# Managing Cybersecurity Risk Through Operational Resilience: Lessons from the Department of Defense

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## CERT defines Operational Resilience as:

The emergent property of an organization that can continue to carry out its mission in the presence of operational stress and disruption that does not exceed its operational limit.

### Iran-U.S. RQ-170 incident has defense industry saying 'never again' to unmanned vehicle hacking

May 3, 2016 By John Keller

Editor

#### THE MIL & AERO COMMENTARY, 3 May 2016. If

there's anything that continues to haunt U.S. military unmanned vehicle development, it's the December 2011 Iran-U.S. RQ-170 incident in which Iranian military cyber warfare experts commandeered a U.S. Lockheed Martin RQ-170 Sentinel stealth drone operating near the Iranian city of city of Kashmar.



Navy, Industry Partners Are 'Under Cyber Siege' by Chinese Hackers. Review Asserts

Hacking threatens U.S.'s standing as world's leading military power, study says

By Gordon Lubold and Dustin Volz

WASHINGTON-The Navy and its industry partners are "under cyber siege" by Chinese

hackers and others who have stolen national security critical weaknesses that threaten the U.S.'s standing a internal Navy review concluded

The New York Times

Drone Maker D.J.I. May Be Sending Data to China, U.S. Officials Say



China proudly debuts its new stealth jet it built 'by hacking into US computers and stealing plans'

- . Two of the stealth planes carried out a flyby demonstration at an air show
- Analysts said the brief and cautious J-20 routine answered few questions
- · Previous reports claimed the design was similar to US fighter planes
- . Earlier this year Chinese national. Su Bin. 51, was sent to prison for his part in

35 and F-22 fighter iets

Year-old router bug exploited to steal

sensitive DOD drone, tank documents

Hacker who offered Air Force, Army docs claimed to have exploited known Netgear FTP flaw. AN GALLAGHER - 7/11/2018, 6:18 PM





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### U.S. Navy considers possibility of cyber attack after another ship collision

U.S. Navy officials have gone on record to say hacking will be looked at as a possibility as the cause of the USS John S. McCain collision.

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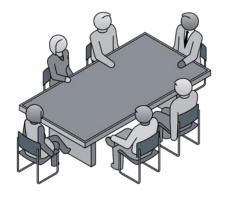
## With Cyber Risk, Who Is The Enemy?







### But what about...



#### Third Party Risk:

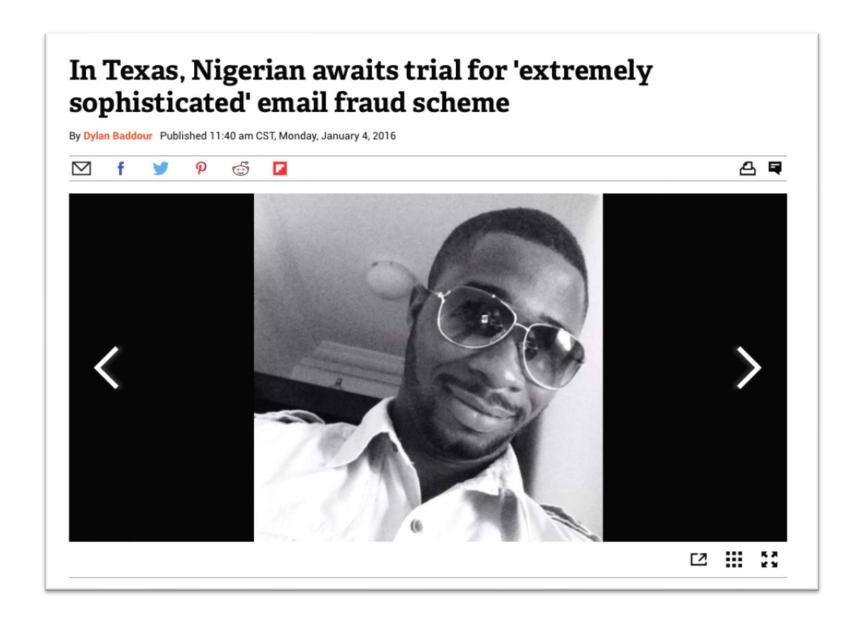
- 57% of companies believe they do not have adequate visibility into their subcontractors, and 21% are unsure.
- Within the FS industry, 81% believe they do not have adequate visibility.

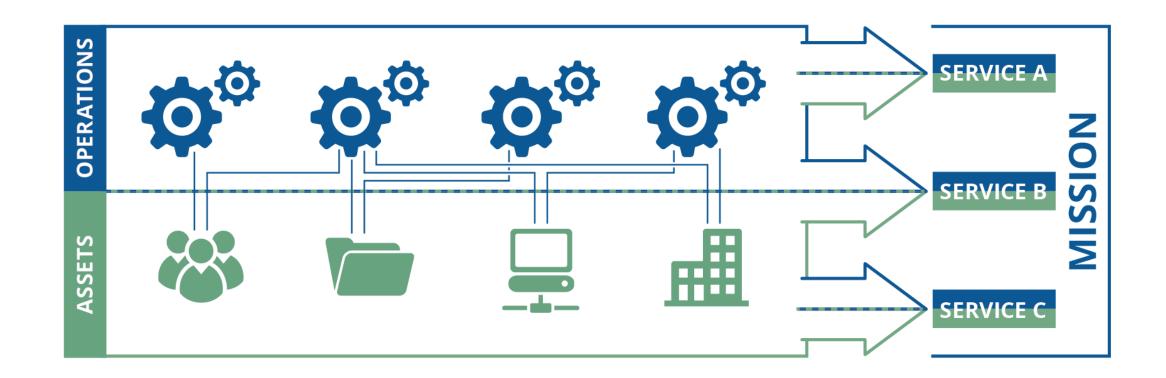
(Deloitte Extended Enterprise Risk Management Survey 2018)

