13	-	
	FONG	6	20	18	26	12	8	15	7	23	

Figure 1. Assignments of 27 Participants in One Replication of the Experimental Design EACH CELL REPRESENTS ONE OF THE THREE TASKS GIVEN TO A PARTICIPANT

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77 (Appendix A), 3) a short preliminary task (Appendix B),
4) three experimental tasks, and 5) a questionnaire concerning previous experience (Appendix C).

All tasks included input files, a listing of the Fortran program with the embedded bug, a correct output, and the erroneous output produced by this program. All differences between the correct and erroneous output were circled on the erroneous output. Also included were explanatory descriptions of any subroutines or functions not presented in the listing but referenced by the program.

The 54 participants were divided into two groups of 27, each of which represented a complete replication of the design. Within a group all participants were given the same preliminary task. Group 1 worked with an algorithm to find the greatest common divisor of two numbers and Group 2 was given a simple sort algorithm. These preliminary tasks were provided to reduce learning effects on the experimental tasks and to provide a basis for comparing the abilities of the participants to perform a task of this nature.

Following the initial exercises, participants were presented with three separate programs comprising their experimental tasks. Participants were allowed to work at their own pace, signalling the experimenter when they believed they had identified and corrected the bug. The experimenter verified all corrections, and in the case of a mistake the participant was instructed to try again until the task was successfully completed. The maximum time participants were allowed to work on a particular program was 45 minutes for the preliminary task and 60 minutes for each experimental task. Time was measured to the nearest minute.

Independent Variables

<u>Program</u>. Three programs were selected for the generality of their content and their understandability to programmers. The first program sorted and categorized alphabetic response data to a questionaire (Veldman, 1967). The second program, an accounting routine, produced income and balance statements (Nolen, 1971). Program 3 kept track of students' test grades and calculated their semester averages (Brooks, 1978). All programs were tested prior to the experiment.

Length. The inclusion of additional subroutines made it possible to present each program in three different lengths. The shorter programs had 25-75 statements, medium programs contained 100-150 statements, and the longer programs contained approximately 175-225 statements. (One Fortran 77 version exceeded the 225 line limit by 8 lines because of the number of ELSE and ENDIF statements required).

Program listings included a two or three line explanation of any routine or function that was called by a program but not presented in the experimental materials. Participants were told to assume that missing routines worked correctly. All of the input and output files were presented regardless of the length of the program. That is, for the shorter version, some of the input was read in and some of the output was produced by subroutines which were not presented.

<u>Complexity of control flow</u>. Three versions of control flow performing identical tasks were defined for each program. Two types of structures were implemented in Fortran IV, naturally structured and graph-structured. A third version was written in Fortran 77 (Brainerd, 1978), which includes the IF-THEN-ELSE, DO-WHILE, and DO-UNTIL constructs.

The Fortran 77 version of each program was implemented in a precisely structured manner. All flow proceeeded from top to bottom, and only three basic control constructs were allowed: the linear sequence, structured selection, and structured iteration (Figure 2).

The graph-structured version of each program was implemented in Fortran IV from the Fortran 77 version, replacing the special constructs but producing code for which the control flow graphs of the two versions were identical. All nested relationships could be reduced through structured decomposition to a linear sequence of unit complexity. A full discussion of reducibility is presented by McCabe (1976).

Structured constructs are awkward to implement in Fortran IV (Tenny, 1974). In order to test a more naturally structured flow, limited deviations were allowed in a third version of each program. These deviations included such practices as branching into or out of a loop or decision and multiple returns. Control flow graphs and the code for a section of a routine implemented in all three versions of control flow are presented in Figures 3 and 4.

Each program was indented following the nesting patterns presented in the code. Thus, all DO loops and branching instructions were indented. For naturally structured versions, decisions were made arbitrarily about the importance of various constructions, and indenting was necessarily less standardized than for the graph-structured and Fortran 77 versions.

<u>Type of Bug.</u> Three types of semantic bugs were chosen from a classification developed by Hecht, Sturm, and Trattner (1978): computational, logical, and data errors. Bugs in each category were defined for each of the three programs in order to maximize the similarity of bugs from a single category across programs. Computational bugs involved a sign change in an arithmetic expression. Logic bugs were implemented by using the wrong logical operator in an IF condition. Data bugs involved

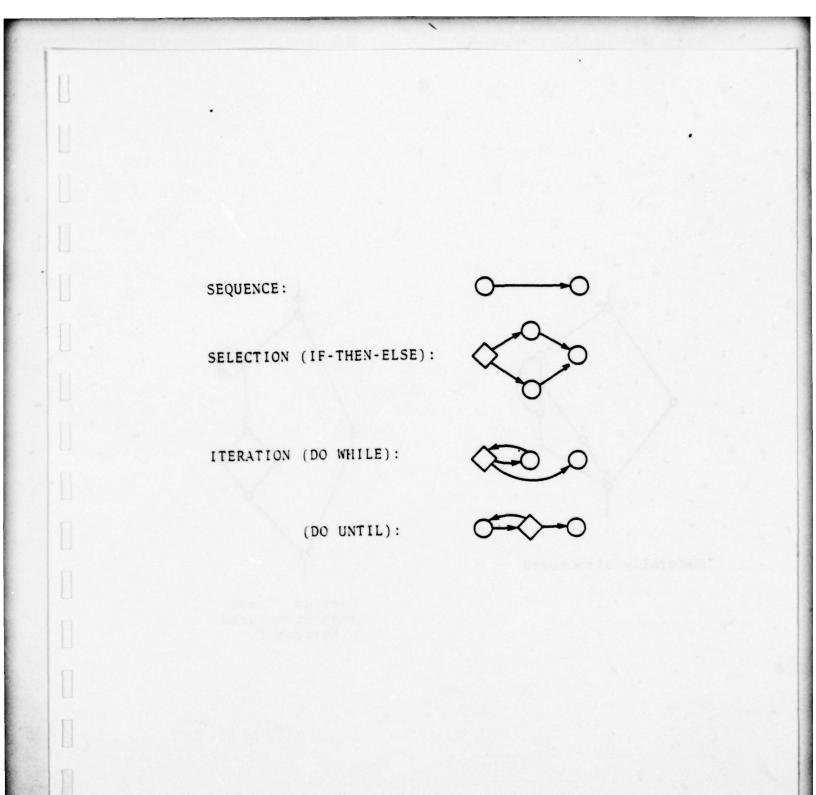
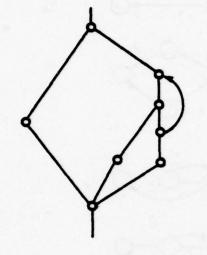
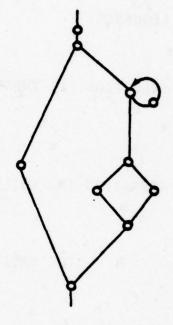


