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NAVAL POSTGRADUATE SCHOOL Monterey, California

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THESIS

CONVERSION, INTEGRATION, AND MAINTENANCE ISSUES OF NAVY STOCK POINTS EXPERT SYSTEMS

by

Aaron M. Rouska

March, 1990

Thesis Advisor:

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Conversion, Integration, and Maintenance Issues of Navy Stock Points Expert Systems

by

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Submitted in partial fulfillment of the requirements for the degree of

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ABSTRACT

The Naval Postgraduate School has developed a number of small expert system prototypes for the Naval Supply Systems Command (NAVSUP) to automate some functions in inventory management. These expert systems were developed to aid the inventory managers at Navy Stock Points during the last several years. Several thesis students have successfully developed three separate stand-alone functioning and employable systems which run on MS-DOS based machines and which use different knowledge representation approaches and different programming languages. Since these prototypes were built, new expert systems shells have become available. Because of advances in technology and the drive toward integration today, integration of these prototypes is important to enhance man-machine interface, increase system performance, and facilitate maintenance tasks. This thesis addresses the generic recuirements needed to convert, integrate and maintain the rule bases of three stand-alone expert systems and combine them into one functioning integrated expert system. It then provides such a system in a VP-EXPERT shell and describes the specific details of the conversion effort. Improvements needed are also discussed.

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I. INTRODUCTION

A. AREA OF RESEARCH

A number of small expert system prototypes have been developed at the Naval Postgraduate School (NPS) during the last several years for the Naval Supply Systems Command (NAVSUP) to facilitate some of the functions in inventory management. These expert systems were developed to aid the inventory managers at Navy Stock Points during the last several years. Through the support and guidance of NPS faculty members well versed in expert systems design and inventory management, several thesis students have successfully developed three functioning and employable systems. These routines run on MS-DOS based machines and were built as stand-alone systems using different knowledge representation approaches and different programming languages. Each of these three systems represents a significant segment of an expert's knowledge base, and provides the user with a subset of the total knowledge domain. Integration issues arise because two of the three systems are written in M.1, an expert system shell, and the other is written in PROLOG. Although not all inclusive, the composite effort embodied by the three expert systems facilitates three major tasks that an inventory manager at a Navy stock point is expected to perform.

Since these prototypes were built, new expert systems shells have become available. It was therefore considered important to convert these prototypes to the enhance manmachine interface, improve system performance, and facilitate maintenance tasks. The assimilation of the three separate systems into one package will provide such a manager

with a variety of computerized expertise under a shared, unique, and expandable interface.

B. OBJECTIVE

The objective of the research presented in this thesis was to convert the three stand-alone expert systems into one functioning integrated expert system. It also attempted to improve the quality of the user interface and reduce the maintenance requirements.

C. **RESEARCH QUESTIONS**

The thesis explores the following questions: Can an integrated expert system be developed and implemented that incorporates three existing expert systems developed under different environments? What are specific issues to consider in converting and maintaining an Integrated Stock Points Management Expert System? What is the best interaction mode with Stock Point inventory managers to enhance man-machine interface?

D. SCOPE OF RESEARCH

The scope of this thesis encompasses the small-scale conversion, integration and maintenance of three separate but interrelated rule-based expert systems into one. This integration also attempts to provide a generic framework to allow for incorporation of future rule bases.

E. RESEARCH METHODOLOGY

Without an adequate strategy for planning and conducting the conversion, a great deal of resources could be wasted. The methodology consists of the following steps: conduct an analysis of the source and target languages, choose a target language, select

a tool for editing the source code, develop an integration strategy, complete the conversion of all rule bases, test the individual rule bases, implement the integrated system strategy, and test, evaluate, and iteratively refine the system.

F. ORGANIZATION OF THE THESIS

Chapter II discusses the previous work that has been done in the area of expert systems research and development for NAVSUP. It provides a discussion of lessons learned in the systems' development, conclusions, and recommendations from earlier work.

Chapter III explores the theoretical issues involved in maintenance, conversion, and prototyping.

Chapter IV introduces the expert system shell, VP-EXPERT, and examines the applicability of the theoretical issues discussed in Chapter III. The chapter then describes the conversion guidelines that were followed to implement the integrated system, the Integrated Inventory Management Expert System architecture, and how to use the new system under VP-EXPERT.

Chapter V completes the thesis with a summary and conclusions about the research, and recommendations for future work.

Appendix A is a series of screen "snapshots" that demonstrates a sample consultation. The consultation shows the Integrated Inventory Management Expert System's opening menus, and a session using the Causative Research expert system. This appendix is provided to give the reader an example of one possible way that VP-EXPERT can interact with the user, and to show how the integrated concept prototype was actually implemented.

Appendix B is a listing of the converted rule bases, and all program code. This is provided for the reader who wishes to gain an understanding of the program structure as implemented in VP-EXPERT, or who wishes to conduct maintenance on the code.

Appendix C provides a listing of the help file used by the integrated system. Since construction of help files is simple in VP-EXPERT, the help file contents are provided to show the reader what type of information can be stored in this type of file. The contents of this file represent some instructions to the user, data dictionaries (documents that define data used in a system), and a glossary.

II. SUMMARY AND DISCUSSION OF PREVIOUS WORK

A. DESCRIPTION AND HISTORY OF INVENTORY MANAGEMENT EXPERT SYSTEMS

This chapter deals with a review of previous work and its significance to the conversion effort that was undertaken in this thesis. Figure 1 provides a summary status of previous and present work.

Prior to the development of the first expert system prototype in 1987, LCDR Gary Westfall established a set of decision rules upon which to base an expert system for resolving the problem of delinquent (unfilled) resupply requisitions sent by a Navy Stock Point to the Defense Logistics Agency (DLA). These requisitions are known as Delinquent Dues [Ref. 1].

The first of the Naval Postgraduate School expert systems for Stock Points was completed by LT William Schill in March 1987, using the decision rules established by Westfall. The system consisted of two programs, Delinquent Dues and Variable Ranking Lists [Ref. 2: p. 9]. Schill explains that "Variable Ranking Lists are quarterly outputs that provide a mechanized screening and highlighting of situations requiring inventory managers' review." The programs were written in PROLOG which, although efficient, can be a difficult language for most people to learn and use. Schill's thesis provides a listing of the code used to implement the system. However, there is little documentation to assist any individual wishing to make changes or modify the existing prototype. There is also very little in the way of help or explanation facilities. His documentation is often cryptic and of little practical use to the end user [Ref. 2: p. 35].

<u>DATE</u> Dec 1986	<u>AUTHOR</u> Westfall	<u>REMARKS</u> Developed a set of decision rules for development of an expert system for resolving Delinquent Dues.
Mar 1987	Schill	Completed the first prototype expert system using Westfall's decision rules. The system consisted of two rule bases called Variable Ranking Lists and Delinquent Dues, written in PROLOG. The system was not very user-friendly.
Mar 1988	Potwin	Developed the second prototype expert system consisting of the rule base called Dues Management. This program incorporated the Delinquent Dues code written by Schill, and included Potwin's enhancement to that code. It also added the capability of System Cancellations. It was written in M.1 and the system was much more user-friendly than the previous version of Delinquent Dues.
Jun 1988	Dolan and Ellison	Developed the third prototype expert system consisting of the rule base called Causative Research. This program was separate from but related to the previous work. Code was written in M.1.
Mar 1990	England	Developed a rule base for a Hazardous Material expert system that was incorporated into the integrated system. The rule base was developed and written in VP-EXPERT by LCDR England, who was still enhancing the code at the time the rule base was included in the integrated system.
Mar 1990	Rouska	Converted the following expert systems programs into the expert system shell, VP-EXPERT: Variable Ranking Lists, Dues Management, and Causative Research. Developed an application in VP-EXPERT that allows the user to run these three rule bases and the Hazardous Materials rule base from one screen. Sought to enhance maintainability and improve the user interface. The integration routine contained code to casily allow for the addition of future rule bases. The integrated system also included a basic help file written in VP-EXPERT hypertext.

Figure 1. Summary of Expert System Development at NPS

In March 1988, CAPT Albert Potwin, another student at NPS, designed a second expert system which was meant to assist inventory managers at retail Stock Points in the field of Dues Management. His expert system consists of two modules (stored as one rule base) which he calls Delinquent Dues and System Cancellations [Ref. 3: p. iii]. Potwin explains that "System cancellations occur when the supply source that the document was passed to, rejects the requisition for a reason specified in the cancellation status." [Ref.3: p. 27]. To process a cancellation, the inventory manager must gather relevant information and decide how to resolve it. [Ref. 3: p. 28].

He continued Schill's work and converted Schill's Delinquent Dues program into M.1, a rule based expert system shell made by Teknowledge. Potwin did not address the Variable Ranking Lists in his work. After converting and modifying Schill's Delinquent Dues program, Potwin added the System Cancellations module [Ref. 3: p. 23]. The documentation provided in his thesis is considerably more comprehensive, compared to Schill's work, and he provides test examples of the different runs obtained from the system.

In June 1988, LCDRs William Dolan and James Ellison developed the third expert system prototype consisting of the rule base called Causative Research [Ref. 4: p. 4]. Causative Research is a detailed inquiry which seeks to identify those factors which cause inventory inaccuracies and determines the correct entries for bringing the stock records in line with actual physical counts of items in their particular locations [Ref. 4: pp.7-8]. This program is a separate expert system, but is related to the previous work in that all three stand-alone systems represent various tasks performed by Navy inventory managers at Retail Stock Points. This system was also written in M.1.

In March 1990, LCDR David England, another NPS student, had completed work on a Hazardous Materials expert system. The Hazardous Materials expert system addresses the handling and disposal of hazardous materials. He noted that this system was designated to be used in Supply warehouses, where it would be very useful [Ref. 5]. This expert system was incorporated into the Integrated Inventory Management Expert System to demonstrate that as the number of expert system applications grow, they can be easily added as modules to the integrated system.

B. CONCLUSIONS AND RECOMMENDATIONS FOR FUTURE EXPANSION

This section summarizes the conclusions and recommendations of the developers of the three stand-alone expert system prototypes. In his summary, Schill felt that automating some inventory manager tasks could increase their productivity. His experience indicated that his Delinquent Dues program provide some inaccurate conclusions, and his two expert system programs were not too helpful to the user. Schill concluded that the result of his work should encourage the development of future inventory management expert systems [Ref. 2: pp. 42-43].

Schill recommended that extensive testing and evaluation of his prototypes be conducted to determine validity in all cases. After needed changes were made, he proposed that training and tutoring of inexperienced inventory management personnel in the use of the system and incorporation of external data sources be implemented [Ref. 2: p. 44]. Incorporation of external data sources referred to interfacing the Stock Points' automated data processing system (known as the Uniform Automated Data Processing System for Stock Points or UADPS-SP, a mainframe system) with his expert system [Ref. 2: p. 7]. Finally, Schill recommended that other areas of inventory management be examined for inclusion in an aggregate expert system [Ref. 2: p. 45].

Potwin's thesis continued and revised the Delinquent Dues prototype developed by Schill. He did not address the Variable Ranking Lists prototype. Potwin converted Schill's code in Delinquent Dues to M.1 and added the retail inventory management's process of handling system cancellations [Ref. 3: p. 4].

Potwin concluded that the quality of the user interface of M.1 far exceeded that of PROLOG's. He felt that maintaining and enhancing the code in M.1 was easy and, especially noteworthy, he recommended that "to maintain a standard updated version of the expert system, this maintenance should be performed by a single person or team and then distributed to all Naval Supply Centers." [Ref. 3: p. 41]

Potwin's two most important recommendations are future expert systems should be integrated with present Navy ADP assets, and that the feasibility of connecting PC local area networks to the UADPS-SP systems should be explored. [Ref. 3: p. 42].

The third NPS expert system prototype, an expert system for Causative Research was completed by Dolan and Ellison in June 1988. This expert system was a new application for inventory managers in keeping with Schill's recommendation to continue developing new systems for inventory management.

Dolan and Ellison concluded that Inventory Management could benefit from future development of expert systems. In addition, they suggested that M.1 was a practical language to use for expert system development and that it was available for use on personal computers. Like Schill, they recommended that an integration effort be conducted to interface their expert system with the mainframes used by the Navy Stock Points [Ref. 4: pp. 42-43]. They recommended that a Navy organization should be designated as responsible for maintenance on the Causative Research Expert System. Finally, they suggested that systems for replenishment, technical research, hazardous material packing, bill processing, and material procurement were logical areas for future expert system development [Ref. 4: p. 44].

C. SUMMARY

A common thread can be found in the conclusions and recommendations of the developers of the three expert systems. They felt that their particular prototype implementation was successful, they all recommended that integration with Navy mainframe computers be explored, and Potwin and Dolan and Ellison all felt that M.1 was a very user-friendly and highly useful tool for implementing practical prototypes.

England's Hazardous Material expert system prototype, which utilizes the latest expert system shell technology (VP-EXPERT, which will be described in Chapter IV), represents the latest in expert system development for Navy Stock Points managers. It will not be discussed because it is still being developed by England. His thesis, describing that prototype, will be completed by June, 1990.

III. THEORETICAL ISSUES IN MAINTENANCE, CONVERSION, AND PROTOTYPING

A. INTRODUCTION

The conversion of the three stand-alone expert systems into one integrated system will provide a prototype by which users and managers at NAVSUP can perform an early assessment of the effectiveness of the proposed system. The integration effort requires that all rule bases be in the same language. It is expected that a system developed under the prototyping method will have to undergo many iterations before it is finally accepted.

To ensure proper design of the proposed integrated system, it is important to understand the critical issues related to maintenance, conversion, and prototyping.

B. MAINTENANCE

Maintenance is defined as "Modification of a software product after delivery to correct faults, improve performance or other attributes, or to adapt the product to a changed environment" [Ref. 6]. In the systems development life cycle (SDLC) model, maintenance is the last stage of the life cycle. Although it may appear to be the last phase, with a separate and distinct starting and stopping point, it overlaps many other phases of the life cycle.

The state of software maintenance in industry and government can be summarized in the folloving four points: there is a maintenance problem, maintenance is hard,

maintenance is expensive, and existing code should not be discarded [Ref. 7: pp. 303-304]. Norman Schneidewind lists the following three reasons for why we have a maintenance problem:

1. 75-80 percent of existing software was produced prior to significant use of structured programming.

2. It is difficult to determine whether a change in code will affect something.

3. It is difficult to relate specific programming actions to specific code. [Ref. 8]

He makes the following observation about the primary cause for the existing difficulty in performing maintenance:

The main problem in doing maintenance is that we cannot do maintenance on a system which was not designed for maintenance. Unless we design for maintenance, we will always be in a lot of trouble after a system goes into production. [Ref. 6: p. 304]

Documentation in most programs and with most software systems is often poor, incomplete, non-existent, or a combination of the three. Inadequate documentation is an acknowledged fact by the software development community.

The problem for most maintainers is that they have to maintain ill-documented code that is covered with patches with no comprehensible structure and that has data representations buried in the program code. It is a major detective work to find out how the program works, and each attempt to change it sets off mysterious bugs from the tangled undergrowth of unstructured code. [Ref. 9]

Further complicating the maintenance issues are an inability to trace the product or the process that created the product, inadequate change documentation, absence of change stability, the unknown chain reaction (ripple effect) that occurs when software changes are made and, finally, the view that maintenance is strictly a post delivery activity [Ref. 10]. E. Bush notes that maintenance has become expensive because "...programmers spend most of their time maintaining programs..." and that "...a new standard for well written programs has emerged: how maintainable are they..." [Ref. 11].

According to P.J. Brown, software that is not adaptable or is replaced by more capable software will suffer what he terms death. Death is defined as software which is no longer used. Some additional significant factors that could contribute to death are death due to hardware changes, death due to software changes, and changes in requirements [Ref. 12: pp. 279-280]. Brown advocates that software developers should place their emphasis on developing a good initial product. He suggests that it is expensive to design software that enables maintenance, has adequate documentation, is portable (usable on different computer architectures), and which has a low number of bugs. [Ref. 12: p. 285]

C. CONVERSION

Conversion is defined as "a process in which changes are made in the software so that the original system will execute properly in the new environment" [Ref. 13: p. 1]. Conversion represents one subset of activities grouped under software maintenance efforts. Until recently, maintenance has received little attention. Conversion, therefore, has received even less. When a decision to convert has been made, there are four strategies for implementing the conversion of software code.

- 1. Translation: primarily automatic conversion of software.
- 2. Recoding: manual conversion of software.
- 3. Reprogramming: implies a software development effort which may include some system redesign but no significant functional redesign.
- 4. Redesign: implies a software development effort which includes a functional redesign of the system. [Ref. 13: p. 2]

There are many reasons why an organization or firm may wish to change from one computer environment to another. Among the most common are: reduced cost, improved performance, increased reliability, and increased capacity [Ref. 13: p. 3].

D. PROTOTYPING

According to Senn, the prototyping method is an approach to [information] systems

development. Senn states that:

...prototyping is based on the following fundamental principle: Users can point to features they like or dislike in an existing system more easily than they can describe them in an imaginary or proposed system. The prototype then is developed as a working system to allow users to identify the essential features in an information system. [Ref. 14: p. 611]

Prototyping, like many other accepted and proposed methods, follows a series of steps. Senn enumerates five steps in the prototyping technique:

- 1. Identify the user's known information requirements.
- 2. Develop a working model.
- 3. Use the model, or prototype, noting needed enhancements and changes.
- 4. Revise the prototype.
- 5. Repeat the preceding steps as necessary. [Ref. 14: p. 612]

Like any methodology, prototyping has its strengths and weaknesses. Senn lists five

key issues that one must keep in mind when using the prototype technique:

- 1. Speed of development, not efficiency of prototype performance, is the overriding concern of both systems analyst and end-user.
- 2. The initial prototype is likely to be incomplete or unsatisfactory in one or more ways. Changes in specifications and modification of system features are expected.
- 3. Users should use the system in a hands-on fashion to determine by trial and error the changes and enhancements that are desirable.
- 4. Each iteration will result in one or more of the following changes: (1) modification of the data used in processing or the manner in which data are entered into the system, (2) changes in existing features, and (3) addition of new features.
- 5. A typical prototyping experience will have four to six iterations. [Ref. 14: pp. 612-613]

Finally, Senn regards prototyping as a short term process which is pra tical for today's generation of computer systems and level of end user sophistication. One (f the primary benefits of prototyping is that the process can avoid the delivery of an information system that is neither functioning nor user-friendly [Ref. 14: pp. 612-613]. Another benefit is that the end-user can get his hands-on use of the system (incomplete

though it may be) well before a comparable full scale version of the system is implemented [Ref. 14: p. 613].

E. SUMMARY

Maintenance is a normal part of a software system's life cycle, and maintenance will be required on the integrated system described in this thesis as the demands and sophistication of the users increase. Enhancement of the existing code will be the most likely form of maintenance performed. However, one may expect that as the expert system shell software continues to evolve, possible conversion and redesign of the current prototype may be required. Ultimately, designing a system that allows easy maintenance will prevent the system and the rule bases from becoming obsolete.

Conversion is a part of maintenance. Conversion is often performed because there is a requirement to make the old software operate in a new environment. Reasons for converting code include reduced cost, improved performance, increased reliability, and increased capacity [Ref. 13: p. 2]. Conversion can be very labor intensive, and requires planning and control to prevent costs and schedule completion from getting out of control.

Prototyping is used to develop a running "rough draft" of a proposed software system. It has the benefit of providing an actual running program to the user for evaluation. It is far easier for the user to describe the strengths and deficiencies of programs running before him than it is to discuss how it should theoretically run.

IV. DESIGN AND IMPLEMENTATION OF THE INTEGRATED INVENTORY MANAGEMENT EXPERT SYSTEM

A. INTRODUCTION

This chapter describes the conversion and integration process for the three Navy Stock Points expert systems. The evaluation and selection of the conversion target language is discussed, followed by the process of actually converting the software. The architecture of the Integrated Inventory Management Expert System is presented next. Then, a description of how to operate or run the system is given. Finally, an actual sample consultation is illustrated.

B. SELECTION OF THE SOFTWARE DEVELOPMENT SHELL

VP-EXPERT, a new and widely used expert system shell in university circles, was chosen as the target conversion language. The development tool is best known by its low learning curve, understandability, and maintainability. Since maintenance is a highly expensive, time-consuming and often labor-intensive aspect of a system's life cycle, the selection of a target language that is easy to learn, has relatively low cost, and which can be modified easily is very important. The shell must also be flexible, have the capability to expand, and be user-friendly.

Understandability is a significant factor because conversion and maintenance are labor intensive. VP-EXPERT code is structured, making it simple to maintain. Documentation in VP-EXPERT is adequate. The VP-EXPERT reference manual is concise, clear, and provides a number of examples that are easy to follow [Ref. 15].

Flexibility, which allows advanced designs of knowledge bases and user interfaces, is a key consideration in deciding what expert system shell to use. Flexibility is important because it allows for the design of custom applications to meet the particular needs of the user. This is an essential feature when maintenance is required. Maintenance could be required, for example, when the regulations that are used as the basis for an expert system change. If the rule base is not updated to reflect the change in regulations, the effect is an inaccurate and unreliable expert system.

VP-EXPERT has features that allow for future expansion of the knowledge base and possible integration with other applications software. VP-EXPERT can support graphics and mouse-driven applications. It also interfaces with text files, spreadsheets, database files, and Structured Query Language (SQL) for accessing relational databases. VP-EXPERT's user interface offers a number of user-friendly features, such as windowing, pausing, multiple displays of text within a single rule, ability to adjust the consultation screen display to a number of possible formats, and availability of a user menu at the bottom which the user can consult. These features, like the flexibility trait, can be used to enhance the presentation of a consultation, and thus encourage user acceptance.

It was felt that the user interface should be simple enough that an inexperienced computer user (we will assume that users of this system will be familiar with inventory management) will be able to understand clearly what he and the system are doing. The system must provide the user with excellent help support and be able to guide him through the decision process. The completed integrated system must provide the user with an excellent dialogue capability. The system must also be driven by the user, not the reverse where the user is driven by the system.

Cost is another factor in considering an expert system shell. VP-EXPERT has a relatively low cost (\$123.90 for the protessional unlimited version). Although not necessarily the lowest priced expert system shell on the market, when compared to M.1, which costs approximately \$5000, VP-EXPERT's price is very appealing.

Finally, since M.1 had been successfully implemented, and VP-EXPERT was similar to M.1, using VP-EXPERT should warrant a low risk of conversion.

Although the software used in this conversion effort was evaluated and mentioned by name throughout the thesis, no recommendations are being made that one brand of software be sought over another. Similarities and differences between the software may be indicated. However, it is ultimately the responsibility of the individual with specific requirements and preferences, to choose which software best suits his needs.

C. CONVERSION REQUIREMENTS AND PROCESS

The conversion process began with a detailed study of the work of the thesis students who had created the expert systems. This provided an initial impression of the scope of their work, and a feel for how their programs worked. Because this was a conversion project, it was important to obtain all documentation available on the systems. The documentation of interest was material that explained the program architecture or explained things from a general overall point of view. Unfortunately, Schill's thesis provided very little documentation for his coding. Instead, Schill explained how the actual systems operate and how he modeled his expert system on them. He did provide a data dictionary of the abbreviated variable names used in Delinquent Dues and Variable Ranking Lists. A data dictionary is a document that contains information on data used in an information system. This data dictionary was very useful while performing the conversion because it provided an understanding of what the variable names meant. Although Potwin and Dolan and Ellison published sample runs of their systems in action, they also provided limited documentation. Their theses did contain glossaries that documented some of the terms and variable names that were used in the original (and converted rule bases). Although not all inclusive, they do provide some insight to the meaning of the variables used in their expert system rule bases.

These deficiencies in documentation (which are typical in most programs and expert systems) required the author to step through the program code to determine what it was doing.

Because of the author's unfamiliarity with the Navy supply system and the systems being converted, it was decided to keep all variable names the same wherever possible. In this way, problems with variables could be more easily tracked when the system was tested. This would also help future programmers who wished to modify the rule bases further. During such maintenance, the programmer can refer back to the original code and compare it to the converted code.

Converting the M.1 rule bases was straightforward because M.1 and VP-EXPERT have remarkably similar commands. When conversion of the Dolan and Ellison rule base (which consists of almost 200 rules) began, the initial approach was to manually (with a pencil and eraser) begin to modify the code on paper. This lead to the realization that a word processor was more appropriate and would substantially speed up the conversion process. Having become familiar with the basic commands of M.1, it was easy to convert the code by examination (visual inspection). Conversion from PROLOG code to VP-EXPERT was not difficult because the code was written in a shell-like structure. The data dictionary provided by Schill with his rule bases (written in PROLOG) facilitated the translation of the abbreviated variable names in the shell-like structure into longer variable names that would indicate more clearly what the variables represent.

Machine limitations were not a serious issue for this conversion effort. The conversion was done largely on an IBM XT compatible personal computer (PC), although it was frequently conducted on IBM AT compatible machines. The most significant machine limitation was the speed of the machine. A particularly noticeable delay was experienced when loading and executing large rule bases on the IBM PC/XT.

Testing is a necessary, time consuming, and expensive endeavor. Fortunately, in the case of this particular conversion, actual testing of the converted programs required relatively little time. Testing was required to reveal two types of errors: errors in syntax and errors in logic. Syntax errors were usually easy to identify, whereas logic errors were more difficult. Logic errors usually were not apparent until system testing revealed flaws in system response, system displays, and overall performance.

Testing the system for syntax errors took very little time, since the VP-EXPERT interpreter would notify the author when an error in a statement existed, and then would provide the author with the rule base which needed correcting. This was a very useful feature since, by having this built-in editor, it was not necessary to exit the program to DOS, make corrections using a text editor or word processor, load the VP-EXPERT interpreter once more, and then load and execute the rule base all over again.

Testing the system for logic errors was, of course, more time consuming since logic errors require one to enter the rule base and try to discover where the problem is. Included in this classification are errors due to omission during conversion. Once the error is discovered and corrected, either the problem is solved or another error appears (previously concealed because of an error caused by the original error).

Following the conversion and testing phases, iterative enhancement of the code was done to improve the performance from the system.

The usual problems with conversion, testing, and machine limitations were not severe because of the small scale of the conversion and because only one person was involved. For a very large and complex project, one would expect that these problems would be very significant. This conversion endeavor did prove that having an automated conversion tool can greatly enhance the productivity of a person performing conversion of code.

D. THE INTEGRATED INVENTORY MANAGEMENT EXPERT SYSTEM ARCHITECTURE

The integrated system is simply an application program run under VP-EXPERT which provides the user with the option of running any of the programs. The system architecture is depicted in Figure 2, which shows the hierarchial design of this system. Figure 3 describes the system components.

