

# DRMS WORLD

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July/August 2007



Defense Logistics Agency

*The  
Defense Logistics  
Agency  
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United States  
Department of  
Defense agency*



Defense Reutilization and  
Marketing Service

Our DRMS Vision

*DoD's Provider  
of Choice for  
Worldwide  
Reuse,  
Recycling and  
Disposal  
Solutions*

## Live from Battle Creek

Dail goes on location for Director's Call. Says today's war effort is largest in modern times.

(see story on page 3)



## "You have done your job"

Peters reports back to DRMS workforce

(see story on page 4)



## Lean Six Sigma

Wright Patterson takes another look at its operations

(see story on page 10)



## On track in Iraq

Deployed team gets inventories in order at four DRMOS

(see story on page 16)



## Stay on target

Outdated tanks used for target practice by pilots in training

(see story on page 20)



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# DRMS WORLD

July/August 2007  
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*from the Defense Logistics Agency*

## GAO Report Recognizes DLA's Excess Property Program Improvements

The Defense Logistics Agency has significantly improved its handling of excess military property, specifically F-14 parts, according to a recent Government Accountability Office report.

The Aug. 1 report monitored DLA's excess property sales from September 2006 to March 2007. During that time, GAO identified only two instances in which sensitive items were inadvertently sold outside the Department of Defense. In September, 295 items were released for sale inappropriately.

In February 2007, 1,385 general hardware-type parts that could be used on an F-14 and other aircraft were sold to the public. However, DLA identified this mistake immediately and has since recovered all but two of those items.

DLA voluntarily stopped the sale, transfer and donation of all F-14 parts January 26, limiting those items to reuse by the military services only.

Since July 2006, the Defense Reutilization and Marketing Service, a DLA field activity, has taken several important steps to prevent improper sales of military equipment to the public. Those include changing the way property is grouped in lots for sale; increasing scrutiny of items before sale; tightening controls on the release of property; creating a post-sale review and retrieval process; and designating some items as controlled with strict processes to prevent their sale to the public.

"We've made significant progress in tightening our control of sensitive military equipment, as GAO's recent report confirms," said Lt. Gen. Robert T. Dail, director of the Defense Logistics Agency. "We are pleased that GAO's examination reflects the actions we have taken over the past year to ensure national security and proper reutilization and sale of government property. We promise to continue these efforts."

DRMS, a field activity of Defense Logistics Agency, provides DOD units worldwide with critical disposal services for material no longer needed for national defense. DRMS is responsible for property reuse (including resale), hazardous property disposal, demilitarization, precious metals recovery and recycling program support.

DLA provides supply support, and technical and logistics services to the U.S. military services and several federal civilian agencies. Headquartered at Fort Belvoir, Va., the agency is the one source for nearly every consumable item, whether for combat readiness, emergency preparedness or day-to-day operations.

## Director focuses on DLA's historic mission

DLA faces most significant war effort challenges in decades

BY MICHAEL  
McCARTHY  
DRMS PUBLIC  
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Army Lt. Gen. Robert Dail, Defense Logistics Agency (DLA) director, traveled to Battle Creek, Mich., for his quarterly Director's Call July 17. "It's very exciting to be here in Battle Creek with the Defense Logistics Information Service (DLIS) and the Defense Reutilization and Marketing Service (DRMS)," Dail said to open his remarks.

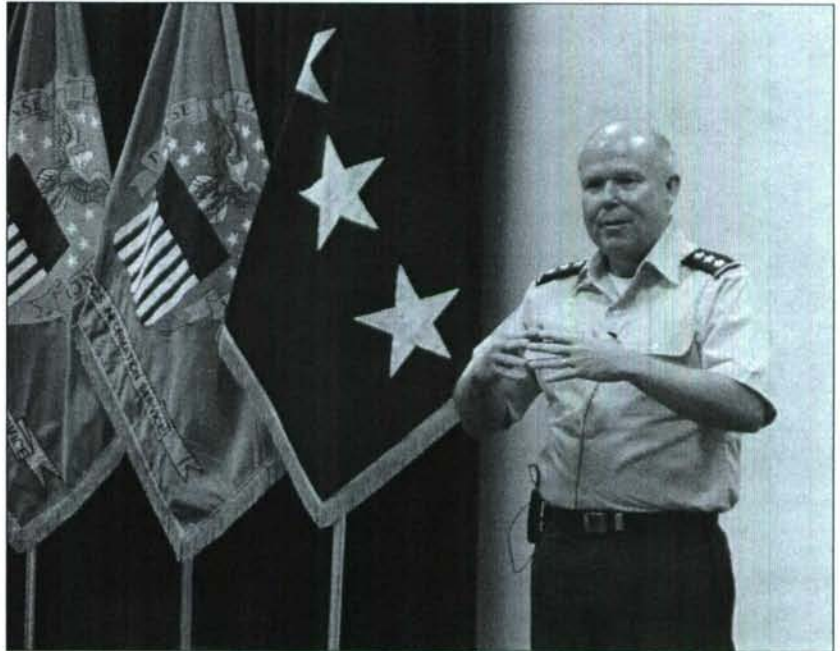
"One of the great opportunities of being the director of a large defense organization is to go all over the country, all over the world, to meet and talk to people," Dail said.

Dail was accompanied on stage by DRMS Director, SES Paul Peters and Marine Col. John Fitzgerald, DLIS commander. Dail joked with Fitzgerald about the short time remaining in his tenure and thanked him for doing good work on behalf of DLIS for the last two years. In a change of command ceremony held four hours later, Fitzgerald was replaced by Marine Col. Laura Sampsel.

"There have been a lot of changes to DLA's leadership, but there's still continuity," Dail said. "Fifty percent of senior leadership has changed in the last ten and a half months. Some people ask if it's a vulnerability. It's an opportunity for the organization to grow."

"We're a purple organization, a joint organization. Talent comes from all across the services, all across our civilian membership," he said.

He described how the supply chain begins and ends here with the work being done in Battle Creek.



Defense Logistics Agency Director Army Lt. Gen. Robert Dail visits the Hart-Dole-Inouye Federal Center in Battle Creek for the July 17 Director's Call. "One of the great opportunities of being the director of a large defense organization is to go all over the country, all over the world, to meet and talk to people," Dail said.

"DLIS is really at the heart of all that," Dail said. "It's at the ground level, building a foundation for all the information we need to be DLA, so that we can do our job to support our warfighting clients." A new aspect of the DLIS mission will be to help with establishing demil codes at the beginning of an item's lifecycle.

Dail saw unique challenges ahead for DRMS. "This is the largest military campaign in modern times," he said. "This will be as significant for DLA as the end of the Vietnam War... We're entering a phase of operation where DRMS will be, with DDC, our visual impact and point with the warfighter overseas."

Although he foresaw DRMS and the Defense Distribution Center remaining separate business units within DLA, Dail said, "Forward and reverse logistics have become the norm and are expected now." Warfighter

cont'd on pg. 6 ►

'You have done your job'

## DRMS director talks about past 11 months

When DRMS Director Paul Peters, SES, met with the workforce in August 2006, he reviewed the events leading up to and the way ahead to respond to the July 2006 Congressional Hearing. He continually repeated the phrase "Do your job," throughout the meeting. But the message and tone were different at the DRMS Director's Call in July 2007.



Paul Peters, SES  
DRMS director

"I'm here to tell you that you have done your job," he said. Peters told the audience that a July meeting with the Government Accountability Office (GAO) had positive outcomes, especially compared to the GAO report and Congressional hearing of a year ago. He

said the GAO representatives at the latest meeting were impressed with the action taken by DRMS in a short time, and that "... Lt. Gen. Dail (DLA director) was very pleased with our progress."

The director said that long hours and hard work from people at every DRMS field site made the improvements possible, along with changes to control processes.

Peters presented director's coins to several employees to recognize the accomplishments that they and the teams in the field made in the past eleven months. The recipients were Tina Aldrich for reutilization, Brian Moravek for operational reviews, Matt Pausch for hearing preparation, Bob Thompson for the Controlled Property Centers, Neil Watters for modification to the sales contract, and James Wickemeyer for the automation and web reviews to identify property that should not be sold.

Major changes that DRMS has accomplished in property controls are:

- Restructured batch lot/ local stock number process
- Conducting operational reviews at all DRMO sites
- Drafted more stringent language for Export Controlled Property
- Proposed a policy revision to destroy F-14 property and hold Munitions Commerce Control list items for long-term reuse
- Established multiple check points at pre sale and point of sale transactions
- Increased reutilization of property through use of web and customer notifications

Peters also discussed the importance of the Area of Responsibility (AOR) mission and the critical role of DRMS in its success. The formal Emergency Essential (EE) program for employees to serve in the AOR is "a key piece to the DRMS mission," he said. Peters took time out during the director's call to recognize several employees across DRMS headquarters and field sites with the DLA Meritorious Civilian Service Award for their valiant service in Kuwait, Iraq, and Afghanistan.

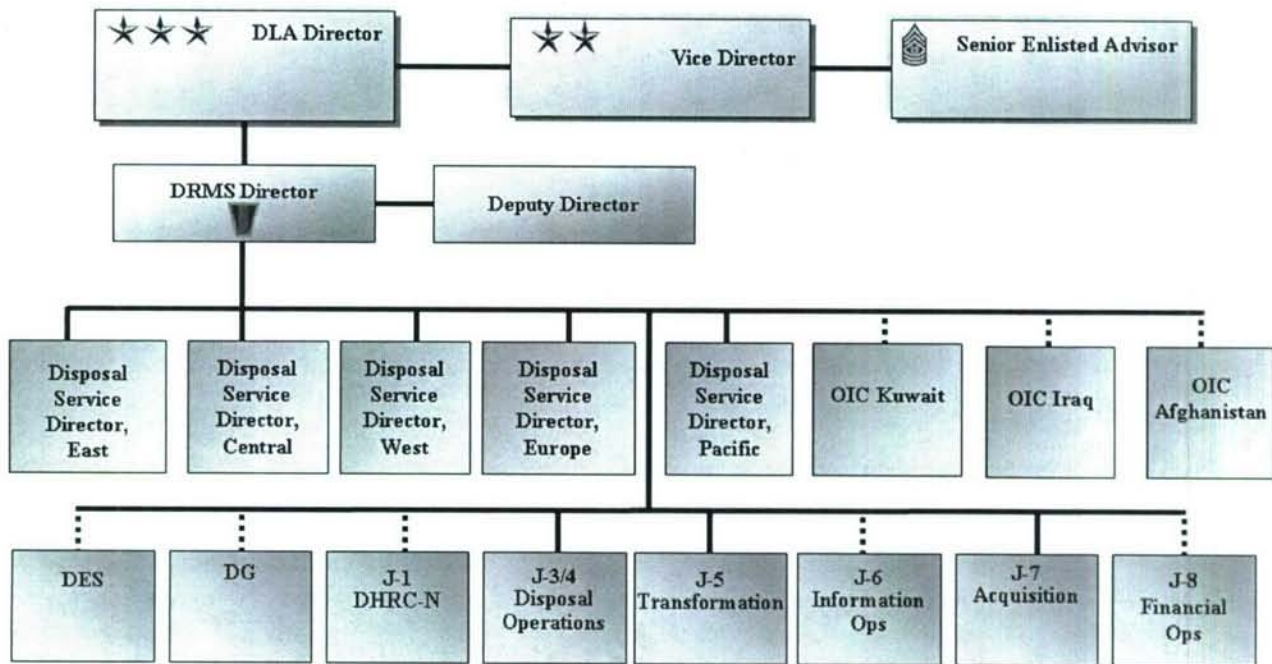
Also on the mind of many employees was the reorganization of DRMS, which Peters addressed. He showed new organization charts that reflected planning that began early in 2007. The new organization structures DRMS in alignment with DLA. Regional Disposal Services directors (formerly called Forward Support Team chiefs) will report directly to the DRMS director.

