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2011 DLA INDUSTRY CONFERENCE AND EXHIBITION

"SUSTAINING WARFIGHTER SUPPORT WHILE REDUCING COST"

June 27 – 30, 2011 Columbus, OH

Agenda

MONDAY, JUNE 27, 2011

Welcome to TKO: Training Knowledge and Opportunities Session Doing Business With The Defense Logistics Agency (DIBBS) Accessing Technical Data – cFolders, Mr. Ken Adkins, Logistics Support Branch

Submitting Alternate Offers, Mr. John Blaine, Alternate Offer Monitor, Competition Advocate Office, DLA Land and Maritime

TUESDAY, JUNE 28, 2011

FEATURED SPEAKER

Mr. David J. Berteau, Senior Adviser & Director of the Defense-Industrial Initiatives Group, Center for Strategic & International Studies

SUPPLY CHAIN TRACKS

- 1. DLA Troop Support (Clothing and Textiles)
- 2. DLA Aviation
- 3. DLA Troop Support (Medical)
 - Medial Supply Chain, Mr. Roy Dillard
 - Medical Surgical Prime Vendor (MSPV) Program, Mr. Bill Woltjen
 - DoD/VA Joint Contracts for High Technology Medical Equipment, Mr. Andrew Wechter
- 4. DLA Land & Maritime
- 5. DLA Troop Support (Construction and Equipment)
- 6. DLA Energy, Mr. Patrick J. Dulin, Deputy Commander
- 7. DLA Troop Support (Subsistence)

WEDNESDAY, JUNE 29, 2011

FEATURED SPEAKER

• Mr. Patrick Fitzgerald, Director, Defense Contract Audit Agency

DLA LAND AND MARITIME RECOGNITION FOR EXCELLENCE AWARD CEREMONY, Ms. Patricia McCreay

BREAKOUT SESSION I

- 1. Supply Chain Focused R&D
 - Supply Chain Focused R&D, Mr. Joe Seawell

- 2. DLA Logistics Information Service, National Stock Number (NSN): Your Key to Unlock Sales, Mr. John Naperkoski
- 3. Defense Finance and Accounting Service (DFAS) Wide Area Work Flow (WAWF)
- Electronic Commerce & Wide Area Workflow Overview
- 4. DLA and GSA Session
- DLA & Small Business Overview, Ms. Amy Sajda
- 5. Partnering for Greater Efficiencies and Productivity in Defense Spending
- 6. Procurement Systems Supplier Interface
 - Procurement Systems Supplier Interface
- 7. DLA Distribution
 - DLA Distribution Vendor Shipping Module, Mr. Wayne Myers
- 8. DLA Disposition Services
- 9. Value Engineering Tools
- Value Management, Ms. Sue Caso-Bolnick
- 10. Operational Contract Support and the Role of the Joint Contingency Acquisition Support Office (JCASO)

BREAKOUT SESSION II

- 1. DLA Industrial Base Capabilities
 - Industrial Capabilities and Warstopper Program, Mr. Luis Villarreal
- 2. DLA Small Business
- 3. Litigated Inventory
 - Litigated Inventory Break-out Session
- 4. DoD EMALL
- DOD EMALL, Ms. Sheila Rayburn
- 5. Acquisition Specialist Panel
- 6. Procurement Integrity
 - Procurement Integrity, Ms. Kathleen Lemming
- 7. Fraud, Waste and Abuse
 - Fraud Waste Abuse, Ms. Susan Williams
- 8. Reverse Auctioning
- 9. Center of Excellence for Pricing
- Center of Excellence for Pricing, Rusty Wells
- 10. Alternative Fuels
 - Defense Logistics Agency Energy Alternative Fuels Overview, Ms. Jeanne Binder

THURSDAY, JUNE 30, 2011

FEATURED PANEL: LARGE BUSINESS PANEL

Panelists:

- Mr. Phil Tombaugh, Director, PRTM
- Mr. Louis Kratz, Vice President, Logistics and Sustainment, Corporate Engineering and Technology, Lockheed Martin Corporation

FEATURED SPEAKER

Mr. Kevin Lynch, President & CEO, National Industries for the Blind

FEATURED SPEAKER

Mrs. Teresa McKay, Director, Defense Finance and Accounting Service

BREAKOUT SESSION III

- 1. Supply Chain Focused R&D, Mr. Matt Hutchens
- 2. DLA Small Business
- 3. AbilityOne Session, Mr. John P. Coney
- 4. DoD EMALL, Ms. Sheila Rayburn
- 5. Acquisition Specialist Panel
- 6. Procurement Integrity, Ms. Kathleen Lemming
- 7. Fraud, Waste and Abuse, Ms. Susan Williams
- 8. Reverse Auctioning
- 9. Center of Excellence for Pricing (COEP), Rusty Wells
- 10. Performance Based Logistics (PBLs), CAPT John Spicer

BREAKOUT SESSION IV

- 1. DLA Industrial Base Capabilities
- Industrial Capabilities and Warstopper Program, Mr. Luis Villarreal
- 2. DLA Logistics Information Service, National Stock Number (NSN), Your key to Unlock Sales, Mr. John Naperkoski

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- 3. AbilityOne Session, Mr. John P. Coney
- 4. DLA Strategic Materials , Mr. Watt Lough
- 5. Partnering for Greater Efficiencies and Productivity in Defense Spending
 6. Procurement Systems Supplier Interface
- 7. DLA Distribution, Mr. Wayne Myers
- 8. Defense Finance and Accounting Service (DFAS) Wide Area Work Flow (WAWF)
- 9. Value Engineering Tools, Ms. Sue Caso-Bolnick
- 10. DLA Energy Contract Options for Energy Implementation



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2011 DLA INDUSTRY CONFERENCE AND EXHIBITION WE ARE 50 Years of DLA Logistics Excellence

"SUSTAINING WARFIGHTER SUPPORT WHILE REDUCING COST"

JUNE 27-30, 2011 www.ndia.org/meetings/1780 GREATER COLUMBUS CONVENTION CENTER COLUMBUS, OH

EVENT #1780

FROM THE DIRECTOR, DEFENSE LOGISTICS AGENCY



VADM ALAN S. THOMPSON, SC, USN Director, Defense Logistics Agency

Welcome! Thank you for participating in the 2011 Defense Logistics Agency (DLA) Industry Conference and Exhibition. Once again, we are pleased to work with the National Defense Industrial Association (NDIA) as co-sponsors. The DLA and NDIA staffs worked very hard to make this a productive and successful event for our industry partners.

As America's Combat Logistics Support Agency, DLA continues to expand its capabilities in providing world class support and global supply chain management to the men and women of our Armed Forces. As we celebrate 50 years of logistics excellence, we rededicate the mission and vision of the Agency to support our Nation's Warfighters, building on our history of logistics and acquisition excellence. You, our suppliers, play essential roles in accomplishing this demanding and dynamic mission and have contributed to our long standing success.

This year's conference theme, "Sustaining Warfighter Support While Reducing Cost," captures DLA's critical role in supporting efficiencies, cost savings, and better buying goals as set by the Department. Our suppliers play critical roles in meeting these goals through enhancing efficiencies in production processes, controlling overhead costs, leveraging best business practices in your supply networks and passing on the savings you gain to the Government. This leads to a more agile and cost efficient logistics network that is able to meet the requirements of Warfighters while delivering value to America's taxpayers. You will hear this message throughout the conference.

We put together an extraordinary agenda of speakers who represent the highest levels of the Department of Defense and defense industry. We look forward to the networking opportunities this year's conference provides and to working closely with you as we build and sustain mutually beneficial relationships. I encourage you to take advantage of all this year's Industry Conference and Exhibition has to offer and I look forward to meeting you at the conference.

A. S. THOMPSON Vice Admiral, SC, USN Director, Defense Logistics Agency

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DLA AT A GLANCE

As America's combat logistics support agency, the Defense Logistics Agency provides the Army, Navy, Air Force, Marine Corps, other federal agencies, and joint and allied forces with a variety of logistics, acquisition and technical services. The Agency sources and provides nearly 100 percent of the consumable items America's military forces need to operate . . .from food, fuel and energy, to uniforms, medical supplies, and construction and barrier equipment. DLA also supplies about 84 percent of the military's spare parts. In addition, the Agency manages the reutilization of military equipment, provides catalogs and other logistics information products, and offers document automation and production services. The Defense Logistics Agency is headquartered at Fort Belvoir, VA. A global enterprise, wherever the United States has a military presence, DLA is likely there as well.

DLA QUICK FACTS

- Fiscal Year 2010 revenues of nearly \$41 billion would put DLA in the top 60 of the Fortune 500 list, ahead of companies like American Express, DuPont and Coca Cola.
- Employs about 27,000 civilian and military employees.
- Supports nearly 1,900 weapon systems.
- Manages eight supply chains and nearly five million items.
- Administers the storage and disposal of strategic and critical materials to support national defense.
- Operates in 48 states and 28 countries.
- ▶ Processes 116,000 requisitions and nearly 10,000 contract actions a day.
- Manages 26 distribution depots worldwide.
- Has the third largest storage capacity of the top 50 distribution warehouses (behind FedEx and UPS).
- Is a leader in DoD's efforts to supply the military services with alternative fuel and renewable energy solutions.
- Supports humanitarian relief efforts at home and abroad.
- Provides logistics support to other federal agencies.
- Fiscal Year 2010 Foreign Military Sales of about \$1.6 billion, supporting 118 nations.

DLA PRIMARY LEVEL FIELD ACTIVITIES

 DLA Aviation, Richmond, VA

Aviation Supply Chain

- DLA Energy, Fort Belvoir, VA Fuel, energy support and services, and bulk petroleum.
- DLA Disposition Services, Battle Creek, MI Reutilization, transfer, demilitarization, and environmental disposal and reuse.
- DLA Distribution, New Cumberland, PA Worldwide network of 26 distribution depots and nine map support offices.
- DLA Land and Maritime, Columbus, OH Maritime and land weapons system supply chains.
- DLA Troop Support, Philadelphia, PA Subsistance, clothing, and textiles, medical, and construction and equipment supply chains.

DLA STRATEGIC MATERIALS

 DLA Strategic Materials, Fort Belvoir, VA Manages the strategic and critical raw material stockpile that supports national defense needs.

DLA INDUSTRY CONFERENCE 5 ◀ ABOUT DLA

DEFENSE BUSINESS SERVICES

- DLA Logistics Information Service, Battle Creek, MI Manages a wide range of logistics information and identification systems.
- DLA Document Services, Mechanicsburg, PA Automated document production, printing services, digital conversion and document storage.
- DLA Transaction Services, Wright-Patterson AFB, OH Editing/routing of logistics transactions, network interoperability and eBusiness services.

DLA REGIONAL COMMANDS

- DLA Europe & Africa, Kaiserslautern, Germany Focal point for U.S.
 European Command's and U.S. Africa Command's theater of operations.
- DLA Pacific, Camp Smith, HI Focal point for U.S. Pacific Command's theater of operations.
- DLA Central, MacDill AFB, FL
 Focal point for U.S. Central Command's theater of operations.

DLA GUIDING PRINCIPLES

- Warfighter needs guide us
- Integrity defines us
- Diversity strengthens us
- Excellence inspires us

MONDAY, JUNE 27, 2011

- 8:30 AM 7:30 PM REGISTRATION OPEN EXHIBIT HALL C FOYER
- 9:00 AM 3:00 PM EXHIBIT HALL C&D SET-UP (EXHIBITORS ONLY)
- 1:00 PM 5:00 PM DOING BUSINESS WITH DLA TRAINING, KNOWLEDGE AND OPPORTUNITIES (TKO) SESSION — C110-112 DLA is excited to again offer the 'standing room only' session, "Doing Business with DLA Training, Knowledge and Opportunities (TKO)." This session is an abbreviated version of the two-day "Doing Business with DLA" Seminar. Suppliers will learn the resources available through the procurement technical assistance center (PTAC) network, a valuable resource for government contracting assistance. Attendees will become familiar with 'tips and tools' to navigating on the DLA Internet Bid Board System (DIBBS). Also included in this session is accessing technical documents via cFolders and submitting alternate offers. Lastly, this session will include information on how to do business with the General Services Administration.

5:30 PM - 7:30 PM **OPENING RECEPTION — EXHIBIT HALL C&D** Ribbon Cutting Ceremony

- ► VADM Alan S. Thompson, SC, USN, Director, Defense Logistics Agency
- Musical Entertainment
- Victory Belles
- Class Acts Columbus

TUESDAY, JUNE 28, 2011

7:00 AM – 5:00 PM	REGISTRATION OPEN — EXHIBIT HALL C FOYER
7:00 AM - 8:30 AM	CONTINENTAL BREAKFAST — BALLROOM FOYER
	Sponsored by:
8:30 AM - 8:45 AM	OPENING CEREMONY — BALLROOMS 1-3 DLA Video and Presentation of Colors
	 National Anthem Ms. Velvet Liles
8:45 AM - 8:55 AM	 WELCOME REMARKS BY COLUMBUS, OHIO MAYOR Mayor Michael Coleman, <i>Columbus, Ohio</i>
8:55 AM – 9:15 AM	OPENING REMARKS ▶ VADM Alan S. Thompson, SC, USN, <i>Director, Defense Logistics Agency</i>
9:15 AM – 9:55 AM	 KEYNOTE SPEAKER ▶ Gen James E. Cartwright, USMC, Vice Chairman, Joint Chiefs of Staff
9:55 AM - 10:35 AM	KEYNOTE SPEAKER ▶ Honorable Dr. Ashton B. Carter, Under Secretary of Defense for Acquisition, Technology & Logistics

10:35 AM – 11:15 AM FEATURED SPEAKER

- ▶ Honorable Robert F. Hale, Under Secretary of Defense, Comptroller
- 10:45 AM 5:00 PM EXHIBIT HALL C&D OPEN The Exhibit Hall will close for the Luncheon, from 12:15pm 1:45pm
- **10:45 AM 5:00 PM NETWORKING ROOM OPEN C120-122 —** Meetings between suppliers and buyers, arranged by previously requested supplier appointments

11:15 AM – 11:45 AM FEATURED SPEAKER

Mr. David J. Berteau, Senior Adviser & Director of the Defense-Industrial Initiatives Group, Center for Strategic & International Studies

11:45 AM – 12:15 PM FEATURED SPEAKER

Mr. Daniel I. Gordon, Administrator, Office of Federal Procurement Policy

12:15 PM – 1:45 PM LUNCHEON WITH KEYNOTE SPEAKER — BATTELLE GRAND HALL

 Mr. Shay Assad, Director, Defense Pricing, Office of the Under Secretary of Defense (Acquisition, Technology and Logistics)

Sponsored by: LOCKHEED MARTIN

2:00 PM - 5:00 PM CAPABILITIES AND PARTNERING FORUM FOR MANUFACTURERS AND SERVICE PROVIDERS — C113-115

Service Disabled Veteran-Owned and other Small Businesses, as well as Large Businesses looking for potential subcontractors, are invited to participate in the "Capabilities and Partnering Forum for Manufacturers and Service Providers." The session is intended to permit businesses to showcase their capabilities, search for potential partners, or make contacts that could lead to strategic alliances; it's also an opportunity for learning about possible subcontracting opportunities. This forum-within-a-forum is considered to be a "mixed use" session of briefings and networking. Small manufacturers and other entities will be allotted approximately 20 minutes each (including formal presentation and Q & A) to present their capabilities to DLA contracting, requirements, and technical personnel, and to explore possible partnering or subcontracting opportunities.

This is an ideal way to showcase your product(s), define your manufacturing capabilities, describe your partnering criteria, network, and learn more about other businesses and their capabilities and needs.

Participants in this breakout session should have provided both a Capability Statement and a completed Capability Survey to DLA in advance; appointed times for companies to present were assigned on a first-come, first-served basis.

Detailed responses to the Capability Survey have been used as the basis for your invitation to present, and to determine which DLA Supply Chain(s)/buying activity(ies) will receive your presentation. However, schedule permitting, "walk-in" participants will also be afforded the opportunity to make a presentation to DLA acquisition representatives.

2:00 PM - 3:00 PMSUPPLY CHAIN TRACKS — Seven concurrent Supply Chain sessions available for attendee selection1. DLA Troop Support (Clothing and Textiles)C2102. DLA AviationC211-2123. DLA Troop Support (Medical)C2134. DLA Land & MaritimeC214-2155. DLA Troop Support (Construction and Equipment)C2166. DLA EnergyC220-221

7. DLA Troop Support (Subsistence) C224-225

TUESDAY, JUNE 28, 2011 — Continued

3:00 PM – 3:30 PM	BREAK — EXHIBIT HALL C&D			
	Sponsored by: Liquidity Services Inc.			
3:30 PM – 4:30 PM	SUPPLY CHAIN TRACKS — Seven concurrent Supply Chain sessions available for attendee selection			
	1. DLA Troop Support (Clothing and Textiles)	<i>C210</i>		
	2. DLA Aviation	C211-212		
	3. DLA Troop Support (Medical)	<i>C213</i>		
	4. DLA Land & Maritime	C214-215		
	5. DLA Troop Support (Construction and Equipment)	<i>C216</i>		
	6. DLA Energy - Contract Options for Energy Implementation	C220-221		
	7. DLA Troop Support (Subsistence)	C224-225		

5:00 PM EXHIBIT HALL C&D CLOSED

5:00 PM - 7:00 PM DLA BUSINESS ALLIANCE AWARDS DINNER — BATTELLE GRAND HALL — Conference attendees and exhibitors are encouraged to attend

WEDNESDAY, JUNE 29, 2011

7:00 AM – 8:00 PM	REGISTRATION OPEN — EXHIBIT HALL C FOYER
7:00 AM - 8:00 AM	CONTINENTAL BREAKFAST — BALLROOM FOYER
8:00 AM - 8:15 AM	OPENING: WARFIGHTER SPEAKER — BALLROOMS 1-3 ► CSM Jeffrey Mellinger, USA
8:15 AM - 8:50 AM	 FEATURED SPEAKER Gen Donald J. Hoffman, USAF, Commander, Air Force Materiel Command, Wright-Patterson Air Force Base, Ohio
8:50 AM – 9:25 AM	 FEATURED SPEAKER VADM William R. Burke, USN, Deputy Chief of Naval Operations, Fleet Readiness and Logistics
9:25 AM - 10:00 AM	BREAK — BALLROOM FOYER
	Sponsored by: Liquidity Services Inc.
10:00 AM – 11:30 AM	 DLA ACQUISITION EXECUTIVES PANEL Ms. Nancy Heimbaugh, <i>DLA Acquisition Director</i> Mrs. Yvette Burke, <i>DLA Aviation Acquisition Executive</i> Mr. Milton Lewis, <i>DLA Land and Maritime Acquisition Executive</i> Mr. William Kenny, <i>DLA Troop Support Acquisition Executive</i> Mr. Patrick Dulin, <i>DLA Energy Acquisition Executive</i>

10:30 AM – 8:00 PM	EXHIBIT HALL C&D OPEN — The Exhibit Hall will close for the Luncheon, from 12:00pm - 1:30pm		
11:00 AM – 3:00 PM	NETWORKING ROOM OPEN — C120-122 — <i>Meetings between suppliers and buyers, arranged by previously requested supplier appointments</i>		
11:30 AM – 12:00 PM	 FEATURED SPEAKER Mr. Patrick Fitzgerald, <i>Director, Defense Contract Audit Agency</i> 		
12:00 PM – 1:30 PM	 LUNCHEON WITH FEATURED SPEAKER — BATTELLE GRAND HALL Dr. Daniel Goure, Vice President, Lexington Institute 		
	Sponsored by: LOCKHEED MARTIN		
1:45 PM – 3:15 PM	 FEATURED PANEL: SMALL BUSINESS PANEL — BALLROOMS 1-3 Moderator: Ms. Amy Sajda, Director, DLA Small Business Programs Panelists: Mr. Jim Earlbeck, President, Earlbeck Gases & Technologies Ms. Mary Janiak, President, Accent Controls, Inc. Mr. Tony Khamken, Vice President of Business Development, J&P Khamken Industries, Inc. Mr. Mark Llano, President & CEO, Source One Distributors, Inc. Mr. Bill Strang, President & CEO, Tactical & Survival Specialties, Inc. 		
3:15 PM – 4:00 PM	BREAK — EXHIBIT HALL C&D		
	Sponsored by: Liquidity Services Inc.		
4:00 PM – 5:00 PM	DLA LAND AND MARITIME RECOGNITION FOR EXCELLENCE AWARD CEREMONY — C113-115 - <i>invitation only</i>	— Ву	
4:00 PM – 5:00 PM	BREAKOUT SESSION I — Ten concurrent sessions available for attendee selection		
	1. Supply Chain Focused R&D	<i>C210</i>	
	2. DLA Logistics Information Service, National Stock Number (NSN): Your Key to Unlock Sales	C211-212	
	3. Defense Finance and Accounting Service (DFAS) Wide Area Work Flow (WAWF)	C213	
	4. DLA and GSA Session	C214-215	
	5. Partnering for Greater Efficiencies and Productivity in Defense Spending	<i>C216</i>	
	6. Procurement Systems Supplier Interface	C220-221	
	7. DLA Distribution	<i>C222</i>	
	8. DLA Disposition Services	<i>C223</i>	
	9. Value Engineering Tools	C224-225	
	10. Operational Contract Support and the Role of the Joint Contingency Acquisition Support Office (JCASO)	C226	

WEDNESDAY, JUNE 29, 2011 — Continued

5:00 PM – 6:00 PM BREAKOUT SESSION II — Ten concurrent sessions available for attendee selection		
1. DLA Industrial Base Capabilities	<i>C210</i>	
2. DLA Small Business	C211-212	
3. Litigated Inventory	<i>C213</i>	
4. DoD EMALL	C214-215	
5. Acquisition Specialist Panel	<i>C216</i>	
6. Procurement Integrity	C220-221	
7. Fraud, Waste and Abuse	C222	
8. Reverse Auctioning	C223	
9. Center of Excellence for Pricing (COEP)	C224-225	
10. Alternative Fuels	C226	

6:00 PM - 8:00 PM RECEPTION — EXHIBIT HALL C&D

Sponsored by:



THURSDAY, JUNE 30, 2011

7:00 AM – 1:15 PM	REGISTRATION OPEN — EXHIBIT HALL C FOYER
7:00 AM - 8:00 AM	CONTINENTAL BREAKFAST — BALLROOM FOYER
8:00 AM – 8:15 AM	 REMARKS BY DLA DIRECTOR — BALLROOMS 1-3 VADM Alan S. Thompson, SC, USN, Director, Defense Logistics Agency
8:15 AM – 9:45 AM	 FEATURED PANEL: LARGE BUSINESS PANEL Moderator: VADM Gordon Holder, USN (Ret), Senior Vice President, Booz Allen Hamilton Panelists: LTG Chris Christianson, USA (Ret), Director, Center for Joint and Strategic Logistics, National Defense University Mr. Phil Tombaugh, Director, PRTM Mr. Louis Kratz, Vice President, Logistics and Sustainment, Corporate Engineering and Technology, Lockheed Martin Corporation Mr. Ken Shaw, Vice President, Supply Chain Management, The Boeing Company Lt Gen Donald Wetekam, USAF (Ret), Senior Vice President, Government & Defense Business Development, AAR Corporation
8:30 AM – 1:15 PM	EXHIBIT HALL C&D OPEN

- 9:45 AM 10:20 AM FEATURED SPEAKER
 - Mr. Kevin Lynch, President & CEO, National Industries for the Blind

C210

C213

C216 C220-221

C222

C223

C226

C210

C213 C214-215

C216

C223 C224-225

C226

C220-221 C222

C211-212

C224-225

C211-212

C214-215

10:20 AM - 10:55 AM FEATURED SPEAKER Mrs. Teresa McKay, Director, Defense Finance and Accounting Service 10:55 AM – 11:15 AM BREAK — EXHIBIT HALL C&D Liquidity Services Inc. Sponsored by: 11:15 AM – 12:15 PM BREAKOUT SESSION III — Ten concurrent sessions available for attendee selection 1. Supply Chain Focused R&D 2. DLA Small Business 3. AbilityOne Session 4. DoD EMALL 5. Acquisition Specialist Panel 6. Procurement Integrity 7. Fraud, Waste and Abuse 8. Reverse Auctioning 9. Center of Excellence for Pricing (COEP) 10. Performance Based Logistics (PBLs) 12:15 PM - 1:15 PM **BREAKOUT SESSION IV** — Ten concurrent sessions available for attendee selection 1. DLA Industrial Base Capabilities 2. DLA Logistics Information Service, National Stock Number (NSN), Your key to Unlock Sales 3. AbilityOne Session 4. DLA Strategic Materials 5. Partnering for Greater Efficiencies and Productivity in Defense Spending 6. Procurement Systems Supplier Interface 7. DLA Distribution 8. Defense Finance and Accounting Service (DFAS) Wide Area Work Flow (WAWF) 9. Value Engineering Tools 10. DLA Energy - Contract Options for Energy Implementation

1:15 PM EXHIBIT HALL C&D CLOSED AND CONFERENCE ADJOURNED

BREAKOUT DESCRIPTIONS

SUPPLY CHAIN FOCUSED R&D

Session I includes an update on the Item-Level RFID technologies developed for the military apparel supply chain and its potential application to other manufacturing operations. Session I also includes Weapon System Sustainment efforts to ensure DLA supply chains continue to be open to legitimate and reliable suppliers. Examples include innovative methods to detect and dispose of counterfeit parts.

Session III will provide details on DLA's R&D initiatives for manufacturing technology improvements in critical supply chains: Microcircuits, Operational Rations, Castings and Forgings, Military Clothing, and Batteries.

DEFENSE FINANCE AND ACCOUNTING SERVICE (DFAS) WIDE AREA WORK FLOW (WAWF)

Defense Finance and Accounting Service (DFAS) Wide Area Work Flow (WAWF) Supporting suppliers and DLA contracts: Wide Area Work Flow (WAWF) is a paperless DoD-wide application designed to eliminate paper from the receipts and acceptance process of the DoD contracting lifecycle. The goal is to enable authorized defense contractors and DoD personnel the ability to create invoices and receiving reports and access contract-related documents. WAWF supports DoD's efforts to reduce unmatched disbursements in the DoD receipt, acceptance, entitlement process, through data sharing and electronic processing.

DLA SMALL BUSINESS

This session will provide details on increasing opportunities with DLA. The audience will gain a better understanding of some of the many tools available to assist them in doing business with DLA. They will learn how DLA supports the warfighter, where to find information regarding procurement opportunities, and where to go should they need more information.

VALUE ENGINEERING TOOLS/VALUE MANAGEMENT

The DLA Value Management Program strives to be a premier provider of support and services to the Warfighter by continually seeking to improve the materials and technology available while delivering effective warfighter support at optimal cost.

briefing will This present some of the tools utilized Value Management: within Source Development, Value Engineering Projects, Value Engineering Change Proposals, Replenishment Parts Purchase or Borrow (Bailment), Sustaining Engineering, Castings and Forgings. Information and provided on each program includes purpose, benefits, processes/procedures used, how contractors/customers initiate projects, examples of completed projects, and points of contact. Various members of the Value Management community will be available after the brief for further discussion.

DLA INDUSTRIAL BASE CAPABILITIES

DLA's Industrial Capabilities and Warstopper Program, in conjunction with DLA Land Maritime's Industrial and Capabilities staff, will present a general overview of the Warstopper program and its interface with commercial vendors. The discussion will highlight the strategic objectives of the program and the types of investments made by the Warstopper program as well as the mechanisms for vendors to influence the Warstopper Program. Additional discussion will describe the requirements of the electronic Capability Plan (eCAP) Assessment

procedure, which class IX suppliers must use to respond to solicitations containing surge clauses.

PROCUREMENT SYSTEMS SUPPLIER INTERFACE

Overview of systems such DIBBS. PPIRS, ABVS. as CPARS, FAPIIS and eSRS: The HQ Acquisition Policy & Systems Division, along with representatives from the supply centers' procurement process support offices, will provide an overview of some of the various systems suppliers may interface with when doing business with DLA. The following pre- and postaward systems will be addressed: the DLA Internet Bid Board System (DIBBS), the Automated Best Value System (ABVS), the Past Performance Information Retrieval System (PPIRS), the Contractor Performance Assessment Reporting System (CPARS), the Federal Awardee Performance and Integrity Information System (FAPIIS) and the Electronic Subcontracting Reporting System (eSRS), and EProcurement.

OPERATIONAL CONTRACT SUPPORT AND THE ROLE OF THE JOINT CONTINGENCY ACQUISITION SUPPORT OFFICE (JCASO)

Operations in Iraq and Afghanistan illustrate the critical importance of contracted support to Warfighter success. Operational Contract Support (OCS) is a significant factor and offers the supported commander options — across all mission components — beyond those traditionally available. DoD established the Joint Contingency Acquisition Support Office (JCASO) to provide a preplanned organizational approach to OCS and a deployable cadre of experts to Combatant Commanders during contingency operations. JCASO was established in August 2009 at DLA. RDML Ron MacLaren, Director of JCASO, will present an overview of OCS, the JCASO mission and related initiatives.

DoD EMALL

Becoming a Supplier on the DoD EMALL: This session will instruct suppliers on how to become a supplier on the DoD EMALL. You will also be given a high-level overview of the functionality of the DoD EMALL and how it is used by buyers. The DoD EMALL is a single entry point for DoD and Federal government customers to find and acquire off-the-shelf items, finished goods and services from the commercial marketplace and government sources. The DoD EMALL suppliers are government-approved sources and comply with Federal Acquisition Regulation requirements.



DLA LOGISTICS INFORMATION SERVICE: NATIONAL STOCK NUMBER (NSN): YOUR KEY TO UNLOCK SALES

This session will instruct suppliers on obtaining a NSN which is the official label applied to an item of supply that is repetitively procured, stocked, stored, and used throughout the Federal supply system. When a NSN is assigned, data is assembled to describe the item, such as the name, Commercial and Government Entity (CAGE) Code, and the technical data which describes product and performance characteristics. By understanding this data, along with the interfaces to key systems, such as Central Contractor Registration (CCR), WebFLIS, and DoD EMALL, this session can enable suppliers to cultivate ideas that spur sales growth within the logistics supply chain.

BREAKOUT DESCRIPTIONS — Continued

PROCUREMENT INTEGRITY

Let's talk! What does 'Procurement Integrity' mean? Does it even affect me? Should I be concerned? The articles in the news — are those procurement integrity issues? If you want answers to these questions and more this breakout session is for you!

FRAUD, WASTE AND ABUSE

Current status of supply chain trends in fraud, waste, and abuse; Government actions being taken to mitigate the risk of nonconforming and counterfeit material entering the DoD supply chain; and desired contractor behaviors.

DLA LAND & MARITIME

The Defense Logistics Agency Land and Maritime Supply Chains will provide an overview on the Vision, Mission & Functions of the Land and Maritime Supply Chains and Detachments and Strategic Supply Chain



Relationships. We will provide an overview of projected Strategic Acquisitions for FY2011, 2012 and 2013. Emphasis will be on providing vendors with the "TOP TEN" reasons vendor payment is delayed. We'll also be providing listings/CDs of requirements in demand, but hard to procure for Consumable Spares and Repairable Items supporting all Land and Maritime-Based Weapon Systems. Time is allotted for questions and answers.

DLA DISTRIBUTION

Support of suppliers through an array of transportation and customer service: DLA Distribution supports vendors by providing an array of transportation and customer service functions. Vendor Shipment Module (VSM) provides the means for the vendors to obtain the most up-to-date shipping information and to integrate their orders into the Defense Transportation System. This presentation will cover VSM benefits, features, requirements, support, data flow, vendor signup and a live demo.

DLA TROOP SUPPORT (MEDICAL)

Partnering with DLA Troop Support Medical Surgical Prime Vendor Program: This briefing will provide the audience with a brief overview of the scope of the Medical



Surgical Program before introducing the DAPA (Distribution and Pricing Agreements). Suppliers will be given an explanation of how the DAPA works and how they can go about obtaining their own DAPA. Finally, an explanation of the Standardization Program and the role the suppliers' DAPA plays in providing our customers with their clinical preferred product at the best price.

Capital Equipment — DoD and VA Joint Contracting for High Technology Medical Equipment: The purpose of the DoD/ VA program for joint contracting of high technology medical equipment (HTME) is to leverage each Agency's core acquisition, distribution and Information Technology (IT) competencies to achieve greater efficiency and lower operating costs; combine our buying power to achieve lower medical materiel costs; and to eliminate redundancies in contracting and lower administrative costs. This presentation will provide suppliers an introduction to this program and discuss opportunities to make their products available to DoD and VA customers.

ABILITYONE SESSION

National Industries for the Blind, NIB, as part of the AbilityOne program, has been working with a number of DLA activities in the development and implementation of products and services, in support of our DLA mission. Most recently, these initiatives have come in the form of a BOA that will enable all DLA activities to order hard-to-source machined parts through the AbilityOne program. Contract Management Services, CMS, continues to grow as a program that is designed to assist with the administrative process of closing out contracts. This service is designed to assist with the backlog of contracts that require close-out process completion. NIB has also provided warehouse and distribution services for several DLA activities. Their performance has met the contract requirement metrics for inventory accuracy, quality assurance and delivery to our customers. NIB has modeled their services mirroring DLA depot facilities to include connectivity for EDI transactions. Please take the time to join us to learn how NIB can help with your mission to support the warfighter.

DLA TROOP SUPPORT (CLOTHING AND TEXTILES)

Overview of visions, missions, functions and supplier relationship initiatives: The Clothing & Textile mission is to provide dress and field



uniforms, field gear, tentage, combat clothing and personal chemical protective items to the Armed Forces in peace and in war. These items are primarily military unique and most are purchased under a military specification. The clothing items range from simple garments to complex protective clothing, such as Body Armor and the Joint Service Lightweight Integrated Suit Technology (JSLIST).

CENTER OF EXCELLENCE FOR PRICING (COEP)

You've agonized for hours completing a solicitation and submitted what you think is a well thought-out proposal. So, why did a DLA acquisition professional question your pricing? You've heard a lot of talk recently about cost reductions being a priority in the Government. So, what steps is DLA taking to reduce costs and what can you do to assist? If these questions sound familiar or you just have an interest in pricing, then this is the breakout session for you! Come join the COEP in an interactive training session dedicated to providing answers to your pricing questions. Journey with the COEP as we review a few pricing examples and discuss areas where vendors can help us reduce costs.

DLA ENERGY

This session will provide an overview of the vision, mission and function of the Defense Logistics Agency Energy. Information will be provided on how to do business with DLA Energy, as well as background on the initiatives and accomplishments for key regions and business units. It's an opportunity to get to know the organization that facilitates the energy solutions for the military services and other federal agencies. Supporting the energy supply chain, renewable energy initiatives and research and development are just a sampling of topics to be explained, with emphasis placed on providing quality support for the warfighter's energy needs.

DLA ENERGY — CONTRACT OPTIONS FOR ENERGY IMPLEMENTATION

Today's complex energy markets, expanding goals and requirements, and continued economic instability pose significant challenges and opportunities for federal agencies. This session will identify the various tools and financing mechanisms DLA Energy employs for managing energy requirements and efficiencies through the use of competitive energy supply, utility energy programs, renewable energy certificates, power purchase agreements and energy savings performance contracts.

ALTERNATIVE FUELS

DLA Energy will present how it is supporting Departmental efforts to introduce alternative fuels into the DoD fuel supply chain. The briefing introduces Agency support, specific to enabling the Services' testing and certification efforts, as they strive to meet their alternative energy goals, as identified in their respective Strategic Energy Plans, as well as ongoing efforts to acquire operational quantities of alternative fuels.



DLA INDUSTRY CONFERENCE BREAKOUT DESCRIPTIONS ► 16

BREAKOUT DESCRIPTIONS — Continued

DLA AVIATION

We will provide an overview on the vision, mission, and functions of DLA Aviation. In addition, we will focus on our management and acquisition strategies of Consumables, Supply Storage & Distributions,



and Depot Level Reparables Procurement Operations while explaining our metrics and how they impact the supplier.

ACQUISITION SPECIALIST PANEL

How to Improve your Competitive Edge and Business Opportunities with DLA: This panel will focus on the Materiel Cost Reduction initiative within the Department of Defense. They will discuss how suppliers can improve their business opportunities by becoming more competitive. We will discuss the various cost reduction techniques and initiatives instituted at DLA and how that will impact and potentially benefit supplier opportunities. For example, how can suppliers bid alternate part numbers, suggest cost savings such as commercial packaging, or how to interpret the government target price on solicitations. This panel will consist of experienced acquisition specialists discussing how they are expected to make the government more efficient while providing advice to suppliers on ways to improve opportunities to compete in an environment of a shrinking Defense budget.

LITIGATED INVENTORY

Defense Logistics Agency Litigated Inventory "Condition Code L" Project Team: This session will provide an overview of the litigated inventory project. We will provide an overview of projected benefits of the project and an update on current findings. Emphasis will be on providing vendors with the "MOST COMMON" reasons that inventory is placed in condition code L. Time is allotted for questions and answers.

REVERSE AUCTIONING

This session will provide suppliers with an overview of Reverse Auctions used to help DLA reduce acquisition costs. Reverse Auctions apply to competitive acquisitions only. The overview will explain the application and importance of the Reverse Auction policy. The overview will also demonstrate a mock auction in the current Reverse Auction tool to gain an understanding of how the tool is used from a supplier standpoint. Suppliers will understand how to participate in an event and how to retrieve the online system help tutorials and guides.

DLA TROOP SUPPORT (SUBSISTENCE)

Overview of visions, missions, functions, and supplier relationship initiatives: This session will be an overview describing the Subsistence worldwide mission. The Subsistence



mission is to provide food to U.S. Military Personnel worldwide as well as to other Federal Agencies. The Subsistence Supply Chain accomplishes that mission by serving as the key link between the Armed Forces and the U.S. Food Industry. This rich history of food buying and logistical experience ensures that our customers continue to receive the highest quality food available, at the most reasonable prices, when and where they need it.

DLA DISPOSITION SERVICES

Support of suppliers through an array of distribution services: Over time, Disposition Services has been known by different names including Defense Property Disposal Service (DPDS), Defense Reutilization and Marketing Service (DRMS) and now Disposition Services. Although the names may have changed, the core value of our services remains the same: "National Security and Fiscal Stewardship." Disposition Services takes great pride in supporting the Warfighter and public by providing worldwide disposal management solutions. We are the subject-matter experts in Demilitarization, Reutilization, and Environmental Stewardship of Government property. Our inventory and expertise extends beyond military vehicles, uniforms, and computers. We manage transfer and donation programs to other federal, state, and local governments. Disposition Services provides demilitarization expertise prior to sale or as a condition of sale of military excess property within Trade Security and Export control regulations. We provide Resource Recovery and Recycling Programs, which conserves natural resources, reduces waste products and returns revenue to the military services. Through recycling, the Precious Metals Recovery Program significantly reduces the need for DoD to purchase metals such as gold, silver, and platinum family metals through recycling of excess and surplus scrap containing precious metals. Disposition Services manages the disposal of hazardous property for DoD activities, maximizing the use of each item, and minimizing environmental risks and costs. We have a worldwide presence within DoD, with disposal specialists in 14 foreign countries, two U.S. territories (Guam and Puerto Rico) and 41 states. The total Disposition Services work force numbers approximately 1,400 people. Of those, approximately 332 work at its Battle Creek, Michigan, headquarters. Disposition Services also supports military contingency missions including Iraq, Afghanistan, and Africa.

PARTNERING FOR GREATER EFFICIENCIES AND PRODUCTIVITY IN DEFENSE SPENDING

In supporting Department of Defense initiatives, the Defense Logistics Agency has instituted an aggressive efficiency initiative focusing on achieving cost savings. Savings targets are based upon implementing process improvements and materiel cost reductions. This breakout session will provide suppliers with specific areas of opportunities in assisting the Agency in reducing costs, implementing process improvements, and improving government/industry collaboration to gain efficiencies. It will also allow suppliers to provide their recommendations on partnering with DLA and other suppliers in these areas.

DLA TROOP SUPPORT (CONSTRUCTION AND EQUIPMENT)

The Construction and Equipment Directorate's mission is to provide a wide variety of items to the Warfighter and this involves everything from



"Light bulbs to Bulldozers." The Construction & Equipment breakout session will depict the supply chain's major programs, the wide diversity of industry sector involvement and identify areas where expansion of supplier participation/industrial base would be welcomed.



BREAKOUT DESCRIPTIONS — Continued

DLA STRATEGIC MATERIALS

Assuring Access to Strategic and Critical Materials for the Nation's Defense: History and Evolution of the Transformation of the National Defense Stockpile to the Strategic Materials Security Program. DLA Strategic Materials administers the storage, management and disposal of the Department of Defense's strategic and critical materials (the National Defense Stockpile) to ensure that the United States has sufficient materials to supply military, industrial, and essential civilian needs for national defense. The National Defense Stockpile has been successful in acquiring and holding strategic material, but has had isolated success in using the material strategically. In today's global economy, it is critical to ensure a strong domestic defense industrial base capable of meeting national security needs. Accordingly, the Department has developed a plan for a comprehensive Strategic Material Security Program (SMSP) that would identify, on an ongoing basis, those strategic and critical materials required for national security. A report detailing how the SMSP will be implemented has been accepted by Congress and DLA is currently working to employ those plans. A brief outline of the status will be discussed as well as current efforts to develop risk mitigation strategies to ensure the Department's strategic and critical material needs can be met.

PERFORMANCE BASED LOGISTICS (PBLs)

PBL is an outcome-based strategy to provide integrated, measurable packages of logistics support to improve weapons system readiness. DLA is leveraging PBLs to connect product support strategies to the supply chain enterprise in order to optimize our customer's performance outcomes at best value. This breakout session will highlight DLA's range of support capabilities in relation to PBLs, to include contracting, storage and distribution, cataloging, and disposal. It will also be an opportunity to discuss DLA's plans to expand commercial partnerships through the use of PBLs, both as a support provider to industry Product Support Integrators (PSI) and as a support integrator itself, partnering with multiple Product Support Providers.

DLA & GSA SESSION

DLA's Office of Small Business Programs will present an overview of Doing Business; in conjunction with GSA representatives on "Doing Business with the General Services Administration."



ATTENDEE INFORMATION



REGISTRATION INCLUDES

All scheduled meals and events

ATTIRE

Conference attire is business casual for civilians and Class B uniform or uniform of the day for military. In addition, your identification badge, received upon conference check-in, must be worn at all times.

LOCATION OF EVENTS

- ▶ Grand Ballrooms 1-3 General Session and all Featured Panels
- Grand Ballroom Foyer Continental Breakfast and Some Scheduled Breaks (please see pages 6-11 for locations)
- Exhibit Hall C and D Receptions and Most Morning/Afternoon Breaks (please see pages 6-11 for locations)
- Exhibit Hall C Foyer Conference Attendee and Exhibitor Registration
- Battelle Grand Hall All Lunches and the DLA Business Alliance Awards Dinner (Conference attendees and exhibitors are encouraged to attend)
- C210-226 All Supply Chain Sessions and Breakout Sessions

DLA BUSINESS ALLIANCE AWARDS

BUSINESS SIZE CLASSIFICATIONS

SB Small Business **HUBZone SB** Historically Underutilized Business Zone, Small Business LB Large Business

SDB Small Disadvantaged Business **SDVOSB** Service Disabled Veteran-Owned Small Business WOSB Women-Owned Small Business

VENDOR EXCELLENCE AWARD

Essner Precision Manufacturing

J&P Khamken Industries, Inc.

Jamaica Bearings Company

Cardinal Health, Inc.

Fort Worth, TX 76140-6005

Montgomery, AL 36110-1728

Meridian, MS 39307-9560

New Hyde, NY 11040-4716

Chandler, AZ 85226-5178

Dublin, OH 43017-1092

Company

First Light

Pima Valve, Inc.

Nominating Activity	Business Size
DLA Aviation	SB
DLA Troop Support	LB
DLA Land & Maritime	SDB
DLA Aviation	WOSB
DLA Aviation	SDVOSB
DLA Land & Maritime	HUBZone SB

INNOVATIVE BUSINESS PERFORMER OF THE YEAR

Company	Nominating Activity	Business Size
Logistics Specialties, Inc. Layton, UT 84041-5683	DLA Aviation	SB
Optima Batteries, Inc. Golden, CO 80403-8337	DLA Land & Maritime	LB
Source One Distributors, Inc. Wellington, FL 33414-8782	DLA Troop Support	SDB
Sage Energy Trading, LLC Tulsa, OK 74133-1249	DLA Energy	WOSB
Hammer, Inc. Diamondhead, MS 39525-3427	DLA Energy	SDVOSB
Sage Energy Trading, LLC Tulsa, OK 74133-1249	DLA Energy	HUBZoneSB

NEW DLA CONTRACTOR OF THE YEAR

Company

Earlbeck Gases & Technologies Baltimore, MD 21237-2825 **Nominating Activity DLA Energy**

Business Size

SB

OUTSTANDING READINESS SUPPORT

Company	Nominating Activity	Business Size
Brown Helicopter	DLA Aviation	SB
Pensacola, FL 32506-8223		
Sol Petroleum	DLA Energy	LB
Port-au-Prince, Haiti	DIAL	
Hontek Corporation	DLA Aviation	SDB
South Windsor, CT 06074-3474		
Accent Controls, Inc.	DLA Distribution	WOSB
Riverside, MO 64150-9796		
Tactical & Survival Specialties, Inc.	DLA Troop Support	SDVOSB
Harrisonburg, VA 22801-9788		
Niche, Inc.	DLA Aviation	HUBZoneSB
New Bedford, MA 02744-2615		

OUTSTANDING ABILITY ONE PROGRAM VENDOR

Company	Nominating Activity	NIB/NISH
Lions Industries for the Blind, Inc. Kinston, NC 28504-8321	DLA Aviation	NIB
Cottonwood, Inc. Lawrence, KS 66047-3049	DLA Aviation	NISH

RECOGNIZED COST SAVER

Company	Nominating Activity	Business Size
DoD Surplus, LLC Scottsdale, AZ 85254-8141	DLA Disposition	LB

CUSTOMER OF THE YEAR

DoD Customer

401st Army Field Sustainment Brigade APO AE 09354

Non-DoD Customer

U.S. Department of Energy B & W. Y-12, LLC Bear Creek Road Oak Ridge, TN 37831

COMMANDER'S CHOICE AWARD

CDR Craig P. Laws, USN Program Lead, Persistent Ground Surveillance System (PGSS), Naval Air Systems Command, Special Surveillance Programs (NAVAIR) DLA Energy

DLA Energy

Nominating Activity

DLA Land & Maritime

DLA LAND & MARITIME EXCELLENCE AWARDS

The Automated Best Value System (ABVS) is a computerized system, which collects a vendor's past performance data and translates it into a numeric score.

ABVS scores range from zero to a perfect score of 100. The Contracting Officer uses these scores as an additional evaluation factor when making best value award decisions.

The DLA Land and Maritime Center Score from the January 5, 2010 monthly update to the January 5, 2011 monthly update was used for selecting the DLA Land and Maritime 2010 Recognition for Excellence Awards. The criteria for this year's selections were:

Level	Contract Lines	Center Score
Gold	50+	100
Silver	50+	99.0 - 99.9
Bronze	50+	98.0 - 98.9

Vendors listed below are being recognized as Recognition for Excellence Award winners based on their exceptional performance.

GOLD AWARD WINNERS

Advanced Thermal Products, Inc.* AGM Container Controls, Inc.* Allan Aircraft Supply Company, LLC Centroid, Inc.* COMSACO, Inc.* Curtiss-Wright Controls, Inc. DARE Electronics, Inc.* Derbyshire Marine Products, LLC Eastern Carolina Vocational Center, Inc. (ECVC)* General Dynamics Land Systems, Inc.* Greenlees Filter, LLC* Imperial Wire & Cable Company, Inc.* L & M Welding Supply, Inc.* L-3 Communications Electrodynamics, Inc.* Lee Air Company, Inc.* Loar Manufacturing Corporation* Martin Equipment of Illinois, Inc. Meggitt (North Hollywood), Inc. (Corona, CA)* Milton Industries, Inc.* Moog Flo-Tork* Northrop Grumman Corporation Strike and Surveillance Systems Division F/A-18 Program* Ontario Knife Company*

Otis Products, Inc.* Phaostron Instrument & Electronic Company, Inc.* Quality Aviation, Inc.* R. A. Miller Industries* Robertson Fuel Systems, LLC* Spartan Motors Chassis, Inc.* Spectrum Industries, Inc.* Surplus Electrical Innovations, Inc.* Trevose Industrial Products, Inc.* Triumph Actuation Systems, LLC Tyee Aircraft* Wamco, Inc.* White Aero, Inc. Wilmington Instrument Company, Inc.*

SILVER AWARD WINNERS

Aerol Company, Inc.* AFM Hardware, Inc.* Allied Marine Services, Inc.* AV-DEC* BMI Defense Systems Bobcat Company Brown Helicopter, Inc.* CDI Industries, Inc.* Chart, Inc. CNH America, LLC* Connectronics, Inc.* Contact Industries, Inc. David Clark Company, Inc.* Detroit Switch, Inc.* Draeger Safety, Inc. Eaton Corporation* Eaton Industrial Corporation* Electronic Expeditors, Inc.* EnerSys Energy Products, Inc.* Essex Cryogenics of MO, Inc.* Fincantieri Marine Systems North America, Inc.* Flexco, Inc.* Flexfab, LLC FN Manufacturing, LLC* Foster Manufacturing Company, Inc.* Gator Enterprises, LLC General Motors Customer Care and After Sales Gigli Enterprises, Inc.* Graybar Electric Company, Inc. Highland Engineering, Inc.* Industrial Tube Company, LLC/ Hartzell Aerospace* Kidde Aerospace & Defense* Kidde Aerospace & Defense* King Nutronics Corporation* L-3 Warrior Systems, Insight* Lechmotoren U.S., Inc.* Magnetika, Inc.*

DLA INDUSTRY CONFERENCE 23 AWARDS

Michelin Aircraft Tire Company* Midwest Tube Fabricators, Inc.* Moog, Inc., Components Group* New Yorker Electronics Company, Inc.* Nobles Manufacturing, Inc.* Nova Power Solutions, Inc. Ohler Pumps a Division of W.S. Darley & Company Optima Batteries, Inc.* Parasense, Inc.* Pima Valve, Inc.* Prestolite Electric, Inc. Rich Industries, Inc./USS Company* **Ridewell** Corporation Sargent Controls & Aerospace* Spacesaver Storage Systems, Inc.* Sperian Protection Technology Research Corporation* TPS Aviation, Inc.* Trend Tool, Inc. TUG Technologies Corporation **UPI Manufacturing*** Veteran Employment Enterprise, Inc.* Wholesale Batteries, Inc.

BRONZE AWARD WINNERS

A W Developments Active Gear Company of Canada Limited* Advanced Products Services, Inc. Aeroflex Wichita, Inc.* Aerospace Optics, Inc.* Air Marine Systems, Inc.* Alliance Global, Inc. Applied Industrial Technologies, Inc.* ARC Systems, Inc.* ATAP, Inc.* Atlantic Microwave Corporation Battery Emporium & Technology BC Systems* Bren-Tronics, Inc.

C K Power* Cantwell Cullen Hydraulic Division Capital Electronics International Caterpillar, Inc. CFM International, Inc. Champion Aerospace, LLC* Compressor Engineering Corporation* Derco Aerospace, Inc.* DHS Systems, LLC Dimo Corporation* Eagle Distributing Enterprises, Inc. Electrical Products Sales Corporation* Equipment Parts Sales* Gardner, Inc. Glenair, Inc. Global/SFC Valve Corporation Globe Motors, Inc.* Harris Corporation, RF Communications Heat Wagon, Inc.* I E T Labs, Inc. ICO RALLY* Integrated Procurement Technologies* Jemtec Electronics Corporation* Kidde Dual Spectrum Knight's Armament Company* Kollmorgen Corporation KWAT Enterprises Corporation* LBC Acquisitions, LLC* Loc Performance Products, Inc.* Lockheed Martin MS2 Makdad Industrial Supply Company, Inc. Marco Supply, Inc.* Marine Air Supply Company, Inc.* Mark Electronics, Inc.* Meggitt Defense Systems, Inc. Michelin North America, Inc.* Minowitz Manufacturing Company NAPA Auto Parts* NGH Retail, LLC* OECO, LLC*

Pall Aeropower Corporation*

Patriot Marine, Inc. PDI Ground Support System, Inc.* Plasan North America, Inc. Probe Master, Inc.* R. E. Darling Company, Inc.* Right Find, Inc.* Roanwell Corporation Rotork - Hiller RPA Electronics Distributors, Inc.* Seacoast Electric Co., A Division of EIS, Inc.* Seco Seals, Inc.* Sensor Systems, Inc. Sierra Monitor Corporation* Simco Supply, LLC Smith Eastern Corporation* SMRC Engineering, Inc.* Stag Enterprise, Inc. State Electronics Parts Corporation* Stone House Logistics SupplyCore* Systems Material Handling Company TFAB Manufacturing, LLC The Boeing Company Torqhoist, Inc. U.S. Pioneer, Inc. UWD Manufacturing* Victor Microwave, Inc. Warren Controls, Inc.* Windward Enterprises Wing Inflatables, Inc. Woodward, Inc.*

* Previous Award Winners

DLA INDUSTRY CONFERENCE BIOGRAPHIES ► 24



VADM ALAN S. THOMPSON, SC, USN Director, Defense Logistics Agency

VADM ALAN S. THOMPSON, SC, USN Director, Defense Logistics Agency

Vice Admiral Alan S. Thompson became Director of the Defense Logistics Agency in November 2008. As such, he is responsible for providing the Army, Navy, Air Force, Marine Corps and other federal agencies with a variety of logistics, acquisition and technical services in peace and war. These services include logistics information, materiel management, procurement, warehousing and distribution of spare parts, food, clothing, medical supplies and fuel, reutilization of surplus military materiel and document automation and production. This worldwide mission is performed by approximately 26,000 civilian and military personnel.

Vice Admiral Thompson graduated with a Bachelor of Arts in economics from UCLA, where he received his commission through the Naval ROTC program in 1976. He also earned a Master of Business Administration from the University of Florida and completed the Columbia University Graduate School of Business Senior Executive Program.

Vice Admiral Thompson has served in a variety of key leadership positions afloat and ashore. At sea, he served as Assistant Supply Officer, USS David R. Ray (DD 971); Supply Officer, USS Chandler (DDG 996); and as Supply Officer, USS Dwight D. Eisenhower (CVN 69).

Ashore, he has served at the Naval Supply Systems Command, the former Naval Aviation Supply Office, Philadelphia; Commander, Naval Air Force, U.S. Pacific Fleet; Naval Air Station, Miramar; and the Office of the Chief of Naval Operations (CNO). He was the Commanding Officer, Fleet and Industrial Supply Center Norfolk and a CNO Fellow on the CNO Strategic Studies Group. Vice Admiral Thompson's Flag assignments included duty as Commander, Defense Supply Center Columbus, Defense Logistics Agency, Director, Supply, Ordnance, and Logistics Operations Division (N41), Office of the CNO, and as Commander, Naval Supply Systems Command and Chief of Supply Corps.

Vice Admiral Thompson's personal awards include the Distinguished Service Medal, Defense Superior Service Medal, three Legions of Merit, four Meritorious Service Medals, two Navy Commendation Medals, the Navy Achievement Medal, and a number of unit and campaign awards. He is a qualified Naval Aviation Supply Officer and Surface Warfare Supply Corps Officer. Vice Admiral Thompson is also a member of the Department of the Navy Acquisition Corps.

DLA INDUSTRY CONFERENCE 25 ◀ BIOGRAPHIES

MAYOR MICHAEL COLEMAN Columbus, Ohio

Since taking office in 2000, Mayor Michael B. Coleman has built Columbus' reputation as one of the best cities in the nation by building stronger, safer neighborhoods and creating jobs by maintaining a high quality of life. Under Mayor Coleman's leadership, the City of Columbus has been recognized as one of the 10 best large cites and one of the 10 most affordable metro areas by RelocateAmerica. It was recognized as the nation's 8th best place to live by CNN and Money magazine, which also declared Columbus as the nation's safest big city. Underwriters Laboratories, a respected independent product safety certification organization, ranked Columbus second in its 2010 Safest Cities for Families with Young Children. Forbes Magazine has recognized Columbus as the top up-and-coming tech city, the top city in which to retire and one of the nation's top 10 "brain magnets" for its ability to attract college graduates. Mayor Coleman has leveraged incentives to create and retain more than 91,000 jobs and bring more than \$4.5 billion in private investment to Columbus throughout his tenure. Growing companies enjoy an educated workforce from 18 regional colleges and universities. Columbus is centrally located to national markets and a growing transportation, distribution and logistics hub. The city, currently the 16th largest in America, is also growing as a retail hub. Mayor Coleman initiated Neighborhood Pride, a proactive effort to engage residents and businesses to fix up thousands of homes and clean up their neighborhoods. The mayor's Pay as We Grow annexation policy requires developers to bear the costs of extending water, sewer and electricity. Under Mayor Coleman's leadership, Columbus has reinvested in older Columbus neighborhoods such as Franklinton, the King Lincoln District, South of Livingston, Northland, Olde North Columbus and South Linden. Columbus also is embarking on revitalization strategies for the Near South Side, the Far South Side, and the West Broad Street Corridor. In 2006, Mayor Coleman created the Home Again program and set aside \$25 million to acquire, rehab and tear down vacant and abandoned houses in Columbus neighborhoods. To date, more than 1,000 homes have been impacted. In 2001, Mayor Coleman created the Affordable Housing Trust Corporation to provide more housing options to inner-city residents. He has increased the development of new homes for families, spurring construction through city incentives of more than 12,500 new housing units. In addition, Mayor Coleman led the restoration of the historic Lincoln Theatre, the linchpin of the King Lincoln District, which has been revitalized after decades of neglect and blight. The area is rebounding with seven major commercial and residential projects totaling \$30 million in new private investments. Mayor Coleman worked with business leaders to start a massive Downtown revitalization initiative. Since 2002 more than 5,500 new apartments and condos have been built or are under development, a new Downtown park system is being designed, 3,000 jobs have been moved into Downtown, and there has been more than \$2.18 billion in new investment. In addition, the long-vacant former City Center mall site is being developed into Columbus Commons, a central park space with opportunities for business, residential and retail development. Mayor Coleman has a proven record of balancing budgets and reforming government. Columbus is the only large city in the nation to maintain an Aaa credit rating from all three major rating agencies. Since 2009, Mayor Coleman has taken steps that will save more than \$135 million over the next decade by getting employee benefits in line with the market while reducing unnecessary overtime, increasing the use of technology and making the city more energy efficient. Mayor Coleman was first elected in 1999, re-elected in 2003 and won a third term in November 2007. He was born on November 18, 1954. He has three children, Kimberly, a private banker in Chicago; Justin, a Columbus police officer; and John-David, a student at Ohio State University. Prior to becoming mayor, Coleman served as President of Columbus City Council from January of 1997 to November of 1999, and as a council member from February of 1992 to December of 1999. Coleman graduated from the University of Cincinnati in 1977 with a degree in Political Science and earned his law degree from the University of Dayton Law School in 1980.



MAYOR MICHAEL COLEMAN Columbus, Obio

DLA INDUSTRY CONFERENCE BIOGRAPHIES ► 26



GEN JAMES E. CARTWRIGHT, USMC Vice Chairman, Joint Chiefs of Staff

GEN JAMES E. CARTWRIGHT, USMC *Vice Chairman, Joint Chiefs of Staff*

General Cartwright serves as the eighth Vice Chairman of the Joint Chiefs of Staff. In this capacity, he is a member of the Joint Chiefs of Staff and the Nation's second highest ranking military officer.

As Vice Chairman, General Cartwright chairs the Joint Requirements Oversight Council, Co-Chairs the Defense Acquisition Board, and serves as a member of the National Security Council Deputies Committee, the Nuclear Weapons Council and the Missile Defense Executive Board. In addition, he Co-Chairs the Deputies Advisory Working Group, which provides advice to the Deputy Secretary of Defense on resourcing and other high-level departmental business issues.

General Cartwright was commissioned a second lieutenant in the Marine Corps in November 1971. He completed Naval Flight Officer training in April 1973 and graduated from Naval Aviator training in January 1977. He has operational assignments as an NFO in the F-4, and as a pilot in the F-4, OA-4, and F/A-18. He is a distinguished graduate of the Air Command and Staff College at Maxwell AFB, received his Master of Arts in National Security and Strategic Studies from the Naval War College, Newport, Rhode Island and completed a fellowship with Massachusetts Institute of Technology.

General Cartwright's command assignments include: Commander, United States Strategic Command (2004-2007); Commanding General, First Marine Aircraft Wing (2000-2002); Deputy Commanding General, Marine Forces Atlantic (1999-2000).

General Cartwright's joint staff assignments include: Director for Force Structure, Resources and Assessment, J-8 the Joint Staff (2002-2004); Deputy Director for Force Structure, Requirements, J-8 the Joint Staff (1996-1999).

DLA INDUSTRY CONFERENCE 27 BIOGRAPHIES

HONORABLE DR. ASHTON B. CARTER

Under Secretary of Defense for Acquisition, Technology & Logistics

Dr. Ashton B. Carter was sworn in as Under Secretary of Defense for Acquisition, Technology & Logistics on April 27, 2009. Before assuming this position, Dr. Carter was chair of the International and Global Affairs faculty at Harvard's Kennedy School of Government and Co-Director (with former Secretary of Defense William J. Perry) of the Preventive Defense Project, a research collaboration of Harvard and Stanford Universities. Dr. Carter was also Senior Partner at Global Technology Partners and a member of the Board of Trustees of the MITRE Corporation and the Advisory Boards of MIT's Lincoln Laboratories and the Draper Laboratory. He was a consultant to Goldman, Sachs on international affairs and technology matters. He was a member of the Aspen Strategy Group, the Council on Foreign Relations, the American Physical Society, the International Institute of Strategic Studies, the Advisory Board of the Yale Journal of International Law, and the National Committee on U.S.-China Relations. Dr. Carter was also Co-Chair of the Review Panel on Future Directions for DTRA (Defense Threat Reduction Agency) Missions and Capabilities to Combat Weapons of Mass Destruction, Chair of the National Security Strategy and Policies Expert Working Group of the Congressional Commission on the Strategic Posture of the United States, a member of the National Missile Defense White Team, and a member of the National Academy of Sciences Committee on International Security and Arms Control.

Dr. Carter served as a member of the Defense Science Board from 1991-1993 and 1997-2001, the Defense Policy Board from 1997-2001, and Secretary of State Condoleezza Rice's International Security Advisory Board from 2006-2008. In 1997, Dr. Carter co-chaired the Catastrophic Terrorism Study Group with former CIA Director John M. Deutch, which urged greater attention to terrorism. From 1998 to 2000, he was deputy to William J. Perry in the North Korea Policy Review and traveled with him to Pyongyang. In 2001-2002, he served on the National Academy of Sciences Committee on Science and Technology for Countering Terrorism and advised on the creation of the Department of Homeland Security. Dr. Carter was Assistant Secretary of Defense for International Security Policy during President Clinton's first term. His Pentagon responsibilities encompassed: countering weapons of mass destruction worldwide, oversight of the U.S. nuclear arsenal and missile defense programs, the 1994 Nuclear Posture Review, the Counter proliferation Initiative, control over sensitive U.S. exports, chairmanship of NATO's High Level Group, the Nunn-Lugar program resulting in the removal of all nuclear weapons from the territories of Ukraine, Kazakhstan, and Belarus, establishment of defense and intelligence relationships with the countries of the former Soviet Union when the Cold War ended, and participation in the negotiations that led to the deployment of Russian troops as part of the Bosnia Peace Plan Implementation Force. Dr. Carter was twice awarded the Department of Defense Distinguished Service Medal. For his contributions to intelligence, he was awarded the Defense Intelligence Medal. In 1987, Dr. Carter was named one of Ten Outstanding Young Americans by the United States Jaycees. He received the American Physical Society's Forum Award for his contributions to physics and public policy. Dr. Carter was elected a Fellow of the American Academy of Arts and Sciences and the American Academy of Diplomacy.

From 1990-1993, Dr. Carter was Director of the Center for Science and International Affairs at Harvard University's John F. Kennedy School of Government, and Chairman of the Editorial Board of International Security. Previously, he held positions at the Massachusetts Institute of Technology, the Congressional Office of Technology Assessment, and Rockefeller University. Dr. Carter received Bachelor's degrees in physics and in medieval history from Yale University, Summa Cum Laude, Phi Beta Kappa. He received his doctorate in theoretical physics from Oxford University, where he was a Rhodes Scholar.



HONORABLE DR. ASHTON B. CARTER

Under Secretary of Defense for Acquisition, Technology &Logistics

DLA INDUSTRY CONFERENCE BIOGRAPHIES ► 28



HONORABLE ROBERT F. HALE Under Secretary of Defense, Comptroller

HONORABLE ROBERT F. HALE Under Secretary of Defense, Comptroller

As Under Secretary of Defense (Comptroller), Robert F. Hale is the principal advisor to Secretary of Defense Robert M. Gates on all budgetary and fiscal matters, including the development and execution of the Defense Department's annual budget of more than \$600 billion. As Chief Financial Officer, Mr. Hale also oversees the Department's financial policy, financial management systems, and business modernization efforts.

At the time of his nomination by President Barack Obama in January 2009, Robert Hale was Executive Director of the American Society of Military Comptrollers (ASMC), the professional association of Defense financial managers. For three-and-a-half years, he led the society's certification program (the Certified Defense Financial Manager program), as well as training programs, a professional journal, and other activities, including ASMC's National Professional Development Institute, an annual conference which attracts more than 3,500 participants.

From 1994 to 2001, Mr. Hale served in the Pentagon as the Assistant Secretary of the Air Force (Financial Management and Comptroller), where he was responsible for annual budgets of more than \$70 billion, efforts to streamline Air Force financial management, and compliance with the Chief Financial Officers Act.

For the 12 years prior to his Air Force service, Mr. Hale headed the National Security Division at the Congressional Budget Office (CBO), developing quantitative analyses of major defense budget issues and testifying frequently before Congressional committees. Earlier in his career, Mr. Hale was a senior fellow and head of the acquisition and grants management group at LMI, a consulting firm specializing in service to the Federal government. He also spent three years as an active duty officer in the U.S. Navy and served as a staff analyst and study director at the Center for Naval Analyses.

Mr. Hale graduated with honors from Stanford University with a B.S. in mathematics and statistics. He also holds a Master's degree in operations research from Stanford and an MBA from the George Washington University. He is a Certified Defense Financial Manager (CDFM), a fellow of the National Academy of Public Administration, and a past member of the Defense Business Board.

DLA INDUSTRY CONFERENCE 29 ◀ BIOGRAPHIES

MR. DAVID J. BERTEAU

Senior Adviser & Director of the Defense-Industrial Initiatives Group, Center for Strategic & International Studies

David J. Berteau is Senior Adviser and Director of the CSIS Defense-Industrial Initiatives Group, covering defense management, programs, contracting, and acquisition. His group also assesses national security economics and industry.

Mr. Berteau is an adjunct professor at Georgetown University, a director of the Procurement Round Table, and a fellow of the National Academy of Public Administration and the Robert S. Strauss Center at the University of Texas. Prior to joining CSIS, he was Director of National Defense and Homeland Security for Clark & Weinstock, Director of Syracuse University's National Security Studies Program, and a Senior Vice President at Science Applications International Corporation (SAIC).

He served in the U.S. Defense Department under four defense secretaries, including four years as Principal Deputy Assistant Secretary of Defense for Production and Logistics. Mr. Berteau graduated with a B.A. from Tulane University in 1971 and received his master's degree in 1981 from the LBJ School of Public Affairs at the University of Texas.



MR. DAVID J. BERTEAU Senior Adviser & Director of the Defense-Industrial Initiatives Group, Center for Strategic & International Studies

DLA INDUSTRY CONFERENCE BIOGRAPHIES ► 30



MR. DANIEL I. GORDON Administrator, Office of Federal Procurement Policy

MR. DANIEL I. GORDON Administrator, Office of Federal Procurement Policy

Daniel I. Gordon was confirmed as the Administrator for Federal Procurement Policy on November 21, 2009. As the Administrator, Mr. Gordon is responsible for developing and implementing acquisition policies supporting over \$500 billion in federal spending annually. Prior to joining the OFPP, he spent seventeen years at the Government Accountability Office (GAO) and served as Assistant General Counsel in the Legal Services Division and Managing Associate General Counsel in the Procurement Law Division before being appointed Deputy General Counsel in 2006 and Acting General Counsel in April 2009.

Before joining GAO, Mr. Gordon worked in private practice handling acquisitionrelated matters. Mr. Gordon holds a B.A. from Brandeis University, an M. Phil. from Oxford University, and a J.D. from Harvard Law School. He has also studied in Paris, France; Marburg, Germany; and Tel Aviv, Israel.

Before joining OFPP, Mr. Gordon served as a member of the adjunct faculty at the George Washington University Law School and is the author of articles on procurement law and the bid protest process at GAO.

DLA INDUSTRY CONFERENCE 31 ◀ BIOGRAPHIES

MR. SHAY ASSAD

Director, Defense Pricing, Office of the Under Secretary of Defense (Acquisition, Technology and Logistics)

Mr. Shay Assad assumed the role of Director of Defense Pricing and Program Support in June of 2011. He is responsible for contract pricing policy matters within the Department of Defense (DoD). He serves as the principal advisor to the Under Secretary of Defense for Acquisition, Technology and Logistics (USD AT&L) and the Defense Acquisition Board on acquisition & procurement strategies for all major weapon systems programs, major automated information systems programs, and services acquisitions. He is responsible for assisting the USD AT&L in the implementation of the Department's Better Buying Power initiatives. Mr. Assad is DoD's advisor for competition, source selection, multiyear contracting, warranties, leasing and all program related contracting matters. He is the functional leader for the Pricing and Contracting workforces within the Department of Defense, and he is also responsible for overseeing all Strategic Sourcing activities within the Department of Defense. In April of 2006, Mr. Assad assumed the role of Director of Defense Procurement and Acquisition Policy. He also has previously served as the Assistant Deputy Commandant, Installations and Logistics (Contracts), Headquarters, Marine Corps, Washington, DC. Upon graduating with distinction from the U.S. Naval Academy in 1972, he served two tours of duty aboard U.S. Navy destroyers and won recognition as the Outstanding Junior Officer, Fifth Naval District. He then served as a Naval Procurement Officer at the Naval Sea Systems Command.

In 1978, Mr. Assad began working for the Raytheon Company. He was promoted to Vice President — Director of Contracts for Raytheon in 1994, and was subsequently promoted to Senior Vice President, Contracts in 1997. As such, he was responsible for the contract negotiation and administration activities (\$20 Billion) in all of Raytheon's businesses — both government and commercial. In addition to his contracting duties, Mr. Assad was given numerous program and business management special assignments by Raytheon's Executive Office. These assignments spanned participation in all three of Raytheon's major operating businesses (Government, Aviation, and Engineering and Construction). In 1998, he was promoted to Executive Vice President and served as the Chief Operating Officer and subsequently, as the Chairman and Chief Executive Officer of Raytheon's Engineering and Construction (RE&C) business with eleven offices world-wide, revenue of \$2.7B and 15,000 employees. He retired from Raytheon in July 2000.

He has received numerous Federal Service awards. Among them are: 1) the Secretary of Defense medal for exceptional civilian service; 2) the Secretary of Defense medal for meritorious service; 3) the Department of Defense Inspector General Joseph H. Sherick Award (the highest honor given to non-IG employees); 4) the 24th Annual Gilbert A. Cuneo Lecturer; 5) the inaugural recipient of the 2008 Osborne A. "Oz" Day Award as the Federal executive who has done the most to increase the awareness of AbilityOne employment opportunities for those who are blind or severely disabled, and 6) the E. Richard "Dick" Alley Career Achievement Award which is given to one federal employee whose long-term dedication and support of the AbilityOne Program is exemplary, and worthy of the Committee's highest recognition; 7) the David Acker Award for Acquisition Excellence; and 8) a Meritorious Presidential Rank Award in 2009.

On January 19, 2009, he assumed the position of Acting Deputy Under Secretary of Defense for Acquisition and Technology; serving in an advisory function to the Secretary, Deputy Secretary, and Under Secretary of Defense (Acquisition, Technology and Logistics) on matters relating to the acquisition, integration and protection of technology. On December 15, 2009, he was designated to perform the duties of the Assistant Secretary of Defense for Acquisition (ASD(A)).



MR. SHAY ASSAD Director, Defense Pricing, Office of the Under Secretary of Defense (Acquisition, Technology and Logistics)

DLA INDUSTRY CONFERENCE BIOGRAPHIES ► 32



GEN DONALD J. HOFFMAN, USAF *Commander, Air Force Materiel Command, Wright-Patterson Air Force Base, Ohio*

GEN DONALD J. HOFFMAN, USAF

Commander, Air Force Materiel Command, Wright-Patterson Air Force Base, Ohio

General Donald J. Hoffman serves as Commander, Air Force Materiel Command, Wright-Patterson Air Force Base, Ohio. The command's 75,000 people manage \$59 billion annually in research, development, test and evaluation while providing the acquisition management services and logistics support required to develop, procure and sustain Air Force weapon systems.

General Hoffman is a graduate of the U.S. Air Force Academy. He was commissioned in 1974 and has served in various operational and staff assignments in Europe, the Middle East and United States. He has commanded at the flight, squadron, group and wing levels, and has served on the staffs of U.S. Central Command, U.S. European Command, Air Education and Training Command, Air Combat Command and Headquarters U.S. Air Force. General Hoffman is a command pilot with more than 3,400 flying hours in fighter, trainer and transport aircraft.

DLA INDUSTRY CONFERENCE 33 ◀ BIOGRAPHIES

VADM WILLIAM R. BURKE, USN

Deputy Chief of Naval Operations for Fleet Readiness and Logistics (N4)

Vice Admiral Burke, a native of Hornell, NY, graduated from the United States Naval Academy in 1978 with a Bachelor of Science in Systems Engineering. In 1985, he completed an MBA at Marymount University. In 1999, he earned an MS in National Security Strategy at the National War College in Washington, DC. He is a graduate of MIT Seminar 21 Program in International Politics.

His submarine assignments include USS Lafayette (SSBN 616), USS Key West (SSN 722), USS Omaha (SSN 692), USS Cavalla (SSN 684), and command of USS Toledo (SSN 769). He commanded Submarine Squadron 2 from July 2001 to July 2003.

His Washington, DC shore assignments include a tour in chief of naval operations' Attack Submarine Division, Assistant Deputy for House Liaison in the Navy Office of Legislative Affairs, Chief of Training, Doctrine, and Assessment and Assistant Deputy Director for Combating Terrorism (JCS J34), and Head of Warfighting Assessments Branch (N812), followed by a tour as the Executive Assistant to the Vice Chief of Naval Operations.

Promoted to Rear Admiral in September 2005, his flag assignments include Commander, Logistics Group Western Pacific/Commander, Task Force 73/ Commander Navy Region Singapore; Director, Assessment Division (N81/N00X) and the Director, Quadrennial Defense Review (QDR/N00X).

In April 2010, he was promoted to Vice Admiral and reported for duty as Deputy Chief of Naval Operations for Fleet Readiness and Logistics (N4).

Burke wears the Defense Superior Service Medal, Legion of Merit (three awards), Meritorious Service Medals (three awards), the Navy Commendation Medal (four awards), and the Navy Achievement Medal (two awards). While on board Cavalla, he received the Admiral Chick Clarey Award for the 1992 Outstanding Navy Officer Afloat from the Honolulu Council of the Navy League.



VADM WILLIAM R. BURKE, USN Deputy Chief of Naval Operations for Fleet Readiness and Logistics (N4)



MR. PATRICK J. FITZGERALD Director, Defense Contract Audit Agency

MR. PATRICK J. FITZGERALD Director, Defense Contract Audit Agency

Mr. Patrick J. Fitzgerald was appointed as the Director, Defense Contract Audit Agency on November 8, 2009, and is responsible for all matters related to the management of the Agency and its resources.

Mr. Fitzgerald previously served as The Auditor General, U.S. Army. In that capacity, he was responsible for managing the worldwide operation of the U.S. Army Audit Agency (USAAA). Mr. Fitzgerald has 30 years of auditing experience within the USAAA, and has held positions at every level of the organization. Mr. Fitzgerald entered the Senior Executive Service (SES) in 1998 as the Deputy Auditor General, Forces and Financial Management. He served as the principal advisor to The Auditor General on the Agency programs for auditing the Army's major functional areas of forces and manpower management, financial operations, information technology, Corps of Engineers, and civil works. He held the position of Deputy Auditor General, Policy and Operations Management, from 2001 to 2004, providing advice to The Auditor General on audit policy, follow-up and liaison, auditor training and recruiting, and the Agency resources. He served as the Principal Deputy Auditor General from 2004 to 2006, and developed and oversaw the execution of the Agency's strategic audit plan and overall management of audit operations.

Mr. Fitzgerald graduated from the University of Baltimore with a Bachelor's degree in Business Administration/Accounting (Summa Cum Laude). He also earned a Master's degree in Policy and Management from Georgetown University. Mr. Fitzgerald is a Certified Public Accountant, Certified Information Systems Auditor, and Certified Government Financial Manager.

Mr. Fitzgerald received numerous awards and recognitions for performance excellence throughout his career including a Presidential Distinguished Executive Rank Award, Presidential Meritorious Executive Rank Award, and the Army Decoration for Exceptional Civilian Service.

DR. DANIEL GOURE *Vice President, Lexington Institute*

Dr. Goure is a Vice President with the Lexington Institute, a nonprofit public-policy research organization headquartered in Arlington, Virginia. He is involved in a wide range of issues as part of the institute's national security program.

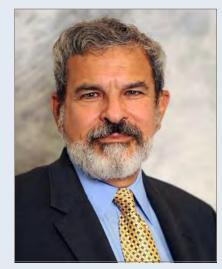
Dr. Goure has held senior positions in both the private sector and the U.S. Government. Most recently, he was a member of the 2001 Department of Defense Transition Team. Dr. Goure spent two years in the U.S. Government as the Director of the Office of Strategic Competitiveness in the Office of the Secretary of Defense. He also served as a senior analyst on national security and defense issues with the Center for Naval Analyses, Science Applications International Corporation, SRS Technologies, R&D Associates and System Planning Corporation.

Prior to joining the Lexington Institute, Dr. Goure was the Deputy Director, International Security Program at the Center for Strategic and International Studies. At CSIS, Dr. Goure was responsible for analyses of: U.S. national security policy, the future of conflict and warfare, the information revolution, counter-proliferation, and defense industrial management. He directed analyses of emerging security issues with a special emphasis on U.S. military capabilities in the next century.

Dr. Goure also has done extensive consulting and teaching. From 1990 to 1991 he led a study for the U.S. Institute of Peace on deterrence after the INF Treaty. Dr. Goure has consulted for the Departments of State, Defense and Energy. He has taught or lectured at the Johns Hopkins University, the Foreign Service Institute, the National War College, the Naval War College, the Air War College, and the Inter-American Defense College. Since 2001, Dr. Goure has been an adjunct professor in graduate programs at the Center for Peace and Security Studies at Georgetown University, and an adjunct professor at National Defense University since 2002 — teaching a Homeland Security course at both.

Dr. Goure is a well-known and respected presence in the national and international media, having been interviewed by all the major networks, CNN, Fox, the BBC, *The New York Times, The Washington Post, The Wall Street Journal, The Christian Science Monitor, the Chicago Tribune and the Los Angeles Times.* He has been published extensively in over two dozen journals and periodicals. He is also an NBC national security military analyst.

Dr. Goure holds Masters and Ph.D. degrees in international relations and Russian Studies from Johns Hopkins University and a B.A. in Government and History from Pomona College.



DR. DANIEL GOURE Vice President, Lexington Institute



MR. KEVIN A. LYNCH *President and CEO, National Industries for the Blind*

MR. KEVIN A. LYNCH

President and CEO, National Industries for the Blind

Under Kevin Lynch's leadership as President and CEO, National Industries for the Blind (NIB) and its network of 90 associated nonprofit agencies nationwide have increased employment opportunities for people who are blind, generating 528 new jobs in FY 2010, and increased AbilityOne Program sales to a record \$660.8 million in FY 2010. Mr. Lynch has overseen expansion of SKILCRAFT[®] product development with more than 3,500 offerings, creation of new services such as Contract Management Support (CMS) contract closeout, growth of the Base Supply Center (BSC) program with 140 stores nationwide, and a long-term, integrated strategic planning effort.

Mr. Lynch has served in leadership roles at NIB since joining the organization in 1994. He was appointed to his current position by the NIB Board of Directors in August 2008.

Previously, as Senior Vice President of Marketing and Operations, Mr. Lynch oversaw the development of products and services for addition to the Federal Procurement List, in addition to contract administration, pricing support, marketing, military commissary and exchange programs, and commercial distribution partner relationships. Under Mr. Lynch's leadership, NIB developed several major channels of distribution, including e-commerce business and BSC retail operations in the United States and its territories.

Mr. Lynch's career at NIB and at some of its associated agencies spans more than 30 years. NIB and its associated agencies serve as the largest employer for people who are blind, employing more than 6,000 people who are blind.

Prior to joining NIB, Mr. Lynch was Executive Director of Georgia Industries for the Blind, where he managed three manufacturing plants that employed 165 people who are blind supporting more than \$10 million in government contracts. Before assuming this role, he was Director of Manufacturing for the Association for the Blind and Visually Impaired of Greater Rochester, where he negotiated and executed multi-million dollar contracts with the General Services Administration, Eastman Kodak, Xerox Corporation, and other commercial customers. He holds a Bachelor of Science in Education from the State University of New York-Oswego and a Masters of Business Administration from Syracuse University.

MRS. TERESA MCKAY *Director, Defense Finance and Accounting Service (DFAS)*

Teresa (Terri) McKay is Director, Defense Finance and Accounting Service (DFAS). In this capacity, she oversees the day-to-day accounting and finance activities of the Department of Defense (DoD). DFAS employs about 13,000 DoD civilian and military personnel at 9 locations throughout the United States, Europe and the Pacific. Each year, the agency disburses over \$578 billion by processing 168.9 million pay transactions to 6.4 million military personnel, federal civilian employees, military retirees and annuitants; 11.4 million commercial invoices, and 8.1 million travel vouchers and settlements. Responsible for 1,129 active DoD appropriations, DFAS is the trust fund manager for \$31.9 billion in foreign military sales and \$487.9 billion in military retirement and health benefit funds. Each year, it maintains more than 255.5 million general ledger accounts containing billions of transactions of DoD.

Mrs. McKay had served as the DFAS Principal Deputy Director from August 2006 until she assumed her new position on September 15, 2008. Prior to August 2006 she served as the Defense Department's Deputy Chief Financial Officer, the principal advisor to the Under Secretary of Defense (Comptroller)/Chief Financial Officer for accounting and finance matters. She was responsible for developing and implementing DoD-wide accounting, finance and general financial management policies. Mrs. McKay oversaw the compliance with financial management policies and promoted strong internal controls and facilitated improvements in financial management throughout the Department. One of her primary duties in this regard was the oversight of the planning and implementation of the department's Financial Improvement and Audit Readiness plan. She directed the preparation and submission of audited financial statements, the publication of the department's Performance and Accountability Report, and numerous other accounting and finance documents. Mrs. McKay served as a member of the United States Chief Financial Officers' Council and represented the Department on various other interagency groups and councils.

Mrs. McKay is a Certified Public Accountant, a Certified Government Financial Manager, a Certified Management Accountant and earned her bachelor's degree from Ferris State University in 1982. She earned her master's degree in business administration from Auburn University at Montgomery in 1992.

Mrs. McKay is a leader committed to improving financial management through improved business processes and incorporating the accounting, finance and internal control requirements for strong DoD end-to-end business processes.



MRS. TERESA MCKAY Director, Defense Finance and Accounting Service (DFAS)



MS. MAE E. DEVINCENTIS Vice Director, Defense Logistics Agency

MS. MAE E. DEVINCENTIS Vice Director, Defense Logistics Agency

Mae E. DeVincentis became the Vice Director for the Defense Logistics Agency (DLA) in August 2010. DLA is the U.S. Department of Defense (DoD)'s combat logistics support agency, providing worldwide logistics support for the materiel and personnel readiness and sustainment of the military departments and the unified combatant commands under conditions of peace and war. It also provides logistics support to other DoD components and certain federal agencies, foreign governments, international organizations, and others as authorized. Ms. DeVincentis is the agency's second in command. She assists the Director in all aspects of leading the global DLA enterprise.

Before becoming Vice Director, Ms. DeVincentis was Director of Logistics Operations (J-3) since January 2010. She led all aspects of DLA's worldwide warfighter support mission, which provides most consumable spare and repair parts and virtually all clothing, food, medical supply and fuel items used by military forces worldwide, involving over \$40 billion in annual sales of logistics materiel and services.

She was previously Director, Information Operations (J-6) and Chief Information Officer (CIO) for DLA since April 2001. Ms. DeVincentis was responsible for all agency information technology (IT) activities across 11 sites involving a staff of over 3,000, including modernization of the agency's principal business systems, sustainment of contemporary business systems, program management for acquiring and implementing major automated information systems (MAIS), information assurance, and overall IT policy guidance and operational performance. She was also responsible for DoD-wide logistics information operations that include cataloging, electronic routing of logistics transactions, a logistics customer interaction center, logistics process guidance and DoD's document services.

Her prior assignment was as the Program Executive Officer (PEO) and Vice Director of Information Operations (IO). As the PEO, Ms. DeVincentis had management and oversight of DLA's MAIS programs and special interest programs. As Vice Director for IO, she also assisted the IO Director in overseeing all Agency IT functions. Before becoming the PEO in early 2000, Ms. DeVincentis served as Executive Director for Information Systems and Technology for the Defense Logistics Support Command (DLSC), a major DLA subordinate command. She provided a comprehensive IT systems strategy to facilitate DLSC's business objectives, including oversight of the Business Systems Modernization (BSM) program that became the core of DLA's transformation to meet the challenges of 21st century logistics support.

Prior to joining DLSC in 1998, Ms. DeVincentis held a variety of leadership positions in contracting, logistics and information technology at the then-Defense Supply Center Philadelphia (DSCP).

Ms. DeVincentis attended Temple University where she received both her Bachelor of Arts and Master's degrees in Business Administration. She is a member of the Senior Executive Service and the Defense Acquisition Corps, and has served on a variety of DoD and public/private sector councils. She has received numerous honors, including the Presidential Rank Award, Civilian Meritorious and Exceptional Service Awards, the DLA Exceptional Civilian Service Award, the DLA Meritorious Civilian Service Award, and the DLA Employee of the Year Award.

MS. NANCY M. HEIMBAUGH *Director, DLA Acquisition*

Ms. Nancy M. Heimbaugh currently serves as Director of Acquisition Management (J-7), Defense Logistics Agency (DLA), Fort Belvoir, Virginia. In this capacity, she is responsible for the development, application, and oversight of DLA acquisition policy, plans, programs, functional systems and operations. She exercises broad managerial and executive responsibility to integrate Agency acquisition functions, services, policies and procedures into a highly reliable network of logistics support for DLA's customers. As the Component Acquisition Executive for DLA, she has overall acquisition management responsibilities for the Agency, including an annual Agency acquisition program exceeding \$38 billion.

Ms. Heimbaugh's past assignments include: Executive Director, Contracting and Acquisition Management, Defense Supply Center Philadelphia; Director, Field Contracting, Contracting Management Directorate, Naval Supply Systems Command; Director, Contract Policy Division, Contracting Management Directorate, Naval Supply Systems Command; Chief, Acquisition Policy, Acquisition Directorate, Defense Logistics Agency. Ms. Heimbaugh then served as Chief, Contracting Operations in the Acquisition Directorate at DLA, where she was responsible for overseeing procurement operations at all DLA field contracting activities in support of the DLA Senior Procurement Executive/Component Acquisition Executive. She also served as the DLA Competition Advocate. She became a member of the Senior Executive Service in June 2007.

Ms. Heimbaugh has a Bachelor of Science in Business Administration, Magna Cum Laude, from Strayer University, a Master's Degree in National Resource Strategy from the National Defense University, Industrial College of the Armed Services, and a certificate of completion from the Defense Acquisition University's Senior Acquisition Course.

In June 2007, she received the Meritorious Civilian Service Award. In 1999, she was selected into the Defense Leadership and Management Program, a program designed to provide a Department of Defense framework for developing future civilian leaders. In 1996, she received Vice President Gore's National Performance Review's Heroes of Reinvention Hammer Award for Electronic Commerce.

Throughout her career, she has worked on various joint acquisition programs and committees within the Department of Defense.



MS. NANCY M. HEIMBAUGH Director, DLA Acquisition



MR. JAMES M. BARNARD Deputy Director, DLA Acquisition

MR. JAMES M. BARNARD Deputy Director, DLA Acquisition

James M. Barnard was appointed to the Senior Executive Service and assumed the position of Deputy Director for Acquisition at the Defense Logistics Agency (DLA) in July 2010. In this position, he serves as the Principal Adviser to the Agency's Director of Acquisition/Senior Procurement Executive (SPE) and manages the establishment and operations of procurement policy and oversight for the 5.2 million items managed by the DLA.

With nearly \$35 billion in annual sales, DLA buys, stores and distributes food, fuel, uniform apparel, pharmaceutical, medical and surgical products and equipment, and weapons system repair parts for the Military services and other customers worldwide.

Prior to joining DLA, Mr. Barnard served for over 26 years in the United States Navy, retiring as a Captain. During his career, he served in a number of key acquisition billets ranging from being a contracting officer facilitating major energy buys at the Defense Energy Support Center (DESC) and major ship acquisition programs at the Naval Sea Systems Command (NAVSEA), to leading the Navy's Field Contracting System at the Naval Supply Systems Command (NAVSUP) and the Contracting Directorate at NAVSEA. His career also saw him serve as the Supply Officer on four separate sea tours, culminating in his assignment as the Supply Officer and Officer-In-Charge of the USS Bridge.

Mr. Barnard holds a Master of Business Administration degree from Syracuse University and a Master of Science degree in Business Administration from the Naval Postgraduate School. He is also a graduate of The Executive Program at the Darden Graduate School of Business Administration at the University of Virginia.

RDML DAVID BAUCOM, USN *Commander, DLA Troop Support*

Defense Logistics Agency Director, Navy Vice Admiral Alan Thompson, announced the selection of Navy Rear Admiral David Baucom as the new Commander of DLA Troop Support, in Philadelphia.

Baucom currently serves as the Deputy Assistant Secretary of the Navy for Acquisition and Logistics Management, a position he entered in September 2009. He provides policy and oversight to all Navy and Marine Corps contracting and acquisition logistics efforts and serves as the Department of Navy's competition advocate and standardization executive.

As the DLA Troop Support Commander, Baucom will take the helm of an organization that annually buys more than \$14.5 billion worth of food, clothing, textiles, medicanes, medical supplies, construction and equipment items for America's warfighters and other customers worldwide.