All rule base applications require the VP-EXPERT interpreter to run. Once the VP-EXPERT interpreter is loaded, it can then execute any rule base. The integration module is a rule base that acts as the master control module. It is known as the main module of the hierarchy. The main module (or integration module) can call a help file module (another rule base) which in turn calls a help file. This help file is a large text file that contains some basic instructions on using the help system. The help file also contains the Delinquent Dues and Variable Ranking Lists data dictionary from Schill's thesis, the Dues Management data dictionary from Potwin's thesis, and the Causative Research glossary from Dolan and Ellison's thesis. These documents were converted into ASCII text files



Figure 2. The Integrated Inventory Management Expert System Architecture

INTMOD.KBS	-	The integration module or main module (a rule base) was written by LT Rouska. It calls the help rule base and any one of the four rule bases.
VRANKMOD.KBS	-	The Variable Rankings Lists rule base was written by LT Schill and converted by LT Rouska. This rule base has not been tested for correctness.
POTMOD.KBS	-	The Delinquent Dues rule base was written by CAPT Potwin and converted by LT Rouska.
DOLMOD.KBS	-	The Causative Research rule base was written by LCDRs Dolan and Ellison and converted by LT Rouska.
HAZMAT.KBS	-	The Hazardous Material expert system was written in VP-EXPERT by LCDR England and integrated after the three other rule bases were converted.
FUTURE1.KBS	-	A "slot" for a future rule base. This represents a location where a new rule base can be inserted.
FUTURE2.KBS	-	Another "slot" for a future rule base. This represents a location where a second new rule base can be inserted.
HELP.KBS	-	The help rule base. It calls the hypertext help file called HELP.TXT. It is called by INTMOD. After HELP.KBS is finished executing, it returns control to INTMOD.KBS.
HELP.TXT	-	A hypertext help file for the integrated system. This help file provides basic information on how to use the system. It also provides information on the following: a data dictionary for Delinquent Dues and Variable Ranking Lists expert system, a data dictionary for Dues Management, and a glossary for Causative Research.

Figure 3. Summary of the Integrated Inventory Management Expert System Components using a scanner, corrected using a word processor with a spell checker, and then copied into one large ASCII text file. These help files were written in a hypertext format and can interact with a mouse. Hypertext works only with VP-EXPERT rule bases. A hypertext file in VP-EXPERT is simply an ASCII file that contains a hyperword followed by several lines of characters. The hyperword is any word in the hypertext file that has an "*" immediately preceding it. Hyperwords appear in the body of the text as capitalized words. To activate a screen of text associated with that hyperword, use the mouse to point to that word and click it. If no mouse is available, then one can always type the hyperword into the terminal.

Because it is easy to learn how to write a help file in hypertext, the hypertext system was chosen to demonstrate the implementation of a customized help system. It is also easy to learn to write the rule base that will call the hypertext help file. The help file rule base returns control to the main module, allowing it to prompt the user for selection of a particular expert system. After the user has selected an expert system and runs it to obtain a conclusion, he is returned to the main module where he repeats the whole process of determining if he wants help and then selecting an expert system.

The integration module is the main control module in the integrated system architecture. The integration module presents the user with the help system first. If help is selected, control is passed to the help file rule base until the user terminates consultation with it. Upon termination, the user is returned to the main module and is presented with a selection of possible expert system choices. He chooses an expert system module and control is passed to that rule base until the user terminates execution. Upon termination of the consultation with the consulted rule base, the user is returned to the main module, and the whole process repeats itself.

Although this design is very simple, it demonstrates that integration of a customized help system and integration of numerous expert systems can be accomplished.

As Figure 2 shows, the integration rule base has the capacity for adding two future rule bases. However, any additional number of rule bases may be added if desired. This may be accomplished by examining the code provided to allow integration of future rule bases into the integration module (INTMOD.KBS) and duplicating it each time one wants to insert a rule base.

E. RUNNING THE INTEGRATED INVENTORY MANAGEMENT EXPERT SYSTEM

Because the integrated system depends upon the VP-EXPERT interpreter to execute the process, the VP-EXPERT interpreter must be loaded first. The opening screen is now displayed or it can be bypassed if desired. Bypassing the opening screen is an example of transparency where the user can go directly to his application without having to go through the interpreter's opening menu. If the opening screen is not bypassed, the user selects "Consult", and then chooses the "INTMOD" rule base. This loads the rule base into memory, and the interpreter checks it for errors as it is loaded. The consult menu is then displayed, and the user selects "Go". This executes the rule base. The integration module then asks the user if he wants to skip the help module. If one chooses help, he remains under control of the help module until he terminates the program. Then control is returned to the integration module, INTMOD.

Next the user will be asked if he wants to see the opening screens for the integrated system. This option is provided because users who are familiar with the system will probably not want to see the opening screens every time they run the system. The

program then asks the user if he wants to continue the session. This statement was included because, after one has consulted one of the rule bases controlled by the integration module, he will be returned to the integration module. The present system architecture causes the integration module to be reinitialized whenever control is returned to it from the help system or any of the associated rule bases. Unfortunately, this requires the user to always answer the system prompts for help, opening system displays, and continuing the consultation. Termination of the system operation can occur from the integration module by answering "No" or by pressing the "/" key and selecting Q for QUIT.

Now the user will be presented with a choice of options for choosing a particular rule base. After the choices have been displayed, if the user wants to refresh his memory on what the choices are, he can press the "/" key, and select the "Why" command from the menu at the bottom of the screen. This will display a statement that lists all options and their associated selection numbers. After the user selects his choice, the program indicates that one should expect a small delay while the program loads, and to press any key to load the selected rule base.

The user is then taken through the rule base of his choice. In all of the converted rule bases, if a rule cannot be found that satisfies the inputs of the user, a message is displayed indicating such. This was provided for the user's convenience because, during the testing of the converted systems, it was discovered that when VP-EXPERT cannot find a rule that satisfies all the user inputs it simply returns the user to the consultation menu.

Upon return to the integration module, the whole process repeats again with the system asking the user if he wants help.

F. A SAMPLE CONSULTATION

The screen in VP-EXPERT is divided into three windows. The top window is the consultation window and is used to display system generated questions and answers. The lower left screen is the rules window, which displays the rules being processed by VP-EXPERT. It is useful because the user can watch VP-EXPERT process each rule during a consultation. The lower right window is the results window. This window displays values that are assigned to variables as VP-EXPERT executes a rule base. If the user wishes to quit, forgets how to enter a selection, or doesn't know the answer to a question, VP-EXPERT provides reminders at the bottom of the screen. These reminders are located below the two lower windows, and consist of simple cues such as "Enter to select", "END to complete", "/Q to Quit", and "? for Unknown".

Appendix A provides a sample consultation using the Integrated Inventory Management Expert System. The consultation is illustrated through a series of step by step "snapshots", or images of the screen. The pictures illustrate the opening menu and screen of the VP-EXPERT interpreter, followed by the user selecting the program INTMOD (indicated by a "<-"). The next series shows that the file INTMOD.KBS is loaded and ready to run. The system queries the user: "Do you wish to skip the help system? The default selection is "no". (Appendix C contains the information presented in the help system). The next question posed to the user is "Do you wish to skip the opening statements?" This question is presented to those individuals who want information on the integrated system. The user will usually answer "yes" to this one. The sample run shows that the user chose "no" and is presented with the opening screens for the integrated system.

The next series of screens show the menu selection being displayed to the user. The user selects the Causative Research choice (selection 1). The remaining screens demonstrate the session with the Causative Research expert system. Once the user has obtained an answer or conclusion from the system, he is returned to the main module. At this point, the user can terminate the session by pressing the "/" key followed by a "Q" or he can execute either the Causative Research program or any of the other integrated expert systems.

G. EXPERT SYSTEMS CODE AND HELP FILE

Appendix B provides the reader with the VP-EXPERT code of the integrated expert system. This is useful to those who wish to understand the program structure or wish to modify it. During the conversion of the three rule bases, Potwin's floppy disk containing his rule base for Dues Management could not be located. Fortunately, he provided a copy of his code in Appendix A of his thesis. A scanner was used to scan the entire rule base into a text file. The text file was then edited using a word processor to check for obvious errors. Then the text file was loaded into the VP-EXPERT interpreter to check for syntax errors. The process took very little time and demonstrated the value in having the source code of a program readily available.

Appendix C is a listing of the contents of the help file used by the integrated system's help rule base. As discussed earlier, this file is a hypertext file. By convention, the hyperwords (or the words that VP-EXPERT uses as an index in the text file) are preceded by in asterisk (*). Throughout the file are bar symbols (denoted by the "I" symbol) that immediately precede certain words. In VP-EXPERT hypertext, hyperwords
appear on the screen in capital white lettering. Placing the "I" symbol before a word prevents the hypertext system from being displaying words as such.

Hypertext screens (or frames) can be chained together so that one frame calls another. File size is not a restriction on hypertext files. To maintain or modify hypertext files requires only a word processor or text editor that can edit and create ASCII files. The only restrictions are that no more than 23 lines of text can follow the hyperword and, one must limit the length of a line of text to approximately 63 columns for the currently defined consultation window.

V. CONCLUSIONS AND RECOMMENDATIONS

A. SUMMARY

This thesis converted and integrated three stand-alone expert systems developed for NAVSUP at NPS by thesis students. These expert systems were developed to represent tasks that inventory managers at Navy Stock Points would be expected to perform. The three expert systems are: Delinquent Dues and Variable Ranking Lists, Dues Management, and Causative Research. LCDR Gary Westfall developed the decision rules that became the basis of the rule bases for the first expert system prototype. This prototype, Delinquent Dues and Variable Ranking Lists, was developed by LT William Schill and was written in PROLOG. CAPT Albert Potwin then developed the Dues Management expert system which consisted of Delinquent Dues and System Cancellations modules. Potwin modified the Delinquent Dues rules written by Schill and included the System Cancellations rules to provide a more comprehensive Dues Management expert system. These rules were written in M.1, an expert system shell. LCDRs William Dolan and James Ellison developed the third expert system, Causative Research. This rule base was also written in M.1.

VP-EXPERT was chosen as the target expert system shell to implement the conversion. It was chosen because it is easy to learn, easy to understand, and easy to maintain. A word processor was chosen to automate conversion of the code.

After the three expert systems were converted into VP-EXPERT rule bases, they were tested and compared against the documentation available from the previous thesis

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work. The Variable Ranking Lists rule base could not be tested because of inadequate documentation.

A new rule base that integrates the converted rule bases was then developed. Although simple in design, it allows the user to run multiple rule bases (one at a time) during one consultation period. During this final integration effort, another expert system, Hazardous Materials, was developed by LCDR David England. This rule base was incorporated with the other three rule bases.

The development of the Integrated Inventory Management Expert System represents one possible prototype for implementing expert systems at Navy Stock Points. The system can be used and modified by inventory managers at all levels of experience. VP-EXPERT, the expert system shell used to implement the converted rule bases, is easy to maintain and easy to learn. It is hoped that these two traits will encourage others with more expertise and familiarity with the Stock Points inventory management system to this prototype as a basis for designing the system to their specific needs.

B. CONCLUSIONS

It is important to develop a conversion strategy before beginning the conversion effort. To help assure a successful conversion, it is vital to evaluate the effectiveness of the effort as the effort proceeds.

The conversion required much more time than was anticipated when the effort was initiated. The conversion effort can be expedited considerably with the use of a word processor. The word processor allows one to use macros to convert one language construct to another, thus saving time. As the process became automated, the amount of

time spent converting code decreased and the amount of time spent correcting errors and enhancing code increased.

The success of this endeavor to convert and integrate three stand-alone expert systems (while designing for maintainability) demonstrates the feasibility of performing small scale conversions. Given limited documentation, the converted expert systems were executed, and the results compared to documentation provided for each expert system. The only rule base that could not be tested was the Variable Ranking Lists module (one of Schill's two rule bases). This was due to a lack of documentation of system outputs or test case runs.

The Integrated Inventory Management Expert System prototype serves as a demonstration to top management of what a proposed integrated expert system looks like. This is important because it is they who must develop policy and deal with computer issues in the next several years. NAVSUP's management can use the prototype as a means for comparison of whether the system may be able to meet their future needs. If microcomputer-based expert systems are employed actively at NAVSUP, this prototype may evolve into something totally different from the original design.

For NAVSUP inventory stock point managers to benefit from this prototype, maintenance (in the form of code modification, user-interface displays modification, and overall design or rule base structure redesign) will be required. Additionally, without maintenance, the prototype will not evolve and its value to NAVSUP will decline. Software maintenance has long been an expensive and time consuming effort, and is an often neglected aspect of a software system's development life cycle (SDLC).

It is hoped that the experience in converting and maintaining the integrated system will serve as a base for future work in this area. The findings of this research should be useful to individuals wishing to pursue continued development and integration of experisystems programs for NAVSUP. The general issues or concerns raised in this thesis should be applicable to other similar conversion efforts.

C. RECOMMENDATIONS

The integrated inventory management system needs to have a document that establishes proper terminology for variable names. This was not done due to the author's lack of expertise on the application domain. Proper terminology for variable names is different than common variables. Proper terminology means that standard definitions are used to describe all variables used in all rule bases. The use of a standardized terminology for variable names is important when conducting maintenance or conversion because it helps avoid redundancy of variables. Failure to establish documentation that provides guidance on the naming of variables, and failure to consult the data dictionary (which contains the definition and domain of the data used in the system) will lead to expert systems which cannot be effectively integrated.

Common variables are those variables which are common to more than one expert system. One may think of a common variable as being akin to a global variable in a third generation programming language. To illustrate, take two different systems which have two different variable names, both of which have the same meaning. If they are called by two different variable names, then they are redundant. In a case like this, the same variable should have the same name in both expert systems. The use of common variables also reduces the amount of tracing and verifying required by someone maintaining or converting code. Finally, in the case of microcomputers with

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approximately 640K of memory, using common variables reduces memory requirements (by eliminating redundant variable assignments).

The priority of the development of future expert systems for Stock Points inventory management must be an integrated system. Without an integrated approach, fragmentation of the expert systems and user frustration will remain high, leading to a lack of use of the system. Worse yet, when the expert systems are not designed with user friendliness or maintainability in mind, the results are systems that are not reliable because they do not reflect current policy. Systems that are not reliable are not used.

Finally, it is strongly recommended that this system be installed on microcomputers throughout the Navy Stock Points system to allow evaluation by personnel at all levels of management. If the integrated expert system shows potential for acceptance, certain individuals should given the responsibility for maintaining the rule bases and ensuring they reflect current policy.

APPENDIX A. A SAMPLE RUN OF THE INTEGRATED SYSTEM

The following graphics are "snapshots" of a consultation with the Causative Research expert system, originally written by LCDR William Dolan and LCDR James Ellison in M.1. This converted version of the Causative Research expert system is implemented in VP-EXPERT. These snapshots were taken using a screen capture program.

The VP-EXPERT interpreter displays are shown first, followed by displays provided by the integration module, followed by additional integrated system displays. Finally, the last series of displays are from the consultation with the Causative Research expert system using the inventory adjustments causative research selection (chosen in the program by the user).

A "<-" symbol is displayed in most of the exhibits to indicate that this is the selection that the user would make.

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lHelp

.

2Induce 3Edit 4Consult <- 5Tree 6FileName 7Path

8Quit

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What is the name of the knowledge base you want to use?

DOLANHLP	DOLMOD	HAZMAT	HELP	INTMOD <-



Do you want to skip the HELP system? (The HELP system is a knowledge base that provides you with additional information) yes <- no

Testing 0A RULE 0A IF skip_need_help = yes THEN call_help_file = do_not_activate CNF 10 0 ELSE call_help_file = activate CNF 100 Finding skip_need_help

(At this point we have returned from the help system and the integrated system is asking us if we want any more help. Since we just finished with the help system, we tell the system that we want to skip the help system.)

Do you want to skip the HELP system? (The HELP system is a knowledge base that provides you with additional information) yes <- no Do you wish to skip the opening statements? yes no <-

Finding skip_need_help Finding show_all_the_text Testing 0 RULE 0 IF skip = no THEN show_all_the_text = yes CNF 100 Finding skip

Enter to select END to complete /Q to Quit ? for Unknown

AN INTEGRATED EXPERT SYSTEM FOR INVENTORY MANAGERS АT NAVY RETAIL SUPPLY **s т**оск POINTS March 1990 Press any Key THEN show_all_the_text = yes CNF 100 Finding skip

WELCOME TO THE INTEGRATED INVENTORY MANAGEMENT EXPERT SYSTEM FOR NAVY STOCK POINTS. THIS PROGRAM ALLOWS THE USER TO CHOOSE ONE OF A SELECTION OF EXPERT SYSTEM PROGRAMS THAT HAVE BEEN WRITTEN BY OTHER THESIS STUDENTS. THIS PROGRAM REPRESENTS AN EFFORT TO CONVERT THREE KULE BASES AND INTEGRATE THEM INTO ONE UNIT. THIS VERSION OF THE INTEGRATED SYSTEM RETURNS YOU TO TO THIS MASTER CONTROL MODULE AFTER RUNNING & CONSULTATION. ONCE YOU HAVE RETURNED TO THE MASTER CONTROL MODULE, YOU CAN EITHER QUIT OR RUN ANOTHER EXPERT SYSTEM CONSULTATION. JUST SELECT 'Go' and PRESS 'Enter'. MORE MODIFICATIONS AND TESTING OF THE INTEGRATION ISSUES WILL BE FORTHCOMING. Press any Key. Testing 0 100 RULE O IF skip = No CNF 100 skip = no show all the text = yes CNF 100 THEN show_all_the_text = yes CNF 100 Finding skip

Do you wish to CONTINUE the consultation? Yes <- No

Finding stop Testing 00 RULE 00 IF continue_consultation = No THEN stop = Yes CNF 100 ELSE stop = No CNF 100 Finding continue_consultation Finding continue_consultation ELSE Stop = No CNF 100 Finding continue_consultation Finding continue_consultation

Press any key to get the listing of programs that will be offered to you:

Finding continue_consultation Finding goal Testing 1 RULE 1 IF selection = Selection_1 THEN goal = Causative Research CNF 100 Finding selection

Press any key to get the listing of programs that will be offered to you: Selection 1: Causative Research Selection 2: Delinquent Dues and System Cancellations Selection 3: Hazardous Materials Selection 4: Variable Rankings <<PRESS any KEY!!!>> Selection_1 Selection_2 Selection_3 Selection_4

Finding continue_consultation Finding goal Testing 1 RULE 1 IF selection = Selection_1 THEN goal = Causative Research CNF 100 Finding selection

You have chosen the Causative Research Program. THIS PROGRAM TAKES ABOUT ONE MINUTE TO LOAD. PLEASE BE PATIENT WHILE THE SYSTEM LOADS THE PROGRAM. Press any KEY to execute the program!

Selection_2

Selection_1 <-Selection_4 Selection_3

Finding continue_consultation Finding goal Testing 1 RULE 1 IF selection = Selection 1 THEN goal = Causative Research CNF 100	<pre>skip_need_help = yes CNF 100 call_help_file = do_not_activate CNE 100 skip = Yes CNF 100 continue_consultation = Yes CNF 100 stop = No CNF 100 selection = Selection 1 CNF 100</pre>
Finding selection	goal = Causative_Research CNF 100

kb: dol	mod.kba	loaded.					
_	_						
]			
					_ <u>_</u>		
1Help	2Go	3WhatIf	4Variable	5Rule	6Set	7Edit	8Quit



lHelp	2G0	3WhatIf	4Variable 5Rule	65et	7Edit	8Quit	

Would you like directions on how to use this program? yes <- no

Finding provide_directions Testing 00 RULE 00 IF directions = no THEN provide_directions = no CNF 100 ELSE provide_directions = yes CNF 100 Finding directions

```
This system was designed to assist you in the accurate analysis of
causative research packages. It can also be a very effective training
tool.
WHEN you see a MENU AT THE BOTTOM OF THE SCREEN and wish to know why a
question is being asked or you wish to TERMINATE this consultation early,
Press the '/' key and then choose from the MENU
at the bottom of your screen.
REMEMBER: Pressing '/' and then 'Q' - EXITS the system.
PRESS ANY KEY TO CONTINUE.....
```

.

provide_directions = no CNF 100 ELSE provide_directions = yes CNF 100 Finding directions

Before you start your analysis be sure you have the entire package containing such things as count cards, TLOD, preadjustment reconciliations, etc. Since you have all the data necessary to analyze the package the 'unknown' response for any question is unacceptable.

PLEASE DO NOT RESPOND WITH UNKNOWN

Press ANY key to continue.

	directions = yes CNF 100 provide_directions = yes CNF 100
--	--

```
Would you like directions on how to use this program?

yes <- no

Do you have a causative research package?

yes <- no

Is the causative research package correct? Check things such as

the extensions, security codes, etc.

yes no
```

directions = yes CNF 100 provide_directions = yes CNF 100 cr_pkg = yes CNF 100

Entor to select END to complete /Q to Quit ? for Unknown

Do you have a causative research package? yes <- no Is the causative research package correct? Check things such as the extensions, security codes, etc. yes <- no Do you know what the causative research thresholds are? yes no

	directions = yes CNF 100 provide directions = yes CNF 100 cr_pkg = yes CNF 100 cr_pkg_correct = yes CNF 100
--	--



Does the causative research package meet all the required criteria and thresholds? yes <- no Is the causative research package complete? Check things like TLOD, count cards, pre_adjustment reconciliations (ZDGs), information about the count to determine if the physical count was accurate, etc. yes <- no

Testing 8	directions = yes CNF 100
RULE 8 IF	provide directions = yes CNF 100
provide_directions = no OR	cr_pkg = yes CNF 100
provide_directions = yes AND	cr_pkg_correct = yes CNF 100
cr_pkg_complete = no	cr_thresholds_info = no CNF 100
THEN	cr_criteria_explained = yes CNF 100
conclusion = conclusion_4 CNF 100	cr_criteria_known = yes CNF 100
Finding cr_pkg_complete	cr_criteria_ok = yes CNF 100

Inventory adjustments include warehouse refusals and other adjustments resulting from physical inventory findings.

Press ANY key to continue.

ELSE crp_go = no CNF 100 Finding cr_criteria Testing 6 RULE 6 IF cr_criteria_known = yes AND cr_criteria_ok = yes THEN cr_criteria = yes CNF 100 cr_thresholds_info = no (NF 130 cr_criteria_explained = yes CNF 100 cr_criteria_known = yes CNF 100 cr_criteria_ok = yes CNF 100 cr_pkg_complete = yes CNF 100 pre_ad] = yes CNF 100 cr_criteria = yes CNF 100 crp_go = yes CNF 100

Have any adjustments been made to the causative research package? Or is this a classified, pilferable or sensitive item? yes <- no What type of causative research package is this? inventory_adjustment <- delayed_receipt_or_0 classfied_pilferable DLA_material THEN cr_criteria = yes CNF 100 Finding crn_type

 THEN
 cr_criteria = yes CNF 100
 cr_criteria explained = yes CNF 100

 Finding crp_type
 cr_criteria explained = yes CNF 100

 Testing 53A
 cr_criteria explained = yes CNF 100

 RuLE 53A IF
 cr_ptype = DLA_material

 THEN
 crp_type = display_DLA_message CNF 100

 crp_type = display_DLA_message CNF 100
 cr_criteria = yes CNF 100

Have any causative research adjustments already been made to this package? Adjustments like ZAT or ZAX for all or a portion of the discrepancy. yes no <-

cr_criteria = yes CNF 100 Finding crp_type Testing 53A RULE 53A IF crp_type = DLA_material THEN crp_type = display_DLA_message CNF 100 Finding cr_adj Enter to select END to complete /Q to Quit ? for Unknown

Has a physical count of the material been conducted and do you have the count cards? yes <- no Does the MSIR balance equal the physical count balance? DOCID XXD provides MSIR information such as locations, on hand quantity, etc., to compare with the physical count. yes no <-

RULE 12 IF
crp_go = yes AND
crp_type = inventory_adjustments AND
cr_adj = no AND
phys_count = yespre_adj = yes CNF 100
cr_criteria = yes CNF 100
crp_type = inventory_adjustment CNF 1
00
crp_type = inventory_adjustment CNF 1
00
cr_adj = no CNF 100
phys_count = yes CNF 100
phys_count = yes CNF 100
whr_go = yes CNF 100
whr_go = yes CNF 100

Is there any 'float' on the item that reconciles the discrepancy? In researching the float check for in-process issues or receipts, ZELs, condition code problems, and MTIS. yes <- no Does the float reconcile the entire amount of the item in question? yes no <-

Finding whr_go_2_b Testing 44 RULE 44 IF whr_go_2 = yes AND float = yes THEN whr_go_2 b = yes CNF 100 Finding total_recon_float Enter to select END to complete /Q to Quit ? for Unknown

Does the TLOD reveal any discrepancies that explain the unreconciled balance? Check one year's transactions or back to the date of the last inventory, whichever is first. yes no <-Do you know what additional avenues can be investigated to assist in resolving the discrepancy? yes no <-

Finding addl_aves_explained	whr go = yes CNF 100
Testing 108	msir phys count = no CNF 100
RULE 108 IT	whr go 2 = yes CNF 100
addl_aves_info = no AND	float = yes CNF 100
addl_aves_info_cont = continue	whr go 2 b = yes CNF 100
THEN	total recon float = no CNF 100
addl_aves_explained = yes CNF 100	whr go 2 b I = yes CNF 100
Finding addl_aves_info	tlod = no CNF 100



10. check staging or frustrated material areas,	
11. was it a 'hot item' that came straight out of return to a customer without the proper documentation,	•
 12. check recent change notices for unit of issue of pack changes, 	r unit
13. look for recent warehouse or customer refusals,	
14. check previous causative research packages on the for adjustment causes.	his item
15. check unusual unit of issues (matched sets, issues weight factors, etc.) for possible erroneous issues receipts,	
16. Check for recent re-warehousing moves (DOCID ZE)	L).
Press ANY key to cont:	inu e .

