AD-A05		PREDI MAY 7	8 S B	ROGRAMM SHEPPAR 388100-	D. MA	BORST,	B CURT	FY SOFT	NOOO	14-77-C	-0158 NL	•	
	OF   ADA 056079									Lange and			
					-								
							Annual State	A construction of the second s				anarata Barra Rata Rata Rata Rata Rata Rata Rata	
	EFFC: EDD EFFC: EDD	END <sup>date</sup> Filmed 8 - 78 ddc											

TR-78-388100-3

LEVEL

TECHNICAL REPORT

PREDICTING PROGRAMMERS' ABILITY TO MODIFY SOFTWARE

MAY 1978

AD No.-DC FILE COPY





GENERAL ELECTRIC INFORMATION SYSTEMS PROGRAMS ARLINGTON, VIRGINIA

78 06 08 009

REPORT DOCUMENTAT	ION PAGE	READ INSTRUCTIONS BEFORE COMPLETING FORM
. REPORT NUMBER	2. GOVT ACCESSION NO.	3. RECIPIENT'S CATALOG NUMBER
<b>?-78-</b> 388100 -3		
. TITLE (and Subtitie)		S. TYPE OF REPORT & PERIOD COVERE
Predicting Programmers' Abil	ity to Modify	Technical Report
Software		- PERFORMING ORG. REPORT NUMBER
	/ TR-7	- 388100-3
AUTHOR(+)		8. CONTRACT OR GRANT NUMBER(a)
S.B. Sheppard, M.A. Borst, B.	Curtis & L.T. Love	N00014-77-C-0158
PERFORMING ORGANIZATION NAME AND ADD	RESS	10. PROGRAM ELEMENT, PROJECT, TASK AREA & WORK UNIT NUMBERS
General Electric Co.	/	
1755 Jefferson Davis Highway,	Arlington, VA 22202	NR 197-037
1. CONTROLLING OFFICE NAME AND ADDRESS		12. REPORT DATE
OFFICE OF NAVAL RESEARCH		5/31/78
Arlington, VA 22217		13. NUMBER OF PAGES
4. MONITORING AGENCY NAME & ADDRESS(II di	Illerent from Controlling Office)	15. SECURITY CLASS. (of this report)
		UNCLASSIFIED
		154. DECLASSIFICATION/DOWNGRADING
Approved for public releases or in part is permitted for any	; Distribution unlim y purpose of the U.S	ited. Reproduction in whole . government.
Approved for public releases or in part is permitted for any 7. DISTRIBUTION STATEMENT (of the ebetrect on	y purpose of the U.S	. government.
or in part is permitted for any 7. DISTRIBUTION STATEMENT (of the observent on 6. SUPPLEMENTARY NOTES This research was supported I Naval Research	y purpose of the U.S stored in Block 20, it different fre by Engineering Psych	nology Programs, Office of
or in part is permitted for any 7. DISTRIBUTION STATEMENT (of the ebetrect en 6. SUPPLEMENTARY NOTES This research was supported h Naval Research	by Engineering Psych Modern Progr Modification Documentatic	amming Practices

6

[]

1

[]

[]

[]

[]

651 49) LUNITY CLASSIFICATION OF THIS PAGE(When Date Entered)

time to the number of statements to be inserted in the code. Modest effects on the score and time were observed for order of presentation, suggesting a learning effect.On two of the three programs studied, better modifications were made when the control flow of the original programs was well-structured. No performance effects were related to the absence of comments or the type of comments (in-line versus global) used. Moderate relationships with the criteria were observed for several complexity metrics, and these were strongest where metrics were obtained from the modifed code rather than the original programs.



14 TR-78-388100-3 TECHNICAL REPORT PREDICTING PROGRAMMERS' ABILITY TO MODIFY SOFTWARE . by 10 S.B. /Sheppard, M.A. /Borst, B. /Curtis/ May 1178 Submitted to: Office of Naval Research Engineering Psychology Programs Arlington, Virginia 22217 Contract: N00014-77-C-0158 Work Unit: NR 197-037 General Electric Company Information Systems Programs 1755 Jefferson Davis Highway, Suite 200 Arlington, Virginia 22202 Approved for public release; distribution unlimited. Reproduction in whole or in part is permitted for any purpose of the United States Government JOB 78 06 08 009 409 446

# PREDICTING PROGRAMMERS \* ABILITY TO MODIFY

٠.

# SOFTWARE

I

[]

[]

[]

[]

[]

by

S.B. Shepaprd, M.A. Borst, B. Curtis &

L.T. Love

Information Systems Programs General Electric Company 1755 Jefferson Davis Highway, Suite 200 Arlington, Virginia 22202

.

May 1978

#### Software Complexity Research Program

Department of Defense (DOD) software production and maintenance is a large, poorly understood, and inefficient process. Recently Frost and Sullivan (The Military Software Market, 1977) estimated the yearly cost for software within DOD to be as large as \$9 billion. DeRoze (1977) has also estimated that 115 major defense systems depend on software for their success. In an effort to find nearterm solutions to software related problems, the DOD has begun to support research into the software life-cycle.

A formal 5 year R&D plan (Carlson & DeRoze, 1977) related to the management and control of computer resources was recently written in response to DOD Directive 5000.29. This plan requested research leading to the identification and validation of metrics for software quality. The study described in this paper represents an experimental investigation of such metrics and is part of a larger research program seeking to provide valuable information about the psychological and human resource aspects of the 5 year plan.

The challenge undertaken in this research program is to quantify the psychological complexity of software. It is important to distinguish clearly between the psychological and computational complexity of software. <u>Computational complexity</u> refers to characteristics of algorithms or programs which make their proof of correctness difficult, lengthy, or impossible (Rabin, 1977). For example, as the number of distinct paths through a program increases, the computational complexity also increases. <u>Psychological complexity</u> refers to those characteristics of software which make human understanding of software difficult. No simple relationship between computational and psychological complexity is expected. For example, a program with many control paths may not be psychologically complex, as any regularity to the branching process within a program may be used by a programmer to simplify understanding of the program.

Halstead (1977) has recently developed a theory concerned with the psychological aspects of computer programming. His theory provides objective estimates of the effort and time required to generate a program, the effort required to understand a program, and the number of bugs in a particular program (Fitzsimmons & Love, 1978). Although some predictions of the theory are counter-intuitive and contradict results of previous psychological research, the theory has attracted attention because independent tests of hypotheses derived from it have proven amazingly accurate.

Although predictions of programmer behavior have been particularly impressive, much of the research testing Halstead's theory has been performed without sufficient experimental or statistical controls. Further, much of the data was based on imprecise estimating techniques. Nevertheless, the available evidence has been sufficient to justify a rigorous evaluation of the theory.

Rather than initiate a research program designed specifically to test the theory of software science, a research strategy was chosen which would generate suggestions for improving programmer efficiency regardless of the success of any particular theory. This research focuses on four phases of the software life-cycle: understanding, modification, debugging, and construction. Since different cognitive processes are assumed to predominate in each phase, no single experiment or set of experiments on a particular phase would provide sufficient basis for making broad recommendations for improving programmer efficiency. Each experiment in the series comprising this research program has been designed to test important variables assumed to affect a particular phase of software development. Professional programmers will be used in these experiments to provide the greatest possible external validity for the results (Campbell & Stanley, 1973). In addition, Halstead's theory of software science and other related metrics can be evaluated with these data.