Prior to assuming his current position, Baucom served as Assistant Deputy Chief of Staff for Fleet Readiness and Training/Fleet Supply Officer at U.S. Fleet Forces Command. He had previously served as Commanding Officer, Fleet and Industrial Supply Center, Norfolk, VA.

A native of Blythewood, SC, Baucom graduated with a Bachelor of Science degree in industrial management from Auburn University, where he received his commission through the Naval ROTC program in 1981. He also fulfilled all requisites for a second Bachelor of Science degree in personnel management and industrial relations from Auburn. He earned a Master of Science degree in acquisition and contract management from the Naval Postgraduate School and a second Master of Science degree in national resource strategy from the Industrial College of the Armed Forces at the National Defense University.

He is a graduate of the executive program at the Darden Graduate School of Business Administration at the University of Virginia and a graduate of the executive program in logistics and technology at the Kenan-Flagler Business School at the University of North Carolina at Chapel Hill. He is a certified Level 3 acquisition professional in the contracting career field, a certified professional contracts manager in the National Contract Management Association and a graduate of the Senior Acquisition Course at the Defense Acquisition University. He is a Lean Six Sigma Executive Green Belt, a qualified naval aviation supply officer and a designated joint specialty officer.



RDML DAVID BAUCOM, USN Commander, DLA Troop Support



RDML VINCENT L. GRIFFITH, USN Commander, DLA Aviation

RDML VINCENT L. GRIFFITH, USN Commander, DLA Aviation

RDML Vincent L. Griffith commands DLA Aviation, a field activity of Defense Logistics Agency, Fort Belvoir, VA. He assumed his position in June 2009.

Based at Defense Supply Center Richmond, VA, DLA Aviation is the primary source of supply for more than 1.3 million repair parts and operating supply items that support 1,300 major weapon systems. More than 444,000 of the items are aviation parts, including spares for engines on fighters, bombers, cargo aircraft and helicopters; airframe and landing gear parts; flight safety equipment; and propeller systems.

Positioned alongside its military customers, DLA Aviation manages supply, storage and distribution sites at Robins Air Force Base, GA, Tinker Air Force Base, OK, Hill Air Force Base, Utah, Marine Corps Air Station Cherry Point, NC, Naval Air Station North Island, CA, and Naval Air Station Jacksonville, FL.

DLA Aviation also manages depot-level reparable procurement operations at Robins, Tinker and Hill Air Force Bases, Navy Inventory Control Point Philadelphia, and at Redstone Army Arsenal, AL.

The aviation supply chain supports warfighters directly with personnel based in Richmond, Philadelphia, and at 17 stateside sites. DLA Aviation also operates an industrial plant equipment repair facility at Navy Inventory Control Point, Mechanicsburg, PA.

RDML Griffith most recently served as force supply officer of Commander, Naval Air Forces, San Diego. Prior to that, he served as commanding officer of Fleet and Industrial Supply Center Jacksonville, FL. RDML Griffith's sea duty assignments included a tour aboard the USS Saratoga (CV 60) as the stock control, financial/ budget officer and automated data processing officer. Aboard USS Stonewall Jackson (SSBN 634) and USS John C. Stennis (CVN 74), he served as the supply officer.

Ashore, RDML Griffith's tours include: Naval Supply Center, Charleston, SC; Naval Supply Systems Command, Washington, DC; Defense Logistics Agency, Alexandria, VA; Naval Inventory Control Point, Philadelphia; OPNAV N81 Staff, Washington, DC; Supply Officer, Naval Air Station Lemoore, CA.; and Deputy Force Supply Officer for Commander, Naval Air Forces, San Diego.

RDML Griffith graduated with a Bachelor's degree in Business Administration from Berry College in 1981. He was commissioned in 1982 through Officer Candidate School as an ensign in the Navy Supply Corps. He received a Master's degree in Business Administration from George Washington University, and completed Emory University's Goizueta Graduate School of Managements Advanced Executive Business Program and the Navy Corporate Business Course at University of Virginia, Darden School of Business.

RDML Griffith's personal awards include the Legion of Merit, Defense Meritorious Service Medal, two Meritorious Service Medals, five Navy Commendation Medals, Navy Achievement Medal, Expert Rifle and Pistol Medal. He has also earned warfare qualifications as a Submarine Supply Corps Officer, Surface Warfare Supply Corps Officer and Aviation Supply Officer. He is also a member of the Navy Acquisition Professional community.

RDML KURT KUNKEL, SC, USN *Commander, DLA Energy*

RDML Kurt Kunkel, a native of Warner Robins, GA, graduated from the U.S. Naval Academy, Annapolis, MD, in 1982, receiving a Bachelor of Science degree (with merit) in Oceanography. He earned a Master of Science degree in Financial Management from the U.S. Naval Postgraduate School, Monterey, CA, in 1992. He is a graduate of the U.S. Naval War College, Newport, RI, the Joint Forces Staff College, Norfolk, VA, and completed Columbia University's Graduate School of Business Senior Executive Program.

Kunkel is the Commander of the Defense Logistics Agency Energy, a field activity of the Defense Logistics Agency, at Fort Belvoir, VA. As Commander, he is responsible for providing the Department of Defense and other government agencies with comprehensive energy solutions and ensuring continuous energy support to America's warfighters worldwide. He previously served as the Chief of Staff, Defense Logistics Agency, Ft. Belvoir, VA. Prior to that assignment, he served as the Chief, Strategy Division, Deputy Director for Operational Logistics, Director of Logistics (J4) on the Joint Staff and Deputy for Supply, Ordnance & Logistics Operations (N41) in the Office of the Chief of Naval Operations.

Sea duty assignments include: supply officer, Fighter Squadron 102 embarked in USS America (CV 66); supply officer, USS McCandless (FF 1084); principal assistant for Services and assistant supply officer, USS George Washington (CVN 73); and supply officer, USS Harry S. Truman (CVN 75).

Ashore assignments include: Integrated Logistics Support, F-14 Assistant Program Manager for Logistics, Naval Air Systems Command, Washington, DC; Industrial Support Branch Section Head and Executive Assistant to the Commanding Officer, Naval Aviation Supply Office, Philadelphia, PA; staff positions at the Fleet and Industrial Supply Center (FISC), Norfolk, VA, including Acting Officer in charge, FISC Norfolk Detachment Washington, DC; Regionalization and Supply Programs/Policy Branch Head, Director Fleet Supply/Ordnance (N41), U.S. Fleet Forces Command, Norfolk, VA; and Assistant Chief of Staff for Logistics and Engineering (N4), Commander, U.S. Naval Forces Central Command/U.S. 5th Fleet, Manama, Bahrain.

His military decorations include the Defense Superior Service Medal, Legion of Merit (2 awards), Meritorious Service Medal (3 awards), Navy and Marine Corps Commendation Medal (4 awards), and Navy and Marine Corps Achievement Medal. He is a qualified Naval Aviation Supply Officer, Surface Warfare Supply Corps Officer and Joint Qualified Officer and is a member of the Department of the Navy Acquisition Corps.



RDML KURT KUNKEL, SC, USN Commander, DLA Energy



BG DARRELL K. WILLIAMS, USA Commander, DLA Land & Maritime

BG DARRELL K. WILLIAMS, USA Commander, DLA Land & Maritime

BG Darrell K. Williams, USA, assumed Command of Defense Logistics Agency Land and Maritime, located in Columbus, Ohio, on Sept. 24, 2010. As DLA Land and Maritime's Commander, General Williams oversees the end-to-end integration of DLA's Land and Maritime Supply Chains delivering repair parts to all Military Services. He directs the efforts of more than 3,000 associates at 54 locations worldwide, to include 10 detached Defense Logistics Agency Depot Level Reparable and Supply Storage and Distribution units supporting supply requirements at Army Depots, Naval Shipyards, and Marine Corps Logistics Centers. These personnel perform the functions of purchasing materiel, monitoring inventory levels, maintaining technical data, and assuring quality conformance of more than 2 million spare and repair parts used by more than 24,000 military units and civilian federal agencies. In 2009, DLA Land and Maritime sales exceeded \$5 billion.

General Williams comes to Land and Maritime from an assignment at Headquarters, United States Pacific Command, Camp H.M. Smith, Hawaii, where he served as Director for Logistics, Engineering and Security Assistance. He has also served as the executive officer for Army logistics and was deployed to Iraq from 2007 to 2009.

A native of West Palm Beach, FL, he earned a Bachelor of Arts in Psychology degree from Hampton Institute, Hampton, VA, in 1983, and was commissioned a Second Lieutenant in Army Quartermaster Corps. He is also a graduate of the Command and General Staff College, School of Advanced Military Studies and a distinguished graduate of the National War College, where he earned Master's Degrees in both military arts and sciences and national security strategy. He also holds a Master of Science in business management from Penn State.

Upon completion of the Quartermaster Officer Basic Course in October 1983, he was assigned to the 2d Supply and Transportation Battalion, 2d Infantry Division, Korea. He served first as a Main Supply Platoon Leader and later as Officer in Charge of the battalion's Forward Supply Detachment supporting United States forces along the Demilitarized Zone. As his career progressed, General Williams also served in Germany, Kosovo and Kuwait.

His awards and decorations include the Legion of Merit (1 OLC), Bronze Star Medal (1 OLC), Defense Meritorious Service Medal, Meritorious Service Medal (2 OLC), Army Commendation Medal (5 OLC), Army Achievement Medal (1 OLC), Combat Action Badge, Parachutist and Parachute Rigger badges.

RDML THOMAS C. TRAAEN, SC, USN *Commander, DLA Distribution*

RDML Thomas C. Traaen assumed command of DLA Distribution on June 25, 2010.

Traaen is a native of Gig Harbor, WA. He earned his commission through the Navy ROTC program graduating from the University of Washington in 1982. He holds a Masters Degree in Business Administration from the University of Georgia and obtained an Executive Master of Business Administration from Duke.

His sea duty assignments include duty as supply officer, USS Lewis & Clark (SSBN 644) Blue crew home-ported in Charleston, SC; stock control officer, USS Simon Lake (AS 33) forward deployed to Holy Loch, Scotland and supply officer USS Tarawa (LHA 1) where he led logistics efforts during Operation Determined Response and the recovery efforts of the USS Cole (DDG 67). He is qualified as both a Submarine Warfare and Aviation Supply Corps Officer.

Shore assignments include duty as the trident outfitting officer, priority requirements officer and database management officer, Polaris Material Office, U.S. Atlantic Fleet, Charleston, SC; Flag aide and P-3 weapon systems manager, Naval Aviation Supply Office, Philadelphia, PA; Business and financial manager for the Tomahawk Cruise Missile Program, Command and Control Project Office PMA-281, Commander, Naval Air Systems Command, Arlington, VA; Head Shore Detailer and Director Detailing Division, Office of Supply Corps Personnel, Arlington, VA; Executive Officer, Fleet and Industrial Supply Center, Yokosuka, Japan; Director Fleet Supply, Commander U.S. Pacific Fleet, Pearl Harbor, Hawaii; and Deputy Commander for Fleet Logistics Operations, Naval Supply Systems Command, Mechanicsburg, PA.

His flag officer assignments include assignment as Chief of Staff, Logistics, Fleet Supply and Ordnance, Commander United States Pacific Fleet Pearl Harbor, Hawaii and Vice Director for Logistics The Joint Staff where he served as the Joint Staff liaison officer to USAID during Operation Unified Response.

His decorations include the Defense Superior Service Medal, Legion of Merit (three awards), Meritorious Service Medal (five awards), Navy and Marine Corps Commendation Medal (four awards), Navy and Marine Corps Achievement Medal (two awards), and various unit awards. He was the recipient of the 2005 Vice Admiral Stanley R. Arthur Award for Military Logistician of the Year.



RDML THOMAS C. TRAAEN, SC, USN Commander, DLA Distribution



MS. TWILA C. GONZALES Director, DLA Disposition Services

MS. TWILA C. GONZALES *Director, DLA Disposition Services*

Twila C. Gonzales became Director of DLA Disposition Services in March 2008. As Director, she leads approximately 1,800 military and civilian personnel of the Defense Logistics Agency global community who serve in 41 states and 16 foreign countries and operate in Afghanistan, Iraq and Kuwait in direct support of combat forces. She has responsibility for disposition of material no longer needed for national defense, compliance with associated legislative and regulatory requirements, and provides stewardship while protecting the public from dangerous defense items through property reuse, hazardous property disposal, demilitarization, precious metals recovery, and recycling program support. Previously, Gonzales served as Deputy Commander of DLA Distribution, from March 2007 through March 2008.

Inducted into the Senior Executive Service in 2006, Gonzales served as DLA Distribution's Director of Distribution re-engineering, overseeing the transitions required across the activity's distribution network as a result of the 2005 Base Realignment and Closure (BRAC) Act.

Gonzales led the activity's Commercial Activities Program Office from 1998 until 2005, where she managed the A-76 process throughout the distribution centers. Gonzales also served on the team that established the Defense Distribution Center in 1997 through the consolidation of Defense Distribution Regions East and West. At the time, Gonzales was a division chief within the Office of the Comptroller at Defense Distribution Region West.

With nearly 30 years experience in the federal government, Gonzales began her career as a summer intern and has worked in numerous positions in the planning and resource management fields. Gonzales holds a master's degree in human resource and organization management and a bachelor's degree in social science and education.

Her awards include the Department of Defense Distinguished Civilian Service Award, DLA Meritorious Civilian Service Award and DLA Superior Civilian Service Award.

MR. BRAD BUNN Director, DLA Human Resources

Brad Bunn, a member of the Senior Executive Service since November 2003, assumed the position of Human Resources Director, Defense Logistics Agency in October 2009. DLA Human Resources is dedicated to enabling the Agency's workforce to capitalize on their skills, experience and potential by leverage its diverse backgrounds and abilities to effectively support warfighter and the Department of Defense. As Director of HR, Bunn leads a team of professionals providing the full range of personnel services and support to approximately 26,000 civilian and military employees within DLA. In addition, DLA HR provides personnel-servicing support to more than 19,000 civilian employees in 10 Defense agencies worldwide.

Prior to his appointment to DLA, Bunn was the program executive officer for the National Personnel Security System and was responsible for leading the policy and program office in the design, development and implementation of NSPS throughout the department.

Previously, Bunn was assigned to concurrent roles as NSPS deputy PEO and as Director of the Defense Civilian Personnel Management Service from June 2005 to May 2008. As Director of CPMS, he supported the Under Secretary of Defense for Personnel and Readiness and the Deputy Under Secretary of Defense for Civilian Personnel Policy in planning. In this capacity, he formulated and managed DoD civilian personnel programs, including policy support, enterprise human resources information systems, and Department-wide civilian personnel administration services for the military services and Defense agencies. Bunn has more than 18 years of experience as a human resources professional in DoD.

Bunn has received the Distinguished Public Service Award from the Department of the Navy, the CPMS Exceptional Civilian Service Award and the Department of Navy Meritorious Civilian Service Award.

He holds a bachelors degree in political science from the College of William and Mary in Williamsburg, Virginia.



MR. BRAD BUNN Director, DLA Human Resources



BG LYNN A. COLLYAR, USA Director, Logistics Operations, Defense Logistics Agency (J-3)

BG LYNN A. COLLYAR, USA Director, Logistics Operations, Defense Logistics Agency (J-3)

Army BG Lynn A. Collyar is Director of Logistics Operations at the Defense Logistics Agency. Prior to assuming his current position, BG Collyar served as the 35th Chief of Ordnance for the U.S. Army. He was promoted to his present rank on July 10, 2007. A native of Huntsville, AL, he was commissioned a second lieutenant in the Ordnance Corps upon graduation from the U.S. Military Academy, West Point, NY, in 1979.

BG Collyar is a graduate of the Ordnance Officer Basic and Advanced Courses, the Command and General Staff College, and the Industrial College of the Armed Forces. He also holds a Master's degree in National Resource Strategy from the National Defense University in Washington. He was initially assigned to the 619th Ordnance Company, 72nd Ordnance Battalion, and 59th Ordnance Brigade at Kriegsfeld, Germany. His positions included platoon leader, shop and tech supply officer, operations officer and executive officer. In 1983, BG Collyar was assigned as intelligence and operations officer with the 68th Transportation Battalion, 4th Infantry Division (Mechanized), followed by command of the 50th Ordnance Company (Self Propelled Ammo), Fort Carson, CO.

In October 1986, BG Collyar returned to Europe to serve as division ammunition officer, the Division Support Command Support Operations Officer and Assistant Division Materiel Management Officer with the 8th Infantry Division (Mechanized) in Bad Kreuznach, Germany. After completing the Command and General Staff College at Fort Leavenworth, KS, he was assigned to the Office of Resource Management for the Deputy Chief of Staff for Logistics, the Pentagon.

In June 1991, BG Collyar joined the 25th Infantry Division (Light), Schofield Barracks, Hawaii, where he served as executive officer of the 725th Maintenance Support Battalion, followed by a stint as a Division Plans and Operations Officer and Deputy Chief of Staff for Logistics. During the Division's deployment to Operation Restore Democracy in Haiti, he served as the Deputy Logistics Officer, Joint Task Force 180.

BG Collyar then moved to Fort Bragg, NC, in July 1996, where he served as Executive Officer/Deputy Commander of the 82nd Airborne Division Support Command. He then took command of the 189th Corps Support Battalion, 1st Corps Support Command, and XVIII Airborne Corps at Fort Bragg. While in command, the battalion deployed to Central America, where he served as Joint Logistics Task Force Commander, Nicaragua, for Operation Strong Support.

In July 1999, he returned to the Resource Management Office of the Army Deputy Chief of Staff for Logistics at the Pentagon. After a year at the Industrial College of the Armed Forces at the National Defense University, he returned to the Pentagon in June 2001 as Chief, Initiatives Group, Army G8. Returning to Germany, BG Collyar commanded the 29th Support Group, 21st Theater Support Command. While in command, elements of the unit deployed to various locations throughout the European and Central Command areas of operation in support of Operation Iraqi Freedom.

In June 2004, BG Collyar was Chief, Focused Logistics Division, Force Development, Headquarters Department of the Army G8, followed by his previous command at the Defense Distribution Center. His personal awards include the Distinguished Service Medal, Legion of Merit with two oak leaf clusters, the Defense Meritorious Service Medal, the Army Meritorious Service Medal with silver oak leaf cluster, and the Army Parachutist Badge.

MR. EDWARD J. CASE Acting Director, DLA Information Operations

Mr. Edward J. Case (Ted) was second generation Navy Supply Corps being born at Naval Hospital, Newport, Rhode Island, but grew up in Mechanicsburg, Pennsylvania, where he graduated from Trinity High School. He received two Bachelor's degrees in Political Science and Economics from King's College, Wilkes-Barre, Pennsylvania. Mr. Case received his Masters of Science degree in Computer Systems Management in 1986 from the Naval Postgraduate School, Monterey, California, also receiving the RADM Grace Murray Hopper Award for Excellence in Academics and Leadership in Computer Technology. Mr. Case retired from the Navy on October 1, 2001.

Mr. Case has been assigned to the Defense Logistics Agency (DLA) since June 29, 1992. Since his arrival, he has served as the Deputy Division Chief, Systems Integration Division; Division Chief, Information Resources Management Division; Deputy Staff Director, Information Services Office; the Program Team Leader for Major Information Technology (IT) Programs; Program Manager of the DoD Standard Procurement System and the Director of the Defense Procurement CIM Systems Center; DLA Deputy Chief Information Officer; Co-Director of the DoD Paperless Contracting Integrated Product Team; Deputy Director, DLA eBusiness; and Associate Director of Operations, Information Operations. Mr. Case was inducted into the Senior Executive Service in 2002 and became the DLA Deputy Director and Chief Technical Officer, Information Operations. He was the recipient of the 2008 Presidential Rank award. Currently, Mr. Case serves as the DLA Acting Director and Chief Information Officer, Information Operations.

Mr. Case has acquired extensive ADP management experience through a wide variety of shore-based IT assignments. His expertise includes ADP acquisition management, ADP systems integration, networking design and implementation, Central Design Activity management, global ADP operations management, MAISRC level project management, ADP system life cycle management, Information Assurance management, and both corporate and project level IT financial management.



MR. EDWARD J. CASE Acting Director, DLA Information Operations



MR. TONY POLEO Chief Financial Officer, Defense Logistics Agency

MR. TONY POLEO Chief Financial Officer, Defense Logistics Agency

Tony Poleo was selected to be the Chief Financial Officer, Defense Logistics Agency, Jan. 4, 2007.

DLA, with headquarters at Fort Belvoir, VA, is responsible for providing the Army, Navy, Air Force, Marine Corps and other federal agencies with a variety of logistics, acquisition and technical services in peace and war. These services include logistics information, materiel management, procurement, warehousing and distribution of spare parts, food, clothing, medical supplies and fuel, reutilization of surplus military materiel, and document automation and production. This worldwide mission is performed by approximately 27,000 civilian and military personnel with an annual budget of approximately \$42 billion.

Mr. Poleo began his DLA career as an undergraduate cooperative education student in 1981 and returned full-time to the DLA Directorate of Financial Operations upon graduation in 1984. From 1984 to 2001, he held various and progressively more responsible positions in the DLA Financial Operations Directorate. Also during this period, he interned as the Defense Legislative Aide to Sen. J. Bennett Johnston. In 2001, Mr. Poleo was selected as a member of the Senior Executive Service.

Mr. Poleo received his B.S. in Business (Finance) degree from Virginia Tech in 1984. In 1989, he earned a Master's Degree in Public Financial Management from American University. He holds Defense Financial Management and Government Financial Management certifications. Mr. Poleo has also completed the Program for Senior Executive Fellows at Harvard University, The Leadership for a Democratic Society program at the Federal Executive Institute, and the Navy Executive Business Course at the University of North Carolina.

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The company generated net revenues of U.S. \$21.6 billion for the fiscal year ended August 31, 2010. Its home page is www.accenture.com.

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Lockheed Martin is the leading industry partner for the Defense Logistics Agency across a broad spectrum of supply chains. We are the DLA's largest commercial customer and have enjoyed superior agency support for our Kelly Aviation operation. We proactively partner with the DLA on leading sustainment programs such as the F-22, F-16 and C-5 aircraft. Finally, Lockheed Martin is honored to have been competitively selected by the DLA as their preferred industry partner on critical end-to-end supply chain programs such as the U.S. Air Force's Industrial Prime Vendor, Aviation Tires and Fleet Automotive Support Initiative. We look forward to expanding these partnerships in areas strategic to the DLA, such as the Tire Successor Initiative, Maintenance Repair and Operations and industrial supply. Lockheed Martin is committed to providing customers with logistics and sustainment solutions that provide assured mission outcomes at an affordable cost. This commitment spans the life cycles of all products and services. We embrace an active partnering approach on all our solutions that combines the best of government with the best of industry to provide affordable, effective solutions for warfighters and taxpayers. Headquartered in Bethesda, MD, Lockheed Martin is a global security company that employs about 126,000 people worldwide and is principally engaged in the research, design, development, manufacture, integration and sustainment of advanced technology systems, products and services. Visit and learn more at www.lockheedmartin.com.



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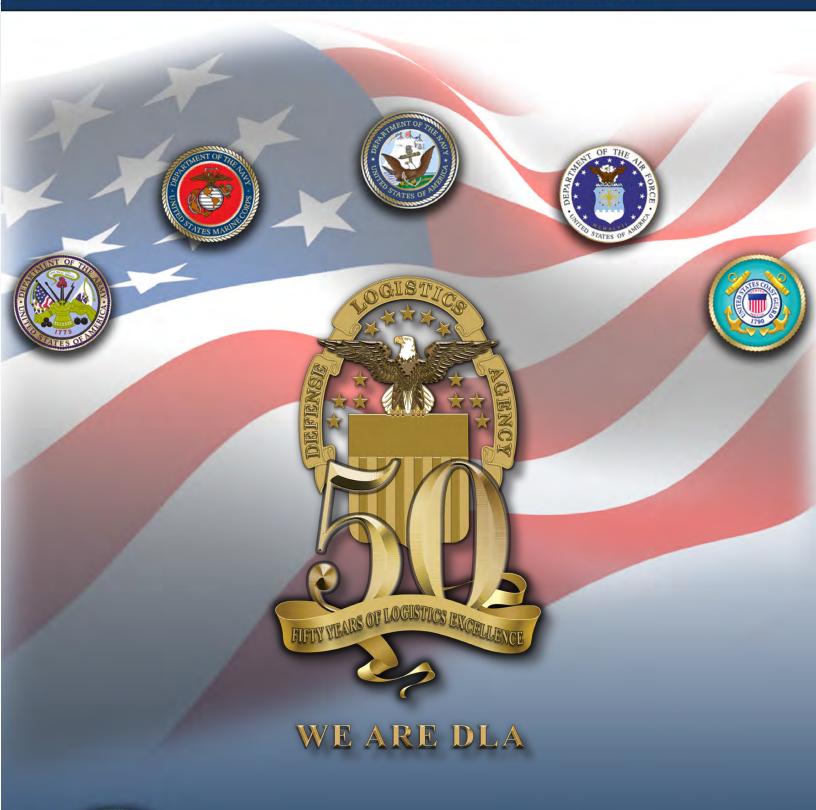


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DLA Land and Maritime

Submitting ALTERNATE OFFERS

John Blaine, Analyst Alternate Offer Monitor Competition Advocate Office DLA Land and Maritime

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT

Agenda

- What is an "Alternate Offer"
- When can an Alternate Offer be made
- "AO/SAR" Regulations / Guidance
- AO/SAR Tech Data Packages
- "Automated" Solicitations
- Where can I get more information
- Open Discussion

What is an "Alternate Offer"?

An alternate offer is a Contractor's technical data package with approved drawings, price proposal, etc that is submitted on NSNs that are CAGE code and Part Number buys. It is a package submitted for purposes of evaluation to secure your company as an "approved source".

When can an Alternate Offer be made?

<u>Alternate Offer / Source Approval Request</u> (AO/SAR) can be made during a normal DIBBS bidding session, but you must bid as an Alternate Bid with Exception.

Depending upon the type of procurement, you may be able to quote for the immediate procurement, except in the case of an "automated" solicitation.

Automated solicitations have either the letter "T" or "U" in the 9th position of the Solicitation Number, such as: *"SPM7L0-10-<u>T</u>-xxxx "& "SPM7M0-10-<u>U</u>-xxxx"*

And *anytime* for UNSOLICITED Proposals.

AO / SAR Regulations & Guidance:

FAR 15.6 "Unsolicited Proposals"

- DLAD 52.217.9002 "Conditions for Evaluations and Acceptance of Offers for Part Number Items"
- DAG 17.75 "Acquisition of Replenishment Parts"
- DAG subpart 17.7501 -1 "Exact Product"
- DAG subpart 17.7501 2 "Alternate Offers Policy"
- DAG subpart 17.7501 3 "Alternate Offers Pre-Award Evaluation"
- DAG subpart 17.7501 4 "Alternate Offers Post Award Review"
- DAG subpart 17.7501 991"Tracking System for Alternate Offers"

AO/SAR Technical Data Packages, as prescribed in the

DLAD 52.217.9002

- Offerors must furnish legible & complete copies of all drawings with appropriate signatures, technical specifications & other data necessary to clearly describe characteristics and features of the product being offered.
- Data submitted must cover design, material, performance, function, interchangeability, inspection &/or testing criteria and other characteristics of the offered product.
- The offeror must furnish <u>signed drawings</u> & other data covering the design, materials, etc. of the Exact Product cited in the Acquisition Identification Description (AID), when the data is not locally available to the procurement activity. This enables the evaluator to determine if the Offerors' product is equal to the product cited in the AID.

"Automated" Solicitations

Automated solicitations have either the letter "T" or "U" in the <u>9th</u> <u>position</u> of the solicitation number, such as:

"SPM7L0-10-<u>T</u>-xxxx" & "SPM7M0-10-<u>U</u>-xxxx".

- If bidding on an automated solicitation, you must provide the "exact product". This means the approved source manufacturer's CAGE code and Exact part number, manufactured by or under contractual relationship with the approved source manufacturer, with evidence in order to qualify as a "Bid without Exception". Any other product will be a "Bid with Exception" and be a AO/SAR.
- Note AO/SARs will <u>NOT</u> be considered for the instant procurement under an automated solicitation. They will only be considered for <u>FUTURE</u> procurement requirements.

Processing AO/SARs – Fact # 1:

When bidding an alternate product submit your technical data, approved drawings & price proposals off-line to: DLA Land & Maritime Directorate of Business Process Support Alternate Offer Monitor (BPP) P.O. Box 3990 Columbus, OH 43218-3990 (NOTE: for UPS or FEDEX - ZIP is 43213)

Or electronically submit to: <u>DSCC AO-SAR@dla.mil</u>

(Do Not send product samples with your Tech Data Package.)

Processing AO/SARs – Fact # 2:

- The Cost Savings Threshold is the <u>total dollars</u> saved by the Government, comparing the net differential of the proposed product unit price less the historical price DLA paid for the item, times the historical annual demand quantity of the item.
- Cost Savings Thresholds for AO/SAR processing:

\$200 if local DLA Land & Maritime only (Non-Critical NSNs)

\$1,500 minimum per Engineering Support Activity (ESA)

<u>\$1,700-6,200</u> minimum amount of cost savings, if the package must be forwarded to an ESA (s) for further evaluation.

Processing AO/SARs – Fact # 3:

You must provide your CAGE code, the NSN & your Proposed Unit Price with any Quantity Price Breaks, your Technical Data Package - as well as the OEM (approved source) Technical Data Package*.

* Option - if you can not get the OEM's technical data & drawings – you can arrange with DLA Land & Maritime Value Engineering to supply Reverse Engineering Test results, photographs and performance data. (Do not waste money buying OEM products on EBAY for 'reverse engineering', without discussions with our engineers first.)

- Where can I get more information?
- DIBBS Info <u>https://www.dibbs.bsm.dla.mil</u>
- Bid Set Info <u>https://pcf1.bsm.dla.mil/cfolders</u>
- AO/SARs <u>dscc ao-sar@dla.mil</u> (submitting)

AO/SARs – john.blaine@dla.mil

- Technical Info Product Specialist via the Contracting Officer or the Alternate Offer Monitor
- DLA L&M Small Business Office 1-800-262-3272

Ohio PTAC Network – 1-800-848-1300





Accessing Technical Data

cFolders

Ken Adkins Logistics Support Branch JUNE 2011







- WHAT IS cFOLDERS?
- ACCESS TO SOLICITATION
 TECHNICAL DATA
- PASSWORD PROCESS
- POINTS OF CONTACT





Background

3rd Application Within PDMI
Most DLA Solicitations

Vendor Access To Technical Data > View It or Download It





• ACCESS VIA DIBBS OR DIRECT

Via Solicitation Tech Doc Icon in DIBBS: <u>https://dibbs.bsm.dla.mil</u>

Direct Log In to cFolders: <u>https://pcf1.bsm.dla.mil/cfolders/</u>

Link to cFolders from DIBBS Home Page



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Help

Frequently Asked Questions ~ FAQ DIBBS On-Line Quoting Help Batch Quoting Help

Contact Us

S olicitations

- Requests for Quotation (RFQ) Batch Quoting 🖴 Submitted Quote Searching
- Requests for Proposal (RFP) / Invitation For Bid (IFB)
- Other DLA Opportunities

References

- Global Search
- Federal Stock Classes (FSC) managed by DLA
- Master Solicitation Documents 2010
- Regulation Extracts used for DIBBS guoting
- Virtual Library
- Automated Best Value System (ABVS) 2010
- Supplier Requirements Visibility Application (SRVA)

Notices

New CRITERIA FOR SELECTING DLA LAND AND MARITIME 2010 RECOGNITION FOR EXCELLENCE AWARDS	03/09/2011 02:24:22 PM
New Addendum 1 to Strategic Instrumentation - Request For Information (RFI)	03/08/2011 10:14:02 AM
FREE SDVOSB DLA Internet Bid Board System (DIBBS) Working Group webinar	02/23/2011 01:50:12 PM
Strategic Instrumentation - Request For Information (RFI)	02/22/2011 10:04:20 AM
DLA Aviation Strategic Instrumentation Industry Day - Richmond, VA - 9 March 2011	02/14/2011 12:05:51 PM
2011 DLA Enterprise Supplier Conference and Exhibition	02/08/2011 02:05:29 PM
LA Aviation Supplier Letter	02/07/2011 12:54:24 PM
Material Cost Reduction - DLA Land and Maritime	01/05/2011 04:10:54 PM
IMPORTANT INFORMATION REGARDING RFID (RADIO FREQUENCY IDENTIFICATION) COMPLIANCE	10/21/2010 10:52:30 AM
Medical Supplies for Overseas Shipment	05/06/2010 11:41:52 AM
Secontract Data Requirements List (CDRL) Website	10/01/2009 11:29:37 AM

Vendor Registration

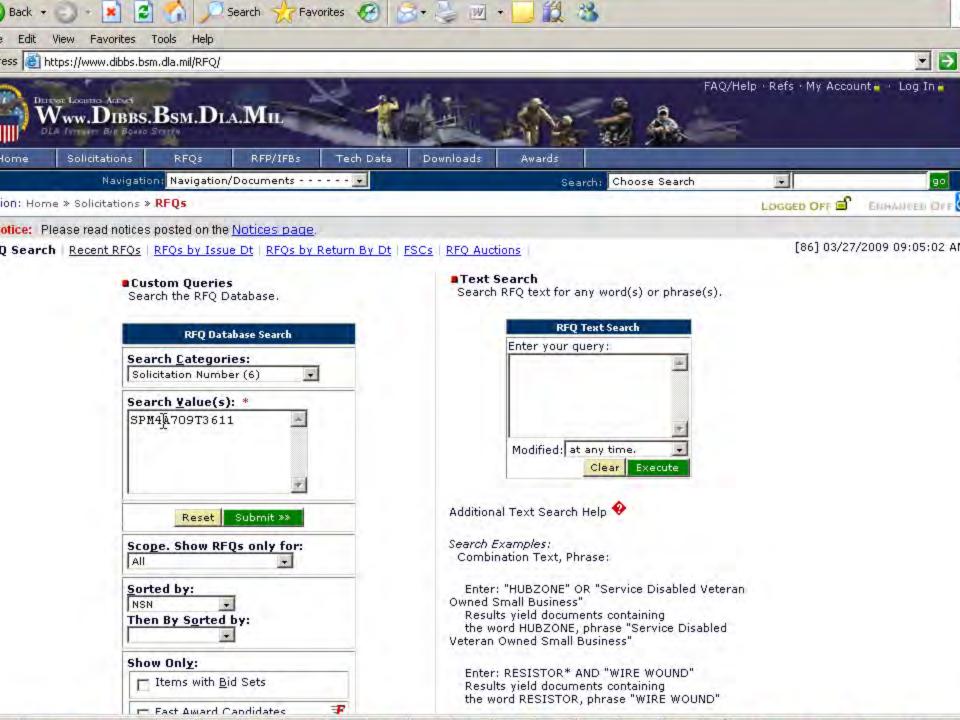
- Vendor Registration
- Registration Guidelines

Awards

- Awards
- Other DLA Awards 2000
- Subsistence Blanket Purchase Agreements (BPAs)

DI Technical Data TO DLA Collaboration Folders (cFolders) DLA Packaging 2000 DoD Specifications and Standards 2000

Military Engineering Data Asset Locator System 2010



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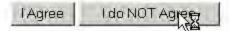


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Any communications occurring on or data stored on this IS, or any device attached to this IS, may be disclosed or used for any USGauthorized purpose.

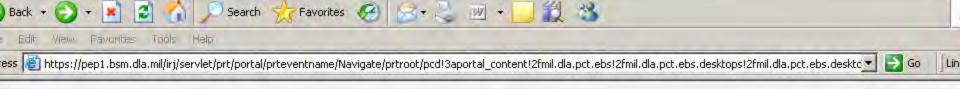
Security protections may be utilized on this IS to protect certain interests that are important to the USG. For example, passwords, access cards, encryption or biometric access controls provide security for the benefit of the USG. These protections are not provided for your benefit or privacy and may be modified or eliminated at the USG's discretion.



If you need assistance please contact the helpdesk at 1 (866) 335-4357.

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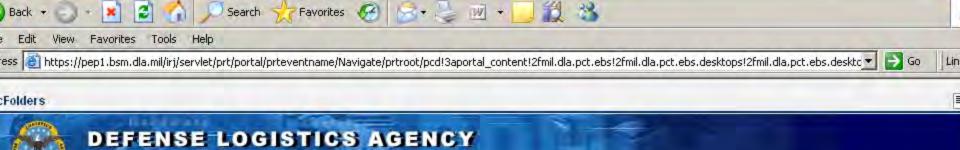
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Government Specifications

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These Government Specs will be found on the ASSIST Homepage

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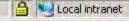
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Home

Functions

Welcome, Ken Adkins

- Collaborative Scenarios
- Search by Purchase Requisition
- Search by Material Group
- Search by Material Number
- Search by Drawing
- Search by ASSIST Document ID

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- License Agreements
- ASSIST Documents

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8 Royal Ordinance M119A, M102, M198 Howitzer	10/07/2006
3 Boeing/McDonnell Douglas M242, 12524 Document Series	10/07/2006
9 Hughes/McDonnell Douglas Helicopter Co. M242 1253 Document Series	10/07/2006
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6 Fabrique Nationale Herstal M240, M240C	10/07/2006
7 Non-Specific	10/07/2006
9 Lockheed Martin PAC-3	12/04/2008
2 Boeing/McDonnell Douglas C-17, A-4, ACESII Ejection Seat	10/07/2006
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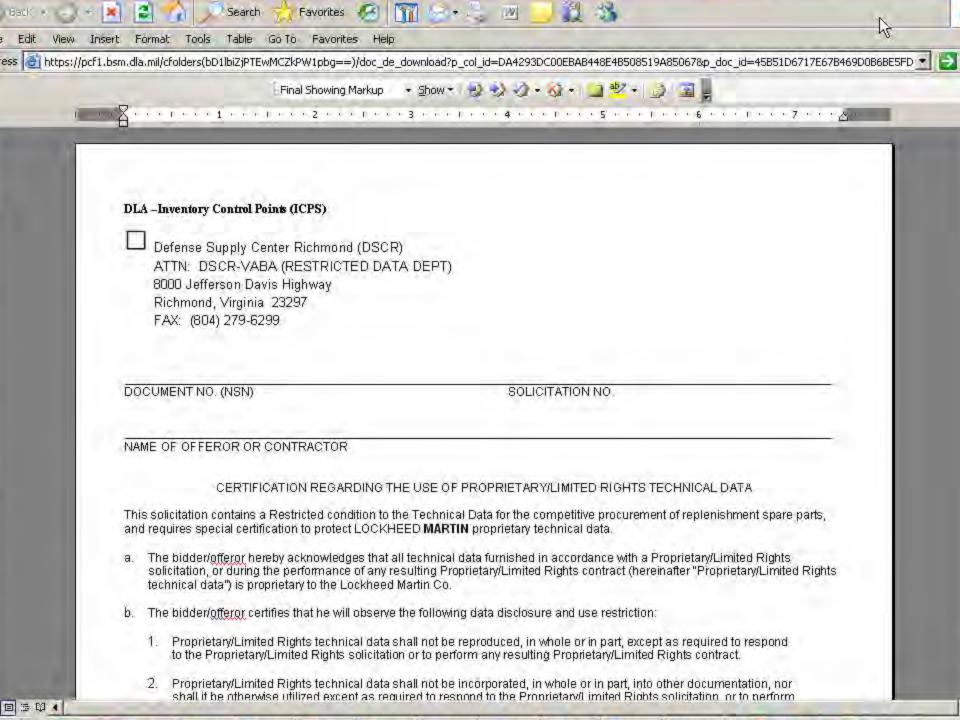
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License Agreements

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The DLA Internet Bid Board System (DIBBS) is a web-based application that provides the capability to search for, view, and submit secure quotes on Requests For Quotations (RFQs) for Defense Logistics Agency (DLA) items of supply. DIBBS also allow Invitations For Bid (IFBs), Awards and other provides and other provides the capability to search for, view, and submit secure quotes on Requests For Quotations (RFQs) for Defense Logistics Agency (DLA) items of supply. DIBBS also allow FOR VIEWER SOFTWARE LIST is https://www.Dibbs.Bsm.Dla.Mil/.

For questions on registration, please go to Registration Guidelines.

If you are new to DIBBS or have questions, you may wish to review our "Frequently Asked Questions" which highlights questions with the DIBBS system such as registering, log in, searching and quoting.

Frequently Asked Questions on:

Alternate OffersAuto IDPOsAwardsBid TypeDIBBS SessionsDIBBS TrainingDrawings and BidsetsError MessagesGetting Started and RegistrationHelpMiscellaneousPasswordsQuotingSolicitations and SearchingSuper User and My Account

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Document Viewers

There are many files in various file formats available for download from this web site that requires the use of separate 'viewer' programs. Below are links to download several viewer programs or plug-ins.

lcon	File Type	File Extension	Download Web Site
a	Adobe® Acrobat	PDF	http://www.adobe.com/products/acrobat/readstep.html
Ø	Microsoft® Word	DOC	http://office.microsoft.com/Assistance/9798/viewerscvt.aspx
8	Microsoft® Excel	XLS	http://office.microsoft.com/Assistance/9798/viewerscvt.aspx
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	AutoCAD Computer Aided Design	DWG, DWF, DXF™	http://usa.autodesk.com/ 🕬



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cFolders Helpdesk Passwords and Resets: 1-(866)-335-4357





- cFolders System Issues
 CFolders Helpdesk: 1-(804) 279-3477
- cFolders Admin Teams:
 >dscc.cddwgs@dla.mil
 >DscrPdmdDistribution@dscr.dla.mil
 >dscpdrawings@dla.mil



DOING BUSINESS WITH THE DEFENSE LOGISTICS AGENCY DIBBS (DLA Internet Bid Broad System)

Office of Small Business Programs (800) 262-3272 (614) 692-3541



DLA LAND AND MARITIME

LAND SUPPLY CHAIN

- Gun Parts & Launchers
- Diesel Engines & Components
- Night Vision Equipment
- Power Transmissions Components
- Vehicle Cab, Body & Frame Components
- Water Purification Equipment
- Camouflage & Deception Equipment
- Brake, Axle, Wheel & Track Components

MARITIME SUPPLY CHAIN

- Steam Engines, Turbines & Components
- Valves, Pumps, Pipe, Tubing, Hose & Fittings
- Separators & Filters
- Engine Fuel Systems
- Compressors
- Propulsion Components
- Marine hardware & Hull Items
- Electronic Components & Fiber Optics



DLA AVIATION

Aviation Supply Chain

AVIATION

- Engine Components
- Air Frames
- Landing Gear
- Flight Safety Equip
- Propeller Systems

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Other Supply Chains

LAND DETACHMENT

MARITIME DETACHMENT



DLA TROOP SUPPORT

CLOTHING & TEXTILES

- Outerwear
- Hats, Accessories
- Individual Equipment
- Sleeping Bags to Body Armor

SUBSISTENCE

- Meals Ready to Eat
- Field Mess
- Equipment
- Dining Hall Items
- Fruits & Vegetables

MEDICAL

- X-Ray Machines
- MRI Equipment
- Surgical Supplies
- Dental Supplies
- Optical Products

LAND DETACHMENT of DSCC

MARITIME DETACHMENT of DSCC AEROSPACE DETACHMENT of DSCR



DLA DIBBS

- View and submit quotes
- View RFPs Includes Long Term Contracts
- Access award information
- View provisions, clauses & packaging specs
- View Technical Data
- Acquisition Forecast found in SRVA (Supplier Requirement Visibility Application)
- Access the Automated Best Value System (ABVS) (Performance Scores used in award decisions)

Defense Logistics Agency



EProcurement first rollout sometime in 2011

How DLA Will Buy In The Future EProcurement

- E-Procurement will integrate procurement functional capabilities and result in an enterprise-wide contracting system
- Supports the assumption of the Depot Level Reparable contracting function
- Incremental deployment tentatively planned for FY09 through FY11
- No impacts are anticipated to DLA's suppliers
- Minor enhancements to DIBBs to include a Post Award Request (PAR) processing that will allow vendors to submit PARS (modification requests, etc) via DIBBS which will be routed to E-Procurement

Before You Can Sell To DLA

1. Get a D-U-N-S number - Dun & Bradstreet (1-800-333-0505)

- Takes about 10 minutes free of charge
- Or register for your DUNS number at:

https://www.dnb.com/product/eupdate/requestOptions.html

2. Register in the Central Contractor Registration (CCR) and Online Representations & Certifications Applications (ORCA): http://www.ccr.gov & http://www.orcabpn.gov

If Small, register on CCR's Dynamic Small Business Database site - a search engine for buyers, a marketing tool for small firms and a "link" to procurement opportunities: http://dsbs.sba.gov/dsbs/dsp_dsbs.cfm

3. Be able to receive electronic funds transfers, have email and fax capability.



- 1. Approved CAGE Code & Part Number
 - Manufacturer(s) already approved
 - Approved source(s) for dealers and distributors
- 2. Qualified Products/Manufacturers Lists (QPLs/QMLs)
- 3. Source controlled via approved sources
- 4. Fully Competitive
 - Bidsets and Drawings Available

Common Solicitation Types

- Request for Quotations Under \$150,000
 - Most common type at DLA Land and Maritime
 - Generally quoted directly on our web site
 Solicitations with a "T", "U", "X", "Q" in the ninth position
- Request For Proposals (RFPs) over \$150,000
 Solicitation must be filled in by hand and returned to DLA Land and Maritime by a specific time and date
 - Proposals may be negotiated
 - •Solicitations with "R" in the ninth position



85% of our procurements are AUTOMATED via DIBBS

- These procurements are system generated, web based, evaluated and awarded by the computer. They are virtually untouched by human hands.
- <u>Automated</u> procurements have a <u>T or U in the 9th position</u> of the solicitation number.
 (For every lo SD00005T0000)

(For example SP090005<u>T</u>0000)

The DLA Internet Bid Board System (DIBBS) is a web-based application that provides the capability to search for, view, and submit secure quotes on Requests For Quotations (RFQs) for Defense Logistics Agency (DLA) items of supply. DIBBS also allows users to search and view Request For Proposals (RFPs), Invitations For Bid (IFBs), Awards and other procurement information related to DLA.





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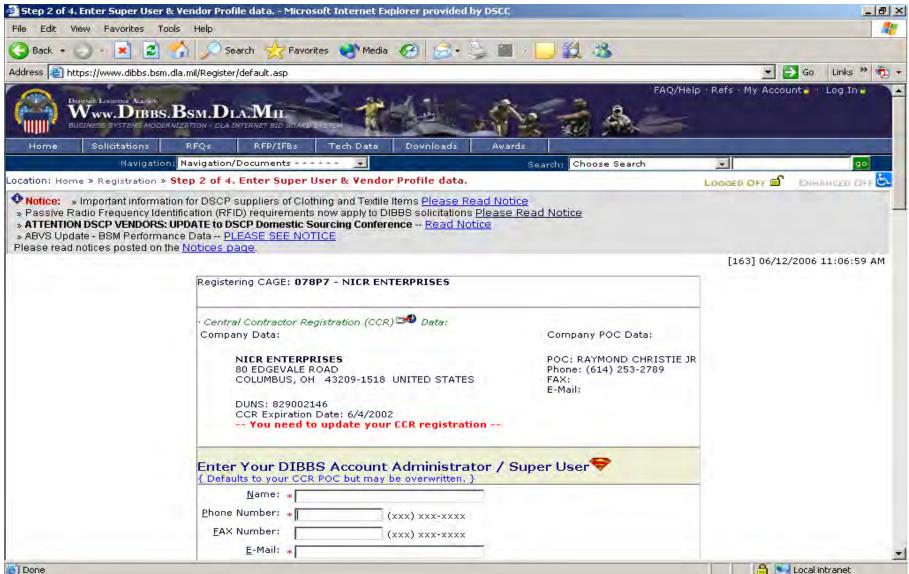
DIBBS Home Page - Registration

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Notice: Important information for DSCP suppliers of Clothing and Textile Items Plea Passive Radio Frequency Identification (RFID) requirements now apply to DIBBS solicits ATTENTION DSCP VENDORS: UPDATE to DSCP Domestic Sourcing Conference Rea ABVS Update - BSM Performance Data PLEASE SEE NOTICE Please read notices posted on the Notices page.	tions <u>Please Read Notice</u>
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Four Step process: 1. Enter your CAGE Code. 2. Complete registration form. 3. Validate and Review data. 4. Submit. Enter Your CAGE: Go **	
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DIBBS **Registration**



DIBBS **New Registration**

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	Small Business and Other Business Type Representations - <u>FAR 52.219-1</u> & <u>FAR 52.219-1</u> & <u>FAR 52.212-3(c)</u>		
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	Woman-Owned Small Business: 🗖		
	Veteran-Owned Small Business: Select		
	HUBZone Small Business: 🗖		
	HUBZone Joint Venture that complies with 13 CFR Part 26:		
	Very Small Business: Select		
	If HUBZone Joint Venture, enter CAGE(s)/Name(s) of the participating HUBZone small business concern(s):		
	If Small Disadvantaged Business (SDB), complete the following: SDB Designated Group: Select		
	Affirmative Action Compliance * Select		
	Previous Contracts and Compliance Reports FAR 52.222-26 & FAR 52.212-3(d)(2) * Select •		
	Alternate Disputes Resolution: <u>DLAD 52.233-9001</u> Do you agree to use alternate dispute resolution in accordance with DLAD 52.233-9001? • Agree O Do Not Agree		
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Requests For Quotation - RFQs

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Quote	By clicking, you can quote on a solicitation (if logged in)
DW G	There is a drawing available for the NSN (click to access the drawing)
1	There is a specification or standard available for download (click to access)
SB	This solicitation is set-aside for small business participation only
Mil-Spec QPL	The NSN is a Military Specification / Quality Products List item
HELP	Solicitation displayed may not include all pertinent data (click to view)
Ŧ	This is a Fast Award candidate - Quotes \$3,000 or less may be awarded prior to the solicitation return date (as soon as 4 days after issue date)

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www.dibbs.bsm.dla.mil/RFO/

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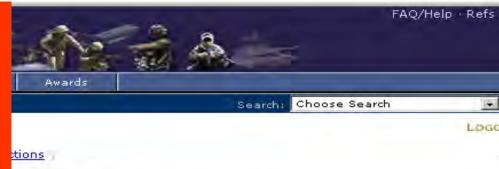
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Text Search

Search RFQ text for any word(s) or phrase(s).

RFQ Text Search

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Search <u>Categories</u>: National Stock Number (4) National Stock Number (4) Federal Supply Class (4) Solicitation Number (6) Purchase Request Number (8) Nomenclature (4) Approved Part Number (4) Approved CAGE (5)

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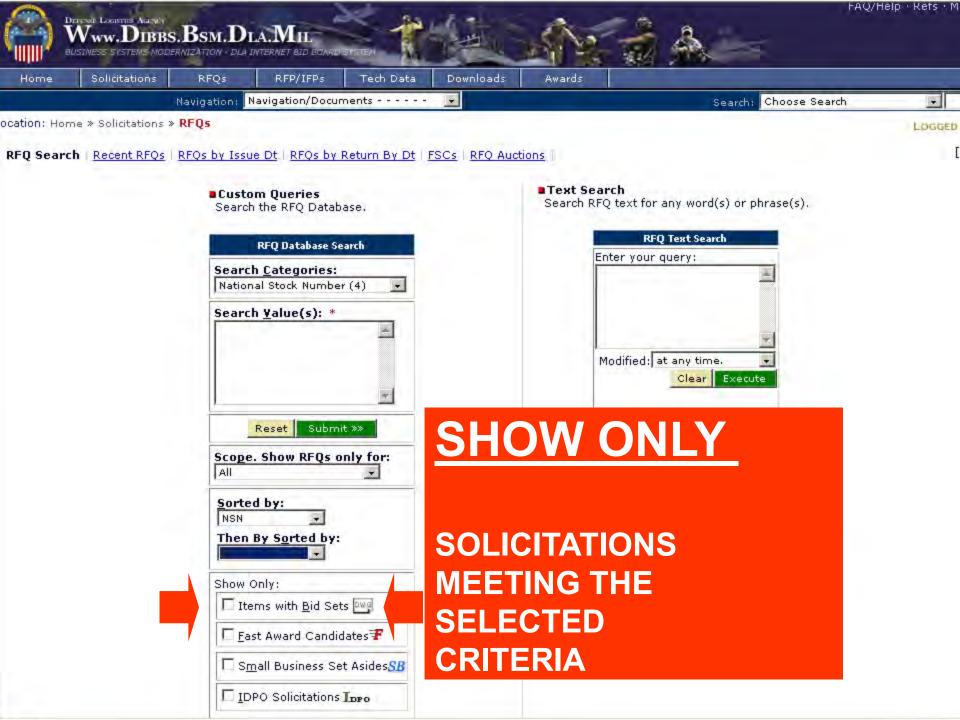
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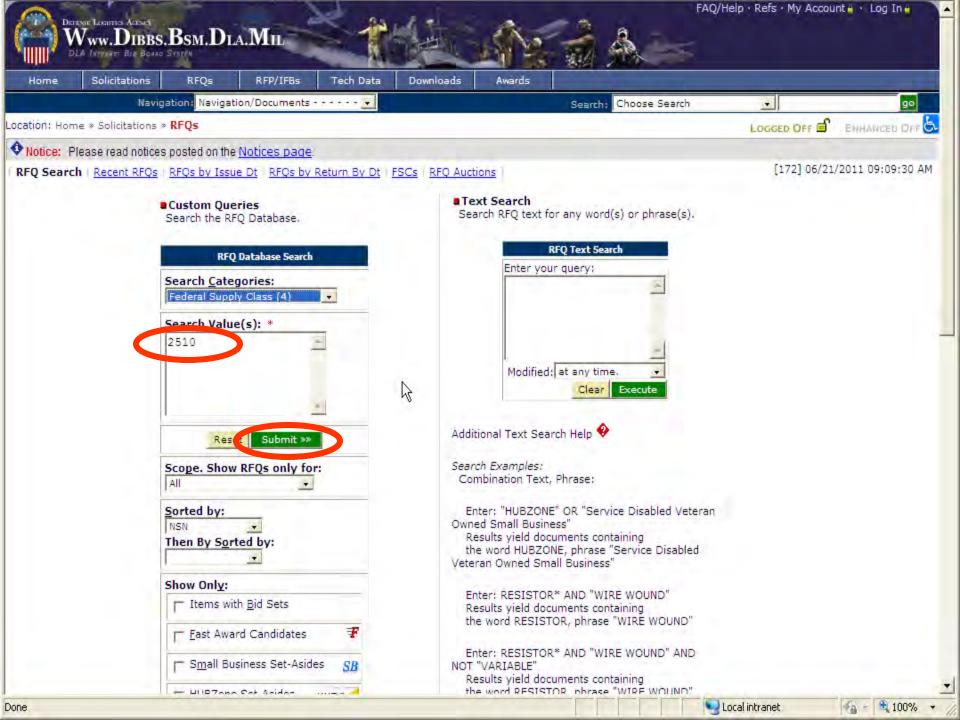
SEARCH CATEGORIES NATIONAL STOCK #

- FEDERAL SUPPLY CLASS

Enter your query:

- **SOLICITATION #**
 - **PURCHASE REQUEST #**
- NOMENCLATURE
 - **APPROVED PART #**
- APPROVED CAGE CODE \bullet





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	5	2510-00-089-0893 PLATE, WEAR, LEAFS	SPR 📴 I	ech Docs	SPM7L2-11-T-A883	Quote		0041508255 QTY: 1	4/19/2011	05/03/2011	
	6	2510-00-241-0573 BLOCK, DIRECT VIS	SION.		SPM7L2-11-Q-1160 SB	Quote		0041421204 QTY: 174	4/13/2011	04/27/2011	
	7	2510-00-241-0573 BLOCK, DIRECT VIS	SION.		SPM7L2-11-Q-1515	Quote		0041906154 QTY: 304	6/9/2011	06/24/2011	

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	DSCC- FLBC.Inquiry	@dla.mil	(614) 692-3991	(614) 693-1620
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DEFENSE LOGISTICS AGENCY (DLA) MASTER SOLICITATION FOR AUTOMATED SIMPLIFIED ACQUISITIONS (PART 13)

June 2011 REVISION 42

PART I- Instruction to Vendors for the Submission of Quotes and PACE Evaluation:

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Quoters/Offerors are encourage to conform their delivery terms as closely as possible to the delivery days requested.

This solicitation, called the DLA Master Solicitation for Automated Simplified Acquisitions (Part 13) is used for the solicitation of Request for Quotes (RFQ) and the award of Purchase Orders, for automated BSM acquisitions valued up to \$100,000, for DLA Aviation, DLA Land and Maritime and DLA Troop Support. The DLA Solicitation for Automated Simplified Acquisitions (Part 13) is effective in May 2004 with the BSM Retrofit Release.

Effective in May 2004, the DLA Master Solicitation for Automated Simplified Acquisitions (Part 13) is referenced in all RFQs valued up to \$100,000 that are located on the DLA Internet Bid Board System (DIBBS). Each RFQ contains a web link to this solicitation.

Vendors are required to read provisions 52.213-9007 and 52.213-9008 of this solicitation to understand the solicitation, evaluation and award process for BSM acquisitions valued up to \$100,000 as of May 2004. Each provision is provided in full text in Part I of this Master Solicitation.

The DLA Master Solicitation for Automated Simplified Acquisitions (Part 13) will be updated from time to time to reflect changes in law, regulation and acquisition policies and procedures. Vendors should not assume that a copy of the DLA Master Solicitation for Automated Simplified Acquisitions (Part 13) once downloaded, will remain effective. Updates to the DLA Master Solicitation for Automated Simplified Acquisitions (Part 13) will be identified by a date and revision number. Changes to the DLA Master Solicitation for Automated Simplified Acquisitions (Part 13) will be identified by will be highlighted in each revision. Prior versions or the DLA Master Solicitation for Automated Simplified Acquisitions (Part 13) will be archived and available.

The DLA Master Solicitation for Automated Simplified Acquisitions (Part 13) is structured in three Parts. Part I

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THIS NSN CONTAINS ONE OR MORE COMPONENTS WHICH MUST MEET QPL/QML SPECIFICATIONS.BY SUBMITTING AN OFFER, THE OFFEROR AGREES TO PROVIDE QPL/QML COMPONENTS ONLY FROM SOURCES QUALIFIED ON THE APPLICABLE QPL(S)/QML(S).

CLASS I OZONE DEPLETING CHEMICALS USED NOR INCORPORATED IN ANY ITEM DELIVERED UNDER THIS CONTRACT.THI SUPERSEDES ALL SPECIFICATION REQU DOES NOT ALLEVIATE ANY PRODUCT RE SUBSTITUTE CHEMICALS MUST BE SUBM APPROVAL UNLESS THEY ARE AUTHORIZ SPECIFICATION REQUIREMENTS.

DLAD CLAUSE 52.246-9004, PRODUCT V TESTING, IS HEREBY INCORPORATED, AN INVOKED AT THE DISCRETION OF THE ACTIVITY.

Item Description: Approved CAGE & Part Number Applicable Drawings Applicable Specifications

- Military
- Commercial

SPECIFICATION

THE SPECIFICATION OR STANDARD CITED IS TO BE USED IN LIEU OF THE DOCUMENT IDENTIFIED WITHIN THE PARENTHESES. I/A/W DRAWING NR 16236 CS-2300-0001 REFNO DTD AMEND NR B DTD 91 JUL 22 TYPE NUMBER: I/A/W DRAWING NR 19207 7085292 BASIC DTD AMEND NR C DTD 62 JAN 19 TYPE NUMBER:

LINE ITEM 0001 UNIT OF PURCHASE REQUEST QUANTITY UNIT PRICE ISSUE 0041244005 EA 11 PACKAGING DATA PREP FOR DELIVERY PKGING DATA - MIL-STD-2073-1D, 15 DEC 1999 QUP = 001: PRES MTHD = 20: CLNG/DRY = 1: PRESV MAT = XX: WRAP MAT = XX: CUSH/DUNN MAT = XX: CUSH/DUNN THKNESS = X: UNIT CONT = 10: OPI = 0: ACK CODE = U: MARKING SHALL BE IN ACCORDANCE WITH MIL-STD-129. SPECIAL MARKING CODE: 00 -PALLETIZATION SHALL BE IN ACCORDANCE WITH MD00100452 REV B DATED 08183 For all shipments of packaged materiel to the government, which includes either Depot (DLA-Direct) or DVD (Customer-Direct) shipments, both DoD linear and two-dimensional (2D) bar code markings are required on Military Shipping Labels in accordance with MIL-STD-129, Revision P, dated December 15, 2002 (but see DLAD 52.211-9010(D) for exceptions to the requirement for MSL and 2D symbols). See the DLA packaging web site identified in DLAD 52.211-9010(E) for change notices to MIL-STD-129P that apply. 2D bar coding shall be in accordance with ISO/IEC 15438, ISO/IEC 15434 (ANSI MH10.8.3) and DoD 4500.9-R. MSL linear (code 3 of 9 or code 39) bar coding shall be in accordance with ISO/IEC 16388. Shipping label stock quality shall meet MIL-PRF-61002. Bar code print quality shall meet ANSI MH10.8-2000 or ANSI X3.182-1990 (R2000) for applicable 2D and/or linear bar codes. All DVD shipments shall meet additional linear bar coding requirements in DLAD k 52.211-9010(C). Except for the Transportation Control Number (TCN), which must always be present on the Military Shipping Label, when the contract/order omits any other data elements as

defined in MIL-STD-129P and if the information is not available from the Administrative Contracting Office, then the field is

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For all shipments of packaged materiel to the government, which includes either Depot (DLA-Direct) or DVD (Customer-Direct) shipments, both DoD linear and two-dimensional (2D) bar code markings are required on Military Shipping Labels in accordance with MIL-STD-129, Revision P, dated December 15, 2002 (but see DLAD 52.211-9010(D) for exceptions to the requirement for MSL and 2D symbols). See the DLA packaging web site identified in DLAD 52.211-9010(E) for change notices to MIL-STD-129P that apply. 2D bar coding shall be in accordance with ISO/IEC 15438, ISO/IEC 15434 (ANSI MH10.8.3) and DoD 4500.9-R. MSL linear (code 3 of 9 or code 39) bar coding shall be in accordance with ISO/IEC 16388. Shipping label stock guality shall meet MIL-PRF-61002. Bar code print guality shall meet ANSI MH10.8-2000 or ANSI X3.182-1990 (R2000) for applicable 2D and/or linear bar codes. All DVD shipments shall meet additional linear bar coding requirements in DLAD 52.211-9010(C). Except for the Transportation Control Number (TCN), which must always be present on the Military Shipping Label, when the contract/order omits any other data elements as defined in MIL-STD-129P and if the information is not available from the Administrative Contracting Office, then the field is not required as part of the Military Shipping Label and may be left blank. If there are inconsistencies between the schedule and MIL-STD-129P, the schedule takes precedence.



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	2 2510-00-040-1964 RETAINER	Tech Docs	PM7L2-11-T-D885 Q uote	0041244005 QTY: 11	6/8/2011	06/22/2011
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	4 2510-00-056-2174 SPRING ASSEMBLY, LEAF	Tech Docs	SPM7L5-11-U-B934 Q _{uote} Auto-Ipeo	0041852291 Indefinite Qty - See Solicitation	6/7/2011	06/28/2011
3	5 2510-00-089-0893 PLATE, WEAR, LEAFSPR	Tech Docs	SPM7L2-11-T-A883 Quote	0041508255 QTY: 1	4/19/2011	05/03/2011
6	5 2510-00-241-0573 BLOCK, DIRECT VISION.	Tech Docs	SPM7L2-11-Q-1160 Q _{uote} SB	0041421204 QTY: 174	4/13/2011	04/27/2011
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\$	3 2510-00-269-4938 HANDLECUPOLA COVER	Tech Docs	SPM7L2-11-T-E412 Quote	0042210367 QTY: 16	6/16/2011	06/30/2011



Welcome to the Product Data Management Initiative SAP cFolders system.

You are accessing a U.S. Government (USG) Information system (IS) that is provided for USG-authorized use only.

By using this IS, you consent to the following conditions:

The USG routinely monitors communications occurring on this IS, and any device attached to this IS, for purposes including, but not limited to, penetration testing, COMSEC monitoring, network defense, quality control, and employee misconduct, law enforcement, and counterintelligence investigations.

At any time, the USG may inspect and/or seize data stored on this IS and any device attached to this IS.

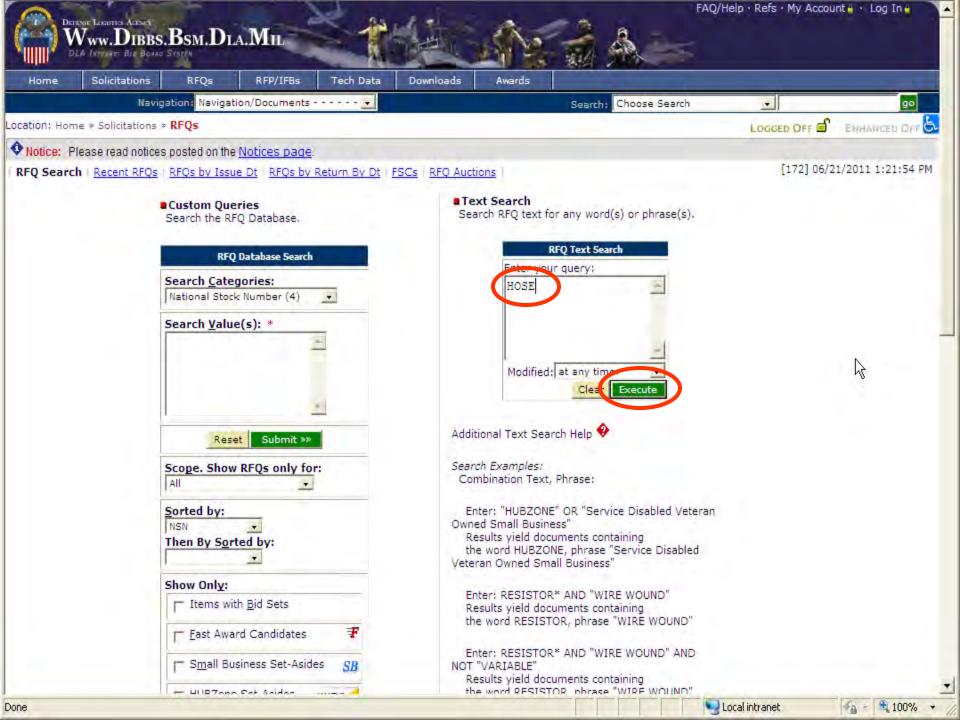
Communications occurring on or data stored on this IS, or any device attached to this IS, are not private. They are subject to routine monitoring and search.

Any communications occurring on or data stored on this IS, or any device attached to this IS, may be disclosed or used for any USGauthorized purpose.

Security protections may be utilized on this IS to protect certain interests that are important to the USG. For example, passwords, access cards, encryption or biometric access controls provide security for the benefit of the USG. These protections are not provided for your benefit or privacy and may be modified or eliminated at the USG's discretion.

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Local intranet

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Documents 1 to 50 of 53563 matching the query "HOSE" AND modified/posted at any time sorted by latest Creation Date Time posting.

#	SOLICITATION NUMBER	RFQ/QUOTE STATUS	AUCTION STATUS	TECHNICAL DOCUMENTS	ISSUED	RETURN BY	DOCUMENT POST/UPDATE DATE TIME
1	SPM7M411Q1058.PDF	Q _{uote}		-	6/21/2011	7/1/2011	6/21/2011 5:24:07 PM GMT
2	SPM7M411Q1057.PDF	Q _{uote} SB		Tech Docs	6/21/2011	7/1/2011	6/21/2011 5:08:45 PM GMT
3	SPM7M311Q0992.PDF	Q _{uote}		Tech Docs	6/20/2011	6/30/2011	6/21/2011 4:29:46 AM GMT
4	SPM7L211Q1575.PDF	Q _{uote}			6/20/2011	7/5/2011	6/21/2011 4:29:08 AM GMT
5	SPM7MC11Q2043.PDF	Q _{uote}			6/20/2011	7/12/2011	6/21/2011 4:29:01 AM GMT
6	SPM7MC11TH815.HTML	Q _{uote}			6/21/2011	7/5/2011	6/21/2011 4:28:33 AM GMT
7	SPM7MC11TH814.HTML	Q _{uote}			6/21/2011	7/5/2011	6/21/2011 4:28:33 AM GMT
8	SPM7M911TH445.HTML	Q _{uote}			6/21/2011	7/5/2011	6/21/2011 4:28:16 AM GMT
9	SPM7M411U0025.HTML	Q _{uote}			6/21/2011	7/5/2011	6/21/2011 4:27:46 AM GMT
10	SPM7M411U0024.HTML	Q _{uote}		Tech Docs	6/21/2011	7/5/2011	6/21/2011 4:27:46 AM GMT
11	SPM7M411TA146.HTML	Q _{uote}			6/21/2011	7/5/2011	6/21/2011 4:27:45 AM GMT
12	SPM7M411TA144.HTML	Quote			6/21/2011	7/5/2011	6/21/2011 4:27:45 AM GMT
13	SPM7M411TA143.HTML	Q _{uote}			6/21/2011	7/5/2011	6/21/2011 4:27:45 AM GMT
14	SPM7M411TA137.HTML	Q _{uote}			6/21/2011	7/5/2011	6/21/2011 4:27:44 AM GMT
15	SPM7M411TA136.HTML	Q _{uote}			6/21/2011	7/5/2011	6/21/2011 4:27:44 AM GMT
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	Pag	ords 1 thru 75 of 642 Records es: 1 <u>2 3 4 5 6 7 8 9</u> k on the Solicitation # to view		Part No, to view additio	nal info.				
	#	A↓ NSN/Part No. A↓ Nomenclature	Technical Documents	Solicitation ≠	Au	tus PR #	<mark>A↓</mark> Issue	<mark>≜↓</mark> Return By	
	1	2510-00-040-1964 RETAINER	Tech Docs	SPM7L2-11-T-D884	uote	0041424943 QTY: 15	6/8/2011	06/22/2011	
	2	2510-00-040-1964 RETAINER	Tech Docs	SPM7L2-11-T-D8 5	uote	0041244005 QTY: 11	6/8/2011	06/22/2011	
	3	2510-00-040-2703 STANCHION, SLIDING, L	Tech Docs	SPM7L5-11-U-B943	uote	0041852234 Indefinite Qty - See Solicitation	6/8/2011	06/29/2011	
	4	2510-00-056-2174 SPRING ASSEMBLY, LEAF	Tech Docs	SPM7L5-11-U-B934 Auto-Ippo	2 uote	0041852291 Indefinite Qty - See Solicitation	6/7/2011	06/28/2011	
	5	2510-00-089-0893 PLATE, WEAR, LEAFSPR	Tech Docs	SPM7L2-11-T-A883	2 uote	0041508255 QTY: 1	4/19/2011	05/03/2011	
	6	2510-00-241-0573 BLOCK, DIRECT VISION.	Tech Docs	SPM7L2-11-Q-1160 (SB	uote	0041421204 QTY: 174	4/13/2011	04/27/2011	
	7	2510-00-241-0573 BLOCK, DIRECT VISION.	Tech Docs	SPM7L2-11-Q-1515 SB	uote	0041906154 QTY: 304	6/9/2011	06/24/2011	
	8	2510-00-269-4938 HANDLECUPOLA COVER	Tech Docs	SPM7L2-11-T-E412	uote	0042210367 QTY: 16	6/16/2011	06/30/2011	



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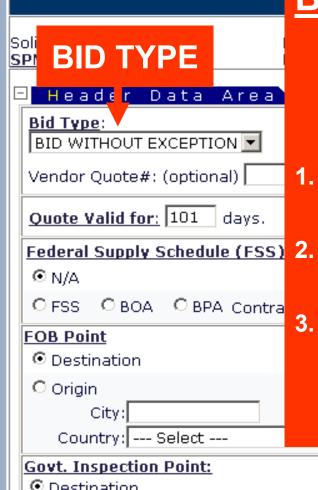
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Bid Without Exception:

Used to indicate that quote is in exact compliance with the solicitation. The following conditions are <u>not considered</u> exceptions:

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Quoting a different delivery than the required delivery

Quoting origin inspection on solicitations requiring destination inspection

Quoting a superseding or previously approved part or correction to a cage/part number cited in the AID on an item described by manufacturers CAGE and part number

Govt. Inspection Point:						
Oestination						
O Origin	Place of Insp - 9	Supplies CAGE:		Place of Insp - Packaging CAGE:		
SPI Process Propose	d: (DFARS 252.2	<u>11-7005</u>) (applicabl	le to quotes total	value greater then \$2500)		
Are you proposing	to use a previou:	sly accepted SPI Pr	rocess? 💿 No	C Yes		

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• Destination

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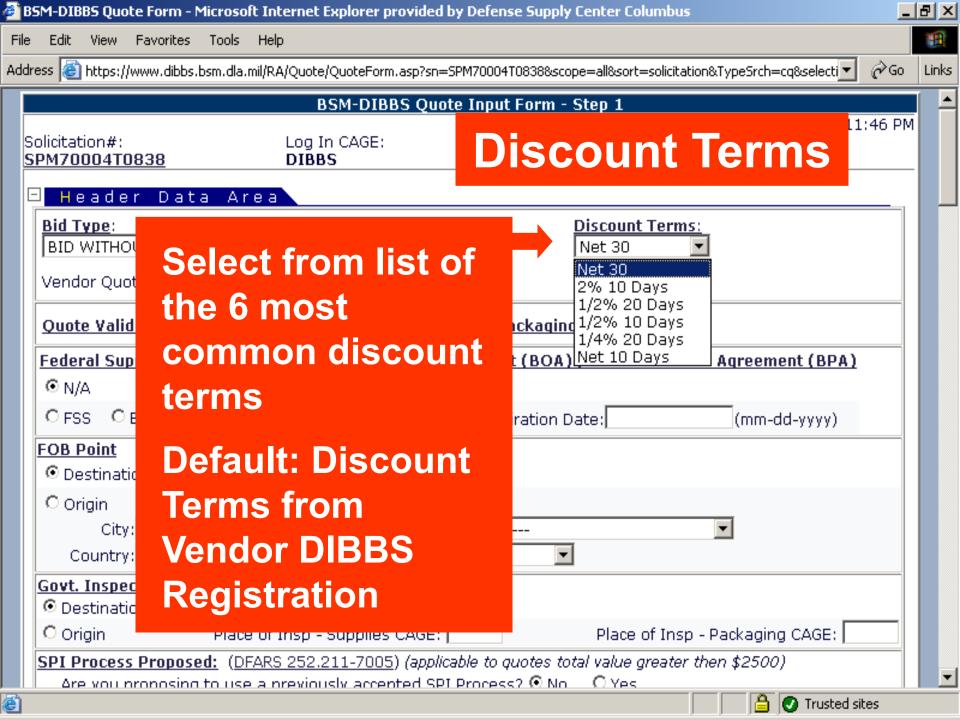
Bid With Exception:

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The following are considered exceptions:

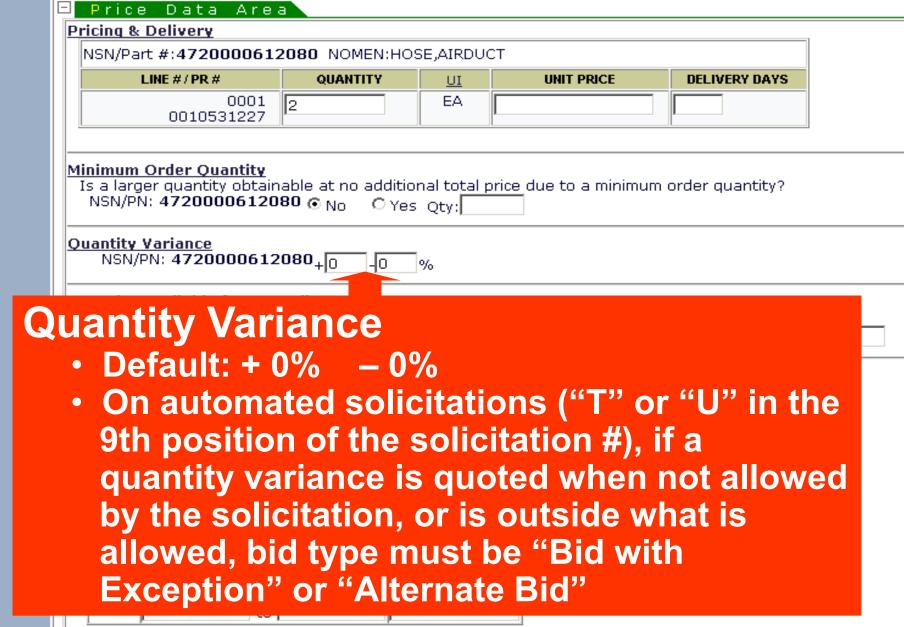
- 1. Taking exception to the item description
- 2. Exceptions to packaging requirements
- 3. Exceptions to FOB point
- 4. Quoting destination inspection on a solicitation requiring origin inspection
- 5. Exceptions to required quantity
- On automated solicitations (T or U in 9th position of solicitation #), quoting a quantity variance outside the range specified

Quoting Bid With Exception <u>will preclude</u> you from receiving an <u>automated award</u>



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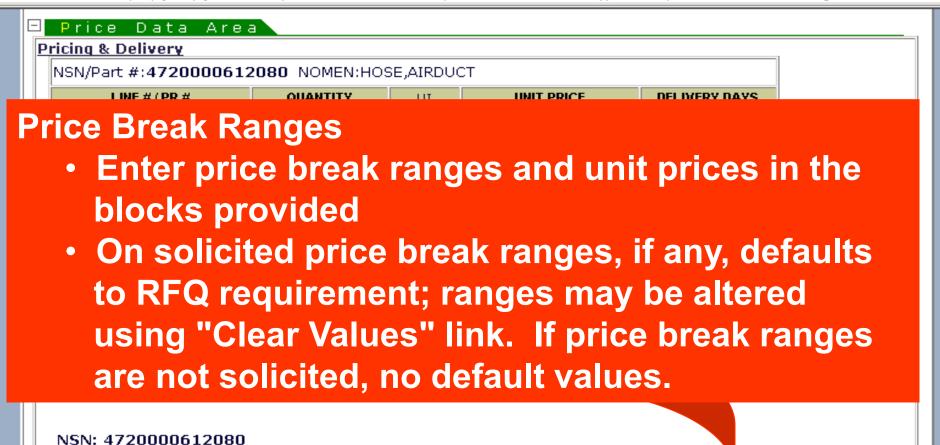


Clear Values

Product Offered Representations

•NSN/Part #: 472000612080 - HOSE.AIRDUCT.

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Product Offered Representations

•NSN/Part #: 4720000612080 - HOSE,AIRDUCT

PN:

<u>Part Number Offe</u>	rea
O Exact Product	Select

QUOTE FORM Products Offered Representations Area

O Superceding P/N
CAGE: PN:
Reason: Select 🔽
O Previously-Approved Product
CAGE: PN:
(Enter Contract/Solicitation Number in Remarks)
O Correction to CAGE/P/N Cited in AID
CAGE: PN:
Reason: Select
Manufacturer/Dealer
Select the status of the "Quote for" CAGE Code: Select
Material Requirements: (FAD E2 011 E)
<u>Material Requirements:</u> (FAR 52.211-5) Used, Reconditioned, Remanufactured, or New/Unused Government Surplus?

•NSN/Part #: 4720000612080 - HOSE,AIRDUCT

Part Number Offe	red
• Exact Product	Select 🔽
	Select
	(96169) 75765-55X1PC9
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© Previously-App CAGE: <i>(Enter Contra</i>	proved Product PN: act/Solicitation Number in Remarks)
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CAGE:	PN:

There are two different situations that apply to "Part Number Offered":

- 1. <u>Applies when approved manufacturing source or</u> <u>sources are specified on a drawing</u>
- 2. <u>Applies to Items Described by Approved Source</u> <u>CAGE(s) and Corresponding Part Number(s)</u>

Contractor	
Representations	all&sort=nsn
Contractor Representations	
Taxpayer Identification Number (TIN): FAR 52.204-3 & FAR 52.212-3(b) TIN: XXXX	
or Status: Agency or Instru	
Type of Organization: Inte Taxpayer ID # 49-4	
Common Parent: (TIN)	
Name: IIN:	
NA: DSCC 01111111	
Small Business and Other Business Type Representations - FAR 52.219-1 & FAR 52	2.212-3(c)
Business Type: Small Business	
If Small Business, select one or more from the following if applicable:	
Small Disadvantaged Business: 🗹	
Woman-Owned Small Business: 🔽	
Veteran-Owned Small Business: Service Disabled Veteran-Owned Small Business	•
HUBZone Small Business:	
HUBZone Joint Venture that complies with 13 CFR Part 26:	
Very Small Business: Select	
If HUBZone Joint Venture, enter CAGE(s)/Name(s) of the participating HUBZone	e small business concern
(<u>s):</u>	

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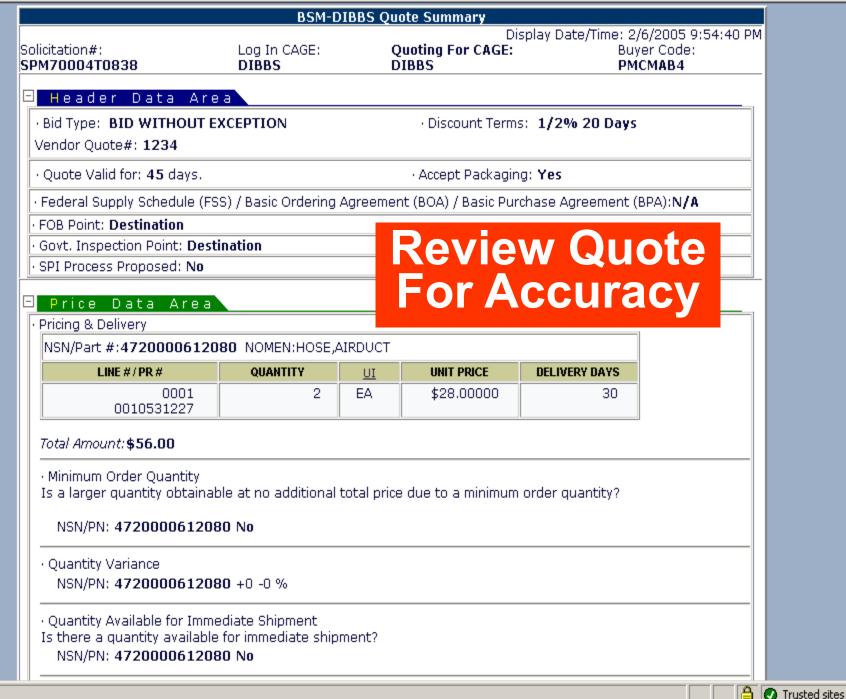
Contractor Representat
Taxpayer Identification Number (TIN): FAR Select
or Status: Agency or Instrumentality of Type of Organization
Type of Organization:
Common Parent: Sole proprietorship
Name: Partnership
NA: Corporate entity (not tax-exempt) Corporate entity (tax-exempt)
Government entity (Federal, State, or local)
Foreign government <u>Small Business and Ot</u> International organization per 26 CFR 1.6049-4 <u>1 &amp; FAR 52.212-3(c)</u>
Business Type: Small Business
If Small Business, select one or more from the following if applicable:
Small Disadvantaged Business: 🔽
Woman-Owned Small Business: 🗹
Veteran-Owned Small Business: Service Disabled Veteran-Owned Small Business 💌
HUBZone Small Business: 🗖
HUBZone Joint Venture that complies with 13 CFR Part 26: 🗖
Very Small Business: Select
If HUBZone Joint Venture, enter CAGE(s)/Name(s) of the participating HUBZone small business concern
(s):
If Small Disadvantaged Business (SDB), complete the following:

Contractor Representations							
Taxpayer Identification Number (TIN): FAR 52.204-3 & FAR 52.212-3(b)							
or Status: Agency or Instrumentality of Foreign Govt.							
Type of Organization: Select							
Common Parent:							
Name: TIN:							
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Business Type: Small Business							
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Woman-Owne Minority Institution (other than HBCU)							
Veteran-Owne Educational Institution (other than HBCU or Minority)							
HUBZone Small Business:							
HUBZone Joint Venture that complies with 13 CFR Part 26:							
Very Small Business: Select							
If HUBZone Joint Venture, enter CAGE(s)/Name(s) of the participating HUBZone small business concern							
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If Small Disadvantaged Business (SDB), complete the following: SDB Designated Group: Other SDB Certified or Determined by SBA 🔽							
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<u>S</u>	mall Business and Other Business Type Representations - FAR 52.219-1 & FAR 52.212-3(c)
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	If Small Business, select one or more from the following if applicable:
	Small Disadvantaged Business: 🔽
	Woman-Owned Small Business: 🔽
	Veteran-Owned Small Business: Service Disabled Veteran-Owned Small Business 💌
	HUBZone Small Business: 🗖
	HUBZone Joint Venture that complies with 13 CFR Part 26: 🗖
	Very Small Business: Select
	f HUBZone Joint Venture, enter CAGE(s)/Name(s) of the participating HUBZone small business concern
	s):
I	f Small Disadvantaged Rusiness (CDR), complete the following:
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Do	you agree to use alternate dispute resolution in accordance with DLAD 52.233-9001?
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Review Quote For Accuracy NSN: 4720000612080 Range QTY Range Unit Price 28.00 27.50 27.00 26.00

#### Product Offered Representations

24.00

NSN/Part #: 4720000612080 - HOSE, AIRDUCT

501 to 1000 23.50

Part Number Offered

Exact Product CAGE: 96169 PN: 75765-55X1PC9

1 to 10

11 to 25

26 to 50

51 to 100

101 to 500

Manufacturer/Dealer DEALER Actual Manufacturing/Production Source CAGE: 96169

• Material Requirements: Used, Reconditioned, Remanufactured, or New/Unused Government Surplus? No

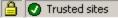
 Hazardous Material Identification and Material Safety Data: Hazardous Material? No

Buy American Act - Balance of Payments Program Certification: DOMESTIC END PRODUCTS

 Duty Free Entry Requested: No (Not available for Supplies Acquired for use Outside the United States)

· Certification Regarding Knowledge of Child Labor for Listed End Products: Are you providing an end product that may have been mined, produced or manufactured by forced or indentured child labor? NO

#### Contractor Representations



#### 🗆 Contractor Representations

 Taxpayer Identification Number (TIN) -TIN: or Status: Tin Applied For

Type of Organization: Partnership

Common Parent - Name: NA TIN: NA

### Review Quote For Accuracy

Small Business and Other Business Type Representations:

•Type: Small Business

Small Disadvantaged Business Ethnic Type: Native American

· Vetern Owned Business Status: Service Disabled Veteran-Owned Small Business

HUBZone Small Business

Affirmative Action Compliance No Previous Contracts Subject to Requirements

Previous Contracts and Compliance Reports Participated and Not Filed

Alternate Disputes Resolution:

Do you agree to use alternate dispute resolution in accordance with DLAD 52.233-9001? Agree

#### Notice:

You have stated that the part number offered for NSN 4720000612080 is an 'exact product'. **Exact product** means CAGE 96169 P/N 75765-55X1PC9: manufactured by, under the direction of, or under agreement with CAGE 96169. Any product not meeting these criteria is considered an alternate product even though it may be manufactured in accordance with the drawings and/or specifications of CAGE 96169. (see DLAD 52.217-9002). To confirm the technical acceptability of your exact product quote, we may request documents (e.g., invoice, quote, agreement) to show traceability to CAGE 96169. Failure to provide adequate traceability upon request may result in the rejection of your quote as technically unacceptable. Any indication that you have misrepresented the product offered shall result in the Government considering rescission of any resultant contract and all other sanctions, contract penalties, and remedies established under any other law or regulation.

**NOTE:** It is possible for an item description to change between issuance of the solicitation and the resulting order. If an order is issued by the Government in response to this quotation that does not cite CAGE 96169 P/N 75765-55X1PC9, you should not commence performance but should promptly notify the administrative contracting officer of t

Contractor's Address: DIBBS TEST CAGE 3990 EAST BROAD STREET COLUMBUS, OH UNITED STATES 43216-5000

### **If Accurate**



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### Quote Successfully Submitted



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#### Your Quote has been successfully submitted.

Solicitation #	Total	Quoting For CAGE		¥endor Quote#	Quote Date/Time ET
SPM70004T0838	\$56.00	DIBBS	DSCC Small Business - Eleanor Holland	1234	2/6/2005 9:57:04 PM

New RFQ Search View Today's Submitted Quotes Search Submitted Quotes

#### Fast Trak Quoting

If you know your solicitation number, you may enter it here and go directly to step one of the quote form by passing the RFQ search.

