Research Note 84-3

MAINTENANCE PERFORMANCE SYSTEM (ORGANIZATIONAL) USER'S REFERENCE MANUAL

Richard G. Fuller, Anthony L. Wotkyns, and V. Alan Spiker Anacapa Sciences, Inc.

> Michael Drillings and Melissa Berkowitz, Contracting Officer's Representatives

> > Submitted by

Robert J. Seidel, Chief TRAINING AND SIMULATION TECHNICAL AREA

and

Harold F. O'Neil, Jr., Director TRAINING RESEARCH LABORATORY



6



U. S. Army



Research Institute for the Behavioral and Social Sciences

January 1984

84 02

106

Approved for public release; distribution unlimited.

This report, as submitted by the contractor, has been cleared for release to Defense Technical Information Center (DTIC) to comply with regulatory requirements. It has been given no primary distribution other than to DTIC and will be available only through DTIC or other reference services such as the National Technical Information Service (NTIS). The vicws, opinions, and/or findings contained in this report are those of the author(s) and should not be construed as an official Department of the Army position, policy, or decision, unless so designated by other official documentation.

DISCLAIMER NOTICE



THIS DOCUMENT IS BEST QUALITY AVAILABLE. THE COPY FURNISHED TO DTIC CONTAINED A SIGNIFICANT NUMBER OF PAGES WHICH DO NOT REPRODUCE LEGIBLY.

UNCLASSIFIED SECURITY CLASSIFICATION OF THIS PAGE (Then Date Ent

REPORT DOCUMENTATION	REPORT DOCUMENTATION PAGE			
I. REPORT NUMBER	2. GOVT ACCESSION NO.	3. RECIPIENT'S CATALOG NUMBER		
Research Note P()				
A. TITLE (and Subtitio)	L	S. TYPE OF REPORT & PERIOD COVERED		
Naintananga Porfermanas Cratara (Contractor Report		
User's Reference Manual	Tganizaciona ()			
Maintenance Management Information	System	6. PERFORMING ORG. REPORT NUMBER		
Division 86		TR465-38		
7. AUTHOR(a)		8. CONTRACT OR GRANT NUMBER(+)		
		MDA 903-81-C-0032		
Richard G. Fuller, Anthony L. Wotk	tyns, &			
V. Alan Spiker 9. Performing Organization NAME and Address		10. PROGRAM ELEMENT, PROJECT, TASK		
Anacapa Sciences, Inc.		AREA & WORK UNIT NUMBERS		
Drawer Q		2Q263743A794		
Santa Barbara, CA 93102		-		
11. CONTROLLING OFFICE NAME AND ADDRESS	e Behavioral &	12. REPORT DATE		
Social Sciences	- AVNETAVAGA V	January 1984		
5001 Eisenhower Ave.		13. NUMBER OF PAGES		
Alexandria. VA 22333 14. MONITORING AGENCY NAME & ADDRESS/IL dillored	t from Controlling Office)	15. SECURITY CLASS. (of this report)		
		UNCLASSIFIED		
· ·		154. DECLASSIFICATION/DOWNGRADING		
16. DISTRIBUTION STATEMENT (of this Report)				
Approved for public releases dist	ribution unlimit	ed.		
Approved for public release;				
· · ·				
17. DISTRIBUTION STATEMENT (of the abetract antered	in Block 20, If different fr	na Report)		
IL SUPPLEMENTARY NOTES				
mile	Cally by Dr. Mi	hael Drillings and		
This project was monitored techn.	cally by Die Mit	mare arrestonde ene		
DI. HETTODE DELLOMICE				
19. KEY WORDS (Continue on reverse side if necessary a	ng (gentity by DioCk fumbel			
Maintenance, Management Informat:	ion System, Maint	tenance Training		
2 ABSTRACT (Continue on reverse side H mecessary and	identity by block number	enance Performance System-		
"Ine purpose of this effort is to o "Organizational (MPS-O) which is at	integrated syst	em for measuring maintenance		
performance. diagnosing performance	ce problems, taki	ng corrective actions, and		
providing training. This report :	ls the User's Man	ual for the operation of the		
MPS-0 maintenance management info	rmation system (M	MIS). The User's Reference		
Manual describes the MMIS reports	, provides guidan	ce on analysis and interpre-		
tation of the reports, and descri	bes procedures fo	or the operation of the MMIS.		
		<i>T</i>		
DD FORM 1473 EDITION OF ! NOV 65 15 OBSC				
	UNCL	ASSIFIED		
	1			

TABLE OF CONTENTS

CHAPTER		Page
1	INTRODUCTION. Development and Evaluation of MPS(O) Role of MMIS-86 in Maintenance Performance MMIS-86 Coverage	1 1 1 3
2	MAINTENANCE MANAGEMENT INFORMATION SYSTEM 86 REPORTS Format Categories Content Distribution	7 9 10 10 10
3	HOW TO USE MAINTENANCE MANAGEMENT INFORMATION SYSTEM 86 REPORTS	15 17 20 22
	Table 4: Combat Venicle Corrective Maintenance Summary Table 5: Maintenance Tasks by Vehicle Table 6: Maintenance Task Perofmrance Data by Vehicle Table 7: Certification, Qualification, and Experience Summary by Section	24 26 28 30
	Table 8: Certification, Qualification, and Experience Summary by IndividualTable 9: Qualification and Experience Summary by TaskTable 10: Individual Qualification and Experience	32 34
	Profile	36 38 40 42
4	MAINTENANCE MANAGEMENT INFORMATION SYSTEM 86 OPERATION Personnel Equipment Facilities Form Completion Data Collection Data Entry Report Generation and Distribution.	45 45 46 46 46 46 47 47
APPENDIX A APPENDIX B	- DATA SOURCES/TREATMENT	49 61

.

.

THIS PAGE INTENTIONALLY BLANK.

.

CHAPTER 1 INTRODUCTION

The Maintenance Management Information System, Division 86 (MMIS-86) is a component of the overall Maintenance Performance System (Organizational) (MPS(O)). MMIS-86 provides unique information on organizational maintenance performance and training. The information is contained in reports distributed to commanders, maintenance and training managers, and maintenance supervisors.

The primary purpose of this manual is to help the report recipients interpret the information contained in the various MMIS-86 reports and suggest possible actions. A summary of MMIS-86 operation is also included.

DEVELOPMENT AND EVALUATION OF MPS(O)

The project to develop MPS(O) is one of several underway as a part of an Army Research Institute (ARI) program to improve maintenance effectiveness. The objective of MPS(O) is to enhance the effectiveness of operator and organizational level maintenance.

Sponsors of this project are the U.S. Army Ordnance Center and School, Aberdeen Proving Ground, Maryland, and the U.S. Army Training Board, Fort Eustis, Virginia. Anacapa Sciences, Inc., Santa Barbara, California, is the contractor responsible for the research and development effort.

When installation and evaluation of the MPS(O) are complete, it will represent an integrated system for measuring maintenance performance, diagnosing problems, prescribing training and providing a basis for taking other corrective actions.

ROLE OF MMIS-86 IN MAINTENANCE PERFORMANCE

The role of MMIS-86 is to provide data on maintenance effectiveness, technical proficiency, and application of resources. Data are collected, stored, and processed to provide output in the form of reports. These reports give information on performance during a specific reporting period and relate it to performance during prior reporting periods. Data from prior reporting periods are averaged to serve as a comparative yardstick when judging current performance.

MMIS-86 reports are distributed to commanders, maintenance managers, supervisors, and trainers. They can use these reports to review maintenance performance, identify problems, and take corrective action in order to improve maintenance performance. One report is provided to individual mechanics as a record of individual skill development.

Figure 1 graphically shows the flow of maintenance information and the MMIS-86.



Figure 1. Maintenance information flow in MMIS-86.

2

MMIS-86 COVERAGE

MMIS-86 covers covers the drivers/crews of tracked vehicles, mechanics, and selected equipment in a combat battalion. A feature of MMIS-86 is that it can be modified to fit changes in MOS of personnel, section designations, equipment type, and maintenance tasks. Procedures for modifying MMIS-86 coverage are in the Operating Manual, Maintenance Management Information System, Division 86.

Specific personnel currently included in MMIS-86 are:

- Drivers/crews of M60A1 tanks, AVLB's and M113-Family Carriers
- Tactical Communications Systems Operator/Mechanic, MOS 31V
- M60A1/A3 Tank Turret Mechanic, MOS 45N
- Fighting Vehicle Systems Turret Mechanic, MOS 45T
- Light Wheel Vehicle Mechanic, MOS 63B
- M60A1/A3 Tank System Mechanic, MOS 63N
- Heavy Wheel Vehicle Mechanic, MOS 63S
- Fighting Vehicle Systems Mechanic, MOS 63T

Specific equipments currently covered in MMIS-86 are:

TRACKED VEHICLES:

- M60A1-Series Tank
 - M9, Dozer Tank
- M60A1L-AVLB
- M113A1-Family Armored Personnel Carriers
 - M106A1, 107mm Mortar Carrier
 - M125A1, 81mm Mortar Carrier
 - M132A1, Flame Thrower Carrier
 - M577A1, Command Post Carrier
 - M901, ITV, TOW Carrier
- M88A1-Medium Recovery Vehicle
- M578-Light Recovery Vehicle

WHEELED VEHICLES:

- M151-‡ Ton Truck
- M35-Family 21 Ton Trucks
- M54-Family 5 Ton Trucks
- Gama Goat Family
 - M561, 14 Ton Cargo
 - M792, 14 Ton Ambulance

- GOER-Family M520, 8 Ton Cargo
 - M553, 10 Ton Wrecker
 - M559, Fuel Tanker
 - M877, 8 Ton Cargo with Crane

COMMUNICATIONS EQUIPMENT:

- Radios
 - AN/VRC-12, Radio Set, and components
- AN/VRC 43 through 49, Radio Set, and components
 AN/VRC 64, Radio Set, and components
 Other Communication Equipment

 - - CVC Helmet
 - SB-22 and SB-993 Switchboards
 - TA-1 and TA-312 Telephones
 - KY-57 Communications Security

HOW THIS MANUAL IS ORGANIZED

This manual is divided into four chapters and two appendices. Chapter 1 provides background information on the development of the system. Chapters 2 and 3 are addressed specifically to users of MMIS-86 output reports. Chapter 4 describes the system operation. The appendices provide reference information as background for more detailed analysis of the reports.

Chapter 1. Introduction

This chapter defines the purpose of the manual, provides background information on the development of MPS(O), and describes the role of MMIS-86 in MPS(O) and its coverage.

Chapter 2. MMIS-86 Reports

This chapter lists the types of reports provided by MMIS-86, describes report format and content, lists report recipients and frequency of report distribution.

Chapter 3. How To Use MMIS-86 Reports

This chapter provides, for each MMIS-86 report: a description, guidance on report analysis and interpretation, and suggestions on how the information gained from report analysis and interpretation could be used to improve maintenance effectiveness. An example of each report being discussed is provided on a facing page for reader reference.

Chapter 4. MMIS-86 Operation

This chapter provides a system overview and summarizes general procedures for operation of the system.

Appendix A. Data Sources and Data Treatment

This appendix describes, for each report, the sources of data from which the report is derived, and the processing of data by a minicomputer installed in the unit.

Appendix B. Data Collection Forms

This appendix provides an example of the forms used for data collection and input.

THIS PAGE INTENTIONALLY BLANK.

CHAPTER 2

MAINTENANCE MANAGEMENT INFORMATION SYSTEM 86 REPORTS

MMIS-86 reports contain maintenance performance and training information of interest to commanders, maintenance and training managers, supervisors, and individual mechanics. The data are presented in tabular form, supplemented by information to aid interpretation of the reports and a personnel roster.

There are eleven generic tables which present data for the various MOS and equipment covered in MMIS-86. The table title describes the type of information presented. Seven of the tables have different versions. The format is basically the same in each version, but the data presented are MOS, section and/or equipmentspecific. The generic table numbers and titles, and the versions by MOS/equipment, with their reference number, are listed below.

Table Number	Table Title	Versions by MOS/Equipment	Reference Number
1	Battalion Maintenance Man-Hour Summary		101
2	Maintenance Man-Hours	31V 45N/T 63B/S 63N/T	201 202 203 204
3	Average Man-Hours Per Maintenance Task	M60 AVLB M113 M88 M578 M151 M35/54 M561/792 GOER Commo	301 302 303 304 305 306 307 308 309 310
4	Combat Vehicle Maintenance Summary	M60	401

Table Number	Table Title	Versions by MOS/Equipment	Reference Number
5	Maintenance Tasks by Vehicle	M60 AVLB M113-Family M88 M578 M151 M35/54 M561/792 GOER	501 502 503 504 505 506 507 508 509
6	Maintenance Task Performance Data	M60 AVLB M113-Family M88 M578 M151 M35/54 M561/792 GOER	601 602 603 604 605 606 607 608 609
7	Certification, Qualification and Experience Summary by Section		701
8	Certification, Qualification, & Experience Summary by Individual	31V 45N/T 53B/S 63N/T	801 802 803 804
9	Qualification & Experience Summary by Task	31V 45N/T 63B/S 63N/T	901 902 903 904
10	Individual Qualification & Experience Profile	31V 45N/T 63B/S 63N/T	1001 1002 1003 1004
11	Qualification and Certification Bulletin		1101
	Interpretation Comments Roster		1 2

FORMAT

All reports have a similar format. The header, content, and distribution information begin at the left margin. The header contains the battalion identification, table number and title, and the report period ending date (Julian and Gregorian) as shown in the example below.

1-99 ARMOR BATTALION

TABLE 1: BATTALION MAINTENANCE MAN-HOUR SUMMARY SIX-MONTH REPORTING PERIOD ENDING: 3083 (4 MAR 83)

The content begins two spaces below the header block. For Tables 1-11, content is cumulative data. For Table 2 and the Interpretation Comments, data content is presented in weekly intervals for the 24 most recent weeks. For these tables, the left-hand column shows the period end dates and a code letter representing the training cycle the unit was in for each week, i.e., 'G' for Green, 'R' for Red, 'A' for Amber cycle, or 'N' for no cycle. The latest period is designated by an *. For Table 2, long-term averages appear at the bottom of the period end date column. An example of this format is shown below.

PERIOD	
END DAT	Έ
&_CYCLE	
3077	
3084	
3091	
3098	
3105	
3112	
3119	
3126	G
3133	N
3140	A
3147	R
3154	Ŕ
3161	ĸ
3168	A
3175×	A
LONG-T	ERM
AVERAG	ES

The report reference number and report recipient identifiers are at the bottom of each report, under a dashed line, as shown in the example below.

REF # 901 BN: CDR XU S3 BMO CO: CDR

CATEGORIES

The 11 tables provide either **maintenance** or **training management** information. Tables 1-6 are of primary interest to maintenance managers and supervisors. Tables 7-11 are for commanders and managers responsible for training and personnel proficiency.

The interpretation comments are used by all recipients when analyzing reports. The roster is primarily an internal operational component of MMIS-86.

CONTENT

The contents of each report type are summarized below. A detailed description and an output example are contained in Chapter 3.

Table 1: Battalion Maintenance Man-Hour Summary

Table 1 summarizes average man-hours expended per mechanic in each maintenance section, and average maintenance hours expended per tank in each company. For comparison purposes, the hours are averaged on a weekly basis for two periods: the previous twenty weeks, and the current four weeks. Data on this table permit comparison of mechanic man-hours expended by section and identification of effort expended maintaining tanks in the various companies.