The new structure reflects what the director called a "boots on the ground and less on the desk," work philosophy that emphasizes accountability at the point of execution to meet the customers needs and better support DLA's BRAC implementations over the next two years. As part of the reorganization, the "alphabet soup" letter system for the directorates was also changed. Staff sections will now use numerical designations like those used by DLA and our military customers.

"DRMS has written a new history in the last 11 months. We are in closer alignment with DLA. We are where we should be to move forward with DLA and the enterprise reengineering that is unfolding," Peters said at the conclusion of the meeting.

BY KATHY HAUSKNECHT  
DRMS PUBLIC AFFAIRS

# DRMS Organizational Structure



The above chart reflects the philosophy that the DRMS Headquarters exists to support the field. Note that the Regional Disposal Services directors (formerly called Forward Support Team chiefs) report directly to the DRMS director. Specifics on field site organization and details of assignments in the headquarters staff are available to employees at each workplace.

## Sixteen honored

The DRMS Director, Paul Peters, SES, recognized sixteen employees with the DLA Meritorious Civilian Service Award for successful deployments to Kuwait, Iraq, and Afghanistan. He announced the awards during his DRMS Director's Call in July, and thanked them for their dedicated service and commitment.

The award is the second highest honor that DLA bestows to a civilian and recognizes individuals who distinguish themselves by exceptionally meritorious service of major significance to the Defense Logistics Agency.

Those receiving awards were:

Lawrence Edmonds	Sally Wigmore
Corey Dotson	Calvin Bright
Johnny Lee	Gail Brown
Will McCormick	Sam Everett
Rosalie Kleckner	Gary Roberts
Dennis Baxter	Ronald Brooks
Tony Olmo	Sherry Lee
Sherrill Benson	Diane Maxwell

► cont'd from pg. 3

clients expect seamless integration and one stop shopping from the same location whether they are getting new equipment or turning in old.

Warfighters were Dail's top priority throughout his remarks. "They're risking their lives," he said. "We should never accept the status quo as good enough for our troops. We should stretch ourselves to always achieve what is better for them. That should motivate how we organize and deliver our products to them."

"It's important to be here today to tell people about the important contributions of DLIS and DRMS," Dail said. "It's a time of great excitement in the agency. People in the services are asking us to do more and more. You've seen it at DLIS. You're feeling it at DRMS. People want us to do more and more to help them, meet them where they operate and live, carry their burden and support them by taking care of the things we can do."

In the Q&A session he was asked what he saw as DLA's "largest vulnerability." Dail replied, "Your greatest strength can become your greatest weakness. DLA's greatest strength is our standard processes. We have a solid, very well-run bureaucracy. It can be good, but it can also be a weakness." Dail urged DLA employees to customize support for the warfighter and he predicted this would be even more crucial in the next few years.

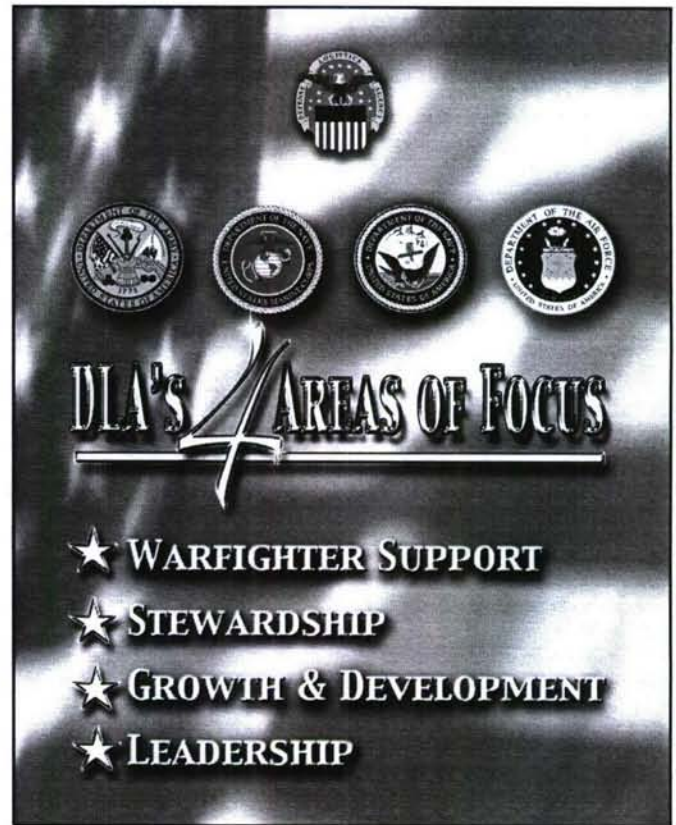
Dail introduced a seven-minute video featuring three DLA employees: Marine Staff Sgt. Shawn Robinson, of the DLA Contingency Support Team in Afghanistan and Iraq; Sherrill Benson, a disposal

service representative from the Rock Island, Ill. Defense Reutilization and Marketing Office and Joe Harig, a quality assurance specialist in Land Supplier Operations at Defense Supply Center Columbus. "You'll feel proud of the fact you work in an agency with people like this," he said. "The spirit of the people in this video will make sure that our greatest strength will not become a weakness."

In the video, Robinson talked about how deploying clarified how important his job was to the warfighter. "People's lives are on the line. You're trying to get those parts as fast as you possibly can. The mission can't be accomplished without your logistician support."

Harig agreed. "You're living with the troops, you're interacting with the troops...It's almost like they adopt you. You work as a team."

The next Director's Call is slated for Nov. 7.



# Protect Personally Identifiable Information

The theft of a laptop containing Privacy Act Information from the Veterans Administration in 2006 and subsequent issues with PA/PII controls at many activities including DLA have further highlighted this issue and significantly changed the world of PA/PII management. Everyone in the Defense Logistics Agency must protect Privacy Act/Personally Identifiable Information. Here are 10 things each of us can do.

Please note: This is a summary only of the guidelines that apply to all elements of PA/PII protection. See the article "*Ways to Protect Privacy Act/Personally Identifiable Information*," on eWorkplace for complete details. Due to space restrictions, the details of some of the very specific steps regarding its protection in electronic media are not included.

**1. Strictly Limit PA/PII Exposure and Retention:**

Be careful with your personal data. Simple actions such as requesting leave or accessing MyPay may require you to expose PA/PII. If you are using standard forms that request PA/PII and are processed locally, simply write "On File." Do not save an electronic copy.

**2. Dispose of PA/PII Data Properly:**

If you have hard copies of PA/PII data that are no longer needed, dispose of it properly:

**3. Limit Downloading of PA/PII:**

There is no need to download personal data kept on electronic systems such as the Employee Online Personnel Folder. If you insist, print it instead of downloading, and take your copy home.

**4. Don't Routinely Upload PA/PII:**

Under no circumstances should you routinely scan and retain your own or other employees' forms or information.

**5. Appropriately Mark All PA/PII Data/Documents:**

All PA/PII is sensitive data. When e-mailing PA/PII data always start the e-mail subject line with the acronym "FOUO," and include the phrase "For Official Use Only" before and after the body of the e-mail and on any attachments. Always encrypt the e-mail using your Common Access Card, or CAC.

**6. Use Cover Sheets to Accompany Printouts of PA/PII:**

**7. Use Securable Storage for PA/PII:**

Lock up any PA/PII documents when not in use. Even if you work in a contained area with little external traffic, the rule still applies.

**8. Password Protect PA/PII Files:**

Many recent disclosure incidents were a result of unprotected files available for viewing by unauthorized personnel. The three most common files in this category are Excel spreadsheets, Microsoft Word documents and Adobe PDF files.

**9. Use the Appropriate Storage/Media System for PA/PII:**

When in doubt regarding PA/PII storage, two rules always apply: Don't assume it's OK to store, and ask your local Privacy Act point of contact if a particular storage media or system is appropriate for PA/PII.

**10. Avoid Use of Public Folders/Shared Folders for PA/PII:**

There are currently no approved public, shared or eWorkplace folders for unencrypted PA/PII.



The above tips are only a brief summary of how to protect your PII. See the complete article at <https://today.dla.mil/news/headlines/2007/article22532.htm>

# Only the few, the proud, and the safe can gain VPP status in new recognition program

BY KATHY  
HAUSKNECHT  
DRMS  
PUBLIC  
AFFAIRS



The banner at the top of the DLA Today & Tomorrow Web page bears the slogan "Focusing on Safety for Mission Success" and is accompanied by the Voluntary Protection Program (VPP) logo. Defense Logistics Agency Director Army Lt. Gen. Robert Dail, sent an email to the

workforce in February outlining the importance of safety and also referred to the program. But just what is VPP?

Bob Mrva, VPP program manager for the Defense Logistics Agency Enterprise Support –Battle Creek, has the answers.

Mrva explained that VPP is a recognition program developed by the Labor Department's Occupational Safety and Health Administration (OSHA). It recognizes organizations where safety has become a mainstay in the employees' culture. The voluntary program is made up of four major elements: management leadership and employee involvement, worksite analysis, hazard prevention and control, and safety and health training.

Currently, the DRMS headquarters in Battle Creek, DRMOs Texarkana, Stockton and Mechanicsburg, and the DEMIL Center at Lone Star are being looked at for the program.

Approval into VPP does not happen overnight. To qualify for the program, organizations undergo a study of where gaps in its overall safety and health program exist. Later, OSHA

safety and health experts perform a rigorous on-site evaluation of the organizations. Mrva explained that although an analysis has been completed for DLIS and DRMS, the evaluations won't take place until a year or more from now.

Involvement of employees at every level is key to being approved. "Culture

is key. It (safety) becomes a core value and not just a priority," he said. If an employee sees something they think is unsafe they should report it. Whether it's a carpet tile coming up or an outlet that doesn't work, employees should notify the appropriate personnel.

Employees at the Hart-Dole-Inouye Federal Center can call the Facilities Hotline number at extension 4966 to report a facilities condition in need of repair. Staff at field sites should work with their supervisors to ensure all know the local methods for addressing workplace safety, and remember that employee involvement at all levels is especially important in places where hands on work is going on.

Additionally, supervisors and leadership should encourage, not discourage, safety and health in the workplace. "You have a right to report a hazard without fear of retribution," Mrva said.

Mrva noted that sometimes safety is as simple as picking up a paper clip on a stairway. "It doesn't always have to involve a safety officer."


The work of other offices contributes to a successful safety and health program. Programs such as emergency preparedness training or hazardous weather bulletins are other aspects that complement a safety program.

The end result Mrva says, "We want you to go home the same way you came in – unhurt." And that's especially important because of the role that DLA plays in current times. As the DLA director pointed out in his February memo to the workforce, "A workplace injury means that we not only failed the employee, but also the warfighter that the employee supports."

*"Focusing on Safety for Mission Success"*  
Occupational Safety & Health Administration  
Voluntary Protection Program



Although safety can be as easy as picking up a paper clip on a stairway, gaining star status in the new safety program requires passing a rigorous on-site evaluation.