Do any of these additional avenues help resolve the discrepancy? yes <- no Did the additional information discovered correct the entire discrepancy? yes no <-

```
Testing 112<br/>RULE 112 IF<br/>addl_aves_known = yes AND<br/>addl_aves_total_adj = yeswhr go 2 b 1 = yes CNF 100<br/>tlod = no CNF 100<br/>addl_aves_info = no CNF 100<br/>addl_aves_info_cont = continue CNF 10<br/>0<br/>addl_aves_total_adj = yes<br/>THEN<br/>addl_aves_total_adjadd1_aves_2 = yes CNF 100<br/>Finding addl_aves_total_adjaddl_aves_explained = yes CNF 100<br/>addl_aves = yes CNF 100<br/>addl_aves = yes CNF 100
```

Enter to select END to complete /Q to Quit ? for Unknown

Do any of these additional avenues help resolve the discrepancy? yes <- no Did the additional information discovered correct the entire discrepancy? yes no <-

Testing 112 RULE 112 IF addl aves known = yes AND addl_aves = yes AND	<pre>whr_go_2_b_1 = yes CNF 100 tlod = no CNF 100 add1_aves_info = no CNF 100 add1_aves_info_cont = continue CNF 10</pre>
addl_aves_total_adj = yes THEN	0
addl aves 2 = yes CNF 100	addl_aves_explained = yes CNF 100 addl_aves_known = yes CNF 100
Finding addl_aves_total_adj	addl_aves = yes CNF 100
L,,,,,,	

The system's conclusion is: Process the discovered partial information, reverse the inventory adjustment and survey the remaining amount of the adjustment if necessary.

Press ANY key to continue.

Finding addl_aves_3 Testing 113 RULE 113 IF addl_aves_known = yes AND addl_aves_yes AND addl_aves_total_adj = no THEN addl_aves_3 = yes CNF 100 addl_aves_info_cont = continue CNF 10 0 addl_aves_explained = yes CNF 100 addl_aves_known = yes CNF 100 addl_aves_total_adj = no CNF 100 addl_aves_total_adj = no CNF 100 addl_aves_3 = yes CNF 100 conclusion = conclusion_33 CNF 100

Press ANY key to return to the Main Menu.

Finding addl_aves_3 Testing 113 RULE 113 IF addl_aves_known = yes AND addl_aves_total_adj = no THEN addl_aves_3 = yes CNF 100 conclusion = conclusion_33 CNF 100

APPENDIX B. LISTING OF PROGRAM CODE

1 This appendix contains the VP-EXPERT code for the following 1 rule bases (in the order listed): Causative Research, Dues 1 Management, Variable Ranking Listings, Hazardous Materials, 1 The Integrated Inventory Management Expert System Main 1 Module, the Help System rule base, and a simple rule base 1 provides instructions on how to add a new expert system to 1 the integrated system's rule bases.

CAUSATIVE RESEARCH RULE BASE

This is the code for the Causative Research rule base. The name of the rule base file is called dolmod.kbs. This rule base was written by William D. Dolan and James D. Ellison in June 1988, in the expert system language M.1. The rule base was converted in March 1990 into the expert system language VP-EXPERT. All but one or two rules were converted without having to alter the variables.

53

ENDOFF; ACTIONS WOPEN 1,1,1,10,77,5 ACTIVE 1 DISPLAY "

CAUSATIVE RESEARCH

EXPERT SYSTEM

Press any key~"

WCLOSE 1
 FIND provide_directions
 FIND conclusion
WOPEN 1,1,1,5,77,5
ACTIVE 1
DISPLAY " Press ANY key to return to the Main
Me.u.

~ "

CHAIN intmod;

!These are the rules for the converted rule base.

RULE 00 IF directions = no THEN provide_directions = no WOPEN 1,1,1,11,77,3 ACTIVE 1 DISPLAY "Before you start your analysis be sure you have the

entire package containing such things as count cards, TLOD, preadjustment reconciliations, etc. Since you have all the data necessary to analyze the package the 'unknown' response for any question is unacceptable.

PLEASE DO NOT RESPOND WITH UNKNOWN

Press ANY key to continue.~"

WCLOSE 1

ELSE provide directions = yes WOPEN 1,1,1,1,14,77,3 ACTIVE 1 DISPLAY "This system was designed to assist you in the accurate analysis of causative research packages. It can also be a very effective training tool. The following codes are used: 'ALT' L - Loads the program. 1. 2. 'ALT' G - Executes the program. 3. 'ALT' W - Explains the reason for the question being asked. 4. 'ALT' A - Aborts the consultation in process. 5. Pressing '/' and then 'Q' - Exits the system. PRESS ANY KEY TO CONTINUE~ " WCLOSE 1 WOPEN 1, 1, 1, 11, 77, 3 ACTIVE 1 DISPLAY "Before you start your analysis be sure you have the entire package containing such things as count cards, TLOD, preadjustment reconciliations, etc. Since you have all the data necessary to analyze the package the 'unknown' response for any question is unacceptable.

PLEASE DO NOT RESPOND WITH UNKNOWN

Press ANY key to continue.~"

WCLOSE 1;

RULE 1 provide directions = no OR IF provide directions = yes AND cr pkg = noTHEN conclusion = conclusion 1 WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: If there is no package, there is no analysis required. Press ANY key to continue.~" WCLOSE 1 BECAUSE "If there is no causative research package you cannot do any analysis."; RULE 2 IF provide directions = no OR provide directions = yes AND cr pkg correct = no THEN conclusion = conclusion 2 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Return causative research package to the originator. Press ANY key to continue.~" WCLOSE 1 BECAUSE "If the causative research package is not correct you cannot do an accurate analysis. Return the package to the originator.";

RULE 3 IF provide directions = no OR provide directions = yes AND cr thresholds info = no THEN cr criteria explained = yes WOPEN 1, 1, 1, 21, 77, 3 ACTIVE 1 DISPLAY "The following adjustments will undergo causative research: All physical inventory adjustments of controlled 1. items. 2. All physical inventory adjustments of \$800 or more if a pilferable item. 3. The requirement for causative research for all other adjustments will be determined using the following table: Value of Inventory Research Threshold up to \$100 million \$2500 \$100 - \$800 million \$5000 \$800 - \$1.5 billion \$10,000 over \$1.5 billion \$16,000 4. Additionally, stock points will randomly select for causative research 1% of the adjustments which fall below the above research thresholds. Press ANY key to continue.~" WCLOSE 1 BECAUSE "If you do not know what the causative research thresholds are, they will be shown to you; if you do know what they are, this step will be skipped."; RULE 4 IF provide directions = no OR provide directions = yes AND cr thresholds info = yes THEN understand cr criteria = yes DISPLAY "" BECAUSE "";

RULE 5 cr criteria explained = yes OR IF understand cr criteria = yes THEN cr criteria known = yes DISPLAY "" BECAUSE ""; RULE 6 TF cr criteria known = yes AND cr criteria ok = yes THEN cr criteria = yes DISPLAY "" BECAUSE ""; RULE 7 IF cr criteria known = yes AND cr criteria ok = no THEN conclusion = conclusion 3WOPEN 1,1,1,5,77,5 ACTIVE 1 DISPLAY "The system's conclusion is: Since this package does not meet the thresholds for causative research return it to the pre adjustment section. Press ANY key to

continue.~" WCLOSE 1 BECAUSE "If the causative research package does not meet the prescribed thresholds IAW NAVSUPINST 4440.115G it does not require causative research."; RULE 8 IF provide directions = no OR provide directions = yes AND cr pkg complete = no THEN conclusion = conclusion 4WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Return causative research package to the originator to provide missing information. ANY Press key to continue.~" WCLOSE 1 BECAUSE "If causative research package is not complete, then causative research can not be done."; RULE 9 IF provide directions = no OR provide directions = yes AND pre adj = no THEN conclusion = conclusion 5WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Return causative research package to the preadjustment section. Press ANY key to continue.~" WCLOSE 1 BECAUSE "If the response to either of the questions is YES, then respond with YES. If the response to both of the questions is NO, then respond with NO.";

RULE 10 IF provide directions = no OR provide directions = yes AND cr pkg = yes ANDcr pkg correct = yes AND cr pkg complete = yes AND pre adj = yes AND cr criteria = yes THEN crp go = yes WOPEN 1,1,1,6,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Inventory adjustments include warehouse refusals and other adjustments resulting from physical inventory findings.

Press ANY key to continue.~"

WCLOSE 1 ELSE crp_go = no BECAUSE "";

RULE 11 IF crp qo = yes ANDcrp type = inventory adjustments AND cr adj = yes THEN conclusion = conclusion 6WOPEN 1, 1, 1, 6, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Find the package that has already been started and start entire procedure over again using the already started package. Press ANY key WCLOSE 1 to continue.~" BECAUSE " crp type: The program is trying to determine which causative research format to load. Please be patient. It takes a few seconds. cr adj: If any causative research adjustments have been made, a package has already been started. To avoid duplication of efforts, find the package that has been started. "; RULE 12 TF crp go = yes AND crp type = inventory adjustments AND cr adj = no ANDphys count = yes THEN whr go = yesDISPLAY "" BECAUSE "The system's conclusion is: If you do not have the count cards, you can not compare the physical count against the record balance.":

RULE 13 IF crp go = yes AND crp type = inventory adjustments AND phys count = noTHEN conclusion = conclusion 7WOPEN 1,1,1,6,77,5 ACTIVE 1 DISPLAY "The system's conclusion is: Initiate a physical count of the material. When you receive the count cards start entire procedure over again. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 14 IF crp go = yes AND whr qo = yes ANDmsir phys count = yes THEN whr go 1 = yesDISPLAY "" BECAUSE "msir phys count: If the MSIR balance does not equal the physical count you will probably be able to reverse a previous adjustment. If the MSIR balance equals the physical count an additional adjustment will probably be required. "; RULE 15 whr go 1 = yes ANDIF float = noTHEN whr go 1 a = yesDISPLAY "" BECAUSE "float: Check the float to determine if there are any issues or receipts that have either been physically made and not processed to the records or have processed to the records but have not been physically made. ";

RULE 16 IF whr go 1 a = yes AND tlod = no ANDaddl aves 1 = yes THEN conclusion = conclusion 8 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Adjust the records and prepare a survey if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE "TLOD: Check the TLOD to see if any issues or receipts have failed to post to the MSIR or if any erroneous postings have been made. addl aves: To determine if these avenues helped resolve the discrepancy. "; RULE 17 whr go 1 a = yes AND IF tlod = no ANDadd1 aves 2 = yes THEN conclusion = conclusion 9WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered information to reverse the previous adjustment and correct the records. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

RULE 13 IF whr go 1 a = yes ANDtlod = no ANDaddl aves 3 = yesTHEN conclusion = conclusion 10 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered partial information for remaining discrepancy prepare a survey if necessary and correct the records. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 19 IF whr go 1 a = yes ANDtlod = yes ANDtotal adj = yes THEN conclusion = conclusion 11 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Reverse any adjustments to correct the record of the questioned item. ANY key Press to continue.~" WCLOSE 1 BECAUSE "If the discovered TLOD information reconciles the entire discrepancy the problem is solved; if it only reconciles a portion of the discrepancy then additional research is required.";
RULE 20 IF whr go 1 a = yes AND tlod = yes AND total adj = no AND addl aves 1 = yes THEN conclusion = conclusion 12 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Reverse the inventory adjustment for the partial amount discovered in the TLOD and survey the remaining amount of the adjustment if necessary Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 21 IF whr go 1 a = yes AND tlod = yes ANDtotal adj = no AND addl aves 2 = yes THEN conclusion = conclusion 13WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered information to reverse any adjustments and to correct the records Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

RULE 22 IF whr go 1 a = yes ANDtlod = yes ANDtotal adj = no AND addl aves 3 = yes THEN conclusion = conclusion 14WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Reverse any adjustments for the partial information discovered and survey the remaining amount of the adjustment if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 23 IF whr go 1 = yesand float = yes THEN whr go 1 b = yesWOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: " BECAUSE ""; RULE 24 TF whr go 1 b = yes AND total recon float = yes THEN conclusion = conclusion 15 DISPLAY "Follow-up on the float and reverse the entire inventory adjustment Press ANY key to continue.~" WCLOSE 1 BECAUSE "If the discovered float information reconciles the entire discrepancy the problem is solved; if it only reconciles a portion of the discrepancy then additional research is required.";

```
RULE 25
IF
     whr go 1 b = yes AND
     total recon float = no
THEN whr go 1 b \overline{1} = yes
WOPEN 1, 1, 1, 5, 77, 3
ACTIVE 1
DISPLAY "The system's conclusion is:
                                       11
BECAUSE "";
RULE 26
IF
    whr go 1 b 1 = yes AND
     tlod = yes AND
     total adj = yes
THEN conclusion = conclusion 16
     DISPLAY "Process discovered information to include follow up
on
         information found in the float and
partial
                                                     reverse
                                                               any
adjustments.
                                              Press ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 27
IF
        whr go 1 b 1 = yes AND
        tlod = yes
THEN war go 1 b 2 = yes
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: "
BECAUSE "";
```

RULE 28 IF whr go 1 b 2 = yes AND total adj = no ANDaddl aves 1 = yesTHEN conclusion = conclusion 17 DISPLAY "Process the discovered partial information, reverse the inventory adjustment, and survey the remaining amount of the adjustment if necessary ANY key to Press continue.~" WCLOSE 1 BECAUSE ""; RULE 29 IF whr go 1 b 2 = yes AND total adj = no AND addl aves 2 = yesTHEN conclusion = conclusion 18 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered information and reverse the entire inventory adjustment. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

RULE 30 whr go 1 b 2 = yes AND TE total adj = no AND addl aves 3 = yesTHEN conclusion = conclusion 19 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered partial information, reverse the inventory adjustment and survey the remaining amount of the adjustment if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 31 IF whr go 1 b 1 = yes AND tlod = no ANDaddl_aves_1 = yes THEN conclusion = conclusion 20WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Reverse the inventory adjustments for the partial amount discovered in the float and survey the remaining amount of the adjustment if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

RULE 32 IF whr go 1 b 1 = yes AND tlod = no ANDaddl aves 2 = yes THEN conclusion = conclusion 21 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered information and reverse the entire inventory adjustment. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 33 IF whr go 1 b 1 = yes AND tlod = no ANDaddl aves 3 = yesTHEN conclusion = conclusion 22 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered partial information, reverse the inventory adjustment and survey the remaining amount if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 34 IF whr go = yes ANDmsir phys count = no THEN whr go 2 = yesWOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: " BECAUSE "";

```
RULE 35
       whr go 2 = yes AND
IF
        float = no
THEN whr go 2 a = yes
       DISPLAY ""
BECAUSE "";
RULE 36
IF
       whr go 2 a = yes AND
        tlod = no AND
        addl aves 1 = yes
THEN conclusion = conclusion 23
        DISPLAY "Prepare a survey if the dollar value justifies
it
and correct the records to compensate for the required inventory
adjustments
                                            Press ANY
                                                         key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 37
IF
       whr go 2 a = yes AND
       tlod = no AND
        addl aves 2 = yes
THEN conclusion = conclusion 24
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information
and reverse the entire inventory adjustment.
                                             Press
                                                    ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
```

RULE 38 whr go 2 a = yes ANDIF tlod = no ANDaddl aves 3 = yesTHEN conclusion = conclusion 25WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered information, inventory adjustments for the partial reverse the amount discovered, and survey the remaining amount of the adjustment if necessary. ANY key to Press continue.~" WCLOSE 1 BECAUSE ""; RULE 39 IF whr go 2 a = yes AND tlod = yesTHEN whr go 2 a 1 = yesWOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: " BECAUSE ""; RULE 40 IF whr go 2 a 1 = yes AND total adj = yes THEN conclusion = conclusion 26DISPLAY "Process the discovered information and reverse the inventory adjustment to correct the record of the questioned item Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

RULE 41 whr go 2 a 1 = yes AND IF total adj = no ANDaddl aves 1 = yesTHEN conclusion = conclusion 27WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Reverse the inventory adjustment for the partial amount discovered in the TLOD and survey the remaining amount of the adjustment if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 42 IF whr go 2 a 1 = yes AND total adj = no AND addl aves 2 = yesTHEN conclusion = conclusion 28 WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered information and reverse the entire inventory adjustment. ANY key to Press continue.~" WCLOSE 1 BECAUSE "";

RULE 43 IF whr go 2 a 1 = yes AND total adj = no AND addl aves 3 = yesTHEN conclusion = conclusion 29 WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered information, reverse the inventory adjustment for the partial amount discovered and survey the remaining amount of the adjustment if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 44 IF whr go 2 = yes AND float = yesTHEN whr $go_2 b = yes$ WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: " BECAUSE ""; RULE 45 IF whr go 2 b = yes iND total recon float = yes THEN conclusion = conclusion 30DISPLAY "Follow up on the float and reverse the entire inventory adjustment Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

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RULE 46 IF whr go 2 b = yes AND total recon float = no THEN whr go 2b 1 = yesWOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: 11 BECAUSE ""; RULE 47 IF whr go 2 b 1 = yes ANDtlod = no ANDaddl aves 1 = yes THEN conclusion = conclusion 31 DISPLAY "Reverse the inventory adjustment for the partial amount discovered in the float and survey the remaining amount of the adjustment if necessary ANY Press key to continue.~" WCLOSE 1 BECAUSE ""; RULE 48 whr go 2 b 1 = yes AND IF $tlod = no \overline{AND}$ addl aves 2 = yes THEN conclusion = conclusion 32WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered information and reverse the entire inventory adjustment. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

RULE 49 IF whr go 2 b 1 = yes AND tlod = no ANDaddl aves 3 = yesTHEN conclusion = conclusion 33WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered partial information, reverse the inventory adjustment and survey the remaining amount of the adjustment if necessary. Fress ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 50 IF whr go 2 b 1 = yes AND tlod = yes ANDtotal adj = yes THEN conclusion = conclusion 34WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Follow up on the discovered information and reverse the entire inventory adjustment. Press ANY key to continue.~" WCLOSE 1

BECAUSE "";

RULE 51 IF whr go 2 b 1 = yes AND tlod = yes AND total adj = no AND addl aves 1 = yes THEN conclusion = conclusion 35 WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Reverse the inventory adjustment for the partial amounts discovered and survey the remaining amount of the adjustment if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 52 whr go 2 b 1 = yes AND IF tlod = yes AND total adj = no AND addl aves 2 = yesTHEN conclusion = conclusion 36WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered information and reverse the entire inventory adjustment. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

RULE 53 IF whr go 2 b 1 = yes AND tlod = yes ANDtotal adj = no AND addl aves 3 = yesTHEN conclusion = conclusion 37 WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Reverse the inventory adjustment for the partial amounts discovered and survey the remaining amount of the adjustment if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 53A crp_type = DLA material IF crp type = display DLA message THEN WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Remember - when dealing with DLÄ items you can only process losses or gains, no inventory reversals allowed !!!! Press ANY key to continue.~"; RULE 54 IF crp go = yes AND crp type = DLA material AND dla request = yes THEN dla = yesDISPLAY "" BECAUSE "Causative research is only done on DLA material when a DLA request is received.";

RULE 55 IF crp go = yes AND crp type = DLA material AND dla request = noTHEN conclusion = conclusion 38WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: A DLA request is required before doing causative research on DLA material. Stop the process! Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 56 IF dla = yes AND phys count = yes THEN dla go = yes WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "" BECAUSE ""; RULE 57 IF dla = yes AND phys count = no THEN conclusion = conclusion 39WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "Initiate a physical count of the material When the count cards are received, start the entire procedure over again. Press ANY kev to continue.~" WCLOSE 1 BECAUSE "";

```
RULE 58
IF
        dla qo = yes AND
        msir phys count = yes
THEN dla go 1 = yes
WOPEN 1, 1, 1, 5, 77, 3
ACTIVE 1
DISPLAY ""
BECAUSE "";
RULE 59
IF
        dla go 1 = yes AND
        phys count loss = yes
THEN dla go 1 a = yes
        DISPLAY ""
BECAUSE "What is the problem cause: Is it a material shortage
problem or is
it a TIR problem between our records and DLA records?";
RULE 60
IF
        dla go l a = yes AND
        dla float = yes AND
        total recon float = yes
THEN conclusion = conclusion 40
        DISPLAY "Follow up the float and notify DLA
                                           Press
                                                   ANY
                                                         key
                                                                to
continue.~"
WCLOSE 1
BECAUSE "Check the float to determine if there are any issues or
receipts that have either been physically made and not processed
to the records or have processed to the records but have not been
physically made. Also consider possible TIR problems.";
RULE 61
IF
        dla go 1 a = yes AND
        dla float = yes AND
        total recon float = no
THEN dla go 1 a 2 = yes
WOPEN 1, 1, 1, 5, 77, 3
ACTIVE 1
DISPLAY "The system's conclusion is:
                                     BECAUSE "";
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RULE 62 IF dla go 1 a 2 = yes ANDtlod = noTHEN conclusion = conclusion 41DISPLAY "Follow up on the partial information discovered in the float, make required adjustments for remaining discrepancy, prepare survey if necessary, and notify DLA ANY Press key to continue.~" WCLOSE 1 BECAUSE ""; RULE 63 IF dla go 1 a 2 = yes AND tlod = yes ANDtotal adj = yes THEN conclusion = conclusion 42WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Follow up on the discovered information and notify DLA. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

RULE 64 dla go 1 a 2 = yes AND IF tlod = yes AND total adj = no THEN conclusion = conclusion 43WOPEN 1,1,1,6,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Follow up on the discovered partial information, make required adjustments, prepare survey if necessary, and notify DLA. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 65 IF dla go 1 a = yes AND dla float = no THEN dla go 1 al = yesWOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "" BECAUSE ""; RULE 66 IF dla qo 1 al = yes AND dla tlod = no THEN conclusion = conclusion 44DISPLAY "Notify DLA of unreconciled balance, adjust the records, and prepare survey if necessary Press ANY key to continue.~" WCLOSE 1 BECAUSE "Check the TLOD to see if any issues or receipts have failed to post to the MSIR or if any erroneous postings have been made. Also consider possible TIR problems.";

RULE 67 IF dla go 1 al = yes ANDdla tlod = yes AND dla tlod adj = yes THEN conclusion = conclusion 45WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered information and notify DLA. Press ANY key to continue.~" WCLOSE 1 BECAUSE "If the discovered TLOD information reconciles the entire discrepancy the problem is solved; if it only reconciles a portion of the discrepancy then additional research is required."; RULE 68 IF dla qo 1 al = yes AND dla tlod = yes AND dla tlod adj = noTHEN conclusion = conclusion 46 WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered partial information, make required adjustments for remaining discrepancy, prepare survey if necessary, and notify DLA. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

RULE 69 IF dla go 1 = yes AND phys count loss = no AND dla \overline{f} loat = yes THEN dla go 1 b = yes WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: " BECAUSE ""; RULE 70 IF dla go 1 b = yes AND total recon float = yes THEN conclusion = conclusion 47 DISPLAY "Follow up the float and notify DLA Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 71 IF dla go 1 b = yes AND total recon float = no THEN dla go 1 b 1 = yes WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: " BECAUSE ""; RULE 72 IF dla go 1 b 1 = yes AND tlod = noTHEN conclusion = conclusion 48DISPLAY "Follow up the float, notify DLA concerning the remaining discrepancy, and survey if necessary Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

RULE 73 IF dla go 1 b 1 = yes A^{JD} tlod = yes AND total adj = no THEN conclusion = conclusion 49WOPEN 1,1,1,6,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered partial information, notify DLA concerning the remaining discrepancy, and survey if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 74 IF dla go $l \downarrow l = yes$ AND tlod = yes ANDtotal adj = yes THEN conclusion = conclusion 50 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Follow up on the discovered information and notify DLA. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 75 IF dla go 1 = yes ANDphys count loss = no AND dla float = no THEN dla qo 1 c = yes WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: ** BECAUSE "";

RULE 76 dla go 1 c = yes AND IF dla tlod 1 = noTHEN conclusion = conclusion 51DISPLAY "Prepare survey if necessary and notify DLA of the discrepancy ANY Press kev to continue.~" WCLOSE 1 BECAUSE ""; RULE 77 dla go 1 c = yes ANDIF dla tlod 1 = yesTHEN dla go 1 c a = yesDISPLAY "" BECAUSE "To ensure all transactions are being recorded at your activity and at DLA."; RULE 78 IF dla go l c a = yes AND dla tlod 1 entire = yes THEN conclusion = conclusion 52WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Adjust the records so that they are in balance and notify DLA. Press ANY key to continue.~" WCLOSE 1 BECAUSE "If the DLA transaction records provide information that reconciles the entire discrepancy the problem is solved; if it only reconciles a portion of the discrepancy then additional research is required.";

RULE 79 IF dla go 1 c a = yes ANDdla tlod 1 entire = no THEN conclusion = conclusion 53WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Adjust the records for the discovered partial discrepancy, notify DLA and prepare survey if necessary. ANY Press key to continue.~" WCLOSE 1 BECAUSE ""; RULE 80 IF dla = yes AND msir phys count = no THEN dla go $\overline{2}$ = yes DISPLAY "" BECAUSE ""; RULE 81 IF dla go 2 = yes ANDfloat = yes THEN dla go 2 a = yes DISPLAY "" BECAUSE ""; RULE 82 IF dla go 2 a = yes AND total recon float = no AND tlod = noTHEN conclusion = conclusion 54WOPEN 1,1,1,5,77,5 ACTIVE 1 DISPLAY "Follow up the float and notify DLA concerning the remaining discrepancy. ANY Press key to continue.~" WCLOSE 1 BECAUSE "";

```
RULE 83
IF
        dla go 2 a = yes AND
        total recon float = no AND
        tlod = yes
THEN dla go 2 b = yes
DISPLAY ""
BECAUSE "";
RULE 84
IF
        dla go 2 a = yes AND
        total recon float = yes
THEN conclusion = conclusion 55
WOPEN 1,1,1,5,77,5
ACTIVE 1
DISPLAY "Follow up the float and notify DLA.
                                           Press
                                                   ANY
                                                          key
                                                                to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 85
IF
        dla go 2 = yes AND
        float = no
THEN dla go 2 b = yes
DISPLAY ""
BECAUSE "";
! rule-87
RULE 86
IF
        dla go 2 b = yes AND
        tlod = no
THEN conclusion = conclusion 56
WOPEN 1,1,1,5,77,5
ACTIVE 1
DISPLAY "Make required adjustment, survey if necessary, and notify
DLA
of discrepancy.
                                                   ANY
                                           Press
                                                          key
                                                                to
continue.~"
WCLOSE 1
BECAUSE "";
! rule-88
```

RULE 87 IF dla go 2 b = yes AND tlod = yes ANDtotal adj = yes THEN conclusion = conclusion 57WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered information to correct the records and notify DLA. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; ! rule-89 RULE 88 IF dla go 2 b = yes AND tlod = yes ANDtotal adj = no THEN conclusion = conclusion 58WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered partial information, notify DLA and prepare survey if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; The following section contains the rules that analyze the 1 classified/pilferable/sensitive material causative research ŧ. ! requirements. ! rule-90

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!rule-91: RULE 89A IF cps_codes_info = yes THEN understand_cps_codes = yes WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: The description of cps codes will be skipped.

Press ANY key to

continue.~"
WCLOSE 1
BECAUSE "
";

! rule-92:

RULE 89B IF cps codes info = noTHEN cps codes explained = yes WOPEN 1, 1, 1, 19, 77, 5 ACTIVE 1 DISPLAY " SECURITY AND PILFERABLE CODES CODE DESCRIPTION - SECURITY ITEMS Α Conf - formerly restricted data Conf - restricted data в С Conf D Conf - cryptologic E Secret - cryptologic F Top Secret - cryptologic G Secret - formerly restricted data Secret - restricted data H S Secret Κ Top Secret - formerly restricted data Top Secret - restricted data L T Top Secret Press ANY key to see the rest of the list.~" WCLOSE 1 WOPEN 1,1,1,18,77,5 ACTIVE 1 DISPLAY "CODE DESCRIPTION - PILFERABLE ITEMS (If assigned by the activity) J Μ Hand tools and shop equipment N Fire Arms Ρ Ammunition and explosives Q Drug or substance as determined by DEA R Alcohol, precious metals or drug/substance as determined by DEA v Individual clothing and/or equipment W Office machines х Photographic equipment and supplies Y Communications/electronic equipment and parts Ζ Vehicular equipment and parts Ι Aircraft engine equipment and parts

Press ANY key to continue.~"

WCLOSE 1 BECAUSE "";