Table 2: Maintenance Man-Hours

Table 2 shows total potentially available man-hours and the proportion of these hours devoted to maintenance. It also shows the average maintenance manhours per man for the reporting period. There are seven versions of this table, by MOS and section.

Table 3: Average Man-Hours per Maintenance Task

Table 3 provides the average number of direct man-hours to perform each maintenance task on each equipment and how many times each task was accomplished for the most current four-week period and for past periods. Tasks are "flagged" when the current man-hour average is significantly higher or lower than the past average. There are ten versions of this table, one for each type equipment.

Table 4: Combat Vehicle Corrective Maintenance Summary

Table 4 shows, by company, the numbers of corrective maintenance tasks performed and man-hours expended by mechanics and crews on each combat vehicle. The table also shows the number of tasks repeated on each vehicle. Totals of repeats, and mechanic and crew task and man-hours per vehicle are shown for the current four weeks. For comparison purposes, the same types of data are shown as a four-week average for the previous twenty weeks.

Table 5: Maintenance Tasks by Vehicle

This table provides a four-week history of all mechanic and crew maintenance tasks on a vehicle-by-vehicle basis. It also identifies when each task was performed and if the task was performed more than once, i.e., repeated. There are nine versions of this table, one for each type vehicle.

Table 6: Maintenance Task Performance Data By Vehicle

This table provides a four-week history of all mechanic and crew maintenance tasks on a vehicle-by-vehicle basis. It also indicates how many PMCS hours were expended per vehicle. For each maintenance task performed, it shows when each task was completed, who worked on the task and how many man-hours were expended. There are nine versions of this table, one for each type vehicle.

Table 7: Certification, Qualification and Experience Summary by Section

Table 7 summarizes mechanic certification, qualification and experience on maintenance tasks by section and MOS. Certification is a rating of a mechanic's overall ability. Qualification is based on supervisor evaluation of a mechanic's ability to perform a task. Experience relates to numbers of task performances. This table shows, for each MOS in a section, the percentage of the mechanics in that section who are certified, their average percentage of task qualification and the average percentage of task experience.

Table 8: Certification, Qualification and Experience Summary By Individual

This table summarizes mechanic maintenance certification, qualification, and experience on maintenance tasks by individual. The report indicates if the mechanic has been certified, what percentage of maintenance tasks he has qualified on, and his percentage of task experience, shown both numerically and graphically. Mechanics are listed in order of percent tasks experienced, from highest percent experience to lowest. There are seven versions of this table, one for each section, by MOS.

Table 9: Qualification and Experience Summary By Task

This table summarizes qualification and experience data for all mechanics in a section. Each mechanic is listed by name and indicates either how many times he has performed each task or that he has qualified on the task. There are seven versions of this table, one for each section.

Table 10: Individual Qualification and Experience Profile

This table shows the qualification and experience credits each mechanic has accrued for each of his MOS tasks. The range of experience credits is from 1 to 99.

Table 11: Qualification and Certification Bulletin

This table lists those mechanics that were either task-qualified or certified during the past six weeks.

Interpretation Comments

The interpretation comments highlight local conditions that system users must consider when interpreting MMIS data.

Roster

The roster is a listing of mechanics covered in MMIS-86. Its primary use is as a basis for system man-hour computations. (It also indicates each mechanic's estimated time of departure (ETD), for convenience of unit personnel planners.)

DISTRIBUTION

Recipients

Recipients range in rank from the battalion commander to the individual mechanic. Each person has been assigned an abbreviated duty position identifier as shown in the list below. The identifier appears in the distribution line at the bottom of every table that person is to receive. The distribution line is divided into two sections: one for battalion-level recipients coded **BN**, and a second for company-level recipients, coded **CO**.

Recipients	Distribution Identifier		
Battalion Level	BN:		
Commander	CDR		
Executive Officer	хо		
S3	S 3		
Motor Officer	BMO		
Maintenance Technician	BMT		
Motor Sergeant	BMS		
Section NCOIC	SEC		
Mechanic	MECH		
Company Level	C0:		
Commander	CDR		
Executive Officer	хо		

Distribution of the various tables is shown in Tables 1 and 2 below.

TABLE 1 RECIPIENTS OF MAINTENANCE MANAGEMENT TABLES

	Recipient									
	1			BA	TTALI	ON			COMP	ANY
Table Number and Title	CDR	xo	S 3	BMO	BMT	BMS	SEC	MECH	CDR	XO
1 Battahon Maintenance Man-Hour Summary	•	٠		٠					•	
2 Maintenance Man-Hours				٠		٠	•		}	
3 Average Man-Hours Per Maintenance Task					•	•				
4 Combat Vehicle Main- tenance Summary		٥		•					•	
5 Maintenance Tasks by Vehicle					•	•	•*			٠
6 Maintenance Task Per- formance Data by Vehicle					•	•	•*			•

*Recovery Section only (for M88s and M578s).

 TABLE 2

 RECIPIENTS OF TRAINING MANAGEMENT TABLES

. .

					Recipie	nt		
			ION					
	Table Number and Title	CDR	xo	S 3	BMO BMT	BMS	SEC	MECH
7	Certification, Qualification and Experience Summary by Section	٠	٠	•	•	•		
8	Certification, Qualification and Experience Summary by Indi- vidual				•	•	•	
9	Qualification and Experience Summary by Task					•	•	
10	Individual Qualification and Experience Profile					_	•	•
11	Qualification and Experience Bulletin	•	•	•	•	•	•	

Frequency

Maintenance management reports are distributed every four weeks. Training management reports are distributed every six weeks, except Table 11, Qualification and Certification Bulletin, which is distributed every four weeks.

CHAPTER 3

HOW TO USE MAINTENANCE MANAGEMENT INFORMATION SYSTEM 86 REPORTS

The purpose of this chapter is to help users understand MMIS-86 reports. These reports are tools for systematic review and analysis of maintenance operations by commanders, maintenance and training managers, and supervisors. They can use these reports to observe trends and identify problems in maintenance operations. Further investigation may be required to determine specific underlying causes of the trends or problems.

The focus of this chapter is on analysis and interpretation of report information and taking actions to improve maintenance effectiveness. Each report is discussed separately. The discussion is presented in a standard format, and includes:

- Purpose of the report, or why it is in MMIS-86.
- Description of the contents of the report.
- Analysis and interpretation guidance, or what to look for.
- Action guidance or what to do.
- Example report, on a facing page.

The report examples and action guidance are illustrative only, and should not be considered Army doctrine.

For detailed information on sources of data for the reports and data treatment, see Appendix A: Data Sources/Treatment.

THIS PAGE INTENTIONALLY BLANK.

TABLE 1: BATTALION MAINTENANCE MAN-HOUR SUMMARY

Purpose. This table summarizes average man-hours expended per mechanic in each maintenance section and average maintenance hours expended per tank in each company. For comparison purposes, the hours are averaged on a weekly basis for two time periods: the previous twenty weeks, and the current four weeks. Data in this table permit comparison of mechanic man-hours expended by section, and average hours expended per tank tanks in the various companies.

Description. For Maintenance Man-hours per Mechanic per Week, column headings and their meanings are:

- MOS-Mechanic MOS are listed in sequence.
- PERIOD ON WHICH AVERAGE IS BASED—Periods for which weekly average is computed: the previous twenty weeks and the current four weeks.
- AVERAGE BY SECTION—Weekly average man-hours per mechanic for applicable MOS in each section.

For Maintenance Hours per Tank per Week, column headings and their meanings are:

- MOS-Mechanic MOS are listed in sequence with no distinction by type task. Crew listings are divided by type task, i.e., CM (corrective maintenance) and PMCS (preventive maintenance checks and services).
- PERIOD ON WHICH AVERAGE IS BASED—Periods for which weekly average is computed: the previous twenty weeks and the current four weeks.
- OVERALL AVERAGE—Weekly average maintenance hours per tank shown as an overall average for all companies.
- AVERAGE BY COMPANY--Weekly average maintenance hours per tank by company.

Analysis and Interpretation. Maintenance man-hours per mechanic shows, by section, how much time a mechanic spends, on an average, actually performing maintenance. Use the data to assess how well mechanics are being used. In those sections where a mechanic's primary duty is performing maintenance, man-hours per mechanic should be about 20, or about half of his time in a normal, 40-hour work week. In the Service and Recovery sections, where mechanics have other duties in addition to performing maintenance, average man-hours may be less. Look at the highlighted items in the example and note how the current averages for MOS 31V and 63N/T in the track section are much lower than the average for previous periods.

Maintenance hours per tank shows the average time spent maintaining a tank. Use the data to analyze maintenance within a company, and see whether the hours for tank maintenance are increasing or decreasing in the current four weeks compared to the average of previous periods. Compare data across companies to

determine the relative maintenance effort by each company. Also compare the number of mechanic man-hours expended in a company to the number of crew manhours, and examine the relationship between crew corrective maintenance (CM) and PMCS.

Look at the highlighted examples. Note that the amount of mechanic manhours expended on A Company tanks is much higher than on the tanks in other companies. Also note that the average crew man-hours, both CM and PMCS, for A Company is much lower than for other companies. The ratio of PMCS to crew CM man-hours is also much lower in A Company.

- Correlate with data from Table 2, Maintenance Man-Hours, for more detail on mechanic utilization.
- Investigate causes for over- or under-utilization of mechanics.
- Investigate companies which are over- or under-utilizing mechanic and crew maintenance time.
- Identify the relationships between crew PMCS, crew CM and mechanic maintenance time. For example, if PMCS time increases, is corrective maintenance time reduced?

TABLE 1: BATTALION MAINTENANCE MAN-HOUR SUMMARY SIX-MONTH REPORTING PERIOD ENDING: 3182 (1 JUL 83)

		MAIN	TENANCE	E HOUR	IS PER	MECHAN	1. PER	WEEK
MOS	PERIOD ON WHICH AVG I <u>S BASEU</u>	ALL SEC.	SVC	AVER	AGE BY	SECTI TRK	UN 181	Curi
31V	PREV 20 WKS Curr 4 Wks	18.4 13.1			Curren much le previou	t utiliza ower that is avera	ition an age	18,4 13,1
45N/T	PREV 20 WKS Curr 4 WKS	20.0 21.5					20.0 21.5	
63B/S	PREV 20 WKS Curr 4 WKS	17,4 13,6	$15.4 \\ 11.2$		19.4 16.1			
63N/T	PREV 20 WKS Curr 4 WKS	15.5 14.9	17.6 18.4	9.1 11.1		19.8		

MAINTENANCE HOURS PER TANK PER WEEK

	80° 8 8 8 8 9 9 10 10	Mechanic utili	zation by	<u>A Co.</u>	much hig	her than	average
MOS	WHICH AVG	ALL CO. Average	<u>A</u>	AVE		COMPAN	<u>Ү</u> <u>ннс</u>
45N/T	PREV 20 WK Curr 4 WK	s 2.5 s [2.7	<u>3.4</u> <u>3.8</u>	$2.3 \\ 2.3$	2.3 2.4	$2.4 \\ 2.5$	1.92.5
63N/T	PREV 20 WK Curr 4 Wk	$\begin{array}{ccc} s & 2.1 \\ s & 2.3 \end{array}$	2.9	2 2.2	1.6 1.9	2.3 1.9	1.7 1.8
CREW CM	PREV 20 WK Curr 4 Wk	s <u>3.6</u> s <u>3.6</u>	2.8	3.7 3,9	4.1 3.8	3.8 3.7	3.6 4.1
CREW Pm	PRÉV 20 WK Curr 4 Wk	5 <u>9.2</u> 5 <u>8.6</u>	<u>6.4</u> <u></u>	9.8 10.1	$\begin{array}{c} 10.1 \\ 9.9 \end{array}$	9.6 9.9	10 9,4
				Crew much	CM and P lower tha	MCS in A n averag	A Co. re

REF # 101 BN: CDR X0 BMO

CO; CDR XO

19

TABLE 2: MAINTENANCE MAN-HOURS

Purpose. This table shows a six-month history of **roster** man-hours, total man-hours expended performing maintenance, and the **average** maintenance man-hours per man. Roster man-hours are determined from the number of personnel on the roster based on information furnished by the company/section. The maintenance man-hour data is based on work reported by mechanics performing maintenance.

Description. Column headings and their meanings are:

- PERIOD END DATE & CYCLE-Julian date ending each weekly reporting period (always a Friday) and letter designating the training cycle for the period, either Red, Green, Amber, or N for no cycle.
- ROSTER MAN-HOURS--Supervisors assess a mechanic's availability as 25, 50, 75 or 100%. Maintenance man-hours potentially available are based on 40 hours per week times this percentage.
- TOTAL MAINT MAN-HRS--The total number of maintenance man-hours spent performing maintenance during the reporting period.
- MAINT MAN-HRS PER MAN--A computation made by dividing total maintenance man-hours by the number of men assigned during the reporting period.
- 'A' or 'v' SYMBOL--Shows a 'A' if the MAINT MAN-HRS PER MAN is significantly above the long term average or a 'v' if the man-hours are significantly below the long term average. These provide "flags" for identification of significant variations.

Analysis and Interpretation. Use the data for a detailed analysis of utilization of maintenance manpower on a weekly basis. For mechanics, total maintenance man-hours should be around 50% of the roster man-hours. Maintenance man-hours per man should therefore average about 20 man-hours per period and remain fairly constant over time. Look at the highlighted items in the example and note how changes in personnel availability and utilization stand out.

- Investigate causes of high and low mechanic utilization.
- Correlate with unit readiness rate shown on DA Form 2406.

PAGE 1

TABLE 2 (31V-ALL): MAINTENANCE MAN-HOURS

ONE-WEEK REPORTING PERIOD ENDING: 3182* (1 JUL 83)

PERIOD			TOTAL	MAINT	
END DAT	ΓE	ROSTER	MAINT	MAN-HRS	
& CYCLI		MAN-HRS	MAN-HRS	PER MAN	
3021	A	320 320	158.0	19.7	
3028	19	770	100.0 00 7	11 0	
3030	K C	320	77 9	97 V	
2042	0 ^	320	151 9	19.0	
3047	н А	320	154.7	19.3	
7047	н А	320	187.6	23.4 A	
3003	р Q	320	107.9	13.5	
3077	G	320	108.3	13.5	
3084	G	320	109.6	13.7	
3091	Å	320	132.7	16.9	
3098	A	320	112.8	14.1	
3105	R	320	189.8	23.7 ^	Man hound non mon
3112	R	320	189.3	23.7 _ ^	man-hours per man
3119	6	320	187.8	23.5 ^	much nigher than average
3126	G	320	191.8	24.0 ^	
3133	A	320	137.8	17.2	
3140	é.	360	127.9	14.2	
3147	R	360	147.3	16.4	
3154	Ŕ	360	135.5	15.0	
3161	6	400	101.3	10.1 ~	Man-hours per man
3168	A	4400	103.9	10.4	much lower than average
3175	R	400	93.3	9.3 V	
3182*	G	400	106.8	10.7 V	
LONG-TI AVERAGI	ERM ES	338.3	133.5	16.0	
	Char pers avai	nge in sonnel lability			

∧ = ∨ =	S S	ignifi ignifi	cantly cantly	above below	average average		
REF	#	201	EN:	** *** ** ** ** **	BMU	BMS	SEC

21

TABLE 3: AVERAGE MAN-HOURS PER MAINTENANCE TASK

Purpose. This table shows the number of times each corrective maintenance task was performed and the average man-hours required to complete the task. This information is summarized over the previous twenty weeks and for the current four-week reporting period.

