AD-A022 558 DEFENSE SYSTEM SOFTWARE MANAGEMENT PLAN Barry C. De Roze Assistant Secretary of Defense (Installations and Logistics) Washington, D. C. March 1976 **DISTRIBUTED BY: National Technical Information Service U. S. DEPARTMENT OF COMMERCE**

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20. ABSTRACT (Continue on reverse elde if necessary and identify by block of The sharply rising costs of software programs i process, with respect to acquisition procedures such software, and the increasing importance of mission effectiveness of major Defense Systems management problems that must be solved if we a that are needed for our national security.	n the Defense System acquisition , development and maintenance of the software roles in the overall constitute serious technical and re to have the Defense Systems
In an effort to provide solution to some of the (Cont'd on reverse side)	
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System software acquisition, management, coordination, and control, the DoD Software Management Steering Committee has formulated a comprehensive plan comprising policy, practice, procedure, and technology initiatives. The plan is described in detail in this document.

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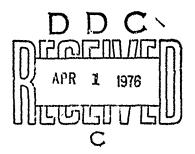
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DEFENSE SYSTEM SOFTWARE MANAGEMENT PLAN



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OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE WASHINGTON, D. C. 20301

MAR 1976

ASTALLATIONS AND LOGISTICS

DoD Defense System Software Management Program

Introduction

The sharply rising costs of software programs in the Defense System acquisition process, with respect to acquisition procedures, development and maintenance of such software, and the increasing importance of the software roles in the overall mission effectiveness of major Defense Systems constitute serious technical and management problems that must be solved if we are to have the Defense Systems that are needed for our national security.

In an effort to provide solutions to some of the key problems underlying Defense System software acquisition, maragement, coordination, and control, the DoD Software Management Steering Committee has formulated a comprehensive plan comprising policy, practice, procedure, and technology initiatives. The plan, described in detail in the attached paper, is divided into the following Sections:

Part One Policy, Practice, Procedure, Technology Elements Part Two Implementation Brief

I. Action Vehicles and Resources Estimates

II. Organizational Roles, Responsibilities and Interactions

The DoD Software Management Steering Committee intends to carry out the actions described in this plan, and to seek the support of the Service Components, Federal Contract Research Center, and Industry in so doing.

Comments or questions regarding material contained in this paper should be addressed to Mr. B. C. De Roze, OASD(I&L), Room 2A318, Pentagon. The appropriate telephone number is 695-0121.

Hang C. Delog

BARRY C. De ROZE



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TABLE OF CONTENTS

			Page	
Part I. Policy, Practice,	Procedure, and Techn	nology Elements	I-1	
Section I. Management Pol:	i,,,	• • • • • • • • • • • • • • • • • • • •	1-2	
	sibility in Embedded isition	Computer	I2	
B. Software La	nguage Standardizatio	on and Control	I-4	
C. Software Qu	ality Assurance and (Control	I5	
Section II. Management Pr	actices and Procedure	28	I7	
A. Software Ac	quisition Management	Standards	I7	
	quisition, Managemen and Support Guides	t, Development,	I-8	
C. Personnel D	evelopment and Train	ing	I-10	
D. Software Qu	ality Specification	and Trade-Offs	I-12	
Section III. Technology	• • • • • • • • • • • • • • • • • • • •		I-1 4	
A. Coordinated	Software Research a	nd Development	I-]4	
B. Transferabi	lity of Scftware Sup	port Aids	I-1 4	
Part II. Implementation B	rief		II - 1	
Section I. Action Vehicle	and Resource Estima	te	11-1	
A. Management	Policy	• • • • • • • • • • • • • • • • • • • •	11-2	
B. Munagement	Practice and Procedu	re	11-6	ACCESSION for
C. Technology.		• • • • • • • • • • • • • • • • • • • •	11-10	NTIS W
Section II. Organizationa	• •			
A. Management	Policy	•••••	11-14	HETIFICATION P.
		re		
C. Technology.			11-20	
	ment Steering Commit	tee Statement of	111-1	R

TABLE OF CON1

(CONTINUEL

Appendix

Π.

(

ţ

LIST OF ILLUSTRATIONS

Page

TABLE OF FIGURES

Figures					Page
II - 1	Organizational	Interactions	Policy	Initiatives	II-16
íī-2	Organizational	Interactions	Technol	ogy Initiatives	11-22

LIST OF TABLES

Tables		Page
I–la	Sofcware Visibility in Weapon Systems Acquisition Implementation of Policy Actions	II3
I-1b	Software Language Standardization & Control Implementation of Policy Actions	II-4
I-le	Software Quality Assurance and Control Implemention of Policy Actions	II-5
I-2a	Implementation of Procedure Actions	II-7
I-2b	Implementation of Practice & Procedure Actions	11 - 8
I-2c	Software Quality Specification and Trade-Offs	II - 9
I-3a	Coordinate Software Research & Development Implementation of Technology Actions	11-11
1-3b	Implementation of Technology Actions	II-12
11-1	Responsibility and Action Summary - Management Policy	II-17
11-2	Responsibility and Action Summary - Management Practice & Procedure	11-19
II-3	Responsibility and Action Surmary - Technology	II-23

PART 8

DoD Defense System Software Management Program

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PART ONE

Policy, Practice, Procedure, and Technology Elements

- . Problems Addressed
- Action to be Taken

DoD Software Program Elements

I. Management Policy

A. Software Visibility in Embedded Computer Sy. cquisition

- 1. Problem/Issue Summary
 - Inadequate Requirement Analyses
 - . Inadequate Interface Management
 - . Inadequate Documentation
 - . Lack of Transferability

. Inaccurate Cost/Schedule Projections

- . Low Quality
- . Inconsistent Application of Tools and Procedures
- . Management Prerogatives Pre-empted

2. Actions to be Taken

a. Management policies will be developed and emphasized to ensure that the same attention is given to software requirements analysis, planning, and design as hardware during the Concept Fermulation and Program Validation phases of system development, prior to the DSARC II (or equivalent). Such policies will ensure that software is addressed in ROC's, SOR's, DCP's, and all other appropriate planning documents and enforced through system design reviews.

> Estimated time to complete (years): 0.8¹ Estimated total cost (thousands of dollars): 0² Action Vehicle: DODD XX, DODD 500.2 Office of Primary Responsibility: OSD

b. Planning and **manag**ment directives for embedded computer systems will treat software components as configuration items. All relevant DoD directives, such as DODI 4104.65, ASPR Case 70-83, and MIL-STD-881 on work breakdown structures, will be revised to reflect this change.

²External fiscal resources only. Figures do not include costs associated with DoD Civilian or military personnel.

¹Time to complete from date of this paper. No connotation of manpower level of effort, nor of specific task duration.

Estimated time to complete (years): <u>1.0</u> Estimated total cost (thousands of dollars): <u>0</u> Action Vehicle: <u>DODD XX, DOD, MIL-STD, ASPR</u> Office of Primary Responsibility: <u>OSD</u>

c. A computer resource plan will be developed prior to DSARC II (or its equivalent) and maintained through the life cycle. The purpose of this plan is to identify the important embedded computer system resource acquisition and life cycle planning f⁻ cors, and establish specific software guidelines to ensure that these factors are adequately considered in the acquisition planning process.

> Estimated time to complete (years): 0 Estimated total cost (thousands of dollars): 0 Action Vehicle: DODD XX, Service Directives Office of Primary Responsibility: OSD, Services Respectively

d. Support items required to cost, effectively develop and maintain the delivered software over the system life cycle will be specified as deliverables with DoD acquiring rights to their design. Examples of such support items are compilers, environmental simulators, documentation, test case analyzers, test data management systems, system exercisers, standards generators and enforcers, and training airds. As with all deliverables, procedures will be developed for establishing and performing effective acceptance tests for deliverable support software, standards, training, and documentation. Also, appropriate procedures will be established for handling proprietary support software.

> Estimated time to complete (years): <u>.5</u> Estimated total cost (thousands of dollars): <u>0</u> Action Vehicle: <u>DODD XX, Service Directives</u> Office of Primary Responsibility: OSD, Services Respectively

e. Specific milestones to manage the life cycle development of software will be used to ensure the proper sequence of analysis, design, implementation, integration, test and review. These milestones will include specific criteria that measure their attainment. MIL-STD-483, MIL-STD-490, and AFR 800-14 will be used as a baseline, but they will be expanded to define work to be accomplished, products to be delivered, and quantitative demonstration criteria.

> Estimated time to complete (years): <u>1.0</u> Estimated total cost (thousands of dollars): <u>0</u> Action Vehicle: <u>DODD XX, Service Standards and Regulations</u> Office of Primary Responsibility: <u>OSD, Services Respectively</u>

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- B. Software Language Standardization and Control
 - 1. Problem/Issue Summary

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Language Selection

- . Lack of correlation between MOL language and engineering problem
- . Lack of visibility into design
- . Excessive machine dependent characteristics of MOL

Language Proliferation

- . Language Learning Process Difficult
- . Discourages Development of Test and Support Tools
- Reduction of ma gement visibility and control over software design and development
- . Complication of institutional control over language features
- . Magnification of documentation, training, and other costs in proportion to number of languages in use

2. Actions to be Taken

a. Management policy encouraging the use of app red Higher Order Language (HOL) by restricting the use of machine is conclusively demonstrated that a HOL cannot used. Rigorous documentation (during program development) for all mach level coded programs to the algorithm level will be required.

> Estimated time to complete (years): 0.5 Estimated total cost (thousands of dollars): 0 Action Vehicle: DODD XX, DODI XX Office of Primary Responsibility: OSD/DDR&E

b. Discourage the proliferation of HOL's currently being used in the Services, but encourage computer language R&D to enhance software visibility, quality and reliability.

Estimated time to complete (Years): 0.5 Estimated total cost (thousand of dollars): 0 Action Vehicle: DODD XX, DODI XX Office of Primary Responsibility: OSD/DD^SE

c. Management policy directive will assign each DoD authorized HOL to a control agent that will be responsible for assuring the stability of the language, certifying all implement tion, gathering data as to the use of the language, and for disseminating information, compilers, and tools.

> Estimated time to complete (years): <u>3 (then recurring)</u> Estimated total cost (thousands of dollars): <u>2,000/year</u> Action Vehicle: <u>DODD XX, DODI XX</u> Office of Primary Responsibility: <u>OSD/DDR&E</u>

C. Software Quality Assurance and Control

1. Problem/Issue Summary

- . Lack of management monitoring of software reliability
- . Lack of formal software reliabili, y/quality assurance discipline
- . Lack of quantitative data base for feedback of "lessons learned"

2. Actions to be Taken

a. Service policies will be encouraged to require experienced personnel with software project background, and recent computer science experience to be assigned to augment existing reliability/maintainability/ quality assurance organizations at the Service and program management levels. The software role will include the acquisition and use of existing tools or the development of new tools for accomplishing reliability and quality assurance functions (e.g., code auditors, test case generators/ analyzers, guidelines and handbooks, etc.).

> Estimated time to complete (years): 0.5 Estimated total cost (thousands of dollars): 0 Action Vehicle: DODD XX, Service Policies Office of Primary Responsibility: OSD, JLC/JTCG (ESR) Respectively

b. Establish a uniform software error data collection and analysis system without delay. These data will be gathered from many programs in order to develop genera' methods/analysis, and to predict the amount of development effort needed to correct errors on specific programs, as well 'as the operational reliability/availability of the software.