Figure 2. The Basic Structured Constructs

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Naturally structured

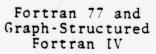


Figure 3. Control Graphs for All Versions of Control Flow

NATURALLY STRUCTURED

	IP (ASHON .LT. 1 .OR. ASHON .GT. HASSON) GO TO 420
	DO 400 I-1.NSTODA
	IF (CURID .EQ. ID(E)) GO TO 440
400	CONTINUE
	PRINT 410, CURID
410	FORMAT (180, 301," ID NUMBER NOT IN FILE: ", IS)
	GO TO 450
420	PRINT 430, CURID, ASHUM
430	FORMAT (180, 30X, "ID ", IS, "ILLEGAL ASSIGNMENT", 13)
	GO TO 450 .
440	SCORE (E. ASNON) -VAL
450	CONTINON

[]

GRAPH-STRUCTURED

	r-1
	LP (ASHON .LT. 1 .OR. ASHON .GT. MASSON) GO TO 420
400	LY (CORID .EQ. ID(E) .OR. E .GT. MSTOON) GO TO 405
	• E=E+1
	GO TO 400
405	IT (I .LE. NSTUDN) GO TO 415
	PRINT 410.CURID
410	FORMAT (180, 30%," ID NONSER NOT IN FILE: ", 18)
	GO TO 450
415	SCORE (X, ASNUM) -VAL
	GO TO 450
420	PRINT 430, CURID, ASNON
430	FORMAT (180, 30%, "ID ", IS," ILLEGAL ASSIGNMENT ", I3)
450	CONTINUE

FORTRAN 77

	I-1
	IT (ASNON .GL. 1 .AND. ASNON .LL. NASSGN) THEN
	DO 400 WEILE (CURID .NE. ID(E) .AMD. E .LE. MSTOCH)
400	X = K +1
	lp (r.gt. nstudn) tyen
	PRINT 410, CURID
410	FORMAT (1HO, JOX," ID NUMBER NOT IN FILE: ", IS)
	ELSE
	SCORE (R, ASNUM) - VAL
	ENDLY
	ELSE
	· PRINT 430, CURID, ASNON
430	FORMAT (140, 30%, "ID ", IS," ILLEGAL ASSIGNMENT ", I3)
	ENDLP
450	CONTINUE

Figure 4. Examples of the Three Types of Control Flow

wrong index values for variables. Examples of these bugs and the routines in which they were inserted are presented in Appendix D.

Each bug in this experiment was purposely designed to affect only a limited area of code. That is, each calculation containing a bug occurred near the corresponding WRITE and FORMAT statements. In no case did a bug produce errors in routines other than the one in which it was embedded, and each bug appeared in only one line of code.

Individual Differences Measures

Scores on the preliminary exercise were used as a measure of programming ability related to the experimental task. Participants were also asked to complete a questionnaire about their programming experience. The information requested included specific type of experience, number of years programming professionally in Fortran, number of statements in the longest Fortran and non-Fortran programs written, the first programming language learned, and number of languages learned. In addition, various programming concepts that appeared relevant to the experimental programs were listed, and participants were asked to mark those with which they were familiar.

Complexity Metrics

<u>Halstead's E</u>. Using a program based on Ottenstein (1976), Halstead's effort metric (<u>E</u>) was computed from the source code listings of the 27 experimental programs, representing three distinct programs at three levels of structure and three different lengths. The computational formula was:

$$\underline{E} = \frac{n_1 N_2 (N_1 + N_2) \log_2 (n_1 + n_2)}{2n_2}$$

where,

 $n_1 = number of unique operators$

 n_2 = number of unique operands

 $N_1 = total$ frequency of operators

 N_2 = total frequency of operands

<u>McCabe's v(G)</u>. McCabe's metric is the classical graphtheory cyclomatic number defined as:

 $\underline{v(G)}$ = # edges - # nodes + 2 (# connected components). McCabe presents two simpler methods of calculating $\underline{v(G)}$: the number of predicate nodes plus 1 or the number of regions computed from a planar graph of the control flow.

Length. The length of the program was the total number of Fortran statements, excluding comments. The total number of executable statements was found to be highly correlated with number of statements $(r = .99, p \le .001)$.

Dependent Variable

The dependent variable was the number of minutes necessary for the participant to locate and correct the bug.

Analysis

The analysis of data was conducted in two phases. The first phase was an experimental test of the independent variables, while the second phase evaluated the software complexity metrics. In the first phase, experimental data were analyzed in a hierarchical regression analysis. In this analysis, domains of variables were entered sequentially into a multiple regression equation to determine if each successive domain significantly improved the predictive capability of the equation developed from domains already entered. Thus, the order in which domains were entered into the analysis was important. Variables representing the different conditions of experimentally manipulated variables were effect-coded (Kerlinger & Pedhazur, 1973).

The second phase of analysis investigated relationships between the time to find the bug and the metrics, Halstead's <u>E</u>, McCabe's $\underline{v(G)}$, and number of statements in the program. All correlations are Pearson product-moment correlations.