Solicitation #: SP	GO
(Enter without dashes or space	es)

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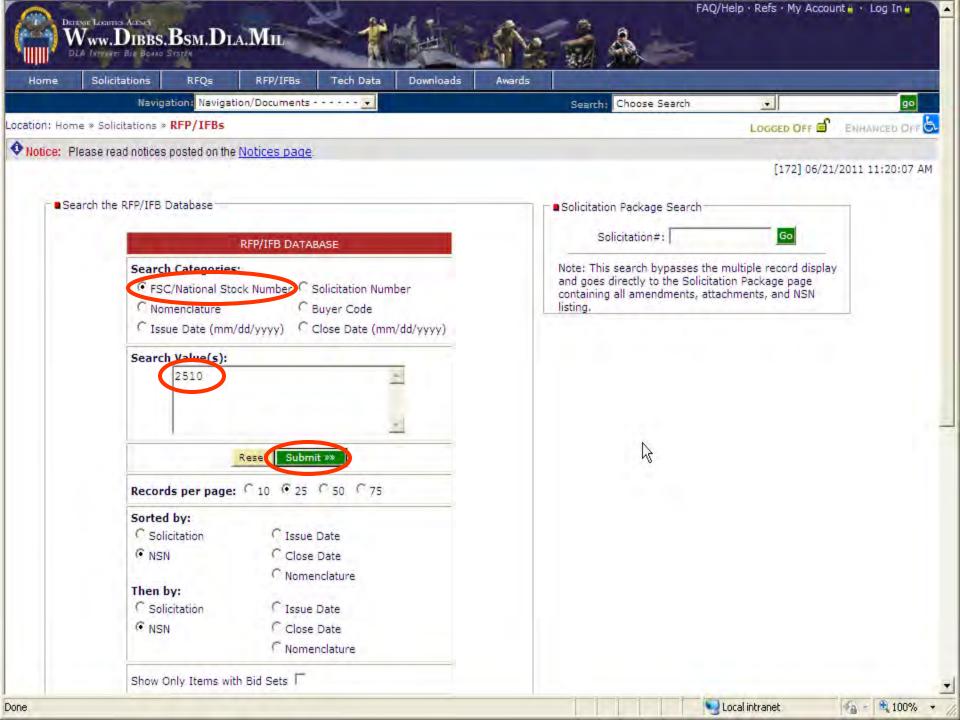


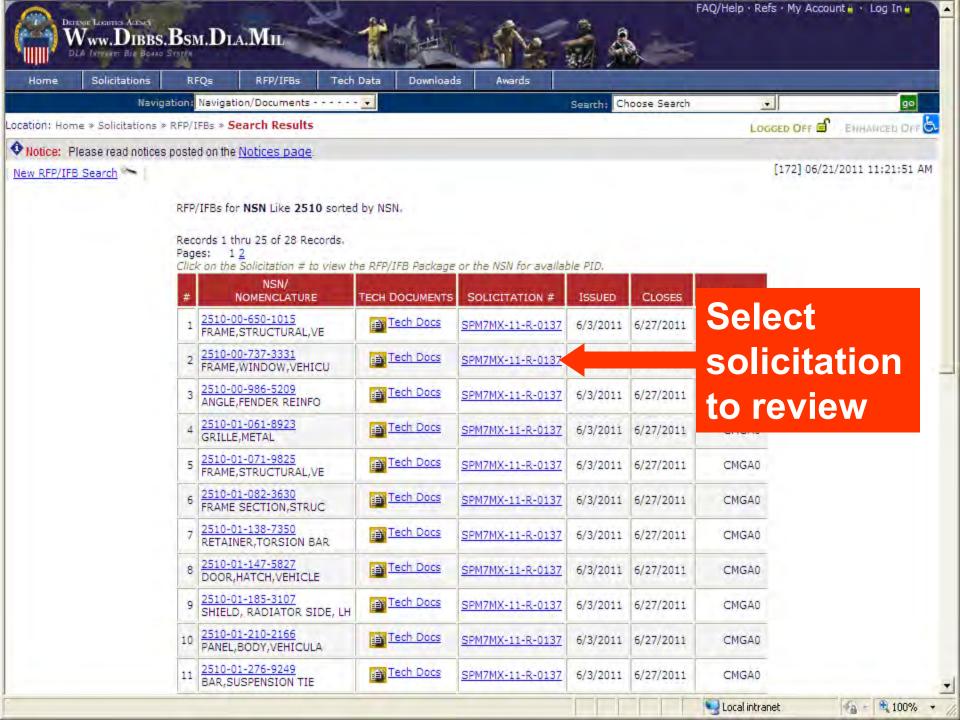
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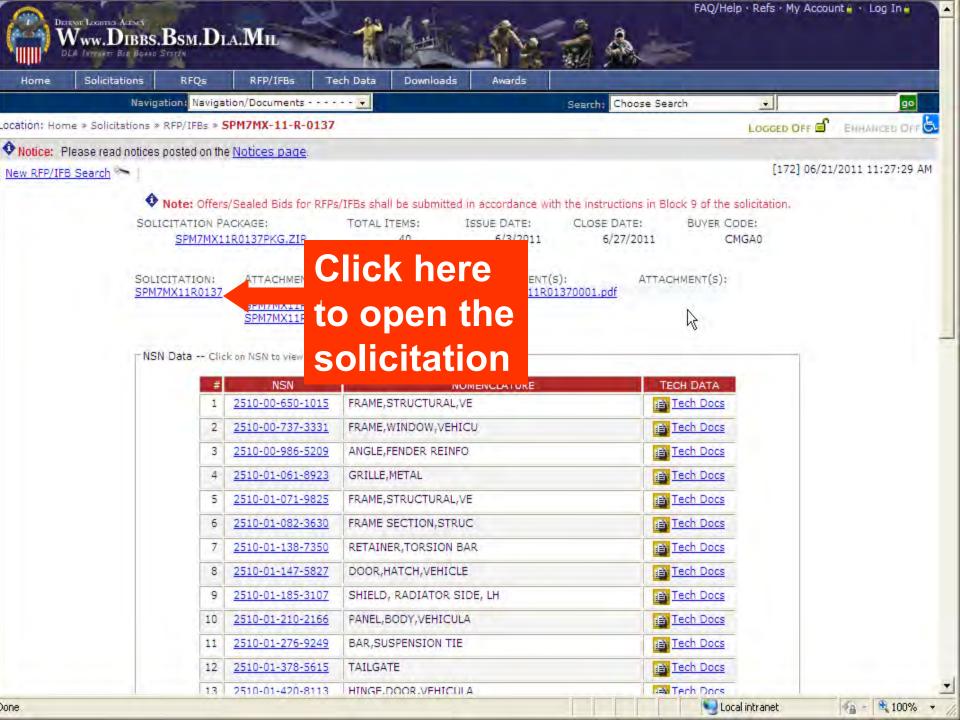
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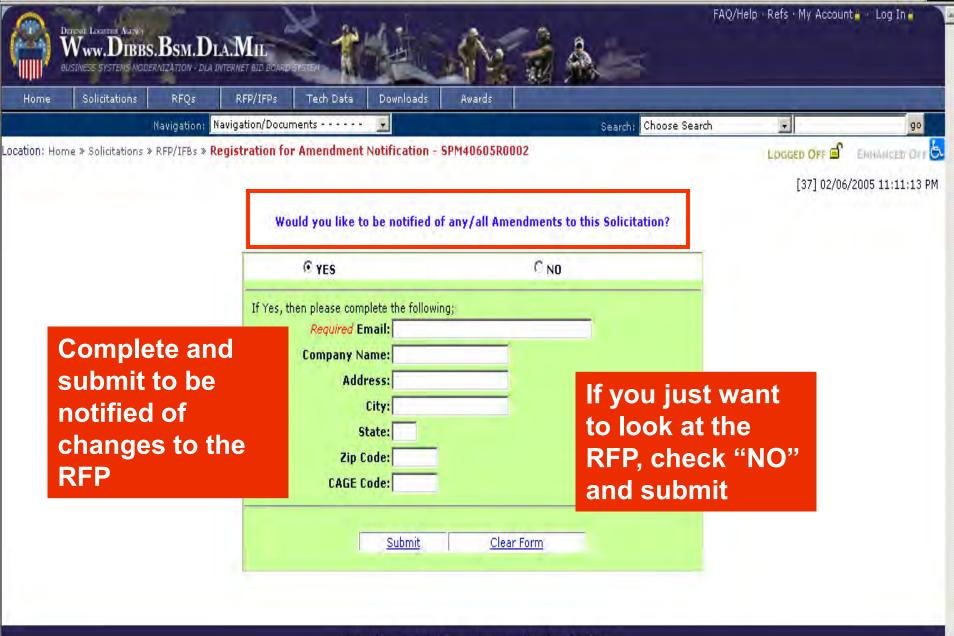
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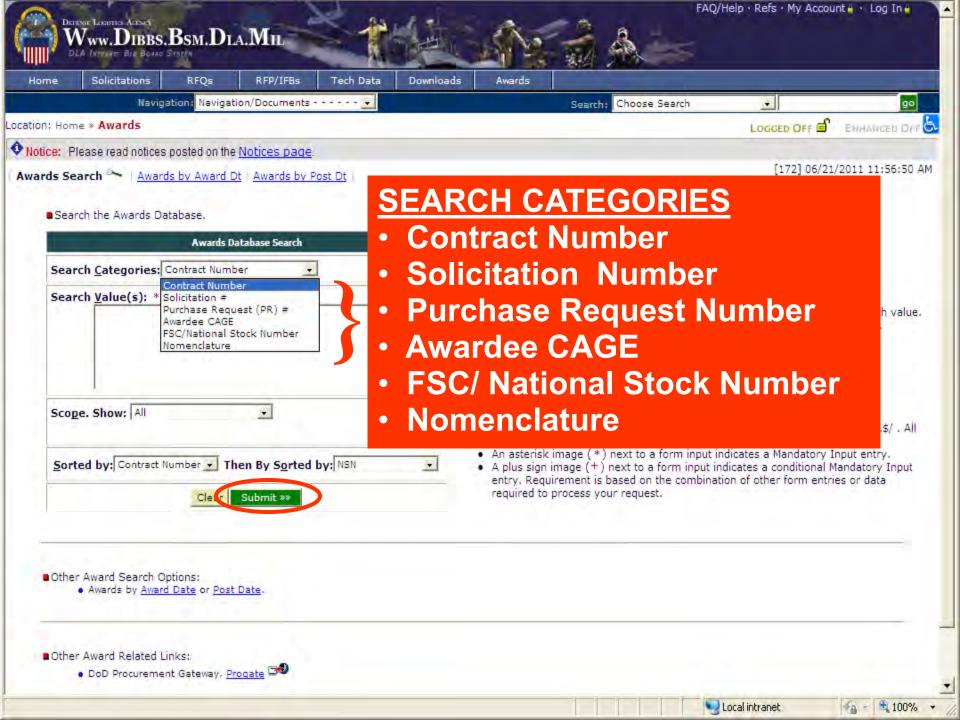
**The DLA Internet Bid Board System (DIBBS)** is a web-based application that provides the capability to search for, view, and submit secure quotes on Requests For Quotations (RFQs) for Defense Logistics Agency (DLA) items of supply. DIBBS also allows users to search and view Request For Proposals (RFPs), Invitations For Bid (IFBs), Awards and other procurement information related to DLA.

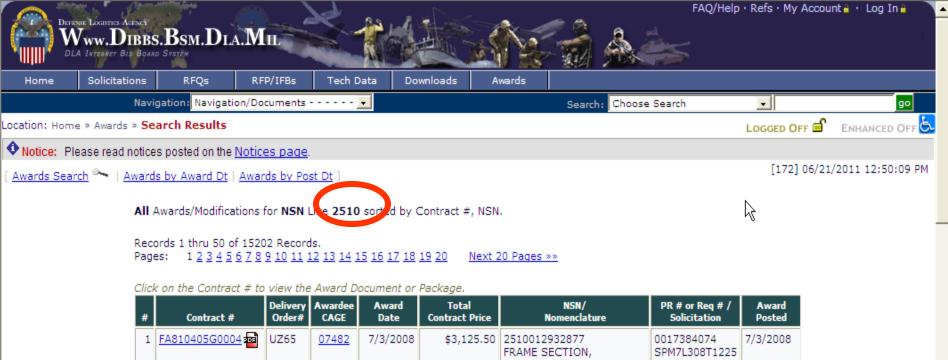


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Help     Frequently Asked Questions ~ FAQ     DIBBS On-Line Quoting Help     Batch Quoting Help	
<ul> <li><u>Contact Us</u></li> <li><u>Contact Us</u></li> <li><u>Requests for Quotation (RFQ)</u></li> <li><u>Batch Quoting A</u></li> <li><u>Submitted Quote Searching A</u></li> <li><u>Submitted Quote Searching A</u></li> <li><u>Subsistence Blance B</u></li></ul>	
<ul> <li>Federal Stock Classes (FSC) managed by DLA</li> <li>Master Solicitation Documents</li> <li>Regulation Extracts used for DIBBS guoting</li> <li>Virtual Library</li> <li>Automated Best Value System (ABVS)</li> <li>Supplier Requirements Visibility Application (SRVA)</li> </ul>	on Folders (cFolders)
otices         DLA Land and Maritime Suppliers, Material Cost Reduction Letter 2         2011 DLA Industry Conference and Exhibition Update         Networking Room - 2011 DLA Industry Conference and Exhibition         CRITERIA FOR SELECTING DLA LAND AND MARITIME 2010 RECOGNITION         EXCELLENCE AWARDS	
2011 DLA Enterprise Supplier Conference and Exhibition         DLA Aviation Supplier Letter         Medical Supplies for Overseas Shipment         Contract Data Requirements List (CDRL) Website	02/08/2011 02:05:29 PM 02/07/2011 12:54:24 PM 05/06/2010 11:23:51 AM 10/01/2009 11:29:37 AM

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June 21, 2011

Customer Contact Center (24 hr/7 day) Enterprise Business System

**DLA-EBS Internet Bid** 

Board System (DIBBS)

Points of Contact

Administrative

Services

DOD EMALL

Small Business Program

Freedom of

Information

**Columbus Federal** 

Voice

About the Installation

**Organization Chart** 

Contact Us

DLA Land and

Maritime

**Operational Status** 

IMPORTANT - Users experiencing Internet Explorer certificate issues, please view these instructions.

Home Buying Selling Library Links News Search Options Contact Us

Buying from DLA Land and Maritime

- · Doing Business with DLA Land and Maritime
- Buying from DLA Land and Maritime
- Materiel Status
- Support
- DLA Land and Maritime Programs
- DLA Land and Maritime Offices

Selling to DLA Land and Maritime

- · Doing Business with DLA Land and Maritime
- Vendor Assistant
- Business Opportunities
  - 4710 Commodity Group Project
  - Tire Management Privatization Program
  - Tire Successor Initiative (TSI)
  - · Global War on Terrorism (GWOT) Initiative
  - Mine Resistant Ambush Program (MRAP)
  - Industrial Product-Support Vendor (IPV)
- DLA-EBS Internet bid board System (DIBBS)
- · DLA Packaging Web Site
- Value Management Unit
- Automated Best Value System (ABVS) Program

#### Library Documents

- · Mil Specs and Drawings Search Tool
- QMLs and QPLs
- Quality Assurance

#### Links to Related Sites

· Lodaina Close to Defense Supply Center Columbus

## Other DLA Opportunities

Site Search:

Go

•DLA Aviation •DLA Troop Support •FEDBIZOPPS •Navy •Army •Air Force

Trusted sites



### DEFENSE LOGISTICS AGENCY DLA Land and Maritime

June 21, 2011

Home Buying Selling Library Links News Search Options Contact Us

#### 4710 Commodity Group Project

Site Search:

Go

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Trusted sites

#### **Special Programs Directorate**

DLA Land and Maritime intends to issue a solicitation for the purchase of Federal Supply Class (FSC) 4710 supplies to effectively and efficiently meet the needs of military customers while providing end-to-end logistical support. The solicitation will contain two groupings, one set-aside for small business and one unrestricted. The primary method of support will be customer direct shipments but there will also be terms incorporated to allow for shipments to stocking locations. The goals of this acquisition are to provide on time delivery (OTD) within time definite delivery (TDD) time frames, reduce customer wait time, provide responsive customer service, and provide best value conforming supplies to worldwide military customers. The acquisition intends to take advantage of the latest technologies, expertise, flexibility, and business practices of the commercial market place to provide time and monetary savings to the Government.

2

Please note, the Government intends to award one contract per grouping. The total length of any contract will not exceed 5 years.

The Government currently anticipates RFP issuance April 27, 2010.

Listing of NSNs per Grouping (27 April 2010)

- 4710 Unrestricted NSN Listing
- 4710 Set Aside NSN Listing

Item Description and Packaging Requirements (27 April 2010)

- 4710 Unrestricted Item Descriptions
- 4710 Small Business Set Aside Item Descriptions

#### Demand Data History (30 April 2010)

- · Demand Data Notice
- Zone Map
- 4710 Unrectricted Demand History

Done



Doing Business with DSCC and DLA

# Where Do I Go For More Help and Information?



## DLA SUPPLY CENTERS

DLA LAND AND MARITIME (DSCC) 3990 EAST BROAD STREET COLUMBUS, OH 43213-1152 TEL: (614) 692-3541 or 1-800-262-3272 Web Site: www.landandmaritime.dla.mil

DLA AVIATION (DSCR) 8000 JEFFERSON DAVIS HWY RICHMOND, VA 23297-5124 TEL: (804) 279-3287 or 1-800-227-3603 Web Site: www.aviation.dla.mil DLA TROOP SUPPORT (DSCP) 700 ROBBINS AVENUE PHILADELPHIA, PA 19111-5092 TEL: (215) 737-2321 or 1-800-831-1110 Web Site: www.troopsupport.dla.mil



### **Procurement Technical Assistance Centers (PTACs)**

### What are PTACs???

Government funded local resources available across the country providing assistance in marketing your products and services to Federal, state and local governments

### **PTAC Goals:**

- Help small businesses be competitive
- Explain the complexities of Government procurement
- Encourage economic development through job retention and creation
- Build strong contractors through targeted training and one-on-one assistance

### http://www.dla.mil/db/procurem.htm



## Free Training

**DLA LAND AND MARITIME / Columbus Ohio** 

Training

Knowledge

**O**pportunities Free Seminars



JULY OCTOBER	12-13, 2011
OCTOBER	18-19, 2011

### **Doing Business With DLA:**

- **Getting Started**
- Assistance in your area (PTACs)
- Small Business Programs
- Quoting on DLA BSM DIBBS
- Alternate Offers how to get approved
- Understanding quality requirements
- Packaging what the government wants
- How to get Drawings and Bid-sets
- **DoD EMall Be on-line for our Customers**
- Payment Processing
- **Freedom of Information (FOIA)**
- Meet Buyers and Technicians one-on-one

Seating is limited – make reservation on-line at: http://www.dscc.dla.mil/News/events/tko/



Let's work together to bring them home safely!

# Ohio

Procurement Technical Assistance Center

## South

- West
- Central
- Ohio
- Procurement
- Technical
- Assistance
- Centers

## Welcome to TKO: Training, Knowledge & Opportunities





Ohio

EMTEC

## Please set Your Electronic Devices on Vibrate



### EMTEC

## Introductions

### SWCO PTAC Director Jill Nagy-Reynolds

937-259-1368 jreynolds@emtec.org

### SWCO PTAC Associate Director/Dayton Counselor Deborah Bischof 937-258-5407 dbischof@emtec.org

SWCO PTAC Columbus Counselor Shanda Harris 614-220-9030 sharris@emtec.org

### SWCO PTAC Cincinnati Counselor Brian Wirth 513-489-2528 bwirth@emtec.org

### SWCO PTAC Program Assistant

Delores Ely 937-253-0038 dely@emtec.org





### www.swcoptac.org

Ohio

Procurement Technical Assistance Center

Your Resource to Winning Government Contracts

#### Southwest Central Ohio PTAC

#### Win Government Business

One solid piece of government work could mean the difference between modest and extraordinary growth for your company. The challenge is having the time and expertise to effectively sell to government agencies. That's where the services of SWCO PTAC can help you.

HOME

SERVICES

**GETTING STARTED** 

EVENTS

PTACCONNECT

CONTACT US

SWCO PTAC has the specialized knowledge to assist you in aggressively pursuing government business. Our professionals train you to find the opportunities best suited for your company and enable you to win contracts.

Want to know more? We can help you decide if government contracting is right for you.

Call us! 937-253-0038

#### **Find Qualified Small Businesses**

Selecting a qualified vendor for your next project can be a challenge. You want to find suppliers that deliver exceptional goods and services at the right price and on time. Of the dozens of companies that apply for the job

## **PTAC HISTORY**

PTAC's Mission: Teach companies how to sell to the government

TÉC

**The Procurement Technical Assistance Cooperative Agreement Program was** initiated in 1985 by Defense Logistics Agency (DLA) to increase competition in the private sector for products and services sold to the **Department of Defense.** 

Procurement Technical Assistance Center

## **PTAC is FREE**



## > Department of Defense (DLA)

> Ohio Dept of Development (ODOD)



Edison Materials Technology Center (EMTEC) Ohio

Procurement Technical Assistance Center

## **PTAC's Services**

- One on one counseling
- Review your registrations & discuss your government sales strategy.
- Help with your government specific marketing materials.
- Post-award Assistance
- Procurement history reports
- Military specifications (Mil-Specs)
- Federal acquisition Regulations (FAR) help: <u>http://farsite.hill.af.mil/vffara.htm</u>
- Free Daily Bid Match
- Answers to your questions!



Ohio



## **FINDING OPPORTUNITIES**

## What Does

## **The Government Buy?**









## **FEDERAL PURCHASES**

- Supplies and equipment
- Services
- Agriculture, communications, utilities, finance & admin
- Construction
- Wholesale / retail

EMTEC

## **WHY GOVERNMENT?**

- > Expand market share and increase profits
- The federal government is a multi-billion dollar procurer (\$500 Billion)
- The State of Ohio is a large buyer of goods and services
- Cities, counties and universities are buyers of goods and services
- Only a small percentage of U.S. businesses are competing
- Government is encouraging small business competition

**Procurement Technical** 

Market Data...

And all in one spot!!



### **FEDERAL OPPORTUNITIES** The first place you should look: No one else will give www.fbo.gov you this kind of

 $\triangleright$  See everything the federal gov't is buying over \$25,000.

- Review Awards to find subcontracting opportunities.
- > Pay attention to Pre-Solicitations so you are prepared when the full solicitation comes out.
- Gather names & contact info for contracting officers.
- Look for "Interested Vendors" they make good teaming partners and subcontractors.

## $\star$ FedBizOpps.gov

Federal Business Opportunities



EMTEC

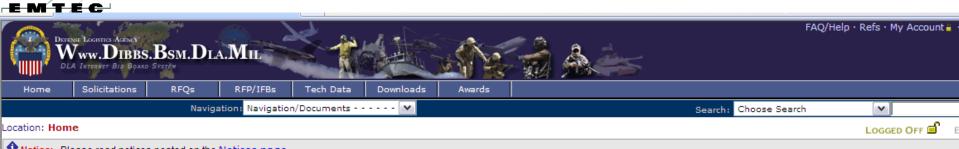
## FEDERAL OPPORTUNITIES DIBBS DLA-BSM Internet Bid Board System

- Especially good for manufacturers and commodity distributors.
- Find opportunities for all 3 DLA centers: Aviation, Land/Maritime, & Troop Support
- Free training available from Land/Maritime:

Search DIBBS for opportunities with DLA: https://www.dibbs. bsm.dla.mil/

- 2-day TKO Training
- 3990 E Broad St, Columbus, OH
  - Register: http://www.dscc.dla.mil/News/events/tko/

## https://www.dibbs.bsm.dla.mil/



• Notice: Please read notices posted on the Notices page.

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The DLA Internet Bid Board System (DIBBS) is a web-based application that provides the capability to search for, view, and submit secure quotes on Requests For Quotations (RFQs) for Defense Logistics Agency (DLA) items of supply. DIBBS also allows users to search and view Request For Proposals (RFPs), Invitations For Bid (IFBs), Awards and other procurement information related to DLA.



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Help	Vendor Registration
• <u>Help</u>	Vendor Registration
Frequently Asked Questions ~ FAQ DIBBS On-Line Quoting Help	Registration Guidelines
Batch Quoting Help	
Contact Us	
Solicitations	Awards
<ul> <li><u>Requests for Quotation (RFQ)</u></li> </ul>	<u>Awards</u>
Batch Quoting	Other DLA Awards 34
Submitted Quote Searching	<ul> <li>Subsistence Blanket Purchase Agreements (BPAs)</li> </ul>
Requests for Proposal ( RFP ) / Invitation For Bid (IFI	B)
<ul> <li>Other DLA Opportunities</li> </ul>	
References	Technical Data
Global Search	<ul> <li>DLA Collaboration Folders (cFolders)</li> </ul>
Federal Stock Classes (FSC) managed by DLA	<ul> <li>DLA Packaging 50</li> </ul>
Master Solicitation Documents 2000	
<ul> <li>Regulation Extracts used for DIBBS guoting</li> </ul>	DoD Specifications and Standards 2000
Virtual Library	🔹 Military Engineering Data Asset Locator System 🍱
Automated Best Value System (ABVS) 200	
Supplier Requirements Visibility Application (SRVA)	1

### EMTEC

# FEDERAL FORECASTS

## The value of seeing the future...

Find the program manager long before the solicitation comes out.

Start building a comfort level with the program manager & the contracting officer.

Get familiar with the players.

□ Find out where to spend your time.

Forecasts may serve as a very effective map for the growth of your business! Procurement Technical Assistance Center

# FORECASTS

## Where to look...



www.google.com/unclesam

 Search Federal Agency websites to find the Office of Small and Disadvantaged Business Utilization Offices: OSDBU Office LA Internet Bid Board System (DIBBS) - Windows Internet Explorer





# DLA FORECAST LINK Avilable on DIBBS



# **FEDERAL FORECASTS**

# Air Force Procurement Forecast: <a href="http://www.selltoairforce.org">http://www.selltoairforce.org</a>

FOR GOVERNMENT LEADERSHIP

SPOTLIGHT

Pikes Peak 2009

Small Business Outreach

CLICK FOR MORE INFO

Briefing Materials Available

FOR INDUSTRY

FOR THE ACQUISITION COMMUNITY

FOR MEDIA

#### Home

**Ohio** 

About Air Force Small Business

Doing Business with the Air Force

Small Business Programs

Support Programs

Air Force Small Business in the News

**Outreach Events** 

#### Contact Us



### **BEYOND GOALS**

"Beyond Goals" is a strategy to bring the innovation, agility and efficiency of small businesses to the mission of the Air Force to fly, fight and win ... in air, space and cyberspace.

Beyond Goals pushes past percentages to ensure the Warfighter's access to a comprehensive set of capabilities in support of Air Force priorities.

LEARN MORE ABOUT

### NEWS

May 14, 2009 State focuses on small business

April 29, 2009 Vendors get the government low-down

April 8, 2009 AF officials spread word about innovation



Locate a Small Business

Office of Small Business Programs Locator to find the right Small Business Specialist for your opportunity.

#### CLICK TO START SEARCH



Search the Long Range Acquisition Estimate (LRAE) database to identify upcoming procurements from the U.S. Air Force.

CLICK TO START SEARC

#### Outreach Events



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### Vendors / Citizens

Vendors and citizens may search, monitor, and retrieve opportunities.



- Buyer
- Vendor
- Engineer
- Location / Agency Admin

Use Adobe Acrobat Reader to view files in PDF format.

### DEMONSTRATION VIDEOS

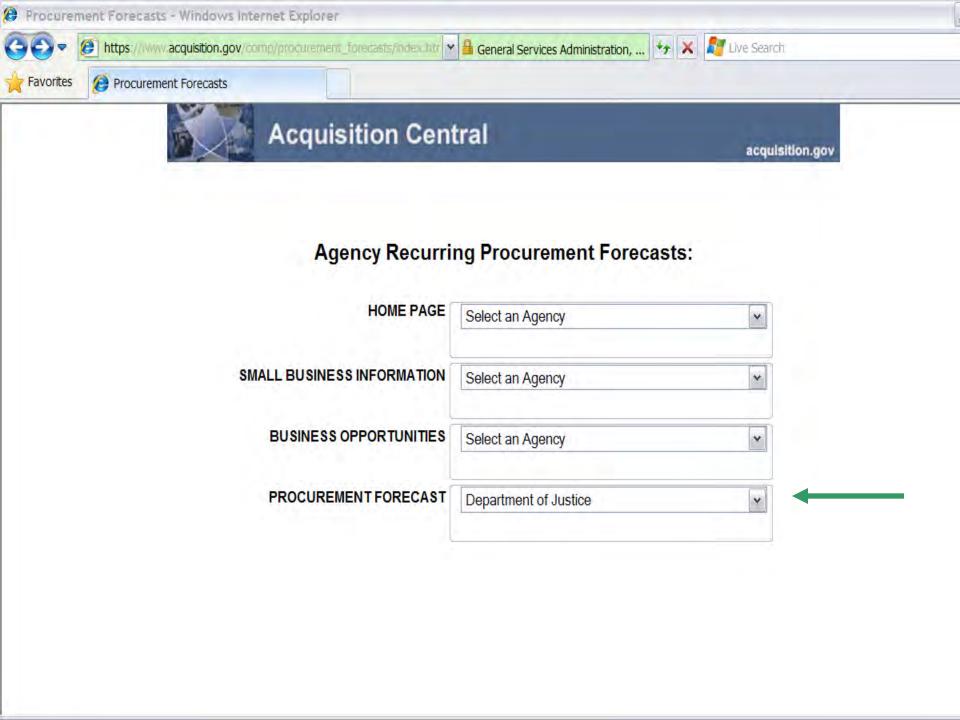
Watch demonstration videos designed to familiarize you with the features and functionality of the new FBO.

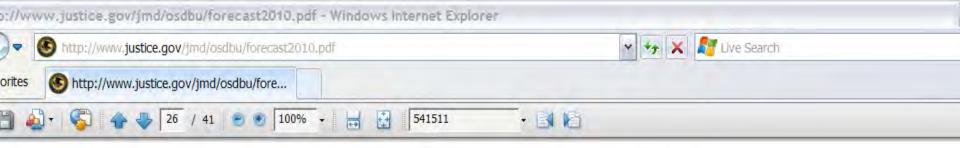
## From the Home Page of www.fbo.gov

### ADDITIONAL RESOURCES

- FAQs
- Federal Service Desk
- Recovery.gov
- Whitehouse_gov/recovery/
- Business Partner Network (BPN)
- Central Contractor Registration (CCR)
- Online Reps & Cert Application (ORCA)

- Federal Agency Business Forecasts
- Federal Assets Sales
- Federal Grants
- USA.gov
- Minority Business Development Agency
- SUB Net (Subcontracting Opportunities)
- IAE





### FY 2010 Forecast of Contracting Opportunities

	Product/Services	NAICS	Procurement Method	Estimated Dollar Range	Target Solicitation Date	Target Award Date	Geographic Location	Incumbent	Point of Contact
DEA	Dialog/Dialog Data Star	519120	SOLE	\$100,000 to \$250,000	Dec-09	Mar-10	Arlington, VA	N/A	Rosemary Russo 202-307-8936 Stacey Strayer 202-307-7709
DEA	Supply- Armored Vehicle Procurement	561613	TBD	\$5,000,000	Feb-10	Apr-10	Overseas	Square One	Thomas Cernac 202-307-7797
DEA	Administrative Services	561110	8a	\$250,000 to \$500,000	Jul-10	Sep-10	Arlington, VA	Alon, Inc.	Janet Gates 202-307-7886
DEA	Copier Maintenance Agreement	811212	TBD	\$250,000 to \$500,000	Feb-10	May-10	Arlington, VA	TBD	Mike Sedgwick 202-353-9652
DEA	Fabricate & Install Taxi Way Gate	238290	TBD	\$100,000 to \$250,000	Nov-09	Dec-09	Ft Worth, TX	N/A	Linda Ray 817-837-2087
DEA	Linguist Services	541930	TBD	\$5,000,000 to \$10,000,000	Nov-09	May-10	Dallas, TX	SOS Int'l Ltd	Justice Parker 202-307-4221
DEA	Information Technology (IT) support services to include Firebird deployment, training and provisioning	541511	GSA	\$10,000,000 to \$50,000,000	Jul-10	Oct-10	Arlington, VA	GWA- Datatrac	Charlene Thompson 202-353-9626

### EMTEC

# **STRATEGIC PLANS**

## Can't find a forecast? Look for an agency's Strategic Plan



Two good examples are...

ATF Strategic Plan: <u>http://www.atf.gov/pub/gen_pub/strategicplan/2004-</u> 2009stratplan/index.htm



FBI's Strategic Plan: http://www.fbi.gov/filelink.html?file=/publications/strategic plan/strategicplanfull.pdf



# FEDERAL OPPORTUNITIES

## What other tools are out there?



### Alternative Bid Boards

FBI's Solicitations Mailing List Application: <u>http://www.fbi.gov/business/maillist.htm</u>

Dept of Energy Acquisition Opportunities: <a href="http://www.pr.doe.gov/">http://www.pr.doe.gov/</a>

US Courts Procurement Opportunities: http://www.uscourts.gov/procurement/procureindex.htm

Dept of Interior's National Business Center Opportunities Board: <u>http://ideasec.nbc.gov/j2ee/login.jsp</u>

US Army Contracting Opportunities Search: <u>https://acquisition.army.mil/asfi/</u>

## EMTEC

# FEDERAL OPPORTUNITIES



### Agency-specific Subcontracting Opportunities Directories

USDA Subcontracting Opportunities Directory: <u>http://www.da.usda.gov/smallbus/2008Subcontrac</u> <u>tingDirectory.pdf</u>

Agency Info – the more you know about an agency's mission, the better prepared you are to offer something they will purchase. Plus, it shows that you do your homework!

EPA www.epa.gov/oam/ptod/activeindex.htm

WPAFB Tenants List: <u>http://www.wpafb.af.mil/units/</u> Current Contracts:



# FEDERAL OPPORTUNITIES



### Information on Grant Opportunities

Bureau of Justice Grant Opportunities: http://www.ojp.usdoj.gov/BJA/funding/currentopp.html

### "Doing Business With" Guides

US Dept of Justice "Doing Business With" Guide: <u>http://www.usdoj.gov/07business/index.html</u>

Procurement Technical



# What about Manufacturers?

- If you are a manufacturer of parts/ a machine shop, your biggest potential buyer is the Defense Logistics Agency (DLA), and they have a Capabilities Statement Survey, it:
  - Mirrors a capabilities statement, with much more detail
  - Has been in existence for approximately 18 months
  - Is currently only used by the DLA Land and Maritime (in Columbus, Ohio)
  - For a blank template and a sample, go to: <u>http://www.dscc.dla.mil/Offices/smbusiness/index.html</u>
     Scroll to the bottom of the page for both documents!

### Let prime contractors know they can talk to you!

- For the Defense Industry (primes and subcontractors):
  - If you sell:
    - Goods
    - Software
    - Data
  - And are:
    - Funded by the military
    - Sell the above for military use
    - Adapt the above for military use



You should be ITAR Registered (International Traffic in Arms Regulations), and you should let others know that you are!

### 

Ohio

### Federal Women-Owned Small Business Set-Aside Program





## Federal Government Small Business Set-aside Program

### FAR Part 19.501:

The purpose of small business set-asides is to award certain acquisitions exclusively to small business concerns. A "set-aside" for small business is the reserving of an acquisition exclusively for participation by small business concerns. A small business set-aside may be open to all small businesses. A small business set-aside of a single acquisition or a class of acquisitions may be total or partial.

### On-line Federal Acquisition Regulation Site: http://farsite.hill.af.mil/vffara.htm

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FAR Parts		ick reference of the				
Foreword		FAR Parts:				
Table of Contents	Current to Fac 2005-47,					
1 02 03 04 05 6 07 08 09 10		Effective 13 Dec 2010				
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# FEDERAL PROGRAM

FAR Subpart 19.15 Women-Owned Small Business Program 19.1500 General

- (a) Section 8(m) of the Small Business Act (<u>15 U.S.C. 637</u>(m)) created the Women-Owned Small Business (WOSB Program).
- (b) The purpose of the WOSB Program is to ensure womenowned small business concerns have an equal opportunity to participate in Federal contracting and to assist agencies in achieving their WOSB participation goals (see 13 part CFR 127).



# FEDERAL PROGRAM

## **WOSB Contracting Details:**

 Eligible Industry Codes: There are over 300 6-digit North American Industry Classification Systems (NAICS) codes that are eligible for Federal contracting under the WOSB program. These fall under 83 code categories.

### <del>emtec</del>

## FEDERAL PROGRAM

### Contracting officers may set aside a requirement for WOSB's if:

- The NAICS code is in an industry in which SBA has designated that the WOSB's are substantially underrepresented.
- The contracting officer has a reasonable expectation that two or more WOSBs will submit offers.
- The anticipated award price of the contract does not exceed \$6.5 million in the case of manufacturing contracts and \$4 million in the case of all other contracts.
- The contracting officer believes the contract can be awarded at a fair and reasonable price.

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# FEDERAL PROGRAM

# Contracting officers may set aside a requirement for EDWOSBs if:

- The NAICS code is in an industry in which the SBA has designated that WOSBs are underrepresented.
- The contracting officer has a reasonable expectation that two or more EDWOSBs will submit offers.
- The anticipated award price of the contract does not exceed \$6.5 million in the case of manufacturing contracts and \$4 million in the case of all other contracts.
- In the estimation of the contracting officer, the contract can be awarded at a fair and reasonable price.

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## **FEDERAL PROGRAM**

Getting certified for federal government work as a Woman-Owned Small Business:

- Is only necessary, if you are WOSB or EDWOSB under the designated NAICS Codes.
- Self-certification involves completing forms and uploading required documents into an on-line repository.
- Third party certifications are not yet approved!



- Native Americans
- Alaskan Owned Corporations
- Native Hawaiian Owned Corporations
- Small Business Innovation Research
- Contracting Support
- Contracting Rulebook
- Service Contract Inventory

Contracting Opportunities

For Contracting Officials

Economically disadvantaged women-owned small businesses (EDWOSBs)

#### WOSB Program Information

WOSB Program Fact Sheet WOSB Program Frequently Asked Questions or FAQs WOSB Program Applicable NAICS Codes Compliance Guide for the WOSB Program Contracting Officer's Guide for the WOSB Program

#### Eligibility Requirements

To be eligible, a firm must be at least 51% owned and controlled by one or more women,

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The answers you need start here.

- Contracting Opportunities
- Types of Contractors
- Contracting Officials

Join the Community!

60

Most Visited Articles In: Contracting

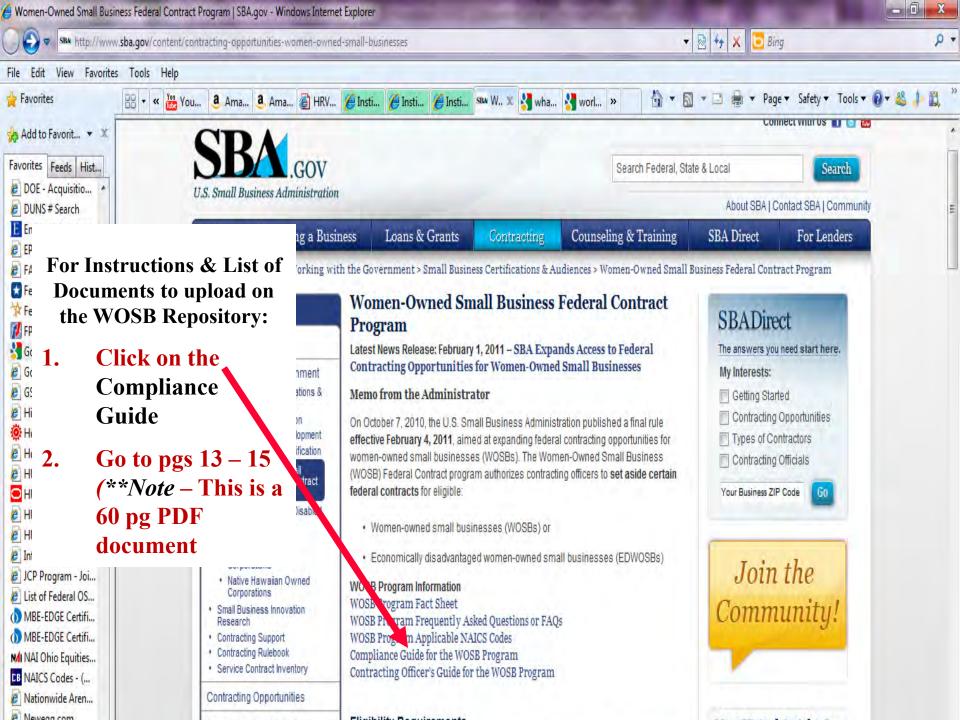
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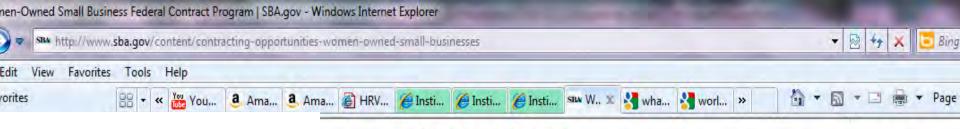


and primarily managed by one or more women. The women must be U.S. citizens. The

🖉 Women-Owned Small Business Federal Contract Program | SBA.gov - Windows Internet Explorer - 0 🝷 🗟 🍫 🗶 📴 Bing 🕥 🗢 🚾 http://www.sba.gov/content/contracting-opportunities-women-owned-small-businesses ρ. File Edit View Favorites Tools Help 🐴 💌 🗟 👻 📄 💌 Page 💌 Safety 💌 Tools 🕶 🔞 🗶 🥼 Favorites 📕 Photos... 🚟 YouTu... 🤰 Amazo... 🙆 Amazo... 🍘 HRV S... 🌈 Institu... 🌈 Institu... SBA WO... X **Eligibility Requirements** Most Visited Articles In: Add to Favorit... * X For Contracting Officials To be eligible, a firm must be at least 51% owned and controlled by one or more women. Contracting To access the WOSB Repository: and primarily managed by one or more women. The women must be U.S. citizens. The firm must be "small" in its primary industry in accordance with SBA's size standards for · Getting a D-U-N-S that industry. In order for a WOSB to be deemed "economically disadvantaged," its Number **Click on the General** 1. owners must demonstrate economic disadvantage in accordance with the requirements Identifying Industry Codes set forth in the final rule. Login System (GLS). Contracting of Manufacturing WOSB Program Certification **Click on Request SBA**  Size Protests, Size 2. There are two ways to certify for the WOSB program: Determinations, and · Self certification with supporting documents, or User ID on right side Appeals . Third Party Certification with supporting documents 3. **Once USER ID is set up**, Relevant Media In: Ge ting Started For a vick overview of the WOSB Program and what businesses need to do to Contracting log into GLS system. participal, click here to view a short presentation. For detailed information about the WOSB Prog. m, see the "WOSB Program Information" section. **Click on WOSB**  Strategies for Growth: Federal Contracting **Repository Link.**  SBA: The Recovery Act 5 Steps to partic pate in the WOSB program: and Government 1. Read the WOR Federal Contract program regulations in the Federal Register Contracting and the WOSB Compliance Guide. 4. **The Repository Does Not** 2. Register in Central witractor Registration @ (CCR) as WOSB or have instructions. Click EDWOSE* SBA Success Story 3. Log onto SBA's General Login System @(GLS), *Obtain an account now if you on the Compliance Guide don't already have one Vertical Horizons One, Inc. for list of documents to 4. Go to the WOSB program repository (through GLS) and upload / categorize all Daily Reporter 03/10/06. After required documents. serving nearly 20 years in the upload to Repository military, David Tibbs established 5. Represent your status in Online Representations and Certifications Vertical Horizons One, Inc. in 2001 Application @ (ORCA).* to perform ... (pgs 13 - 15)*The CCR and ORCA system updates to accommodate the new business types are currently in process by the General Services Administration. These updates are expected 🖉 Turn on Suggested Sit... P 😝 Internet | Protected Mode: On 3:04 PM

5/2/2011





### For the WOSB & EDWOSB Certification Forms:

1. WOSB Certification Form - Click on WOSB OMB Approved Form

### 2. EDWOSB Certification Form - Click on EDWOSB OMB Approved

ow to Write a P... UBZone (SBA) UBZone Electro... UBZone Home ... UBZones (Map) ternal Web site IP Program - Joi... st of Federal OS... BE-EDGE Certifi... BE-EDGE Certifi... AI Ohio Equities... AICS Codes - (... ationwide Aren... ewegg.com

#### WOSB Program Repository

To access the WOSB Program Repository, users must first login to SBA's General Login System @ (GLS). If you do not have an account:

- Log onto SBA's General Login System 🗗 (GLS)
- · Click on "Instructions for GLS" for information on how to request an account
- · Go to "Request SBA User ID" to create an account

Once you are in GLS, click the "Access" button at the top of the screen. Then select "Women-Owned Small Business Program Repository" and press submit. You should then be able to access the repository. Once you are in the repository, you can click the "Help" button at the top of the screen for instructions on how to use the repository.

**A complete list of required documents to upload to the Repository can be found in the Completion Guide for the WOSB Program. All eligible WOSBs and EDWOSBs who would like to participate in this program must complete and sign the WOSB or EDWOSB certification form below and upload it into the repository.

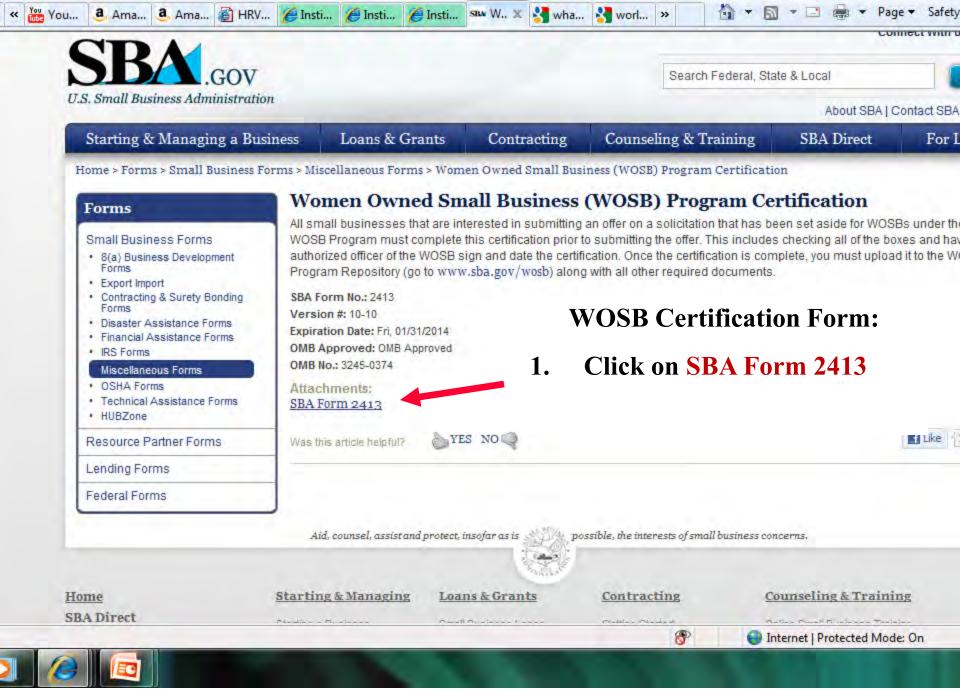
WOSB OMB Approved Form 3245-0374 EDWOSB OMB Approved Form 3245-0374

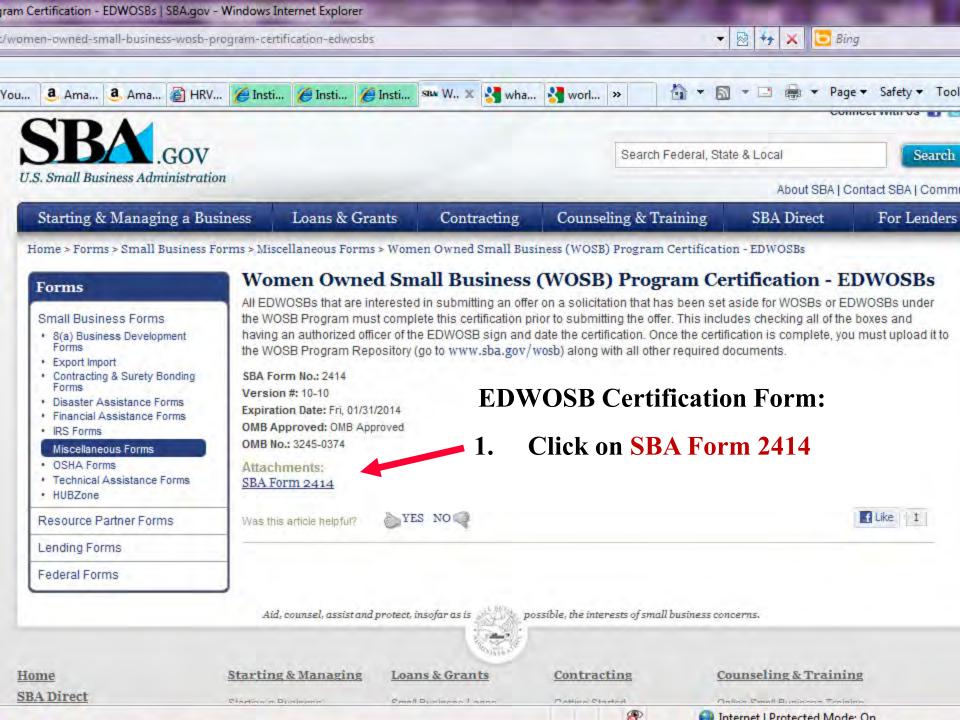
### WOSB Program Third-Party Certification

If a WOSB chooses to obtain third-party certification, they may only obtain certification from SBA-approved third-party certifiers. At this time, SBA has <u>not</u> approved any third party certifiers. A list of approved third-party certifiers will be posted on this site after they have been approved.

If you are interested in becoming a SBA-approved third-party certifier, you must complete and submit an application no later than March 1, 2011. Click here to download the application and submission instructions.

*Please note that this is the first version of the third-party certifier application. SBA welcomes comments and suggestions on how to improve the application and will refine it over time. We plan to open the third-party certifier application process every six months.





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## **Third-Party Certification (Not Yet Approved!)**

A third party certifier is a national certifying entity **approved** by the Administrator that may engage in the certification process for the WOSB Program.

At this time, no third party certifiers have been approved by the SBA. The SBA is currently in the process of reviewing applications for third party certifiers.

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#### Questions about the WOSB Program?

SBA Answer Desk 1-800-U-ASK-SBA (1-800-827-5722) Answer Desk TTY: (704) 344-6640 [Spanish] Email: wosb@sba.gov ⊠.

In addition to our website and the SBA Answer Desk, there are a number of resources available to help answer questions about the WOSB program:

#### Visit a local resource:

Small Business District Offices Find your local office at: http://www.sba.gov/about-offices-list/2

Women's Business Centers Find your local center at: http://www.sba.gov/content/womens-business-centers

Small Business Development Centers Find your local center at: http://www.asbdc-us.org/ @

Procurement Technical Assistance Centers Find your local center at: http://www.aptac-us.org/new/@P WOSB Program Third Party Certification

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1. The SBA Has Not Yet Approved Any Third Party Certifiers

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Procurement Technical Assistance Center

### **Examples of Women's Business Enterprise Certifying Organizations** (Not Yet Approved for Federal Government):

- ➢ U.S. Women's Chamber of Commerce
- Women's Business Enterprise National Council (WBENC)

## **The US Women's Chamber of Commerce**

**The U.S. Women's Chamber of Commerce** began a certification program in 2006 as members asked for a program free from corporate control (where they would not be forced to provide confidential information to their own competitors).

**USWCC** | National Women's Business Enterprise[™] (NWBE) used for U.S. based businesses.

USWCC | International Women's Business Enterprise™

**IWBE** | used to leverage international opportunities. The **IWBETM** designation certifies that you are women-owned, and shows your international preparedness status. Through the USWCC | IWBETM designation, you signify your desire and capabilities to work in global markets.

Website - <u>http://www.uswcc.org/nwbe-certification/</u>

### EMTEC

## The Women's Business Enterprise National Council (WBENC)

**The Women's Business Enterprise National Council (WBENC),** was founded in 1997, and is the largest third-party certifier of businesses owned controlled, and operated by women in the United States. WBENC, a national 501(c)(3) non-profit, partners with 14 Regional Partner Organizations to provide its national standard of certification to women-owned businesses throughout the country. WBENC is also the nation's leading advocate of women-owned businesses as suppliers to America's corporations.

### WBENC's Mission

The Women's Business Enterprise National Council (WBENC) is dedicated to advancing the success of Corporate Members, certified women's business enterprises, and government entities in partnership with its Regional Partner Organizations (RPOs).

### Website - http://www.wbenc.org/

#### WOSB Program Third-Party Certification

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Women's Business Centers Find your local center at: http://www.sba.gov/content/womens-buciness-centers

Small Business Development Centers Find your local center at: http://www.asbdc-us.org/ @

Procurement Technical Assistance Centers Find your local center at: http://www.aptac-us.org/new/

### **Questions about WOSB Program?**

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▼ Page ▼ Safety ▼ Tools ▼ 👔 ▼ 💒

- 1. Contact the SBA Help Desk Ph# - 800.827.5722
- 2. Contact Your Local **PTAC Office** - (Find on-line)

### Visit http://www.aptac-us.org/new/

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5/2/2011

Procurement Technical Assistance Center



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## Finding Your PTAC Go to: <u>www.APTAC-US.org</u> Scroll to the bottom of the page & click on the map



Procurement Technical Assistance Center



# **Contact SWCO PTAC**

SWCO PTAC Director Jill Nagy-Reynolds 937-259-1368 jreynolds@emtec.org

SWCO PTAC Associate Director/Dayton Counselor Deborah Bischof 937-258-5407 dbischof@emtec.org

SWCO PTAC Columbus Counselor Shanda Harris 614-220-9030 sharris@emtec.org SWCO PTAC Cincinnati Counselor Brian Wirth 513-489-2528 bwirth@emtec.org

SWCO PTAC Program Assistant Delores Ely 937-253-0038 <u>dely@emtec.org</u>



Ohio

Procurement Technical Assistance Center

# Thank You for Coming and

**Enjoy the Conference!** 



# AbilityOne Program Update

## **DLA Suppliers Conference**

#### June 2011

John P. Coney Director Business Development National Industries for the Blind



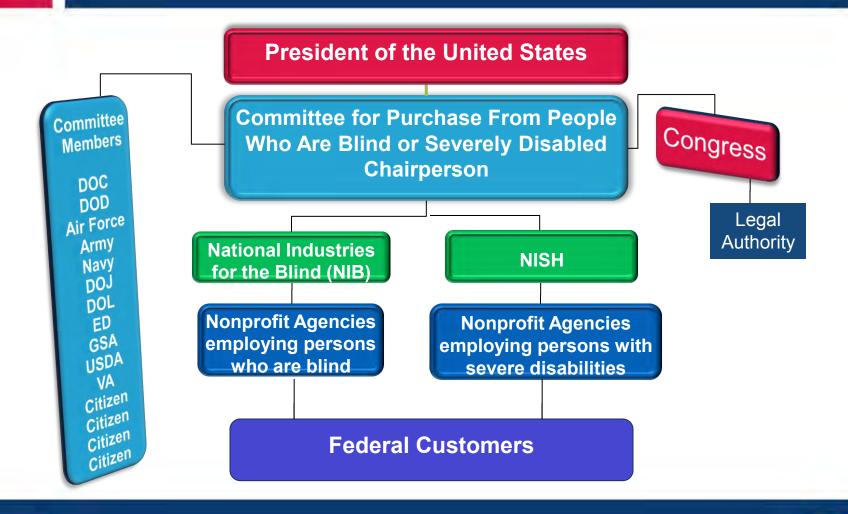
## Agenda

- □ AbilityOne… Who we are…
- □ AbilityOne… Win- Win solution
- □ Best Practices... how are we making it work.
- □ AbilityOne forward thinking...





#### AbilityOne Program







#### **Presidential Appointees**



Andrew Houghton Chairperson



James Omvig Vice Chairperson



Robert Kelly, Jr. Private Citizen



James Kesteloot Private Citizen



Paul Laird Dept. of Justice

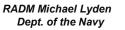


P. Edward Anthony Dept. of Education





J. Anthony Poleo Dept. of Defense





Pamela Schwenke

Dept. of the Air Force



Helen Hurcomb

Dept. of Commerce



Kathy Martinez Dept. of Labor















#### Thinking in a New Way – Just In!



- Committee. . . . . The U.S. AbilityOne Commission
- NIB and NISH . . . An AbilityOne Authorized Enterprise
- Nonprofit Agency. An AbilityOne Authorized Provider
- Partner. . . . . . . . . An AbilityOne Authorized Partner
- Distributor . . . . . An AbilityOne Authorized Distributor
- Mission Driven Data Focused



• Trademark



#### AbilityOne - What It Is...

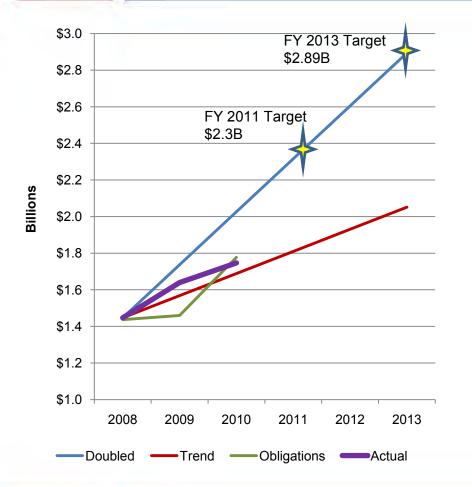
A Win-Win Partnership between AbilityOne and the federal contracting community designed to help address contracting community workplace needs.

The Partnership with DLA provides contract support for required products or services while creating career oriented, upwardly mobile employment for people who are blind or people with severe disabilities.





#### **Doubling DoD Business**



- FY 2010: 1,385.5 Work years Added
  - 643.4 in Services
  - 742.1 in Products
  - 74.3% of all FY 2010Additions





### AbilityOne CMS IDIQ Contract

□ DoD-Wide Contract Accessible by all:

- ✓ IDIQ Contract Term: 5 years (base/4 one year options)
- ✓ FFP Performance Based
- ✓ NIB functions as Prime: Subcontracts to AbilityOne nonprofit agencies
- ✓ IDIQ Task Orders issued from menu of services
- ✓ Decentralized Ordering

□ Menu of Services:

- ✓ Government-Site/Contractor-Site Facilities
- ✓ Contract Closeout...*Ready-to-Close Contracts* 
  - Modifications/De-obligations prepared and distributed
- ✓ Digital Imaging
- ✓ Document Destruction.





#### What AbilityOne CMS has done...

<u> September 2010 – April 2011</u>	Off-Site	On-Site	Total
Contracts Received:	15,613	1,801	17,414
In Process:	7,682	900	8,582
Contracts Sent to KO for Signature:	* 7,931	901	<b>8,832</b>
Pending De-obligations:	\$7,778,491	\$166,747	<b>\$7,945,238</b>
Total De-obligations through			
Procurement System:	\$49,503	\$0	\$49,502
Contracts Closed in			
Procurement System:	2,469	596	3,065
Images Scanned:	395,326	0	395,326
Contracts/Task Orders Destroyed:	158	0	158
Modification Sent to KO for Signature	e: 482	18	500
Stored for Destruction:	833	0	833





## **Contact Information for CMS**

## CMS Hotline: 1-866-573-3748 NIB Services Email: <u>Services@NIB.org</u> NIB: www.nib.org

## John P. Coney Director Business Development Email: jconey@nib.org P: 703-310-0564





#### AbilityOne Parts Machining BOA...

- □ Awarded June 2011 by DLA Land and Maritime
  - □ SPM5M511G0001
  - □ SPM5M511G002
  - □ SPM5M511G003
- Consortium Model approach
  - □ Multiple Agencies pooling capabilities and capacity.
- □ Single Point of Contact approach.
  - http://skilcraftcomponentparts.com/
  - □ Sales@Skilcraftcomponentparts.com
- Long Term need... Sourcing concern...





### **AbilityOne Commodities**

#### Office Products

- Cleaning and Janitorial
- □ Mattresses and Bedding
- □ Medical Supplies
- Paints and Tools
- □ Safety and Personal Care





#### Full catalog available at www.AbilityOneCatalog.com





#### Ways to Buy AbilityOne Commodities

□Over 500 Authorized Commercial Distributors

- DOD EMALL
- GSA Advantage
- www.abilityone.gov/distributors

□ Small, WO, SDVO, etc..

- GSA Global Supply
- □ Base Supply Centers
- □ AbilityOne.com









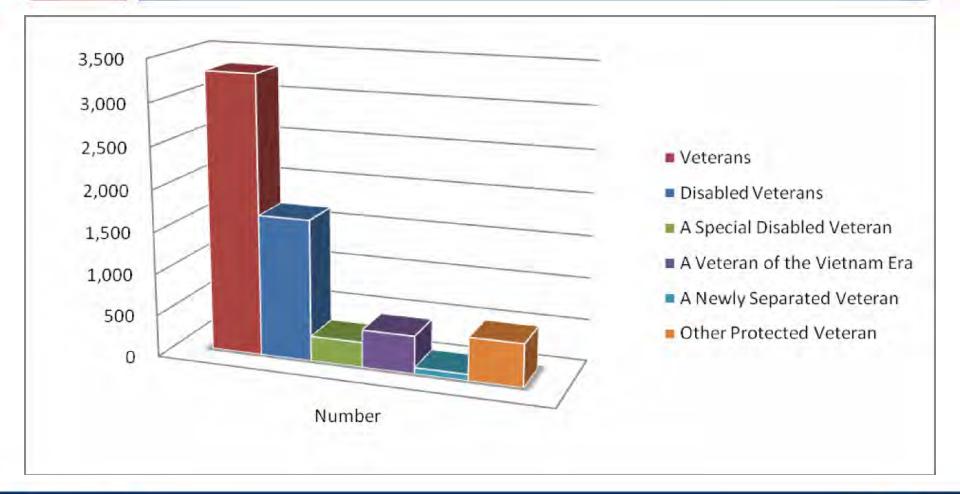
#### **DoD – Impact on Disability Employment**

		2009	2010	
Equ (FT	Time iivalent E) Jobs ated	1,107.28	1,865.49	
	) FTE s Created	74% 820 1,385.51		
	2008	2009	2010	
	333	820	1,385	
145% 68%				





#### AbilityOne and Veterans







#### AbilityOne and DLA next steps...

- □ AbilityOne will continue to be innovative with proposed solutions
  - □ Strategic contracting to meet immediate needs...
  - Creating teaming efforts in our AbilityOne family to support your DLA mission.
  - □ Streamline the procurement List addition process.
- □ Continue to respond and perform
  - □ Open continued communication... quarterly updates...
  - □ Performance in accordance with contract commitments...
- Mission focused
  - Ensure that we are focused on the war fighter in support of our mission





# AbilityOne: www.abilityone.gov NIB: www.nib.org NISH: www.nish.org AbilityOne Catalog: www.abilityonecatalog.com E-commerce: www.abilityone.com





#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





#### Center of Excellence for Pricing

Rusty Wells DLA Acquisition June 29-30, 2011

STEWARDSHIP EXCELLENCE



## Agenda

- Center of Excellence for Pricing (COEP)
- Pricing Example One
- Truth in Negotiations Act (TINA)
- Data Other Than Certified Cost or Pricing Data
- Better Buying Power
- Cost Reduction / Efficiency Initiatives
- Pricing Example Two
- Conclusions
- Questions
- Parting Words
- Backup Information

## **COEP** – **Overview**

- Mitigate Agency, Warfighter and Taxpayer Risk through:
  - Active, aggressive surveillance, detection and corrective actions
  - Management visibility of field pricing health
  - Improved corporate decisions
  - Enhanced pricing capability
  - Reduced acquisition costs
- Independent "expert" pricing professionals who provide oversight, fraud detection, pricing assistance and training
- Based at DLA Headquarters with team members at DLA Aviation in Richmond, DLA Land and Maritime in Columbus, and DLA Troop Support in Philadelphia

#### Supports Defense Procurement and Acquisition Policy Focus on Pricing



## **COEP** – Actions

- Provide independent, onsite reviews
- Conduct Tailored Logistics Support Contract pricing audits (e.g. Prime Vendor Contracts)
- Perform Pre-Award and Post-Award pricing reviews that include PACE, EMALL, and Hotline Issues
- Develop and provide tailored pricing rules, tools, and training
- Assist the DLA Training Center on the establishment of the DLA Pricing Academy
- Participate on Procurement Management Reviews
- Serve as a member on the Contract Pricing Advisory Group



# Pricing Example One

• Bottom Dog Lever – Nothing too special just happens to be the first item I procured as a Government Contract Specialist!

- Received responsive offers of \$100, \$101, and \$102 per unit.
- Do we have adequate price competition?
- Which offer is the best value?



- What if offers are \$100, \$105, and \$125 per unit?
- Do we still have adequate price competition?
- How about offers of \$100 and \$300 per unit?
- Do we have adequate price competition now?

## **Pricing Example One Continued**

- Received responsive offers of \$100, \$101, and \$102 per unit.
- Are we now getting a good price if DLA bought the same item 6 months ago at-
- \$50?
- \$100?
- \$150?



- What if \$50 per unit 6 months ago was for delivery in 9 months but requirement now is 48 hour delivery to Afghanistan?
- What if 6 months ago 3 manufacturers were in the marketplace when we bought the item for \$50, but now only 1 manufacturer remains with 2 dealers?
- What if \$50 per unit was the previous price but the Government now requires a special paint application that costs \$40/gallon?

## **Pricing Example One Continued**

- Received responsive offers of \$100, \$101, and \$102 per unit.
- What if we are using Tradeoff in lieu of Lowest Price Technically Acceptable?
- Should we possibly pay more for a higher priced item?
- What if we need 10,000 units now but previous requirement was for 10 units at \$100? Are we getting a good deal?



 What if the low vendor is located in Hawaii and the other two vendors are on the East Coast and the requirement is shipped FOB Origin to a DLA facility in Richmond, Virginia?

## **TINA - Sources of Information**

- 10 U.S.C. 2306a
- FAR Part 15.4
  - FAR definitions of cost or pricing data changed (FAR Case 2005-036) effective October 1, 2010
  - Now it is "certified cost or pricing data" or "data other than certified cost or pricing data"
- Contract Pricing Reference Guides, Volumes 3 and 4
  - Undergoing updates
  - New Link

https://acc.dau.mil/cprg

Old Link

http://www.acq.osd.mil/dpap/cpf/contract_pricing_reference_guides.html



- Defines requirements for cost or pricing data
- Delineates exceptions to the requirement
- Provides right of Government to examine contractor records
- Governs rules for defective pricing
- Ultimate goal is a fair and reasonable price for both Government and Supplier



- Certified cost or pricing data is NOT required if any of the following exceptions apply:
  - Adequate price competition exists
  - Prices are set by law or regulation
  - Commercial item is being obtained
  - Waiver has been granted (extremely rare!)

## **TINA – Requirements**

- Certified cost or pricing data shall be required if the sum of the <u>maximum</u> dollar value for the base year <u>and</u> all option years <u>and</u> surge requirements exceeds \$700,000
- NOTE: The dollar value of <u>all NSNs</u> in a multi-NSN procurement <u>must be considered together</u>, <u>not separately</u>
- Contracting Officer must determine the adequacy of the submitted certified cost or pricing data

## **TINA – Certificate Requirements**

- FAR 15.406-2
- Contractor must provide the certificate after the final negotiated price has been reached
- Certificate must be dated on the date the final price was negotiated
- Contractor must certify that data is current, accurate, and complete as of that date
- The certificate should not be included with the contractor's original offer

## **DCAA** Information

- <u>http://www.dcaa.mil</u>
- "Publications" > "Information for Contractors"
- Chapter 3 Guidance on Pricing Proposals



#### Data Other Than Certified Cost Or Pricing Data

- FAR 15.402(a)(2)(ii)
  - Also defined at FAR 2.101
  - Information that does not meet the definition of certified cost or pricing data found at FAR 2.101
- Government will request with the expectation the contractor will provide
- May be same data as certified cost or pricing data but it is NOT certified
- May require non-disclosure agreement
- Submission of data tailored to what is needed by the Contracting Officer to determine price reasonableness
- But what exactly is it?

## Data Other Than Certified Cost Or Pricing Data

- Do not require from the contractor any more data than absolutely necessary
- Data tailored to determine price reasonableness
- TINA does not apply
- Can obtain assistance from DCAA and DCMA to review
- No other means of determining prices fair and reasonable
- Requesting data is the <u>last resort</u> for the Government in an attempt to determine price reasonableness



#### Data Other Than Certified Cost Or Pricing Data

- Four Examples:
  - Price analysis using past buys determined fair and reasonable
  - Informal cost breakdown or other non-certified cost or pricing data
  - Commercial sales data- adequate, comparable
  - "Of a type" commercial sales data



### **Better Buying Power**

- Public Website <a href="https://acc.dau.mil/bbp">https://acc.dau.mil/bbp</a>
- Finding efficiencies within \$400 billion of the \$700 billion budget
- Deliver the warfighting capabilities we need with the money available by getting better buying power for warfighters and taxpayers
- Provides a forum for the defense acquisition workforce to collaborate on 23 efficiency initiatives
- Five major areas -
  - Target Affordability
  - Incentivize Productivity
  - Promote Competition
  - Improve Tradecraft
  - Reduce Bureaucracy



#### **Cost Reduction / Efficiency Initiatives**

- Reverse Auctions
- Lowest Price Technically Acceptable (LPTA)
- Defense Procurement and Acquisition Policy (DPAP)
   Competition Memo
- Best Price Upfront
- Value Engineering Change Proposals (VECPs)
- DCMA and DCAA Interaction
- Commercial Catalog Pricing



#### **Reverse Auctions**

- Contractors bid against each other in a real-time auction
- Used as a technique during discussions to drive down prices
- Utilized in conjunction with the evaluation factors stated elsewhere in the solicitation (past performance, socioeconomic factors, etc.). Included in the DLA Automated Master Solicitation for manually evaluated solicitations.
- DLA policy guidance in December 2009 encouraged contracting activities to use reverse auctions
- Government can still hold discussions (either prior to reverse auctions or simultaneously) concerning technical issues or unbalanced pricing

<u>https://help.procuri.com/robo/projects/buyer_help_50_en/Demos/Demos/Demos/Demos/Demos/Demter.htm</u>



### LPTA

• Appropriate when best value is expected from selection of a technically acceptable proposal with the lowest evaluated price

 Government would not realize any value from a proposal exceeding the minimum technical or performance requirements

 Usually for commercial or non-complex supplies or services that can be clearly defined and expected to be low risk

• Evaluation factors represent specific characteristics that are tied to significant requirements set forth in the solicitation

 Proposals are evaluated for acceptability but not ranked using noncost/price factors (e.g. technical and past performance)

 Price analysis normally used to evaluate price but cost analysis may be used when necessary to determine the price fair and reasonable



#### **DPAP Competition Memo April 2011**

- "Improving Competition in Defense Procurements Amplifying Guidance"
- All competitive procurements above the Simplified Acquisition Threshold with the exception of emergency acquisitions
  - Solicitations posted for less than 30 days and only one offer is received
    - Contracting Officer shall cancel and resolicit for an additional 30 days
  - Solicitations advertised for at least 30 days and only one offer is received
    - Contracting Officer shall use price or cost analysis in accordance with FAR 15.404-1 to make a fair and reasonable determination.
    - Negotiations to be conducted if Contracting Officer deems necessary
    - The negotiated price should not exceed the offered price



### **Best Price Upfront**

- Contractors should not assume that discussions will take place
- As stated in FAR Clause 52.215-1(f)(4)

 The Government intends to evaluate proposals and award a contract without discussions with offerors

 The offeror's initial proposal should contain the offeror's best terms from a cost or price and technical standpoint

 The Government reserves the right to conduct discussions if the Contracting Officer determines them to be necessary

- Benefits to receiving the Best Price Upfront
  - Acquisition lead time reductions
  - Government receives the lowest price first time around

#### **VECPs**

- For DLA, all contracts \$25,000 or more shall contain a Value Engineering (VE) Incentive clause
- FAR Clause 52.248-1 Value Engineering
- Per FAR Part 48, the contractor is encouraged to develop, prepare, and submit VECPs voluntarily
- The contractor shall share in any net acquisition savings realized from accepted VECPs
- Two primary conditions need to be met-
  - Must require a change to the contract under which it is submitted

Must provide an overall cost savings to the Government after being accepted and implemented

• Can be submitted any time under an active contract with a VE clause



### **DCMA and DCAA Interaction**

- Critical functions performed by DCAA and DCMA have become blurred
- Action was taken to avoid unnecessary overlap and redundancy between the agencies
- Contracting officers now request audit assistance from DCAA for fixed price proposals exceeding \$10 million
- DCMA available for field pricing assistance for proposals equal to or less than \$10 million



### **Commercial Catalog Pricing**

- Determination of an item to be commercial is a separate issue from the determination of the item to be fair and reasonable in price
- A listing in a commercial catalog does not guarantee that the price is fair and reasonable
- Price analysis techniques (such as, but not limited to, prior procurement price comparisons and prior catalog price comparisons) are used to evaluate the catalog prices
- Government can still hold discussions or request other than certified cost or pricing data, but only if other attempts to determine price reasonableness have not been successful



#### Pricing Example Two

• How much are you willing to pay for a 20 ounce bottle of water?

\$1.50?



\$4.00?

- What if I told you I paid all of these prices recently and think all are reasonable?
- \$0.75 breaking a case from a discount warehouse
- \$1.50 at a convenience store

\$0.75?

• \$4.00 at the movie theaters



### Conclusions

- DLA takes contract pricing very seriously
- Conducting business as we have in the past is no longer a viable option
- Every pricing scenario is different
- The Government must obtain enough data from our suppliers to ensure we are purchasing at fair and reasonable prices
- The Government relies on its vendors to support us in our efforts to be good stewards of the taxpayers' dollars
- Please offer us the best price possible
- Let us know if efficiencies exist we can use
- Help us continue to reduce our costs while meeting our mission



#### **COEP Breakout Session**

### **Questions?**



## <u>Whether You Are</u> <u>Government Or Industry,</u> <u>Treat Each Situation Like It Is</u> <u>Using Your Own Money</u> <u>Because It Is!</u>



- TINA Commercial item exemptions
- DCAA Preparing for an audit
- DCAA Lessons Learned
- Forward Pricing Rate Process



#### **TINA – Commercial Item Exemptions**

- Description of the item's use in the commercial or industrial sector and the specific users
- Description of the exact differences between the item and its commercial equivalent (with estimated cost differences, if available)
- Determination of an item to be commercial is a separate issue from the determination of the item to be reasonable in price



#### **TINA – Commercial Item Exemptions**

- Competitive Published Price List
  - Cover page from catalog along with page showing actual item
  - Reasonable belief that the item could be expected to be purchased by the general or industrial public at the offered price
- Invoices from commercial sales of the same/similar item
  - Quantities, Dates, and Prices
  - Any discounts from the price list (i.e., most preferred customer information)



### DCAA – Preparing for an Audit

- Have personnel readily available who are familiar with the proposal
- Have an adequate accounting system
- Be a going concern
- Have detailed support schedules readily available
- Have detailed supporting documentation readily available that is related to the proposed costs
- Provide the proposal and supporting schedules in electronic format
- Have financial statements and cash forecasts of the company available



### **DCAA – Lessons Learned**

- Cover sheet not in accordance with FAR 15.408, Table 15-2
  - Total proposal price not stated
  - Company POC(s), management signature, and period/place of performance not stated
- Failure to identify any individual subcontractor cost over \$700,000 threshold
- No evidence of subcontractor cost and pricing data where required
- No evidence of cost analysis of subcontractor costs where cost or pricing data is required per FAR 15.404-1( c )(2)(iv)



- Lack of Consolidated Bill of Material
- Failure to adhere to solicitation specifications
- No evidence of price analysis where cost or pricing data is not required
- Unallowable cost included in proposal (FAR 31.205)
- Proposal not mathematically correct
- Summary proposal does not reconcile to supporting schedules
- Cross referencing not provided from summary schedules to detailed supporting schedules



- Where FCCM is proposed, applicable form CASB-CMF is not provided
- Where competition is claimed for subcontractors above the cost or pricing data threshold, no evidence provided showing the degree of competition and the basis for establishing the source and reasonableness of the price
- Where commerciality is claimed for subcontractors above the cost or pricing data threshold, no evidence provided to support assertion



- Unsupported labor, material, other direct costs, and indirect expenses. Contractor fails to provide:
  - Adequate explanatory notes that provide the basis of estimate for each proposed cost element
  - Rate calculations, cost pool, and allocation base descriptions; dated sources such as previous year's financial data; current budget; year-to-date actuals not provided for indirect cost
  - Data sources such as dated historical activity reports, payroll registers, invoices, and vendor quotes not provided for direct costs



### **Forward Pricing Rate Process**

- Contractor issues a proposal
- DACO/ACO analyzes proposal to establish a FPRR
- DCAA issues audit
- DACO/ACO reviews and discusses significant concerns with DCAA
- DACO/ACO issues new FPRR based on audit from DCAA
- DACO/ACO develops Pre-Negotiation Objectives Memo (PNOM) supporting any deviations from audit
- PNOM goes through Board of Review process which includes DCAA representation
- After PNOM approval, DACO/ACO negotiates a FPRA and submits a negotiation memorandum for Board review
- When there are significant changes to rate assumptions, the FPR process starts over

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





### **DLA Distribution** Vendor Shipping Module

Mr. Wayne Myers June 29 & 30, 2011

STEWARDSHIP EXCELLENCE

#### Agenda

- Overview
- Benefits
- Features, Support and Requirements
- Data Flow
- Demo

### Overview

•2,053 Vendors

Shipments per

• 100 K

Month

- Enterprise wide, web based Distribution and Transportation system
- Process destination and origin shipments
   for general and special requirement
   commodities
- Air offer processing for all eligible shipments







Reduced customer wait time



- Immediate vendor access to shipping addresses
- Due In data to ports and transshipment points
- Reduced returned/frustrated shipments
- Cost reduction, improved ITV, automated routing and freight charge calculation for origin shipments
- All carriers paid through Power Track





#### Features, Support & Requirements



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#### Features

- Multiple shipping locations are supported
- Web services connects warehouse system to VSM
- Shipment histories are maintained
- On line sign up/live training
- System security
  - -DLA firewall
  - -Secure login and passwords
- Options:
  - –DD250,
  - -container ID labels,
  - -packing lists
  - -SEAVAN processing

**Requirements** 

- Personal Computer
- Internet Explorer
- Laser or Thermal printer



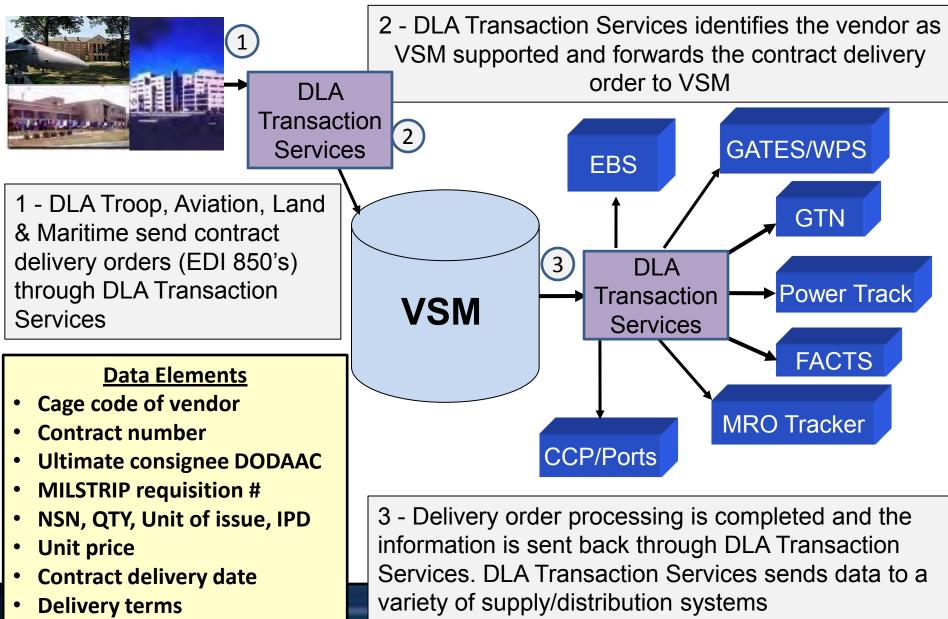






WARFIGHTER-FOCUSED, GLOBALLY RESPONSIVE, FISCALLY RESPONSIBLE SUPPLY CHAIN LEADERSHIP

#### **Data Flow**



#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



STEWARDSHIP EXCELLENCE

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





### DLA Energy Energy Contracting Initiatives

Installation Energy June 28, 2011

STEWARDSHIP EXCELLENCE



#### Overview

- Who We Are and Our Mission
- Energy Initiatives
- Federal Renewable Energy Goals
- Electricity Program
- Regulated Utility Green Pricing Programs
- Renewable Energy Certificates (RECs)
- Demand Response
- Energy Savings Performance Contracts (ESPC)
- Power Purchase Agreements (PPA)

#### **DLA Energy**

#### Mission:

 To provide the Department of Defense and other government agencies with comprehensive energy solutions in the most effective and efficient manner possible.

#### Vision:

Our Customers' First Choice for Energy Solutions

#### **DLA Energy Installation Energy's Supporting Role:**

- Acquisition support for facility energy requirements, to include:
  - coal, natural gas and electricity commodity purchase support,
  - renewable energy credit purchases,
  - coordinator for DoD's participation in electricity demand response programs
  - energy savings performance initiatives, and
  - long term renewable energy project development.



#### **Federal Renewable Energy Requirements**

Regulation	Requirement Level
Energy Policy Act (EPAct) of 2005* ⁺	<ul> <li>3% FY 2007-2009</li> <li>5% FY 2010-2012</li> <li>7.5% FY 2013</li> </ul>
Executive Order (E.O.) 13423	50% EPAct 2005 Goal must come from "new" sources (1999 and newer)

* Defines "renewable energy" as **electric energy** generated from solar, wind, biomass, landfill gas, ocean (including tidal, wave, current, and thermal), geothermal, municipal solid waste, or new hydroelectric generation capacity achieved from increased efficiency or additions of new capacity at an existing hydroelectric project.

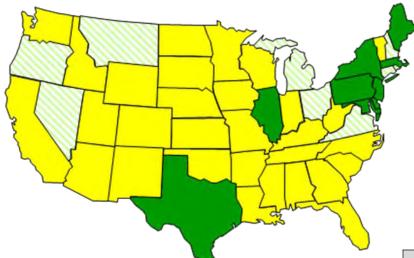
[†] A double bonus exists for renewable projects on federal or Native American land.



#### DLA Energy Electricity Program

- DLA Energy is executing the competitive acquisition of retail open access for Department of Defense and federal civilian agencies in states that have implemented deregulation. The DoD components are encouraged to partner with DLA Energy and aggregate regional electricity requirements to competitively procure electricity and ancillary services.
- DLA Energy has:
  - Awarded over 624 million kilowatt hours valued at over \$36 million in FY10.
  - Single and multi-year contracts supporting delivery of over 14.6 million megawatt hours to over 600 accounts.
  - Provided electricity contract support to DoD and federal civilian customers in deregulated market areas, to include Maryland, New Jersey, Pennsylvania, Maine, Connecticut, Rhode Island, Massachusetts, New York, Illinois, Texas and District of Columbia.





_			

Retail access implemented, DLA Energy awarded contracts

Retail access implemented, DLA Energy solicited, no awards

Retail access pending, DLA Energy monitoring market

# Customer Segmentation (Based on \$ under Contract)

#### DLA Energy is actively managing over 14.6 million megawatt hours (MWh) of electricity valued at \$1.2 billion under multi-year contracts.

Purchase Area	# of Contracts	Number of Accounts	State	Total kWh Awarded	Total \$ Awarded
Texas	7	422	Texas	1,810,196,922	\$ 127,957,207
Mid-Atl Portfolio	1	41	MD, NJ	6,811,573,580	\$ 578,983,754
Fermi	1	1	IL	481,880,000	\$ 21,132,677
MISO	1	12	IL	299,220,278	\$ 12,946,556
Maine	1	2	Maine	41,650,000	\$ 3,073,770
PJM Large	7	51	MD, NJ, IL, DC	3,338,010,697	\$ 319,197,844
Massachusetts	3	2	RI, CT, MA	329,346,317	\$ 33,220,751
PJM Small	5	42	MD, NJ, DC	353,804,610	\$ 28,669,288
New York	1	38	New York	481,643,248	\$ 35,215,280
PP&L	2	8	PA	35,215,280	\$ 35,215,280
SPR	1	2	Texas	234,067,821	\$ 17,626,098
NASA	1	12	Texas	405,610,984	\$ 27,106,473
TOTAL	31	633		14,622,219,737	\$ 1,240,344,980



### Electricity Program-Green Purchases

- In a competitive electricity market, electricity customers can choose their electricity supplier and are not limited to their local utility.
  - Purchasing renewable power refers to selecting an electricity supplier that provides a product that includes some percentage of renewable power.
  - Only available in a limited number of states.

- Best if the renewable power plant is within your electric region.
  - Some renewable suppliers bundle electricity with renewable energy certificates purchased separately. These RECs may not come from a renewable plant in your region.

## **Regulated Utility Green Pricing Programs**

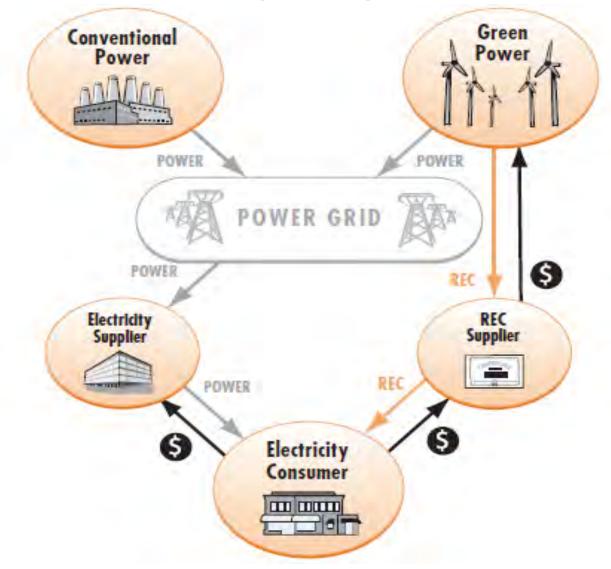
- Regulated utility green pricing programs are voluntary programs that allow customers to purchase renewable power from their utility, usually at a premium.
  - Utilities offer these programs for a variety of reasons (interest in developing renewable power, customer interest, Commission requirements, etc.).
  - Best programs are those that exempt renewable customers from fuel cost adjustments often included in electric rates to reflect the varying natural gas and other fuel costs.
  - Utilities use a variety of methods to provide renewable power through their green pricing programs:
    - Own renewable power plant(s)
    - Purchase bundled renewable power
    - Purchase RECs

## Renewable Energy Certificates (RECs)

- Also known as:
  - Renewable Energy Credits
  - Green Tags
  - Tradable Renewable Certificates
  - Green Energy Certificates/Credits
- Renewable energy systems produce two distinct products that can be unbundled and sold separately:
  - Generic electricity which is resultantly sold into the local grid or used on site
  - RECs, which are the renewable/environmental attributes of the power generated from renewable energy system. All greenhouse gas emissions and other environmental attributes should be included
- RECs come from renewable energy projects all over the country and a variety of renewable resources.



## Renewable Energy Certificates (RECs)





## **REC Advantages**

- RECs have no physical constraints and can come from any renewable energy project located in the United States.
  - No transmission or ancillary services are required.
- Utility providers and bills are not changed.
- RECs can be used for a leased facility.
- RECs can aggregate multiple sites.
  - REC purchases are often made at the agency level.
- RECs are an option if no on-site renewable energy project opportunities exist and/or where renewable power delivery is restricted because of physical or institutional barriers.
- RECs encourage future renewable development.



## **REC Disadvantages**

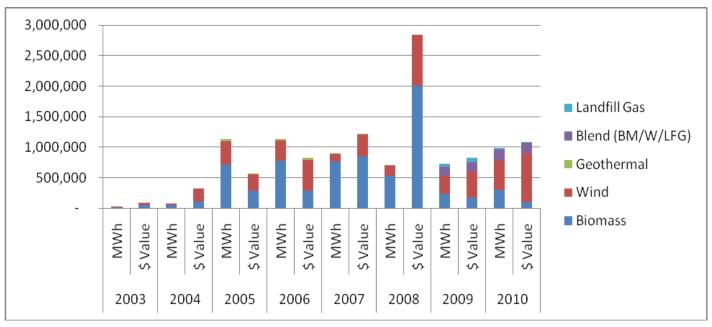
- RECs do not offer protection against fuel price volatility.
- REC costs are in addition to utility costs.
- RECs are not a long term method for meeting the federal renewable energy goal.
- Costs are not an investment in direct facility infrastructure development.
- There is no guarantee of renewable energy development in your region (unless you limit renewable power plant location used to supply the RECs to your state/region).



### Installation Energy REC Program

#### Renewable Energy – established in 2001

In December 2001, DLA Energy awarded its first renewable energy contract on behalf of various DoD and federal civilian customers in Texas in response to Executive Order (EO) 13123, which encouraged the federal government to significantly improve its energy management in order to save taxpayer dollars and reduce emissions that contribute to air pollution and global climate change.



#### SUMMARY OF DLA ENERGY RENEWABLE ENERGY CREDIT PURCHASES (2003-2010)

**Renewable Energy Certificates (REC):** A REC is a tradable, non-tangible energy commodity in the United States that represents proof that 1 MWh of electricity was generated from an eligible renewable energy (solar, wind, biomass, ocean, geothermal, municipal solid waste, "new" hydroelectric generation) resource.

## **REC Procurement Requirements**

- REC prices depend on renewable resource type, location, and renewable project online date.
  - Federal agencies must use **50 percent "new"** renewables to meet the federal renewable energy goal.
    - New is defined as placed into service after Jan. 1, 1999.
    - Old RECs (from any renewable plant that was placed into service before January 1, 1999) are significantly cheaper than new RECs.
- Vintage language to ensure when the renewable energy was generated
  - Allows RECs from six months before the contract year and three months after the contract year.
  - Fiscal Year 2011: RECs are allowable from April 1, 2010, (six months prior to the beginning of FY 2011) to Dec. 31, 2011, (three months after the end of FY 2011).
- Verification supported through attestation forms to ensure RECs have not been double counted.

## **DLA Energy Demand Response Program**

- An approach to...
  - Establish Master Agreements with vendors
  - Assist customers in understanding demand response
  - Provide customers an easier means to enter into DR Programs
  - Create a uniform strategy to enroll in DR Programs
- Applicability
  - Anywhere in the U.S. where DR programs are available, through ISO's, RTO's and/or local utilities
  - Currently have over 70 installations across PJM, ISONE, ERCOT, NY ISO and CAISO
  - Total MW's enrolled: 178
- Total credit received since program inception: \$7.8 million



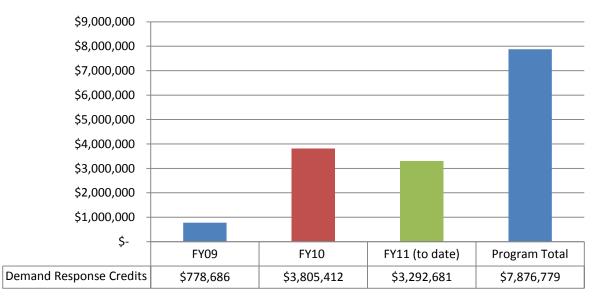
### Installation Energy Demand Response Program

#### Demand Response – established in 2008

DLA Energy has signed agreements with multiple curtailment service providers across the U.S. and is actively issuing task orders for customer participation in load reduction programs during times of peak demand in return for financial incentives.

#### DLA Energy

- Signed agreements with 14 curtailment service providers.
- Supported over 60 DoD and federal civilian customer sites in demand response participation in PJM, New York (NYISO), New England (ISO-NE), Texas (ERCOT), Arizona (TCE), Colorado (Xcel), and California (CAISO and SCE) territories.
- Verified over \$7.8 million in credits received by customers since 3rd Qtr 2008.