```
RULE 89C
IF
        cps codes explained = yes OR
        understand cps codes = yes
THEN cps_codes_known = yes
        DISPLAY ""
BECAUSE "";
RULE 90
IF
        crp_go = yes AND
        crp type = classfied pilferable sensitivematerial AND
        cps codes known = yes AND
        ver sec code = no
THEN conclusion = conclusion 59
WOPEN 1,1,1,6,77,5
ACTIVE 1
        DISPLAY "This is not a controlled item. If the item meets
some other criteria for causative research, utilize that
procedure. Otherwise, stop the causative research process
                                           Press ANY
                                                         key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 91
IF
        cps go = yes AND
        phys count = yes
THEN cps go 1 = yes
WOPEN 1, 1, 1, 5, 77, 3
ACTIVE 1
DISPLAY ""
BECAUSE "";
```

RULE 92 IF cps go = yes ANDphys count = no THEN conclusion = conclusion 60WOPEN 1,1,1,5,77,5 ACTIVE 1 DISPLAY "Initiate a physical count of the material. When the count cards are received start the entire procedure over again Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 93 IF cps go 1 = yes ANDver request type = pre adjustment AND adj = no AND float = yes THEN cps go 1 a = yesDISPLAY "" BECAUSE "ver-request-type: The resulting actions are different depending on the origin of the source; for example, for an item with a 0 adjustment, pre-adjustment requests require documented actions while memo requests do not. adj: If the pre-adjustment section solved the problem all that is required is to verify their procedures; otherwise additional research is required."; RULE 94 IF cps go 1 = yes ANDver_request_type = pre_adjustment AND adj = no ANDfloat = noTHEN cps go 2 = yesDISPLAY "" BECAUSE "";

RULE 95 IF cps go 1 = yes ANDver request type = pre_adjustment AND adj = yes THEN conclusion = conclusion 61WOPEN 1,1,1,5,77,5 ACTIVE 1 DISPLAY "The system's conclusion is: Verify pre-adjustment procedures and make recommended adjustments. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 96 IF cps go 1 = yes ANDfloat = yes THEN $cps_go_1_a = yes$ DISPLAY "" BECAUSE ""; RULE 97 $cps_go_1 a = yes AND$ IF float res disc = yes AND total recon float = yes THEN conclusion = conclusion 62WOPEN 1,1,1,5,77,7 ACTIVE 1 DISPLAY "The system's conclusion is: Follow up on the float to ensure the records are corrected and submit a summary. ANY key to Press continue.~" WCLOSE 1 BECAUSE "Since there is float associated with this problem, check for transaction paperwork attached to the material in the locations to assist with the research. This additional step is necessary for controlled material.";

```
RULE 98
IF
        cps go 1 a = yes AND
        float res disc = yes AND
        total recon float = no
THEN cps go 1 al = yes
DISPLAY ""
BECAUSE "";
RULE 99
IF
        cps go 1 a = yes AND
        float res disc = no
THEN cps go 1 a 1 = yes
        DISPLAY ""
BECAUSE "";
RULE 100
IF
        cps go 1 a1 = yes AND
        tlod = yes
THEN cps go 1 a^2 = yes
        DISPLAY ""
BECAUSE "";
RULE 101
IF
        cps go 1 a2 = yes AND
        total adj = yes
THEN conclusion = conclusion 63
WOPEN 1,1,1,5,77,5
ACTIVE 1
        DISPLAY "Process the discovered information to ensure the
records are corrected and submit summary.
                                                   ANY
                                           Press
                                                          key
                                                               to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 102
IF
        cps go 1 al = yes AND
        tlod = no
THEN cps go 1 a3 = yes
DISPLAY ""
BECAUSE "";
```

RULE 103 IF $cps_go_1_a2 = yes AND$ total adj = noTHEN cps go 1 a3 = yesDISPLAY "" BECAUSE ""; **RULE 104** TF cps go 1 a3 = yes ANDkardex count tlod = yes AND addl aves 1 = yesTHEN conclusion = conclusion 64WOPEN 1,1,1,5,77,5 ACTIVE 1 DISPLAY "Process discovered partial information, prepare MLSR and survey if necessary, and submit summary Press ANY key to continue.~" WCLOSE 1 BECAUSE "To determine if this is a quantity discrepancy or a problem with posting the records."; **RULE 105** IF cps go 1 a3 = yes ANDkardex count tlod = yes AND addl aves 2 = yesTHEN conclusion = conclusion 65WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process partial discovered information prepare MLSR and survey if necessary, and submit summary. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

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RULE 106 IF $cps_go_1 a3 = yes AND$ kardex count tlod = yes AND addl aves 3 = yesTHEN conclusion = conclusion 66 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered partial information, prepare MLSR and survey if necessary, and submit summary. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 107 IF cps go 1 a3 = yes ANDkardex count tlod = no THEN $cps_{go_1}a4 = yes$ DISPLAY "" BECAUSE "";

RULE 108 IF addl aves info = no AND addl aves info cont = continue THEN addl aves explained = yes WOPEN 1,1,1,22,77,5 ACTIVE 1 DISPLAY " Such avenues are: 1. GBLs, 2. call the shipping IM, 3. check paperwork in the storage bins, 4. check with commands that recently received an issue of the item to see how many they received, 5. check the ROD file, 6. check all condition codes and all locations, 7. check staging or frustrated material areas, 8. was it a 'hot item' that came straight out of repair to a customer without the proper documentation, 9. check recent change notices for unit of issue or unit pack changes, 10. look for recent warehouse or customer refusals, 11. check previous causative research packages on this item for adjustment causes. to Press ANY key continue.~" WCLOSE 1 BECAUSE "To provide a list of some other areas to be reviewed to assist with the research.";

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RULE 109
        addl aves info = yes
IF
THEN understand addl aves = yes
WOPEN 1, 1, 1, 5, 7\overline{7}, 3
ACTIVE 1
DISPLAY ""
BECAUSE "";
RULE 110
IF
        addl aves explained = yes OR
        understand addl aves = yes
THEN addl aves known = yes
        DISPLAY ""
BECAUSE "";
RULE 111
IF
        addl aves known = yes AND
        addl aves = no
THEN addl aves 1 = yes
        DISPLAY ""
BECAUSE "";
RULE 112
IF
        addl aves known = yes AND
        addl aves = yes AND
        addl aves total adj = yes
THEN addl aves 2 = yes
        DISPLAY ""
BECAUSE "addl-aves-total-adj: If the additional avenues provide
information
that reconciles the entire discrepancy the problem is solved; if
it only
reconciles a portion of the discrepancy then additional research
is
required.";
RULE 113
        addl aves known = yes AND
IF
        addl aves = yes AND
        addl aves total adj = no
THEN addl aves 3 = yes
DISPLAY ""
BECAUSE "";
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100
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RULE 114 IF cps go 1 a4 = yes ANDfloat cardex count tlod = equal THEN conclusion = conclusion $_{67}$ WOPEN 1,1,1,5,77,5 ACTIVE 1 DISPLAY "Process the discovered information to ensure the records post correctly and submit summary. Press ANY key to continue.~" WCLOSE 1 BECAUSE "float cardex count tlod: To determine whether the floa. corrects the entire problem or if additional research is required."; RULE 900 cps go 1 a4 = yes ANDIF float cardex count tlod = not equal AND addl aves 1 = yesTHEN conclusion = conclusion 68 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered partial information, prepare the MLSR and survey if necessary, and submit summary. Press ANY kev to continue.~" WCLOSE 1 BECAUSE "";
RULE 115 IF cps go 1 a4 = yes ANDfloat cardex count tlod = not equal AND addl aves 2 = yesTHEN conclusion = conclusion 69WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered information and submit summary. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 116 IF cps go 1 a4 = yes ANDfloat cardex count tlod = not equal AND addl aves 3 = yesTHEN conclusion = conclusion 70WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the partial information discovered and submit summary. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; **RULE 119** IF cps go 1 = yes ANDfloat = noTHEN $cps_go_2 = yes$ DISPLAY "" BECAUSE ""; RULE 120 IF cps go 2 = yes ANDtlod = noTHEN cps go $2_a = yes$ DISPLAY "" BECAUSE "";

RULE 121 IF cps go 2 a = yes ANDaddl aves known = yes AND addl aves = no THEN conclusion = conclusion 71WOPEN 1,1,1,5,77,5 ACTIVE 1 DISPLAY "Process the adjustment, prepare the survey and MLSR, and submit summary. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 122 IF cps go 2 a = yes ANDaddl aves = yes AND addl aves known = yes AND addl aves total adj = yes THEN conclusion = conclusion 72WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered information to correct the records and submit summary. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

RULE 123 IF cps go 2 a = yes ANDaddl aves = yes AND addl aves known = yes AND addl_aves total_adj = no THEN conclusion = conclusion 73WOPEN 1,1,1,6,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process partial discovered information, process partial adjustment, prepare MLSR and survey if necessary, and submit summary. ANY key Press to continue.~" WCLOSE 1 BECAUSE ""; **RULE 124** IF cps go 2 = yes ANDtlod = yesTHEN cps go 2 b = yesDISPLAY "" BECAUSE ""; RULE 125 IF cps go 2 b = yes ANDcount kardex = no AND ver request type = memo THEN conclusion = conclusion 74WOPEN 1,1,1,5,77,5 ACTIVE 1 DISPLAY "Inform originator that no adjustment is required. Press ANY key to continue.~" WCLOSE 1 BECAUSE "count-kardex: To determine if the problem is a quantity discrepancy or a failure of the custodian to correctly post his Kardex.";

RULE 126 IF cps go 2 b = yes ANDcount kardex = no AND ver_request_type = pre_adjustment THEN conclusion = conclusion 75WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Document that no adjustment is required. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; **RULE 127** IF cps go 2 b = yes ANDcount kardex = yes AND tlod cardx count = yes THEN cps go $\overline{2}$ bl = yes DISPLAY "" BECAUSE "tlod-cardx-count: To ensure that all the transactions have correctly posted to the automated records.";

RULE 128 IF cps go 2 b1 = yes ANDtlod cardx = greater THEN conclusion = conclusion 76WOPEN 1,1,1,10,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Update and correct TLOD and Kardex. This is only a discrepancy on the records, not a physical discrepancy. This discrepancy was probably caused by: Receipts processed to MSIR but not to Kardex. 1. 2. Duplicate issues on Kardex. Issues made on Kardex not processed to TLOD. 3. Press ANY key to continue.~" WCLOSE 1 BECAUSE "tlod-cardx: To determine the relative size of the discrepancy between the automated and manual records."; **RULE 129** IF cps go 2 b1 = yes ANDtlod cardx = less thanTHEN conclusion = conclusion 77WOPEN 1,1,1,10,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Update and correct TLOD and Kardex. This is only a discrepancy on the records, not a physical discrepancy. This discrepancy was probably caused by: Receipts not processed to TLOD. 1. TLOD includes erroneous or duplicate issues. 2. 3. Issues processed through records but not physically made. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

RULE 130 $cps_go_2 b = yes AND$ IF count kardex = yes AND tlod cardx count = no THEN cps go 2 b2 = yesDISPLAY "" BECAUSE ""; **RULE 131** IF cps go 2 b2 = yes ANDcount tlod = no AND addl aves 1 = yes THEN conclusion = conclusion 78 WOPEN 1,1,1,5,77,5 ACTIVE 1 DISPLAY "Process discovered partial information, prepare survey and MLSR, and submit summary. ANY Press key to continue.~" WCLOSE 1 BECAUSE "count-tlod: to determine if the problem is a quantity discrepancy or a failure of a transaction to post to the automated records."; RULE 132 cps go 2 b2 = yes ANDIF count tlod = no AND addl aves 2 = yesTHEN conclusion = conclusion 79 WOPEN 1,1,1,5,77,3 ACTIVE 1 "The system's conclusion is: Process discovered DISPLAY information to correct the records. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

RULE 133 IF cps go 2 b2 = yes ANDcount tlod = no ANDaddl aves 3 = yesTHEN conclusion = conclusion 80 WOPEN 1,1,1,6,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered partial information; for remaining discrepancy process adjustment, prepare MLSR and survey if necessary, and submit summary. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 134 IF cps qo 2 b2 = yes ANDcount tlod = yes AND count tlod diff = equal to THEN conclusion = conclusion 81WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered information and submit summary. If memo request inform originator of resolution. Press ANY key to continue.~" WCLOSE 1 BECAUSE "count-tlod-diff: To determine the relative size of the discrepancy between the automated and manual records.";

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RULE 135
        cps qo 2 b2 = yes AND
IF
        count tlod = yes AND
        count tlod diff = greater than AND
        addl aves 1 = yes
THEN conclusion = conclusion 82
WOPEN 1,1,1,6,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Prepare GBI survey and MLSR,
process
full discrepancy with DOCID ZRQ and then use DOCID ZAT to correct
the
MSIR.
                                          Press ANY key
                                                               to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 136
        cps go 2 b2 = yes AND
IF
        count tlod = yes AND
        count tlod diff = greater than AND
        addl aves \overline{2} = yes
THEN conclusion = conclusion 83
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered
information to
correct records and submit summary.
                                                  ANY
                                          Press
                                                         key
                                                               to
continue.~"
WCLOSE 1
BECAUSE "";
```

RULE 137 IF cps go 2 b2 = yes ANDcount tlod = yes ANDcount tlod diff = greater than AND addl aves $\overline{3} = yes$ THEN conclusion = conclusion 84 WOPEN 1,1,1,6,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered partial information; for remaining discrepancy process adjustment, prepare MLSR and survey if necessary, and submit summary. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; **RULE 138** cps go 2 b2 = yes ANDIF count tlod = yes ANDcount tlod diff = less than AND addl aves 1 = yesTHEN conclusion = conclusion 85 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: For remaining discrepancy prepare MLSR, survey if necessary and adjust MSIR. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

RULE 139 cps go 2 b2 = yes ANDIF count tlod = yes ANDcount tlod diff = less than AND addl aves $\overline{2}$ = yes THEN conclusion = conclusion 86 WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered information to correct the records. Press ANY kev to continue.~" WCLOSE 1 BECAUSE ""; RULE 140 IF cps go 2 b2 = yes ANDcount tlod = yes AND count tlod diff = less than AND addl aves 3 = yes THEN conclusion = conclusion 87 WOPEN 1,1,1,6,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered partial information; for remaining discrepancy process adjustment, prepare survey if necessary and MLSR, and submit summary. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

RULE 141 crp_go = yes AND IF crp type = delayed receipt or 0 stow AND d9a = not valid ANDmsir correct = yes THEN conclusion = conclusion 88WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Causative research completed. **Reverse D9A** with DOCID ZAT and stop procedure. Press ANY key to continue.~" WCLOSE 1 BECAUSE "d9a: If D9A is valid, full causative research is required; if D9A is not valid, then corrective action is to validate MSIR balance. msir-correct: Since D9A was not valid this is to determine corrective MSIR action."; **RULE 142** IF crp go = yes AND crp type = delayed receipt or 0 stow AND d9a = not valid AND msir correct = no AND addl aves 1 = yes THEN conclusion = conclusion 89WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Reverse D9A, correct the MSIR with DOCID ZRD and survey if necessary. ANY key to Press continue.~" WCLOSE 1 BECAUSE "";

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RULE 901
IF
        crp_go = yes AND
        crp type = delayed receipt or 0 stow AND
        d9a = not valid AND
        msir correct = no AND
        addl aves 2 = yes
THEN conclusion = conclusion 90
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY
"The system's conclusion is: Process the discovered information
and
reverse D9A.
                                          Press ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 902
IF
        crp go = yes AND
        crp_type = delayed receipt or 0 stow AND
        d9a = not valid AND
        msir correct = no AND
        addl aves 3 = yes
THEN conclusion = conclusion 91
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY
"The system's conclusion is: Process discovered partial
information to
correct the MSIR, reverse D9A and survey.
                                         Press ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 143
IF
        crp go = yes AND
        crp type = delayed receipt or 0 stow AND
        d9a = valid AND
        msir phys count = yes
THEN dr go 1 = yes
DISPLAY ""
BECAUSE "";
RULE 144
IF
        dr go 1 = yes AND
        float = no
THEN dr go 1 a = yes
        DISPLAY ""
BECAUSE "";
RULE 145
IF
        dr go 1 a = yes AND
        tlod = no AND
        receipt matl missid = no AND
        addl aves 1 = yes
THEN conclusion = conclusion 92
WOPEN 1,1,1,5,77,5
ACTIVE 1
DISPLAY
"Process DOCID ZAT 0 adjustment and prepare survey if necessary.
                                           Press
                                                   ANY
                                                         key
                                                               to
continue.~"
WCLOSE 1
BECAUSE "receipt-matl-missid: To determine if a previously posted
receipt was accurately identified and posted to the automated
records.";
```

RULE 146 IF dr go 1 a = yes ANDtlod = no ANDreceipt_matl_missid = no AND addl aves 2 = yes THEN conclusion = conclusion 93WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered information and reverse D9A to correct the records. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 147 IF dr go 1 a = yes ANDtlod = no ANDreceipt matl missid = no AND addl aves 3 = yesTHEN conclusion = conclusion 94WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered partial information to reverse partial D9A and survey remaining discrepancy if necessary. Press ANY key to continue.~" WCLOSE 1

BECAUSE "";

```
RULE 148
IF
        dr go 1 a = yes AND
        tlod = yes AND
        total adj = yes
THEN conclusion = conclusion 95
WOPEN 1, 1, 1, 5, 77, 3
ACTIVE 1
DISPLAY
"The system's conclusion is: Reverse the D9A with appropriate
error code.
                                           Press
                                                    ANY
                                                          key
                                                                to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 149
IF
        dr_{go_1 a} = yes AND
        tlod = yes AND
        total adj = no
THEN dr go 1 al = yes
DISPLAY ""
BECAUSE "";
RULE 150
IF
        dr go 1 al = yes AND
        receipt matl missid = no AND
        addl aves 1 = yes
THEN conclusion = conclusion 96
WOPEN 1,1,1,5,77,5
ACTIVE 1
        DISPLAY "Process partial information discovered to reverse
partial D9A and survey remaining discrepancy if necessary
                                                    ANY
                                           Press
                                                          key to
continue.~"
WCLOSE 1
BECAUSE "";
```

RULE 151 IF dr go 1 al = yes AND receipt matl missid = no AND addl_aves_2 = yes THEN conclusion = conclusion 97WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered information to reverse D9A. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; **RULE 152** IF dr go 1 a 1 = yes ANDreceipt matl missid = no AND addl aves 3 = yesTHEN conclusion = conclusion 98 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process partial information discovered to reverse partial D9A and survey remaining discrepancy if necessary. Press ANY key to continue.~"

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WCLOSE 1 BECAUSE "";

RULE 153 IF dr go 1 a1 = yes ANDreceipt matl missid = yes THEN conclusion = conclusion 99WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process partial information discovered in TLOD. For remaining discrepancy, reverse D9A, reprocess for correct receipt and investigate new NSN Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; **RULE 154** IF dr go 1 a = yes AND receipt matl missid = yes THEN conclusion = conclusion 100 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Reverse D9A and ZRD, reprocess for correct receipt and investigate new quantity and NSN received. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; **RULE 155** IF dr go 1 = yes ANDfloat = yes AND total recon float = no THEN dr go 1 b = yes DISPLAY "" BECAUSE "";

```
RULE 156
IF
       dr go 1 = yes AND
        float = yes AND
        total recon float = yes
THEN conclusion = conclusion 101
WOPEN 1,1,1,5,77,5
ACTIVE 1
DISPLAY "Follow up on the discovered float to ensure records post
properly and
reverse the D9A.
                                          Press ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 157
IF
       dr go 1 b = yes AND
        tlod = no AND
        addl aves 1 = yes
THEN conclusion = conclusion 102
WOPEN 1,1,1,6,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Reverse D9A for partial
quantity
discovered in float with appropriate error code and prepare survey
if
necessary.
                                          Press ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
```

RULE 158 IF dr go 1 b = yes AND tlod = no ANDaddl aves 2 = yesTHEN conclusion = conclusion 103 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered information and reverse the D9A with appropriate error code. ANY Press key to continue.~" WCLOSE 1 BECAUSE ""; **RULE 159** IF dr go 1 b = yes AND tlod = no ANDaddl aves 3 = yesTHEN conclusion = conclusion 104WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered information, adjust records for remaining discrepancy, reverse D9A and prepare survey if necessary. ANY Press key to continue.~" WCLOSE 1 BECAUSE ""; **RULE 160** IF dr go 1 b = yes AND tlod = yesTHEN dr go 1 bl = yes DISPLAY "" BECAUSE "";

RULE 161 IF dr go 1 bl = yes AND total adj = yes THEN conclusion = conclusion 105WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered information and reverse D9A with error code 8. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 162 IF dr go 1 bl = yes AND total adj = no AND addl aves 1 = yesTHEN conclusion = conclusion 106 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered partial information, adjust shortage as LBI, reverse D9A and survey if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

```
RULE 163
IF
        dr go 1 bl = yes AND
        total adj = no AND
        addl aves 2 = yes
THEN conclusion = conclusion 107
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information and
reverse the D9A.
                                          Press
                                                  ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 164
IF
        dr go 1 bl = yes AND
        total adj = no AND
        addl aves 3 = yes
THEN conclusion = conclusion 108
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered partial
information,
reverse D9A with the appropriate error code and survey if
necessary.
                                          Press
                                                  ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 165
        crp_go = yes AND
IF
        crp type = delayed receipt or 0 stow AND
        d9a = valid AND
        msir_phys count = no
THEN dr go 2 = yes
DISPLAY ""
BECAUSE "";
```

