Big Room Planning for Large-Scale, Agile Program Management

Crisanne Nolan SuZ Miller

Softw are Engineering Institute Carnegie Mellon University Pittsburgh, PA 15213 Copyright 2022 Carnegie Mellon University.

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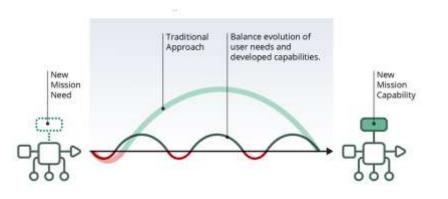
BLUF

Large government programs must engage at the speed need – both in technical and acquisition activity - by applying Agile practices to the entirety of the Program Office functions.

We're learning that an Agile mindset and cadence can be scaled and sustained by iterative practices, including, but not limited to, Big Room Planning.

This practice has been adopted by large programs rethinking the formal and informal events used to execute the work needed to achieve technical and program management goals.

Agenda



Big Room Planning (in 3 slides)

 Observations on the Adoption of Big Room Planning for Large-Scale Program Offices

 Opportunities and Challenges of Scaling Big Room Planning

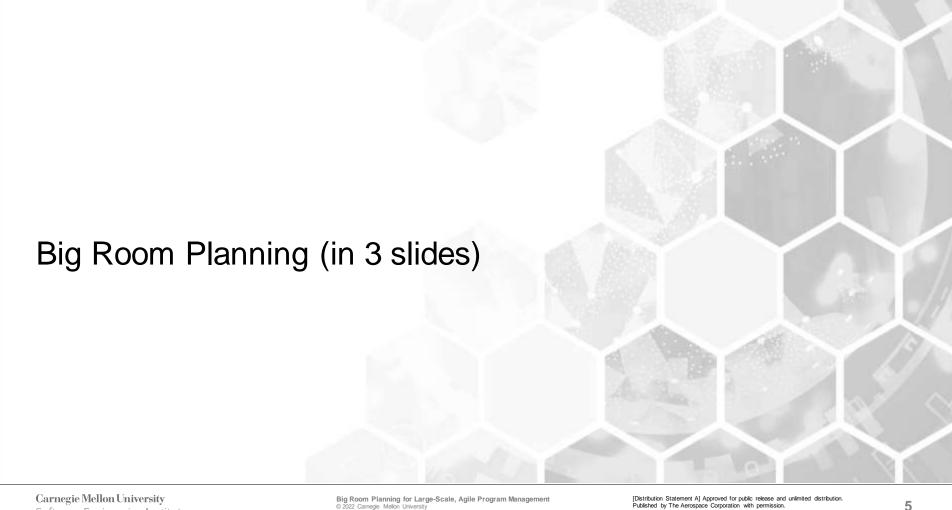




Photo source: https://crisp.se/wp-content/uploads/2016/12/Agile@Lego.pdf

Big Room Planning is an Agile practice for establishing a cadence for iterative planning integrated across an enterprise, while empowering teams to record and plan their next increment of work with the intention of providing demonstrable delivery of value.

Inputs

Big Room Planning Activities

Outputs

- Leadership goals
- Established organizational cadence
- Refined backlog of work
- Event logistics and schedule

- Business context and vision presentation
- Planning process introduction/reminder
- Iterative team planning
- Management review and problem-solving
- Dependency identification and review
- Program risk review
- Confidence vote/plan rework
- Retrospective

- Realistic objectives
- Program plans boards
- Commitment to plan
- Dependency identification artifact

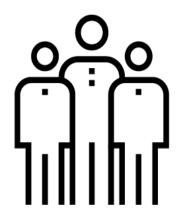
There is no magic in scaling Agile... except *maybe* for Big Room Planning



- All stakeholders "face-to-face"
- Management sets the mission, with minimum possible constraints
- Requirements and design emerge
- Important stakeholder decisions are accelerated
- Teams create—and take responsibility for plans

Observations on the Adoption of Big Room Planning for Large-Scale **Program Offices**

Context



Large Government Program

- Complex, cyber-physical system
- Program management
- Evolving planning toolset
- Leadership commitment to Agile
- Planning practices from the OKR heritage already in adoption when BRP began

Software Engineering Institute – FFRDC participation

- Program Agile adoption training, coaching, and transition mechanism development
- Leadership coaching

Observations



- Plan the Planning
 - Planning event
 - Program Office groups' preparation for planning
- Emphasize Learning and Evolution
 - Progress, not perfection!
- Heterogeneity Happens
- Stakeholders
- Agile Principle-Driven Event Design
 - Not all practices adopted at once

Design Decisions: How will you do these things?

Inputs

- Leadership goals
- Established organizational cadence
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Big Room Planning Activities

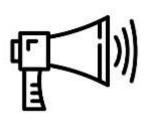
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Outputs

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Opportunities and Challenges of Scaling Big Room Planning Carnegie Mellon University Big Room Planning for Large-Scale, Agile Program Management [Distribution Statement A] Approved for public release and unlimited distribution.

Challenges



Big Room Reporting



Building Trust



Anticipating Cost



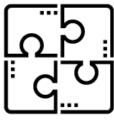
Camps of Waterfall Teams



(Un)Common Tooling



Going Virtual

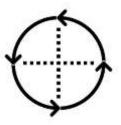


Perfect vs Reality

Opportunities



New Visibility



Explicit
Plan-Do-Check-Adjust



Shared Cadence



Agility during Adoption



Top Cover & Goal Vision



"Too Big" Can Work

Take Aways

Even large, service-oriented government organizations can successfully use Big Room Planning to improve the transparency and collaboration aspects of their work

• Leaders who engage in using information directly from collaboration tools vs waiting for activity reports have the ability to react more quickly to emerging risks and problems

The planning and execution of this type of planning takes both labor and non-labor resources!

• For your first event, you will probably need 2-3% of the number of staff attending to be involved in planning-specific roles and activities

Not everyone will adopt the new way of planning at the same rate

• Leadership mixing urgency with patience is a challenge that must be addressed

Contact Information

Crisanne Nolan

Agile Transformation Team Software Engineering Institute

Email: ccampus@sei.cmu.edu

SuZ Miller

Agile Transformation Team
Software Engineering Institute

Email: smg@sei.cmu.edu

U.S. Mail

Software Engineering Institute Customer Relations 4500 Fifth Avenue Pittsburgh, PA 15213-2612 USA

Customer Relations

Email: info@sei.cmu.edu

Telephone: +1-412-268-5800