Description. Column headings and their meanings are:

- MOS/TASK--Mechanic MOS and tasks listed in sequence.
- TIMES DONE (PREV 20 WEEKS)--How many times the task was performed in the previous twenty weeks (prior to the current four-week period).
- AVG MAN-HRS (PREV 20 WEEKS)--An average of man-hours required to complete the task in the previous twenty weeks.
- 'A' OR 'v' SYMBOL--Shows a 'A' if the CURR AVG MAN-HRS is significantly above the PREV 20 WEEK AVG MAN-HRS or a 'v' if the CURR AVG MAN-HRS is significantly below the past average. This provides a visual reference for identification of significant variations.
- AVG MAN-HRS (CURR 4 WEEKS)--Average number of man-hours expended to complete the task during the current reporting four-week period.
- TIMES DONE (CURR 4 WEEKS)--How many times the task was performed during the current reporting four-week period.

Analysis and Interpretation. Evaluate maintenance performance by comparing the average for the current period to the past average. If the current average differs significantly from the past, it may indicate a problem. A high current average may mean that personnel are not proficient, that unusual conditions existed, or that resources were not available. A current average that is low in comparison to the past may indicate that shortcuts were taken in task performance, that the task was not done thoroughly, that task training has taken place in the interim, or that unusually proficient personnel did the task. Look at the highlighted items in the example and note those current averages that are significantly lower or higher than past averages.

- Correlate with **Table 6**, **Maintenance Task Performance Data by Vehicle** to identify who performed tasks differing significantly from the average.
- Plan work, schedule personnel, and control quality.
- Schedule closer supervision and/or training for personnel whose task performance time is significantly above the average.

TABLE 3 (M60): AVERAGE MAN-HOURS PER MAINTENANCE TASK

SIX-MONTH REPORTING PERIOD ENDING: 3182 (1 JUL 83)

MOSZTASK	PREV 20_WEEKS CURR TIMES AVG AVG DONE MAN-HRS MAN-H	4 WEEKS TIMES RS DONE
45N/T		
22275		
A **PERFORM PERIODIC SERVICE(Q,S,A, B PERFORM TECHNICAL INSPECTION	L) 46 4.5 4. 67 1.4 1.	3 8 3 16
1 REPL SLIP RING INTERFERENCE SWI 2 *REPL NO-BAK 3 REPL BACK DECK CLEARANCE SWITCH 4 **REPR MAIN GUN FIRING CIRCUIT 5 *REPL STBLZ SYSTEM CON BOX	TC 6 1.5 1.4	+ 2
6 **REPL STBLZ SYSTEM COMPONENTS		
7 ADJ STBLZ SYSTEM	3 3.2 5.1) 1 1 1
8 **REPL SUPERELEVATION ACTUAT	r 2,1 3, r 15 14 1,	L L 1
10 REPL ELEVATION SYSTEM		• •
11 *BLEED TRT HYDRAULIC SYSTEM	20 .5 .0	5 5
12 REPL MANUAL ELEVATION PUMP	1 3.2	_
13 CHARGE MANUAL ELEVATION SYSTEM	10 1.7 ^ 3.5	5] 2
14 REPL ANTI-BACKLASH CYLINDER		
15 ANJ BAUKLASH	Current av	erage much
1.5 REPLINATE ACCUMULATOR	2 1.0	i past a rerage
17 REPL ACCUMULATOR PRESS GAGE	2 1.5	
18 CHARGE MAIN ACCUMULATOR	15 ,4 ,	5 1
19 *REPL TC'S POWER CON HANDLE	12 .7	5 4
20 REPR GNR'S HANDLE PALM SWITCHES	10 .5	
21 REPR TO'S HANDLE PALM SWITCHES 22 REPL GNR'S CON BOX	14 .8 ^ 2.4	2 1
23 *REPL/ADJ LOADER'S SAFETY SWITCH		
24 REPL SOLENOID VALVE	9 1.7 1.8	31
25 PEPFORM SYNC CHECK-RAMP METHOD	54 1.8 1.0	5 1
26 PERFURM STNC CHECK-INDOOR METHO 27 ▶REPL AZIMUTH INDICATOR	Û	
28 REPL MISAZZMISAID BALLISTIC COM		
30 **PURGE & CHARGE SIGHTS	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	<u>, 1</u>
	Current average mu	ich
Cianificantly shous suprace	lower than past ave	rage
v = Significantly below average		
REF# 301 BN: BMT BMS	یون بری کار وی که بار در این کرد این کرد بری بین بین که بین که بین که بین بین ماد که بین مدد که این که این بین این این این این این این این این این این	

23

PAGE 1

TABLE 4: COMBAT VEHICLE CORRECTIVE MAINTENANCE SUMMARY

Purpose. This table shows the numbers of corrective maintenance tasks performed and man-hours expended by mechanics and crews on each tank. The table also shows the number of tasks repeated on each vehicle.

Description. Numbers of mechanic and crew task and man-hours per vehicle and totals of repeats are shown for the current four weeks. For comparison purposes, the same types of data are shown as (i.e., twenty weeks). If more than one mechanic MOS works on a given type of vehicle, e.g., MOS 45N and 63N on a task, these tasks and hours are combined.

Column headings and their meanings are:

- BUMPER NUMBER Vehicles are listed in ascending bumper number order. The letter prefix for the number indicates the company.
- MECHANIC TASKS AND HRS The number of corrective maintenance tasks performed by mechanics and the hours spent performing the tasks, presented as the four-week average for the previous 20 weeks, and as a total for the current four-week period.
- CREW TASKS AND HOURS The number of corrective maintenance tasks performed by a crew and the hours spent performing the tasks, that parallel the mechanics tasks and times.
- ALL RPTS The number of repeated tasks, i.e., the same task performed more than once on a vehicle (by mechanics and/or crew) shown as the four-week average for the previous 20 weeks and as a total for the current four-week period.

Analysis and Interpretation. Use the data to analyze tank maintenance within a company and determine which tanks needed most and least maintenance. Compare the totals for the current period to the average of previous periods to determine whether the amount of maintenance per tank is up or down.

The data show both numbers of tasks and man-hours. A small number of tasks and a large number of man-hours may indicate performance of complex tasks. Conversely, a large number of tasks and few man-hours may indicate time spent correcting minor deficiencies or performing simple tasks. A large number of mechanic tasks may indicate breakdowns or other serious faults. A number of repeated tasks may indicate improper performance of repairs or that there is a more serious undiagnosed fault, i.e., that the basic cause persists.

Compare figures among individual vehicles and with the average for all vehicles. Look at the highlighted items in the example. Many more mechanic tasks are being performed on A11 and A12 in comparison to the other tanks. Further, fewer crew tasks are being performed on these same tanks, compared to others.

The averages below the dashed line show an increase in mechanic tasks during the most recent four weeks, and a decrease in crew tasks, compared to average of previous periods.

- Investigate causes for high numbers of tasks and repeats. Look at **Table 5** Maintenance Tasks by Vehicle to identify types of tasks and specific tasks repeated.
- Identify tanks with excessive maintenance requirements. Compare this with the tank's age and usage.
- Compare amounts of maintenance performed by mechanics and crews with a vehicle's operational readiness rate.

PAGE 1



* RPTS is the total number of tasks repeated on a vehicle.

REF# 401	BN :	ΧŰ	BMU	CO: CUR

TABLE 5: MAINTENANCE TASKS BY VEHICLE

Purpose. This table lists maintenance tasks related to each vehicle and "flags" which corrective maintenance tasks have been repeated. It provides a four-week maintenance history on a vehicle-by-vehicle basis.

Description. Column headings and their meanings are:

- VEHICLE BUMPER NUMBER--Identifies each vehicle in ascending bumper number order.
- MAINTENANCE TASK--Lists periodic service and corrective maintenance tasks performed.
- JULIAN DATE--Date task was performed.
- REPEATED TASK FLAG--An 'R' appears in this column if the same corrective maintenance task was performed more than once on the same vehicle in the last four weeks.

Analysis and Interpretation. A large volume of maintenance on a vehicle may indicate heavy operational use, high mileage/hours, or inadequate crew maintenance. A large number of repeated corrective maintenance tasks may indicate incorrect maintenance performance, lack of mechanic and crew training, and/or defective repair parts. Look at the highlighted items in the example. Note the frequency of tasks repeated on vehicle A14. Also note the low number of tasks on A13 in comparison to the other tanks listed.

- Investigate reasons for a large volume of tasks on a vehicle in comparison to others in your fleet.
- Investigate possible causes for frequent repeats of the same task.
- Correlate with past and current **Table 6**, **Maintenance Task Performance Data by Vehicle** to determine how much PMCS was performed, and who performed periodic service and corrective maintenance tasks.
- Correlate with **Table 10, Individual Qualification and Experience Profile** to determine mechanic task experience level.
- Schedule closer supervision, training, and quality control for vehicles and/or personnel as indicated.

TABLE 5 (M60-A CO): MAINTENANCE TASKS BY VEHICLE

FOUR-WEEK REPORTING PERIOD ENDING: 3182 (1 JUL 83)

VEHICLE BUMPER NUMBER	MAINTENANCE TASK	JULIAN DATE	REPEATED TASK FLAG
A 11	ADJ BRAKES, CONS &/OR LINKAGE TROUBLESHOOT ELEC SYSTEM ADJ/TIGHTEN/REPL MINOR COMPONENTS ADJ/RESET FIRE EXT CON VALVES REPL SENDING UNITS OR GAGES REPR MAIN GUN FIRING CIRCUIT REPL M13A2/M13A1D BALLISTIC COMPT REPR MAIN GUN FIRING CIRCUIT REPL M32/M36 LIGHT CON SOURCE	3159 3164 3164 3166 3166 3171 3175 3179 3179	R Short interval between task repeat
A12	INSTL POWERPACK AFTER OTHER TASKS INSTL BACK DECK REM BACK DECK REM DEFECTIVE/INOP POWERPACK REPR WIRING REM POWERPACK TO DO OTHER TASKS REM BACK DECK INSTL POWERPACK AFTER OTHER TASKS INSTL BACK DECK	3164 3165 3168 3168 3171 3171 3171 3171	R R R R R
A 13	ADJ/TIGHTEN/REPL MINUR CUMPUNENTS REPL NO-BAK	3157 3164	Low number of tasks in comparison to other tanks in platoon
A 14	REPL AIR CLEANER BLOWER MUTUR REPL BLOWER MOTOR RELAY REPL AIR CLEANER BLOWER MOTOR REPL BLOWER MOTOR RELAY REPR MAIN GUN FIRING CIRCUIT REM BACK DECK REM POWERPACK TO DO OTHER TASKS REPL SUPERELEVATION ACTUATOR REPR MAIN GUN FIRING CIRCUIT REPL MI3A2/MI3AID BALLISTIC COMPI REPL SUPERELEVATION ACTUATOR	3157 3165 3165 3168 3168 3168 3168 3173 3173 3175 3183	R R K High number of tasks repeated frequently
A 16	REM DEFECTIVE/INOP POWERPACK REM BACK DECK INSTL POWERPACK AFTER OTHER TASKS INSTL BACK DECK	3171 3171 3171 3171 3171	

REFR DUI DN.	REF#	501	BN :
--------------	------	-----	------

.

PAGE 1

TABLE 6: MAINTENANCE TASK PERFORMANCE DATA BY VEHICLE

Purpose. This table is an expanded version of Table 5. It shows all service and corrective maintenance tasks accomplished on each vehicle during the most recent four-week period, whether these tasks were performed by mechanics or crew, and how much time was spent performing each task. Mechanics who performed tasks are listed by name. Crew tasks show only "CREW." The report also shows the number of PMCS man-hours expended by the crew for the report period.

Description. Column headings and their meanings are:

- VEHICLE BUMPER NUMBER--Identifies each vehicle in ascending bumper number order.
- MAINTENANCE TASK AND PERSONNEL--Lists completed periodic service and corrective maintenance tasks by vehicle and the personnel performing them, either MECHANIC (by name) or CREW. Each mechanic's name is followed by his primary MOS and paygrade. PMCS will always be the last task listed for each vehicle.
- CM MAN-HOURS--Number of corrective maintenance man-hours expended to complete the listed task.
- PM MAN-HOURS--Number of preventive maintenance man-hours to perform each periodic service and total of PMCS man-hours expended on the vehicle during the reporting period.
- JULIAN DATE--Julian date each corrective maintenance and periodic service task was completed.

Analysis and Interpretation. Examine the current maintenance history of each vehicle, who worked on each task, and how long it took to complete it. If repairs have been done incorrectly, identify personnel who need training and/or closer supervision. Also analyze the number of CM tasks and PMCS hours by vehicle. Compare the number of CM tasks to total PMCS man-hours. If number of CM tasks are high, this may indicate not enough time is being devoted to PMCS on that vehicle.

- Correlate with Table 5, Maintenance Tasks by Vehicle, to determine which personnel worked on tasks that were repeated frequently, and with Table 10, Individual Experience Profile, to determine mechanic task experience level.
- Check emphasis on PMCS.
- Audit maintenance performed on each vehicle.
- Improve quality control and training.