 More information about VPP can be found at:  
<http://www.osha.gov/dcsp/vpp/index.html>



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# Do 1 Thing...Communication

*The following is an excerpt from the Do 1 Thing series which focuses on different disaster preparedness topic each month. This month the focus is on communication. Other topics covered include water, food, sheltering risk, and special items. The Do 1 Thing initiative is intended to motivate employees and their families to be prepared for all hazards and become disaster resilient. Past articles can be found on the DRMS pages of DLA Today & Tomorrow.*

## THE GOAL:

Have the ability to locate and communicate with family members during a disaster.

### To Do List:

- Designate an outside the area contact and make sure all family members have the number.
- Program ICE numbers into all family cell phones.
- Have an old-fashioned phone (not cordless) standing by in case of a power failure.
- Have an car charger for your cell phone for extended power outages.
- Designate an evacuation reunion site and make sure family members know where it is.

We have more ways to communicate today than we ever have before. It is easy to get used to staying in touch with cell phones, pagers, and email, but disasters change things.

Cell phones have been proven to be very unreliable during disasters. The networks quickly become overloaded with people trying to reach friends and family. Cell towers and other communications infrastructure may also be affected by the event.

Overloading is just one thing that can go wrong with electronic communication devices during a disaster. They also rely on local equipment (switches, cables, towers, etc.), most of which requires electricity to operate. If the electricity is out in any area the system may not be fully operational. Also, most devices rely in some part on the local phone system. If the local phone system is affected, or is overloaded, your device may not be fully

operational.

Also remember that if your home loses power, cordless phones and internet (Voice Over IP) phones will not work. Phones with cords will keep working because they get power directly from the phone company.

Local phone calls and long distance calls work on different circuits. When local circuits are overloaded, you may still be able to make long distance calls.

Choose a friend or relative outside of the local calling area to be your "outside the area" contact. Make sure that family members carry that phone number with them. If something happens when your family is not together, and you are not able to reach each other, each family member can call the outside the area contact and leave a message for the others.

### **In Case of Emergency (ICE)**

If you are injured and not able to give information, police and hospital personnel may not be able to contact your family right away. But if you have a cell phone, that information can be provided to emergency personnel. Here's how.

1. Create a new contact in your cell phone's phone book
2. Name the contact ICE
3. Enter the phone numbers for the person you would like to have notified if you have a medical emergency

# Lean Six Sigma cuts wasted steps at Wright Patterson

BY TIM HOYLE  
DRMS  
PUBLIC AFFAIRS

It has long been said that the shortest distance between two points is a straight line, and using Lean Six Sigma techniques helped

“We found we had some natural bottlenecks,” McGuire said. “The two long rollers leading toward the back create lots of wasted space and some of the doors we are using now are hard for the longer trucks to back into easily.” The team considered moving the rollers crucial to expediting the flow of property.

The team realized that some simple changes like switching the doors used for property turn-in and rearranging their floor space would cut in half the distance property would have to move. This greatly saves time and Groothuis said it also reduces chances for losing or damaging items.

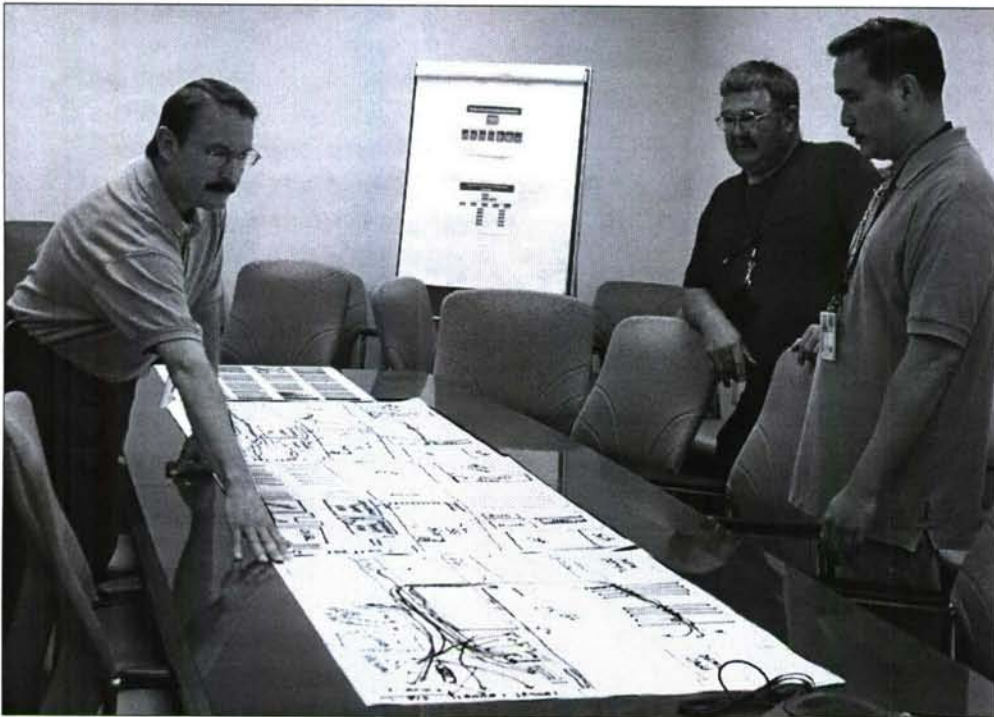
“It’s also safer since there are fewer people crossing paths,” Groothuis said. “There will be less chance of people walking in front of a forklift when we are finished.”

Other changes include moving the work leader and receiving documentation area from the warehouse into the office attached to the receiving area. The move would reduce the amount of dirt coming in contact with sensitive computers and the background noise when the customer service personnel are trying to schedule property turn-in with customers. Not only does this change allow for closer communication with the receivers, it also helps ensure

received material does not move until barcodes are affixed to it. Thus there is

less chance for an item getting on the shelf unprocessed.

Property that cannot be accepted will also be affected by the changes. The rack where it is kept will be moved closer to the receiving ▶



Casey McGuire (left), Eric Reyes and John Reed study the maps and charts showing how property will flow in the future.

employees at DRMO Wright Patterson see that the lines their incoming property followed were far from straight.

A team led by Marvin Groothuis, a Lean Six Sigma green belt, met from April 30 through May 4 to consider how they might improve operational efficiency. Joining Groothuis were

Casey McGuire, a DRMS quality assurance specialist, and MEO members

Eric Reyes and John Reed. The team used methods like “value stream maps,” a “waste walk” and “spaghetti maps” to study the floor plans and follow the ways property moves in search of a better path to the ultimate disposal of each item.

**The team used methods like “value stream maps,” a “waste walk” and “spaghetti maps” to study the floor plans and follow the ways property moves in search of a better path to the ultimate disposal of each item.**

► area and further from the exit door for better control of the material. Items that require demilitarization will also be affected. They will be moved to a recently vacated area will also improve the use of floor space and help keep the property flow in the right direction. Creating an area for outgoing scrap near the door will also help the property flow by allowing closer access to the truck being loaded, thus reducing load times.

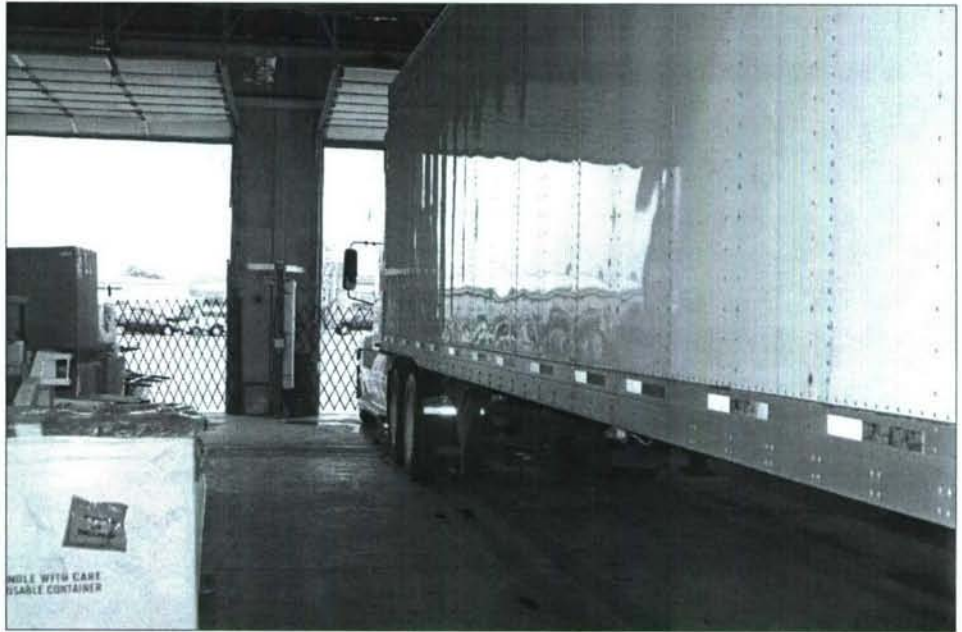
While the number of people on the team for the Lean Six Sigma event was small, Groothuis feels the Lean process will deliver big changes. "This was totally new," he said. "I had some ideas coming into it, but nothing like what the team came up with. I wanted them to be creative and they really came through."

**"... the team was successful because it had a good facilitator in Groothuis."**

**— Casey McGuire**

McGuire said part of the reason the team was successful was because it had a good facilitator in Groothuis. One of the things all the team members agreed upon was that it was much easier to be creative when they were assured all ideas were open for consideration.

Lean Six Sigma is part of the Defense Department's initiative for continuous process improvement. Its methods are designed to help users achieve the fastest rate of improvement in customer satisfaction, cost, quality, and process speed.



In the future, trucks will enter through the door on the left for increased safety.



Work stations located in a noisy warehouse area will move to a quieter, more productive office space nearby.

# Telling the reutilization story

Army magazine helps warfighters learn about DRMS resources

BY KATHY HAUSKNECHT DRMS PUBLIC AFFAIRS

When Russell Manuel began working at the Hart-Dole-Inouye Federal Center in July 2006, he ran into an age-old image problem with the Defense Reutilization and Marketing Service (DRMS). It was the same problem he sometimes encountered as the site lead at DRMO Huntsville, Ala. Some in the services still perceived DRMS as a place to turn in your junk and not a viable inventory source.

So when Manuel would tell them about the wide range of usable property that DRMS has, he would watch the look of surprise cross their faces.

Because he had been telling the DRMS story so often, he easily transitioned to his new position as a property disposal specialist,

responsible for marketing DRMS services to the Army Inventory Control Points.

Manuel began researching various Army publications to place articles about DRMS in. He came across the PS Magazine and liked the comic book style of the publication.

It also seemed to be a good fit. The monthly maintenance publication for all the Army, PS provides information to soldiers assigned to combat and combat support units and all soldiers with unit maintenance and supply duties.

Additionally, his coworker Carol Fix, who is an Army veteran, told Manuel she remembered the magazine and said it was passed around all the time. ▶

**Where Are My Parts? At the DRMO!**

SOMEWHERE IN A MOTOR POOL ON A BASE FAR, FAR AWAY... A LONELY PRIVATE IS WAITING ON A CRITICAL PART TO REPAIR ONE OF HIS UNIT'S VEHICLES....

PRIVATE! WHY HAVEN'T YOU REPAIRED THIS VEHICLE?

WELL, SARGE, BASE SUPPLY HAS A SIX-MONTH BACKLOG ON THE PARTS.

