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A DEGRADATION ANALYSIS METHODOLOGY FOR MAINTENANCE TASKS

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MAJOR DAVID W. HARRIS HQDA, MILPERCEN (DAPC-OPA-E) 200 Stovall Street Alexandria, VA 22332

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Methodology evaluation is based on performance in predicting task-time degradation and its impact on unit effectiveness, as evaluated using the Army Unit Resiliency Analysis model. Applications of DAMM are recommended for the areas of tactical operations, train'ng and chemical warfare modeling. In addition, proposed enhancements to DAMM are discussed.

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#### SUMMARY

The modeling of performance degradation due to chemical protective clothing has become an area of increasing interest to military analysts but has been plagued by a lack of reliable data. This research effort proposes a methodology for estimating the mechanical degradation of individual soldiers when wearing this clothing. With maintenance tasks as the investigative focal point, applicable areas of work measurement, human performance, maintenance management and degradation modeling were used to develop the Degradation Analysis Methodology for Maintenance (DAMM).

Using a decision model and the appropriate Army technical manual, a taxonomy for maintenance task analysis divides individual repair jobs into task elements according to their aim and the manual manipulacion required. A procedure for obtaining movement degradation values was developed and applied using field test data. The results were then incorporated into the Ballistic Research Laboratory degraded effectiveness algorithm. DAMM constitutes an improvement over the subjective degradation estimates which predominate in current data bases and does not require costly field testing.

Methodology evaluation was based on performance in predicting task-time degradation and its impact on unit effectiveness, as evaluated using the Army Unit Resiliency Analysis model. Applications of DAMM are recommended for the areas of command guidance, Army maintenance doctrine and chemical warfare modeling. In addition, proposed enhancements to DAMM are discussed.

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## CHAFTER I

#### INTRODUCTION

#### Overview

One of the most difficult problems confronting the military operations analyst is the modeling of chemical warfare (CW). Except for the use of toxic chemical weapons during World War I, U.S. military forces have little experience to draw upon for such modeling efforts. While a chemical protective ensemble reduces an individual's vulnerability to chemical agents, it also tends to degrade the individual's performance and military operational capabilitiy. Widespread individual performance degradation causes a loss in overall unit combat effectiveness but the exact correlation between individual and unit degradation has not been established.

Although a wide variety of effects which contribute to this degradation have been identified, their impact has not been rigorously quantified and the evaluation of these effects has relied heavily on subjective data. The severe consequences of chemical weapons and the increasing threat of their use make a more systematic modeling of performance degradation a matter of continuing importance.

#### Military Aspects of Chemical Warfare

Chemical weapons are designed to achieve one or more of the military objectives listed in Figure 1-1. There are several types of chemical warfare agents, with widely differing properties. Some are

- CREATE CASUALTIES Very effective against poorly trained and equipped forces. The ability to penetrate defensive positions is a key advantage.
- DEGRADE EFFECTIVENESS The use of protective gear causes increased heat buildup, fatigue and loss of visual and tactile ability.
- SLOW MANEUVER Restrictions posed by protective clothing and need for special procedures to avoid moving into contaminated areas slows the pace of military operations.
- RESTRICT TERRAIN Liquid chemical agents are used to slow maneuver, channel attackers into kill zones and aid in the protection of flanks.
- DISRUPT SUPPORT Logistical centers are lucrative targets using liquid chemical agents. Decontamination of equipment and personnel is extremely time consuming and of limited effect.

Figure 1-1. Military Objectives of Chemical Weapons

quickly dissipated and lose their effectiveness in as short a time as a few minutes. Other, more persistent agents can last for a week or more depending on the atmospheric conditions. It is these persistent agents which require the full use of protective clothing.

Effectiveness of CW munitions is quite sensitive to the readiness of the unit under attack. Here, readiness includes the protective posture of the unit being attacked, the capabilities of their chemical defense equiment, and, of exceptionally great importance, their ability to effectively use this defensive equipment. Chemical warfare is rather special in that considerable protection and readiness to cope with the resulting environment can be achieved if one is willing to

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accept the performance degradation that will result from the use of protective clothing and equipment.

## Individual and Unit Effectiveness

The chemical protective ensemble worn by U.S. Army and Air Force ground personnel, which includes a mask, impermeable gloves, overboots and a charcoal lined overgarment, is used to provide whole body protection against liquid chemical agents and some chemical agent vapors (see Appendix A). As mentioned previously, this protective clothing can degrade individual performance in several ways. The most common physiological and psychological factors associated with this degradation are described in Figure 1-2.

Unit effectiveness is degraded as a direct result of the restrictions imposed on individual soldiers. Degradation of unit effectiveness is most often manifested as an increase in time required to perform its assigned missions. Ultimately, a unit commander must weigh the tradeoff between the level of protection he wishes to assume against chemical attack and the loss of combat effectiveness due to the protective clothing itself.

### Problem Areas

#### Degradation Modeling

Much of the renewed military interest in CW was stimulated by a report published in 1973 by the Joint Technical Coordinating Group for Munitions Effectiveness (JTCG/ME) [23]. Among other findings, this report called for the revision of military procedures in dealing with

HEAT STRESS	- Caused by the thermal build-up and is believed to have
	the most significant effect on performance
	- Has received the most emphasis in degradation studies
RESPIRATORY	<ul> <li>Inspiratory and expiratory resistance increased due to mask filters/valves</li> </ul>
	- Major problem during periods of heavy exertion
MOBILITY	- Overgarment and overboots restrict full extension of limbs
	- Bulk of ensemble makes maneuver difficult in confined areas
DEXTERITY	- Gloves limit fine finger movements and cause signifi- cant loss in tactile sensation
	- Leather gloves are often worn over the rubber gloves to prevent damage, further degrading dexterity
VISUAL	- Mask causes loss of periferal and vertical vision and poor optical coupling with sighting devices
	- Reduced depth of field for far vision
	- Mask eyelenses subject to fogging/glare
AURAL/ORAL	- Voice muffled by mask and hood impedes sound reception
	<ul> <li>Some communication devices not compatible with hood/ mask</li> </ul>
PSYCHOLOGICAL	<ul> <li>Confining and isclating nature of ensemble can cause individuals to become disoriented and frustrated</li> </ul>

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- Can degrade ability to concentrate

Figure 1-2. Degradation Factors

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CW and supported the need for new chemical defense equipment. Much of the information needed to guide doctrinal revisions and equipment research comes from computer simulations of CW engagements. Unfortunately, most of the combat simulations which incorporate CW view it from the context of the field employment/behavior of chemical agents and the consequent chemical agent casualties [19]. Although several models include the assessment of heat casualties, personnel degradation caused by wearing protective clothing has not been extensively modeled.

## Data Base

The representation of chemical degradation in CW models is highly dependent upon the degradation data available. However, there is little empirical data on the effects of protective clothing on individual and unit effectiveness, with the possible exception of heat stress. Although the nature of the effects anticipated can be specified and incorporated into a degradation model, many of the quantitative input parameters describing these effects must be considered assumptions. Given these limitations, it is not surprising to find indications that the amount of degradation associated with specific physiological factors or general task categories has been largely overestimated. A variety of recent studies [14,27,34,71] have reported significantly lower levels of task time degradation than currently being used in some models.

Within the last few years, a number of literature reviews have recognized that tasks need to be classified by their potential for

degradation and recommended that further research should be aimed at those tasks most susceptible [19,60,79]. Unfortunately, the high cost of such research makes it unlikely that many of the data voids will be filled via experimentation in the near future.

### Experimentation

Of those field experiments that have been conducted, the greatest availability of data exists for combat units, particularly for infantry maneuver missions [20]. However, the lucrative targets that support units present for the employment of persistent chemical agents has caused increasing interest in the degradation of logistical support. Maintenance requirements, with their high content of manual dexterity, have become a specific area of interest to both the U.S. Army and Air Force. Commanders have expressed a need to know more about the degradation they can expect in their ability to maintain combat equipment.

#### Military Implications of Problem

As discussed, the ability to accurately model performance degradation due to chemical protective measures has a direct bearing on the development of realistic combat doctrine, training and effective chemical defense equipment. At a lower level, it is essential that field commanders be able to make informed decisions concerning their combat missions and logistical support requirements when faced with a chemically contaminated battlefield.

Logistical functions such as organic and support maintenance are particularly sensitive to the assumption of a given chemical protective

posture and may ultimately influence the decision to repair or abandon a contaminated item of equipment needing repair. Decisions such as these will have a major impact upon the logistical burden that battlefield units will face and must be based on an understanding of the performance degradation that can be expected for typical maintenance tasks. Based on the current state of CW modeling, it is questionable that effective training and doctrinal advice can be provided to commanders who have to make such decisions.

#### Research Objective

The primary objective of this research is to develop a methodology for classifying and quantifying the degradation of maintenance task performance associated with wearing chemical protective clothing. For the purpose of this investigative effort, only the mechanical degradation of task-time performance will be analyzed (e.g. the degradation of physical movement). Through a synthesis of existing literature, experimental data and personal experience with the subject area, the following intermediate objectives will be incorporated into this goal.

- Develop a taxonomy for maintenance task analysis which captures the key elements of mechanical degradation due to protective clothing.
- Using this taxonomy, estimate the individual degradation factors for each movement class and incorporate them into the Ballistic Research Laboratory degraded effectiveness algorithm.

- 3. Apply the revised degradation algorithm to the Army Unit Resiliency Analysis (AURA) model to test the sensitivity of unit effectiveness to the degradation factors developed.
- 4. Analyze and discuss future research efforts needed to improve degradation factor estimates.
- 5. Identify applications of the proposed methodology and discuss its possible expansion to other military tasks.

## CHAPTER II

### LITERATURE REVIEW

In order to provide the necessary foundation for a methodology describing and quantifying performance degradation, three major areas of emphasis were identified for investigation; maintenance management, work classification/measurement and human performance in protective clothing. In this chapter, each of these subject areas will be reviewed in the context of their applicability to the research objectives. This information will then be synthesized in later chapters in the development and evaluation of a proposed methodology for degradation analysis.

### Maintenance Management

In the past decade, the U.S. Army has been in a dynamic state of transition to cope with the problems associated with the modern battlefield and the influx of increasingly sophisticated equipment. The impacts on the maintenance system have been particularly severe. The need to provide support to a highly mobile force in a variety of high threat environments and the increasing complexity of weapon systems have spawned new interest in maintenance management. In a similar vein, the high cost of maintenance operations associated with increasing automation and mechanization has generated renewed interest in standards and management techniques for maintenance in civilian industry [51].

## Characteristics

Part of the reason for singling out maintenance tasks for analysis lies in their unique characteristics and the impact they have on military operations. Job content for maintenance tasks is generally difficult to predict due to its non-repetitive nature. The procedures for performing such tasks are generally well defined but the actual work can vary both with individuals and with the conditions they encounter while doing the work [84]. Three characteristics are of particular importance in military applications:

- 1. Critical points in task. Certain aspects of some maintenance tasks require very little time to accomplish if no problems arise but performance time may double or triple if difficulty is encountered. This often occurs when assembling components which involve fine linkages and precise positioning. When chemical protective clothing is involved, it has been noted that correcting such problems is even more time consuming [26].
- 2. Low task proficiency. Due to the low frequency of occurance for many maintenance tasks, individual proficiency is generally lower than for other types of military tasks [36]. Learning effects are more likely to occur than with respective missions, making such tasks difficult to analyze (see Figure 2-1).
- 3. Moderate, manual work. At lower echelons of the Army maintenance system, repair tasks which are subject to

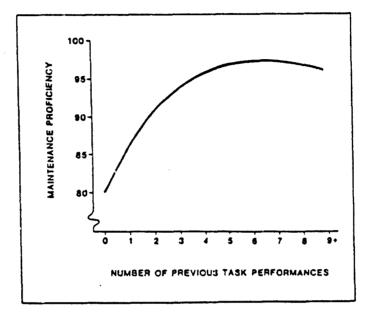


Figure 2-1. Maintenance Proficiency [36]

degradation are those that are likely to be done in a field environment. As a result, work is performed primarily with hand tools and is characterized by a high degree of hand and finger dexterity. Although exceptions exist, maintenance tasks are generally anerobic and are less susceptible to fatigue and heat stress at moderate temperatures (less than 70 degrees F) [45].

### Army Maintenance Doctrine

In order to support current Army doctrine, a new three-level maintenance structure was implemented in 1983 [74]. The concept is

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designed to improve the responsiveness of the maintenance system by providing more support to deployed combat units (forward support). In addition to an improved ability to recover and evenue damaged equipment, a definite emphasis has been placed on repairing equipment in forward areas of the battlefield. As a result, support maintenance teams will be more likely to perform their mission in protective clothing than in the past. Other ramifications of this new doctrine, as it pertains to performance degradation, will be discussed in later chapters.

The new Army maintenance system consists of three levels of maintenance as described in Figure 2-2. One of the "corner stones" in the Army maintenance system is the Technical Manual (TM). The exist

- UNIT At this level, maintenance is characterized by quick turnaround, repair by replacement, minor repairs, and performance of scheduled services. Unit maintenance is performed by the operator, crew or company maintenance section.
- INTERMEDIATE The intermediate level of maintenance has two orientations, direct support and general support. The focus of intermediate direct maintenance is mobile support as far forward as possible. Intermediate general support maintenance is performed in support of the theater supply system through the repair of assemblies, components and modules by units in semifixed or fixed facilities.
- DEPOT This level of maintenance maintains and accounts for war reserve stocks. Depot maintenance is performed in fixed facilities in the continental United States and the theater of operations, and is production-line oriented.

Figure 2-2. Army Maintenance Levels

for virtually all items of Army equipment and normally focus on a specific level of maintenance. Each manual describes what repair and preventive maintenance tasks are authorized for a given level of maintenance. Step-by-step procedures are provided for each authorized task along with detailed pictures and diagrams of important components. As a result, technical manuals provide a wealth of information for maintenance task analysis.

### Tactical Operations

In terms of performance degradation due to protective clothing, unit and intermediate direct support maintenance levels are of primary concern in tactical operations. Units performing higher levels of maintenance typically operate out of permanent structures and are not in an open environment which is typically subject to liquid chemical contamination. Of key importance to combat unit commanders, the ability of organic maintenance personnel and equipment operators to perform unit maintenance while encumbered with protective clothing can make the difference between a decision to repair an item on the spot or to abandon it for ultimate evacuation by an intermediate direct support unit. To make this decision, a commander must weigh the additional time required to repair the equipment and the impact of its potential loss against his current tactical situation and mission. Without an accurate picture of the degradation involved, such tradeoffs are difficult to make.

As already discussed, the price for assuming a fully protected posture can be high. Thus, full protection may not always be worth the

resultant reduction in combat potential when the mission is critical or when the threat of enemy use of chemical weapons is low. This need to balance protection with urgency of the mission led to the development of Mission Oriented Protective Posture (MOPP). This is a flexible system that allows commanders to raise or lower the amount of protection through five levels of MOPP; MOPP 0 through MOPP 4. Protection increases with progression from MOPP 0 to 4, but efficiency decreases. Selecting the MOPP level that provides the best balance requires judgement.

Standardized MOPP levels, shown in Figure 2-3, are used by commanders to allow them to easily increase or decrease levels of protection. Items of protective clothing that take the longest to put on and that degrade mission performance the least are put on first. Other items that can be put on quickly and degrade performance of individual tasks the most are put on last. This flexible MOPP system gives the soldier a head start at protecting himself from the effects of chemical attack.

The effective use of MOPP and knowledge of the degradation associated with it can be major factors in a unit's ability to accomplish its mission. Commanders must perform a MOPP analysis to balance the risk of chemical agent casualties and failure to accomplish the mission. As illustrated in Figure 2-4, the difference in terms of chemical casualties can be significant. Although the use of MOPP involves risk, the better the commander is able to analyze the complex factors that control the need for protection, the lower the risk and the higher mission performance is likely to be.

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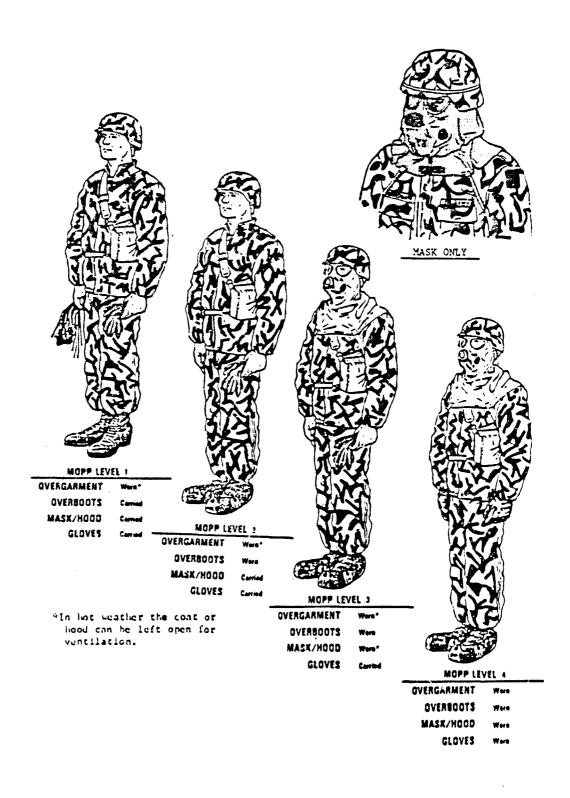
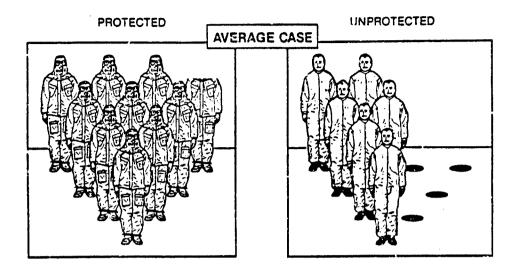


Figure 2-3. MOPP Levels [4]

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シンテレビがられれれれた。 ひていたいないない しんちつう ひろうかい たいさい アロークシスト たんき きゅうきのう 大学 きょうちょうかい ロード・ドイト さいせん 見たい しょうしょう

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< 2% CASUALTIES

40% CASUALTIES

Figure 2-4. Potential CW Casualties [54]

## Work Classification/Measurement

In the preceding section, information was provided on how maintenance tasks differ from other types of work and a brief introduction to Army maintenance operations in tactical situations was given. The purpose of this section is to investigate how such tasks can be classified and measured.

### Task Taxonomies

To satisfy the objectives of this research, it is necessary to be able to classify maintenance tasks by their susceptibility to mechanical degradation. Such a classification system is often referred to as a taxonomy. Miller [55] describes a taxonomy as ". . . a way of simplifying a complicated universe of individual events and objects according to the way in which groups of individuals (or observations) have things in common or differ." In short, a taxonomy is a way to classify data according to the natural relationships of interest. The general goal is to facilitate a stepwise task breakdown into smaller elements in a logical and systematic way which focuses on key relationships. In this case, degradation due to protective clothing is the relationship of interest.

Helmrich [38] described a typical basis for work classification as shown in Figure 2-5. Of particular interest in the degradation of maintenance tasks are the aim of the task element, the object operated on, the aids required to perform the action and the environment. It should be noted that the physical characteristics of the objects being manipulated (e.g., size, shape, type of linkage) and the aim have considerable impact upon the degree of precision that must be exercised in maintenance tasks.

There are a wide variety of taxonomies which focus on the human perceptual and psychomotor requirements which affect job performance.

-BEHAVIOR	Physical behavior; e.g. grasp, reach, get
-AIM	The goal for a work element; e.g. assemble clutch
-ENVIRONMENT	Layout of work place or surroundings
-OBJECT	The item for which actions are done
-AIDS	Equipment like tools, utensils, or machines which are used to influence the object
-MEDIUM	Used in conjunction with the aids for accomplishing the aim; e.g. coolant for drilling

Figure 2-5. Basis for Classification

Although a comprehensive review of taxonomies is beyond the scope of this research, a detailed analysis was recently conducted by the Air Force Human Resources Laboratory in an effort to obtain a description of the ability required for performing the tasks of 35 Air Force career fields [70]. As a result of their review, a taxonomy containing 13 perceptual/psychomotor classes was developed. Of these 13 classes, the six classes shown in Figure 2-6 are applicable to the study of performance degradation due to protective clothing.

Each ability class is further divided into two levels of ability, high and low. Using finger dexterity as an example, activities such as typing or accurate manipulation of an implement (small tool, pencil, etc.) were classified as requiring a high degree of finger

> FINGER DEXTERITY. Skillful, coordinated, precise finger movements that involve the use of one or more fingers to achieve quick and accurate manipulation, insertion, or grasping of small objects.

> MANUAL DEXTERITY. Skillful, well-directed, coordinated arm and hand movements to manipulate objects quickly and accurately (but not controlling a machine).

> CONTROL PRECISION. The ability to perform rapid, precise, fine controlled adjustments by either arm and hand movements or leg movements.

> VISUAL SPEED AND ACCURACY. The ability to preceive small details quickly and accurately.

AUDITORY DISCRIMINATION. The ability to discriminate and interpret sounds.

DEPTH PRECEPTION. The ability to determine the position of objects in space and to perceive in three dimensions.

Figure 2-6. Performance Classes

dexterity. Tasks such as pulling the trigger on a weapon or activating a light switch were classified as low ability because little precision for positioning is required to accomplish these tasks. However, no specific criteria, other than examples, was provided for classifying tasks into the appropriate level.

Using the taxonomy, questionnaires were developed to obtain data from Air Force personnel qualified to evaluate the tasks normally performed by the career fields of interest. Two types of data were of primary interst [70]; (1) how much each ability is involved in the performance of each task (amount) and (2) the amount of variability in the quality of task performance as a function of each specific ability (performance quality variability). The first data item provided a measure of the relative saturation of an ability in the performance of a task (or career field). The second type provided an indication of whether or not the ability separated good from poor task performers. Across all 35 career fields, many of which involved maintenance tasks, the four most highly rated perceptual/psychomotor abilities for both amount and performance quality variability were visual speed and accuracy, finger dexterity, manual dexterity and visual memory. In the conclusions of this study, it was stated that "A high correlation (R=.97) was found between the ratings of 'amount' and of 'performance quality variability'. This suggests that only one or the other of these factors need to be included in future investigations of this type." [70]

#### Work Measurement

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Whereas task taxonomies were investigated to assist in the classification and breakdown of tasks, the objective of this section is to determine how the physical movements required by task elements are measured and analyzed. Ultimately, it is desired to determine which body movements most frequently relate to the mechanical degradation associated with maintenance operations in MOPP.

Work measurement (or analysis) is based on the principle that the time required of people to perform certain basic or elemental motions is approximately the same for different people [21]. As a result, the time to perform manual work can be predicted by describing the job as a sequence of these elemental motions that have known time requirements. As shown in Figure 2-7, Eady has described a "family tree" for work measurement techniques [30]. Because one of the objectives of this research is to analyze maintenance tasks without direct observation, predetermined time (PDT) systems are of primary interest. A PDT system, as defined by Barnes [13], consists of ". . . a set of time data and a systematic procedure which analyzes and subdivides any manual operation of human tasks into motions, body movement, or other elements of human performance, and assigns an appropriate time value." Because of the wide use of PDT systems and the applicability to performance degradation, the remaining portions of this section will concentrate on this technique. The following sections offer a brief review of PDT system factors which are applicable to the analysis of performance degradation.

Generality. As shown in Figure 2-7, PDT systems can be classified according to the scope of their data. A generic system is oriented toward human behavior with elements recognizable as distinct human actions. As a result, it has maximum universality. Functional systems are oriented toward work actions "on and by the parts and tools involved" [44] and therefore adapted to a particular type of activity. A specific system, often referred to as standard data systems, are developed for a particular industry or organization and therefore lack universality.

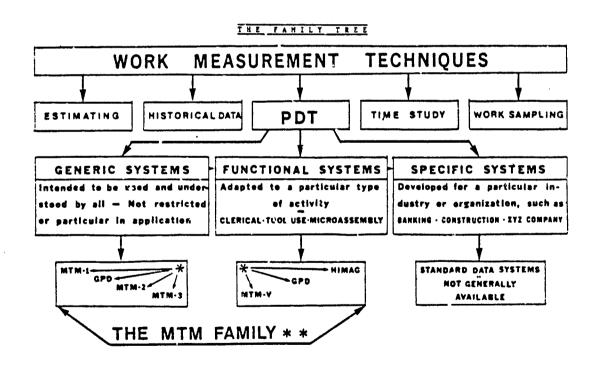


Figure 2-7. Work Measurement Techniques [30]

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<u>Speed of Application</u>. The speed and ease of PDT system application is largely a function of the level of detail for which the system is designed. Systems with a large number of data elements are generally more difficult and time consuming to apply. The smaller amount of time typically associated each data element in a highly detailed system can dramatically increase analysis time. As an example, Figure 2-8 compares the major elements of three Methods-Time Measurement (MTM) systems, the most dominant PDT system [30]. Also provided is an estimate of the number of time values which are likely to be required for describing manual work. As the level of aggregation increases, the number of time values decrease rapidly.

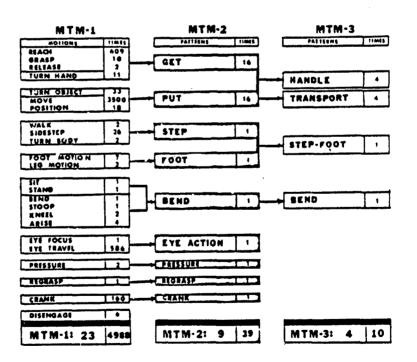


Figure 2-8. Comparison of MTM Systems [30]

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Accuracy. As with application speed, the amount of precision that one obtains from a PDT system is related the level of system detail. System accuracy is predominately a function of the average length of a motion or time element of the system [31]. Application accuracy, which is the variation in analysis times by different analysts using the same PDT system, is often combined with system accuracy to provide an estimate of the total system accuracy. Total accuracy, expressed in a unit called "balance time," is defined by Eady [30] as

. . . the nonrepetitive cycle in Time Measurement Units (1 TMU = .0036 seconds) at which variations up to  $\pm 5\%$  may be expected 95 percent of the time. Stated in another way, it is the cycle time at which 95 out of 100 analyses of a given job would fall within  $\pm 5$  percent of the true value of the job.

Using the variance chart shown in Figure 2-9 and a cycle time of 1000 TMU (36 seconds), system variation ranges from a low of  $\pm 6.4$  percent for MTM-1 to a high of  $\pm 36$  percent for MTM-V (a system used

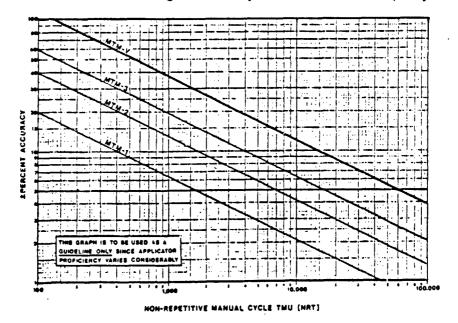


Figure 2-9. MTM System Variability. [30]

for manual work involving machine tools such as lathes, drill presses, etc.). The key point to be made here is that PDT systems, particularly aggregated ones like MTM-3, are limited in their accuracy.