Acknowledgements

The authors gratefully acknowledge the assistance of Dr. Gerald Hahn of General Electric's Corporate Statistics Staff in developing the experimental design. Dr. John O'Hare's careful review of a preliminary version of this report has resulted in substantial improvements.

# TABLE OF CONTENTS

Page

INTRODUCTION	
METHOD	3
Participants Procedure Experimental Design Independent Variables Programs Complexity of control flow Comments Modifications Covariates Complexity Metrics Halstead's E McCabe's V(G) Dependent Variables Analysis	33344446666788
RESULTS	10
Pretest Accuracy and Completeness of Modification Time to Complete Modifications Software Complexity Metrics Relationships among metrics Relationships with criteria	10 10 12 14 14 14
DISCUSSION	19
REFERENCES	22

۷

APPENDICES

## Predicting Programmers' Ability to Modify Software

Currently, computer programmers spend more of their time modifying existing software or converting it to operate in new environments than in developing new software. Although modifications and maintenance costs have been estimated to be three times higher than those associated with development, managers continue to invest their resources in modification in the mistaken belief that development costs and risks are prohibitive. Thus, modified systems frequently become inefficient collections of concatenated patches. Decisions to modify programs would be aided by systematic information estimating the cost, time, and resources necessary to complete a particular modification. This study was designed to determine the characteristics of software and requested modifications which are related to the speed and accuracy with which programmers are able to make modifications.

Several programming practices should influence the ease with which a program can be modified. Among these practices are documentation and the use of structured coding techniques. Dijkstra (1972) argued that program construction should proceed in a top-down structured fashion, and that programs consistent with these guidelines would be easier to understand, debug, and modify. In an experiment using student programmers, Lucas and Kaplan (1974) found that structured programs took less time to modify. Sheppard, Borst, & Love (1978) found that programs which were structured in a manner to compensate for the lack of suitable control structures in FORTRAN were more easily comprehended by professional programmers.

The use of comments, in-line, global, or both, is another standard software engineering practice which is thought to be related to ease of modification, although there is some contention over how the documentation should be implemented. Global comments preceding a program indicate what objective will be accomplished. In-line comments delineate exactly how and where the objective is fulfilled. Use of in-line comments has been encouraged to simplify the process of making changes to programs (Wilkes, Wheeler, & Gill, 1951, Poole, 1973). Others (Musa, 1976;Shneiderman, 1977) have found that global comments improved student programmers' ability to comprehend and modify programs, but contend that in-line comments seemed distracting. For example, in a FORTRAN modification task with student programmers, Yasukawa (1974) found that a group given global comments performed better than a group given

detailed comments. However, Newsted (1974) found that on short FORTRAN programs, comments preceding the code defining the variables were not useful. Still other computer scientists recommend both global and in-line comments on the theory that too much documentation is impossible.

In parallel with these attempts to improve programmer efficiency, several approaches have been developed for predicting the psychological complexity of software. Presumably, techniques which improve the efficiency of programmers' performance do so by simplifying the cognitive task facing them. Thus, complexity metrics are one way of measuring and validating this assumption. Where such validation is successful these metrics may indicate guidelines for program development.

In 1972, Halstead first published his theory of software physics (renamed software science) stating that algorithms have measurable characteristics analogous to physical laws. According to Halstead (1972a, 1972b, 1975, 1977), the amount of effort (<u>E</u>) required to generate a program can be calculated from simple counts of the actual code. The calculations are based on four quantities from which Halstead derives the number of mental comparisons required to generate a program; the number of distinct operators and operands and the total number of occurrences of operators and operands. Preliminary tests of the theory reported very high correlations (some greater than .90) between Halstead's metric and such dependent measures as the number of bugs in a program (Cornell & Halstead, 1976; Funami & Halstead, 1975), programming time (Gordon & Halstead, 1975), and the quality of programs (Bulut & Halstead, 1974; Elshoff, 1976; Gordon, 1977; Halstead, 1973). A more recent test by Sheppard, Borst, & Love (1978) indicated that the relationship between Halstead's measure and program comprehensibility could be affected by differences among the programs studied.

McCabe (1976) developed a definition of complexity based on the decision structure of the program. McCabe's complexity metric, V(G), is the classical graphtheory cyclomatic number defined as:

V(G) = # edges - # nodes + # connected components.

Simply stated, McCabe counts the number of elementary control paths through a computer program.

The present study experimentally evaluated the effects of two programming practices (i.e., well structured code and use of comments) on the ease with which a program could be modified. In addition, there was an assessment of the relationship between the spped and accuracy of making a modification and three software complexity metrics, namely Halstead's  $\underline{E}$ , McCabe's V(G), and the total number of statements.

#### Method

## Participants

The sample for this experiment consisted of 36 professional programmers from three different locations within the General Electric Company. These participants had an average of 5.9 years of programming. experience ( $\underline{SD} = 4.1$ ), and all had a working knowledge of FORTRAN. Twenty of these programmers had an engineering background, while the remaining 16 had diverse backgrounds often including statistical and non-numeric programming.

#### Procedure

A packet of materials was prepared for each participant. The initial instructions to each participant are presented in Appendix A. In a preliminary exercise, participants were asked to modify a short FORTRAN program. All 36 participants were given the same preliminary program and a brief description of its purpose. Participants were given unlimited time to complete the modification. The purpose of this introductory program was two-fold:

- to provide a common basis for comparing the skills of the participants on this type of task, and
- 2) to control for initial learning effects.

Following this initial exercise, participants were presented in turn with the three programs which comprised the experimental task. One modification was requested for each program, and participants were allowed to work at their own pace, taking as much time as needed to implement the modification. An electronic timer was used to record the beginning and ending times of each trial to the nearest minute.

# Experimental Design

In order to control for the individual differences in performance, a within subjects 3<sup>4</sup> factorial design was employed (Hahn and Shapiro, 1966). Three of the programs from a previous experiment in this research program (Sheppard, Borst, & Love, 1978) were used. Three levels of control flow were defined for each of the three programs, and each of these nine versions was presented with three types of documentation for a total of 27 programs. Modifications at three levels of difficulty were developed for each program generating a total of 81 experimental conditions.

Four sets of nine participants were used in the experiment. The participants in the first three sets exhausted the total of 27 program-modification combinations. The fourth set of 9 participants repeated the assignments of one of the three previous sets. Table 1 shows the design for the first 27 participants.

Programmers at each location were randomly assigned to the design so that over the course of their three experimental programs every participant had seen each program, each level of modification, each type of documentation, and each type of control flow. For simplicity the design is presented in Table 1 without regard to the order of presentation to the participants. One of the six possible orders of presentation of the three programs was assigned randomly and without replacement to each participant.

## Independent Variables

<u>Programs</u>. Three programs were selected from among those employed in a previous study from this research program (Sheppard, Borst & Love, 1978). The programs were considered to be representative of programs actually encountered by professional programmers. All versions of these three programs were compiled and executed using appropriate test data. The programs were all written in standard FORTRAN.