SIX MONTHS! PRIVATE, HAVE YOU CREATED AN AUTOMATED WANT LIST WITH THE DRMO?

AUTOMATED WANT LISTS... DRMO? NEVER HEARD OF THEM.

I CAN'T DO ANY MORE TO FIX THIS BABY UNTIL THE PARTS COME IN.

DRMO IS THE DEFENSE REUTILIZATION AND MARKETING OFFICE. THEY COLLECT EQUIPMENT THAT ONE UNIT IS DISPOSING OF AND HELP OTHER UNITS REUSE IT.

THE AUTOMATED WANT LIST IS A DRMO TOOL THAT LETS YOU CREATE A LIST OF ITEMS YOU NEED.

AND GET THIS! THE WANT LIST SYSTEM WILL ALERT YOU BY EMAIL WHEN THOSE ITEMS ENTER THE DRMO INVENTORY.

YEAH, BUT HOW MUCH DOES IT COST, SERGEANT? YOU KNOW OUR BUDGET WAS CUT AGAIN.

ISSUE AND SHIPMENT FROM THE DRMO INVENTORY IS FREE, BUT THE ARMY FINANCE OFFICE MAY BILL THE UNIT BASED ON ARMY REGULATIONS.

BUT IT'S NOT A NEW ITEM, SO THAT COULD SAVE OUR UNIT AND THE ARMY BIG BUCKS.

THANKS, SARGE! WHERE DO I FIND MORE INFORMATION ABOUT DRMO AND HOW DO I SET UP THIS WANT LIST?

LET'S GO LOOK IT UP ON THE OFFICE COMPUTER.

ITS URL IS <http://www.drms.dia.mil> LOOK UNDER THE R-T-D CUSTOMER SECTION. YOU'LL SEE A HYPERLINK TO THE WANT LIST SEARCH.

<https://www.drms.dia.mil/rt/d03/index.html>

Reutilization

Agencies within the Dept of Defense and DoD agencies that are permitted to be supplied with... DRMS system and capabilities for the long term needs after receipt of inventory... (small text continues)

WOW! DRMO HAS LOTS OF THINGS WE NEED!

TOOLS, EQUIPMENT, AND LOTS OF OTHER COOL STUFF WE CAN USE IN THE SHOP. WE EVEN HAVE VEHICLES I CAN CANNIBALIZE (OFF-SITE) TO GET MY TRUCK BACK ON THE ROAD.

THE DRMO IS A GOOD ALTERNATIVE TO THE SUPPLY SYSTEMS.

THEY STOCK MOST OF THE MATERIALE MANAGED BY THE ARMY AND THEIR RESOURCES CAN HELP US GET THE ITEMS WE NEED.

PS 656 59 JULY 07



Russell Manuel holds a recent issue of PS Magazine which includes an episode about DRMS.

► Manuel contacted the magazine and sent them a script. The editor liked it and plans moved forward. Manuel provided additional information on what items should be in the scene and where it takes place. The magazine's illustrators drew the scenes, and proofs were finally approved with magazine coming out this July.

The episode features an exchange between sergeant and a private about why a vehicle isn't fixed yet. There is a six-month backlog for a needed part. The sergeant asks the private if he has contacted DRMS, to which he replies "DRMO? Never heard of 'em." Then a dialogue about DRMS and Automated Want lists ensues.

The magazine has expressed interest in future episodes about DRMS. So what's in the upcoming episode? Assigning correct condition codes.

TO VIEW THE ENTIRE ISSUE OF PS MAGAZINE GO TO [HTTPS://WWW.LOGSA.ARMY.MIL/PSMAG/PSONLINE.CFM](https://www.logsa.army.mil/psmag/psonline.cfm)

## Doing your job...and doing it well

*There are some employees who do their job, and then there are those who do it well. Very well. Wayne Hughes falls into the latter category. He has worked as an environmental protection specialist in Alaska since 2003. He is responsible for the reutilization, transfer, donation and sale of all hazardous material, as well as the disposal of all hazardous waste throughout Alaska, including numerous off-site locations. And, the remote location of Alaska makes shipping more complex with all hazardous waste having to be transported via ship or routed through Canada.*

*Hughes' expertise and devotion in the environmental arena made him a good choice as the environmental management representative (EMR) for both DRMO Fairbanks and Anchorage. He was so successful in the set up of environmental management (EMS) at*

*the DRMOs that the Army and Air Force hosts "mirrored the actions taken by Mr. Hughes," said Chris Harris, site manager for DRMO Fairbanks and Anchorage.*

*In addition, at a recent EMS audit at Elmendorf Air Force Base, the auditors visited Hughes. They were impressed with his knowledge and the actions taken by DRMS. As stated in a congratulatory letter to Hughes from Col. Scotty Lewis, vice commander, Elmendorf AFB, the auditors believed that Hughes illustrated how DRMS "clearly articulated an environmental ethic that showed pride in protecting the environment."*

*Lewis also stated in his letter that because of Hughes' actions, the base should be able to obtain elite status in an Environmental Protection Agency (EPA) program.*

*"We will likely be the first organization in Alaska, military or civilian, to receive EPA Performance Track membership for our environmental excellence," he wrote.*

*Meanwhile, Hughes and the rest of the folks at DRMO Fairbanks and Anchorage continue to be good stewards of the environment. For example, additional items of wood and cardboard originally slated for a landfill are now recycled. In the building, a conscious effort is made to keep power usage down by keeping the heat down, and lights off when not in use.*

*The efforts shown by Hughes plainly demonstrate DLA's focus on stewardship, supporting the warfighter and developing the enterprise.*

BY KATHY HAUSKNECHT  
DRMS PUBLIC AFFAIRS



Wayne Hughes (left) reviews hazardous material with contractor Scott Shultz at DRMO Anchorage.

# One step closer to running on corn

BY OLIVIA  
RAMIREZ  
AND CARRIE  
GROVES  
DRMO SAN  
DIEGO

Getting a new car or truck is always exciting, but what made getting this truck special was its ability to run on ethanol. The staff at the Defense Reutilization and Marketing Office (DRMO) San Diego received the environmentally-conscious, alternate fuel, 2007 Chevy Silverado from GSA. It runs on E85, a blend of 85 percent ethanol and 15 percent gasoline. Ethanol is renewable fuel made from starch sources such as corn, barley and wheat.

Finding a gas station that dispenses the ethanol blend was not a problem. "We are fortunate that one of the four stations in California that dispenses ethanol is within seven miles from the center where we service most customers," noted Carrie Groves, DRMO San Diego.

The addition of the "green" truck also brings the DRMO closer to meeting its EMS goal of having 100 percent of its CONUS vehicles leased in 2007 be



Using ethanol instead of unleaded gas has two benefits. It reduces reliance on limited natural resources, and is cheaper per gallon.

alternatively fuel vehicles. The goal was set in response to the DRMS Environmental Management System. One aspect of EMS focuses on reducing the use of limited natural resources.



Olivia Ramirez, DRMO San Diego, fills up the DRMO's new ethanol-fueled truck. Ramirez has been involved in the implementation of EMS at facilities at San Diego, Port Hueneme, Camp Pendleton and Yuma.

## Taking it to the streets

DRMS course to be taught on military installations world-wide

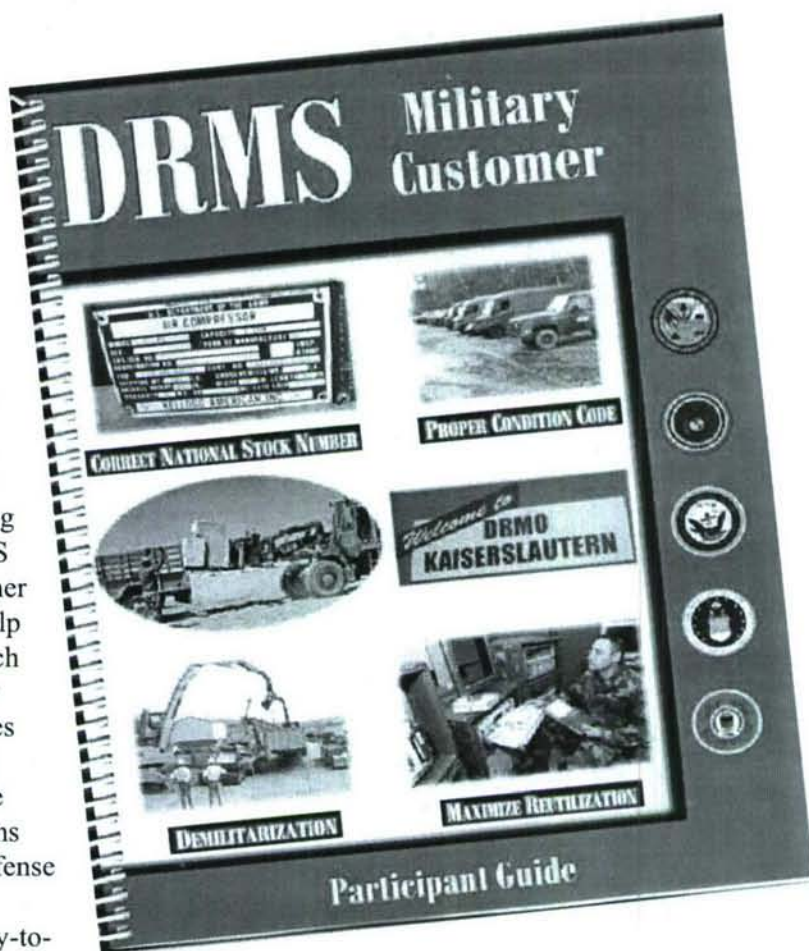
BY KATHY HAUSKNECHT  
DRMS PUBLIC AFFAIRS

The focus of DLA and DRMS as well, is on extending the enterprise forward. With so many employees deployed overseas to Southwest Asia it's easy to see how that is being accomplished. But here on the homefront, DRMS is also putting itself forward. To ensure that those responsible for either getting rid of or requisitioning property know about DRMS and its services, the Customer Support Directorate with help from the Reutilization Branch has put together a two-day course explaining procedures for turning-in and reutilizing property. The course will be taught on military installations world-wide through the Defense Logistics Agency Training Center, and includes an easy-to-use training manual.

The course focuses on turning-in and searching for available property. Service members will learn how to complete a DTID, the importance of assigning Supply Condition Codes, determining the NSN, verifying the Demil Code of property, creating Customer Want List, and how Customer Notification e-mails work. Students will leave with contact information for their local DRMO and disposal service representative.

The manual consists of seven units: Intro to DLA, DRMS, DRMOs; DOD 4160.21-M; disposal Turn-In Document; Condition Codes; NSNs and LSNs; Demilitarization and RTD. It is filled with step-by-step instructions and illustrations of the actual forms.

Plans are to begin teaching the class this fall.



**i** For more course information contact Loraine Fahling at DSN 661-7148 or [Loraine.Fahling@dla.mil](mailto:Loraine.Fahling@dla.mil).

# Inventory Team busy making improvements in Iraq

Detective work leads to cleaned-up inventory records. Standard processes now implemented.

When a six-member inventory team from the Defense Reutilization and Marketing Service (DRMS) volunteered to go to Iraq, their mission resembled a blending of “Cold Case” meets “CSI” – but without the murders and creepy high-tech autopsies. Instead of dissecting corpses this team tore into box after box of inventory records.