```
RULE 166
IF
        dr go 2 = yes AND
        float = yes
THEN dr go 2 a = yes
        DISPLAY ""
BECAUSE "";
RULE 167
TF
        dr go 2 a = yes AND
        receipt = greater than AND
        tlod = no AND
        addl aves 1 = yes
THEN conclusion = conclusion 109
DISPLAY "Process discovered partial information, reverse D9A with
appropriate
error code, adjust excess as GBI and prepare survey if necessary.
                                           Press ANY
                                                         kev
                                                                to
continue.~"
WCLOSE 1
BECAUSE "receipt: To determine the relative size of the
discrepancy between the quantities of the float and the D9A.
";
RULE 168
IF
        dr go 2 a = yes AND
        receipt = greater than AND
        tlod = yes
THEN dr go 2 al = yes
DISPLAY ""
BECAUSE "";
RULE 169
IF
        dr go 2 al = yes AND
        total adj = no
THEN dr go 2 a2 = yes
        DISPLAY ""
BECAUSE "";
```

RULE 170 dr go 2 a = yes AND IF receipt = greater than AND tlod = no ANDaddl aves 2 = yesTHEN conclusion = conclusion 110 WOPEN 1,1,1,5,77,5 ACTIVE 1 DISPLAY "Reverse D9A with appropriate error code and process discovered information to correct the records. Press ANY kev to continue.~" WCLOSE 1 BECAUSE ""; **RULE 171** IF dr go 2 a = yes AND receipt = greater than AND tlod = no ANDaddl aves 3 = yesTHEN conclusion = conclusion 111 WOPEN 1,1,1,6,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Reverse D9A with appropriate error code, process discovered partial information to correct the records, adjust remaining excess as GBI and prepare survey if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

RULE 172 dr go 2 a = yes AND IF receipt = equal to THEN conclusion = conclusion 112 WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Follow up the float and reverse D9A with appropriate error code. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; **RULE 173** IF dr go 2 a = yes AND receipt = less than AND tlod = no ANDaddl aves 1 = yesTHEN conclusion = conclusion 113 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Follow up the float, reverse D9a with appropriate error code and prepare survey if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

RULE 174 IF dr go 2 a = yes AND receipt = less than AND tlod = no ANDaddl aves 2 = yesTHEN conclusion = conclusion 114 WOPEN 1,1,1,5,77,3 ACTIVE 1 "The system's conclusion is: Process discovered DISPLAY information and reverse D9A with appropriate error code. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; **RULE 175** IF dr go 2 a = yes AND receipt = less than AND tlod = no ANDaddl aves 3 = yesTHEN c-nclusion = conclusion_115 1, 1, 5, 77, 3 WOPEN ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered partial information, reverse D9A with appropriate error code and prepare survey if necessary. Press ANY kev to continue.~" WCLOSE 1 BECAUSE ""; **RULE 176** IF dr go 2 a = yes AND receipt = less than AND tlod = yesTHEN dr go 2 a3 = yes DISPLAY "" BECAUSE "";

RULE 177 IF dr go 2 al = yes AND total adj = yes THEN conclusion = conclusion 116 WOPEN 1,1,1,5,77,5 ACTIVE 1 DISPLAY "Process the discovered information and reverse the D9A. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; **RULE 801** IF dr go 2 a3 = yes AND total adj = yes THEN conclusion = conclusion 117 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered information and reverse the D9A. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; **RULE 178** IF dr go 2 a2 = yes AND addl aves 1 = yesTHEN conclusion = conclusion 118 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered partial information, reverse D9A and survey remaining discrepancy if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

RULE 802 IF dr go 2 a4 = yes AND addl aves 1 = yesTHEN conclusion = conclusion 119 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered partial information against D9A and survey remaining discrepancy if necessary. Press ANY kev to continue.~" WCLOSE 1 BECAUSE ""; **RULE 179** dr go 2 a2 = yes AND IF addl aves 2 = yesTHEN conclusion = conclusion 120 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY system's conclusion is: Process discovered "The information and reverse D9A with appropriate error code to correct the records. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; **RULE 803** $dr_{go_2} a4 = yes AND$ IF addl aves 2 = yesTHEN conclusion = conclusion 121 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered information and reverse D9A with appropriate error code to correct the records. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

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RULE 180 IF dr go 2 $a^2 = yes$ AND addl aves 3 = yesTHEN conclusion = conclusion 122WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered partial information, reverse D9A and survey remaining discrepancy if necessary. ANY Press key to continue.~" WCLOSE 1 BECAUSE ""; **RULE 804** IF dr go 2 a4 = yes AND addl_aves_3 = yes THEN conclusion = conclusion 123 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered partial information, reverse D9A and survey remaining discrepancy if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 181 IF dr_go_2_a3 = yes AND total adj = no dr $go_2 a4 = yes$ THEN DISPLAY "" BECAUSE ""; **RULE 182** IF $dr_go_2 = yes AND$ float = noTHEN dr go 2 b = yes DISPLAY "" BECAUSE "";

RULE 183 dr go 2 b = yes AND IF. tlod = yes ANDreceipt tlod = equal to THEN conclusion = conclusion 124WOPEN 1,1,1,6,77,5 ACTIVE 1 DISPLAY "Process information discovered in the TLOD, reverse D9A and if the problem was identified use error code 8, if the problem was not identified use error code 9. Press ANY key to continue.~" WCLOSE 1 BECAUSE "receipt-tlod: To determine the relative size of the discrepancy between the information on the TLOD and the D9A."; **RULE 184** IF dr go 2 b = yes AND tlod = yes AND receipt tlod = greater than AND addl aves 1 = yesTHEN conclusion = conclusion 125 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Reverse D9A with appropriate error code, adjust excess as GBI and prepare survey if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

c.

RULE 185 IF dr go 2 b = yes AND tlod = yes AND receipt tlod = greater than AND addl aves 2 = yesTHEN conclusion = conclusion 126 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered information and reverse D9A with appropriate error code. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; **RULE 186** IF dr go 2 b = yes AND tlod = yes ANDreceipt tlod = greater than AND addl aves 3 = yesTHEN conclusion = conclusion 127WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Reverse D9A with appropriate error code, adjust remaining excess as GBI and prepare survey if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; **RULE 187** IF $dr_{go_2}b = yes AND$ tlod = yes AND receipt_tlod = less_than THEN dr go 2 c = yesDISPLAY "" BECAUSE "";

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RULE 188 IF dr go 2 b = yes AND tlod = no ANDaddl aves 1 = yesTHEN conclusion = conclusion 128 WOPEN 1, 1, 1, 5, 77, 5 ACTIVE 1 DISPLAY "Process DOCID ZAT 0 adjustment and prepare survey if necessary. key Press ANY to continue.~" WCLOSE 1 BECAUSE ""; **RULE 189** IF dr go 2 b = yes AND tlod = no ANDaddl aves 2 = yesTHEN conclusion = conclusion 129 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered information and reverse the D9A. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

RULE 190 IF dr go 2 b = yes AND tlod = no ANDaddl_aves 3 = yes THEN conclusion = conclusion 130 WOPEN 1,1,1,6,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process the discovered partial information, reverse the D9A, and prepare survey for the remaining discrepancy if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; **RULE 191** IF dr go 2 c = yes ANDaddl aves 1 = yes AND high = yesTHEN conclusion = conclusion 131 WOPEN 1,1,1,6,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered partial information, reverse D9A with error code 8 if reason for discrepancy is known and prepare survey if necessary. Press ANY key to continue.~" WCLOSE 1

BECAUSE "";

RULE 192 IF dr go 2 c = yes AND addl aves 2 = yesTHEN conclusion = conclusion 132WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered information and reverse D9A with appropriate error code. ANY Press kev to continue.~" WCLOSE 1 BECAUSE ""; **RULE 193** IF dr go 2 c = yes ANDaddl aves 3 = yes ANDhigh = yesTHEN conclusion = conclusion_133 WOPEN 1,1,1,6,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered partial information, reverse D9A with error code 8 if reason for discrepancy is known and prepare survey if necessary. ANY Press key to continue.~" WCLOSE 1 BECAUSE ""; **RULE 194** recovered-receipt = HIGH AND !IF HIGH > 491 ! THEN high = yes recovered receipt > 49 IF THEN high = yes DISPLAY "" BECAUSE "recovered-receipt: The percentage of the discrepancy discovered dictates the appropriate error code to use.";

RULE 195 IF dr go 2 c = yes AND addl aves 1 = yes AND high = no! not high THEN conclusion = conclusion 134WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered partial information, reverse D9A with error code 9 and prepare survey if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; RULE 196 IF dr go 2 c = yes AND addl aves 3 = yes AND high = yesTHEN conclusion = conclusion 135WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process discovered partial information, reverse D9A with error code 9 and prepare survey if necessary. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

! RULE 197 is a rule that is designed to catch any ! situations not in the rule base. ! The assumption with the variable 'cant_find_answer' is ! that if the user gets asked this question, the rule base ! was unable to match all of the user responses to a rule.

RULE 197 IF cant_find_answer = Return_to_Main_Program THEN conclusion = conclusion_136 WOPEN 1,1,1,16,77,3 ACTIVE 1 DISPLAY "The system's conclusion is:

!!!! SORRY !!!! SORRY !!!! SORRY !!!!

THE RULE BASE DOES NOT HAVE THE RULE(S) THAT MATCH THE ANSWERS YOU GAVE TO THE SYSTEM. PLEASE SEE YOUR SUPERVISOR FOR ASSISTANCE IN RESOLVING THE PROBLEM. I APOLOGIZE FOR THE INCONVENIENCE.

Press ANY key to continue.~"

WCLOSE 1;

ASK cps_codes_info: "Do you know what the security and pilferable

codes are?

If you do not know what the codes are the list of them from NAVSUP P-437 will be displayed, if you do know what the codes are this step will be skipped. ";

CHOICES cps codes info: Yes, no;

ASK ready to go on: "Are you ready to go on with the program? "; CHOICES ready to go on: Yes, No; ASK directions: "Would you like directions on how to use this program? "; CHOICES directions: yes, no; ASK directions cont: "Enter 'continue' when you are ready to see the rest of the directions? "; CHOICES directions cont: continue; ASK cr pkg: "Do you have a causative research package? ": CHOICES cr pkg: yes, no; ASK cr pkg correct: "Is the causative research package correct? Check things such as the extensions, security codes, etc. "; CHOICES cr pkg correct: yes, no; ASK cr thresholds info: "Do you know what the causative research thresholds are? "; CHOICES cr thresholds info: yes, no; ASK cr thresholds info: "Do you know what the causative research thresholds are? "; CHOICES cr thresholds info: yes, no; ASK cr criteria ok: "Does the causative research package meet all the required criteria and thresholds? "; CHOICES cr criteria ok: yes, no;

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ASK cr pkg complete: "Is the causative research package complete? Check things like TLOD, count cards, pre adjustment reconciliations (ZDGs), information about the count to determine if the physical count was accurate, etc. "; CHOICES cr pkg complete: yes, no; ASK pre adj: "Have any adjustments been made to the causative research package? Or is this a classified, pilferable or sensitive item? "; CHOICES pre adj: yes, no; ASK crp type: "What type of causative research package is this?"; inventory adjustments, CHOICES crp type: delayed receipt or 0 stow, classfied pilferable sensitivematerial, DLA material; ASK cr adj: "Have any causative research adjustments already been made to this package? Adjustments like ZAT or ZAX for all or a portion of the discrepancy. "; CHOICES cr adj: yes, no; ASK phys count: "Has a physical count of the material been conducted and do you have the count cards? "; CHOICES phys count: yes, no; ASK msir phys count: "Does the MSIR balance equal the physical count balance? DOCID XXD provides MSIR information such as locations, on hand quantity, etc., to compare with the physical count. "; CHOICES msir phys count: yes, no;

ASK float: "Is there any 'float' on the item that reconciles the discrepancy? In researching the float check for in-process issues or receipts, ZELs, condition code problems, and MTIS. "; CHOICES float: yes, no; ASK tlod: "Does the TLOD reveal any discrepancies that explain the unreconciled balance? Check one year's transactions or back to the date of the last inventory, whichever is first."; CHOICES tlod: yes, no; ASK total adj: "Does the discovered TLOD discrepancy reconcile the entire/remaining amount of the adjustment of the questioned item? "; CHOICES total adj: yes, no; ASK total recon float: "Does the float reconcile the entire amount of the item in question? "; CHOICES total recon float: yes, no; ASK dla request: "Has DLA requested causative research on the DLA material? "; CHOICES dla request: yes, no; ASK phys count loss: "If the physical count equals the MSIR does it 'find' the questioned RCN? "; CHOICES phys count loss: yes, no; ASK dla_float: "Even though the MSIR equals the physical count, does the 'float' reveal other transactions that cause the count to equal the MSIR when they should not be equal? "; CHOICES dla_float: yes, no;

ASK dla tlod: "Even though the MSIR equals the physical count, does the 'TLOD check' reveal other discrepancies that cause the count to equal the MSIR when they are not equal? "; CHOICES dla tlod: yes, no; ASK dla tlod adj: "Does the information found in the TLOD reconcile the entire discrepancy? "; CHOICES dla tlod adj: yes, no; ASK dla tlod 1: "Compare DLA transaction records with your transaction records. Can you reconcile the discrepancy? "; CHOICES dla tlod 1: yes, no; ASK dla tlod 1 entire: "Do the DLA transaction records reconcile the entire discrepancy? "; CHOICES dla tlod 1 entire: yes, no; ASK ver sec code: "Verify item has a security code! Is it a controlled item? "; CHOICES ver sec code: yes, no; ASK ver request type: "Did this package originate from a memo request or did it come from pre-adjustment research? "; CHOICES ver request type: memo, pre adjustment; ASK adj: "Did the pre adjustment section solve the entire problem? "; CHOICES adj: yes, no; ASK float res disc: "Does the float you discovered resolve the discrepancy? "; CHOICES float res disc: yes, no;

ASK kardex count tlod: "Compare the physical count and the custodian's Kardex against the TLOD. Are they equal? "; CHOICES kardex count tlod: yes, no; ASK addl aves info: "Do you know what additional avenues can be investigated to assist in resolving the discrepancy? "; CHOICES addl aves info: yes, no; ASK addl aves info cont: "Enter 'continue' when you are ready to see the rest of the list. "; CHOICES addl aves info cont: continue; ASK float cardex count tlod: "Compare the information discovered in the float to the difference between the Kardex/count and the TLOD. Are they equal? "; CHOICES float cardex count tlod: equal, not equal; ASK addl aves: "Do any of these additional avenues help resolve the discrepancy? "; CHOICES addl aves: yes, no; ASK addl aves total adj: "Did the additional information discovered correct the entire discrepancy? "; CHOICES addl aves total adj: yes, no; ASK count kardex: "Is there a discrepancy between the physical count and the Kardex? "; CHOICES count kardex: yes, no; ASK tlod cardx count: "Compare the TLOD against the Kardex and the physical count. Does it help resolve the difference? "; CHOICES tlod cardx count: yes, no;

ASK tlod cardx: "Is the TLOD balance greater than or less than the Kardex and physical count balance? "; CHOICES tlod cardx: greater, less than, ASK count tlod: "Did the physical count reveal some of the discrepancy with the TLOD? "; CHOICES count tlod: yes, no; ASK count tlod diff: "Does the remaining discrepancy leave the count greater than, equal to, or less than the TLOD? "; CHOICES count tlod diff: greater than, equal tc, less than; ASK d9a: "Is the D9A valid? Reasons for nonvalidity are frustrated material, duplicate postings, erroneous postings (ie. wrong quantity) and posting receipt to wrong line item. "; CHOICES d9a: valid, not valid; ASK msir correct: "Is the MSIR correct? Does the on hand balance equal the MSIR balance? "; CHOICES msir correct: yes, no; ASK receipt matl missid: "Has the received material been misidentified? "; CHOICES receipt matl missid: yes, no; ASK receipt: "Is the total of the receipt discovered in the float greater than, equal to, or less than the D9A? "; CHOICES receipt: greater than, equal to, less than; ASK receipt tlod: "Is the receipt discovered in the TLOD greater than, equal to, or less than the D9A? "; CHOICES receipt tlod: greater than, equal to, less than;

ASK recovered_receipt: "What percentage of the 'lost material' receipt was discovered in the TLOD research? "; CHOICES recovered_receipt: integer; ASK cant_find_answer: " The system does not yet have a rule that matches all of your inputs. Please select the Menu choice provided to return to the Main Menu.

";

CHOICES cant find answer: Return to Main Program;

DUES MANAGEMENT EXPERT SYSTEM 1 I. The next rule base is the DUES MANAGEMENT expert system, by Ł Captain Potwin, USMC. !EXECUTE; !RUNTIME; ENDOFF; ACTIONS WOPEN 1, 1, 1, 14, 77, 7 ACTIVE 1 DISPLAY " DUES MANAGEMENT EXPERT SYSTEM FOR INVENTORY MANAGERS AT R'TAIL STOCK POINTS

Press ANY key to continue.~" WCLOSE 1 FIND conclusion WOPEN 1,1,1,5,77,7 ACTIVE 1 DISPLAY"

Press ANY key to return to the Main Menu.

~"

CHAIN intmod;

RULE 1 IF module = Delinguent Dues AND status = none AND pri_sat = No should be upgraded THEN conclusion = conclusion 1 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Send an AMA document modifier to raise the priority. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "When no status has been received and the priority is determined to be not satisfactory, an AMA document modifier is used to upgrade the priority and to establish a requisition if ICP has no record of it. "; RULE 2 IF module = Delinquent Dues AND status = none AND pri sat = yes THEN conclusion = conclusion 2WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Send an ATA follow up. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "When no status has been received and the priority is determined to be satisfactory, an ATA follow up should be sent on the requisition. An ATA is processed as requisition if original requisition is not received. ";

RULE 3 module = Delinquent Dues AND IF status = ba AND status age = less THEN conclusion = conclusion 3 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: No action is required. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "When BA status has been received, but the status age is less than 30 days old, no action is yet necessary. It is too early to take additional action. 9A status denotes item is being processed for release and shipment. "; RULE 4 module = Delinquent Dues AND IF status = ba AND status age = more AND follow up = no ORfollow up = unknown THEN conclusion = conclusion 4WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Send an AF1 follow up. Press ANY key to continue~." WCLOSE 1 BECAUSE "When BA status has been received, and the status age is more than 30 day old and no follow up has been sent (or if it is not known if a follow up has been sent) then you should send an AF1 follow up to request updated status. ";

RULE 5 IF module = Delinquent Dues AND status = ba AND status age = more AND rev edd = yes THEN conclusion = conclusion 5 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Update the Revised EDD. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "When 9A status has been received and the status age is more than 30 days old and a revised EDD is received in response to a follow up, then update the Revised EDD because the document is no longer delinquent. ";

```
RULE 6
IF module = Delinquent Dues AND
     status = ba AND
     status age = more AND
     rev_{dd} = no AND
     classified = yes AND
     category = 3 OR
     category = 4 OR
     category = 5 OR
     category = 6
THEN conclusion = conclusion 6
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel, request spot
inventory, and
submit ROD.
                                 Press ANY key to continue ~. "
WCLOSE 1
BECAUSE "If BA status is over 30 days old with no
revised/extended EDD received, the material is classified,
pilferable or controlled and the category of the due is 3 or
higher, then you should cancel the due, request a spot inventory
```

and submit a ROD.
";

```
RULE 7
IF
   module = Delinquent Dues AND
     status = ba AND
     status age = more AND
     rev edd = no AND
     classified = yes AND
     category = 1 OR
     category = 2
THEN conclusion = conclusion 7
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Send an AF1 follow up.
                                 Press ANY key to continue ~. "
WCLOSE 1
BECAUSE "If 9A status is over 30 days old with no
revised/extended EDD received, the material is classified,
pilferable or controlled and the category of the due is less
than 3, then you should send an AF1 follow up to request updated
status on the requisition.
```

```
";
```

```
RULE 8
IF
     module = Delinquent Dues AND
     status = ba AND
     status age = more AND
     follow up = yes AND
     classified = yes AND
     value = no AND
     category = 3 OR
     category = 4 OR
     category = 5 OR
     category = 6
THEN conclusion = conclusion 8
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel, request spot
inventory, and
submit ROD.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If BA status is over 30 days old and a follow up has
been sent, the material is classified, pilferable or controlled,
the value of the material is less than $100.00 and the category
of the due is 3 or higher, then you should cancel, request a spot
inventory, and submit a ROD.
";
```

```
RULE 9
   module = Delinquent Dues AND
IF
     status = ba AND
     status age = more AND
     follow up = yes AND
     classified = yes AND
     value = no AND
     category = 1 OR
     category = 2
THEN conclusion = conclusion 9
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Send an AF1 follow up.
                                  Press ANY key to continue ~. "
WCLOSE 1
BECAUSE "If BA status is over 30 days old, a follow up has been
sent, and the material is classified, pilferable or controlled,
the value of the material is less than $100.00 and the category
of the due is less than 3, then you should send an AF1 follow up
to request updated status.
";
RULE 10
IF
     module = Celinquent Dues AND
     status = ba AND
     status age = more AND
     rev edd = no AND
     classified = no AND
     category = 1
THEN conclusion = conclusion 10
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                                  Press ANY key to continue ~. "
WCLOSE 1
BECAUSE "If BA status is over 30 days old, no revised or extended
EDD has been received, the material is not classified,
pilferable or controlled and the category of the due is I,
then no action is required at this time.
";
```

```
RULE 11
IF
    module = Delinquent Dues AND
     status = ba AND
     status age = more AND
     rev edd = no AND
     classified = no AND
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 11
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Send an AF1 follow up.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If BA status is more than 30 days old, no revised or
extended EDD has been received, the material is not classified,
pilferable or controlled, and the category of the due is 2, 3 or
4, then you should send an AF1 follow up to request updated
status.
";
```

```
RULE 12
IF
   module = Delinquent Dues AND
     status = ba AND
     status age = more AND
     rev edd = no AND
     classified = no AND
     category = 5 OR
     category = 6
THEN conclusion = conclusion 12
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel and submit an AC1.
                                 Press ANY key to continue ~. "
WCLOSE 1
BECAUSE "If BA status is more than 30 days old, no revised or
extended EDD has been received, the material is not classified,
pilferable or controlled and the category of the due is 5 or 6
then you should cancel and submit an AC1.
";
```

```
RULE 13
IF
    module = Delinquent Dues AND
     status = ba AND
     status age = more AND
     rev edd = no AND
     follow up = yes AND
     classified = no AND
     value = no AND
     category = 5 OR
     category = 6
THEN conclusion = conclusion 13
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Store to zero.
                                 Press ANY key to continue ~. "
WCLOSE 1
BECAUSE "If BA status is more than 30 days old and no revised or
extended EDD has been received, a follow up has been sent, the
material is not classified, pilferable or controlled and the
value is less than $100.00 and the category of the due is 5 or 6,
then you should store to zero.
```

";

```
RULE 14
IF
    module = Delinquent Dues AND
     status = ba AND
     status age = more AND
     rev edd = no AND
     follow up = yes AND
     classified = no AND
     value = no AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 14
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Send an AF1 follow up.
                                 Press ANY key to continue ~. "
WCLOSE 1
BECAUSE "If BA status is more than 30 days old, no revised or
extended EDD has been received, a follow has been sent, the
material is not classified, pilferable or controlled, the value
is less than $100.00 and the category of the due is less than 5,
then you should Send an AF1 follow up to request updated status.
```

";

```
RULE 15
IF
     module = Delinquent Dues AND
     status = ba AND
     status age = more AND
     rev edd = no AND
     follow up = yes AND
     value = yes AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 15
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Send an AF1 follow up.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If BA status is more than 30 days old, no revised or
extended EDD has been received, a follow up has been sent, the
value of the material is greater than $100.00 and the category of
the due is less than 5, then you should send an AF1 follow up to
request updated status.
";
```

RULE 16 IF module = Delinquent Dues AND status = ba AND status age = more AND rev edd = no ANDfollow up = ves AND value = yes AND category = 5 ORcategory = 6THEN conclusion = conclusion 16 WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Cancel and submit ROD. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "If BA status is more than 30 days old, a revised EDD has not been received, a follow up has been sent, the value of the material is greater than \$100.00, and the category of the due is 5 or 6 then you should cancel the due and submit a ROD. "; RULE 17 IF module = Delinguent Dues AND status = other AND rev edd = no AND z67 = no ANDdla = no THEN conclusion = conclusion 17WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Cancel. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "If the status is other than BA or AS, no revised/extended EDD has been received, there is no Z67 record and no record in DLA files, the material may have been received and paid for already or the requisition was canceled by the ICP. You should cancel the due. ";

RULE 18 IF module = Delinquent Dues AND status = other AND accounts payable = yes THEN conclusion = conclusion 18 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Cancel the due, but do not cancel the obligation. Press ANY key to continue~." WCLOSE 1 BECAUSE "If the status of the requisition is other than BA or AS and funds are in accounts payable it is possible the material has been received, but has not been billed for yet. Therefore you should cancel the due, but not the obligation. "; RULE 19 TF' module = Delinquent Dues AND status = other AND mit = yes AND value = yes AND category = 5 ORcategory = 6THEN conclusion = conclusion 19 WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Cancel and submit ROD. Press ANY key to continue~." WCLOSE 1 BECAUSE "If the status of the requisition is other than BA or AS and funds are in MIT, the value of the material is greater than \$100.00 and the category of the due is 5 or 6 then you should cancel the due and submit a ROD. ";

```
RULE 20
IF
    module = Delinquent Dues AND
     status = other AND
     mit = yes AND
     value = yes AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 20
WOPEN 1, 1, 1, 5, 77, 3
ACTIVE 1
DISPLAY "The system's conclusion is: Send an AF1 follow up.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is other than BA or AS, the funds are in
MIT, the value of the material is over $100.00 and the category
of the due is less than 5, then you should send an AF1 follow up
requesting updated status.
";
```

```
RULE 21
   module = Delinguent Dues AND
IF
     status = other AND
    mit = yes AND
     value = no AND
     classified = no AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 21
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Send and AF1 follow up.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is other than BA or AS, the funds are in
MIT, the value of the material is less than $100.00, the material
is not classified, pilferable or controlled and the category of
the due is less than 5, then you should send an AF1 follow up to
request updated status.
```

";

RULE 22 IF module = Delinquent Dues AND status = other AND mit = yes AND value = no AND classified = no ORcategory = 5 ORcategory = 6THEN conclusion = conclusion 22 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Store to zero. Press ANY key to continue~." WCLOSE 1 BECAUSE "If the status is other than BA or AS, the funds are in MIT, the value of the material is less than \$100.00, the material is not classified, pilferable or controlled, the the category of the due is 5 or 6, then you should store to zero. ";

```
RULE 23
IF
    module = Delinquent Dues AND
     status = other AND
    mit = yes AND
     value = no AND
     classified = yes AND
    category = 3 OR
    category = 4 OR
     category = 5 OR
     category = 6
THEN conclusion = conclusion 23
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel, request spot
inventory, and
submit ROD.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is other than BA or AS, the funds are in
```

MIT, the value of the material is less than \$100.00, the material is classified, pilferable or controlled, and the category of the

due is 3 or greater, then you should cancel the due, request a spot inventory, and submit a ROD. ";

RULE 24 IF module = Delinguent Dues AND status = other AND mit = yes AND value = no AND classified = yes AND category = 1 ORcategory = 2THEN conclusion = conclusion 24WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Send an AF1 follow up. Press ANY key to continue~." WCLOSE 1 BECAUSE "If the status is other than BA or AS, the funds are in MIT, the value of the material is less than \$100.00, the material is classified, pilferable or controlled and the category off the due is 1 or 2, then you should send an AF1 follow up requesting updated status. "; RULE 25 IF module = Delinguent Dues AND status = other AND obligations = yes AND needed = no ANDcanc subm = noTHEN conclusion = conclusion 25 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Submit an AC1 cancellation request. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "If the status is other than BA or AS, the funds are in obligations, the material is no longer needed and an AC1 cancellation request has not been sent, then you should submit an AC1 cancellation. ";

RULE 26 IF module = Delinquent Dues AND status = other AND obligations = yes AND needed = no ANDcanc subm = yes AND canc ackn = noTHEN conclusion = conclusion 26 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Submit another AC1 cancellation request. Press ANY key to continue~." WCLOSE 1 BECAUSE "If the status is other than BA or AS, the funds are in obligations, the material is no longer needed, an AC1 cancellation request has been submitted but not acknowledged, then you should submit another AC1 cancellation request. "; RULE 27 IF module = Delinquent Dues AND status = other AND obligations = yes AND needed = no ANDcanc subm = yes ANDcanc ackn = yes THEN conclusion = conclusion 27WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: No action is necessary at this time. Press ANY key to continue ~. "

WCLOSE 1 BECAUSE "If a cancellation has been submitted and acknowledged, the requisition should drop off the delinquent dues listing soon, no action is required. "; RULE 28 module = Delinquent Dues AND IF status = other AND obligations = yes AND needed = yes THEN conclusion = conclusion 28WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Send an AF1 follow up, or send message requesting shipping status. Press ANY key to continue~." WCLOSE 1 BECAUSE "If the status is other than BA or AS, the funds are in obligations and the material is still needed, then send an AF1 follow up requesting updated status or send a message requesting shipping status. "; RULE 29 IF module = Delinquent Dues AND status = other AND obligations = yes AND needed = yes AND pri sat = yes AND category = 5 ORcategory = 6THEN conclusion = conclusion 29 WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Cancel and submit an AC1. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "If the status is other than BA or AS, the funds are in obligations, the material is still needed, the priority is determined to be satisfactory and the category of the due is 5 or 6, then you should cancel the due and submit an AC1 system cancellation request. ";

RULE 30 IF module = Delinquent Dues AND status = other AND z67 = no ANDdla = yes AND needed = yesTHEN conclusion = conclusion 30WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Further research is required. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "If the status is other than BA or AS, there is no z67 record, the requisition is in DLA files, the material is still needed, then further research is required. Essibly paid for but not received, should conduct financial audit to find what was paid for. "; RULE 31 IF module = Delinquent Dues AND status = other AND z67 = no ANDdla = yes AND needed = yes AND sub = yesTHEN conclusion = conclusion 31WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Cancel. Press ANY key to continue~." WCLOSE 1 BECAUSE "If the status is other than BA or AS status, there is no z67 record, the requisition is in DLA files, the material is still needed but a substitute was received, then you should cancel the due. The material has been received under a substitute NSN. ";

RULE 32 module = Delinquent Dues AND IF status = other AND z67 = no ANDdla = no ANDneeded = yes AND sub = noTHEN conclusion = conclusion 32WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Cancel, and reorder. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "If the status is other than BA or AS, there is not a z67 record, the requisition is not in DLA files, the material is still needed and a substitute was not received, then you should cancel the due and reorder. ": RULE 33 IF module = Delinguent Dues AND status = other AND z67 = no ANDdla = yes AND needed = noTHEN conclusion = conclusion 33 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Cancel and submit an AC1. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "If the status is other than BA or AS, there is not a z67 record, the requisition is in DLA files, and the material is not needed then cancel the due and submit an AC1 system cancellation request. ";