RESULTS

Preliminary Tasks

Group 1 (Participants 1-27) and Group 2 (Participants 28-54) were given different preliminary tasks. The two algorithms were of varying difficulty, producing significant differences in both time to completion and percent of completions. Finding the bug in the greatest common divisor algorithm required an average of 23.8 minutes with 22% failing to find the bug in 45 minutes, while the sorting algorithm required only 14.6 minutes with only 4% failing to find the bug. However, no significant differences in performance between the two groups occurred on the experimental programs.

Experimental Manipulations

The average time to locate bugs across all experimental conditions was 20.1 minutes ($\underline{SD} = 16.2$). All but six of the 162 experimental tasks comprising this experiment were completed successfully during the allotted 60 minutes. These six conditions were not associated with any particular factor.

Despite the use of a preliminary task to familiarize the participants with the experiment, a significant order effect occurred ($\underline{p} \leq .04$), indicating that learning took place during the first of the three experimental tasks (Figure 5).

Results of a hierarchical regression analysis of the independent variables on the time to find the bug are presented in Table 1. Differences in solution time for the three programs were significant ($\underline{p} \leq .01$). Finding the bug in the accounting program required an average of 15.1 minutes, 20.0 minutes in the program that sorted questionnaire data, and 25.0 minutes in the grade-scoring program. Increasing the length of the programs had a modest effect ($\underline{p} \leq .06$) on the time to locate and correct

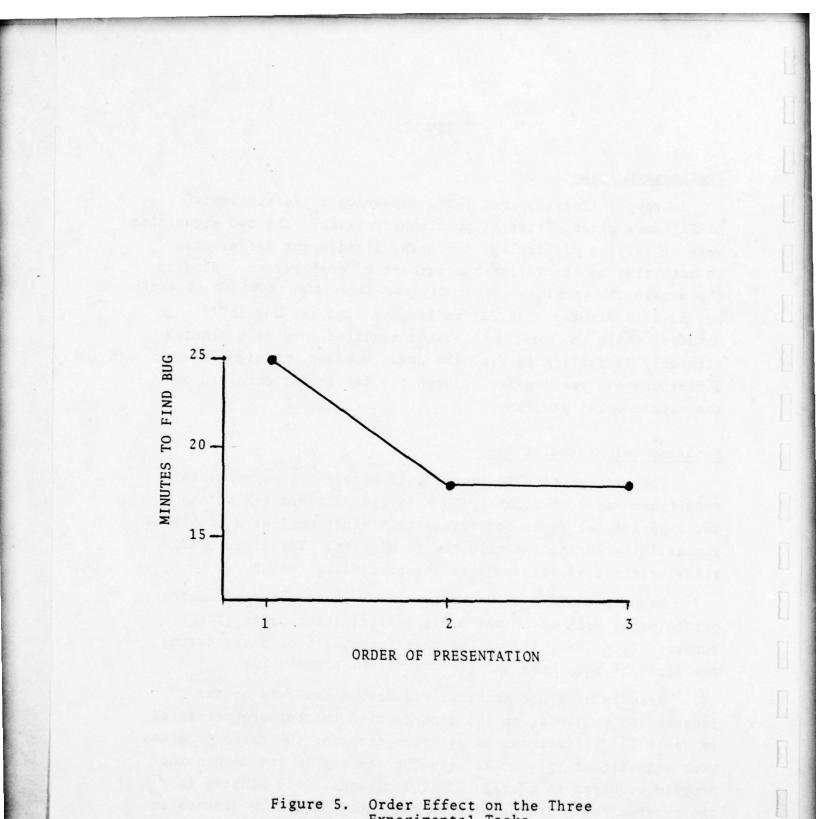


Figure 5. Order Effect on the Three Experimental Tasks

16

TAB	LE	1

for Time to	1 Ind	Dug	
Variable	df	<u>R</u> ²	$\Delta \underline{R}^2$
Program	2	.06**	.06**
Presentation örder	2	.04*	.04*
Type of bug	2	.00	.00
Program X bug interaction	4	.26***	.26***
Complexity of control flow	2	.02	.02
All variables	12		.38***
	Program Presentation örder Type of bug Program X bug interaction Complexity of control flow	Program2Presentation örder2Type of bug2Program X bug interaction4Complexity of control flow2	Program2.06**Presentation örder2.04*Type of bug2.00Program X bug interaction4.26***Complexity of control flow2.02

Hierarchical Regression Analysis for Time to Find Bug

<u>Note</u>: $\underline{n} = 162$. \underline{R}^2 column represents the separate regression for each domain.

*p < .05 **p < .01 ***p < .001

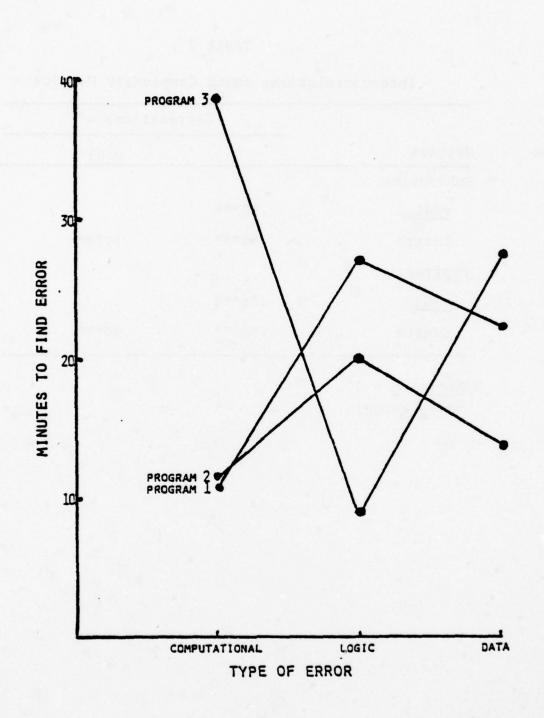
the error. The average time for the short program was 16 minutes, while the medium and long programs required a mean of 21 and 23 minutes, respectively.

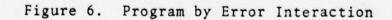
Averages for the three error categories were not significantly different from one another. However, a very large interaction occurred between type of bug and program (Figure 6). This interaction accounted for the largest percent of variance (26%) of any of the experimental relationships studied. No significant differences in performance resulted from the three types of control flow.