#### Measurement of Non-repetitive Work

For the purpose of this research, knowledge of how non-repetitive work such as maintenance is measured is required. Because work measurement for maintenance activities is perhaps the most difficult application of any, it typically receives the least attention [84]. As a result, the choice of available systems is relatively small. In the following subsections, several generic and maintenance oriented systems will be briefly reviewed.

<u>MTM-3</u>. Although the MTM series of generic PDT systems was briefly introduced in Figure 2-8, MTM-3's [50] application for low repetition, long-cycle tasks bears a little more attention. This system, as with MTM2, is based exclusively on MTM-1 motion sequences and has only four codes and ten time values. A simplified decision model for MTM-3 is shown in Figure 2-10 [44]. The main elements are Handle and Transport. Eandle consists of obtaining, moving, placing (if necessary) and then releasing an object. Transport is Handle minus the obtaining and releasing.

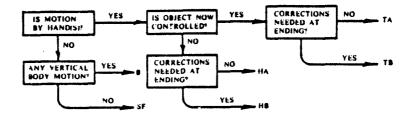


Figure 2-10. Simplified MTM-3 Decision Model [44]

<u>MEK</u>. MEK (MTM for Einzel und Kleinserienfertigung) [62] was developed by the German MTM Association to measure one-of-a-kind and small batch production. This system consists of seven different time elements as listed in Figur 2-11.

> -Get and Put -Handle Aid -Put -Operate -Motion Cycles -Body Motion -Visual Control

Figure 2-11. MEK Time Elements

Designed to be applied without direct observation, the analyst determines that Gets and Places do occur, the accuracy of the Places, the distance rhe objects must be moved and the weight and bulk of the object. These variables are determined from a parts list, a drawing of the assembly and knowledge of the workspace layout. The key rationale behind this system is that the analyst does not need to know the exact motion sequence to perform the analysis as with MTM.

<u>UMS</u>. Universal Maintenance Standards (UMS) [84] was developed to solve the problems of non-repetitive jobs in maintenance operations. Studies of maintenance work have shown that about 80 percent of maintenance jobs require less than eight hours to perform [51]. Because of the problems associated with setting standards for such short jobs, UMS estimates the standard time for a job by comparison with a range of classified jobs, called benchmarks, whose basic times have been determined by detailed analysis. Benchmark jobs are normally classified according to task-area and time-range. Each time range identifies a specific "pigeonhole" [84]. The job of the analyst is to place the job being analyzed into its proper pigeonhole based on its similarity, in terms of work content, to the benchmark tasks used to develop that pigeonhole. The job being estimated is then given the average time for its assigned slot. It has been shown that, over a period of time, errors that occur cancel each other out to an acceptable level for time estimation purposes [45].

Data Block Synthesis. Data Block Synthesis [67] relies on the classification of mechanical maintenance work into a number of motions which are characteristic of maintenance tasks. Figure 2-12 lists the data blocks used to identify these motions and provides an example of how they are defined.

In essence, Data Block Synthesis accounts for the body and manual motions to obtain and replace tools within the immediate work area, hand and tool actions to loosen, tighten, assemble and other motions necessary to remove or replace fasteners. As with MTM, data blocks are classified according to a set of decision models. An example is provided in Figure 2-13.

Times for each motion are established using MTM2 for different groups of tasks. As with MEK and UMS, it is not necessary to see all jobs to be estimated in order to make a data block analysis. An

# DATA BLOCKS IN MECHANICAL REPAIR WORK

Description	Code
Description Threaded fastener Non-threaded fastener Handle-fit fingers "fit one hand fit two hands fit assisted fit lifting gear remove fingers remove one hand remove two hands remove lifting gear	Code TF NTF FF F1H F2H FA FLG RF R1H R2H R2H RLG
<ul> <li>captive</li> <li>preparation</li> </ul>	hC PREP

The data blocks are carefully defined, as you will see from the example of threaded fastener.

DATA BLOCK	THREADED	FASTENER-TF

DEFINITION: A single unit (such as a bolt) or a composite unit (such as a nut, bolt and washer) which joins or is joined to other items by means of mating threads.

Figure 2-12. Data Blocks [67]

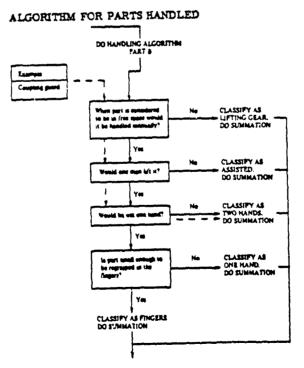


Figure 2-13. Parts Handling Algorithm [67]

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experienced craftsman can use a list of parts to be handled and classify them using the decision models provided.

## Human Performance in Protective Clothing

#### Background

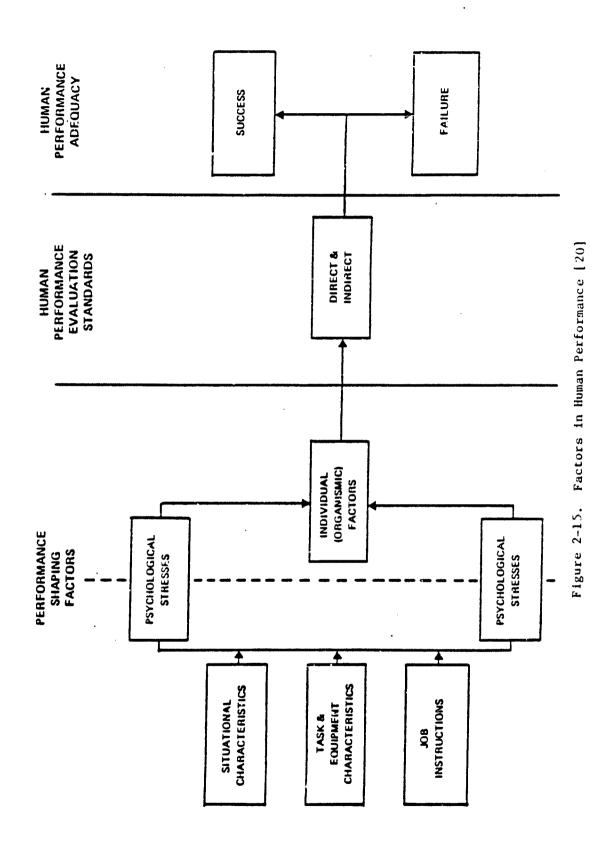
Given some general techniques for work classification and measurement, a relationship between these techniques and performance degradation must be established. The objective of this section is to investigate how performance is degraded due to protective clothing. Although there are a large number of work situations outside of the military which require the use of protective clothing, an extensive literature search concerning human performance in such situations yielded very few documents. Those references that were found and reviewed [1,33,58,61,69] were safety oriented. Specifically, the performance of the clothing in protecting the individual was of primary concern. Where human performance was of interest, performance in the protected state was subjectively evaluated since comparison to an unprotected state was rarely applicable.

Military applications typically concern both safety and human performance because of the criticality of the mission normally associated with the profession. In some circumstances, most-notably CW, the use of protective clothing can be varied with a concomitant acceptance of risk to the soldier in return for improved individual and unit effectiveness. However, it should be noted that military use of protective clothing covers the widest range of applications and includes the majority civilian usages found in the literature as shown in Figure 2-14.

- HIGH ALTITUDE/SPACE FLIGHT
- FIRE FIGHTING
- ARCTIC/TROPICAL SURVIVAL
- RADIOLOGICAL/CHEMICAL HAZARDS
- COMBAT PROTECTION
- EXPLOSIVE ORDNANCE DISPOSAL
- DEEP SEA SURVIVAL

## Figure 2-14. Usage of Protective Clothing

In order to evaluate human performance in protective clothing, the variables which influence individual output need to be considered. A model outlining the interrelationship of performance shaping factors and performance, developed by the U.S. Army Human Engineering Laboratory [20], is shown in Figure 2-15. Variables include those outside the person (extra-individual) and those internal to the person (intraindividual). Extra-individual factors refer to those situational characteristics which determine the conditions under which the task is completed, the equipment needed and specialized job instructions. Intra-individual factors are those psychological elements, physiological stresses and organismic factors (skill level, intelligence, etc.) which are unique to each individual.

Given this breakdown of human performance factors, it is essential to have a clear method for evaluating performance which, in turn, dictates how degradation is defined. Specific types of jobs have different standards of performance (or performance degradation); task time 

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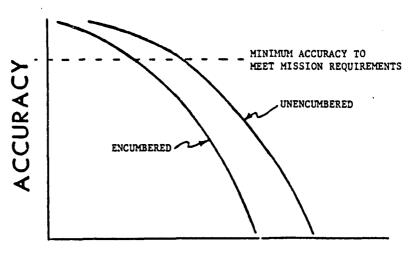
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and quality/accuracy (in terms of allowable errors) to name a couple. In degradation studies, the relationship between accuracy and rate of performance is of interest. As discussed by Bauldauf and Klopcic [14],

> It is generally possible to increase the rate at which a task is performed (number of rounds fired, number of messages sent) if accuracy can be sacrificed (increased probable error in weapout accuracy, increased number of messages not understood). Normal training, however, specifies a minimum accuracy which must be maintained.

In many cases, the requirement for accuracy is inherent in successful job accomplishment and need not be specifically addressed. In other situations, the distinction may not be as easy to make. Figure 2-16 depicts a hypothetical relationship between the accuracy versus rate tradeoff curves for an individual. As indicated by Bauldauf and Klopcic [14], there is a possible ambiguity as to the effect of degradation in that lower quality, quantity or some combination of these may result.



RATE

Figure 2-16. Accuracy Versus Rate

To remove this ambiguity, MOPP degradation studies normally use rate or time as the primary measure of performance. Task time is most useful in such studies due to its ease of measurement and because differences in time are readily comprehendable [65]. Accuracy measures vary widely in their impact upon task accomplishment and are more difficult to compare. In addition, several performance tests have reported that the quality (or accuracy) of performance did not differ significantly between MOPP levels [78,79]. However, these same tests reported significant differences associated with MOPP status when measures of rate/time were used. As a result, it is generally assumed that individuals maintain approximately the same level of accuracy whether degraded or not. However, the degraded individual can be expected to function at a lower rate in order to maintain this accuracy level.

It should be noted that the primary focus of this research is on individual performance. While it is recognized that many military tasks are ollective in nature, a detailed analysis of the interaction effects associated with group performance is beyond the scope of what could realonably be accomplished in this investigation.

The remainder of this section on human performance in protective clothing will provide a brief review of some of the more recent military studies and tests which have investigated this subject. Specific areas of interest include general military studies, developmental/ operational equipment testing and field testing.

## General Military Studies

<u>AMSAA TR-313</u>. This report, entitled "The Effects of Chemical Protective Clothing and Equipment on Combat Efficiency" [65], describes a methodology used to develop an initial task performance data base which can be used in computer simulations to assess degradation in a chemical environment. The data base is broken down by type and size of Army unit, the major tasks which the unit performs and the level of workload required to perform the tasks. Times to accomplish each function without protective clothing were based on the subjective judgements of officer personnel and subsequent tasks times in MOPP were obtained using work/rest ratios for avoiding heat casualties. Table 2-1 shows the performance degradation data for a company size maintenance unit.

One of the key limitations of this study is that the data base does not include time delays which occur from reduced mobility, dexterity or restricted visual acuity. It is questionable that, ignoring any mechanical degradation, increased task time due to heat stress considerations would typically be in the relu of a 100 percent increase at temperatures in the range 20 to 50 degrees Fahrenheit as reported. As will be shown later, there are a large number of recent studies which report significantly lower task-time performance degradation at moderate temperatures.

<u>AFAMRL TR-84-063</u>. This Air Force study, titled "Chemical Warfare Defense Operations: Field Study Methods and Results" [27], was aimed at developing a methodology for assessing Air Force Base performance in a CW environment and assisting in data base development.

					TINES REQUIRED TO ACCOMPLISH FIRITIONS			
TYPE OF UNET	NAJOR FUNCTION	OCSCREPTION HORIZONS	VORILONS	W/B PROTECTITE	WHILE IN HOPP 4(FULL PROTECTIVE ENSEMBLE)			
				CLOTHING*	#20 <sup>#</sup> 7(-7 <sup>#</sup> C)	950°F(10°C)	#85 <sup>8</sup> 7 (29 <sup>0</sup> C)	
	Change mover pack in	w/ untrailed 3-man team	Heavy	é hrs	12 hrs	18 Mrs	36 Mrs	
	H113 APC Lhange Cannon	155mm taxed hewitzer, untrained team (4)	Heavy	3-4 ters	6-8 hrs	9-12 hrs	18-24 hrs	
		w/trained teen	Heavy	2-2.5 Ins	4-2 hrs	6-7.5 Mm	12-15 hrs	
	Change recell rechanism	155mr, towed hewitzer, <sup>(5)</sup> untrained team	Heavy	d brs	16 hrs	24 hrs	48 hrs	
Neintenance Unit company-size (124 people)	Establish a meintenence unit drea	Includes placement of equipment and material, erection of maintenance facilities, and begin process for receiving supported equipment	Heavy	4.5 hrs	4.0 hrs	13.5 hrs	27 hrs	
	Perform technical Inspections	H60 series tank by 4 propie	Hoderate	1 34 944	1 for max	l he man	)hr nes	
		N109 havitzer by 4 people	Moderate	1 ter men	1 hr max	t he eas	3 hrs max	
		HISIAI truck by 2 people	Maderate	30 ain res	30 min max	30 sin ma	90 nin 148	
	Perform direct support repairs	Replace transmission assembly, MGB series Lank	Heavy	16.5 von brs	33 man turs	49.5 can hrs	97 man hrs	
		Argair engine in H113 series tracted vehicle	Heavy	9,3 nun hrs.	18.6 non hrs	27.9 min 10%	15.8 man hrs	
		Replace clutch disk and pressure plate, 5-ton MS2AI truck tractor	Heavy	7.8 nan bes	15.6 mm hrs	23.4 max tire	<b>16</b> .6 pan kry	

## Table 2-1. Performance Degradation for Maintenance Unit [65]

"Assuming normal duty uniform and rolatively ideal conditions of daylight, muderate wrather, trained transp, etc. (unifors attenuite specified).

Unobtrusive field team methods were used in observing a representative cross section of CW sensitive and mission critical activities. Such information was to be used to identify areas for more detailed study and to highlight choke points in maintaining a high state of operational readiness (sortie generation is typically the primary criteria).

Although most of the data was not quantified or validated, the study provided several interesting approaches and observations. As a part of the study, each major unit activity was broken down into specific tasks. These tasks were evaluated for their sensitivity to CW attack as shown by the example in Table 2-2. In addition, task performance degradation comments were obtained from exercise personnel at all

## Table 2-2. Integrated Combat Turn Tasks Sensitive to CW [27]

<u> </u>		PROBABLE	ENSEMBLE	EFFECTS		
Tasks (3 Teams)	Thermal Buildup	Limited FOV	Coma	Ensamb I e Dansge	Requires Additional Training	Probable Time Increases
General						
Standing						
Reaching		X				r
Walking	2			Soots (oil, wear)		
Writing						
Talking			X			X
Listening			X			· X
Carrying	X			Gloves (oil, cuts, wear)	X	
Amoreus Tean						
Sitting (Fortlift)						
Pushing	1			Eloves (wear)	X	X
Inserting						
Cutting				Eloves (cuts)	z	X
Helding Flashlight						
Aligning		X				
Inspecting						
Turning						
Twisting	I			<ul> <li>Sloves (wear)</li> </ul>	X	X
Bracing	I			Torse (weer)	I	I
Safetying		x			I	
Operating Fortlift (Wheel, Levar)						
C1 Subing	X			Boots (oil, wear)	T T	X
Balancing						
Kanding						
Reading						
Signaling						
Threading				Eleves (weer)	X	X
Chaff Teen						
Small Access Work	x	I		Gloves (wear)	X	x
Helding Flashlight		X				-
Climbing	I				X	x
Overhead Verk	X			Eloves (oil, cuts, wear)	X	X
Tuisting	I					
Turning	X					
Inspecting		I				
Signaling						
Handing						
Refuel Teen						
Pulling	x			Eleves (wear)		X
Screwing						
Kneeling	X			Legs (ell, wear)		
Ofaling						
Aligning	1					T
Hotsting an Shaulder	I			Torso (oil, wear	)	
Holding on Shoulder	I			Terse (eil, wear	)	
Oragging	x			Gloves (011, wee	r)	x

levels through interviews and questionnaires. The results, as shown in Table 2-3, are supportive of findings from other recent reports on CW degradation. Of particular interest was the following finding [27]

. . . it was observed and subjective data was collected to support the conclusion that the more time spent actually training in the ensemble, the lesser the degree of performance degradation. . . Those personnel who appeared to have reduced the degrading effects of ensemble wear had either devised their own techniques to accomplish difficult tasks (commonly referred to as "work-arounds") or had learned techniques from more experienced co-workers.

#### Developmental/Operational Equipment Tests

<u>Protective Gloves</u>. The handwear of the soldier, which determines the degree of skill with which he can perform many critical battlefield tasks, constitutes one of the most important areas for research aimed at increasing the efficiency of the individual. Studies of the effects of chemical protective gloves on manual dexterity [41, 52,54] have revealed that wear of this portion of the protective ensemble yields a significant decrement in manual performance. All of the tests reviewed used standardized dexterity tests, the results of which are presented in Table 2-4. The common purpose of each test was to evaluate several different types of handwear, with bare hand performance as the baseline. In all laboratory tests, the current chemical/ biological (CB) protective butyl rubber glove was one of the handwear types tested.

With the exception of the torque test, bare hand performance was best for all tasks. Although the amount of degradation and level of significance varied from test to test, the level of degradation that

Degraded Performance	Exercise Personnel Comments
Thermal Buildup In Ensemble	Depends on climate/work area, may make mission success impossible.
	Slows work rates, introduces safety hazards.
	Published work cycle criteria for sedentary and active workers are unusable. Field data are needed that is job specific (USAF hospital commander comment).
Work Rates in Ensemble	Locomotion, manipulative task completion rates are increased.
	Dexterity tasks are much more difficult
Communication	Present comm equipment is not well adapted to mask and hood weak. Manual communication is muffled but intelligible. ATC personnel need a microphone inside the mask.
Manual Tasks	Restriction to movement and heat buildup make physical exertion tasks much more difficult.
	Working with small tools or in tight areas is virtually impossible; however, with enough time can be accomplished.
Driving	Slow driving in warm climate increases thermal buildup.
	The CW mask severely limits peripheral vision forcing slower driving speeds.
Personnel Identity	Slows down assignments and job management. Need an AFSC (job) identity tag.
Scenarios	Still a security problem. Short scenarios are often not long enough to identify or examine actual unit capabilities.
Lack of Sufficient CMD Training	Slow ensemble donning/doffing rates and improper wear will kill a significant number of personnel.
	Filter change time can range from 5 minutes to an hour or more.
Glass Fogging in Ensemble	Decreased vision slows activities.
	Sweat increases fogging. Bending drops sweat on prescription lens inserts.
Speaking, Listening in Ensemble	Brick (handheld radio) communication introduces error and delays.
	Voice communication introduces error and delays.
	Landline telephones are difficult to use in CMO gear.
	Misinterpretation/missed alarms will kill many individuals.
Poor Fit of Hask	Mask fails to seal due to head size of personnel or due to sweat breaking seal.

## Table 2-4. Dexterity Test Results

TEST TYPE	REPORT	TASK	SIGNIF.
	NUMBER	EFF. *	@c=.05
TORQUE TEST (angular force)	73-35	1.33	YES
MINNESOTA 2-HAND TURNING TEST	73-35	.75	YES
(measures manual dexterity via	TR-81	.94	N/A**
manipulation of 1 1/2' × 1" blocks)	TR-82	.79	NO
O'CONNOR FINE FINGER DEXTERITY TEST	73-35	.85	YES
(designed to test the ability to	TR-81	.71	N/A**
assemble small mechanical parts)	TR-82	.80	YES
CORD AND CYLINDER TEST (ability to handle soft, flexible materials)	73-35	.75	YES
BENNETT HAND TOOL TEST (proficiency	73-35	.90	YES
in the use of wrenches and screw-	TR-81	.92	N/A**
drivers using nuts & bolts)	TR-82	.94	NO
CRAWFORD PINS AND COLLARS TEST (manual dexterity using twoezers)	TR-81	1.0	N/A**
	TR-82	1.0	NO
CRAWFORD SCREWS TEST (fine finger dexterity in starting small screws and using screwdriver)	TR-81 TR-82	.74 .79	N/A** YES
PENNSYLVANIA DISASSEMBLY TEST (Nut & Bolt disassembly measuring finger dexterily, arm movement & hand/eye coordination)	TR-81 TR-82	.92 .94	N/A** NO
PENNSYLVANIA ASSEMBLY TEST (Nut & Bolt assembly measuring finger dexterity, arm movment & hand/eye coordination)	TR-81 TR-82	.74 .80	N/A** Yes

\*Task Effectiveness (barehand time/glove time). Soldiers were trained on the tasks (barehanded) prior to testing. For 73-35, degradations reported are those for trials 7 through 14 only.

\*\*TR-81 did not report a level of significance for the difference between bare hand and gloved performance. results from the use of protective gloves may be significantly smaller than the 300 percent increase in time used in the BRL degradation model [14], particularly where the use of hand tools are concerned. It was also noted that degradation was substantially reduced by practice with the gloves.

In a related test by McGinnis et al. [53], which tested handwear for cold/wet environmental protection, it was noted that tactile feedback loss at the fingertips is a primary source of decrement in manipulative performance. Thus, proper glove fit and reduction of airspace between the end of finger and the glove finger tip could improve performance. In addition, it was also noted that while gloves interfered with the handling of small nuts and washers on the Bennett Hand Tool Test, the protection provided by the gloves against the cold and scraping of the hands may aid performance on this test. This finding, along with the improved ability to apply angular force when wearing the rubber gloves, could confound degradation associated with maintenance tasks.

Protective Masks. Several references were found which discussed the performance of soldiers while wearing a protective mask. Three of these references [11,12,72] involve developmental tests for a new protective mask (XM30) in which this new mask is compared to the present M17/M17Al protective mask. The results of these tests indicate that the primary types of degradation associated with the mask are limited field of vision, respiratory restriction and poor optical coupling with sighting devices. For most maintenance tasks, the degradation associated with these restrictions would not be expected to

be a major contributor to increased task completion time. Although the restriction of field of view will require an individual to move his head more frequently and could cause some disorientation problems, the discomfort and psychological impacts of mask wear may overshadow these effects in maintenance tasks. Breathing resistance could be of importance in repair tasks with a high content of physical exertion.

Visual acuity, in terms of fine visual discrimination and short range depth perception, were not reported as major problems in any of these tests. Therefore, the high demand for visual acuity in maintenance tasks should not be a factor. Other factors such as mask fogging and heat buildup, are primarily environment and work load dependent. Table 2-5 provides a brief summary of some of the results for the referenced tests.

<u>Overgarment/Overboots</u>. The literature search conducted in support of this research did not reveal any references which dealt with the degradation associated with the overgarment and/or the overboots as individual components. Observations concerning these protective items were most often provided in human factors evaluations of the complete CB protective clothing system [2,76]. As a result, numerical estimates of degradation are confounded by the other clothing items.

The focus of data collection in these tests was on the wear of various protective overgarments in realistic military situations so that the garments could be examined for the degree of protection that remained after wear. In addition, individual comfort, heat stress levels and task performance were also evaluated. The most frequent degrading factors observed with the overgarments were related to the

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Table	2-5.	Mask	Degradation
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TEST	WITHOUT MASK	WITH MASK	TASK EFFICIENCY	KEY FACTORS
Obstacle Course (completion times)	4.22 min	5.14 min	.85	Breathing Resistance
Rifle Qualification (scores)	11.76	12.30	NS	Mask Bulk, Visual Distortion
Field of View (FOV)	87.7	77.0	.89	FOV
Optical Coupling				
M47 Dragon	6.1	3.2	•68	FOV
MGS CB Scope	5.7	1.7	•58	FOV
M19 Binoculars AN/PVS-5 Night	6.9	3.7	.68	FOV
Sight AN/TAS-6 Star-	40.0	26.5	.75	FOV
light Scope	7.0	6.8	.97	FOV
Visual Acuity (Ortlo-rater Score)	5.5	5.5	NS	Visual Distortion
Depth Perception (Ortho-rater Score)	10.0	10.3	NS	Depth of Field

note: NS = Difference Not Significant

limited range of movement and bulkiness of the clothing. Exaggerated bcdy movements to perform tasks requiring full extension of the limbs increases fatigue. In addition, the bulk of the overgarment makes maneuver in confined spaces or touching objects in tight access areas difficult due to clothing, catching on protruding objects. However, no quantitative estimates of additional time required to perform such tasks were available.

It should be noted that overgarments must be worn in conjunction with other items of field clothing and equipment (e.g. field jackets,

load bearing equipment). Two studies by the U.S. Army Human Engineering Laboratory [19,20] report that range of movement is further degraded with additional field gear wear. Bauldauf and Klopcic [14] also noted that the length of step for individuals can be reduced by as much as 50 percent due to the overgarment parts and overboot combination.

## Military Field Tests

For the purpose of this research, the term field test includes experiments in which soldiers were tested individually or as a unit in the performance of a combat mission. They differ from the developmental and operational equipment tests in that their primary emphasis is on evaluating mission performance rather than equipment suitability. There have been a number of recent literature reviews which have analyzed military field testing [19,20,60,79]. The principle observations from these reviews were that past tests have lacked uniformity of structure and purpose, experimental design/control was often weak and most of the older tests involved equipment and doctrine which is currently obsolete. With the exception of some of the testing done within the last five years, the vast majority of experimentation has not dealt with the mechanical degradation due to MOPP. The primary emphasis of most testing has been on heat-induced casualties and mission degradation due to the auxiliary tasks required in a chemical environment (e.g. decontamination, chemical reconnaissance, casualty care).

A wide variety of mission performance tests involving both U.S. and NATO Forces were reviewed in the conduct of this research. However, due to the limitations mentioned above and the focus on

mechanical de relation, only eight of the more recent studies will be reported in their section. Tables 2-6 and 2-7 highlight the key findings of these tests that are pertinent to this investigation. The first four tests are primarily maintenance task oriented with the remainder covering a wider range of military missions.

In reviewing these tables, several recurrent themes become evident.