```
This section of the rule base deals with AS status. AS
1
     status means the material has been shipped.
!
RULE 34
IF
    module = Delinquent Dues AND
     status = as AND
     category = 1 OR
     category = 2 OR
     category = 3
THEN conclusion = conclusion 34
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS and the category of the due is less
than 4, then no action is required. The goods are in the mail.
";
```

RULE 35
IF module = Delinquent_Dues AND
 status = as AND
 mit = yes AND
 disb_qty = no AND
 part_ship = yes AND
 value = yes AND
 category = 5 OR
 category = 6
THEN conclusion = conclusion_35
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel and submit ROD for
MIT quantity.

Press ANY key to continue~."

WCLOSE 1 BECAUSE "If the status is AS, the funds are in MIT, the disbursed quantity is not equal to the MIT quantity, a partial shipment was received, the value of the material is more than \$100.00, and the category of the due is 5 or 6 then you should cancel the due and

submit a ROD for the MIT quantity.
";

RULE 36 module = Delinquent Dues AND IF status = as AND mit = yes AND disb qty = no ANDpart ship = yes AND value = no ANDcategory = 5 ORcategory = 6THEN conclusion = conclusion 36 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Store to zero the MIT quantity. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "If the status is AS, the funds are in MIT, the disbursed quantity is not equal to the MIT quantity, a partial shipment was received, the value of the material is less than \$100.00 and the category of the due is 5 or 6, then you should store to the zero the quantity in MIT. ";

```
RULE 37
IF
     module = Delinquent Dues AND
     status = as AND
     mit = yes AND
     disb qty = no AND
     part ship = yes AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 37
WOPEN 1, 1, 1, 5, 77, 3
ACTIVE 1
DISPLAY "The system's conclusion is: No action required.
                                  Press ANY key to continue ~. "
WCLOSE 1
BECAUSE "If the status is AS, the funds are in MIT, the disbursed
quantity is not equal to the MIT quantity, a partial shipment was
received and the category of the due is less than 5, then no
action
is required yet.
";
```

```
RULE 38
IF
    module = Delinquent Dues AND
     status = as AND
     mit = yes AND
     disb qty = no AND
     part ship = yes AND
     sub = no AND
     value = no AND
     classified = yes AND
     category = 3 OR
     category = 4 OR
     category = 5 OR
     category = 6
THEN conclusion = conclusion 38
WOPEN 1, 1, 1, 5, 77, 3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel, request spot
inventory and
submit ROD for the MIT quantity.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, funds are in MIT, the disbursed
quantity is not equal to the MIT quantity, a partial shipment was
received, no substitutes were received, the value of the material
is less than $100.00, the material is classified, pilferable or
controlled and the category of the due is 3 or greater, then you
should cancel the due, request a spot inventory and submit a RCD
for the mit quantity.
```

";

```
RULE 39
IF
    module = Delinquent Dues AND
     status = as AND
     mit = yes AND
     disb qty = no AND
     part ship = yes AND
     sub = no AND
     value = no AND
     classified = yes AND
     category = 1 OR
     category = 2
THEN conclusion = conclusion 39
WOPEN 1, 1, 1, 5, 77, 3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                                  Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, the funds are in MIT, the disbursed
quantity is not equal to the MIT quantity, a partial shipment was
received, no substitute was received, the material is classified,
pilferable or controlled and the category of the due is less than
З,
then no action is required yet.
```

```
";
```
```
RULE 40
IF
    module = Delinquent Dues AND
     status = as AND
     mit = yes AND
     disb qty = no AND
     part ship = yes AND
     sub = no AND
     value = no AND
     classified = no AND
     category = 5 OR
     category = 6
THEN conclusion = conclusion 40
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Store to zero.
                                  Press ANY key to continue ~. "
WCLOSE 1
BECAUSE "If the status is AS, the funds are in MIT, the disbursed
quantity is not equal to the MIT quantity, a partial shipment was
received, no substitute was received, the value of the material
is
less than $100.00, the material is not classified, pilferable or
controlled and the category of the due is 5 or 6, then you should
store to zero.
";
```

RULE 41 IF module = Delinguent Dues AND status = as AND mit = yes AND disb qty = no AND part ship = yes AND sub = no ANDvalue = no AND classified = no AND category = 1 ORcategory = 2 ORcategory = 3 ORcategory = 4THEN conclusion = conclusion 41WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: No action required. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "If the status is AS, the funds are in MIT, the disbursed quantity is not equal to the MIT quantity, a partial shipment was received, no substitute was received, the value of the material is less than \$100.00, the material is not classified, pilferable or controlled and the category of the due is less than 5, then no action is required yet. ";

RULE 42 IF module = Delinquent Dues AND status = as AND mit = yes AND disb qty = no AND part ship = yes AND sub = no ANDvalue = yes AND category = 5 ORcategory = 6THEN conclusion = conclusion 42WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY "The system's conclusion is: Cancel and submit ROD. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "If the status is AS, the funds are in MIT, the disbursed quantity is not equal to the MIT quantity, a partial shipment has been received, no substitute has been received, the value of the material is less than \$100.00 and the category of the due is 5 or 6, then you should cancel the due and submit a ROD. ";

```
RULE 43
IF
    module = Delinquent Dues AND
     status = as AND
    mit = yes AND
     disb qty = no AND
     part ship = yes AND
     sub = no AND
     value = yes AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 43
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action required.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, funds are in MIT, the disbursed
quantity is not equal to the MIT quantity, a partial shipment has
been received, no substitute has been received, the value of the
material is over $100.00 and the category of the due is less than
5,
then no action is required yet.
";
```

RULE 44 IF module = Delinquent Dues AND status = as AND mit = yes AND disb qty = no AND part ship = no AND sub = yes THEN conclusion = conclusion 44WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Cancel. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "If the status is AS, funds are in MIT, the disbursed quantity is not equal to the MIT quantity, no partial shipment was received, but a substitute was received, then you should cancel the due. ";

```
RULE 45
IF
   module = Delinquent Dues AND
    status = as AND
    mit = yes AND
    part ship = no AND
    sub = no AND
    value = no AND
    classified = no AND
    category = 5 OR
    category = 6
THEN conclusion = conclusion 45
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Store to zero.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, funds are in MIT, no partial
shipment
was received, no substitute was received, the material is not
classified, pilferable or controlled, and the category of the due
is 5 or 6, then you should store to zero.
";
```

```
RULE 46
    module = Delinquent Dues AND
IF
     status = as AND
    mit = yes AND
    part ship = no AND
     sub = no AND
     value = no AND
    classified = no AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 46
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                                Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, funds are in MIT, no partial
shipment
was received, no substitute was received, the value of the
material
is less than $100.00, the material is not classified, pilferable
or
controlled and the category of the due is less than 5, then no
action
is required yet.
";
```

```
RULE 47
IF
    module = Delinquent Dues AND
     status = as AND
     mit = yes AND
     disb qty = no AND
     part ship = no AND
     sub = no AND
     value = yes AND
     category = 5 OR
     category = 6
THEN conclusion = conclusion 47
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel and submit ROD.
                                 Press ANY key to continue ~. "
WCLOSE 1
BECAUSE "If the status is AS, funds are in MIT, the disbursed
quantity is not equal to the MIT quantity, no partial shipment
was received, no substitute was received, the value of the
material
is over $100.00 and the category of the due is 5 or 6, then you
should cancel the due and submit a ROD.
";
```

```
RULE 48
IF
    module = Delinquent Dues AND
     status = as AND
     mit = yes AND
     disb qty = no AND
     part ship = no AND
     sub = no AND
     value = yes AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 48
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action required.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, the funds are in MIT, the disbursed
quantity is not equal to the MIT quantity, no partial shipment
was
received, no substitute was received, the value of the material
is
over $100.00 and the category of the due is less than 5, then no
action is required yet.
";
```

```
RULE 49
IF
        module = Delinquent Dues AND
        status = as AND
        mit = yes AND
        disb qty = yes AND
        value = no AND
        classified = no AND
        category = 5 OR
        category = 6
THEN conclusion = conclusion 49
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Store to zero.
                                 Press ANY key to continue ~. "
WCLOSE 1
BECAUSE "If the status is AS, the funds are in MIT, the disbursed
quantity is equal to the MIT quantity, the value of the material
is
less than $100.00, the material is not classified, pilferable or
controlled and the category of the due is 5 or 6, then you should
store to zero.
";
```

```
RULE 50
    module = Delinquent Dues AND
IF
     status = as AND
     mit = yes AND
     disb qty = yes AND
     value = no AND
     classified = no AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 50
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action required.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, the funds are in MIT, the disbursed
quantity is equal to the MIT quantity, the value of the material
is
less than $100.00, the material is not classified, pilferable or
controlled and the category of the due is less than 5, then no
action
is required yet.
",
```

```
RULE 51
IF
    module = Delinguent Dues AND
     status = as AND
     mit = yes AND
     disb qty = yes AND
     value = no AND
     classified = yes AND
     category = 3 OR
     category = 4 OR
     category = 5 OR
     category = 6
THEN conclusion = conclusion 51
WOPEN 1, 1, 1, 5, 77, 3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel, request spot
inventory and
submit ROD.
                                 Press ANY key to continue ~. "
WCLOSE 1
BECAUSE "If the status is AS, funds are in MIT, the disbursed
quantity is equal to the MIT quantity, the value of the material
is
less than $100.00, the material is classified pilferable or
controlled
and the category of the due is 3 or greater, then you should
cancel,
request a spot inventory and submit a ROD.
";
```

```
RULE 52
IF
   module = Delinquent Dues AND
     status = as AND
    mit = yes AND
    disb qty = yes AND
    value = no AND
    classified = yes AND
     category = 1 OR
     category = 2
THEN conclusion = conclusion 52
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action required.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, funds are in MIT, the disbursed
quantity is equal to the MIT quantity, the value of the material
is
less than $100.00, the material is classified, pilferable or
controlled
and the category of the due is less than 3, then no action is
required
yet.
";
```

```
RULE 53
IF
    module = Delinquent Dues AND
     status = as AND
    mit = yes AND
     disb qty = yes AND
     value = yes AND
     category = 5 OR
     category = 6
THEN conclusion = conclusion 53
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel and submit ROD.
                                 Press ANY key to continue ~. "
WCLOSE 1
BECAUSE "If the status is AS, funds are in MIT, the disbursed
quantity is equal to the MIT quantity, the value of the material
is
greater than $100.00 and the category of the due is 5 or 6, then
vou
should cancel the due and submit a ROD.
";
```

```
RULE 54
IF
       module = Delinquent Dues AND
        status = as AND
        mit = yes AND
        disb qty = yes AND
        value = yes AND
        category = 1 OR
        category = 2 OR
        category = 3 OR
        category = 4
THEN conclusion = conclusion 54
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                                 Press ANY key to continue ~. "
WCLOSE 1
BECAUSE "If the status is AS, funds are in MIT, the disbursed
quantity is equal to the MIT quantity, the value of the material
is greater than $100.00 and the category of the due is less than
5,
then no action is required yet.
";
```

RULE 55 IF module = Delinquent Dues AND status = as AND accounts payable = yes AND category = 5 ORcategory = 6THEN conclusion = conclusion 55 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Cancel due, but do not cancel obligation. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "If the status is AS, funds are in accounts payable and the category of the due is 5 or 6, then you should cancel the due, but do not cancel the obligation. "; RULE 56 IF module = Delinquent Dues AND status = as AND accounts payable = yes AND category = 1 ORcategory = 2 ORcategory = 3 ORcategory ≈ 4 THEN conclusion = conclusion 56WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: No action is required. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "If the status is AS, funds are in accounts payable and the category of the due is less than 5, then no action is required yet. ";

```
RULE 57
IF
    module = Delinquent Dues AND
     status = as AND
     obligations = yes AND
     category = 5 OR
     category = 6
THEN conclusion = conclusion 57
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel due, but do not
cancel
obligation.
                                 Press ANY key to continue ~. "
WCLOSE 1
BECAUSE "If the status is AS, funds are in obligations and the
category
of the due is 5 or 6, then you should cancel the due but do not
cancel
the obligation.
";
RULE 58
IF
     module = Delinquent Dues AND
     status = as AND
     obligations = yes AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 58
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                                 Press ANY key to continue ~. "
WCLOSE 1
BECAUSE "If the status is AS, funds are in obligations and the
category of the due is less than 5, then no action is required
yet.
";
```

RULE 59
IF module = Delinquent_Dues AND
 status = as AND
 z67 = no AND
 fund_code_26 = yes AND
 nine_cog = yes AND
 category = 5 OR
 category = 6
THEN conclusion = conclusion_59
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel and re-establish
under J3 fund
code (stock-fund).

Press ANY key to continue ~."

WCLOSE 1 BECAUSE "If the status is AS, there is no z67 record, the requisition is a fund code 26 item and 9 cog and the category of the due is 5 or 6, then you should cancel and re_establish under J3 fund code (stock fund). ";

```
RULE 60
IF
    module = Delinquent Dues AND
     status = as AND
     z67 = no AND
     fund code 26 = yes AND
    nine cog = yes AND
     category = 1 OR
    category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 60
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                                 Press ANY key to continue ~. "
WCLOSE 1
BECAUSE "If the status is AS, there is no z67 record, the item is
fund code 26 and 9 cog, and the category of the due is less than
5,
then no action is required yet.
";
```

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```
RULE 61
IF
    module = Delinquent Dues AND
     status = as AND
     z67 = no AND
     fund code 26 = yes AND
     nine cog = no AND
     category = 5 OR
     category = 6
THEN conclusion = conclusion 61
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Store to zero.
                                 Press ANY key to continue ~."
WCLOSE 1
BECAUSE "If the status is AS, there is no Z67 record, the item is
а
fund code 26 item and 9 cog, and the category of the due is 5 or
6,
then you should store to zero.
";
```

RULE 62 IF module = Delinquent Dues AND status = as AND z67 = no ANDfund code 26 = yes ANDnine cog = no ANDcategory = 1 ORcategory = 2 ORcategory = 3 ORcategory = 4THEN conclusion = conclusion 62WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: No action is required. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "If the status is AS, the item is fund code 26, but not 9 cog and the category of the due is less than 5, then no action is required at this time. "; RULE 63 IF module = Delinquent Dues AND status = as AND z67 = no ANDfund code 26 = noTHEN conclusion = conclusion 63WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Cancel. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "If the status is AS, there is no Z67 record, and the item is not fund code 26, then cancel the due. ";

! The following section or the rule base deals with System

! Cancellations status. This includes CG, CJ, CA, CS, CK and ! and CE status. 1 This section deals with CG status reguisitions: RULE 64 IF module = System Cancellations AND c status = cq AND doc num = no ANDnsn val = no AND req dem = yes conclusion = conclusion 64THEN WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Submit new requisition on original NSN. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "If the document number does not match the original NSN ordered and the NSN on the CG status card is not valid, then you should reorder the original NSN. ";

RULE 65 IF module = System Cancellations AND c status = cq AND doc_num = yes AND nsn val = noTHEN conclusion = conclusion 65WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Delete invalid NSN from local files (MISR). Press ANY key to continue~." WCLOSE 1 BECAUSE "If original NSN ordered is the same as NSN on CC status card, an invalid NSN has been established on local files (MISR). "; RULE 66 module = System Cancellations AND IF c status = cg AND doc num = yes AND nsn val = yes AND req dem = yes THEN conclusion = conclusion 66WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Submit new requisition on original NSN. Press ANY key to continue~." WCLOSE 1 BECAUSE "If document number matches original NSN ordered and NSN on CC status card is valid, reorder original NSN if item is still required. ";

```
RULE 67
IF
    module = System Cancellations AND
     c status = cq AND
     doc num = yes AND
     nsn val = yes AND
     req dem = no
THEN conclusion = conclusion 67
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action required.
                                 Press ANY key to continue ~. "
WCLOSE 1
BECAUSE "If item is no longer required based on demand, then no
action is required. Do not reorder.
";
! This section deals with CJ status on requisitions
RULE 68
IF
    module = System Cancellations AND
     c status = cj AND
     doc_num = no AND
     nsn val = yes AND
     val sub = yes
THEN conclusion = conclusion 68
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Input change notice to tie
NSNs.
                                 Press ANY key to continue ~. "
WCLOSE 1
BECAUSE "If NSN on CJ status card is a valid substitute, input
change notice to establish the NSNs as valid substitutes in
the MISR file.
";
```

RULE 69 IF module = System Cancellations AND c status = cj AND doc num = no ANDnsn val = yes AND val sub = yes AND tech sub = yes THEN conclusion = conclusion 69WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Input change notice to tie NSNs. Press ANY key to continue~." WCLOSE 1 BECAUSE "If NSN on CJ status card is a valid substitute, input change notice to establish the NSNs as valid substitutes in the MISR file. ": RULE 70 module = System Cancellations AND IF c status = cj AND doc num = no ANDnsn val = yes AND val sub = no AND tech val = no AND

determined to be invalid, reorder with 2b advice code. ";

RULE 71 IF module = System Cancellations AND c status = cj AND sub prov = no AND req dem = yes THEN conclusion = conclusion 71WOPEN 1,1,1,5,77,3 ACTIVE 1 "The system's conclusion is: Send Speedletter to FMSO DISPLAY requesting substitute NSN or alternate source of supply. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "Substitute NSN is not provided and the item is still required based on demand, a Speedletter should be sent to FMSO requesting a substitute NSN or alternate source of supply. "; RULE 72 IF module = System Cancellations AND c status = cj AND sub prov = no AND req dem = noTHEN conclusion = conclusion 72WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Delete NSN from local files (MISR). Press ANY key to continue~." WCLOSE 1 BECAUSE "If item is no longer required based demand, then delete obsolete NSN from local files (MISR). ";

RULE 73 module = System Cancellations AND IF c status = cj AND doc num = no ANDnsn val = yes AND val sub = no AND tech val = no ANDreq dem = yes AND pre ad = yes THEN conclusion = conclusion 73WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Contact ICP and request verification of invalid substitute NSN. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "If CJ status comes back with an invalid substitute NSN after a requisition was submitted with a 2b advice code you should contact the ICP and request verification of the substitute NSN. "; RULE 74 IF module = System Cancellations AND c status = caTHEN conclusion = conclusion 74WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Delete NSN from local files (MISR) or if after review, item is still determined to be a valid requirement, send speedletter requesting substitute or replacement item. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "CA status normally comes with narrative message stating reason for rejection. ";

! This section deals with CA status

RULE 75 IF module = System Cancellations AND c status = cs AND qty excess = noTHEN conclusion = conclusion 75WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Submit new requisition with 2L advice code. Press ANY key to continue~." WCLOSE 1 BECAUSE "If you determine guantity to not be excessive based on your demand, submit a new requisition with a 2L advice code. "; RULE 76 module = System Cancellations AND IF c status = cs AND qty excess = yesTHEN conclusion = conclusion 76WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: No action required. Press ANY key to continue~." WCLOSE 1 BECAUSE "Possibly ordered incorrect excessive quantity. No action is required. ";

! This section deals with CK status

RULE 77 IF module = System Cancellations AND c status = ckTHEN conclusion = conclusion 77WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Delete NSN from local files (MISR). Press ANY key to continue ~. " WCLOSE 1 BECAUSE "Normally not pursued further at the NSC level, may be uneconomical to procure. "; ! This section deals with CE status RULE 78 IF module = System Cancellations AND c status = ce AND current ui = yes THEN conclusion = conclusion 78WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Submit new requisition with MISR unit of issue. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "If status is CE and verification of the current unit of issue in the MISR showed it to be correct, then you should submit а new requisition with MISR unit of issue. ";

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RULE 79 IF module = System Cancellations AND c status = ce AND current ui = no THEN conclusion = conclusion 79WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Input change notice to correct the unit of issue. Press ANY key to continue ~. " WCLOSE 1 BECAUSE "If current unit of issue is incorrect on MISR, input change notice to correct. This will generate correct unit of issue on next reorder. ": RULE 80 IF module = Delinquent Dues OR module = System Cancellations THEN conclusion = conclusion 80WOPEN 1,1,1,12,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: SORRY 1111 SORRY !!!! SORRY !!!! !!!! SORRY 1111 THERE IS NO RULE IN THE RULE BASE WHICH MATCHES ALL OF THE ANSWERS YOU PROVIDED TO THE SYSTEM. SORRY FOR THE INCONVENIENCE. PLEASE SEE YOU SUPERVISOR FOR FURTHER ASSISTANCE. Press ANY key to continue.~"

WCLOSE 1;

! The following section of the Expert System is the listing of

the questions which solicit information reguired by the RULE
base.

ASK module: "Which Module of Dues Management do you want to work with?"; CHOICES module: Delinquent Dues, System Cancellations; ASK status: "What is the supply status?"; CHOICES status: none, ba, as, other; ASK status age: "Is the age of the most recent supply status more than 30 days or less?"; CHOICES status age: more, less; ASK prisat: "Is the priority satisfactory?"; CHOICES pri sat: yes, No should be upgraded; ASK follow up: "Has a follow up been previously submitted?"; CHOICES follow up: yes, no; ASK rev edd: "Has a revised/extended EDD been received?"; CHOICES rev edd: yes, no; ASK classified: "Is the material classified, pilferable, or controlled?"; CHOICES classified: yes, no; ASK value: "Is the dollar value of the material more than \$100.00?"; CHOICES value: yes, no; ASK z67: "Is there a z67 record?"; CHOICES z67: yes, no; ASK mit: "Are funds in MIT?"; CHOICES mit: yes, no; ASK accounts payable: "Are funds in accounts payable?"; CHOICES accounts payable: yes, no; ASK obligations: "Are funds in obligations?"; CHOICES obligations: yes, no; ASK dla: "Is the requisition for the material in DLA files?"; CHOICES dla: yes, no;

ASK category: "What is the category of the delinquent due?"; CHOICES category: 1,2,3,4,5,6; ASK needed: "Is the material still needed?"; CHOICES needed: yes, no; ASK canc subm: "Has a cancellation request been submitted? (AC1)"; CHOICES canc subm: yes, no; ASK canc ackn: "Has the submitted cancellation request been acknowledged?"; CHOICES canc ackn: yes, no; ASK disb qty: "Is the disbursed quantity equal to the MIT quantity?"; CHOICES disb qty: yes, no; ASK part ship: "Is there a partial shipment?"; CHOICES part ship: yes, no; ASK sub: "Has a substitute been received?"; CHOICES sub: yes, no; ASK fund code 26: "Is the document a fund code 26 item?"; CHOICES fund code 26: yes, no; ASK nine cog: "Is the item a 9 cog item?"; CHOICES nine cog: yes, no; ASK c status: "What is the system cancellation status?"; CHOICES c status: cs, ca, ck, cj, cg; ASK doc num: "Does the document number match the NSN ordered?"; CHOICES doc num: yes, no; ASK nsn val: "Is the NSN valid on the status card?"; CHOICES nsn val: yes, no; ASK req dem: "Is the item still required based on demand?"; CHOICES req dem: yes, no; ASK val sub: "Is the item a valid substitute in the M"; CHOICES val sub: yes, no;

ASK tech_val: "Did the technical dept (of NSC, San Diego) determine the item to be a valid substitute?"; CHOICES tech val: yes,no;

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ASK sub_prov: "Was a substitute NSN provided on the CJ status card?"; CHOICES sub prov: yes,no;

ASK pre_ad: "Was item previously ordered with a 2b advice code?"; CHOICES pre ad: yes,no;

ASK qty_excess: "Is the quantity ordered excessive based on demand?"; CHOICES qty excess: yes, no;

ASK current_ui: "Is the current unit of issue on MISR valid?"; CHOICES current ui: yes, no;

VARIABLE RANKING LISTINGS

! The following rule base is the Variable Ranking Listings ! rule base written by LT William Schill in PROLOG and ! converted in March 1990 to VP-EXPERT.

ENDOFF; ACTIONS WOPEN 1,1,1,8,77,3 ACTIVE 1 DISPLAY " NAVY STOCK POINT SYSTEM VARIABLE RANKING

Press Any Key~"

WCLOSE 1 FIND conclusion WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "

Press ANY key to return to the Main Menu.