Specific Tasks - the steps required under this task are:

(1) Convene a JLC panel under the JTCG-ESR of software reliability technologists

- (2) Charter the panel to set forth requirements for error data collection based on appropriate error classifications
- (3) Derive formal definitions of terms within the data requirements list with emphasis on application boundaries, applicable life cycle phases, and usage oriented metrics
- (4) Produce an exhibit of agreed upon data to be collected with associated definitions, metrics, and boundaries ready for attachment to RFP's
- (5) Reflect these data requirements in a computerized software data repository for dissemination across DoD

Estimated time to complete (years): 1 Estimated total cost (thousands of dollars): 0 Action Vehicle: Contract Exhibit Office of Primary Responsibility: JLC/JTCG (ESR)

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II. Management Practices and Procedures

A. Software Acquisitio_ Management Standards

- 1. Problem/Issue Summary
 - . Lack of standard terminology governing software acquisition and management
 - . Lack of established common standards
 - . Lack of consistent policy and planning guidance (via standards, regulations, instructions)
- 2. Actions to be Taken

l

a. Formalize a complete set of definitions for embedded computer system resources for adoption as a working standard in the DoD.

Estimated time to complete: 0.5 years Estimated total cost (in \$K): 0 Action Vehicle: DODD XX, DODD 5100.40 Office of Primary Responsibility: OSD, OSD(C) Respectively

b. Formalize a consistent set of definitions to reconcile computer and software system needs in weapon system, telecommunications, intelligence, and ADP areas of the DoD.

> Estimated time to complete: <u>1.0 years</u> Estimated total cost (in \$K): <u>0</u> Action Vehicle: <u>MIL-STO - XX, JCS PUB. 1</u> Office of Primary Responsibility: <u>OSD</u>

c. Review all DoD and component Service regulations, directives, and standards to:

- Identify and correlate the various sources of information describing hardware and software acquisition and life cycla management.
- (2) Identify those existing hardware and software regulations, directives, and standards which must be modified to provide consistency and coverage.
- (3) Identify additional regulations, directives, and standards which are needed to adequately address software areas not covered.

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Estimated time to complete: 0.5 years Estimated total cost (in \$K): 50 Action Vehicle: Study Report Office of Primary Responsibility: OSD

d. Generate and promulgate the necessary modifications to and/or the new regulations, directives, and standards identified in c.(2) and c.(3) above.

Estimated time to complete: 2.5 years Estimated total cost (in \$K): 250 Action Vehicle: DODD, DODI, MIL-STD Service Directives, Regulations, Instructions Office of Primary Responsibility: OSD and Services Respectively

e. Cancel any existing regulations, directives and standards no longer required as a result of d. above.

Estimated time to complete: 3.0 years Estimated total cost (in \$K): 0 Action Vehicle: DODD, DODI, MIL-STD, Service Directives, Regulations, Instructions Office of Primary Responsibility: OSD, Service Respectively

f. Establish a qualified Office of Primary Responsibility within each Service to process additions and thanges for consideration and inclusion in the standard definition list, regulations, directives, and standards.

Estimated time to complete: <u>Recurring</u> Estimated total cost (in \$K): <u>100 annually</u> Action Vehicle: <u>Service Instructions</u> Office of Primary Responsibility: <u>Services</u>

B. Software Acquisition, Management, Development, Operation, and Support Guides

1. Problem/Issue Summary

. Insufficient understanding by managers

. Lack of planning and operation guidance in day-to-day operations

. Lack of systems engineering methodology and discipline

. Lack of technology transfer into application domain

. Lack of personnel skill continuity over life cycle

2. Actions to be Taken

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a. Prepare a series of guidelines, checklists, handbooks, examples, and other "how to do it" data within the areas of software development, acquisition, operation, and support for use by program managers and their staffs. A typical (although not complete) list of topics to be addressed are:

- (1) Formulating a life cycle plan
 - (a) The planning activity
 - (b) Cost and resource estimation
- (2) Specification and contracting
 - (a) Requirements specification
 - (b) Concept validation
 - (c) Contracting

SOWs and RFPs

- (3) Computer resource development plan review
- (4) Development visibility and control
- (5) Support facility plan evaluation
- (6) Product control
 - (a) Documentation requirements
 - (b) Configuration management
- (7) Quality assurancy plan evaluation
 - (a) Design validation
 - (b) S/W verification
 - (c) S/W validation and certification
- (8) Maintenance

(9) Synopsis of regulations, specifications, and standards

Estimated time to complete: <u>3 years</u> Estimated total cost (in \$K): <u>500</u> Action Vehicle: <u>Service Handbooks</u> Office of Primary Responsibility: <u>Service Components</u>

b. The products of this program will be disseminated to DoD and component Services in order to evaluate their value and identify where they could be improved. Feedback from the field will be incorporated in updated versions of the guidelines and a continued maintenance effort will be established.

> F imated time to complete: <u>Recurring</u> estimated total cost (in \$K): <u>50 (Annual)</u> Action Vehicle: <u>Service Handbooks</u> Office of Primary Responsibility: Service components

C. Personnel Development and Training

- 1. Problem/Issue Summary
 - Software engineering as a scientific discipline has not been clearly and formally established
 - . Shortage of practitioners
 - Lack of career incentives
 - . Lack of relevant academic curricula

2. Actions to be Taken

a. Recommend that the Service Logistics Commanders establish offices of primary responsibility (OPRs) for the promotion, coordination and direction of the efforts to develop high level software professionals. These OPRs should reside in AFSC (Air Force), NMC (Navy), AMC (Army) with coordination between these groups by a JLC Joint Technical Coordinating Group. The individuals selected for this OPR function should be of high caliber who are (a) intimately familiar with current state of the art in this area; (b) aware of the needs and problems of software in military systems; and (c) represent the formal engineering, programming, mathematical, and educational sciences.

Estimated time to complete: 0.5 years Estimated total cost (in \$K): 0 Action Vehicle: Service Instructions Office of Primary Responsibility: JLC/JTCG (XX)

b. Recommend that the Service Logistics Commanders, through the OPRs, establish an exchange or rotational program to give university level instructors an exposure to the DoD needs. This program should include summer (or equivalent period) assignments to organizations involved in state of the arc architecture studies, design, maintenance, etc., e.g., Data Systems Design Center, AF Systems Command, Army and Naval Materiel Commands, operational commands, Federal Contract Research Centers, etc. Educational institutions should include Air Force Institute of Technology, Naval Posc Graduate School, Military Academies, and selected civilian universities.

> Estimated time to complete: <u>1.0</u> Estimated total cost (in \$K): <u>0</u> Action Vehicle: <u>Service Instructions</u> Office of Primary Responsibility: JLC/JTCG (XX)

c. Recommend that the Service Logistics Commanders, through the OPRs, establish an apprenticeship program for qualified and promising military and civil service software engineer: lng caudidates.

> Estimated time to complete: 0.8 Estimated total cost (in \$K): 0 Action Vehicle: Service Instructions Office of Primary Responsibility: JLC/JTCG (XX)

d. Recommend that the Service Logistics Commanders, through the OPRs, establish a general definition of what constitutes a good software engineer (professional profile) thereby establishing specialty codes and career fields. This definition of the profession should carefull delineate educational and experience requirements for various levels of proficiency.

> Estimated time to complete: <u>0.8 years</u> Estimated total cost (in \$K): <u>0</u> Action Vehicle: <u>Professional & Career Profiles</u> Office of Primary Responsibility: <u>JLC/JT-G</u> (XX)

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e. Recommend that the Service Logistic Coumanders, through the OPRs establish an effort to incorporate software engineering into the background of computer scientists and engineers. A practical goal would be to establish regular graduate courses at the Air Force Institute of Technology, Naval Post Graduate School and civilian universities. Discretionary funding to civilian universities should be used to establish the graduate level courses and additionally to establish elective junior and senior level undergraduate courses.

> Estimated time to complete: <u>1.3 years</u> Estimated total cost (in \$K): <u>500</u> Action Vehicle: <u>Curriculum Plans and Course Outlines</u> Office of Primary Responsibility: <u>JLC/JTCG (XX)</u>

f. Recommend that the Service Logistics Commanders, at one or more universities special training programs tailored for the joint Service software personnel. These programs can vary in length (3 months to a year). They should be aimed at those software personnel who have a fair amount of experience and some management responsibility. These programs would be intended to provide an in-depth exposure to new developments in software engineering.

> Estimated time to complete: <u>1.6 years</u> Estimated total cost (in \$K): <u>500</u> Action Vehicle: <u>Curriculum Plans and Course Outlines</u> Office of Primary Responsibility: <u>JLC/JTCG (XX)</u>

g. Establish the addition of software acquisition/life cycle management practices to the Defense Systems Management School (DSMS) curriculum at the next DSMS Policy Guidance Council meeting. The initial course material could be in the form of readings and/or guest lecturers and be expanded as handbooks and technical guidance becomes available. The course content will be developed by the DSMS faculty with support from OSD and the Services.

> Estimated time to complete: 0.2 years Estimated total cost (in \$K): 0 Action Vehicle: DSMS Policy Guidance Office of Primary Responsibility OSD

D. Software Quality Specification and Trais-Offs

1. Problem/Issue Summary

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- . Lack of system optimization with respect to both hardware and software
- . Lack of quantitative quality, reliability goals and objectives
- . Lack of quantiative test standards

. Lack of test and support software incentives

2. Actions to be Taken

a. Specifications for embedded computer systems should contain specific reliability requirements along with the functional and performance requirements. These should be quantified with respect to operational objectives (e.g., system or subsystem downtime), and used to drive the design, development, and testing of embedded software systems.

> Estimated time to complete (years): <u>1.0</u> Estimated total cost (thousand of dollars): <u>0</u> Action Vehicle: <u>System Requirements Specifications Entry</u> Office of Primary Responsibility: <u>JLC/JTCG (ESR)</u>

b. Hardware design guidelines (within category of embedded computer systems) should be established to allow inclusion of:

"Peliability-enhancing procedures and tools such as higher "r languages and structured code, test drivers, and monitors.

use of microprogramming and microprocessing capabilities to aid in self monitoring and diagnosis.

(3) Monitor registers and accessible hardware monitoring probe points to facilitate external monitoring and diagnosis.

Estimated time to complete: <u>1 year</u> **Es**timated total cost: <u>\$750K</u> Action Vehicle: <u>System Design Specifications</u> Office of Primary Responsibility: <u>JLC/JTCG (ESR)</u>

III. Technology

A. Coordinated Software Research and Development

- 1. Problem/Issue Summary
 - . Lack of focus in software R&D, study and pilot programs
 - . Lack of technological base to implement desired pulicy, practices, and procedure initiatives
 - Obscure relevancy of many R&D afforts to real improvements in software management policies, practices, and procedure techniques
 - . Redundancy and duplication of R&D programs

2. Actions to be Taken

a. A coordinated R&D program will be initiated to supply the technological base needed to support the management policy, practice and procedure initiatives cited in Sections I and II of the DoD Software. Table III-1 indicates the R&D thrusts required. Specific task areas underlying these initiatives are currently being developed.

> Estimated time to complete: <u>8 years</u> Estimated total cost (thousands of dollars): 38,000

b. A mechanism will be established for reviewing all technology elements of the DoD Software Program with respect to "prototype or experimental proofing" prior to full scale technology transfer to on-going system applications.

B. Transferability of Software Support Aids

- 1. Problem/Issue Summary
 - . No reuse or transferability of software support aids
 - Procurement and Development Redundancy (Excessive Costs/ Low Quality Products)
 - . Low Development Incentive for Support Aids

2. Actions to be Taken

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a. A repository will be established within DoD responsible for maintenance and institutional control of support aids for development, tcst, analysis, and maintenance of computer programs. In support of this action, the following typical activities will be undertaken:

(1) All aids placed into the physical inventory should be screened, validated and documented according to a certain set of standards. The standards would be developed as part of this project.

(2) The user must be assisted in determining what aids are applicable to development and in using the aids (in-house or contractually). Guidelines for the use of the aid: must be written and a staff of personnel knowledgeable in all facets of computer program development, test, analysis and maintenance must be available to manage the inventory and serve as consultants.

(3) Policy will be instituted which requires all DoD organizations procuring original software for which support aids will be required to query the repository in advance to ascertain whether existing, Government owned tools could be applied to the particular project, or to justify why this cannot be done.