PAGE 1

TABLE 6 (M60-A CD): MAINTENANCE TASK PERFORMANCE DATA BY VEHICLE FOUR-WEEK REPORTING PERIOD ENDING: 3182 (1 JUL 83)

AD RE RE RE A12 IN IN RE	ROBERTS(45N-E2) EPL M13A2/M13A1D BALLISTIC COMPT RUSH(45N-E5) EPR MAIN GUN FIRING CIRCUIT RUSH(45N-E5) EPL M32/M36 LIGHT CON SOURCE ROBERTS(45N-E2) MCS WSTL POWERPACK AFTER OTHER TASKS WILLIAMS(63N-E4) CREW MSTL BACK DECK WILLIAMS(63N-E4) CREW EM BACK DECK WILLIAMS(63N-E4) CREW	$ \begin{array}{r} .6 \\ 2.0 \\ 1.0 \\ .6 \\ 1.5 \\ 6.8 \\ 1.5 \\ 4.3 \\ 1.2 \\ 3.1 \\ \end{array} $	Identification of personne performing task 3: 14.1 0 ft 3: 3: 3: 3: 3: 3: 3: 3: 3: 3: 3: 3: 3:	179 179 ow number f PMCS hou or four wee 164 164
AD RE RE RE RE A12 IN IN RE	ROBERTS(45N-E2) EPL M13A2/M13A1D BALLISTIC COMPT RUSH(45N-E5) EPR MAIN GUN FIRING CIRCUIT RUSH(45N-E5) EPL M32/M36 LIGHT CON SOURCE ROBERTS(45N-E2) MCS WILLIAMS(63N-E4) CREW EM BACK DECK WILLIAMS(63N-E4) CREW EM BACK DECK WILLIAMS(63N-E4) CREW	.6 2.0 1.0 .6 1.5 6.8 1.5 4.3 1.2 3.1	Identification of personne performing task 3: 14.1 0 ft 3: 3: 3: 3: 3: 3: 3: 3: 3: 3: 3: 3: 3:	179 179 ow number f PMCS hou or four wee 164 164
AD RE RE RE RE PM A12 IN	ROBERTS(45N-E2) EPL M13A2/M13A1D BALLISTIC COMPT RUSH(45N-E5) EPR MAIN GUN FIRING CIRCUIT RUSH(45N-E5) EPL M32/M36 LIGHT CON SOURCE ROBERTS(45N-E2) MCS MSTL POWERPACK AFTER OTHER TASKS WILLIAMS(63N-E4) CREW MSTL BACK DECK WILLIAMS(63N-E4) CREW	.6 2.0 1.0 .6 1.5 6.8 1.5 4.3	Identification of personne performing task 3: 14.1 0 ft 3: 3: 3: 3: 3: 3: 3: 3: 3: 3: 3: 3: 3:	179 179 ow number f PMCS hou or four wee 164
AD RE RE RE RE PM A12 IN	ROBERTS(45N-E2) EPL M13A2/M13A1D BALLISTIC COMPT RUSH(45N-E5) EPR MAIN GUN FIRING CIRCUIT RUSH(45N-E5) EPL M32/M36 LIGHT CON SOURCE ROBERTS(45N-E2) MCS WSTL POWERPACK AFTER OTHER TASKS WILLIAMS(63N-E4) CREW WILLIAMS(63N-E4)	.6 2.0 1.0 .6 1.5 6.8 1.5	Identification of personne performing task 3: 3: 14,1 0 ft 3: 3: 3: 3: 3: 3: 3: 3: 3: 3: 3: 3: 3:	179 179 ow number f PMCS hou or four wee 164
AD RE RE RE RE PM 412 IN	ROBERTS(45N-E2) EPL M13A2/M13A1D BALLISTIC COMPT RUSH(45N-E5) EPR MAIN GUN FIRING CIRCUIT RUSH(45N-E5) EPL M32/M36 LIGHT CON SOURCE ROBERTS(45N-E2) MCS MSTL POWERPACK AFTER OTHER TASKS WILLIAMS(63N-E4) CREW MSTL BACK DECK	.6 2.0 1.0 .6	Identification of personne performing task 3: 14.1-0 fi 3:	179 179 ow number f PMCS hou or four wee 164
AD RE RE RE RE 212 IN	ROBERTS(45N-E2) EPL M13A2/M13A1D BALLISTIC COMPT RUSH(45N-E5) EPR MAIN GUN FIRING CIRCUIT RUSH(45N-E5) EPL M32/M36 LIGHT CON SOURCE ROBERTS(45N-E2) MCS MSTL POWERPACK AFTER OTHER TASKS WILLIAMS(63N-E4) CREW	.6 2.0 1.0 .6	Identification of personne performing task 3: 3: 14.1 0 ft 3:	179 179 ow number f PMCS hou or four wee
AD RE RE RE PM 012 IN	ROBERTS(45N-E2) EPL M13A2/M13A1D BALLISTIC COMPT RUSH(45N-E5) EPR MAIN GUN FIRING CIRCUIT RUSH(45N-E5) EPL M32/M36 LIGHT CON SOURCE ROBERTS(45N-E2) MCS WILLIAMS(63N-E4)	.6 2.0 1.0 .6	Identification of personne performing task 3: 3: 14.1- 0 fd 3:	179 0w number f PMCS hou or four wee
AD RE RE RE RE PM	ROBERTS(45N-E2) EPL M13A2/M13A1D BALLISTIC COMPT RUSH(45N-E5) EPR MAIN GUN FIRING CIRCUIT RUSH(45N-E5) EPL M32/M36 LIGHT CON SOURCE ROBERTS(45N-E2) MCS	.6 2.0 1.0 .6	Identification of personne performing task 3: 3: 14.1-0 for	179 179 ow number f PMCS hou or four wee
AD RE RE RE PM	ROBERTS(45N-E2) EPL M13A2/M13A1D BALLISTIC COMPT RUSH(45N-E5) EPR MAIN GUN FIRING CIRCUIT RUSH(45N-E5) EPL M32/M36 LIGHT CON SOURCE ROBERTS(45N-E2) MCS	.6 2.0 1.0 .6	Identification of personne performing task 3: 3: 14.1-0	179 0w number f PMCS hou
AD RE RE RE	ROBERTS(45N-E2) EPL M13A2/M13A1D BALLISTIC COMPT RUSH(45N-E5) EPR MAIN GUN FIRING CIRCUIT RUSH(45N-E5) EPL M32/M36 LIGHT CON SOURCE ROBERTS(45N-E2)	.6 2.0 1.0 .6	Identification of personne performing task 3: 3: 5:	179 000 number
AD RE RE RE	ROBERTS(45N-E2) EPL M13A2/M13A1D BALLISTIC COMPT RUSH(45N-E5) EPR MAIN GUN FIRING CIRCUIT RUSH(45N-E5) EPL M32/M36 LIGHT CON SOURCE	.6	Identification of personne performing task 3: 3:	179 179
AD RE RE RE	ROBERTS(45N-E2) EPL M13A2/M13A1D BALLISTIC COMPT RUSH(45N-E5) EPR MAIN GUN FIRING CIRCUIT RUSH(45N-E5)	.6	Identification of personne performing task 3:	179
AD RE RE	ROBERTS(45N-E2)	.6	Identification of personne performing task	
AD RE RE	ROBERTS(45N-E2)	.6	Identification of personne performing task	
AD RE RE	ROBERTS(45N-E2)		of personne	el
AD RE	PR MAIN GUN FIRING LIRUULI		1 1 4 4 5 4 4 4 7 4 4 5 4 5 4 5 4 5 4 5 4 5	311 4
AD RE	WILLIAMS(63N-E4)	4,0		<u> </u>
AD	EPL SENDING UNITS OR GAGES		3	166
	UJ/RESET FIRE EXT CON VALVES WILLIAMS(63N-E4)	2.0	ۍ . د	100
		2.0		1 4 4
AD	JJ/TIGHTEN/REPL MINOR COMPONENTS		31	1.64
TR	ROUBLESHOOT ELEC SYSTEM LEE(45N-E5)	1.0	31	64
	ANDREWS(63N-E2)	.5		
11 AŬ)J BRAKES,CONS &/OR LINKAGE		31	.59
IMBER MA	AINTENANCE TASK AND PERSUNNEL	HRS	HRS D4	TE
IMPER		MAN-	MAN- JUL	.lan

TABLE 7: CERTIFICATION, QUALIFICATION, AND EXPERIENCE SUMMARY BY SECTION

Purpose. This table shows, for each MOS in a section, the percentage of the mechanics in that section who are certified, their average percentage of task qualification and their average percentage of task experience.

A soldier gains experience by performing maintenance tasks. After performing a task three times, he starts getting credit for each performance of that task. Numbers of performances alone, however, is not a sufficient indication of a mechanic's ability. His ability can be indicated by certification or qualification. **Certification** is determined by maintenance supervisors at battalion level. It indicates that a mechanic is able to perform a minimum of 70% of the tasks in his MOS at a certain level of competence. **Qualification** applies to individual tasks. It is a rating of task performance by the first-line supervisor. He may qualify a mechanic on the basis of experience and observation, completion of training or passing a "hands-on" test.

Description. Column headings and their meanings are:

- MOS--Mechanic MOS listed in sequence.
- MEASURE--Indicators of mechanic ability/experience, (explanatory footnotes are shown at bottom of table).
- SECTION--Technical areas related to mechanic's work assignment.

Analysis and Interpretation. Examine the measures across sections to identify the sections with high and low percentages of qualified and experienced mechanics. Also note sections where no qualification or experience growth is occurring.

- Identify overall levels of certification, qualification and experience by MOS in unit.
- Allocate qualified, experienced mechanics by section.
- Investigate causes for no growth in qualification or experience.

TABLE 7: CERTIFICATION, QUALIFICATION AND EXPERIENCE SUMMARY BY SECTION

SECTION ALL RVT WHL ТКК MUS MEASUME SVL 31V % MECHANICS CERT. $\gamma_{j} \mathbf{r}_{j}$ % TASKS QUALIFIED* <u>34</u> 1 2 TASK EXPERIENCE** 50 No qualification or 45N/T % MECHANICS CERT, 12 experience growth Z TASKS QUALIFIED 24% TASK EXPERIENCE 37 % MECHANICS CERT. 2550638/S % TASKS QUALIFIED 31 66 48 Δ 40 % TASK EXPERIENCE 81 <u>30</u> 7 % MECHANICS CERT. 5063N/1 19 29 % TASKS QUALIFIED 64 36 1 5 % TASK EXPERIENCE 41 49 • • • Low levels of High levels of qualification proficiency and experience and experience

SIX-WEEK REPORTING PERIOD ENDING: 3182 (1 JUL 83)

* % TASKS QUALIFIED is the average percentage from all mechanics of all MOS tasks for which a mechanic could be qualified.
 ** % TASK EXPERIENCE is the average percentage from all mechanics of MOS tasks that a mechanic has performed 3 or more times.
 Δ indicates NO qualification or experience growth during the last six weeks.
 REF # 701 BN: CDR X0 S3 BMO BMS
TABLE 8: CERTIFICATION, QUALIFICATION, AND EXPERIENCE SUMMARY BY INDIVIDUAL

Purpose. This table summarizes the certification, qualification and task experience of mechanics in grades E1-E5 in each MOS, by section. A soldier gains experience by performing maintenance tasks. After performing a task three times, he starts getting credit for each performance of that task. Number of performances alone, however, is not a sufficient indication of a mechanic's ability. His ability can be indicated by certification or qualification. **Certification** is determined by maintenance supervisors at battalion level. It indicates that a mechanic is able to perform a minimum of 70% of the tasks in his MOS at a certain level of competence. **Qualification** applies to individual tasks. It is a rating of task performance by the first-line supervisor. He may qualify a mechanic on the basis of experience and observation, completion of training or passing a "hands-on" test.

Description. Column headings and their meanings are:

- NAME/PAYGRADE--A listing of names, primary MOS, and paygrades of individuals working in the MOS. Names are listed in descending order of percentage tasks experienced. The 'ALL' at the bottom of the list shows the average for all personnel listed.
- MOST RECENT CERT--Shows the most recent certification if a mechanic has been certified. Certification is shown as an 'A' or 'B,' for Level A or B.
- % TASKS QUAL--Lists the percentage of each mechanic's total maintenance tasks on which he has qualified.
- % TASKS EXP'D--A percentage of the soldier's total maintenance task experience (number of performances).
- % TASKS EXPERIENCED GRAPH--A dashed line on the right of the table scaled form 0-100 represents the same percent task experience in graphic form. A '+' appearing at the end of the line indicates the soldier has gained experience on one or more maintenance tasks in the last six weeks. A heavy vertical line represents the average task experience of all the personnel on the report shown as a percentage.

Analysis and Interpretation. Examine the percent task experience of individual mechanics to identify the most and least experienced. Note personnel without a '+' appearing at the end of the graphic representation of their percent task experience. This shows the personnel have not gained experience on maintenance tasks in the last six weeks.

Action. Use results of your analysis to:

- Assign personnel with a high percent task experience to perform critical/complex tasks and as trainers of less experienced personnel.
- Provide experience and training for personnel with low percent task experience. Identify specific tasks on which additional experience is needed from Table 10, Individual Qualification and Experience Profile.
- Rotate work assignments to provide growth by exposing personnel to new tasks, i.e., tasks they have not previously performed.

1-99 ARMOR

TABLE 8 (31V-ALL): CERTIFICATION, QUALIFICATION AND EXPERIENCE SUMMARY BY INDIVIDUAL



indicates additional certifications

* qualification growth during last six weeks

+ Experience growth during last six weeks

REF#	801	BN:	BMO	RMG	SEC
11 La 1 11		T-14 1	AHIO .	101110	36.0

TABLE 9: QUALIFICATION AND EXPERIENCE SUMMARY BY TASK

Purpose. This table summarizes qualification and experience data for all mechanics in a section. Each mechanic is listed by name and indication of either how many times he has performed each task or that he has qualified on the task.

Description. Column headings and their meanings are:

- EQUIPMENT/TASK--Lists each type equipment which that MOS works on. Maintenance tasks for each equipment are listed below the equipment designation.
- NAME--Abbreviated names of mechanics in the section, listed alphabetically. Number of times each task performed, or task gualification shown by 'Q,' listed under name.

Analysis and Interpretation. Use this table to compare task performance by and among individuals. Identify those personnel most experienced or qualified to perform a task and those least experienced. The training goal is to get mechanics qualified on tasks. A high number of performances (experience) without qualification may indicate that the mechanic is performing the task incorrectly and can't become qualified. It may also mean that you are not checking the performance of your personnel and qualifying them for tasks on which they are proficient.

Action. Use results of your analysis to:

- Guide work assignment. If repair completion is urgent, assign your most experienced personnel to the task. For routine repairs, assign personnel who need to gain experience on that task and supervise them closely.
- Guide training. Concentrate training on those tasks where experience and repair frequency are low.

1-99 ARMOR

TABLE 9 (638/S-SVC): QUALIFICATION AND EXPERIENCE SUMMARY BY TASK

SIX-WEEK REPORTING PERIOD ENDING: 3182 (1 JUL 83)

NAME/TIMES DONE

					ี่ ที่ 1	÷.
			1	L. E I	u 6	
			в	8	0	
EQ	JIPMENT/T	ASK	A	<u> </u>	R	
24.4	4	Provide training and job exposur	ē 🛉	Ł		Use most experienced
	J1 ==	where individual experience is low	w	. I I I I I I I I I I I I I I I I I I I		personnel on critical
A	PERFOR	<pre>M PERIODIC SERVICE(Q,S,A,L)</pre>	1	Q	2	and complex tasks
B	PERFOR	M TECHNICAL INSPECTION	0	Q	2	
		1.110-20		<i>r</i> .	P ⁻¹	
1	**AUJ VA		3.	ų,	5	
- 2	*AUJ UL	UTCH PEDAL FREE TRAVEL	U	U.		
- 5	REPL C	LUTCH, PRESS PLATE&THRUW BRG	0		.	
4	*REPL C	ARBURETOR	0	ద	l <u>t</u>	
5	REPL F	UEL LINES&VENT TUBES	5	Q	9	
6	REDI F	NEL ETLTER(S)	7	a	15	
7	AABEDI E	HET PUMP	, 1	ő	10 -	
ò			Ü I	0 0	10	
0	0000 0	ОСБ ТИМА УЧАНСТ САСИСТС	0 0	99 0	•+ • ->	
7 4 0	NC. 11. C. DEDIX	ANHUSI OHONEIS Neeleo skob tati dide	ينية. محبر	ы О	ો. કે સ.સ.	
10	KEPL M	OFFLER AVOR TALL FIPE	د	Ņ	7.7	
11	REPL R	ADIATOR	1	Q	7	
12	REPL C	DOLANT HOSES&CLAMPS	5	Q	Q	
13	REPL B	ELTS & ZOR PULLEYS	1	Q	Q	
14	ALL BE		7	ត	a	
15	REPL G	ENERATOR	1	ã	F .	
10				w.	C)	
16	REPL S	TARTER	0	Q	14	
17	REPL I	GNITION DISTRIBUTOR	0	Q	6	
18	REPL C	APAC.CNTC PTS.SPK PLUGS		Q	Q	
19	ADJ CN	TC PTS	1	â	()	
20	*ADJ IG	NITION TIMING	0	Q	Ū,	
21	REPL &	YOR ADJ ELECTRONIC IGNITION	0	Q	2	
22	REPR W	IRING	1	Q	Q	
23	REPL B	ATTERIES, CABLES &/OR CLAMPS	3	Q	Q	
24	REPL C	IRCUIT BREAKERS	1	Q	Q	
25	REPL L	IGHT BULBS&WIRES	6	Q	Q.	
2	₿£.bi c	ENDING UNITE OF BACES	â	n	Α.	
- 20		NEVERSAL BITATS	U A	ing ing	2	
<u>4</u> .1	Nutha U	n nach will an sao ann an sao ann an 1970. Tha ann an ta	Ų	•!	54 ¹	
* 	Level A	тарк такк				
**	Level D					
REI	F# 903	EN: BMS S	EC			•

PAGE 1

35

TABLE 10: INDIVIDUAL QUALIFICATION AND EXPERIENCE PROFILE

Purpose. This table summarizes the qualification and experience credits each soldier has received for each of his MOS tasks, and provide a skill profile. The report is produced for each mechanic.