<u>Complexity of control flow</u>. Three levels of control flow complexity were defined for each program. The least complex level adhered strictly to the tenets of modern structured programming (Dijkstra, 1972). Program flow proceeded from top to bottom with one entry and one exit. Neither backward transfer of control nor arithmetic IFs were allowed.

In FORTRAN awkward constructions often occur when structured programming practices are applied rigorously, such as DO loops with dummy variables (Tenny, 1974). These awkward constructions were largely eliminated in the moderate or quasistructured level where a more natural control flow was allowed. A judicious use of backward GO TO statements and multiple exits was permitted. IF statements were again restricted to assignment and logical IF's.

In the most complex (i.e., unstructured) versions of each program the control flow was not straightforward. GO TO statements occurred frequently, and backward transfer of control was not restricted. The three-way transfer of control statement (arithmetic IF) was allowed only at this level (Appendix B).

<u>Comments</u>. Three types of comments were tested in this experiment: global, in-line, and none. Global comments provided an overview of the function of the pro-

TABLE 1 EXPERIMENTAL DESIGN

DOCUMENTA-	DIFFICULTY	UF MUUIFI- CATION						•		
LINE	3	26	17	5	6	20	11	14	1	23
BY -	2	2	22	16	10	9.	25	19	13	1
LINE	1	18	8	21	24	12	3	Ч	27	15 .
	3	3	25	13	16	Н	19	22	10	8
GLOBAL	2	15	6	24	27	18	1	5	21	12
	1	20	14	9	2	23	17	11	2	26
	3	12	1	27	21	15	2	9	24	18
NONE	2	23	11	11	8	26	14	17	3	20
	1	1	19	10	13	5	22	25	16	6
· ·		CHISQ	SELECT	UNIQUE	CHISQ	SELECT	UNIQUE	CHISQ	SELECT	UNIQUE
	CONTROL FLOW	IINSTRUCTURED			-ISADO	STRUCTURED		CTRIICTURED		-

EACH CELL REPRESENTS ONE OF THE THREE ASSIGNMENTS OF A PARTICIPANT WITHIN THE BLOCK OF 27 PARTICIPANTS

gram and identified the primary variables. In-line comments were interspersed throughout the program and described the specific function of small sections of code. Examples are presented in Appendix C.

<u>Modifications</u>. Three types of modifications were selected for each program as representative of the tasks a programmer might be expected to encounter in relation to such programs. The level of difficulty for seven of the nine modifications increased as the number of lines which had to be added to the code increased. In every case, the hardest modification for each program was the one which required the most lines of code to be inserted into the original program.

#### Covariates

In order to obtain a measure which was assumed to be related to programming ability, all participants were required to perform the same preliminary task. A short program was given to the participants to modify. Their scores on this task were used as a covariate to measure individual performance differences. Participants were asked their type of programming experience, the number of years they had been programming professionally, and the size of the largest program they had ever constructed. Order of presentation was measured as a situational covariate.

#### Complexity Metrics

<u>Halstead's E</u>. Halstead's <u>E</u> metric was computed from a program (based) on Ottenstein, 1976) which had as input the source code listings of nine programs (three separate programs at each of three levels of complexity). The computational formula was:

$$\underline{E} = \frac{(N_1 + N_2) \log_2 (n_1 + n_2)}{(2/n_1) (n_2/N_2)}$$

where,

- $n_1 = number of unique operators$
- n<sub>2</sub> = number of unique operands
- $N_{\tau}$  = total number of occurrences of operators
- $N_2$  = total number of occurrences of operands

<u>McCabe's V(G)</u>. McCabe's metric is the classical graph-theory cyclomatic number, defined as  $\underline{V(G)} = \#$  edges - # nodes + # connected components. Because the • McCabe measure is defined only for programs that adhere strictly to the rules of structured programming, some modifications to the metric were necessary in order to evaluate the less structured control flow versions.

In the simplest program possible,  $\underline{V(G)} = 1$ ; sequences do not add to the complexity. IF-THEN-ELSE is valued as 2, increasing the complexity by 1. A DO or DO WHILE is also 2, the assumption being that there are really only two control paths, the straight path through the DO and the return to the top, regardless of the number of times executed. Clearly a DO executed 25 times is not 25 times more complex than a DO executed once.

In order to compute the metric for unstructured programs, several alterations were made. An additional RETURN was counted as an extra path in each case, keeping the cyclomatic number the same as that of a "GO TO end". For statements of the form:

# IF ( ) 100, 200, 300

the complexity was increased by 2 as opposed to the logical IF, which increases the complexity by 1. These are small changes which appear to be reasonable extensions of McCabe's theory. However, one difficulty arises with the arithmetic IF when two paths are the same:

IF ( ) 100, 100, 200.

In order to standardize the procedure, it was counted in the same way as the standard arithmetic IF, with 2 added to the  $\underline{V(G)}$  metric.

All experimental programs were checked before the experiment to insure that the most complex version of the program had the highest McCabe value and the least complex version had the lowest value.

#### Dependent Variables

The dependent variables were the correctness of the modification and the time taken by the participant to perform the task. The individual steps necessary for correct implementation of the requested modifications had been delineated in advance and assigned equal weights. The participants' changes were then compared to the criteria. Thus, a percentage score reflecting the correctness of each modification was achieved. All of the responses were scored by the same grader. The time to write a modification was measured to the nearest minute.

#### Analysis

The analyses of results was conducted in two phases. The first phase was an experimental test of the programming practices, while the second phase was a evaluation of the software complexity metrics.

The first phase, involving experimental manipulations of programming practices, was analyzed by a hierarchical regression analysis. In this analysis domains of variables were entered sequentially into a multiple regression equation to determine if each successive domain significantly improved the prediction of the equation developed from domains already entered. Thus, the order with which domains were entered into the analysis was important. In this study, effects related to differences among participants, programs, modifications, and order were entered into the analysis prior to evaluating the effects of programming practices. The variable domains were entered in the following order:

Differences related to participants and programs

- 1) Pretest scores
- 2) Order of presentation
- 3) Specific program
- 4) Modification

Programming practices

- 5) Program structure
- 6) Documentation

The variables representing the different conditions of domains three through six were effect coded (Kerlinger & Pedhazur, 1973).

The second phase of analysis investigated relationships among Halstead's <u>E</u>, McCabe's <u>V(G)</u>, number of statements in the program, and the time and score on the experimental task. Correlations among these measures were examined in both the modified and unmodified programs.

-----

I

[]

[]

### Results

Across all experimental conditions an average score of 62% was received on modifications made ( $\underline{SD}$ =31%). The 108 accuracy scores ranged in value from five scores of 0 to 24 scores of 100; they were negatively skewed. The average time to complete the modifications was 17.9 minutes ( $\underline{SD}$ =11.4), ranging from a low of 2-minutes to a high of 59 minutes. The time data were positively skewed. Score and time were uncorrelated.