Estimated time to complete: <u>4 years</u> Estimated total cost (thousands of dollars): <u>\$1000</u> Action Vehicle: <u>DODD XX</u> Office of Primary Responsibility: <u>OSD</u>

b. Procurement vehicles (such as directed licensing, royalty payments) will be developed and injected into the contract structure to allow and encourage industry interest in development of transferable tools.

Estimated time to complete: <u>2 years</u> Estimated total cost (thousands of dollars): <u>0</u> Action Vehicle: <u>Procurement Research</u> Office of Primary Responsibility: <u>OSD</u>, Services

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DoD Software Management Program

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PART TWO

Implementation Brief

Section I

Action Vehicle and Resource Estimate

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MANAGEMENT POLICY

The action vehicles envisioned for carrying out the management policy initiatives of the DoD Software Management Program are identified in Table I-1, along with a designated Office of Primary Responsibility (OPR). The designated OFR shall take the lead in preparing and cooldinating the cited vehicle. The OPR will be supported in this activity by the Software Management Steering Committee, its technical and procurement panels, the Service Logistics Commanders, Service components, and FCRC contract efforts.

Required resources to effect the action are also cited in Table I-1 in terms of both time and money. The time entries represent calendar time for completion starting from the date of this brief. It does <u>not</u> represent the duration of any specific task. Fiscal resources depict only those services which must be procured under contract funding. The cited entries do not include the salary and overhead associated with DoD Civilian or Military personnel.

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Table I - la

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¢ Į Software Visibility in Weapon Systems Acquisition

IMPLEMENTATION OF POLICY ACTIONS

\$ K REQUIRED RESOURCES	1 1 1	1 8 1	8 3 1	8 8 8	1 1 1
TIME (YEARS)	0.8	1.0	0.5	0.5	1.0
OPR	OSD	OSD	OSD SERVICES	OSD SERVICES	OSD JLC
VEHICLE	DC , XX DC:DD 5000.2	DODD XX ASPR MIL-STD	DODD XX SERVICE DIRECTIVES, INSTRUCTIONS, STANDARDS	DODD XX SERVICE DIRECTIVES, INSTRUCTIONS	рорр XX МІІ-ЄТР-XX
ACTION	ANALYSIS AND VALIDA'TION OF SYSTEM REQUIREMENTS	SOFTWARE AS CONFIGURATION ITEM	COMPUTER SYSTEM	SUPPORT : OFTWARE AS DELIVERABLE	MILESTONED DEVELOPMENT PLAN
			11-3		

MANAGEMENT PRINCIPLES ESPOUSED IN DODD 5000.1 AND 5000.2, AS THEY RELATE TO COMPUTER RESOURCES IN SYSTEMS. * DOD XX = CAPSTONE DIRECTIVE TO SUPPLEMENT AND AID IN THE APPLICATION OF

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Software Language Standardization & Control

IMPLEMENTATION OF POLICY ACTIONS

ACTION	VEHICLE	OPR	TIME (YEARS)	\$ K REQUIRED <u>RESOURCES</u>
MOL SUPPRESSION	XX QQOQ	OSD	0.5	1 1
ESTABLISHMENT OF APPROVED HOL				
MTERIM STANDARDS	DODI XX	OSD	0.5	ł
LONG TEP.M STANDARDS	DODI XX	CSD	3.0	\$ 14,000
HOL CONTROL FACILITY	DODD XX DODI XX	OSD	3.0	\$2M/YR

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Table I - lc

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Software Quality Assurance and Control

IMPLEMENTATION OF POLICY ACTIONS

REQUIRED SOURCES

\$ K	1 1 1	1 7 1
TIME	0.5	1.0
OPR	JLC/JTCG (ESR)	JLC/ JTCG (ESR)
VEHICLE	SERVICE INSTRUCTION MIL-STD	CONTRACT EXHIBIT
ACTION	SOFTWARE QA ORGANIZATION H AND PROGRAM PLAN	SOFTWARE ERROR DATA COLLECTION & ANALYSIS
	L.L."J	

MANAGEMENT PRACTICE AND PROCEDURE

The action vehicle envisioned for carrying out the management practice and procedure initiatives of the DoD Software Management Program are identified in Table I-2, along with a designated Office of Primary Responsibility (OPR). The designated OPR shall take the lead in preparing and coordinating the cited vehicle. The OPR will be supported in this activity by the Software Management Steering Committee, its technical and procurement panels, the Service Logistics Commanders, Service components, and FCRC contract efforts.

Required resources to effect the action are also cited in Table I-2 in terms of both time and money. The time entries represent calendar time for completion starting from the date of this brief. It does not represent the duration of any specific task. Fiscal resources depict only those services which must be procured under contract funding. The cited entries do not include the salary and overhead associated with DoD Civilian or Military personnel. Table I - 2a

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IMPLEMENTATION OF PROCEDURE ACTIONS

SOURCES	\$ X	2 8 2	2 1 1	\$ 50 K	\$ 250 K	1 1 1	\$ \$ 100 K/YR
REQUIRED RESOURCES	TIME TO COMPLETE	0.5	1.0	0.5	2.5	3.0	RECURRING
	OPR	OSD	OSD	OSD/ SERVICE	OSD, SERVICE LC	OSD, SERVICE L.C	SERVICE LC
	ACTION VEHICLE	ΧΧ ΔΔΟΔ	MIL-STD-XXX	STUDY REPORT	DODD, DODI, MIL-STD, SERVICE INSTRUCTIONS, STANDARDS, REGULATIONS (NEW AND REVISED)	DIRECTIVE, REGULATION, AND STANDARD CANCELLATION	SERVICE COMPONEN I INSTRUCTIONS
	ACTION	FORMALIZE WS DEFINITIONS	FORMALIZE DEFINITIONS ACROSS WE TELECOMM., INTELL., AND ADP	REVIEW OF EXISTING REGULATIONS, DIRECTIVES AND STANDARDS	MODIFY OR ADD REGULATIONS DIRECTIVES AND STANDARDS	CANCELLATION	MAINTENANCE OPR
				II-7			

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Table I - 2b

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IMPLEMENTATION OF PRACTICE & PROCEDURE ACTIONS

\$ K REQUIRED <u>RESOURCES</u>	\$500/YEAR	t 3 1	1 1 1	5 5 6	1 1 1	1 1 1	¢ 2
TIME (YEARS)	0.3	0.5	1.0	0.8	0.8	1.3	1.6
OPR	SERVICES	OSD/JLC	SERVICES	SERVICES	SERVICES	SERVICES	SERVICES
ACTION VEHICLE	SERVICE MANUALS SEMI-ANNUAL USER REVIEWS	SERVICE DIRECTIVE	SERVICE DIRECTIVE	SERVICE DIRECTIVE	SERVICE DIRECTIVE	SERVICE DIRECTIVE/ ACADEMIC GRANTS	SERVICE DIRECTIVE
ACTION	SOFTWARE GUIDELINES, CHECKLISTS, HANDBOOKS	DESIGNATED PROFESSIONAL DEVE LOPMENT OPRS	ROTATIONAL PROGRAM FOR INSTRUCTORS	H APPRENTICESHIP PROGRAM	B SPECIALTY CODES/CAREER PATHS	CURRICULA MODIFICATION	IN-SERVICE TRAINING PROGRAMS
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Software Quality Specification and Trade-Offs

IMPLEMENTATION OF PROCEDURE ACTIONS

REQUIRED

\$ X \$750 K : RESOURCES TIME 0 · 7 1.0 JLC/ JTCG (ESR) JLC/ JTCG (ESR) OPR REQUIREMENTS REQUIREMENTS SPECIFICATION SPECIFICATION VEHICLE QUALITY REQUIREMENTS DESIGN GUIDELINES FOR SPECIFICATION AND TEST ACTION

SOFTWARE QUALITY ENHANCED

II-9

TECHNOLOGY

The action vehicles envisioned for carrying out the technology initiatives of the DoD Software Management Program are identified in Table I-3, along with a designated Office of Primary Responsibility (OPR). The designated OPR shall take the lead in preparing and coordinating the cited vehicle. The OPR will be supported in this activity by the Software Management Steering Committee, its technical and procurement panels, the Service Logistics Commanders, Service components, and FCRC contract efforts.

Required resources to effect the action are also cited in Table I-3 in terms of both time and money. The time entries represent calendar time for completion starting from the date of this brief. It does not represent the duration of any specific task. Fiscal resources depict only these services which must be procured under contract funding. The cited entries do not include the salary and overhead associated with DoD Civilian or Military Personnel.

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Table I - 3a

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Coordinate Software Research & Development

IMPLEMENTATION OF TECHNOLOGY ACTIONS

SOUR CES	DOLLARS \$38.1 M	8 8
REQUIRED RESOURCES TIME TO	COMPLETE 8	8
	OPR DDR&E/ SERVICES	JLC
ACTION	SERVICE COMPONENT R&D PROGRAMS	PROTOTYPE SELECTION/ MONITORING
ACTION CODE	COOR DINA TED R&E	PROTOTYPE PROOFING

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Table - 3b

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IMPLEMENTATION OF TECHNOLOGY ACTIONS

REQUIRTD RESOURCES	DOLLARS			\$ 1.M		:	
REQUI	TIME			4		N	I
	OPR		OSD	JLC		$OSD \frac{1}{2}$	
	VEHICLE	DODD AND	ACCOMPANYING SERVICE	DIRECTIVES		PROCURE MENT POLICY	
	ACTION	SUPPORT SOFTWARE REPORTING			PR	DEVELOPMENT & USE	
				II-1			

NOTE: 1/ VIA PROCUREMENT PANEL OF SMSC

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PART TWO

Implementation Brief

Section II

Organizational Roles, Responsibilities, Interaction/

MANAGEMENT POLICY

The organizational interactions necessary for implementation of the management policy portion of the DoD oftware Management Program are illustrated in Figure II-1.

For both new policy initiatives and changes to existing policy, the following roles shall generally apply:

a. Steering Committee - OPR

- 1. Review existing policies for coverage, adequacy, realism and auditability.
- 2. Determine need for new policy, modified policy, or "no change" action.
- 3. Draft policy and coordinate within OSD/Services include audit standards.
- 4. Assess impact of new or modified policy.
- 5. Brief DSARC on position, ensuing impact, areas of applicability, exclusions, and expected benefits.
- 6. Finalize policy and establish necessary audit mechansim and reporting structure.
- 7. Continuously monitor corresponding service policies, procedures, regulations as well as OSD actions in definitional areas and ADP.
- 8. Prepare DSARC checklist to assure program consistency with in force policies, new or modified.
- 9. Monitor impact of policy to determine if it produces desired results.

b. Role of Panels and Panel Members

- 1. Technical and management advisory role.
- 2. Policy impact assessment and analysis.
 - a. Technological
 - b. Economic impact
 - c. Procurement impact industrial motivation

II-14

3. Surface additional inadequate existing directives, instructions, and standards.

c. Role of Services

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- 1. Comment on OSD policies during formulation.
- 2. Prepare accompanying regulations, instructions, and standards for Service components.
- 3. Carry out policy and accompanying audit mechanism; review with OSD periodically to assess resulting gains and losses.

Specific responsibility and action items with respect to each of the DoD Software Management Program elements are delinated in Table II-1.