#### SUMMARY OF DEMAND RESPONSE \$ CREDITS



## How the Program Works

- Vendor(s) works with the customer to determine what DR program works best for the installation
- Customer selects the DR program and vendor, and then notifies DLA Energy
- DLA Energy contacts the selected vendor
- Selected vendor sends the agreement to DLA Energy for signature
- DLA Energy signs the agreement and forwards a copy to customer and vendor
- Vendor issues future credits to customer utility account number



### DLA Energy Energy Savings Performance Contracts & Renewable Energy Program

- DLA Energy is one of DoD's contracting agents for meeting established energy efficiency and renewable energy goals
- Assist customers in determining which contractual and financing vehicles are applicable to their renewable energy or energy conservation effort.
- DLA Energy has:
  - Awarded over \$430 million in ESPCs for DoD (primarily Army) in meeting the specified energy reduction goals. These projects have saved 868 billion btu's/year (energy).
  - Issued multiple solicitations for large and small scale solar projects.
  - Signed a support agreement to provide procurement support to the Army in the development of a geothermal plant at Hawthorne Army Depot, Nev.
  - Multiple renewable energy and ESPC initiatives in the planning or acquisition phase in support of the Army and other DoD activities.



## **ESPCs**

- ESPCs allow federal agencies to accomplish energy savings projects without up-front capital costs.
- Are a contracting mechanism that allows energy efficiencies and capital improvements to be installed at your facility through a third party.
- Utilize Department of Energy Super ESPC Indefinite Delivery Indefinite Quantity (IDIQ) contracts to award task orders to an Energy Service Company (ESCO).
- ESCO encourages the development and implementation of the energy project.
- ESCO identifies and guarantees a level of cost savings in agreement with the government.
- Customer pays the ESCO over the term of the contract out of the energy and energy-related savings resulting from the project, so the funds are self-producing out of the current utility budgets being spent.



### **Power Purchase Agreements**

- Power Purchase Agreements (PPA) allow for third party financing of on-site renewable energy projects
  - Developer installs a renewable energy system on agency property with the agreement that the agency will purchase the power generated by the system
  - Government pays the developer a per kilowatt hour price for the energy that is generated by the project and consumed at the site for the duration of the contract
  - Developer owns, operates and maintains the system for the life of the contract
- Benefits include:
  - no up-front capital costs.
  - ability to monetize tax incentives.
  - a known long-term energy price.
  - no O&M responsibilities, and minimal risk to the agency.
- Considerations include:
  - limited federal experience with PPAs, contract term limitations, challenges with site access.



## **Power Purchase Agreements**

- Power Purchase Agreements (PPAs)
  - Is this the appropriate vehicle for project execution?
  - Other contracting vehicles for consideration
    - Energy Savings Performance Contracts
    - Utility Energy Savings Performance Contracts
- Project will only be as good as the requirements received:
  - Prior renewable assessments/screenings
  - Proposed project (type, size, location)
    - Site diagrams, maps, electrical drawings
  - Location of planned interconnection
    - · Will additional infrastructure be required, new lines added
    - Is the current facility privatized?



### Power Purchase Agreements Considerations

- Regulatory Issues and Utility Coordination
  - Are PPA's legal in your state/utility
  - Is PUC approval required for any aspect of the project
  - Utility involvement
    - Interconnection requirements
    - Standby charges or tariff changes
    - Applicable incentives/rebates

## **Power Purchase Agreements**

- Other Key Issues
  - National Environmental Policy Act (NEPA)
  - Land Use Agreement
  - Facility Access Requirements
  - Disposition of RECs
  - Length of Contract
    - FAR Part 41, 10 years
    - 10 USC 2922a, up to 30 years
  - Approval Processes for:
    - Implementation of the project
    - Land use agreement
    - 10 USC 2922a approval

## **Points of Contact**

- DLA Energy, Installation Energy, Fort Belvoir, Va.
  - Kevin Ahern, 703-767-8572, kevin.ahern@dla.mil
  - Pam Griffith, 703.767.8328, pamela.j.griffith@dla.mil
  - Andrea Kincaid, 703.767.8669, andrea.kincaid@dla.mil

### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



## Industrial Capabilities and Warstopper Program

Luis Villarreal June 27 – 30, 2011

WARFIGHTER SUPPORT ENHANCEMENT

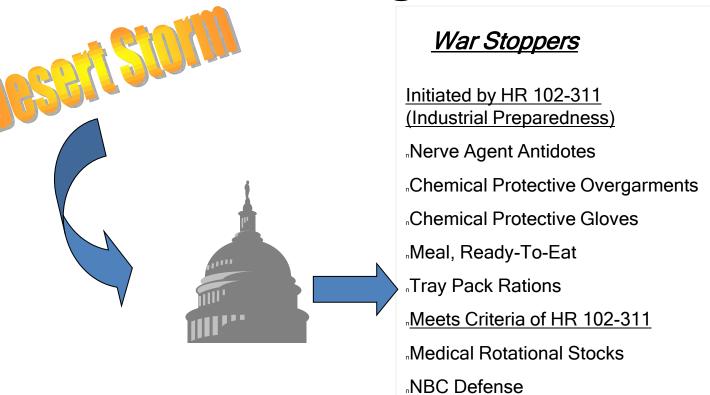
STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT



- Warstopper Program
  - Warstopper Overview
  - RFI/RFQ Process
- eCAP
  - eCAP Overview
  - Frequently Asked Questions
- IBex

## Warstopper Program Background



In Response DoD created Program Element 0708011S, Industrial Preparedness as provided in DoD 7045.7-H



## Warfighter Readiness Solutions

## Science & Technology

Innovation in Products

### <u>Title III</u>

Establish Capability

War Reserve Material

War Reserve items

### <u>DMSMS</u>

Manage obsolescence

## Working Capital Fund

DLA Procurement Solutions

### <u>Warstopper</u>

Industry/Business Solutions
 Mitigate surge constraints

Manufacturing Technology

- Lead Time Reductions
  - Lean Manufacturing

DPAS



## Warstopper Program Criteria

- Mission Essential or Critical*
- Low peacetime demand but high wartime demand*
- Limited shelf life*
- Long production lead time*
- Cost effective alternative to War Reserve Inventory**

* Congressional guidance HR 102-311** DoDI 3110.60 War Reserve Materiel Policy



## Industrial Base Preparedness

Benefit To The Industry

#### How The Program Works (Government Investment):

- Provide lean six-sigma analysis to maximize vendor capacity
- Provide industrial equipment
- Stage raw material, subcomponents, raw material buffers (vendor managed inventory)
- · Award industrial base maintenance contracts to maintain vital domestic industry

#### Past Investment Items:



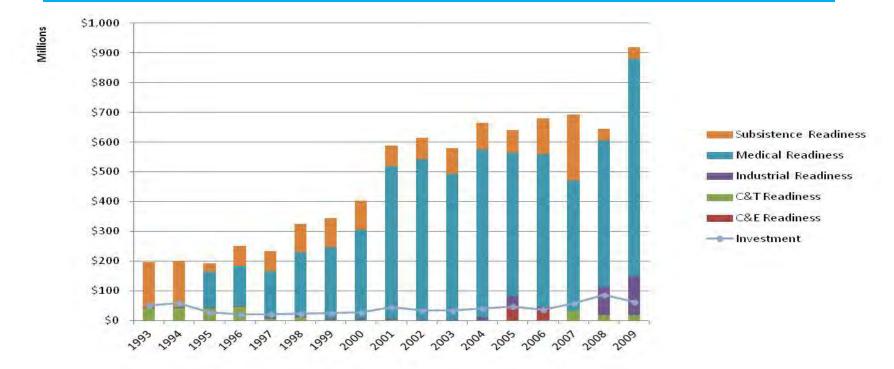
#### Mission:

Government Investment needed when readiness demand is higher than the commercial industry is willing to invest.



Benefit To The Tax Payer

#### Equivalent War Reserve Material Offset versus Warstopper Investment



August 27, 2010 Warstopper Return on Investment Analysis

The Warstopper Program has led to cumulative inventory cost avoidance of over \$4.8B through the investment of approximately \$699M over the program's lifetime. After the costs of the investments, the total cost avoidance to DoD is over \$4.8. The resulting ROI is 6.9:1 over the program's life.

## **Sample Investments**

by 85% in first 180 days.

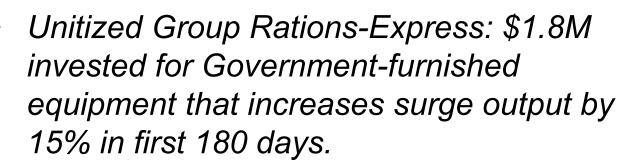
Benefit To Warfighter



Marines attached to the 24th Marine Expeditionary Unit,, lay down AM2 matting while in Kandahar Province, Afghanistan.



Soldiers pull a tab to activate the UGR-E



AM2 Matting: \$6.1M invested for long lead

time extrusions that increase surge output



A Marine wears a flight suit made of NOMEX ®

• Nomex® Fiber: \$1.37M invested in vendor managed buffer of Nomex fiber that increases surge output of fire retardant items by up to 54% in the first 180 days.

## **Operational Investments:**

## **Successes**

Class IX Successes	Bradley Fighting Vehicle (BFV)	Reverse Osmosis Water Purification Sys	Nesatron Chamber	Cesium Lamp (IR Countermeasures)
Weapon System(s)				
Supply Chain	Land	Land	Aviation	Aviation
Warstopper Investment	Prepositioned long lead- time special steel	Invested in staging of critical parts at distributor (Customer Direct Contract)	Provided an additional Nesatron chamber as GFE to apply coatings to helicopter windshields	Prepositioned raw materials and key subcomponents
Results of Investment	Reduced PLT from 571 to 77 days; 130% increase in production	Reduced PLT to > 30-days; with initial capability to ship immediately	Doubled capacity to 120 sets per month	360-day PLT reduced to 30-days
Cost (ROI)	\$310K (8.4)	\$677K (2.0)	\$1.78M (3.0)	\$553K (2.2)
Situation	Surged 1300% above peacetime level	Manufacturing capability lost-hurricane Katrina	Significant backorders existed during OIF/OEF	Service stocks exhausted prior OIF/OEF
Execution	Race-supported increased overhaul/repair production of BFV transmissions	6 -Valve Diaphragm Assembly-kept theater ROWPUs in operation over 12-month period	Investment accelerated the get well dates for project coded backorders	DLA issued order to fill lamp inventory prior to start of OIF – zero wartime backorders

## Warstopper RFI/RFQ Overview

• Offers proactive approach for identifying potential areas for Warstopper investments to address readiness concerns

•Gives industry an avenue to identify issues that have limited their capability to meet go-to-war requirements

• *RFI responses will be reviewed with potential for future competitive solicitations to pursue warstopper investments* 

• Cycle will be to request feedback in one FY and if appropriate, issue solicitation and award in the following FY

## Lean Six Sigma (LSS) Studies

### Data collection tools/ sources:

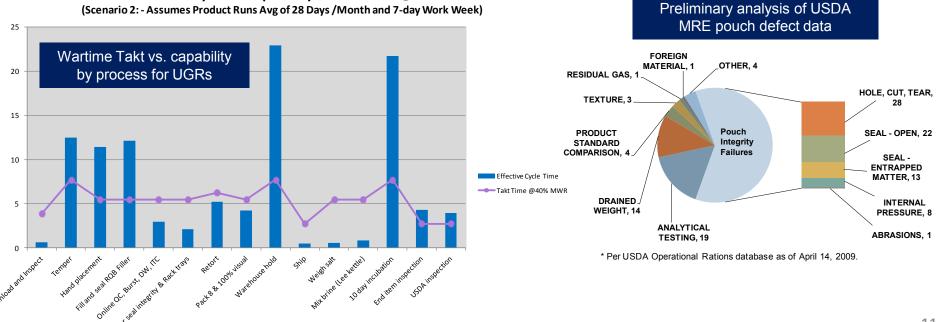
- Direct observation of specific processes
- Stakeholder interviews/ brainstorming
- SPC/ quality management system data
- Accounting data (labor costs rework)

EXAMPLE - Wornick - UGR E/H&S Pork Links (PLACE-ABLE) - 12 Jan 2009 Current Effective Cycle Time per Tray vs. Takt Time @40% MWR

Converting paper records to e-data

#### Performance Metrics/ KPI:

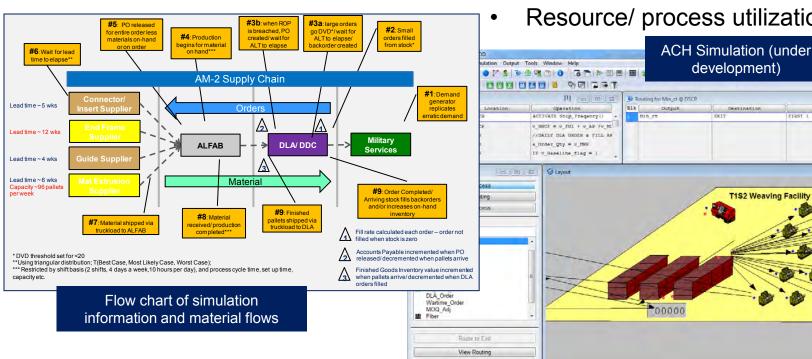
- Wartime Takt vs. capability by process
- σ Rating
- First pass yield/ Cost of Poor Quality (COPQ)



## Supply Chain/ Manufacturing Simulations

### Data collection tools/ sources:

- Tailored questionnaires
- Direct observation of specific processes
- Stakeholder interviews/ validation
- DLA requisition/supply data (DORRA/ DLA eMALL)



# Current & Future state **Performance Metrics/ KPI:**

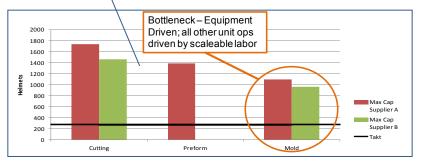
- Daily wartime output
- Average PLT
- Fill rate
- Average working capital
- Average inventory ٠
- # Delivery Orders ٠
- Resource/ process utilization/ % Oper.

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### **Product Level Industrial Base Studies – Focus Areas**

### **Capability Analysis**

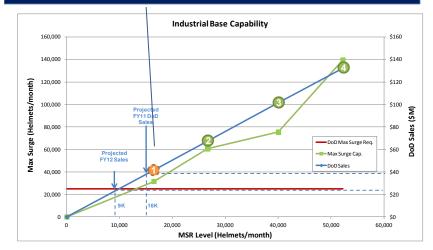
Objective: Measure normal/ max surge capability & assess opportunities to improve wartime readiness, e.g. pre-positioned materials/ add. capacity





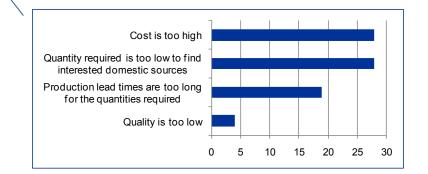
#### **Sustaining Critical Industrial Capabilities**

Identify # suppliers that can be sustained based on projected demand and resulting impact on S&S capabilities





**Objective**: TBD based on policy issue related to IB. Example: Feedback from suppliers on problems with sourcing clothing components



#### Data collection tools/ sources:



Tailored questionnaires, site visits, DLA requisition/supply data



Annual financial statements, fixed/variable cost data, capability Analysis



Tailored questionnaires, supplier interviews, FAR, policy discussion documents, Federal Register Notices, DLA buy history, Trade Association websites



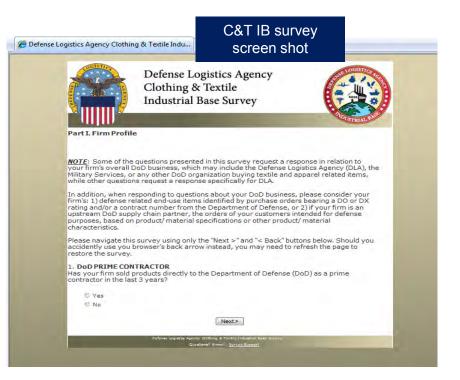
## **Industry Sector Studies**

### Data collection tools/ sources:

- Web based survey*
- Focus group review of survey questions (e.g. SMEs/ trade associations)
- DLA buy history (DORRA) and trade association member lists to identify suppliers
- DoC Bureau of Labor Statistics (BLS)
- ITA TradeStats Express
- Census Bureau Annual Survey of Manufacturers (ASM)
- Federal Reserve Industrial Production & Capacity Utilization
- Trade association websites/ data
- U.S. International Trade Commission publications
- Previous surveys, e.g. DoC BIS
- International Trade Commission (ITC)
- Federal Procurement Data System (FPDS-NG)

### Performance Metrics/ KPI:

- TBD based on study objectives
- Response rate, e.g. 50%
- See back-up slides for sample C&T IB survey objectives



*Some surveys with sensitive questions are better handled anonymously; In addition, survey management capabilities can help increase the response rate by sending out reminder emails to those that haven't responded. Web based surveys can also utilize skip logic to avoid irrelevant questions



## <u>To DLA</u>

- Deeper understanding of industrial base issues
- Identification of investment opportunities as an alternative to war reserve inventory
- Improved communications with industrial base
- Improved readiness position for critical items

## To Industry

- Funded resources to complete objective analysis (i.e. LSS or value stream mapping)
- Able to provide a deeper level of data collection than otherwise may be practical
- Potential for DLA funding to resolve a lead-time, material or equipment issue if it improves readiness position

### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





## Electronic Capability Assessment (eCAP) Plan

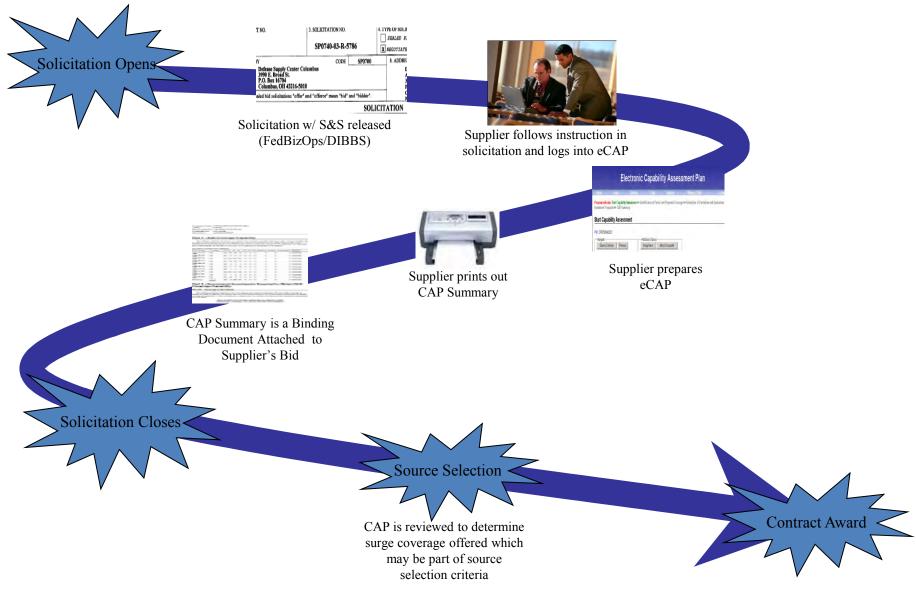
Aaron Craft

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT

## eCAP as Part of LTC Process



# Introduction

- The eCAP application collects a supplier's:
  - Capability to meet the wartime Surge and Sustainment (S&S) demand, and
  - Industrial base investment opportunities.
- Suppliers self-register to use eCAP and control access to their data
- Suppliers print self-assessment and submit with bid

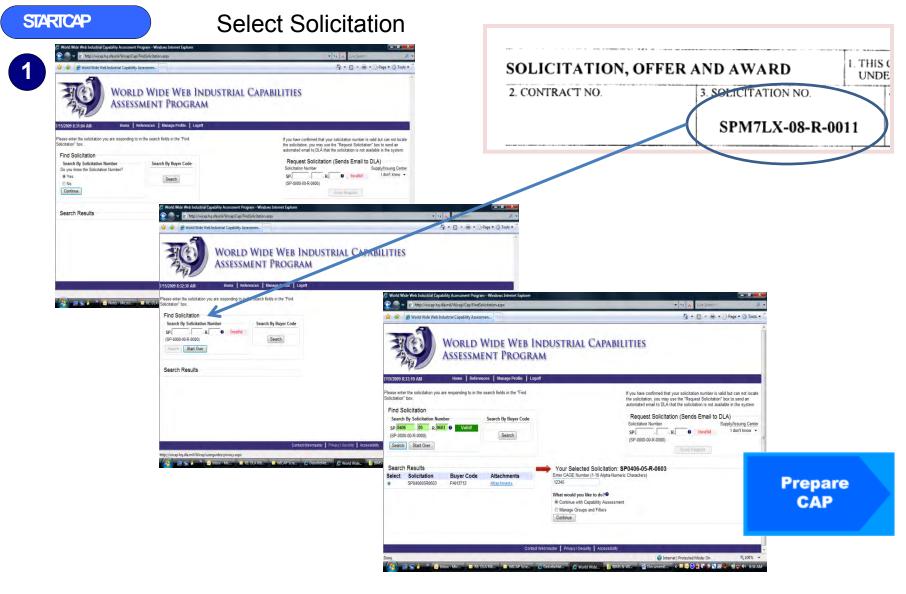
eCAP is part of the DLA World Wide Web Industrial Capability Program (WICAP)



# eCAP - Agenda

- System Login
- Select Solicitation
- CAP Self-Assessment:
  - Capability to deliver Services' go-to-war requirements
  - Production constraints preventing requirement delivery
  - Opportunities and costs to mitigate constraints
- Self-Assessment Reporting
  - Review
  - Print
  - Submit
- FAQ

## eCAP – Select Solicitation



# eCAP – Identify Capability



4/3/20

WORLD WIDE WEB INDUSTRIAL CAPABILITIES ASSESSMENT PROGRAM

## Start Capability Assessment

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## eCAP – Proposed Solution

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#### CAP Summary

Company Name:	BearingPoint
CAGE:	54321
Date Completed:	3/18/2009
Completed by:	Joe Vendor
Solicitation Number:	SP000000R9999
(Formerly PIIN)	

+

#### Part 1 - S&S Coverage Capability

Additional quantities of an item that must be shipped to DLA for each 30-day period, assuming you receive the order up to the full quantity at the beginning of each period.

NSN/GROUP	MWR	UI	Offered Amount	Offered Interval	Ramp Up Time In Days (If Needed)	End Days	Initiation Point For Ramp Up (days)	Surcharge	Provision Methods	Limitations
0000-00-000-0097	12	EA	20	30	0	0	N/A	0	External Supplier	
5960-00-000-0023	24	EA	40	30	0	0	N/A	0	External Supplier, Inventory	
5960-00-000-0051	65	EA	75	30	0	0	N/A	0	Production	
0000-00-000-0154	500	EA	12	30	0	0	N/A	0	Inventory	Labor, Capacity
0000-00-000-0368	32	EA	42	40	5	90	After Contract Receipt	0	Production, External Supplier	Leadtime

## • Review

- Edit
- Print
- Submit with Offer

#### Part 2 - Description of Constraints

The Offeror certifies that the constraint is factual.

Catagory.	Constraint Description
External Supplier Leadtine	Prepositioning critical lead time components will increase DBFs amounts available
Labor	Strike resolution.
External Supplier Capacity	No longer served by DHL.

#### Part 3 - Proposed Solutions & Government Investments Required to Obtain S&S Coverage Capability

#### Part 3.1 - Coverage to be Gained

The Offeror certifies that they cannot deliver the stated quantities according to the surge delivery schedule without implementing the proposed solution. The Offeror also certifies that the solution offered is the most efficient method to resolve the S&S capability shortfall. If a government investment is required it is indicated in Section 3.2.

#### Numbers reflect data after the Proposed Solution is implemented.

NSN/GROUP	MWR	UI	Amount	Interval	Rampup Time	End Days	Safety Stock	Comments
0000-00-000-0154	500	EA	0	30	0	0	120	
0000-00-000-0368	32	EA	32	30	0	0	0	

#### Part 3.2 - Funding Requirement to Obtain S&S Coverage

Costs applicable to coverage gained on items in Part 3.1.

Investment Cost Details								
Cost	Purnose	Applies To Vear 1 Vear 2 Vear 3 Vear 4 Vear 5 Vear 6 Vear 7 Vear 8 Vear 9 Vear 10						

Cost	rurpose											
Long Lead-Time Components	sadfhisykg	One Nijn	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

#### Part 4 - Group Items Detail

Here is a break down of which items are incorporated into the groups mentioned above.

Group Name NIIN(s) group 1

Part 5 - Uploaded Files

There are no Uploads for this Cap

Shortfall (Warstopper)



Q: How do I get an account to access eCAP?

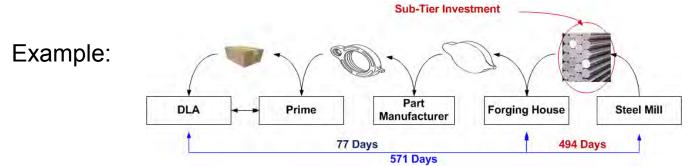
- A: WICAP allows users to create their own accounts. Simply access the WICAP website, click the "New User Registration" link under the log in area and enter the requested data.
  - The first user to register under a CAGE code is the CAGE Administrator.
     The CAGE administrator is responsible for making all new accounts for their CAGE code.
- Q: I forgot my password, how do I get a new one?
- A: WICAP users are able to request a new password right from the WICAP website. Simply access the WICAP website, click the "Forgot Password?" link under the log in area and enter the requested data. You will need your username and email address in order to request a new password. If you do not have these pieces of information contact WICAP Support.

## eCAP - FAQ

- Q: How should "offered quantity" be stated?
- A: Only state what you can do. Surge sourcing is built into eProcurement so expect surge orders.
- Q: Is the offered surge quantity in addition to the peacetime delivery requirement?
- A: Yes.
- A: How do distributors select a provisioning method?
- Q: It depends on whether they will deliver from distributor inventory or from external supplier.
- A: Am I required to establish inventory?
- Q: No the Government is not specifying what you should do to meet the offered requirement. You should determine the method. Distributors should work with their sub-tier suppliers to obtain support agreements and/or to identify industrial solutions.



- Q: If I need support for a sub tier supplier, should I include them in the solution investments required?
- A: Yes, if the best value solution is to make an investment at the sub-tier level. No, if the best solution is to stock the finished sub-component item.



Q: How can I get more assistance?

A: An introduction to eCAP can be found on the WICAP website. Access WICAP and click the, "eCAP Walk-Through Document" link. If you need further technical assistance please contact WICAP Support using the Contact Webmaster (link available at the bottom of each WICAP webpage).

## DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





## **IBEX**

## Industrial Base Extension Program

Joan Lutz

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT



# Industrial Base Extension Program (IBEX) Introduction

- Logistics readiness planning (sourcing) tool utilizing data from global logistic providers.
- Provides OCONUS sourcing information to government and military planners for manufacturing, logistics, storage and transportation.



# **Example of IBEX Successes**

- Support to Haiti in response to Earthquake
- Sourcing of PM Steel for IRAQ
- Water support for Tsunami relief
- Kosher/Halal for Pakistan Earthquake
- OCONUS Steel Production for MRAP
- Cold Storage Containers for SWA
- Medical IV Bags sourced in Korea
- Transportation in the Philippines



- System Login Via IBMS-SPIDERs
- Macro information for Global Support
  - Add Support Area
  - View Capabilities in Area
- Vendor Profiles
- Other Tools
  - Reports
  - Alerts
  - Collaboration

# Access IBEX via SPIDERS System

 IBMS-SPIDERS is a secure web application that requires vendor users to be PKI compliant





## MACRO Information Supports Unified Combatant Commands

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**Objective:** To maintain industrial base vigilance over OCONUS assets which can be utilized during a contingency or national emergency



## **Vendor Profiles**

 Secure contact information used by IBEX Program Manger

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## **Other Tools/Utilities**

- Vendor Reports
- Vendor Alerts
- Collaboration

Data Maintenance

Analysis

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MAIN MENU	DEMO CONUS VENDOR ( VEN01 )				
Vendor Prod. (Class I)		Expand All			
Production Info		Category	Alert		
KMC Requests Materials Required By Others	E	Company Profile	Company Profile needs to be updated		
Company Profile	æ	Vendor Attachments	One or more attachments will be out of date within 30 days.		
Company POCs Attachments	E	Vendor Attachments	Outdated attachments found.		
Alerts	۰	Subsistence Vendor Production	Information not entered yet for production group.		
Change CAGE Code					
RECENTLY USED CAGE CODES					
VEN01 - DEMO CONUS VENDOR					
9Y162 - THE WORNICK COMPANY 0DV50 - AMERIQUAL GROUP LLC	Item(s) found: 4				
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## DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



## DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





## DLA Strategic Materials Informational Briefing

Watt Lough June 30, 2011

STEWARDSHIP EXCELLENCE



# National Defense Stockpile (NDS)

## History

- NDS Program established in 1939
- Purpose: to preclude dependence on foreign sources of supply in time of national emergency
- Prior to 1988, jointly managed by Federal Emergency Management Agency and General Services Administration
- Executive Order 12626 President Reagan designated the Secretary of Defense as the "Stockpile Manager"
- Starting in Fiscal Year (FY) 1994, Congress began authorizing the sale of excess NDS inventory
- Since 1994, commodity sales have totaled approx \$7 billion
- In 1994 there were 90 NDS-managed commodities; today there are 25
- In 1994 there were 85 NDS storage locations; today there are 14
- Market value of remaining NDS inventory is approx \$1.37 billion



# Stock Piling Act

- 50 U.S.C. 98 et seq.
- Purpose: Ensure availability of Strategic & Critical (S&C) materials needed for national defense
- Key elements:
  - Identify requirements under military conflict scenarios
  - Acquire, barter, upgrade, or dispose material as needed
  - Material development and research
  - Avoid market disruptions
  - Obtain best value for U.S. Government
- Stockpile Manager resides at the Office of the Secretary of Defense (OSD); however, DLA Strategic Materials manages the NDS



# Why the Interest in Strategic and Critical Materials?

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT

4



## Major Raw Material Supply Disruptions Have Occurred in the Recent Past

- Unrest in the Congo causing concern with respect to metal supplies such as Tin, Tungsten, and Tantalum
- Nickel workers strike in Canada (2009/2010)
- China stopped Rare Earth Oxide from being exported to Japan over a diplomatic dispute (2010)
- Natural disasters, such as the earthquake in Japan (2011), have caused many supply chain disruptions



## US Reliance on Imports is Expanding at an Accelerated Rate

### 1997 U.S. NET IMPORT RELIANCE FOR SELECTED NONFUEL MINERAL MATERIALS

Commodity	Percent
ARSENIC	100
BAUXITE and ALUMINA	100
COLUMBIUM (nioblum)	100
FLUORSPAR	100
GRAPHITE (natural)	100
MANGANESE	100
MICA, sheet (natural)	100
STRONTIUM	100
THALLIUM	100
THORIUM	100
YTTRIUM	100
GEMSTONES	99
TIN	85
TUNGSTEN	85
PLATINUM	84
TANTALUM	80
COBALT	78
PALLADIUM	78
CHROMIUM	76
POTASH BARITE	76
	72
ZINC	70
IODINE	65
STONE (dimension)	64
PEAT	58
NICKEL	54
DIAMOND (dust, grit, and	
SELENIUM	41
ASBESTOS	38
SILICON	34
CADMIUM	33
MAGNESIUM COMPOUN	IDS 33
GYPSUM	30
ALUMINUM	23
IRON and STEEL	21
PUMICE	21
SILVER	17
IRON ORE	15
CEMENT	14
LEAD	14
NITROGEN (fixed), AMMO	
SALT	14
COPPER	12
RARE EARTHS	12
SODIUM SULFATE	12
PERLITE	11
SULFUR	11
MAGNESIUM	10
MICA, scrap and flake (nal	
IRON and STEEL SLAG	2
LINE	1 <b>1</b>

#### Major Sources (1993-96)

China, Japan, Hong Kong, Germany Australia, Guinea, Jamaica, Brazil Brazil, Canada, Germany China, South Africa, Mexico Mexico China Canada Madagascar Brazil South Africa, Gabon, Australia, France India, Beigium, China, Brazil Mexico, Germany Belolum, Mexico, Canada France China, Japan Israel, Belgium, India Brazil, Bolivia, Indonesia, China China, Russia, Germany, Bolivia South Africa, Russia, United Kingdom, Germany Australia, Thaliand, Germany, Brazil Norway, Zambia, Finland, Canada, Russia Russia, South Africa, United Kingdom, Belgium South Africa, Turkey, Russia, Kazakstan, Zimbabwe Canada Russia Belarus Israel China, India, Mexico, Morocco Canada, Mexico, Spain, Peru Japan, Chile, Canada italy, india, Brazil, Canada Canada Canada, Norway, Russia, Australia Ireland, China, Germany Canada, Philippines, Beigium, Japan, United Kingdom Canada Norway, Russia, Brazil, Canada Canada, Mexico, Beiglum, Germany China, Canada, Austria, Greece Canada, Mexico, Spain Canada, Russia, Venezuela, Mexico European Union, Canada, Japan, Brazil, Mexico Greece, Turkey, Ecuador Canada, Mexico, Germany, Peru, Chile Canada, Brazil, Venezuela, Australia Canada, Spain, Venezuela, Mexico Canada, Mexico, Peru, Australia Trinidad and Tobago, Canada, Mexico Canada, Mexico, Chile, The Bahamas Canada, Chile, Mexico Australia France Canada, Mexico, Japan, Germany Greece Canada, Mexico, Germany Canada, Russia, China, Mexico, Ukraine Canada, India, Finland, Japan Canada, South Africa Canada Mexico In descending order of importance

Additional commodities for which there is some import dependency but data are withheld or are insufficient to determine import-reliance levels:

Antimony	China, Mexico, Bolivia, South Africa
Bismuth	Mexico, Belgium, China, United Kingdom, Canada
Gallium	France, Russia, Canada, Germany, Hungary
Germanium	Russia, United Kingdom, China, Beiglum, Ukraine
Imenite	South Africa, Australia, Canada
Indium	Canada, Russia, France, Italy, China
Kyanite	South Africa

Russia, Canada, Spain, Kyrpyzstan Mercury Chile, Germany, Netherlands, United Kingdom, Russia Australia, South Africa, Sierra Leone Rhenium Rutle Titanium (sconge) Russia, Japan, China, Kazakstan Vanadium (ferrovanadium) Russia, Canada, Belgium, Austria Vermicuite South Africa, China Australia, South Africa

BAUXITE and ALUMINA CESIUM FLUORSPAR GRAPHITE (natural) INDIUM MANGANESE MICA, sheet (natural) NIOBIUM (columbium) QUARTZ CRYSTAL (industrial) RARE EARTHS RUBIDIUM STRONTIUM TANTALUM THAI LIUM THORIUM YTTRIUM GALLIUM GEMSTONES BISMUTH PLATINUM ANTIMONY GERMANIUM IODINE RHENIUM DIAMOND (dust, grit and powder) STONE (dimension) POTASH COBALT TITANIUM MINERAL CONCENTRATES 81 SILICON CARBIDE ZINC BARITE TIN VANADIUM TUNGSTEN SILVER TITANIUM (sponge) PEAT PALLADIUM CHROMIUM MAGNESIUM COMPOUNDS BERYLLIUM SILICON (ferrosilicon) LITHIUM NICKEL NITROGEN (fixed), AMMONIA ALUMINUM MAGNESIUM METAL GOLD COPPER MICA, scrap and flake (natural) GARNET (industrial) PERLITE SALT VERMICULITE SHIEFUR GYPSUM PHOSPHATE ROCK IRON and STEEL SLAG CEMENT IRON and STEEL PUMICE DIAMOND (natural industrial stone) LIME

Commodity ARSENIC (trioxide)

ASBESTOS

Percent 100

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#### 2010 U.S. NET IMPORT RELIANCE FOR SELECTED NONFUEL MINERAL MATERIALS

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Canada Jamaioa, Brazil, Guinea, Australia Canada Mexico, China, South Africa, Morgolia China, Mexico, Canada, Brazil China, Canada, Japan, Belgium South Africa, Gabon, China, Australia China, Brazil, Canada, Germany, Estonia China, Japan, Russia China, Japan, Russia China, Japan, Russia China, Japan, Russia China, Japan, Russia China, Japan, Kazakhstan, Germany Russia, Germany, Netherlands United Kingdom, France, India, Canada China, Japan, France Germany, Canada, China, Ukraine Israel, India, Belgium, South Africa Belgium, China, Russia, Germany Chile, Magan Delie, Japan Chile, Netherlands China, Mexico, Belgium Belgium, China, Russia, Germany Chile, Japan Chile, Japan China, Keisola, Germany, Solivia Mexico, Canada, Peru, Chile China, Canada, Peru, Chile China, Canada, Peru, Chile Chile, Canada, Peru, Chile Chile, Canada, Peru, Chile Chile, Austria, China, Canada Canada, China, Japan, Ukraine Canada, China, Japan, Juraine, Russia Canada, China, Japan, Juraine, Russia Canada, China, China Canada Canada, Chile, China, Mexico Canada, Chile, Mexico, Canada, Jerupan Chile, Austria, China, Canada Canada, Chile, Chile, Mexico Canada, Chile, Mexico Canada, Chile, Chile, Canada, Serupan Chile, Canada, Revisio, Canada, Jerupan Chile, Canada, Chile, Mexico Canada, Chile, Japan, Canada Canada, Chile, Chile, Mexico Canada, Chile, Chile, Canada Canada, Chile,	
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¹In descending order of import share.

## from USGS Mineral Commodity Summaries

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

STONE (crushed)



## Review of Current Stockpiling Strategies

- Reviews of U.S. stockpiling strategies began in 2006
  - A working group was convened in Jan. 2008 by Deputy Undersecretary of Defense for Industrial Policy.
  - Working group included representation from each of the military services, DoD Joint Staff, Department of Commerce, U.S.
     Geological Survey, and Defense Contract Management Agency.
- Conclusion: Transform NDS into the Strategic Materials Security Program (SMSP)



## **Reconfiguration Under Way**

- Reconfiguration Report submitted to Congress, April 2009
- Initiatives being implemented and/or considered are:
  - Grant the SMSP broad programmatic flexibility
  - Modify the current policy to dispose of materials in the NDS
  - Enhance the acquisition authority to employ risk mitigation strategies
- House Armed Services Committee hearing held in July 2009.
- Implementation plan was submitted and accepted in 2010.
- A legislative package has been prepared and is in review.

## **Reconfigure NDS to SMSP**

Oct 2010 – Began SMSP implementation

Aug 2010 – AT&L provided Reconfiguration Implementation Report to Congress

2010 NDAA – Required a report outlining Implementation Plan for NDS reconfiguration

Jul 2009 – DLA Strategic Materials testified before Readiness Subcommittee of HASC

Jun 2008 – AT&L notified Congress of suspension/ curtailment of sales of 13 commodities in NDS inventory

Apr 2009 – AT&L provided Reconfiguration of NDS Report to Congress

Jan 2008 – AT&L established OSD Strategic Materials Working Group

2007 – National Academies of Science commissioned to assess Congressional concerns

Oct 2007 – Senate Appropriations Committee (SAC) requested material and supplier information

Aug 2006 AT&L Report to Congress – Recommended further study

2006 House Report 109-89 directed review of disposal policy

STEWARDSHIP EXCELLENCE

**Planned Action** 

Action Complete



# **Mission of DLA Strategic Materials**

- Manage and administer the SMSP
  - Legislative Proposal has been prepared and is currently in coordination
- Surveil global marketplace and analyze geopolitical issues for impact on availability of materials
- Evaluate the impact of the technological changes relative to material needs
- Conduct material risk assessments
- Identify and recommend appropriate risk mitigation strategies and determine most effective procurement approach and timing for entering the markets
- Conduct material expertise and acquisition support



## **DLA Strategic Materials' Expanded Mission**

- Moving from traditional stockpiling to acquisition support and S&C expertise
- Performing commodity/specialty metal risk assessments and developing risk mitigation strategies
- Assessing global marketplace and analyzing geopolitical issues for impact on availability of materials
- Continuing to collect data and market intelligence
  - On individual elements
  - On downstream manufacturing into metals, alloys, and semifabricated products
- Establishing relationships with key military material experts
- Consolidating DoD material requirements



## **Example of Expanded Mission at Work**

- Working with U.S. Army Armament Research, Development and Engineering (ARDEC) to support their Titanium and other S&C material requirements
- Collaborating with Tinker Air Force Base on a super alloy recovery program for Rhenium and other alloys of interest
- Exploring U.S. Air Force and National Reconnaissance Office (NRO) concerns over wafer production



## **Addressing Rare Earths Elements**

• Rare earths are a family of 17 elements

Element #	Name	Element #	Name
21	<u>Scandium</u>	64	<u>Gadolinium</u>
39	<u>Yttrium</u>	65	<u>Terbium</u>
57	<u>Lanthanum</u>	66	<u>Dysprosium</u>
58	<u>Cerium</u>	67	<u>Holmium</u>
59	<u>Praseodymium</u>	68	<u>Erbium</u>
60	<u>Neodymium</u>	69	<u>Thulium</u>
61	<u>Promethium</u>	70	<u>Ytterbium</u>
62	<u>Samarium</u>	71	<u>Lutetium</u>
63	<u>Europium</u>		

- Used in numerous defense applications such as missile defense, laser weapons and electronic warfare
- Susceptible to supply disruption; not easily substituted
- 7 of the 17 elements are identified as shortfall materials in our FY11 Requirements Report
- Considerable Congressional interest



# What's Next?

- Performing risk assessments
- Exploring risk mitigation strategies for select at-risk materials
- Working to re-acquire and expand material expertise (in house)
- Proposing changes to Stockpiling Act
  - Significantly shorten material response timeframes



# **Additional Actions**

- Serving as DoD Lead Office on 2011 NDAA Sec. 843 rare earth report to Congress
- Expanding Outreach
  - Departments of Energy, Interior, State and Commerce, US Geological Survey (USGS)
  - Canada, Japan (JOGMEC) and South Korean Stockpile
  - National Aeronautics and Space Administration (NASA)
  - United States Army Armament Research, Development and Engineering Center (ARDEC)
  - Yale University, Penn State University, National Academies of Sciences

## DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT SUPPORT LOGISTICS AGENCY



## DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





## DOD EMALL 2011 DLA Industry Conference

Ms. Shelia Rayburn June 2011

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT



### Agenda

- Mission Statement
- Facts
- FY11 Sales
- Features
- How DOD EMALL Supports the Warfighter
- How to Become a Supplier
- Benefits
- Catalog Data Quality
- Contact Information



### **Mission Statement**

To provide the Department of Defense (DOD), federal, state, and local agency customer's a world class ecommerce, enterprise wide, web-based solution for one-stop shopping, searching, ordering and shipment status.



### Facts

- Small Business Friendly
  - Over 1,400 commercial vendor catalogs hosted on DOD EMALL
    - Over 1,000 of those are Small Business Administration (SBA) designated
- DOD EMALL Users
  - -1,500,000 hits to the site a week
  - Users are DOD (Services, National Guard, Reserves, Federal, State, and local agencies)

# Facts (cont.)

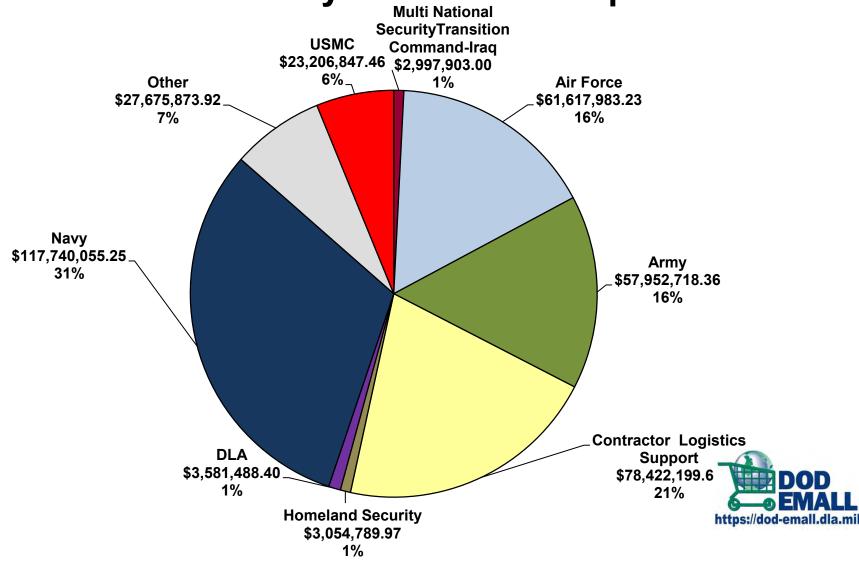
- Customers
  - 34,114 active users (15,039 orderers)
    - Communications with customers via
      - Website messages, email
    - Training offered for customers
      - PowerPoint tutorials on the website, DLA site training, PMO site training, CD

# Facts (cont.)

- Content
  - 39M+ items
    - 5M+ Defense Logistics Agency (DLA) / General Services Administration (GSA), National Stock Numbers (NSN)
    - 34M+ commercial items (includes Long Term Agreements (LTA))
      - 441K+ "Green" items
    - Item totals come from over 1,400 commercial vendor catalogs



### **Facts (cont.)** FY 2011 Sales by Service as of April 2011





### **Features**

- Provides the most robust internet ordering solution offered to the federal government today
- The DOD EMALL solution set includes:
  - Broadest possible range of supplies and services from Defense Logistics Agency (DLA) and General Services Administration (GSA) sources
  - Supports contracts from all services
  - Advanced search capabilities
  - Specialty stores
  - Detailed item descriptions
  - Payment/Shipping options
  - 24/7 Help Desk 1-877-DLA-CALL





#### WARFIGHTER FOCUSED, GLOBALLY RESPONSIVE SUPPLY CHAIN LEADERSHIP

# How We Support the Warfighter

### YouTube - DOD EMALL









### How to Become a Supplier

- Obtain a government contract. Consult your local Procurement Technical Assistance Center (PTAC) at: <u>http://www.dla.mil/db/procurem.htm</u> to learn about contracting opportunities and how to register with Central Contracting Registration (CCR)
- Once a government contract is obtained, vendors may send an email to <u>emall.vendors@dla.mil</u> and provide company name, contract number, Cage Code, DUNS # and Point of Contact (POC) data that includes a phone number and email address
- You will then be assigned a Supplier Account Manager (SAM) to provide you with further guidance

### How to Become a Supplier (cont.)

- Your SAM will send out the following information:
  - Supplier Worksheet
    - A one page form asking for basic information about the company
  - Information on how to receive your orders
    - The SAM will send information on the various ways a company can be set up to receive orders
      - Pretty Good Privacy (PGP), Electronic Data Interface (EDI), Commerce eXtensible Markup Language (cXML)

# How to Become a Supplier (cont.)

- Catalog template
  - An Excel document created for suppliers to list the items they intend to sell on DOD EMALL
    - Contains nine mandatory data elements for suppliers to complete
      - Vendor Part Number internal reference number, can be the same as Other Equivalent Manufacturers (OEM) part number
      - Product Name clear unabbreviated item name
      - Product Description detailed information about the product
      - Price Free on Board (FOB) destination
      - Unit of Issue DLA standard unit of issue codes
      - Quantity Per Unit of Issue items per unit of issue
      - Manufacturer name
      - Manufacturer part number
      - Days After Receipt of Order (ARO)

### How to Become a Supplier (cont.)





EMS Safety Services, Inc.

1046 Calle Recodo, Ste K

San Clemente, CA 92673

Phone: (800) 215-9555

Fax: (949) 388-2776

EMS Safety Services providing quality CPR, First Aid, and AED Certification Programs for over 15 years. Our goal is to earn your confidence in the quality of our safety training and first aid products, and keep you as a delighted Customer. Think of us as your one-stop resource for emergency response training and products:

- OSHA-Compliant Training Programs:
  - o CPR
  - o AED
  - o First Aid
  - Bloodborne Pathogens
  - Oxygen Administration
  - o Professional Rescuer

With EMS Safety, you don't sacrifice quality for value.

http://shop.emssafetyservices.com/ EMS Safety Services, Inc.

1046 Calle Recodo, Ste K

San Clemente, CA 92673

Phone: (800) 215-9555

Fax: (949) 388-2776

Contract #: GS02F0122S

Cage: 3HZ25

DUNS #: 878854504

http://shop.emssafetyservices.com/



### **Benefits**

- Government wide visibility of company and products
- DOD EMALL logo can be used to promote the business
- Benefits small, large, minority owned, veteran and woman owned businesses
- Multiple payment options
  - Government Purchase Card (GPC)
  - Military Standard Requisitioning & Issue Procedures (MILSTRIP) and Federal Standard Requisitioning & Issue Procedures (FEDSTRIP)
  - Corporate credit cards for government contractors.



- AbilityOne, SBA, and "green" products identified or highlighted
- Quick and easy search by
  - National Stock Number (NSN)
  - Products name
  - Catalog or manufacturer part number
  - Keyword
  - Product characteristics

# Catalog Data Quality

- What does data quality mean to customers
  - Customer expectations are difficult to control and impossible to turn off.
  - Avoid misunderstandings
  - Avoid misrepresentation
  - Avoid frustration
  - Avoid lost customer loyalty
  - Avoid costly returns
- What does data quality mean to you
  - Customer satisfaction
  - Customer loyalty
  - Avoid costly returns
  - Greatest positive impact to your profits



### **Catalog Data Quality (Poor)**

tem Detail	
NO IMAGE AVAILABLE	Current Cart Controls Add Qty to cart: 1 Add
	Media / Specs / Resources
Standard Attributes	View Similar Items
Product Name	TONER, TNR CTG, BK
Item Description	UNV0035 TONER, TNR CTG, BK
Item Expanded Description	UNV0035 TONER, TNR CTG, BK
Price	0.0-Infinity \$47.00
Unit of Issue	EA
Quantity Per Unit of Issue (QUP)	1
Supplier	Able Inc.
National Stock Number (NSN)	
Catalog Number/CLIN	UNV0035
Manufacturer	UNVSL
Mfr. Part Number	UNV0035

### **Catalog Data Quality (Preferred)**

	Current Cart Controls
	Add Qty to cart: 1 Add
EAstern A	Media / Specs / Resources
	ABFTC1182 BOOK,RECEIPT,MONEY/RENT
	View Similar Items
tandard Attributes	
Product Name	ABFTC1182 BOOK,RECEIPT,MONEY/RENT
Item Description	ABFTC1182 ** Consecutively numbered spiral receipt books let you record a transactions. Convenient check boxes create space to indicate purpose of payment. Duplicates: white and canary. Triplicates: white, canary and pink., Rent Receipt Book,Bound,Trip,2-3/4"x7-5/8",100-Sheet,Black, Rent Receipt;Bound;Trip;2-3/4"x7-5/8";100-Sht;BK 306647 162354 P3TC1182 306647,Adams Business Forms,Forms,Receipt Forms,Books,Spiral,Consecutively Numbered,Wirebound
Item Expanded Description	ABFTC1182 ** Consecutively numbered spiral receipt books let you record a transactions. Convenient check boxes create space to indicate purpose of payment. Duplicates: white and canary. Triplicates: white, canary and pink., Rent Receipt Book,Bound,Trip,2-3/4"x7-5/8",100-Sheet,Black, Rent Receipt;Bound;Trip;2-3/4"x7-5/8";100-Sht;BK 306647 162354 P3TC1182 306647,Adams Business Forms,Receipt Forms,Books,Spiral,Consecutively Numbered,Wirebound
Price	0.0-Infinity \$5.93
Unit of Issue	EA
Quantity Per Unit of Issue (QUP)	1
Supplier	Metro Office Products
National Stock Number (NSN)	
Catalog Number/CLIN	ABFTC1182
Manufacturer	CARDINAL BRANDS INC
Mfr. Part Number	ABFTC1182
Contract Number	W911SE04A0022

# **Contact Information**

- DOD EMALL customer service
  - 1-877-352-2255
- Outside continental U.S.
  - 1-269-961-7766/DSN 661-7766
- E-mail
  - emall.vendors@dla.mil

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





#### Preventing Fraud, Waste, and Abuse in Government Contracting

Susan Williams, DLA Headquarters Normand Lussier, DLA General Counsel Noël Woodward, DLA General Counsel June 27-30, 2011

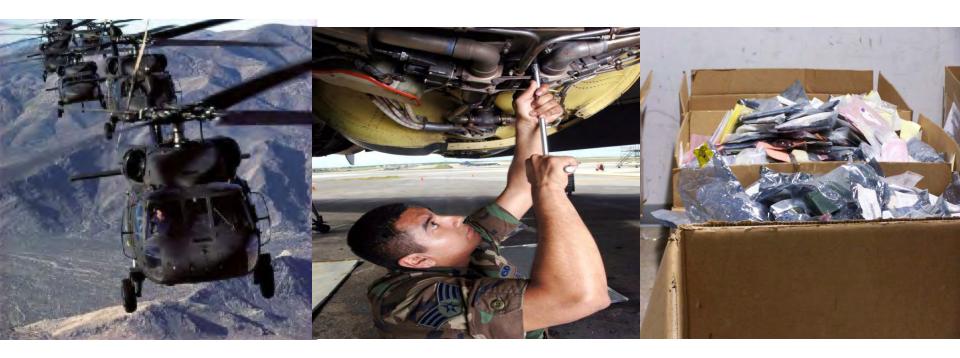
STEWARDSHIP EXCELLENCE

### Agenda

- What is Fraud, Waste, and Abuse?
- Trends in fraud, waste, and abuse
- Getting Better Buying Power for Warfighter and Taxpayer
- Government and Industry Wide Interest in Preventing Counterfeit and Fraud
- DLA legal findings



# Fraud, Waste, and Abuse...What is it?



STEWARDSHIP EXCELLENCE



 Simply – fraud is a false representation about a material fact.



- Intentionally misrepresenting the costs of good or services provided.
- An individual, a benefit, privilege, allowance, or consideration to which he/she is not entitled.



- It is the extravagant, careless, or needless expenditure of Government funds, or the consumption of Government property, that results from deficient practices, systems, controls, or decisions.
- The term also includes improper practices not involving prosecutable fraud.





### What is Abuse?

- It is the intentional or improper use of Government resources.
- Examples include misuse of money, equipment, supplies and/or materials.



 Receipts of favors for awarding contracts to vendors



# Trends in Fraud, Waste, and Abuse

- Exponential increase in Risk
- Huge economic losses for trading partners
- "Perfect storm" for counterfeiters
  - Poor economy has led to lagging production capacity due to lack of capital investment
  - OEMs/CMs are unable to support demand due to decreased availability of components, leading to increased use of open market
  - The result: New markets & increased profitability for counterfeiters



### Getting Better Buying Power for Warfighter and Taxpayer



- FAPIIS ~ Federal Awardee Performance and Integrity Information System
  - CPARS
  - PPIRS
  - FAR Provisions regarding contractor performance; defective cost or pricing data; t4c or t4d; past performance shall be evaluated; PPIRS/FAPIIS shall be used to support responsibility determinations; contractor certification, information, and updates
    - 42.1502; 42.1503; 15.304; 9.104; 9.105; 36.303-1, 36.602; 52.209-5, 7, and 9



### Government and Industry Wide Interest in Preventing Counterfeit and Fraud

- DOD Anti Counterfeiting Working Group
- US Government Inter-Agency Anti-Counterfeiting Working Group
- AIA Special Report ~Counterfeit Parts: Increasing Awareness and Developing Countermeasures, March 2011
- GAO Report: Defense Supplier Base: DoD Should Leverage Ongoing Initiatives in Developing Its Program to Mitigate Risk of Counterfeit Parts
- SASC Investigative Staff investigation of DoD counterfeit electronic problem

 Objective #1 - Establish procedures for program managers to identify items at risk for counterfeiting or requiring authentication of legitimacy. These procedures will, to the greatest extent practicable, utilize current industry standards.

 Objective #2 - Examine whether regulations are needed to require suppliers to take stronger anticounterfeiting measures.

 Objective #3 - Examine when and how product and packaging traceability, reporting and marking processes can be used by prime contractors, their suppliers, federal government personnel and potentially other customers to confirm production authority by the original manufacturer of at-risk items.



 Objective #4 -Examine government/industry evaluation capabilities and determine whether improvement is needed.



• **Objective #5** - Establish an anticounterfeiting Training and outreach strategy for the Federal workplace.



 Objective #6 -**Examine whether** additional measures are needed to protect the rights and interests of the U.S., recoup costs and prosecute offenders.



- Department-Wide
  - Publish counterfeit materiel policy in 2nd Quarter FY2011
  - Expand awareness training (annual mandatory course)
  - Establish counterfeit center of excellence (analysis, metrics, trend reporting)
  - Develop / implement modifications to data exchange/reporting system (GIDEP)
- Defense Logistics Agency
- Military Services

WARFIGHTER SUPPORT ENHANCEMENT

### AIA Special Report ~ Counterfeit Parts: Increasing Awareness and Developing Countermeasures

- Procurement/Supplier Selection
- Suspected Counterfeit Part Reporting
- Counterfeit Part Disposition
- Component Obsolescence
- Counterfeit Parts Control Plan
- Standards for Mechanical Parts and Materials
- Training
- Duties of Importers
- Disposal of Electronic Waste



### Industry Participation Counterfeit Prevention

- Continuance of industry working groups
- Dissemination of best practices
- GIDEP participation and reporting
- Participation in voluntary standards bodies
- Vetting and assessment of suppliers





### **DLA Legal Findings**

### Associate General Counsel Business Integrity



WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

19

### Suspension and Debarment Process Overview

- PLFA recommendations submitted to DLA Suspension and Debarment Official for Suspension or Debarment under FAR 9.406.
- Recommendations are made by the Contracting Officer
- Forwarded by the PLFA director/commander and include supporting evidence.



### Suspension and Debarment Process Overview

- SDO (DLA Deputy General Counsel) reviews the recommendation and takes action.
- Options include:
  - Notice of Suspension letter
  - Notice of Proposed Debarment letter
  - Show Cause letter
  - Return recommendation to PLFA for clarification/more information
  - Decline to take action



### Suspension and Debarment Process Overview

- Parties who receive a Suspension or Proposed Debarment letter are
  - Listed on the Excluded Parties List System (EPLS) and
  - Ineligible to receive new awards of Government contracts or grants.

### Causes for Suspension or Debarment

- Suspensions are supported by the commission of fraud or a Criminal offense.
- Debarments are supported by a conviction of or civil judgment for a list of reasons.
- DLA uses as a cause the provisions that allows debarment for
  - History of unsatisfactory performance or
  - Failure to perform on one or more Government contracts.



### DoD Suspension and Debarment Statistics for FY2010

DLA FY2010 Statistics:	
Suspensions	139
Proposed Debarments	166
Debarments	131
Total Actions:	436 (FY2009 342)
Army FY2010 Statistics:	
Suspensions	133
Proposed Debarments	170
Debarments	125
Total Actions:	428 (FY2009 363)
Navy FY2010 Statistics:	
Suspensions	25
Proposed Debarments	78
Debarments	38
Total Actions:	141 (FY2009 95)
Air Force FY2010 Statistics:	
Suspensions	83
Proposed Debarments	159
Debarments	111
Total Actions:	353 (FY2009 222)



## **Reviews and Audits**

- GAO
  - GAO Review of Agency Suspension and Debarment Programs, June 2011
  - GAO Review of DLA Contractor Ineligibility Process,
     GAO Engagement Code 350949, initiated November 28, 2006. Terminated April 3, 2007.
  - GAO Report, "Excluded Parties List System: Suspended and Debarred Businesses and Individuals Improperly Receive Federal Funds," GAO-09-174, February 2009.



### **Reviews and Audits**

• DODIG

 Project No. D210-D000CG-0177.000,
 "Additional Actions Can Further Improve the DoD Suspension and Debarment Process."

### What Should You do if You Suspect Fraudulent Activity, Waste, or Abuse

#### Abuse of authority, mismanagement, Fraud, & Waste Department of Defense

#### hotline@dodig.mil www.dodig.mil/hotline

#### Fraud, Waste, & Abuse Hotline: 1-800-424-9098

### Conclusion

• Questions or Discussion?

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





#### AbilityOne Program Update for DLA Industry Conference and Exhibition

#### June 2011

Kevin A. Lynch President and Chief Executive Officer National Industries for the Blind



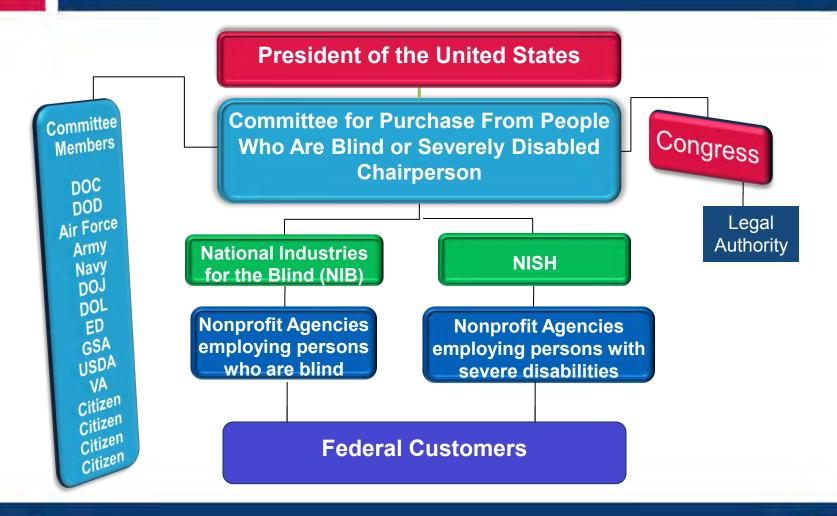
#### Agenda

- AbilityOne Program News
- DoD and the AbilityOne Program
- Key Business Lines
- AbilityOne Program and Small Business
- Wounded Warrior Initiatives
- AbilityOne Program Support for DLA





### AbilityOne Program







### **Presidential Appointees**



Andrew Houghton Chairperson



James Omvig Vice Chairperson



Robert Kelly, Jr. Private Citizen



James Kesteloot Private Citizen



Paul Laird Dept. of Justice

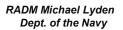


P. Edward Anthony Dept. of Education





J. Anthony Poleo Dept. of Defense





Pamela Schwenke

Dept. of the Air Force



Helen Hurcomb

Dept. of Commerce



Kathy Martinez Dept. of Labor















### Thinking in a New Way – Just In!

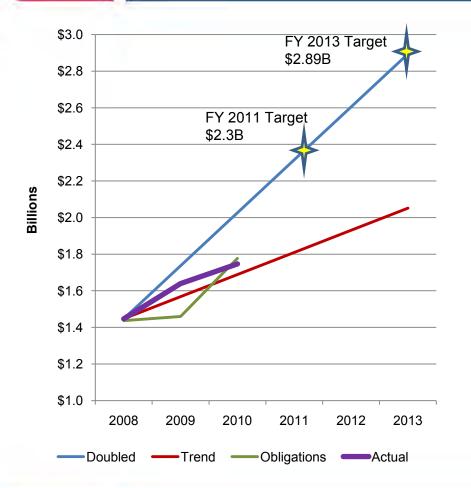


- Trademark
  - Committee. . . . . The U.S. AbilityOne Commission
  - NIB and NISH . . . An AbilityOne Authorized Enterprise
  - Nonprofit Agency. An AbilityOne Authorized Provider
  - Partner. . . . . . . . . An AbilityOne Authorized Partner
  - Distributor . . . . . An AbilityOne Authorized Distributor
- Mission Driven Data Focused





#### **Doubling DoD Business**



- FY 2010: 1,385.5 Work Years Added
  - 643.4 in Services
  - 742.1 in Products
  - 74.3% of all FY 2010Additions
- Job Creation Targets
   50,000



### FY 2010 Performance Results

	FY 2010 Result	% Change
Hours	48,049,751	5.26%
People	47,427	3.25%
Wages	\$528,324,902	6.97%
Promotions	1,069	2.69%
Placements	2,189	-4.37%
Sales	\$2,839,630,702	6.39%

#### FY 2010 Procurement List Additions Created 1,800+ New Jobs





#### DoD – Impact on Disability Employment

		2009	2010		
Full Time Equivalent (FTE) Jobs Created		1,107.28 1,865.49			
DoD FTE Jobs Created		74% 820 1,385.5			
	2008	2009	2010		
	333	820	1,385		
145% 68%					





### **DoD AbilityOne Sales Results**

	2008 AbilityOne	2009 AbilityOne	2010 AbilityOne
Components	Sales	Sales	Sales
Army	\$275,598,361	\$322,459,797	\$399,137,705
DLA	\$494,343,726	\$645,695,918	\$619,653,170
Air Force	\$250,823,983	\$242,395,721	\$275,646,622
Navy	\$297,119,760	\$296,068,916	\$308,568,459
DECA	\$104,512,336	\$110,658,714	\$110,156,646
OMAs	\$24,542,704	\$21,689,933	\$33,724,665
DoD Total	\$1,446,940,870	\$1,638,968,999	\$1,746,887,267

AbilityOne Nonprofit Invoices as of 31 December 2010





#### Top 15 MACOMs Supporting AbilityOne

- * DLA Troop Support Army Materiel Command Naval Supply Systems Command Marine Corps **Defense Commissary Agency** Air Mobility Command Air Education and Training Command Air Force Materiel Command Air Combat Command Naval Facilities Engineering Command Air Force Space Command Air Force District of Washington * DLA Contracting Services Office
- Air Force Reserve Command Army Corps of Engineers

\$460,106,252 \$457,646,444 \$150,626,275 \$101,772,028 \$96,858,958 \$61,416,492 \$51,376,414 \$50,177,067 \$43,577,631 \$42,734,581 \$33,740,765 \$21,846,842 \$17,352,238 \$14,655,790 \$14,249,580

* FPDS-NG Data provided by OSD - April 2011





### **AbilityOne Key Business Lines**

- Office Products "Green"
- Janitorial/Sanitation Products "Green"
- Medical Products
- Textiles/Clothing

AbilityOne

- Maintenance, Repair and Operations Products
- Healthcare Environmental Services
- Contact Center Management
- Contract Management Support
- Fleet Management Services
- On-Demand Parts Machining
- Total Facilities Management
- Document Management Services







# What Is Contract Management Support (CMS)?

Create a win-win partnership between the AbilityOne Program and DoD designed to help address the contracting community workplace needs.

This partnership provides non-inherently governmental contract management support for contract closeout while creating career oriented, upwardly mobile employment for people who are blind or people with severe disabilities.









#### **IDIQ** Contract

□ DoD-Wide Contract Accessible by all:

- ✓ IDIQ Contract Term: 5 years (base/4 one-year options)
- ✓ FFP Performance Based
- ✓ NIB functions as Prime: Subcontracts to AbilityOne nonprofit agencies
- ✓ IDIQ Task Orders issued from menu of services
- ✓ Decentralized Ordering

#### Menu of Services:

- ✓ Government-Site/Contractor-Site Facilities
- ✓ Contract Closeout...*Ready-to-Close Contracts* 
  - Modifications/De-obligations prepared and distributed
- ✓ Digital Imaging
- ✓ Document Destruction





#### **Current Task Orders**

#### Mission and Installation Contracting Command (Army)

✓ 8 task orders: 16,620 contracts

#### National Capital Region Contracting Command (Army)

✓ 1 task order: 500 contracts

#### COMFISC, Navy

✓ 1 task order: On-site level of effort

#### Washington Headquarters Service (WHS)

✓ 1 task order: 2,700 contracts

#### Defense Logistics Agency Contracting Services (DCSO)

- ✓ 1 task order:
- 1,209 contracts





#### What we've done so far...

<u> September 2010 – April 2011</u>	Off-Site	On-Site	Total
Contracts Received:	15,613	1,801	17,414
In Process:	7,682	900	8,582
Contracts Sent to KO for Signature:*	7,931	901	8,832
Pending De-obligations: \$	7,778,491	\$166,747	\$7,945,238
Total De-obligations through			
Procurement System:	\$49,503	\$0	\$49,502
Contracts Closed in			
Procurement System:	2,469	596	3,065
Images Scanned:	395,326	0	395,326
Contracts/Task Orders Destroyed:	158	0	158
Modification Sent to KO for Signature:	482	18	500
Stored for Destruction:	833	0	833







#### CMS Hotline: 1-866-573-3748 NIB Services Email: <u>Services@NIB.org</u> NIB: www.nib.org

#### John Qua Vice President, Services Email: jqua@nib.org Phone: 703-310-0371







#### is a Big Supporter of Small Business!







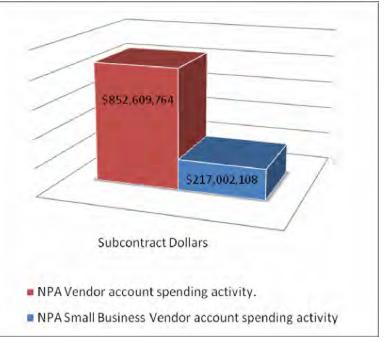
#### AbilityOne Program and Small Business

#### **Reciprocal Relationships at the Local Level**

How Nonprofit Agencies (NPAs) and small businesses work together:

- Subcontracts and purchasing
   Over \$217M to SBs in FY10
- Source of trained employees/ source of placements
  - Share technical expertise
- Manufacturing, innovationADA compliance, adaptive technology

#### More to Come . . .



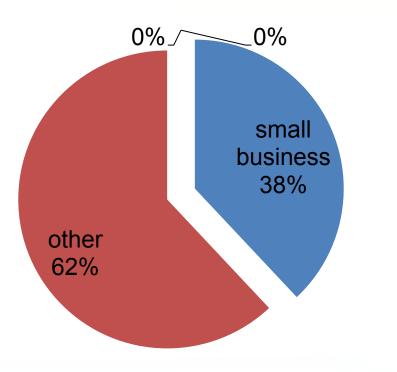
AbilityOne NPAs surveyed spent 25% of subcontract dollars with small businesses in FY 2010.





#### NIB Agencies Buy From Small Business

 NIB Associated Agencies purchase more than 38 percent of all raw materials and components from small businesses, far surpassing the annual requirements that federal agencies target for the utilization of small businesses.







### **Serving Wounded Warriors**



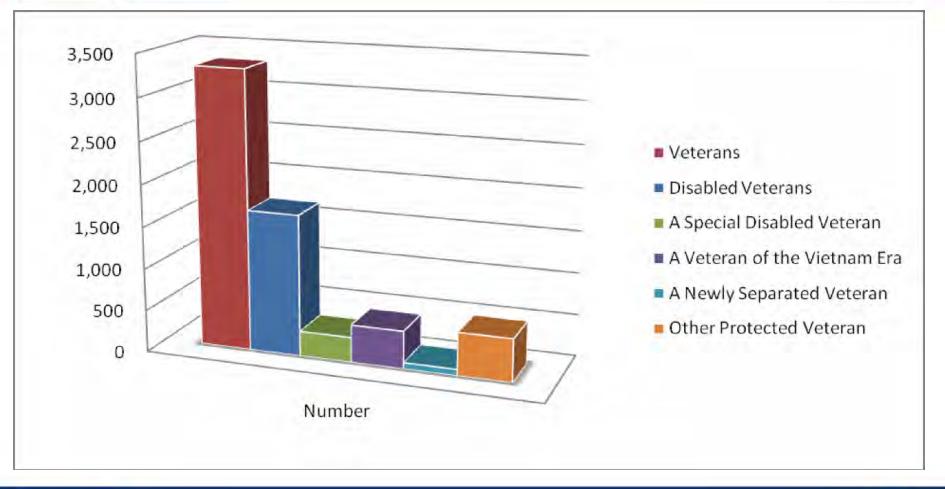
- Provide employment and training for veterans and service-disabled veterans
  - ✓ Over 3,300 Vets in the AbilityOne Program today
  - ✓ Over 1,600 have significant disabilities
  - Leverage skills and aptitudes developed on active duty







#### The AbilityOne Program and Veterans







#### AbilityOne Program Support for DLA

– DLA Land and Maritime (Columbus)

- DLA Troop Support (Philadelphia)
- DLA Aviation (Richmond)
- DLA Distribution (multiple sites)





#### AbilityOne Program Support for DLA

#### **DLA Land and Maritime (Columbus)**

Perry Ling Industries for the Blind – Milwaukee







#### **AbilityOne Program Support for DLA**

#### **DLA Troop Support (Philadelphia)**

Melissa Mathews Knox County Association for Retarded Citizens







## **AbilityOne Program Support for DLA**

## **DLA Aviation (Richmond)**

Amy Butterfield Arizona Industries for the Blind







## **AbilityOne Program Support for DLA**

## **DLA Distribution**

Stanley Parham Georgia Industries for the Blind









## AbilityOne: www.abilityone.gov NIB: www.nib.org NISH: www.nish.org AbilityOne Catalog: www.abilityonecatalog.com E-commerce: www.abilityone.com





# Achieving Effectiveness and Efficiency

#### 30 June 2011

Lou Kratz Vice President and Managing Director Logistics & Sustainment Corporate Engineering & Technology

LS11.0173-03





•Key Issues

## Current DLA Partnerships

Road Ahead





- DLA leading end-to-end supply chain integration
- Delivering improved effectiveness and efficiency
- Further improvements achievable





## 5-year FFP contract

## 98% supply availability

# 4 day logistic response time

LS11-0173-03

# Fleet Automotive Support Initiative

10-year FFP contract

•97.6% fill rate

96% time definite delivery



28% savings over prior costs

## **Industrial Prime Vendor**



10-year FFP contract

99.7% bin fill rate



100% on-time delivery for spot buys

## **Road Ahead**

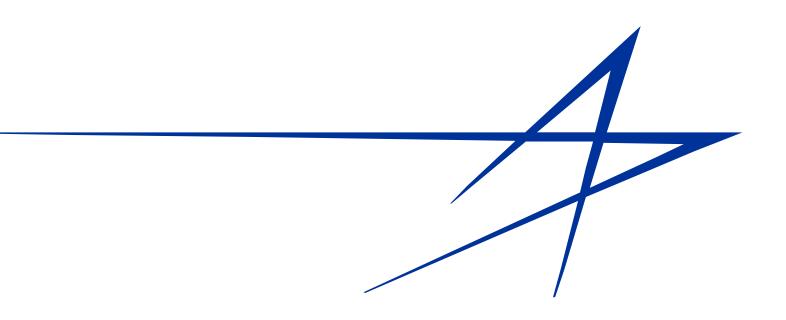


- Migrate repairables procurement to DLA under outcome based contracts
- Accelerate end-to-end supply chain partnering
- Industry expand DLA partnering for best value

# Words of Wisdom



"The dogmas of the quiet past are inadequate to the stormy present. . . As our case is new, so we must think anew, and act anew. We must disenthrall ourselves, and then we shall save our country."







## Sustaining Warfighters While Reducing Costs

## Mrs. Teresa McKay Director Defense Finance and Accounting Service June 29, 2011

### Our job is to support you!



#### **Customer Service**

Identify and Implement Efficiencies



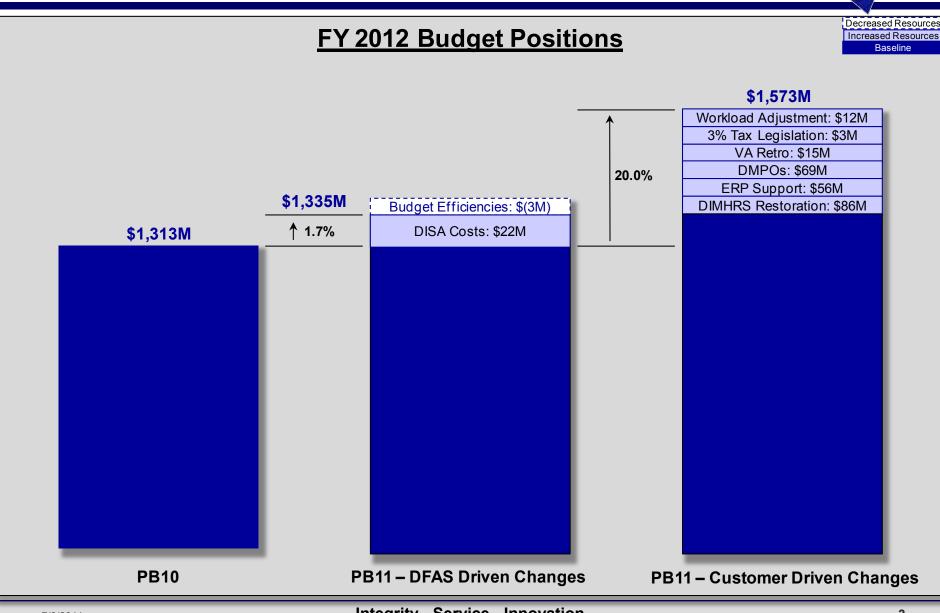
Reduce Costs and Risks

Collaborate and Facilitate

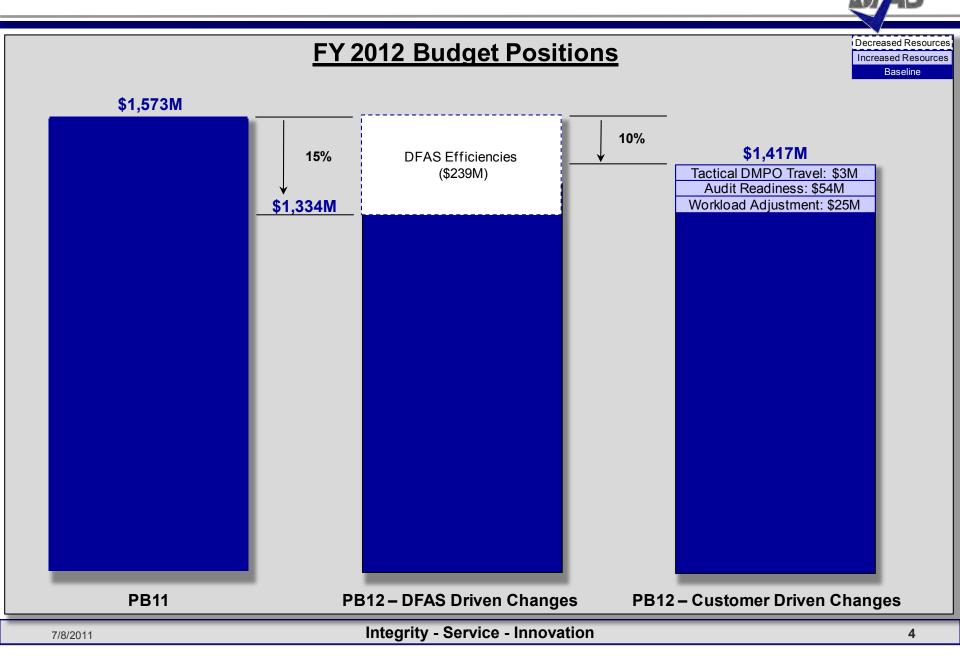


The Warfighters' Logistics Combat Support Agency

## FY12 Budget – PB10 to PB11 Position Change



## FY12 Budget – PB11 to PB12 Position Change



#### Legacy cost laid into PBR12

		Legacy Requirements at FOC		Legacay Requirements 1st			Legacy Requirements 2nd			Legacy Requirements 3rd		
System	em FOC				After FOC	%	Year After FOC		%	Year After FOC		%
LMP	2011	\$	15,659	\$	14,603	93.3%	\$	14,603	93.3%	\$	14,603	93.3%
GFEBS	2012	\$	13,901	\$	13,473	<b>96.9%</b>	\$	13,046	<b>93.8%</b>	\$	12,618	<b>90.8%</b>
NAVY ERP	2012	\$	46,786	\$	28,000	<b>59.8%</b>	\$	25,661	<b>54.8%</b>	\$	18,846	40.3%
DAI	2014	\$	52,599	\$	47,007	<b>89.4%</b>	\$	47,007	<b>89.4%</b>	\$	47,007	89.4%
ECSS	2014	\$	37,222	\$	7,272	<b>19.5%</b>	\$	4,523	<b>12.2%</b>	\$	3,125	8.4%
EBS	2015	\$	3,092	\$	123	4.0%	\$	79	2.5%	\$	5	0.2%
DEAMS	2017	\$	50,492	\$	18,185	36.0%	\$	14,703	<b>29.1%</b>	\$	11,328	22.4%
TOTALS		\$	219,751	\$	128,663	58.5%	\$	119,620	54.4%	\$	107,532	48.9%

FOC = full operating capability

#### Legacy costs are a factor of

- > Retention of unconverted legacy data
- > Omission of missing critical processing capabilities
- > Omission of significant customer populations
- Uncertainty of out-year deployment

#### • Successes:

- 98% of EBS payment transactions processed electronically
- 58% of Fuels payment transactions processed electronically (thru AVEDS and FAS)
- 54% of Contract Pay (thru MOCAS) invoices processed electronically
- 90% of DLA contracts in MOCAS interfaced electronically

- Future Opportunities (FY12):
  - Improve contract modification interface to MOCAS (currently 13% electronic)
  - Continue to convert from the legacy systems to EBS (Fuel conversion by FY14)
  - Expand Fuel Card Programs
  - Implement remaining 6 DLA and 10 DAPS PowerTrack sites for EBS





7/8/2011

#### COMPLETED

- ✓ Reduction of Data Storage Costs for DBMS
- Reduction of Hard Copy Checks
- ✓ EBS Undistributed Collection > 120 Days
- ✓ EBS Functional Access
- ✓ Reduce DAPS Unprocessed Collections





## **\$10M in Savings to Date (FY11)**



- Reduce Interfund Rejects
- DLA Interest Reason Code 2 Process
- Fuels Contract Closeout Reconciliation
- AP Fuels Certification of Funds Project
- EBS Collections Inflow Process

- DLA MILSBILLS Adjustment/Credit Process
- Reduce Manual Reviews Within the Cert. Process
- Reduce IPAC Rejects (Preval)
- Reduce/Automate Check Collections
- Reduce Manual Posting Related to Undistributed Collections

Integrity-Service-Innovation

**UNDERWAY** 

#### Develop, implement, and staff DFAS organizations required to enable audit assertion and audit execution support for customers



Organizing to Support Our Customers

#### Establish Enterprise-wide Audit Readiness Office

- Strategy
- Integration Across Customers & Sites

#### Establish Audit Readiness Teams at DFAS Sites

- Business Function
   Focus
- Customer Specific
   Support

Complete Pre-assertion Preparation

#### **Processes**

- Process flows are current, complete and accurate
- Controls are tested and assessed
- Validate quality of reconciliations

#### **Documentation**

- Audit-Ready Evidential Matter is readily accessible
- Tools are in place

#### **DFAS Owned Systems**

- Adequately documented
- FISCAM compliant
- Can produce detailed transactions

Collaborate with DLA

- Participate in 6 DLA BCTs
- Documented 33 Process Cycles
- Identified 809 Internal Controls
- Supported DLA Appropriations Received Assertion
- Developed Accounting Treatment for \$168M of \$173M in Unsupported Undistributed
- Perform Mock Evidential Pulls





## A Practical Look at Winning the Fight Against Improper Payments

"The start of a new era in the federal government's long fight against improper payments began on November 20, 2009, when the president released an Executive Order—*Reducing Improper Payments and Eliminating Waste in Federal Programs. The* president's message was clear: *When the federal government makes payments...it must make every effort to confirm that the right recipient is receiving the right payment for the right reason at the right time.*"

> Journal of Government Financial Management Spring 2011

## **Business Activity Monitoring (BAM)**



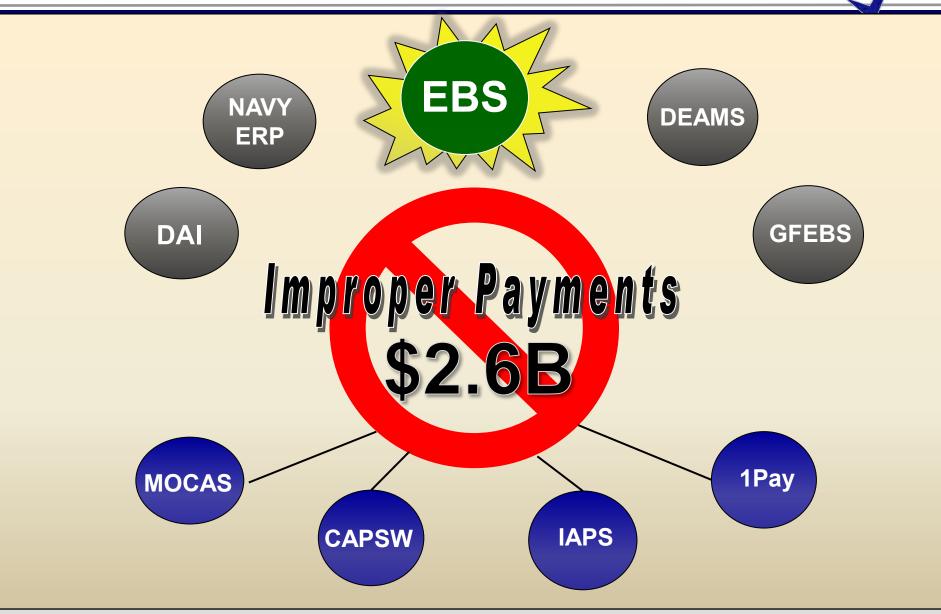
**Detection and Prevention of** 



- Repeat Payments
   ✓ Invoice Duplicate
  - ✓ same contract
     ✓ different contract
     ✓ different amount
- Over/Under Payments
   ✓Outlier
  - **√Over/Under Recoupments**

- Erroneous Payments
  - ✓ Invoice Invalid/Missing Cert.
     Official ID
  - ✓ Invoice Date Suspicious
  - ✓ 3-Way Match
  - ✓ Invoice Incorrect
  - ✓ Wrong Vendor Paid
  - ✓ Invoice Missing or Invalid TIN
  - ✓ Fast Pay No receiving Report
  - ✓ Invoice Freight Incorrect

#### **Improper Payments Prevented**



#### Southwest Asia Presence and Accomplishments

- ESO has supported the Warfighter with Managerial Accountants and Vendor Pay Specialists since October 2008
- 179 employees have been deployed to date with requirements through ARCENT currently for 51 personnel in Kuwait, Iraq, Afghanistan and Qatar
- Implemented first ever Tri-Annual review program resulting in deobligating \$250M in FY10 funds returning them to the Warfighter
- Successfully collaborated with Army to reduce cash on the battlefield from over \$1B in FY09 to \$177M in FY11







#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





2011 DLA Industry Conference June 27th to June 30th Breakout Session John Naperkoski DLA Logistics Information Service

STEWARDSHIP EXCELLENCE



# Do you want to do business with an organization that....

- Produces revenues of nearly \$41 billion
- Manages 8 supply chains and 5 million items
- Operates in 48 states and 28 countries
- Maintains Foreign Military Sales of \$1.6 billion across 118 Nations



# How can I increase my business?

- Register your business
- Obtain a CAGE Code
- Understand the NSN
- Find a sponsor
- Access your data
- Update your data

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# **Register your business**

- Central Contractor Registration (CCR)
- Registrant database for U.S. Federal Government
- Paperless payments through electronic funds transfer
- Registration does not guarantee a contract
- CCR URL: <u>www.bpn.gov/ccr/</u>



# Federal Acquisition Regulations (FARs) govern CCR

- Must be registered in CCR
- Must have Data Universal Numbering System (DUNS) number to register
- Select a North American Industry Classification System (NAICS) code



# What is a CAGE Code?

- Five digit code depicting Commercial and Government Entity (CAGE)
- CAGE Code required for business with the Federal Government
- Registration in CCR assigns CAGE
   Code
- DLA Logistics Information Service only authorized source of CAGE Codes



# Why do I need to obtain a CAGE Code?

- Pay processes
- Facility security clearances
- Contract management

## How do I change CAGE Code data?

- Contact D&B to update CCR at: <u>http://fedgov.dnb.com/webform</u>
- Complete DD Form 2051
- Forward to:

Director, DLA Logistics Information Service
ATTN: DLA Log Info SVC - LAC
Hart-Dole-Inouye Federal Center
74 North Washington
Battle Creek, MI 49037

Per 48 C.F.R Subpart 204.72 – Contractor Identification

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# Understand the National Stock Number (NSN)

- Official label applied to an item of supply that is repeatedly used throughout the Federal Supply System
- 6.5 Million active NSNs in Federal Supply System
- 9 Million non-US managed NSNs in NATO system





- 13-digit code, e.g., 6240-00-357-7976
- First four digits are the Federal Supply Class (FSC)
- Next two digits are country that assigned the NSN called the National Codification Bureau (NCB)
- Remaining seven digits are sequentially assigned and unique to each NSN

WARFIGHTER-FOCUSED, GLOBALLY RESPONSIVE, FISCALLY RESPONSIBLE SUPPLY CHAIN LEADERSHIP

## **Benefits of the NSN**



- Ensures life cycle support & interoperability
- Provides safety / protection of personnel
- Identifies data sharing capabilities of items
- Is data key for item tracking



# Your tech data describes the NSN's form, fit, and function

- Shelf life
- Interchangeability and substitutability
- Price
- Unit of issue
- Precious metals or hazardous materials

Product characteristics

#### Access to technical data is required by public law

Cataloging and Standardization Act, Public Law 82-436 reads:

"To uphold this act it is imperative that the DoD Agency responsible for cataloging, DLA Logistics Information Service, is granted access to technical data."



### **Benefits of technical data**

- Parts standardization
- Avoidance of duplication
- Interoperability
- Proper management, storage, and disposal



### Who uses NSNs?

- Military Services
- Department of Defense (DoD)
- Disposition services
- Federal Agencies, such as GSA, FAA, DHS, etc.
- North Atlantic Treaty Organization (NATO)
- Many governments around the world



### Who can request a NSN?

- Only a....
  - Military service
  - International partners
  - Federal/civil agency
- A Service must <u>sponsor</u> your product for NSN assignment



# How do you find a sponsor?

Contact a Service or Agency point of contact:

• Army:

www.sellingtoarmy.info/user/showpage.aspx?SectionID

- Marine Corps: <u>www.donhq.navy.mil/OSBP/activities/marine-corps.html</u>
- Navy: <u>www.donhq.navy.mil/OSBP/</u>
- Air Force: <u>www.airforcesmallbiz.org</u>
- OSD: <u>www.acq.osd.mil/osbp/index.html</u>
- DLA: www.dla.mil/db/
- GSA: www.gsa.gov/portal/content/105221
- PTAC: <u>ww.dla.mil/db/ptap.asp</u>



## When is a NSN requested?

Once a requirement for an item has been identified as needed via....