Software Complexity Metrics

Intercorrelations among the three measures of software complexity were computed from the 27 different versions of the programs at both the subroutine and program levels (Table 2). Substantial intercorrelations were observed among Halstead's <u>E</u>, McCabe's $\underline{v}(G)$, and length at the subroutine level. When computed on the total program, the correlation between length and McCabe's $\underline{v}(G)$ increased, while the correlations for Halstead's <u>E</u> with these two measures were substantially smaller, especially with lines of code.

Correlations between time to find the bug and the complexity metrics were calculated for unaggregated data (three experimental tasks for each of the 54 participants, $\underline{n} = 162$) and for data averaged over the six scores obtained for each program (Table 3). Correlations for the aggregated data were much higher than those for the unaggregated scores. All three metrics predicted performance equally well at the subroutine level. At the program level, however, \underline{E} was the best predictor, accounting for more than twice the variance in performance than did the length (56% versus 27%, respectively). The variance accounted for by $\underline{v}(\underline{G})$ fell between these values (42%). A stepwise multiple





T	ABLE	2	

-

Intercorrelations among Complexity Metrics

	Correlations								
Metrics	E	v(G)							
Subroutine:									
<u>v(G)</u>	.92***								
Length	.89***	.81***							
Program:									
<u>v(G)</u>	.76***								
Length	. 56***	.90***							

<u>Note:</u> n = 27. *** $p \le .001$

ГА	BI	LE	3

	Correlations		
Metric	Unaggregated $(\underline{n} = 162)$	Aggregated $(\underline{n} = 27)$	
Subroutine:	Sternerate May 181	F 27 12 10 1 10 1	
Halstead's <u>E</u>	. 25***	.66***	
McCabe's <u>v(G)</u>	.24***	.63***	
Length	.25***	.67***	
Program:			
Halstead's <u>E</u>	.28***	.75***	
McCabe's <u>v(G)</u>	.25***	.65***	
Length	.20**	. 52**	

Correlation Between Performance Time and Complexity Metrics

<u>p</u> ≤ .01 *<u>p</u> ≤ .001

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regression analysis indicated that length and $\underline{v(G)}$ added no increments to the prediction afforded by <u>E</u>.

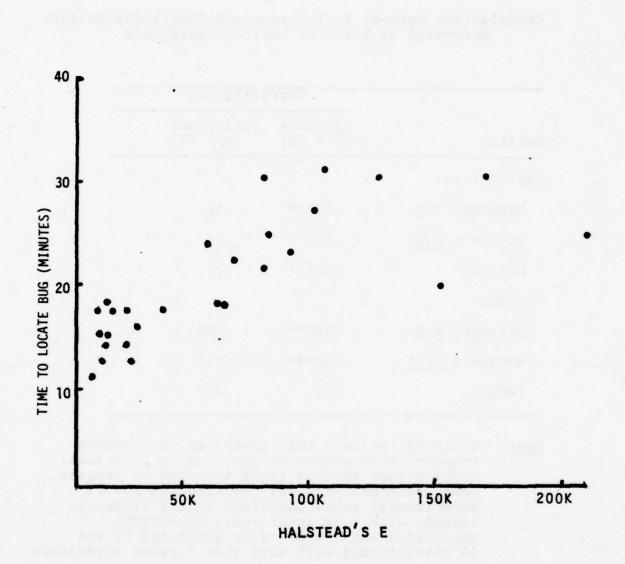
The scatterplot of performance with Halstead's <u>E</u> presented in Figure 7 suggested the existence of a curvilinear trend in the data. The significance of this trend was tested using the second degree polynomial regression approach suggested by both Cohen and Cohen (1975) and Kerlinger and Pedhazer (1973) for investigating curvilinear relationships. A multiple correlation coefficient of .84 indicated that the curvilinear trend accounted for an additional 15% ($\underline{p} \leq .001$) of the variance beyond that accounted for by a linear relationship. The prediction equation generated from these data was:

minutes to find bug = $9.837 + .00239\underline{E} - .0000000079\underline{E}^2$ However, with few data points in the right tail of this distribution for Halstead's \underline{E} , it is difficult to extrapolate to the exact shape of the curvilinear trend. No curvilinear trend was detected with either the lines of code or McCabe's v(G).

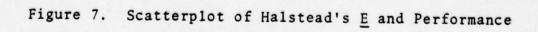
Experiential Factors

The relationship between complexity metrics and performance was investigated within groups of programmers differing in years of professional experience programming in Fortran. As a heuristic, the participants were divided into two groups of approximately equal numbers: those with three or fewer years experience and those with more than three years experience. The results presented in Table 4 indicate that the complexity measures were more predictive of performance for less experienced programmers, especially when computed at the subroutine level.

Two measures of experience were also found to be related to the performance of less experienced programmers (Table 5), but not to the performance of experienced programmers. The first such measure was the number of programming languages the



E



Metrics	Correlations	
	<3 years (<u>n</u> = 75)	>3 years (<u>n</u> = 87)
Subroutines:		
Halstead's \underline{E}	. 39***	.11
McCabe's <u>v(G)</u>	. 37***	.07
Length	. 33***	.17
Program:		
Halstead's <u>E</u>	. 38***	.20*
McCabe's <u>v(G)</u>	. 29***	.21*
Length	.18	. 22*

Correlations between Performance and Complexity Metrics Moderated by Years of Fortran Experience

TABLE 4

Note: Dividing the data into groups of programmers required that scores be analyzed on individual tasks rather than on tasks averaged by program. Thus, this analysis was performed on the 75 experimental tasks performed by the 25 participants with 3 or fewer years of Fortran experience and the 87 tasks performed by the 29 participants with more than 3 years experience.