Description. Column headings and their meanings are:

- EQUIPMENT/TASK--Lists the type of equipment and related maintenance tasks.
- QUAL--A 'Q' will appear if the mechanic has been qualified as proficient on the task by his supervisor.
- NO. TIMES DONE--Shows the number of times the soldier has performed the task to a maximum of 99 in the numerical column, and to a maximum of 20 on the graph (because of space limitations). A '+' appearing at the end of a line indicates the soldier has performed that task during the past six weeks. Look at the example, and note the gaps in experience on the various tasks.

Analysis and Interpretation. This table can help determine the specific tasks on which an individual requires experience or training. Note the tasks that have been performed infrequently or not at all.

Action. Individuals and their immediate supervisors should use information in this table to:

- Supplement the Job Book as a record of individual experience.
- Supervisors should use it to guide work planning and individual task assignment. Individuals should request/assign work on tasks where their experience is lacking.
- Assist in preparing for an SQT. Identification of task experience or lack of it should serve as a guide for self-study and group training.

1

۰.

TABLE 10 (63N-ALL): INDIVIDUAL QUALIFICATION AND EXPERIENCE PROFILE

SIX-WEEK REPORTING PERIOD ENDING: 3182 (1 JUL 83)

NAME: WEAVER.S. (&31-E2)

EUUIPMENT/TASK

NU. TIMES DURE

	999 k 1 1 1 1 1 k 1 7 1 7 1 7 1 9 1			NÜ.		
jo,	SO FAMILY - CORRECTIVE MAINTH	NANCE	UUAL	TINES	0 5	10 15 41 29
<i>:::</i>	a citar a ser an co	Supervisor	has qua	lified	t t	+ + +
		mechanic	on six ta	isks		[<u></u>]
	L			ليستنش	Ч	Experience
L.	REN DUFECTIVEZINOP PODERPACK		ļ	Ó	· · · · · · · · · · · · · · · · · · ·	growth in last
•	GROUND HUP POWERPACK			di.		SIX Weeks
.)	INSTE REPAIRED PUWERPACK			ి •		₹.
4	REM POWERPACK TO DU UTHER TA	SKS	↓ .	14 -7		9
5	INSTL POWERPACK AFTER OTHER	TASKS		د • ٦	Lody while war-	. F
చ	REM BACK DECK		U C	17		
7	INSTL BACK DECK		U)	1.7		
8	REPL FUEL LINES &/OR FITTING	is	~	4	** ** ** **	
9	REPL FUEL FILTERS		ંત	11		
10	REPL OIL COOLER			<u> </u>		
11	REPL OIL FILTERS			Ŷ 1		_
12	REPL OIL COOLER LINES			1		<i>L</i>
13	ADJ ACCEL, THROTTLE CON/LINKA	IGE	Q	17		** ** ** ** ** ** ** ** ** ** ** ** **
14	REPL ACCEL, THROTTLE CON/LINK	AGE		0		C
15	TROUBLESHOOT ELEC SYSTEM			4 0		<u>.</u>
13	REPR WIRING	ce on this	task	- ≻ U		<u> </u>
17	REPL SENDING UNITS OR GAUGES	;		ີ 1		13
18	REPL CIRCUIT BREAKERS		n	1 -71	· +	
19	REPL BATTERIES, CABLES, CLAMPS	5	ų	31. ·		
20	REPL VOLTAGE REGULATOR					- 1
21	REPL STARTER			11		
22	REPL GENERATOR &/OR SEAL			14		(.
23	REPL AIR CLEANER BLOWER MOTO)R		<u></u>		l
24	REPL BLOWER MOTOR RELAY			1	-	1
25	REPL FAN TOWER SEAL			3		
26	ADJ XMSN LINKAGE			4		
27	ADJ XMSN SHIFTING CON ASSY			3		
28	REPL FINAL DRV			10		
29	REPL FINAL DRV SEALS			3		
30	REPL MASTER OR SLAVE CYLINDE	ER		9		~ · ₽ ·
31	REPL MAIN BRAKE LINE			4		
32	BLEED BRAKE LINES		Q	27		
33	ADJ BRAKES, CONS &/OR LINKAGE			11		
34	REPL PARKING BRAKE CABLE			6		
35	ADJ SERVO BANDS			2		

+ Experience growth during last six weeks

REF# 1001 BN:

SEC MECH

37

TABLE 11: QUALIFICATION AND CERTIFICATION BULLETIN

Purpose. This table lists all mechanics who have qualified on tasks or been certified during the previous six weeks.

Description. Column headings and their meanings are:

- MECHANIC--Listing of mechanics by name who have either been qualified or certified within the previous six-week period.
- NUMBER OF NEW TASKS QUALIFIED--Listing of total number of tasks on which mechanic has newly qualified.
- CERTIFICATION--Shows aera and level of certification if mechanic has been certified.

Analysis and Interpretation. Review the table to identify mechanics newly qualified or certified.

Action. Use Table 11 to:

- Provide recognition to mechanics newly qualified or certifed.
- Post on unit bulletin boards as an announcement of mechanic achievements.
- Release information to news media publicizing mechanic achievements.
- Correlate with Table 7: Certification, Qualification and Experience Summary by Section, and compare numbers of new qualifications or certifications to levels of proficiency and experience.
- Investigate reasons for low numbers of new qualifications or certifications, particularly if Table 7 shows low overall levels of proficiency.

1-99 ARMOR

PAGE 1

TABLE 11: QUALIFICATION AND CERTIFICATION BULLETIN

SIX-WEEK REPORTING PERIOD ENDING: 3182 (1 JUL 83)

THESE MECHANICS WERE EITHER TASK-QUALIFIED OR CERTIFIED DURING THE PAST SIX WEEKS:

	NUMBER OF	CEDITETCATION
MECHANIC	QUALIFIED	AREA/LEVEL
DAVIS(63N-E4)		TRACKZA
CONROY(63N-E5)		ТКАСКИВ
KURTZ(63N-E4)	3	-
SAMSON(63N-E4)	LĮ	

REF# 1101 BN: CDR X0 S3 BMO BMS SEC

.

INTERPRETATION COMMENTS

Purpose. This report contains descriptive information highlighting local conditions that may have influenced data on other MMIS-86 reports.

Description. Comments are listed by reporting period.

Analysis and Interpretation. Examine the comments to see how they relate to maintenance performance. For example, preparation for, and recovery from, field training should be periods of intense maintenance activity. Similarly, the level of maintenance activity may be reduced during Christmas holidays.

Action. Use interpretation comments when analyzing MMIS-86 reports.

1-99 ARMOR

ł

INTERPRETATION COMMENTS

SIX-MONTH REPORTING PERIOD ENDING: 3182* (1 JUL 83)

PERTOD END DA	TE		
& CYCL	E	СОММЕНТ	
3621	A	SUPPORT NATIONAL GUARD>	
3020	R	<pre><after-operation maintenance=""></after-operation></pre>	
3635	R	<unit holiday=""></unit>	
3042	Û.	<payday activities=""></payday>	
3049	A	<adc(s) inspection=""></adc(s)>	
3056	A	<training holiday=""></training>	
3063	A	<preparation downrange="" for=""></preparation>	
3070	G	<training begins="" downrange=""></training>	
3077	6	<tactical downrange="" training=""></tactical>	
3684	6	F	7
3021	A	<return downrange="" from=""></return>	
3098.	A	<post-operation maintenance="" week=""></post-operation>	
3105	R	<training holiday=""></training>	Activities that may
3112	R	<preparation bue="" change="" command="" for="" of="">.</preparation>	reduce maintenance
31.9	G	CHANGE OF COMMAND CEREMONY	performance
3126	6	<training holiday=""></training>	
3:33	A	OIVISION ACTIVITIES WEEK>	
3146	A	<q services=""></q>	
3147	R	<pre><pre>enabled for tank gunnery></pre></pre>	
3154	6	<tank gunnery=""></tank>	Activities that may
3161	G	<tank gunnery=""></tank>	increase maintenance
3148	A	AFTER-OPERATIONS MAINTENANCE >	performance
3175	R	<training holiday=""></training>	
3132×	G	<pay activities="" day=""></pay>	

REF# 1 BN: CDR X0 S3 BHO BHS CO: CDR X0

41

.

ROSTER

Purpose. The roster primarily provides a basis for maintenance man-hour computations. It has a secondary use as a listing of personnel covered in MMIS-86 and how much time each has remaining in the unit.

Description. The roster is a listing of unit personnel working in a mechanic MOS covered by MMIS-86. For each person, the roster shows:

- MOS--Duty MOS.
- NAME--Name, followed by primary MOS and paygrade in parentheses.
- CODE #--Unique number used as an identifier for system data entry and processing.
- %--The percentage of time spent working in the MOS, i.e., 25, 50, 75 or 100 (full-time).
- HIST--Indication whether or not a task experience history has been entered. A blank indicates a history has been entered, and an 'N' in the column indicates that it has not.
- START DATE--The earlier of when a person joined the unit or was covered in MMIS-86.
- ETD DATE--Estimated time of departure from unit.
- DAYS LEFT--Days left from end of report period to ETD date. Two asterisks mark those persons with 45 or less days remaining.

Analysis and Interpretation. Analysis of the roster can identify:

- Personnel working outside their primary MOS.
- Personnel with no Task Experience History entered in the system.
- Personnel with limited time remaining in the Army.

Action. Results of roster analysis may be used to:

- Schedule training and award of secondary MOS for personnel working outside their primary MOS.
- Follow up on Task Experience History completion.
- Check on status of replacements for departing personnel.

1-99 ARMOR

ROSTER

REPORTING PERIOD ENDING: 3182 (1 JUL 83)

MOS	NAME	CODE#	% IN MOS	HIST	STRT DATE	ETD DATE	DAYS LEFT	
31V Person working outside primary MOS	ALL SECTIONS → BEAUMONT,J(05B-E4) DEGASPERIS,R(31V-E6) HALE,C(31V-E7) → KELLER,V(05C-E3)	$100 \\ 103 \\ 101 \\ 102$	50 100 100 50		3144 3129 3129 3129	4014 3212 4015 5057	197 - 30 * 198 606	¥ €¥
45N/T	ALL SECTIONS BURGETT,W(45N-E3) HARRIS,J(45N-E4) WOODDALL,R(45N-E2)	$105 \\ 104 \\ 106$	$100\\100\\100$	N	3129 3129 3168	4327 4015 33 65	510 198 183	
63B/S	SERVICE SECTION GARFIELD,G(33B-E2) KANUTH,J(33B-E5) KELLEY,H(33B-E4)	107 108 109	$100 \\ 100 \\ 100 \\ 100$		3129 3129 3129	5314 4093 4237	883 276 420	
	WHEELS SECTION ELLINGER,6(63B-E3) HINDIN,R(63B-E4) LINDSAY,J(63B-E3)	111 112 110	100 100 100		3129 3129 3129	5327 4020 5058	876 203 607	
63N/T	SERVICE SECTION BAKER,D(33T-E3) CHRISTENSON,K(63N-E4) FIGUEROA,A(63T-E5)	113 114 115	100 100 100		3129 3129 3129	6278 9077 6285	1192 2087 1199	
	RECOVERY SECTION DICKEY,A(33N-E5) DIMEO,A(63N-E2)	116 117	10 0 100		3129 3129	7004 5116	t283 665	
	TRACK SECTION DOUGLAS,R(33N-E4) ERHART,B(33N-E3) HAGGERTY,F(33N-E4) HANKS,.(33N-E6) LUKER,W(33N-E3)	118 119 120 121 127	100 100 109 100 100	pi 4	3129 3129 3129 3129 3129 3129	4062 4025 8285 8285 8265 4255	245 248 1930 28 53	
	STZHARTIN,T(63N-E2)	123 Task (his	100 experient tory no on file	L/ nce t	3107	6200	1	

** 45 DAYS OR LESS REMAINING

REF# 2 BN:

BMS CO:

MTR 1SG

43

.

PAGE 1

Check on statu of replacement

THIS PAGE INTENTIONALLY BLANK.

CHAPTER 4

MAINTENANCE MANAGEMENT INFORMATION SYSTEM 86 OPERATION

This chapter provides an overview of MMIS-86 operation and refers the reader to other sources for more detailed information.

MMIS-86 operation involves collection of data on maintenance performance, entering, storing, and processing these data in a computer, and producing a series of output reports for distribution to users. The system operates with minimum interference to normal unit operations, and uses existing information sources where possible.

Detailed information on system operation is in the **Operating Manual**, Maintenance Management Information System, Division 86.

PERSONNEL

Operating MMIS-86 requires a trained system operator. Duties of the operator are to collect and check data, enter the data in the computer, print and distribute the required reports and interact with information providers and users.

Other personnel needs are minimal. Members of combat vehicle crews, **mechanics**, and **supervisors** must make entries on specific MMIS-86 forms as a part of their daily maintenance routine.

EQUIPMENT

The MMIS-86 operates with an IBM 5120 computing system, consisting of an IBM 5110 Model 3 computer and an IBM 5103 printer. The computing system requires both an MMIS program diskette and a data storage diskette.

Other equipment needs are a chair and a desk/table for the system operator, and a file cabinet or drawers for storing the data forms, reports and other support materials.

SUPPLIES

Operation of MMIS-86 requires special data collection forms and blank diskettes. Use of the forms and diskettes is covered in the **Operating Manual**, **Maintenance Management Information System**, **Division 86**.

FACILITIES

An adequate work area is the only facility required for operation of the MMIS-86. The area must have space for a desk, chair, table, and files.

FORM COMPLETION

Operation of MMIS-86 requires completion of various special forms. Some of these forms require entries by personnel with maintenance responsibilities, i.e., drivers/crews, mechanics, and supervisors. Other forms are completed by the system operator. Table 3 lists the MMIS-86 forms and the persons making entries on the various forms.

		Persons Making Form Entries				
#	MMIS-86 Form Title	Driver/ Crew	Mechanic	System Operator	Supervisor	
1	Crew Maintenance	X				
2	Mechanic Maintenance		Х			
3	Maintenance Task Experience		Х			
	History (by MOS)					
4	Interpretation Comments			Х		
5	Training Cycle Definition			X		
6	Roster Update			х		
7	Vehicle Bumper Number			х		
8	Mechanic Certification or Task Qualification				X	

TABLE 3							
PERSONS	MAKING	FORM	ENTRIES	ΒY	TYPE	FORM	

DATA COLLECTION

Completed forms are collected from the various personnel by the system operator. Forms are collected from a central point in each company, and in battalion maintenance and battalion communications platoons. The system operator checks the collected forms for completeness and validity of the data. Immediate action must be taken to correct incomplete entries and resolve questions of validity/ accuracy.