~"

1

CHAIN intmod;

```
!/* 1-RULE 2 */
RULE 2
IF
       variable ranking group = Group One AND
       extended money value = Yes AND
       average_quarterly = No AND
                  dues supply status
DUE status is BB or BD with future EDD
THEN conclusion = no action
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                          Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
!/* 1-RULE 3 */
RULE 3
IF
       variable ranking group = Group One AND
       extended money value = Yes AND
        average quarterly = Yes AND
       current status values = Yes AND
        substitute1 = No AND
       multiple dues values = Yes AND
        dues supply status = 1 or more DUES is not BA BV or AS
THEN conclusion = canc dues
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: Cancel any or all dues with other
than BA,
BV, or AS status, starting with those having the most distant
EDDs,
until the excess is eliminated, or there are no more dues.
                          Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
```

```
!/* 1-RULE 4 */
RULE 4
IF
        variable ranking group = Group One AND
        extended money value = Yes AND
        average quarterly = Yes AND
        current status values = Yes AND
        substitute1 = No AND
        multiple dues values = Yes AND
        dues supply status = All DUES have status of BA BV or AS
        conclusion = no canc
THEN
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: None of the dues can be cancelled.
No action
is recommended.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
!/* 1-RULE 5 */
RULE 5
IF
        variable ranking group = Group One AND
        extended money value = Yes AND
        average quarterly = Yes AND
        current status values = Yes AND
        substitute1 = No AND
        multiple dues values = No AND
        dues supply status = The status is other than BA BV or AS
THEN conclusion = canc excess
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: The excess qty should be
cancelled.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
```

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```
```
!/* 1-RULE 6 */
RULE 6
IF
       variable ranking group = Group_One AND
        extended money value = Yes AND
        average quarterly = Yes AND
        current status values = Yes AND
        substitute1 = No AND
        multiple dues values = No AND
        dues supply status = The status on the due is BA BV or AS
THEN conclusion = no canc
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: None of the dues can be cancelled.
No action
is recommended.
```

Press ANY key to continue.~"

```
WCLOSE 1
BECAUSE "";
```

```
!/* 1-RULE 7 */
RULE 7
IF
       variable ranking group = Group One AND
        extended money value = Yes AND
        average quarterly = Yes AND
        current status values = Yes AND
        substitute1 = Yes AND
        combined demand for orig & subs NSNs = No AND
        multiple dues values = Yes AND
        dues supply status = 1 or more DUES is not BA BV or AS
THEN conclusion = canc dues
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: Cancel any or all dues with other
than BA,
BV, or AS status, starting with those having the most distant
EDDs,
until the excess is eliminated, or there are no more dues.
                           Press ANY key to continue.~"
```

WCLOSE 1 BECAUSE "";

!/* 1-RULE 9 */ RULE 8 IF variable ranking group = Group One AND extended money value = Yes AND average quarterly = Yes AND current status values = Yes AND substitute1 = Yes AND combined demand for orig & subs NSNs = No AND multiple_dues_values = Yes AND dues supply status = All DUES have status of BA BV or AS conclusion = no canc THEN WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY " The system's conclusion is: None of the dues can be cancelled. No action is recommended. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; !/* 1-RULE 8 */ RULE 9 IF variable ranking group = Group One AND extended money value = Yes AND average_quarterly = Yes AND current status values = Yes AND substitute1 = Yes AND combined demand for orig & subs NSNs = No AND multiple dues values = No AND dues supply status = The status is other than BA_BV_or AS conclusion = canc excess THEN WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: The excess qty should be cancelled. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

!/* 1-RULE 10 */ RULE 10 variable ranking group = Group One AND TF extended_money_value = Yes AND average quarterly = Yes AND curreni. status values = Yes AND substitute1 = Yes AND combined demand for orig & subs NSNs = No AND multiple dues values = No AND dues supply status = The status on the due is BA BV or AS THEN conclusion = no canc WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY " The system's conclusion is: None of the dues can be cancelled. No action is recommended. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; !/* 1-RULE 11 */ RULE 11 IF variable ranking group = Group One AND extended money value = Yes AND average quarterly = Yes AND current status values = Yes AND substitute1 = Yes ANDcombined demand for orig & subs NSNs = Yes conclusion = ret due THEN WOPEN 1, 1, 1, 5, 77, 3 ACTIVE 1 DISPLAY " The system's conclusion is: The due should be retained in file. No action is recommended. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

```
!/* 1-RULE 12 */
RULE 12
IF
        variable ranking group = Group One AND
        extended money value = Yes AND
        average quarterly = Yes AND
        current status values = No
        conclusion = canc rod
THEN
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: Cancel the due and forward the
appropriate ROD
information.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
!/* 1-RULE 13 */
RULE 13
IF
        variable ranking group = Group_One AND
        extended money value = Yes AND
        average quarterly = No AND
        dues supply status =
                Neither BB nor BD with future EDD avail AND
        financial values = Yes
THEN
        conclusion = canc rod
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: Cancel the due and forward the
appropriate ROD
information.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
```

```
!/* 1-RULE 14 */
RULE 14
IF
       variable ranking group = Group One AND
        extended money value = Yes AND
        average quarterly = No AND
        dues supply status =
                Neither BB nor BD with future EDD avail
                                                         AND
        firancial values = No
        conclusion = canc obl
THEN
WOPEN 1, 1, 1, 5, 77, 3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel the due and the
obligation.
                           Press ANY key to continue.~"
WCIOSE 1
BECAUSE "";
!/* 3-RULE 1 */
RULE 15
IF
        variable ranking group = Group_Three AND
        backorder values = No
THEN
      conclusion = no action
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
```

!/* 3-RULE 2 */ RULE 16 IF variable ranking group = Group_Three AND backorder values = Yes AND replinishment indicator = No THEN conclusion = zyl byWOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Process a ZYL using a 7 bypass code. Press ANY key to continue.~" WCLOSE 1 BECAUSE ""; !/* 3-RULE 3 */ RULE 17 IF variable ranking group = Group Three AND backorder values = Yes AND replinishment indicator = Yes AND dues established = Yes THEN conclusion = no action WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: No action is required. Press ANY key to continue.~" WCLOSE 1 BECAUSE "";

```
!/* 3-RULE 4 */
RULE 18
TF
        variable_ranking_group = Group_Three AND
        backorder values = Yes AND
        replinishment indicator = Yes AND
        dues established = No
        conclusion = zyl by off
THEN
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: Process a ZYL using a 7 bypass code
or start
an offline buy if the procurement must be initiated immediately.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
!/* 5-RULE 1 */
RULE 19
IF
        variable ranking group = Group_Five AND
        replinishment indicator = Yes AND
        dues established = Yes
THEN
       conclusion = no action
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
```

```
!/* 5-RULE 2 */
RULE 20
        variable_ranking group = Group_Five AND
IF
        replinishment indicator = Yes AND
        dues established = No
        conclusion = zyl by
THEN
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process a ZYL using a 7
bypass code.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
!/* 5-RULE 3 */
RULE 21
IF
        variable ranking group = Group Five AND
        replinishment indicator = No AND
        index code values = No
        conclusion = zyl by
THEN
WCPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process a ZYL using a 7
bypass code.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
```

```
!/* 5-RULE 4 */
RULE 22
IF
        variable ranking group = Group Five AND
        replinishment indicator = No AND
        index code values =
                Yes there is an index code of P or S AND
        on hand stock = Yes
        conclusion = no action
THEN
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
!/* 5-RULE 5 */
RULE 23
TF
        variable_ranking_group = Group_Five AND
        replinishment indicator = No AND
        index code values =
                Yes there is an index code of P or S AND
        on hand stock = No
        conclusion = zyl by
THEN
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process a ZYL using a 7
bypass code.
                           Press ANY key to continue.~"
WCLOSE 1
```

```
BECAUSE "";
```

```
!/* 5-RULE 6 */
RULE 24
        variable ranking group = Group Five AND
IF
        replinishment indicator = No AND
        index code values = Yes index code of other than Y P or S
        conclusion = refer
THEN
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: Refer to Standard Data Reference or
request
supervisory assistance.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
!/* 5-RULE 7 */
RULE 25
IF
        variable ranking group = Group Five AND
        replinishment indicator = No AND
        index code values = Yes there is an index code of Y
THEN
        conclusion = zyl replace
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: Process a ZYL against the replacement
NSN.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
```

1 This is a catchall or default rule in case ! the user answers a question or inputs values ______ for which the rule base was not prepared ! to evaluate. ! 1 ŧ ! Т ł v RULE 26 IF variable ranking group = Group One OR variable ranking group = Group Three OR variable ranking group = Group Five THEN conclusion = NO PRESENT RULE BASE SOLUTION WOPEN 1,1,1,14,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: 1111 1111 1111 SORRY !!!! SORRY !!!! SORRY SORRY

THERE IS NO PRESENT SOLUTION FOR THE INPUTS THAT YOU GAVE TO THE SYSTEM. I REALIZE HOW FRUSTRATING THIS IS. PLEASE SEE ONE OF YOUR SUPERVISORS ON RESOLVING THE PROBLEM, AND GIVE HIM THE ANSWERS YOU PROVIDED TO THE SYSTEM.

Press ANY key to continue.~";

ASK variable_ranking_group: "What Variable Ranking Group is the item ?"; CHOICES variable_ranking_group: Group_One, Group_Three, Group_Five;

ASK extended_money_value: "Is the extended money value (EMV) of the excess on order greater than 500 dollars?";

CHOICES extended money value: Yes, No;

ASK average_quarterly: "Is the qty in excess greater than the average quarterly demand (ADQ)?"; CHOICES average quarterly: Yes, No;

ASK current_status_values: "Is the current status for the due on file?";

CHOICES current status values: Yes, No;

ASK substitute1: "Is there a substitute NSN?";

CHOICES substitute1: Yes, No;

ASK multiple dues values: "Are there multiple dues?";

CHOICES multiple dues values: Yes, No;

ASK dues_supply_status: "What is the supply status of the due (or dues)?";

C H O I C E S d u e s _ s u p p l y _ s t a t u s : DUE_status_is_BB_or_BD_with_future_EDD, 1_or_more_DUES_is_not_BA_BV_or_AS, All_DUES_have_status_of_BA_BV_or_AS, The_status_is_other_than_BA_BV_or_AS, The_status_on_the_due_is_BA_BV_or_AS, Neither_BB_nor_BD_with_future_EDD_avail;

ASK combined_demand_for_orig_&_subs_NSNs: "Does the combined demand for the original and substitute NSNs account for the excess?"; CHOICES combined_demand_for_orig_&_subs_NSNs: Yes, No; ASK financial_values: "Are the funds in MIT ?"; CHOICES financial_values: Yes, No; ASK backorder_values: "Are there backorders on the NSN?";

CHOICES backorder_values: Yes, No;

ASK replinishment_indicator: "Is there a replenishment indicator?";

CHOICES replinishment indicator: Yes, No;

ASK dues established: "Is a due being established?";

CHOICES dues established: Yes, No;

ASK index_code_values: "Is there an index code?";

CHOICES index_code_values: No, Yes_there_is_an_index_code_of_P_or_S, Yes_index_code_of_other_than_Y_P_or_S, Yes_there_is_an_index_code_of_Y;

ASK on_hand_stock: "Is the on hand stock for both NSNs sufficient to cover the demand for each NSN ?";

CHOICES on hand stock: Yes, No;

! The following rule base is the HAZARDOUS MATERIALS expert
! system.

HAZARDOUS MATERIAL EXPERT SYSTEM RULE BASE
This rule base was developed in VP-EXPERT by LCDR England,
who was still making refinements at the time this rule base
was incorporated into the Integrated Inventory Mangement
System.

! These first group of statements instruct the system and ! provide the initial greeting to the user;

RUNTIME; ACTIONS WOPEN 1,1,1,14,77,3 ACTIVE 1

DISPLAY " The Hazardous Material Expert System will provide you with advice on the proper storage for recently received, ready-for-issue, hazardous materials. Whenever possible a specific storeroom location will be recommended.

In addition, the user may ask this expert system to will provide specific information on an items flash point, reactivity, or disposal.

Press any key to begin the consultation.~" WCLOSE 1 ! CLS FIND Storage;

! These rules will provide the storage solution if no ! information is needed for reactivity, flash point, or

! disposal.

RULE 1 IF Hazard = Explosive AND AND Flash Point = No Reactivity = NoAND Disposal = No THEN Storage = OKWOPEN 1,1,1,9,77,3 ACTIVE 1 DISPLAY " THIS EXPLOSIVE MATERIAL SHOULD BE STORED IN A FLAMMABLE STOREROOM WITH AN INSTALLED HALON FIRE FIGHTING SYSTEM. STOREROOM NUMBER 27 IS AN IDEAL LOCATION. Press ANY key to continue.~" WCLOSE 1; RULE 2 IF Hazard = AcidAND Azard = Acid AND Flash_Point = No AND Reactivity = No AND Disposal = No THEN Storage = OkWOPEN 1,1,1,10,77,3 ACTIVE 1 DISPLAY " THIS ACID MATERIAL SHOULD BE STORED IN AN ACID LOCKER THAT DOES NOT CONTAIN COMBUSTIBLES, OXIDIZERS, OR ALKALINE MATERIALS. STOREROOM NUMBER 16 IS AN IDEAL LOCATION. Press ANY key to continue.~" WCLOSE 1;

```
RULE 3
IF Hazard = Toxic
                         AND
     Flash Point = No
                         AND
     Reactivity = No
                         AND
     Disposal = No
THEN
     Storage = Ok
     WOPEN 1,1,1,11,77,3
ACTIVE 1
DISPLAY "
THIS TOXIC MATERIAL MAY BE STORED IN ANY AREA THAT DOES
NOT CONTAIN ACIDS, COMBUSTIBLES, OR OXIDIZING
MATERIALS.
STOREROOM NUMBER 7 IS AN IDEAL LOCATION, STOREROOM NUMBER 9 WOULD
BE AN ACCEPTABLE LOCATION FOR SHORT-TERM STORAGE.
                        Press ANY key to continue.~"
WCLOSE 1:
RULE 4
IF Hazard = Alkaline
                         AND
     Flash Point = No
                         AND
     Reactivity = No
                         AND
     Disposal = No
THEN
     Storage = Ok
     WOPEN 1,1,1,11,77,3
ACTIVE 1
DISPLAY "
THIS ALKALINE MATERIAL MAY BE STORED IN ANY GENERAL
STOREROOM THAT DOES NOT CONTAIN ACIDS, COMBUSTIBLES,
OR OXIDIZERS.
STOREROOM NUMBER 6 IS AN IDEAL LOCATION, STOREROOM NUMBER 9 WOULD
BE AN ACCEPTABLE LOCATION FOR SHORT-TERM STORAGE.
                        Press ANY key to continue.~"
WCLOSE 1;
```

```
RULE 5
IF Hazard = Combustible AND
     Flash Point = No
                         AND
     Reactivity = No
                         AND
     State = Liquid
                         AND
     Disposal = No
THEN
     Storage = Ok
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THIS COMBUSTIBLE MATERIAL MAY BE STORED IN A GENERAL STOREROOM
WITH AN AMBIENT TEMPERATURE OF LESS THAN 125 DEGREES FAHRENHEIT.
STOREROOM NUMBER 25 IS AN IDEAL LOCATION, STOREROOM NUMBER 27
WOULD BE AN ACCEPTABLE LOCATION FOR SHORT-TERM STORAGE.
                        Press ANY key to continue.~"
WCLOSE 1;
RULE 6
IF Hazard = Combustible AND
     Flash Point = No
                         ANL
     Reactivity = No
                        AND
     State = Solid
                         AND
     Disposal = No
THEN
     Storage = Ok
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THIS COMBUSTIBLE MATERIAL SHOULD BE STORED IN A FLAMMABLE
STOREROOM WITH AN INSTALLED HALON FIRE FIGHTING SYSTEM.
STOREROOM NUMBER 27 IS AN IDEAL LOCATION.
                        Press ANY key to continue.~"
WCLOSE 1;
```

```
RULE 7
IF Hazard = Flammable
                         AND
     State = Liquid
                         AND
     Flash Point = No
                         AND
     Reactivity = No
                         AND
     Disposal = No
THEN
     Storage = Ok
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THIS FLAMMABLE MATERIAL SHOULD BE STORED IN A FLAMMABLE
STOREROOM WITH AN INSTALLED HALON FIRE FIGHTING SYSTEM.
STOREROOM NUMBER 27 IS AN IDEAL LOCATION.
                        Press ANY key to continue.~"
WCLOSE 1;
RULE 8
IF Hazard = Flammable
                         AND
     State = Gas
                         AND
     Flash Point = No
                         AND
     Reactivity = No
                         AND
     Disposal = No
THEN
     Storage = Ok
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THIS FLAMMABLE MATERIAL SHOULD BE STORED IN A COMPRESSED GAS
STOREROOM.
STOREROOM NUMBER 36 IS AN IDEAL LOCATION.
                        Press ANY key to continue.~"
```

WCLOSE 1;

```
RULE 9
IF Hazard = Flammable
                         AND
     State = Solid
                         AND
     Flash Point = No
                         AND
     Reactivity = No
                         AND
     Disposal = No
THEN
     Storage = Ok
     WOPEN 1,1,1,8,77,3
ACTIVE 1
DISPLAY "
THIS FLAMMABLE MATERIAL SHOULD BE STORED IN A FLAMMABLE
STOREROOM WITH AN INSTALLED HALON FIRE FIGHTING
SYSTEM.
STOREROOM NUMBER 27 IS AN IDEAL LOCATION.
                        Press ANY key to continue.~"
WCLOSE 1;
RULE 10
IF Hazard = Oxidizer
                         AND
    Flash Point = No
                         AND
     Reactivity = No
                         AND
     Disposal = No
THEN
     Storage = Ok
     WOPEN 1,1,1,9,77,3
ACTIVE 1
DISPLAY "
THIS OXIDIZING MATERIAL MAY BE STORED IN ANY GENERAL
STOREROOM THAT DOES NOT CONTAIN ACIDS, COMBUSTIBLES, OR
ALKALINE MATERIAL.
STOREROOM NUMBER 5 IS AN IDEAL LOCATION, STOREROOM NUMBER 9 WOULD
BE AN ACCEPTABLE LOCATION FOR SHORT-TERM STORAGE.
                        Press ANY key to continue.~"
WCLOSE 1;
```

RULE 11 IF Hazard = PoisonAND Flash Point = No AND Reactivity = NoAND Disposal = No THEN Storage = OkWOPEN 1,1,1,7,77,3 ACTIVE 1 DISPLAY " THIS POISONOUS MATERIAL MAY BE STORED IN A GENERAL STOREROOM. STOREROOM NUMBER 11 IS AN IDEAL LOCATION. Press ANY key to continue.~" WCLOSE 1; 1 This rule instructs the user on how to obtain information on ! the general hazard of the item if it is not known. RULE 12 IF Hazard = Uncertain THEN Storage = Info WOPEN 1,1,1,8,77,3 ACTIVE 1 DISPLAY " OBTAIN THE MATERIAL SAFETY DATA SHEET (MSDS) THAT ACCOMPANIED THIS MATERIAL AND DETERMINE THE GENERAL HAZARD ASSOCIATED WITH THIS MATERIAL. IF AN MSDS IS NOT AVAILABLE CONTACT THE SUPPLY CENTER HEALTH AND SAFETY MANAGER FOR ADDITIONAL ASSISTANCE. Press ANY key to continue.~" WCLOSE 1; These rules provide information on the flash point of the ! ! various types of material.

RULE 13 IF Hazard = Toxic AND Flash Point = Yes THEN Storage = info WOPEN 1,1,1,10,77,3 ACTIVE 1 DISPLAY " THE FLASH POINT FOR THIS TOXIC MATERIAL IS HIGHER THAN 200 DEGREES FAHRENHEIT. Press ANY key to continue.~" WCLOSE 1; RULE 14 IF Hazard = Combustible AND State = Liquid AND Flash Point = Yes THEN Storage = Info WOPEN 1,1,1,10,77,3 ACTIVE 1 DISPLAY " THE FLASH POINT OF THIS COMBUSTIBLE MATERIAL IS LESS THAN 125 DEGREES FAHRENHEIT AND APPROPRIATE CAUTION SHOULD BE EXERCISED. Press ANY key to continue.~" WCLOSE 1;

```
RULE 15
IF Hazard = Combustible AND
     State = Solid
                        AND
     Flash Point = Yes
THEN
     Storage = Info
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THE FLASH POINT OF THIS COMBUSTIBLE MATERIAL IS LESS THAN 200
DEGREES FAHRENHEIT.
                        Press ANY key to continue.~"
WCLOSE 1;
RULE 16
IF Hazard = Flammable AND
     Flash Point = Yes
THEN
     Storage = Info
     WOPEN 1, 1, 1, 10, 77, 3
ACTIVE 1
DISPLAY "
THE FLASH POINT OF THIS FLAMMABLE MATERIAL IS LOWER THAN 100
DEGREES FAHRENHEIT, APPROPRIATE CAUTION SHOULD BE EXERCISED.
                        Press ANY key to continue.~"
```

WCLOSE 1;

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```
RULE 17
IF Hazard = Explosive AND
     Flash Point = Yes
THEN
     Storage = Info
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THE FLASH POINT OF THIS EXPLOSIVE MATERIAL IS LESS THAN 73
DEGREES FAHRENHEIT, APPROPRIATE CAUTION SHOULD BE EXERCISED.
                        Press ANY key to continue.~"
WCLOSE 1;
RULE 18
IF Hazard = Alkaline
                      AND
     Flash Point = Yes
THEN
     Storage = Info
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THE FLASH POINT OF THIS ALKALINE MATERIAL EXCEEDS 200
DEGREES FAHRENHEIT.
                        Press ANY key to continue.~"
WCLOSE 1;
```

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```
RULE 19
IF Hazard = Oxidizer AND
    Flash Point = Yes
THEN
    Storage = Info
    WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THE FLASH POINT FOR THIS OXIDIZING MATERIAL IS LESS THAN 200
DEGREES FAHRENHEIT.
                        Press ANY key to continue.~"
WCLOSE 1;
RULE 20
IF Hazard = Poison
                    AND
    Flash Point = Yes
THEN
     Storage = Info
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THE FLASH POINT OF THIS POISONOUS MATERIAL IS IN EXCESS OF
225 DEGREES FAHRENHEIT.
                        Press ANY key to continue.~"
WCLOSE 1;
```

```
RULE 21
IF Hazard = Acid
                        AND
     Flash Point = Yes
THEN
     Storage = Info
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THE FLASH POINT OF THIS ACIDIC MATERIAL IS LESS THAN 200
DEGREES FAHRENHEIT.
                        Press ANY key to continue.~"
WCLOSE 1;
  These rules provide information for the disposal of the
1
! various types of material.
RULE 22
IF
    Hazard = Explosive AND
     Disposal = Yes
THEN
     Storage = Info
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THIS EXPLOSIVE MATERIAL SHOULD BE RETURNED TO THE
MANUFACTURER IF DISPOSAL IS REQUIRED.
                        Press ANY key to continue.~"
WCLOSE 1;
```

```
RULE 23
IF Hazard = Toxic
                     AND
     Disposal = Yes
THEN
     Storage = info
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
 IN ORDER TO DISPOSE OF THIS TOXIC MATERIAL MIX IT WITH SOIL.
                        Press ANY key to continue.~"
WCLOSE 1;
RULE 24
IF Hazard = Combustible AND
     State = Solid
                         OR
     State = Liquid
                        AND
     Disposal = Yes
THEN
     Storage = Info
    WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
IN ORDER TO DISPOSE OF THIS COMBUSTIBLE MATERIAL MIX IT WITH
SOIL RICH IN ORGANIC MATERIAL.
                        Press ANY key to continue.~"
WCLOSE 1;
```

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```
RULE 25
IF Hazard = Flammable
                        AND
     State = Liquid
                         AND
     Disposal = Yes
THEN
     Storage = Info
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
IN ORDER TO DISPOSE OF THIS FLAMMABLE MATERIAL MIX ANY
UNCOMBINED PORTIONS AND MIX THE RESULTING PRODUCT WITH SOIL
RICH IN ORGANIC MATERIALS.
                        Press ANY key to continue.~"
WCLOSE 1;
RULE 26
IF Hazard = Flammable
                         AND
     State = Gas
                         AND
     Disposal = Yes
THEN
     Storage = Info
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
IN ORDER TO DISPOSE OF THIS FLAMMABLE MATERIAL CONFIRM THAT
IT IS NOT TOXIC AND VENT IT TO THE ATMOSPHERE.
                                                 IF THE GAS IS
TOXIC IT MUST BE RETURNED TO THE MANUFACTURER OR SUPPLIER FOR
```

Press ANY key to continue.~"

WCLOSE 1;

DISPOSAL.

RULE 27 IF Hazard = Flammable AND State = Solid AND Disposal = Yes THEN Stcrage = Info WOPEN 1,1,1,10,77,3 ACTIVE 1 DISPLAY " IN ORDER TO DISPOSE OF THIS FLAMMABLE MATERIAL SLOWLY ADD IT TO A SMALL CONTAINER OF WATER WCLOSE 1; THEN WASH THE FILTRATE TO A SEWER DRAIN AND BURY THE REMAINING SLUDGE. Press ANY key to continue.~" WCLOSE 1; RULE 28 IF Hazard = Alkaline AND Disposal = Yes THEN Storage = Info WOPEN 1,1,1,10,77,3 ACTIVE 1 DISPLAY " IN ORDER TO DISPOSE OF THIS ALKALINE MATERIAL DILUTE IT WITH EXCESSIVE WATER AND THEN DISPOSE OF THE RESULTING PRODUCT IN A SANITARY SEWER DRAIN.

Press ANY key to continue.~"

WCLOSE 1;

```
RULE 29
IF Hazard = Oxidizer AND
     Disposal = Yes
THEN
     Storage = Info
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
IN ORDER TO DISPOSE OF THIS OXIDIZING MATERIAL MIX IT WITH
SOIL.
                        Press ANY key to continue.~"
WCLOSE 1;
RULE 30
IF Hazard = Poison
                       AND
     Disposal = Yes
THEN
     Storage = Info
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THIS POISONOUS MATERIAL SHOULD BE RETURNED TO THE
MANUFACTURER OR SUPPLIER FOR DISPOSAL.
                        Press ANY key to continue.~"
WCLOSE 1;
```

RULE 31 AND IF Hazard = AcidDisposal = Yes THEN Storage = Info WOPEN 1,1,1,10,77,3 ACTIVE 1 DISPLAY " IN ORDER TO DISPOSE OF THIS ACIDIC MATERIAL MIX IT WITH A BASE MATERIAL AND THEN WASH THE RESULTING PRODUCT TO A SANITARY SEWER DRAIN. Press ANY key to continue.~" WCLOSE 1; These rules provide information in regards to the reactivity ! ! of the various types of material. RULE 32 IF Hazard = Toxic AND Reactivity = Yes THEN Storace = infoWOPEN 1,1,1,10,77,3 ACTIVE 1 DISFLAY " THIS TOXIC MATERIAL IS STABLE. Press ANY key to continue.~" WCLOSE 1;

```
RULE 33
IF Hazard = Combustible AND
     State = Solid
                         OR
     State = Liquid
                         AND
     Reactivity = Yes
THEN
     Storage = Info
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THIS COMBUSTIBLE MATERIAL CAN BECOME UNSTABLE IF HEATED, KEEP
IT IN A COOL PLACE OUT OF THE DIRECT LIGHT OF THE SUN.
                        Press ANY key to continue.~"
WCLOSE 1;
RULE 34
IF Hazard = Flammable AND
     Reactivity = Yes
THEN
     Storage = Info
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THIS FLAMMABLE MATERIAL MAY BECOME UNSTABLE IF HEATED, KEEP
IT IN A COOL PLACE OUT OF THE DIRECT LIGHT OF THE SUN.
                        Press ANY key to continue.~"
WCLOSE 1;
```

```
RULE 35
IF Hazard = Alkaline AND
     Reactivity = Yes
THEN
     Storage = Info
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THIS ALKALINE MATERIAL MAY BECOME UNSTABLE IF HEATED, KEEP
IT IN A COOL PLACE OUT OF THE DIRECT LIGHT OF THE SUN.
                       Press ANY key to continue.~"
WCLOSE 1;
RULE 36
IF Hazard = Oxidizer AND
     Reactivity = Yes
THEN
     Storage = Info
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THIS OXIDIZING MATERIAL MAY BECOME UNSTABLE IF HEATED, KEEP
IT IN A COOL PLACE OUT OF THE DIRECT LIGHT OF THE SUN.
                        Press ANY key to continue.~"
```

WCLOSE 1;