Figure II-1

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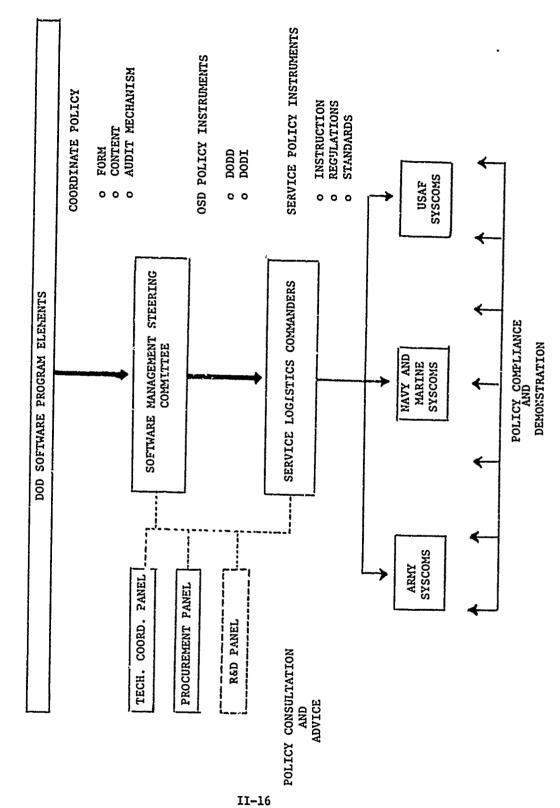
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ORGANIZATIONAL INTERACTIONS POLICY INITIATIVES



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Table II-1 Responsibility and Action Summary - MANAGEMENT POLICY

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				OSD		SERVICE LOGISTICS COMMANDERS	NDERS
А.		Software Visibility in WS Acquisition	SMSC	FCRC	PANELS	SERVICE COMPONENTS	JTCG/ESR
	а .	. Requirements Validation & Analysis	64	A	S	I	S
	р.	. Software as Configuration Item	Å	A	o ['] ,	I	S
		. Comp. System Resource Plan	S	A	¢,	I	A
	ч .	. Support Software as Deliverable	Ч	A	S	¢	A
	ů	Milestone Guide & Evaluation Criteria	S	¥	¢,	н	S
ต์		Software Language Standardization & Control					
II	в.	MOL Suppression	Å		S	I	
-17	þ.	Establishment of Approved HOL	ዋ		S		
	ů.	HOL Control Facility	ሲ	¥	S	I	
ບ່		Software Quality Assurance & Control					
	a.	Software QA Organization	S		S	I	4
		Software Data Collection & Reporting System	S	A	S	T	р

Code: P - Primary or Lead Responsibility S = Support Responsibility A = Advisory Responsibility I = Implementation Responsibility

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MANAGEMENT PRACTICE AND PROCEDURE

The implementation of management practice and procedures portions of the DoD Software Management Program involves a merger between policy and technology initiatives. In those areas where directives, standards, instructions are involved, the organizational interactions are identical to those prescribed in the policy domain. In those areas where technology provides the primary impetus for practice and procedural steps, the organizational interactions will follow that prescribed in the technology domain.

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Specific responsibility and action items with respect to each of the DoD Software Management Program elements are delinated in Table II-2.

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Table II-2 Responsibility and Action Summary - MANAGEMENT PRACTICE & PROCEDURE

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	PR/	PRACTICE AND PROCEDURE	SMSC	OSD FCRC	PANELS SI	SERVICE LOGIS'ICS COMMANDERS SERVICE COMPONENTS JTC	<u>JTCG</u>
	Α.	Software Acquisition Management Standards					
		a. Formalize WS Definitions b. Formalize Definitions Across WS	р	V	S	S	
		Telecommunications Intelligence and ADP	д	A	ა	S	
		c. Review of Existing Regulations, Directives, and Standards	S	ы	S	S	
		d. Modify or Add Regulations, Directives, Standards	មា	Å	ы	S	
		e. Cancel Inappropriate Regulations, Directives, Standards	р	A	д	ß	
		f. Establish OPR for Maintenance of Regulations, Directives, Standards			ა	βι	
II - 19	æ.	Software Acquisition, Management, Development, Operation and Support Guides					
		a. Preparation of Guidelines, etc. b. Guide Dissemination and Feedvack c. Personnel Development and Training	N N N	S S A	ይ ይ ይ	<u>с</u> , с, н	νυ
		Software Qualify Spec. and Trade-Offs					
		a. Specification of Quantitative Rel Objectives	s	S	S	н	д
		b. Hardware Design Guidelines for System Level Balance	S	S	ა	I	Ъ

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TECHNOLOGY

The organizational interactions necessary for implementation of the technology portion of the DoD Software Management Program are illustrated in Figure II-2.

For new technology programs and initiatives, the following roles shall generally apply:

a. Service Components

- 1. Originate ideas in technological areas of interest
- 2. Review program proposals; technical approval or rejection
- 3. Budget request or reprogramming of funds
- 4. Provide technical and fiscal management of programs
- 5. Appraise Software Management Steering Committee of meaningful findings, results, and product developments
 - b. Role of Panels and Panel Members
- 1. Originate ideas in technological areas of interest
- Coordinate technology efforts among Services; evaluate programs for transferability
- 3. Technical advocacy in respective Services
- 4. Brief Software Management Steering Committee of meaningful findings, results, and product developments; provide policy impact assessment
- 5. Publicize technological developments throughout DoD and industry; interface with other DoD Software Groups, e.g., (ESR, NLCC, etc).

c. Role of Software Management St er and Committee

- 1. Review technology programs for policy concentrations, relevancy, and impact
- 2. Update policy and audit mechanisms to exploit "enabling technology"

II-20

- 3. Brief DSARC on promising developments, and on imminent improvements resulting from technology
- 4. Publicize technolog. I developments and their ensuing impact on policy through DoD and industry
- 5. Advise DDR&E on software technology programs

Specific responsibility and action items with respect to each of the DoD Software Management Program elements are delineated in Table II-3.

For on-going technology programs, the roles of the Service Components and the Software Management Steering Committee are the same as cited above. The role of the Panels and Panel Members is slightly modified to include:

1. Review and coordination of objectives, goals, and implementations

2. Identify strengths and weaknesses in a tri-service context

3. Identify areas of transferability across service lines

4. Identify areas of R&D transfer to contemporary programs

5. Advise and consult with cognizant sponsor organization

6. Brief Software Management Steering Committee and DDR&E on meaningful findings, results, and product developments; provide policy impact assessment



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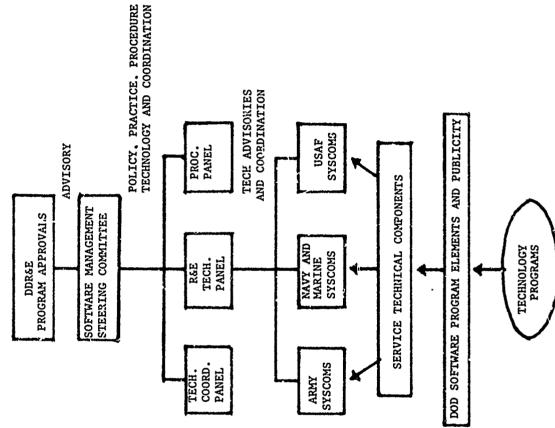
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ORGANIZATIONAL INTERACTIONS TECHNOLOGY INITIATIVES



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Table II-3 Responsibility and Action Summary - TECHNOLOGY •••

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AC.	ACTION		OSD	SE	SERVICE LOGISTICS COMMANDERS	DERS
		SMSC	FCRC	PANELS	SERVICE COMPONENTS	ESR
Α.	A. Coordinated Software R&D	S	S	р	S	S
		•				
ъ.	Transferability of Software Support Aids					
	a. Support Software	рı	А	S	Ц	
	b. Procurement Vehicles	đ		S	ц	

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PART IN

Software Management Steering Committee

Statement of Principles

CAPSTONE DIRECTIVE

I. Management Policy

Software Visibility in Weapon System Acquisition - Computer resources in systems are managed as elements or subsystems of major importance during conceptual, validation, full-scale development, production, deployment, operation and support phases. The purpose of the Directive is to supplement and aid in the application of the management principles espoused in DODD 5000.1 and DODD 5000.2 as they relate to these resources.

1. Software requirements and risk analyses, planning, preliminary design, and interface control and integration will be conducted during the Concept Formulation and Program Validation phases of system development, prior to the DSARC II. Ease of maintenance and modification will be major considerations in the initial design.

2. Planning and management directives for embedded computer systems will treat software components as configuration items.

3, A computer resource plan shall be developed prior to DSARC II and maintained through the life cycle. The purpose of the plan is to identify the xountant embedded computer system resource acquisition and life cycle planning factors, and establish specific software guidelines to ensure that these factors are adequately considered in the acquisition planning process.

4. Support items required to cost effectively develop and maintain the delivered software over the system's life cycle will be specified as deliverable with DoN acquiring rights to their design. Examples of such support items are compilers, environmental simulators, documentation aids, test case generators and analyzers, test data management systems, system exercisers, standards enforcers, and training aids.

5. Specific milestones to manage the life cycle development of software will be used to ensure the proper sequence of analysis, design, implementation, integration, test, operation and maintenance. These milestones will include specific criteria that measure their attainment.

6. Technical and managerial personnel with embedded computer system experience will be assigned responsive to program management organizations.

7. NoD approved Higher Order Languages (HOL) will be used to develop embedded computer systems unless it is conclusively demonstrated that the approved HOL is not cost effective over the system life cycle. Any DoD approved HOL will be assigned to a designated control agent who will be responsible for assuring the stability of the language, certifying all implementations, gathering data as to the use of the language, and for disseminating information, compilers, and tools.

II. Management Practices and Procedures

A. Software Acquisition Management Standards

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1. Standard terminology is essential for the management of embedded computer system resources throughout the DoD. Definitions listed in Attachment A will be used as standards throughout the DoD and by DoD contractors in the implementation of DoDD 5000.1 and 5000.2.

2. Review all DoD and component Service regulations, directives, and standards to:

(a) Identify and correlate the various sources of information describing hardware and software acquisition and life cycle management.

(b) Identify those existing hardware and software regulations, directives, and standards which must be modified to provide consistency and coverage.

(c) Identify additional regulations, directives, and standards which are needed to adequately address software areas not covered.

3. Generate and promulgate the necessary modifications to and/or the new regulations, directives, and standards identified in II.A.2. above.

4. Cancel any existing regulations, directives, and standards no longer required as a result of II.A.2. above.

5. Establish a qualified Office of Primary Responsibility within each Service to process additions and changes for consideration and inclusion in the standard definition list, regulations, directives, and standards.

B. Embedded Computer System Resource Acquisition, Management, Development, Operation, and Support Guides

1. The DoD will develop a coordinated embedded computer systems software engineering methodology and discipline to improve the quality of software and provide for the effective management control of its development. To achieve these objectives, the Services shall: (a) Prepare and maintain guidelines, checklists, handbooks and examples covering development, acquisition, operation and support. These are intended for day-to-day use by program managers and their staffs.

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(b) Establish appropriate education, training or experience career paths with accompanying career incentives to foster the development and retention of professional embedded computer system software engineers.

(c) Init/ate a coordinated Research and Development Program to identify and supply the technological base needed to support the policy, practice, and procedure initiatives cited in this Directive.

2. Further, DoD will establish an inventory of embedded computer system hardware, software, and support facility resources.

III-3

Attachment A

DEFINITIONS

Computer DataBasic elements of information used by computerequipment in responding to a computer program.

<u>Computer Equipment</u>: Devices capable of accepting and storing computer data, executing a systematic sequence of operations on computer data or producing control outputs. Such devices can perform substantial intrepretation, computation, commensuration, control, and other logical functions.

<u>Computer Firmware</u>: The logical code of computer equipment which interprets the control functions of that equipment.

A series of instructions or statements in a form Computer Program: acceptable to computer equipment, designed to cause the execution of an operation or series of operations. Computer programs include operating systems, assemblers, compilers, interpreters, data management system, utility programs, and maintenance/diagnostic programs. They also include application programs such as payroll, inventory control, operational flight, strategic, tactical, automatic test, crew simulator, and engineering analysis programs. Computer programs may be either machine dependent or machine independent, and may be general purpose in nature or be designed to satisfy the requirements of a specialized process or a particular user.

<u>Computer Resources</u>: The totality of computer equipment, computer programs, computer data associated documentation, personnel, and supplies.