DATA ENTRY

The data collection forms are designed for entry of the data into the computer without additional annotation. The data on the completed forms is entered into the computer by the system operator. When the appropriate program has been selected, the information from each form can be entered in the computer.

REPORT GENERATION AND DISTRIBUTION

The computer stores and processes the raw data entered from the forms. At specified intervals the system operator has the computer generate and print reports showing the results from the processed data. After the reports are printed they are assembled in sets for each user. The report sets are then distributed to the appropriate recipients by the system operator.

THIS PAGE INTENTIONALLY BLANK.

APPENDIX A

DATA SOURCES/TREATMENT

This appendix describes, for each of the 11 MMIS-86 reports, the sources of data that generate the report and the computing algorithms processed by the system computer. Examples of the eight input data forms are provided in Appendix B.

TABLE 1: BATTALION MAINTENANCE MAN-HOUR SUMMARY

Only one version of this table is produced for a given battalion. For the top portion of the table, Maintenance Hours Per Mechanic Per Week, input data are obtained from Form 2, Mechanic Maintenance. For each MOS and section, two weekly averages are given. The top line gives the number of maintenance hours worked per mechanic per week, averaged over the previous 20 weeks (excluding the most recent 4 weeks). This weekly average is defined by the formula:

$$\frac{\sum_{i=1}^{N} \sum_{j=1}^{20} M_{ij}}{20N}$$

where M_{ij} is the number of maintenance hours worked by mechanic_i during previous week_j, and N is the number of mechanics with the appropriate MOS for the section. Similarly, the weekly per mechanic maintenance hour average during the current four-week period is defined by:

$$\frac{\sum_{i=1}^{N} \sum_{k=1}^{4} M_{ik}}{4N}$$

where M_{ik} is the number of maintenance hours worked by mechanic_i during the current week_i, and N is defined as above.

For each MOS, the maintenance hour average under the ALL column is based on a weighted average of the sections having visible entries. Computationally, this weighted section average is defined as:

$$\frac{\sum_{j=1}^{S} A_{j}m_{j}}{T}$$

where A_j is the weekly per mechanic maintenance hour average for section j, m_j is the number of mechanics in section j, S is the number of sections with visible entries for that MOS, and T is the total number of mechanics working in the MOS, i.e.,

$$T = \sum_{j=1}^{S} n_j$$

The ALL column averages are calculated the same way for both the previous 20week average and the current 4-week average.

The bottom portion of Table 1, Maintenance Hours per Tank per Week, is derived from input data obtained from Form 1, Crew Maintenance; Form 2, Mechanic Maintenance; and Form 7, Vehicle Bumper Number. For each MOS and company, two weekly per tank averages are given. The top line gives the number of maintenance hours expended per tank per week, averaged over the previous 20 weeks (excluding the most recent 4 weeks). This weekly average is defined by the formula:

$$\frac{\sum_{i=1}^{N} \sum_{j=1}^{20} T_{ij}}{20N}$$

where T_{ij} is the number of maintenance hours expended on Tank_i during the jth previous week, and N is the number of tanks in the company. Similarly, the weekly company per tank maintenance hour average during the current four-week period is defined as:

$$\frac{\sum_{i=1}^{N} \sum_{k=1}^{4} T_{ik}}{4N}$$

where T_{ik} is the number of maintenance hours expended on Tank_i during current week k, and N is defined as above.

For each MOS, the weekly maintenance hour average under the OVERALL AVERAGE column is based on a weighted average of the companies having visible entries. Computationally, this weighted company average is defined as:



where A_j is the weekly per tank maintenance hour average for company_j, t_j is the number of tanks in company_j, S is the number of companies with visible entries (usually S=5), and T is the total number of tanks in the battalion. The OVERALL AVERAGE is computed the same way for both the previous 20-week and current four-week periods.

TABLE 2: MAINTENANCE MAN-HOURS

This table will be produced for each mechanic MOS. Input data are obtained from:

- Form 2, Mechanic Maintenance
- Form 6, Roster Update

ROSTER MAN-HRS, obtained from Form 6, is the weighted sum of the manhours available to the unit for a given week. The "weight" is given by the proportion of time (1/4, 1/2, or 3/4) the man spends in the particular MOS. A 40hour work week is assumed. For example, suppose a unit has three men in the MOS who are active on the roster for the week in question. If these men spend 1/4, 3/4, and 1/2 of their time, respectively, in that MOS, then the ROSTER MAN-HRS for that week will be: (1/4)(40) + (3/4)(40) + (1/2)(40) = 60 man-hours.

TOTAL MAINT MAN-HRS is the sum of all maintenance hours recorded during the week on Form 2 by personnel with the specific MOS. Assistance manhours are not included in the TOTAL MAINT MAN-HRS figure.

MAINT MAN-HRS PER MAN is based on the ratio:

TOTAL MAINT MAN-HRS (ROSTER MAN-HRS)/40

The denominator of this expression, ROSTER MAN-HRS/40, gives the fractional number of men that are available during the week. For example, if 200 roster hours were listed for the week and 15 total maintenance man-hours recorded, the number of maintenance man-hours per man would be: 15/(200)/40 = 3.0.

The average for each of the three measures discussed above appear as LONG-TERM AVERAGES at the bottom of each Table 2. This average is based on the first 23 weeks of data in the table; data for the last week are not used to compute the average. By a convention that applies to all MMIS-86 tables, only those weeks for which data were recorded are included in the average. For example, if only three weeks of TOTAL MAINT MAN-HRS data appeared in the table, with values 5, 8, and 5, then the LONG-TERM AVERAGE would be (5 + 8 + 5)/3 = 6.0. This same rule applies to TOTAL MAINT MAN-HRS. The LONG-TERM AVERAGE for MAINT MAN-HRS PER MAN is equal to:

LONG-TERM AVERAGE OF TOTAL MAINT MAN-HRS LONG-TERM AVERAGE OF ROSTER MAN-HRS/40

The carets that occasionally appear to the right of MAINT MAN-HRS PER MAN indicate those weeks when the measure is substantially above (\land) or below (\lor) its LONG-TERM AVERAGE. Carets are assigned according to the following rules:

If MAINT MAN-HRS PER MAN > (LONG-TERM AVERAGE + $1.5\sqrt{\text{LONG-TERM AVERAGE}}$, assign \wedge .

If MAINT MAN-HRS PER MAN < (LONG-TERM AVERAGE - $1.5 \sqrt{\text{LONG-TERM AVERAGE}}$), assign \vee .

This algorithm is based on the convention for forming a statistical confidence interval, assuming that maintenance hours follow an exponential distribution.¹

¹Miller, I., & Freund, J. E. **Probability and statistics for engineers.** Englewood Cliffs, New Jersey: Prentice-Hall, 1965.

TABLE 3: AVERAGE MAN-HOURS PER CORRECTIVE MAINTENANCE TASK

This table is generated from data on: Form 1, Crew Maintenance and Form 2, Mechanic Maintenance. The two left-hand columns are based on data recorded before the **beginning** of the four-week reporting period. TIMES DONE is the number of times a particular task was performed by the specific MOS before the report period started. PAST AVG is the average number of total man-hours expended on the task over the same period.

In the two right-hand columns, CURR AVG and TIMES DONE are calculated the same way as their counterparts in the left-hand columns, except that they cover data collected during the most recent four-week reporting period. The upright and inverted carets that occasionally appear to the right of the CURR AVG number are designed to flag man-hour averages that deviate substantially from the previous average. The carets are generated according to the algorithm:

> If CURR AVG > 2 (PAST AVG), then print \land If CURR AVG < 1/2 (PAST AVG), then print \lor .

TABLE 4: COMBAT VEHICLE CORRECTIVE MAINTENANCE SUMMARY

Five versions of this table are produced, one for each company. Input data are obtained from:

- Form 1, Crew Maintenance
- Form 2, Mechanic Maintenance
- Form 7, Vehicle Bumper Number

The left-hand side of the table pertains to data collected during the 20 weeks prior to the current four-week period. Each row of this sub-table indicates the number of mechanic tasks, number of mechanic hours, number of crew tasks, number of crew hours, and number of tank-specific repeated tasks, averaged over the current four weeks. Computationally, these averages are defined as:

54

where M_{ij} refers to one of these five measures on the ith data Forms 1 or 2 for Tank_j, and N is the number of such forms collected during the 20-week period. The AVERAGE line corresponds to the arithmetic average of all visible entries above the line. For a given measure, then, AVERAGE is defined as:

$$\sum_{j=1}^{N} A_{j/N}$$
,

where A_j is the average for $Tank_j$, and N is the number of tanks with visible entries.

The right-hand subtable provides a summary of the same five measures over the current four-week period. In this case, the entries correspond to four-week totals, not averages, as defined by:

$$\sum_{i=1}^{N} M_{ij}$$

where M_{ij} refers to the measure on the ith Form 1 or 2 for $Tank_j$, and N is the number of such forms obtained during the four-week period. As above, the AVERAGE line corresponds to the arithmetic average of all visible entries above the line.

TABLE 5: MAINTENANCE TASKS BY VEHICLE

Table 5 is generated from data on:

- Form 1, Crew Maintenance
- Form 2, Mechanic Maintenance
- Form 7, Vehicle Bumper Number

Table 5 lists in chronological order the maintenance tasks performed on each vehicle. For a given vehicle, maintenance tasks that appear more than once in the list are flagged with an "R" in one of the right-hand columns. Both the initial and subsequent occurrence(s) of the task are flagged. To facilitate visual identification of specific repeated tasks and the determination of the time interval between repeats, the position of the "R" shifts one column to the right each time a different repeated task is found in a vehicle's history. Repeat flags are also generated if a task was performed by different MOSs over time, such as removal of the M60 powerpack (MOS 63N/T and crew). Note that only repeat corrective maintenance tasks are flagged with an "R"; periodic services will not be flagged.

TABLE 6: MAINTENANCE TASK PERFORMANCE DATA

Table 6 is generated from:

- Form 1, Crew Maintenance
- Form 2, Mechanic Maintenance
- Form 7, Vehicle Bumper Number

All preventive and corrective maintenance tasks performed on each vehicle during the past 28 days are listed in the order they were performed. For corrective maintenance tasks, the names and man-hours for each of the mechanics participating in the repair are listed under the CM MAN-HOURS column to right. Only man-hour data are shown for tasks peformed by crews. Mechanic data come from Form 2 and crew data come from Form 1.

For periodic services, the names of the mechanics participating in the work are derived from Form 2 data and appear under the appropriate task description. Hours attributed to each individual do **not** appear in the PM MAN-HOURS COLUMN to the right. Rather, the total number of man-hours expended on the task is displayed to the right of the task name under the PM MAN-HOURS column.

For PMCS, the names and man-hours associated with the individual participants are not displayed. Instead, the total number of man-hours expended on PMCS for the vehicle during the reporting period is indicated under the PM man-hours column. Since this figure is usually accumulated over a number of days, a Julian date is not indicated. PMCS is always the last task displayed for a given vehicle.

TABLE 7: CERTIFICATION, QUALIFICATION AND EXPERIENCE SUMMARY BY SECTION

One version of this table is generated for a battalion. Input data are obtained from:

• Form 2, Mechanic Maintenance

- Form 3, Maintenance Task Experience History
- Form 6, Roster Update
- Form 8, Mechanic Certification or Task Qualification.

For each MOS and relevant maintenance section, three measures are displayed. % MECHANICS CERT. is the percentage of mechanics working in the section who have earned either an A or B level certification in any technical area. Computationally, this percentage is defined by the ratio M/N, where M is the number of mechanics with any type of certification and N is the number of mechanics in the section having the appropriate MOS.

% TASKS QUALIFIED is the average percentage from all mechanics on all MOS tasks for which a mechanic could be qualified. Computationally, this percentage is defined as:

$$\frac{\sum_{i=1}^{N} Q_{i}}{NT}$$

where Q_i is the number of tasks on which the ith mechanic is qualified, N is the number of mechanics with the appropriate MOS in that section, and T is the total number of tasks for which the mechanic could be qualified. This number varies across the MOSs as follows:

- 31V, T = 33
- 45N/T, T = 71
- 63B/S, T = 152
- 63N/T, T = 370.

% TASK EXPERIENCE is the average percentage from all mechanics of MOS tasks that a mechanic has performed three or more times. Computationally, this percentage is defined as:

,

where E_i is the number of tasks that the ith mechanic has performed three or more times, and N and T are defined the same way as above.

The ALL column refers to, for each MOS and measure, the weighted average percentage of the maintenance sections containing that MOS. ALL is defined as:



where P_i is the percentage displayed for the ith section, n_i is the number of mechanics with the appropriate MOS in the ith section, and N is the total number of mechanics with the appropriate MOS in all the sections--i.e.,

$$N = \sum_{i=1}^{S} n_i$$

TABLE 8: CERTIFICATION, QUALIFICATION, AND EXPERIENCE SUMMARY BY INDIVIDUAL

This table will be produced for each mechanic MOS. Input data are obtained from:

- Form 2, Mechanic Maintenance
- Form 3, Maintenance Task Experience History
- Form 6, Roster Update
- Form 8, Mechanic Certification or Task Qualification

The MOST RECENT CERT column displays, for each mechanic, the technical area and proficiency level of his most recent certification (if any). Mechanics having multiple certifications are denoted by a '#.' The % TASKS QUAL and % TASKS EXPER measures are computed in the same way as in Table 7.

Values of % TASKS EXPER are depicted graphically directly to the right. The dotted lines display the experience percentage in 3% increments. The vertical line corresponds to the overall average displayed on the ALL line. The "+" to the right of the graph indicates that the man has performed a PM or CM task (i.e., turned in a Form 2) within the previous 42 days.

Each measure is summarized by the ALL line at the bottom of the table. Under the MOST RECENT CERT column, ALL refers to the total number of mechanics who have received any type of certification. With respect to the % TASKS QUAL and % TASKS EXPER measures, the ALL line displays the arithmetic average of all visible entries above the line.

Since the task history information in Form 3 is used to derive the experience measure, a mechanic must fill out a Form 3 to be included in Table 8. Those individuals not having a Form 3 record in the system will be omitted from Table 8 even though they have performed maintenance in the unit and have turned in data on Form 2.

TABLE 9: QUALIFICATION AND EXPERIENCE SUMMARY BY TASK

Input data for this table come from:

- Form 2, Mechanic Maintenance
- Form 3, Maintenance Task Experience History
- Form 6, Roster Update
- Form 7, Vehicle Bumper Number
- Form 8, Mechanic Certification and Qualification

The NO. TIMES column gives the total number of times the man has performed the task since entering the service. This number is obtained by adding, for each task, the number of experiences recorded on the man's Form 3 history to the number of task experiences accrued since he has been covered under the system. If a mechanic had qualified in a particular task, as indicated on Form 8, then a Q will appear instead of NO. TIMES.