```
RULE 37
IF Hazard = Poison
                     AND
     Reactivity = Yes
THEN
     Storage = Info
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THIS POISONOUS MATERIAL IS STABLE.
                        Press ANY key to continue.~"
WCLOSE 1;
RULE 38
IF Hazard = Acid
                         AND
     Reactivity = Yes
THEN
     Storage = Info
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THIS ACIDIC MATERIAL MAY BECOME UNSTABLE IF HEATED, KEEP
IT IN A COOL PLACE OUT OF THE DIRECT LIGHT OF THE SUN.
                       Press ANY key to continue.~"
WCLOSE 1;
```

RULE 39 IF Hazard = Explosive AND Reactivity = Yes THEN

Storage = Info

WOPEN 1,1,1,10,77,3 ACTIVE 1 DISPLAY "

THIS EXPLOSIVE MATERIAL MAY DETONATE, APPROPRIATE CAUTION SHOULD BE EXERCISED.

Press ANY key to continue.~"

WCLOSE 1;

! The following questions and answers will prompt the user so ! the system may obtain the information necessary to provide the

! required storage information.

ASK Hazard: "What is the primary hazard associated with the material you need storage information about? (If a secondary hazard is associated with the material an additional consultation

should be run.)"; CHOICES Hazard: Explosive, Toxic, Combustible, Flammable, Alkaline, Oxidizer, Poison, Acid, Uncertain;

ASK State: "What is the physical state of the material you need storage information about?"; CHOICES State: Solid, Liquid, Gas;

ASK Flash_Point: Jo you need information on the flash point of the material you are considering for storage?"; CHOICES Flash Point: No, Yes;

ASK Reactivity: "Do you need information on regarding the reactivity of the material you are considering for storage?"; CHOICES Reactivity: No,Yes;

ASK Disposal: "Do you need information regarding the disposal of

the material you are considering for storage?"; CHOICES Disposal: No,Yes;

INTEGRATION MODULE

ł The following rule base is the integration module (or main module) of the Integrated Inventory Management Expert ł System. It is this module that calls the help rule base and 1 which calls the other rule bases at any one time. The t present configuration allows for the following rule bases ١ ! to be called: Help (HELP.KBS), Causative Research (DOLMOD.KBS), Dues Management (POTMOD.KBS), Variable 1 Lists (VRANKMOD.KBS), Hazardous ! Ranking Materials 1 (HAZMAT.KBS), and two other rule bases which are not yet ŧ implemented.

!ENDOFF; ACTIONS FIND call_help_file FIND show_all_the_text FIND stop; RULE 0A IF skip_need_help = yes THEN call_help_file = do_not_activate ELSE call_help_file = activate CHAIN help;

1

! !
Rule 0 IF skip = no THEN show_all_the_text = yes CLS WOPEN 1,1,1,16,77,3 ACTIVE 1 DISPLAY " A N

INTEGRATED EXPERT SYSTEM

FOR

INVENTORY MANAGERS AT NAVY RETAIL SUPPLY STOCK POINTS

March 1990

Press any

Key~" WCLOSE 1

WOPEN 1,1,1,14,77,3 ACTIVE 1 DISPLAY "WELCOME TO THE INTEGRATED INVENTORY MANAGEMENT EXPERT SYSTEM FOR NAVY STOCK POINTS. THIS PROGRAM ALLOWS THE USER TO CHOOSE ONE OF A SELECTION OF EXPERT SYSTEM PROGRAMS THAT HAVE BEEN WRITTEN BY OTHER THESIS STUDENTS. THIS PROGRAM REPRESENTS AN EFFORT TO CONVERT THREE RULE BASES

AND INTEGRATE THEM INTO ONE UNIT. THIS VERSION OF THE INTEGRATED SYSTEM RETURNS YOU TO TO THIS MASTER CONTROL MODULE AFTER RUNNING A CONSULTATION. ONCE YOU HAVE RETURNED TO THE MASTER CONTROL MODULE, YOU CAN EITHER QUIT OR RUN ANOTHER EXPERT SYSTEM CONSULTATION. JUST SELECT 'Go' and PRESS 'Enter'.

MORE MODIFICATIONS AND TESTING OF THE INTEGRATION ISSUES WILL BE FORTHCOMING.

Press any Key.~"

WCLOSE 1;

RULE 00 continue consultation = No IF THEN stop = Yes WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY " THAT CONCLUDES THIS CONSULTATION OF THE NAVAL POSTGRADUATE SCHOOL EXPERT SYSTEM. Press any Key~" ELSE stop = NoFIND goal; RULE 1 IF selection = Selection 1 THEN goal = Causative_Research WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY " You have chosen the Causative Research Program. THIS PROGRAM TAKES ABOUT ONE MINUTE TO LOAD. PLEASE BE PATIENT WHILE THE SYSTEM LOADS THE PROGRAM. Press any KEY to execute the program!~" CHAIN dolmod BECAUSE " Here are the selections and the names of the corresponding knowledge bases: Selection 1: Causative Research Selection 2: Delinquent Dues and System Cancellations Selection 3: Hazardous Materials Selection 4: Variable Rankings"; !CHAIN dolmod;

RULE 2 IF selection = Selection 2 THEN goal = Del Dues and Sys Canx WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY " You have chosen the Delinquent Dues and System Cancellations Program. THIS PROGRAM TAKES ABOUT ONE MINUTE TO LOAD. Press any KEY to execute the program!~" CHAIN potmod BECAUSE " Here are the selections and the names of the corresponding knowledge bases: Selection 1: Causative Research Selection 2: Delinquent Dues and System Cancellations
Selection 3: Hazardous Materials
Selection 4: Variable Rankings";

!CHAIN potmod;

RULE 3 IF selection = Selection 3 THEN goal = Hazardous Materials WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY " This is the Hazardous Materials Program. THIS PROGRAM IS NOT YET IMPLEMENTED. HOWEVER, PRESS ANY KEY AND YOU WILL BE SHOWN A DEMO. THE DEMO WILL BE REPLACED IN THE NEAR FUTURE. Press any key.~" CLS DISPLAY " You have chosen the Hazardous Materials Program. THIS PROGRAM TAKES ABOUT ONE MINUTE TO LOAD. PLEASE BE PATIENT WHILE THE SYSTEM LOADS THE PROGRAM. Press any KEY to execute the program!~" CHAIN hazmat BECAUSE " Here are the selections and the names of the corresponding knowledge bases: Selection 1: Causative Research Selection 2: Delinquent Dues and System Cancellations Selection 3: Hazardous Materials Selection 4: Variable Rankings";

RULE 4 IF selection = Selection 4 THEN goal = Variable Rankings WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY " You have chosen the Variable Rankings Program. THIS PROGRAM TAKES ABOUT ONE MINUTE TO LOAD. PLEASE BE PATIENT WHILE THE SYSTEM LOADS THE PROGRAM. Press any KEY to execute the program!~" CHAIN vrankmod BECAUSE " Here are the selections and the names of the corresponding knowledge bases: Causative Research Selection 1: Selection 2: Delinquent Dues and System Cancellations Selection 3: Hazardous Materials Selection 4: Variable Rankings"; !CHAIN vrankmod; ASK selection: " Press any key to get the listing of programs that will be offered to you: \sim Selection 1: Causative Research Selection 2: Delinquent Dues and System Cancellations Selection 3: Hazardous Materials Selection 4: Variable Rankings <<PRESS any KEY!!!>>~"; CHOICES selection: Selection 1, Selection 2, Selection 3, Selection 4; ASK continue consultation: "Do you wish to CONTINUE the consultation?"; CHOICES continue consultation: Yes, No; ASK skip: " Do you wish to skip the opening statements?"; CHOICES skip: Yes, No;

ASK skip_need_help: "Do you want to skip the HELP system? (The HELP system is a knowledge base that provides you with additional information)"; CHOICES skip_need_help: yes,no;

THE HELP RULE BASE ł The following rule base is the HELP rule base which calls 1 the hypertext help file, HELP.TXT. This file was written ŧ. by LT Rouska to demonstrate one possible implementation of ! Ł a help system. This program uses some of the graphics features of VP-EXPERT. 1 RUNTIME; EXECUTE; ACTIONS GMODE 16 MOUSEOFF Topics = start Mouseavail = unknown whiletrue Topics <> QUIT THEN END TMODE; !CHAIN INTMOD; HYPERTEXT Topics: 3,3,75,24,Help1,2,7; Whenever Mouseavail IF Mouseavail = NoThen mouseoff; Whenever Mouseavail IF Mouseavail= Yes Then mouseon Exit = NoReturn Button = No; WHENEVER Topics IF Topics = RETURN THEN Topics = start; WHENEVER Exit IF Exit = Yes THEN topics = Quit;

WHENEVER Return_Button IF Return_Button = Yes Then Topics = start;

LBUTTON Exit: 40,2,3,4,EXIT; LBUTTON Return Button: 50,2,3,6,RETURN;

FORMFIELD Topics: 10,2,25,3;
ASK Topics: "Topics?";

FORMFIELD Mouseavail: 67,2,8,3;

ASK Mouseavail: "MOUSE?"; choices Mouseavail: Yes, No;

PROVISION FOR ADDITION OF FUTURE RULE BASE

! The code that follows is to demonstrate how easy it is ! to add a new rule base to the integrated system. Simply ! run this rule base and it provides you with instructions ! on what changes to make to integrate your rule base with ! the system as it is presently configured.

ENDOFF; ACTIONS WOPEN 1,1,1,11,77,3 ACTIVE 1 DISPLAY " NAVY STOCK POINTS (PUT NAME OF EXPERT SYSTEM HERE) EXPERT SYSTEM

Press any Key~"

WCLOSE 1

WOPEN 1,1,1,7,77,3 ACTIVE 1 DISPLAY " This simple rule base is presented to show you, the user, what an opening screen for a new rule base that you wish to add might look like.

Press any Key~"

WCLOSE 1

FIND conclusion

WOPEN 1,1,1,5,77,3 ACTIVE 1

DISPLAY "

Press any key to return to the Main Menu.

~"

CHAIN intmod;

RULE 1 IF answer = yes THEN conclusion = user wants instructions WOPEN 1,1,1,16,77,3 ACTIVE 1 To remove this rule base and insert the new DISPLAY " rule base, use a text editor to enter the rule base called intmod.kbs. Go to rule number 3 and change the CHAIN statement that reads CHAIN hazmat to CHAIN <name of your new file>. Don't include the kbs extension or you will get an error. Also, don't include the < > symbols. This should be all you have to change. Exit and save the changes you made to intmod.kbs, load vpx.exe and then load intmod.kbs. Your own expert system should now run from the integration module. <<< Press any Key >>>~" WCLOSE 1 ELSE conclusion = user wants to skip instructions WOPEN 1,1,1,8,77,3 ACTIVE 1 DISPLAY " Since you don't want to know about how to install the actual expert system for HAZARDOUS MATERIALS, press any key and return to the main program. From there you can select another expert system or exit the main program. Press any Key~" WCLOSE 1 CHAIN intmod; ! The CHAIN statement acts like a subroutine ! call and makes the intmod rule base the ! active rule base. All results obtained from ! the consultation with this rule base are ! lost. See the VP-EXPERT Reference manual ! for information on how to store and save consultation results. ASK answer: "Do you want instructions on how to install the new Hazardous Materials Expert System?"; CHOICES answer: Yes, No;

APPENDIX C. LISTING OF THE INTEGRATED SYSTEM HELP FILE

This is a listing of the contents of the hypertext help file called HELP.TXT. Although primitive, it establishes how a help file for the integrated system might be set up. VP-EXPERT hypertext files are called from VP-EXPERT rule bases. VP-EXPERT makes writing help files in hypertext very easy. There are only two primary restrictions that one should know when writing hypertext files. One is that a VP-EXPERT hypertext screen (also known as a frame) can be no longer than 23 lines of text. Start counting the first line as the next row below a hypertext hyperword. A hypertext hyperword consists of an "*" followed by whatever word one wishes to use (there is no space between the asterisk (*) and the keyword.

In hypertext, one can can link frames one after the other by placing the hyperword for the next successive screen anywhere in the previous frame. Hypertext was chosen for a help system implementation because it is easy to modify or create. It was for this reason and the concern for making maintenance on the system as easy as possible that hypertext was chosen. For more information of using hypertext, see the VP-EXPERT Reference Manual. *start If you are familiar with using this system select Topics now.

This is the main IHELP file created for the VP-EXPERT integration prototype. This IHELP file uses HYPERTEXT, which, las you will find, is very powerful.

To start the IHELP system, press the [Tab] key and select Yes if you have a imouse, or no if you do not.

DO NOT SELECT YES FOR Imouse? (Upper right hand corner) IF YOU DO NOT HAVE A imouse OR ELSE THE SYSTEM WILL LOCK UP. IF THE SYSTEM LOCKS UP YOU WILL HAVE TO SHUT THE POWER OFF OR REBOOT THE SYSTEM.

If you have a lmouse, place the lmouse on the word mouse (in CAPITAL WHITE LETTERS), and click it. Instructions will follow.

If you do not have a imouse, press the [Tab] key and the Topics block in the upper left hand section of the screen will go blank. Type in Nomouse, and you will be given further instructions.

If you need IHELP at any time, type in HELP.

*Mouse

To use this system with a lmouse, you can place the lmouse on any word in white capital letters, click the lmouse, and it will call up the hypertext screen associated with that word.

Even after you activate the Imouse, if you wish to use the text mode, do the following: press the [Tab] key and the Topics block in the upper left hand section of the screen will go blank. Then type in the word you wish to know more about, and information on that subject will be displayed to you.

Select topics for a list of topics.

*Nomouse

To use the IHELP system without a imouse, press the [Tab] key. Note that the block marked Topics? in the upper left hand section of the screen will go blank. Type in a single word (or words connected by the underscore (_) symbol). If the subject exists in the IHELP file, you will see a screen appear with information about the subject. If the subject doesn't exist, the screen will go blank. If this happens, use the [Tab] key 'o enter the word Topics in the topics block. This will give you a list of topics.

Type topics to get the topics menu.

*****Topics

When you have a topic in mind, choose the menu below which starts with the first letter of the your topic. For example, if you want to find out about laccounts_payable, select [Menu_A. When this menu is selected, it will show you the topics listed under that menu.

Menu_A	Menu_B	Menu_C	Menu_D	Menu_E	Menu_F
Menu_G	Menu_H	Menu_I	Menu_J	Menu_K	Menu_L
Menu_M	Menu_N	Menu_O	Menu_P	Menu_Q	Menu_R
Menu_S	Menu_T	Menu_U	Menu_V	Menu_W	Menu_X
Menu_Y	Menu_Z				

To go specifically to a menu listing without haveing to call the Topics menu, press the [Tab] key and enter the word Menu_?, where the ? represents a letter IA through IZ. For example, if you want to go directly to IMenu A, press [Tab], enter Menu_A (include the _ symbol), and press enter. This will call up IMenu_A for you.

*Menu_A accounts_payable AC1 AF1 AMA as ATA

Enter Quit to exit the system Type topics to get the topics menu.

*Menu_B

Enter Quit to exit the system Type topics to get the topics menu.

*Menu_C

canc_ackn canc_subm classified

For help on CAUSATIVE RESEARCH, type in CR manually or click it with the mouse.

Enter Quit to exit the system Type topics to get the topics menu.

*Menu_D disb_qty dla

For help with Dues Management, type in DM or click the word DM with a mouseit with a mouse. (This gives you the Dues Management Data Dictionary)

Enter Quit to exit the system Type topics to get the topics menu

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*Menu_F followup fund_code_26

Enter Quit to exit the system Type topics to get the topics menu

*Menu_G

Enter Quit to exit the system Type topics to get the topics menu

*Menu_f!

Enter Q it to exit the system Type topics to get the topics menu

*Menu_

Enter Quit to exit the system Type topics to get the topics menu

260

Enter Quit to exit the system Type topics to get the topics menu

*Menu_K

Enter Quit to exit the system Type topics to get the topics menu

*Menu_L

Enter Quit to exit the system Type topics to get the topics menu

*Menu_M mit

Enter Quit to exit the system Type topics to get the topics menu

*Menu_N needed nine_cog

*Menu_O obligations

Enter Quit to exit the system Type topics to get the topics menu

*Menu_P part_ship priority

Enter Quit to exit the system Type topics to get the topics menu

*Menu_Q

Enter Quit to exit the system Type topics to get the topics menu

*Menu_R rev_edd

Enter Quit to exit the system Type topics to get the topics menu

*Menu_S status_age status

Enter Quit to exit the system Type topics to get the topics menu

*Menu_U

Enter Quit to exit the system Type topics to get the topics menu

*Menu_V value

Enter Quit to exit the system Type topics to get the topics menu

"Menu_W

Enter Quit to exit the system Type topics to get the topics menu

*Menu_X

Enter Quit to exit the system Type topics to get the topics menu

*Menu_Z

Enter Quit to exit the system Type topics to get the topics menu

*HELP

QUIT or EXIT: If you want to exit the program and you are using a knouse, click the exit button at the top of the screen. If you are not using a knouse, press the [Tab] key and type QUIT.

TOPICS: If you want to get the listing of topics, type in TOPICS.

Enter Quit to exit the system Type topics to get the topics menu

*accounts_payable accounts_payable: z67 expression to determine if funds are in accounts payable.

*canc_ackn canc_ackn: If Receipt Due File record is no longer available, or you receive a "no locate" on inquiry file.

Enter Quit to exit the system Type topics to get the topics menu

*canc_subm canc_subm: if in doubt, submit another cancellation.

Enter Quit to exit the system Type topics to get the topics menu

*classified classified: MSIR (Master Stock Item Record) XVK inquiry security codes found in NAVSUP-437, APP 17, section R: Security codes.

Enter Quit to exit the system Type topics to get the topics menu

*disb_qty disb_qty: z67

Enter Quit to exit the system Type topics to get the topics menu

*dla dla: DLA materials

*followup

followup: computer generated followups from Receipt Due File (if unsure assume followup not submitted)

Enter Quit to exit the system Type topics to get the topics menu

*fund_code_26 fund_code_26: Receipt Due File, Delinquent Due Listing and z67

Enter Quit to exit the system Type topics to get the topics menu

*mit mit: z67

Enter Quit to exit the system Type topics to get the topics menu

*needed needed: From XVK, make judgement based on demand.

Enter Quit to exit the system Type topics to get the topics menu

*nine_cog nine_cog: XVK, Receipt Due File, z67

Enter Quit to exit the system Type topics to get the topics menu

*obligations obligations: z67

*part_ship part_ship: Receipt Due File (will show up as suffix code) and History File (inventory causative research)

Enter Quit to exit the system Type topics to get the topics menu

*priority priority: Delinquent Dues Listing

Enter Quit to exit the system Type topics to get the topics menu

*rev_edd rev_edd: Delinquent Dues Listing under rev_edd or edd

Enter Quit to exit the system Type topics to get the topics menu

*status_age status_age: Receipt Due File

Enter Quit to exit the system Type topics to get the topics menu

*status status: History file, ZRE, AE1, w/bh status card (gives substitute NSN)

*value value: Receipt Due File has unit price x total due in; Delinquent Dues Listing under EMV (Extended Money Value).

Enter Quit to exit the system Type topics to get the topics menu

*AC1 AC1: System cancellation request document.

Enter Quit to exit the system Type topics to get the topics menu

*AF1 AF1: Follow-up document to request updated status.

Enter Quit to exit the system Type topics to get the topics menu

* AMA AMA: Document modifier, process as requisition if original not received.

Enter Quit to exit the system Type topics to get the topics menu

*_s ar: Supply status meaning item has been shipped.

*ATA

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ATA: Follow-up, to be processed as requisition if original requisition not received.

*CR			
	CAUSATIVE RESEARCH GLOSSARY		
ADP:	automated data processing		
Al:	artificial intelligence		
conf:	confidential		
DEA:	Drug Enforcement Administration		
DLA:	Defense Logistics Agency		
DOCID:	Document identifier		
DOD:	Department of Defense		
D9A:	document identifier for adjustment transactions - decreases		
ea:	each		
This is Menu_1 Select Start (previous menu) Select Menu_2 for Next Menu			

*Menu_2 ES: expert system
FMSO: Fleet Material Support Office
GAO: General Accounting Office
GBI: gain by inventory
GBL: government bill of lading
IAW: in accordance with
ICP: inventory control point
IM: inventory manager
KBS: knowledge based system
LBI: lost by inventory

This is Menu_2 Previous Menu: Menu_1 Select Menu_3 for Next Menu

MSIR: master stock item record

MTIS: material turned-in to stock

NARF: Naval Aviation Rework Facility

NAS: Naval Air Station

NAVSUP: Naval Supply Systems Command

NAVSUPINST: Naval Supply Systems Command Instruction

NMCS: not mission capable - supply

NSC: Naval Supply Center

NSN: national stock number

RCN: receipt control number

This is Menu_3 Previous Menu: Menu_2 Select Menu_4 for Next Menu

ROD: Report of Discrepancy

SMIC: special material identification code

SPAR: Stock Point Automated data processing Replacement program

TIR: transaction item report

TLOD: transaction ledger on disk

UADPS-SP: Uniform Automated Data Processing System - Stock Point

USAF: United States Air Force

USN: United States Navy

XXD: document identifier for MSIR inquiries

This is Menu_4 Previous Menu: Menu_3 Select Menu_5 for Next Menu

ZAT:	document identifier for physical inventory adjustment - warehouse refusal, or adjustment - spot inventory corrections
ZAX:	document identifier for Navy regular inventory adjustments
ZDG:	document identifier for physical inventory suspense file inquiries
ZEL:	document identifier for material location change - audit card, or material location establishment - change
ZRD:	document identifier for reversal of receipt purged from file, or reversal of stored purged receipt
ZRQ:	document identifier for manual review adjustment card, or manual review adjustment transaction

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This is Menu_5 Previous Menu: Menu_4 Select Menu_6 for Next Menu

(ENTER ANY TEXT DESIRED HERE FOR MENU 6)

This is Menu_6 Previous Menu: Menu_5 Select Menu_7 for Next Menu

DUES MANAGEMENT DATA DICTIONARY

AC1: System cancellation request document.

accounts payable: Expression to determine if funds are in accounts payable.

AF1: Follow-up document to request updated status.

AMA: Document modifier, process as requisition if original not received.

as: Supply status meaning item has been shipped.

ATA: Follow-up, to be processed as requisition if original requisition not received.

ba: Supply status meaning item is being Processed for shipment.

c-status: Expression to determine system cancellation status.

This is Menu_1

Select Menu_2 for Next Menu

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*DM

- ca: Supply status meaning the requisition was rejected. This status comes with narrative message stating the reason for the rejection.
- canc-ackn: Expression to determine if a cancellation request has been acknowledged.
- canc-subm: Expression to determine if a cancellation request has been previously submitted.
- category: Expression to determine the age category of the delinquent due.
- cg: Supply status meaning the requisition was rejected because holding activity was unable to identify requested item.
- cj: Supply status meaning the requisition was rejected because the item is coded (or being coded) obsolete or inactivated. Item in stock number field, if different from the item requisitioned, can be furnished as a substitute.

This is Menu_2 Type start (Previous Menu) Select Menu_3 for Next Menu

- ck: Supply status meaning the requisition was rejected because the item can not be procured. No substitute/interchangeable item is available.
- classified: Expression to determine if an item is classified, pilferable or controlled.
- cs: Supply status meaning the requisition was rejected because the quantity is suspect of error or indicates excessive quantity.
- current-ui: Expression to determine if the current unit of issue on MISR files are valid.
- Delinquent Dues: Module of expert system dealing with delinquent dues processing.
- disb-qty: Expression to determine if the disbursed quantity is equal to the MIT quantity.
- dla: Expression to determine if the requisition for the material is in Defense Logistics Agency (DLA) files.

This is Menu_3 Menu_2 (Previous Menu) Select Menu_4 for Next Menu

- doc-num: Expression to determine if the document number matches the NSN ordered.
- Expression: An expression in the terms of this expert system is a symbolic expression that denotes aspects of a situation, such as a characteristic. Expressions have values associated with them that are also symbolic structures. M1's basic operation is to find or accumulate evidence for or against the values of expressions. The values of these expressions are evaluated by the rules of the system in determining the recommended conclusion.
- follow-up: Expression to determine if a follow-up has been submitted or not.
- fund-code-26: Expression to determine if the requisition is for a fund code 26 item.

less: The age of the most recent supply status is less than 30 days.

This is Menu 4

Menu_3 (Previous Menu)

Select Menu_5 for Next Menu

*Menu_5 MISR: Master Item Stock Record. Local stock record.

mit: Expression to determine if funds are in Material In Transit (MIT).

- MLN: Master List Navy. Listing of material in the navy supply system with pertinent information.
- module: Expression to determine which module of the Dues Management Expert System the user wishes to invoke.

more: The age of the most recent supply status is more than 30 days.

needed: Expression to determine if the material is still needed.

nine-cog: Expression to determine if the requisition is for a 9 cog item.

none: Response to supply status question meaning no supply status has been received.

nsn-val: Expression to determine if the NSN is valid on the status card.

This is Menu_5 Menu_4 (Previous Menu) Select Menu_6 for Next Menu

*Menu_6 obligations: Expression to determine if funds are in obligations.

other: Any supply status other than ba or as.

part-ship: Expression to determine if there has been a partial shipment.

pre-ad: Expression to determine if the item was previously ordered with a 20 advice code.

pri-sat: Subjective judgment of the inventory manager if the requisition priority is satisfactory or not.

- qty-excess: Expression to determine if the quantity ordered was excessive based on demand.
- req-dem: Expression to determine if the item is still required based on demand.
- rev-edd: Expression to determine if a revised/extended EDD has been received.
- This is Menu_6 Menu_5 (Previous Menu) Select Menu_7 for Next Menu

*Menu_7 ROD: Report Of Discrepancy.

status-age: The age (in days) of the most recent supply status.

status: The most recent supply status of the requisition.

sub-prov: Expression to determine if a substitute NSN was provided on the CJ status card.

sub: Expression to determine if a substitute has been received.

System Cancellations: Module of expert system dealing' with system cancellation status.

- tech-val: Expression to determine if the technical dept (of NSC San Diego) concluded that the item under consideration is a valid substitute.
- val-sub: Expression to determine if the substitute item on the status card is a valid substitute ir the MLN.

This is Menu_7 Menu_6 (Previous Menu) Select Menu_8 for Next Menu

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value: Expression to determine if the extended money value of a requisition is greater than \$100.00.

z67: Expression to determine if a Z67 financial record exists.

This is Menu_8

Menu_7 (Previous Menu)

Select Menu_9 for Next Menu

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