It was no small task. The audit focused on 10,000 inventory items with a value of approximately \$300 million. A big part of the team’s mission was to match inventory records with what was actually on the ground. And the paper trail of documentation could only reveal an inventory item’s story if the pieces were put together the right way. “Once you see patterns, you find solutions,” said Will McCormick, the team’s leader. “You

can see everything that’s happened with the inventory replay right in front of you because of the documentation.”

The team members’ deployments ranged from four to six months and in that time they covered Defense Reutilization and Marketing Offices (DRMOs) Anaconda, Al Asad, Speicher and Victory.

The first and most challenging stop was Anaconda, the first DRMO established in Iraq. Forty boxes stuffed with documentation contained the clues to Anaconda’s inventory going back as far as 2003-2004. According to McCormick, Anaconda was originally scheduled for two weeks, but the team soon realized the challenge was greater than they had originally thought. “We had to go through each document and put all the pieces of the puzzle ▶

*“The enormity is mind boggling,”*

- Diane Maxwell referring to the rows and rows of inventory at Anaconda.



Diane Maxwell (left) and Sam Everett take stock of drums lined up at Anaconda.



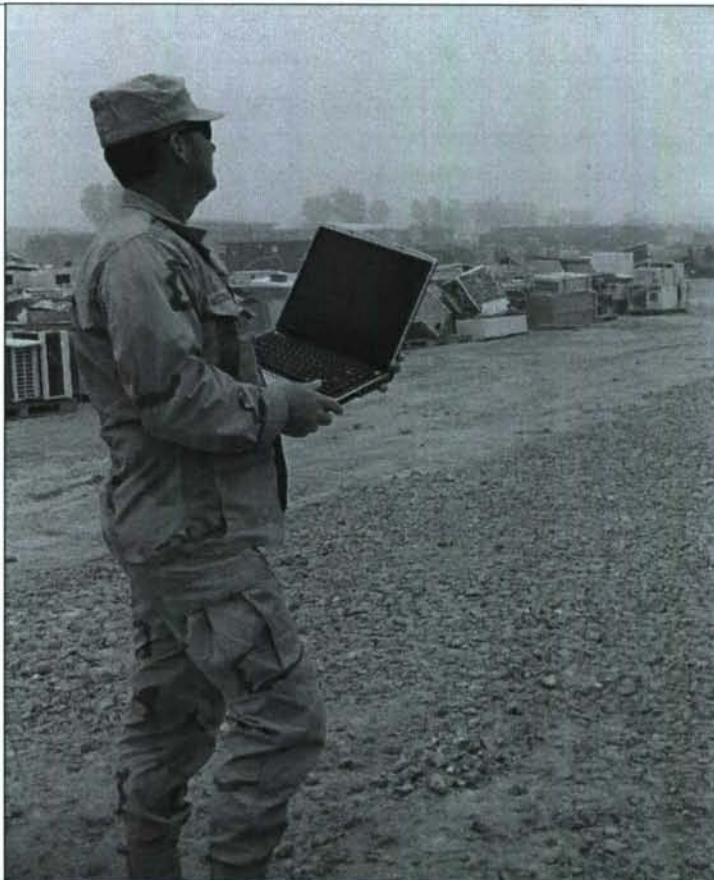
► together,” he said. To accomplish their mission, the team stayed two months.

The team’s efforts were Anaconda’s first official inventory since being stood up. McCormick praised the efforts of several rotations of employees who had worked there. “All the people who went there did a great job, they were just overwhelmed with an influx of property.” As the first Iraq DRMO, Anaconda presented a unique challenge. Since it was initially the only option for turn-ins, property being turned in by warfighters quickly built up. To meet this incredible demand, handling and storing the items took priority over completing all the accounting duties.

“We could see what the rotations went through and they all did an incredible job. They all kept good documentation and that’s what saved the day. The cradle to grave paper trail was there, it just wasn’t organized,” he said.

“It was a rewarding challenge,” McCormick said. “It was fun finding patterns and putting the pieces together.” McCormick credited his team’s success with their ability to focus on their mission. “Because we were allowed to focus on our task and not get distracted by the day to day emergencies that came up, we could concentrate on being accountants and solve the problems.”

Diane Maxwell, an environmental protection specialist on the team, said deploying gave her a close look at things she had previously encountered from a distance. “Part of my job (back at DRMS headquarters in Battle Creek) was to work on the Iraq issues,” Maxwell said.



Will McCormick tracks down property on his laptop at Al Asad.

Maxwell described being surprised by the scale of what she saw at Anaconda. It’s one thing to see figures on a spreadsheet and another thing to see items piled up at the DRMO: 25,000 drums of hazardous waste, row after row of pallets and boxes. “The whole yard, the square footage...I was not prepared for a scrap yard that big,” she said.

“The enormity is mind boggling,” Maxwell said. We ►



Gail Brown (left) and Diane Maxwell search through inventory records.

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The six members of the Inventory Team were:

- Will McCormick
  - Diane Maxwell
  - Sonny Brooks
  - Sherry Lee
  - Gail Brown
  - Sam Everett
- 

► have all this stuff. How are we going to do our job?" Tackling the job meant twelve hour days, seven days a week and no down time. "You go home and crash. You don't have time to think about what's going on on the outside."

"Once we got our hands around the count, we helped label and sort items by hazard class," Maxwell said.

In addition to scrubbing the inventory records, the team was able to put systems in place that will help the forward deployed DRMOs keep more accurate records. "We showed them how to process correctly using DAISY. We set up barcode equipment. We showed them how to look at the inventory and keep records," said McCormick. "I think it's going to be a lot better now. The Emergency Essential program will also help because positions will be staffed with experienced employees. I think the DRMOs will be fine from now on."

Sonny Brooks, a DRMS environmental protection specialist intern who was also part of the team, described the pace as hectic, but the work conditions as constantly improving. "When I was going over, I expected worse," he said. "It was quite nice and I felt very safe."

Despite the long hours and hard work, Maxwell said the conditions were also better than she expected. "I wanted to go," she said. "This was my choice and I'm glad I went."

McCormick will conduct two-week follow-up visits at each site in September and October.

Despite feeling positive about the progress being made, McCormick says there will always be new challenges on the horizon. One will be when the mission in Iraq is completed, "... the influx of property will be just as challenging as it was initially for Anaconda," he said.

**i** TO LEARN ABOUT THE FINANCIAL BENEFITS OF VOLUNTEERING FOR DEPLOYMENT OVERSEAS, CONTACT JANIE. BROWN@DLA.MIL OR MARY. SCHEINFELDT@DLA.MIL



The sun sets "behind the wire" at Al Asad.

## DRMS helps NASA search the stars

BY VAN  
WILLIAMS  
DRMS PUBLIC  
AFFAIRS

Technology developed for and by NASA has given a lot to the world. From enriched baby food and scratch-resistant lenses to better golf balls and a water purification system used in developing nations, the space program is helping to make the world a better place.

Recently, the Defense Reutilization and Marketing Service returned the favor and provided NASA with some much-needed equipment.

Late in 2006, a military unit turned in a Lightweight Multi-band Satellite Terminal (LMST) to DRMO Minot, N.D. Service members deployed in remote areas use the trailer mounted mobile self-contained transmitter and uplink dish to communicate using satellites.

Once the \$1.6 million LMST entered the system, DRMO Minot got a call from NASA. "They were very interested and they couldn't believe that it was available," said Dan Gerjets, a property disposal specialist. "They asked me to verify the condition of the property and to check several components to make sure it was

really an LMST," he added. Braving the North Dakota winter, sub-zero temperatures, snow and ice, Gerjets crawled on and around the AN/TCS-152 to get the information NASA requested.

Michael Downs at the Kennedy Space Center was impressed with Gerjets' stick-to-it attitude. "[We] got some good information about the project and the satellite dish," he said. "We are evaluating the LMST and how it is going to fit into our remote setup inventory." NASA was able to find another system at Fort Gordon, Ga. "I think the best case scenario, we might be able to get one of them working and use the second for spare parts. If that doesn't work out, there are many components of the LMST that can go into our other mobile systems."

The two LMSTs are worth \$3.2 million, possibly more because the components aren't available commercially. Those are dollars NASA didn't need to spend thanks to folks like Dan Gerjets.



LMST (Lightweight Mobile Satellite Terminal) at DRMO Minot, N.D. is a hidden treasure for NASA. The space agency reutilized the LMST and one discovered at Fort Gordon for a savings of \$3.2 million.

# Finding Targets

Reutilized tanks help pilots prepare for their mission



A M60 Patton explodes after being hit with a missile.

BY VAN  
WILLIAMS  
DRMS PUBLIC  
AFFAIRS

There's an old saying in the military "Train like you fight." Fighter pilots train for air-to-air combat with Top Gun-like simulations, going up against live simulated adversaries. For air-to-ground training, pilots need simulated targets to drop bombs on and fire missiles. The Defense Reutilization and Marketing Service, working in partnership with TACOM (the U.S. Army Tank-Automotive and Armaments Command), were able to help give them something to hit.

Fonzerelli Winkler, naval liaison officer for the U.S. Fleet Forces Command, found out that there were 130 M60 Patton tanks in long term storage at the Anniston, Ala., DEMIL Center. But he said he learned that the tanks

were all going to go to one range. With a lot of interservice teamwork, Winkler was able to work out an agreement. "I worked very closely with Heidi Cross at TACOM," Winkler said. "I negotiated with the Nellis Range target managers to split the tanks between the Air Force, Navy and Marines."

Negotiations were only the start of the process, the vehicles had to be prepared for transfer and that's where Marci Gardner from DRMO Anniston came in. Gardner made sure power packs and fluids were removed from the tanks and coordinated transportation to get the vehicles to Pinecastle, Fla., and Fallon, Nev., home to the Navy's Top Gun school. Winkler has high praise for Gardner and the folks at ►

► Anniston. “Outstanding effort on the part of the DRMO, to support this very significant transaction,” he said.

This positive experience has led Winkler to consider DRMS as his first choice for getting “hard targets.” “I am still in the market for additional hard targets. Any model, any size, anywhere. I am in contact with Marci Gardner... and she is helping me with a contact at the Texarkana, Texas DEMIL Center.”

Through the efforts of DRMS, TACOM and other agencies, fighter pilots have good targets to train on, so they can better protect our nation.



The aftermath of a M60 Patton tank being used for target practice at Eglin Air Force Base, Fla.



For decades the M60 Patton Tank was on the front lines in defense of America. They served in Europe during the Cold War and in Operation Desert Storm. Now they serve as targets to help train the next generation of war fighters.

## Cold Warrior's Last Stand

### Tanks Used for Target Practice

Back in its day, the M60 Patton was considered one of the world's best battle tanks. It entered service with the U.S. Army in 1960 and was sent to Europe to stare down the Soviet threat. The M60 served in Vietnam and in Operation Desert Storm. In May 1997, the last M60 series tanks were retired from active military service.