<u>Computer Software</u>: A combination of associated computer programs and computer data required to command the computer equipment to perform computational or control functions.

Embedded:

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Objective modifier; integral to, from a design, procurement, and operations point of view.

III-4

SOFTWARE MANAGEMENT PROGRAM REVIEW

PRESENTATION TO DEFENSE SCIENCE BOARD

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SOFTWARE TASK GROUP

25 JULY 1975

APPENDIX II

PRESENTATION OUTLINE

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- **BACKGROUND AND INTRODUCTION**
- II NATURE OF PROBLEM
- III OBJECTIVE OF DOD SOFTWARE MANAGEMENT PROGRAM
- **IV POLICY INITIATIVES**

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- **V PRACTICE AND PROCEDURE INITIATIVES**
- VI TECHNOLOGY INITIATIVES
- ORGANIZA JIONAL INTERACTIONS
- VIII SUMMARY

BACKGROUND & INTRODUCTION

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ANNUAL WEAPON SYSTEM SOFTWARE COST ESTIMATE > \$1.4 BILLION

- **DIRECT COSTS ONLY** 0
- EXCLUDES INTELLIGENCE, NON-TACTICAL C³, LOGISTIC **APPLICATIONS**
- **CONSERVATIVE ESTIMATE**

115 WEAPON SYSTEM INVOLVING SOFTWARE

APPROX. 50% IN DEVELOPMENT 0

APPROX. 50% IN O&M

BACKGROUND & INTRODUCTION (CONT'D)

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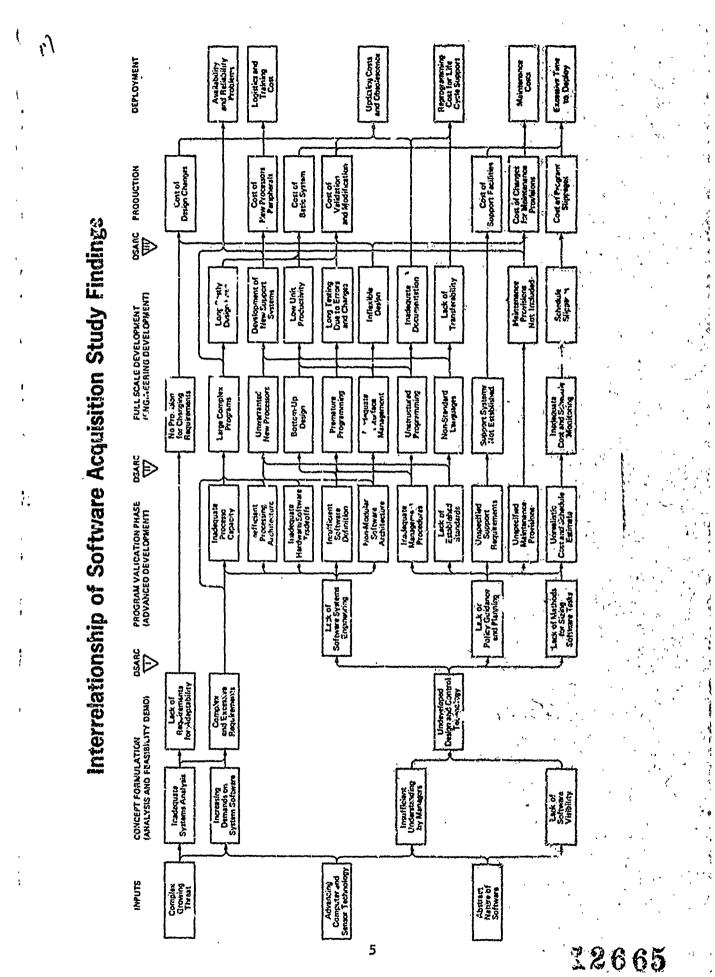
MON SE TI I ROLE OF SOFTWARE IS INCREASING --HIGH LEVERAGE ITEM

MANAGEMENT PROBLEM INVOLVES ---- .

- ORGANIZATIONAL FOCUS WITHIN DOD
- COORDINATED POLICY
- COORDINATED PRACTICE/PROCEDURE
- COORDINATED TECHNOLOGY
- DISCIPLINE & RIGOF
- QUALITY IMPROVEMENT
- MANAGEMENT INTERACTION IN DECISION PROCESS

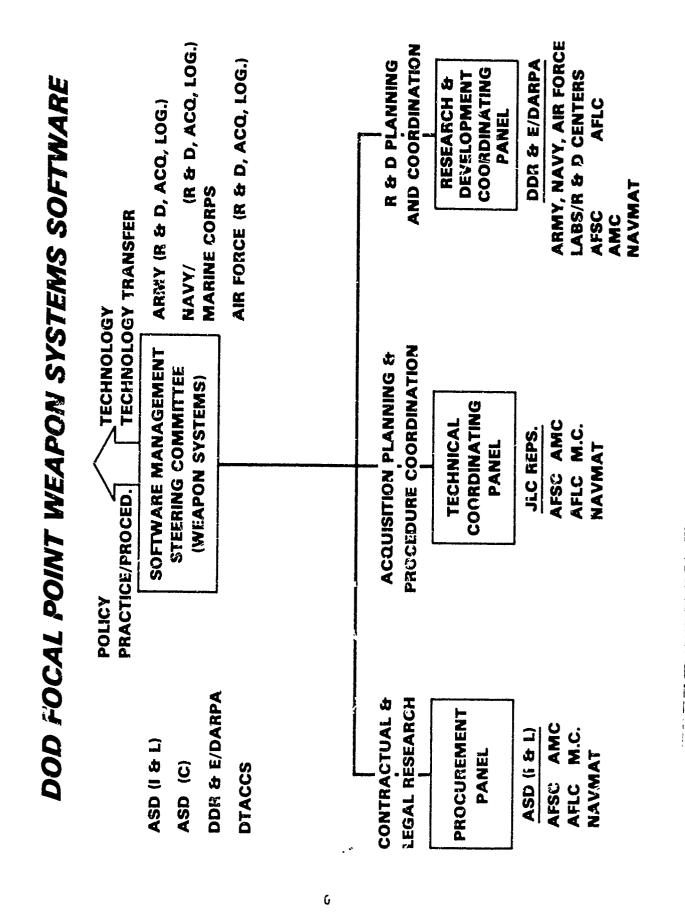
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DOD SOFTWARE PROGRAM MILESTONES

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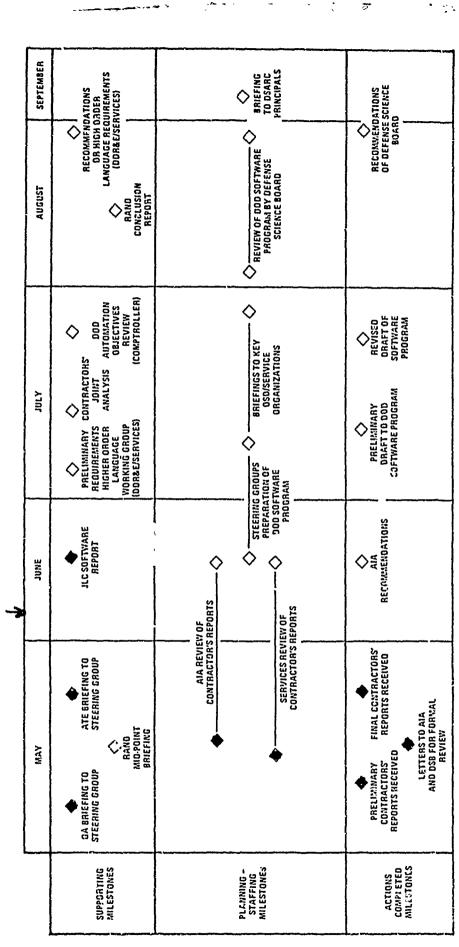
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Dod Weapon system Software management program

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ACCIUISITION, MANAĢEMENT, AND USE. UNDERLYING TO DERIVE AND CARRY OUT A COMPREHENSIVE AND INTEGRATED SOLUTION TO THE PROBLEMS OF EMBEDDED COMPUTER SYSTEM RESOURCE **THEMES ARE: OBJECTIVE:**

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- DISCIPLINE AND RIGOR
- MANAGEMENT VISIBILITY
- COST CONTROL
- SCHEDULE CONTROL
- IMPROVED QUALITY

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SOFTWARE MANAGEMENT PROGRAM **Dod WEAPON SYSTEM** (CONT'D)

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SCOPE:

- POLICY INITIATIVES
- PRACTICE AND PROCEDURE
 INITIATIVES
- TECHNOLOGY INITIATIVES

EMBEDDED COMPUTER SYSTEM CONCEPT

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EMBEDDED COMPUTER SYSTEM ----

AIRCRAFT, SHIP, MISSILE, SPACECRAFT, COMMAND, CONTROL, SYSTEM (e.g. COMBAT WEZPON SYSTEM, TACTICAL SYSTEM, IS INTEGRAL TO AN ELECTROMIC UR ELECTRO-MECHANICAL AND COMMUNICATIONS SYSTEMS) FROM DESIGN, PROCUREMENT AND OPERATIONS VIEWPOINT

KEY ATTRIBUTES

DEVELOPED, ACQUIRED, OPERATED UNDER DECENTRALIZED MANAGEMENT (DODD 5000.1 & 5000.2) PHYSICALLY INCORPORATED INTO LARGER SYSTEM WHOSE FUNCTION IS NOT DATA PROCESSING INTEGRAL TO, OR SUPPORTS A LARGER SYSTEM FROM DESIGN, PROCUREMENT, OPERATIONS VIEWPOINT

OUTPUTS INCLUDE INFORMATION, CONTROL SIGNALS, AND **COMPUTER DATA**

EMBEDDED COMPUTER SYSTEMS DETAILED CHARACTER/STICS

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- SIMULTANEOUS HARDWARE AND SOFTWARE DEVELOPMENT
- TRANSPORTABLE/DEPLOYABLE (GENERALLY MILITARIZED)
- SPECIAL PURPOSE OR ONE-OF-A-KIND
- PROGRAMS MACHINE DEPENDENT

11

- DESIGNED TO FIT INTO LARGER, NON-ADP SYSTEM
- TAILORED PROGRAMMING LANGUAGES
- SPECIALIZED COMPUTER EQUIPMENT
- DEVELOPMENT/ACQUISITION/SUPPORT AS A CONFIGURATION ITEM
- NEED HIGH RELIABILITY SOFTWARE
- EXTENSIVE/EXPENSIVE TEST PROGRAMS

EMBEDDED COMPUTER SYSTEM RESOURCES

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COMPUTER		COMPUTER SOFTWARE	OFTWARE	COMPUTER SYSTEM
EQUIPMENT	rensonmer	COMPUTER PROGRAMS*	COMPUTER DATA*	DOCUMENTATION
CENTRAL FROCESSORS	SYSTEM ARCHITECTS	APPLICATIONS	DATA BASES	SPECIFICATIONS
TERMINALS	SYSTEM ANALYSTS	COMPILERS	TABLES	PROGRAM LISTINGS
PRINTERS	PROGRAMMERS	OPERATING SYSTEMS	SENSOP SIGNALS	SCHEMATICS/DRAWINGS
POWER SUPPLIES	COMPUTER OPERATORS	DIAGNOSTICS	SWITCH POSITIONS	REGULATIONS
TAPE DRIVES	SYSTEM DESIGNERS	SIMULATORS	LABELS	STANDARDS
DISY.S/DRUMS	MANAGERS	INPUT/OUTPUT	KEY SEQUENCES	pROPOSALS
COMM PROCESSORS	KEYPUNCHERS	ALGORITHMS	CONSTANTS	ROCS/DARS/CEIPS
A/D CONVERTERS	ELECTRICIANS	AUTOMATIC TEST	PARAMETERS	CONTRACTS
SUPPLIES:	SYSTEM USERS	ANALYZERS	FILES	HANDBOOKS/MANUALS
CARDS	MAINTAINERS	REPORT GENERATORS	ADDRESSES	TECH ORDERS
TAPES	SCIENTISTS	UTILITY	ACCESS CODES	MANAGEMENT DATA
PAPER	ENGINEERS	MAINTENANCE	FLAGS	PERFORMANCE DATA

* CONFIGURATION ITEMS--- SATISFY AN END USE FUNCTION AND THEREFORE DESIGNATED BY YHE GOVERNMENT FOR CONFIGURATION MANAGEMENT.