#### **Insider Threat:**

- 25% of cyber attacks are originated by an insider, and 36% of those are unintentional/accidental
- 95% of organizations provide security awareness training to their employees at least once per year
- 55% of security decision-makers reported that their C-level executives were in most need of awareness training

(2018 State of Cybercrime Survey, CERT and CSO)







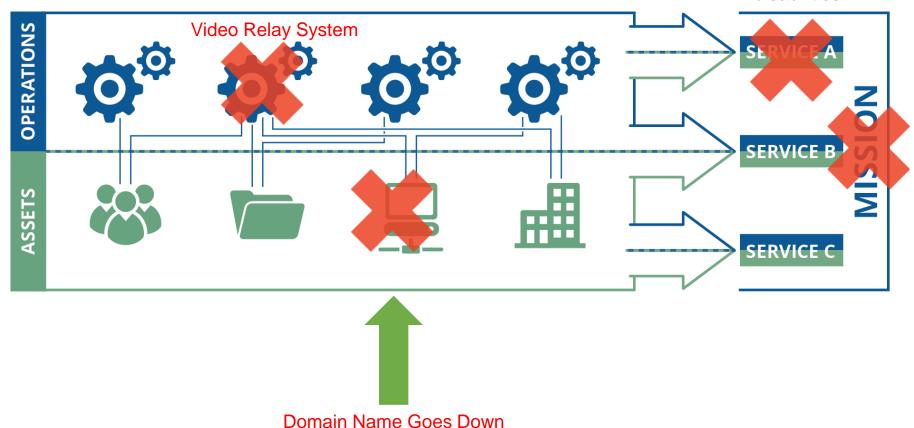
Sorenson Communications, a Utah-based telecommunications provider, received a whopping \$3 million fine from the Federal Communications Commission (FCC) on Friday for failing to renew a crucial domain name used by a part of the local 911 emergency service.

The affected service was the Video Relay System (VRS), a video calling service that telecommunication firms must provide to deaf people and others people with vocal disabilities so they can make video calls to 911 services and use sign language to notify operators of an emergency or crime.

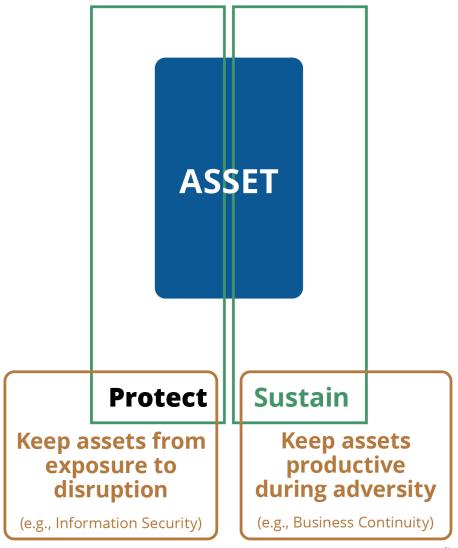
https://www.bleepingcomputer.com/news/technology/us-telco-fined-3-million-in-domain-renewal-blunder/

### Sorenson Communications

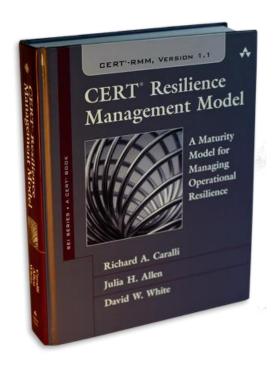
Provide 911 capability to deaf and those with vocal disabilities



## Operational Resilience Starts at the Asset Level



## CERT Resilience Management Model



Engineering	
ADM	Asset Definition and Management
CTRL	Controls Management
RRD	Resilience Requirements Development
RRM	Resilience Requirements Management
RTSE	Resilient Technical Solution Engineering
SC	Service Continuity

Enterprise Management		
COMM	Communications	
COMP	Compliance	
EF	Enterprise Focus	
FRM	Financial Resource Management	
HRM	Human Resource Management	
ОТА	Organizational Training and Awareness	
RISK	Risk Management	

Operations	
AM	Access Management
EC	Environmental Control
EXD	External Dependencies Management
ID	Identity Management
IMC	Incident Management and Control
KIM	Knowledge and Information Management
PM	People Management
ТМ	Technology Management
VAR	Vulnerability Analysis and Resolution

Process Management	
MA	Measurement and Analysis
MON	Monitoring
OPD	Organizational Process Definition
OPF	Organizational Process Focus

## Operational Resilience Management



Comprehensive non-prescriptive guidance on what to do to manage operational resilience

**Process Dimension** 



## Institutionalization and Improvement

### Making it stick

Proven guidance for institutionalizing processes so that they persist over time

### Capability Dimension

### Want to know more?

- Research Areas Include:
- Cyber Intelligence
- Digital Forensics
- Enterprise Risk Management
- Insider Threat
- Measurement and Analysis
- Network Situational Awareness
- Secure Development
- System and Platform Evaluation