 Provisioning = a new weapon system is deployed by a military service

 Demand planning = a non-stocked item is repeatedly ordered

# 



## How can you access your data?

- WebFLIS provides access to near real-time data
  - Hot links provide explanations
  - Proprietary data not viewed by public
- DOD EMALL provides product visibility to customers looking to purchase
  - -Active DLA managed NSNs
  - Advantage for fully described items

### How can you update your data?

- CCR for business statistics/financial routing data
  - Update with D&B using webform at: <u>http://fedgov.dnb.com/webform</u>
  - Confirm D&B changes in CCR
- iGIRDER for reference/part number data
  - Register with User ID and Password
  - Update at : <u>www.dlis.dla.mil/gidm/</u>



# How can you increase your business?

- Register your business
- Obtain a CAGE Code
- Understand the NSN
- Find a sponsor
- Access your data
- Update your data

# 



# To get further details on information presented during this session, please visit the DLA Logistics Information Service booth, number

642

WARFIGHTER SUPPORT ENHANCEMENT

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# **Contact Information:**

- Address:
  - DLA Customer Interaction Center DLA Logistics Information Service 74 Washington Ave. N. Battle Creek, MI. 49037-3084
- Toll Free: 1-877-352-2255
- DSN: 661-7766
- Comm: (269) 961-7766
- Email: dlacontactcenter@dla.mil





#### **Questions?**



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#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





#### **DLA Industry Conference**

Breakout Session: Partnering for Greater Efficiencies and Productivity in Defense Spending

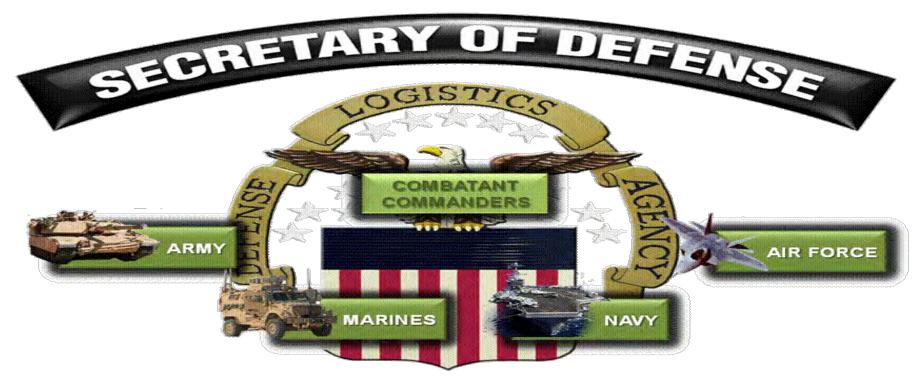


#### **DLA Supporting DOD Efficiency Initiative**

Dr. Carter memos dated 14 September 2010:

"Better Buying Power: Guidance for Obtaining Greater Efficiency and Productivity in Defense Spending

"Implementation Directive for Better Buying Power – Restoring Affordability and Productivity in Defense Spending"





### Scope of DLA's Initiative

#### Per the DLA Director:

DLA will pursue price reductions of as much as 10% in selected areas by providing greater focus on price reasonableness, incorporating price reduction factors in strategic sourcing opportunities and establishing more long-term contracts.



### **DLA** Aviation

- Reducing Overhead Costs
  - Strategic Partners Role
  - Aviation Role
- Incentive Contracting
  - Appropriate Application
  - Alignment of Incentive to Metrics
- Strategic Post Award Pricing Review
  - Identification of Pricing Opportunities
  - Partnering with Value Engineering
- Value Engineering
  - Reverse Engineering
  - Value Management
  - Parts Breakout



# **DLA Energy**

- DLA Energy Natural Gas
  - Business Process Improvement Effort with Industry
- DLA Energy Bulk Fuels

- Review and evaluate supply chain efficiencies

- DLA Energy Duty Drawback Program
  - Refunds of US Custom & Border Protection duties paid for fuel



# **DLA Land and Maritime**

- Continue to Submit Competitive Offers, with Lowest Prices Possible
- Participate in Reverse Auctions, as Applicable
- Reduce Overhead and Admin Costs Pass on to DLA
- Provide Quantity Price Break Info/Pricing, if Available
- Participate in Alternate Offer or Breakout Efforts
- Always Identify Better Ways to Buy Group PRs, Like Items, Long Term Contracts (LTCs)
- Identify Unnecessary Requirements Qty Unit Pack (QUP), Packaging, Test and Quality Requirements



# **DLA Troop Support**

- Lean Projects Acquisition Efficiencies
- Acquisition Strategies
- Competition
- Leveraging Customer Requirements

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





## Performance Based Logistics (PBL)

**DLA Suppliers Conference** 

CAPT John Spicer (HQ DLA J35) PBL Program Office Lead 28-30 June 2011

WARFIGHTER SUPPORT ENHANCEMENT

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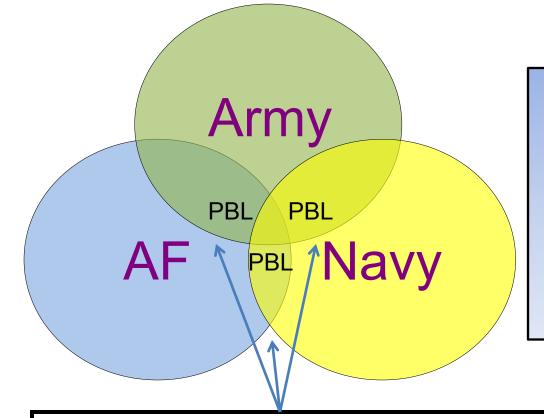
#### **PBL** and **DLA**

- DLA is expanding its role in PBL both as a product support provider and as a product support integrator
  - From parts provider to weapons system performance provider
- As a prime logistics integrator across DOD, DLA's broad visibility over the supply chain enables a pivotal role in influencing PBL and warfighter support
  - ✓ Leverage industry capabilities and best practices
  - ✓ Leverage forward presence with the warfighter
  - ✓ Build on a broad range of logistics capabilities across DOD supply chains, extending all the way to the warfighter
  - $\checkmark$  Explore opportunities to close logistics seams and gaps
  - $\checkmark$  Use strength in aggregating data to inform decisions
  - Capitalize on position as a "purple" command to drive joint solutions



#### Joint PBL – Economy & Efficiency Potential

#### **Goal – Improve the current PBL business model**



- Rationalize Business Structure
- Leverage economies of scale & scope
- Garner efficiencies associated with one standard business process
- Move from PBL 1.0 (separate efforts) to PBL 2.0 (enterprise PBL structures that span DoD)

Defense firms have consistently stated that DoD can save 15 to 20% by migrating to a joint PBL structure, while providing better availability and reliability.



# **DLA Value Proposition for PBL**

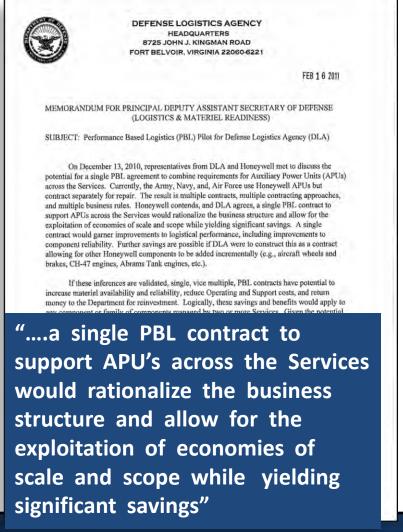
A defense-wide performance-based logistics contract for common components used by multiple Services will generate efficiencies in accordance with DoD Acquisition Efficiency Initiatives:

- "Target affordability and control cost growth"
- "Incentivize productivity and innovation in industry"
- "Reduce non-value-added processes and bureaucracy"
- "Get better buying power for the warfighter and the taxpayer"
- "Improve defense industry productivity"
- "Reward contractors for successful supply chain management"



#### PBL Engagements - APU

#### Feb 14, 2011



#### Mar 9, 2011

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE 3500 DEFENSE PENTAGON WASHINGTON, DC 20301-3500 MAR 9 2011

MEMORANDUM FOR DIRECTOR, DEFENSE LOGISTICS AGENCY

SUBJECT: Performance-Based Logistics (PBL) Pilot for Defense Logistics Agency (DLA)

In response to your memorandum of February 16, 2011, I endorse DLA's investigation of enterprise PBLs in order to deliver better value to the warfighter and taxpayer consistent with Secretary Gates' comments to pursue efficiencies in the way we do business. Specifically, DLA's requested PBL Pilot for Auxiliary Power Units (APUs) and other Honeywell components, as well as the T-700 initiative put forward by the Logistics Efficiency Team, show much promise.

This office supports DLA's engagement with each of the Services in order to collect the data necessary for a Business Case Analysis (BCA), as well as acquisition planning and fact finding. If the results of the BCA and acquisition planning validate improvements to logistical support while, at the same time, yielding reductions in Operating and Support (O&S) costs for APUs and other end-items or components, L&MR will assist DLA and the Services in determining the best way to consolidate requirements and execute across DoD.

The inherent logic of the business case premise as put forward by DLA has merit. If the inferences of an Enterprise PBL approach are validated, this would represent a business model that reduces cost while increasing performance. I look forward to reviewing the results of the BCA. Please plan on briefing the results to the JLB within the pext 6-months.



"....enterprise PBLs in order to deliver better value to the warfighter and taxpayer is consistent with Secretary Gates comments to pursue efficiencies in the way we do business."

WARFIGHTER SUPPORT ENHANCEMENT

#### Honeywell Auxiliary Power Unit (APU) Pilot

- Similar APUs are flown on aircraft in Army, Navy and Air Force fleets – each Service maintains separate support contracts with Honeywell for DLRs
  - Air Force & Navy utilize combination of PBL and traditional supply/repair support contracts
  - Army utilizes traditional supply/repair support contracts
- Conduct Joint BCA to determine if an enterprise-level PBL strategy provides cost savings and logistics efficiencies
- Report findings of BCA to JLB in six months
- If business case supports savings, ASD/L&MR will work with DLA and the Services to develop a way forward for efforts



# Honeywell Auxiliary Power Units (APUs)

- Cherry Point Terrain Walk "eye-opening" to DLA staff
  - Reviewed APU repair processes from aircraft removal through depot induction, repair, warehousing and distribution provided insights to be used in developing DLA process maps for APU management
    - Seamless integration between Honeywell, depot, and 3PL provider
    - Honeywell and depot artisans work in a true teaming environment to maximize output
    - Meeting or exceeding contract targets
- DLA reviewing existing contracts to determine structure to feed into the "to be" option for BCA



# **T-700**

- ASD (L&MR) recommended merging T-700 support contracts for Navy, Air Force and Army onto one vehicle, thereby realizing a significant savings over the current cost of doing business
- PBL Program Office participated in TeamHawk principals' meeting in Tucson, AZ to discuss T-700 as a pilot for enterprise PBL
- Army, Navy, Air Force and Coast Guard program office representatives reviewed the T-700 Joint PBL proposal and agreed to form a Requirements IPT and begin work on a Joint BCA.

## Joint Strike Fighter (JSF)

- Engaging with the Joint Program Office (JPO) on a monthly basis to discuss options and capabilities that DLA could provide for the Joint Strike Fighter (JSF) to support a PBL support strategy. Participating in:
  - JSF Integrated Global Supply Chain IPT
  - JSF Wargame III to develop an alternate approach for supply chain management



# **Comments and Discussion**

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#### PROCUREMENT INTEGRITY

Kathleen Lemming DLA Acquisition June 29-30, 2011

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### AGENDA

- What is Procurement Integrity?
- What is DoD and DLA Doing to Ensure Procurement Integrity?
- True Integrity Failures
- Personal and Organizational Conflicts of Interest
- Case Studies
- Do I have Integrity?



## What is Procurement Integrity?

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Everything	USDOJ: JMD: Departmental Ethics Office:
Images	Procurement Integrity Act Q
	The Procurement Integrity Act prohibits the release of
Videos	source selection and contractor bid or proposal information.
News	Also, a former employee who served in
Chonning	www.justice.gov/jmd/ethics/procurea.htm - Cached - Similar
Shopping	[PPT] Procurement Integrity
<ul> <li>More</li> </ul>	File Format: Microsoft Powerpoint - Quick View
	Problems in Procurement Integrity. Some Obvious
Fort Belvoir, VA	Problems, October 2004 Shocker, Ex-Air Force Official Gets
Change location	Prison Time. Boeing Received Special Treatment in
	www.iecjournal.org/iec/files/yukins_aug06.ppt - Similar
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	SUBJECT: Guidance on Application of the Procurement
	Integrity Law and Regulation . This memorandum provides guidance on applying the <b>Procurement Integrity</b>
	www.dod.gov/dodgc/defense_ethics/dod/procinteglaw.htm
	- Cached - Similar



#### **Procurement Integrity Act**



#### Justice Management Division Serving Justice - Securing Results

The Procurement Integrity Act prohibits the release of source selection and <u>contractor</u> <u>bid or proposal information</u>. Also, a former employee who served in certain positions on a procurement action or contract in excess of \$10 million is barred for one year from receiving compensation as an employee or consultant from that contractor.

#### 48 C.F.R. § 3.104-1-11

The post-employment restrictions on receiving compensation are in addition to the post-employment restrictions of 18 U.S.C. § 207. See "Leaving Government."



# What is Procurement Integrity?

- Definition According to Merriam-Webster
  - Procurement: the act or process of procuring;
     especially the obtaining of military supplies by a government
  - Integrity: a firm adherence to a code of especially moral or artistic values; incorruptibility
- Procurement Integrity is the act of obtaining and supplying military supplies with the utmost moral candor



# What is DoD and DLA Doing to Ensure Procurement Integrity?

- DoD
  - Panel on Contracting Integrity
    - Ombudsman Program
- DLA
  - Procurement Management Reviews
  - Operational Evaluation Team



# Panel on Contracting Integrity

- Sanctioned:
  - Section 813 of the John Warner
     National Defense Authorization Act (NDAA) for FY2007, Public Law 109-364
- Directed DoD to establish a Panel on Contracting Integrity (PCI)



# Panel on Contracting Integrity

- Cross Section of DoD Senior Leaders
  - Ms. Heimbaugh, DLA Acquisition (J7) chairs Subcommittee 1, Panel on Contracting Integrity

#### **DPAP website for Panel on Contracting Integrity information:** http://www.acq.osd.mil/dpap/cpic/cp/panel_on_contracting_integrity.html



# **Panel on Contracting Integrity**

- Purpose:
  - Review DoD's progress in eliminating areas of vulnerability in contracting that allow for fraud, waste, and abuse
  - Recommend changes in law, regulations, and policy to eliminate/mitigate these areas of risk



### 13 PCI Subcommittees and Agency Chairs

#### SC1 Current Structure on Contracting Integrity Component Acquisition Executive, Defense Logistics Agency

### SC2 Sustained Senior Leadership

Deputy Assistant Secretary of Army (Procurement)

#### SC3 Capable Contracting Workforce OASD(A)/President, Defense Acquisition University

### **SC4 Adequate Pricing**

Co-Chairs: Director, Defense Contract Audit Agency and Deputy Director, DPAP/Program Acquisition and Strategic Sourcing

#### SC5 Appropriate Contracting Approaches and Techniques

Deputy Assistant Secretary of the Air Force (Contracting)



### 13 PCI Subcommittees and Agency Chairs

#### **SC6 Sufficient Contract Surveillance**

Deputy Assistant Secretary of the Navy (Acquisition & Logistics Management)

#### SC7 Contracting Integrity in a Combat/Contingent Environment

Panel Executive Director and Deputy Director, DPAP/ Program Acquisition and Contingency Contracting

#### **SC8 Procurement Fraud Indicators**

Assistant Inspector General, Acquisition and Contract Management, DoD Inspector General

#### **SC9** Contractor Employee Conflicts of Interest

General Counsel, Defense Contract Management Agency



### 13 PCI Subcommittees and Agency Chairs

#### SC10 Recommendations for Change

Deputy General Counsel, Department of the Air Force

SC11 Evaluation of Contractor Business Systems Deputy Director, DPAP/Cost, Pricing, and Finance

#### **SC12 Peer Reviews**

Deputy Assistant Secretary of the Navy (Acquisition and Logistics Management)

### **SC13 Opportunities for More Effective Competition**

Assistant Deputy Commandant, Installations and Logistics, Marine Corp Field Contracting



- Subcommittee Working Groups
  - Volunteers from other DoD Agencies
    - Subcommittee 1:
      - DLA Kathleen Lemming
      - TRANSCOM Susan Sembenotti
      - National Geospatial-Intelligence Agency Howard Pierce
  - Responsible for developing policy directives, memorandums, legislative proposals, and training materials to implement assigned tasks

# Procurement Integrity Ombudsman

- Product of Panel on Contracting Integrity
- Ombudsman Identified for Each Contracting Activity in DLA
  - This program provides a neutral, informal, confidential, and independent alternative for employees, managers, and customers to seek assistance in resolving procurement integrity issues
  - Implemented in 2009

Not to be confused with Task/Deliver Order Ombudsman in FAR 6.505(b)(6)



# **Other PCI Tasks**

- Develop checklist to provide for contractor compliance with FAR Table 15-2 proposal requirements
- Inherently Governmental Definition
- Establish policy and procedures within DoD regarding the Department's audit and administration of contractors' business systems
- Establish a Department of Defense-wide values-based ethics program.



# **Operational Evaluation Teams**

- Team of Subject Matter Experts from across DLA
- Perform end-to-end vulnerability assessment of supply and service purchases to ensure optimal stewardship of Agency and Department of Defense (DoD) resources and compliance with various Federal statutes, policies and regulations



# **Operational Evaluation Team**

- Expected Outcome
  - Identify and communicate potential vulnerabilities in current Afghanistan contracts and provide corrective action recommendations (including risk assessments) as required
  - Develop a repeatable process to ensure vulnerabilities are identified and corrected for all complex contracting vehicles



# **DLA PMRs**

- United States Code, Title 41, Chapter 17, Section 1702, paragraph (c), January 4, 2011 and Executive Order 12931, Subject: Federal Procurement Reform "Defense Acquisition", October 13, 1994
  - These documents assign responsibility to the Senior Procurement Executive (SPE) within the Agency to establish accountability for all contracting functions and to measure and evaluate each contracting office's performance against established goals
- The DLA PMR Program is the SPE's primary process for accomplishing these responsibilities



### DLA Procurement Management Reviews

- Review each DLA contracting activity
  - Mission
  - Business Processes
  - Contract Files
  - Special Areas of Interest
    - Contractor Performance Assessment Rating System (CPARS)



### DLA Procurement Management Reviews

- Activity provided a report with a rating based on findings and risk
- Corrective Action Plans



### **True Integrity Failures**

A CIA employee paid \$48,000 to settle a complaint brought by the Department of Justice that the employee had participated in official matters in which his spouse had a financial interest. The employee had served as the Contracting Officer Technical Representative (COTR) on certain contracts between his agency and a private corporation, where his wife worked. The contracts involved millions of dollars awarded to the corporation. Although the employee's wife did not work on the same contracts as the employee, she received stock options for the purchase of the corporation's stock that were affected by the corporation's profits from the contracts her husband had worked on.



### **True Integrity Failures**

An Army technician ordering a Seal Replacement Parts Kit from a defense contractor noted that the price of the kit seemed unusually high based on the price of each individual component, and contacted investigators. Investigators examined the price of the components and the cost the company incurred to assemble each kit, and discovered that the contractor was marking up each kit by approximately \$500. Investigators further discovered that the Government had purchased a large number of the kits at the inflated price.

As a result of the observant technician's numbercrunching, the defense contractor agreed to a voluntary refund of \$44,000.

# Personal & Organizational Conflicts of Interest

- Over 27,000 DLA Employees Across the World
- 1.9 Million Active Cage Codes
- Employees
  - Family
  - Friends
  - Neighbors
  - Complete Strangers

# Personal Conflicts of Interest Case Studies

- Your company has submitted a proposal in response to a requirement that was posted to FedBizOpps. Your fishing buddy's wife is the contracting officer.
- Is this a PCI
  - Why or Why Not?
  - What should be done?
- What if the proposal was submitted prior to knowing who the contracting officer was?

# Organizational Conflicts of Interest (OCI) Case Studies

- Company A, prime contractor, awards major subsystem contracts for a major defense acquisition program to Business Units C, D, & E, of the same parent corporate entity. Particularly, the award of subcontracts for software integration or the development of a proprietary software system architecture.
- Is this an OCI?
  - Why or Why not?
  - What should be done?



# **OCI Case Studies**

- Company A, a large multinational defense contractor, had been hired to assist with the technical factors to be used in evaluating proposals for the acquisition of a highly classified major weapon system. Additionally, Company A's service contract requires their assistance in the evaluation of those technical factors. Company B has submitted a proposal along with four other defense contractors for said acquisition. Company B is a subsidiary of Company A.
- Is this an OCI? Why or Why not?
- What should be done?



# **OCI Case Studies**

- Same Scenario as on the Previous Page
- Company B is the only proposal submitted
   Is this an OCI? Why or Why Not?
  - What should be done?

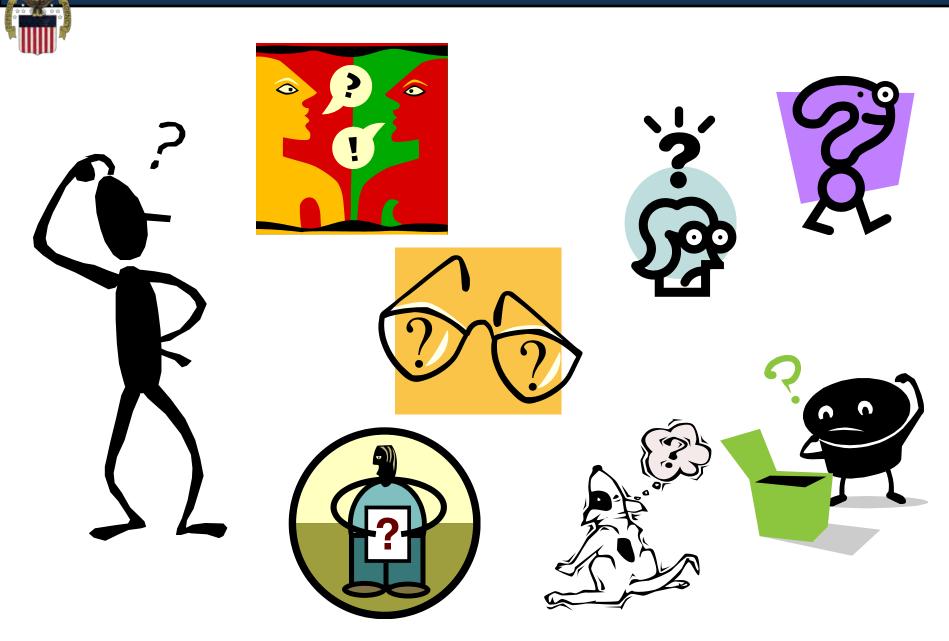


# **Do I Have Integrity?**

- Can It Be Compromised?
  - Hard Economic Times
  - Affect Family Dynamic
  - Job in Jeopardy
  - Thrill
- Do I Have Integrity?

### Fraud, Waste, & Abuse Hotline: 1-800-232-5454





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WORKFORCE DEVELOPMENT

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





### Procurement Systems Supplier Interface Breakout Session

DLA Enterprise Supplier Conference June 29-30, 2011

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STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT



### **Agenda Topics**

- DLA Internet Bid Board System (DIBBS)
- Automated Best Value System (ABVS)
- Past Performance Information Retrieval System (PPIRS)
- Contractor Performance Assessment System (CPARS)
- Federal Awardee Performance and Integrity Information System (FAPIIS)
- Electronic Subcontracting Reporting System (eSRS)
- EProcurement

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





### DLA Internet Bid Board System (DIBBS)

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STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT

### DLA Internet Bid Board System (DIBBS)

- URL: <u>https://www.dibbs.bsm.dla.mil/</u>
- One-stop Portal for Vendor Community:
  - View Solicitations
    - Request for Quotations (RFQ)
    - Request for Proposals (RFP)
  - Submit Quotations
  - Access Contract Actions Awards and Modifications
  - View Clauses and Provisions
  - Access Technical Data cFolders
  - Access Automated Best Value System (ABVS)
    - Performance Scores utilized in Best Value Award Decisions
  - View Vendor-Specific Messages/Banners

### DLA Internet Bid Board System (DIBBS)

- Future Enhancement:
  - Post-Award Request (PAR)
    - Facility will provide Vendors and External Government Entities ability to:
      - Submit requests directly to Post-Award Personnel
      - Attach pertinent documentation to PAR
      - View previously submitted PARs
      - Obtain current status of submitted PARs

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





### Automated Best Value System (ABVS)

Past Performance Information Retrieval System (PPIRS)

STEWARDSHIP EXCELLENCE



- URL: <u>http://www.dscr.dla.mil/proc/abvm/abvm.htm</u>
- Computerized system which collects contractors' existing past performance (quality and delivery) data and translates it into numeric scores
- Numeric scores utilized by Contracting Officers in Best Value Award Decisions
  - Comparative assessment/tradeoff among evaluation factors:
    - Evaluated Price
    - Quoted Delivery
    - Past Performance

### Automated Best Value System (ABVS)

- Vendor afforded opportunity to view and challenge negative performance data
- Real-time performance assessments scores calculated daily
- Vendors are strongly encouraged to review their performance data and contact ABVS administrators to resolve any discrepant performance data

### Past Performance Information Retrieval System (PPIRS)

- The Department of Defense has endorsed the Past Performance Information Retrieval System (PPIRS) as the single authorized system for the receipt and retrieval of contractor past performance data for DoD acquisitions
- PPIRS includes performance data from Military Services and DoD Agencies
- Full PPIRS implementation targeted for 2011
- Until DLA's implementation of PPIRS, ABVS will be utilized as a proxy to PPIRS



### Past Performance Information Retrieval System (PPIRS)

- Additional past performance guidance is available in the Defense Logistics Agency Directive DLAD 52.215-9022 (JAN 2009)
- Contractors must be registered in the Central Contractor Registration (CCR) at <u>http://www.ccr.gov</u> and obtain a Marketing Partner Identification Number (MPIN) to gain access their PPIRS data
- Details to establish a PPIRS-SR account can be found at <u>http://www.ppirs.gov</u>

### Past Performance Information Retrieval System (PPIRS)

- PPIRS registration will enable vendors to access their delivery score and quality classification and any negative data, listed by the Federal Supply Class (FSC)
- PPIRS records may be challenged, if data needs correction

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





### Contractor Performance Assessment System (CPARS)

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT



# Contractor Past Performance System (CPARS)

- Web-based system used to input data on contractor performance
- Once the data is input to the CPARS system, this data is then uploaded to the Past Performance Information Retrieval System (<u>PPIRS</u>) database
- CPARS are used as an aid in awarding contracts to contractors that consistently provide quality, on-time products and services that conform to contractual requirements
- CPARS can be used to effectively communicate contractor strengths and weaknesses to source selection officials



### **Past Performance Process Overview**



Contractor Senior Management

**Contractor Representative** 



### **CPARS Reporting Thresholds**

### **Business Sector**

Systems

Ship Repair & Overhaul

**Services** 

- **Health Care**
- **Operations Support**

**Fuels** 

**Information Technology** 

* Applicable to DLA business

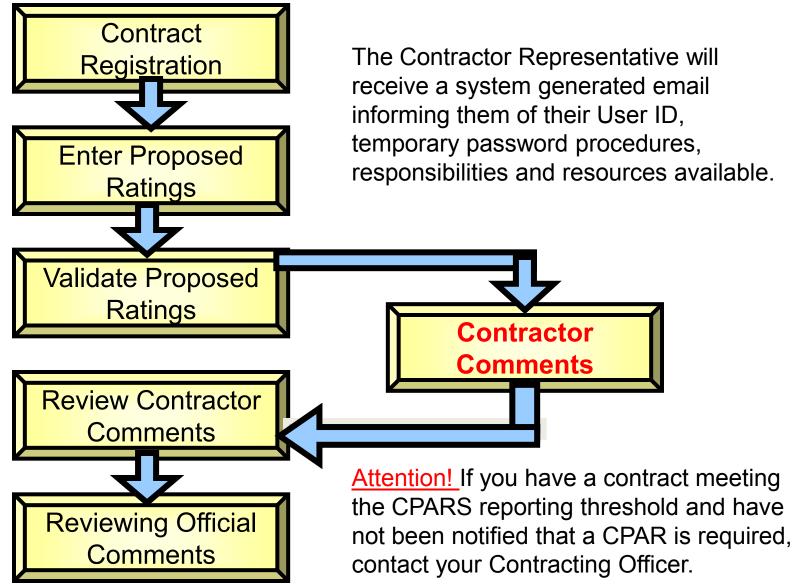
### Dollar Threshold

- > \$5,000,000
- > \$500,000
- > \$1,000,000
- > \$100,000
- > \$5,000,000
- > \$100,000
- > \$1,000,000



- Indefinite-Delivery-Indefinite-Quantity (IDIQ) Contracts, Basic Ordering Agreements (BOAs) and Blanket Purchase Agreements (BPAs):
  - Individual CPAR for each order OR one CPAR at basic contract level covering all orders under contract/agreement
  - Contract/agreement should specify assessment procedures
  - Consolidation appropriate if orders similar in scope
- Federal Supply Schedules and GSA Orders:
  - Requiring Activity / Ordering Agency Prepares CPAR Best Position to Evaluate Performance
  - Threshold Determined on Order-by-Order Basis
  - Each Order Reported Individually

### **CPARS Workflow**





## Logging In to CPARS

#### CPARS/ACASS/CCASS/FAPIIS

DoD Logon Contractor Logon (PKI) Contractor Logon (No PKI) Federal Logon All DoD employees must have a DoD PKI certificate to access the CPARS/ACASS/CCASS web site. Click here to determine if you have a valid DoD PKI Certificate

#### PKI Information:

All DoD employees (military and civilian), including DoD contractors that are working on site (military/government facilities) or contractors working offsite using Government Furnished Equipment (GFE) are eligible to obtain certificates from DoD PKI. If the contractor doesn't work onsite or with GFE they are encouraged to obtain and use a certificate from an External Certificate Authority (ECA).

#### External Certificate Authority:

External Certificate Authorities (ECAs) provide digital certificates to the DoD's private industry partners, contractors using their own equipment or working in non-government facilities, allied partners, and other agencies.

#### Approved ECA Vendors:

Operational Research Consultants, Inc. (ORC) <u>http://www.eca.orc.com</u> Verisign, Inc. <u>http://www.verisign.com/verisign-business-solutions/public-sector-solutions/ieca-ecacertificates/index.html IdenTrust <u>http://www.identrust.com/certificates/eca/index.html</u></u>

The following site provides additional FAQs on the subject of ECA: http://iase.disa.mil/pki/eca/index.html

Home

CPARS/ACASS/CCASS/FAPIIS, NAVSEALOGCENDET PORTSMOUTH, NH. Version : 3.3.0, Build Date : 04/30/2009 15:00:00
Phone : (207) 438-1690 Email Technical Support
View Policy Guide: CPARS ACASS CCASS FAPIIS

#### Contractor Users:

• User ID Required

PKI Certificate
 Encouraged
 (Purchase from
 External Certificate
 Authority)

Password
 Required if No PKI
 Certificate

### **Contractor Responsibilities**

- 30 Days to Respond
  - System Generated Weekly Email Notifications
- 7 Days to Request Meeting to Discuss CPAR
- Review Admin Info (Blocks 1-17), Ratings and Narratives
- Provide Clear and Concise Responses (Block 22)
   16,000 Character Limit (approximately 3 pages)
- Provide Concurrence / Non-Concurrence, Name & Title (Block 23)



Send to Assessing Official



### **Additional Information**

- Help Desk (Mon-Fri 6:30am- 6:00pm EST) DSN: 684-1690 Commercial: 207-438-1690
- Email: webptsmh@navy.mil
- CPARS Web Site: (<u>https://www.cpars.csd.disa.mil/</u>)
  - Feedback
  - FAQ
  - Policy Guides
  - User Manual
  - Training Information
  - Request "Corporate Senior Management Access"

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





Federal Awardee Performance and Integrity Information System (FAPIIS)

STEWARDSHIP EXCELLENCE



- What is FAPIIS?
  - A one stop location for information on the integrity and performance of covered Federal agency contractors and grantees
  - Addresses requirements set forth in the Duncan Hunter National Defense Act of 2009
  - Required by FAR 9.105 and 42.1503
  - Pulls records from CPARS-FAPIIS, CCR, EPLS and record counts from PPIRS-RC
  - Government users input records in CPARS, Government users and vendors retrieve data through PPIRS (RC or SR)
  - Vendors may only access records for their own CAGE code
  - Records are retained for five years after the action date



- Record Types (CPARS-FAPIIS)
  - Defective Pricing
  - Non-Responsibility Determination
  - Recipient Not Qualified Determination
  - Termination for Cause
  - Termination for Default
  - Termination for Material Failure to Comply
- Other Record Types
  - Proceedings Information (From CCR)
  - Suspension/Disbarment Information (From EPLS)
  - Number of PPIRS-RC Records



- Contractor Responsibilities
  - 52.209-7 "Information Regarding Responsibility Matters"
    - Requires vendors to report information relating to civil, criminal and administrative proceedings on solicitations greater than \$500K and when vendor has federal contracts/grants greater than \$10M
    - Information to be reported through the Central Contractor Registration (CCR)
  - 52.209-8 "Updates of Information Regarding Responsibility Matters
    - Requires vendors to update information in FAPIIS on a semiannual basis for the life of the contract, through CCR
    - Provides contractors an opportunity to post comments regarding records submitted by the Government



Logon at www.ppirs.gov

### **Contractor Main Menu**

PAST PERFORMANCE INFORMATION RETRIEVAL SYSTEM (PPIRS)				
	AWARDEE/CONTRACTOR MAIN PAGE			
Main Menu				
Logout	Welcome			
Account Menu Items <u>View Account</u> Report Menu Items	DUNS: 999999999 9999 CAGE CODE: CPARS			
Assessment Reports Inquiry (RC) Summary Report (SR) FAPIIS Reports Services Menu Items Help Feedback	The Past Performance Information Retrieval System is a government-wide application that provides timely and pertinent contractor past performance information to the Federal acquisition community for use in making source selection decisions. PPIRS assists Federal acquisition officials making source selections by serving as the single source for contractor past performance data. Confidence in a prospective contractor's ability to satisfactorily perform contract requirements is an important factor in making best value decisions in the acquisition of goods and services.			
	For Official Use Only - to be used for deliberative source selection purposes only.			



### **FAPIIS Summary Screen**

	FAPIIS REPORTS	
Awar	dee: TEST COMPANY	
	nary of All Reports	
Select Selec	radio button to see the report type details. t Report Type	Count
0	Defective Pricing	3
0	Non-Responsibility Determination	3
0	Recipient Not-Qualified Determination	2
0	Termination for Cause	3
0	Termination for Default	6
0	Termination for Material Failure to Comply	4
Selec	t Extended System Report Source	
0	Central Contractor Registration (CCR)	
0	PPIRS Report Cards (PPIRS-RC)	
0	Excluded Parties List System (EPLS)	



### FAPIIS Summary Screen, CCR Records

		Central Contractor Registration (CCR)		
worldwide) h exercised/un	ave current activ	s or organization (including parent organization, all branches, and all affiliates ve Federal contracts and/or grants with total value (including any s) greater than \$10,000,000? es		
and all affilia business or o in a convictio fine, penalty, and/or (3) ao than \$5,000	tes worldwide) a organization of a on or other ackno reimbursement dministrative pro	years, has your business or organization (including parent organization, all branches, nd/or any of its principals, in connection with the award to or performance by your Federal or State contract or grant, been involved in a (1) criminal proceeding resulting owledgment of fault; (2) civil proceeding resulting in a finding of fault with a monetary , restitution, and/or damages greater than \$5,000, or other acknowledgment of fault; ceeding resulting in a finding of fault with either a monetary fine or penalty greater nt, restitution, or damages greater than \$100,000, or other acknowledgment of fault? <b>5</b>		
	CCR	Proceedings For: TEST COMPANY (999999999)		
Disposition Date	Instrument ID	Instrument Number		
2008-08-07- 13.25.58.000000	InstrumentID1 S1	InstrumentNumber1		
Proceeding Type Disposition		Description of Disposition		
ProceedingType1	Disposition1	This line contains 500 characters: Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential. See User Agreement for details. Notwithstanding the above, using this IS does not constitute consent		



### FAPIIS Summary Screen, EPLS Info

		PPIRS Report Cards (PPI	-	Status/Count	
Aw	ardee		DUNS		
EST COMPANY		999999999	999999999		
		Excluded Parties List System	n (EPLS)		
		Record Found			
Identification					
Name	Northcoast Testin	], Inc			
Classification	Firm				
Exclusion Type Reciprocal					
Description	cription none				
Address(es)					
Address	Address 4720 Great Northern Blvd, North Olmstead, OH , 44070				
DUNS 149588241					
CT Action(s)					
Action Date					
Termination Date	N/A				
CT Code	Code Z2				
Agency	OPM				
EPLS Create Date					
EPLS Modify Date	N/A				



### Detail Record (Top)

	ndividual Occurrence button to see the report .pr				
.pdf file	Report Date	FAPIIS Record Number		Report Type	
0	01/02/2005	0001	Defective Pricin	g	
FAPITS RE	cord Details				
		Г	DOCUMENT INFO	PRATION	
Record T	ype: Defective Pricing			Record Date: 2005-01-02	
	Award ID Number: N	451100Q08976			
Contract	Referenced Award II	D Number: GS	12345678		
NAICS: 22	23354			Product/Service Code: 6543	
			AWARDEE INFO	RMATION	
DUNS: DUNS01			CAGE Code: 1NLA7		
Awardee	Name: Billings Machin	e and Tool, Ltd			
Doing Bu	siness As: BMT, Ltd.				
Address	(1): 4135 North Broady	vay			
Address	(2): Suite 224B				
City: Ports	smouth	Province/	State: NH	Postal/Zip Code: 03801	
Country:	United States				
		REPO	RTING AGENCY	INFORMATION	
Agency	lame: DEPT OF THE NA	WY.			
Contracti	ing Office Code: n655	38			
	ing Officer Name: Sa				
Phone Nu	mber: 555-123-4567 >	(226		FAX Number: 555-123-4568	



### Detail Record (Historical Record of Contractor Comments)

		REPORTING AGENCY INFORMATION	
Agency Na	me: DEPT OF THE NAV	Y	
Contractin	g Office Code: n65538	I	
Contractin	g Officer Name: Sam	Tester	
Phone Number: 555-123-4567 x226 FAX Number: 555-123-4568			
Email Add	ress: sam@testingapps	one	
Historical I	Record of Previous Co	omments	
02/02/2005	Edward W. Fellsworth 555-555-5555 pandadocs@zoom.ca	On March 08 I note that the adverse report serial0103 was incorrectly attributed to mo company. Dispute is in progress.	
03/03/2005	Edward W Fellsworth 555-555-5555 pandadocs@zoom.ca	On March 08 I note that the adverse report serial0102 was incorrectly attributed to micompany. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse. On March 08 I note that the adverse. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102	
06/11/2005	Edward W. Fellsworth 555-555-5555 pandadocs@zoom.ca	On March 08 I note that the adverse report serial0101 was incorrectly attributed to m company. Dispute is in progress.	



#### Detail Record (Contractor Comments Input)

Enter Optional Comment Section				
In order to save comments, you must provide the following user information:				
Name:				
Email: Phone:				
Enter comments here. Max 1000 characters.				
Save Comments Current character count:				



Additional Information

Help Desk (Mon-Fri 6:30am-6:00pm EST) Commercial: 207-438-1690 DSN: 684-1690 Email: webptsmh@navy.mil

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



Electronic Subcontracting Reporting System (eSRS)

Susan Williams

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT



- •What is Electronic Subcontracting Reporting System (eSRS)?
- •Policy FAR/DFAR
- •Types of Subcontracting Reports: –Subcontract Reports (ISR)
  - -Subcontract Reporting (SSR)
  - -Subcontract Reporting (SDB)
- •eSRS System Information eSRS Data Flow
- eSRS Demo eSRS Contractors Registration
- •Tip for DoD Contractors Submitting Subcontracting Reports
- •DoD Subcontracting Program: "The Basics 2011"



# Electronic Subcontracting Reporting System (eSRS)

•Electronic Subcontracting Reporting System (eSRS) is a Government-wide, electronic, web-based system where contractors submit required reports. <u>http://www.esrs.gov</u>.

•System eliminates the need for paper submissions and processing of Standard Form (SF) 294 and 295s.

–Individual Subcontracting Report (ISR) replaces the SF 294

–Summary Subcontracting Report (SSR) replaces the SF 295

-Year - End Report

-Small Disadvantaged Business Participation Report (SDB)

# Policy

- •FAR 52.219-9
- •DFARS 252.219-9

•Small Business Subcontracting Plan (and Deviations), identified different subcontracting plans and their reporting requirements.

### •Types of Subcontracting Reports:

 Individual Subcontract Plan requires Individual Subcontract Report (ISR) and Summary Subcontract Report (SSR)

•Commercial Subcontract Plan requires Summary Subcontract Report (SSR)



# Subcontract Reports (ISR)

- •Due April 30 and Oct 30 (semiannually)
- •Includes subcontracting \$ from the beginning of the contract through the end of the reporting date (Mar 31 and Sep 30)
- •Contractor identifies contract administering office if different from office awarding contract



# Subcontract Reporting (SSR)

Individual Subcontract Plan (non-construction/maintenance)
Due April 30 and Oct 30 (semiannually)
SSR includes all subcontracting \$ under DoD contracts for a prime contractor and a subcontractor
Contractor identifies DoD Department/Agency which administers majority of its subcontracting plans

Individual Subcontract Plan (construction/maintenance)
Due April 30 and Oct 30 (semiannually)
Separate SSRs to each DoD Department/Agency which awarded construction and maintenance type contracts



# Con't Subcontract Reporting (SSR)

Commercial Subcontract PlanDue Oct 30 (annually)

•SSR includes <u>all</u> subcontracting \$ for entire product line or service (both private sector and federal government)

•Contractor determines % attributable to federal government agencies (most likely should not be greater than 30%)

•Contractor identifies the agency that approved Commercial Subcontract Plan



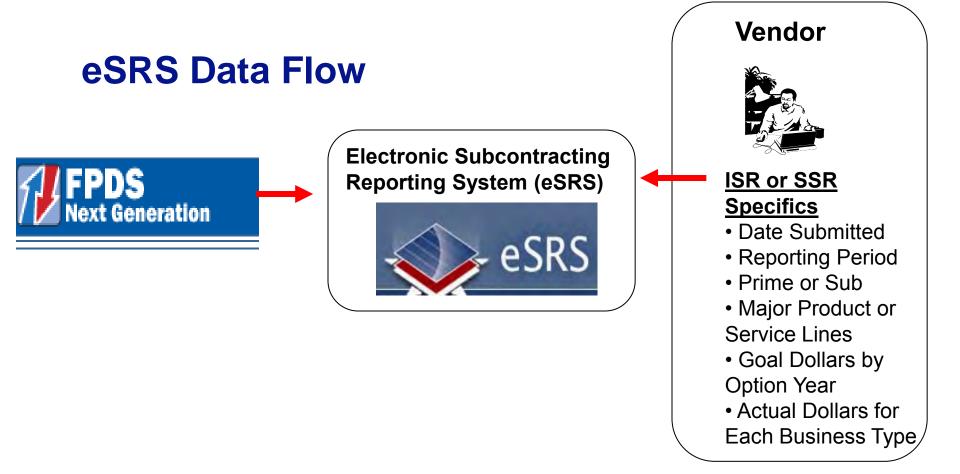
# Subcontract Reporting (SDB)

Year-End Supplementary Report (SDB): (Oct 1- - Sep 30)Submit with end-of year SSR (Individual Subcontract Plan)

### **SDB Participation Report:**

•If contract includes this reporting requirement, report can be submitted via eSRS

### **eSRS System Information**





### eSRS Demo

### **eSRS** Contractors Registration



# Tip for DoD Contractors Submitting Subcontracting Reports

 Tips for DoD Contractors Submitting Subcontracting Reports" is posted on the DAU website at the below link.

https://acc.dau.mil/CommunityBrowser.asp x?id=228011&lang=en-US

## DoD Subcontracting Program: The Basics

### The Basics for 2011 –

"DoD Subcontracting Program" is posted on the Office of Small Business Program (OSBP) website at the below link.

http://www.acq.osd.mil/osbp under Doing Business with DoD

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





### EProcurement Discussion

STEWARDSHIP EXCELLENCE

## **EProcurement Overview**

#### **EProcurement Background and Objectives**

- Enterprise Procurement, also known as EProcurement, is one of the ongoing Enterprise Business System (EBS) projects supporting the *Director's Guidance for Fiscal Year 2010*. EProcurement will deliver key functionality improvements to EBS and bring effective warfighter support at optimal cost
- The goal of EProcurement is to create a single contract writing and contract administration tool within EBS
- The system extends DLA's Enterprise Resource Planning (ERP) procurement solution to support the end to end procurement process (Procure to Pay)
  - Includes procurement functionality for consumables, services, and depot level reparables (DLR)

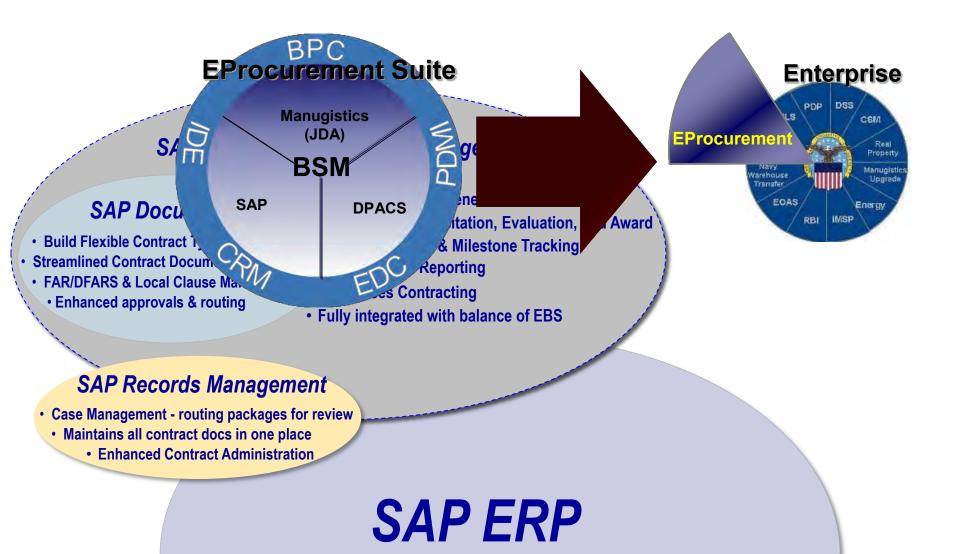
## **EProcurement Overview**

#### **EProcurement Background and Objectives**

- The system is a suite of software applications to be integrated with existing SAP products, including:
  - SAP's Supplier Relationship Management (SRM) with Procurement for Public Sector (PPS)
  - SAP Document Builder
  - SAP Records and Case Management
- These new components will be integrated with existing SAP products, including SAP Enterprise Resource Planning (ERP), SAP Business Warehouse (BW) and SAP Enterprise Portal
- EProcurement will be rolled out to approximately 7,100 users



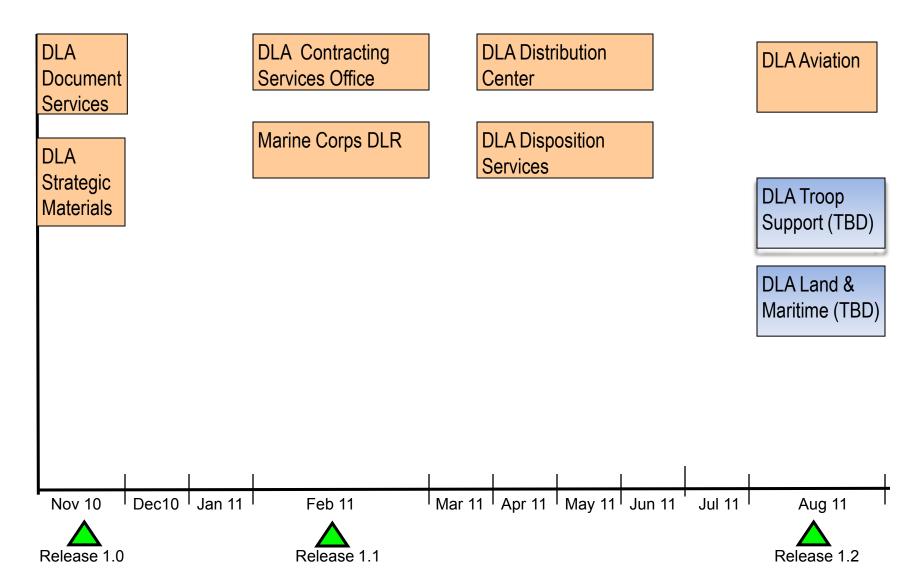
### What EProcurement will do...





### **EProcurement**

#### **Release Schedule**





# **Release Compositions**

	Release 1.0	Release 1.1	Release 1.2	
Organization(s)	DLA Document Services and DLA Strategic Materials (~50 users)	DLA Document Services, DLA Distribution, DLA Disposition Services, DLA Strategic Materials, DCSO-P, and DLR (~320 users)	All DLA Organizations (~4000 core users)	
Scope	Manual Delivery Order Process	<ul> <li>Manual one-time buy</li> <li>IMSP and DLR Baseline Manual Capabilities</li> </ul>	Full Procurement Capabilities	
Deployment Approach	Single deployment to Mechanicsburg, PA	Mechanicsburg New Cumberland, Philadelphia, Battle Creek, and Ft Belvoir	Staggered Deployment	
Percent of Full Functionality	20%	50%	100%	
Percent of Total Users	1.25%	8%	100%	



# **Release Compositions (cont'd)**

Functionality	Release 1.0	Release 1.1	Release 1.2	
Manage Purchase Requisition	<ul> <li>Manually enter PR</li> <li>Manually assign workload</li> <li>CCR interface</li> </ul>	<ul> <li>Manually enter PR</li> <li>Manually assign workload</li> <li>CCR interface</li> <li>MIPR processing</li> </ul>	<ul> <li>Automated PR processing</li> <li>Automated workload management</li> <li>LTC Tracker (manage LTCs)</li> <li>Automated referrals</li> </ul>	
Source & Solicit	<ul> <li>PRs manually sourced against Long Term Contracts (LTCs)</li> <li>SF1449 form used to generate solicitations</li> <li>Manual Synopsis to FBO</li> <li>Vendor quote loaded manually</li> <li>Awards output on DD1155 or SF1449</li> <li>FPDS-NG entered manually</li> <li>Manual P-Card processing</li> </ul>	<ul> <li>Forms added including SF18, SF33, SF26, SF30, and SF1442</li> <li>Interfaces for Depot Level Reparables</li> <li>Interfaces with EPLS, EDA, and ORCA</li> <li>Records Management (RM) repository</li> <li>Local Forms generation</li> <li>Bid evaluation support</li> <li>EDI 850 and 860 (outbound)</li> </ul>	<ul> <li>Automated solicitations</li> <li>Automated evaluations</li> <li>Automated Delivery Order processing</li> <li>Interfaces to FBO, ORCA, and FPDS-NG</li> <li>Web posting of solicitations quotes, and awards</li> <li>EDI 840, 824, and 860 (inbound)</li> </ul>	
Manage Award	Modifications to awards will be entered manually and SF30 will need to be produced outside of system.	Modifications to awards will be entered manually and SF30 will be produced within the system.	<ul> <li>Automated Post Award Referral functionality</li> <li>Extended RM functionality</li> </ul>	
Manage Vendor Performance	Performance tracked manually	Performance tracked manually	PPIRS updated automatically	
Receipt & Invoice	voice Receipts and invoices will be Receipts and invoices will be processed processed p		Receipts and invoices will be processed via WAWF, EDI, or manually	



# **EProcurement Important Points**

#### Items of Interest to the Vendor Community:

- There may be brownout periods for solicitations and awards as items are migrated to the new system.
- Some minor changes to solicitation and award document formatting are possible.
- Some minor changes to EDI transaction formatting are possible.
- DLA Internet Bid Board System (DIBBS) functionality/document posting will not be available for sites going live in Releases 1.0 and 1.1 until Release 1.2 goes live.
- On-line Post Award Request (PAR) functionality will be available to vendors via DIBBS in Release 1.2.
- We will provide ongoing relevant information to vendors regarding all changes via the DIBBS website and direct communications from each DLA site to their vendor communities.



# **Questions?**

### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





## **REVERSE AUCTIONS**

27-30 JUNE 2011

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT

- Web-based, price negotiation tool for competitive procurements in which suppliers continue to lower their prices until auction closes.
- Commercial or Non-Commercial Items that are either Fully Competitive or have Multiple Sources.

https://govauctions.sourcing.ariba.com



• DLAD 52.215-9023 Reverse Auction (OCT 2009)

• The Reverse Auction provision will be included in the solicitation. However, if the acquisition environment changes during the solicitation period, the RA provision can be negotiated into the process during discussions



### REVERSE AUCTION BREAKOUT SESSION

52.215-9023 Reverse Auction

52.215-9023 Reverse Auction (JAN 2011) - DLAD

The Contracting Officer may utilize on-line reverse auctioning as a means of conducting price discussions under this solicitation. If the Contracting Officer does not conduct a reverse auction, award may be made on the basis of initial offers or following discussions not using reverse auctioning as a pricing technique. If the Contracting Officer decides to use on-line reverse auctioning to conduct price negotiations, the Contracting Officer will notify offerors of this decision and the following provisions will apply.

(a) The award decision will be made in accordance with the evaluation factors as set forth in the solicitation. The reverse on-line auction will be used as a pricing technique during discussions to establish the final offered prices from each offeror. These prices will be used in conjunction with the evaluation factors stated elsewhere in the solicitation in order to make the award decision in accordance with the basis for award stated in the solicitation.

(b) Following the decision to conduct discussions using on-line reverse auctioning as a pricing technique, the Contracting Officer or his/her representative will provide offerors determined to be in the competitive range with information concerning the on-line auction process. The Government intends to use a commercial web-based product to conduct the reverse auction.

(c) Prior to or simultaneously with conducting the on-line reverse auction, the Contracting Officer may hold discussions with the offerors concerning matters appropriate for discussion, such as issues involving technical proposals or unbalanced pricing.

(d) Prior to the on-line auction, the Government will determine whether either all offerors' prices or just the lowest offeror's price(s) will be disclosed to other offerors and anyone else having authorized access to the on-line auction. This disclosure is anonymous, meaning that each offeror's identity will be concealed from other offerors (although it will be known to the Government). If the Government opts to disclose one or more offerors' prices, only generic identifiers will be used for each offeror's proposed pricing (e.g., "Offeror A", or "lowest priced offeror"). By submitting a proposal in response to the solicitation, offerors agree to participate in the reverse auction and that their prices may be disclosed, including to other offerors, during the reverse auction.

(e) An offeror's final auction price will be considered its final proposal revision. No price revisions will be accepted after the close of the reverse auction, unless the Contracting Officer decides that further discussions are needed and final proposal revisions are again requested in accordance with <u>FAR 15.307</u>.

(f) The following information is provided regarding the procedures to be followed if a reverse auction is conducted.

(1) Each offeror identified by the Contracting Officer as a participant in the reverse auction will be contacted by DLA's commercial reverse auction service provider to advise the offeror of the event and to provide an explanation of the process.

(



### REVERSE AUCTION BREAKOUT SESSION

2) In order for an Offeror to participate in the reverse auction, such offeror must agree with terms and conditions of the entire solicitation, including this provision, and agree to the commercial reverse auction service provider's terms and conditions for using its service. Information concerning the reverse auction process and the commercial service provider's terms and conditions is available at [https://govauctions.sourcing.ariba.com].

(3) Offerors shall secure the passwords and other confidential materials provided by the commercial reverse auction service provider or the Government and ensure they are used only for purposes of participation in the reverse auction. Offerors shall keep their own and other offerors' pricing in confidence until after contract award.

(4) Any offeror unable to enter pricing through the commercial reverse auction service provider's system during a reverse auction must notify the Contracting Officer or designated representative [insert name and contact information for designated representative] immediately. The Contracting Officer may, at his/her sole discretion, extend or re-open the reverse auction if the reason for the offeror's inability to enter pricing is determined to be without fault on the part of the offeror and outside the offeror's control.

(5) The reverse auction will be conducted using the commercial reverse auction service provider's website: [ <u>https://govauctions.sourcing.ariba.com</u>]. Offerors shall be responsible for providing their own computer and Internet connection.

(6) Training:

(i) The commercial reverse auction service provider and/or a Government representative will provide familiarization training to offerors' employees; this training may be provided through written material, the commercial reverse auction service provider's website, and/or other means.

(ii) An employee of an offeror who successfully completes the training shall be designated as a 'trained offeror.' Only trained offerors may participate in a reverse auction. The Contracting Officer reserves the right to request that offerors provide an alternate offeror employee to become a 'trained offeror.' The Contracting Officer also reserves the right to take away the 'trained offeror' designation from any trained offeror who fails to abide by the solicitation's or commercial reverse auction service provider's terms and conditions.

(End of Provision)



- If the Reverse Auction clause/provision is part of the solicitation, it does **not** have to be exercised. It provides the Contracting Officer the **option** to perform a Reverse Auction
- The Reverse Auction Representative from each supply chain will **prepare** a training or mock auction, **train** the contractors that will participate in the auction, **create** the auction, and **execute** the auction
- All Reverse Auction training is conducted using a Training or Mock auction prior to entering into a live environment



- The Mock or Training auction will allow all vendors in the **competitive range** to participate in the live mock auction. The items, quantities, and prices shown will be changed, so no offeror gains a competitive edge.
- All correspondence should be **emailed** to ensure continuity of information
  - Questions: Procurement related go to the Acquisition
     Specialist or Contracting Officer
  - Questions: Auction or system related should be sent to the Reverse Auction Representative



- NO proprietary information is shared with other offerors.
- In Low Price Technically Acceptable (LPTA) only the Low Price will be displayed in most cases, the vendor's name is **not** displayed on the screen.
- In a **Tradeoff** situation, where past performance, etc. is more important than price, usually you will only see your own **RANK**



- Auctions will last approximately 20-40 minutes depending upon the complexity of the acquisition situation.
- The end of the live auction will constitute **Final Proposal Revisions**, unless additional discussions are required by the Contracting Officer.
- The evaluation and award process is **not** changed by the reverse auction process.



- Successful offerors will be notified through the same processes currently in place.
- **Remember:** the Reverse Auction is **ONLY** a method of price negotiation.
- It is designed to save the government money and streamline the negotiation process **ONLY**.



## **REVERSE AUCTION**

### **BREAKOUT SESSION**

In addition to significant cost savings, this pricing tool provides:

#### **Improved Acquisition Times:**

The online Reverse Auction tool improves the acquisition time by providing contracting officers and their respective buyers a ready, simple, and easy-to-use contracting method for negotiating prices quickly and efficiently. It also reduces the time required for item delivery because of the shortened price negotiation process.

#### Access to New Suppliers and Markets:

Use of web-based acquisition tools opens new market opportunities/increased supplier base than prior acquisition techniques.



### <u>CY 2011 Enterprise Wide Reverse</u> <u>Auction Actual Savings</u>

	DLA Aviation	DLA Distrib.	DLA Troop Support	DLA Land & Maritime	
2011 Total	\$0	\$20	\$9.4K	\$513K	DLA Wide \$522K
2010 Total	\$37,382	\$0	\$1,975,710	\$825 <b>.</b> 00	DLA Wide \$2.01M





## **Sample of Reverse Auction Savings**

ITEM	<u>SAVINGS</u>	<u>COMMENTS</u>
Vacutote Container	\$269,000	2 vendors participated. Initial offer was low offer at auction conclusion. Resulted in unit price savings of \$15 per unit from previous price paid.
Vacutote Container (Second RA for this Item)	\$82,000	4 vendors participated. RA resulted in a unit price savings of \$2.79.
Tamper	\$58,200	5 vendors participated. Initial low offer was low offer at auction conclusion. Low offeror submitted an alternate item that was approved, resulting in a unit price savings of \$194 from previous price paid.



### **Items:**

- NSN 4210-00-889-2491
   Extinguisher, Fire, Dry Chemical, 10 lbs
   I/A/W CID A-A-393A
   Annual Demand Quantity: 82,675 ea
- NSN 4210-00-889-2492
   Extinguisher, Fire, Dry, Chemical, 20 lbs
   I/A/W CID A-A-393A
   Annual Demand Quantity: 19,601 ea

### Auction

- Six (6) vendors participated in auction:
  - 2 Manufacturers & 4 Dealers
- Scheduled time: 20 minutes
  - Quiet period: 3 minutes
- Total time of auction: 22 minutes
- Final negotiated unit prices:
  - Item 0001: \$30.00
  - Item 0002: \$60.00

### History:

- NSN 4210-00-889-2491
  11/2009 SPM8EH10V0112 284 ea \$42.80 \$12,155.20
  7/2009 FFBBCI GSA 320ea \$40.55 \$12,976.00
- NSN 4210-00-889-2492
  2/2010 SPM8EG08D0018 2000 ea \$61.92 \$123,840
  12/2009 SPM8EG08D0012 2358 ea \$63.00 \$148,554

### Savings:

- NSN 4210-00-889-2491
  - Government estimate \$38.68
  - Final Reverse Auction Price \$30.00
- NSN 4210-00-889-2492
  - Government estimate \$67.94
  - Final Reverse Auction Price \$60.00

### 5 Year Savings: \$4,366.254.70 (19.3%)

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

#### WARFIGHTER FOCUSED, GLOBALLY RESPONSIVE SUPPLY CHAIN LEADERSHIP

# **REVERSE AUCTION**

### Demonstration: by Michael Massello

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### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



### Supply Chain Focused Research and Development

**DLA Industry Conference & Exhibition** 

**Matt Hutchens** 

June 30, 2011

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## Agenda

- DLA Supply Chains and R&D Overview
- President's Budget Programs
  - Industrial Preparedness (ManTech)
  - Logistics R&D Technology Demonstrations
  - Small Business Innovation Research
- Discussion & Questions



# **Global Supply Chains**

#### Troop Support

- Class I: Subsistence
  - Food Service
  - Produce
  - Operational Rations
- Class II: Clothing & Textile
  - Recruit Clothing
  - Organizational Clothing & Individual Equipment

#### Class IV/VII: Construction & Equipment

- Facilities Maintenance
- Equipment
- Wood Products
- Safety & Rescue Equipment

#### • Class VIII: Medical

- Pharmaceutical
- Medical/Surgical Equipment



### <u>Aviation</u>

- Class IX:
  - Engine Components, Air Frames
  - Flight Safety Equipment, Maps
  - Environmental Products

#### Land and Maritime

#### Class IX: Maritime

- Valves, Fluid Handling
- Electrical/Electronics
- Motors, Packing/Gaskets

#### Class IX: Land

- Wheeled, Tracked & Heavy Vehicle Parts
- Vehicle Maintenance Kits
- Power Transmission/Engine/Suspension Components
- Tires, Batteries and Small Arms Parts

#### **Energy**

- Class III: Energy
  - DoD Executive Agent for all Bulk Petroleum
  - Natural Gas, Coal, Electricity
  - Aerospace Energy

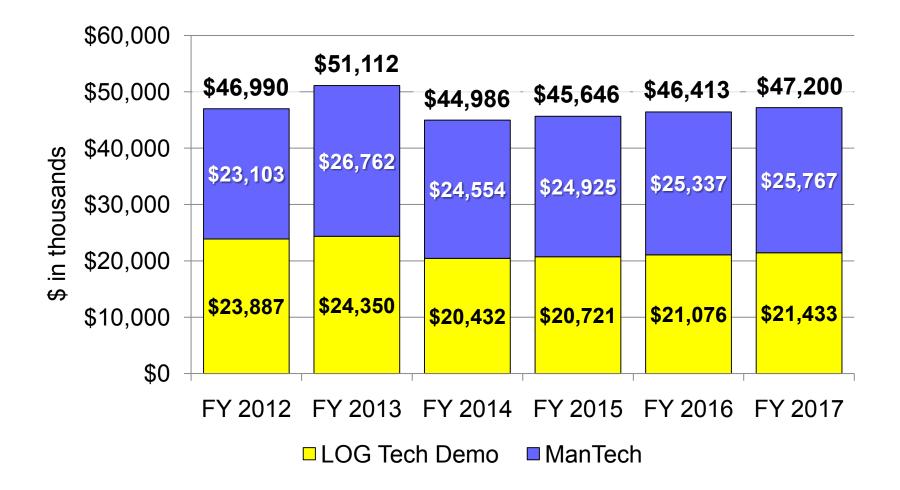


## DLA Logistics Research and Development Program

- The goal of the DLA R&D Program is to identify and develop advanced technologies to better support the warfighter
- R&D is aligned to Supply Chains and Service activities to encourage and enable implementation
- A governance structure is in place, engaging senior DLA leaders in sponsoring R&D projects and managing the program
- Each Supply Chain has a portfolio of R&D Projects there are 80-100 ongoing projects overall



# DLA R&D Funding FY 12 – FY 17





## FY 11 President's Budget Logistics R&D Portfolio

Subsistence	Clothing & Textiles	Medical	Energy	Const / Equip	Maritime	Land	Aviation	
Combat Rations Network	Customer Driven Uniform Mfg. \$4.2	Medical Energy Logistics Readiness Network \$2.2		Castings \$2.6 Forgings \$1.2				
\$1.9	Tent Network \$1.0	\$2.8	\$2.2	Weapon System Sustainment \$5.6 Microcircuit Emulation \$10.8				
<del>ຈ</del> າ.ບ		Sup	Supply Chain Enabl		Battery Network \$1.0 olers			
Supply Chain Management \$3.0								
Strategic Distribution and Reutilization \$3.6								
Defense Logistics Information Research \$2.3								
0708011S - Industrial Preparedness (ManTech) 0603712S - Logistics R&D Tech Demo								
Small Business Innovation Research (\$TBD)								

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## Agenda

- DLA Supply Chains and R&D Overview
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## **Material Acquisition - Electronics**

#### **R&D** Challenge:

- Microcircuit commercial life cycle is 18 months
- Military life cycle can be decades
- Emerging obsolescence in Linear Microcircuits

#### **Objective:**

 Develop a sustainable capability to design and produce MIL-qualified form, fit, function microcircuits in <u>U.S.</u> based unified manufacturing process

#### Accomplishments:

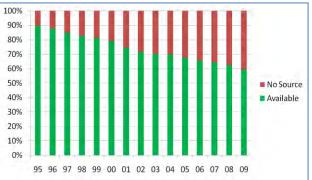
- 100,000 parts in 350 different systems \$700M cost avoidance
- Zero failures
- Supporting parts from over a dozen different former sources
- Technology "feeder" to the Generalized Emulation of Microcircuits (GEM) Program

#### Plan:

- Develop increasingly higher performance Digital microcircuit emulation capability
- Begin developing Linear microcircuit emulation capability to address emerging requirements
- Ensure sustainability of existing and planned capabilities



#### Linear MILSPEC Availability





## Advanced Casting Technology (PRO-ACT)

#### **R&D** Challenges:

- Castings are a disproportionate share of unfilled orders
- Fragile supply chains hidden sole sources

#### **Objectives:**

- Improve responses to solicitations
- Improve casting manufacturing technology

#### Accomplishments:



- 4,339 solicitations, valued at \$60M, matched to existing casting tooling records. Total number of foundries listed in the casting supplier database is currently 291
- Published guidelines to select filler metals & welding parameters to reduce corrosion in steel castings
- Developed digital radiography acceptance standard to quantify performance of steel castings
  - Eliminated use and storage of x-ray film

#### Plans:

- Developed digital radiography standard for thin section steel castings
- Complete industrial trials to validate simulation software that predicts performance of steel castings
- Complete testing of beryllium-free cast aluminum alloy for incorporation into Metallic Materials Properties Development and Standardization Handbook

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#### **R&D** Challenges:

- Forgings are a disproportionate share of unfilled orders
- Fragile supply chains hidden sole sources

#### **Objectives:**

- Improve responses to solicitations
- Improve forging manufacturing technology

#### Accomplishments:



- Tooling database with 62,000 part numbers or National Stock Numbers
- Refined the new software for Lean Manufacturing capabilities at forge shops
- Addressed over 170 unique assistance requests for sourcing or tooling with an estimated savings of \$900K

#### Plans:

- Metal and Process Optimization project to evaluate production methods and materials as a decision making guide
- Implement an alpha version of Lean Manufacturing software for forge shops



## **Combat Rations Network (CORANET)**

#### **R&D Challenges:**

- Quality rations in varied environments
- Surge requirements

#### **Objectives:**

- Improve quality of rations through process, packaging, and formulation improvements through collaborative research
- Improve producibility of rations by introducing enhanced or new production equipment design with likelihood of transition to industry

#### Accomplishments:

- Wet pack fruit improvement by using fresh fruit vs. re-packaging canned fruit
- Non-destructive seal tester saves >\$700K annually in destroyed group tray rations
- Ultrasonic sealing technology estimated to save >\$300K annually in destroyed and reworked ration pouches that result from traditional heat seal technology
- Extended Shelf Life Shell Eggs packaging design completed **Plans:**
- Meal, Ready-to-Eat (MRE) assembly improvement
- Transition Extended Shelf Life Shell Eggs technology to industry
- Improve MRE packaging



## **Battery Network (BATTNET)**

#### **R&D** Challenge:

Leverage advanced technologies to benefit DoD battery logistics

#### **Objectives:**

 Develop manufacturing solutions for critical mobilization requirements, lower DoD battery costs, address material shortage issues, improve domestic battery manufacturing and surge capabilities, and streamline logistics practices by mobilizing industry partnerships and implementing best practices

#### Accomplishments:

- Program established in 2010 with DoD battery community of technical experts and industry partners
- Three projects approved for 2011 improving manufacturing processes and lowering costs of critical military lithium-ion rechargeable batteries

#### Plan:

 Award additional short term projects in 2012 that have been reviewed by the Power Sources Technical Working Group. Identify and develop alternatives for older carbon-zinc and nickelcadmium batteries in DLA supply chain









### Customer Driven Uniform Manufacturing (CDUM)

#### **R&D** Challenge:

- Clothing and Individual Equipment
  - Unique and proprietary materials
  - Military-unique design,
  - Limited industrial base

#### **Objectives:**

- Supply Chain Process Reengineering and Advanced Technology for Military Clothing
- Manufacturing Methods for Product Performance and Quality Improvement
- Shared asset visibility and Central Issue Facility Process Re-engineering

#### Accomplishments:

- Successful demonstration of supply-chain wide, integrated Radio Frequency Identification (RFID) technology at pallet, case and *item*
  - Inventory discrepancies reduced from 4.9% to 0.2%
- Fabric color measurement technology development

#### Plans:

- Streamlined processes for item level RFID at Clothing and Textile manufacturers' facilities
- Automated fabric shade development and evaluation
- C&T technical data package data integration and communication to manufacturers





## Agenda

DLA Supply Chains and R&D Overview

### President's Budget Programs

- Industrial Preparedness (ManTech)
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- Small Business Innovation Research
- Discussion & Questions



## **Strategic Distribution & Reutilization**

#### **R&D** Challenge:

Legacy capabilities inadequate for emerging worldwide distribution, disposition, reutilization, and retrograde requirements

#### **Objective:**

Warfighter Support Enhancement and Stewardship Excellence tools for DLA's global military and humanitarian-support operations by technology insertion and doctrine updates

#### Accomplishments:

- DLA Distribution Expeditionary deployed to Afghanistan summer 2010
- Node Management fielded as Afghanistan Logistics Common Operating Picture
- Humanitarian asset-visibility systems developed for worldwide disaster relief missions
- DLA Disposition Services Simulation Lab established for R&D and Workforce Development
- Multiple follow-on R&D projects initiated to build on past successes

#### Plans:

- Stock Positioning Extended-right material, right place, right time for expeditionary ops
- Humanitarian Expeditionary Logistics Program–coordination of disaster relief ops
- Analyze, develop, and demonstrate improved transportation and packaging capabilities
- Improve DLA Disposition Services through exploration of process advancements, life-cycle integration, and simulation laboratory experimentation





## Weapon System Sustainment

#### **R&D** Challenge:

Technology & analysis for improvements to logistics processes

#### **Objectives:**

- Inventory management optimization
- Technical/Quality process improvement

#### Accomplishments:

• Peak policy pilot for infrequently demanded items



- Reductions in Purchase Requests and Customer Wait Time; investment held constant
- · Analysis of backorder reduction via tech data package scrubbing
  - 33% lead-time reduction; 36% fewer aged backorders
- Product quality deficiency analysis tool
  - Quicker identification of systemic quality issues with items or suppliers

#### Plans:

- Pilot advanced management of frequently demanded items
  - 50% inventory investment reduction; 20% reduction in procurement actions
  - No sacrifice in customer service
- Demonstrate technology solutions to battle counterfeit part entry in supply chain
- Pilot advanced tools and processes to efficiently identify bad actor suppliers

# **Defense Logistics Information Research**

### **R&D** Challenge:

 Automated capture of commercial and engineering data into the Federal Logistics Information System



### **Objective:**

• Improve the quality, speed, and cost of logistics data acquisition and management

## Accomplishment:

- Model Based Enterprise pilots with USAF A-10 to use 3D, model based logistical data.
- Parametric search tools are beginning transition to production system.
- Development and sustainment of Commercial Master Data File is being adopted by DLA Logistics Information Service in support of parts management function

### Plans:

- Provide tools to military activities via DoD Engineering Drawing & Modeling Group
- Initiate projects in technical data mining

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# **Supply Chain Management**

## **R&D** Challenge:

• Urgent requirements arise between budget cycles

## **Objective:**

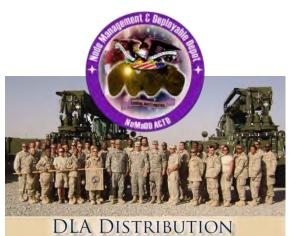
- Quickly address opportunities and problems
- Fund until next budget cycle

## Accomplishments:

- Started NoMaDD DLA's first Advanced Concept Technology Demonstration – that validated DLA Distribution Expeditionary
- Started the Standard Unit Price (SUP) evaluation project that benefited Defense Working Capital Fund by \$20 million and improved part management for MRAP and LCAC.
- Jumpstarted DNA Part Marking, First Destination Transportation/Packaging Initiative, Industrial Base Exchange 2 and Strategic Material Management System

## Plans:

- Support residual requirements from the TENTNET Program
- Transition SUP and MRAP projects to DLA and Army Operations & Maintenance funding, respectively
- Emerging requirements for Network Centric Manufacturing



DLA DISTRIBUTION EXPEDITIONARY



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# **Energy Readiness**

## **R&D Challenges:**

- Petroleum Supply Chain
  - Rapidly address emergent product issues
  - Explore new technologies and processes
- Emerging energy solutions
  - Demonstration, test & certification of alternative fuels
  - Explore technologies to reduce energy logistics footprint and environmental impact

## **Objectives:**

- Improve Class IIIB supply chain (products, processes, infrastructure)
- Position DLA to support future alternative fuel requirement
- Explore alternative energy solutions

## Accomplishments:

- Alternative Fuel Engine Test Project Successful engine testing of synthetic fuels
- Cold weather additives for biodiesel Identified most effective commercial additives to improve low temperature properties of biodiesel blends
- FY10 National Defense Authorization Act Section 334 Congressionally Study Provided comprehensive review of current and projected capabilities in the alternative fuel industry, and feasibility analysis of integrating alternative fuel into the DoD supply chain;
   Plans:
- Supply chain improvement product, infrastructure, processes
- Partner with Military Services alternative fuels







# **Medical Logistics Network**

## **R&D** Challenge:

Improve labor-intensive, manual, and sub-optimal medical logistics business processes

## **Objective:**

 Create innovative software and business solutions to improve commercially based Medical supply chain operations



## Accomplishments:

- Developed web service infrastructure & pilots to enhance Enterprise data-sharing
- Developed new passive packaging concepts for temperature-sensitive materiel over all required temperature ranges
- Developed common business processes and defined the transition plans driving evolution to the Defense Medical Logistics Enterprise. The architecture links relevant national capabilities to global medical operations in concert with broad transformation initiatives in DoD, including the Net-Centric Joint Functional Concept and Joint Force Health Protection Transformation.

## Plans:

- Mature web service development, integrate with data sources, and deploy for users as part of new \$5B prime vendor contract
- Eliminate three major manual business processes and move to IT-based automated approach



# **Tent Network (TENTNET)**

## **R&D Challenges:**

- Difficulties in meeting surge requirements
- Lack of standardization
- Antiquated manufacturing technologies

## **Objective:**

Improve capability of tent supply chain through government/industry/academic collaboration



## Accomplishments

- Developed a simulation tool to optimize inventory investments for improved surge
  - Currently in transition phase
- Developed automated manufacturing module to increase surge capability
  - Currently testing on production floor

## Plans:

- Increase ordering of MILSPEC tents by improving e-commerce capability
- Expand capability of simulation tool to other supply chains



# Agenda

DLA Supply Chains and R&D Overview

## President's Budget Programs

- Industrial Preparedness (ManTech)
- Logistics R&D Technology Demonstrations
- Small Business Innovation Research
- Discussion & Questions

# **Small Business Innovation Research (SBIR)**

## **R&D** Challenge:

Advanced manufacturing processes

### **Objective:**

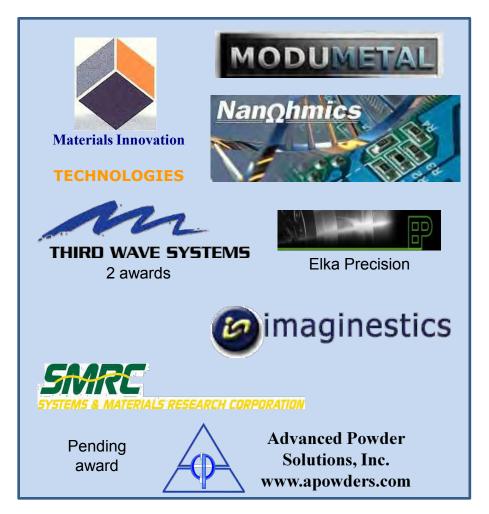
• Lower cost spares for older weapon systems

### Accomplishments (since FY 07)

- 26 Phase I Contracts awarded + 7 pending
- 8 Phase II Contracts awarded + 1 pending

## Plans:

- · Continued focus on manufacturing
- Award 6-8 Phase I contracts
- Award 2 Phase II contracts



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# **Discussion & Questions**

What R&D ideas do you have to help your company support DLA's supply chains and strategic goals?

- Warfighter Support Enhancement
- Stewardship Excellence
- > Workforce Development.

# Stop by the DLA R&D exhibits.

## DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



30 June 2011

# Sustaining Warfighter Support while Reducing Cost

IDENTIFYING SAVINGS AND IMPROVING DLA'S SUPPORT TO THE WARFIGHTER

PRESENTED BY:

PHILIP R. TOMBAUGH

DIRECTOR, GLOBAL PUBLIC SECTOR



Management Consultants

Where Innovation Operates

## Dramatically Decreasing Budgets Will Require Significant Behavior Change

### Mandates for dramatic improvements exist

- Under Secretary Ashton B. Carter:
  - "We cannot support our troops...unless we achieve greater efficiency"
  - "DO MORE WITHOUT MORE"

## \$100B U.S. defense spending cut is just the start...\$200B? \$400B?

- Culture change is required
- Industry Best-In-Class supply chain management costs are less than 6% of sales¹
- Adaptive logistics and flexible supply chains are key

## Customers will look for alternatives if they can't find value within DoD

Anyone can be low-cost and low-performance – DoD must strive to deliver top performance at best value



## PRTM Gained Significant Insights from its 2011 Commercial Global Supply Chain Trends Study

The study identified supply chain flexibility as a key to supply chain optimization

Five themes were identified for how to optimize in a downturn:

1	Engaging in End-to-End Planning / Sales and Operations Planning (S&OP)		2
2	Improving Supply Assurance	no	horatio
3	Achieving Competitive Advantage through Superior Collaboration	e focus	
4	Utilizing partner supply chain architectures to extend capabilities	Shar	o divora
5	Linking Product Development to Supply Chain Planning		inn

Although DoD's mission is different from industry's, increased pressures for improved service at lower costs offer a window of opportunity to adopt relevant commercial practices

## PRTM

**Todav's Focus** 

## Tangible Benefits are Realized from Implementing Collaborative Planning Practices

Engaging in End-to-End Planning / Sales and Operations Planning (S&OP)

89% of industry leaders have implemented mature collaborative planning practices that involve all key organizational functions and partners

## Several opportunities exist for DLA to improve planning:

- Increase detailed understanding of future customer demand and criticality
- Focus inventory positioning model on customer-facing considerations
- Measure wait time and reliable on-time delivery from customer's perspective

Focus on understanding future customer demand and delivering total value to the customer



1

# Study Participants Regard Supply Assurance as a Primary Lever to Increase Flexibility

### Improving Supply Assurance

Supply assurance is a supplier's ability to deliver goods to respond to a customers' needs

78% of aerospace companies view supply assurance as critical to ensuring flexibility due to their high dependence on suppliers/partners

Several opportunities exist for DLA to improve supply assurance:

- Work internally to streamline contracting processes
- Work with suppliers to improve on-time delivery

Focus on streamlining contracting processes while also holding suppliers accountable



2

# Change is Necessary to Sustain Support in an Era of Decreasing Budgets

# Increasing synchronization with suppliers and connections with customers will yield better performance and lower costs

Industry has made these changes and DLA can leverage commercial knowledge

# DLA has made progress but continued evolution is critical to meet budget requirements without sacrificing service levels

- Decrease supplier variability through better contracting and accountability
- Improve planning and forecasting
- Evolve inventory models to focus on customer value

Innovation of practices, processes, and methods are at the core of delivering "more without more"



## DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





# Value Management

Sue Caso-Bolnick, Mark Cutler, Robert Volk June 28-30, 2011

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# Agenda

- Value Management (VM)/Value Engineering Defined
- DoD Efficiency Initiatives and VM
- Source Development
- Replenishment Parts Purchase or Borrow (RPPOB)
- Value Engineering Change Proposals (VECP's)
- Sustaining Engineering (SE)
- Castings and Forgings
- Additional VM Programs Managed at DLA
- Summary
- Points of Contact

## Value Engineering/Value Management

- <u>Value Engineering</u> is an organized/ systematic approach used to analyze the function(s) of systems, equipment, facilities, services, and supplies to achieve the essential function(s) at the lowest life cycle cost consistent with required performance, reliability, quality, and safety.
- Bottom Line: Identify and Eliminate unnecessary cost!
- <u>Value Management</u> is the overarching term used at DLA to integrate many cost reduction and customer focus programs.

# **DoD Efficiency Initiatives and VM**

- September 2, 2010 Memo, Subject: Better Buying Power: Guidance for Obtaining Greater Efficiency and Productivity in Defense Spending, Under Secretary of Defense for Acquisition, Technology, and Logistics
  - Target Affordability and Control Cost Growth
  - Incentivize Productivity and Innovation in Industry Initiative
  - Promote Real Competition
  - Reduce Non-Productive Processes and Bureaucracy
- DLA Goal to Deliver Effective Warfighter Support at optimal cost Conference Theme
- Value Management tools contribute to the above



# Source Development

- Source Development includes several functions that are intended to aid procurement activities in obtaining hard-to-procure items
- Leverages relationships with suppliers and service engineering activities
- Targets items with no-sources, nonresponsive-sources, or overpricing issues
- Accomplished primarily through:
  - In-house reverse engineering
  - Contractor reverse engineering



- Source Approval Request (SAR) development (contractor)
- Aggressive development of new programs targeting reverse engineering as an improved solution



# Source Approval Requests (What is a SAR?)

A Source Approval Request is a Contractor's proposal to Supply Technical Data on a Specific item of supply, in an effort to become an Approved Source

Your unsolicited SAR, needs to be submitted to DLA for evaluation

SAR

- Submitted packages must be IAW DLAD 52.217.9002
- Offerors must furnish complete copies of all drawings, technical specifications and testing data required to clearly describe the characteristics and features of the item being offered
- The data submitted must also cover design, material, performance, function, and testing criteria of the product offered

# SAR

When submitting your SAR package, submit to:

### **DLA Land & Maritime**

Directorate of Business Process SupportATTN:Alternate Offer Monitor (BPP)700 RolP.O. Box 3990PhiladeColumbus, OH 43218-3990(215) 73ORNeil.KovElectronically submit to:DSCC AO-SAR@dla.mil (file should not exceed 10Mb)

### **DLA Troop Support**

ATTN: Neil Kovnat 700 Robbins Ave. Philadelphia, PA 19111-5092 (215) 737-4300 <u>Neil.Kovnat@dla.mil</u>

**DLA Aviation** Competition Advocate SAR Program 8000 Jefferson Davis Highway Richmond, VA 23297-5100 Phone: (804) 279-3557

Do not send product samples with your SAR package

# <u>Replenishment Parts Purchase or Borrow</u> Program

# RPPOB

# Why RPPOB?

- Statutory Requirement
  - Defense Procurement Reform Act of 1984
    - Public Law 98-525, Section 1216(a)
    - Codified at Title 10 U.S.C. 2320(B)
- Promote full and open competition
- Develop new sources
  - Sole Source
  - Limited Competition Items



#### WARFIGHTER FOCUSED, GLOBALLY RESPONSIVE SUPPLY CHAIN LEADERSHIP

# RPPOB – What it is Not

- Not intended to proof their manufacturing
- Not available on solicitations/contracts when:
  - In accordance with a specification
  - In accordance with a drawing
- Not to test a competitor's part



## **Purpose: Develop New Sources**



# **RPPOB** Process

- Contractor request received
- Item reviewed as an RPPOB candidate
- Contact with ESA for approval to bail out
- Contractor provides monies and signs the agreement
- Item directly sent to Contractor
- Contractor provides alternate offer data package
- Data package sent to ESA for final approval
- System updated with approval

# **RPPOB Methods**

- Statutory Requirement
- Direct Purchase
  - Contractor buys at Standard Unit Price (SUP)

WARFIGHTER FOCUSED, GLOBALLY RESPONSIVE SUPPLY CHAIN LEADERSHIP

- Item is not returned
- Bailment
  - Item loaned at SUP
  - SUP held in Trust by DFAS
  - SUP monies returned (If item is returned in "A" condition)
- View of Part Contractors may inspect part in a designated area



# Benefits of RPPOB

- Break Sole Source
  - Average 30-40% in procurement savings
- Provide additional sources on limited source items
- Provide source for obsolete items
- Reduce cost through enhanced competition
- Potential for Unlimited Rights Technical Data Packages (TDPs)

## **Increased Competition = Lower Cost to Taxpayers**

#### WARFIGHTER FOCUSED, GLOBALLY RESPONSIVE SUPPLY CHAIN LEADERSHIP

# Value Engineering Change Proposals

# VECPs

# Value Engineering Change Proposals

- Contractual method to share savings
  - Improve DoD supplies and/or equipment
  - Savings shared between Contractor and DoD
  - Described in FAR Part 48 and Clause 52.248-1
- Improvements include any price savings
  - Processes
  - Materials
  - Manufacturing techniques
  - Other



# **Rules and Tools**

- VECP clause in most DLA contracts >\$25K
- Clause can be added by modification
- VECP can only be received on an instant contract
- Typical share ratio: 50/50
- Collateral lifecycle savings may be negotiated

# Sustaining Engineering Program

## SE



# Sustaining Engineering

- Proposals solicited from all services
- Proposals evaluated by DLA Aviation and DLA Land and Maritime teams
  - Value Management Team lead
  - Weapon System Support Manager (WSSM)
  - Cognizant DLA Aviation/Maritime/Land Application Team
    - Engineer/technical
    - Product Assurance
    - Buyer
- Selections funded/implemented in order of
  - Date of receipt
  - Weapon system support impact
  - Overall best value to customer
- Accepted proposals funded by DLA
  - Coordinated with ESA
  - Funds available FY11: \$5M





# **Project Selection Criteria**

- DLA managed item
- Minimum ROI of 10:1
  - Lifecycle savings
- Make positive impact
  - Operational readiness
  - ALT/PLT
  - Item demand
  - Unit price
- Reduce field maintenance actions
- Improve competitive position
  - Availability of tech data
  - Increase sources of supply





# DLA Casting and Forging Assistance Tools

## Forging Advanced System Technology

- R&D Challenges:
  - Disproportionate share of unfilled orders
  - Fragile supply chains hidden sole source
- Objectives:
  - Reduce unfilled orders
  - Improve forging technology
- Accomplishments:

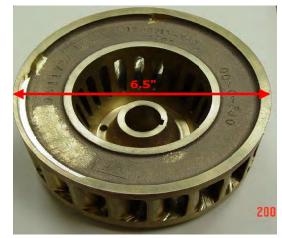


- Tooling database with 62,000 part numbers and/or National Stock Numbers
- Developed new software for Lean manufacturing capabilities at forge shops
- Developed Spray Metal Tooling Machine, Rapid Solidification Process (RSP)
- Plans:
  - Metal and Process Optimization (MPO) project to evaluate production methods and materials as a decision making guide for spare and repair parts
  - Automate Job shop Lean & six sigma integration Reduce energy to move material
  - Email alert of new solicitations to forge shops with existing tooling or capabilities
  - Laser Deposition of Tooling, an additive Mfg technology for Forging Die Repair

\$ in Millions	2009	2010	2011	2012	2013	2014	2015
PRO-FAST	1.182	1.145	1.230	1.252	1.268	1.290	1.313

## **Casting for Improved Readiness**

- R&D Challenges:
  - Disproportionate share of unfilled orders
  - Fragile supply chains hidden sole source
- Objectives:
  - Reduce unfilled orders
  - Improve forging technology
  - Improve responses to solicitations
- Accomplishments:



- 22K tools in database & \$1.5M/mo of solicitations pushed to foundries w/tooling
- Digital radiography Std for steel investment castings Eliminating film use/storage
- Developed & tested mechanical properties of E357 Beryllium free Cast aluminum alloy
- Three projects striving to lighten cast components Reducing weight to save fuel
- Plans:
  - Finalize new digital radiographic casting standards with ASTM International
  - Publish guidelines to select filler metals & welding parameters to reduce corrosion on the welds of SS castings.

\$ in Millions	2009	2010	2011		
CIR	2.4	.94	? CR		

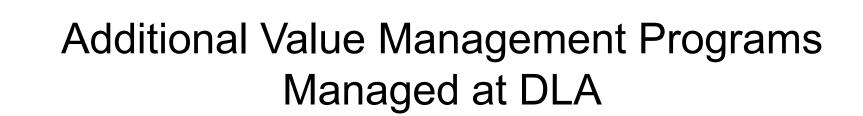
## National Forging tooling Database (NTFD)

NTFD is available commercially through Haystack Gold:

http://engineers.ihs.com/products/procurement/ haystack-logistics/haystack_lp.htm?ocid= haystack_lp&s_kwcid=haystack%20gold|523548435 NFTD

## **Additional Casting Resources**

- Defense Tooling Locator
   <u>http://www.defensetooling.net</u>
- Steel Founders Society of America <u>http://www.sfsa.org</u>
- America Founders Society Inc. <u>http://www.diecasting.org</u>
- Non-Ferrous Founders Society
   <u>http://www.nffs.org</u>
- American Metalcasting consortium
   http://www.amc.aticorp.org



## Additional VM Programs

### Reverse Engineering

- Performed using Gov't resources
- Items ordered from Gov't stock
- Identifies physical, material, mechanical, and environmental properties
- Test requirements identified/determined
- Technical Data Package developed for use in full and open competitive acquisition



## Organic Manufacturing

- Utilize manufacturing capacity of government labs/arsenals when private industry cannot meet our needs
- Public (organic) and Private sources cannot compete against each other for awards!
  - Exceptions:
    - Price: quoted price is <u>formally</u> determined to be unacceptable
    - Delivery: quoted delivery time frame does not meet our requirements.