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PROGRAM ELEMENTS POLICY INITIATIVES

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SOFTWARE VISIBILITY IN EMBEDDED COMPUTER **SYSTEMS ACQUISITION**

- SOFTWARE LANGUAGE STANDARDIZATION & CONTROL
- SOFTWARE QUALITY ASSURANCE AND CONTROL

SOFTWARE VISIBILITY IN EMBEDDED COMPUTER SYSTEM ACQUISITION

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PROBLEM SUMMARY

- INADEQUATE REQUIREMENT ANALYSIS
- INADEQUATE INTERFACE MANAGEMENT ¢
- INADEQUATE DOCUMENTATION
- LACK OF TRANSFERABILITY
- INACCURATE COST/SCHEDULE PROJECTION
- LOW QUALITY
- INCONSISTENT APPLICATION OF TOOLS AND PROCEDURES
- MANAGEMENT PEROGATIVES PRE-EMPTED

SOFTWARE VISIBILITY IN EMBEDDED COMPUTER SYSTEM ACQUISITION

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POLICY ACTIONS TO BE TAKEN

- ANALYSIS AND VALIDATION OF SYSTEM REQUIREMENTS PRIOR **TO DSARC II**
- ŧ SOFTWARE TO BE TREATED AS CONFIGURATION ITEM ACCOMPANYING CONTRGLS

- **COMPUTER SYSTEM RESOURCE PLAN REQUIRED**
- SUPPORT ITEMS AS CONTRACT DELIVERABLES RIGHTS TO DESIGN
- MILESTONED DEVELOPMENT PLAN AND DEMONSTRATION CRITERIA

IMPLEMENTATION OF POLICY ACTIONS

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* DODD XX = CAPSTONE DIRECTIVE TO SUPPLEMENT AND AID IN THE APPLICATION OF MANAGEMENT PRINCIPLES ESPOUSED IN DODD 5000.1 AND 5000.2, AS THEY RELATE TO COMPUTER RESOURCES IN SYSTEMS.

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ACTION VS. PROBLEM MATRIX

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MANAGE- MENT PREROGATIVE PREEMPTED	×	×	×		×
INCONSIST- ENT APPLICATION OF TOOLS & I PROCEDURES			×	×	
LOW QUALITY	×	×			
MACCURATE SIZENG, COST & SCHEDULE PROJECTION	×		×		×
LACK OF TRANS- FERABILITY				×	
INADEQUATE DOCUMENT- ATION		×	×	×	×
INADEQUATE INTERFACE MANAGE- MENT	×	×			
INADEQUATE Require- Ments Analysis	×	×			
ACTION	REQUIREMENTS VALIDATION AND ANALYSIS	SOFTWARE AS CONFIGURATION ITEM	COMPUTER SYSTEM RESOURCE PLAN	SUPPORT SOFTWARE AS DELIVERABLES	MILESTONE GUIDE AND EVALUATION CRITERIA

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SOFTWARE LANGUAGE STANDARDIZATION

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AND CONTROL

PROBLEM SUMMARY

LANGUAGE SELECTION

- LOW CORRELATION OF MOL TO ENGINEERING PROBLEM
- LACK OF DESIGN VISIBILITY
- **MACHINE DEPENDENCE**

18

LANGUAGE PROLIFERATION

- DIFFICULT LEARNING PROCESS
- DISCOURAGES DEVELOPMENT OF TEST AND SUPPORT TOOLS
- **REDUCED MANAGEMENT VISIBILITY** 0
- **COMPLICATES INSTITUTIONAL CONTROL**
- **COST MAGNIFICATION**

POLICY ACTIONS TO BE TAKEN

- **RESTRICT USE OF MACHINE ORIENTED LANGUAGES**
- **ESTABLISH FAMILY OF APPROVED HIGHER ORDER LANGUAGES FOR USE IN DOD WEAPON SYSTEM APPLICATIONS**

LONG TERM STANDARDS

INTERIM STANDARDS WITHIN SERVICES

ENCOURAGE LANGUAGE R&D BUT STRICT LIMITATIONS AND CRITERIA FOR TRANSITION

19

- **ESTABLISH HIGHER ORDER LANGUAGE CONTROL FACILITY FOR AUTHORIZED LANGUAGE**
- LANGUAGE STABILITY
- · CERTIFICATION OF IMPLEMENTATIONS
- **USAGE DATA**
- DISSEMINATION OF INFORMATION, COMPILERS, SUPPORT TOOLS

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IMPLEMENTATION OF POLICY ACTIONS

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\$K REQUIRED RESOURCES	1 1		8	\$14,000	¢2Mi/YR
TIME (YEARS)	0.5		0.5	3.0	3.0
OPR	OSD		OSD	OSD	OSD
VEHICLE	XX adod		XX IQ	XX IQOQ	XX IQOQ XX
ACTION	MOL SUPPRESSION	ESTABLISHMENT OF APPROVED HOL	INTERIM STANDARDS	LONG TERM STANDARDS	HOL CONTROL FACILITY

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ACTION VS PROBLEM MATRIX

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LANGUAGE SELECTION

LANGUAGE PROLIFERATION

PROBLEM	CORREI &- TION BETWEEN LANGUAGE AND PROBLEM	LACK OF DESIGN VISIBILITY	MACHINE DIFFICULT DEPEND- LEARNING ENCE PROCESS	DIFFICULT LEARNING PROCESS	DIS- COURAGE TEST & SUPPORT TOOLS	MANAGE- MENT VISIBILITY	COMPLICA- TION OF NSTITU- TIONAL CONTROL	COST MAGNIEL- CATION
NSE OF HOL'S	×	×	×					
REDUCE PROLIFERATION				×	×	×	×	×
LANGUAGE CONTHOL FACILITY			×	×	×	×	×	×

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AND CONTROL -- SERVICE ACTION SOFTWARE QUALITY ASSURANCE

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PROBLEM SUMMARY

- LACK OF MANAGEMENT MONITORING OF SOFTWARE RELIABILITY
- LACK OF SOFTWARE RELIABILITY/QUALITY ASSURANCE DISCIPLINE
- LACK OF QUANTITATIVE DATA BASE

POLICY ACTIONS TO BE TAKEN

- AUGMENT QA ORGANIZATIONS WITH SOFTWARE **PERSONNEL - SERVICES, PM LEVELS**
- FORMAL SOFTWARE QA PROGRAM - ACQUISITION OF TCOLS
- SOFTWARE ERROR DATA COLLECTION AND ANALYSIS

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IMPLEMENTATION OF POLICY ACTIONS

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REQUIRED RESOURCES

X\$	8 1 8	8 8 1
TIME	9.5	1.0
OPR	JLC/JTCG (ESR)	JLC/ JTCG(ESR)
VEHICLE	SERVICE INST. MIL-STD	CONTRACT EXHIBIT
ACTION	SOFTWARE QA ORGANIZATION AND PROGRAM PLAN	SOFTWARE ERROR DATA COLLECTION & ANALYSIS
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ACTION VS PROBLEM MATRIX

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LACK OF QUANTITATIVE DATA BASE		×
LACK OF FORMAL SOFTWARE RELIABILITY/QA DISCIPLINE	×	×
LACK OF MANAGEMENT MONITORING OF RELIABILITY	×	×
PROBLEM	SOFTWARE QA ORGANI- ZATION AND PROGRÂM PLAN	SOFTWARE DATA COLLECTION AND REPORTING SYSTEM

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SOFTWARE QUALITY SPECIFICATIONS AND TRADE-OFFS

SUPPORT GUIDELINES INCLUDING PERSONNEL **DEVELOPMENT AND TRAINING**

- SOFTWARE ACQUISITION, MANAGEMENT, OPERATIONS,
- SOFTWARE ACQUISITION MANAGEMENT STANDARDS

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PRACTICE & PROCEDURE PROGRAM ELEMENTS

MANAGEMENT STANDARDS SOFTWARE ACQUISITION

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PROBLEM SUMMARY

- LACK OF STANDARD TERMINOLOGY GOVERNING SOFTWARE ACQUISITION AND MANAGEMENT
- LACK OF ESTABLISHED STANDARD
- GUIDANCE (VIA STANDARDS, REGULATIONS, LACK OF CONSISTENT POLICY AND PLANNING
 - **INSTRUCTIONS)**

ACTIONS TO BE TAKEN

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- FORMALIZED DEFINITIONS FOR WEAPON SYSTEM SOFTWARE
- TELECOMMUNICATIONS, INTELLIGENCE, AND ADP SOFTWARE FORMALIZE DEFINITIONS TC RECONCILE WEAPON SYSTEM, NEEDS
- REVIEW ALL DOD AND SERVICE COMPONENT REGULATIONS, DIRECTIVES, STANDARDS

27

- CORRELATE DESCRIPTION OF HARDWARE, SOFTWARE, SYSTEM ACOUSTION AND LIFE CYCLE MANAGEMENT
 - ENHANCEMENT, CLARIFICATIONS
- ADDITIONS
- MODIFICATIONS
- CANCELLATIONS
- **ESTABLISH OR ASSIGN OPR FOR MAINTENANCE**

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IMPLEMENTATION OF PROCEDURE ACTIONS

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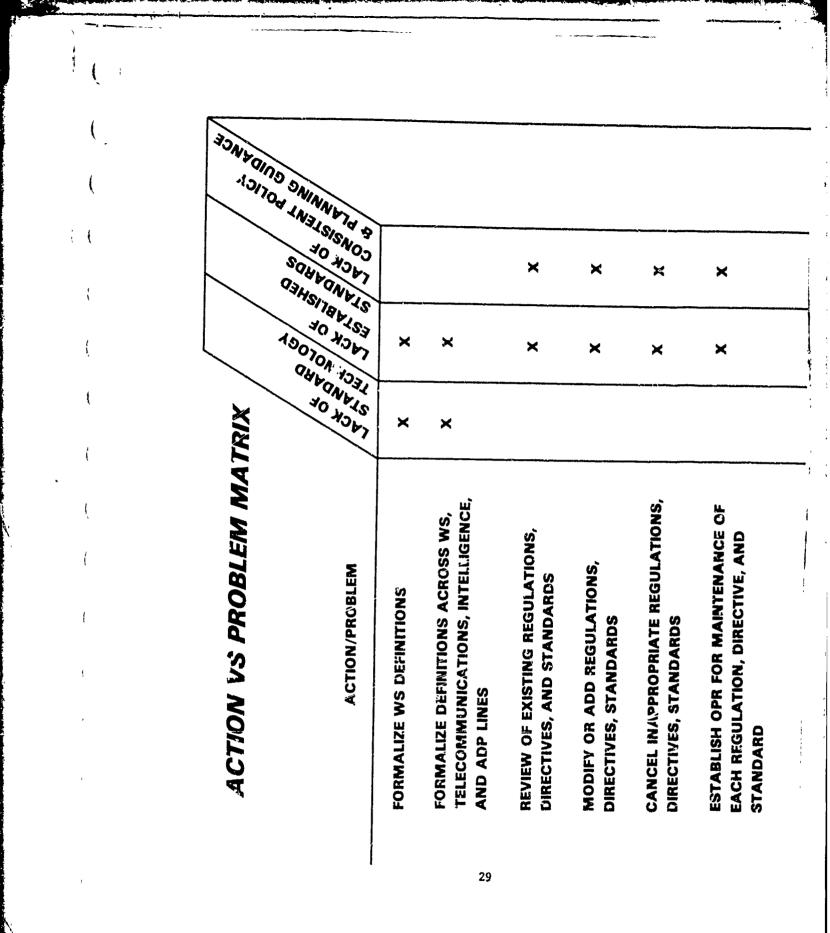
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			—,	REQUIRED RESOURCES	ESOURCES
	ACTION	ACTION VEHICLE	OPR	COMPLETE	
	FORMALIZE WS DEFINITIONS	XX QQOQ	OSD	0.5	1 3 1
	FORMALIZE DEFINITIONS ACROSS WS TELECOMM., INTELL., AND ADP	MIL-STD-XXX	OSD	1.0	1 8 8
28	REVIEW OF EXISTING REGULATIONS, DIRECTIVES AND STANDARDS	STUDY REPORT	OSD/ SERVICË	0.5	#20K
	MODIFY OR ADD Regulations, Directives and Standards	DODD, DC/DI, MIL-STD, SERVICE INSTRUCTIONS, STANDARDS, REGULATIONS (NEW AND REVISED)	OSD, SERVICF LC	2.5	4250iK
	CANCELLATION	DIRECTIVE, REGULATION, AND STANDÄRD CANCELLATION	osd, Service LC	3.0	1 1 1
	MAINTENANCE OPR	SERVICE COMPONENT INSTRUCTIONS	SERVICE LC	RECURRING	\$100K/YEAR