> *p ≤ .05 **p ≤ .01 ***p ≤ .001

ГΔ	BL	F	5
1 1	DI	-	2

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for Programmers Dif	Differing in Fortran Experience			
Relevant experience	<3 years (<u>n</u> = 25)	>3 years (<u>n</u> = 29)	Total '(<u>n</u> = 54)	
<pre># of programming languages</pre>	49**	03	19	
Questionnaire score	48**	11	33**	

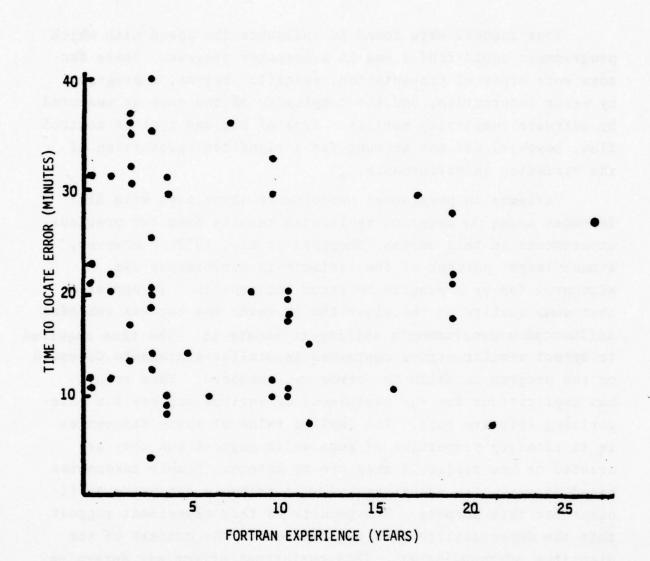
Relationships of Experiential Factors to Performance for Programmers Differing in Fortran Experience

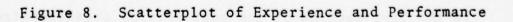
**p ≤ .01

0

0

participant knew. The second metric was the number of items checked on the experience questionnaire (Appendix C). The moderating effects of programmer experience may have been the result of greater variability in performance for programmers with less experience (Figure 8). This greater variability would increase the ability of correlational tests to detect significant relationships (Cohen & Cohen, 1975).





DISCUSSION

Four factors were found to influence the speed with which programmers could find a bug in a computer program. These factors were order of presentation, specific program, a program by error interaction, and the complexity of the code as measured by software complexity metrics. Type of bug and type of control flow, however, did not account for a significant proportion of the variation in performance.

Variance in programmer performance associated with differences among the programs replicated results from two previous experiments in this series (Sheppard et al., 1979). However, a much larger percent of the variance in performance was accounted for by a program by error interaction. It appeared that some quality of the algorithm in which the bug was embedded influenced a programmer's ability to locate it. The time required to detect similar errors contained in similar statements depended on the program in which the error was embedded. This result has implications for the usefulness of various schemes for categorizing software bugs. The implied value of these taxonomies is to identify properties of bugs which suggest how they are created or how difficult they are to detect. Simple taxonomies based on syntactic relationships will probably not prove sufficient for this purpose. The results of this experiment suggest that the detectability of a bug depends on the context of the algorithm surrounding it. This contextual effect may determine the optimal search strategy for finding the bug, and it is this search strategy that needs to be understood if debugging performance is to be improved.

In the last section of the post-session questionnaire, the participants were asked to describe their searching strategies for locating the bugs. Typically, one of two approaches was

described. In the first strategy the programmer tried to understand the whole program from beginning to end before searching for the section with the bug. In the second strategy the programmer used appropriate clues in the output to go directly to the section containing the bug. The latter appeared to be a much quicker strategy for debugging, but there were insufficient data for a meaningful statistical analysis. In order to improve the debugging performance of programmers it will be important not only to identify effective search strategies, but also to identify conditions under which they will be differentially effective.

No significant differences were evident among the three types of top-down control flow tested in this experiment. This finding agrees with previous results (Sheppard et al., 1979) where differences were found between top-down and convoluted control flow, but not between types of top-down control flow. The minor deviations from strictly structured coding allowed in the naturally structured version of this experiment did not adversely affect performance. Summarizing the combined results of the three experiments, it would appear that the overall topdown quality of the control flow is important to performance, but careful attention to strict structuring does not appear to improve programmer performance significantly.

Since no difference was found between the graph-structured and Fortran 77 program versions, it would appear that the newer constructs provide little additional aid in a debugging task beyond that provided by a top-down flow. Only five of the 54 participants had previously used Fortran 77, so a lack of familiarity with the new constructs may have prevented them from finding the bug more quickly in Fortran 77 than in Fortran IV. However, immediately prior to the experiment a short training session was conducted with each group of participants in which the new Fortran 77 constructs were discussed in detail. These constructs were similar to those implemented in Fortran IV, and the participants' previous lack of familiarity with them was probably not a significant factor in their performance.

Most laboratory studies exhibit a certain degree of artificiality that is necessary for experimental control. In this experiment participants were told there was only one bug in a program. While this situation differs from a normal programming environment, it should not have affected participant's ability to perform the tasks. These experimental tasks may have been simpler to perform than typical debugging problems since there was greater certainty about the bugs. Further, differences between the correct and erroneous output were clearly marked on the erroneous output, reducing the amount of comparison necessary to discover what problems had occurred.

During a typical debugging problem a programmer could refer to the functional specifications for a program or to comments included in the code. However, no such aids were made available in this experiment. The participant's comprehension of the program's function had to be gleaned from the code or from the input and output listings. The latter were designed to be self-explantory, with each section labeled appropriately; e.g., "FINAL COURSE GRADE" or "TRIAL BALANCE". Although adding some artificiality to the experimental situation, the absence of documentation was an attempt to equalize the amount of information provided by materials other than the code.

Software Complexity Metrics

The results of this experiment not only replicated the results obtained in our previous research, but also demonstrated that more viable results could be obtained when limitations in our earlier experimental procedures were overcome. For instance, our previous research was conducted exclusively on small-sized (35-55 lines of code) programs, which seems to have limited the results in three ways. First, the range of values on the factors studied in those programs seems to have been too restricted to detect the size of relationships observed here. Second, the curvilinear relationship observed in this experiment between Halstead's <u>E</u> and performance would not have been observed if longer programs had not been used in the experimental tasks. Third, the extremely high intercorrelation between length and Halstead's <u>E</u> at the subroutine level suggests that both are measuring program volume. With larger programs the information measured appears to differ; that is, Halstead's <u>E</u> measures something in addition to, but inclusive of, factors measured by length.