- Task Effectivenes Range. Task effectiveness levels reported in these tests were normally between .5 and 1.0 (task time without protective clothing divided by task time in MOPP). This is consistent with the experience of a variety of U.S Army and Air Force experimenters interviewed as a part of this investigation.
- 2. Sources of Degradation. The protective gloves and mask are most frequently reported as the primary contributors to task-time degradation. For tasks requiring manual dexterity, the gloves presented the biggest problem.
- 3. Learning Effects. With very few exceptions, major learning effects were observed by the researchers and were reflected in the data. In many cases, learning effects associated with the task itself were confounded with those associated with becoming familiar with performing the task in protective clothing. In those cases where they were not confounded, the rates of learning appeared to differ. By the end of the second or third trial in MOPP, the majority of improvement had been obtained in most cases.

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Table

323	REPORT MSCREPTION 11/LE M Eround Lrev CDE U.S. Perforeance For	110M AGENCY U.S. Arr Force	TASYS PERFORMED NESCRIPTION Complete Combat Tura, FA Arrest		OBSERVATIONS FROM TEST NUTAM FACTORS FROM TEST and by as gratest be degraded by as gratest	FROM TEST EQUIPMENT -ast à gloves have the greatest effect on	COMMENTS ON TEST DESIGN -creas were experienced in combat turns but not	REMARKS -significant learning effects anded after 2 trials in CDE
	~		-Ste fun Tash -St-ay Voltage th -Amo loading -Install Eat. Tank -AMY Misssie Load -AMY Misssie Load		critical events in critical events in turas can produce an accasional high tura Cian correction of problem oure difficult in FRE	task-time degradition gloves: sease of feel important to safe gun taak, bulk of gloves a problem with tank installation	faniliar with CDE -two crews used, 7 MDPP & 2 shirtsleeve (rials	for both creas turns were also performed using leather gloves over butyl rubber gloves which further degraded some manual derterity tasks test was video taped
	Ariation Supply Class 111/V Field lest (tb)	U.S. Aray Huaan Engineering Laboratory	kear <b>o &amp; R</b> efuel Apache Helicopter	a.	-degradation of 3 aan crew roughly 1/2 that of acreal 3 aan crew	east: when looting dommard, asst/erelens teaded to rise up	-subjects were pretrained prior to test -randonized design with 12 trials per condition	tasks were largely gross body & hand movement (Italied need for finger dexterity) test was filmed
1982	Tachical Air Contral System CN Befense Equipment Task Validation Special Project [34]	W.S. Air Force Tactical Air Command	Maintenance of Electronic Equip.	5. 3. 4.	-52 reported slight to moderate reduction in performance -additional individual facilitates tast -persevenance in aver- coming frustration with CME is pivotal -ove errors in CME	gloves: forced acre use af tools (pliers, usezers & asgnets) east: reduced fueld of vision caused buping iale equipaent/prople, acters diffiJt to read	-subjective scale used to evaluate CDE degradation for trae line analysis) no trae line analysis) indication that subjects were familiar with doing tarts in CDE	even though maintenance tasks ever though maintenance than operational tasks, maintenance is perceived to have less impact upon overall mission accomplishment
	Hissile Cooparant Repair Will Protective Clathing (53)	u.S. Arey Nuasa Engineering Laboratory	100 Mussile Repair Repair Repair	6. 1. 9	difficulties reported most often; repeated ninor mistales, frustration & tendencr frustration & tendencr procedural/diagnostic work not degraded	ssst/hood & gloves found to contribute equally to the degradation reported in MDP 4 (182 for each)	-3 replications under each of 4 protective conditions -30 min. Acclisicitation period alloved before the test -excellent test design	-IdK repair task: mainly hnob & switch activation, meter reading & a small amount of manual dexterity Bre, in repair task: mainly fine hand/ree coordination & finger control of small parts no significant learning effect after second trial tert was filmed

Table 2-7. General Field Tests

	REPORT DESCRIPTION	10M AGE MEY	TASKS PERFORMED	DEED	OPSERVALIONS HUMAN FALTOPS	FROM TEST	CONNENTS ON TEST DESIGN	REMARKS
Cheaical Warfar Protective Posture Performance Ter (CWP3)	1 I I -	Chenical Warfare U.S. Aray Protective Combat Posture Bevelopments Ferformance Test Command (CMP3) [24]	Road March Gross Country Tray Barrier Mancuver 19t Detect Time 19t Identify Time Time to Engage Tgi	<b>1</b> 87.595		-east: restricted use of -significant difference meapons optics to between test loops acquire & engage tgts., limits usubility of glare on mach tens a problem when facing sum -glovesidificulty using suitches, knobs & tools		an statistical difference between the 17 crews CMP3 designed to be only an initial investigation, further esperimentation recommended
Palient Care in a Cheacal Eavironnant Eavironnant [44]		U.S. Aray Health Services Command	CM Lawalty Treat. 79 laaobilize Fract44 Appy Splint		bulk of learning effects obtained by Srd trial in MDP 5 by 2nd trial in DDU	use of special tactile glove resulted in a significant decrosse in degradation over std. glove (.AS vs77) -gloves: probleas with tying, handling meedles scissors use & writing	randos assignment ef treateents, 6 trials for each cumitrom -9 subjects used, unthoum training/skill lovel -good test design	random assignment of lactile glove found to be treatents, & trials for highly susceptible to damage act custions unineed, unineed and the fastign good test design
Evaluation of Coabat Vehicle Gunner Performance wit Various of NGC Apparel (48)	of cle : with s of (48)	Evaluation of U.S. Aray Combat Vehicle Huean Bunner Engineering Performance with Laboratory Various Combinations of NEC Apparel (48)	larget Tracking & Hits(yoke control) Target Tracking & Hits (isometric & control)	1.0 .88	-once subjects were proficient in MGP they performed equally well with or without the clothing (I hour of training)	-ask: provided some protection from recoil, improving performance in some cases (buffer) -gloves: air space in finger tips a problem with pressure sensitye isometric control	-completely randomized design performance measures included time time to first hit) and accuracy (I hite, no. of hits)	"degradation in MBC gear not as severe as anticipated" study recommends others tests on a wide variety of tasks
Coabined Ars a Ruclear/ Cheaical Environment IE	es in (83)	Cookined Ares in U.S. Aray H a Ruclear/ Coobat D Chemical Gevelopents N Environment Commanu [83]	asty Attack + ay Befense + tight Befense + based on ave. ovement times)	.11	-tey prohleas noted were addility & firepower degradation	-principle stressors were breathing load of mask, heat stress an inability to satisfy personal needs due to encopsulation	-test conduct was weak -usability of data is extremely limited, best information obtained from general observations	<ul> <li>test attempted to measure a vide variety of performance measures within these and c<sup>th</sup>er major misions - degradation values shown here came from [75]</li> </ul>

- 4. Task Time Variability. Although not reflected in Tables 2-6 and 2-7, a general review of field test data indicates occasional MOPP task times much higher than the average. Although this could sometimes be attributed to differences between subjects, the occurance of this phenomena in different trials for the same subject tends to support the conclusion that MOPP tasks times were more variable than unencumbered task times, although not conclusively supported.
- 5. Video Tape Usage. In comparison to earlier testing efforts, a significant number of tests were filmed for later analysis. If this trend continues, the quality and quantity of data available for future analysis may improve.

In concluding this section, it should be noted that the data base used for this research was obtained from a field test jointly sponsored by the Ballistic Research Laboratory and Dugway Proving Ground. This test, entitled "Maintenance Operations in Mission Oriented Protective Posture Level IV (MOPP IV)" [85] will be discussed in the next chapter in conjunction with the data analysis.

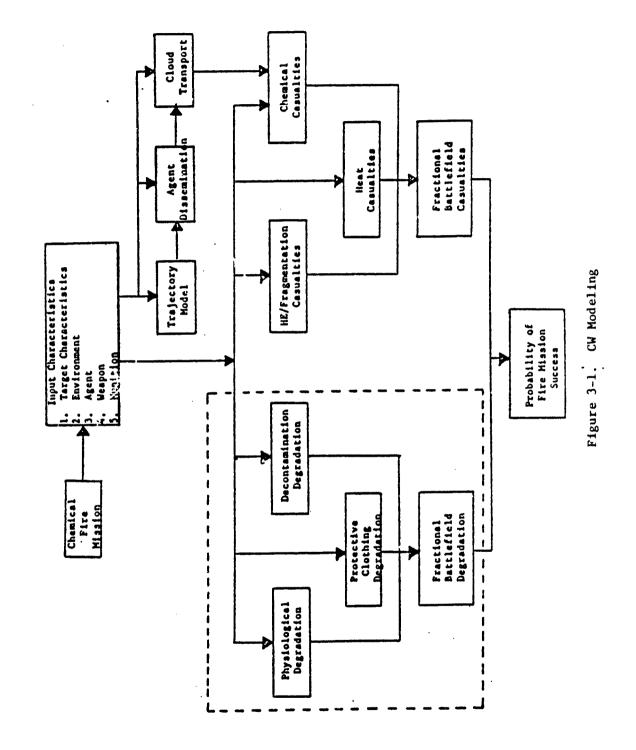
## CHAPTER III

#### MODELING OF PERFORMANCE DEGRADATION

#### Overview

As highlighted in the introductory chapter, the modeling and simulation of performance degradation plays a key role in the development of combat doctrine, training and equipment. A review of chemical threat/target vulnerability models indicates that the area of personnel degradation, represented by the area within the dotted line in Figure 3-1, has not been extensively developed. Many of the combat models designed to include CW have tended to concentrate on the simulation of chemical agent behavior and casualty prediction. A closer look at those models which do simulate performance degradation indicates very rudimentary approach, often concentrating heavily upon the prediction of heat casualties and modification of work/rest rates to compensate for environmental and mission constraints. The mechanical degradation that results from the protective ensemble itself has been largely ignored.

The following sections provide a brief review of three models which are specifically designed to incorporate chemical degradation effects into combat simulations. These three models represent the most comprehensive methodologies for describing the mechanical degradation due to chemical protective clothing that were found during the literature search. However, it must be noted that several classified models are known to exist and were not available for analysis.



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#### Personnel Degradation Model

The purpose of the Personnel Degradation Model [23], PDGRAM, is to assess an individual's ability to perform his tactical mission when engaged in chemical warfare. The method of assessment involves dividing the soldier's task into several different skills, calculating the efficiency level for each skill, then combining the skill levels into an overall efficiency factor.

PDGRAM calculates a value for each of five skills as a function of the environmental conditions, training, protective posture, and the fatigue of the unit. The five skills are denoted as visual, manual dexterity, aural, mental (a measure of psychological well being), and the work-rest ratio. Actually, two values are broken out for each skill, an efficiency related to effects of the protective posture and an efficiency related to chemical contamination received by the unit. The overall skill factor is a product of these two levels.

The five skill efficiency levels are used to calculate three factors; fire power, mobility, and C3 (command, control, and communications). The three factors are, in turn, combined to produce the unit efficiency. This is done by computing a weighted average of the three factors. The weights are assigned as input parameters and represent the relative importance of each factor to the unit's performance of its tactical objective. Output from PDGRAM includes the average skill efficiency level for each skill, the factor values for firepower, mobility and C3 and the overall unit efficiency.

Model limitations center around the formulation of skill efficiency levels. In general terms, the formulas used are an attempt to

account for factors that affect skill efficiency in a single equation. The factors incorporated are known to have an effect in a qualitative sense but a reliable data base is not available to support quantitative As a result, skill paramters were estimated based on formulation. input from three field tests conducted during the 1969 to 1976 time frame. The relative efficiencies for soldiers in full MOPP used in PDGRAM are shown in Figure 3-2. Although the reports describing these tests were classified and could not be reviewed, the applicability of the outdated doctrine and equipment employed in these experiments is In terms of mechanical degradation due to protective questionable. clothing, PDGRAM is limited in that only one factor is used to describe this source of degradation. Therefore, this model does not differentiate between a task which requires a high degree of fine finger dexterity from another task involving only gross body movement. However, beyond those limitations discussed, PDGRAM represents one of the first comprehensive approaches to describing the key factors which contribute to performance degradation.

> MANUAL: 70% VISUAL: 45% AURAL: 80% MENTAL: 93%

Figure 3-2. PDGRAM Skill Efficiency at MOPP IV

#### Multiple Aggregated Groups Integrated Conceptually

The Multiple Aggregated Groups Integrated Conceptually (MAGIC) methodology [22] provides a means of incorporating task-time degradation of maintenance tasks into the U.S. Air Force's Chemical Warfare Theater Simulation Airbase Resources (CWTSAR) model. CWTSAR traces individual pieces of equipment and personnel in an even simulation designed to evaluate the effectiveness of critical airbase operations in different threat scenarios. As input to CWTSAR, MAGIC is unique among degradation models in that it breaks down key tasks, identified by Work Unit Codes (WUC), into major skill areas. Five skill areas were selected as representative of most aircraft maintenance tasks; mechanical, electrical, pneudraulics, structural and buildup/tear down. Given this breakdown, the percentage each skill contributes to task accomplishment is then estimated by qualified maintenance personnel.

Within a given personnel skill area, the physical ability requirements for completing the task are then evaluated. Exertion, dexterity, accessibility and visual factors for each skill are subjectively evaluated on a scale of one to three, representing increasing demand for a given factor. Using the procedure shown in Table 3-1, individual demand factor ratings are summed for each skill (minimum of 4, maximum of 12). This provides an overall demand level which is used to determine the degradation factor associated with that skill.

Using field data, a scatterplot of reported degradations for events within a skill area was constructed and a scale of 4 to 12 was superimposed for assessing skill degradation (see Figure 3-3). Given a

WUC = 13B MAIN LANDING GEAR	STRUCTURAL	ELECTRICAL	MECHANICAL	PNEU- DRAULICS	BUILD UP TEAR DOWN
EXERTION	2	3	3	2	3
DEXTERITY	3	2	2	3	2
ACCESSIBILITY	1	2	1	2	2
VISION	1	1	2	2	2
TOTAL COLUMN DEMAND	7	7	8	9	8
DEGRAD. FACTOR *	1.25	1.25	1.50	1.50	1.75
COLUMN Z OF WUC	10	10	45	20	15
COLUMN CONTRIBUTION	.125	.125	.675	.300	.262

Table 3-1. Sample Task Analysis with MAGIC

TOTAL DEGRADATION = .125 + .125 + .675 + .300 + .262 = 1.478

\*See Figure 3-3

degradation factor and relative contribution for each skill area, a weighted average is then used to compute the overall degradation factor associated with a particular WUC. This degradation factor, as defined here, is the factor by which one multiplies the normal unencumbered task time by to obtain the time required in MOPP.

MAGIC is primarily limited by the data base it is designed to utilize and by the underlying assumption that subtasks within a given skill area share common characteristics which differentiate their degradation from the degradation associated with the other skills. This particular skill breakdown (mechanical, electrical, etc.) was

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STRUCTURAL  $\frac{5}{1.0} \quad \frac{6}{1.25} \quad \frac{8}{1.50} \quad \frac{9}{1.50} \quad \frac{11}{2.0}$ TOTAL DEMAND DEGRAD. FACTOR ELECTRICAL  $\frac{5 \quad 6 \quad 7}{1.25} \qquad \frac{8 \quad 9}{1.50} \qquad \frac{10 \quad 11}{1.75}$ TOTAL DEMAND  $\frac{12}{2.0}$ DEGRAD. FACTOR MECHANICAL  $\frac{4}{1.0} \quad \frac{5}{1.25} \quad \frac{8}{1.50} \quad \frac{9}{1.50} \quad \frac{10}{1.50}$ TOTAL DEMAND  $\frac{11}{1.75}$ DEGRAD. FACTOR PNEUDRAULICS <u>7 8 9</u> 1,50 TOTAL DEMAND 5 10 11 12 6\_\_\_\_ DEGRAD. FACTOR BUILDUP/TEARDOWN TOTAL DEMAND  $\frac{4}{1.0} \quad \frac{6}{1.50} \quad \frac{8}{1.75} \quad \frac{9}{1.75} \quad \frac{11}{2.0}$ DEGRAD. FACTOR

Figure 3-3. Degradation Factor Scales.

selected because of its compatibility with the existing Air Force Logistics Command (LCOM) data base, which maintains repair records for these categories. The advantages for Air Force use are obvious but application to other, non-aviation repair tasks may be limited. In addition, no theoretical evidence was given to support the assumption that such a functional breakdown captures the majority of degradation associated with a given task. However, the overall approach is intuitively attractive and initial results with this relatively new methodology have been reasonably accurate.

## **BRL Chemical Protection Degradation Model**

The Ballistic Research Laboratory (BRL) recognized a need for a methodology which could provide a quantitative assessment of degraded effectiveness due to MOPP as input to their Army Unit Resiliency Analysis (AURA) model. As described by Klopcic and Roach [47], AURA is ". . an amalgamation of analysis techniques, algorithms and data sources gathered from the laboratories that specialize in the various areas which impact upon the resiliency of a military unit."

The creators of this model have attempted to adapt state-of-theart modules into a single model which will evaluate unit effectiveness in a variety of threat environments, including chemical warfare. AURA describes a unit both physically, in terms of its organic equipment and personnel, and functionally by explicitly describing the tasks that are required to accomplish unit missions and the relationships between these tasks.

As with PDGRAM, the BRL degradation model [14] is based on the premise that the ability to perform a task in MOPP is dependent upon the demand for certain physiological factors. Seven such factors were identified as defined in Figure 3-4. It is assumed that these factors are independent of each other to the extent that the use of one factor does not imply the use of any other.

In developing a MOPP degradation algorithm, Bauldauf and Klopcic identified four characteristics of the problem which should be captured by the mathematical behavior of the algorithm [21] as follows:

 If any one or more factors is completely degraded, the job is completely degraded.

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NEAR VISUAL ACUITY	-	ability to see in the near range of vision and detect fine detail
FAR VISUAL ACUITY	-	ability to detect, recognize and discern size and movement of objects in the far range of vision
AURAL/ORAL	-	ability to understand communication received by the ear and to send communications by voice
MANUAL DEXTERITY	-	ability to perform fine motor skills involving the hands and fingers only
MOBILITY ENCUMBRANCE	-	ability to perform gross motor skills such as walking, bending and other non-dexterious body movements
PSYCHOLOGICAL FACTORS	; -	ability to concentrate on assigned tasks as affected by the confining and isolating nature of protective clothing

HEAT BUILDUP - amount of energy per unit time an individual can expend at a given MOPP level and temperature without risk of becoming a heat casualty

Figure 3-4. BRL Degradation Factors

- 2. If no factor is degraded, the job is not degraded.
- The job degradation is at least as severe as the most degraded factor.
- There is a tendency for automatic compensation. By compensating for factor A one automatically has partially compensated for factor B.

The mathematical formulation of the BRL degradation algorithm is based on two variables, Demand and Degraded Ability. Demand,  $DM_{JI}$ , for physiological factor I in job J is defined as

$$DM_{JI} = \frac{\text{Rate of Performance of I for 100% in Job J}}{\text{Maximum Rate of Performance of I}}$$
(1)

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In other words, DM<sub>JI</sub> provides an estimate of how difficult the task is based on what is needed to achieve the desired results compared to the maximum possible application of that physiologicl factor. If the expected rate of performance is fairly low in comparison to the maximum possible, the additional time required when performing in MOPP can be reduced or eliminated by increasing performance rate (without loss of accuracy).

Degraded Ability,  $DA_{IM}(t)$ , to perform physiological factor I in MOPP M at temperature t is defined as

$$DA_{IM}(t) = \frac{Rate of Performance in MOPP}{Normal Rate of Performance (unencumbered)}$$

Using a variety of data sources ranging from field tests to laboratory studies, a matrix of degraded abilities was developed as shown in Table 3-2. A value of 1.0 indicates no degradation while a value of 0 would indicate complete degradation (e.g. task could not be accomplished in MOPP).

Given appropriate values of  $DM_{JI}$  and  $DA_{IM}(t)$ , the degradation factor for job J due to physiological factor I in MOPP M at temperature t is defined by

$$F_{JIM}(t) = \begin{cases} 0 & : DA_{IM}(T) > DM_{JI} \\ \frac{DM_{JI} - DA_{IM}(t)}{DM_{JI}} & : DA_{IM}(t) < DM_{JI} \end{cases}$$
(3)

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PHYSIOLOGICAL FACTOR	0	I	MOPP LEVEL II	III	IV
Near Visual Acuity	1.0	1.0	1.0	0.5	0.4
Far Visual Acuity	1.0	1.0	1.0	0.4	0.3
Oral/Aural	1.0	1.0	1.0	0.5	0.3
Manual Dexterity	1.0	1.0	1.0	1.0	0.3
Psychological	1.0	.95	.90	.85	.80
Mobility Encumbrance	1.0	0.9	0.6	0.5	0.5
Heat Buildup O°C	1.0	1.0	1.0	1.0	1.0
10°C	1.0	0.9	0.9	0.9	0.9
20°C	1.0	0.9	0.9	0.7	0.6
30°C (low/high humid)	1/.9	.8/.65	.8/.65	.7/.55	.6/.4
40°C (low/high humid)	8/.3	.5/.15	.5/.15	.4/.10	.3/.05

Table 3-2. Degraded Ability Matrix

As can be seen,  $F_{JIM}$  is a function which is zero when no degradation exists and rises to one as ability goes to zero. The degradation factors of each physiological area are ordered from largest to smallest and then combined to obtain an overall degraded effectiveness for the job. By designating the reordered factors as

 $F_{JKM}(t) = F_{J1M} > F_{J2M} > \dots F_{JKM} > \dots F_{JNM}$ (4)

the Degraded Effectiveness,  $ED_{JM}(t)$ , can then be given by

$$ED_{JM}(t) = \prod_{K=1}^{N} \left(1 - F_{JKM}^{K}(t)\right)$$
(5)

As noted by Bauldauf and Klopcic [14], any increasing function of K which is always greater than one could be used as the exponent of  $F_{JKM}$  and still satisfy the desired characteristics. However, this particular function was selected based on its agreement with available data.

As with PDGRAM, the limited data base from which to draw reliable degraded abilities currently restricts the application of the BRL methodology. Judging from the numerical values of near vision, manual dexterity and mobility encumbrance in the degraded ability matrix, it appears that mechanical degradation may be overestimated in this model. In addition, the ability to separate the near visual component from manual operations, in order to obtain two distinct degraded abilities, is questionable. A further contributor to overestimation is contained in the mathematical algorithm. Specifically, the BRL model does not differentiate between the relative contribution each physiological factor makes to task accomplishment. For example, a task in which 70 percent of the total task time is spent on operations requiring manual dexterity is degraded by the same amount as a task which requires only 10 percent of the time be spent using manual dexterity (assuming the other physiological components are identical).

In summary, all three degradation models reviewed have the common problem of a limited data base for estimating degradation parameters. In most cases, subjective estimates or inference from a small

number of field tests was used to obtain the parameter values currently used in these models. MAGIC suffers to a lesser extent in this respect but is restricted to aircraft maintenance tasks. PDGRAM and the BRL model are generic methodologies and are somewhat similar in their physiological approach. However, for the purposes of evaluating individual tasks, the BRL model has the advantage in its ability to compensate for the effect of multiple degradation factors and account for the demand associated with them.

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#### CHAPTER IV

## DEGRADATION ANALYSIS METHODOLOGY FOR MAINTENANCE (DAMM)

#### General

In this chapter, a methodology for the analysis of maintenance task degradation will be developed. DAMM draws upon much of the information described in the two previous chapters and is designed to be compatible with the BRL degradation model. To aid in this effort, six desired characteristics were identified as shown in Figure 4-1. Where tradeoffs are necessary between these goals, justification for the approach will be discussed. The following sections will address taxonomy development, the determination of movement degradation factors and the calculation of degraded effectiveness.

- UNIDIMENSIONAL each movement class must be unique and readily identifiable.
- VALIDITY methodology must be based on relevant work measurement principles and known characteristics of performance degradation.
- CCMPATIBILITY method should be fully compatible with U.S. Army maintenance doctrine and with the BRL degradation model.
- SIMPLICITY scheme should be easy to apply and interpret.
- RELIABILITY classifications should capture the majority of tasktime degradation.
  - GENERALITY taxonomy should be applicable to a full range of maintenance tasks.

Figure 4-1. Desired Characteristics

#### Taxonomy Development

#### Task Description

To facilitate task description, it is useful to break each job down into subtasks or task elements. Karger and Bayha [44] have defined three types of task elements; constant, foreign and variable as defined in Figure 4-2. Although variable elements occur in many maintenance tasks, the necessity to establish specific degradation values for each element will require all subtasks to be treated as constant. However, the impact of this simplification will be partially addressed in the classification of task elements. Foreign elements are not pertinent to the objective at hand but could be incorporated as random events as part of a simulation model if desired.

- CONSTANT A job or task element without significant variation in its ELEMENT work content or performance time.
- FOREIGN An element with a random, usually unpredictable, frequency ELEMENT of occurrence, not part of normal method.
- VARIABLE An element whose normal time varies significantly from ELEMENT cycle to cycle as a function of one or more job variables.

Figure 4-2. Task Elements

For Army maintenance tasks, technical manuals (TN) provide the logical vehicle for job breakdown. Using a TM listing of task steps, a job can be readily described as a sequence of relatively short, easily identifiable elements. Of particular interest in degradation analysis, TMs provide insight as to what is handled and how it is handled. The size and shape of most components can be determined from illustrations and the tools required for assembly/disassembly are identified. However, it will be necessary to further subdivide TM steps to distinguish starting an operation with the fingers from completing it with a hand tool. The importance of this modification will be come apparent in the following sections.

#### Classification of Task Elements

<u>General</u>. Of the seven degradation factors identified for use in the BRL model, the effects associated with manual dexterity, mobility and near vision are directly applicable to mechanical degradation of maintenance tasks. These three factors differ from task to task in their impact upon task time and will be the focus of further research. Although aural/oral capability is sometimes required for maintenance operations involving teams, the close proximity of work rarely causes this factor to be of significance. Since far vision is not applicable in repair tasks, only psychological factors and heat stress remain as possible sources of degradation. As mentioned previously, heat stress is largely a function of climatic conditions and work load, both of which are assumed to be of limited impact for relatively short, anerobic tasks performed at moderate temperatures.

<u>Assumptions</u>. Before proceeding with a description of the proposed taxonomy, it is appropriate to state those assumptions required in the development of movement categories for task elements.

 MOPP degradation is related to specific body movements which are characteristic of a given task element.

- The percentage of total task time that a movement category requires without protective clothing is different from that in MOPP.
- 3. Although the order of task element accomplishment can differ, the procedures used are standardized and relatively insensitive to protective posture changes.

The third assumption warrants some additional explanation. The method of task accomplishment is often a function of training. Barnes [13] noted that "If a careful analysis were made of an operation, it would generally be found that a skilled person uses a different method from the one used when he or she was less skilled on the job." As a result, this assumption implies that a plateau of task learning has been achieved. In addition, foreign elements associated with incorrect procedures or the use of unauthorized tools are not covered in this methodology.

The following sections describe the development of a taxonomy for maintenance task analysis, as depicted in Figure 4-3. Each level of classification, indicated by the vertical dotted lines, will be described and supported in the following sections.