#### Pretest

Means and standard deviations for the pretest accuracy score (M=66%, SD=30%) and time to completion (M=21.4 min, SD=14.6) were similar to those observed on the experimental tasks. Score and time for the pretest were correlated -.44 (df=34,  $p \le .005$ ) indicating that participants with high scores worked more quickly; but no causal interpretation is implied. Pretest performance was modestly related to experience in that the number of statements in the largest program a participant had ever written was related to the score ( $\underline{r}_{(34)}=.32$ ,  $\underline{p} \le .05$ ), while participants with more years of experience were able to complete their modifications more quickly ( $\underline{r}_{(34)}=$ .35,  $\underline{p}\le.025$ ). With the exception of pretest score, none of the individual difference variables were related to the dependent variables on the experimental tasks.

## Accuracy and Completeness of Modification

Results presented in Table 2 indicate that overall, only 19% of the variance in scores on the modifications could be predicted by the variable domains measured here. However, there were substantial differences in the degree to which performance on the three programs could be predicted. Performance on two of the programs was reasonably predictable; half of the variance was accounted for in the separate results for each program, and 35% was accounted for in the combined results for both programs. However, the results for a third.program were insignificant.

Modest relationships with the performance score were observed for both the pretest and order of presentation. The significance of the order variable suggests the presence of learning or practice effects. However, this interpretation is confounded by the fact that random assignment of presentation order failed to counterbalance the number of times each condition appeared in each position order. With

T.	A	B	L	E	2
•		-	_	-	-

Hierarchical Regression Analyses for Accuracy of Modification

		Δ [	2
Variabl	e domain	All programs ( <u>n</u> =108)	Two most predictable programs ( <u>n</u> =72)
1)	Pretest score	.05*	.05
2)	Order of presentation	.05*	.13**
3)	Specific program	.02	.01
4)	Modification difficulty	.02	.09**
5)	Control flow complexity	.04	.07**
6)	Comment type	.01	.00
A11	domains	.19	. 35***

- Note: Figures indicate the precent of variance contributed to prediction of performance in addition to that afforded by preceding domains. Significance levels indicate whether this represented a significant contribution to prediction.
- \*<u>p</u> ≤ .05 \*\*<u>p</u> ≤ .01 \*\*<u>p</u> ≤ .001

[]

0

T

each succeeding experimental task, participants made more complete modifications in less time. However, the two programs on which performance proved most predictable were presented to participants more frequently in the second or third order position.

Accuracy scores differed as a function of the difficulty of the modification on the two most predicatable programs. As expected, performance was not as good on modifications which required more lines of code to be inserted. The complexity of the control flow also affected accuracy scores on the two programs for which accuracy was most predictable; modifications to the structured programs were more accurate and complete than those made to unstructured programs.

Accuracy scores did not differ as a function of differences among programs. However, differences among programs moderated relationships among other independent variables and the accuracy criterion. While mean accuracy scores did not differ significantly across programs, relationships between accuracy and other variables did differ among these programs. No differences in scores were observed as a function of the type of comments included in the program.

#### Time to Complete Modifications

Data presented in Table 3 indicate that 28% of the variance in the time required to complete the modifications across all three programs could be accounted for by variables studied here. The time to complete the modification was more easily predicted than the accuracy of the modification on the program for which prediction of accuracy was low. Although time to completion was not as highly predicted on this program as it was on the other two, including data from it in the regression analysis did not lower the percents of variance accounted for to the extent that had been observed in the accuracy analysis.

Results of the hierarchical regression for time were similar to the results which had been observed for accuracy. The specific program and type of comments were unrelated to the criterion. Unlike the earlier analysis for accuracy scores, however, the pretest results were not related to time to complete the modification. Significant effects were observed for difficulty of the modification and order of presentation, although again, the interpretation of the effect for this latter variable is confounded. Although control flow complexity was significantly related to the accuracy of the modification on the two programs on which accuracy was most predictable, no such effect was observed for the time to complete the modification.

	· • • • • • • • • • • • • • • • • • • •	$\Delta R^2$
Variable domain	All programs ( <u>n</u> =108)	Two most predicatable programs ( <u>n</u> =72)
1) Pretest time	.03	.00
2) Order or presentation	.06**	.06
3) Specific program	.01	.01
4) Modification difficulty	.15**	.29**
5) Control flow complexity	.02	.00
6) Comment type	.01	.01
All domains	.28***	. 37***

Hierarchical Regression Analyses for Modification Time

TABLE 3

Note: Figures indicate the percent of variance contributed to prediction of performance in addition to that afforded by preceding domains. Significance levels indicate whether this represented a significant contribution to prediction.

\*\*<u>p</u>≤ .01 \*\*\*<u>p</u>≤ .001 A post hoc inspection of the nine individual modifications in this experiment verified that the number of new statements to be inserted into the code was related to the time required to make the modification. Fitting a hyperbolic function to these data using least squares procedures (Figure 1) resulted in an  $r^2$  of .80 and a standard error of estimate of 2.53. No such relationship was found for score.

### Software Complexity Metrics

<u>Relationships among metrics</u>. Correlations among Halstead's and McCabe's metrics and the length (number of statements) are presented in Table 4 for the original programs and their modified versions. There were nine different versions of the original programs (three programs each with three versions of control flow) and 27 modified versions representing three different modifications to each original program. Correlations among these measures were quite high on both the original and modified programs, especially between length and Halstead's E.

<u>Relationships with criteria</u>. Correlations between the three complexity metrics and the two dependent variables are shown in Table 5 for individual datapoints (<u>n</u>=108) and data aggregated across the 27 modified programs. In each case, the correlations on the aggregated data were numerically larger than those in the unaggregated data. These larger correlations result from the elimination of individual differences and other sources of error through the aggregation process. The strongest relationship on the original programs was a tendency for higher McCabe values to be associated with lower accuracy scores, but the largest number of significant relationships were observed in relationship to the modified programs. While McCabe's <u>V(G)</u> continued to demonstrate the largest relationship with score, both the length and Halstead's <u>E</u> metrics demonstrated moderate correlations with the time to complete the modification.

Correlations between complexity metrics and performance measures were found to differ with different types of comments. Table 6 presents the correlations between complexity metrics and performance measures for the data generated with each type of comment. All but one of the significant correlations observed occurred when no comments were included in the program. These correlations were stronger on the modified programs than on the original programs.



T	A	B	Ľ	Ε	4	
- 1	1.1		-	-		

Correlations among Measures of Software Complexity

	Corre	elations
Metric	Length	<u>V(G)</u>
)riginal programs ( <u>n</u> =9)		
McCabe's <u>V(G)</u> Halstead's <u>E</u>	.80** .97***	.77**
Modified programs ( <u>n</u> =27) McCabe's <u>V(G)</u>	.83***	
Halstead's <u>E</u>	.90***	.77***

\*\*<u>p</u> ≤ .01 \*\*\*<u>p</u> ≤ .001

# TABLE 5

# Correlations between Complexity Metrics and Performance Measures for Aggregated and Unaggregated Data

ς.

			Correl	ations
	Origi	nal Pro	gram	Modified Program
Criterion	Length	<u>V(G)</u>	E	Length V(G) E
Accuracy score				
Unaggregated ( <u>n</u> =108)	17*	22**	12	20*22*17
Aggregated ( <u>n</u> =27)	28	38*	21	37*46**29
Time to completion				
Unaggregated ( <u>n</u> =108)	.13	.14	.16*	.30***.23** .28
Aggregated $(n=27)$	.20	.22	.25	.45** .34* .44

\*<u>p</u>≤.05 \*\*<u>p</u>≤.01 \*\*\*<u>p</u>≤.001

10-1

[]

# TABLE 6

# Correlations between Complexity Metrics and Performance Measures under Different Types of Commenting

٠.