## Summary

- DLA's Value Management Office provides support
  - Government
  - Customers
  - Suppliers
- Our focus
  - Provide solutions on problem parts
  - Reduce acquisition and support costs
- For further information
  - Contact attached P.O.C.'s
  - Visit our booths: #737, #739



## **Overall Goal: Support the Warfighter**

## Points of Contact

DLA Logistics Operations:	Mary Hart 703-767-1637 / DSN 427-1637 <u>Mary.Hart@dla.mil</u>
DLA Aviation:	Ralph Newlon 804-279-5226 / DSN 695-5226 <u>Ralph.Newlon@dla.mil</u>
DLA Land and Maritime:	Dan Krist/Don Howell 614-692-3320/8837 / DSN 850-3320/8837 <u>Daniel.Krist@dla.mil</u> or <u>Donald.Howell@dla.mil</u>
DLA Troop Support:	Neil Kovnat 215-737-4300 / DSN 444-4300 <u>Neil.Kovnat@dla.mil</u>

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





## Electronic Commerce & Wide Area Workflow Overview

#### Presented by: IT eSolutions Office Defense Finance and Accounting Service May 2011

**Integrity - Service - Innovation** 

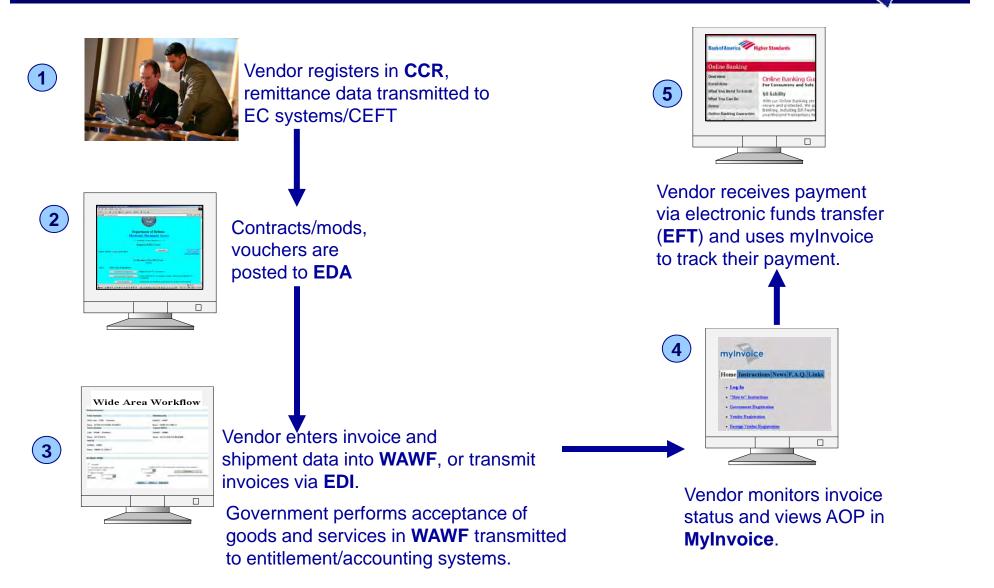
## **Topics**



- DFAS EC Tools Overview
- What is WAWF
  - > Definition
  - FAR Clause
  - User Benefits
  - User Roles
- How WAWF Works
  - Document Routing
  - Email Notification
  - WAWF Receipt & Acceptance Process vs. Document Flow
- Tools and References



### **DFAS EC Tools Overview**



## WAWF Eliminates Paper from the Acquisition Process.

- WAWF stands for Wide Area Workflow
- Department of Defense initiated WAWF to eliminate paper transactions from the acquisition process
- An interactive web-based application that allows <u>Contractors/Vendors</u> to electronically submit invoices and receiving reports, and the <u>Government</u> to inspect, accept, receive and pay electronically.



#### ...and Enables Users to Access and to Process Documents Electronically

- Users can be:
  - Contractors/Vendors
  - Government Officials
- Documents include:
  - Contracts/Modifications
  - Financing Documents
  - Invoices
  - Receiving Reports
  - Vouchers
- Documents are used to generate payments for goods and services



### Why WAWF for Electronic Invoicing?



• Invoices <u>must be</u> submitted electronically.



- It's the Law
  - Mandated by Public Law: Section 1008 of National Defense Authorization Act of FY 2001

#### It's being enforced!

DFAS mandates requirement for electronic invoicing, effective for contracts issued after Feb 28, 2003.

#### DFARS Clause 252.232-7003 (DFARS 232.7004)

- Requires electronic invoicing.
- Requires electronic supporting documentation.

http://www.acq.osd.mil/dpap/dars/dfars/index.htm



- (1) Purchases paid for with a Government-wide commercial purchase card;
- (2) Classified contracts or purchases when electronic submission and processing of payment requests could compromise the safeguarding of classified information or national security;
- (3) Contracts awarded by deployed contracting officers in the course of military operations, including, but not limited to, contingency operations as defined in 10 U.S.C. 101(a)(13) or humanitarian or peacekeeping operations as defined in 10 U.S.C. 2302(8), or contracts awarded by contracting officers in the conduct of emergency operations, such as responses to natural disasters or national or civil emergencies;
- (4) Purchases to support unusual or compelling needs of the type described in FAR 6.302-2;
- (5) Cases in which the contracting officer administering the contract for payment has determined, in writing, that electronic submission would be unduly burdensome to the contractor.

#### • Ability to submit documents electronically in compliance with public law

- Global Accessibility
- Eliminates Lost or Misplaced Documents
- Accuracy of Documents
- Secure & Auditable Transactions
- Enables DoD to take Maximum Benefit of Discounts
- Enables Timely & Accurate Payments
- Decreases Interest Penalties
- Enables Capture of Unique Identifier (UID) and Radio Frequency Identifier (RFID) Data
- Track movement of Government Furnished Property (GFP)/Government Furnished Equipment (GFE)

## The WAWF Benefits





## Who is Using WAWF?



Specific DoD Components and other government offices using DoD WAWF include:

- DoD Vendors/Contractors
- Air Force (USAF)
- Army (USA)
- Defense Finance and Accounting Service (DFAS)
- Defense Information Systems Agency (DISA)
- Defense Contract Audit Agency (DCAA)
- Defense Contract Management Agency (DCMA)
- Defense Logistics Agency (DLA)
- Marine Corps (USMC)
- Navy (USN)
- Other Defense Agencies

## **Payment Systems & WAWF**

DFAS

- **CAPS** (Computerized Accounts Payable System)
  - Army, Defense Agencies and USMC
- **EBS** (Enterprise Business System) formerly called BSM
  - DLA
- **IAPS-E** (Integrated Accounts Payable System Electronic)
  - Air Force
- **MOCAS** (Mechanization of Contract Administration Services)
  - Defense Contract Management Agency and all the Military Services
- One Pay
  - Navy, Defense Agencies and USMC
- **Navy ERP** (Enterprise Resource Planning)
  - Navy
- **GFEBS** (General Funds Enterprise Business System)
  - Army
- **DAI** (Defense Agencies Initiative)
  - Defense Agencies
- **DEAMS** (Defense Enterprise Accounting and Management System)
  - USTRANSCOM and Air Force

### **User Roles at a Glance**



#### • Vendor /Contractor

Contractor or Supplier

#### • Inspector & Acceptor

> Requiring Activity, Contracting Officer Representative (COR), Quality Assurance Reviewer (QAR)

#### • Local Processing Office (LPO)

> role used in situations where documents must be certified by a local office before forwarding to DFAS

#### Cost Voucher Reviewer/Approver

DCAA/DCMA

#### Grant Approver

> role used to approve and certify Grant and Cooperative Agreements before sending them to the Pay Office

#### • Pay Official

DFAS Paying Office

#### • Group Administration (GAM)

role is used by an individual selected at the organization/location level, that is charged with the responsibility of maintaining the users of his/her assigned organizations. (Gate Keeper)

#### • View Only

> roles are used by supervisors and administrators

- Stand Alone Invoice FAR 32.905
- Fast Pay Invoice FAR 52.213-1
- Invoice 2-IN-1 FAR 32.905
- Construction Payment FAR 52.232-5; FAR 52.232-10
- Commercial Item Financing FAR 32.202-1(b); FAR 52.232-29 & -30
- Performance Based Payment FAR 32.1003; FAR 52.232-32
- Progress Payment FAR 32.5; FAR 52.232-16
- Stand Alone Receiving Report DFAR Appendix F, DFARS 52.246-7000
- Invoice and Receiving Report (Combo) FAR 32.905; DFAR Appendix F
- Reparables Receiving Report –
- Invoice and Reparables Receiving Report (Combo) -
- Cost Voucher FAR 52.216-7, -13, & -14; FAR 52.323-7
- Grand and Cooperative Agreement Voucher –
- Navy Shipbuilding Invoice (Fixed Price) DoD FMR Vol 10 CH 7 070205-B
- Navy Construction / Facilities Management Invoice -
- Telecom Invoice (Contractual) FAR 52.232-25; DFARS 252.211
- Miscellaneous Payment
- Telecom Invoice (Non-Contractual)





- The messages are now color coded based on severity.
- Error messages are displayed in red text.
- Information and Warning messages will be displayed using blue text.

For example: ERROR: Stock Part Type is a required entry.

INFO: When editing the quantity of a CLIN that was already packed, please make sure you update the Pack.

WARNING: MILSTRIP Quantity for Line Item '1111' may not be blank when a MILSTRIP Number is entered.

## What's New in WAWF? (Cont)



- New columns have been added to the Search Results Page
  - Submit Date
  - Shipment Date
  - > Purge
- All columns on the search results screen are sort able with the exception of the Item column
- Columns can be sorted in ascending (A-Z) or descending (Z-A) order.



## What's New in WAWF? (Cont)



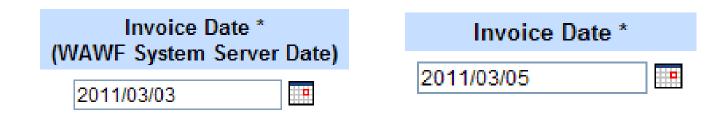
- The ability has been added to Save a document in WAWF to continue working on it at a later time.
- A Save and Continue button has been added to the bottom of all documents for all roles excluding the Pay Official Role.
- Documents are saved for 7 days before they are purged and revert back to a pre-saved status.
- Saved documents will be removed from the saved status by performing an action (i.e. submitting, acceptance) or by selecting to purge them from the search results screen.

Submit	Sav	/e Draft Docum	ent	Previ	ous	
Invoice Number	Submitted	Received	Status	Purge	Void	Amount
<u>1433588</u>	2011-03-03		Draft	<u>2</u>		\$0.00
CFIA455	2011 03 03		Draft	2		\$0.00



- All documents with the exception of RR and RRR, will have the Invoice date auto-populated with the "WAWF System Server Date"
- The invoice date can be modified by the Vendor/Contractor which will result in the field label changing to "Invoice Date"
- Adjusting the date to a future date will provide a warning message for the initiator but will not prevent them from submitting the document.

WARNING: Changing the Invoice Date to a date that is greater than the Invoice Date pre-populated from the WAWF system server may cause processing issues within the entitlement system.



#### Documents are Routed Through WAWF According to DoDAACs Entered by Vendor



SOLICI	TATION/CON	RACT/ORDER FO	R COMMER	CIAL ITEMS	1. NOCU BITTO	N NULADER	PAGE 1 OF	
N0024404	110.	3. AWARD/EFFECTIVE				ON NUMBER	& SOLICITATION ISSUE	
7. FOR S	OLICITATION	- NAME		-	b TELEPHONE calle/	NUMBER (No collect	E OFFER DUE DATES LOCAL TIME	
3, <b>1</b> 394ED 61		CODE	N00244	10. THE ACQUIST	D N FOR	FOB DESTINATION FOB DESTINATION UNLERS BLOCK IS MARKED SEE SCHEDULE	12. DISCOUNT TERMS	
	AND INDUSTRIA ARBOR DRIVE					134. THE CONTRACT IS A PATED DEDER UNDER DPAS (16 GFR 700)		<u>r.</u>
San Die	go, CA 92132-00		LNCEODO	NAJOS		14. METHOD OF SOUR	D REP.	
NADEP N	lorth Island o, CA 921 <u>35-705</u>	CODE	N65888	LE BLOCK				
CHERO		1M3W0 FAL	×I	184, PAYMENT WI	L BE MADE BY		DE N68688	>
CACI CHANTI	LLI VA 22204-1 10.	234		DFAS SAN DIEGO (	CA 9123-184	18		
Vendor - Invoice								
Contract >> Pay DoDAAC >> [	ocument >> F	Routing						
Contract Number		Delive	ry Order		CAG	E Code/Ext.		Pay DoDAAC
N0024404F5010						1M3W0		N68688
Issue Date	Issue By Dol	DAAC	Admin DoDA	AAC *				
YYYY/MM/DD	N00244	]	N00244	]				
Ship To Code * / Extension	Ship From C	ode / Extension	LPO DoDAA	C * / Extensio	n			
N65888					]			

3/30/2011	Integrity - Service - Innovation	17

#### **WAWF Allows Users to Send Multiple E-mail Notifications**

- WAWF uses a unique e-mail system for notifying the various users within the workflow of actions to be taken and document status.
- Users have ability to send notifications to additional e-mail addresses following an action.
- E-mail addresses are saved for future use after submitted.

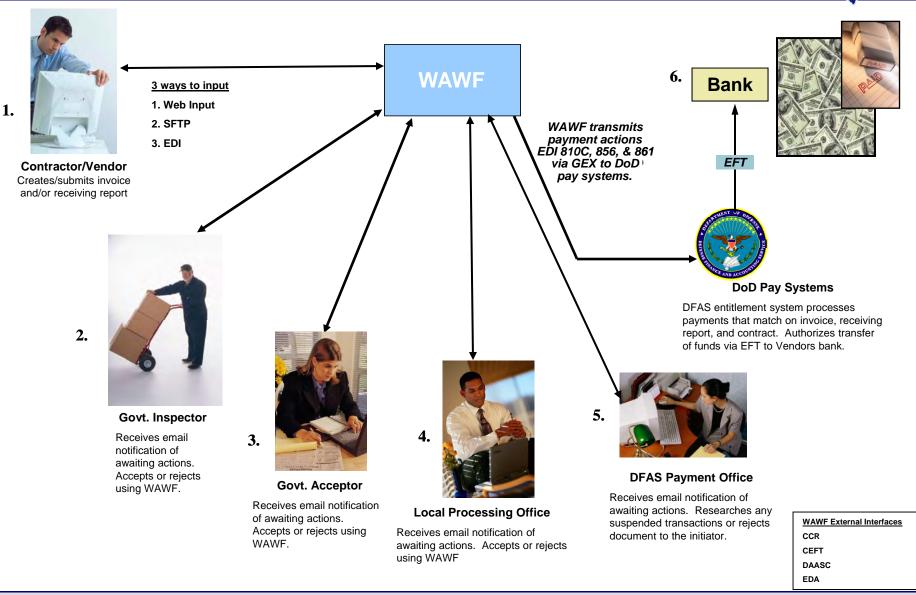
Email Address	Add Email	
Address Book	Send To *	
email.user@dfas.mil john.doe@dfas.mil		
	>>	
	«	
Remove Email Clear Addr	ess Book	

#### **Sample Email Notification**



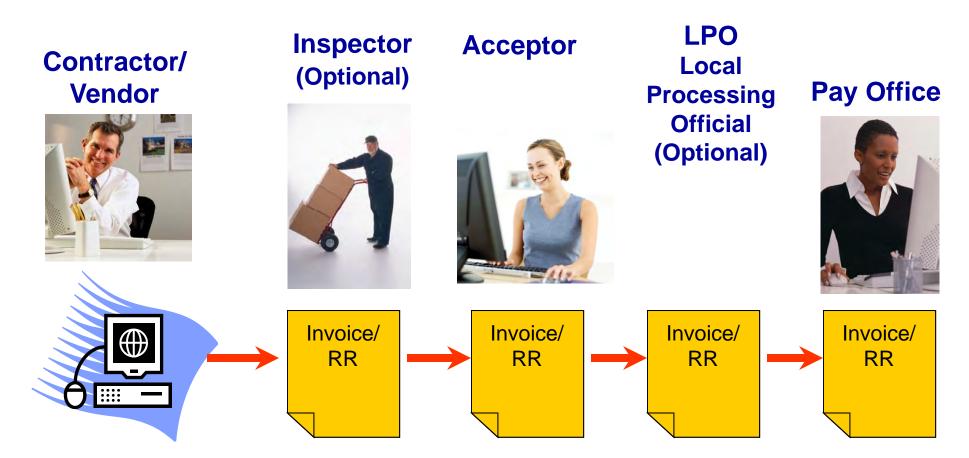
From: cscassig@csd.disa.mil
To:
Cc: Subject: GS23F0185K\HQ042305F0020\0BMB0\ \CI2N1\0028\59217\HQ0359\ \Submitted
Action DoDAAC\Ext: HQ0359
Document Type: Invoice 2-in-1 (Services Only)
Status: Submitted
Acceptance Date:
Processed Date: 2007/02/20
Contract Number: GS23F0185K
Delivery Order Number: HQ042305F0020
Contract Issue Date: 2004/10/21
Vendor CAGE\Ext: OBMBO
Shipment Number: 0028
Shipment Date: 2007/02/02
Invoice Number: 59217
Invoice Date: 2007/02/02
Has been Submitted by on 2007/02/20. Status is Submitted.
THIS IS A SYSTEM GENERATED EMAIL MESSAGE, PLEASE DO NOT RESPOND TO THIS EMAIL.

#### How Does It Work? - WAWF Receipt & Acceptance Process



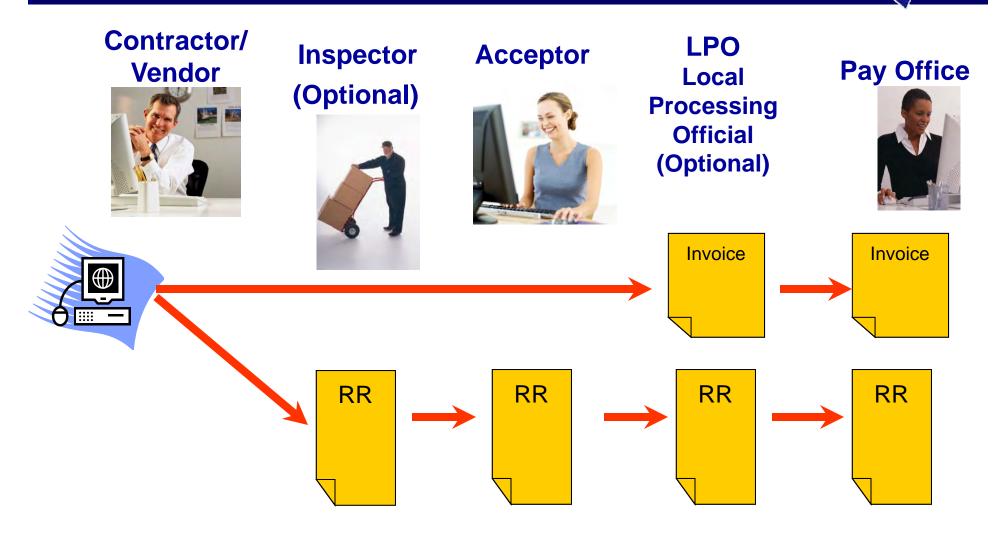
### **Invoice 2-in-1 Workflow**





### **Invoice and Receiving Report Travel as One Document**

### **Combo (Invoice/RR) Workflow**



### **Invoice and Receiving Report Travel as 2 Separate Documents**



• WAWF Web-Based Training Site - Go here to learn how to use WAWF via self paced, online training. This training is an excellent place to begin learning about WAWF.

http://www.wawftraining.com

- WAWF Classroom Training Go here to register for upcoming WAWF classroom training provided by DFAS. <a href="http://www.dfas.mil/contractorpay/electroniccommerce/wawftrain.html">http://www.dfas.mil/contractorpay/electroniccommerce/wawftrain.html</a>
- **WAWF Training Practice Web Site** Go here to practice using the WAWF application.

https://wawftraining.eb.mil



- WAWF production web-site: <u>https://wawf.eb.mil</u>
- DFAS eCommerce web site: <u>http://www.dfas.mil/contractorpay/electroniccommerce.html</u>
- myInvoice: <u>https://myinvoice.csd.disa.mil//index.html</u>
- EDA web site: <u>http://eda.ogden.disa.mil/</u>
- DoD RFID Info: <a href="http://www.acq.osd.mil/log/rfid/index.htm">http://www.acq.osd.mil/log/rfid/index.htm</a>
- Unique Identification (UID): <u>http://www.acq.osd.mil/dpap/pdi/uid/index.html</u>
- Federal Acquisition Regulation Web Site: <u>http://farsite.hill.af.mil</u>



- Navy WAWF Helpdesks
  - ✓ 1-877-251-WAWF (9293) (local) 216-522-5341
  - ✓ Email: <u>CCL-EC-Navy-WAWF-Helpdesk@DFAS.MIL</u>
- Army WAWF Helpdesk
  - ✓ 1-877-2DA-WAWF (1-877-232-9293)
  - ✓ Email: <u>CCO-EC-Army-WAWF-Helpdesk@DFAS.MIL</u>
- DOD WAWF Help Desk/ DISA Ogden Computer Support
  - ✓ CONUS 1-866-618-5988: 6:30 AM-Midnight EST
  - ✓ COMM 1-801-605-7095
  - ✓ Email: <u>cscassig@csd.disa.mil</u>
  - ✓ DSN 388-7095



# Thank You!

**Integrity - Service - Innovation** 

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





## DLA Troop Support Medical Supply Chain

Mr. Roy Dillard

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT

#### Agenda

- Medical Supply Chain Overview
- Electronic Catalog (ECAT) Opportunities
- Medical/Surgical Distribution & Pricing Agreement (DAPA)
- Medical Equipment Opportunities
- Questions & Answers

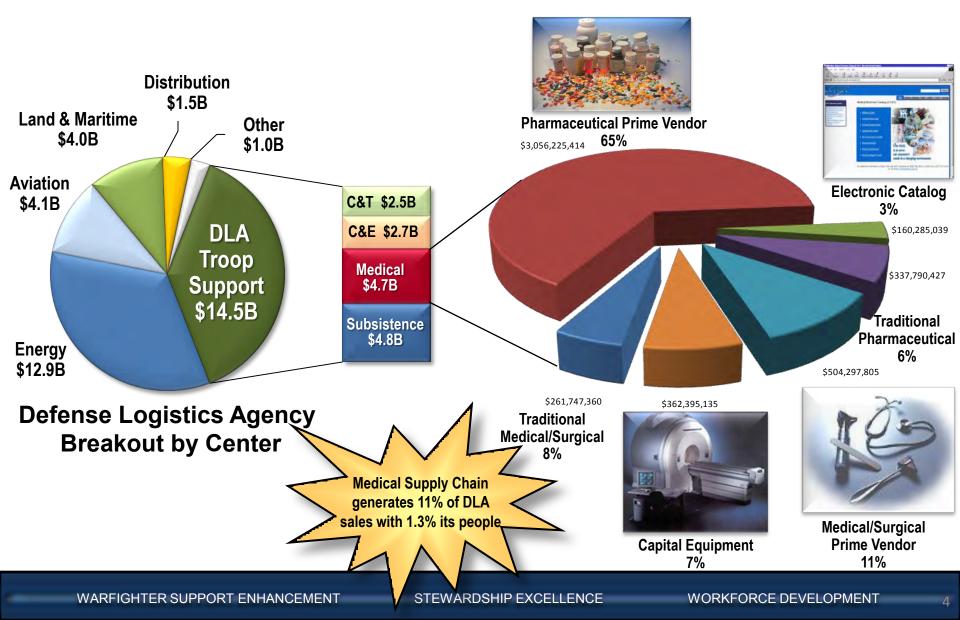


## Federal Medical Landscape

- DLA purchases nearly \$5B in medical materiel annually for DoD and other Federal Agencies... We actively work to make future purchases grow
- Federal, DoD and DLA Acquisition Regulations and Policies require a "fair & reasonable" determination on prices for all items we purchase
- DLA's mission environment is becoming more cost constrained... requiring us to be more efficient
- Opportunities to do business with DLA Troop Support Medical
  - Electronic Catalog (ECAT)
  - Distribution & Pricing Agreements
  - Medical Equipment



#### Where Medical Fits in the DLA Enterprise





#### **Our Focus**



#### **Every Day**

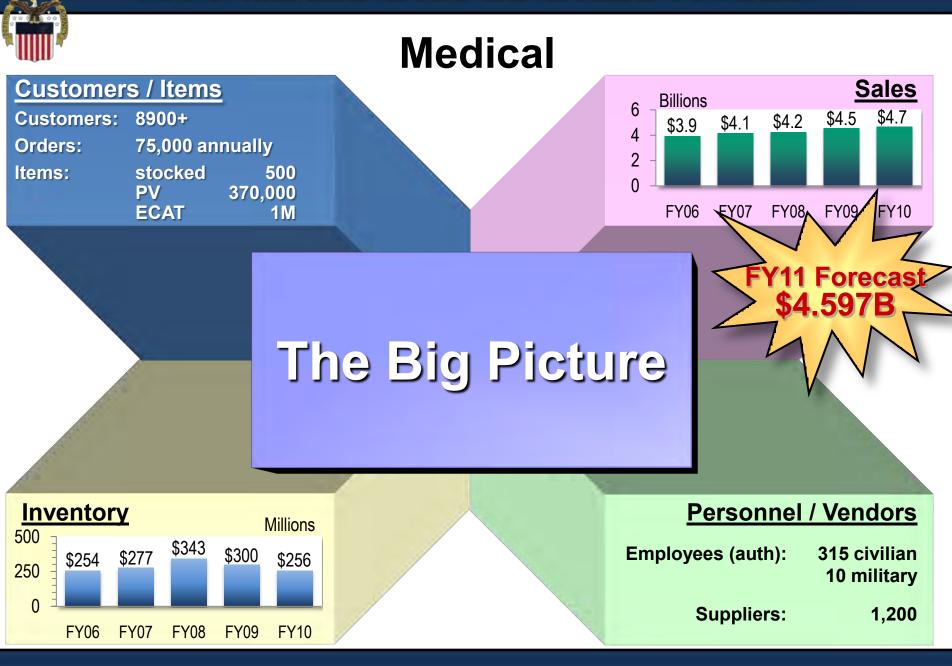
- Health care economics
- The business of health care
- The cost of medical materiel
- Reliable "next day" support
- Business intelligence



#### **Every Crisis**

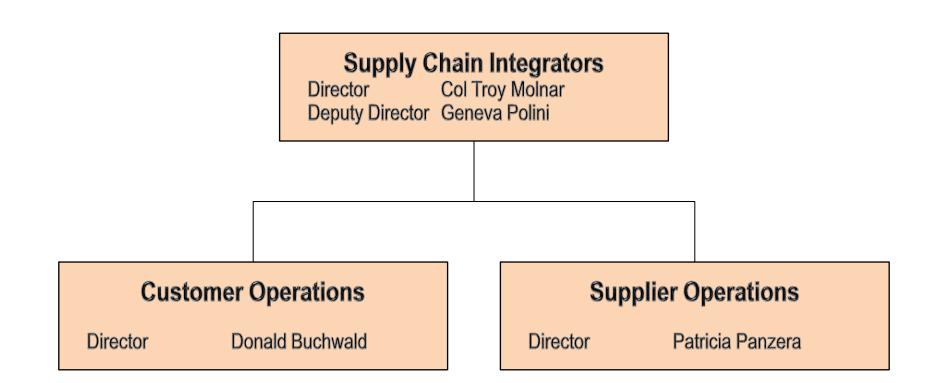
- Ready on day one
- Varied missions & requirements
- Resupply & sustainment
- Control commercial & industrial materiel
- Situational awareness

Vision: To provide an integrated and responsive system of choice for providing consistent quality medical materiel support for health care providers to perform their patient care mission



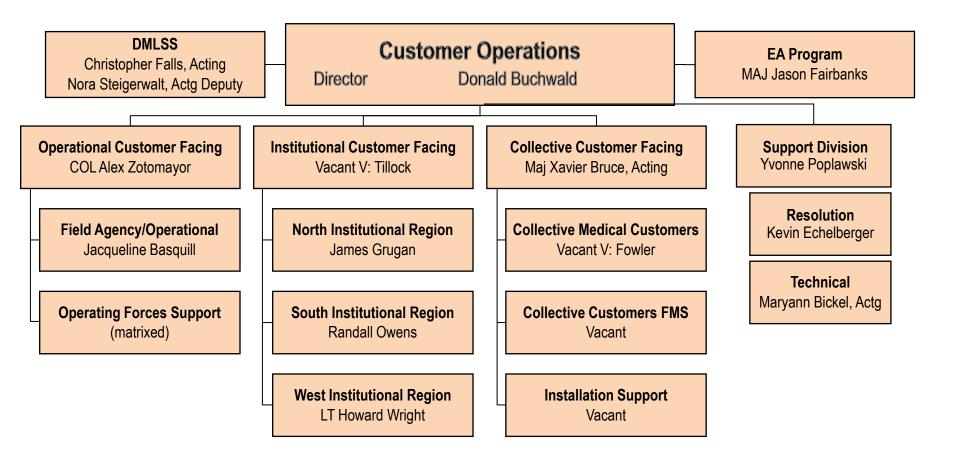


#### **Medical**



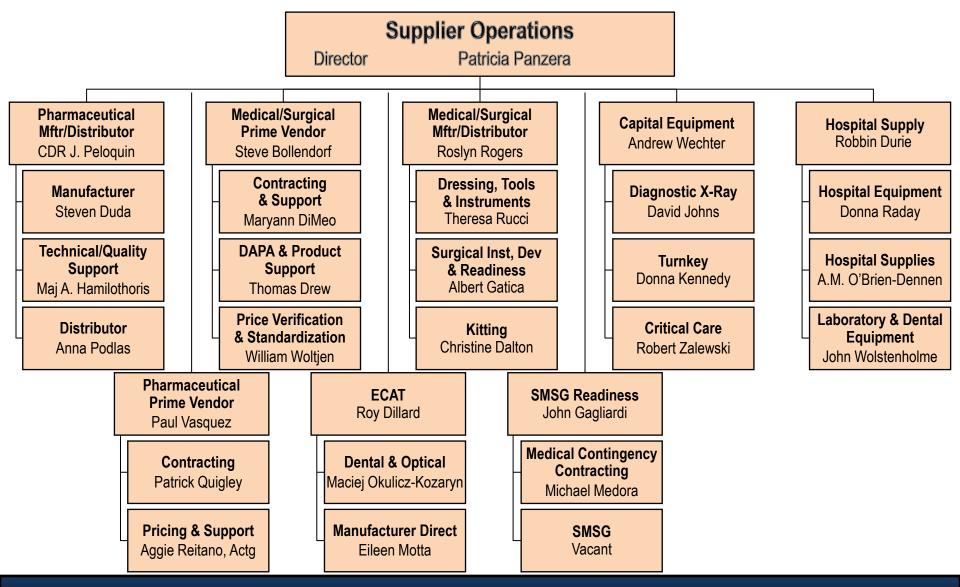


#### **Medical Customer Operations Organization**





#### **Medical Supplier Operations Organization**



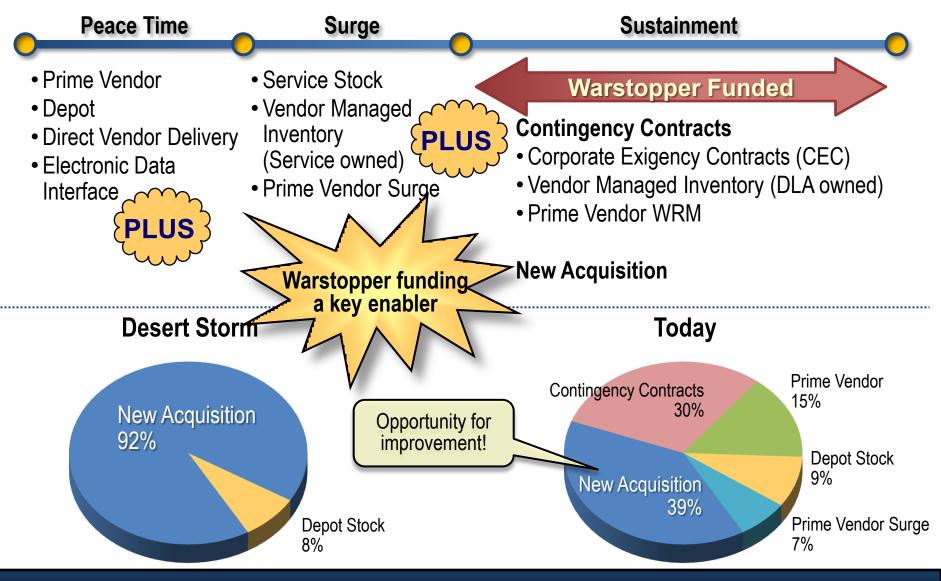


## **Our Top FY10 Customers by Service**

Army		Air Force		Navy		DoD Other	
USAMMA	\$217M	Lackland AFB	\$95M	Portsmouth NMC	\$99M	Express Scripts	\$1.095B
Brooke AMC	\$90M	Wright Patterson AFB	\$69M	San Diego NMC	\$91M	St. John Hospital	\$22M
Madigan AMC	\$78M	AFMLO	\$53M	Bethesda Nat'l NMC	\$65M	Martins Point	\$15M
W Reed	\$70M	Travis AFB-Grant MC	\$41M	Nav Med Log Com	\$39M	Total DoD Other	\$1.170B
Womack AMC	\$67M	KELLYUSA	\$40M	Pensacola NH	\$36M		¥ • –
Darnell AMC	\$57M	USAF Academy	\$37M	Jacksonville NH	\$34M	Non D	
Ft Belvoir	\$50M	Keesler AFB	\$32M	Camp Pendleton NH	\$32M	Non-Do	
Ft Bliss	\$47M	Eglin AFB	\$30M	Camp Lejeune NH	\$29M	HHS NIH Pharm	\$35M
Ft Gordan	\$41M	Scott AFB	\$27M	Great Lakes NHC	\$22M	HHS NIH Material MO	· · · · · · · · · · · · · · · · · · ·
3 rd HQ HHC	\$40M	Nellis AFB	\$26M	Bremerton NH	\$20M	Dept of VA	\$3M
Tripler AMC	\$38M	MacDill AFB	\$25M	Okinawa NH	\$17M	Total Non-DoD Of	ther \$69M
Ft Campbell	\$36M	Patrick AFB	\$18M	Newport NHC	\$14M		
Ft Benning	\$36M	Langley AFB	\$18M	Total Navy	\$683M		
USAMMCE	\$34M	Elmendorf AFB	\$18M				
Total Army	\$1.674B	Luke AFB	\$15M				
·····, ····,		Maxwell AFB	\$ 14M	Marine Corps			
		Total Air Force	\$921M	Quantico	\$18M		
				Camp Lejeune	\$16M		
				Total Marine Corps	\$83M		
				Total Marine Corps	φορικί		
				Coast Guard	\$7M		
					ΨΓΙΝ		

WARFIGHTER SUPPORT ENHANCEMENT

## **Logistics Support Strategies**



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## What We Want to Leave You With

- Integrated systems solutions
- Commercial supply chain integration best practices
- Forging partnerships with critical suppliers, customers, and other Federal stakeholders
- Demonstrating that commercial solutions are successful in contingency and humanitarian relief support

# Tomorrow's vision... Smaller, more efficient, leveraged with best business practices



#### **Medical Logistics Program Support**

#### Every day... Every crisis

#### Capital Equipment

**Medical / Surgical** 

WARFIGHTER SUPPORT ENHANCEMENT

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**Readiness** 

**Pharmaceuticals** 

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





#### Electronic Catalog (ECAT) Program

Mr. Roy Dillard



- An Internet solution using the latest electronic commerce technology for ordering, receiving, management and bill payment of medical devices and supplies
- Covers commodities not covered by Pharmaceutical and Med/Surg prime vendors
- Emulates best commercial business practices
- Web-based ordering



#### **Product Lines**

Program	Contracts	ltems
Dental	18	98.3k
Laboratory	8	374.3k
Optical	14	8.6k
Equipment	38	17.7k
Allied Joint Venture	1	45.4k
Manufacturer Direct	3	7.8k
Contingency	66	19.1k

WARFIGHTER-FOCUSED, GLOBALLY RESPONSIVE, FISCALLY RESPONSIBLE SUPPLY CHAIN LEADERSHIP



#### Electronic Catalog (ECAT) http://www.DMMonline.com



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#### **Electronic Catalog (ECAT)**



Search Our Product Catalogs	and the second sec	ftems: 0   Total: \$00,000.
By Product Number Part Number Part Number Enter Number  Search	By Product Name Enter Keywords  Narrow Further By Manuf. Name And / Or Supplier Name Search	By Item ID  First, select a supplier  Second, select a catalog  Third, select an item  Search
(4) By Category		
First, select a Product Category Second, select a		
Product Line Third, selact a Subcategory	Search	2
Order Look Up Selected table will appear t	below. Mew Orders and Requisition	s for: Joe Authorizer
View Your Delivery Orders     Cancelled By Authonizer (0)     Forwarded To Supplier (25)     Accepted By Supplier (0)     Purchase Authorized (4)     Purchase Authorized (4)     Purchase Authorized (5)     Order Received (5)     Oview Recorder Lists     Non-readiness (3)     In Feview (non-readiness) (0)     ineduces (0)	• View Your Carts New Cart (0) Parked Cart (0) Scheduled Cart (0) <u>Checked Out (43)</u> Awaining Authoritation (0) Authorizer Rejectsd (0) <u>Deleted By Chiginator (12)</u> Carte Recalled By Originator (0) Carte Recalled By Chiginator (0) Carte Recalled By Chiginator (0) Authorizer Review (0)	C View Your Requisitions Submitted To Supplier (82) Forvarded To Authoritzer (0) Accepted With Changes (0) Quantity Adjusted (0) Cancelled by Requestioner (0) Item Procured (0) Rejected (8)



18

WARFIGHTER SUPPORT ENHANCEMENT



## **ECAT Program Features**

- Multiple catalog ordering
  - Online comparison shopping for best value
  - Customer selects product and vendor
    - Price
    - Delivery
    - Past performance
    - Physician's preference
- Suppliers deliver direct to customers
- Potential 5-year contracts
  - Base year with four 1-year options



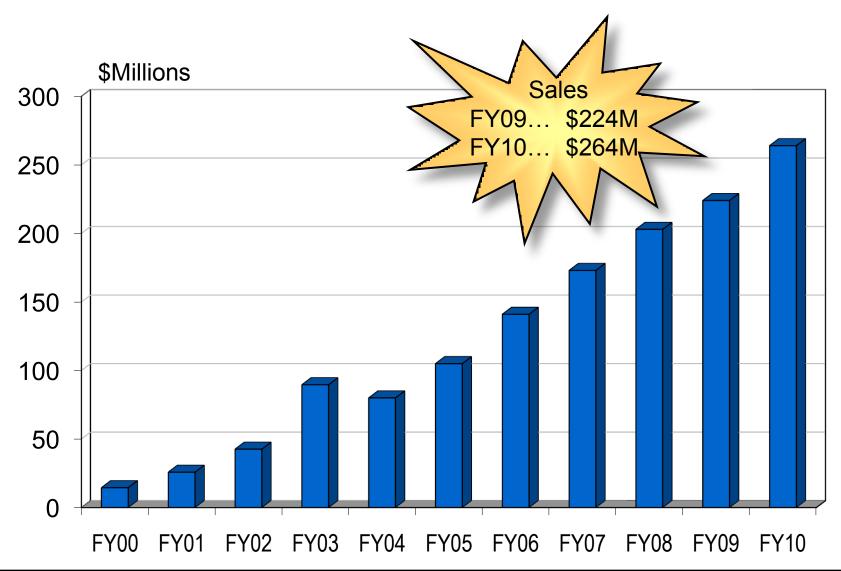
## **Additional ECAT Program Features**

- Transmits orders 24/7
- Vendor acknowledgment
- DLA Troop Support pays vendor 15 days after receipt or invoice
- On-line status
- Direct CONUS delivery
- Direct OCONUS delivery on most



- Customer benefits
  - Stable pricing for all customers based on usage
  - B2B e-Business operating system interface
  - Customers pay as they consume product
  - Electronic commerce solution to local manual purchase activity
  - Robust search engines
- Supplier benefits
  - One focal point for contract administration
  - Paperless operation = reduced administrative costs
  - Electronic published catalog pricing
  - ECAT available to all Federal Agencies worldwide (DoD, IHS, NIH, etc.)
  - No fee to vendor to use ECAT

#### **ECAT Program Growth**



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#### **Future Solicitations**

Hospital Equipment	1QFY12
Laboratory Supplies & Ancillary Services	1QFY12
Dental Supplies & Dental Lab Services	2QFY12
Other sole source and services	TBD (FY12)



## **Electronic Catalog Points of Contact**

If you are interested in submitting a proposal under the ECAT Program, please contact...

POC	Phone No.	Email
Roy Dillard	(215) 737-2296	Roy.Dillard@dla.mil
Eileen Motta	(215) 737-2480	Eileen.Motta@dla.mil



#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





#### DLA Troop Support Medical Surgical Prime Vendor (MSPV) Program

**Bill Woltjen** 



## **Current MSPV Generation III Contracts**

- 2 primary and 2 back up contracts per Global Service Tri-Care management region
- Primary prime vendors
  - Cardinal Health
  - Owens & Minor
- Back up prime vendors
  - AMD
  - MMS
  - Cardinal
  - Owens & Minor

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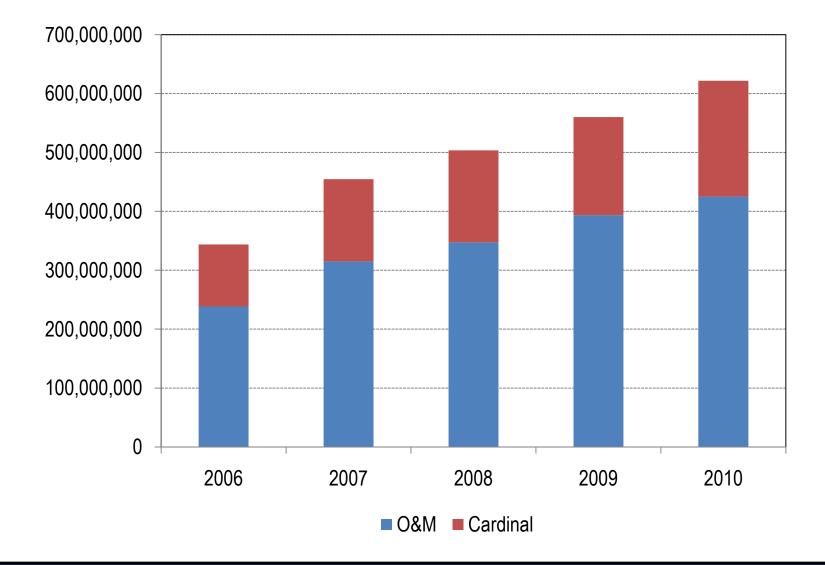
#### **MSPV** Regions



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#### **MSPV Sales by Fiscal Year**

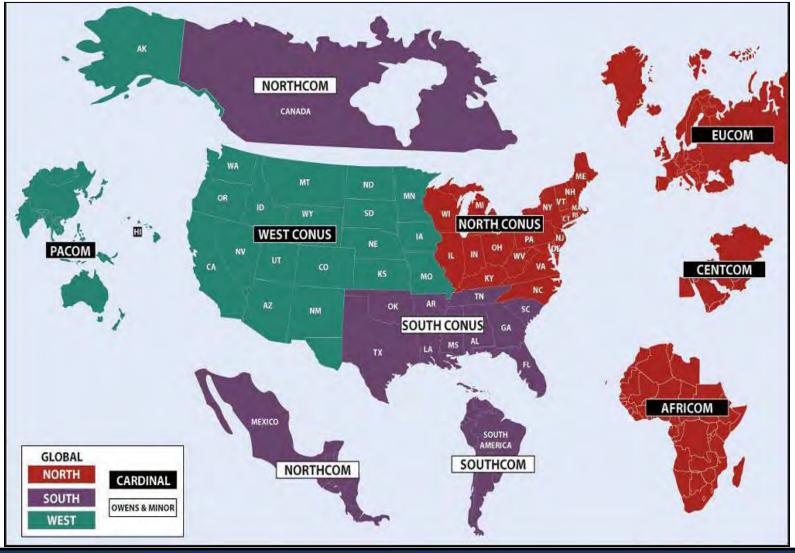


# MSPV Generation IV Acquisition Overview

- Contracts awarded 4 Apr 2011... Go-live rollout Jan-Mar 2012
- Contract term... 5 years
  - 20-month base period
  - Two 20-month option periods
- Cardinal Health... SPM2DV-11-D-0001
  - Primary prime vendor Global North & West
  - Back up for Global South
- Owens & Minor... SPM2DV-11-D-0002
  - Primary prime vendor for Global South
  - Back up for Global North & West



#### Medical/Surgical Prime Vendor Regions Generation IV



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#### Pricing Agreements DAPAs & IAs

2 types of Pricing Agreements support the Medical/Surgical Prime Vendor (MSPV) Program

- Distribution & Pricing Agreements (DAPAs)... manufacturer/supplier national or regional government pricing (covers majority of MSPV sales)
- Regional Incentive Agreements and Incentive Agreements (RIAs and IAs)... discounted pricing based on committed volume resulting from MMESO standardization process

DAPA or RIA Price + PV Distribution Fee + DLA Cost Recovery Rate (CRR) Customer Price

## Distribution & Pricing Agreements (DAPAs)

- Separately negotiated product prices from manufacturers and suppliers honored by our prime vendors to supply material
- DAPA and RIA/IA prices are loaded into the DAPA Management System (DMS) monthly
- Currently 733 DAPA holders supplying approximately 360,014 MSPV items



## Authorized MSPV Types of DAPAs

- Medical/Surgical General DAPAs
- Medical Equipment DAPAs
- Medical/Surgical Custom Pre-Pacs (CPPs)



## Med/Surg General DAPAs

- Medical/Surgical consumable products only
- Medical products used to examine or treat patients
- Does not include pharmaceuticals or medical equipment
- Product examples... sutures, bandages, syringes, surgical devices, lines, gowns, stethoscopes



## Medical Equipment DAPAs

- Intended for medical equipment and related accessories and consumables
- Medical equipment typically durable, repairable, sometimes portable and often requires a power source (electricity or battery) to enable operation
- Used for equipment manufacturers and suppliers not having ECAT contracts

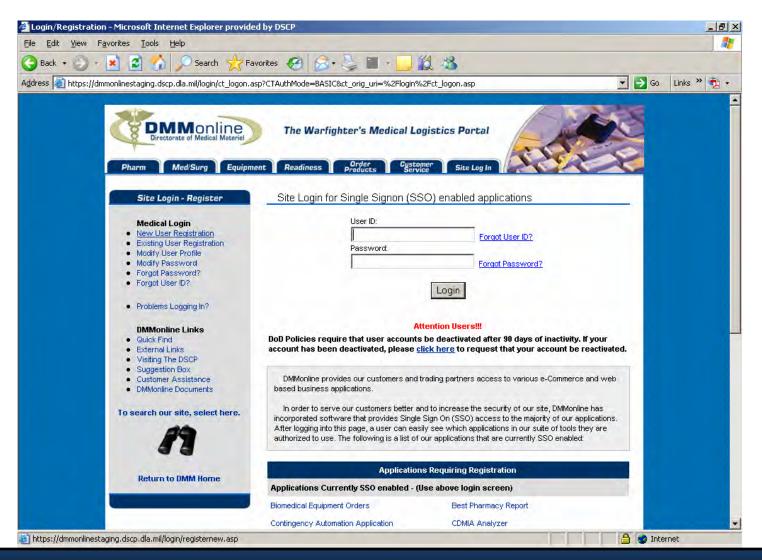


### Med/Surg Custom Pre-Pac DAPAs

- PREPACs... "prepackaged" medical supplies
- Each PREPAC contains all physician/surgeon selected supplies to be used to perform a specific medical procedure or operation (excludes pharmaceuticals)
- Assembly of Custom Pre-Pacs (CPPs) is a commercial practice supporting private sector hospitals today



### DLA Troop Support Medical Website DMMonline.dscp.dla.mil

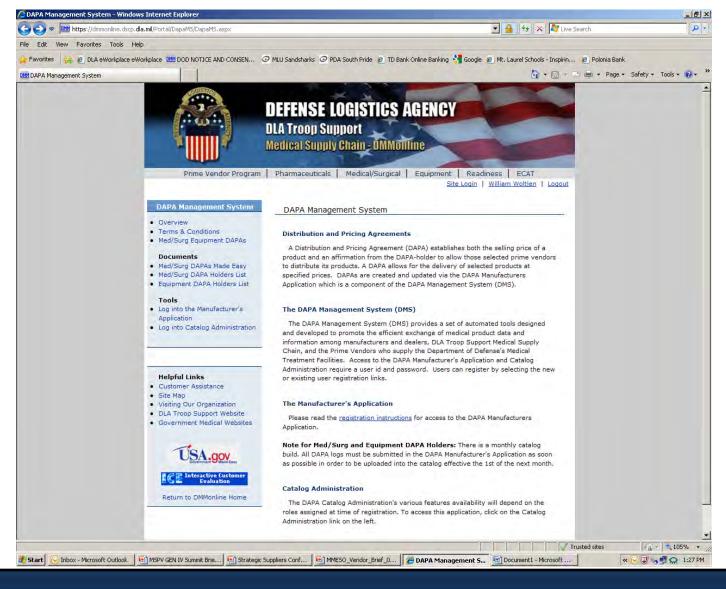


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## **DAPA Management System (DMS)**



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## **New User Registration**

Site Login - Register         Medical Login         • New User Registration         • Existing User Registration         • Modity Password         • Forget Dessword?         • Problems Logging In?         DMMonline Links         • Quack Find         • External Links         • Suggeston Fox         • Suggeston Fox         • DMMonline Documents         • Duty-Position Title         • Ad	ile Edit Yiew Favorites Iools Help			
detress Ittps://dmmonlinestaging.dsp.dls.mil/login/registernew.asp     Site Login - Registration   Existing User Registration   Ex	🌏 Back 🔹 🕥 🖌 🔀 💈 🐔 🔎 Search  👷 Fa	vorites 🚱 🔗 + چ 🔟 + 📴 🏭 🔏		
Site Login - Register         Medical Login         • New User Registration         • Katsing User Registration         • Modify Deservord         • Forget Password?         • Problems Logging In?         DMMontine Links         • Outck Find         • External Linkis         • Visiting The DSCP         • Suggestion Box         • OutMontine Documents         • OutMontine Documents         • OutMontine Documents         • OutMontine Documents         • Customer Assistance         • DMMontine Documents         • Customer Assistance			Go 🔁	Links » 📆 🔹
DSN: *User Type: >> Select Contractor Company:	Address https://dmmonlinestaging.dscp.dla.mil/login/registernew Site Login - Registration Medical Login New User Registration Existing User Registration Modify Des Profile Modify Password? Forgot Dassword? Forgot User ID? Problems Logging In? DMMonline Links Quick Find External Links Visiting The DSCP Suggestion Box Quistomer Assistance DMMonline Documents To search our site, select here.	New User Registration  Starred (*) fields are required, but providing more information will speed up the approvate process. DSOP users please supply your LAN ID (paa or hox number). After this form is submitted, the appropriate administrator will be notified to grant access to the applications requested. Users will be notified by the administrator when their id has been updated.  **** If you already have a user id and password for single sign on (see enabled applications, please login in and use the Existing User Registration Link. ***  Basic User Information:  Rank/Title:  *First Name:  Duty/Position Title  Address 1:  Address 2:  City:  State:  Zip Code:  *User Type:  Select * *User Type:  Select * * * * * * * * * * * * * * * * * * *	-	Links »
		*Email:		

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## **DAPA Work Aids**





Directorate of Medical Materiel Defense Supply Center Philadelphia

Version MSPV 6-11-09

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STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT

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# **Medical Points of Contact**

If you are interested in establishing a Medical/Surgical DAPA please visit...

## https://dmmonline.dscp.dla.mil/Portal/DapaMS/DapaMS.aspx

- View our DAPA Guide Book for Med/Surg Prime Vendor
- Apply for access and DAPAs online

For additional assistance contact				
Tom Drew	(215)737-2834	Thomas.Drew@dla.mil		
Karen Bowles	(215)737-2125	Karen.Bowles@dla.mil		
Joe Wasko	(215)737-8398	Joseph.Wasko@dla.mil		

For additional info on IAs contact				
Bill Woltjen	(215)737-7124	William.Woltjen@dla.mil		
Tara Perrien	(215)737-8307	Tara.Perrien@dla.mil		



# **Enterprise Wide Standardization**

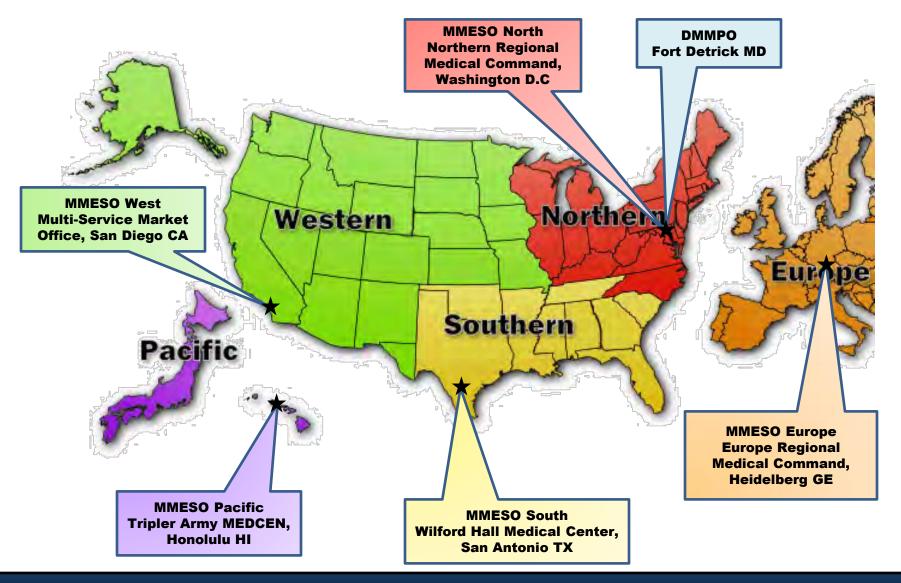
- Defense Medical Materiel Program Office (DMMPO)
  - Recommend clinical, logistics, and program policy, and to support medical materiel development and acquisition processes across the 4 Services
- Medical Materiel Enterprise Standardization Offices (MMESO)
  - Support the Military Health System's (MHS) enterprise objective of implementing an integrated, collaborative process for medical materiel standardization that combines operational and institutional requirements for the purpose of improving clinical outcomes, enhancing readiness and training, controlling costs, and improving interoperability
- RIAs replaced by IA
  - Standardization will be for the entire Enterprise



# **MMESO Effort**

- Notices for open IA competitions advertised in FedBizOps
- MMESO and Clinical Product Teams (CPT) conduct product evaluation and analysis
- These lead to product standardization and Incentive Agreements (IAs) between the Enterprise and our medical/surgical suppliers
- DLA Troop Support MSPV Standardization Team Provides
   assistance throughout
  - Review and approval of various documents
  - Legal Counsel
  - Distribution of agreed to pricing thru DMS
- Standardization program has improved product pricing and saved millions in cost avoidance

## **DMMPO & MMESO Locations**



# **MMESO Contact Information**

- On the web... www.dmmpo.dmsb.mil
- eMail... MMESO@amedd.army.mil

MMESO	Phone
MMESO Europe	49-6221-172109
MMESO North	(202) 782-3663
MMESO South	(210) 292-3270
MMESO West	(619) 532-8537
MMESO Pacific	(808) 433-3686





### **Defense Contract and Budget Trends**

### **David J. Berteau**

CSIS Presentation at the 2011 DLA Industry Conference & Exhibition Columbus, OH

June 28, 2011

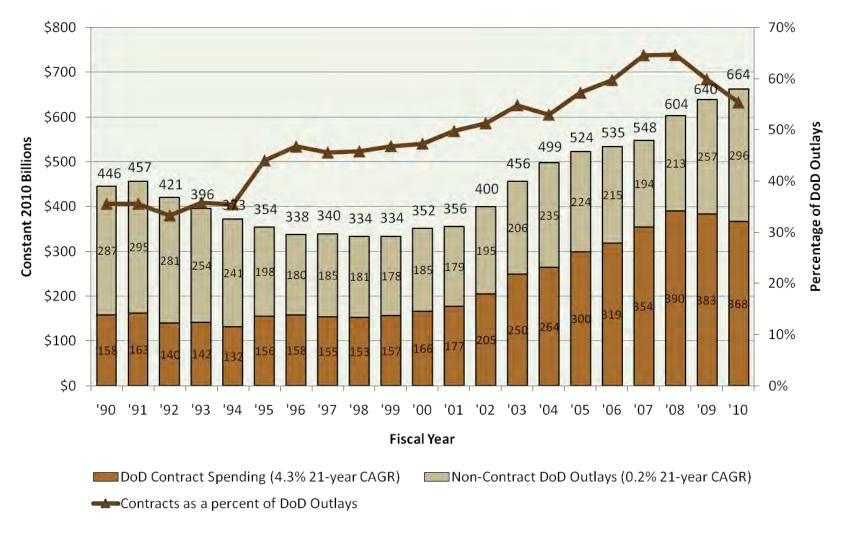
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Defense-Industrial Initiatives Group



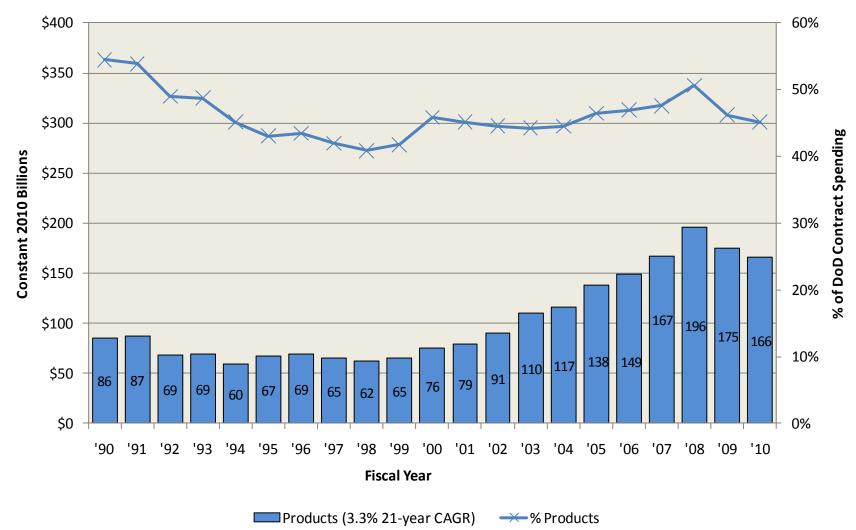
#### **Top Line DoD Contract Spending, 1990-2010**



Note: Dollar figures may not sum to total due to rounding. Source: DD350 and FPDS; CSIS analysis

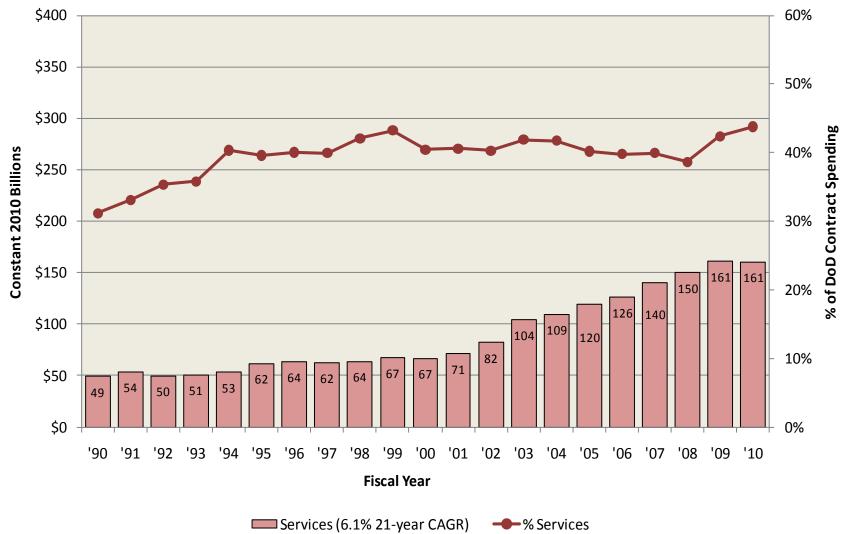


#### **DoD Contract Spending for Products, 1990-2010**



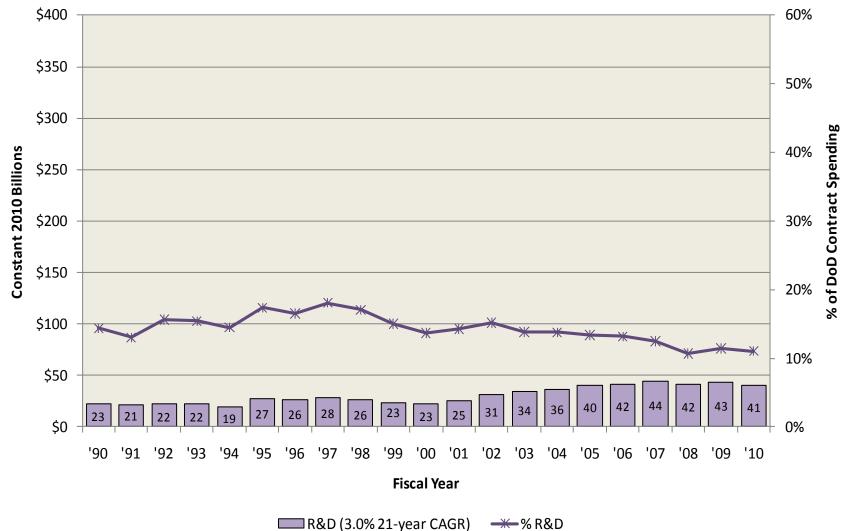


#### **DoD Contract Spending for Services, 1990-2010**



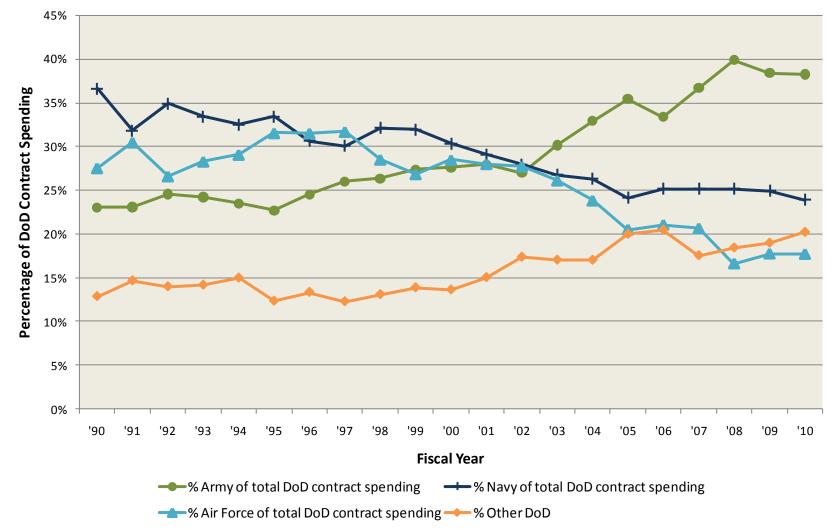


#### DoD Contract Spending for R&D, 1990-2010



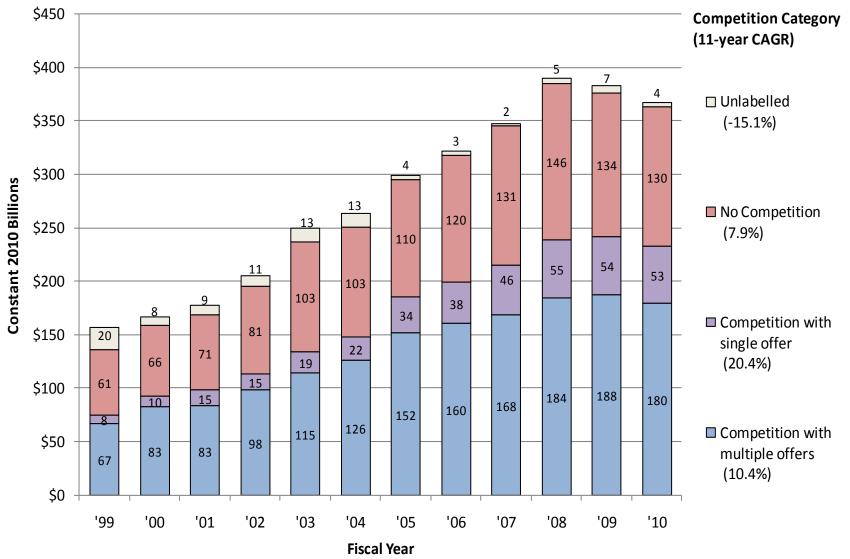


#### DoD Contract Spending by Component in Percentage Terms, 1990-2010



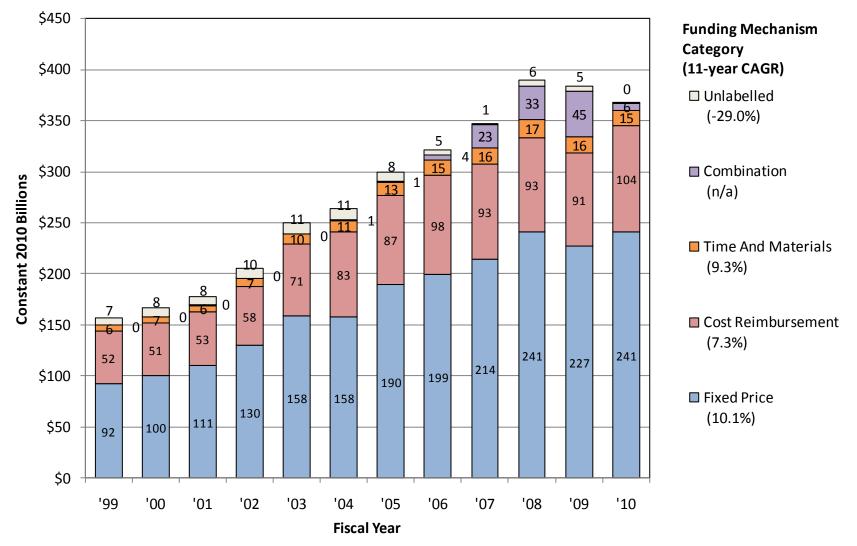


#### **Defense Contract Spending by Competition, 1999-2010**





#### **Defense Contract Spending by Funding Mechanism, 1999-2010**



Note: The "other" category, which totals less than 20 million a year, was excluded from the figure. Source: DD350 and FPDS; CSIS analysis



### Top 20 DoD Contractors, 1999 and 2009

Rank	Top 20 Contractors in 1999	Contract Value in 2010 Millions	Top 20 Contractors in 2009	Contract Value in 2010 Millions
1	Lockheed Martin	15,980	Lockheed Martin	31,900
2	Boeing	12,180	Boeing	21,020
3	Raytheon	7,900	Northrop Grumman	19,180
4	General Dynamics	5,560	General Dynamics	16,000
5	Northrop Grumman	3,740	Raytheon	14,930
Subtotal for Top 5		45,360		103,040
6	United Technologies	2,910	BAE Systems	7,230
7	General Electric	1,930	L3 Communications	7,050
8	Textron	1,810	United Technologies	6,790
9	TRW	1,760	Oshkosh	6,210
10	SAIC	1,730	KBR	4,660
11	Litton	1,530	SAIC	4,540
12	United Defense Industries	1,190	ITT	3,800
13	Computer Sciences Corp.	1,140	Humana	3,460
14	ITT	860	General Electric	3,030
15	Halliburton	830	Computer Sciences Corp.	2,980
16	Humana	790	Health Net	2,860
17	Dyncorp	700	TriWest Healthcare	2,700
18	Bechtel	690	Bell-Boeing Joint Project Office*	2,570
19	Honeywell	680	MacAndrews & Forbes Holdings	2,460
20	Anthem	650	Bechtel	2,440
Total for Top 20		64,570		165,830
Total for DoD		156,520		383,420

*Joint Venture

Source: DD350 and FPDS; CSIS analysis

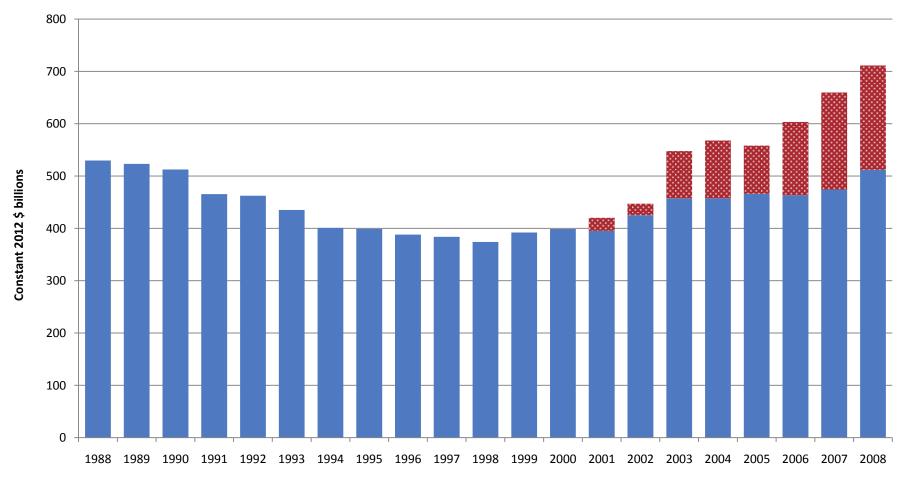


Defense-Industrial Initiatives Group

### **Department of Defense Budgets**

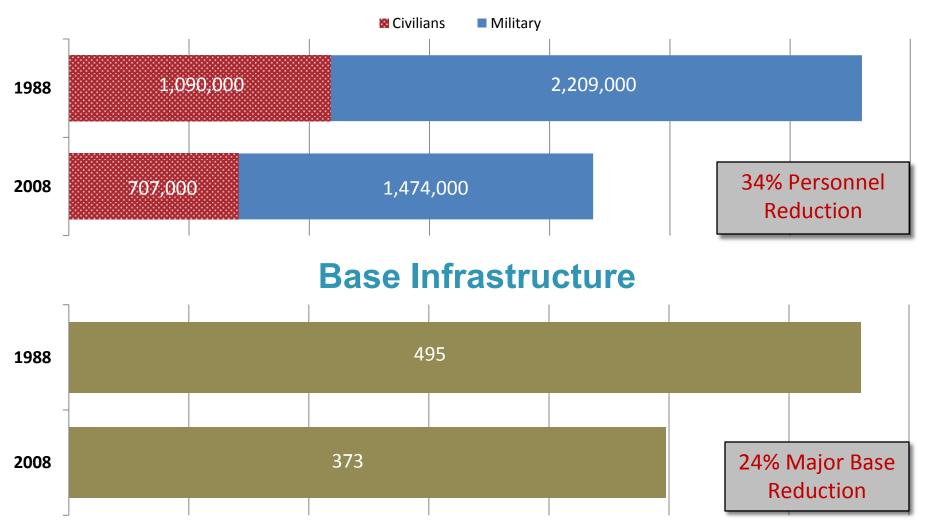
Base Budget Authority (BA)

Supplemental Appropriations





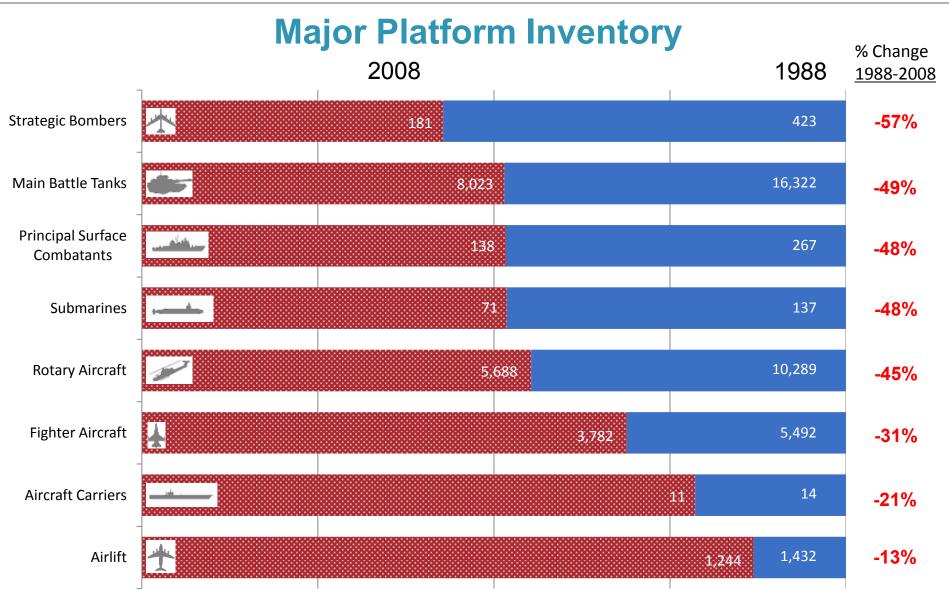
### **Department of Defense Personnel**



Source: Department of Defense Comptroller (FY2012 Green Book); Congressional Research Service; 2005 Defense Base Realignment and Closure Commission; analysis by CSIS Defense-Industrial Initiatives Group

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Defense-Industrial Initiatives Group

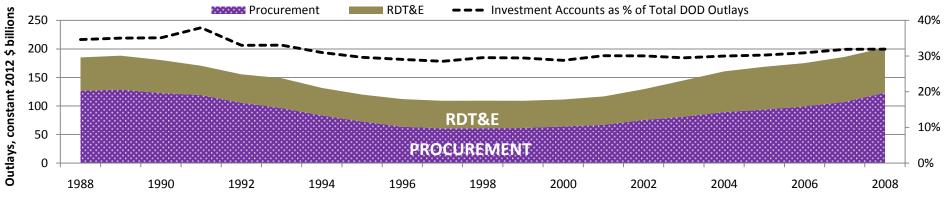


Source: International Institute for Strategic Studies, "The Military Balance;" analysis by CSIS Defense-Industrial Initiatives Group

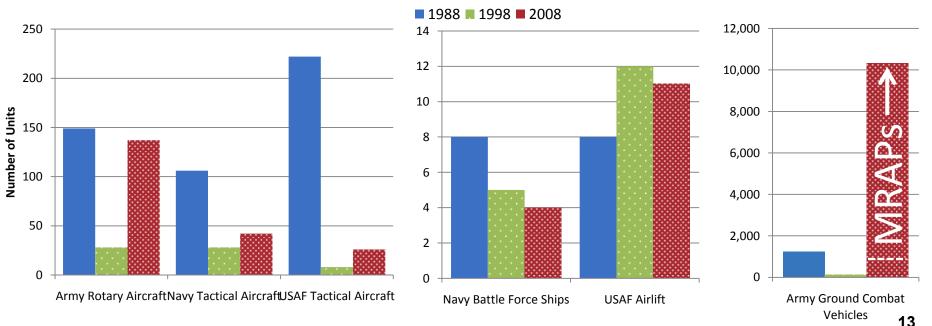


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### **Department of Defense Buying Power**



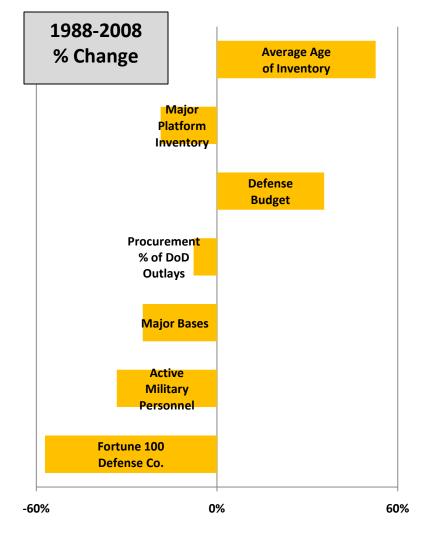
### **Major Platform Procurement**



Source: Department of Defense Comptroller (FY2012 Green Book; Procurement Programs P-1); analysis by CSIS Defense-Industrial Initiatives Group



### Going Forward: Where do we cut this time?



- How long can we live off our inventory?
- Can we cut our procurement further without causing serious problems for future forces and capabilities?
- Can we close more bases?
- What portion of our overseas forces can we bring home?
- What personnel and related costs can be reduced?
- Can we consolidate the industry further?



## Thank you. David J. Berteau

CSIS Presentation at the 2011 DLA Industry Conference & Exhibition Columbus, OH

June 28, 2011

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### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





## DoD/VA Joint Contracts for High Technology Medical Equipment

Mr. Andrew Wechter

# History

- Congressional Mandate
  - Streamline the acquisition process by eliminating duplication of efforts
  - Implement joint contracting between agencies
  - Leverage Government spending to obtain better prices for high tech medical equipment
- Memorandum of Agreement between VA and DoD... Appendix 3 covers medical equipment
  - Signed in 2003
  - Establishes guidelines for working relationship between agencies
- VA/DoD Quarterly Meetings



# Joint Contract Programs

- Radiology and Imaging Systems... 39 contracts
  - Types of systems
    - CT Scanners X-Ray
    - MRI Systems
       Ultrasound
  - Includes maintenance service programs
- Radiation Therapy (Oncology) Systems... 9 contracts
- Radiology Glassware...
   4 contracts
- DIN-PACS... 9 contracts



# **Contract Details**

- Long term Indefinite Delivery Indefinite Quantity (IDIQ) type contracts
  - Vendors compete for delivery orders
  - Best value delivery order placement criteria specified
- Fixed prices with Economic Price Adjustment (EPA)
- All clinical products in a specific category
  - Vendors offer entire commercial pricebooks of medical systems
- Add new items... delete obsolete items
- Turnkey installation of large systems

## **Opportunities for Vendors**

- Contract programs have "Open Seasons" each year where new vendors can submit a proposal to be considered for a long term contract
- Partner with large, established vendors
  - Most vendors offer a variety of 3rd party items to complement their large medical systems
  - Examples... contrast auto injector, different types of viewing monitors

# Benefits of Joint Contracts for Suppliers

- Fewer solicitation responses to prepare
- Fewer individual contracts to negotiate
  - Focus on individual customer orders
- One Government contract, one price book
  - Less contract administration effort
  - Single contracting officer for administration
  - Easier product and price updates
- Common terms and conditions (where possible)



## Benefits of Joint Contracts for the *Government*

- Administrative savings
  - Share the award of long term contracts
  - Eliminate duplication of contracting work
  - Reduced post award work as each Agency administers half of the contracts
  - Each Agency still issues all delivery orders for established customer base
- Better prices
  - Leverage overall volume of DoD/VA business for better discounts
  - Take advantage of each Agency's best practices... e.g., VA Office of Inspector General commercial pricing audits



# **Ongoing Partnership with Vendors**

- Forum to address common issues
- Vendors work through the Medical Imaging and Technology Alliance (MITA)
- Current issues (sample)
  - Information assurance and information security for medical systems
  - Licenses for diagnostic maintenance software
- Future joint contract programs
  - Integrated Operating Room Systems
  - Robotic Surgery Systems



### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





## DLA Aviation Who We Are and Where We Are Going...

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT

## **Supporting Aviation Readiness**









"We hear you...It's the sound of freedom"



## **DLA Aviation**

### Mission

Provide effective and efficient worldwide support to DoD Aviation Warfighters

### Vision

Warfighter-focused, globally responsive, fiscally responsible supply chain leadership

### Values

- Warfighter needs guide us
- Integrity defines us
- Diversity strengthens us
- Excellence inspires us

## **Our Environment**

### **Fiscal Constraints**

- 10% Material Reduction Initiative
- Reduced operating costs

### **Future Demands**

- Afghan surge suppressed repair
- Uncertain operational commitment timeline

### Foreign and domestic commercial aviation growth

- Increased demand for materials and capacity
- Decreased negotiation leverage/increased prices

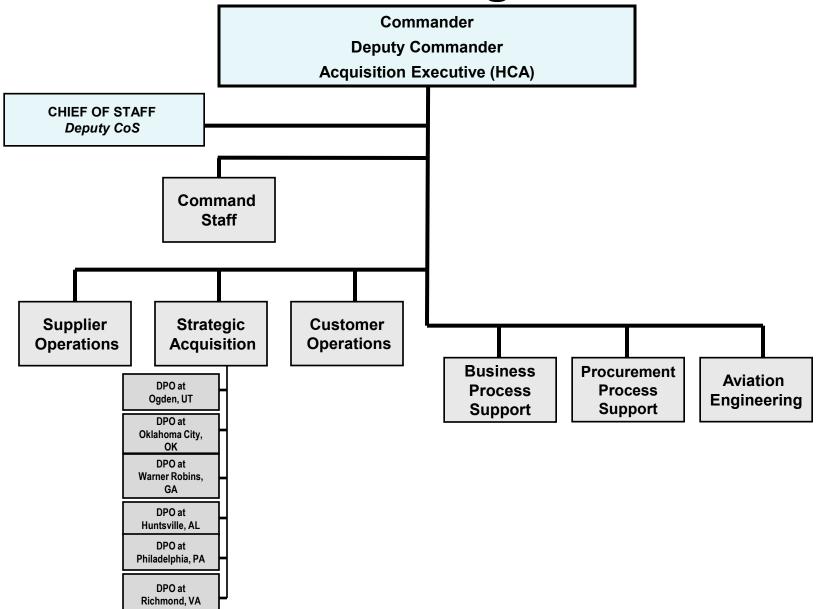
## Organizational Changes ... and where it impacts you

## What are the impacts:

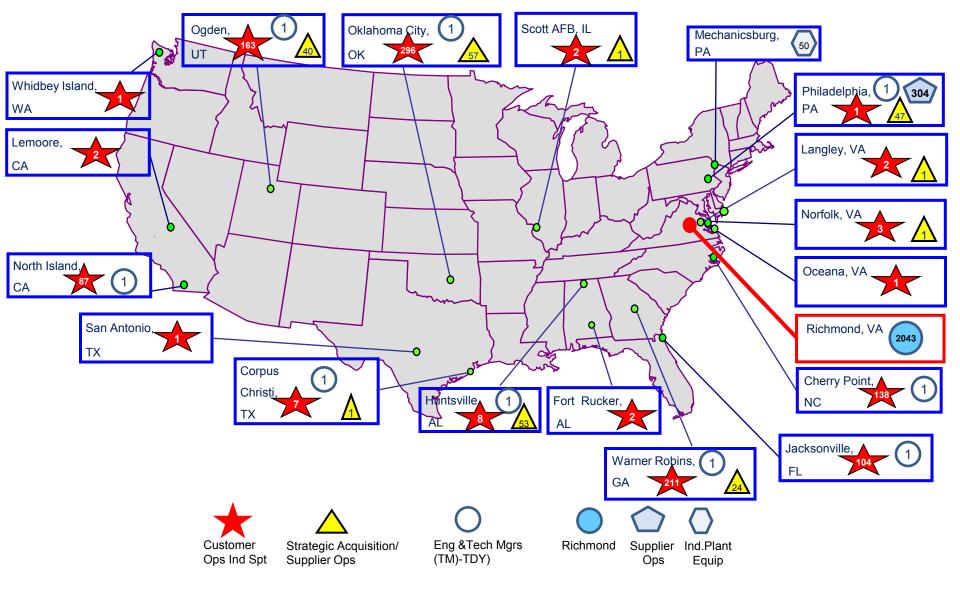
- 5 Additional DLA procurement locations
  - New leadership faces
  - Additional Small Business Specialists
  - Increased obligations (doubled)
- Migration of consumable items to DLA
- Broadened supply, storage and distribution mission
  Additional "hubs" and "spokes" for storage
  Local purchase responsibility



## **DLA Aviation Organization**



## **DLA Aviation Profile**



## **DLA Aviation FY11 Top Focus Areas**

• **PLANNING** – Improve through training for required skill sets and increasing collaborative working relationships with our industry partners

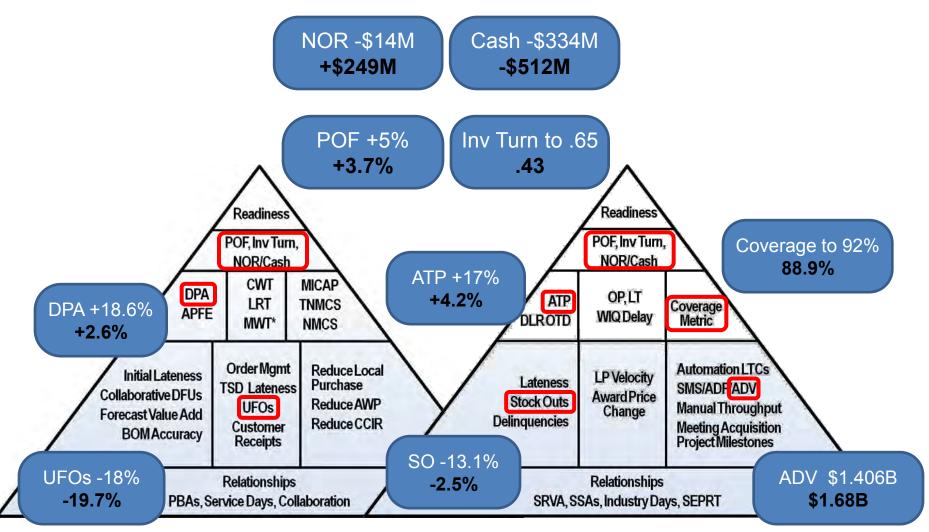
• **COST MANAGEMENT** – Maximizing taxpayer dollars through elimination of waste and alignment of resources (people, processes, time and money)

• **INDUSTRIAL SUPPORT** – Integrating and aligning capabilities and expectations at depot-level. Right part at the right place at the right time

• HUMAN CAPITAL & TALENT MANAGEMENT – Building a climate that values diversity and team contributions. Leverage existing capabilities, developing highly motivated and effective workforce

• ACQUISITION STRATEGIES – Optimize acquisition end to end logistics support, using supplier relationships and capabilities, total cost and desired performance, integrating consumable and reparable acquisitions.

## **FY11 Aviation Performance Targets**



### **Demand Chain**

### **Supply Chain**



## **DLA Aviation Product Lines**

### DLA'S AVIATION DEMAND & SUPPLY CHAIN

<ul> <li>Engines and Airframes</li> <li>Instruments/gauges</li> <li>Electrical Hardware</li> <li>Chemicals</li> <li>Packaged POL</li> <li>Threaded and Non- Threaded Fasteners</li> <li>IPV Program</li> <li>Industrial</li> <li>Depot Level Repairables</li> <li>Re-refined Oil</li> <li>Coone Depleting Substance Reserve</li> <li>Chemical Prime Vendor Program</li> <li>Industrial</li> <li>Depot Level Repairables</li> <li>Re-refined Oil</li> <li>Re-refined Oil</li> <li>Ozone Depleting Substance Reserve</li> <li>Threaded and Non- Threaded Fasteners</li> <li>IPV Program</li> <li>Industrial</li> <li>Depot Level Repairables</li> <li>Re-refined Oil</li> <li>Re-refined Oil</li> <li>State Contents</li> <li>St</li></ul>	Class IX Support	Environmental Products	Mapping	Industrial Plant Equipment
	<ul> <li>Instruments/gauges</li> <li>Electrical Hardware</li> <li>Chemicals</li> <li>Packaged POL</li> <li>Threaded and Non- Threaded Fasteners</li> <li>IPV Program</li> <li>Industrial</li> </ul>	<ul> <li>Ozone Depleting Substance Reserve</li> <li>Chemical Prime</li> </ul>	hydrographic, aeronautical maps/charts, in both hard copy and digital format, for all DoD Activities • More than 87,000	<ul> <li>Milling Machines</li> <li>Boring Machines</li> <li>Grinding Machines</li> <li>Relocation</li> <li>New Procurement</li> </ul>





## **Multi-faceted Procurement Support**

- **Increase Automation** 
  - Establish/grow long term arrangements
    - Sole Source
    - Competitive Commodity Focused
  - Expand PACE execution
  - Establish Auto IDPOs
- Create velocity in manual workload
  - Utilize auto solicitation to greatest extent possible
  - Embrace competition
- Develop agility
  - Leverage quantity range proposals

## **Hot Topics**

- Small Business Program Update
- Policy Changes
- Reverse Auctions
- Post Award Priority Scheme
- Better buying power initiatives
  - Targeting affordability
  - Incentivizing productivity and innovation in industry
  - Promoting real competition
  - Reducing non-productive processes

## **Future Areas of Interest**

- EProcurement
  - DLA Aviation deployment beginning August 2011
  - There will be minimal impact to the supplier community
  - The look and feel of DIBBS will not change
  - Interface with the Services for DLRs in development
  - New functionality: Post Award Request (PAR) processing
- Coverage Metric hard to procure category
  - Lack of quotes 1G items
- Increased focus on sole source negotiations
  - Multi-year pricing
  - Share in savings provisions
  - Focused efforts on driving down price of material

## **Future Areas of Interest**

- Commodity Groupings
  - Taking tactical workload to a strategic level
  - Partnering to provide cost wise readiness improvements
  - Increasing automation through long term arrangements
  - Multiple award structure supports competition
  - Iterative efforts initial population with growth over time
  - Leveraging small business capabilities with set-asides where feasible
  - 6 major efforts underway
    - Fasteners
    - Bearings
    - Lighting
    - Cables
    - Instrumentation
    - Structural Components



## Questions....



Why we're here.