### Element Type

In classifying task elements by type, it is necessary to consider the characteristics most often associated with maintenance tasks. Typically, repair jobs involve the removal and installation of components through a series of manual operations. Although this type of breakdown will not account for all manual motions applicable to

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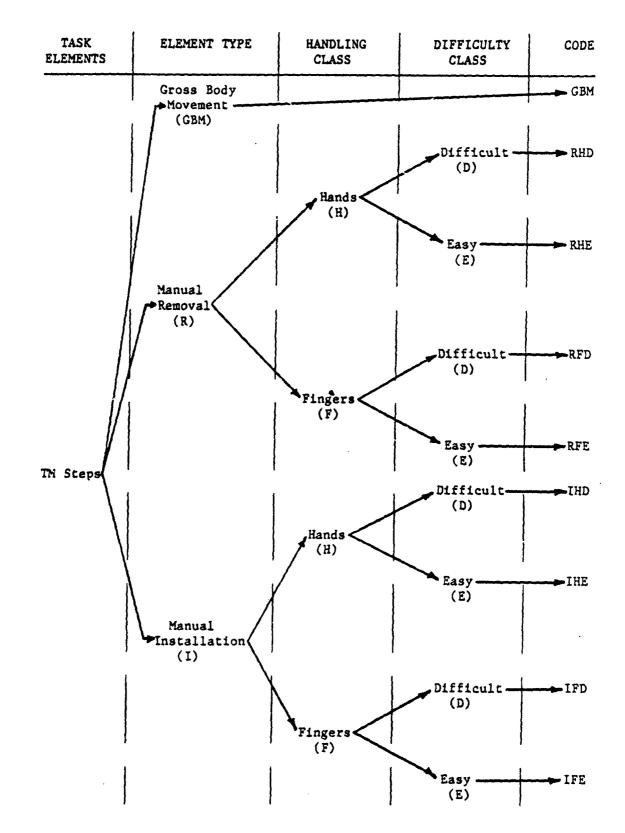


Figure 4-3. Taxonomy for Maintenance Task Analysis

maintenance tasks, the overall goal is to account for the majority of task-time degradation not the total task time. As described earlier, Data Block Synthesis differentiates task elements in this manner.

The decision to describe task elements according to their assembly or disassembly purpose is based on several observations which are essential to degradation issues. The contribution of near visual requirements to manual dexterity operations, as required by the current BRL methodology, is difficult to determine when two separate degradation factors are used. However, removal and installation classifications can help distinguish between those manual motions which are largely guided by near vision and those that are not. Installation task elements involve finger/hand and eye coordination in a blending of movements to align, orient or engage parts. In work measurement terminology, this is typically referred to as a positioning requirement [44]. It is assumed that need for visual acuity is greater for assembly tasks and that there is a significant difference in the MOPP degradation between installation and removal operations. The results of the Fennsylvania Assembly and Disassembly tests, as shown in Figure 2-21, support this assumption. It should also be noted that positioning of components and tools are critical to many assembly tasks and work measurement studies have found larger time variation in task elements of this type [40].

Recognition that the demand for vision in directing physical movement should not be accounted for separately is consistent with common work measurement techniques. According to Karger and Bayha [44],

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Eye time is allowed only when it occurs during a complete lapse of other operator motions or limits out other simultaneous motions, with the specific provision that the eye motions in question are necessary for the worker to complete his task or before the next manual motion can be performed.

Task elements which typically fall into such a category would involve the perception of data from measuring devices (gauges, rulers, etc.) and reading printed instructions. However, these task elements have not been shown to be degraded at moderate temperatures and work rates (e.g. mask lenses not subject to fogging).

In addition to removal and installation operations, maintenance tasks occasionally require what will be termed gross body movement. As an operational definition, gross body movement will refer to those body, leg and foot motions which are used either to locate the hands and arms to perform or directly perform the majority of a task element. The latter portion of this definition allows for the situation in which control of an item is exercised by the large body muscles. Gross motions are often required to gain access to a piece of equipment or to manipulate large, heavy objects. Such movements are typically aggregated in most work measurement techniques and are normally affected by fewer variables than manual motions [44].

It should be noted that gross body motions that are performed simultaneously with manual motions are considered to be "limited out." If gross body motions overlap manual motions, the manual assembly or disassembly operation will be considered as the one causing the greatest amount of time degradation, or the limiting element type. This approach represents an adaptation of the limiting principle used in

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most work measurement techniques [44]. Fortunately, such simultaneous motions have be found infrequently in maintenance tasks [86].

### Handling Classification

Work classification/measurement techniques oriented toward maintenance tasks are typically based on what items are handled and how they are handled. MEK and Data Block Synthesis are good examples of this approach. Based on the large demand for manual dexterity in such tasks and the significant degradation associated with it, a finer breakdown of assembly and disassembly tasks was deemed appropriate. Because of the relative ease of differentiating between parts/tools handling using the hands from those requiring finger control, a handling classification approach based on this breakdown appeared logical. More importantly, many of the reports on human performance, as discussed in Chapter II, indicated a significant amount of degradation associated with fine finger dexterity as compared to hand manipulation. Included in either handling class are those hand and arm motions necessary to gain control of a component or tool and to use it for a given operation. Replacement of a tool or component, if required, is also included in the handling of an item.

<u>Hand Dexterity</u>. This handling class refers to those objects that can be grasped and controlled by simple closure of the fingers and hand/arm movements. As shown in Figure 4-4, the initial grasping of an item in this category does not require fine finger dexterity. Hand manipulation involves objects large enough to be held in the palm of the hand with minimal reliance on the fingers for grasping, positioning

and use. For repair tasks, hand activity is often found in elements requiring the loosening or tightening of a component fastener with a tool such as a large wrench or hammer.

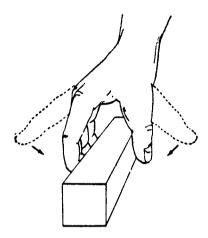


Figure 4-4. Handling Class: Hand

Hand manipulation can be accomplished with one or both hands. However, the majority of maintenance operations involve directing a component or tool to a fixed destination [45]. As such, one hand typically dominates the action while the other is used to hold or steady the item involved. For this reason and for ease of application, this taxonomy will not distinguish between two-handed and one-handed operations. Inherent in this approach is the simplifying assumption that there is no significant difference between degradations associated with either type of movement. As with overlapping element types, simultaneous hand movements are considered to be limited out by the dominant hand.

<u>Finger Dexterity</u>. Handling an object with the fingers implies that active use of two or more fingers is required to gain control and

use an object. As illustrated in Figure 4-5, an item of small size or a thin object which lies flat on a supporting surface requires accurate control and fine finger manipulation to grasp and use. However, it should be noted that while the size and shape of the object is a key variable which helps to determine how an object is handled, the primary criteria for specifying either hand or finger handling lies in how the object is used. For example, picking up a screwdriver could be considered a hand dexterity task element. However, except for the initial loosening of a screw, a screwdriver is usually manipulated by the fingers, particularly if the screw is fairly long. The analyst using this taxonomy would have to make a subjective judgement based on work content in order to classify such borderline cases. The sensitivicy of the taxonomy to such judgement calls will be discussed in a later section.

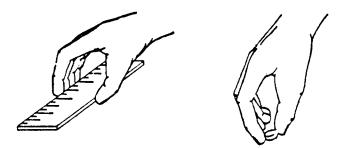


Figure 4-5. Handling Class: Fingers

As with the hand classification, finger manipulation can involve both hands. Again, the use of a screwdriver is a good example. However, based on direct observation of maintenance tasks being performed, it appears that finger use tends to alternate from hand to hand. This

poses a potential problem with respect to task-time degradation of jobs requiring finger manipulation of a small item. Because of the bulk of the gloves, which restricts the ability to maintain two-hand contact in close proximity to each other, the degradation associated with one and two-hand finger manipulation may differ. However, no experimental evidence exists to support this conjecture. As such, no distinction will be made between one and two-hand use.

### Difficulty Classification

The lowest level of task element classification is based on the premise that a task which is difficult to accomplish when unencumbered will be more highly degraded when protective clothing is required than an easier task. In order for this approach to be feasible, the method used to establish task element difficulty must relate well to movements that are highly degraded. Bailey and Presgrave [10] identified four characteristics which influence task difficulty; force, visual control, precision, and distance. For degradation analysis, the first three are of primary interest. Except for very small items, the amount of angular force that can be applied to an object can actually increase when rubber gloves are used. However, there is little reason to expect that other types of force are affected by the use of protective clothing at moderate work rates. There is ample evidence that visual control and precision can have a major impact upon task-time degradation, particularly for fine finger manipulation. In particular, MAGIC was specifically designed to account for the level of demand associated with task element characteristics. It is interesting to note that three of the

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four demand factors used in MAGIC, namely dexterity, accessability and visual requirements, relate to visual control and precision.

Levels of Difficulty. Given this background, two difficulty classifications were selected. A "difficult" task element is characterized by an operation which involves removal or installation (either by hands or fingers) of an item having a fine likage or matchup with another component. This can include the use of a tool which requires precise positioning be maintained (e.g. spanner wrench, screwdriver) or the mating of two components which involve a high degree of manual dexterity for careful alignment or orientation. A task element can also be classified as difficult due to restricted vision or access involved with an operation. Specifically, a job can be highly degraded if the mechanic cannot adequately see or gain proper access to the components involved, even for relatively coarse linkages. This is an explicit recognition of problems associated with the bulk of the mask and overgarment, which restricts access, and the loss of tactile sense due to glove wear. Additionally, correction or repositioning time has been noted as being highly degraded in MOPP. A task component which does not exhibit such characteristics would be classified as "easy."

Task elements which are "difficult" often involve the handling of small screws or nuts which typically have fine linkages and are difficult to manipulate. Although an exact break point in this case cannot be empirically established, available references and observations suggest that small items less than 1/4" × 1/4" and thin items less than 1/8" should be classified as difficult to handle [66,76,81].

From another standpoint, handling small items with the fingers also adds to visual obstruction, particularly when bulky gloves are worn.

<u>Subjectivity</u>. Unlike the other levels of this taxonomy, the difficulty classification is largely subjective and depends upon the experience of the task analyst. Although some subjectivity is associated with all highly aggregated work classification/measurement techniques, it was hoped that limiting the number of difficulty classes would simplify this decision. In addition, maintaining difficulty classification consistency between removal and installation of the same item can assist in this decision. For example, if a task element is classified as difficult for installation, it should also be classified as difficult for removal unless the procedures are significantly different. This issue will be addressed further in the demonstration and evaluation of this methodology.

## Alternative Approach

Obviously, certain tradeoffs had to be made in terms of taxonomy accuracy and simplicity. Of particular concern was the number of movement categories associated with the taxonomy (taxonomy level). As discussed previously, a more detailed approach has the advantage of increased accuracy and applicability but sacrifices case of use. In this research, the taxonomy level was dictated by the known characteristics of MOPP degradation and the need to establish a proportional breakdown of movement category contributions to total task time without formal testing.

As an example, an alternate classification method was originally attempted using a modified Data Block Synthesis approach. Using a primary classification of threaded and non-threaded fastening and gross body movement, two different tasks were classified according to the method of handling (fingers, one hand or two hands) and further broken down as aided (performed with tool) or unsided. The resulting taxonomy had 14 different classifications. In addition to being difficult to apply, little experimental evidence was found to support the assumption that the degradation associated with threaded fasteners was substantially different from non-threaded fasteners. Using available data, little significant difference was noted between degradation factors for most classes. The failure of the system to account for significant differences between positioning requirements for installation versus removal could have been a major factor in this result.

#### Decision Model

To assist in the application of this taxonomy for maintenance task analysis, a decision model was developed. This model, shown in Figure 4-6, is a consolidation of many of the ideas presented in this section. To aid in the interpretation of some of the terms used in this model, selected definitions are provided in Figure 4-7. The general approach is as follows:

 Using the appropriate technical manual, divide the job into a distinct series of steps (task elements). Task elements which involve both manual starting/removal and tightening

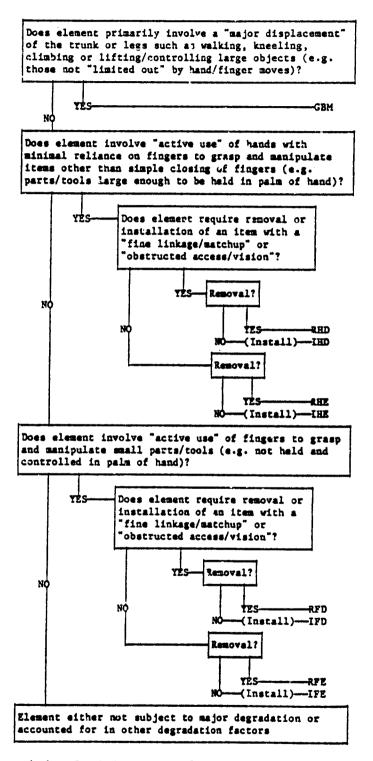


Figure 4-6. Decision Model for Mechanical Degradation

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- MAJOR DISPLACEMENT Refers to full body movements which involve more than two seconds to perform and are required to complete the task (unavoidable). For example, bending, turning or stepping toward a location to pick up or set down a tool is not considered a major displacement and is "limited out" by subsequent use of the tool.
- LIMITED OUT Degradation associated with body assisted manual motion is considerd to be limited by the manual dexterity requirement rather than the gross body movement.
- ACTIVE USE Application of pressure sufficient to gain control of a part/tool with hands or fingers requiring little use of trunk or leg muscles.
- OBSTRUCTED Difficulty experienced in viewing or touching ACCESS/VISION items being removed or installed. Access and vision can be obstructed by the bulk of protective clothing when in confined spaces or due to the small size of objects being handled (e.g. items less than 1/4" held in fingers cannot be easily viewed or controlled when wearing gloves).
- FINE Accurate positioning is required for aligning/ MATCH UP/LINKAGE orienting two or more objects for the purpose of fastening or mating them together (e.g. fine threads, small clearances, tools which are difficult to position and use).

Figure 4-7. Definition of Terms

or loosening with a tool should be listed as separate elements.

Based on the parts or tools to be handled and the task element description, classify each element using the decision model. Adjacent task steps that receive the same movement classification can be combined to facilitate analysis.

The remaining actions necessary to obtain an estimate of degradation for a given task will be described in the following sections.

### Movement Degradation Factors

In order to establish the level of degradation for a given maintenance task, degradation factors for each movement class must be estimated. Ideally, a large cross-section of repair tasks should be classified according to the proposed taxonomy and the degradation for each movement class determined from field test data. Unfortunately, there are no degradation data bases of sufficient detail to support an approach of this nature. However, it is possible to use video tapes of MOPP degradation tests to obtain the data required. The following sections will demonstrate a possible approach to accomplishing this goal.

# DO-49 Maintenance Operations Test

As a result of the need for personnel degradation data, a portion of an extensive Department of Defense study program, called DO-49, was directed at quantifying the effect of MOPP IV on the performance of selected military tasks. Conducted by Dugway Proving Ground with the participation of the U.S. Army Ballistic Research Laboratory's Vulnerability/Lethality Division, this program includes five specific MOPP IV programs, with emphasis on operations in cold, moderate and hot temperatures as shown in Figure 4-8.

The maintenance operations test [85], conducted during April and May 1984, at moderate temperatures (39-68F), was the first of these

- MAINTENANCE OPERATIONS
- ARMOR OPERATIONS
- SIGNAL OPERATIONS
- MISSILE OPERATIONS
- NIGHT RECONNAISSANCE OPERATIONS

Figure 4-8. DO-49 MOPP IV Programs

investigative efforts. Video tapes from this test provided an excellent vehicle for analysis. Seven maintenance oriented tasks (Figure 4-9), representing a wide range of physiological demands on the individual soldier, were tested in Battle Dress Uniform (BDU) and in full protective posture (MOPP IV). Five teams/subjects were used for each task but the number of replications for each level of protection varied from one to eight depending upon the length of the job. Each task was divided into several events (an aggregation of task elements) and the time to complete each event was recorded. The schedule of treatments

> Remove/Replace M60A3 Power Pack Remove/Replace M60A3 Transmission M109 Breech Block Repair M60A3 Vehicle Recovery M60 Machine Gun Repair M901 ITV Traverse Mechanism Repair FADAC Circuit Board Repair

Figure 4-9. Maintenance Operations Tasks

(e.g. BDU and MOPP) was randomized. It is important to note that the individuals used in the test were trained in the appropriate Military Occupational Specialty (MOS) but were not provided the opportunity to perform the task prior to being tested for record.

Because of the wide variation of tasks and replications involved, it was necessary to select those tasks which could provide reasonably reliable data based on the criteria listed in Figure 4-10. Of

#### MINIMIZE TASK LEARNING EFFECTS

- use trials in which subject/team already performed the task at least twice (in MOPP or RDU)

# GOOD VIDEO TAPE QUALITY

- consistent camera angles from trial to trial
- sufficient picture detail to observe manual motions

## MINIMIZE GROUP INTERACTION EFFECTS

- individual tasks preferred
- two-man tasks which consist primarily of sequential steps performed by one individual with assistance from the other team member are acceptable

#### AFPROPRIATE LEVEL OF MAINTENANCE

- unit or intermediate direct support maintenance only

#### CONSISTENT EXPERIMENTAL PROCEDURES

- procedures used to perform task consistent from trial to trial
- Experimental conditions the same for all trials

Figure 4-10. Task Selection Criteria

particular concern was the need to minimize learning effects and the ability to closely observe the manual operations being performed by the same person in each protective posture. Using this criteria, two tasks ware found to have sufficient replications and good enough video quality to pport analysis; M109 Breech Block Repair and the M60 Machine Gun Repair. A third task, the M901 ITV Traverse Mechanism Repair, met most of the criteria but the video tape did not provide sufficient detail for direct inalysis. However, this task provided sufficient information for methodology demonstration and evaluation as will be discussed in the next chapter.

<u>M109 Breech Block Repair</u>. This task involved the removal and replacement of the breech block from a M109 Self-Propelled Howitzer (155mm artillery system). Although a two-man crew was used for this task, only the actual removal and subsequent replacement of the breech block itself required two individuals (2 out of 25 task elements). The remainder of the task was performed by one individual with the assistance of the other.

This repair job involved a wide range of physical activity ranging from gross body movement (GBM) to the precise removal/installation of components requiring fine finger dexterity (RFD and IFD). A detailed description of the steps involved in this task, obtained from the appropriate TM [7], is provided in Appendix B. Figure 4-11 shows a task element being performed in MOPP IV.

<u>M60 Machine Gun Repair</u>. This one-man task simulates the field repair of the 7.62 MM machine gun found in virtually all Army combat

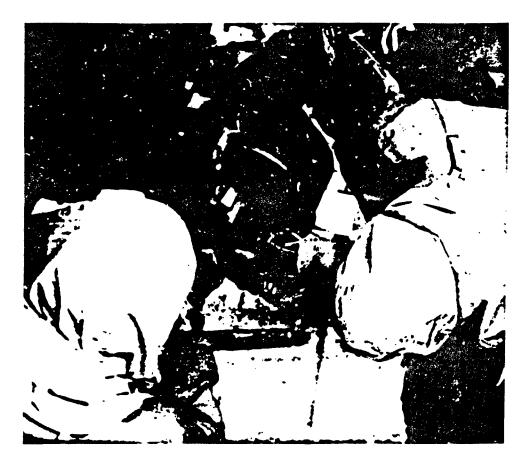


Figure 4-11. M109 Breech Block Repair in MOPP IV.

units. The procedure used for this job can be performed by the operator of the weapon and requires no specialized maintenance skill other than those specified in the operator's TM [6].

The task requires varying degrees of manual and fine finger dexerity but does not involve gross body movement. The assembly of the trigger group, which requires the alignment of several small parts, is a particularly difficult task element (see Figure 4-12). A full task description is provided in Appendix C.

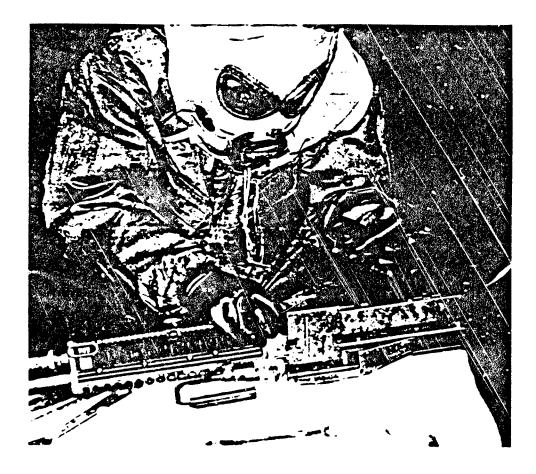


Figure 4-12. M60 Machine Gun Repair in MOP? IV.

# Task Analysis

Using the appropriate technical manual, some basic knowledge of the task gained from an initial review of the video tapes and the proposed task taxonomy, each job was divided into task elements with a specific movement code. As recommended by Regalbuto [66], both audio and visual cues were used to assist in establishing the start and stop points for task elements. Task analysis data sheets, Figures 4-13 and 4-14, were developed for each task to be reviewed.

والمراجع والمراجع والمراجع فالمراجع فالمراجع المراجع

ELEMENT	CODE	ELEMENT DESCRIPTION	PARTS/TOOL HANDLED	BODY TIME		ENOVE		KS ALL		146	REMARKS
NC.					DIFF	TIME	AIFF	TIME	F	<u>d</u> :	
101	NFE	Reason Firing Hechanism	Firing Hechanise								
102	RHE	Reseve Catch Plate & Spring	Plate & Spring Hammer						Γ		
103	Mið	Loosen Adjuster	Gresent Wrench						Í		
104	RHE	Release Can Tension	Cresent Wreach						$\square$		
105	RHE	Resove Cas Dasper	Can Danper				1				
106	IFD	Secure Can	Can & Strap								
107	6 <b>3</b> 11	Open Breeck Block	Operating Handle & Block						Γ		
108	6 <b>3</b> M	Lock Breech Block	Breech Block								
109	KF D	Roosve Plunger Group	Plunger Group & 2 Screws/Screwdriver								
110	RHØ	Resove Firing Mechanise Housing	Housing Spanner Wrench								
111	HE	Reseve Obturator	Obtorator								
112	6 <b>3</b> 1	Rusove Breeck Black	Breech Block Cleaning Staff						Γ		
112	GDH	Install Breech Bleck	Breech Block Cleaning Staff	, - <u></u>					Γ		
114	INE	Install Osturator	Obturator						Γ		
115	160	Install Firing Mechanise Housing	Housang								
116	1H <b>0</b>	Tighten Firang Mechanise Housang	Spanner Wrench								
117	IFD	Install Plunger Group	Plunger Group & 2 Screws/Screwdriver								
110	SIM	Unlock Breech Block	Brooch Block								
119	634	Close Brewch Bleck	Breech Block								
120	IL I	Release Cae	Cae Cae Strap								
121	IHØ	Install Can Banper	Cao Saeper								
122	INE	Tighten Can Tension	Cresent Wrench								
123	150	Tighton Adjustor	Cresent Wrench								
124	INE	Install Catch Plate	Plate & Spring Namer								
125	IPL	Install Firing Mechanise	Firing Mechanise	•							

RENOVE INS ALL DIFF TIME BIFF TI

LL HANDLING TIME F d

TASK: NIOT PREECH BLOCK REPAIR

CODE ELEMENT DESCRIPTION

ELEMENT

TRIAL NURBER:

PARTS/TOOL HANDLED

BODY TIME

Figure 4-13. M109 Breech Block Task Analysis Data Sheet (Task 1)

REMARKS

ELEVENT	CODE	ELEMENT DESCRIPTION	PARTS/TOOL HANDLED	BODY TIME	1 21	BIOVE	1	STALL		NLING	REMARKS
10.				1 1	DIFF	TIME	DIFF	11 <b>4</b> 5	F	1 1	
201	the	Ulear seapon	Corring manule								
202	RHØ	Resove Barrei	Spring Detent, Laton & Barrel								
202	EHE	Loosen das Cylinder Mut	upen ind drench						Τ		
104	SFE	Resove das Cylinder Nut 1 Piston	WE & Piston								
205	ñHE	Loosen Extension	úpen Lad Wrenca	1		ĺ					
296	3FE	Pesave Estension	Ertension	1	Ì						
207	ŔĦE	Loosen Gas Cylinder Plug	ias erenca	ļ							
198	RFE	Remove Gas Cylinder Flug	flug								
209	IFE	Install Extension	Extension		1	l	1		T		
216	:4£	Tighten Extension	loep End wrench		İ	1			Ì		
211	IFE	instail das Cylinder Hut & Piston	Mut & Piston								
212	IHE	Tigatan das Cylinsor Mut	Open End Wranch								
-113	ife	Install bas Cylinder Plug	Plug	   			Ī			Γ	
:14	ine	Tigates Sas Cylinder Plug	NON AFORCD		1				1-		·
215	CH.	install Barrei	Sarrei & Laton				1		T		
216	AFE	Remove Lear Spring	Lifef Spring Screwortver						1		
:17	250	Reseve frigger Group	Tragger árous é Pan								
218	RFS	Readve Sear & Trigger	Sear, Sear Fin & Trigger								
219	IFS	Install Sear & Trigger	Sear, Sear Pin & Trigger				T		Τ		
220	IFD	install Trigger Group	frigger Group &				Ī				
21	173	Instail Leaf Soring	Lear Spring Screweriver			1	1		T		

TASK: 160 HACHINE BUI REPAIR

TRIAL NUMBER:

Figure 4-14. M60 Machine Gun Task Analysis Data Sheet (Task 2)

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In conducting the actual time-line analysis, a repetitive timing approach was used [44]. This approach, commonly referred to as the snapback method, involves timing each individual element and reseting the stopwatch. The method has the advantage of allowing direct time recording for each time element and provides a capability to eliminate foreign elements (incorrect procedures, unnecessary actions, etc.). Timing accuracy was facilitated by the pause and rewind features available on the video cassette recorder (VCR). Practice runs for each task were conducted until timing proficiency in the range of  $\pm 1$  second was obtained. Task elements which did not have well-defined start/stop points typically required several tries to obtain a consistent time value.

During the data collection process, problems were encountered with some of the trials. In several instances, two different task elements were performed simultaneously, either by two individuals or by a single individual attempting to do different elements with each hand. Since these occurrences were relatively few in number, the simultaneous actions were timed separately and recorded as sequential events with the appropriate comment in the remarks section of the data sheet. Additional problems were noted with subject errors and pauses (e.g. waiting to be told to proceed with the next step). These occurrences were considered foreign elements and not included in the data. In the case of subject error causing a task element to be redone, the point at which the correct sequence of events resumed was used as the element time. However, it should be stressed that difficulties encountered with correct procedures are inherent in many maintenance tasks and no

attempt was made to eliminate the effect of this from the data. As a result, some task elements proved to be highly variable.

In addition to the time-line analysis, a procedural analysis was performed for each task. Specific areas of interest included the identification of procedural changes forced by the protective ensemble and the use of work arounds to facilitate task accomplisionent in MOPP.