	C	orrelat	ions		
Origin	al Prog	ram	Modifie	ed Prog	ram
Length	<u>V(G)</u>	Ē	Length	<u>V(G</u> )	Ē
03	09	.01	.03	.01	.03
14	22	06	23	23*	18
31*	34*	28*	37*	34*	34*
.14	.09	.16	.16	.07	.16
.02	.13	.09	.18	.21	.21
.26	.21	.26	.55***	.42**	.47**
	Length 03 14 31* .14 .02	Original Prog Length <u>V(G)</u> 0309 1422 31*34* .14 .09 .02 .13	Original Program      Length    V(G)    E     03   09    .01     14   22   06     31*   34*   28*      .14    .09    .16      .02    .13    .09	Length  V(G)  E  Length   03 09  .01  .03   14 22 06 23   31* 34* 28* 37*    .14  .09  .16  .16    .02  .13  .09  .18	Original ProgramModified ProgLength $V(G)$ ELength $V(G)$ 0309.01.03.011422062323*31*34*28*37*34*.14.09.16.16.07.02.13.09.18.21

<u>Note:</u> <u>n</u>=36 \*<u>p</u> ≤ .05 \*\*<u>p</u> ≤ .01 \*\*\*<u>p</u> ≤ .001

T

## Discussion

Three aspects involved in the programmers' task of modifying software are: 1) characteristics of the code to be modified, 2) characteristics of the requested modification, and 3) characteristics of the programmer. The main factors found to influence programmers' ability to correctly modify programs were the difficulty of the requested modification and the order of presentation. Other influences were the complexity of the control flow of the original program and individual differences among programmers as measured by a pretest. Each of these factors contributed separately to the prediction of the performance on the task studied. Contrary to expectations, documentation did not influence performance. Several metrics of software complexity were, however, helpful in predicting the accuracy of a modification and the time required to complete it.

It is not surprising that differences in the difficulty of the modifications were related to the time taken to implement the modifications. The effect was more pronounced for time than for accuracy. The number of new lines to be added was the significant criterion for explaining the time spent to finish a task, rather than the number of in-line changes, such as deletions or substitutions of operators and operands. In general, the more new lines to be created, the longer the time expended.

The data reported here suggest that the difficulty of a modification affects the accuracy with which it is implemented. This result agrees with a previous study by Boies and Gould (1974) concerned with syntactic errors. They monitored editor commands which either inserted or substituted code in programs at a large research center. Programs with syntactic errors averaged 32 inserted new lines, while programs without syntactic errors averaged only three inserted lines. There was no difference in the number of substitutions to existing code. These findings probably indicate a greater cognitive difficulty in creating code than in merely deleting or adapting it.

A significant effect due to the order of presentation of the programs suggests the existence of a learning effect as the programmers progressed from task to task. Such effects were not observed in a previous experiment (Sheppard, Borst, & Love, 1978) which involved understanding, as opposed to modifying programs. The failure of random assignment of presentation order to counterbalance the effects of program differences does not permit a clear interpretation of the learning effect.

Control flow complexity was marginally related to the accuracy of the modifi-

cation, but not to the time spent making it. This effect only occurred in the two programs where performance was most easily predicted. Structured code tended to produce more accurate modifications.

It was anticipated that the inclusion of documentation, either global or in-line coments, would significantly improve performance on a modification task. No such improvement occurred on the programs used in this experiment. This is counterintuitive; however, it concurs with the lack of a significant effect from our previous study (Sheppard, Borst, & Love, 1978) for a related cognitive programming aid, mnemonic variable names. This lack of effect for cognitive programming aids may have occurred for one of two reasons. First, in the experiment where levels of variable mnemonicity were manipulated, global comments were provided with all programs. In the current experiment where types of comments were manipulated, mnemonic variable names were provided across all types of comments in all programs. Thus, the existence of one type of cognitive programming aid may have reduced the additional information available from the type of aid being experimentally manipulated, reducing its impact on performance.

A second possibility is that these cognitive programming aids do not contribute significantly to performance for programs of the modular size (approximately 50 lines) employed here. In large systems with many modules and the thousands of lines of code cognitive programming aids may have more impact on performance because of the increased amount of information to be processed. Thus, it may be that program size moderates the relationship between cognitive programming aids such as documentation or mnemonic variable names and performance on various programming tasks.

As expected from previous work (Sheppard, Borst, & Love, 1978), this experiment showed extremely high correlations among the metrics used; length of the program, Halstead's <u>E</u>, and McCabe's <u>V(G)</u>. Since Halstead's theory of software science applies primarily to programs in final form rather than programs under development. both the original and modified programs were examined for correlations with the complexity metrics. In every case, there was a higher correlation with performance for complexity metrics computed on the modified programs than had been observed for those computed on the original programs. Nevertheless, the correlations observed are not as high as those reported by Halstead (1977) in other verifications of his theory. The size of the programs employed here may have been

a limiting factor in the results obtained. The range of values for the complexity metrics may not have been sufficient to allow correlational tests to detect the strength of relationships that have been reported in other contexts (Fitzsimmons & Love, 1978). When used with small programs, the metrics were equally productive; when used in a larger system, it may be that one of the metrics will prove superior.

Relating the metrics to performance under conditions distinguished by type of comments uncovered the interesting result that the metrics appeared to predict performance better when there was no documentation presented than when either inline or global comments appeared. Since the metrics are based on the code, comments of either type add information which the metrics do not evaluate. In this experiment that additional or possibly redundant information neither improved nor hindered the programmer's performance in any way. This suggests that comments are not ignored but that their effect on the programming tasks may be more complex than can be explained by simple effects on performance.

Differences among programs played an important role in this experiment, as they had done in a previous study (Sheppard, Borst, & Love, 1978). The complexity metrics provided one source of information about program differences, but there were other factors within the programs which were not assessed by these metrics. Such factors may involve the complexity of the task performed by the program. Thus, the cognitive difficulty of the program to the programmer may involve an interaction between program characteristics and individual differences, such as the programmer's experience with similar programs. Further research on complexity metrics should evaluate ways of assessing the complexity of the task performed by the program, in addition to the factors currently assessed by the Halstead and McCabe metrics.

#### References

Boies, S.J., & Gould, J.D. Syntactic errors in computer programming. <u>Human</u> <u>Factors</u>, 1974, <u>16</u>, 253-257.

Bulut, N., & Halstead, M.H. <u>Impurities found in algorithm implementation</u> (Tech. Rep. CSD-TR-111). West Lafayette, IN : Purdue University, Computer Science Department, 1974.

Campbell, D., & Stanley, J.C. <u>Experimental and quasi-experimental design for</u> research. Chicago: Rand McNally, 1966.

Carlson, W.E., & DeRoze, B. <u>Defense system software research and development plan</u>. Unpublished manuscript, Arlington, VA : Defense Advanced Research Projects Agency, September 1977.