TABLE 10: INDIVIDUAL QUALIFICATION AND EXPERIENCE PROFILE

This table is produced for every mechanic that has performed work on, or has a history of maintenance on, a given vehicle type. Input data come from Forms 2, 3, 6, and 8. Under the QUAL column, a Q is placed next to each task on which

the mechanic has qualified, as indicated on Form 8. NO. TIMES is defined in the same was as Table 9. NO. TIMES is also graphed in the right-hand part of the table. Values are plotted, in increments of 1, from 0 to 20. A '+' is placed at the end of the dotted line for each task that the man performed one or more times during the past 42 days.

TABLE 11: QUALIFICATION AND CERTIFICATION BULLETIN

Only one version of this report is generated for a battalion. Input data are obtained from:

- Form 2, Mechanic Maintenance
- Form 6, Roster Update
- Form 8, Mechanic Certification or Task Qualification

Table 11 lists, in alphabetical order, the names of every mechanic from all maintenance sections who either qualified on one or more tasks or received a technical area certification in the previous 42 days. With respect to task qualifications, the middle column of the table indicates the total number of tasks from all vehicles for which the man received a qualification, as determined by the Form 8 data base.

Regarding certification, the right-hand column shows the technical area and proficiency level for which a man has been certified. If a man has received more than one certification during the preceding 42 days, these additional certifications will also be displayed.

APPENDIX B

EXAMPLES OF MMIS-86 FORMS

This appendix contains examples of each data collection form used in MMIS-86. For detailed information and instructions on use of each form, refer to the **Operating Manual, Maintenance Management Information System, Division 86.**

1 CREW MAINTENANCE

(For completion instructions see reverse side)



62

2 MECHANIC MAINTENANCE

(For completion instructions see reverse side)



3 MAINTENANCE TASK EXPERIENCE HISTORY (31V)

HOW TO COMPLETE THIS FORM

- Check the MOS shown in () at the end of the form title above to be sure it matches your duty MOS.
- Print your name, primary MOS, and paygrade below.

NAME _____ PRIMARY MOS ____ PAYGRADE _____

- Make the estimates requested below. THIS IS NOT A TEST so please be honest.
- Look at the first task on the list.
- Estimate how many times you have done this task since you completed AIT or OSUT.
- Enter the number in the space for that task. If you have never done the task, leave the space blank.
- Continue with the task estimates. Read down each column.

COMMUNICATIONS EQUIPMENT MAINTENANCE TASK LIST

- 1. _____ Replace antenna element, AT-1095 OR AS-1730
- 2. _____ Replace antenna matching unit, MX-6707
- 3.
- Replace RF cable, CG-1773 Replace cable, CX-4722/4723 Test receiver/transmitter, RT-
- 246 OR RT-524
- 6. _____ Test receiver, R-442 7. _____ Replace amplifier, AM-2060
- 8. ____ Replace mounting, MT-1029 or MT-1898
- 9. _____ Replace audio frequency amplifier, AM-1780
- 10. _____ Replace intercom control set, C-2296/7/8
- 11. _____ Replace radio control set, C-2299
- 12. _____ Replace frequency select control, C-2742
- 13. _____ Replace power cable, CX-4655 (VRC-64)
- 14.Replace suppressor, MX-7778A15.Test/repair helmet, CVC
- 16. _____ Test/repair switchboard, SB-22 OR SB-993
- 17. _____ Test/repair telephone, TA-312 OR TA-1

19. _____ Test microphone or handset 20. _____ Service wire, WD-1 and/or reel, DR-8 21.Test/replace KY-5722.Test antenna element, AT-1095OR AS-1730 OR AS-1730 23. _____ Test antenna matching unit, MX-6707 Test RF cable, CG-1773 Test cable, CX-4722/4723 24. _ 25. 26. _____ Test amplifier, AM-2060 27. _____ Test mounting, MT-1029 or MT-1898 28. ____ Test audio frequency amplifier, AM-1780 29. _____ Test intercom control set, C-2296/7/8 30. _____ Test radio control set, C-2299 31. _____ Test frequency select control, C-2742 32. ____ Test power cable, CX-4655 (VRC-64) 33. _____ Test suppressor, MX-7778A Perform periodic service Perform technical inspection А. В. 64

COMMUNICATIONS EQUIPMENT (Continued)

31V-1

- 18. ____ Test loudspeaker

3 MAINTENANCE TASK EXPERIENCE HISTORY (45N/T)

HOW TO COMPLETE THIS FORM

- Check the MOS shown in () at the end of the form title above to be sure it matches your duty MOS.
- Print your name, primary MOS, and paygrade below.

NAME PRIMARY MOS PAYGRADE

- Make the estimates requested below. THIS IS NOT A TEST so please be honest.
- Look at the first task on the list.
- Estimate how many times you have done this task since you completed AIT or OSUT.
- Enter the number in the space for that task. If you have never done the task, leave the space blank.
- Continue with the task estimates. Read down each column.

M60A1 TANK MAINTENANCE TASK LIST

- 1.
 Replace slip ring interference switch

 2
 Replace packale
- Replace no-bak
 Replace back deck clearance
- switch 4. _____ Repair main gun firing circuit
- 5. _____ Replace stabilization system
- control box
- 6. _____ Replace stabilization system components
- 7. _____ Adjust stabilization system
- 8. _____ Replace superelevation actuator 9. _____ Replace superelevation actuator
- cable
- 10. _____ Replace elevation system
- 11. _____ Bleed turret hydraulic system
- 12. _____ Replace manual elevation pump
- 13. ____ Charge manual elevation system
- 14.
 Replace anti-backlash cylinder

 15.
 Adjust backlash
- 16. _____ Replace main accumulator
- 17. _____ Replace accumulator pressure
- gauge 18. ____ Charge main accumulator

M60A1 TANK (Continued)

- 19. _____ Replace TC's power control handle
- 20. _____ Repair gunner's handle palm switches
- 21. _____ Repair TC's handle palm switches
- 22. _____ Replace gunner's control box
- 23. _____ Replace/adjust loader's safety switch
- 24. _____ Replace solenoid valve
- 25. _____ Perform synchronization check ramp method
- 26. ____ Perform synchronization check indoor method
- 27 _____ Replace azimuth indicator
- 28. ____ Replace M13A2/M13A1D ballistic computer
- 29. _____ Replace rangefinder and/or end housing
- 30. _____ Purge and charge sights
- 31. _____ Replace M32/M36 light control source
- 32. _____ Replace turret power distribution box
- 33. _____ Adjust cupola cradle assembly

45N/T-2

M60A1 TANK (Continued)

34.	<u> </u>	Replace/repair cradle jack screw assembly
35.		Troubleshoot turret electrical system
36.		Adjust, tighten, or replace minor components
A.		Perform periodic service (Q, S. A or L)
в.	<u> </u>	Perform technical inspection

M901 ITV MAINTENANCE TASK LIST

- Replace hydraulic filter 1.
- 2. _____ Service hydraulic accumulator
- 3. ____ Service hydraulic system
- Bleed-down hydraulic pressure 4. _ Remove or install access covers
- 5.
- 6. _____ Repair launcher guide rails
- _____ Repair missile latch manual 7. control handle
- _____ Repair missile latch actuator 8. straight shaft
- 9. Remove/install elevation cylinder
- 10. Remove/install erection arm cover
- 11. _____ Remove/install erection drive motor
- 12. ____ Remove/install load position stop
- 13. _____ Remove/install stow position stop
- 14. _____ Remove/install high stowage erection arm stop
- 15. _____ Remove/install chains
- 16. _____ Adjust deceleration linkage
- 17. _____ Remove/install azimuth pointer and light
- _____ Remove/install MGS box assembly 18.
- Remove/install azimuth drive 19. motor
- 20. Remove/install azimuth brakes

M901 ITV (Continued)

- 21. _____ Remove/install hydraulic accumulator
- 22. ____ Remove/install safety relief
- valve Remove/install pressure relief 23.
- valve 24. Purge ITA
- Purge ITA Purge squad leader's periscope 25.
- 26. _____ Remove/install fire interrupt/intercom assembly
- 27. _____ Remove/install azimuth switch assembly
- Adjust azimuth switch assembly 28.
- 29. _ Remove/install azimuth cam
- Remove/install driver's/gunner's 30. level indicator lamp assembly
- Perform periodic service (Q, Α. S, A or L)
- Perform technical inspection В.

63B/S-1

3 MAINTENANCE TASK EXPERIENCE HISTORY (63B/S)

HOW TO COMPLETE THIS FORM

- Check the MOS shown in () at the end of the form title above to be sure it matches your duty MOS.
- Print your name, primary MOS, and paygrade below.

NAME	PRIMARY	MOS	PAYGRADE	

- Make the estimates requested below. THIS IS NOT A TEST so please be honest.
- Look at the first task on the list.
- Estimate how many times you have done this task since you completed AIT or OSUT.
- Enter the number in the space for that task. If you have never done the task, leave the space blank.
- Continue with the task estimates. Read down each column.

M151 ¹ TON TRUCK MAINTENANCE TASK LIST

- ____ Adjust valves 1.
- Adjust clutch pedal free travel
- Replace clutch, pressure plate
- and throwout bearing Replace carburetor 4.
- Replace fuel lines and vent 5. tubes
- Replace fuel pump Replace fuel pump Replace fuel tank **Replace** fuel filters 6.
- 7.
- 8.
- Replace exhaust gaskets 9.
- Replace muffler and/or tail 10. pipe
- **Replace** radiator 11.
- Replace coolant hoses and clamps 12.
- Replace belts and/or pulleys 13.
- 14.
- Adjust belts Replace generator 15.
- **Replace** starter 16.
- Replace ignition distributor 17. Replace agacitor, rotor contact 18.
- points and/or spark plugs
- _ Adjust contact points 19.
- 20. Adjust ignition timing

M151 & TON TRUCK (Continued)

- Replace and/or adjust electronic 21. _____ ignition Repair wiring 22. Replace batteries, cables and/or 23.
- clamps 24. Replace circuit breakers
- Replace circuit breakers Replace light bulbs and wires 25.
- Replace sending units or gages 26. _____
- 27. _____ Replace universal joints Replace differential, front or 28.
 - rear
- 29. ____ Replace differential seal
- Replace transmission seals 30.
- Replace sleeve, shaft and cross 31. wheel drive seals, flange and spindle
- Replace wheel bearing 32.
- Adjust wheel bearing 33.
- Adjust service brakes 34.
- 35. Adjust parking brakes
- _____ Replace service brakes 36. Replace service brake lines
- 37. and hoses
- Replace master cylinder 38.
- Replace wheel cylinder 39. Replace parking brakes 40.
63B/S-2

M151 & TON TRUCK (Continued)

41.	Adjust toe in
42.	Replace upper and lower ball
	 joints
43.	Replace upper and lower suspension
	 arms
44.	Replace springs
45.	 Replace shock absorbers
	 -
46.	 Replace front shock bushings
47.	 Replace or repair tires
48.	 Replace windshield wiper motor
49.	 Replace windshield wiper arm
	 and blade
50.	 Replace windshield
51.	 Replace personnel heater assembly
52.	 Troubleshoot electrical system
53.	 Adjust, tighten, or replace minor
	components
	Denferm periodic convice (O
А.	 S A or I)

B. _____ Perform technical inspection

M35/M54 2 1/5 TON TRUCK MAINTENANCE TASK LIST

1.		Adjust clutch controls and linkage
2.		Replace clutch controls and
		linkage
3.		Replace electrical intank fuel
		pump
4.		Tighten fuel lines and fittings
5.		Adjust/replace accelerator
	 .	controls and linkage
6.		Replace fuel or oil filters
7.		Replace exhaust gaskets
8.		Replace air cleaner
9.		Replace radiator
10.		Replace radiator hose and clamps
11.		Replace water pump
12.		Adjust fan belt
13.		Replace fan belt
14.		Replace starter
15.		Replace battery, cables and/or
		clamps
16.	_	Replace 25 amp voltage regulator
17.		Replace generator/alternator
18.		Replace lights and switches
19.		Replace sending units or gages
20.		Repair wiring/cables

M35/M54 21/5 TON TRUCK (Continued)

buzzer 23.Replace universal joint24.Adjust service brakes25.Replace hand brake shoe
 26.
 Replace service brake shoe

 27.
 Replace master cylinder
 or hoses 30. _____ Replace hydraulic cylinder (hydrovac) 31. _____ Repair air system lines and fittings

 32.

 Replace air compressor

 33.

 Replace air compressor drive

 belt 34. _____ Replace/repack wheel bearings and outer seals 35. _____ Replace inner axle seals

 36.

 37.

 Replace/repair tires

 Replace/tighten lug studs and

 nuts 38.Adjust steering gear39.Replace pitman arm40.Replace drag link components

 41.
 Replace steering knuckle boot

 42.
 Replace spring shackles and

 bolts
 bolts

 bolts

 43.
 Replace windshield wiper motor

 44.
 Replace windows, doors, or

 mirrors 45. _____ Replace or repair winch cables, shear pin, or drive shaft 46.Troubleshoot electrical system47.Adjust, tighten, or replace minor components Perform periodic service (Q, Α. S, A or L) Perform technical inspection Β. M561/M792 1 TON TRUCK MAINTENANCE TASK LIST 1. _____ Replace oil filter element Replace air box drain tube
 Adjust accelerator linkage

63B/S-3

M561/M792 1¹ TON TRUCK (Continued) Adjust engine stop cable 4. 5. Replace air cleaner element Replace exhaust gaskets 6. Replace muffler and/or tailpipe 7. Adjust belts 8. **Replace** belts 9. **Replace** radiator 10. Replace starter motor 11. Repair wiring 12. Replace batteries, cables and/or 13. clamps Replace lights 14. Replace horn assembly 15. Adjust transmission control 16. and linkage Replace universal joint 17. 18. Adjust parking brake handle and linkage 19, Replace master cylinder Adjust and bleed service brakes 20. Replace front or rear steering 21. gear box 22. Replace tractor and carrier steering knuckle 23. Replace tractor and carrier tie rod assemblies 24. Repair tractor front torque tube bearing 25. Replace tractor front and carrier shock absorbers 26. Replace inner and outer central axle shock absorbers 27. Replace steering wheel Replace windshield wiper motor 28. Replace personnel heater 29. 30. Replace bilge pump 31. **Replace** watertight seals 32. Troubleshoot electrical system 33. Adjust, tighten or replace minor components Perform periodic service (Q, Α. S, A or L) Β. Perform technical inspection

FOR 63S ONLY

GOER FAMILY MAINTENANCE TASK LIST

1. 2. 3. 4. 5.		Replace generator Replace and/or adjust belts Replace starter Repair wiring Replace primary fuel filter element
6.		Replace secondary fuel filter
7.		Adjust service brakes
8.		Replace king pins
9.		Replace/repair horn
10.	·	Troubleshoot electrical system
11.		Adjust, tighten or replace minor components
A.		Perform periodic service (Q.

Perform technical inspection

S, A or L)

Β.

MAINTENANCE TASK EXPERIENCE HISTORY (63N/T)

HOW TO COMPLETE THIS FORM

- Check the MOS shown in () at the end of the form title above to be sure it matches your duty MOS.
- Print your name, primary MOS, and paygrade below.

PRIMARY MOS PAYGRADE NAME

- Make the estimates requested below. THIS IS NOT A TEST so please be honest.
- Look at the first task on the list.
- Estimate how many times you have done this task since you completed AIT or OSUT.
- Enter the number in the space for that task. If you have never done the task, leave the space blank.
- Continue with the task estimates. Read down each column.