# Descriptive Statistics

Prior to any formal analysis of movement classes, descriptive statistics were obtained on BDU and MOPP trials for both tasks using the BMDP1D (simple data description) software package [28]. To retain information concerning specific trials, case labels were assigned according to the scheme shown in Figure 4-15. A complete listing of all data and descriptive statistics for each task element are provided in Appendix D. All times are in units of seconds.

- M = Treatment Type: B = BDU, M = MOPP, $D = DECON^*$
- 2 = Team/Subject number
- 5 = Task replication number (number of times team/subject had done task)
- 2 = Treatment replication number (number of times team/subject had done task under the current treatment type

\*DECON trials were used as estimates of MOPP performance where MOPP trials were limited (thin layer of clothing used over overgarment/ gloves to detect chemical contact).

Figure 4-15. Case Labeling System

Since mean element completion times ranged from a low of 4.30 seconds to a high of 98.64 seconds, the coefficient of variation (CV) proved to be useful as a measure of element variability. It was expected that, in general, MOPP trials would have higher CV values than BDU trials and that task elements classified as "difficult" would represent the majority of this increase. A brief review of the data, as shown in Table 4-1, did not fully support these expectations. Although the more dextercus machine gun task showed an increase in variability for MOPP performance, the breech block repair job showed little change.

Fairly good consistency was noted between the variability of a given movement class between BDU and MOPP trials, particularly in the M60 task. If a task element was highly variable in BDUs, it normally showed up as highly variable in the MOPP trials as well. In addition, a comparison of movement classes indicated a few more "difficult" task

TRIAL	% of Task Elements with CV > .35	Movement Categories with CV > .35
M60 Machine Gun (BDU)	27%	RHE(3), PFE(1), IHE(1), IFD(1)
M60 Machine Gun (MOPP)	50%	RHE(3), RFE(1), 1HE(2), IFD(2), RFD(1), IFE(1)
M109 Breach Block (BDU)	24%	RHE(1), RHD(1) IHD(1), GBY(2) IFE(1)
M109 Breech Block (MOPP)	20%	RHE(2), RHD(1) IHD(1), RFD(1)

## Table 4-1. Task Time Variation

elements were reported as variable for MOPP trials than for BDU. Although neither of these observations are considered significant enough to support any strong conclusions, it does appear that the use of protective clothing may increase the variability of task times for some tasks.

## Movement Category Analysis

For the analysis of the nine movement categories established, three major objectives were identified. First, it was necessary to discover if any significant differences existed between task element degradations in the same category. Major problems in this area could indicate that the taxonomy does not establish a meaningful relationship between physiological movements and task degradation. Secondly, the analysis was to be used in highlighting inconsistencies in the taxonomy or decision model which may be contributing to problems associated with the first objective. Estimation of movement category degradation factors represents the third objective.

Regression analysis, with indicator variables representing each task element within a given movement category, was used to meet the stated objectives. This approach represents a general method of analysis of variance and provides a direct indication of the contribution of each task element to the regression, assuming the other veriables are in the model. Because the subjects performing the two tasks were not the same, it was not possible to test for subject differences. Although the small number of individuals/teams used in these two tasks could be expected to contribute to data variability, it is generally accepted that subject differences would be small given a larger sample

[44]. With recognition of this limitation, the following sections will demonstrate an approach to analyzing movement categories and obtaining the desired degradation factors.

<u>Regression Models</u>. Two linear regression models were used; a ratio model and a difference model. In the ratio model, the response variable,  $Y_{ij}$  was defined as the average BDU time for subject i and task element j divided by the average MOPP time for the same subject and task element. By defining  $Y_{ij}$  in this manner, it was hoped that some of the error associated with subject differences could be eliminated. The difference model defined the response variable as the difference between the average MOPP and BDU times for each individual and task element. This model, if deemed suitable, would have an advantage in that more is known about the distribution of the difference between two random variables than for a ratio of variables.

Nine models of each type were constructed, two for each movement class. Because there was no reason to suspect any interaction between task elements within a given class, no interaction terms were included in these models. The general ratio model:

$$Y_{ij} = \beta_0 + \beta_1 X_1 + \beta_2 X_2 + \cdots + \beta_K X_K + \epsilon$$
 (6)

where

$$Y_{ij} = \frac{\text{mean BDU time, subject i, element j (sec)}}{\text{mean MOPP time, subject i, element j (sec)}}$$
$$\beta_0 = \text{intercept}$$
$$\beta_v = \text{regression coefficients}$$

- K = number of task elements included in movement class minus one
- X<sub>K</sub> = indicator variables which identify specific task elements c = error term

is the same as the difference model except for the redefinition of the response variable. It should be noted that the number of indicator variables is one less than the number task elements included in the model. Inclusion of one variable for each task element would render the least squares normal equations unsolvable since the Kth variable would be completely determined by the first K-1 variables entered into the regression equation. The excluded task element is often referred to as the reference category [57].

To illustrate this procedure, the movement category IFE will be used. Using the task element classifications shown in Figures 4-13 and 4-14, four IFE elements are available for estimating the degradation associated with this movement class (one from Task 1, three from Task 2). Using a ratio model given by:

$$Y_{ij} = \beta_0 + \beta_1 X_1 + \beta_2 X_2 + B_3 X_3$$
(7)

each task element is defined by the variables shown in Table 4-2. In this case, task element 213 has been used as the reference category. This figure also indicates the expected degradation values for each element, given a multiple regression solution.

For illustration purposes, selected results from the IFE ratio model run are provided in Figure 4-16. With the possible exception of

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TASK ELEMENT	INDICA X1	TOR VARI	ABLES X3	PREDICTED DEGRADATION (Y')
125	1	0	0	β <sub>0</sub> + β <sub>1</sub>
209	0	1	0	$\beta_0 + \beta_2$
211	0	0	1	$\beta_0 + \beta_3$
213	0	0	0	β

#### Table 4-2. IFE Indicator Variables.

REGRESSION	TITLE	IS
IFE RATIO		

7 Y . . .0100 ALL DATA CONSIDERED AS A SINGLE GROUP STD. ERROR OF EST. .2151 MULTIPLE R .1707 NULTIPLE R-SQUARE .0291 ANALYSIS OF VARIANCE SUM OF SQUARES DF MEAN SQUARE 7 RATIO P(TAIL) .0046 .100 .9582 REGRESSION .0139 3 RESIDUAL .0463 .4627 10 STD. REG VARIABLE COEFFICIENT STD. ERROR COEFF T P(2 TAIL) TOLERANCE INTERCEPT .82324 -.193 X1 4 -.07417 .15709 -.472 . 6469 .58333 -.08605 .17563 -.191 -. 490 .6347 . 63635 12 5 -.04967 .17563 -.110 -.283 .7831 .62636 X3 6

Figure 4-16. IFE Ratio Model Results.

213, there is fairly close agreement between the degradations for each task element. In addition, the lack of any significance of regression or individual coefficient contribution leads to the conclusion that the degradation values associated with each task element included in IFE are not significantly different at the .10 level. Further analysis of the complete BMDPIR [28] IFE regression output used to obtain this data, provided in Appendix E, indicates no significant problems with the assumptions of non-constant error variance or normality and a high positive correlation between BDU and MOPP times was found as expected.

Similar analyses of the remaining ratio and difference models were performed as summarized in Table 4-3. While the ratio models did not show inconsistencies with any of the movement categories, the difference models produced a number of significant effects. On closer analysis, the task elements indicated as highly significant contributors to the regression were also the three most time consuming elements to perform. With the response variable defined as the difference between the MOPP and BDU task element times, this result is not surprising. This suggests that the ratio model is the appropriate model to use in this situation.

In conducting the residual analysis for each model, particular attention was given to the identification of possible outliers. The majority of the points that were two standard deviations or more away from the mean occurred when only one MOPP and/or BDU trial was available for a given subject. Under this circumstance, it is not unrealistic to expect an uncharacteristically low or high time value. To reduce this source of variation would involve discarding a complete

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Table	4-3.	Regression	Results
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		Ratio Model		Π	Dii	ference Model	
Code		Coefficients Significant (element #s)	Resid. Plots *		Regr. Signif. (a=.10)	Coefficients Significant (element #s)	Resid. Plots *
GBM	no	none	ok		no	none	ok
RHE	no	none	resid.		no	#103 **	ok
RHD	no	none	norm		no	none	norm
IHE	no	none	norm		yes	#122 **	ok
IHD	no	none	ok		no	none	norm
RFE	no	none	ok		no	#204,206 ***	ok
RFD	no	none	ok		no	#120,217 ***	ok
IFE	no	none	ok		no	none	ok
IFD	no	none	ok		yes	#219 **	ok
		L		L			

\* Resid = weak trend in residual plot Norm = weak normal plot **\*\*** Highly significant contributors to regression \*\*\* Would not contribute significantly at  $\alpha = .05$ 

series of MOPP and BDU trials, further reducing an already small sample Without any strong evidence that these trials were true outsize. liers, the cost of discarding this data in terms of statistical significance would likely exceed the gain in reduced variability.

In conclusion, the lack of any significant contribution of either the partial regression coefficients or the regression models a whole, seems to indicate the taxonomy succeeds in classifying task oon redeem redood redeed. Ro

elements according to their level of degradation. However, the high variability of the data makes the lack of any significant difference in task element degradation within classes a weak conclusion. To put this result in perspective, the best that can be said at this point is that no serious problems appear to exist with the taxonomy.

# Estimation of Degradation Factors

As a data consistency check, degradation factors for each category of movement were calculated in two ways. Using an average of the predicted degradations for each task element obtained from the regression output, an estimate was obtained which partially accounted for performance differences between individuals (ratio model). The alternate method, which assumes no differences between subjects, involved a simple average of all BDU task element times divided by the average of all MOPP times.

The results of these calculations are displayed in Table 4-4. For roughly 85 percent of the task elements (7 of 46), the two degradation values were within  $\pm$  .10 of each other and within  $\pm$  .05 over 60 percent of the time. This agreement was further reflected in the average degradation values for each movement class and their relative rank as shown in the table. Because the estimates obtained from the regression models have a slight advantage in terms of smaller standard deviations for the majority of movement classes, these values were selected for further analysis as described in this next section.

# Degradation Factor Analysis

While the previous section provided some insight as to the

Table 4-4. Movement Degradation Values.

NO. ELENENT CODE &	2 7	31	RF 0 74	RFE 0.4	en a	ELEN		31	GHY	붎	BBM
DESCRIPTION DEGR.				5			DESCRIPTION DEGR.	8	88.	£6.	.89
Secure Can Install F.M. Nousing Install Flunger Group Enstall Sear & Trigger Eastall Trigger Group Install Leaf Spring		· · · · ·					114 Install Outwrator 122 Tighten Can Tension 124 Install Catch Plate 218 Tighten E.C. Mut 213 Tighten E.C. Flug			876 (.823) 983 (.985) 875 (.881) 707 (.750) 705 (.760) 716 (.760)	
lastall Firing Mech. Install Extension Install G.C.Nut & Pist. Install G.C. Plug	•	.749 (.726) .737 (.736) .774 (.684) .823 (.633)				110 202	Loosen Adjustor Réaove F.M. Housing Reaove Darrel		.844 (.789) .868 (.806) .940 (.978)		
Remove Plunger Group Release Can Kemove Trigger Group Remove Sear & Trigger			.740 (.701) .727 (.679) .859 (.634) .617 (.562)			105 105 201 201 201	Remove Calch Plate Release Can Tension Remove Can Bamper Remove Obturator Clear Meanon		-	.924 (.866) .885 (.855) 1.031 (.932) .840 (.819)	
Readve Firing Nech. Readve S.C. Mut & Pist. Readve Extension				.847 (.790) .783 (.744) .845 (.791) -	•	203 205 207	Loosen G.C. Nut Loosen Extension Loosen G.C. Plug		-		
Meeuve B.L. Plug Remove Leaf Spring Tiobted F.M. Mancina				.783 (.757) .955 (.860)		12 B	Open Breech Block Lock Breech Block Keaove Breech Block				.879 (.796) .926 (.930) .854 (.831)
121 Instell Cae Baper 123 Tighten Adjustor 215 Install Barrel	. 12/1				.447 (.721) .443 (.421) .677 (.718) .591 (.658)	285	Install Breech Block Valock Kreech Block Close Breech Block				
MEAN DESRADATION Standard devlation Begradation Rank	. 6711. 655) . 0731. 099) . 1 (2)	.7711.695) .0381.047) 4	.7361.641) .0991.061) 3 (1)	11. 655) . 771(: 695) . 734(. 644) . 843(. 788) . 695(. 680) 31. 0931 . 038(. 047) . 099(. 061) . 070(. 045) . 121(. 049) 22) 4 3 (1) 6 (5) 2 (3)	. 6951. 680) . 121(. 019) 2 (3)	18 18 18 19	NEAN DEGKADATION Standarb Devlation Begradation Rank		8191.817) .8841.858) .9251.865) 1101.104) .0501.1051 .0681.047) 5 (å) 7 9 (8)	.925(.965) .088(.017) 9.48)	

Numbers in parenthesis are the sum of all BDU trials divided by the sum of all MOPP trials. Numbers prior to parenthesis are the average of degradations predicted using regression.

i.

validity within each movement category, this discussion will center on the ability to distinguish between categories. Ideally, it would be desirable to consolidate some of the categories if this could be done without significant loss of accuracy or generality. Three specific questions need to be answered here in terms of degradation.

- Is there a significant difference between handling classes (finger verses hands)?
- 2. Given an element type and handling class, is there a significant difference between difficulty classifications?
- 3. Given a handling and difficulty class, is there a substantial difference between element types (removal versus installation)?

If there was reason to expect that the distribution of the ratio of BDU to MOPP task times was normal, the answers to these questions would be easy to obtain. Unfortunately, this distribution is unknown. In an effort to account for this uncertainty, both parametric and nonparametric tests were done on the data.

<u>T-Tost</u>. If the populations associated with two movement categories can be assumed to be normal and independent, a t-test can be used to test the hypothesis:

$$H_0: \mu_1 = \mu_2$$
  
 $H_1: \mu_1 \neq \mu_2$ 

Using BMDP3D [41], two-sample t-tests, with and without the assumption of equality of variances, were made. In addition, Levene's test for

equality of variances was also computed. This test has been shown to be less sensitive to departures from normality but must be used with caution for small sample sizes [17].

<u>Kruskal-Wallis Test</u>. This non-parametric test is an extension of the Mann-Whitney test for two independent samples and investigates the hypothesis [25]:

- H<sub>0</sub>: All of the K population distribution functions are identical.
- H<sub>1</sub>: At least one of the populations tends to yield larger observations than at least one of the other populations.

In addition to requiring the assumptions of independence within and between samples, this test also assumes that all samples are random [25]. Although there is little reason to question their independence, the selection process used to determine which trials would be used for analysis (e.g. to eliminate learning effects) leaves the randomness assumption open to question. However, the ability of this test to use more of the information available than some other commonly used tests and common reliance on the randomness of samples led to the decision to use the Kruskal-Wallis Test. BMDP3S [28] was used for this test.

Test Results. Tables 4-5 and 4-6 summarize the t-test and Kruskal-Wallis test results. In the case of the non-parametric test, initial computer runs were made using all four movement categories within a given handling class (e.g. fingers and hands) as a check to insure that at least one of the four categories were different from the other three. Significant differences were noted for both handling

# Table 4-5. Finger Degradation Tests

	IFD .671 6	IFE .771 4	RFD .736 4
IFD .671 6			
IFE .771 4	YES (.60) YES		
RFD .736 4	NO (.25) MARG		
RFE •843 5		YES (.40) YFS	MARG (.50) MARG

KEY:IFEMovement Code.768Degradation4No. of Observations

YES T-Test Results (.60) Approx. Power of T-Test YES Kruskal-Wallis Results

YES = significant at  $\alpha = .10$ MARG = significant at .10 <  $\alpha$  < .20 NO = not significant at  $\alpha = .20$ 

classifications, although the fingers showed a much higher degree of significance (.0093 versus .0994). It should also be noted that a comparison of finger versus hand degradation was also highly significant ( $\alpha = .0036$ ).

Based on the objectives stated at the beginning of this section, tests of selected category pairings were conducted as shown in the

# Table 4-6. Hand Degradation Tests

	IHD •695 4	IHE .819 6	RHD •884 3
IHD .695 4			
IHE .819 6	MARG (.25) MARG		
RHD .884 3	YES (.60) MARG		
RHE .925 8		YES (.70) YES	NO (.10) NO

KEY:	RHD	Movement Code
	.884	Degradation
	3	No. of Observations

YES	T-Test Results
(.60)	Approx. Power of T-Test
YES	Kruskal-Wallis Results

YES = significant at  $\alpha = .10$ MARG = significant at .10 <  $\alpha$  < .20 NO = not significant at  $\alpha = .20$ 

tables provided. Good test result consistency was noted between the Kruskal-Wallis and t-tests. This tends to reinforce the conclusion that, in the absence of distributional information, the majority of comparable movement classes do differ. However, the lack of significant difference between RFD and IFD was surprising. It was expected that the difference between installation and removal in a situaton results must be considered when reviewing this information. A brief discussion will be provided in the last chapter which will address future test design considerations to limit the need for some of these assumptions.

## Procedural Analysis

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The analysis of task procedures was aimed at identifying changes in the method used to perform task elements (workarounds). Specifically, it was necessary to know how the use of protective clothing influenced maintenance procedures and to estimate the potential effect procedural changes might have on estimating task degradation.

Although there are a number of instances in the literature in which the use of MOPP forced changes in procedure, insufficient information is available concerning the frequency and effect of workarounds. Based on a detailed analysis of the two tasks previously discussed and a brief review of the remaining DO-49 video tapes, very few procedural changes were observed. Of those changes noted (see Table 4-7), the majority would simply be reflected as task-time increases and are not expected influence the proposed analysis methodology. However, the finger installation of nuts, or similar threaded fasteners, and subsequent wrench tightening bears a closer analysis.

As described in Table 4-7, there is a tendency to do more finger tightening of nuts when doing so against increasing resistance. It is suspected that the increased ability to apply angular force and protective effect of the gloves (e.g. against scraping of fingers/hands) influences subjects to spend more time on this activity, causing it to

#### Table 4-7. Procedural Changes

TYPE OF CHANGE	DESCRIPTION OF CHANGE	EXAMPLE	EFFECT ON METHODOLOGY
Tool Usage	Increased incidental use of tool to assist in action done primarily with hands or fingers	Punch used to dissasemble 150 Trigger Group	None, limited only by finger manipulation without tool
Tool Usage	Use of tool in MOPP when not required in BDU to replace bare finger manipulation	Pliers used to pick up thin washers/snap rings	None, plier; primarily manipulated by fingers (no change in movement category)
Disorientation	More time spent trying to figure out what to do next (even after many trials)	General Observation	None, accounted for in Psychological Degrada- tion Factor (not part of mechanical degr.)
Deliberate Movement	More deliberate pick-up and return of tools or parts	General Observation	None, accounted for in all movement degrada- tion factors
Finger Tightening	Against increasing resistance, tendency to tighten nuts v/o tool more in MOPP which decreases wranch tightening time	Installation of Cam Damper on Breech Block	Change of movement difficulty class required

be highly degraded in terms of task time. As a result, the subsequent time required for wrench tightening shows little or no degradation. To adapt the decision model for this circumstance, it was necessary to change the classification of tightening the cam damper from "difficult" to an "easy" classification (initial installation was classified as difficult). If the installation had been classified as easy, it would have been necessary to change it to a difficult class. In other words, related operations must be of different difficulty levels in this situation.

In an attempt to verify this effect, a separate experiment, described in Appendix G, was designed and executed by another researcher [76]. Although the actual degradation values differed by 15 to 20 percent as compared to those from DO-49 maintenance tasks, the difference in degradation was clearly reflected in the data and the comments

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of the subjects. Without exception, the time required to wrench tighten a nut actually decreased when in MOPP while finger tightening the nut was highly degraded (average degradation was .55 for IFD).

#### Degraded Effectiveness

To complete the Degradation Analysis Methodolcgy for Maintenance (DAMM), it will be necessary to translate the degradation of movement categories into a "mechanical degraded ability" for a complete task. Then, through a modification to the current BRL Performance Degradation Model, this mechanical degradation can be combined with other degradation factors (e.g. heat build-up, psychological) to produce an estimate of degraded effectiveness for maintenance tasks.

## Mechanical Degraded Ability

To estimate the mechanical degradation associated with a given task, an estimate of the relative contribution of each movement category to total task time is required. This can be accomplished either indirectly, through a subjective estimate made by a person familiar with the task or directly, by timing a qualified mechanic while he performs each task element. Although the direct approach is obviously more accurate, the taxonomy was designed to facilitate subjective estimates. By first breaking down the job into element types, the percentage of time spent on removal, installation and gross body movement (if any) can be estimated. With this initial partitioning, removal and installation can each be further subdivided by the contribution the handling/difficulty classes make to task time (maximum of four categories). Using this percentage breakdown and movement category degradation values, a weighted average can be calculated to arrive at the desired mechanical degraded ability.

## Degraded Effectiveness Calculation

In DAMM, mechanical degradation is defined to include the manual dexterity, mobility encumbrance and near vision characteristics associated with maintenance tasks. Therefore, it is necessary to combine these three factors in the BRL model to produce a single estimate of the degradation for directed, physical movement. By using this single factor in the BRL algorithm, the problem of having to measure near visual performance is removed. Additionally, the algorithm, which discounts the effect of  $\epsilon$ uccessive factors on Degraded Effectiveness (ED<sub>IM</sub>(t)) according to

$$ED_{JM}(t) = \prod_{K=1}^{N} (1 - F_{JKM}^{K}(t))$$
 (5)

is less likely to overestimate the impact of movement degradation. Once mechanical degraded ability factor has been corrected for task Demand (DM<sub>II</sub>) using

$$F_{JIM}(t) = \begin{cases} 0 & : DA_{IM}(t) > DM_{JI} \\ \frac{DM_{JI} - DA_{IM}(t)}{DM_{JI}} & : DA_{IM}(t) \leq DM_{JI} \end{cases}$$
(3)

A mechanical degradation factor,  $F_{JIM}(t)$ , can be obtained and inserted into equation 5 to yield the overall degraded effectiveness for the task.

#### Redefinition of Near Vision

To account for near visual requirements which are not associated with directed physical movement, the physiological factor for near visio.. must be redefined. Specifically, it should be redefined as visual acuity required for such tasks as reading instructions, using measuring devices or acquiring a target when a lapse of other motion occurs. It is expected that optical coupling problems with various target acquisition systems will be a primary contributor to this source of degradation for combat tasks.

It should be noted that this definition does not include reference to the restriction of vision due to mask fogging. This effect occurs most frequently in conditions of high temperature/humidity or during periods of heavy exertion. Since these variables are associated with the BRL factor for heat stress, it would seem that this effect should be partially accounted for in the heat build-up factor.

## CHAPTER V

#### DEMONSTRATION AND EVALUATION

## General

This chapter addresses those issues which are related to applying the methodology described in this thesis. The following sections focus on three objectives as listed below.

- Demonstrate the application of DAMM using a maintenance task which was not used to develop movement degradation factors.
- Evaluate the performance and ease of application of DAMM in predicting task time degradation.
- 3. Discuss the sensitivity of DAMM parameters and analyze its impact upon unit effectiveness.

As with any modeling effort, the evaluation of DAMM should be based on how well it achieves its intended purpose. Unfortunately, the criterion used to assess its performance is difficult to establish given the limited amount of reliable information available on the subject. As such, qualitative evaluation schemes typically dominate the modeling of performance degradation.

In addition to its ability to provide reasonable estimates of performance degradation, the ease of application plays a central role in the evaluation of DAMM. Unless it can be applied with readily available references and expertise, it could become almost as costly to apply as the experimentation it is designed to replace.

### Demonstration

#### Task Selection

As discussed in Chapter IV, a variety of criteria were used to select DO-49 maintenance tasks for analysis. However, for the purposes of methodology demonstration, the ability to observe each task element on video tape was not essential. Of the five remaining maintenance tasks, the M901 Improved Tow Vehicle (ITV) traverse mechanism appeared to offer the best mix of work content while meeting the desired criteria.

The ITV traverse mechanism task challenged DAMM's ability to predict degradation for a task requiring a much higher-than-average degree of manual precision. Performance of this task involved removal and installation of a variety of gears, washers, snap rings, screws and access plates. The fine linkages associated with many of the components caused the majority of task elements to be classified as "difficult." This was in distinct contrast to the machine gun and breech block repair tasks which had a much wider variety of handling classes and difficulty levels.

#### Task Analysis

The traverse mechanism video tapes were used for three purposes; (1) to gain sufficient experience with the task to distinguish between "difficult" and "easy" task elements, (2) to insure all task elements were being performed and in the manner prescribed by the appropriate TM [15] and (3) to obtain a percentage breakdown for task elements. It al terrar inversa interna internal indana harang harang

should be noted that experience with this task would eliminate the need to obtain this information from video tapes.

After viewing the tapes, the ITV TM was used to identify the task elements associated with this repair job. Appendix H contains a listing of these task elements. Using the DAMM decision model, task elements were classified and an estimate of their respective contributions to total unencumbered (BDU) task time obtained from the video tapes. An estimate of MOPP time for each element was also obtained for the purpose of evaluating the expected increase in the percentage of total task time spent on installation tasks. The results of this analysis are presented in Table 5-1.

As expected, there was a noticeable increase in the contribution of installation task elements to total task time in MOPP, justifying their higher degradation values. Overall, there was a five percent shift; the BDU task run showed 45 percent removal and 55 percent installation while the MOPP trial breakdown was 40 and 60 percent for removal and installation, respectively.