Cornell, L., & Halstead, M.H. Predicting the number of bugs expected in a program <u>module</u> (CSD-TR-205). West Lafayette, IN :Purdue University, Computer Science Department, October 1976.

DeRoze, B. <u>Software research and development technology in the Department of</u> <u>Defense</u>. Paper presented at the AIIE Conference on Software, Washington, D.C.: December 1977.

Dijkstra, E.W. Notes on structured programming. In O.J. Dahl, E.W. Dijkstra, & C.A.R. Hoare (Eds.) <u>Structured programming</u>. New York: Academic Press, 1972.

Elshoff, J.L. Measuring commercial PL/1 programs using Halstead's criteria. <u>SIGPLAN</u> <u>Notices</u>, 1976, <u>11</u>, 38-46.

Fitzsimmons, A.B., & Love, L.T. A review and evaluation of software science. <u>ACM Computing Surveys</u>, 1978, 10, 3-18.

Funami, Y., & Halstead, M.H. <u>A software physics analysis of Akiyama's debugging</u> <u>data</u> (Tech. Rep. CSD-TR-144). West Lafayette, IN : Purdue University, Computer Science Department, May 1975.

Gordon, R.D. <u>A measure of mental effort related to program clarity</u>. Unpublished doctoral dissertation, Purdue University, 1977.

Gordon, R.D., & Halstead, M.H. <u>An experiment comparing FORTRAN programming times</u> with the software physics hypothesis (Tech. Rep. CSD-TR-167). West Lafayette, IN .: Purdue University, Computer Science Department, 1975.

Hahn, G. J., & Shapiro, S.S. <u>A catalogue and computer program for the design and analysis of orthogonal symmetric and asymmetric fractional factorial experiments</u> (Tech. Rep. 66-C-165). Schenectady, NY: General Electric, May 1966.

Halstead, M.H. Natural laws controlling algorithm structure. SIGPLAN Notices, 1972, 7, 2. (a)

Halstead, M.H. <u>A theoretical relationship between mental work and machine</u> <u>language programming</u>. (Tech. Rep. CSD-TR-67). West Lafayette, IN: Purdue University Computer Science Department, May 1972.(b)

- Halstead, M.H. <u>An experimental determination of the "purity" of a trivial algorithm</u> (Tech. Rep. CSD-TR-73). West Lafayette, IN: Purdue University, Computer Science Department, 1973.
- Halstead, M.H. <u>Software physics: Basic principles</u> (Tech. Rep. RJ-1582). Yorktown Heights, NY: IBM, 1975.
- Halstead, M.H. <u>Elements of software science</u>. New York: Elsevier North-Holland, 1977.
- Kerlinger, F.N., & Pedhazur, E.J. <u>Multiple regression in behavioral research</u>. New York: Hold, Rinehart & Winston, 1973.
- Lucas, H.C., Jr., & Kaplan, R.B. A structured programming experiment. <u>The</u> <u>Computer Journal</u>, 1974, <u>19</u>, 136-138.
- McCabe, T.J. A complexity measure. <u>IEEE Transactions on Software Engineering</u>, 1976, <u>SE-2</u>, 308-320.
- Musa, J.D. An exploratory experiment with "foreign" debugging of programs. In <u>Proceedings of the symposium on computer software engineering</u>. New York: Polytechnic Institute of New York, 1976.
- Newsted, P.R. FORTRAN program comprehension as a function of documentation. <u>Program Information Abstracts: Second Annual Computer Science Conference</u>. Detroit, MI: 1974.
- Ottenstein, K.J. <u>A program to count operators and operands for ANSI-FORTRAN</u> <u>modules</u>. (Tech. Rep. CSD-TR-196). West Lafayette, IN: Purdue University, Computer Science Department, June 1976.
- Poole, P.C. Debugging and testing. In F.L. Bauer (eds) <u>Advanced course in</u> <u>software engineering</u>. New York: Springer-Verlag, 1973.
- Rabin, M.O. Complexity of computations. <u>Communications of the ACM</u>, 1977, <u>20</u>, 625-633.

Sheppard, S.B., Borst, M.A., & Love, L.T. <u>Predicting software comprehensibility</u> (Tech. Rep. TR-78-388100-2). Arlington, VA: General Electric/ISP, 1978.

Snheiderman, B. Measured computer program quality and comprehension. <u>International</u> Journal of Man-Machine Studies, 1977, 9, 465-478.

Tenny, T. Structured programming in FORTRAN. Datamation, 1972, 20, 110-115.

The Military Software Market (Rep. 427). New York: Frost & Sullivan, 1977.

Wilkes, M.V., Wheeler, D.J., & Gill, S. <u>The preparation of programs for an</u> <u>electronic digital computer</u>. Reading, MA : Addison-Wesley, 1951.

Yasukawa, K. The effect of comments on program understandability and error correction. Unpublished paper, 1974.

:

# APPENDIX A

# INSTRUCTIONS TO PARTICIPANT

GOOD MORNING!!!

Today we are going to ask you to participate in an experiment which we hope will be both entertaining and challenging.

This work, sponsored by the Office of Naval Research, is being done to make computer programs easier to modify. To do this, we will give you three separate programs and modification slips and ask you to make the required modification to each program.

Our purpose is to evaluate characteristics of programs which make them easier to modify. It is not to evaluate computer programmers. Your performance on a program will be compared only to your performance on other programs. Your only competition is yourself. All programs and papers that you will be handed are carefully numbered so it is not necessary for you to put your name on any of these.

We would like you to answer the following questions for our research purposes:

1. How long have you been programming in FORTRAN professionally?

years

rs months

2. Please circle one of the following: Hasyour primary experience been with Engineering, Statistical, Non-Numeric, or Other programs?

Also, please briefly describe your specific areas of programming experience.

3. Approximately how many source code instructions were in the longest FORTRAN program that you have ever written? Please exclude blank lines and comments

During this experiment, each of you will be working on a different program. If someone else seems to finish earlier than you, don't be concerned. They will have been working on something else entirely which might not require as much time.

We will begin this morning with a short test program. We will ask you to make the modification as accurately as possible, and to raise your hand as soon as you are through. Because of the concentration required for this task, we ask you to make an extra effort to remain quiet so that others will not be distracted.

If there are any questions, please ask them at this time.

APPENDIX B

CONTROL STRUCTURES ALLOWED IN THE THREE LEVELS OF COMPLEXITY

STRUCTURED -	QUASI-STRUCTURED	UNSTRUCTURED
DO I DOP	DO I ON	4
FORWARD EXIT ONLY	BACKWARD EXIT ALLOWED	4
		EXPANDED DO LOOP
LOGICAL IF		A
		ARITHMETIC IF
		IF ( ) -, 0, +
GO TO FORWARD ONLY	GO TO BACKWARD ALLOWED	
COMPLITED CO TO	COMPLITED CO TO	
		\$
FORWARD ONLY - SINGLE	BACKWARD ALLOWED.	
ENTRY AND EXIT		
•		ASSIGNED GO TO
SINGLE RETURN	MILTIPLE RETURNS ALLOWED -	
		•

# APPENDIX C

:

# SELECT, UNSTRUCTURED, NO COMMENTS

. .

:

.

.

.

[].