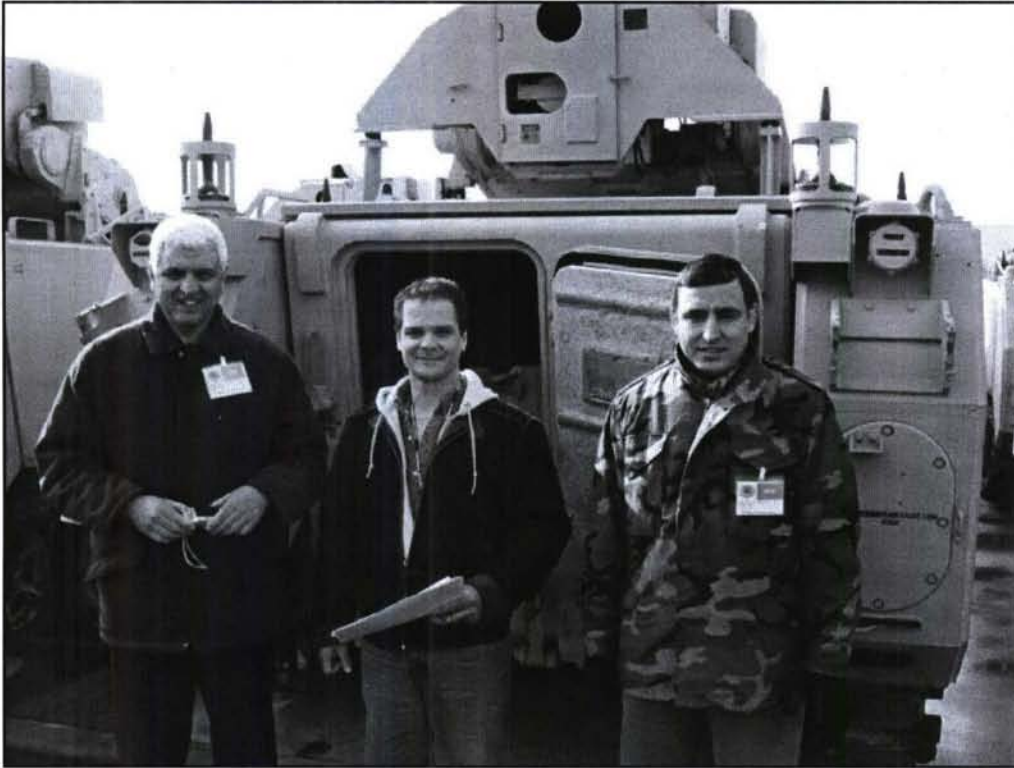
Today, 10 years after, they are still supporting the U.S. military as targets.

Pilots from the Air Force, Navy and Marines use the tanks in air-to-ground, live fire training exercises. It's as close as pilots can get to real tanks without taking fire. The tanks are used at Eglin and Nellis Air Force Bases, and by the Navy and Marines in Pinecastle, Fla., and Fallon, Nev., home of the famous “Top Gun” school.

The old Cold Warriors are taking one for the team, to help the next generation of war fighters prepare for the worst.

BY VAN WILLIAMS  
DRMS PUBLIC AFFAIRS

## Moroccan officers take an American road trip



Col. Mohamed Rafia (left) and Maj. Mohcine El-Midaoui (right) of the Moroccan army talk with a worker (center) at DRMO Germersheim, Germany, during an inspection of excess equipment. Lt. Col. Antonio E. Banchs, chief of the Office of Defense Cooperation in Morocco, organized a road trip/tour of more than 12 DRMO sites across America and Germany for the Moroccan officers. The tour is part of the Foreign Military Sales program, which allows America's allies to acquire excess equipment.

BY VAN  
WILLIAMS  
DRMS PUBLIC  
AFFAIRS

Two treasured American traditions are the road trip and kicking the tires while checking out a new vehicle. Two Moroccan officers experienced these traditions recently with a tour of Defense Reutilization and Marketing Offices from California to New Jersey.

Lt. Col. Antonio E. Banchs, USA, chief of the Office of Defense Cooperation in Morocco organized the trip and served as guide. "The road trip was part of a Joint Visual Inspection," he said. "It provides for 'opportunity add-ons' to screen and add property to their Foreign Military Sales case on the spot."

The FMS program is the government-to-government method for selling excess U.S. defense equipment. Those sales advance national security and foreign policy objectives

by strengthening bilateral defense relations, supporting coalition building and enhancing interoperability between U.S. forces and militaries of friends and allies. Morocco is a long time U.S. ally and participates with American forces in training exercises and humanitarian missions in the northwestern African desert.

Participants in the FMS program can select property online or travel to the locations to see the equipment for themselves. The Moroccans decided on a road trip.

Col. Mohamed Rafia, acquisitions advisor to the Royal Moroccan Armed Forces and Maj. Mohcine El-Midaoui, wheeled vehicle technician and staff officer, accompanied Banchs. They toured more than a dozen DRMOs, including Stockton, Calif., Hill Air Force

Base, Utah, Eglin Air Force Base, Fla., and Lakehurst Naval Station, N.J. "Although it was tiring at times, with many hours behind the wheel (we logged over 2,500 miles by rental car), the experience has been wonderful," Banchs said. "The Moroccans were very impressed with the speed and efficiency of the United States as a whole. They were constantly reminded of the 'time is money' adage when it came to dealing with U.S. companies."

The Moroccan officers were also impressed with the Defense Logistics Agency. "When it came to the sites, they appreciated the courtesy of the DLA employees, particularly because they would personally take the time to have the Moroccans meet key leaders in each location," Banchs said. The group looked at ►



From Morocco to the snow and ice of a Minnesota winter, two Moroccan officers tour DRMO sites for equipment as part of the Foreign Military Sales program. Joint Visual Inspections allow America's allies to see equipment before they acquire it.

► trucks, heavy equipment transportation vehicles and troop transports. "The majority of vehicles were in very good condition and the Moroccans accepted almost every single one. There were only a couple dozen out of the nearly 500 vehicles that were too beat up to be reusable."

The traveling trio also stopped at DRMO Germersheim and Kaiserslautern in Germany. When the trip was over the group took 20 flights and traveled 3,600 miles using 12 rental cars. At every location, they were treated with respect and consideration. "The folks in the various DRMOs... have been so helpful to all of us during our travels and have made a great impression on the Moroccans," Banchs said. "My hat's off to the wonderful DLA family!"



A six-foot Taiwan Beauty snake was removed from a bay at the Defense Reutilization and Marketing Office Okinawa.

## Snakes on a DRMO

Workers at Defense Reutilization and Marketing Office Okinawa had a surprise when they came across a six-foot Taiwan Beauty snake in a bay. The non-poisonous snakes are out of hibernation and becoming more active. They are excellent climbers and move very fast. The workers are aware of snakes and this latest episode serves as a reminder to stay alert when moving and handling property.

Taiwan Beauties are members of the Rat Snake family, which is found over much of North America, Europe and Asia. They feed on rodents and birds and often kept in homes for rodent control. Rat snakes are one of the most commonly bred snakes in Europe. They are also heavily hunted for their hides, which are turned into luggage, boots and other accessories.

BY VAN WILLIAMS  
DRMS PUBLIC AFFAIRS

# Joint strategy disposes of outdated shelters

BY JACQUELINE  
BOUCHER  
TOBYHANNA  
ARMY DEPOT

A cleanup effort at Tobyhanna will net a potential \$1 million savings for the U.S. Navy by reusing outdated government assets as targets on a bombing range.

The depot joined forces with the Defense Reutilization and Marketing Service (DRMS), Defense Distribution Depot-Tobyhanna (DDTP), and Communications-Electronics Life Cycle Management Command (C-E

LCMC) and developed a strategy to salvage electronics shelters in an effort to clear space and dispose of equipment that has outlived its usefulness. Of the 2,300 shelters stored here, 700 have been earmarked for the shelter disposal program.

"The majority of the shelters stored on the depot are condition code F stock," said Bill Askew, C-E LCMC Field Office representative. "A good portion of them are no longer used because their function has been superseded or the

facilities are obsolete."

Shelters tagged as F stock are recognized as unserviceable, however can be repaired if needed.

Without this program, officials at the

Navy DARE Target Complex at Manns Harbor, N.C., would have had to pay up to \$2,500 each for shelters to populate a 26,000 acre range used to train military pilots. The complex will use the shelters to create a makeshift city. Records show the Navy has requirements for about 1,800 shelters.

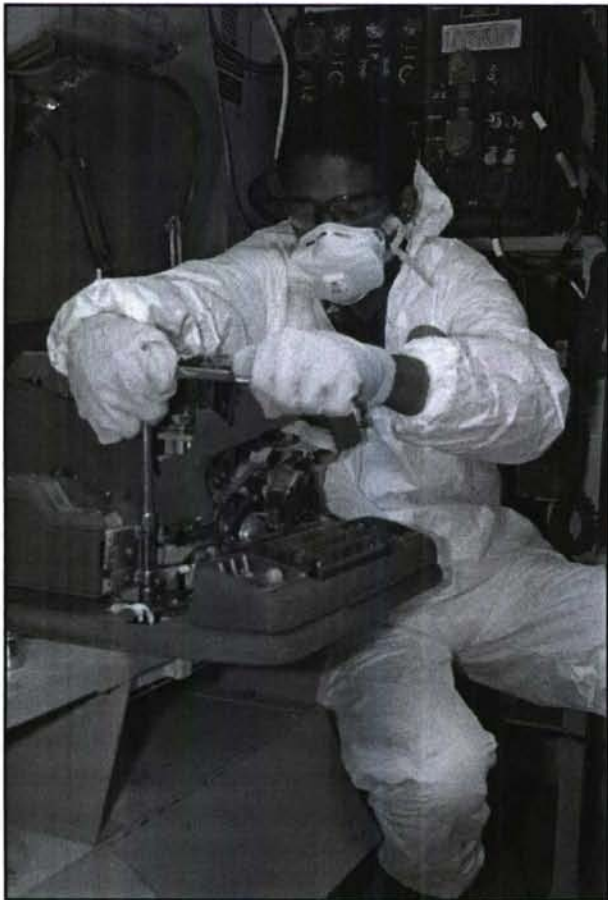
"So far, we've shipped about 220 shelters," said Tom Becker, quality assurance specialist, Communications Directorate at Fort Monmouth. "Currently, we're prepping a total of 700 shelters for disposal." Additional shelters will be sent to other East Coast ranges.

Item managers throughout the command determine the status of shelters and C-E LCMC funds the cleanup effort. Once released, DDTP issues the outdated assets from storage and moves them to a depot facility where workers remove components in preparation for shipment. DRMS funds the pick up and delivery of the shelters.

"This program is perfect," said Paul Galzerano, target technician, Naval Air Station Oceana, Va. "I've been able to get everything I need for the ranges and it's saving a lot of money." Galzerano spends his days searching for salvage equipment to keep the ranges operating, and estimates that he has acquired about \$20 million worth of excess property in the past three years.

Officials agree that it's a win-win situation for all agencies involved in the shelter disposal program. The project is designed to help clear storage space here, prevent overcrowding at DRMS storage areas and help other branches of the service save hundreds of thousands of dollars by providing necessary training tools.

"I saw first-hand depot, Defense Logistics Agency, and CE-LCMC personnel assisting one another in every step of the shelter disposal process," said William Landon, director, Communications Directorate. He indicated that the storage space created by this initiative will benefit the Army and support the warfighter ▶



Yardley Jean-Baptiste, general equipment mechanic, removes a teletypewriter while stripping an electronics shelter of radios, light bulbs and other components. (Photo by Steve Grzedzinski)



▶ because equipment returned from Southwest Asia can be received more quickly into the depot, repaired and returned ahead of schedule.

“DDTP has been involved in various disposal efforts of dormant and excess stock over the past several years,” said John Heuberger, DDTP deputy commander. “This is one of the more successful initiatives because of the benefits to the Defense Logistics Agency Storage Activity, the host maintenance activity and customers needing the excess assets for training purposes where taxpayer dollars can be put to good use.”