Given a predicted degraded ability of .735, a comparison to the experimentally determined ability of .667 shown in Table 5-2, indicates reasonable agreement between the two values. With the small number of observations used to estimate the RFD and IFD degradation values, which make up over 75 percent of the work content, a difference of approximately .07 is well within the  $\pm$  20 percent accuracy typically found with highly aggregated work measurement techniques such as MTM-3. However, caution should be exercised in interpreting the significance of these results. As will be discussed in the next chapter, a truely

RHD RHE RHE RFD RFD RFD RFD RFD RFD	50.9 3.1 44.7 30.6 15.4 16.4 48.1 32.8	99.8 5.3 32.9 39.3 26.4 33.7 80.2	7.4/8.4 6.9/4.0 29.5/27.1	.88 .93 .74	.065 .064 .218
RHE RFD RFD RFD RFD	44.7 30.6 15.4 16.4 48.1	32.9 39.3 26.4 33.7	-		
RFD RFD RFD	15.4 16.4 48.1	26.4 33.7	29.5/27.1	.74	.218
RFD RFD	23.6 36.1	46.4 39.8 57.1			
IHD	17.0	39.3	2.5/3.3	.70	.018
IHE IHE	43.7 5.3	30.1 9.0	7.1/3.3	.82	.058
IFD IFD IFD	67.4 19.4 28.2 37.1 36.0 46.2 86.3	98.6 35.6 79.4 121.7 61.8 67.5 134.4	46.6/54.6	•67	.312
	IFD IFD IFD	IFD       19.4         IFD       28.2         IFD       37.1         IFD       36.0         IFD       46.2	IFD19.435.6IFD28.279.4IFD37.1121.7IFD36.061.8IFD46.267.5	IFD19.435.6IFD28.279.4IFD37.1121.7IFD36.061.8IFD46.267.5	IFD       19.4       35.6         IFD       28.2       79.4         IFD       37.1       121.7         IFD       36.0       61.8         IFD       46.2       67.5

Table 5-1. Traverse Mechanism Task Analysis

PREDICTED MECHANICAL DEGRADED ABILITY = .735

## Table 5-2. Traverse Mechanism Degradation

BDU TRIAL*	TIME	MOPP TRIAL*	TIME		
	****	********	****		
				Experimental	
241	28.9	142	27.1	Degraded	_ 17.43
362	12.4	342	29.9	Ability	26.13
441	15.4	352	21.4	•	
541	13.0				<b></b> 667

MEAN = 17.43

MEAN = 26.13

\*Based on trials where subjects had already performed the task at least three times. Lack of paired BDU and MOPP runs for these subjects required use of an overall average to estimate "experimental" degraded ability. meaningful evaluation of DAMM can only be obtained through more precise estimates of movement category degradations and further application of this methodology to a much wider range of maintenance tasks.

Given a predicted mechanical degraded ability of .735, it is a simple matter to incorporate this factor into the calculation of degraded effectiveness for the traverse mechanism task as required in the BRL degradation model. Assuming a demand factor  $(DM_{JI})$  of one (e.g. task must be accomplished as quickly as possible), a temperature of 10°C, and the appropriate MOPP IV Degraded Abilities  $(DA_{IM})$  for Psychological and Heat Buildup Factors from Table 3-1, Degradation Factors  $(F_{JIM})$  for each physiological area can be calculated as follows:

$$F_{J14} = \frac{DM_{J1} - DA_{14}}{DM_{J1}} = \frac{1 - .735}{1} = .265$$
 (mechanical factor)

$$F_{J24} = \frac{DM_{J2} - D_{24}}{DM_{J2}} = \frac{1 - .800}{1} = .200 \text{ (psychological factor)}$$

$$F_{J34} = \frac{DM_{J3} - DA_{34}}{DM_{J3}} = \frac{1 - .900}{1} = .100$$
 (heat buildup factor)

By ordering these factors, Degraded Effectiveness can then be calculated as follows:

$$ED_{J4}(10) = \prod_{K=1}^{3} (1 - F_{JK4}^{K}(10))$$
$$= (1 - .265^{1}) (1 - .200^{2}) (1 - .100^{3}) = .705$$

Based on this example, the task can be expected to take 1.42 (1/.075) times longer in MOPP than in BDU.

## Evaluation

#### Comparison of Degradation Values

In addition to predicting the degraded effectiveness of specific tasks, as demonstrated in the previous section, a broader analysis of the degradation values asociaed with DAMMA is appropriate. Specifically, the degradations predicted by DAMM should be in the range of those reported through experimentation.

The review of maintenance-oriented field tests described in Chapter II (Table 2-1) revealed degraded effectiveness values in the the range .66 to 1.0. As a much larger data base, maintenance tasks asociated with MAGIC fall within the range .5 to 1.0. Although this data reflects moderate temperature ranges, it can be assumed that some heat buildup and psychological effects are included in these degradations. Given this assumption, it will be necessary to add in these effects, which are accounted for separately in the BRL model, in order to compare these values.

Using a hypothetical worst case of 40 percent RFD and 60 percent IFD, the mechanical degradation predicted by DAMM would be

(.40)(.736) + (.60)(.671) = .697

By adding in the degraded ability for heat buildup at 20°C (.6) and a

psychological factor of .9, the resulting degraded effectiveness at a demand of one would be

$$ED_{14}(20) = (1 - .400^{1}) (1 - .303^{2}) (1 - .100^{3}) = .539$$

As a best case, a task which consists solely of gross body motion (GBM) would involve a mechanical degradation of .891. Using a temperature of 0°C (no degradation), the resultant degraded effectiveness would be

$$ED_{J4}(0) = (1 - .109^{1}) (1 - .100^{2}) (1 - 0^{3}) = .883$$

It is apparent from these values that DAMM provides degradation estimates which are representative of those found in field situations. However, the range of effectiveness is not as wide as would be expected to occur in realistic situations. Although the aggregated classification methodology used in DAMM could be expected to underpredict degradation in difficult tasks and overpredict easy jobs (due the averaging of task element degradations within a given class), movement category degradations based wider range of tasks may improve the situation.

A potentially greater contribution to accuracy could be obtained through the addition of a third difficulty classification similar to that used in MAGIC. Assuming sufficient data was available to support this modification, a probable gain in accuracy would be realized at the expense of ease in application. The significant increase in movement categories would complicate the classification of task elements and the proportional breakdown.

## Sensitivity of Unit Effectiveness

As discussed in Chapter III, the BRL degradation algorithm provides input to the Army Unit Resiliency Analysis (AURA) model. AURA is unique in that it represents an amalgamation of accepted state-of-theart methodologies for evaluating the effectiveness of Army units. AURA outputs, displayed in Figure 5-1, provide time dependent information on unit resiliency. However, MOPP degradation is only one of the many input routines as shown in Figure 5-2.

Since the need for more accurate degradation information is a key motivating factor for this research, its impact upon unit effectiveness must be established. Two Army units were evaluated using AURA to investigate the relationship between degraded abilities, task performance and unit effectiveness.

A Forward Support Maintenance Company, which provides intermediate direct support maintenance to combat units, was initially evaluated

- QUANTITATIVE UNIT EFFECTIVENESS
- PERSONNEL AND MATERIEL LOSSES
- TASK PERFORMANCE AND DEGRADATION
- REASON FOR DEGRADATION ('ACHILLES' HEEL)
- MOST EFFECTIVE METHODS OF MISSION ACCOMPLISHMENT

Figure 5-1. AURA Outputs

112



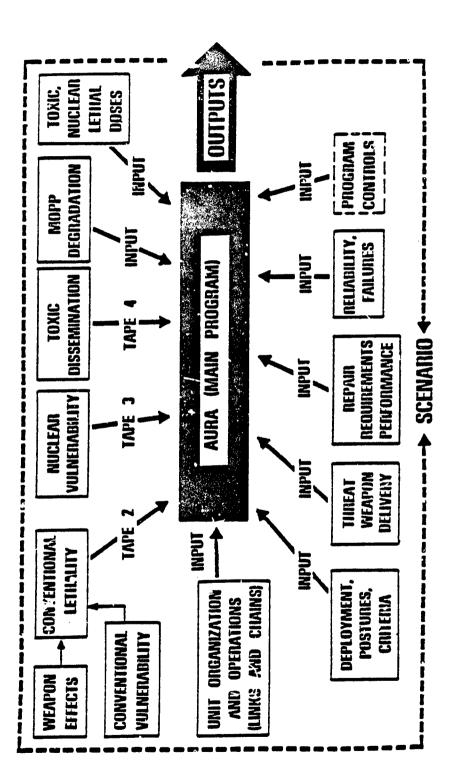


Figure 5-2. AURA Inputs [47]

: \*

without incorporating the impact of offensive action by threat forces. This scenario represented a unit which had assumed MOPP IV based on threat of chemical attack and continued to perform its mission in MOPP. Since heat stress and fatigue effects are not included, unit effectiveness remained constant over time.

1

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Six AURA runs were made to investigate the impact of modifying baseline degraded effectiveness values for unit mechanics, as shown in Table 5-3. It should be noted that these values represent the average MOPP IV mechanical abilities for a specified range of Military Occupational Specialties (MOS). Based on the similarity of their normal work requirements, each MOS was placed into one of the groups listed and assigned a degraded ability value. Although not critical to the sensitivity analysis, these numerical values are a best estimate of the degradation normally associated with the common tasks in each specialty.

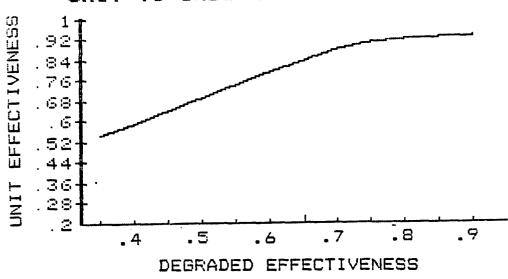
The behavior of unit effectiveness as a function of average mechanical degraded ability for unit mechanics is provided in Figure 5-3. At higher levels of degradation, the increase in unit effectiveness with increasing ability to perform is almost linear and becomes asymptotic beyond .70. Although the degradation level at which this asymptotic behavior occurs can be expected to vary based on input parameters and unit type, it is obvious that overestimating degradation has a substantial impact upon unit effectiveness below this critical point.

In a sensitivity analysis previously conducted by BRL [73], a M109 Field Artillery Battery was evaluated using a range of MOPP IV

MOS Grouping	MECHANIO 50%	CAL DEG	RADED 10%	ABILITY BASE	(Percent 110%	of Base) 125%
Supervisory*	.95	.95	.95	.95	.95	.95
Administrative*	.80	•80	.80	.80	.80	.80
Inspectors*	.90	•90	.90	•90	.90	.90
Track Mechanics	•38	•56	.68	.75	.83	.93
Wheel Mechanics	.35	•53	.63	.70	.77	.88
Electronics Repair	.33	•48	•59	•65	.72	.81
Armament Repair	.38	•56	.68	.76	.83	.93
Engineer Equip. Repair	.33	.48	•59	•65	.72	.81

## Table 5-3. Mechanical Degraded Ability - Forward Support Maintenance Company

\*These personnel do not actually perform maintenance tasks. Degraded Abilities were not modified.



UNIT US INDIVIDUAL EFFECTIVENESS

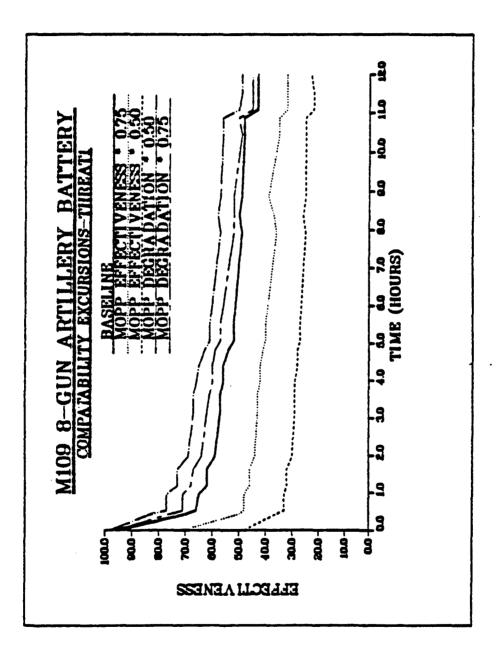
Figure 5-3. Unit Versus Individual Effectiveness

degraded abilities which were uniformly applied to the unit as a whole. However, unlike the maintenance unit, the artillery battery was subjected to several threat scenarios and unit effectiveness was evaluated over time. The results of these AURA runs are provided in Figures 5-4 and 5-5. Although each scenario resulted in slightly different curves, there was almost a one-to-one relationship between a reduction in MOPP IV effectiveness and unit effectiveness, particularly during the first few hours of simulated combat. This is consistent with the slope of the straight line portion of Figure 5-3.

In summary, the impact of individual performance degradation upon unit effectiveness is significant, especially at high levels of MOPP degradation. When the BRL degraded abilities for manual dexterity and mobility encumbrance are compared to the mechanical degraded ability developed for DAMM as in Figure 5-6, the projected difference in unit effectiveness could be 50 percent or more, depending upon the scenario and type of unit involved.

### Sensitivity of Degraded Effectiveness

Given the sensitivity of unit effectiveness to changes in degraded effectiveness (ED), a brief analysis of those factors which influence this variable is also pertinent to the evaluation of DAMM. Based on the BRL model, ED is a function of individual Degraded Abilities (DA) involved with the task and the demand for these abilities. Assuming the relationships established by the mathematical algorithm correctly characterize personnel degradation, knowledge concerning how accurate one must be in determining mechanical degradation may prove useful.





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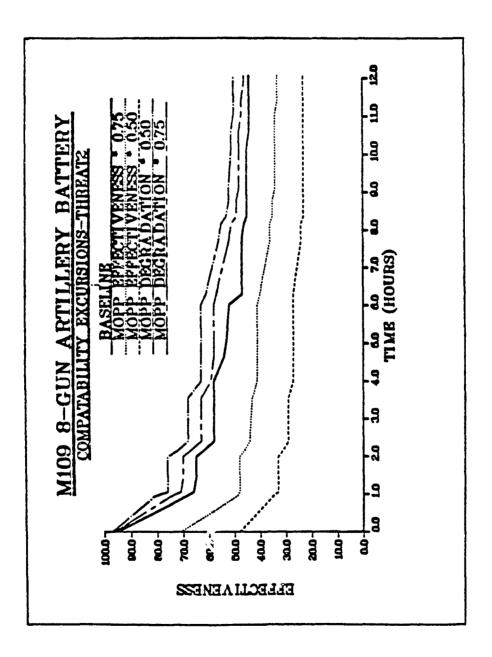


Figure 5-5. Effectiveness Results for Threat Two [73]

aari baasaa maxaasa maduura maasaa magaan magaasa magaasa na aari baasaad magaasa maasaa

CURRENT BRL DEGRADATION ANALYSIS x METHODOLOGY METHODOLOGY FOR х MAINTENANCE (DAMM) x DEGRADED ABILITIES х Manual Dexterity .30 . x х .80\* х Mechanical Ability (Range of .67-.93) х х Mobility Encumbrance • 50 x x DEGRADED EFFECTIVENESS х  $ED = (1 - .70^{1}) (1 - .50^{2})$  $ED = (1 - .20^{1}) * *$ x х - .80 - .225 x x \* Average of the nine movement category degradation values

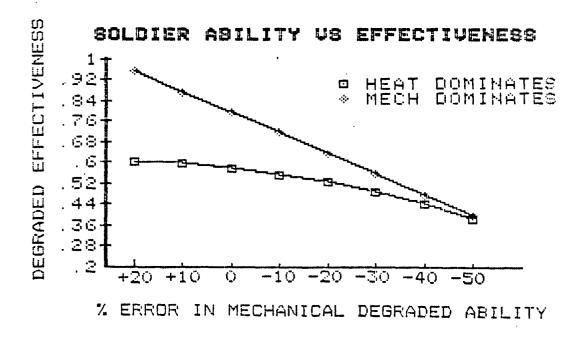
\*\* For physical movement only (near vision component of physical movement not included)

Figure 5-6. Comparison of Methodologies

Because the BRL algorithm discounts the impact of successive degradation factors, the magnitude of the mechanical DA factor, in comparison to other potential sources of degradation, is critical. As supported in a wide variety of studies, heat stress associated with wearing protective clothing is the most significant contributor to ANT REPORT TO A TANK IN THE SAME THE SAME IN O A SAME IN THE SAME INTO A SAME IN THE SAME INTO A SAME

performance degradation at high temperatures or humidity. This fact is properly reflected in heat buildup factors in the BRL Degraded Ability Matrix (Table 2-3). As a result, the impact of an incorrect estimate for mechanical DA is not as severe when heat buildup is the largest factor.

Based on a mechanical ability of .8 at MOPP IV, the effect of increasing DA error on degraded effectiveness at a temperature of  $30^{\circ}$ C (e.g. heat buildup is dominant) is shown in Figure 5-7. At this temperature, a 20 percent overestimate of mechanical DA only results in an ED error of 10 percent. However, the rapid decrease in ED at low temperatures (e.g. mechanical degraded ability is dominant), demands a much higher degree of accuracy and is a primary motivator for improved



## Figure 5-7. Scidier Ability Versus Effectiveness

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DEEDEN INVERSE FERENDEN

degradation estimates. From this plot, the obvious concern should be for the overestimation of degraded abilities. DAMM has been specifically designed for just such a purpose.

## CHAPTER VI

#### RECOMMENDATIONS AND CONCLUSIONS

## Recommendations

Throughout this thesis, a concerted effort has been made to describe the knowledge voids which exist in the study of performance degradation. DAMM was developed to draw upon a variety of subject areas, ranging from work measurement to the modeling of degradation, to fill some of these voids. Its usefulness in accomplishing this purpose is the primary focus of this final chapter. With this goal in mind, the applications of DAMM and recommendations for its improvement will be discussed in the following sections.

## Applications of Methodology

As the most direct application of DAMM, improved degradation estimates are important to variety of CW doctrinal and training areas. The most critical problem in these interest areas is usually the lack of realistic degradation data.

At least for maintenance tasks, DAMM provides a method to greatly expand the degradation data base for a wide variety of jobs without resorting to time consuming and costly experimentation. More specifically, "benchmark" maintenance tasks could initially be identified as a representative range of repair jobs and then evaluated using DAMM. Using a "pigeonholing" technique similar to UMS, other maintenance task degradations could be established based on their similarity to the benchmark jobs. For a higher level of aggregation, such as that required by AURA, an appropriate mix of these maintenance tasks could be identified for a given MOS. Using a weighted average based on typical task frequency, the degradation associated with an MOS could then be established.

The implications of this for combat doctrine and training are numerous. For example, with continuing emphasis on "fix forward" maintenance support, intermediate direct support maintenance teams must contend with possible chemical contamination. Using DAMM, it is possible to identify highly degraded maintenance tasks, without direct experimentation, and determine those equipment items that should be evacuated and decontaminated rather than fixing them on site in MOPP.

In addition, highly desirable task components identified by DAMM could assist in tactical decision making and individual training programs. Through quantitative estimates of degradation, more informed command decisions for the selective application of MOPP to specific individuals/tasks and better timing of MOPP level increases could improve unit effectiveness. Limited unit training time could be improved by focusing on the most degraded portions of a task and capitalizing on available "workarounds." Individual performance time could be cut by 50 percent or more based on the learning effects noted in many studies.

In view of the increased emphasis on CW operations, it may be useful to establish time standards for common repair tasks in MOPP. The Army Training and Evaluation Program (ARTEP), which provides training standards for virtually all Army units, could be modified to

incorporate MOPP time standards using DAMM. In addition to providing a distinct training goal, this action would provide unit leaders with task-time degradation estimates needed for tactical decision making as described earlier.

In addition to the more direct applications discussed above, DAMM could indirectly assist in the evaluation of force development changes and help verify the operational effectiveness of new material. Inherent in this type of analysis is the general objective of verifying the capability of soldiers and units, under the various protective levels of MOPP, to perform essential tasks and employ/maintain their equipment. Figure 6-1 presents a few of the applications that DAMM may have in facilitating analysis in these areas.

## EQUIPMENT DEVELOPMENT

- Concentrate research on those aspects of protective clothing which cause the highest degree of mechanical degradation (most "bang for the buck").
- Design equipment for maintainability in MOPP based on the characteristics associated with highly degraded task elements.

#### FORCE DEVELOPMENT

- Identify those maintenance-oriented MOSs that are highly degraded and use this information to assess their impact upon unit effectiveness.
- Analyze the ability of the current maintenance force structure to accomplish required missions in MOPP by providing more realistic estimates of MOPP degradation at low to moderate temperature ranges in computerized wargames and training simulations.

Figure 6-1. Applications for Equipment and Force Development

## Recalibration of DAMM

In order to fully achieve the applications just discussed, additional research and experimentation is necessary. Of primary concern is the limited data base upon which DAMM movement category degradations are based. To fully validate the proposed maintenance task taxonomy, a much larger number of task elements are needed to estimate the degradation values within each category. Based on additional data, the method of the analysis demonstrated in Chapter IV can be used to recalibrate DAMM.

Based on a synthesis of data analysis, video tape observations and past MOPP performance test recommendations, a series of specific test design recommendations, provided in Figure 6-2, were developed to facilitate this recalibration effort. Since the DO-49 study is an on-going series of field lests, some of these recommendations have already been implemented based on this research effort.

## Methodology Expansion

A variety of limitations were placed on the development of DAMM, largely due to data availability and limited research time. Of particular interest to current researchers would be its expansion to include jobs other than maintenance tasks. Limitations associated with skill/ learning effects and group tasks represent other areas for substantial improvement.

<u>Expansion to General Military Tasks</u>. Based on the principles used to develop DAMM, it would be feasible to establish additional movement categories for general military tasks which do not involve the

- Minimize task learning by allowing subjects to perform job at least twice prior to record runs.
- Recommend using a k-factor factorial design with 8 to 10 subjects per task.\*
- Where possible, use same subjects for all tasks.
- Use posttest questionnaire to subjectively evaluate perceived degradation and workarounds.

TEST CONTROL

- Establish a standardized procedure for unencumbered work (restrict pauses, unusual methods, etc.)
- Minimize experimental condition changes.

DATA COLLECTION

- Identify key task elements in advance of test for filming close ups.
- Use consistent camera angles and ranges throughout test.

\*Based on analysis of DO 49 maintenance task variability by an independent researcher [68]. Actual design was a four factor factorial to partition for subjects, MOPP, movement factors and day/night conditions. Desired power of the test was .90.

Figure 6-2. Testing Recommendations

removal and installation of components. Although the number of variables associated with these categories is likely to be larger than typically associated with well-defined task areas such as maintenance, it may be possible to develop separate taxonomies for specialized missions performed in the Army (e.g. Infantry, Armor, Artillery) as well as for general missions which all units must perform (e.g. clerical, supervisory, maintenance). By developing separate systems based on the principles of physical motion and performance degradation, it may be possible to reduce taxonomy size and variability to a manageable level and could facilitate the estimation of mechanical degradation associated with a given MOS. It is also expected that degradation values for similar movements in two separate taxonomies may be different based on typical work content (e.g. gross body movement degradation for infantry tasks may be higher than for maintenance tasks).

<u>Skill Level</u>. Some of the most troubling aspects of non-repetitive task analysis are related to learning effects and skill level. Although a commonly made assumption, it is unrealistic to assume a "fully-trained" status for all military personnel. An important addition to a methodology such as DAMM would be to introduce degradation factors for each category of movement which are dependent upon the skill level of the individual. The general intent would be to degrade less skilled soldiers more highly based on the task and MOPP learning that inevitably occurs. Unfortunately, very little data is available to support such an approach at the present time. However, with some additional effort to identify an appropriate mix of subjects of different skill levels, a reasonable factorial test could be designed to investigate this issue.

<u>Group Tasks</u>. DAMM was oriented toward individual performance in an effort to limit the scope of this research. However, expansion to group tasks would greatly improve its range of applicability. One possible approach would be to establish an activity network for the task to be analyzed and identify the critical path based on the precedence of task elements and expected completion times. However, it is

possible that the critical path will change with the application of MOPP. As recommended by Cox and Jeffers [36], it may be necessary to establish a flexible task sequence, which recognizes that many group tasks do not have rigid task element schedules. The synergic relationship between group members, due to effects such as leadership and personnel skill levels, could also present problems in this area.

#### Conclusions

The development of the proposed Degradation Analysis Methodology for Maintenance was based on a series of intermediate objectives. In concluding this research, it is appropriate to review these objectives in the light of their contribution to DAMM.

In developing a taxonomy for maintenance task analysis, a review of maintenance management, work classification/measurement and human performance literature was conducted. The unique characteristics of maintenance tasks and the techniques for classifying and measuring low-quantity work proved to be major contributors to taxonomy development. A wide variety of MOPP performance testing results were used to establish the link between physiological factors and performance degradation. Recent maintenance-oriented field tests and operational testing of equipment were the most useful in identifying key elements of "mechanical" degradation due to protective clothing.

Based on a review of available performance degradation models, the BRL methodology was selected as the standard upon which DAMM would be based. The flexibility of this algorithm and the wide usage of the

Army Unit Resiliency Analysis (AURA) model which it supports were major factors in ics selection.

Using the resulting taxonomy, individual movement category degradation values were estimated from selected DO-49 maintenance tasks. Regression analysis and two group comparison techniques were used to evaluate the consistency of the methodology. Given the limitations of the data, these tests proved sufficient method validity existed to warrant its incorporation into the BRL algorithm.

Criteria for evaluating DAMM was aimed at demonstrating its improved performance in predicting task-time degradation as compared to the current BRL methodology. The sensitivity of unit effectiveness to DAMM accuracy was evaluated through the use of AURA. Finally, the applications of DAMM were discussed and recommendations for methodology improvement provided. The result is a methodology which will improve the Army's ability to predict task-time degradation for maintenance tasks.

Based on the ability of our potential adversaries to employ chemical warfare, it is essential that our military forces be capable of operating in a chemically contaminated environment. The threat of reduced unit effectiveness is real from both the standpoint of chemical agent casualties and the restrictions placed on the individual soldier by our protective measures. As it was so aptly stated over 65 years ago

Whether or not gas will be employed in future wars is a matter of conjecture, but the effect is so deadly to the unprepared that we can never afford to neglect the question.

- General John J. Pershing Annual Report to Congress, 1919

#### APPENDIX A

#### Chemical Protective Ensemble

#### I. M17Al Protective Mask

The M17Al mask consists of the facepiece assembly, a pair of eyelens outserts, and a mask carrier. It is a combat mask which protects the face, eyes, and r.spiratory tract of the wearer from field concentrations of chemical and biological agents.

II. M6A2 Protective Hood

The M6A2 hood is made of butyl rubber coated nylon cloth. It covers the head and neck of the wearer. When properly fitted to the protective mask, it provides protection against vapors, aerosols, and agent droplets. The hood covers the head without interfering with the combat helmet.

## III. Chemical Protective Suit

The Chemical Protective Suit (Overgarment) is a two-layer permeable fabric jacket and trouser suit designed to be worn over long sleeve fatigues and normal underclothing. The garment outer layer is a nylon/cotton twill, dyed olive drab, and treated with a water resistant polyurethane foam laminated to nylon tricot. It is intended for protection of personnel exposed to vapors, aerosols, and liquid agents.

#### IV. Chemical Protective Footwear Covers

The Chemical Protective Footwear Cover (Overboot) is a butyl rubber boot. The footwear covers are designed to exclude contamination from the boots and feet, and provide a rapid means for removal of contamination. This overboot is a one-size-fits-all cover which is worn over the combat boot.