Many small-sized programs can be grasped by the typical programmer as a cognitive gestalt. The psychological complexity of such programs is adequately represented by the volume of the program in terms of the number of lines of code. When the code grows beyond a subroutine, its complexity to the programmer is better assessed by measuring constructs other than the number of lines of code. This may result partly because programmers cannot grasp the entire program within their mental spans at a single time. For larger programs the difficulty programmers experience is better represented by counts of operators, operands, and control paths. Thus, as the size of a program increases, Halstead's <u>E</u> seems to be a better measure of its psychological complexity.

One possible explanation for the superior predictive ability of Halstead's \underline{E} is that the relationship between program size and performance is curvilinear, and the algorithmic transformation with the Halstead measure captures this relationship while lines of code does not. There was no evidence in

these data of a curvilinear relationship between lines of code and performance. On the other hand, a curvilinear relationship did exist between Halstead's \underline{E} and performance. This trend suggests that as Halstead's \underline{E} grows larger, a program becomes more psychologically complex, but the increments in difficulty grow smaller and smaller. In the experimental task used in this debugging experiment, there seemed to be an amount of time that was typically required to locate a bug within a subroutine once the correct subroutine had been identified (approximately 16 minutes). Added to this baseline rate was the time required to identify the proper subroutine. The curvilinearity of the relationship between time to find the bug and Halstead's \underline{E} appeared to result from the time required to isolate the problem subroutine.

The moderating effects of experiential factors also replicated the results found in the earlier experiments. The metrics again proved to be better predictors of performance for programmers with three or fewer years experience in Fortran than for those with more than three years experience. It was also possible to predict the performance of an individual programmer from job history data. Several important factors seemed to be the number of languages a programmer had used and familiarity with certain programming concepts. These predictions from job history were also more valid for programmers who had three or fewer years of experience in Fortran. Future work is needed to refine the use of experiential questionnaires for use in personnel functions such as selection, assessment for training needs, and placement.

Code which is more psychologically complex may also be more error-prone and difficult to test. The results of this experiment provide evidence that the software complexity metrics developed by Halstead and McCabe are related to the difficulty

programmers experience in locating errors in code. Thus these metrics appear to be capable of satisfying several practical applications. They can be used in providing feedback both to programmers about the complexity of the code they have developed and to managers about the resources that will be necessary to maintain particular sections of code. Further evaluative research needs to assess the validity of these uses in ongoing software projects.

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APPENDIX A

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INSTRUCTIONS TO PARTICIPANTS

Instructions To Participants

HELLO

Today we are going to ask you to participate in an experiment which we hope will be both entertaining and challenging. This study is being sponsored by GE and the Office of Naval Research to examine the This study is properties of bugs in computer programs. To accomplish this, we will give you several different programs and ask you to find a bug in each one. Our purpose is to evaluate characteristics of programs which make them easier to debug. It is not to evaluate computer programmers. Your performance on a program will be compared only to your performance on other programs, and no form of competition is involved. We hope you will assist us in what we believe is important research in software engineering. However, your involvement is voluntary and you are free to withdraw from participation at any time. All programs and papers that you will be handed are carefully numbered so it is not necessary for you to put your name on any of these. These numbers are solely for the purpose of identifying different programs and cannot be used to identify you as an individual. Your work will remain completely anonymous and data collected in this study will be used for research purposes only.

For each task, you will be given a program, the input files, and both the correct and incorrect output produced by the program you have. Your job is to identify the bug and correct it. Each bug can be corrected by inserting, deleting or correcting <u>one</u> line of code. When you believe you have corrected the bug, please inform the monitor by raising your hand.

During this experiment, each of you will be working on a different program. If others seem to finish earlier than you, don't be concerned. They may have been working on a program which did not require as much time.

We will begin with a short introductory program. Raise your hand as soon as you have found the bug and corrected it. Because of the concentration required for this task, we ask you to make an extra effort to remain quiet so that others will not be distracted. When you have completed all three experimental programs you are free to leave, but please do not discuss any of the programs you worked on with anyone else until after we have completed all experimental sessions. We request this of you only to insure that our results are valid.

If there are any questions, please ask them at this time.

FORTRAN 77

One of the programs you see will be in Fortran-77. It is very similar to standard Fortran except for the addition of three constructs.

F77 allows:

1. <u>if</u> : II	(condition) THEN
	any statement ENDIF
or: IF	(condition) THEN
	any statement ELSE any statement ENDIF
2. do while: DC	statement # WHILE (condition)
	any statement
stateme	nt #
3. <u>repeat unti</u>	1: O statement # UNTIL (condition)
	any statement
	in feld in the state of the state of

statement #

Miscellaneous:

input and output files may be referenced by a string
spaces are not important
line lengths are not important
& after the line number indicates a continuation line
Fortran 77 IF's can be nested

program order will be the following:

input
program
correct output
incorrect output with bad results circled

APPENDIX B PRETESTS

1

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Greatest Common Divisor Algorithm

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SOURCE	CODE LISTING
110	INTEGER GCD, REMAIN
115	I=0
120	READ("EUCDAT",1) M,N
130 1	FORMAT(215)
140	IF (M.EQ.O) THEN
150	GCD=N
160	ELSE
170	IF (N.EQ.0) THEN
180	GCD=M
190	ELSE
200	IG-M/N
210	REMAIN=M-N*IG
220	DO 2 WHILE (REMAIN.NE.O .AND. I.LT.100)
230	M=N
240	M=REMAIN
250	IG=M/N
260	REMAIN=M-N*IG
265	I=I+1
270 2	CONTINUE
275	GCD-N
280	ENDIF
290	ENDIF
294	IF (I.LT.100) THEN
295	PRINT 3,GCD
296 3	FORMAT (" GCD = ", I5)
297	ELSE
298	PRINT 4
299 4	FORMAT (" TOO MANY ITERATIONS")
300	ENDIF
301	STOP
310	END