MANAGEMENT, OPERATIONS, AND SOFTWARE ACQUISITION, SUPPORT GUIDELINES

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PROBLEM SUMMARY

- INSUFFICIENT UNDERSTANDING BY MANAGERS
- LACK OF PLANNING AND OPERATIONAL GUIDANCE IN DAY-TO-DAY **OPERATIONS**
- LACK OF SYSTEMS ENGINEERING METHODOLOGY AND DISCIPLINE
- LACK OF TECHNOLOGY TRANSFER
- LACK OF PERSONNEL SKILL CONTINUITY OVER LIFE CYCLE
- LACK OF PERSONNEL DEVELOPMENT AND TRAINING
- SHORTAGE OF PRACTITIONERS
 - LACK OF CAREER INCENTIVES
- LACK OF RELEVANT ACADEMIC CURRICULA

ACTIONS TO BE TAKEN

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- PREPARE A SERIES OF GUIDELINES, CHECKLISTS, AND HANDBOOKS FOR
 - SOFTWARE DEVELOPMENT
- SOFTWARE ACQUISITION
- **OPERATIONS**
- SUPPORT

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- to be used by program managers and their staffs and to be REFLECTED IN DSARC REVIEW PROCESS
- ESTABLISH EDUCATION, TRAINING, OR EXPERIENCE CAREER PATHS - PERSONNEL DEVELOPMENT

CIVILIAN INSTRUCTIONS	S "RVICE ACADEMIES	
DSMS	AFIT	NPG SCHOOL

IMPLEMENTATION OF PRACTICE & PROCEDURE ACTIONS

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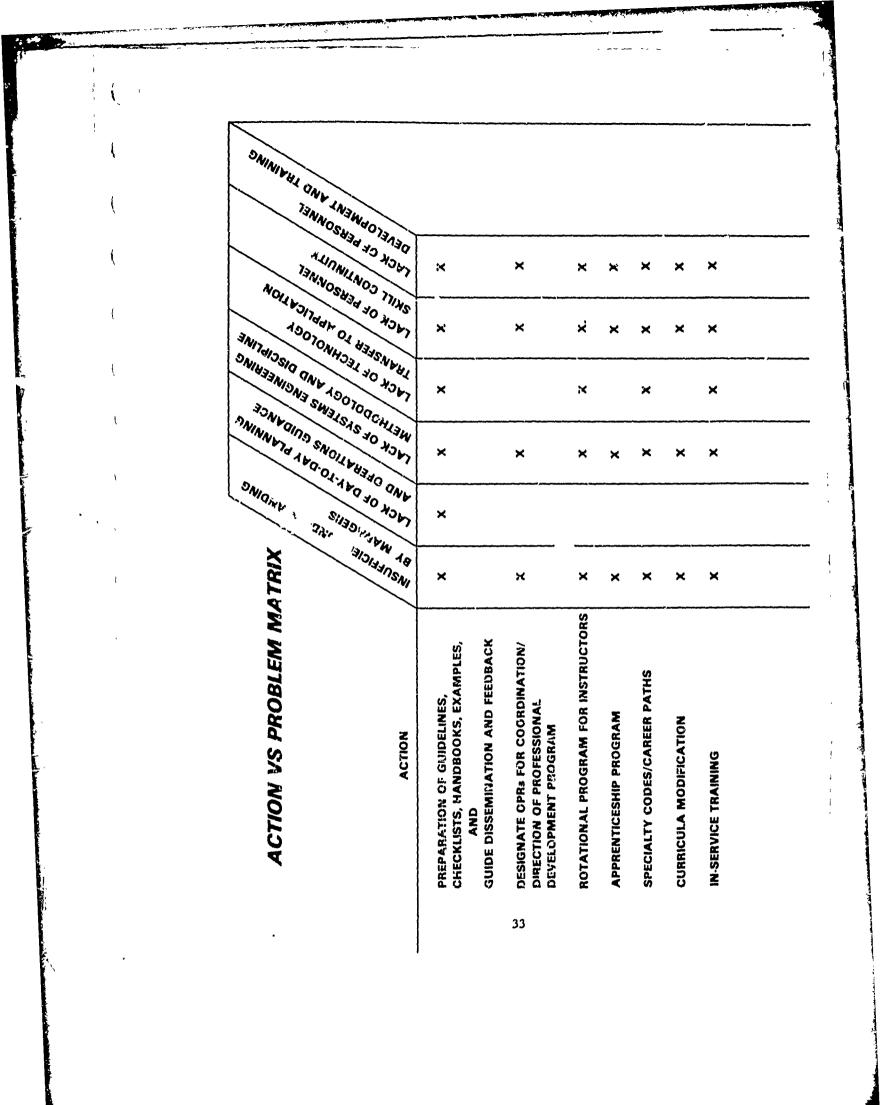
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ACTION	ACTION VEHICLE	OPR	TIME (YEARS)	\$K REQUIRED RESOURCES
SOFTWARE GUIDELINES, CHECKLISTS, HANDBOOKS	SERVICE MANUALS SEMI-ANNUAL USER REVIEWS	SERVICES	0.3	4500/YEAR
DESIGNATED PROFESSIONAL DEVELOPMENT OPR'S	SERVICE DIRECTIVE	OSD/JLC	0.5	4 1 7
ROTATIONAL PROGRAM FOR INSTRUCTORS	SERVICE DIRECTIVE	SERVICES	1.0	8 9 8
APPRENTICESHIP PROGRAM	SERVICE DIRECTIVE	SERVICES	0.8	8 3 8
SPECIALTY CODES/CAREER PATHS	SERVICE DIRECTIVE	SERVICES	8.0	4 9 9
CURRICULA MODIFICATION	SERVICE DIRECTIVE/ ACADEMIC GRANTS	SERVICES	č.	0 8 8
IN-SERVICE TRAINING	SERVICE DIRECTIVE	SERVICES	1.6	2 8 8

32

PROGRAMS



SOFTWARE QUALITY SPECIFICANON AND TRADE OFFS

PROBLEM SUMMARY

- LACK OF SYSTEM OPTIMIZATION
- LACK OF QUANTITATIVE QUALITY GOALS AND OBJECTIVES
- LACK OF QUANTITATIVE TEST STANDARDS
- LACK OF TEST AND SUPPORT SOFTWARE INCENTIVES

ACTIONS TO BE TAKEN

- SPECIFICATIONS TO CITE QUANTITATIVE GOALS AND OBJECTIVES -QUANTITATIVE MEASURE OF SOFTWARE QUALITY DERIVED - -**TESTING TO DEMONSTRATE LEVEL ACHIEVED**
- HARDWARE DESIGN GUIDELINES FOR INCLUSION OF SOFTWARE QUALITY ENHANCEMENT

IMPLEMENTATION OF PROCEDURE ACTIONS

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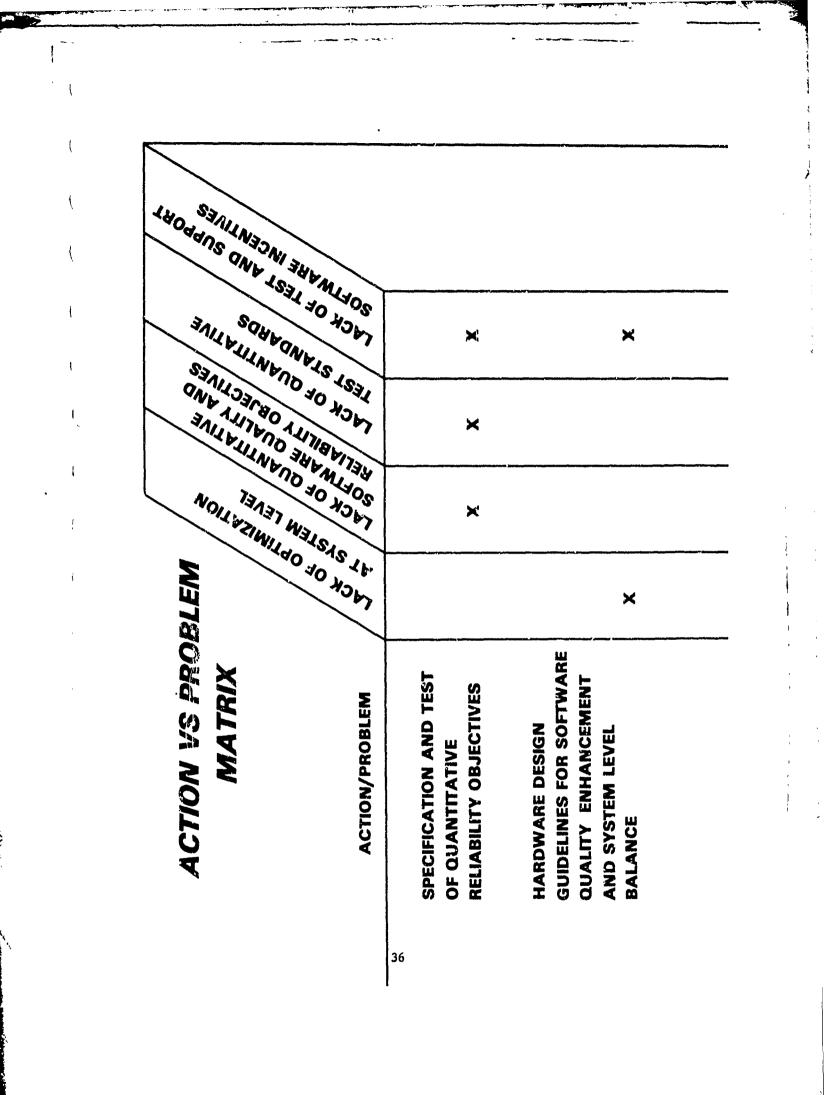
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REQUIRED	\$K	1 1	X0 <u>c</u> 2\$
REQU	TIME	1.0	1.0
	OPR	JLC/ JTCG (ESR)	JLC/ JTCG (ESR)
	VEHICLE	REQUIREMENTS SPECIFICATION	REQUIREMENTS SPECIFICATION
	ACTION	QUALITY REQUIREMENTS SPECIFICATION AND TEST	DESIGN GUIDELINES FOR SOFTWARE QUALITY ENHANCED