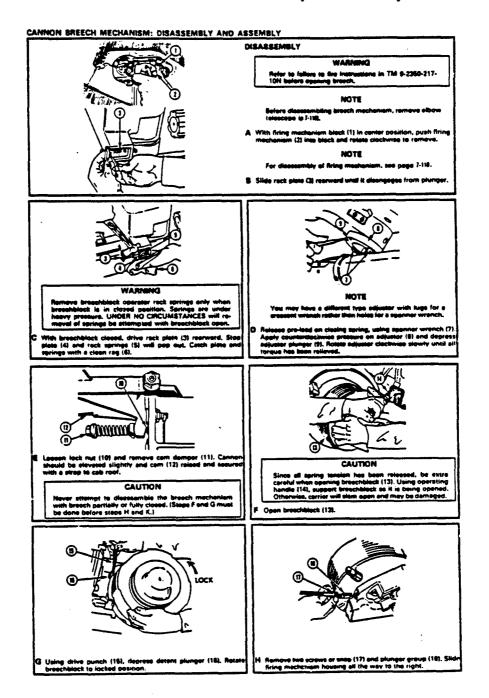
#### V. Chemical Protective Glove Set

The Chemical Protective Glove Set consists of a pair of 14.5 inch length, 0.025 inch thick butyl rubber outer gloves and a pair of thin cotton gloves. They are designed to exclude contamination from the hands, and provide a rapid means for removal of contamination. Since the outer cover does not allow the passage of air, the cotton liner glove serves to absorb perspiration.

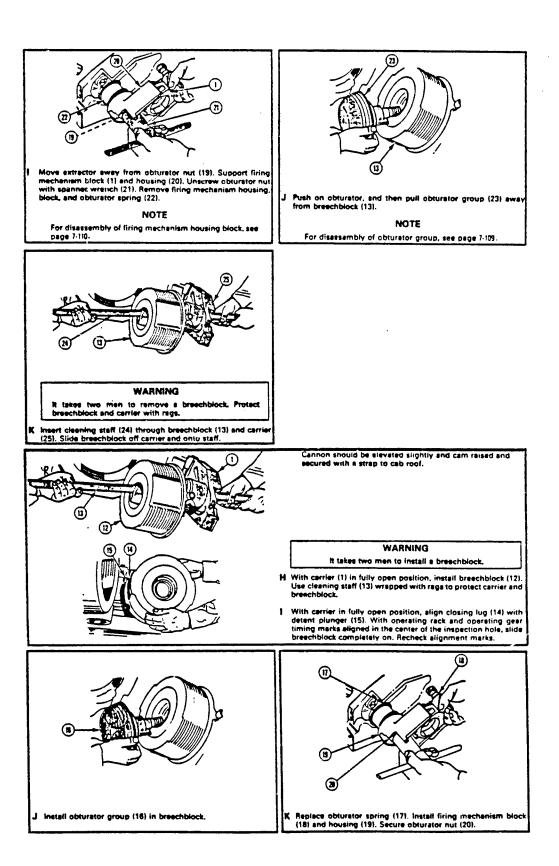
## APPENDIX B

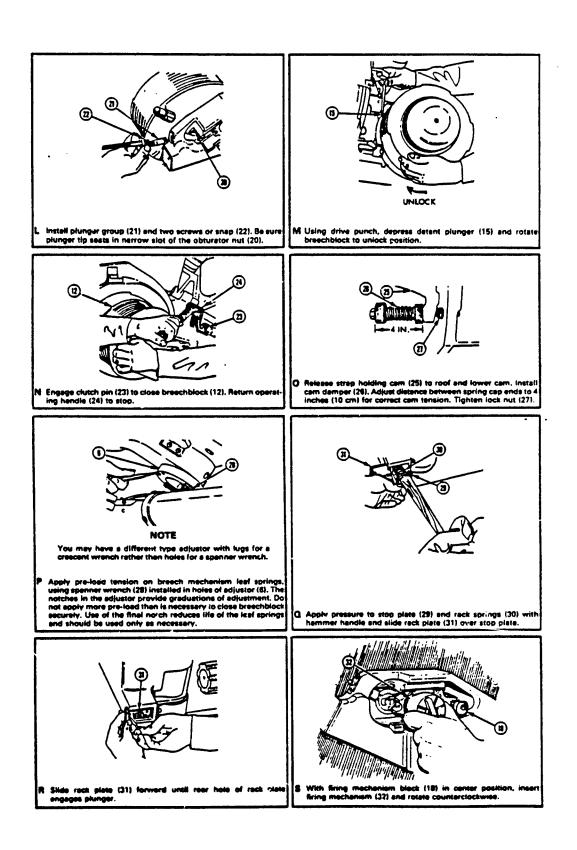
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## M109 Breech Block Disassembly and Assembly\*



\*Extracted from TM 9-2350-217-20N [7]



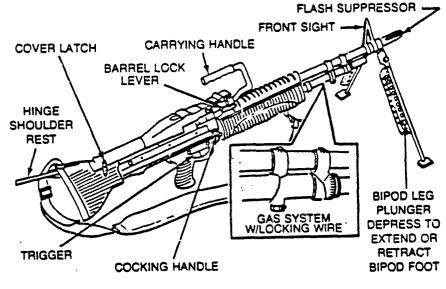


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## APPENDIX C

M60 Machine Gun Assembly and Disassembly\*

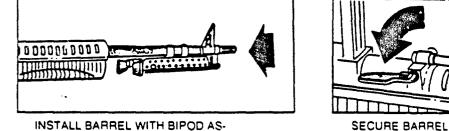
# EXTERNAL PARTS AND WHERE TO FIND THEM



LOCKING LEVER

INSTALL LEAF SPRING

## HOW TO PUT IT TOGETHER



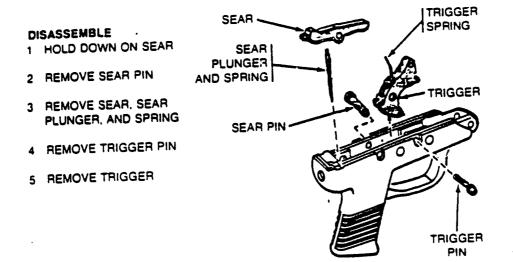
INSTALL BARREL WITH BIPOD AS-SEMBLY



INSTALL TRIGGER GROUP

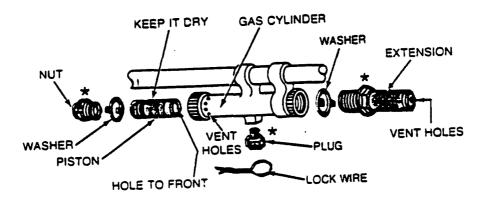
\*Extracted from TM 9-1005-224-10 [6]

## TRIGGER GROUP



GAS SYSTEM

USE COMBINATION WRENCH



**\*NO TORQUE REQUIREMENT** 

### APPENDIX D

Data and Descriptive Statistics (BMDP1D)

I. M109 Breech Block Task - BDU Trials

A. Raw Data

	•			•					·		
	5 8 Lasel		3 46475HPL	4 LABJUST		RCTMBTH 6	7 5850864M	******		******	11 87900012
		6 888	11.100	13	31 188	1.280	17.180	11.200	8.184	78 188	38.188
	8142	3	14 290	5.544	21.744	4.800	22 144	7.800	•	22 100	21 300
		7 100	38.104	16 100	29.240	18.500	15.840	4 100	4 300	10 100	33 144
	8341	4.400	32.400	20 500	24 100	11.100					
			11 100	21 899	33.744	14.300	18.400			11. 100	10.700
	8441		12.100	21 200	41.200	21.100	22 500		4.700	15 500	42.300
		1 344	27 200	11 700	41	14 500	10 200		14	11.700	30.100
<b>.</b> .	 		13	14 1881 8	16 1887us	18 ( Finn 616	17			20 El <b>asos</b> ia	31 886 CAM
		1.188		22.166	8.884	11.180	14.600	27 188	11	1.100	
	6162	8.766	17.700	27.800	8.700	24.200	24.805	22.340	8	8.748	14.190
	4242	7 400	20.300	24.800	8.888	22.700	30	41	1	8.700	8.600
		1.400	30	26.400	5.000	14 700	34.900	17.300		9.400	8.844
			38.300	29.294	7.444	8.564	14.464	31.144		8.786	12.999
		5.100	33.400	17.700		19.100	36 34.400	30.400	1 100	7.803	11.100
	8841	1.100	11.100 17.400	27.100	4.100	27 400	10	20 100	1.294	8.200 10 100	1.100
		1.144		11.100							
	8 8 14891	12 1650060	23 TEAMTEN	26 788J487	26 16476895	26 17188998					•
		28.788	34.400	8.140	22.184	7.105					
	8341	22.444	49.400		28.100	1.100					
		18.100	14.304	4.340	14.300	13.100					
		33.140									
		20.200	81.100	6.260	12.100	13.000					
		17.700	34.300	12.766	37.000	8.300					

# B. Descriptive Statistics

	ensurtes	TOTAL			87.889	COEFF. 07				4.4.1.1	
0. KANG V	MIABLE LEVEL	FRE946867			97 MEAN	*******	VALUE	1-869AE	VALWE	1-96986	-
2 AFINGMES		4	\$ . 448		. 1241	37196	1.000	+1.41	8.900	1.42	5.0
т	TN1		1.100			0.00000	7.400	0.00	7.844	0.00	
	7143								4.100		
	7164	7	1.444		8.0000			0.00	4. 188		
	THE		1.144	1.144	1.3866	38710	8.200			. 93	3.7
3 BEATEMPL	7 Aut 7 Mai		21.488		2.2015	. 20032	15.300	•1.31	10.000	1.81	
	THY					1.11111			10.100	8.38	
	793	2	18.058		4.75.00	. 37214	13.300		22.400		
	7944	1	22.100		8.8000	8.00000	32.400		22.000	0.00	÷.
	7 108	1	29.800	2.484	1.7999	. 00428	13.400	- 71	27.200	. 71	
4		•	13.813	4.728	1.0700	. \$1070	1.300		21.100	1.43	12.1
	TAN 1941	;	11.100		1.78.30	31379			13.100	1.11	1.1
	7112		14.844			4	14.800		14.800		
	183	7	18.388		4.7888	11111	11.148	- 71	10.100	71	
	7166	1	21.100				81.444	0.00	21-500	0.00	
	7166	3	10.600	1.897	1.2000	. 16188	1.344	• . • •	11.700	. 71	
C ICLINES			11.168	12.240	8.7788		18.766			1.18	
	1400 TIL1	;	28.150		1.4844	11446	28.700		31.400		
	TWE	-	39.394				20.200	0.00	20.200	0.00	
	The		34.100		1,2000	84643	33.700	+ . 11	38 100	. 91	1.9
	TH6		11.144			0.00000			11.100	7.84	
	7988	1	41.200	0.000			61.200		41.200	8.80	•.•
		•	14.335	7.156	2.0010	.40188	8.000	-1.39	27 144	1.30	81.3
	12M	······	7.144		1.3444	11171	8.444				1.1
	THE	,	18.844		8.0000	0.00000	18.800		11.000	8.68	
	THE	1	24.400		3.3444	.16071	21.300	• . • 1	27.000		4.4
	7 1946		18.200		1.1444		-18.300		18.300	6.00	
		•									
7 588986AM			18.878	3.200	. 7978	.11088	18.800	+1.40	22.000	1.19	8.1
71	t /*TW1		10.000		2.1444	17078	17.800	+ . 11	11.100	. *1	
	YWY	y	31.844					8.66	81 . Ke4	8.84	
	T 113 T 114		18.200		1.4400	.10678	18.444		18.400	0.00	
	Tiet		21.250		1.1540	97814	20.200	7.77	11.100	1.77	
8 9PR#88LK		•	7.812		7814	. 396 71	4.100	+1.60	11.200	1.68	• • • • •
11	Lan Two		1.100		1.7000	. 11107	7 500	1.11	11.300	. !!	
	7±2		4.100		0.0000			·····			
	114		9.200		4.0000		8.100		1.100		
	1				.7944	12073	1		1.100		- 11

. . . .

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н. Т.

	88900108 14818 18781	TETAL PRECUENCY	MEAN	\$7448488 987147148	17 - E34 07 - MEAN	C	141. <b>08</b>	1-8604E	74L08	2-0C040	44965
1.1059011				1 ::::	1.04.05		1 100	<del>; ; ; ; -</del>	18.000		- 1 1
	1#1	:	4.400	8.568		* *****	4.100	8 88 7 11	1 100	* ** 71	
	7413 7164	<u>;</u>			0.0000						
	Y ind		10.360	······································					33.300	1 78	
. RPLEMEP		•	17.303 14.010	1.688	1 1644	10011	12.000	-1.68	25 100		
	THE		11.100	1.007	1.1000	0 00000	12.100		30.300	71	2 40
	* 84		33.100	8.000		8.00000	22 640 35 640	•. ••	38.100	* **	1 24
	7		16.100		1.4444	. 23420		•1.18	41.100	1.82	20 14
1 8748044		;	28.043 36.189	8.812 8.873	4 4844	. 25341	21.300 21.300		30 100		9 34
	141			1.111		11111		<u> </u>		41	
	THE	i	26.700	8.888	8.0000		26.700 20.100	8.00 1.11	28.790	•. ••	12 10
		•						-1.88			
144794	# T#1		\$.160	3.061	1.4540	. 28418	3.700	+ . 91	8.600	71	1
	7112		7.400	8.800	0.0000	8.0000	7 488	0.00 - 71	7.400	0.00 71	
	784		1.180	8.888		81871	1.100		1.100	71	
	****	1	8.600	. 181			• · · · · ·				
3				······							
	782	1	20.200	0.000		8.0000	20.200 24.200	8.00 1.71	28.200	0.00 71	B. 0
	7 M3 7 M4	1	33.1/10	8.844	0.0000		71 100				
	TWO	3	17 148		. 4888		••••	• . • 1	-		-
	a 1141	:	27.478	4.418	1.2500	. 18464 12582	23.100 23.100	+1.06	34.600 	1.82	11.0
744	743	<u>1</u>	34.400		1.2100	1 2557 	11.100 34.640 25.640	1.66	24.200	8.88	
	7913 7104		28.100			6.88888	17.700	0.00	27.700	0.00 71	
	7 105	<u> </u>	28 100	1.024	3.0000	11200	11.100				1.1
	an 1m1	:	8.476 8.280	1.054 .638	. 3719	. 18277	4.L00 1.800	+1.18 +.11	8.000 8.700	1.46	
			1.100								
	7104	1	6.000	8.000		8.00000	1.000 1.100	6.00	8.000	0.00	
	7 108	1		1.414	1.0000	. 34249				1.05	
E PRIMANE	781		10.378	1.172						. 71	1.1
	7000 7000		21.100 13.100 12.300	8.000	8.0000	8.00000	1.000	0.00 71	22.700	•	ė. •
		<u> </u>									
	THE				8.2413	. 25877	16.400	-1.44	26.000	1.78	81.8
7 TPUNOUS	JN 7941	1	34.100	8.230 283			34.600			71	
			30.040	1.142	8.0506	. 38879	14.100	8.88 •.11	24.800	71	10.1
	7 1070 7 1040 7 1050	1	16.000	0.000	6.0000		28.000 20.000	0.00	28.000	•.•• .71	• . • • . •
					3. 1001	. 22333	21.000	• . •	42.000	2.31	20.4
8 3 <b>PLARSP</b> 784	40 TW1	1	27.713	8.480 4.031	3.4500	. 16888	19 144	+ . 99	37.100	. 99	\$.Y
	144	;	12	1.788	1.2555				11.000		7.8
	7986	1	20.400	0.000 2.788	0.0000	*. *****	20.400 21.000	0.00 •.71	30,400 31,600	•.•• .11	1.1
		-		7.115			7.144				
184	1991	:	8.000	4.242	3.0000		5.000		11.000	91	8.8
	TW2 TW3	1	2.000	0.000	1000	. 18713	4.000	. 91	5.800		1.0
	784		8.388		8.5556		1.000	•.71	4.100	. 71	
			4.313	1.788		. 21374	8.700	+1.48	10.700	1.41	6.0
. <u></u>	W YWY		9.686		1.3565		8.700	¥.	8.366	0.00	¥.9
	7929 7943	1	8,708 7 168	0.000 1.815	1.8500	. 34 6 5 3	8.700	1.11	8.400	. 71	1.7
	794			1.881			1.100	<del></del>	10.788	• •	i.i
		-	0.636	3.144	1.1118	. 32019	1.800	-1.28	14.700	1.01	
1 481.6AM 784					1.7100		1.100				
	7149		8.000	4.888	2.4000	. 53425	6.100	4.91	12.400	71	
	746	1	7,480 10,543	0.000 7.545	0.0000 1.1000	0.00000	1.400	0.00	7.400		
			19.002	1.228	1.8484	. 17411	6.100	+1.84	18.799	1.27	
784		1	17.300	11.478	1.4000		6.100		38.708	. 71	
	TW9 TW3	········					16.844				
	746	1	38.3.8	0.000 1.550	8.0000	8.00000 81371	20,200	8.00 71	20.200	B. 60 . 71	3.3
		-	48. 1. 3		3 3447	10493	24 100	-1 26	14 100		30 .
1111111111		<u>i</u>	11.100	9.000	1 1000		35 188		12 100		
	7002	i	12 100	18 588		31764	60.700 61.600		54.300 51 500		23.4
		······································			3 4144	112525			41.300		······š. i
780-087				3.017	1.0608	. 45363	3.000	+1.81	12 100	3.01	• •
184			1.000	1.344	8.8889				7.140	<del></del>	
	143	•	8.898	8.181	1 1000	31188	5.300		8.390	. 71	3.4
	7 166 7 498	1	4.200 9.150	8.000 5.010	3.1500		6.000	• • • • • • • • • • • • • • • • • • •	11.700	71	<u>, i</u>
			23.000		2.1201	21722	22.200	-1 00	34.444	7. 45	16.1
184	44 7461 7412	1	30.300	0.203 11.456 0.000		37648	22 200	- 11	38 488		
· · · · · ·	783			3.323	1 1187	11188	28 288		11 100	* ** * **	
	7000	1	11 100	8.900 8.818	8.0000	28125	11.100	4.40 - 71	17 400	71	12.0
			·····¥ •••	¥. 626						·····	····· ··· ·· •
184		i	, 114	1 714	6	27639	7 200		7 660		. : :
	143		\$ 758	1 303	3 1900	\$4283	1 000				
	784 784			4 3 1 3	1 1100	40122	6 300		13 (00	• •	- 13

## II. M109 Breech Block Task - MOPP Trials

A. Raw Data

-		861 <b>48</b> 99 84	74							
E & S E 90 LASEL	1 07100000		4 LABJUBT	8 REANTER	5 9 C A MO A M		478381LE		10 2016860	11 APIMOVS
1 4117	1 110	21 768	18 188	18 488	17	77 100	1.188	1.130	28.848	32.100
2	8 800	2.0	18.500	26.100	38.700	29.800	12.100	18	63.500	34,144
3 4883	8.100	41.800	20 100	32	32.300	3.0	8.608	8.100	23 144	33
4 8381	4.400	14 100	13 400	54 488	18 100	10.800	8.104	\$ 100	38 300	33 100
8 8376	8.3**	18.444	14.400	47.144	18 400	20.244		1 100	35 444	32.100
4 8433	10 400	28.400	30 300	72.100	14.700	28.100	13.489	11.200	43.344	17 700
7	19.200	38 344	7 100	46.100	17.844	18.344	10.200	7.600	41 400	44 700
0 0004	1.744	18 100	10 100	67 198	17 200	20 200	18.908	7 100	41 700	10 100
		13	14	16	t <b>6</b>	17 .	18	18	20	
40. LAOSL	100700	ROOLE	188LE	138764	(Partet	1744044	1918889	#19698LE	CL 0800LA	RØLEAM
1 8183	T 188	11 110	38.184	1.480	74 144	28.488	18 788	7.388	1.184	20 100
2 4241	1.400	37.100	81.600	8. 244	28.300	17.400	44	8.3+0	8.800	17.600
3 #253	8.800	33.100	34.200	8.800	33	11.100	20	4.100	10.100	10.700
4 4342	1.100	20.190	17 100							7. 144
8.8378	1 100	16 144	36 163	7.544	24.200	44.100	44	4.400	10.300	
8 8433 7 8666		30.444	26.100	7.100	29.100	37.400	37.100	3.500		11.400
	1 100	20 100	17	1 798	31 304	38 388	34 400	3 400	14 694	17 100
	21	23	14	26	11					
46 LASEL	I CAMBAN	TEANTEN	TABJUST	1EATENPL	17186086					
1.0103	27.240		11 144	22.100	2.788	•				
2 4241	27 200	82.300	18.788	28.844	13.800					
3 4253	24.100	48.800	10.200	38.700	11.100					
4 #383	48.500	44.440	7.160	30.740	18.998					
8.8248	18.844	34	1.100	38.244	8.200					
6 8433	34.400	\$8.844	8.844	11.300	18.800					
7	28.888	61.400	4.300	32.100	11.600					
4 9684	31 500	42.740	18.794	44.800	10.140					

# B. Descriptive Statistics

į

		EN BLLE	E 10000 8474									
-			787AL <b>78500586</b> 7	MEAN	STANGARD BCVIATION	97.888 97 MEAU	10000	S W A L VALUE	L 8 8 7	VALUE	1 8 7 3-86946	
-					1.226	. 7879	33444	4.200	.1.86	10.000	1.84	6.00
	1.4.1	THI		1.100	8.8.8	0.0000	8.8444	8.888	8.88	8.200	8.48	0.94
		7 162	1	8.260	. 364	. 2544		8.100		0.100	. 71	. 64
		THE	1	4.950	. 488	. 38 44		4.400	• . • •	8.300		
		7100	1	16.600	8.888			10.000 0.766			• • • • • • • • • • • • • • • • • • •	
		7 <b>11</b>	1	7 866	3.161	3.3649		4.704	• . • 1	10.104	. 71	
				24.678	4.794	3.0055	26270	14.100	-1.22	41.400	1.84	\$7.70
	-			31.794				33.799	3.94	22.701		
فيعد ويستعدهم مع		THY		18.488	1.001	8.1888	. 23538	18.886		11 100	. 71	11.14
		743	2	18.000	4.431	2.3500	. 23778	14.100	99	18.800	. 71	6.70
		7 864	•	28 400	8.888		8.00000	28.844	8.88	28.844		
		7148	1	21.368	8.867	4.7998	.31869	16.600		25.100		8.4
											1.64	
4 LABJUST			•	17.428	4.184	3.4843	.44387	7.500	+1.18	30.300		32.3
,		7101 7103	1	18.800	0.000 1.011	1.1444	34624	10.100		19.300		12.4
		101		13.144		1111	- init	13 148				
		194	:	30.300				38.198		20.200		
		7106		9.310	3.051	1.4888	. 21932	7.844	4.91	10.400	. 11	3.8
			-									
T TELMTEN			······································	23.213	14.887			11.000		77.184		18.3
1		1881	•	20.400	8.860			30.400	÷. ••	20.400		
		TWE	1	28.480	3.506	2.5544	. 12248	28.000	4.71	32.000	. 7 1	<b>6</b> . 1
		7#3	11	\$1.100	4.867	3.2440	. 00133	47 860	• . 71	84 444		
		THE	1	72.168	8.888		8.00058	73.146	0.00	47.100	8.88	
		7448	1	44.450	. 838	. 4600		48.200	• . • 1	••••		
			•	18.883	8.417	1.2246	. 33463	12.000	•1.10	12.300	1.81	20.3
		YWY******						13.000				
'		788		25.100	3.144	3.4000	13433	35.700		32.300	. 71	
		11:3	i	18.450	466	. 3540		18.100	4.71	18.600	71	7
		7 164	ī	14. ***	8.998			14.700	0.00	14 790	0.00	
_		YING	7	17.388	.212	. 1880		14 199		11.294		
7 BECUREAN				27 164	6.320	2.1993		10.000	• 1 21	28.500	1.84	18.7
		7981 7968		38 100			81444					
		7 M 2 7 M 2	1	10.000	384	2844		10.400		20.200		
		784		24.000		8.8444		28.100		18.444		
		1.00		14.750	1.764	1.04.00		20.399		28.200		2.4
			·····									
				4.888	8.871	. 8443	. 27822	8.500	+1.58	13.400	1.44	7.8
	-	7881	ĩ	5 100	0.000		0.00000	8.500	0.00	8.800	8.98	
	-	782	3	10 484	5.706	1.1844	. 14213	9.644	. 71	12.100	. 71	2 5
		YNS			. 940.					8.944	¥¥	÷.,
		7846	1	13 444				12 444	0.00	12.440		
		7108	•	10 104	. 461	. 3800		10.200	• . • 1	10.800		. *