INPUT

EUCDAT

30 25

INCORRECT OUTPUT

TOO MANY ITERATIONS

CORRECT OUTPUT

GCD - 5

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Sorting Algorithm

INPUT			
DATAPRE 25 110 30 31 1 153 193 62 78 16	100 110 115 116 120 130 140 160 170 180 190 220 230 240 250 251 260 251	5 10 15 20 100 101 110	IMPLICIT INTEGER (A-Z) DIMENSION A(50), $B(50)$ READ("DATAPRE", 10) N DO 5 I = 1, N READ("DATAPRE", 10) A(I) FORMAT(I3) DO 100 J = 1, M SMALL = A(1) M = 1 DO 20 K = 2,N IF(A(K) .LT. SMALL) GO TO 20 SMALL = A(K) M = K CONTINUE B(J) = SMALL A(M) = 1000 CONTINUE DO 101 I = 1, N PRINT 110, B(I) FORMAT(2X, I4)
1 193 62 78 74 168 192 199	270 280	CORRI	
999 5 78 79 56 9 57 3		1 3 5 9 16 30 31 56 57 62	999 1000 1000 1000 1000 1000 1000 1000
		62 74 78 78 79 110 153 168 192 193 193 193	1000 1000 1000 1000 1000 1000 1000 100

B

APPENDIX C EXPERIENCE QUESTIONNAIRE

SUMMARY

QUESTIONNAIRE

We would like you to answer the following questions for our research purposes:

1. How long have you been programming in FORTRAN professionally?

	yearsmonths	
2.	 Please circle <u>one</u> of the following: Has your experience pri been with 	marily
	a. Engineering	
	b. Statistical c. Non-Numeric	
	d. Business	
	e. Other (Please describe	
	Also, please briefly describe your specific areas of program	ming experience
3a.	A. Approximately how many source code instructions were in the FORTRAN program that you have ever written? Please exclude	longest blank lines
	and comments	
ь.	and comments b. What is the length of the longest non-FORTRAN program you have	
ь.	and comments b. What is the length of the longest non-FORTRAN program you hav written?	
ь.	and comments b. What is the length of the longest non-FORTRAN program you have	
ь. 4.	and comments b. What is the length of the longest non-FORTRAN program you hav written? What language?	e ever
	and comments b. What is the length of the longest non-FORTRAN program you hav written? What language? Place a check in the appropriate blank for each of the follo	e ever
	<pre>and comments b. What is the length of the longest non-FORTRAN program you hav written? What language? What language? Place a check in the appropriate blank for each of the follo you have used:</pre>	e ever
	and comments b. What is the length of the longest non-FORTRAN program you hav written? What language? Place a check in the appropriate blank for each of the follo you have used: a. FORTRAN	e ever
	and comments b. What is the length of the longest non-FORTRAN program you hav written? What language? Place a check in the appropriate blank for each of the follo you have used: a. FORTRAN b. FORTRAN 77	e ever
	and comments b. What is the length of the longest non-FORTRAN program you hav written? What language? Place a check in the appropriate blank for each of the follo you have used: a. FORTRAN b. FORTRAN c. COBOL	e ever
	and comments b. What is the length of the longest non-FORTRAN program you hav written? What language? b. Place a check in the appropriate blank for each of the follo you have used: a. FORTRAN b. FORTRAN 77 c. COBOL d. PL/1	e ever
	and comments b. What is the length of the longest non-FORTRAN program you hav written? What language? b. Place a check in the appropriate blank for each of the follo you have used: a. FORTRAN b. FORTRAN 77 c. COBOL d. PL/1 e. BASIC	e ever
	and comments b. What is the length of the longest non-FORTRAN program you hav written? What language? Place a check in the appropriate blank for each of the follo you have used: a. FORTRAN b. FORTRAN 77 c. COBOL d. PL/1 e. BASIC f. PASCAL	e ever
	and comments b. What is the length of the longest non-FORTRAN program you hav written? What language? 4. Place a check in the appropriate blank for each of the follo you have used: a. FORTRAN b. FORTRAN 77 c. COBOL d. PL/1 f. PASCAL g. APL	e ever

49

k. RPG 1. SNOBOL m. LISP n. other

5. What was the first programming language you learned?_

Place a check in the appropriate blank for each of the following you have used when coding:

DO statement	DATA statement
arrays	conversion from alpha to
CALL with parameters	string variables
COMMON	IF of more than 1 condition
READ statement	decimal to integer conversions
PRINT statement	percentile computation
WRITE statement	DO WHILE (concept)
FORMAT statement	DO UNTIL (concept)
'X' format specification	weighting numbers
'A' format specification	rounding numbers when don't have rounding function
'I' format specification	used an array reference as an
'F' format specification	index to another array
continuation lines	finding Maximum value in array
'H' format specification	finding mean of values
implicit data types	in an array
IF THEN ELSE (concept)	printing titles in an output
CREDITS in monetary trans.	computing frequencies of items
DEBITS in monetary transactions	running SUMS
Financial transactions	Bubble SORT
TRIAL BALANCE computation	implied DO
GENERAL LEDGER Accounting	equivalenced arrays
REAL NOTATION (0.01)	String variables
Tax computation	used the binary equivalent
carriage control Holerith	Interactive debugger
2 or more dimensional arrays	symbolic debugger
using " in output formats	TRACE mechanism
IMPLICIT statement	Octal or Hex dumps
HEAP sorts	Double Precision
stacks	free field I/O
tree search	matrix inversion
NAMELIST statement	pattern matching
'T' format specification	device drivers
interrupt handlers	batch systems
parsers	interactive systems
lexical analyzers	list handling languages
graphics drivers and handlers	

7. Please indicate in the space provided any other particulars which you feel may have an effect on your performance(for instance, if most of your work is involved in debugging systems we would like to know that).