		SUBROUTINE SELECT(N, STR, ERR, N1, N2)
		EXTERNAL RND
		INTEGER STR(N), MIX(26), RCHR, ERR, STO, ALP(26)
		DATA ALP/1HA, 1HB, 1HC, 1HD, 1HE, 1HF, 1HG, 1HH, 1HI, 1HI
	1	1HK, 1HL, 1HM, 1HN, 1HO, 1HP, 1HQ, 1HR, 1HS, 1HT, 1HU, 1HV, 1HW,
	2	1HX. 1HY. 1HZ/
	-	IF(N-25) 90,90,70
70		ERR=99
		CO TO 500
90		
30		ERR=0
		I = 0
92		1 = 1 + 1
		IF (I - 26) 95, 95, 100
95		MIX(I) = ALP(I)
		GO TO 92
100		1 = 0
102		1=1+1
		IF (I - 25) 115, 115, 120
115		RCHR=RND(1,26,N1,N2)
		STO= MIX(RCHR)
		MIX(RCHR) = MIX(I)
		MIX(I)=STO
		GO TO 102
120		
122		I = I + 1
		IF (I - N) 125, 125, 500
125		STR(I)=MIX(I)
		CO TO 122
500		RETURN
		END
		FUNCTION RND(L1, L2, N1 , N2)
		INTEGER L1, L2, M1, M2
		IF (L2-L1) 10.20.20
10		INDP = 1.2
		L2 = L1
		L1 = INDP
-		
20		SIZ = L2 - L1 + 1
		R = RAN (N1, N2)
		RND = IFIX (R * SIZ + FLOAT (L1))
		END

## UNIQUE, STRUCTURED, GLOBAL COMMENTS

SUBROUTINE UNIQUE PURPOSE TO STRIP ADJACENT DUPLICATE ITEMS: FOR EXAMPLE, TO ELIMINATE DUPLICATES IN A PRE-SORTED MAILING LIST, OR HOMOGRAPHS (WORDS WITH THE SAME SPELLING BUT DIFFERENT MEANINGS) FROM A DICTIONARY. USACE CALL UNIQUECARR, N. MD DESCRIPTION OF PARAMETERS ARR - ARRAY OF ITEMS N - NUMBER OF ITEMS IN ARRAY M - MAXIMUM LENGTH OF AN ITEM M - MAXIMUM LENGTH OF AN ITEM ٠. ALT1 - BUFFER FOR ALTERNATE ITEMS ALT2 - BUFFER FOR ALTERNATE ITEMS - ITEM NUMBER IN ORIGINAL LIST - ITEM NUMBER IN STRIPPED LIST 11 12 FUNCTION SUBPROGRAMS REQUIRED NONE SUBROUTINE UNIQUE(ARR. N. M) INTEGER ALTI (MD , ALT2( MD , ARR( N, MD 11=1 12=1 DO 10 L=1,M ALT1(L)=ARR(I1,L) 10 CONTINUE DO 90 LP=1,N DO 20 L=1,M ARR( 12, L) = ALT1(L) 20 CONTINUE 12=12+1 DO 40 KTR=1.N I1=I1+1 IF (I1 .GT. N) GO TO 100 DO 30 L=1.M ALT2(L) = ARR(I1,L) 30 CONTINUE DO 40 L=1,M IF (ALT1(L) .NE. ALT2(L)) GO TO 50 40 CONTINUE DO 60 L=1,M 50 ARR( 12, L) = ALT2( L) 60 CONTINUE 12=12+1 DO 89 KTR= 1, N 11=11+1 IF (II .GT. N) GO TO 100 DO 70 L=1,M ALT1(L)=ARR(I1,L) CONTINUE 70 DO 80 L=1,M IF (ALT1(L) .NE. ALT2(L)) GO TO 90 80 CONTINUE 90 CONTINUE 100 N= 12-1 RETURN END

# CHISQ, QUASI-STRUCTURED, IN-LINE COMMENTS

C CALCULATES DEGREES OF FREEDOM AND CHI-SQUARE C FOR A GIVEN CONTINGENCY TABLE OF OBSERVED FREQUENCIES SUBROUTINE CHISQ(MAT, N, M, CS, DEG, ERR, RTOT, CTOT) INTEGER ERR, DEG, PTR REAL MAT DINENSION MAT(100), RTOT(N), CTOT(M) MAXIMUM NUMBER OF CELLS ALLOWED IS 190 . • OF CELLS = • OF ROWS \* • OF COLUMNS C NM=N×M ERR=0 CS=0.0 FIND DEGREES OF FREEDOM C DEG=(N-1)\*(M-1) IF (DEG .GT. 0) CO TO 10 C NUMBER OF DECREES OF FREEDOM IS ZERO ERR=2 RETURN C COMPUTE TOTALS OF ROWS 10 DO 20 I=1,N RTOT(I)=0.0 PTR= 1-N DO 20 J=1, M PTR=PTR+N RTOT( I) = RTOT( I) + MAT( PTR) 20 CONTINUE COMPUTE TOTALS OF COLUMNS C PTR POINTS TO CELL IN ARRAY C PTR=0 DO 30 J=1,M CTOT(J)=0.0 DO 30 I=1,N PTR=PTR+1 CTOT( J) = CTOT( J) + MAT( PTR) CONTINUE 30 COMPUTE GRAND TOTAL C GTOT=0.0 DO 40 I=1.N GTOT=GTOT+RTOT(1) CONTINUE 40 C COMPUTE CHI SQUARE PTR=0 DO 50 J=1.M DO 50 I=1.N PTR= PTR+1 EXPT=RTOT( I) \*CTOT( J) /GTOT IS EXPECTED VALUE LESS THAN 1? IF (EXPT .LT. 1.0) ERR=1 CS=CS+(MAT(PTR)-EXPT)\*(MAT(PTR)-EXPT)/EXPT C CONTINUE 50 IF (NM .NE. 4) GO TO 70 COMPUTE CHI SQUARE FOR 2 BY 2 TABLE (SPECIAL CASE) CS=GTOT\*(ABS(MAT(1)\*MAT(4)-MAT(2)\*MAT(3))-GTOT/2.0)\*\*2 C 60 /(CTOT(1)\*CTOT(2)\*RTOT(1)\*RTOT(2)) 1 70 RETURN END

C-3

\*

### OFFICE OF NAVAL RESEARCH, CODE 455 TECHNICAL REPORTS DISTRIBUTION LIST

Director, Engineering Psychology Programs, Code 455 Office of Naval Research 800 North Quincy Street Arlington, VA 22217 (5 cys)

Col. Henry L. Taylor, USAF OAD (E&LS) ODDRE&E Pentagon, Room 3D129 Washington, D.C. 20301

Director, Statistics and Probability Program, Code 436 Office of Naval Research 800 North Quincy Street Arlington, VA 22217

Commanding Officer ONR Branch Office Attn: Dr. J. Lester Building 114, Section D 666 Summer Street Boston, MA 02210

Dr. Bruce McDonald Office of Naval Research Scientific Liaison Group American Embassy, Room A-407 APO San Francisco, CA 96503

Naval Research Laboratory Attn: Code 5707 Washington, D.C. 20375

Office of the Chief of Naval Operations, OP987H Personnel Logistics Plans Department of the Navy Washington, D.C. 20350