			TOTAL	-	17480440 987147198	17 284 87 4849		1 Talwa	L 8 5 7		1 3 Y	
	788148LE		*********				30087	1 100	1.00000		1 70	1 100
	1120					8.888	0 00000	\$ 184			1 14	
		7 M2 7 M2	1	3.480 3.449	4.172	1.1100 1000	11785	8.100 8.500	: ;;	12 000		8.500 1.000
		7 884 7 865		¥:300	······	1000		11,200 7,800				£ 800 200
			•	18 450	8.601	3.0414	. 22020	38.300	+1.28	\$2.500	1.86	34.200
	T # 440	7881					3181		<del></del>			
		7102 7106	i,	32.450	7 283	8 1544	21773	18 184	· 71 •.••	34.100 43.306	.11	10.200
		1115		44 460	8.111	1.1000		41 100	- 11	46 184	* 1	6.100
	18.40	781	•	22.400	8.448 9.000	2.1473 0.0000	. 13437	12.444	4.49	10 100 11.100	1.72	17.400
		1412	i			1144		33 030				1 100
		786	1	37.100		1.1600	*	37 744		17 700 10.100	0.00	1.100
		· · · · · · · · · · · · · · · · · · ·	•	8.375				1.144		**************************************		3.3+4
13 100100	TEAR	7101		7.100	8.000	0.0000	8.80008	7 100	•	7 144	0.00	
		7913 7913		8.150	1.041	. 7566	.13014	7.480		1 100		
		7368 7366	1	7 288	424	. 3000	64734	8.100	8.80	7 348		
12 4081.4				20 160	7 111	2.1838	24663	20.100	+1.36	42 400	1 73	13.204
		7W5	•	12.100	\$ . A44 3 . A44	1.7100		22.240	0.80 • 71	33.244	ð. 60 . 71	8.000 1.100
		7168 7166	ŧ.	34.460 28.380 43.400	8.718	4.7544	.1 .1	10.100	4.71	37.600 30.100 43 100		8.500
		780		11.100		T. 1111		21 144	0.00	10.100	1.11	1.140
14 18858		781	•	11.140	4.468	2.0005	. 18818	21.500	• 1 . 33	34.100	1 12	17.000
	1844		····· ż	- 11 12		1.3444		11.100 11.100				4.000 1.100
		7983 7996		18.840 35.400	1.100	1.3640		35.640		30.300	8.86	
		7100	1	17.010			+3326	17 000		10.100		1.300
18 186798	7 E.MI	P101	;	7.483	1.103 0.000	. 3100	. 14031	8.560 8.560	*1.14	8.700	1.47	3.100
		T#1					0.00000 0.00000 0.00000				****	
		7104	1	7.100	0.000	4.0000		7.840	8.00	7 690	0.00 71	8.000
						4.7506	47045	1 100	-1 40	13.100	1	48.400
10 1000000	TEAM	THE		26 786	13 137	8.8888	1.00000	78.748	0.40	78.780	8.65	8.866
		7108 ·	i	44.300	4.881	3.1000	38674	35.000	• • •	10.000		12.500 7.000
		The						-11:12-	•••••			
			•	34.100	6.386	3.0048	. 24682	20.500	-1.02	44.100	1.10	23. 600
	7844	781		10.100		1.1000		27.144	<del></del>			
		TH2 TH5	1	31.560	7.110	8.0000	. 24334	18.890 84.190	· . ? 1 • . • •	37.200	.71	11 300 0.000
		796	t	28.399	\$.418		. 20131	27.440	• . 71	30.300		11.000
	-	T101	•	27.782 30.700	1.402	1.3022		13.000 16.700	-1.40	44.000 28.700	1.83	11.000
		799			*. ••• 787 7. 115	1.1100			0.00	17.184	0.99	1.144
		7106	I	44.94 36.75a	0.000 1.000		0.00000 .00340	14.000	0.00	54.000 37.100	8.88	8.000
			• •					3.144			1.88	3.386
	7640	7101 7100	I	7.300		8.0000		7.300	0.00 	1 300	•.••	8.000
مرسوبي فالمتحصية				8.200 4.700 T.000		1000						
		7105	i	3.110	. 112	. 1844		3.140	1.11	3.400	1.11	. 200
10 EL08881												7.700
		199		18.364	430	8 8468 4166 1000	8.00000 - 01100 - 01100	1.1.0		10.700	11	1.000
		784	<u> </u>	18 300				10.300			4.90	
		TRE										
	78.44	781		14.148	1.241 0.000 2.183	1.4479				10 100 10 100	1.33 	11.400
		7112 7112	1	8.300	1.040	1.4000	. 81848	7.840		18.788	. 71	3.600
		7966 7996	i	10.310	6.000	8.0000 1.1100	*. 00000 	8.000	0.00	8.000	0.00 71	8.808 5.700
				30.548	7.438	1.6287	. 24 2 29	21.800	+1.24	45.500	1.41	34.100
	TEAN	TM1 TM2	ł	37 . 100	0.000	8.0000	0.00000 18818	27.300 27.300 27.300 21.600	0.00	27.200	0.00	8.000 1.100
		7112 7164		34.400	0.000	8.6566 8.0000	38514	34.800	0.00	14.500 74.500	9.99	Y8.100
		716	8	23.140	2.400	1.0500	12311	21.690	1.11	25.104	. 71	4.100
.3	TRAN	781	•						-1 18	-17 100		
	•	148		48.100	4.525	3.1000		45 198	•	82.300	71	1.100
		7883 7886	1	10 100	7 243	1.1500 0.0000 8500		34 198 58.500 61 498		55 300	71 6 50	
		7106	¥	43 - 858					-	*******		
34 TABJUST	1840	***	<u>†</u>	1.205 1.100 1.100	2.417		1 00000	4.300 11 100 18 788	-1.60	11.100		1.100 0.000
		742 743	i	8.450	1.909	1.2500	81388	1 198				200 4.700 0.000
		7 104 7 106	÷	1 100 7 150		3.1100	0.00000 81984	1 190	0.00 •.71	8 100 10.700	•.•• 	0.000 1.500
				28.813	4.134	1.3417	. 30478	28.100		44.100	1.37	22.000
	7888	7101 7107	i.	31.100		8.8888	* ***** 13783	38 100		22 144	0.00 11	8.000
		783		10.100				10 100		20 200		
		7106	i i		11.171		31333	32 100	•. <b>••</b>		• •	18.800
			•	·····¥* · •••	Y 541		74676			12 Ved	1.54	
		7281 7289		11 100				11 190	• • •	13 100	• •	3
		7103 7886							- <del>• • •</del>			1 111
		7105	,	10 600	***	1000		10 100		** 644	*1	1 444

### III. M60 Machine Gun Task - BDU Trials

A. Raw Data

#### ------

C A S 8 90 LASEL	1 6862WPN		LBENUT	8 882947		*****	LEEPLUS		1	11 79278#	
1 8133	1.100	1 144	1 788	15 786	1.188	18.184	11.100	1 788	Y 17.288		
2 8272	6.200 1 100		4.100	13.500	3.200	14.300	10 100	4 700	14 544	3.800	
3 8384		8.800	17.100	4.444	1.100	10.100	4.200	3.660	18 404	1 100	
			12.244								****
8 8381	3.300	1.200	19.300	12.100	\$ 100	10.000	13.100	1.400	18.444	3.499	
7 8391	4.300	1	12.200	7.100	9.400	17.100	7.790	1.100	1.	1	
4 4433	4 444	8.100	7 544	11 500	8.100	18 188	1 300	8.100	18 284	1 100	
	1.194	18.544	7 888	11.350	3.100	18.200	1 244	8.898	11.744		
18 8448	8.100	8.100	3.100	11.600	3.294	18.200	3.300	•	18.600	8.700	
11 8441	4.560	4 100	•	10.300	•	17.100	3.500	•	30.700	3.100	
· E A B B No. LAGRI	12 166847	13 786847							20 18844786	21 178187#	
1 8177	11.200	1 144	7 188	1 144	1.388	18.188	11.200	21.100	88.388	18.888	14.388
8 8373	10 100	\$.100	4 888	8.999	18.784	5.800	13.200	20 100	81.800	11.300	8.544 -
3 1344	18.808	4.800	1.100	2.500	12.744	8.708	8 195	18.000	46.200	49.800	10.300
8 8381	30.000	4 400	1.400	8.844	11 100	6.200	18.844	23.600	86 160	11 700	14
6 8383	12 404	4.400	7.100	4.199	8.344	1 100	8.244	24.344	41.100	18.746	14.100
8 8281	14	4.199	8.700	4 3 6 6	10.300		8.100	20 400	17.100	11.400	
	17 144	1.300	7 7 8 8		1.744	4.700	4.300	11	15 100	14 799	1.400 7.700
	13 188	1 100	7.288	7.188	8.144	8.788	T. 144	10.000	78.188	71.100	1 111
10	13.700	3.100	1.100	4.404	8.794	4.800	7.200	18.100	11.100	10.100	7.760
11 8401	17.000	3.200	6.100	8.100	8.400	3.100	8.144	14.100	28.544	8.300	8.790

# B. Descriptive Statistics

	888.00104	787AL			87 . SR <b>R</b>	E8677 . 87					
). samt		PRENUENET	-		67 MEAD	144147164	TALUE	1-06946	TALUE	1-16046	84858
1			4.3+4	484	1244	10488	3 100		1 100	1 14	1.00
	PROPERTY INTO		3.244		8.8868	8.88888	1.144		1.100		. 19
	84843		4.350	. 312	.1577	. 84817	4.200	-1.00	4.444	1.14	
	808-13		4.675	. 170			4.544		1.100	1.10	74
	808-	4									
		11	7.120	2.184		. 30279	4.700	+1.13	10.300	1.76	
	LOGIEST SUBJ		8.844	8.898		0.00000	8.846	8.89	5.800	8.00	
					1.8000	38842	1.000	· •	8.800	. 11	3.80
	8063	· · · · · · · · · · · · · · · · · · ·	1 310				1.144		18.386	1.13	
		•	7.360	2.521	1.2594	. 34 20 2	6.700	•1.09	10.600	1.34	
				4.207	1.2888		3.500	+1.12	17.109	2.01	12.9
A LECONT	THEORY TO BUT						1 1 44	8.84	8.34.	6.88	8.4
	144.4		4.784		. 2840		4.500	4.91	8.800	. 71	. 84
			13.228	2.444	1.4254	.21877	10.300	-1.63	17.100	1.34	
	5484		8.204		. 8462	. 38488	3.600	+1.34	7 104	74	4 4
								*1.48	18.799	1.00	1.4
S REENUT		**	11.227		. 8745	. 18826	7.844		16.700		
	808J827 500J		16.700		0.0000		18.700		12.100		1.5
			13.384								
	808.3		8 629		3827		10.200	1.47	71.000	. 10	1.4
	2084	•	***								
		••	1 400	5.884	8821	. 29015	3.200	-1.13	8.000	1.98	
	TREATET TREAT		1.140	8.844	¥. 6864	8.34444	1.244		T. 188	6	
		1 1	4.484			. 17878	3.984	+.71	Ę. 000	. 11	1.1
			7.000		1.1668	. 23340	4.500	• . • •	8.444	1.01	
	8487	4	4.87	1.428	7145	. 31236	3.304		1.000	1.00	
		19	16.381	3.300		. 14000	10.400	-2.42	18.1	1.17	4.3
7 AE1784			14.904				18.800	8.80	18.8	8.99	
	3883887 8082		11.000				14 200		18.700	71	1 4
	1013		11.11		1.1017	. 20383	10.879	**	11.600	78	7.8
			17.425				18.200	+ . 89	18.100	1.30	8.8
											10.2
& LEEPLVE			7 484		1.1043		1.344				
	ARRIAGA		18.344				12.144		10.100		
	8983		7.200		8.8000	. 56501	4.300	+1.10	13.100		
	2003		0.450			21401	3.3**		1.300	1.41	1.4
	6083		4.314	1.376			4.100				-
			4.345		. 1791	. 21078	8.609	+1.68	6.100	1.88	3.3
			4.70			0.00000	4.790	0.00	÷. 700		
	1000		4.194		1500	. 18743	3. 400	•.71	4,780	. 11	
			1.11		. 1718	18430	1.444	1.33	4.184	T.88	1.1
			8.171		. 3824	. 12001	4.500	*.88	8.100	1.43	÷

	100 MACU											
74814815 80 8444			7874L 785046467		17480480 807147100	57 288 87 MIAN					4 6 5 T	
				14 144	3 313	1947	17526	14 544	-1 23	24 104	2 14	13 300
	TUTJECT	10831		17 844	1 141	- 1111	8 88888	17 344	0.00	17 244	8.88	1 111
		148.12	2	19.50	3 744	1.1100	21462	14 644	: ::	18 400	*1	\$.300
		10843 10844		18.150	8 141 1 448	1 1743	24120	18.400	-1 41	26 400 30 7u0	1 40 03	11 000 3.400
11 785788			**	8 184	3.048			2.700	• #1	18.488	1 78	1 700
	FJBLBUB		;	4 444	0.000			4.888	8.80	4 444		8.000
		10123	·			1 1000	11164					
			•	3.364	182	. 28 5 6	17840	2.700	+1 10	3. 100		1.200
18 166897			**	18 488	2.145		20244	10.100	74	20 500	1 53	16 488
	RABIJAKA			······································				10.900		18 800	ð. ee	
		EU8J3 648J3	1	12.480	4.734	3.3500	38234	10.100		18.100	,	8.700
				18 375	1.341	1.1614	14877	12 100	. 14	17.104		4 144
			11	4.488	. #14	. 2484	. 18830	3.100	+1.66	\$.788	1.88	3.600
	000JEC7		1	6.800	0.000			4.344	0.00	4.100	0.00	0.000
				4 300			10073	4.500			······	
				4.139	1.124		. 27686	3.100		8.300	1.63	3.100
				1 111	1 111	3394	10000	4	-1 16	1 140		7
	STEJEST	SUBJ1		1 100	8.888				8.88	7 184		1 116
		100.3	1	1 100	1 414	1 8417	17697	4.100 5.400		5.300 7.300	1.10	3.000
				1 100	1	140	18664	5.104	-1.30	7.440	43	1 300
18 TECPLUS			• •	8.842	1.108	. 3335		3.100	+1.82	1.400	1 84	3.100
	1336848	54841 54842	1	1.400	0.000 1.414	1		8.400		5.400	<b>0.00</b> 71	2.000
		338.33		1.11		1 1117		-+		1 100		
			•	8.488	1.246	. 4223	19373	4.800	+1.31	7.400	. 78	2.000
					3.878		. 37840	6.700		18.700	2.24	1
	200324T	300JT		1.400	8.181	8.5000	8.0000	6.440	8.46 1.11	18.100	8.86	ð. 644 '
		546.15			1.481	7411	16844	4.100		11.164		1.004
		148.14		8.400	1.287		14054	1.100	+1.28	1 700	1.92	3.800
17 8L/8/88			• • •	6.473	2.144		. 39174	3.000	+1.18	10.200	3.31	7.300
1	13BL868	16941	1	10.200				10.200	•••••	10.200	0.00	0.000
		10833		7.300								
		54844		4.378			. 12006	3.000	+1.46	4.700	. 48	1.100
			• •	8.184	3.411	6478	. 34444	\$ 744	- 44	15.600	1 13	7.100
	1103057	24231		11.100	8.848			13.344	4.80	13.888		1.100
		548J3 548J3	1	10.050	3.102	1.1128	. 20542	8.100	71	19.100	1.60	8.100
		848.44	ā	9.100		3565	. 10000	6.000	18	7.400		1.940
			11	20 400	4.118	1.2400	. 20160	14.100	•1.83	38.400	1.00	14.300
•	1984667	500.11	1	24.600				24.100		24.200	0.00 71	
		100.41		17 150				18 844		78.100		4.800
		808.14	•	18.798	1.541	1.7614		14.100	+1.28	23.000		7.200
					13.113	3.000				44.:00		44.000
	INCOUNT.	146.11		48.386	8.444	3.5566	0.0000	44.500		11.800	6.66	8.000 1.100
		106.3	:	41.750	18.254	1	84273	44.100		84.300	1.40	10.000
		888.44	<u> </u>	\$5.125	15 775	7.6676	20100	16.100	-1.11	<u>. 10 99</u> ° .		38.400
				22.000	18.083	4.3010		5.300	-1.88	48.800	1.44	40.200
	734640	84831	1	18.300	8.000	0.0000		18.800	0.00	10.500	0.00	21.200
بديود ويريبي راكا فككة متعبدهبده		30633	ţ		18.184	A.8448.		10.760		-17-155-		
			é	16.180	4.001	3.4005	10724	9.300	• • . 43	20.100	. 48	10.400
					1.114	1.0000	21077	7.744	-1.01			10 300
		848.12		1.100				8.800		10.100		
			i	18.578	3.481	1.7488	.12864	8.644	• 1 . 37	18.000		4.200
		88844	•		. 184	. 2780	88726	7.100	* . 66	8.700	16	1.000

## IV. M60 Machine Gun Task - MOPP Trials

A. Raw Data

-----

			3 8849981 L	4 62761						10 1827v8		
		8 189	1 144	1.110	18 898	1 700	71 184	1.180	1.148	11 100	1 144	
	****	3.444	5.309	7.800	17	5.040	20.206	8 100	8.100	33 844	8.240	
		3.100	8.100		18.000	8.540	17 406	8 798	8.198	14.200	4.844	
		7 100						11.300	3.100-	21 100	1.000	
	*****	1.100	1.344	16.496	18 884	1.144	17 100	1 244	1.100	11.100	8.844	
		1 100	8.440	14 799	10	13.144	10 100	12.200	4.199	17.100	18.800	
			1 299		1 2440	3 194	10 100	6 100	4 1	15 244	5 100	
		1 100	1 111		165		11 11					-
			7 100		1.	;	25		1.100	10 100	1.100	
	-	4.500	7 100	4 199	10 100	j 140	11.100	1.100	7.500	20.100	1 100	
•												
, i	LABEL	12 162897	13 786307 1		18 TEEPL 48					20 18848726	21 EVE184P	
		1668997	7863-07 1	86PL#8	TEEPLUS	184441	81/1998	418168P	NETARTES	18848786	178186P	11.11
		182897 18 289 21.400	782.007 1 	1 190	TEEPLUS 7 200 7 800	184446L	AL/1994	878168# 2 18# 8,300	NGEARTRE 18.136	18848786	178186P	11.1
	11111 11111 11111 11111	186897 18 200 21.000 20 200	742.547 1	1 100 1 100 1 100	TEEPLUS 7 500 5 600	154441. 25 144 1 144	81/1998	878166P 8 88 8 88 8 89 8 100	10.100 10.100 10.100 10.100	188A8788 140.300 16.300	ETRISCP 28.100 25.000	11-10 21-10 21-4
	44081 1111 1111 1111	162897 15 284 23,806 20 200 31 200	182 au	1 194 1 194 1 194 1 194 1 194 1 194	TEEPLUE - 100 - 100 - 100 - 100 - 100 - 100	194444L	AL / 1 + 44	8781684 8.304 9.304 10.706 10.804	18.196 18.196 46.200 20.100 13.100	140.300 171.100	178186P 28.100 28.100 28.100	11.00 21.10 21.40
•	H122 H122 H123 H124 H111 H1227	16000 1520 23.600 20.200 1.300 76.600	Y 100 y 100 4 100 4 100 1 100 1 100	467.94 7.794 7.794 7.499 7.499 7.499	TEEPLUE 1 100 1 100 1 100 1 100 1 100	1944941, 23 100 24 100 25 100 21 100 27 100	AL/1994	8781884 8.204 9.204 10.704 10.704 14.104	10.130 10.130 10.200 10.200 0.200 10.200 11.200 12.200	140.300 140.300 140.300 140.300 140.300 140.300	178186P 28.100 18.800 38.100 19.800 19.800	11 P
	44081 1111 1111 1111	162897 15 284 23,806 20 200 31 200	Y 10 V V 10 V 0 1000 0 1000 0 1000 V 1000 V 1000 V 1000	1 194 1 194 1 194 1 194 1 194 1 194 1 194 1 194	TEFLUE 1 100 1 500 5 000 1 000 1 100	194444L	AL / 1 + 44	8781684 8.304 9.304 10.706 10.804	18.196 18.196 46.200 20.100 13.100	140.300 171.100	178186P 28.100 28.100 28.100	11 11 21 14 21 44 21 44 21 44 21 44 21 44
•	4481 1111 1111 1111 1111 1111 1111 1111	16004 15100 21.000 21.000 31.000 31.000 76.000 15.000 15.000	Y 10 V V 10 V 0 1000 0 1000 0 1000 V 1000 V 1000 V 1000	467.94 7.794 7.794 7.499 7.499 7.499	TEEPLUE 1 100 1 100 1 100 1 100 1 100	1948441, 25 1949 25 1940 28 1940 28 1940 27 1940 17 3940	AL/1994	878168F 0,200 10,700 10,700 10,700 10,700 10,700	NGCAATES 	18848786 140.300 18.300 173.100 173.100 173.100	ETRIBEP 28.100 29.100 29.100 20.100 30.100 51.500 17.400	11.99 21.9 21.9 21.9 21.9 21.9 21.9 21.9
	H101 H101 H101 H101 H101 H101 H101 H101	165997 15 189 21.400 20 190 31.300 51.300 76 160 13.400	Y 82 567 1	ECPLUE 1 100 1 100 0 400 0 400 1 100 7 500 7 500	TEEPLUE	1944441, 25 1949 4 994 26 994 27 994 19 994 19 994	1.71994 1.100 1.100 1.100 1.100 1.100 1.100	8781687 8 544 9 344 10 700 10 100 14 100 11 200 11 200	10 204 100 10	19848716 100.300 08.200 173.100 173.100 173.100 173.100 173.100	LTR186P 28.100 29.100 29.000 34.000 34.000 34.000	11.9 11.9 21.4 21.4 23.4 13.20 00.20 01.10 14.10
	4481 1113 11113 1113 1113 1113 1113 1113 1113 1113 1113 1113 1113	160091 15 200 23.400 24.200 31.200 31.200 13.400 13.400 15.200 23.100	782567 1 8 700 8 200 6 200 9 200 1 200	ECPL SE 	TREPLUS - 100 - 000 - 000 - 144 - 144	1948001, 23 1940 6 2940 20 2940 27 2940 19 2940 19 1940 19 1940	L / 1994 6 . 100 6 . 100 6 . 100 6 . 100 6 . 100 6 . 100 6 . 100	618166 6,300 10,300 10,700 10,700 10,700 11,000 11,000 11,000	NG 244 7 16 ( ) 156 ( ) 200 ( ) 100 ( ) 100	196A8786 100.300 10.300 113.100 157.100 157.100 173.100 175.1000 175.10000 175.10000 175.10000 175.10000 175.100000 175.100000 175.100000000000000000000000000000000000	174156P 28.100 25.000 30.000 30.000 30.000 17.400 17.400 30.000	11.10 21.10 21.40

### B. Descriptive Statistics

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	Bit Bur I		78781			87.898		5 % A	2-16848	L & 4 V61.00	8 8 8 7 2-86846	*****
8. Sare		LEVEL	P28008867		0EV14710E	-	7481A7180					
1 6061400	TRACKT	THEAT				1117				1 400		
•		64643			1.047		14114	1.100		1.400		2.0
			:	1.000		4376	17812	4.100	-1.88	4.200	1.37	1.1
T'LAKERT				T 184				1.764		T.100		
	1396408	888.41		7.100	5 616	1.1156		8.700	• . 78	8.300	5.14	3.0
			i i	1.778	1.748	4112	. 28410	4.200	+ . 88	8.300	1.38	2.4
		148.44	<u> </u>	6 879	148	1319	++527	1.200	.1.17	7 100	1.24	1.4
4 186997			11	8.881	4.781	1.8414	. 46331	4.100	+1.17	18.100	1.80	14.8
	1336444	108	3	2.400	1 732	1.0000	. 28471	4.800	• 1 . 18	7.400		3.0
			•	14 374	3 781	1.8849	18967	9.600	-1.35	18.800	1,12	9.3
				4.148	3.787	1.994		6.166	• . 11		1.11	
			11	15.100	4.448	1.2418	. 28468	10.000	• 1 . 18	87.000	1.00	17.0
	1444957	100.41		18 844	4.884		31437	10.100				
		10839		12.100	1.310		. 16968	11.000		16.100	1.23	
			•									••••
					3.515			3.000	+1.10	12.000	1.04	
	ARE SHEA	36631		Y. 300	1.167	1.1632	. 37743	1.344		8.864	1.18	3.9
		\$46.73	•	8.000	8.764	1.2070	. 36923	7.308		12.400	1.40	
		89834	•	1.676	. 467	. 3367	. 13646	2.000	•1.46	4.000	. 91	1.0
T RETTEN				10 100	8.180	1.1884	. 18185	18.388		33.369	1.88	13.8
	1994967	84841		20 187	2.443	1.4333	. 18310	17.400	• 1 . 1 1	33.300		
		89838		17 494		1.0300	. 13812	10.100		23.100	1.14	
		100.30		24 179	8.814							
			**	7.843	8.834	. 4869	. 26828	4.100	+1.87	13.900	3.00	
	1346.000	898.41	1	4.223			. 14234	8.999	*1.14	8.100	. 14	2.2
		308.73		10 100				1.100		13.100		
			•									
	13964667			5.795	1.570		. 26447	3.200	-1.24	5.500	1.18	0.3 1.1
		19433						1.100				
				8.000		1.1463	. 32487	4.200	+1.28	8.800	1.14	
			••	75 104	8.150	1 1981		18.200	-1.20	31 144	2.44	
	EUGJEET	398.21				8.1111		18.344		38.344	1.11	31.1
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### APPENDIX E

# Sample Regression Output - IFE (BMDP1R)

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### APPENDIX F

Kruskal-Wallis and T Test Output (BMDP3S and BMDP3D)

- I. Finger Movement Categories
  - A. T Test Output

FINGER MOVEMENT BEGRADATION

DIFFERENCES ON SINGLE VARIABLES

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·	TARIABLE	BUMBER	2	EROUP 2	178 4	272
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				3 E H		. 03 14
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				HINIMUM	1370	.7830
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				MEAN	. 6710	. 1786
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				\$ . E . H .		
T (SEPARATE)	+2.41		7.8	BAMPLE 813	E 6	
T (POBLED)	-2.44			MAX 1 HUM	.7880	. 8230
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### II. Hand Movement Categories

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#### APFENDIX G

#### Progressive Resistance Experiment [68]

#### I. Experimental Design

#### A. Choice of Factors and Levels

Four movement categories, IFE, RFE, IHE, RHE, were selected to construct a small task which would require the performance of subtasks which could be classified into one of the above categories. Five individuals (all Army officers familiar with chemical protective equipment) were selected to perform this task. Each individual would perform the task six times, three in normal field clothing (BDU) and three in protective clothing (MOPP). Differences between BDU and MOPP performance were of primary interest. Differences in individual performance across the four categories was also investigated.

### B. Design

A work station was built which required the subject to pick up a 7/16" nut and thread it onto a bolt against some spring resistance to a point at which it could no longer be finger tightened (IFE, install finger easy). At this point, the subject was to pick up a wrench and continue to tighten the nut until a washer mounted on the mechanism stopped the movement and then put the wrench down (IHE, install hand easy). The subject was then instructed to pick the wrench up and loosen the nut until it could be removed from the bolt and place the nut down beside the work station (RFE, remove finger easy). The range of movements were the same for all individuals and each subject was allowed to practice the task in BDU and MOPF prior to any data collection. The scheduling of subjects and treatments was completely randomized.

A factorial design was chosen in order to examine the interactions between individuals, the classification categories and protective posture. Degradation was defined as the ratio of the average BDU trial time and average MOPP trial time for each individual/classification category combination.

II. Results

••	Subject	Degradat	ions (BDU	Time/MOPP	Time)	
Movement Category	A	ã	с	ס	E	AVE
IFE	.606	.576	.511	•525	•462	•536*
IHE	1.074	1.360	1.189	1.077	1.297	1.199*
RHE	.978	1.121	1.003	.793	1.102	.999
RFE	.910	.651	.917	1.025	.440	.789

\*Subjects finger tightened nut down farther in MOPP and required less time to tighten nut with wrench.

### APPENDIX H

### ITV Traverse Mechanism Task Elements

EVENT	CODE	EVENT DESCRIPTION	TM REFERENCE*
301	RHE	Loosen Gear Shaft Nut	4-20 b (1d)
302	RFD	Remove Nuts, Gear & Washers	4-20 b (1d)
303	RFD	Remove #6 Spacer Plate	4-20 b (1b)
304	RFD	Remove #22 Plate & Shim	4-20 b (1f)
305	RFD	Remove T.M. Plate Screws	4-20 b (le)
306	RHD	Remove T.M. Plate	420 b (le)
307	RFD	Remove Ring Plate	4-20 b (1s)
308	RFD	Remove Cover Plate	4-20 b (1h)
309	RFD	Remove Snap Rings & Gears	4-20 b (1j)
310	RHE	Remove Gear Shaft Assembly	4-20 b (1k)
311	IHE	Install Gear Shaft Assembly	4-20 f (2j)
312	IHD	Install T.M. Plate	4-20 f (20)
313	IFD	Secure T.M. Plate	4-20 f (20)
314	IFD	Install #6 Spacer Plate	4-20 f (2r)
315	IFD	Install #22 Plate & Shim	4-20 f (2p)
316	IFD	Install Nuts, Washers & Gear	4-20 f (2q)
317	IFD	Install Cover Plate	4-20 f (2c)
318	IFD	Install Ring Plate	4-20 f (2b)
319	IFD	Install Gears & Snap Rings	4-20 f (2p)

\*Obtained from TM 9-2350-259-34 [8]

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