## **Supplier Communications**

Suppliers will receive updated messages via:

– The DLA Internet Bid Board System (DIBBS) @ https://www.dibbs.bsm.dla.mil

Supplier Information Resource Center (SIRC) @ <u>http://www.dla.mil/j-6/bsm/sirc/default.asp</u>

- -Supplier Communications Email: dscr.bsmsct@dla.mil
- Federal Business Opportunities (FedBizOpps) @ <u>https://www.fbo.gov</u>
- Conferences
- Small Business Office

### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





### DEFENSE LOGISTICS AGENCY Energy

Mr. Patrick J. Dulin Deputy Commander

June 28, 2011

STEWARDSHIP EXCELLENCE



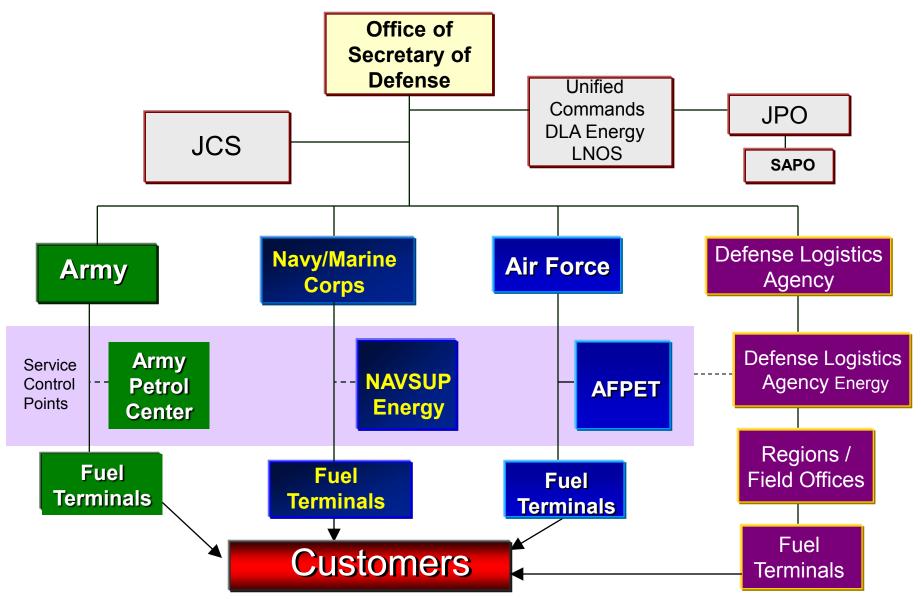
## Agenda

- Global Organization/Support
- How We Do Business
- How We Support The Warfighter
  - DLA Energy Operations
  - DLA Energy Regional Offices
- Summary

** .....

### **Global Organization/Support**

### **DoD Petroleum Structure**

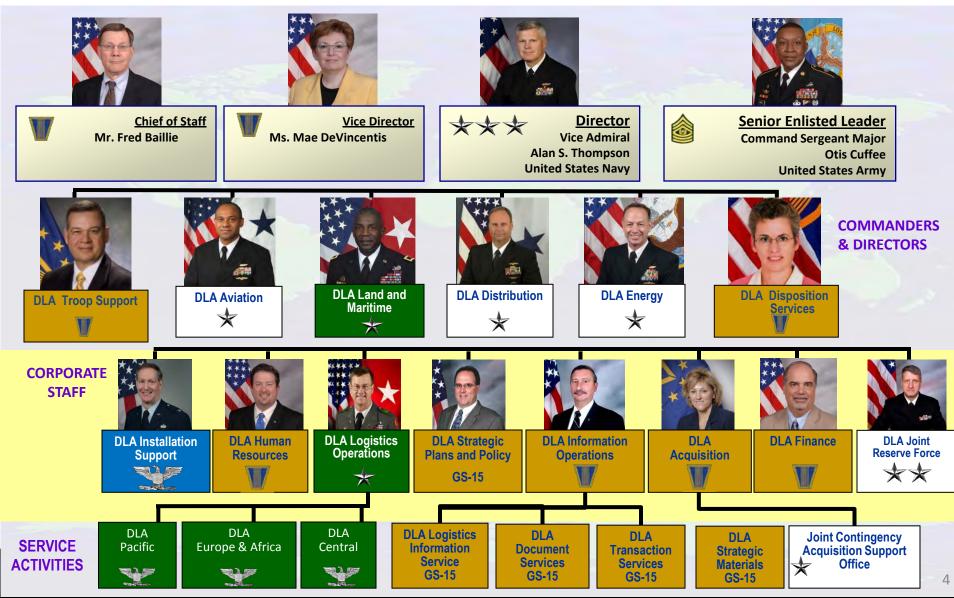


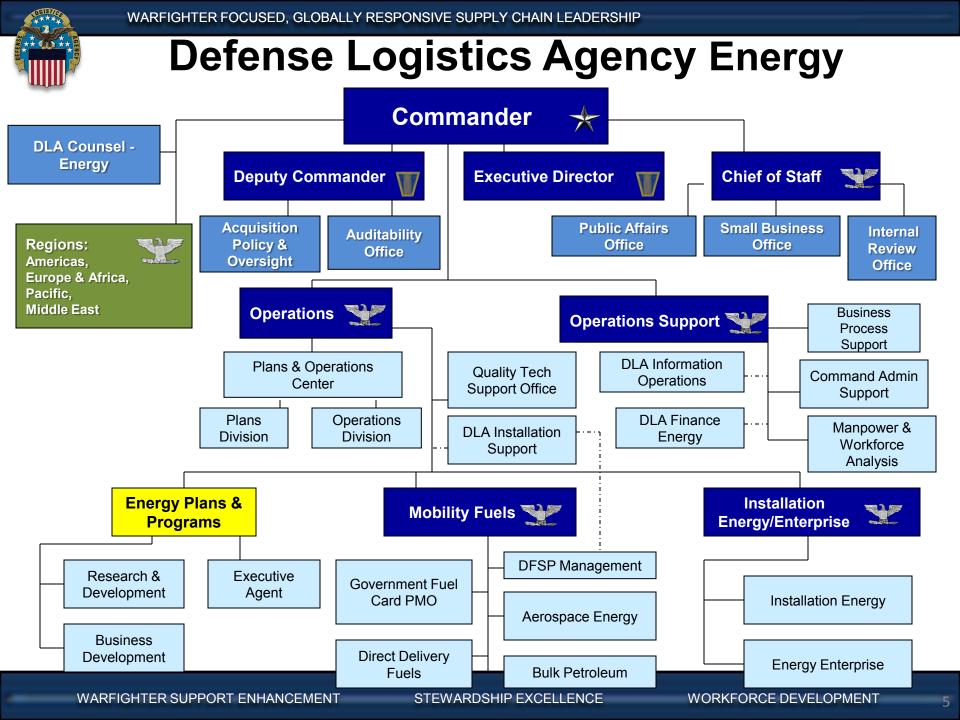
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## **Global Organization/Support**

### **Defense Logistics Agency**





## DLA Energy Mission, Vision and Values

## **Mission**

To provide the Department of Defense and other government agencies with comprehensive energy solutions in the most effective and efficient manner possible.

## <u>Vision</u>

Our customer's first choice for energy solutions.

### Values

- Warfighter needs guide us
- Integrity defines us
- Diversity strengthens us
- Excellence inspires us



## **DLA Energy Enterprise**

### **Military Fuel FY10**

Inventory	59.9M barrels*
Storage Locations	630
Barrels Sold	130.5M
Fuel Cards	\$699.7M
Aerospace Energy Sales	\$69.6M

### **Petroleum Sales: All Customers**

FY06 Net Sales	133.9M barrels	\$12.7B
FY07 Net Sales	132.4M barrels	\$12.6B
FY08 Net Sales	132.5M barrels	\$17.5B
FY09 Net Sales	129.0M barrels	\$12.2B
FY10 Estimate	130.5M barrels	\$15.3B
FY11 Estimate	125.5M barrels	\$18.0B

### **Foreign Military Sales FY10**

Net Sales

3.54M barrels - \$340.5M

#### * 42 Gallons = 1 Barrel

### **Expanding Energy Solutions FY10**

Natural Gas Business	\$492M
Electricity Business	\$36.5M
Coal Contract Business	\$31.8M
Renewables	\$1M
Energy Savings Performance	\$33.5M
Estimated U.P. Awards	\$616M
multi year awards	

### **Forward Presence FY10**

Co-located: 3 Service Control Points <u>4 Geographic Regions</u>: approx. 283 personnel

### **Personnel On Board FY10**

Civilians	1148
Military	63



WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT

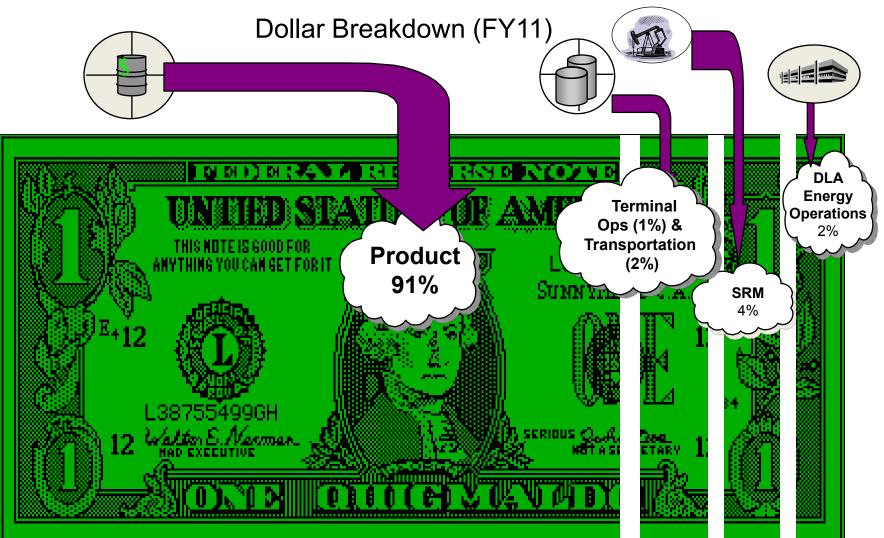
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WARFIGHTER FOCUSED, GLOBALLY RESPONSIVE SUPPLY CHAIN LEADERSHIP

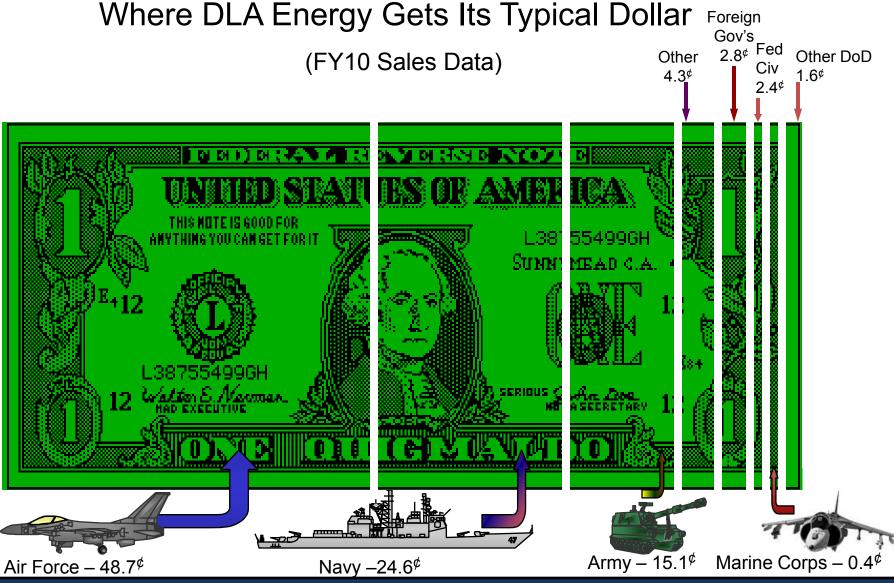
## How We Do Business

### **DLA Energy Costs**





## **How We Do Business**



WARFIGHTER SUPPORT ENHANCEMENT

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### **Small Business Office**

### Current FAR Policy (FAR Part 19.201 (a))

"It is the policy of the Government to provide maximum practicable opportunities in its acquisitions to small business, Veteran-owned Small Business, Service Disabled Veteran-owned Small Business, HUBZone small business, small disadvantaged business and woman-owned small business concerns. Such concerns shall also have the maximum practicable opportunity to participate as subcontractors in the contracts awarded by any executive agency, consistent with efficient contract performance."



## How We Support the Warfighter

# **DLA Energy Operations**

STEWARDSHIP EXCELLENCE



## **Bulk Petroleum**

### Program Overview

#### Continued OIF/OEF Support Bulk Fuels Contracting Increased Storage in Afghanistan - \$9.2B in awards FY10 Optimization awards Services and Storage Contracting Alongside Aircraft Refueling for Navy - \$446M in awards FY10 AETC Fuel Operations Contracts International Agreements COCO Storage in Singapore - 42 Agreements in Place/\$492M in IA support FY10 Continued support of bulk fuel programs Signed Fuel Exchange Agreement with UAE **Current Initiatives Future Initiatives** Co-mingled Storage Peer Review process for fuel programs Commercial Jet Fuel purchasing DoE Heating Oil Reserve Storage Process Improvements Arabian Gulf/Multiple COCO Storage efforts International Agreement Budget SOP Cape Canaveral Optimization Nineteen Additional Agreements in the Pipeline Global Strike/Space/AETC Fuel Operations SOPs/Desk Guides Navy Green Fleet Hydrotreated Renewables Al Dhafra bulk fuel support

STEWARDSHIP EXCELLENCE



## **Direct Delivery Fuel**

### Program Overview

- Posts, Camps & Stations (PC&S)
  - Commercial ground fuel products worldwide
  - Diesel Fuel, Gasoline, Heating Oil, Alternative Fuels
- Into-Plane
  - Aviation fuels at commercial airports worldwide
  - Often DoD's first line of logistics on foreign soil
- Ships Bunkers
  - Ship propulsion fuels at commercial seaports worldwide

### **Current Initiatives**

- Major Acquisitions
  - PC&S FEMA, Alaska, Columbia, Germany, Italy,
     Djibouti, Kyrgyzstan (MTC), Iraq (State Department),
     Afghanistan (NDN, Pakistan & Bagram pipeline)
  - Ships Bunkers Domestic, Central & South America, Pacific (125 locations)
  - AFRICOM Support



SEA Card Ordering Management System (SCOMS)
 Open Market Program

### **Major Accomplishments**

- OEF/OIF Support

   Afghanistan multiple supply chains; increased reserve storage capability
   Iraq Uninterrupted fuel support to the Warfighter; products sourced from Turkey

   FEMA Contingency Support

   Proof-of-Concept Drill
  - Successfully supported Hurricanes Gustav & Ike, Kentucky ice storms, Alabama tornadoes

### **Future Initiatives**

- LEAN events
- Pricing for Non-DoD Customers
- Swipe Sea Card Open Market Pilot Program





## **DFSP Management**

**Major Accomplishments** 

### **Program Overview**

<ul> <li>Oversight of 630 DFSPs with major programs in the following:</li> <li>Inventory Accountability</li> <li>Inventory &amp; Dist Mgmt</li> <li>Terminal Ops</li> <li>SRM</li> <li>Privatization</li> <li>BSM-E Systems Support and Training</li> </ul>	<ul> <li>Increased Warfighter Stockage/CENTCOM Support</li> <li>Army Korea GOCO contract (10 locations)</li> <li>Funded 108 installation level engineering surveys</li> <li>Increased SRM staffing by 43%</li> <li>98% of FMD deployments complete/completed FMD 8 baseline configuration</li> <li>Completed Secondary Sale Interim Guidance</li> <li>Inventory Management intranet tool deployed</li> <li>Completed first round of Staff Assist Visits</li> </ul>
Current Initiatives	Future Initiatives
<ul> <li>Jet-A Demonstration/DFSP Charleston Conversion</li> <li>Assuming AF contracts-AETC/AFSPC/AFGSC</li> <li>PACOM Study Implementation</li> <li>Global Inventory Reduction Study (DORRA)</li> <li>EBS Implementation – external portal</li> <li>Align FMD Configuration with EBS convergence</li> </ul>	<ul> <li>Assumption of AFMC Contracts</li> <li>Wake Island Optimization Study</li> <li>Development/Execution of FY12 SRM Master Plan</li> <li>Compliance Inspection Program</li> <li>BCA on quantity determination</li> </ul>

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## **Fuel Card Program**

#### Program Overview

#### Major policy development – DoD Manual, 4140.25 DoD-level program office for AIR Card®, DoD • 24/7, 365 global warfighter support Fleet Card and SEA Card® programs DoD Fleet Card Program successful transition to - Policies, procedures, program support Wright Express • FY10 Stats: FY10 Fleet Rebates \$719K AIR Card®: \$561M, 212K transactions Budgeting tool - Strategic Sourcing Report - DoD Fleet: \$54M, 676K transactions Development of Contract & Open Market SEA Card® - SEA Card®: \$199M, 1450 transactions Order Management System (DoD-SCOMS®) **Current Initiatives Future Initiatives** • Expand DoD-SCOMS® Open Market sales WAWF – AIR Card® program - Army rollout Swipe SEA Card® Pilot WAWF – DoD Fleet Card Program Expansion of AIR Card® website I SS – Two Enhancement Initiatives Develop PWS for AIR/SEA Card® Contract Program Management Reviews



Major Accomplishments

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## **Aerospace Energy**

### Program Overview

- DoD Integrated Material Mgr for space and space-related products and services
  - Liquid propellants
  - Chemicals/compressed gases
  - Cryogens
- Multiple supply chains
  - 96% long term contracts
  - 76% direct vendor delivery
  - Robust transportation mission
  - Limited industrial bases



#### **Current Initiatives**

- · Ongoing major acquisitions open solicitations
  - CONUS Gaseous Helium
  - Gaseous Helium Trailers/ISO Containers
  - OCONUS Helium Afghanistan
  - Gaseous Hydrogen and Gaseous Oxygen Warner Robins AFB
  - Liquid Helium in DEWARS
  - Aviator's Breathing Oxygen multiple Middle East locations
- Contact: <u>Sharon.Murphy@dla.mil</u> to receive copies of solicitations

### **Major Accomplishments**

- 16 launches in FY10 100% on time/on spec
- OIF/OEF bulk helium delivery
  - Developed in-country production of gaseous helium via 2 COCO Helium Transfill Facilities in AFG
  - Successfully supported surge of OEF Army Aerostats from 6 to 63
- Continuous Process Improvement (CPI) recognition
  - Back-to-back Packard Awards 2006 & 2007
  - 2006 DLA Small Team Award
  - 2007 DLA Green Products and Services Award
  - 2008 SDDC Transporter of the Year

### Future Initiatives

- · Anticipated increase in bulk helium demand
- Customer and supplier automation





## **Quality/Technical Support**

#### **Program Overview**

<ul> <li>Quality and Technical acquisition Support for all Energy procurements</li> <li>Quality Assurance and Surveillance</li> <li>Standardization and Cataloging</li> <li>Project Management of Test and Evaluation Programs</li> <li>Evaluation of Energy Policy and Legislation</li> </ul>	<ul> <li>OEF/OIF Support <ul> <li>Development of NSNs and specifications</li> <li>Review of waivers and exceptions</li> </ul> </li> <li>Disposition Requests for off-spec product</li> <li>Rewrite of DoD QA/QS Standard for Fuels, Lubricants and related products</li> <li>Technical oversight for \$48M in R&amp;D projects</li> </ul>
Current Initiatives	Future Initiatives
<ul> <li>Support of the AF Jet A Conversion Program</li> <li>Approval program to increase the supplier base for JP-8 +100</li> <li>1910 Quality Assurance Specialist DTC Intern Program</li> <li>Annual publication of the Petroleum Quality Information System Report</li> </ul>	<ul> <li>Evaluation of fuel additives to reduce cost within the logistical supply chain</li> <li>Update overarching DLA Energy QA policy and training standards</li> <li>Quality Automation through Energy Convergence</li> <li>ICW CAAFI/FAA develop EISA 526 compliance policy</li> </ul>



## **Energy Plans & Programs**

#### **Program Overview**

Acts as the lead agent across a multitude of functions associated with the Center's roles in bulk petroleum, alternative fuels and renewable energy Has management responsibilities for the following offices: – Executive Agent (EA) Office – Research and Development Program Office – Energy Business Development Office	<ul> <li>Orchestrated center efforts to acquire over 760K USG of hydrotreated alternative jet &amp; marine diesel</li> <li>Completed FY10 NDAA Section 334 Congressionally-mandated study</li> <li>Multiple alt fuel-related R&amp;D contract awards</li> <li>Enabler for DLA Energy winning 2010 DLA Green Energy &amp; Services Award</li> </ul>
Current Initiatives	Future Initiatives
<ul> <li>Acquisition Manager for Green Initiative for Evolution Deside</li> </ul>	<ul> <li>Orchestration of EA 2020 evolution</li> </ul>
<ul><li>Fuels Transition Pacific</li><li>Multiple energy-related R&amp;D projects</li></ul>	<ul> <li>Continual support of DoD alternative fuel and renewable energy initiatives</li> </ul>



## **Executive Agent**

#### **Program Overview**

<ul> <li>Pursues initiatives related to improvement of the Class III Bulk Petroleum supply chain <ul> <li>Equipment</li> <li>Training</li> <li>End-to-End Distribution</li> <li>Information Management</li> <li>Quality</li> </ul> </li> </ul>	<ul> <li>Revision of the Joint Publication 4-03 – Bulk Petroleum Doctrine – Dec 2010</li> <li>Consolidated All On-line Petroleum Supply Chain training to Defense Knowledge On-Line</li> <li>Assisted in Refining the Fully Burdened Cost of Energy Concept</li> <li>Standardized Specification for Collapsible Fuel Tanks</li> </ul>
Current Initiatives	Future Initiatives
<ul> <li><u>Current Initiatives</u></li> <li>Bulk Petroleum-Common Operating Picture (BP-COP) Deployment</li> </ul>	<ul> <li>Future Initiatives</li> <li>• EA2020 Long Range Strategy Implementation</li> <li>• Class IIIB Energy Logistics Footprint Assessment</li> </ul>
Bulk Petroleum-Common Operating Picture	<ul> <li>EA2020 Long Range Strategy Implementation</li> <li>Class IIIB Energy Logistics Footprint Assessment</li> <li>Automotive Information Module 2 (AIM2)</li> </ul>
<ul> <li>Bulk Petroleum-Common Operating Picture (BP-COP) Deployment</li> <li>Automatic Identification Technology (AIT)</li> </ul>	<ul> <li>EA2020 Long Range Strategy Implementation</li> <li>Class IIIB Energy Logistics Footprint Assessment</li> </ul>



## **Installation Energy**

### Program Overview

<ul> <li>Energy Commodities <ul> <li>Managing \$2.1B in natural gas, electricity, coal, renewable energy and ESPC contracts</li> <li>Serving over 200 customers (DoD/Fed Civ)</li> </ul> </li> <li>Energy Savings Performance Contracts (ESPC) <ul> <li>Partnering with DoEESPC ID/IQ contracts</li> <li>Assist military Services with using ESPC contracts to reduce energy demand</li> </ul> </li> <li>Renewable Energy – Serve as DoD contracting agent for purchasing renewable energy to meet mandated energy goals</li> <li>Electricity Demand Response Program <ul> <li>Assisting customers in enrollment to support grid reliability</li> </ul> </li> </ul>	<ul> <li>Awarded over \$600M in natural gas, coal, electricity, renewable energy and ESPC contracts in FY10</li> <li>Achieved a 19% cost avoidance for natural gas customers in FY10 of approximately \$62M</li> <li>ESPC efforts are supporting energy reduction goals by saving 868B btu's/year</li> <li>Procured over 5.5M megawatt hours of renewable energy</li> <li>Issuance of multiple solicitations for large and small scale solar projects</li> <li>Participation in electricity demand response programs netted customers over \$4.6M in credits on their utility bill in FY10</li> </ul>
Current Initiatives	<u>Future Initiatives</u>
Current Initiatives     Working multiple ESPC efforts in support of Army, Regional Support Commands and other DoD agencies	Future Initiatives <ul> <li>Become center of excellence for renewable energy</li> </ul>
<ul> <li>Working multiple ESPC efforts in support of Army, Regional Support Commands and other DoD agencies</li> <li>Supporting multiple renewable energy project efforts for</li> </ul>	<u>Future Initiatives</u> • Become center of excellence for renewable energy • Continued growth of ESPC program
<ul> <li>Working multiple ESPC efforts in support of Army, Regional Support Commands and other DoD agencies</li> <li>Supporting multiple renewable energy project efforts for Army</li> </ul>	Future Initiatives <ul> <li>Become center of excellence for renewable energy</li> </ul>
<ul> <li>Working multiple ESPC efforts in support of Army, Regional Support Commands and other DoD agencies</li> <li>Supporting multiple renewable energy project efforts for</li> </ul>	<b>Future Initiatives</b> <ul> <li>Become center of excellence for renewable energy</li> <li>Continued growth of ESPC program</li> <li>Expand implementation and execution of electricity</li> </ul>



## **Energy Enterprise**

#### **Program Overview**

<ul> <li>Many DoD utility systems are poorly maintained, resultantly, significant system deficiencies exist across DoD utility systems which degrade system reliability, threaten mission readiness, potentially compromise energy security and, in some cases, constitute a serious threat to life, health and safety</li> <li>Utilities privatization (UP) is DoD's preferred method for addressing utility infrastructure deficiencies by leveraging private sector financing and efficiencies</li> </ul>	<ul> <li>DLA Energy's UP program supports OSD's UP initiative</li> <li>DLA Energy is the UP contracting support provider of support for the Army and Air Force</li> <li>Private vs. DoD ownership = service via modern systems</li> <li>Awards for 90 systems at 42 installations</li> <li>Award value: \$9.56B, \$2.04B less than estimated cost if DoD retained ownership and properly maintained systems</li> <li>Administer 34 contracts for 29 installations (Army and Air Force) and 60 systems</li> </ul>
Contract admin function continuos to grow forming	<u>Future Initiatives</u>
<u>Current Initiatives</u> • Contract admin function continues to grow – forming partnership with Army for administration of its contracts	<ul> <li>Future Initiatives</li> <li>Energy Enterprise intends, where practicable, to leverage UP contractors (Utility Energy Services Contracts)</li> </ul>
<ul> <li>Contract admin function continues to grow – forming</li> </ul>	<ul> <li>Energy Enterprise intends, where practicable, to leverage UP contractors (Utility Energy Services Contracts)</li> <li>Authority exists to contract with utilities for energy</li> </ul>
<ul> <li>Contract admin function continues to grow – forming partnership with Army for administration of its contracts</li> </ul>	<ul> <li>Energy Enterprise intends, where practicable, to leverage UP contractors (Utility Energy Services Contracts)</li> </ul>



## How We Support the Warfighter

# **DLA Energy Regional Offices**

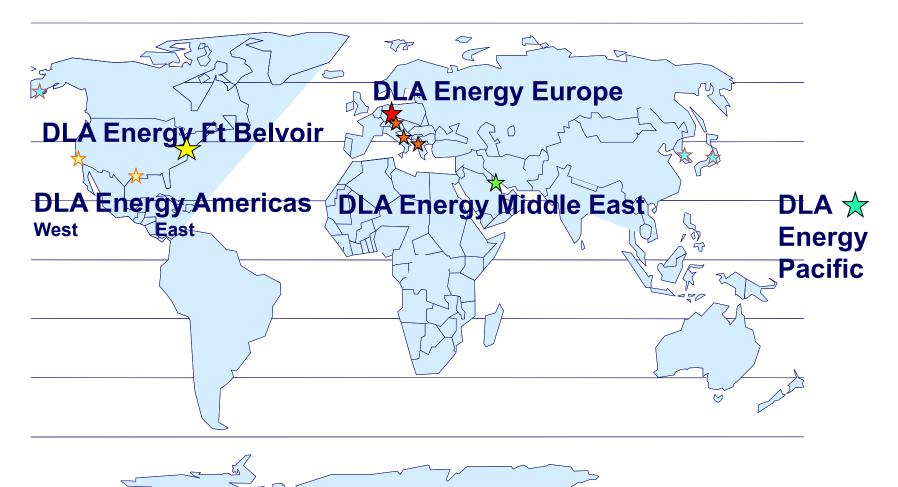
WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT

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## How We Support the Warfighter DLA Energy Regions





WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE



### How We Support the Warfighter DLA Energy Region Functions



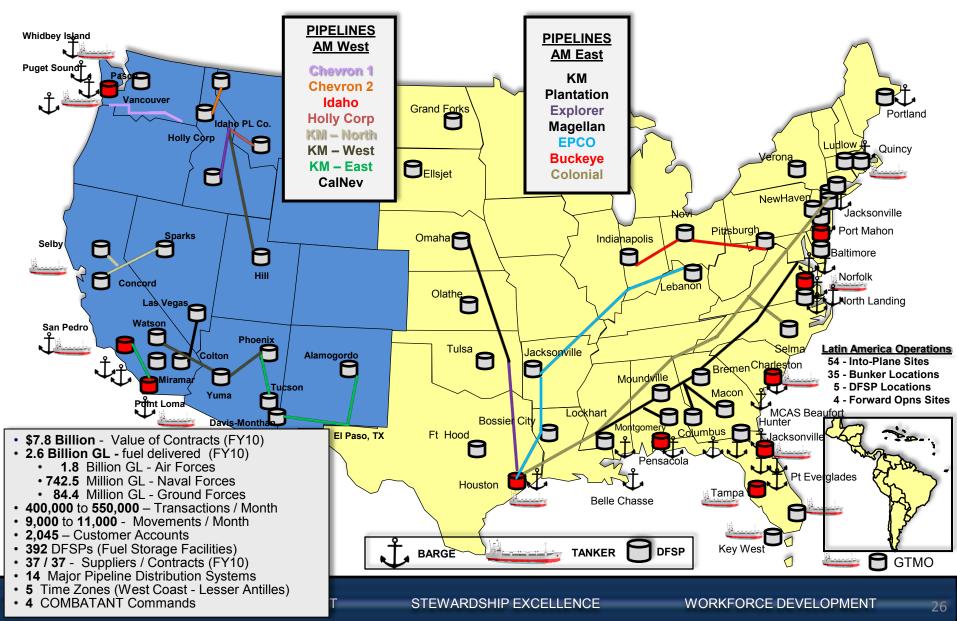
- Forward Customer Support
- Ordering Fuel
- Arranging Transportation
- Quality Surveillance & Assurance
- Contractor Terminal Support
  - Facility
  - Contracting Officers Representative (COR)



STEWARDSHIP EXCELLENCE



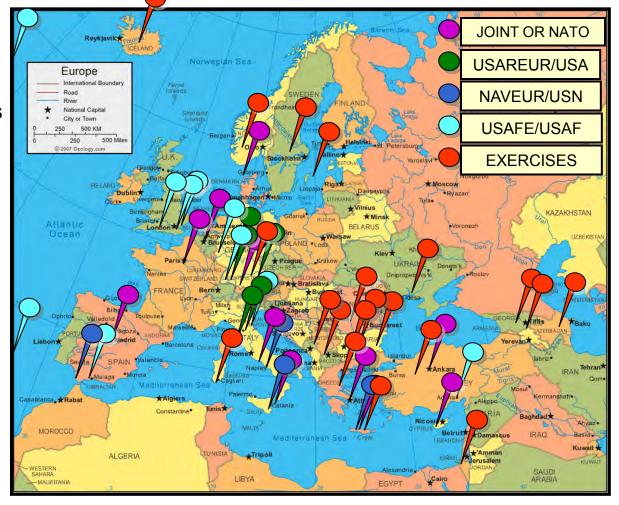
## **DLA Energy Americas Operations**





# DLA Energy – Europe/Africa EUCOM Operations

- EUCOM Operations
- EUCOM Exercises and Events
- EUCOM Daily Sustainment and DFSP Management
- EUCOM Into Plane Contracts
- EUCOM MGO Bunker Contracts
- USAF/USAFE Bulk Fuel
   Optimization
- USAREUR and IMCOM Fuel Facility Optimization



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# DLA Energy – Europe/AFRICA AFRICOM Operations

- AFRICOM Operations and Exercises
- DFSP Djibouti/Camp Lemonier
- AFRICOM Cooperative Security Locations (CSL)
- African Partnership Stations
- Maritime Interdiction Operations
- African Fuels Initiative
- Africa Into Plane Contracts
- Africa MGO Bunker Contracts



STEWARDSHIP EXCELLENCE

# **DLA Energy Middle East Operations**

### The CENTCOM AOR is . . .

### **Complex**

### 683M People 20 Countries

### 32 Major Ethnic Groups

#### 7 Major Languages

12 Major Religions *

#### * Predominantly Muslim

Lebanon

Egypt

Sudan

Strait of Bab el Mandeb

Suez Canal

Kuwait

Iraq

Qatar.

Yemen

Saudi Arabia

Camp Arifjan

× Syria

Jordan

Eritre

Ethiopia

Kenya

#### Critical 56.6% of World's Oil Reserve 47.1% of World's Natural Gas

4 x Strategic Choke points

Kazakhstan

Afghanistan 🛠

Strait of Hormuz

NSA Bahrain

11% World's seaborne oil

Anti -piracy Operations

traverses Gulf of Aden

Pakistan

bekistan

Turkmenistan

Iran

Gulf of Aden

oman

### The Middle East office is . . .

#### Supporting the Warfighter:

Two combat theaters (OEF, OND), in addition to CONOPs planning and air and maritime CTFs.

	Supported	Fuel	Cost
	OND	629.6M gallons	\$2,487.0M
	OEF	429.4M gallons	\$1,696.1M
	Air Forces	565.2M gallons	\$2,234.6M
3.1	Naval Forces	185.8M gallons	\$734.6M
	TOTAL	1,810M gallons	\$7,152.3M

#### Forward postured in support of:

Country	Supported Effort	Personnel
Bahrain	CENTCOM	42
Afghanistan	Embassy; USFORA (OEF);	3
Kuwait	USF-I (OND)	3
Iraq	USF-I (OND)	1
Belgium	NATO (JFC-Brunsum)	1
CONUS (Tampa)	CENTCOM LNO; Region Office	7
TOTAL		57

Somalia

40% World's seaborne oil traverses Strait of Hormuz

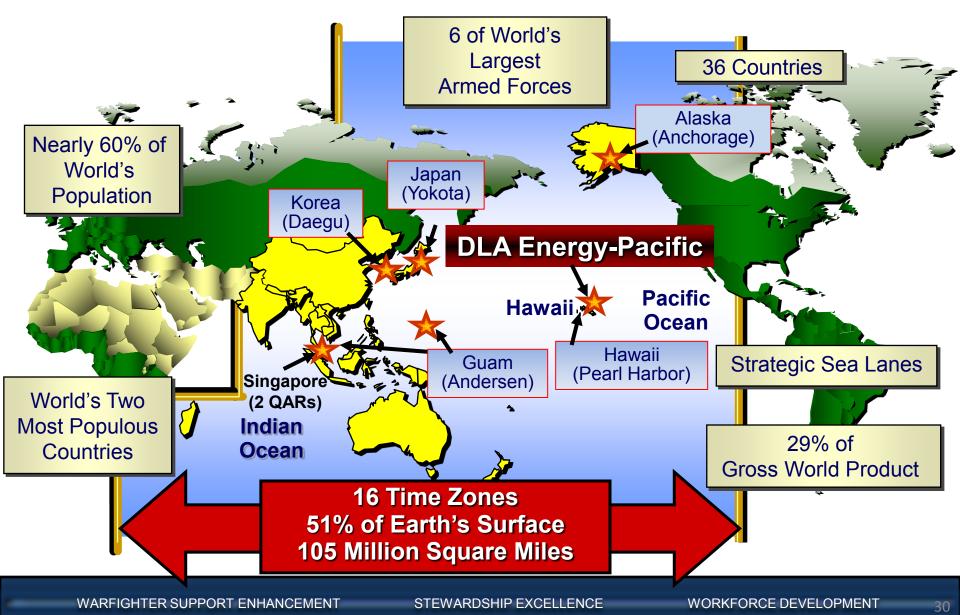
Kyrgyzstan

Tajikistan

Bagram



## **DLA Energy Pacific Operations**





## Takeaways

- Global Organization
- Forward Thinking
- Primary Mission = Warfighter Support

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### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



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### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





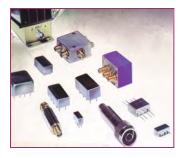
2011 DLA Industry Conference and Exhibition Break-Out Session

June 27 – 29 2011



#### WARFIGHTER FOCUSED, GLOBALLY RESPONSIVE SUPPLY CHAIN LEADERSHIP































# Agenda

- Command Overview
- DLA Land and Maritime Overview
- Strategic Acquisition Programs Directorate (SAPD) Overview and Initiatives
- Resolution Specialist Overview, "How Do I Get Paid?"
- Got Quote/Let's Talk Initiative
- Break-out/Story Boards

## **DLA Land and Maritime Leadership Team**



/ Deputy Commander Mr. James McClaugherty, SES



**Commander** Darrell K. Williams, BG



<u>Executive Director,</u> <u>Contracting & Acquisition</u> <u>Management</u> Mr. Milton K Lewis, SES



COL Ryan Kivett, US Army Mr. Griff Warren, Deputy

### **DLA Maritime Leadership Team**



# DLA Maritime Supply Chain At a Glance

### Columbus/Philadelphia

### 1.8 M Items \$2 B Sales

#### Mechanical

Pumps, Compressors, Valves, Hose & Tube, Fittings, Bearings, Packing & Gaskets

Electrical

Wire & Cable, Switches, Relays, Transformers, Antennas, Resistors Microcircuits

### <u>By</u>

315K Contract Actions Worth \$ 1.5B
836 Employees
22 Integrated Supplier Teams
3 Sites

#### <u>From</u>

7,709 Suppliers who include Dealers and manufacturers

#### **Mechanicsburg**

Primary Customer Naval Supply Systems Command and Naval Inventory Control, Mechanicsburg PA

<u>Products Supported –Systems</u> Hull, Mechanical, and ElectricalSurveillance Communications Combat Systems Aviation Ground Support Equipment

#### WARFIGHTER FOCUSED, GLOBALLY RESPONSIVE SUPPLY CHAIN LEADERSHIP

### **DLA Land Leadership Team**



**DLA Land – Warren** Ms. Ellen Davis Mr. Victor Vaughn



Mr. Frank Madeja, Deputy



**DLA Land – Aberdeen** Mr. Doug Nevins **Mr. Stephen Bianco** 

# **DLA Land Supply Chain At a Glance**

Columbus/Philadelphia 462K Items \$2.2 B Sales 500K Contract Actions • Automotive Parts – Tracked and Wheeled Vehicles •Batteries •Tires and Tire Products	WarrenPrimary Customer -U.S. Army Tank-Automotive & Armaments – Life Cycle Management Command (TACOM-LCMC) Integrated Logistics Support Center (ILSC).Products Supported: •Tactical Vehicles •Petroleum & Water • Combat Vehicles •Bridging •Watercraft
<ul> <li>Small Arms</li> <li>Miscellaneous</li> <li>Hardware</li> <li>5000+ Suppliers</li> <li>Key SSA Vendors:</li> <li>AM General</li> <li>BAE</li> <li>Anniston/Fairfield/Sealy</li> <li>GDLS</li> <li>Oshkosh Truck</li> </ul>	AberdeenPrimary CustomerU.S. Army Communications-Electronics Command(CECOM) – CECOM will complete its move from Ft.Monmouth, NJ, to Aberdeen Proving Grounds, MD, Sep2011.Products Supported – C4ISR Systems•C4 – Command, Control, Communications,• and Computers•I - Intelligence•S - Surveillance•R - Reconnaissance

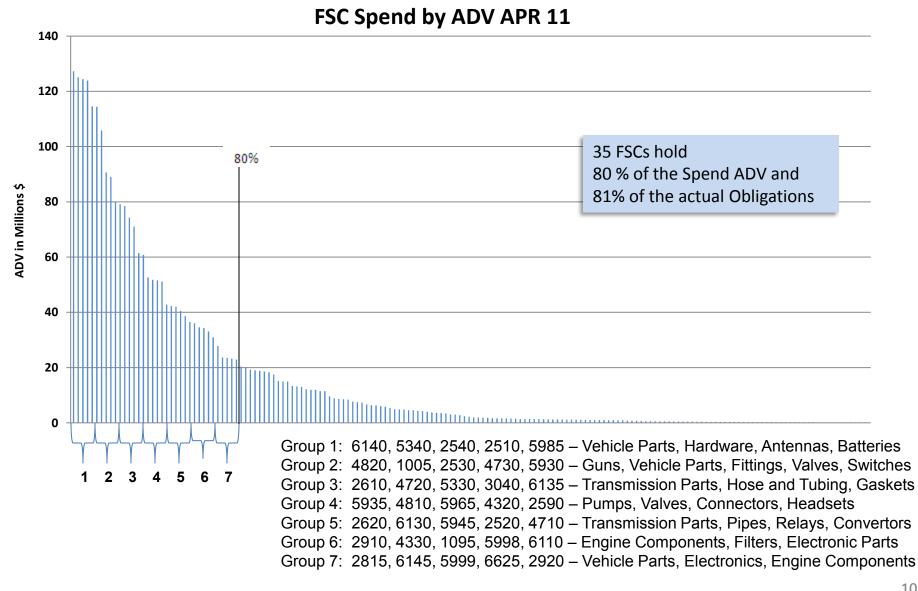
## Strategic Acquisition Programs Directorate (SAPD)



<u>Acq Planning &</u> <u>Analysis Div</u> Ms. Linda Kelly <u>Procurement</u> <u>Operations Div 1</u> Ms. Rochelle Anderson

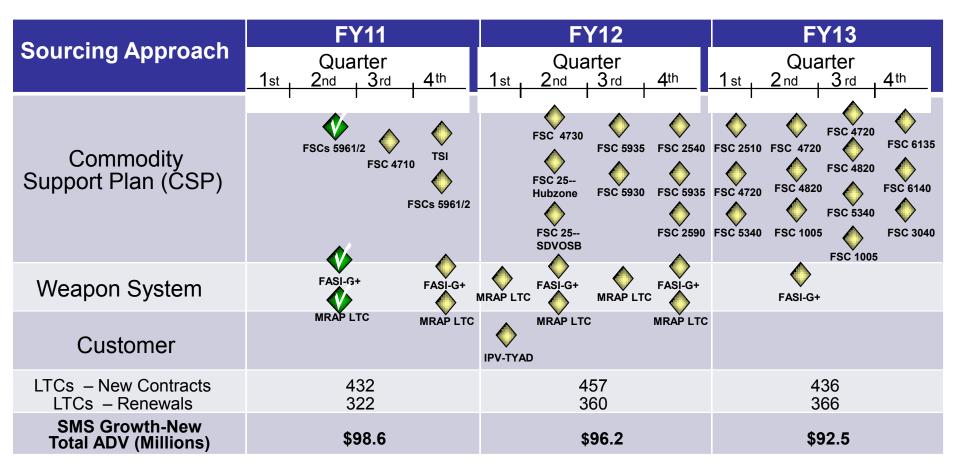
Procurement Operations Div II Ms. Kelly Vingle <u>Procurement</u> <u>Operations Div III</u> Mr. Jeffrey Spratt

## Spend Analysis by Federal Supply Class (FSC)





## DLA Land and Maritime Strategic Material Sourcing (SMS) Plan FY11-13



#### Total Land and Maritime ADV SMS LTC Coverage End of FY11 = \$1.04 B

LTCs still key to leveraging automation... Award new LTCs and sustain contract renewals



## **Office of Small Business Programs**



Vikki Hawthorne Associate Director DLA Land and Maritime I Staff of 10: Columbus (7) Warren (1) Mechanicsburg (1) Aberdeen (1)

Business Counseling Center TKO Seminars Manufacturing Capability Briefings DIBBS Help Desk

#### Focus Areas:

Provide Enhanced Warfighter Support Through Industrial Base Expansion of Viable Small Business Suppliers
Ensure Small Business Community has a Fair Opportunity in the Acquisition Process
Advise Acquisition Personnel on all

Advise Acquisition Personnel on all Socioeconomic Programs
Educate Small Business on "Doing Business With DLA "

#### Key Customers/Suppliers/Stakeholders:

Military Customers
Small Business and Socioeconomic Program Community
Support DLA Land and Maritime Supply Chains, DLR Detachments and Shipyards

- Payment is made based on the latter date of the receipt of a valid invoice or Government acceptance (unless fast payment procedures are authorized).
- Acceptance is based on:
  - Material
  - Quantity
  - Price
  - Receipt Location
  - Shipping, Packaging, Marking Requirements
  - Receiving Documents

Check out the Condition Code "L" Breakout Session



Top Ten Reasons Payments are Delayed

- #10 Shipment does not meet packaging requirements.
- #9 Incorrect Item received.
- #8 Non-conformance to heat treatment requirement for wood packing materials (including pallets). Since 2007, all wood packing material requires a stamp certifying Heat treatment (DLAD clause 52.247-9012).

- #7 Material not received in an acceptable condition – (damaged, non-compliant to shelflife requirements, other quality issues).
- #6 Quantities on shipping documents or invoice are more or less than in the shipment.
- #5 Improper Markings shipments must be compliant to Mil-Std-129P marking requirements.

- #4 No documentation received with the shipment
   ** MIL-Std-129P requires a copy of the receiving report be sent with the shipment unless otherwise noted in the contract.
- #3 Wrong CLIN number on shipping documents or invoice.
- #2 Incorrect data on invoice (Delivery order number omitted or incorrect, unit of issue incorrect, etc) Invoice must match contract data.



And the #1 reason why payments are delayed ...

Materials shipped to the wrong location (all contract line items shipped to one location).



- Contact your Contract Administrator
- Maintain up-to-date point of contact information in the Central Contractor Registry (CCR)
- Retain and make available Proof of Delivery (Carrier tracking) information
- Recommend placing the shipment commercial tracking numbers in WAWF Receiving Report



- <u>http://assist.daps.dla.mil/</u> copies of Military Standards including MIL-STD-129P and MIL-STD-2073-1D
- <u>www.dodrfid.org</u> information on DoD's Radio Frequency Identification marking requirements
- <u>www.wawftraining.com</u> online training for Wide Area Workflow





## **Got Quote?**





Patrick Hayden

- Fill Requirements -Increase Supplier Interaction
- Initiative from 2010 Supplier's Conference
  - Marine Hardware & Powered Valves
  - Small Scope/Big Payoff
- Lessons Learned
  - Unexpected Interaction
  - Information Changes Quickly
  - Refine List of Requirements
  - Push Information Earlier



# Got Quote?

- Expanded Across DLA Land and Maritime
- Actionable List of Requirements
- Established Process for Business Transactions
  - DLA Land and Maritime Supplier Operations Booth
  - Submit Quote Quote Sheets Supplied
  - Award/Status
- Contact
  - Patrick Hayden Cell: 614-623-3866
  - Ashley Thompson Cell: 614-623-3862
- Questions?

## **Customers' Views of the Future**

Land	Maritime
USMC Industrial funding stable FY08-12	<ul> <li>284 ship fleet vs. 313 goal</li> </ul>
at approx \$400M	<ul> <li>75% of goal in fleet today</li> </ul>
<ul> <li>But redeployment of equipment from OEF to OIF has deferred Reset</li> </ul>	<ul> <li>Must maintain Op Readiness</li> </ul>
– \$7B deficit	<ul> <li>Decomms include: LHA, SSN, FFG, LPD, AE</li> </ul>
<ul> <li>Responsible drawdown of OEF</li> </ul>	– Comms include: VA, CVN, DDG, LCS, etc.
<ul> <li>Army Tactical Wheeled Vehicle Strategy</li> </ul>	Littoral Combat Ship (LCS) centerpiece
<ul> <li>MRAP and JLTV Program futures uncertain</li> </ul>	of Fleet Modernization Strategy
<ul> <li>Army Depot programs from \$4.0B in</li> </ul>	– 55 Hulls by 2035 (24 funded)
2010 to \$2.3B in 2012	<ul> <li>Two Hull configurations</li> </ul>
Army Reset programs from \$8.7B in	<ul> <li>Organic support via DLA vice CLS</li> </ul>
2010 to \$4.5B in 2012	<ul> <li>Navy Shipyard Direct Non Labor Funding</li> </ul>
<ul> <li>Bradley, Abrams, Stryker, M777 end production by 2013</li> </ul>	from \$673M in FY10 to \$619M in FY13
<ul><li>production by 2013</li><li>CLS Affordability Concerns</li></ul>	<ul> <li>Fleet Operations funding reduced</li> </ul>
– Stryker and RCV	– Repair parts funded between 33% and 58%
<ul> <li>Full spectrum of conflict training</li> </ul>	– Steaming Days decrease 19% in FY13
– Vice COIN focus	<ul> <li>Increased reliance on DLA</li> </ul>

Vice COIN focusHBCTs to NTC

# Supplier Requirements Visibility Application (SRVA)

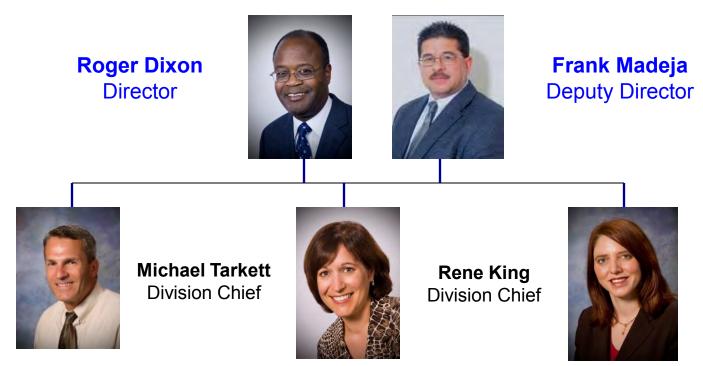
- Provides 24 months of Sale Forecasts.
- There are 3 search options: HTML, Spreadsheet, or Delimited.
- Information can be obtained by entering a NIIN or FSC.
- Must be a registered DIBBS user.
- Can be located on the DIBBS website: <u>https://www.dibbs.bsm.dla.mil/</u>



# **Story Board Charts**



### **DLA Land and Maritime Philadelphia**



Ruth Herman Division Chief

### **Top Federal Supply Classes**

FSC Nomenclature	Obligations**	SRVA Data*	2 Year Value of FSC
5330 Packing and Gasket Materials	\$ 75,105,312	7,784,170	\$157,164,207
5331 O-Rings	\$ 8,984,530	6,046,092	\$ 7,616,353
5355 Knobs, Dials and Pointers	\$ 3,957,146	178,111	\$ 2,689,128
5340 Miscellaneous Hardware	\$271,510,721	18,629,402	\$ 6,253,568

*Quantities represent DLA Direct (DD) Projected Planned Orders and Customer Direct (CD) Projected Orders for the next two years. Quantities do not represent the Actual Orders to be created

**Data is from a 12 month period: April 2010 through April 2011



# **Active Devices Division**



David McGraw Division Chief



Lisa Ohl Electronic Assemblies and Transformers



Evan Baisden Micocircuits & Semiconductors DMS



Anthony Carrico Non-Powered Valves

### **Top Federal Supply Classes**

FSC Nomenclature	Obligations **	<u>SRVA Data</u> *	2 Year Value of FSC
4820 Valves, Non-Powered	\$ 132,174,980	2,496,376	\$462,603,645
5998 Electrical and Electronic Assemblies	\$ 34,687,202	38,405	\$ 27,646,107
5960 Electron Tubes and Associated Hardware	\$ 24,031,496	15,348	\$ 16,227,977

Quantities represent DLA Direct (DD) Projected Planned Orders and Customer Direct (CD) Projected Orders for the next two years. Quantities do not represent the Actual Orders to be created

** Data is from a 12 month period: April 2010 through May 2011



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## **Electronics, Pumps & Compressors Division**



**CDR Jonathan Holsinger** Division Chief



Kathy Brewster Antennas, Fuses & Circuit Breakers



Brian Kennedy Fire Control & Fiber Optics



Latricia Wilson Pumps & Compressor

#### **Top Federal Supply Classes**

FSC Nomenclature	Obligations **	<u>SRVA Data</u> *	2 Year Value of FSC
5985 Antennas, Waveguides & Related Equip	\$ 105,275,057	459,706	\$121,862,978
4320 Power and Hand Pumps	\$ 56,081,503	129,833	\$ 57,777,627
4330 Centrifugal , Separs, Presure & Vacuum Fils	\$\$ 38,707,577	1,032,368	\$ 37,496,078

*Quantities represent DLA Direct (DD) Projected Planned Orders and Customer Direct (CD) Projected Orders for the next two years. Quantities do not represent the Actual Orders to be created



### **Fluid Handling Division**



4720 Hose and Flexible Tubing

#### 4710 Pipes and Tubing

\$ 40,989,532 1,877,197 \$37,264,518 cted Planned Orders and Customer Direct (CD) Projected Orders for the u

2,515,879

\$69,775,820

*Quantities represent DLA Direct (DD) Projected Planned Orders and Customer Direct (CD) Projected Orders for the next two years. Quantities do not represent the Actual Orders to be created

\$ 79,862,658

### Power Transmission & Hardware/Electrical Division



**Diane Circle** Division Chief



Mike Rush Motors & Mechinal Components



Chrissy Schall Power Transmission Equipment



Karen Kramer Hardware/ Electrical

#### **Top Federal Supply Classes**

FSC Nor	<u>nenclature</u>	Obligations **	SRVA Data*	2 Year Value of FSC
6105/301	0 Motors & Mechanical Components	\$ 38,416,925	77,608	\$28,947,095
3040	Power Transmission Equipment	\$ 63,040,097	544,020	\$90,900,198
5950	Hardware/Electrical	\$ 23,973,519	65,675	\$18,407,501

*Quantities represent DLA Direct (DD) Projected Planned Orders and Customer Direct (CD) Projected Orders for the next two years. Quantities do not represent the Actual Orders to be created



## Supplier Support Division Division Chief: David Glasscoe

Mission: Support for Maritime Supplier Operations

**Function:** Oversee Automated Indefinite Delivery Purchase Orders (AutoIDPOs), emergency buys, shipyard support, automated contracting, shared services, quality notification resolution and contract administration

#### Branch Chiefs:

- AutoIDPOs, Emergency Buy Team (EBT), Procurement Automated Contracting Evaluation (PACE): Kelly Penwell
- Contract Administration: Acting Myrtice Gray and Acting Jeff West
- Shared Services: David Anders
- Contract Quality Management: Rick Lennon

## Supplier Support Division Branch Chief: Kelly Penwell



### Emergency Buy, PACE, & AutoIDPO Branch

- Emergency Buy Team Supervisor Paula Webb
- Customer-Direct Buys for our customers" most urgent requirements

#### PACE & AutoIDPO Team Supervisor – Susan Knisley

Procurement Automated Contracting Evaluation (PACE): Manage PACE automated solicitations and awards up to \$100,000

Automated Indefinite Delivery Purchase Orders (AutoIDPOs):

- AutoIDPOs are valid for up to two years or \$100,000.
- Manage solicitation and award of all AutoIDPO instruments



## **Supplier Support Division**



Myrtice Gray Branch Chief (Acting)



Jeff West Branch Chief (Acting)

**Contract Administration Branch** 

Post Award Supervisors - Sue Coyer, Myrtice Gray, Gary Meyer, Jeff West, Temika Morris and Hiram Maisonave

- Responsible for all post award issues related to existing contracts assigned to Maritime Supplier Operations. Proactively work delinquency, backorder and special project reports.
- The workload is assigned by state or cage code. SSA/SCA suppliers are assigned to specific administrators.
- Coordinate with supply planners, product specialists, resolution specialists, legal, DFAS, and DCMA to resolve issues.

## **Tactical Vehicle Support Division**



Denise Pennington Division Chief



Ken Abrams Vehicle Support Team I



Janice Harrell Vehicle Support Team II



Sherry Wellmer MRAP

#### **Top Federal Supply Classes**

FSC No	omenclature	Obligations**	<u>SRVA Data*</u>	2 Year Value of FSC
2510 Ve	ehicle Cab, Body & Frame Structural Comp	\$96,532,776	361,522	\$121,152,592
2540 Ve	ehicle Furniture & Accessories	\$65,392,054	1,257,017	\$131,669,526
2530 Ve	ehicle Brake, Steer Axle, Wheel & Track Comp	\$63,868,863	919,718	\$ 84,209,377
2520 Ve	ehicle Power Transmission Components	\$25,539,463	276,211	\$ 29,484,247

Quantities represent DLA Direct (DD) Projected Planned Orders and Customer Direct (CD) Projected Orders for the next two years. Quantities do not represent the Actual Orders to be created



## **Batteries/Tires Division**



Dan McGrath Division Chief



John Lidonnice Batteries Team



Phil Ludwig Tires Team

#### **Top Federal Supply Classes**

FSC N	<u>Nomenclature</u>	Obligations**	SRVA Data*	2 Year Value of FSC
6140	Batteries, Rechargeable	\$151,689,871	1,046,595	\$159,782,419
2610	Tires & Tubes, Pneumatic, Except Aircraft	\$111,210,773	427,713	\$168,322,221
2620	Tires and Tubes, Pneumatic, Aircraft	\$ 65,184,836	132,215	\$ 77,890,633
6135	Batteries, Nonrechargeable	\$ 36,234,194	49,020,404	\$311,747,241

Quantities represent DLA Direct (DD) Projected Planned Orders and Customer Direct (CD) Projected Orders for the next two years. Quantities do not represent the Actual Orders to be created



## **Combat Vehicle Support Division**



Linda K. Johnson Division Chief



Renee Magill Armament Team



Kristin Stober Engines Team



**Bob Heine** Combat Tracked and Wheeled Vehicles Team

#### **Top Federal Supply Classes**

<u>FSC Nomenclature</u> <u>FSC</u>	Obligations**	<u>SRVA Data</u> *	<u>2 Year Value of</u>
1005 Guns, thru 30 mm	\$85,994,029	37,067,519	\$351,334,380
2540 Vehicle Furniture & Accessories	\$56,024,371	1,257,017	\$131,669,526
2910 Engine Fuel Sys Comp, Except Aircraft	\$33,235,823	919,503	\$ 42,008,282
1095 Miscellaneous Weapons	\$26,378,289	357,937	\$ 24,244,642

Quantities represent DLA Direct (DD) Projected Planned Orders and Customer Direct (CD) Projected Orders for the next two years. Quantities do not represent the Actual Orders to be created



- Purchase Requests: 11,000
- Customer Sales Orders: 61K / month
- Annual Sales: \$150M

- Integrated Logistics Partnership (Customer Pay)
- MRAP common items ٠
- Shared Services & Contract Admin Support ٠
- Long-term contract support for strategic items
- Forward Presence logistics services



# **Shared Services**

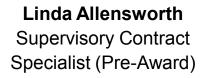


Tanya Merritt Shared Services IST



Mechelle Vandermolen Supervisory Contract Specialist (Pre-Award)







**Don Robinette** Product Specialist Supervisor

- Emergency Buy, Non-NSN, and Forward Execution
  - Supporting customers in theater and stateside with procurements of Non-NSN and NSN items
  - Forward Execution Team is integrated with customers located at RRAD, TYAD, LEAD, MCLB, MCLA, ANAD
  - Forward Execution Team has captured \$16.4M in sales since inception in July 2008
  - Non-NSN Team
    - Purchase Requests: 1319
    - Annual Sales: \$69.7M
    - Orders received: 82K+ per year
    - Suppliers: 250
- Engineering Support
  - Liaison between DSCC product specialists and ESA including technical reviews, development of new sources
- Forward Presence Product Specialists
  - Assist with technical reviews at forward locations, clear PQDRs, liaison with product specialists of record



## **Post Award Contract Administration**



**Emily Ferrante** Post Award Chief



Julie Searcy Post Award Team I



Jackie Maurer Post Award Team II



Penny Morgan Loper SRM (Post-Award)

- Open Orders: 35,000
- Suppliers: 1800+

Mission:

 Performs contract administration for the Land Directorate of Supplier Operations

Objectives:

- Prioritize Open Orders for contractors (i.e. any order not fully received)
  - Reduce and prevent backorders
  - Assure contractor focus is aligned with customer needs
  - Streamline contractor and government communication
  - Reduce delinquencies

# Industrial Programs – IPV & ILP



MAJ Rodino Industrial Program Branch



TJ Maul Contract Support Branch Mission:

- Provide innovative supply chain solutions in support of Army industrial production sites
   Focus Areas:
- Industrial Product-Support Vendor (IPV) & Integrated Logistics Partnership (ILP)
- IPV support to Army facilities at Letterkenny and Tobyhanna Army Depots in Pennsylvania, plus at Anniston Army Depot, Alabama and Red River Army Depot, Texas
- ILP support to Letterkenny and Red River Army Depots
- Oversee Contractors that provide full supply chain management support to industrial production lines
- Provide full range of property management and contract administration services
- Support kitting initiatives as required



# **DLA Land - Warren**



Mrs. Ellen Dennis Director



Mr. Victor Vaughn Deputy Director **Mission** 

Provide our customers with exceptional contracting services.

Primary Customer U.S. Army Tank-automotive & Armaments – Life Cycle Management Command (TACOM-LCMC) Integrated Logistics Support Center (ILSC).

Products Supported Army Systems: Tactical Vehicles Combat Vehicles Petroleum & Water Bridging Watercraft

We were established in 2009 as a result of the BRAC 2005 Decision to consolidate DoD Depot Level Reparable Procurement within a single agency (DLA)



# **DLA Land - Aberdeen**



Mr. Doug Nevins Director



Mr. Stephen Bianco Deputy Director **Mission** 

To provide comprehensive acquisition business solutions that support America's Warfighters.

Primary Customer

U.S. Army Communications-Electronics Command (CECOM) – CECOM will complete its move from Ft. Monmouth, NJ, to Aberdeen Proving Grounds, MD, Sep 2011.

Products Supported – C4ISR Systems

- C4 Command, Control, Communications, and Computers
- I Intelligence
- S Surveillance
- R Reconnaissance

We were established in 2010 as a result of the BRAC 2005 Decision to consolidate DoD Depot Level Reparable Procurement within a single agency (DLA)



## **DLA Maritime - Mechanicsburg**



Mr. Robert Taylor Director

#### **Mission**

Provide full life-cycle contracting expertise and execution for the acquisition of any depot level reparable items assigned for procurement action to DLA Maritime at Mechanicsburg

Primary Customer Naval Supply Systems Command and Naval Inventory Control, Mechanicsburg PA

Products Supported –Systems Hull, Mechanical, and Electrical Surveillance Communications Combat Systems Aviation Ground Support Equipment

We were established in 2008 as a result of the BRAC 2005 Decision to consolidate DoD Depot Level Reparable Procurement within a single agency (DLA)



# Mission: Strategic Material Sourcing Branches Function:

- Determine optimal contracting strategy for Maritime Supply Chain NSNs
- Award long-term contracts including corporate and prime vendor contracts
- Maximize long-term coverage of strategic material sourcing (SMS) NSNs
- Execute contracting actions in support of SSAs and SCAs
- Determine groupings of NSNs for long-term contracts; review technical and quality data; perform contract administration on multi-NSN long-term contracts
- Optimize relationships with key suppliers through SRM



- Execute all Tailored Support Initiatives (FASI, Tires Successor, IPV, etc.)
- Formulate multiple NSNs into Family Groupings to award on Long Term Contract (SMS, MRAP, etc.)

- Coordinate and award Supply Chain corporate contracts
- Perform all Basic Contract Administration for the Land Directorate LTCs



**BAE-Sealy** 

**Badger Truck** 

- Textron Marine & Land Systems
- Wheeler Brothers

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### DLA Land & Maritime FSC Projects Target Dates and Values

FSC	Quarter	FY	Grouping Name	NSN Count	Annual Demand Value
4710	3rd	2011	Pipe and Tube	1079	\$13.4M
5961/2	4th	2011	Unrestricted	1000	\$8.0M
4730	2nd	2012	Fittings B-E Set-Aside and Unrestricted	605	\$1.9M
25	2nd	2012	Vehicular Components- Hubzone	48	\$1.3M
25	2nd	2012	Vehicular Components- SDVOSB	40	\$700K
5930	3rd	2012	Switches QPL 1	189	\$1.5M
5935	3rd	2012	Connectors - QPL 1	1208	\$1.1M
2590	3rd	2012	Vehicular Components-belts, covers & cushions	107	\$1.0M
2540	4th	2012	Misc Vehicular Hardware	207	\$5.7M
5935	4th	2012	Connectors - QPL 2	160	\$1.7M
2590	4th	2012	Vehicular brackets, plates, supports, etc	175	\$1.7M
4720	1st	2013	Hoses 1	488	\$7.7M
5340	1st	2013	Hardware 1	909	\$4.6M
2510	1st	2013	Vehicular body parts	160	\$3.0M
4720	2nd	2013	Hoses 2	400	\$6.1M
1005	2nd	2013	Gun parts 1	123	\$5.2M
4820	2nd	2013	Valves 1	189	\$4.3M
1005	3rd	2013	Gun Parts 2	89	\$3.9M
4820	3rd	2013	Valves 2	135	\$3.2M
4720	3rd	2013	Hoses 3	356	\$2.9M
5340	3rd	2013	Hardware 2	595	\$2.9M
6135	4th	2013	Nonrechargeable Batteries	25	\$5.1M
3040	4th	2013	Power Transmission Equipment	407	\$4.1M
6140	4th	2013	Rechargeable Batteries	29	\$3.5M

#### DEFENSE LOGISTICS AGENCY AMERICA"S COMBAT LOGISTICS SUPPORT AGENCY



#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



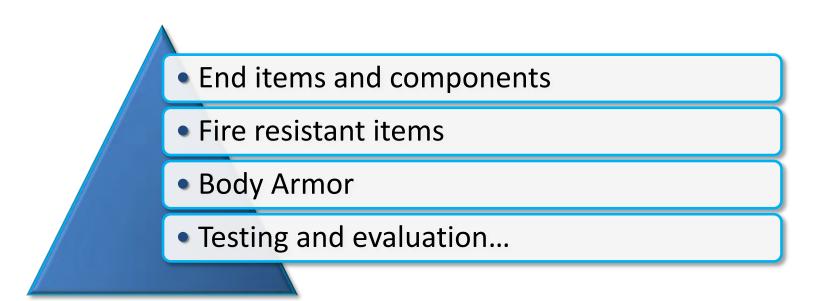


### DLA Troop Support Clothing & Textiles Supply Chain



## **Clothing & Textiles Mission**

Provide dress and field uniforms, field gear, tentage, and personal chemical protective items to the Armed Forces in peace and in war



### **Class II Products & Services**



**Ecclesiastical Items** 



Flight Suits



Class A Uniforms



Go-to-War Camouflage



**Body Armor** 



Chem Suits

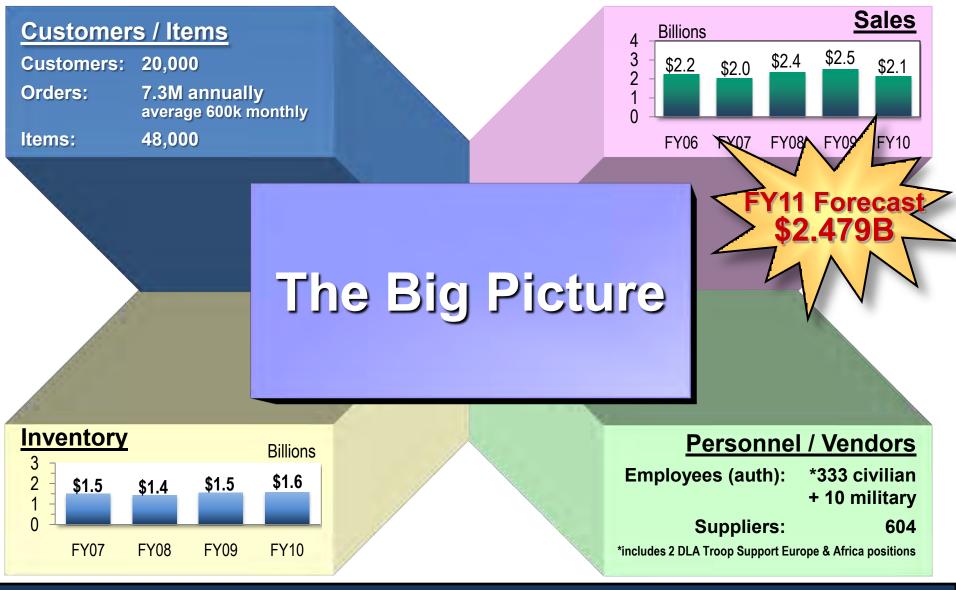


Tents

WARFIGHTER-FOCUSED, GLOBALLY RESPONSIVE, FISCALLY RESPONSIBLE SUPPLY CHAIN LEADERSHIP

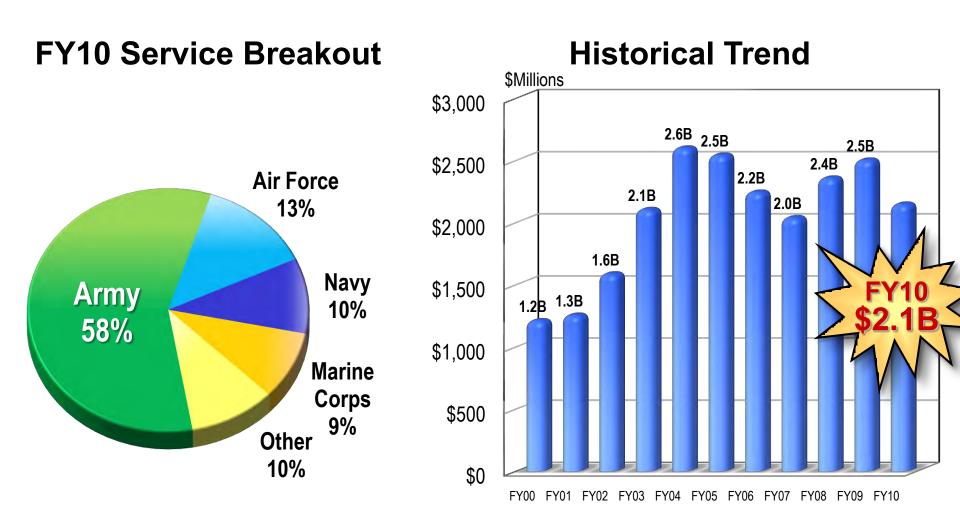


## **Clothing & Textiles**





## **Clothing & Textiles Sales**





### Clothing & Textiles Strategic Conditions

Current State Service spiral development strategies supporting Service-specific requirements	Mitigation         Actions         Early         involvement         in product life         cycle to enhance         a balanced         program mgmt
challenging .	focus
industry	
Strategic presence	
Ensures ° °	Way Ahead
communication and	Timely funding process
execution from Service concepts	that minimizes impacts on
thru warehousing	Services, DLA and our
and distribution	industry partners

# Clothing & Textiles... A Unique Commodity

- Sized items
  - Combat boot... 140 sizes
  - Men's Army dress coat... 65 sizes
  - Airman battle uniform... 155 sizes
- Military unique
  - Most clothing on a specification
  - Service driven requirements
  - Simple garments to complex protective clothing (e.g., chem suits)
- Industrial base... strategic supplier issues
  - Small Business driven
  - Socioeconomic obligations
  - Mandatory sources... National Industry for the Blind (NIB),

National Industry for the Severely Handicapped (NISH), Federal Prisons (UNICOR)

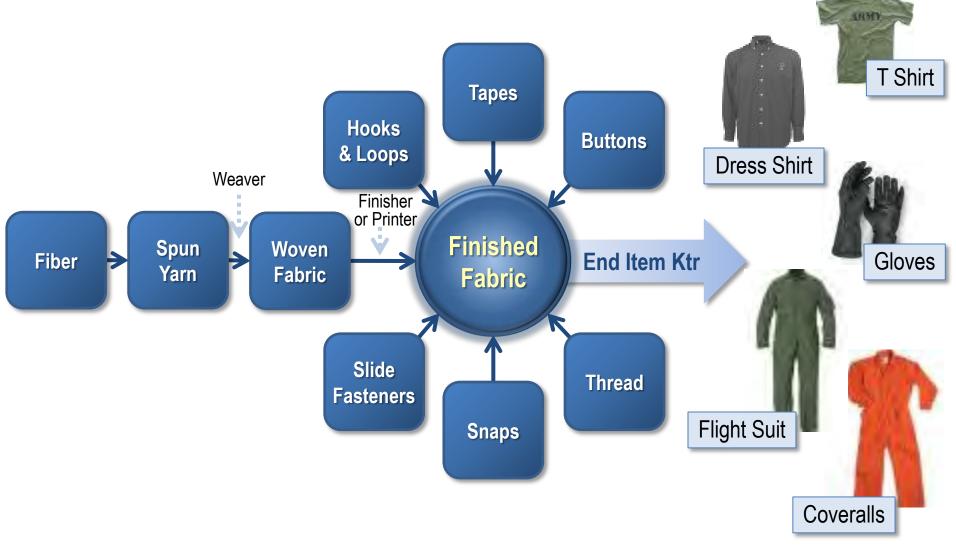
- Best value long term contracts
  - Over 95% of our contracts during peacetime

**Demand Planning** 

critical due to leadtime-

and sizing issues

### **Not Just End Items**

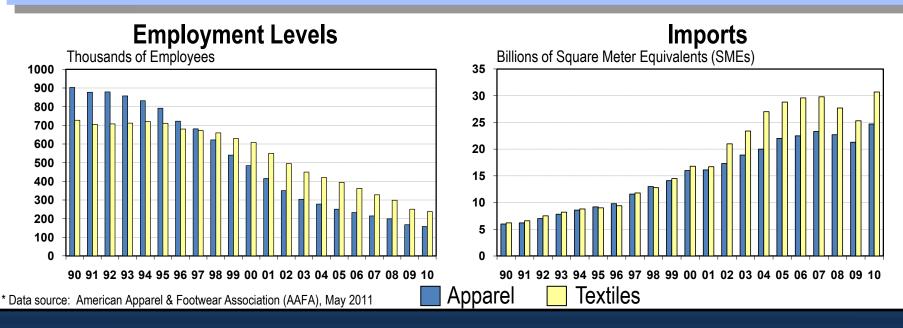




### **C&T Industrial Base Capacity** Berry Amendment and the Domestic Industry

#### Berry Amendment...

- Restricts US DoD to domestic sources for C&T items
- In existence in some form since 1941
- 1994 permanent by Public Law 103-139
- Readiness concerns
  - Goes down to low level components and processes
  - Waiver requires Domestic Non-Availability Determination

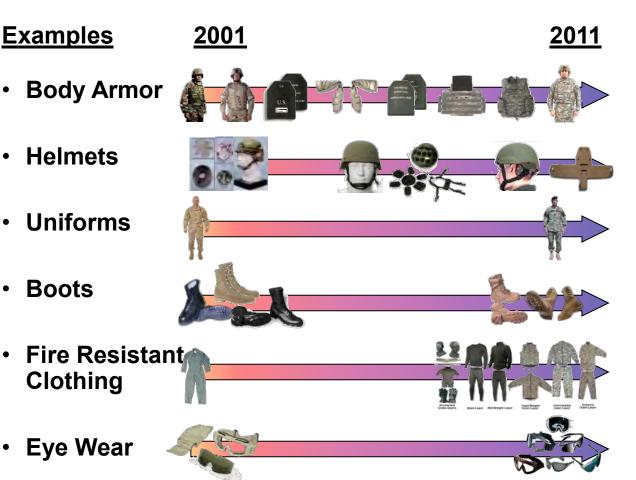


STEWARDSHIP EXCELLENCE

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### Organizational Clothing & Individual Equipment Management Challenge





Trend is toward a more complicated and expensive Kit with a rapid improvement cycle



### Supply Chain Management Virtual Prime Vendor - KYLOC

Unit	# of Svc Members
Army National Guard	360,000
Air National Guard	107,000
Navy Reserve	67,000
Marine Reserves	40,000
Navy Seabees	24,000
Navy Coastal Warfare	4,000
Navy Amphibs	3,000
Naval Special Warfare Command (SEALs)	4,000
Naval ELSF	10,000
Naval Installation Command	10,000
Army Direct Ordering	Over 130,000
Army Reserve	207,000



#### Kentucky Logistics Operation Center (KYLOC)

- Acts as DLA Troop Support's subcontractor
- DLA Troop Support pushes stock to KYLOC warehouse
- Customers order via web, email, phone, fax
- Patches and name tags are sewn on
- Orders are kitted & shipped direct to customer
- KYLOC electronically tied to DLA Troop Support

#### FY10 sales exceeded \$182M



## How to do Business with Us

- DLA Troop Support Web site
  - http://www.dscp.dla.mil
  - Points of contact
  - Product lines
- Small Business Office Web site
  - http://www.dscp.dla.mil/sbo/socio.asp
  - General guidance concerning how to do business with DSCP
- Central Contract Registration (CCR)
  - http://www.ccr.gov
  - Required validation contractors working with Government
- Federal Business Opportunities (FEDBIZOPPS)
  - https://www.fbo.gov
- DLA Internet Bid Board System (DIBBS)
  - https://www.dibbs.bsm.dla.mil
  - Solicitations, drawings, specifications and standards listed... can be downloaded



#### DLA Troop Support Small Business Office

- FY10... \$900M total small business contract dollars
  - HUBZone small business... \$260M
    Women-owned small business... \$112M
    Small Disadvantaged business... \$240M
    Veteran-owned small business... \$103M
- Small businesses are vital components of the domestic industrial base
  - In 2010 over 49% of C&T items were from domestic small businesses (30% DLA Troop Support)
  - Many small businesses met the rapidly escalating demand for OIF/OEF

Michael McCall Director, Small Business (215) 737-2321 (800) 831-1110 Michael.McCall@dla.mil Joann Gatica C&T Small Business Rep (215) 737-5910 Joann.Gatica@dla.mil



# **Best Value Strategy**

Evaluation of source(s) whose proposal offers the greatest (best) value to the Government in terms of quality, performance, risk management, cost or price and other factors

- Delinquencies reduced
- Long term relationships built
- Defaults virtually eliminated

95% of C&T contracts are awarded via Best Value

# **Succeeding at Best Value**

- Check your PDM against the patterns and specifications to ensure accuracy
- Your Past Performance rating is critical
- If issues arise, seek to mitigate quickly...
   you can recover
- Explain any problems in your proposal... including how you recovered
- Offer competitive pricing... we may award on initial offers



## The Elements of Best Value (in relative order of importance)

- Product Demonstration Model
- Past Performance
- Technical Proposal
- Socio-economic Factor (>\$500k)
- Price Proposal

Contracts normally consist of a base year with options for 1 to 4 additional years



# **Stages in a Best Value Buy**

- Synopsis in FEDBIZOPs
- Solicitation opening to closing
- Evaluation of initial offers
- Competitive range determination*
- Discussions*
- Final Proposal revisions*
- Award

* Does not apply if we award on initial offers



- Check your PDM against the patterns and specifications to ensure accuracy
- Your Past Performance rating is critical
- If issues arise, seek to mitigate quickly...
   you can recover
- Explain any problems in your proposal... including how you recovered
- Offer competitive pricing... we may award on initial offers



# What's Coming Next?

### Navy Working Uniform

Type II





**USMC Running Suit** 

Army OCP ECWCS Parka





### Army Service Uniform



USMC Rugged All Terrain (RAT) Boot

WARFIGHTER SUPPORT ENHANCEMENT



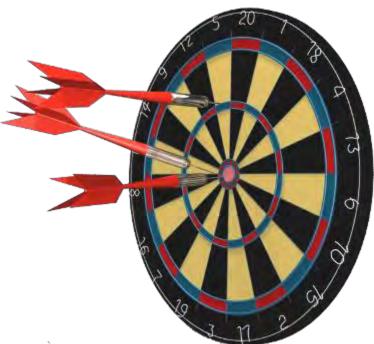
# Who to Contact?

		POC	Phone No.	
Dress Clothing	<ul> <li>Dress Uniforms</li> <li>Heraldics</li> <li>Shirts</li> <li>Headwear</li> <li>Outerwear</li> </ul>	Sharon Piecyk	(215) 737-3257	
Field Clothing	<ul> <li>Footwear</li> <li>Accessories (T-Shirts, Fitness Uniforms, Utility Clothing)</li> </ul>	Steve Merch	(215) 737-2401	
Organizational Clothing	<ul> <li>Cold Weather &amp; Flight Clothing</li> <li>Gloves</li> <li>Chemical Protective Items</li> </ul>	Kevin Peoples	(215) 737-5657	
Equipment & Tentage	<ul> <li>Body Armor</li> <li>Equipment</li> <li>Tents</li> <li>Helmets</li> <li>Safety Items</li> </ul>	Terri Scheetz	(215) 737-3274	
Strategic Material Sourcing Group	<ul><li> 3PLs</li><li> Industrial Base Planning</li></ul>	Donna Pointkouski	(215) 737-4290	



# What We Want to Leave You With

- Collaboration with Services and industrial base
- Professional, dedicated workforce
- Aggressive supply chain execution



Focused on providing the war fighters what they need, when they need it, wherever they need it



### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





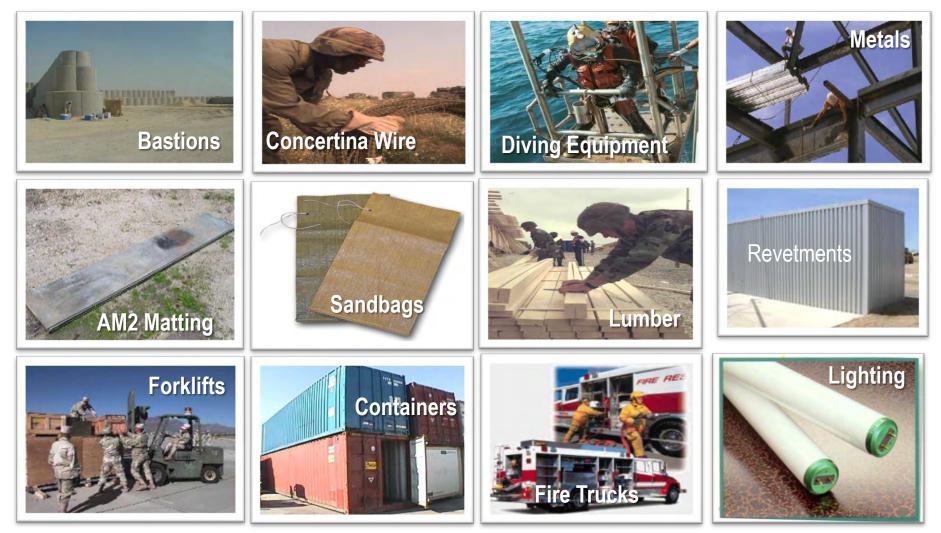
### DLA Troop Support Construction & Equipment Supply Chain

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT

# Construction & Equipment Supply Chain



### http://www.dscp.dla.mil/gi/

WARFIGHTER SUPPORT ENHANCEMENT



## Construction & Equipment A Unique DLA Supply Chain

...effective and efficient logistical support

### Three Types of Tailored Programs

Prime Vendor / Tailored Logistics Support

- ✓ Maintenance, Repairs and Operations Supplies
- ✓ Special Operations
- ✓ Metals
- ✓ Lumber
- ✓ Fire Fighting & Emergency Services
- ✓ Tentage

Long Term Contracts ✓ Heavy Equipment Procurement Program

#### Traditional

- ✓ Safety & Rescue Equipment
- ✓ Containers & RFID Tags
- ✓ Lighting
- ✓ Material Handling Equipment

Executive Agency for Class IV



### Variety of Products

Light Bulbs to Bulldozers



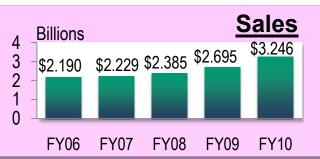


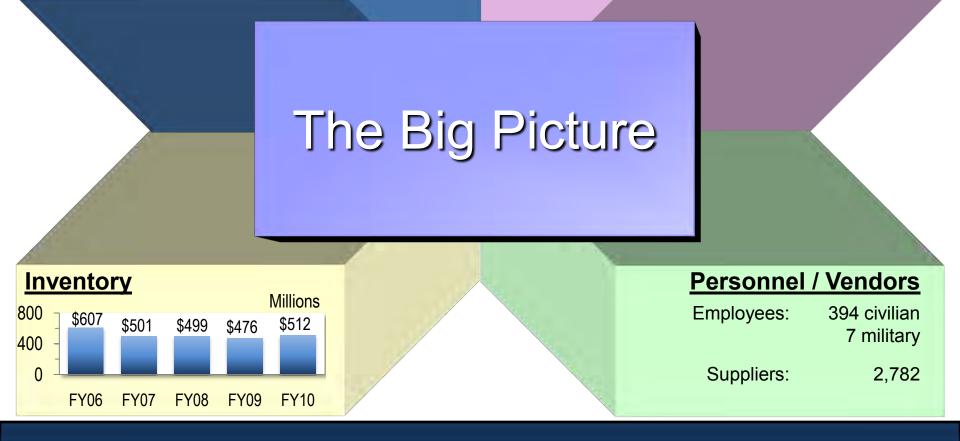


# **Construction & Equipment**

### Customers / Items

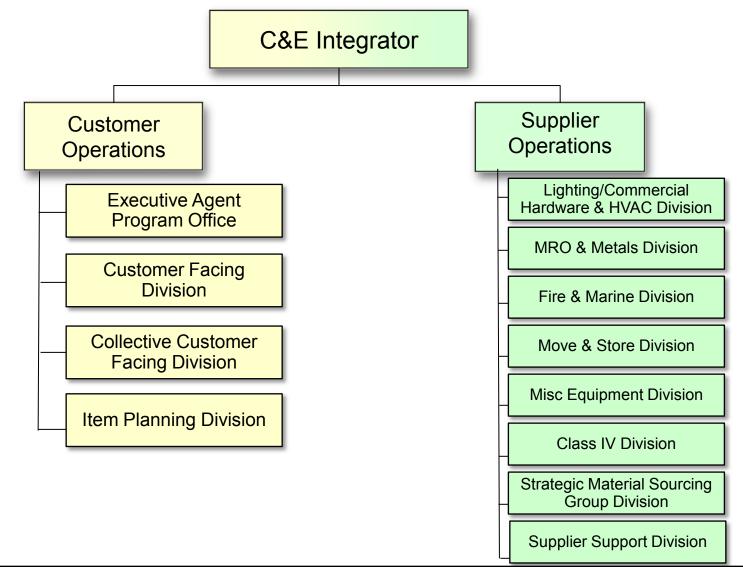
Customers:26,500Orders:1.3M per yearItems:374,000330 Federal Stock Classes







# **C&E Organization**





## MRO & Metals Division Maintenance Repair & Operations (MRO) Supplies Prime Vendor

- Regional prime vendor / integrated supplier
- Products and services including, but not limited to...





### MRO and Metals Division Metals Program

### Supported through both prime vendor and traditional contracting

- All metals
  - -Ferrous, non-ferrous and specialty
- All items
  - -Angle, bar, extrusions, sheet, strip, screen, plate
- All related services
  - Cutting, shearing, testing, scrap removal, salvage, technical support available through prime vendor



### Benefits

- Infrastructure savings
- Inventory cost reductions
- Leveraged buying
- Regional supplier
- Tailored support





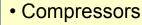
## Fire & Marine Division Special Operational Equipment

### Traditional and TLS support

### Major customers

- Army
- Special Forces
- Naval Special Warfare
- Explosive Ordnance Disposal
- Marine Expeditionary Units
- Naval Costal Warfare

- Sights and Mounts
- Assault
- Ladders
- Breaching Tools
- Rifle Slings
- Tactical Lights
- Knives



- Life Vests
- Life Rafts
- Liters
- Ring Buoys
- Boats
- Sonar Devices
- ROVS
- LRADS
- Search Lights
- Eyewear



- Masks
- Fins
- Diving Helmets
- Gloves
- Regulators
- Dry/Wet Suits
- Cylinders
- Umbilical Lines



STEWARDSHIP EXCELLENCE

Tactical



## Fire & Marine Division Fire & Emergency Services Safety & Rescue Equipment

Breathing

Supported through TLS and traditional contracting

- Apparatus Hoses Nozzles Regulators Thermal imaging equipment Ladders • Extinguishers Rope Equipment
- Fire alarm systems
  - Suppression
     systems
  - Surveillance systems
  - Emergency Station Vehicle Exhaust & Vent Systems

Systems

- First Responder Training
- Mock Up
   Training
- Installation
- Repair & Overhaul of items provided



Major customers

- Coast Guard
- Naval Shipyards
- Tinker & Travis Air Force Base



# Class IV Division Wood Products

Supported through both prime vendor and traditional contracting

- Dedicated European sources
- Reduced leadtimes
- Reduced costs

Diversified product I	ine
<ul> <li>Softwood</li> <li>Hardwood</li> <li>Plywood</li> <li>Treated</li> </ul>	<ul> <li>Fire retardant</li> <li>Poles</li> <li>Pilings</li> <li>Crossarms &amp; ties</li> </ul>
	Bulk lumber





## Move & Store Division Heavy Equipment

### Supported through long term contracts

- Supports acquisition of over 2,400 "commercial type" heavy equipment products
- Focus: tailored customer support
- OEMs
- Customization
- Full range of options



- Construction Equipment
- Material Handling Equipment
- Fire Fighting & Rescue Vehicles and Environmental Products

STEWARDSHIP EXCELLENCE

10



### Move & Store Division Containers

### Traditional support

 Containers range from small oil sample bottles to 20' and 40' dry freight, steel cargo containers Customization services include

- Racks
- Shelving
- Kits
- A/C
- Dehumidifiers
- Accessory configuration kits for a variety of material weapons



12



## Move & Store Division Material Handling Products

### Traditional support

#### Major customers

- DDC/depots
- Rock Island
- SWA CENTCOM
- RFID Tags provide global asset visibility from vendor to war fighter
- Federal Stock Classes 1730, 1740, 3910, 3920, 3930, 3960, 3990, 4430, 4440, 4460, 6350





- Aircraft Servicing Equipment
- Dehydrators and Desiccants
- Portable MHE Scales, Ramps
- Chlorate Candles
- Tie Downs & Load Binders
- Pallets & Pallet Covers
- Boxes, Tote, Shipping
- Specialized Warehouse Shelving
- Radio Frequency (RFID) Tags



## Miscellaneous Equipment Division Technology & Information Equipment

Supported through long term contracts and special programs

- 80,000 NSNs managed
- State of the art equipment
- Multi-level systems support

- ADP Equipment & Supplies
- Imaging
- Telecommunications
- Training Devices Targets
- Administrative Products
  - -Dog collars to books



- LTCs for both COTS and military specific productsBrands include HP, Sony, Ricoh and Kodak
  - Special program contracts
  - DAPS Agreement for Targets
  - North Central Sight Services
  - Priority One (JWOD) Award Winner



### Lighting/Commercial Hardware/HVAC Division Lighting Commercial Lighting Products

### Traditional support

- Compact Fluorescent Lamps
- LEDs
- Electronic Ballast
- Low Mercury Lamps
- High Pressure Sodium Lights
- Solar/Wind Powered Lighting Fixtures











## **Executive Agent for Class IV Construction & Barrier Material**

- DLA provides E2E support to the customer
- Oversight of Construction & Barrier material
  - Construction Material
    - Lumber/Plywood
  - Barrier Material
    - Concertina/Barbed Wire
    - Fence Posts (Pickets)
    - Bastions
    - Sandbags
  - Ground Stabilization Material
    - AM2 Landing Mat
    - Sand Grids







# What We Want to Leave You With

Actively engaged in warfighter readiness...