Heuberger added that a program like this allows the government to maximize asset potential while exercising fiscal constraint. He sees it as “getting the best bang for your buck” while supporting the warfighter.

“We physically inventoried several hundred shelters [stored outdoors at Tobyhanna] last year,” said Michele

Early on, Askew and Becker realized that simply

disposing of the shelters through existing channels could be costly. DRMS helped streamline the process by providing a customer for the shelters and a means for getting rid of the scrap.

“We were told it could cost as much as \$10 a pound to have someone else strip the shelters,” Askew said, adding that employees here can do the job faster for less money.

“Because DRMS is paying the transportation, our savings are minimal; however, it is our mission to provide this service to our customers and support the war fighter,” Kabat said.

Teams are working on several shelters at once to complete about 40 a week, Becker remarked. He said it takes two people about six hours to strip a shelter of the electrical components, light bulbs, radios, teletypewriters, and other components. So far, workers have removed 105 pallets, or 79,000 pounds of electronic scrap. Items removed from the shelter are turned over to DRMS for destruction or demanufacturing.

“We have a great group of people working to get the shelters prepped and transported off the depot,” Becker said. “The teamwork is great; they’re always helping each other.”



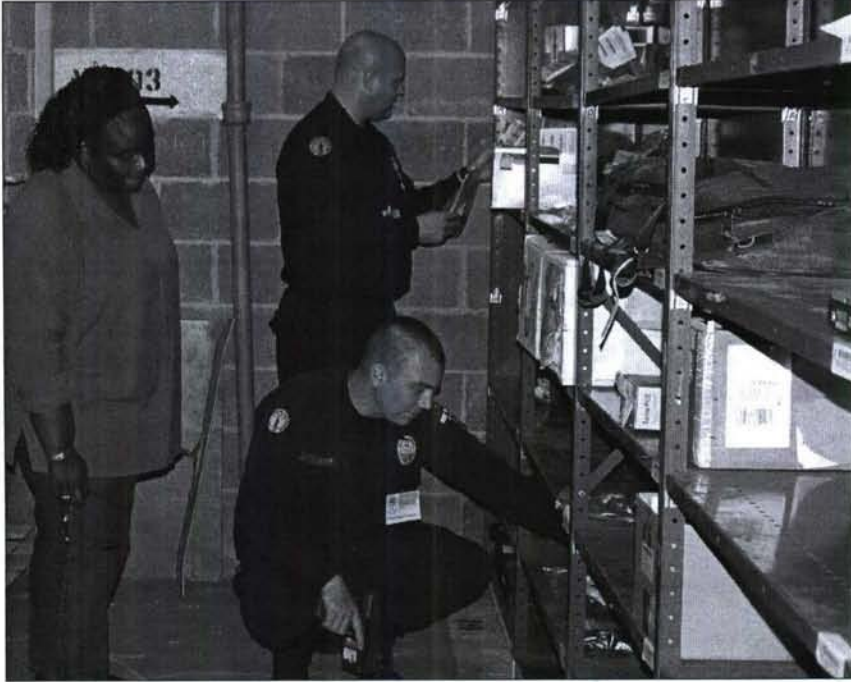
From left, Bill Legg, counts items Yardley Jean-Baptiste and Cody Highhouse remove from shelters destined for a Navy bombing range. Items are counted, palletized, weighed and turned over to DRMS for disposal. Legg is a production controller assigned to the Production Management Directorate and Jean-Baptiste and Highhouse are general equipment mechanics. (Photo by Steve Grzedzinski)

**i** FOR THE COMPLETE ARTICLE SEE DLA TODAY & TOMORROW AT [HTTPS://TODAY.DLA.MIL/NEWS/HEADLINES/2007/ARTICLE22507.HTM](https://today.dla.mil/news/headlines/2007/article22507.htm)



Outdated shelters are being processed for disposal to help clear storage space here, prevent overcrowding at the DRMS storage areas and help other branches of the service save hundreds of thousands of dollars by providing necessary training tools. The Navy will use 500 of them as targets on an East Coast bombing range. (Photo by Steve Grzedzinski)

## New DSR will miss old duties



Carrie Fenner (left), a Defense Reutilization and Marketing Service disposal service representative at Wright-Patterson Air Force Base, guides Officers Duard Burdette (center) and Ken Haas of the Special Operations Response Team of the Louisville, Ky., Police Department to property she knows will be of interest to their law enforcement agency.



Carrie Fenner

Like anyone newly promoted, Carrie Fenner is glad to have a new position with new opportunities, but the new disposal service representative said she will miss her old duties as a reutilization, transfer and donation specialist.

"I really love RTD because I did it for so long in Germany," Fenner said. The 17-year veteran spent more than 16 years in Europe, starting as a material handler, then an examiner, and later a property disposal technician. Her last position before reporting to Defense Reutilization Marketing Office Wright-Patterson was in Bitburg, Germany. Her skills as an RTD specialist were noted during a recent Compliance Assessment Visit to Wright-Patterson that rated her work as superior.

Fenner said she tries to make her service always available to her customers, practicing "customer service, 24-7." She keeps files on her customers so she can prepare for their screening visits and know their needs. Fenner has particularly enjoyed working with the Law Enforcement Support Office program and has quite a collection of department patches and coins from law enforcement agencies she has helped.

"All the police want ATVs and laptops," Fenner said. "They like the laptops because they can take them along in the cars."

When screeners from the Louisville, Ky., Special Operations and Response Team visited recently, Fenner was able to not only steer them toward portable computers but also new Stanley tool chests and other items she knew the officers might need.

"Now that I know what people are looking for, I can help them locate it more easily," Fenner said. "I think such skills will help me be more involved as a DSR and be more helpful to customers."

Fenner feels her new position will be challenging and fun. She is looking forward to training her replacement and putting all of her energies into her new role. Just as she has enjoyed working with her LESO customers, Fenner looks forward to being in the field, working with property generators and helping them turn in their items.

BY TIM HOYLE  
DRMS PUBLIC AFFAIRS

## European team chief retires

BY KEN  
MACNEVIN  
DRMS  
PUBLIC  
AFFAIRS

Retirement ceremonies for Air Force Lt. Col. Jeffrey N. Leknes, the outgoing Forward Support Team Chief for Europe, were held in Germany in June, marking the completion of an Air Force career that began in 1978.

During his career, Leknes served in Asia, the Middle East, Central America, Europe, and on the small island of Diego Garcia in the Indian Ocean. He also took a break from military service to gain real world experience in logistics and transportation. In 1990, he separated from active duty and spent six years as a line manager with Federal Express, handling international airfreight service to Asia at San Francisco International Airport.

He began work within the Defense Logistics Agency in 2003 when he was assigned to the Defense Supply Center in Philadelphia, Penn., and then deployed to Kuwait. His assignment as chief of the Defense Reutilization and Marketing Service's Forward Support Team for Europe began in February, 2005.

Several of the airmen Leknes worked with in the past sent letters to be read at the retirement ceremony. Chief Master Sgt. Timothy Pratt, superintendent of the 731<sup>st</sup> Air Mobility Squadron at Osan Air Base, Korea, wrote that "if it wasn't for leaders like you allowing NCOs like us the opportunity to make decisions and succeed (and sometimes fail), we couldn't have learned the way we did."

Leknes and his family remained in Germany after the ceremony to enjoy terminal leave by traveling around the continent.



The ceremonial folding of a U.S. flag into the traditional tricorne hat triangle was done as part of the retirement ceremony for Lt. Col. Jeff Leknes. Here an unidentified Air Force Tech. Sgt. presents the flag to Leknes.

# Preparing for deployment

Members of the Defense Reutilization and Marketing Service, Disposal Remediation Team are preparing for their yearlong deployment to Southwest Asia. The DRTs were in Battle Creek, Mich., and Crane, Ind., to get the latest training on property management, demilitarization and disposal, before they head out to serve the war fighter near the front lines. Here are things they shared about themselves.



U.S. Navy Petty Officer Helen Wallace cuts a shell as part of a demilitarization class at the DRMS Demil Center in Crane, Ind. Wallace received training for her deployment to Southwest Asia as part of a DRMS Disposal Remediation Team.

SK2 Tim Lane  
Contingency Support Team, Disposal Remediation Team 3,  
Salt Lake City  
Hometown: Salt Lake City  
Military: U.S. Navy Reserves 4 years  
Civilian: Accountant, Deseret First Credit Union, Salt Lake  
City

SK3 Troy Olsen  
Contingency Support Team, Disposal Remediation Team 3,  
Salt Lake City  
Hometown: Salt Lake City  
Military: Almost 2 years U.S. Navy Reserves  
Civilian: Produce Manager, Albertsons (supermarket), West  
Jordan, Utah

CS2 Paul Stewart  
Contingency Support Team, Disposal Remediation Team 3,  
Salt Lake City  
Hometown: Davis County, Utah  
Military: U.S. Navy Reserves 7 years – 11 years U.S. Navy  
Civilian: Forklift operator, KENCO Logistics (Kimberly Clark)  
2 years

SK2 Michel Valencia  
Contingency Support Team, Disposal Remediation Team 3,  
Salt Lake City  
Hometown: Salt Lake City  
Military: U.S. Navy Reserves 6 years  
Civilian: Salt Lake City Police Department 8 years

SK3 James Felipe  
Contingency Support Team, Disposal Remediation Team 3,  
Salt Lake City  
Hometown: Salt Lake City  
Military: U.S. Navy Reserves 4 years  
Civilian: Manager, Express (retail clothing store) 1 year

Cmdr. Michael Harr  
 Contingency Support Team, Disposal Remediation Team 3,  
 Salt Lake City  
 Hometown: Salt Lake City  
 Military: U.S. Navy Reserves 5 years – U.S. Navy 10  
 years  
 Civilian: Director of Logistics, Overstock.com

Lt. Frank Solorzano  
 Naval Surface Warfare Center, Port Hueneme, Calif.  
 Hometown: Fillmore, Calif.  
 Military: U.S. Navy Reserves 16 years – U.S. Navy 7  
 years

SK2 Helen Wallace  
 Hometown: Waukegan, Ill.  
 Military: U.S. Navy Reserves 9 years – U.S. Navy 3 years  
 Civilian: Hair Dresser/ Make-up Artist 8 years

SK1 Reva Jo Estes  
 Contingency Support Team, Disposal Remediation Team 4,  
 Columbus, Ohio  
 Hometown: Jamestown, Ohio  
 Military: U.S. Navy Reserves 20 years  
 Civilian: Farmer