M60A1 TANK/AVLB MAINTENANCE TASK LIST

- 1. _____ Remove defective/inoperative powerpack 2.
- 3.
- Ground hop powerpack Install repaired powerpack Remove powerpack to do other 4. task(s)
- Install powerpack after complet-5. ing other task(s)
- Remove back deck
- Install back deck 7.
- 8. Replace fuel lines and/or fittings
- Replace fuel filters 9.
- 10. Replace oil cooler
- 11. _
- 11.
 Replace oil filters

 12.
 Replace oil cooler lines
- Adjust accelerator, throttle 13.
- controls, and linkage
- Replace accelerator, throttle 14. controls, and/or linkage
- 15. Troubleshoot electrical system
- ____ Repair wiring 16.
- Replace sending units or gages 17.
- Replace circuit breakers 18.
- Replace batteries, cables, and/or 19. clamps
- 20. Replace voltage regulator

M60A1/AVLB (Continued)

- **Replace** starter 21.
- Replace generator and/or seal 22.
- Replace air cleaner blower 23. –
- motor
- Replace blower motor relay 24.
- Replace fan tower seal 25.
- ____ Adjust transmission linkage 26.
- Replace transmission shifting 27. – control assembly
- Replace final drive 28.
- Replace final drive seals 29.
- Replace master or slave cylinder 30.
- 31. Replace main brake line ____
- _____ Bleed brake lines 32.
- 33. _____ Adjust brakes, controls, and/or linkage
- 34. _____ Replace parking brake and/or cable
- 35. Adjust servo bands
- 36. _____ Adjust steering controls and linkage
- Replace fixed fire extinguishers Adjust/reset fixed fire extin-37.
- 38. guisher control valves

63N/T-2

M60A1/AVLB (Continued)

39.		Replace road wheel/support
40.		roller bearings and seals Replace shock absorber
41. 42.		Replace shock absorber bushings Adjust, tighten, or replace minor components
AVI	BONLY	ζ.
43.		Replace or adjust bridge stow locks
44. 45.		Replace hydraulic control valve Bleed hydraulic system
46.	<u></u>	Replace hydraulic lift cylinder
47.		Replace hydraulic lines and fittings
48.		Replace hydraulic pump
49.		Replace hydraulic pressure gage

M60A1/AVLB

Α.	 Pe	rforn	n pe	rio	dic	ser :	vice	(Q,
	 s,	A or	L)					,
-	-							

B. _ Perform technical inspection

M113 CARRIER FAMILY MAINTENANCE TASK LIST

1.	 Remove defective/inoperative
	power plant
2.	Install repaired power plant
3.	 Remove power plant to do other task(s)
4.	 Install power plant after complet-
5.	 Replace fuel filters

- 6. _____ Replace fuel pump
 7. _____ Replace fuel pressure sending unit
- 8.Replace fuel tank9.Replace hand throttle control10.Replace fuel shutoff control

11.Replace cooling fan tower12.Replace radiator13.Replace radiator hose14.Replace coolant pump15.Replace starter

M113 CARRIER FAMILY (Continued)

- 16.Replace starter solenoid17.Replace generator18.Replace belts and/or pulleys19.Adjust belts20.Troubleshoot electrical system 16. ____ Replace starter solenoid 21. ____ Repair wiring 22. _____ Replace sending units or gages 23. _____ Replace batteries, cables, and/or clamps 24. _____ Replace voltage regulator 25. _____ Adjust voltage regulator
- 26.
 Adjust transmission linkage

 27.
 Replace transmission cross
- shaft

- 28.
 Replace oil filters

 29.
 Replace oil cooler

 30.
 Replace oil cooler hose and
 fittings
- 31. _____ Replace final drive
- 32. _____ Adjust laterals (steering control)

- hub
- 36.
 Replace road wheel bearings

 37.
 Replace idler wheel arm and

 spindle
- 38.
 Replace U-joint

 39.
 Replace exhaust gaskets or
- other exhaust components
- 40. Replace personnel heater

- 41.
 Replace bilge pump

 42.
 Replace watertight seals

 43.
 Adjust, tighten, or replace

 minor components
- A. _____ Perform periodic service (Q, S, A or L) B. _____ Perform technical inspection

M88 MEDIUM RECOVERY VEHICLE MAINTENANCE TASK LIST

1. _____ Remove defective/inoperative power plant Ground hop power plant
 Install repaired power plant

63N/T-3

M88 MEDIUM RECOVERY VEHICLE (Continued)

4.	 Remove power plant to do other
5	lask(s)
J.	 ing other task(s)
	ing other (usids)
6.	Remove back deck
7.	 Install back deck
8.	 Replace or repair front motor
	 mount assembly
9.	Replace fuel lines and/or fittings
10.	 Replace fuel filters
11.	 Repair fuel shutoff control
	valve
12.	 Adjust accelerator, throttle
	controls and linkage
13.	 Replace accelerator, throttle
	 controls and/or linkage
14.	Replace oil cooler
15.	 Replace oil filters
	 •
16.	 Replace oil lines
17.	 Troubleshoot electrical system
18.	 Repair wiring
19.	 Replace sending units or gages
20.	 Replace circuit breakers
21.	Replace batteries, cables and/or
	 clamps
22.	Replace electrical fuel shutoff
23.	 Replace voltage regulator
24.	 Replace main engine starter
25.	 Replace starter relay and housing
	 assembly
26.	Replace main engine generator
27.	 Replace APU assembly
28.	 Replace APU generator starter
29.	 Replace APU fuel pump and/or
201	 filter
30	Adjust transmission linkage
	 nojust transmission mikuge
31.	Replace transmission shifting
	 control assembly
32.	Replace or repair hydraulic
	 lines and fittings
	· · · · · · · · · · · · · · · · · · ·

33. Replace final drive

M88 MEDIUM RECOVERY VEHICLE (Continued)

- 34. _____ Replace final drive seals (O rings)
- 35. _____ Adjust brakes, controls and/or linkage
- 36. _____ Adjust steering controls and linkage 37. _____ Replace fixed fire extinguishers
- 38. _____ Adjust/reset fire extinguisher heads
- 39. _____ Replace track adjusting arm
- 40. Adjust track tension
- 41. _____ Replace track assembly or track block
- 42. _____ Replace end connector and/or center guides
- Replace road wheel or bearings/seals 43.
- 44. _____ Replace road wheel arm
- 45. _____ Replace support roller or bearings and seals
- 46. _____ Replace shock absorber or bushings
- 47. _____ Replace drive sprocket
- Replace or repair hoist cables 48.
- Replace or repair winch cables Replace spade release cables 49.
- 50.
- 51. _____ Adjust, tighten, or replace minor components
- A. _____ Perform periodic service (Q,
- S, A or L) B. Perform technical inspection

M578 LIGHT RECOVERY VEHICLE MAINTENANCE TASK LIST

- 1. _____ Remove defective/inoperative power plant
- 2.
- Install repaired power plant Remove power plant to do other 3. task(s)
- 4. ____ Install power plant after completing other task(s)
- 5. _____ Replace air cleaner blower assembly

M578 LIGHT RECOVERY VEHICLE (Continued)

6.		Replace fuel filters
7.		Replace fuel low pressure lines
		and/or fittings
8.		Replace oil filters
9.		Replace radiator
10.		Replace water hoses and pipes
11.		Replace fan
12.		Replace fan belts
13		Troubleshoot electrical system
14		Repair wiring
15		Replace sending units or gages
15.		heptace sending units of gages
16		Replace batteries cables and/or
10.		alampe
17		Ronlago voltago regulator
10		Replace voltage regulator
10.		Replace generator Replace final drive
19.		A divist shifting controls and
20.		Adjust shirting controls and
		ппкаде
01		A divert manhaning healed controls
21.		Adjust mechanical brake controls
		and linkage
22.		Replace fixed fire extinguishers
23.		Replace road wheel arm and
		hub
24.		Replace road wheel
25.		Replace idler arm and hub
26.		Replace drive sprocket hub
27.		Adjust track tension
28.		Replace track assembly
29.		Replace track shoes (pads)
30.		Adjust steering control and
		linkage
31.		Replace lockout cylinder assem-
		blv
32.		Replace boom cable
33.	<u> </u>	Replace boom hydraulic cylinder
34		Replace hydraulic lines and
		fittings
25		Replace personnel heater essem-
JJ.	<u> </u>	heprace personner nearer assem
		Uly

M578 LIGHT RECOVERY VEHICLE (Continued)

36. _____ Adjust, tighten, or replace minor components A. _____ Perform periodic service (Q, S, A or L) B. _____ Perform technical inspection M151 1 TON TRUCK MAINTENANCE TASK LIST

 1.
 Adjust valves

 2.
 Adjust clutch pedal free travel

 3.
 Replace clutch, pressure plate

 and throwout bearing

 4.
 Replace carburetor

 5.
 Replace fuel lines and vent

 tubes

 6.
 Replace fuel filters

 7.
 Replace fuel pump

 8.
 Replace fuel tank

 9.
 Replace exhaust gaskets

 10.
 Replace muffler and/or tail

 10. pipe 11. _____ Replace radiator

 12.
 Replace coolant hoses and clamps

 13.
 Replace belts and/or pulleys

 14.
 Adjust belts

 15.
 Replace generator

 16.
 Replace starter

 17.
 Replace ignition distributor

 18.
 Replace capacitor, rotor contact

 points and/or spark plugs

 19.
 Adjust contact points

 20.
 Adjust ignition timing

 21. _____ Replace and/or adjust electronic ignition

 22.
 Repair wiring

 23.
 Replace batteries, cables and/or

 clamps
 24.
 Replace circuit breakers

 25.
 Replace light bulbs and wires
 Replace circuit breakers

M151 1 TON TRUCK (Continued)

.

1

26.		Replace sending units or gages
27.		Replace universal joints
28.		Replace differential, front or
		rear
29.		Replace differential seal
30.		Replace transmission seals
		-
31.		Replace sleeve, shaft and cross
		wheel drive seals, flange
		and spindle
32.		Replace wheel bearing
33.		Adjust wheel bearing
34.		Adjust service brakes
35.		Adjust parking brakes
36.		Replace service brakes
37.		Replace service brake lines
		and hoses
38.		Replace master cylinder
39.		Replace wheel cylinder
40.		Replace parking brakes
41.		Adjust toe in
42.		Replace upper and lower ball
		joints
43.		Replace upper and lower suspension
		arms
44.		Replace springs
45.		Replace shock absorbers
46.		Replace front shock bushings
47.		Replace or repair tires
48.		Replace windshield wiper motor
49.		Replace windshield wiper arm
		and blade
50.		Replace windshield
51.		Replace personnel heater assembly
52.		Troubleshoot electrical system
53.		Adjust, tighten, or replace minor
		components
Δ		Perform periodic service (O
л.	<u> </u>	S A or L)
R		Perform technical inspection
μ.		record technical inspection

M35/M54 2¹/5 TON TRUCK MAINTENANCE TASK LIST

1.	Adjust clutch controls and linkage
2.	Replace clutch controls and
	linkage
3	Replace electrical intank fuel
	pump
4	Tighten fuel lines and fittings
5	Adjust/replace accelerator
	controls and linkage
6	Roplage fuel or oil filters
7	Replace avhaust gaskets
8	Replace air cleaner
9	Replace radiator
10	Replace radiator hose and clamps
10.	
11.	Replace water pump
12.	Adjust fan belt
13.	Replace fan belt
14.	Replace starter
15.	Replace battery, cables and/or
	clamps
1.0	De-less 05 own voltore regulator
16	Replace 25 amp voltage regulator
17	Replace generator/alternator
18	Replace lights and switches
19	Replace sending units or gages
20	Repair wiring/ cables
21.	Replace horn and/or wiring
22.	Replace emergency warning
	buzzer
23.	Replace universal joint
24.	Adjust service brakes
25.	Replace hand brake shoe
26	Replace service brake shoe
27.	Replace master cylinder
28.	Replace wheel cylinder
29.	Replace brake lines, fittings
	or hoses
30	Replace hydraulic cylinder (hydro-
	vac)
31	Repair air system lines and
····	fittings
32	Replace air compressor
33	Replace air compressor drive
	belt

M35/M54 21/5 TON TRUCK (Continued)

34	Replace/repack wheel bearings
	and outer seals
35	Replace inner axle seals
36.	Replace/repair tires
37	Replace/tighten lug studs and nuts
38.	Adjust steering gear
39.	Replace pitman arm
40	Replace primar and
40	Replace drag mik components
41.	Replace steering knuckle boot
42.	Replace spring shackles and
	bolts
43.	Replace windshield wiper motor
44	Replace windows, doors, or
	mirrors
45	Replace or repair winch cables
	shear pin, or drive shaft
46.	Troubleshoot electrical system
47	Adjust, tighten or replace minor
	components
٨	Perform poriodia service (O

S, A or L) Perform technical inspection Β.

M561/M792 14 TON TRUCK MAINTENANCE TASK LIST

- 1. _____ Replace oil filter element
- 2. _____ Replace air box drain tube
- 3.
- Adjust accelerator linkage Adjust engine stop cable Replace air cleaner element 4. 5.
- 6. _____ Replace exhaust gaskets
- Replace muffler and/or tailpipe 7.
- 8. _____ Adjust belts
- 9. ____ Replace b_lts
- 10. Replace radiator
- 11. _____ Replace starter motor
- 12.
 Repair wiring

 13.
 Replace batteries, cables and/or

 clamps
- 14.
 Replace lights

 15.
 Replace horn assembly

M561/M792 11 TON TRUCK (Continued)

- 16. _____ Adjust transmission control and linkage
- 17.Replace universal joint18.Adjust parking brake handle and linkage
- 19.Replace master cylinder20.Adjust and bleed service
- Adjust and bleed service brakes
- 21. _____ Replace front or rear steering gear box
- 22. ____ Replace tractor and carrier steering knuckle
- 23. _____ Replace tractor and carrier tie rod assemblies
- Repair tractor front torque 24. tube bearing
- 25. _____ Replace tractor front and carrier shock absorbers
- 26. _____ Replace inner and outer central axle shock absorbers
- Replace steering wheel 27.
- Replace windshield wiper motor 28. _
- Replace personnel heater 29. _
- Replace bilge pump 30.

- 31.Replace watertight seals32.Troubleshoot electrical system33.Adjust, tighten or replace minor components
- A. _____ Perform periodic service (Q, S, A or L)
- B. Perform technical inspection

▲ INTERPRETATION COMMENTS

.

Julian Date	Comment
┕╾╌┖┈┈┟╶╌┟╴╾┚	
L	
╘╼╌╀╌╌┨╼╾╂╌╌┛	

5 TRAINING CYCLE DEFINITION

Week ending Julian date	Training cycle	Week ending Julian date	Training cycle
1	، بــــــــــــــــــــــــــــــــــــ	5	· ، ، ر
2. <u></u>	e	;, <u></u>	·J
3	<u> </u>	⁷ . <u></u>	L
4	٤ ي	3. <u></u>	

•

• ROSTER UPDATE

ADD name



7 VEHICLE BUMPER NUMBER



8 MECHANIC CERTIFICATION OR TASK QUALIFICATION

1. Land Julian date



THIS PAGE INTENTIONALLY BLANK.