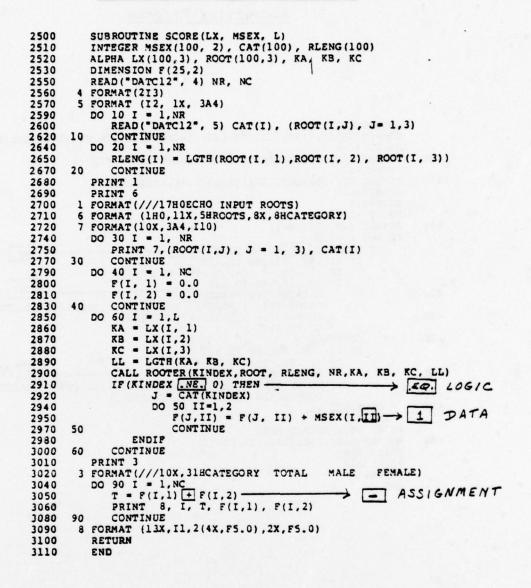
8. Please indicate your reactions to the experiment and anything that might help us understand how you undertook the task. Please include any problems or insights you may have had.

-

APPENDIX D SUBROUTINES WITH ERRORS

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Questionnaire Scoring Program



NOTE: The program is correct as printed. Handwritten changes indicate the errors the participants saw.

FRECEDING PAGE BLANK-NOT FILMED

Accounting Program

		SUBROUTINE TRBAL COMMON IACCT1(100),IACCT2(100),IACCT3(100),IACCT4(100),BAL(100),N PRINT 400
	400	FORMAT (1H0,20X,25H***** TRIAL BALANCE ***** ///) PRINT 410
	410	FORMAT (1H , 5HACCT., 28X, 5HDEBIT, 9X, 6HC REDIT) SDEBIT=0.0
		SCRD=0.0 Print 420
	420	FORMAT (1H ,70(1H-)) DO 480 I =1.N
		IF (BAL(I) .EO. 0.0) GO TO 480
5		IF (I .EQ. 4 .OR. I .EQ. 13 .OR. I .EO. 15) GO TO 460
	430	SDEBIT-SDEBIT+BAL(I)
	440	PRINT 440, I, IACCTI(I), IACCT2(I), IACCT3(I), IACCT4(I), BAL(I) FORMAT (1H, I3, 2X, 4A4, 5X, F12.2) GO TO 480
	4 50	CONTINUE IF (I.GT. 60) GO TO 430
	4 60	IP (I .EQ. 53) GO TO 430 SCRD=SCRUBBAL(I) - ASSIGN MENT
	470	PRINT 470, I, IACCT1(I), IACCT2(I), IACCT3(I), IACCT4(I), BAL(I) FORMAT (1H, I3, 2X, 4A4, 20X, F12, 2)
	4 80	CONTINUE Print 420
	490	PRINT 490, SDEBIT, SCRD FORMAT (1H ,26X,F12.2,3X,F12.2) PRINT 420 PRINT 420 RETURN
		END

State and a state of the second

Grading · Program

```
2694
           SUBROUTINE GRADR2 (SCORE, PGRADE, FREQ, HIGH, PERCNT, PT, TOTAL)
           IMPLICIT INTEGER (A-2)
2695
           COMMON NSTUDN, NASSGN, ID, CURID
2696
697
           DIMENSION SCORE (300, 20), PERCNT (5), PGRADE (5), LB (5),
           TOTAL(100), FREQ(100), ID(300)
PRINT 680
2698 6
2700
      560 FORMAT (1H ,///)
680 FORMAT (1H0, 33X, "OVERALL SCORE", 3X, "FREQUENCY")
2705
2710
2720
           I=HIGB
      2730
                                                                     ---- LOGIC
2740
2750
           I=I-1
           IF (I .GT. 0) GO TO 690
PRINT 560
2760
2770
           PRINT 710
2780
      710 FORMAT (180,30X, "LOWER BOUNDS FOR EACH GRADE")
2790
           SUM=FREQ(HIGH)
2800
2810
           CUT=HIGH
2820
           DO 760 PT=1,4
      720
               QUOTA=IFIX (FLOAT (SUM) / FLOAT (NSTUDN) *100+.5)
2830
               IF (QUOTA .GE. PERCNT(PT)) GO TO 740
CUT=CUT-1
2840
      730
2850
                  IF (CUT .LT. 1) GO TO 770
IF (FREQ(CUT) .LT. 1) GO TO 730
2860
2870
                                                                   - ASSIGNMENT
                         SUM=SUM FREQ(CUT) -
GO TO 720
2880
2890
               LB (PT) =CUT
2900
      740
               PRINT 750, PGRADE(PT), LB(PT)
FORMAT (180,41X,A1,2X,I3)
2910
      750
2920
-930
               SUM=0
               CONTINUE
2940
      760
2950
           PT=PT+1
      GO TO 790
770 DO 780 I-PT,4
2960
2970
               LB (PT)=0
2980
      780
2990
      790 LB(5)=0
3000
           PRINT 750, PGRADE (PT), LB (PT)
           PRINT 560
PRINT 800
3010
3020
      800 FORMAT (1H0, 36X, "FINAL COURSE GRADE")
3030
           DO 850 I=1, NSTUDN
3040
3050
               PRINT 810, ID(I), (SCORE(I,J), J=1, NASSGN)
               FORMAT (1H0, 31X, 18, 20(1X, 13))
DO 820 J=1, 5
3060
      810
3070
                  IF (TOTAL(I) .GE. LB(J)) GO TO 830
3080
3090
      820
                      CONTINUE
                                                                       + (5)
                                                                              DATA
               PRINT 840, TOTAL [[], PGRADE (J)
FORMAT (1H0, 32X, OVERALL SCORE = ", I3,"
3100
      830
3110
                                                                   GRADE = ",A1)
      840
3120
      850
              CONTINUE
3130
           GTOTAL=0
           DO 860 I=1, NSTUDN
3140
3150
               GTOTAL -GTOTAL +TOTAL (I)
      860
3160
           MEAN=IFIX (FLOAT (GTOTAL) / FLOAT (NSTUDN) +.5)
3170
           PRINT 870, MEAN
      870 FORMAT (1HU, 31X, "MEAN SCORE = ", 13)
RETURN
180
3200
           END
```

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