Commander Naval Air Systems Command Human Factors Programs, AIR 340F Washington, D.C. 20361

Mr. T. Momiyama Naval Air Systems Command Advance Concepts Division, AIRO3P34 Washington, D.C. 20361 Defense Documentation Center Cameron Station Alexandria, VA 22314 (12 cys)

Dr. Stephen J. Andriole Acting Director, Cybernetics Technology Office Advanced Research Projects Agency 1400 Wilson Blvd. Arlington, VA 22209

Director, Information Systems Program, Code 437 Office of Naval Research 800 North Quincy Street Arlington, VA 22217

Commanding Officer ONR Branch Office Attn: Dr. Charles Davis 536 South Clark Street Chicago, IL 60605

Commanding Officer ONR Branch Office Attn: Dr. E. Gloye 1030 East Green Street Pasadena, CA 91106

Director, Naval Research Laboratory Technical Information Division Code 2627 Washington, D.C. 20375 (6 cys)

Mr. Arnold Rubinstein Naval Material Command NAVMAT 08T24 Department of the Navy Washington, D.C. 20360

Commander Naval Air Systems Command Crew Station Design, AIR 5313 Washington, D.C. 20361

Commander Naval Electronic Systems Command Human Factors Engineering Branch Code 4701 Washington, D.C. 20360 Mr. James Jenkins Naval Sea Systems Command Code 06H1-3 Washington, D.C. 20362

Director Behavioral Sciences Department Naval Medical Research Institute Bethesda, MD 20014

Chief, Aerospace Psychology Division Naval Aerospace Medical Institute Pensacola, FL 32512

Bureau of Naval Personnel Special Assistant for Research Liaison PERS-OR Washington, D.C. 20370

Dr. Fred Muckler Navy Personnel Research and Development Center Manned Systems Design, Code 311 San Diego, CA 92152

LCDR P.M. Curran Human Factors Engineering Branch Crew Systems Department Code 4021 Naval Air Development Center Johnsville Warminster, PA 18950

Human Factors Section Systems Engineering Test Directorate U.S. Naval Air Test Center Patuxent River, MD 20670

Human Factors Engineering Branch Naval Ship Research and Development Center, Annapolis Division Annapolis, MD 21402

Human Factors Department N215 Naval Training Equipment Center Orlando, FL 32813

Dr. Gary Poock Operations Research Department Naval Postgraduate School Monterey, CA 93940 Dr. James Curtin Naval Sea Systems Command Personnel & Training Analyses Office NAVSEA 074C1 Washington, D.C. 20362

Dr. George Moeller Human Factors Engineering Branch Submarine Medical Research Laboratory Naval Submarine Base Groton, CT 06340

Mr. Phillip Andrews Naval Sea Systems Command NAVSEA 0341 Washington, D.C. 20362

Navy Personnel Research and Development Center Management Support Department Code 210 San Diego, CA 92152

Navy Personnel Research and Development Center Code 305 San Diego, CA 92152

LCDR William Moroney Human Factors Engineering Branch Code 1226 Pacific Missile Test Center Point Mugu, CA 93042

Dr. John Silva Man-System Interaction Division Code 823, Naval Ocean Systems Center San Diego, CA 92152

Naval Training Equipment Center Attn: Technical Library Orlando, FL 32813

Dr. Alfred F. Smode Training Analyses and Evaluation Group Naval Training Equipment Center Code N-00T Grlando, FL 32813

Dr. A.L. Slafkosky Scientific Advisor Commandant of the Marine Corps Code RD-1 Washington, D.C. 20380 Mr. J. Barber Headquarters, Department of the Army Army, DAPE-PBR Washington, D.C. 20546

Dr. Edgar M. Johnson Organization and Systems Research Laboratory U.S. Army Research Lab 5001 Eisenhower Avenue Alexandria, VA 22333

U.S. Air Force Office of Scientific Research Life Sciences Directorate, NL Bolling Air Force Base Washington, D.C. 20332

Lt. Col. Joseph A. Birt Human Engineering Division Aerospace Medical Research Lab. Wright Patterson AFB, OH 45433

Dr. Robert Williges Human Factors Laboratory Virginia Polytechnic Institute 130 Whittemore Hall Blacksburg, VA 24061

Dr. Gershon Weltman Perceptronics, Inc. 6271 Variel Avenue Woodland Hills, CA 91364

Dr. H. Rudy Ramsey Science Applications, Inc. 40 Denver Technological Center West 7835 East Prentice Avenue Englewood, C0 80110

Dr. Jesse Orlansky Institute for Defense Analyses 400 Army-Navy Drive Arlington, VA 22202

Dr. Stanley Deutsch Office of Life Sciences HQS, NASA 600 Independence Avenue Washington, D.C. 20546 Dr. Joseph Zeidner Acting Technical Director U.S. Army Research Institute 500 Eisenhower Avenue Alexandria, VA 22333

Technical Director U.S. Army Human Engineering Labs Aberdeen Proving Ground Aberdeen, MD 21005

U.S. Army Aeromedical Research Lab. Attn: CPR Gerald P. Krueger Ft. Rucker, AL 36362

Dr. Donald A. Tompiller Chief, Systems EngineeringBranch Human Enginering Dirvision USAF AMRL/HES Wright-Patterson AFB, OH 45433

Air University Library Maxwell Air Force Base, AL 36112

Dr. Arthur I. Siegel Applied Psychological Services, Inc. 404 East Lancaster Street Wayne, PA 19087

Dr. Robert R. Mackie Human Factors Research, Inc. Santa Barbara Research Park 6780 Cortona Drive Goleta, CA 93017

Dr. Meredith Crawford 5606 Montgomery Street Chevy Chase, MD 20015

Dr. Robert G. Pachella University of Michigan Department of Psychology Human Performance Center 330 Packard Road Ann Arbor, MI 48104

Director, National Security Agency Attn: Dr. Douglas Cope Code R51 Ft. George G. Meade, MD 20755 Journal Supplement Abstract Service American Psychological Association 1200 17th Street, NW Washington, D.C. 20036 (3 cys)

Director, Human Factors Wing Defense & Civil Institute of Environmental Medicine Post Office Box 2000 Downsville, Toronto, Ontario CANADA

Naval Electronics Laboratory Center Advanced Software Technology Div. Code 5200 San Diego, CA 92152

Mr. Kin B. Thompson Technical Director Information Systems Division OP-91T Office of the Chief of Naval Operations Washington, D.C. 20350

Stephen Fickas NOSC San Diego, CA 92152 Dr. William A. McClelland Human Resources Rearch Office 300 N. Washington Street Alexandria, VA 22314

Dr. A.D. Baddeley Director, Applied Psychology Unit Medical Research Council 15 Chaucer Rd. Cambridge, CB2 2EF ENGLAND

Capt. Grace M. Hopper NAICOM/MIS Planning Borad OP-916D Office of the Chief of Naval Operations Washington, D.C. 20350

Advanced Research Projects Agency Information Processing Techniques 1400 Wilson Blvd. Arlington, VA 22209

Computer & Information Science Lab Center Ohio State University Columbus,OH 43210