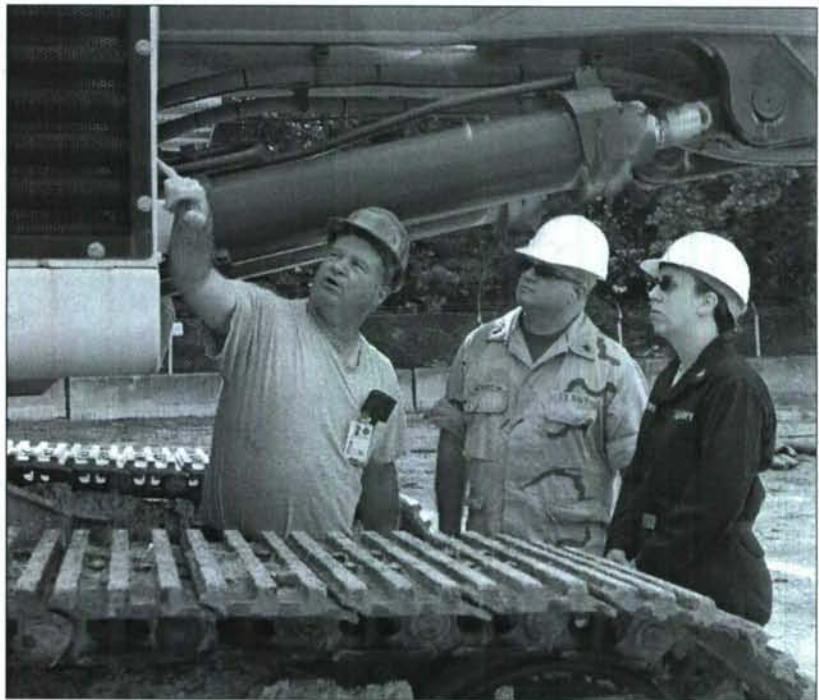
SK1 Sarah Bodiker  
 Contingency Support Team, Disposal  
 Remediation Team 3, Salt Lake City

SK2 Kimberly Duckworth  
 Contingency Support Team, Disposal  
 Remediation Team, Ft. Lewis, Washington

SK2 Robert Robinson  
 Contingency Support Team, Disposal  
 Remediation Team 4, Columbus, Ohio

SK2 Lance Tibbs

Lt. Cmdr. Andrew Brackenridge

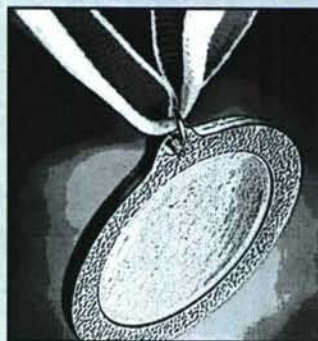


U.S. Navy Petty Officers Robert Robinson and Kimberly Duckworth listen closely as Larry White explains how to operate a crane. Robinson and Duckworth are getting ready to deploy to Southwest Asia as part of a DRMS DRT. The group received training at DRMS Demil Center in Crane, Ind., and at DRMS Headquarters in Battle Creek, Mich.

## Employees of the Month

Know a co-worker whose recent work deserves an accolade? It's easy to show them some appreciation. Contact Robyne Tucker at [robyne.tucker@dla.mil](mailto:robyne.tucker@dla.mil) for a nomination form and summary. Nominations are due the last workday of each month

Civilian, military, or local national employees with at least 120 days service with DRMS, regardless of grade level, are eligible. Winners receive a cash award or 8-hour time off award.



### June 2007

#### 1st Place

Marie Bridges DRMO Jacksonville  
 Barbara Roberts DRMO Hood

### April 2007

#### 1st Place

Sheila Everest Battle Creek  
 Karen Washington DRMO Jacksonville  
 Sherri Underwood Battle Creek

#### 2nd Place

Hillary Ramos Battle Creek  
 Clarence Copeland DRMO Texarkana  
 Christina Blodgett Battle Creek

#### 3rd Place

Ron Huff DRMO Texarkana

## DRMS Interns graduate



DRMS Director Paul Peters, SES, and Intern Program Manager De Smith join the July graduates for a class photo. Back row (l-r): De Smith; Paul Peters, David Craft; Nathaniel Gaunt; Front row: Marybeth Collins, DTC; Paul Senn; Gaytha Elkins; David Smith; Pam Latker, DTC, and Gee-Hyun McNease.

## Agency honors five DLA Hall of Fame winners

Innovator, trailblazer, pioneer and patriot were just some of the words used to describe the five former employees of the Defense Logistics Agency who were inducted into the Agency's Hall of Fame June 27 in a ceremony hosted by DLA Director Army Lt. Gen. Robert Dail at the McNamara Headquarters Complex.

Among the five 2006 Hall Of Fame honorees was David Fisher, former director, Customer Products and Services Directorate, Defense Logistics Information



Service, Battle Creek, Mich. Longtime Defense Reutilization and Marketing Service employees may recall that Fisher worked at DRMS prior to his work at the Defense Logistics Information Service.

The DLA director told the audience that the day was a special one for the Agency by recognizing five individuals whose contributions have made an impact on DLA. "As John Kennedy said, a nation's greatness is not just measured by the men and women that it produces, but it is measured by the men and women that it honors. And DLA is an organization that very much fits that description," Dail said.

## Civilians honored at Armed Forces Day event

Lamphear recognized for her work in Bosnia, Saudia Arabia, Iraq and Kuwait



Linda Lamphear

Given the increased role that Defense Department civilians play in forward deployed areas alongside military personnel, a new award was added to the Armed Forces Luncheon starting last year. The Hart-Dole-Inouye Service Award recognizes those civilian men and women.

This year Linda Lamphear was selected for the award given to an employee from the Defense Reutilization and Marketing Service.

Don Angell accepted the award on behalf of Lamphear who was deployed to Kuwait. Lamphear is the Defense Reutilization Marketing Office chief at Camp Arifjan, Kuwait. She is responsible for managing the largest DRMO in the world with a staff of nine permanent, three temporary duty and 34 subcontracted third country nationals. She provides services for the

disposal of material no longer required for national defense, complies with legislative and regulatory requirements, and protects the public from dangerous defense items through property reuse, demilitarization, and recycling program support.

Lamphear departed on April 30 to return to Arifjan after returning to Battle Creek for a brief time. Her previous deployments include Bosnia, Kuwait, Saudi Arabia and Baghdad.

Previous awards for Lamphear include the Defense Logistics Agency's Exceptional Civilian Service Award, two DLA Superior Civilian Service Awards and the DLA Employee of the Quarter award.

## Defense employees serve in HOSTS program

Community improvement ... one child at a time

*"Nothing you do for children is ever wasted. They seem not to notice us, hovering, averting our eyes, and they seldom offer thanks, but what we do for them is never wasted."*

Garrison Keillor –  
*Entertainer*

Workers at the Hart-Dole-Inouye Federal Center play a key role in supporting military service members around the world. Closer to home, many support their communities by volunteering their time and resources to help those in need.

One program, HOSTS (Helping One Student To Succeed), brings together second and third grade students with volunteers for 30-minutes a day, four days a week during the school year. The volunteers help the students with reading comprehension, vocabulary and writing, general studies and provide positive adult interaction.

For more than 30 years, Federal Center employees have participated in HOSTS.

Many in the group agreed that the time spent with the children was an investment in the future. Matthew Pausch, chief counsel, Defense Reutilization and Marketing Service says it is time well spent. "I enjoy being able to help kids who need a little assistance in an essential part of development – being able to read and write clearly," he said. "Falling behind in those essential skills could mean difficulties from the rest of their lives, so it's great that the HOSTS program gives people an opportunity to get involved at an important time in a student's education."



"I'd recommend the HOSTS program to others at the Hart-Dole-Inouye Federal Center, or anybody else in the community, who wants to make a difference in 45 minutes a week!" Matt Pausch.

BY VAN  
WILLIAMS  
DRMS PUBLIC  
AFFAIRS

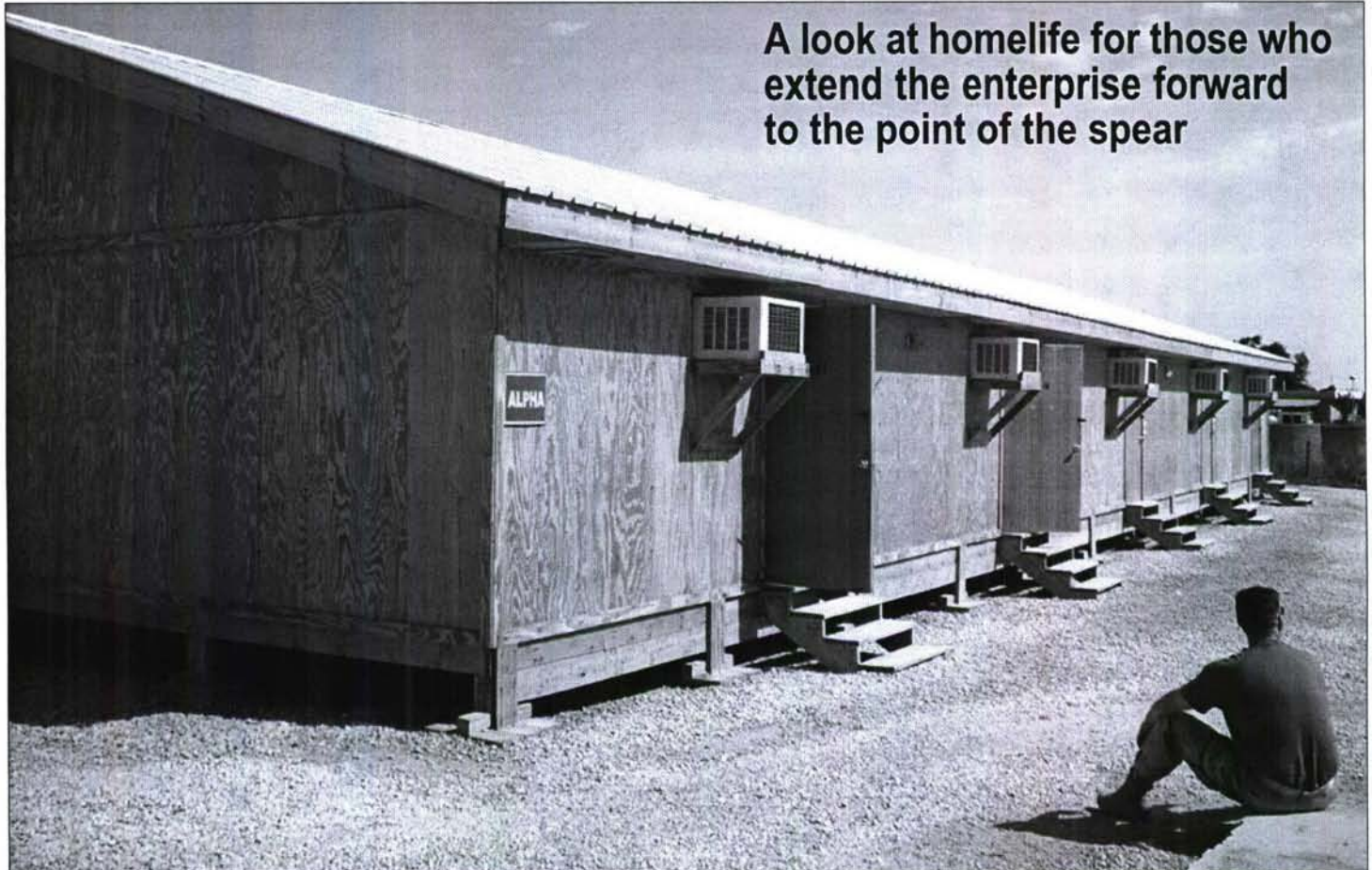


Diane Maxwell touches a patch of grass at Al Asad — a welcome symbol of home.

Employees volunteered to be on a team tasked with deciphering inventory records at forward-deployed DRMOs. Their travels took them to the point of the spear. They spent four to six months at DRMOs Anaconda, Al Asad, Speicher and Victory in Iraq. See the accompanying article beginning on page 14.



Through the maze of concertina wire the the American flag and Defense Logistics Agency flag can be seen flying over Anaconda.



## A look at homelife for those who extend the enterprise forward to the point of the spear

Will McCormick sits outside the building that was "home" while he was at Al Asad.