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PROGRAM ELENENTS

TECHNOLOGY INITIATIVES

COORDINATED SOFTWARE RESEARCH AND DEVELOPMENT

37

TRANSFERABILITY OF SOFTWARE

SUPPORT AIDS

COORDINATED SOFTWARE RESEARCH AND DEVELOPMENT

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PROBLEM SUMMARY

- LACK OF FOCUS IN SOFTWARE R & D , STUDY, PILOT PROGRAMS
- LACK OF TECHNOLOGY BASE
- RELEVANCY OF R & D TO IMPROVEMENTS IN POLICY, PRACTICES, AND PROCEDURES
- REDUNDANCY AND DUPLICATION IN R & D

ACTIONS TO BE TAKEN

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- COORDINATED R & D
- SUPPORT POLICY INITIATIVES
- STATE OF ART ADVANCEMENT
- · SOFTWARE DEVELOPMENT METHODOLOGY/COST ESTIMATION AND SIZING
- SYSTEM ARCHITECTURE
- FUNDAMENTALS AND CONCEPTS OF SOFTWARE ACQUISITION, MANAGEMENT, QUALITY AND CONTROL

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PROTOTYPE PROOFING

| LEGALITY, DEVELOPMENT INCENTIVES, PRO<br>TRANSFERABILITY<br>IMPROVEMENTS IN SOFTWARE SUPPORT V<br>CRITERIA FOR COST/EFFECTIVENESS JUDGA<br>CATALOG AND DISTRIBUTION REPOSITORY<br>QUANTITATIVE CRITERIA TO ACHIEVEMENT<br>MILESTONE DEFINITION AND SEQUENCING                            | N/A | DESIGN AND CONFIGURATIC<br>FUNCTIONAL PARTITIONING<br>CHANGE IMPACT ANALYSIS                   | COMMUNICATION AND VALID/<br>DESIGN<br>COST ESTIMATION AND SIZING<br>DESIGN FOR MAINTAINABILITY<br>RISK ANALYSIS<br>EFFECTIVENESS MEASURES (FC                                                                                 |              |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|
| LEGALITY, DEVELOPMENT INCENTIVES, PROCUREMENT VEHICLES<br>TRANSFERABILITY<br>IMPROVEMENTS IN SOFTWARE SUPPORT VS TOOLS<br>CRITERIA FOR COST/EFFECTIVENESS JUDGMENT<br>CATALOG AND DISTRIBUTION REPOSITORY<br>QUANTITATIVE CRITERIA TO ACHIEVEMENT<br>MILESTONE DEFINITION AND SEQUENCING |     | DESIGN AND CONFIGURATION ITEM DESCRIPTION<br>FUNCTIONAL PARTITIONING<br>CHANGE IMPACT ANALYSIS | Communication and validation of requirements and high-leve<br>design<br>cost estimation and sizing<br>design for maintainability and modification<br>risk analysis<br>effectiveness measures (for expression of requirements) | R & D THRUST |

LANGUAGE CONTROL AND CERTIFICATION MECHANISMS

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# IMPLEMENTATION OF TECHNOLOGY ACTIONS

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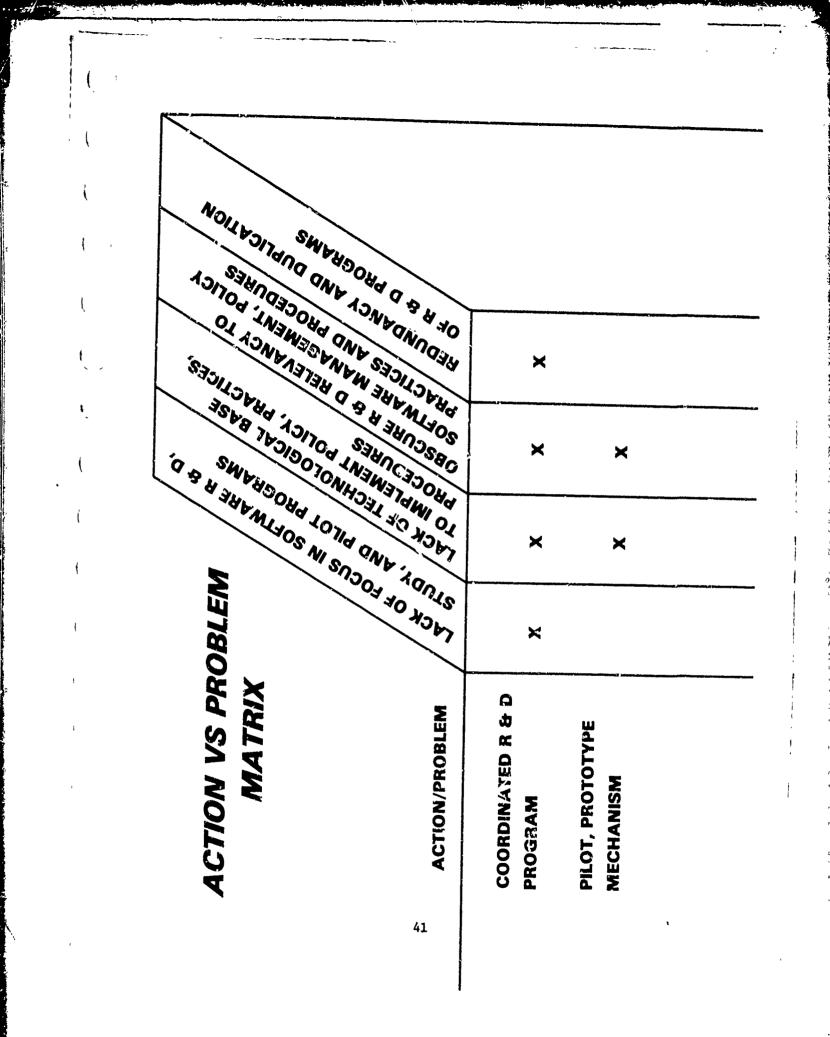
#### **REQUIRED RESOURCES** DOLLARS \$38.1M ł 1 COMPLETE TIME TO 00 SERVICES DDR & E/ OPR JLC SERVICE COMPONENT R & D PROGRAMS VEHICLE ACTION MONITORING PROTOTYPE SELECTION/ COORDINATED ACTION PROTOTYPE CODE PROOFING R & D

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### TRANSFERABILITY OF SOFTWARE SUPPORT AIDS

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### PROBLEM SUMMARY

- LITTLE REUSE OF SUPPORT AIDS
- PROCUREMENT & DEVELOPMENT REDUNDANCY
- EXCESSIVE COSTS
- LOW QUALITY
- LITTLE DEVELOPMENT INCENTIVE

• GOVERNMENT

• INDUSTRY

# ACTIONS TO BE TAKEN

- ESTABLISH DOD REPOSITORY FOR MAINTENANCE AND INSTITUTIONAL CONTROL OF AIDS
- SCREENING, VALIDATING, DOCUMENTATION
- USER ASSISTANCE
- PUBLICITY
- PROCUREMENT VEHICLE TO ENCOURAGE TRANSFERABILITY
- DIRECTED LICENSING
- **ROYALTIES**
- WARRANTIES

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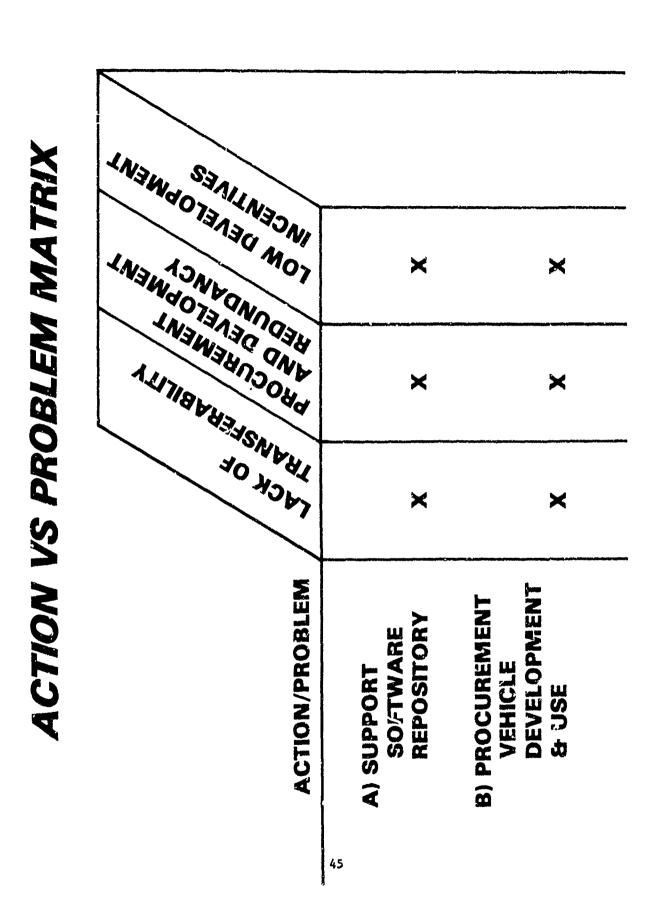
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| REQUIRED | DOLLARS | \$1.M                                             | 1                                              |
|----------|---------|---------------------------------------------------|------------------------------------------------|
| REC      | TIME    | 4                                                 | 2                                              |
|          | OPR     | JLC<br>OSD                                        | osp1                                           |
|          | VEHICLE | DODD AND<br>ACCOMPANYING<br>SERVICE<br>DIRECTIVES | PROCUREMENT<br>POLICY                          |
|          | ACTION  | SUPPORT<br>SOFTWARE<br>REPORTING                  | PROCUREMENT<br>VEHICLE<br>DEVELOPMENT<br>& USE |

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NOTE: <sup>1</sup> - VIA PROCUREMENT PANEL OF SMSC



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## RGANIZATIONAL INTERACTIONS

Figure II-1

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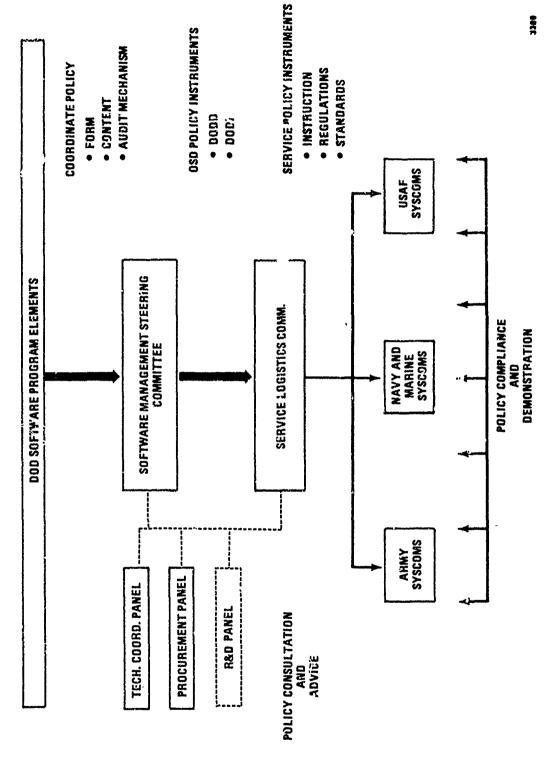
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#### **ORGANIZATIONAL INTERACTIONS** POLICY INITIATIVES



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Figure II-2

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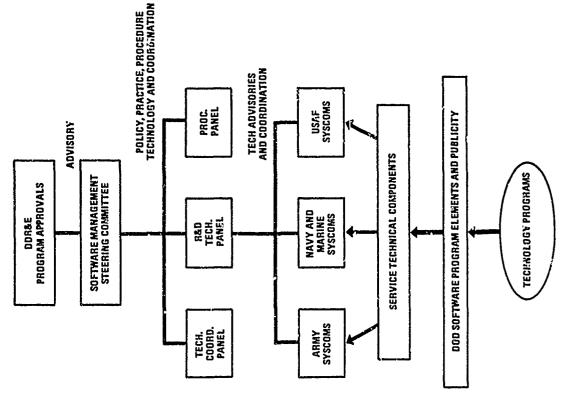
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# **ORGANIZATIONAL INTERACTIONS TECHNOLOGY INITIATIVES**



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