- Understanding warfighter requirements
- Knowledge of customer's needs for continual improvement
- Looking for industry's support in meeting the requirements of the Service customer



From logistics *mass* to logistics *velocity* & *visibility* 



Providing the *right item* at the *right time* in the *right place* for the *right price*, *every time* 



### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





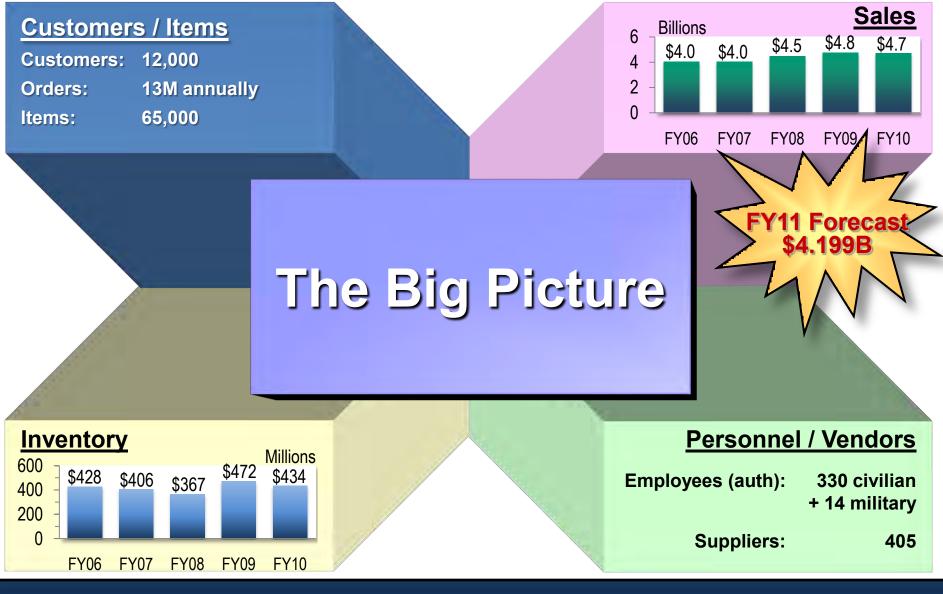
DLA Troop Support Subsistence Supply Chain

# Agenda

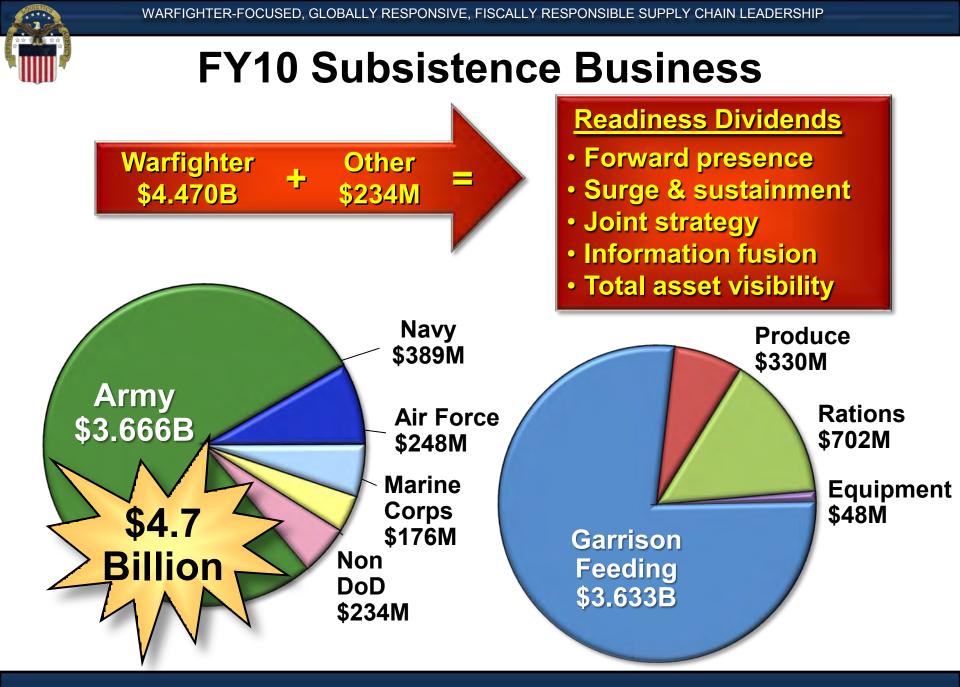
- Subsistence business overview
- Operational Rations / equipment
- Produce...fresh fruits & vegetables (FF&V)
- Market Fresh...bread / dairy / soda
- Garrison Feeding (dining facilities (DFAC))
- Quality controls
- Business opportunities
- Wrap up and questions



## **Subsistence**



WARFIGHTER SUPPORT ENHANCEMENT



## Focus on the Customer

### Agencies

- Army
- Navy
- Air Force
- Marine Corps
- Non DoD
  - Dept of Agriculture (USDA)
  - Federal Bureau of Prisons
  - Job Corps
  - Veterans' Homes
  - FEMA

### People

- Installation food advisors
  - Military facilities CONUS and OCONUS
  - Navy ships
- Command food advisors
  - Theatre of Operations
- Commissary managers



- Full-line food distributors
- Food manufacturers
- Small business produce vendors
- Local dairies and bakeries
- Soda distributors
- Ration assemblers and component suppliers
- Food service equipment suppliers



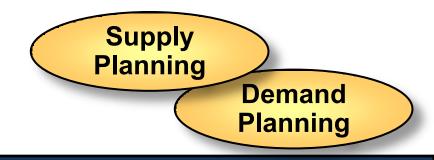
# **Contract Highlights**

- Tailored customer support contracts

   Partnership between Gov't and industry
- Supports contingencies and troop surge
- Highest quality products
- Competitive with commercial prices
- Contract oversight
  - Compliance with contract performance metrics
  - Transparency of all costs and suppliers
  - On-site audits
- Streamlined evaluation factors
  - Fewer factors on best value trade-off method
  - Low Price Technically Acceptable (LPTA) method

# **Partnering with Customers & Industry**

- Joint Subsistence Policy Board (JSPB)
- United States Dept of Agriculture (USDA)
- United States National Guard
- Natick Labs
- Research and Development Associates for Military Food and Packaging Systems, Inc. (R&DA)
- Prime Vendor Food Shows
- US Army Veterinary Command



We are ENGAGED! Networking = understanding requirements &

capabilities



# **Tailored Operational Rations**

- Individual Field Feeding Program
  - Meal, Ready-to-Eat
  - Meal, Religious, Kosher/Halal
  - Meal, Cold Weather (MCW)
  - Food Packet, Long Range Patrol (LRP)
  - Tailored Operational Training Meal (TOTM)
  - Meal, Alternative Regionally Customized (MARC)
- Group Field Feeding Program
  - Unitized Group Ration (UGR-A and Heat & Serve options)
  - Unitized B Ration (USMC only)
  - UGR-Express (UGR-E)
- First Strike Ration (FSR)
- Survival Rations (Food Packet)
- Humanitarian Daily Ration (HDR)
- Health & Comfort Pack (HCP)

The right

product for the

mission!



### CONOPS Feeding Plan Timeline (Condition Based)

Standard	Expeditionary < 6 Months					Temporary < 24 Months	
						Military	LOGCAP
Ration Cycle	M-M-M	U-M-M	U-M-U w/one UGR (A) meal every third day	U-M-U	U-M-U	U-M-U	21 Day CONOPS Menu
Theater Ration Mix	3 MRE 100%	UGR (H&S) 34%	UGR (H&S) 56%	UGR (H&S) 34%	UGR (H&S) 10%	UGR (H&S) 05%	Force Provider, LOGCAP or Direct Contract 90 % Supported by SPV Platform 10% Combination of MREs, UGRs Condition based
			MRE 33%	MRE 33%	MRE 20%	MRE 15%	
		MRE 66%	UGR (A) 11%	UGR (A) 33%	UGR (A)+ 70%	UGR (A)+ 80%	
Facilities		MKT, KCLFF, CK, Tents, Reefers			MKT, CK, Unit Tents, Force Provider, Reefers		
Deployment Days D+	1-20 days	21-30	31-60	61-90	91-180	181 Days	to 24 Months

Notes:

1. Ration Legend: MRE-M, UGR (H&S) or UGR (A) – U, UGR (A) with Short Order Supplemental Menus – UGR (A)+

2. Units deploying into developed areas may move directly into the temporary standard depending upon their mission and the theater logistical capabilities at that location.

#### Equipment

#### Food Service Equipment

- Refrigerators, dishwashers, coffee makers, ice machines...
- Dining facilities, ships
- Commercial and modified commercial equipment

#### **Field Feeding Equipment**

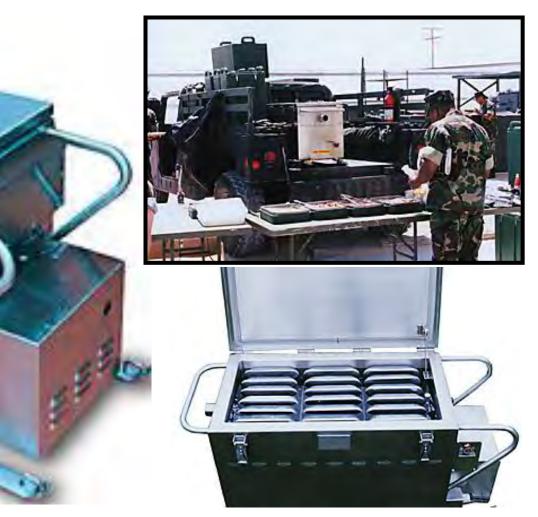
- Modern Burner Unit (MBU), Tray Ration Heater (TRH), field kitchen spare parts & components...
- Troops in training and in the field
- Developed in coordination with Natick and Services for military use

WARFIGHTER-FOCUSED, GLOBALLY RESPONSIVE, FISCALLY RESPONSIBLE SUPPLY CHAIN LEADERSHIP

# Mounted Kitchen Trailer (MKT)



#### **Tray Ration Heating System (TRHS)**



# USMC

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

#### **Produce Customer Segments**

- Military troops, Navy vessels, ANG, Coast Guard
  - CONUS produce support provided under regional long-term produce contracts direct to dining facilities, piers
  - OCONUS produce support through local contracts, prime vendors, sealift/US airlift support
- US Dept of Agriculture -
  - School Lunch/ Tribal Reservation Programs
  - Partnership with USDA since 1994
  - DLA Troop Support acts as acquisition and distribution agent
  - Support via regional long-term produce contracts
  - 47 states, approx 16,000 schools, 100 tribes
  - FY10 sales... \$83.8M









#### **Produce Issues**

- Transition to long term contracts from decentralized field offices about 90% complete
- Acquisition strategy to support small businesses to maximum extent
- Utilize commercial operations



- Seasonal items, local grown items, pre-cut items are very popular
- Produce vendors have responded well to surge requirements, navy vessel load-outs
- 22 Reps provide forward presence for all Subsistence customer service issues



- Bread & Dairy
  - Unique market... regionally focused based on local bakeries and dairy plants
  - Many local businesses with limited EDI capabilities
  - 185 long term contracts
  - Bread support... \$20M annually
  - Dairy support... \$16M annually

- Soda
  - 3 long term contracts...Pepsi, Coke, Foremost (Guam)
  - 31 individual catalogs



#### How is Subsistence Prime Vendor Different?

#### **Traditional Support**

- Multiple order lead times
- New items twice a year
- Basic staple items
- Limited items in system
- Manage inventories
- Stock in/stock out
- Paper system

#### **Prime Vendor Support**

- 24 to 48 hour lead time
- New items weekly
- Tailored catalogs
- Refined no. of items
- Manage vendors
- Direct Vendor Delivery
- Electronic Commerce



# Subsistence Prime Vendor (SPV)

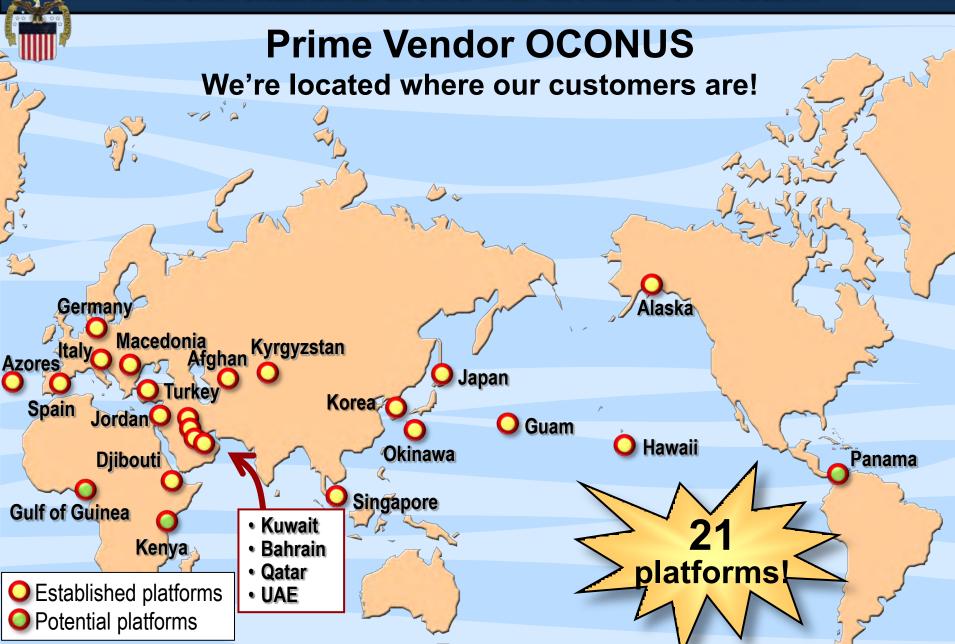
# CONUS

- 42 contracts
- 36 prime vendors
  - Sysco, US Food Service, etc.
  - Existing commercial full-line food service infrastructure
- 3rd generation contracts in place
- Supports Service Dining Facilities (DFACs), ships, Job Corps, Coast Guard, and other non-DoD
- \$541M annual estimate

# OCONUS

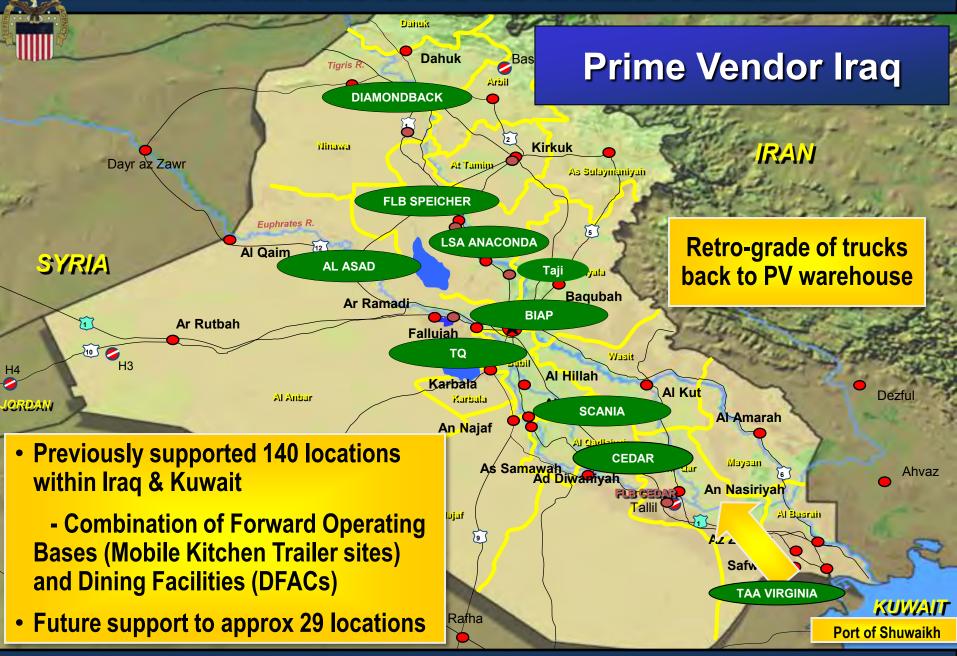
- Existing infrastructure did not exist
- 13 contracts
- 11 prime vendors
  - Anham, Supreme, Ebrex, TWI, etc.
  - Third Party Logistics (3PL) companies developed food prime vendor infrastructure
- Supports DFACs, Forward Operating Bases (FOBs), Mobile Field Kitchens (MKTs), GFM storage and distribution (e.g. MRE)
- \$3.1B annual estimate





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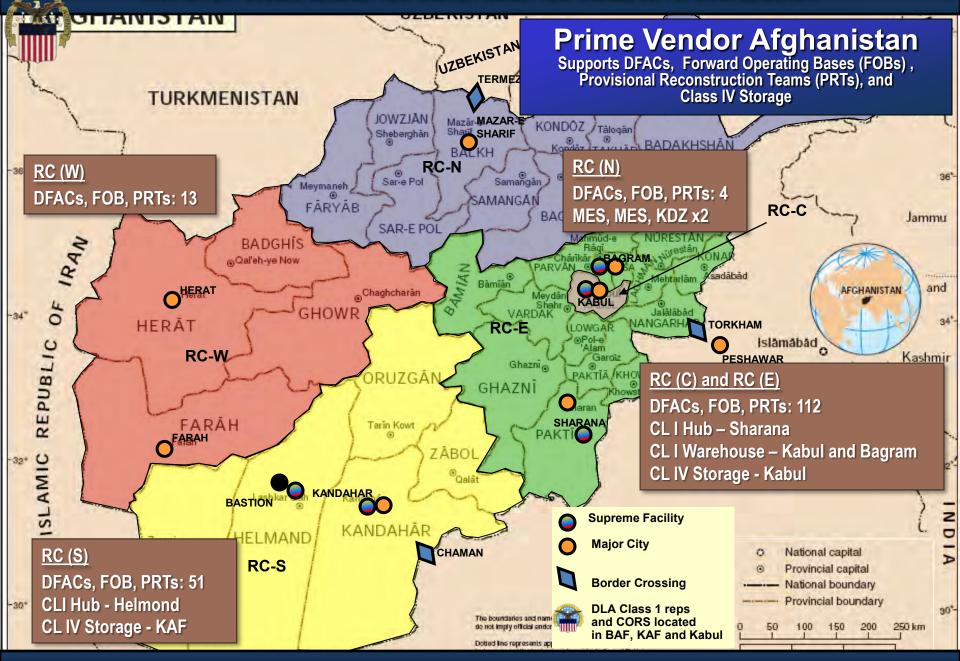
WARFIGHTER-FOCUSED, GLOBALLY RESPONSIVE, FISCALLY RESPONSIBLE SUPPLY CHAIN LEADERSHIP



WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WARFIGHTER-FOCUSED, GLOBALLY RESPONSIVE, FISCALLY RESPONSIBLE SUPPLY CHAIN LEADERSHIP



STEWARDSHIP EXCELLENCE



# Manufacturer Pricing Agreements (MPA)

- Agreements with manufacturers to set pricing for products purchased by OCONUS SPVs
   – One price for all SPV contracts
- Prices determined fair and reasonable up-front
  - FOB origin (mfr facility) or FOB destination if nationally priced
- Monthly updates
- Replace non-MPA items with MPA items on all SPV catalogs
- MPA holders agree to be audited



# **FEMA Support**

- DLA executed an Interagency Agreement with FEMA Mar 2006
- DLA provides logistics support and is a full partner in disaster planning and exercises
- DLA continues to build support on lessons learned from previous disaster support
- DLA has a flexible worldwide presence
  - Commodity support that includes In -Transit Visibility on all shipments
  - Defense Distribution Expeditionary Depot
  - Contingency Support Teams
  - DLA Liaison Officer
- DLA 2009 logistics support includes
  - Meals, Ready-to-Eat (MREs)
  - Commercial MREs
  - Commercial Shelf Stable Meals
  - Humanitarian Daily Rations (HDRs)



New Orleans, Oct 22, 2005



# **Quality Audits & Food Defense**

- DLA Troop Support Food Defense Program
- Operational rations
  - Quality systems audit program
  - Quality Systems Management
     Visits (QSMV)



- Prime vendor / produce vendor audits and QSMVs
- ALLFOODACTS and recalls



# **Business Opportunities**

- Recent awards
  - Japan SPV Coastal Pacific
  - Okinawa SPV Food Services Inc.
  - Poly Tray Wornick and AmerQual
  - Meal, Cold Weather / Long Range Patrol Ration- Wornick



# **Business Opportunities**

- Upcoming awards under evaluation
  - Europe SPV
  - SWA SPV
  - Hawaii SPV
  - Various CONUS SPV zones
  - Meal, Alternative Regionally Customized (MARC)
  - Tailored Operational Training Meal (TOTM)
  - MRE components
  - Health & Comfort Pack
  - Modern Burner Unit (MBU)
  - Tray Ration Heating System



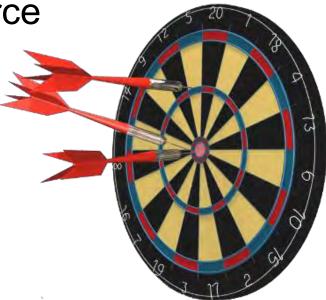
# **Business Opportunities**

- New solicitations
  - OCONUS SPV 2 (Afghanistan, Alaska)
  - CONUS SPV 24 regional zones
  - Meal, Ready to Eat (MRE)
  - Meal, Religious, Kosher/Halal
  - First Strike Ration
  - UGR-A
  - UGR-E components
  - Various Produce and Market Ready long-term contract



# What We Want to Leave You With

- Dedicated, experienced workforce
- Focus on processes and costs
- Contingency support & war reserve management
- Customer relationships
- Tried-and-true industrial base
- Working toward Service-wide systems and processes from planning to consumption





#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT SUPPORT LOGISTICS AGENCY





#### Defense Logistics Agency Energy Alternative Fuels Overview

**Jeanne Binder** 

June 29, 2011

# SHERE A SHERE

# DLA Energy Mission, Vision and Values

#### **Mission**

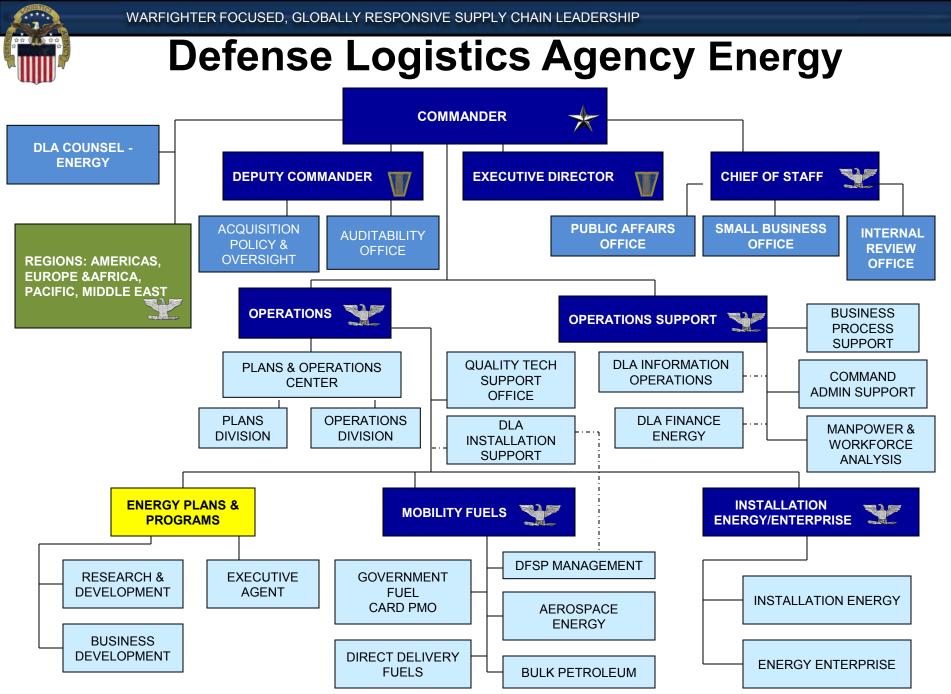
To provide the Department of Defense and other government agencies with comprehensive energy solutions in the most effective and efficient manner possible.

#### <u>Vision</u>

Our customers first choice for energy solutions.

#### Values

- Warfighter needs guide us
- Integrity defines us
- Diversity strengthens us
- Excellence inspires us



#### **DLA Energy Enterprise**

#### Military Fuel FY10

Inventory	59.9M barrels*
Storage Locations	630
Barrels Sold	130.5M
Fuel Cards	\$699.7M
Aerospace Energy Sales	\$69.6M

#### Petroleum Sales: All Customers

FY06 Net Sales	133.9M barrels	\$12.7B
FY07 Net Sales	132.4M barrels	\$12.6B
FY08 Net Sales	132.5M barrels	\$17.5B
FY09 Net Sales	129.0M barrels	\$12.2B
FY10 Estimate	130.5M barrels	\$15.3B
FY11 Estimate	125.5M barrels	\$18.0B

#### Foreign Military Sales FY10

Net Sales

3.54M barrels - \$340.5M

* 42 Gallons = 1 Barrel

#### Expanding Energy Solutions FY10

Natural Gas Business	\$492M
Electricity Business	\$36.5M
Coal Contract Business	\$31.8M
Renewables	\$1M
Energy Savings Performance	\$33.5M
Estimated U.P. Awards	\$616M
multi year awards	

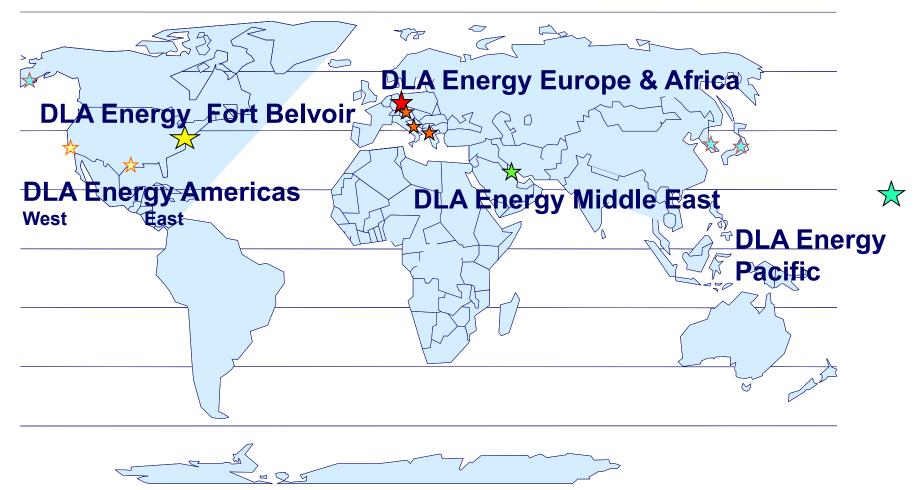
#### **Forward Presence FY10**

<u>Co-located:</u> 3 Service Control Points <u>4 Geographic Regions</u>: approx. 283 personnel

#### Personnel On Board FY10

Civilians	1148
Military	63

#### How We Support the Warfighter DLA Energy Regions



Approximately 1100 military and civilians worldwide



#### Established Military Service Alt Energy Goals

<u>Navy</u>

#### Air Force

<ul> <li>AF Energy Plan 2010 – "Increase Supply" Goals         <ul> <li>By 2016, be prepared to acquire 50 percent of domestic aviation fuel via alternative blends greene than petroleum</li> <li>Increase non-petroleum-based fuel use by 10 percent per annum in motor vehicle fleet</li> </ul> </li> </ul>	<ul> <li>A Navy Energy Vision for the 21st Century, published October 2009         <ul> <li>2012 - Green Strike Group local ops in 2012</li> <li>By 2016 - Sail Green Fleet</li> <li>By 2015 - Reduce petroleum by 50 percent in the commercial vehicle fleet</li> <li>By 2020 – 50 percent of total energy consumption from alternative sources</li> </ul> </li> </ul>
Army	Quantification of Goals
<ul> <li>Army Energy Security Implementation Strategy – 2009</li> <li>ESG 3: Increased use of Renewable/Alternative Energy</li> <li>ESG 4: Assured Access to Sufficient Energy Supply</li> <li>ESG 5: Reduced Adverse Impacts on the</li> </ul>	– 2016: <u>387,000,000</u> USG HRJ-8 • Navy – 2012: <u>100,000</u> USG HRJ-5; <u>350,000</u> USG HRF-76 – 2016: <u>1,680,000</u> USG HRJ-5; <u>1,680,000</u> USG HRF- 76
Environment – Established a Tactical Fuel and Energy Implementation	<ul> <li>– 2020: <u>336,000,000</u> USG HRJ-5 &amp; HRF-76</li> <li>Quantities are "neat"</li> </ul>



# Alternative Fuel Supply Chain "Pillars"

- Must be a drop-in-replacement fuel
- "Competitive" price
- Environmentally compliant with Section 526
- Complies with existing procurement statutes/regulations
- Leverage private sector demand

#### Efforts to Date

- Support Service testing & certification efforts
- Fischer-Tropsch
  - Four contracts: JP8, F76
  - 730,000 USG delivered
  - Coal-to-liquid, Gas-to-Liquid
- Hydrotreated Renewable
  - Seven contracts: HRJ8, HRJ5, HRF76
  - 761,500 USG
- B-20/E-85
  - Over 36,000,000 USG since 2006

#### Service Test and Certification

- Air Force
  - FY11: Entire Fleet certified on FT 50-50 blend
  - FY12: Entire Fleet certified on HRJ

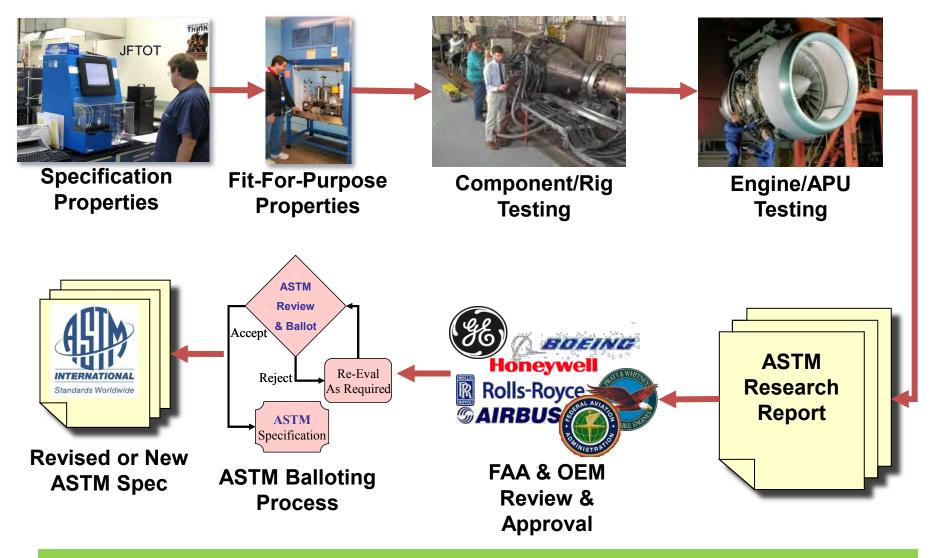
Navy

- FY12: Platform certification & "Great Green Fleet" demonstration



F/A-18 "Green Hornet" Flight – Earth Day 2010

#### Industry Qualification (ASTM D4054 Process)



There is a rigorous specification approval process!

# **Strategic Considerations**

- Alternative fuels have a growing role in our economy
  - Mandates under Renewable Fuel Standards (RFS) 2
- Strong projections of Renewable and Cellulosic Biodiesels
  - Unlike FAME, is fungible with existing infrastructure
  - Cost competitive
  - Potential for ships bunker fuel support
- But....

# Strategic Considerations (cont'd)

- No RFS2 mandates for jet fuel
  - Competition for refining capacity/biomass feedstocks
- Unclear price competitiveness
- Jet Fuel ~ 4 percent of U.S. energy consumption
   DoD only 10 percent of total jet fuel demand
- Section 526 compliance
- Departmental assessment of recent relevant studies



- Continued support of testing & certification efforts
  - Must have approved specifications to solicit
- Continued intergovernmental & private sector collaboration
   Synergism required to make alternative aviation fuels a reality
- Blue-print to feasible objectives
  - A game of "singles" vs. home runs
- Continued unified commitment: Budget, requirements







# Strategic Alliance for Alternative Aviation Fuels



RDML Kurt Kunkel and ATA President and CEO James May sign the Strategic Alliance for Alternative Aviation Fuels agreement March 19, 2010.



#### Strategic Alliance for Alternative Aviation Fuels

The Department of Defense, Defense Logistics Agency, Defense Energy Support Center (DESC) is responsible for the end-0-end supply chain management of petroleum products for the Department's customer abase. The Air Transport Association of America, Inc. (ATA) is an anine trade association, representing the nation's leading altimes and a co-founder of the Commercial Avaidon Alternative Fuels Inliative (CAMF). DESC and ATA shares the good of advancing the development and deployment of collare energy aconomy that will prends prends and aco-founder of the loss fuels support the goad of clean energy aconomy that will prends an engry acountly and afeguarts the health of the environment.

Fostering the growth of alternative aviation fusits production at a commercial scale is difficult for any individual firm or usofamer. Those and a finance, DESC and ATA can inverse our callective purchasing power to encourage suppliers to bring commercial aviation alternative fuels into the market place. The aviation atternative fuels must meet the following orderia:

- Must comply with safety and fuel quality standards in accordance with the appropriate ASTM specification(s) for aviation turbine fuels;
- Must provide environmental benefits, and specifically for DESC, must comply with Section 526 of the Energy Independence and Security Act of 2007;
- Must be a "drop-in" fuel, compatible with the existing fuel storage, transport and logistics infrastructure; and
- Must be economically feasible and potentially competitive with respect to petroleum products.

Through cooperative efforts, DESC and ATA can spur the growth and commercialization of viable alternative aviation fuels. Accordingly, DESC and ATA propose to collaborate on each of these key areas:

- Environment: identifying common methodologies for life cycle assessment of greenhouse gas emissions for alternative aviation fuels, in conjunction with CAAFI;
- Deployment and Logistics: identifying locations or regions suilable for alternative fuels production and/or deployment, as well as means of distribution to and from those locations; and
- Contracting and Finance: jointy publiciting supply opportunities, exploring opportunities for complementary fuel supply agreements (recognizing that DESC must compty with faderal procurement rules and regulations in its purchases), and developing compatible pricing and finance mechanisms.

DESC and ATA will establish a Joint Steering Group to direct the activities of the Strategic Alliance, including evaluation of concerns and options that pertain to the efforts and objectives of each team identified above.

KURT L. KUNKEL Rear Admiral, SC, USN Commander Defense Energy Support Cent JAMES C. MAY President and CEO

Air Transport Association of America, Inc.

mes & voller JULANON 19. JOYD Date

# Air Transport Association Strategic Alliance

- Shared goal
  - Advancing the development & deployment of commercially viable, environmentally friendly, alternative aviation fuel
- Joint Steering Group established to direct activities
- Three Collaborative Teams
  - Contract and Finance
  - Environment
  - Deployment and Logistics

# FY 10 NDAA, Section 334

Not later than February 1, 2010, the Secretary of Defense shall submit to the Committees on Armed Services of the Senate and House of Representatives a report on the use and potential use of renewable fuels in meeting the energy requirements of the Department of Defense. Such report shall include each of the following: (1) An assessment of the use of renewable fuels, including domestically produced algae-based, biodiesel, and biomass-derived fuels, as alternative fuels in aviation, maritime, and ground transportation fleets (including tactical vehicles and applications). Such assessment shall include technical, logistical, and policy considerations. (2) An assessment of whether it would be beneficial to establish a renewable fuel commodity class that is distinct from petroleumbased products."

#### Section 334 Status

- Report completed Nov. 24, 2010
- Submitted to Director of Operational Energy Plans & Programs Office
- DOEPP Office will conduct Departmental Coordination prior to submission to Congress

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





#### Center of Excellence for Pricing

Rusty Wells DLA Acquisition June 29-30, 2011

STEWARDSHIP EXCELLENCE



### Agenda

- Center of Excellence for Pricing (COEP)
- Pricing Example One
- Truth in Negotiations Act (TINA)
- Data Other Than Certified Cost or Pricing Data
- Better Buying Power
- Cost Reduction / Efficiency Initiatives
- Pricing Example Two
- Conclusions
- Questions
- Parting Words
- Backup Information

#### **COEP** – **Overview**

- Mitigate Agency, Warfighter and Taxpayer Risk through:
  - Active, aggressive surveillance, detection and corrective actions
  - Management visibility of field pricing health
  - Improved corporate decisions
  - Enhanced pricing capability
  - Reduced acquisition costs
- Independent "expert" pricing professionals who provide oversight, fraud detection, pricing assistance and training
- Based at DLA Headquarters with team members at DLA Aviation in Richmond, DLA Land and Maritime in Columbus, and DLA Troop Support in Philadelphia

#### Supports Defense Procurement and Acquisition Policy Focus on Pricing



### **COEP** – Actions

- Provide independent, onsite reviews
- Conduct Tailored Logistics Support Contract pricing audits (e.g. Prime Vendor Contracts)
- Perform Pre-Award and Post-Award pricing reviews that include PACE, EMALL, and Hotline Issues
- Develop and provide tailored pricing rules, tools, and training
- Assist the DLA Training Center on the establishment of the DLA Pricing Academy
- Participate on Procurement Management Reviews
- Serve as a member on the Contract Pricing Advisory Group



# Pricing Example One

• Bottom Dog Lever – Nothing too special just happens to be the first item I procured as a Government Contract Specialist!

- Received responsive offers of \$100, \$101, and \$102 per unit.
- Do we have adequate price competition?
- Which offer is the best value?



- What if offers are \$100, \$105, and \$125 per unit?
- Do we still have adequate price competition?
- How about offers of \$100 and \$300 per unit?
- Do we have adequate price competition now?

# **Pricing Example One Continued**

- Received responsive offers of \$100, \$101, and \$102 per unit.
- Are we now getting a good price if DLA bought the same item 6 months ago at-
- \$50?
- \$100?
- \$150?



- What if \$50 per unit 6 months ago was for delivery in 9 months but requirement now is 48 hour delivery to Afghanistan?
- What if 6 months ago 3 manufacturers were in the marketplace when we bought the item for \$50, but now only 1 manufacturer remains with 2 dealers?
- What if \$50 per unit was the previous price but the Government now requires a special paint application that costs \$40/gallon?

# **Pricing Example One Continued**

- Received responsive offers of \$100, \$101, and \$102 per unit.
- What if we are using Tradeoff in lieu of Lowest Price Technically Acceptable?
- Should we possibly pay more for a higher priced item?
- What if we need 10,000 units now but previous requirement was for 10 units at \$100? Are we getting a good deal?



 What if the low vendor is located in Hawaii and the other two vendors are on the East Coast and the requirement is shipped FOB Origin to a DLA facility in Richmond, Virginia?

### **TINA - Sources of Information**

- 10 U.S.C. 2306a
- FAR Part 15.4
  - FAR definitions of cost or pricing data changed (FAR Case 2005-036) effective October 1, 2010
  - Now it is "certified cost or pricing data" or "data other than certified cost or pricing data"
- Contract Pricing Reference Guides, Volumes 3 and 4
  - Undergoing updates
  - New Link

https://acc.dau.mil/cprg

Old Link

http://www.acq.osd.mil/dpap/cpf/contract_pricing_reference_guides.html



- Defines requirements for cost or pricing data
- Delineates exceptions to the requirement
- Provides right of Government to examine contractor records
- Governs rules for defective pricing
- Ultimate goal is a fair and reasonable price for both Government and Supplier



- Certified cost or pricing data is NOT required if any of the following exceptions apply:
  - Adequate price competition exists
  - Prices are set by law or regulation
  - Commercial item is being obtained
  - Waiver has been granted (extremely rare!)

### **TINA – Requirements**

- Certified cost or pricing data shall be required if the sum of the <u>maximum</u> dollar value for the base year <u>and</u> all option years <u>and</u> surge requirements exceeds \$700,000
- NOTE: The dollar value of <u>all NSNs</u> in a multi-NSN procurement <u>must be considered together</u>, <u>not separately</u>
- Contracting Officer must determine the adequacy of the submitted certified cost or pricing data

### **TINA – Certificate Requirements**

- FAR 15.406-2
- Contractor must provide the certificate after the final negotiated price has been reached
- Certificate must be dated on the date the final price was negotiated
- Contractor must certify that data is current, accurate, and complete as of that date
- The certificate should not be included with the contractor's original offer

### **DCAA** Information

- <u>http://www.dcaa.mil</u>
- "Publications" > "Information for Contractors"
- Chapter 3 Guidance on Pricing Proposals



#### Data Other Than Certified Cost Or Pricing Data

- FAR 15.402(a)(2)(ii)
  - Also defined at FAR 2.101
  - Information that does not meet the definition of certified cost or pricing data found at FAR 2.101
- Government will request with the expectation the contractor will provide
- May be same data as certified cost or pricing data but it is NOT certified
- May require non-disclosure agreement
- Submission of data tailored to what is needed by the Contracting Officer to determine price reasonableness
- But what exactly is it?

### Data Other Than Certified Cost Or Pricing Data

- Do not require from the contractor any more data than absolutely necessary
- Data tailored to determine price reasonableness
- TINA does not apply
- Can obtain assistance from DCAA and DCMA to review
- No other means of determining prices fair and reasonable
- Requesting data is the <u>last resort</u> for the Government in an attempt to determine price reasonableness



#### Data Other Than Certified Cost Or Pricing Data

- Four Examples:
  - Price analysis using past buys determined fair and reasonable
  - Informal cost breakdown or other non-certified cost or pricing data
  - Commercial sales data- adequate, comparable
  - "Of a type" commercial sales data



# **Better Buying Power**

- Public Website <a href="https://acc.dau.mil/bbp">https://acc.dau.mil/bbp</a>
- Finding efficiencies within \$400 billion of the \$700 billion budget
- Deliver the warfighting capabilities we need with the money available by getting better buying power for warfighters and taxpayers
- Provides a forum for the defense acquisition workforce to collaborate on 23 efficiency initiatives
- Five major areas -
  - Target Affordability
  - Incentivize Productivity
  - Promote Competition
  - Improve Tradecraft
  - Reduce Bureaucracy



#### **Cost Reduction / Efficiency Initiatives**

- Reverse Auctions
- Lowest Price Technically Acceptable (LPTA)
- Defense Procurement and Acquisition Policy (DPAP)
   Competition Memo
- Best Price Upfront
- Value Engineering Change Proposals (VECPs)
- DCMA and DCAA Interaction
- Commercial Catalog Pricing



#### **Reverse Auctions**

- Contractors bid against each other in a real-time auction
- Used as a technique during discussions to drive down prices
- Utilized in conjunction with the evaluation factors stated elsewhere in the solicitation (past performance, socioeconomic factors, etc.). Included in the DLA Automated Master Solicitation for manually evaluated solicitations.
- DLA policy guidance in December 2009 encouraged contracting activities to use reverse auctions
- Government can still hold discussions (either prior to reverse auctions or simultaneously) concerning technical issues or unbalanced pricing

<u>https://help.procuri.com/robo/projects/buyer_help_50_en/Demos/Demos/Demos/Demos/Demos/Demter.htm</u>



### LPTA

• Appropriate when best value is expected from selection of a technically acceptable proposal with the lowest evaluated price

 Government would not realize any value from a proposal exceeding the minimum technical or performance requirements

 Usually for commercial or non-complex supplies or services that can be clearly defined and expected to be low risk

• Evaluation factors represent specific characteristics that are tied to significant requirements set forth in the solicitation

 Proposals are evaluated for acceptability but not ranked using noncost/price factors (e.g. technical and past performance)

 Price analysis normally used to evaluate price but cost analysis may be used when necessary to determine the price fair and reasonable



#### **DPAP Competition Memo April 2011**

- "Improving Competition in Defense Procurements Amplifying Guidance"
- All competitive procurements above the Simplified Acquisition Threshold with the exception of emergency acquisitions
  - Solicitations posted for less than 30 days and only one offer is received
    - Contracting Officer shall cancel and resolicit for an additional 30 days
  - Solicitations advertised for at least 30 days and only one offer is received
    - Contracting Officer shall use price or cost analysis in accordance with FAR 15.404-1 to make a fair and reasonable determination.
    - Negotiations to be conducted if Contracting Officer deems necessary
    - The negotiated price should not exceed the offered price



## **Best Price Upfront**

- Contractors should not assume that discussions will take place
- As stated in FAR Clause 52.215-1(f)(4)

 The Government intends to evaluate proposals and award a contract without discussions with offerors

 The offeror's initial proposal should contain the offeror's best terms from a cost or price and technical standpoint

 The Government reserves the right to conduct discussions if the Contracting Officer determines them to be necessary

- Benefits to receiving the Best Price Upfront
  - Acquisition lead time reductions
  - Government receives the lowest price first time around

#### **VECPs**

- For DLA, all contracts \$25,000 or more shall contain a Value Engineering (VE) Incentive clause
- FAR Clause 52.248-1 Value Engineering
- Per FAR Part 48, the contractor is encouraged to develop, prepare, and submit VECPs voluntarily
- The contractor shall share in any net acquisition savings realized from accepted VECPs
- Two primary conditions need to be met-
  - Must require a change to the contract under which it is submitted

Must provide an overall cost savings to the Government after being accepted and implemented

• Can be submitted any time under an active contract with a VE clause



### **DCMA and DCAA Interaction**

- Critical functions performed by DCAA and DCMA have become blurred
- Action was taken to avoid unnecessary overlap and redundancy between the agencies
- Contracting officers now request audit assistance from DCAA for fixed price proposals exceeding \$10 million
- DCMA available for field pricing assistance for proposals equal to or less than \$10 million



### **Commercial Catalog Pricing**

- Determination of an item to be commercial is a separate issue from the determination of the item to be fair and reasonable in price
- A listing in a commercial catalog does not guarantee that the price is fair and reasonable
- Price analysis techniques (such as, but not limited to, prior procurement price comparisons and prior catalog price comparisons) are used to evaluate the catalog prices
- Government can still hold discussions or request other than certified cost or pricing data, but only if other attempts to determine price reasonableness have not been successful



### Pricing Example Two

• How much are you willing to pay for a 20 ounce bottle of water?

\$1.50?



\$4.00?

- What if I told you I paid all of these prices recently and think all are reasonable?
- \$0.75 breaking a case from a discount warehouse
- \$1.50 at a convenience store

\$0.75?

• \$4.00 at the movie theaters



### Conclusions

- DLA takes contract pricing very seriously
- Conducting business as we have in the past is no longer a viable option
- Every pricing scenario is different
- The Government must obtain enough data from our suppliers to ensure we are purchasing at fair and reasonable prices
- The Government relies on its vendors to support us in our efforts to be good stewards of the taxpayers' dollars
- Please offer us the best price possible
- Let us know if efficiencies exist we can use
- Help us continue to reduce our costs while meeting our mission



#### **COEP Breakout Session**

# **Questions?**



# <u>Whether You Are</u> <u>Government Or Industry,</u> <u>Treat Each Situation Like It Is</u> <u>Using Your Own Money</u> <u>Because It Is!</u>



- TINA Commercial item exemptions
- DCAA Preparing for an audit
- DCAA Lessons Learned
- Forward Pricing Rate Process



#### **TINA – Commercial Item Exemptions**

- Description of the item's use in the commercial or industrial sector and the specific users
- Description of the exact differences between the item and its commercial equivalent (with estimated cost differences, if available)
- Determination of an item to be commercial is a separate issue from the determination of the item to be reasonable in price



#### **TINA – Commercial Item Exemptions**

- Competitive Published Price List
  - Cover page from catalog along with page showing actual item
  - Reasonable belief that the item could be expected to be purchased by the general or industrial public at the offered price
- Invoices from commercial sales of the same/similar item
  - Quantities, Dates, and Prices
  - Any discounts from the price list (i.e., most preferred customer information)



# DCAA – Preparing for an Audit

- Have personnel readily available who are familiar with the proposal
- Have an adequate accounting system
- Be a going concern
- Have detailed support schedules readily available
- Have detailed supporting documentation readily available that is related to the proposed costs
- Provide the proposal and supporting schedules in electronic format
- Have financial statements and cash forecasts of the company available



### **DCAA – Lessons Learned**

- Cover sheet not in accordance with FAR 15.408, Table 15-2
  - Total proposal price not stated
  - Company POC(s), management signature, and period/place of performance not stated
- Failure to identify any individual subcontractor cost over \$700,000 threshold
- No evidence of subcontractor cost and pricing data where required
- No evidence of cost analysis of subcontractor costs where cost or pricing data is required per FAR 15.404-1( c )(2)(iv)



- Lack of Consolidated Bill of Material
- Failure to adhere to solicitation specifications
- No evidence of price analysis where cost or pricing data is not required
- Unallowable cost included in proposal (FAR 31.205)
- Proposal not mathematically correct
- Summary proposal does not reconcile to supporting schedules
- Cross referencing not provided from summary schedules to detailed supporting schedules



- Where FCCM is proposed, applicable form CASB-CMF is not provided
- Where competition is claimed for subcontractors above the cost or pricing data threshold, no evidence provided showing the degree of competition and the basis for establishing the source and reasonableness of the price
- Where commerciality is claimed for subcontractors above the cost or pricing data threshold, no evidence provided to support assertion



- Unsupported labor, material, other direct costs, and indirect expenses. Contractor fails to provide:
  - Adequate explanatory notes that provide the basis of estimate for each proposed cost element
  - Rate calculations, cost pool, and allocation base descriptions; dated sources such as previous year's financial data; current budget; year-to-date actuals not provided for indirect cost
  - Data sources such as dated historical activity reports, payroll registers, invoices, and vendor quotes not provided for direct costs



# **Forward Pricing Rate Process**

- Contractor issues a proposal
- DACO/ACO analyzes proposal to establish a FPRR
- DCAA issues audit
- DACO/ACO reviews and discusses significant concerns with DCAA
- DACO/ACO issues new FPRR based on audit from DCAA
- DACO/ACO develops Pre-Negotiation Objectives Memo (PNOM) supporting any deviations from audit
- PNOM goes through Board of Review process which includes DCAA representation
- After PNOM approval, DACO/ACO negotiates a FPRA and submits a negotiation memorandum for Board review
- When there are significant changes to rate assumptions, the FPR process starts over

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT SUPPORT LOGISTICS AGENCY





### DLA Disposition Services

"Sustaining Warfighter Support While Reducing Cost"

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT

### **DLA Disposition Services Global Foot Print**

1,633 Personnel ... 16 Countries ... 41 States

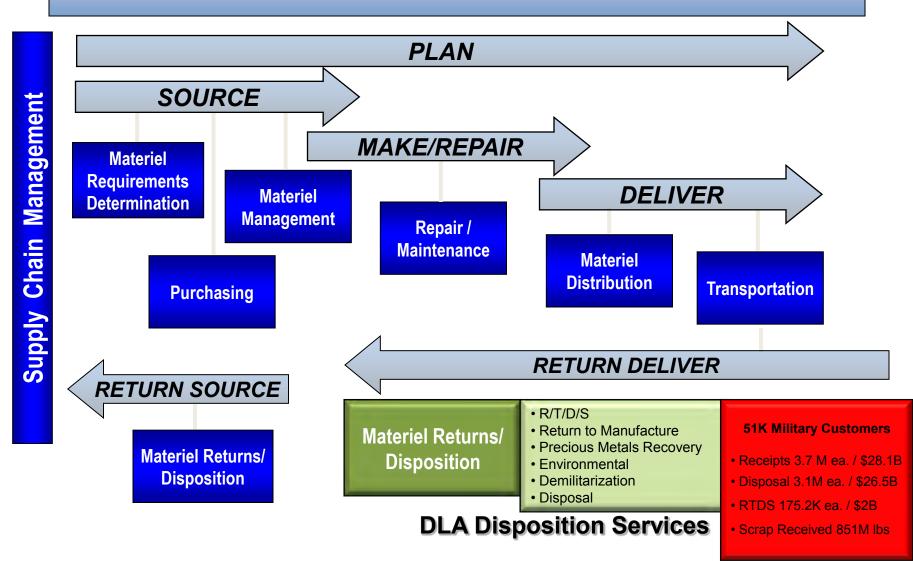
*Mission*: DLA Disposition Services supports the Warfighter and protects the public by providing worldwide disposal management solutions



Vision: DLA Disposition Services will be the preferred choice for worldwide reuse and disposal solutions, an integral partner in safeguarding national security and improving efficiency and effectiveness in the global supply chain



### **DOD Supply Chain Management Model**





### **Reutilization Mission**













Warfighter Needs





Integrity



Diversity

Excellence

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE



## **Reutilization Results FY10**

### 3.7M lines of Usable Property Received (\$28B Acquisition Value)

Saved \$2B Tax dollars / Filled 175K Requisitions





### Transfer & Donation Mission



### Think green before spending green

STEWARDSHIP EXCELLENCE



### **Special Programs**



STEWARDSHIP EXCELLENCE



### Demilitarization

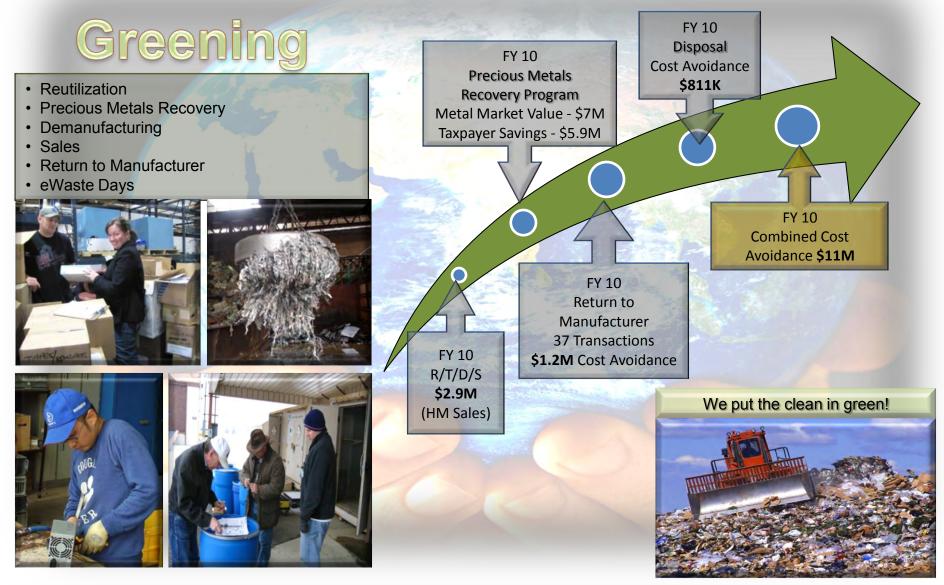


STEWARDSHIP EXCELLENCE

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### Environmental





### **Transportation**



Teaming in removal, transportation and disposal of Hazmat property at home and around the globe



#### **Transportation Costs \$33M**

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT

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### Acquisition

#### 84 Hazardous Services Contracts Worldwide

FY 10 = \$80M
FY 11 = (Projected) \$80M

Government Purchase Card Program

• FY 10 = **\$4.9M** • FY 11 = **\$4.0M**  111

Operational Contracts Worldwide

FY 10 = \$38M
FY 11 = (Projected) \$28M

Purchased Goods and Services

FY 10 = **\$123M** FY 11 = (Projected) **\$112M** 

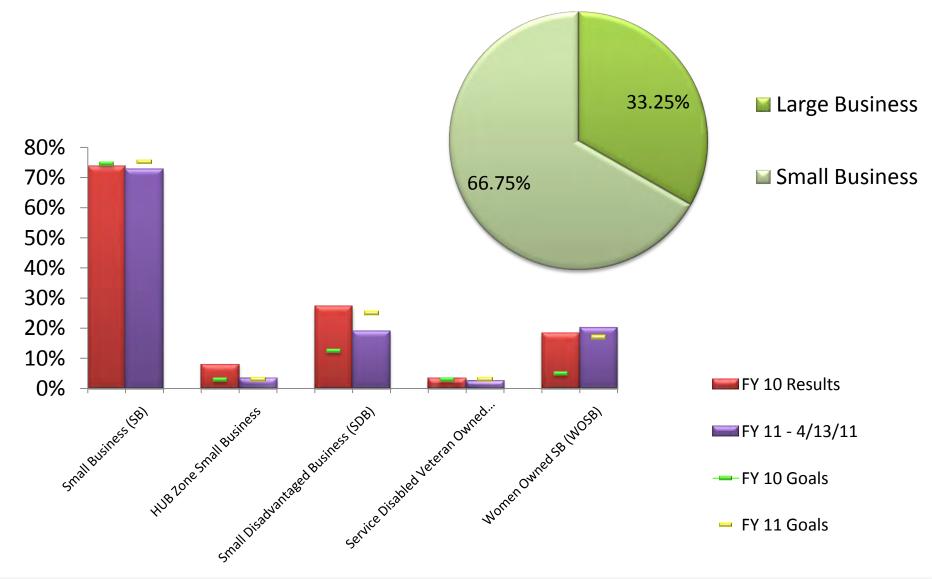
Hazardous / Operational Contract Opportunities:

FedBizOpps: <u>www.fbo.gov</u>

DLA Disposition Services:
 <u>www.dispositionservices.dla.mil</u>



### **Small Business**



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# **Questions?**



#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT SUPPORT LOGISTICS AGENCY



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#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





# **DLA Distribution** Vendor Shipping Module

Mr. Wayne Myers June 29 & 30, 2011

STEWARDSHIP EXCELLENCE

### Agenda

- Overview
- Benefits
- Features, Support and Requirements
- Data Flow
- Demo

# Overview

•2,053 Vendors

Shipments per

• 100 K

Month

- Enterprise wide, web based Distribution and Transportation system
- Process destination and origin shipments for general and special requirement commodities
- Air offer processing for all eligible shipments







Reduced customer wait time



- Immediate vendor access to shipping addresses
- Due In data to ports and transshipment points
- Reduced returned/frustrated shipments
- Cost reduction, improved ITV, automated routing and freight charge calculation for origin shipments
- All carriers paid through Power Track





### Features, Support & Requirements



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#### Features

- Multiple shipping locations are supported
- Web services connects warehouse system to VSM
- Shipment histories are maintained
- On line sign up/live training
- System security
  - -DLA firewall
  - -Secure login and passwords
- Options:
  - –DD250,
  - -container ID labels,
  - -packing lists
  - -SEAVAN processing

**Requirements** 

- Personal Computer
- Internet Explorer
- Laser or Thermal printer



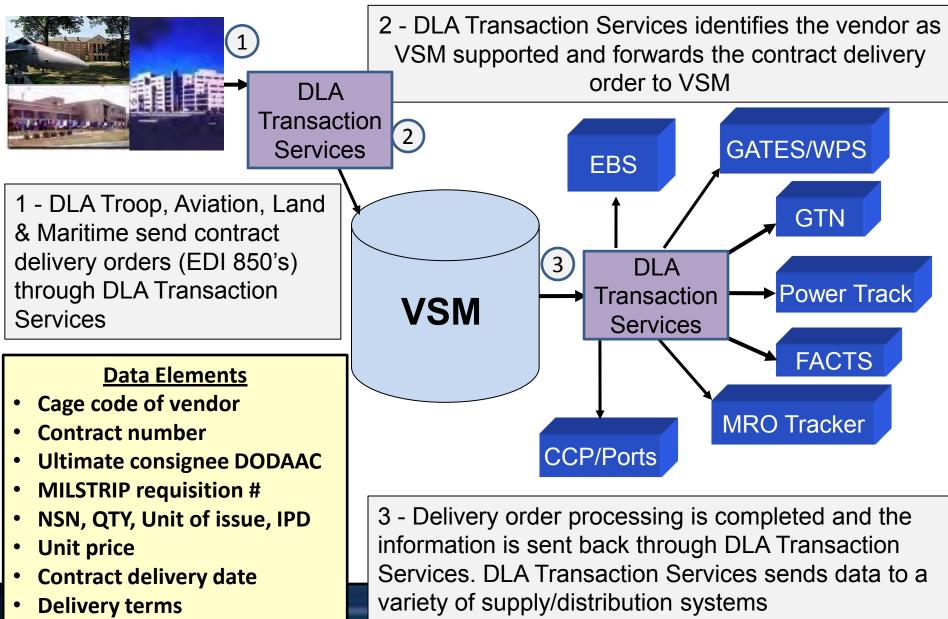






WARFIGHTER-FOCUSED, GLOBALLY RESPONSIVE, FISCALLY RESPONSIBLE SUPPLY CHAIN LEADERSHIP

### **Data Flow**



#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



STEWARDSHIP EXCELLENCE

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





Ms. Amy Sajda Director, DLA Office of SB Programs June 29, 2011

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT

## Agenda

- DLA Mission
- Full Spectrum Global Support
- Global Supply Chains
- Small Business Points of Contact
- Other Mission Support
- Marketing to DLA





# **DEFENSE LOGISTICS AGENCY (DLA)**

- Created by Secretary of Defense in 1961
- Provides logistics support to the Military Services
- NOT the boss of the Military Services
- Biggest contracting opportunity presented by DLA: consumable supplies



# Mission: Supporting the Warfighter

We are America's combat logistics support agency. Our mission is to provide best value integrated logistics solutions to America's Armed forces and other designated customers in peace and in war, around the clock, around the world.





### We Are DLA

#### FY04-FY10 Sales/Services: \$28B-\$41B

#### FY11 Projected Revenue: \$42.2B

- ~84% of Services' repair parts
- Nearly 100% of Services' subsistence, fuels, medical, clothing & textile, construction & barrier materiel

#### **PTACs**

- 93 Centers; 48 states, Guam and Puerto Rico
- How to win Gov't contracts
- http://www.dla.mil/db/

#### Scope of Business

- 229,500 Requisitions/Day
- 11,000 Contract Lines/Day
- #51 Fortune 500
- #3 in Top 50 Distribution Warehouses
- 26 Distribution Depots
- Nearly 5 Million Items 8 supply chains
- 22.3M Annual Receipts and Issues
- 1,960 Weapon Systems Supported
- 130.5M Barrels Fuel Sold (FY10)
- \$14B Annual Reutilizations/Disposals

#### People

- 25,497 Civilians
- 555 Active Duty Military
- 757 Reserve Military
- Located in 48 States/28 Countries



# **Full Spectrum Global Support**





# **Global Supply Chains**

#### **Troop Support**

- CLI: Subsistence
  - Food Service
  - Produce
  - Operational Rations

#### CLII: Clothing & Textile

- Recruit Clothing
- Organizational Clothing & Individual Equipment

#### CLIV/VII: Construction & Equipment

- Facilities Maintenance
- Equipment
- Wood Products
- Safety & Rescue Equipment

#### CLVIII: Medical

- Pharmaceutical
- Medical/Surgical Equipment



#### Aviation

- CLIX:
  - Engine Components, Air Frames
  - Flight Safety Equipment, Maps
  - Environmental Products

#### Land and Maritime

- CLIX: Maritime
  - Valves, Fluid Handling
  - Electrical/Electronics
  - Motors, Packing/Gaskets

#### CLIX: Land

- Wheeled, Tracked & Heavy Vehicle Parts
- Vehicle Maintenance Kits
- Power Transmission/Engine/Suspension Components
- Tires, Batteries and Small Arms Parts

#### Energy

#### CLIII: Energy

- DOD Executive Agent for all Bulk Petroleum
- Natural Gas, Coal, Electricity
- Aerospace Energy



### **Troop Support**

#### SUBSISTENCE: CLASS I

- Food Service
- Produce
- Operational Rations



#### **CLOTHING & TEXTILE: CLASS II**

- Recruit Clothing
- Readiness
- Organizational Clothing
- & Individual Equipment

#### **CONSTRUCTION & EQUIPMENT: CLASS IV / VII**

### **INITIATIVES**

- Prime Vendor Programs
- Medical Air Bridge (MAB)
- Common Food Management System (CFMS)
- Recruit Training Center Support
- Army Direct Ordering (ADO)
- Enterprise Buyers Forward
- Lumber Privatization

- Facilities Maintenance
- Equipment
- Wood Products
- Safety & Rescue Equipment



#### MEDICAL: CLASS VIII

- Pharmaceutical
- Medical/Surgical
- Readiness
- Equipment





# **Troop Support**

# Mr. Michael McCall (800) 831-1110 (215) 737-2321 www.dscp.dla.mil/sbo

<b>CLOTHING &amp; TEXTILES</b>	<b>SUBSISTENCE</b>
- Ms. Joann Gatica	- Ms. Andrea Ingargiola
MEDICAL	<b>CONSTRUCTION/EQUIP</b>
- Mr. Paul Rooney	- Ms. Arlene Ruble



# Land and Maritime

#### **INITIATIVES**

**Tires Privatization Successor** 

**MRAP/M-ATV** Sustainment

Afghan Sustainment

**Depot Level Reparables** 

Retail Supply, Storage & Distribution

Demand Planning Improvement Initiatives

**Army Reset Support** 

#### LAND:

- Wheeled, Tracked & Heavy Vehicle Parts
- Vehicle Maintenance Kits
- Power Transmission/Engine/ Suspension Components
- Tires
- Batteries
- Small Arms Parts



#### MARITIME:

- Valves
- Fluid Handling
- Electrical/Electronics
- Motors
- Packing/Gaskets







### Land and Maritime

### Ms. Vikki Hawthorne

### (800) 262-3272

### (614) 692-4864

http://www.dscc.dla.mil/offices/ smbusiness/index.html

## Aviation

### **INITIATIVES**

LEAN / Six Sigma Depot Level Reparables Supply, Storage & Distrib. Customer Targeted Outcomes Gases / Cylinders Privatization Chemicals / POL Privatization Forward Presence One Pass Pricing

- Engine Components
- Air Frames
- Flight Safety Equipment

**AVIATION** 

- Aviation Lighting
- Fasteners
- Bearings
- Maps
- Environmental Products







## **Aviation**

## Mr. John Henley

## (800) 227-3603

## (804) 279-6330

http://www.dscr.dla.mil/userweb/sbo/



# Energy

#### **ENERGY**

#### **INITIATIVES**

**CENTCOM AOR Support Open Market Bunker Support Bulk Terminal Ops Privatization Garrison / Base Energy** Support **Utilities Privatization Support Alternative Fuel and Renewable Energy** 

- DOD Executive Agent for all Bulk Petroleum
- Natural Gas, Coal, Electricity
- Aerospace Energy





## Energy

## Ms. Joan Turrisi

## (800) 523-2601

## (703) 767-9465

## http://www.desc.dla.mil/DCM/DCMPage.as p?LinkID=pgeSmallBusiness



# Distribution

- Receive, Store, and Issue Globally
- In-transit Visibility
- Dedicated Delivery / Pure Pallets



## 26 Distribution Centers Worldwide





# **Disposition Services**

- Reutilization (to Military Services & DOD Special Programs)
- Transfer (to Federal Agencies)
- Donation (to State and Local Agencies)
- Sales of excess DoD property
- Contingency Operation Support
- Demilitarization
- Precious Metals Recovery
- Hazardous Waste Disposal









## **Disposition Services**

Ms. Sheryl L. Woods (269) 961-4071

http://www.drms.dla.mil

Distribution

**Ms. Cathy Hampton** 

(717) 770-7246

www.ddc.dla.mil/business.aspx



# DLA Contracting Support Office (DCSO)

- Supports the entire DLA Enterprise
  - Management & Consulting Services
  - Training
  - Studies

## Ms. Rosita Carosella 215-737-8514

## **NOT A SUPPLY CHAIN !**



## **Document Services**

Ms. Susan Rapoza (717) 605-1557

## **Strategic Materials**

Mr. Carlos Vidro-Martinez (703) 767-6031



# **Doing Business With DLA**



# **THE RIGHT CUSTOMER !**



# **DLA Resources**

# DLA Associate Directors of SB - Each Procuring Activity

## "How to Do Business With DLA" http://www.dla.mil/db/

Procurement Technical Assist. Ctrs. www.dla.mil/db/procurem.htm



# **Other Links / Resources**

## **DOD OSBP**

http://www.acq.osd.mil/osbp/

## DIBBS DLA-BSM Internet Bid Board System https://www.dibbs.bsm.dla.mil/

# **TKO (Training, Knowledge, Opportunities) Worshops**



## How DLA Finds Small Business Sources

- Procurement History files
- CCR Dynamic Small Business Search
- Conferences
- Counseling



- From websites, identify who buys the products or services you sell
- Talk to your local PTAC for help on researching and approaching potential buyers
- If you offer a DLA product or service, contact the Associate Director of Small Business at the buying activity
- Ask about opportunities for:
  - 8(a) contracts (IF you're 8(a))
  - Set-asides: HUBZone, SDVOSB, Small Business, WOSB
  - Full and open competition
- BID



- DLA is a major supplier of consumable and reparable supplies to the Military
- We are a great potential market for small business suppliers
- WE ARE LOOKING FOR QUALITY SMALL
   BUSINESS SUPPLIERS

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



27

### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



# Industrial Capabilities and Warstopper Program

Luis Villarreal June 27 – 30, 2011

WARFIGHTER SUPPORT ENHANCEMENT

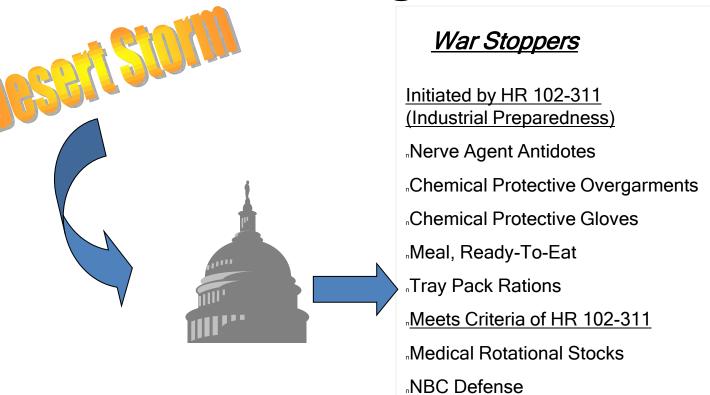
STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT



- Warstopper Program
  - Warstopper Overview
  - RFI/RFQ Process
- eCAP
  - eCAP Overview
  - Frequently Asked Questions
- IBex

# Warstopper Program Background



In Response DoD created Program Element 0708011S, Industrial Preparedness as provided in DoD 7045.7-H



# Warfighter Readiness Solutions

## Science & Technology

Innovation in Products

## <u>Title III</u>

Establish Capability

War Reserve Material

War Reserve items

## <u>DMSMS</u>

Manage obsolescence

## Working Capital Fund

DLA Procurement Solutions

### <u>Warstopper</u>

Industry/Business Solutions
 Mitigate surge constraints

Manufacturing Technology

- Lead Time Reductions
  - Lean Manufacturing

DPAS



# Warstopper Program Criteria

- Mission Essential or Critical*
- Low peacetime demand but high wartime demand*
- Limited shelf life*
- Long production lead time*
- Cost effective alternative to War Reserve Inventory**

* Congressional guidance HR 102-311** DoDI 3110.60 War Reserve Materiel Policy



# Industrial Base Preparedness

Benefit To The Industry

#### How The Program Works (Government Investment):

- Provide lean six-sigma analysis to maximize vendor capacity
- Provide industrial equipment
- Stage raw material, subcomponents, raw material buffers (vendor managed inventory)
- · Award industrial base maintenance contracts to maintain vital domestic industry

#### Past Investment Items:



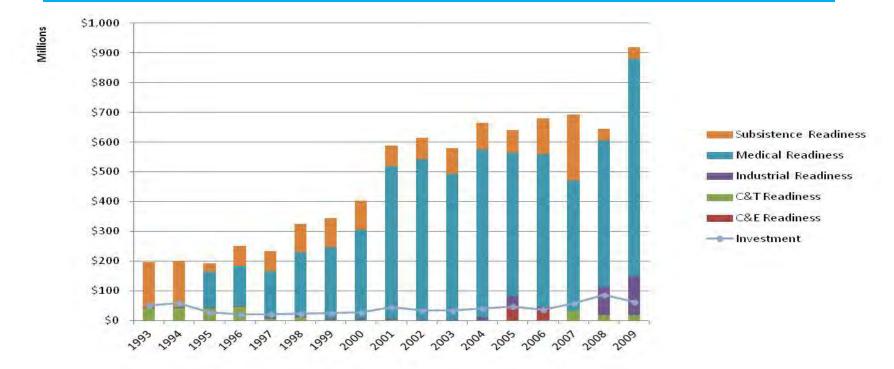
#### Mission:

Government Investment needed when readiness demand is higher than the commercial industry is willing to invest.



Benefit To The Tax Payer

#### Equivalent War Reserve Material Offset versus Warstopper Investment



August 27, 2010 Warstopper Return on Investment Analysis

The Warstopper Program has led to cumulative inventory cost avoidance of over \$4.8B through the investment of approximately \$699M over the program's lifetime. After the costs of the investments, the total cost avoidance to DoD is over \$4.8. The resulting ROI is 6.9:1 over the program's life.

## **Sample Investments**

by 85% in first 180 days.

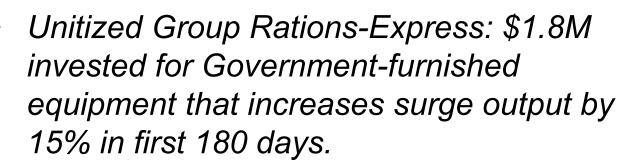
Benefit To Warfighter



Marines attached to the 24th Marine Expeditionary Unit,, lay down AM2 matting while in Kandahar Province, Afghanistan.



Soldiers pull a tab to activate the UGR-E



AM2 Matting: \$6.1M invested for long lead

time extrusions that increase surge output



A Marine wears a flight suit made of NOMEX ®

• Nomex® Fiber: \$1.37M invested in vendor managed buffer of Nomex fiber that increases surge output of fire retardant items by up to 54% in the first 180 days.

# **Operational Investments:**

## **Successes**

Class IX Successes	Bradley Fighting Vehicle (BFV)	Reverse Osmosis Water Purification Sys	Nesatron Chamber	Cesium Lamp (IR Countermeasures)
Weapon System(s)				
Supply Chain	Land	Land	Aviation	Aviation
Warstopper Investment	Prepositioned long lead- time special steel	Invested in staging of critical parts at distributor (Customer Direct Contract)	Provided an additional Nesatron chamber as GFE to apply coatings to helicopter windshields	Prepositioned raw materials and key subcomponents
Results of Investment	Reduced PLT from 571 to 77 days; 130% increase in production	Reduced PLT to > 30-days; with initial capability to ship immediately	Doubled capacity to 120 sets per month	360-day PLT reduced to 30-days
Cost (ROI)	\$310K (8.4)	\$677K (2.0)	\$1.78M (3.0)	\$553K (2.2)
Situation	Surged 1300% above peacetime level	Manufacturing capability lost-hurricane Katrina	Significant backorders existed during OIF/OEF	Service stocks exhausted prior OIF/OEF
Execution	Race-supported increased overhaul/repair production of BFV transmissions	6 -Valve Diaphragm Assembly-kept theater ROWPUs in operation over 12-month period	Investment accelerated the get well dates for project coded backorders	DLA issued order to fill lamp inventory prior to start of OIF – zero wartime backorders

## Warstopper RFI/RFQ Overview

• Offers proactive approach for identifying potential areas for Warstopper investments to address readiness concerns

•Gives industry an avenue to identify issues that have limited their capability to meet go-to-war requirements

• *RFI responses will be reviewed with potential for future competitive solicitations to pursue warstopper investments* 

• Cycle will be to request feedback in one FY and if appropriate, issue solicitation and award in the following FY

# Lean Six Sigma (LSS) Studies

#### Data collection tools/ sources:

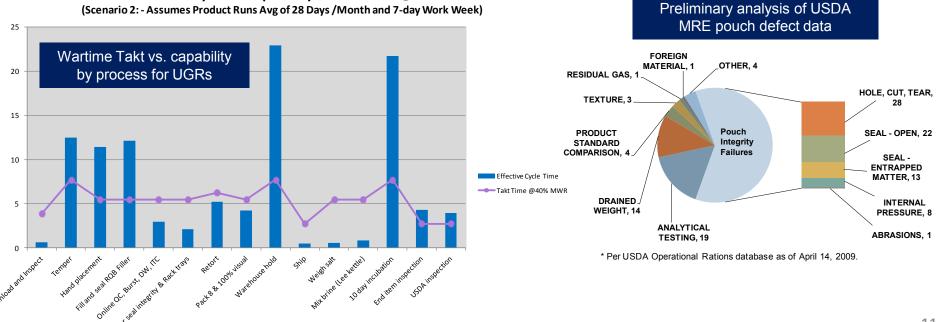
- Direct observation of specific processes
- Stakeholder interviews/ brainstorming
- SPC/ quality management system data
- Accounting data (labor costs rework)

EXAMPLE - Wornick - UGR E/H&S Pork Links (PLACE-ABLE) - 12 Jan 2009 Current Effective Cycle Time per Tray vs. Takt Time @40% MWR

Converting paper records to e-data

#### Performance Metrics/ KPI:

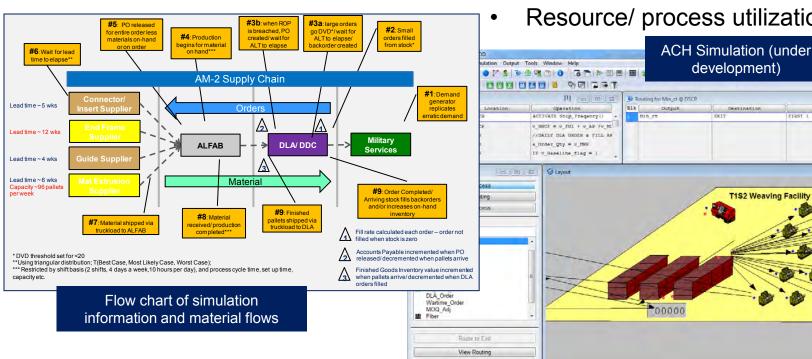
- Wartime Takt vs. capability by process
- σ Rating
- First pass yield/ Cost of Poor Quality (COPQ)



## Supply Chain/ Manufacturing Simulations

#### Data collection tools/ sources:

- Tailored questionnaires
- Direct observation of specific processes
- Stakeholder interviews/ validation
- DLA requisition/supply data (DORRA/ DLA eMALL)



# Current & Future state **Performance Metrics/ KPI:**

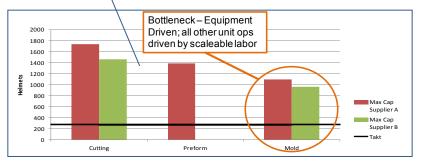
- Daily wartime output
- Average PLT
- Fill rate
- Average working capital
- Average inventory ٠
- # Delivery Orders ٠
- Resource/ process utilization/ % Oper.

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## **Product Level Industrial Base Studies – Focus Areas**

## **Capability Analysis**

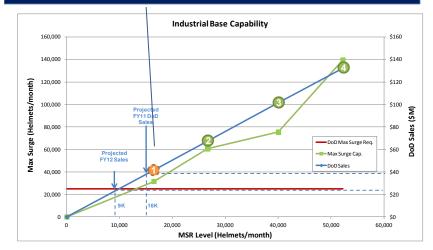
Objective: Measure normal/ max surge capability & assess opportunities to improve wartime readiness, e.g. pre-positioned materials/ add. capacity





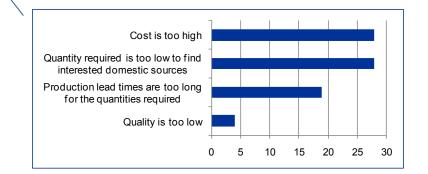
#### **Sustaining Critical Industrial Capabilities**

Identify # suppliers that can be sustained based on projected demand and resulting impact on S&S capabilities





**Objective**: TBD based on policy issue related to IB. Example: Feedback from suppliers on problems with sourcing clothing components



#### Data collection tools/ sources:



Tailored questionnaires, site visits, DLA requisition/supply data



Annual financial statements, fixed/variable cost data, capability Analysis



Tailored questionnaires, supplier interviews, FAR, policy discussion documents, Federal Register Notices, DLA buy history, Trade Association websites



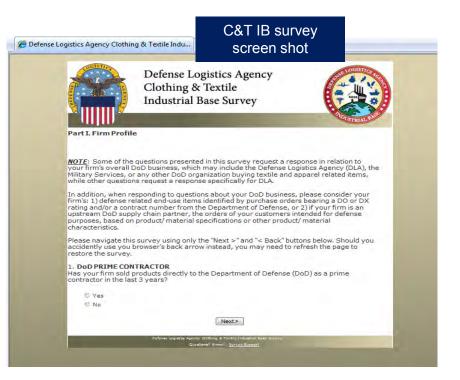
## **Industry Sector Studies**

#### Data collection tools/ sources:

- Web based survey*
- Focus group review of survey questions (e.g. SMEs/ trade associations)
- DLA buy history (DORRA) and trade association member lists to identify suppliers
- DoC Bureau of Labor Statistics (BLS)
- ITA TradeStats Express
- Census Bureau Annual Survey of Manufacturers (ASM)
- Federal Reserve Industrial Production & Capacity Utilization
- Trade association websites/ data
- U.S. International Trade Commission publications
- Previous surveys, e.g. DoC BIS
- International Trade Commission (ITC)
- Federal Procurement Data System (FPDS-NG)

#### Performance Metrics/ KPI:

- TBD based on study objectives
- Response rate, e.g. 50%
- See back-up slides for sample C&T IB survey objectives



*Some surveys with sensitive questions are better handled anonymously; In addition, survey management capabilities can help increase the response rate by sending out reminder emails to those that haven't responded. Web based surveys can also utilize skip logic to avoid irrelevant questions



## <u>To DLA</u>

- Deeper understanding of industrial base issues
- Identification of investment opportunities as an alternative to war reserve inventory
- Improved communications with industrial base
- Improved readiness position for critical items

## To Industry

- Funded resources to complete objective analysis (i.e. LSS or value stream mapping)
- Able to provide a deeper level of data collection than otherwise may be practical
- Potential for DLA funding to resolve a lead-time, material or equipment issue if it improves readiness position

### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





# Electronic Capability Assessment (eCAP) Plan

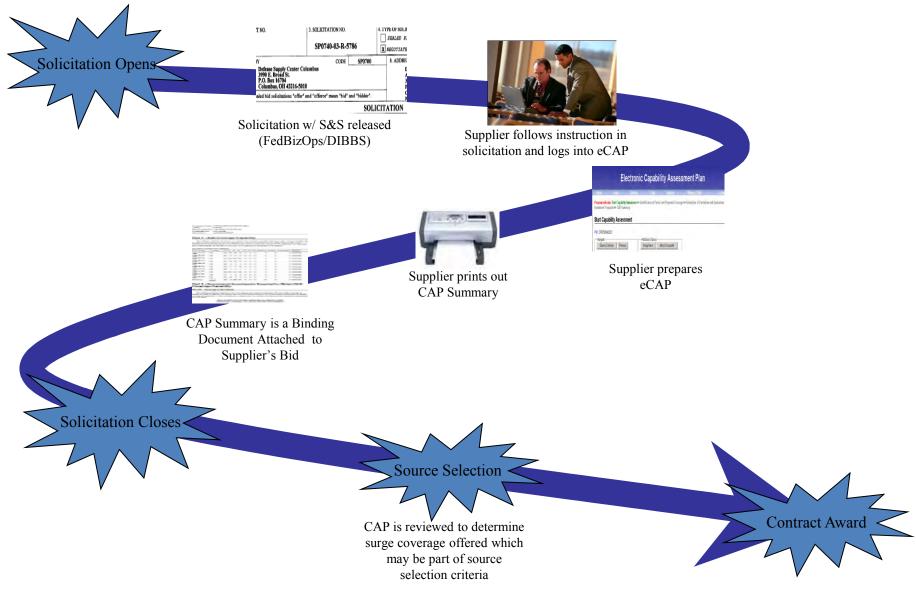
Aaron Craft

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT

## eCAP as Part of LTC Process



# Introduction

- The eCAP application collects a supplier's:
  - Capability to meet the wartime Surge and Sustainment (S&S) demand, and
  - Industrial base investment opportunities.
- Suppliers self-register to use eCAP and control access to their data
- Suppliers print self-assessment and submit with bid

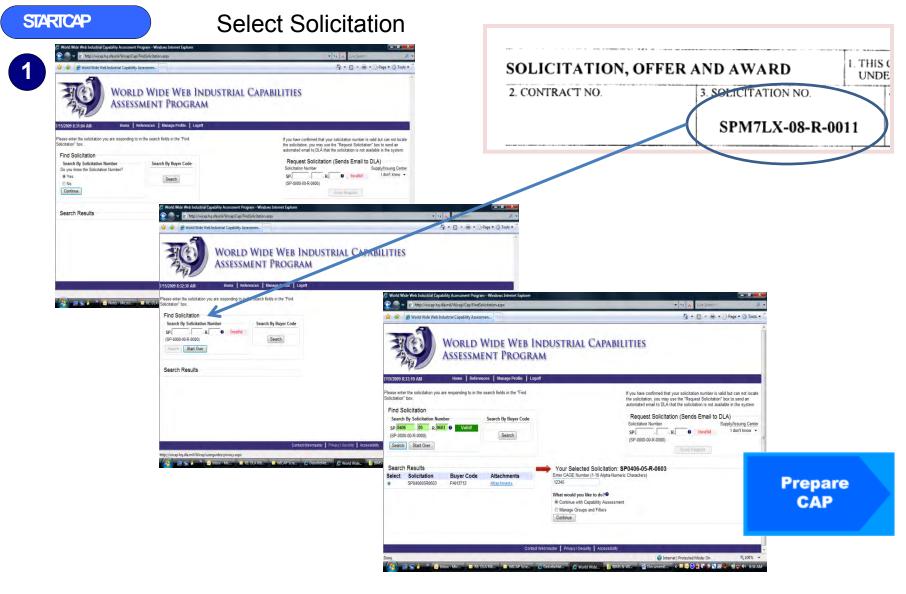
eCAP is part of the DLA World Wide Web Industrial Capability Program (WICAP)



# eCAP - Agenda

- System Login
- Select Solicitation
- CAP Self-Assessment:
  - Capability to deliver Services' go-to-war requirements
  - Production constraints preventing requirement delivery
  - Opportunities and costs to mitigate constraints
- Self-Assessment Reporting
  - Review
  - Print
  - Submit
- FAQ

## eCAP – Select Solicitation



## eCAP – Identify Capability



4/3/20

WORLD WIDE WEB INDUSTRIAL CAPABILITIES ASSESSMENT PROGRAM

### Start Capability Assessment

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## eCAP – Proposed Solution

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#### CAP Summary

Company Name:	BearingPoint
CAGE:	54321
Date Completed:	3/18/2009
Completed by:	Joe Vendor
Solicitation Number:	SP000000R9999
(Formerly PIIN)	

+

#### Part 1 - S&S Coverage Capability

Additional quantities of an item that must be shipped to DLA for each 30-day period, assuming you receive the order up to the full quantity at the beginning of each period.

NSN/GROUP	MWR	UI	Offered Amount	Offered Interval	Ramp Up Time In Days (If Needed)	End Days	Initiation Point For Ramp Up (days)	Surcharge	Provision Methods	Limitations
0000-00-000-0097	12	EA	20	30	0	0	N/A	0	External Supplier	
5960-00-000-0023	24	EA	40	30	0	0	N/A	0	External Supplier, Inventory	
5960-00-000-0051	65	EA	75	30	0	0	N/A	0	Production	
0000-00-000-0154	500	EA	12	30	0	0	N/A	0	Inventory	Labor, Capacity
0000-00-000-0368	32	EA	42	40	5	90	After Contract Receipt	0	Production, External Supplier	Leadtime

### • Review

- Edit
- Print
- Submit with Offer

#### Part 2 - Description of Constraints

The Offeror certifies that the constraint is factual.

Catagory.	Constraint Description
External Supplier Leadtine	Prepositioning critical lead time components will increase DBFs amounts available
Labor	Strike resolution.
External Supplier Capacity	No longer served by DHL.

#### Part 3 - Proposed Solutions & Government Investments Required to Obtain S&S Coverage Capability

#### Part 3.1 - Coverage to be Gained

The Offeror certifies that they cannot deliver the stated quantities according to the surge delivery schedule without implementing the proposed solution. The Offeror also certifies that the solution offered is the most efficient method to resolve the S&S capability shortfall. If a government investment is required it is indicated in Section 3.2.

#### Numbers reflect data after the Proposed Solution is implemented.

NSN/GROUP	MWR	UI	Amount	Interval	Rampup Time	End Days	Safety Stock	Comments
0000-00-000-0154	500	EA	0	30	0	0	120	
0000-00-000-0368	32	EA	32	30	0	0	0	

#### Part 3.2 - Funding Requirement to Obtain S&S Coverage

Costs applicable to coverage gained on items in Part 3.1.

Investment Cost Details								
Cost	Purnose	Applies To Vear 1 Vear 2 Vear 3 Vear 4 Vear 5 Vear 6 Vear 7 Vear 8 Vear 9 Vear 10						

Cost	rurpose											
Long Lead-Time Components	sadfhisykg	One Nijn	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

#### Part 4 - Group Items Detail

Here is a break down of which items are incorporated into the groups mentioned above.

Group Name NIIN(s) group 1

Part 5 - Uploaded Files

There are no Uploads for this Cap

Shortfall (Warstopper)



Q: How do I get an account to access eCAP?

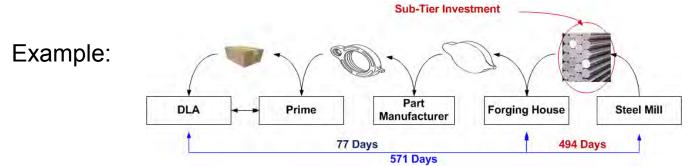
- A: WICAP allows users to create their own accounts. Simply access the WICAP website, click the "New User Registration" link under the log in area and enter the requested data.
  - The first user to register under a CAGE code is the CAGE Administrator.
     The CAGE administrator is responsible for making all new accounts for their CAGE code.
- Q: I forgot my password, how do I get a new one?
- A: WICAP users are able to request a new password right from the WICAP website. Simply access the WICAP website, click the "Forgot Password?" link under the log in area and enter the requested data. You will need your username and email address in order to request a new password. If you do not have these pieces of information contact WICAP Support.

## eCAP - FAQ

- Q: How should "offered quantity" be stated?
- A: Only state what you can do. Surge sourcing is built into eProcurement so expect surge orders.
- Q: Is the offered surge quantity in addition to the peacetime delivery requirement?
- A: Yes.
- A: How do distributors select a provisioning method?
- Q: It depends on whether they will deliver from distributor inventory or from external supplier.
- A: Am I required to establish inventory?
- Q: No the Government is not specifying what you should do to meet the offered requirement. You should determine the method. Distributors should work with their sub-tier suppliers to obtain support agreements and/or to identify industrial solutions.



- Q: If I need support for a sub tier supplier, should I include them in the solution investments required?
- A: Yes, if the best value solution is to make an investment at the sub-tier level. No, if the best solution is to stock the finished sub-component item.



Q: How can I get more assistance?

A: An introduction to eCAP can be found on the WICAP website. Access WICAP and click the, "eCAP Walk-Through Document" link. If you need further technical assistance please contact WICAP Support using the Contact Webmaster (link available at the bottom of each WICAP webpage).

### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





## **IBEX**

### Industrial Base Extension Program

Joan Lutz

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT



## Industrial Base Extension Program (IBEX) Introduction

- Logistics readiness planning (sourcing) tool utilizing data from global logistic providers.
- Provides OCONUS sourcing information to government and military planners for manufacturing, logistics, storage and transportation.



# **Example of IBEX Successes**

- Support to Haiti in response to Earthquake
- Sourcing of PM Steel for IRAQ
- Water support for Tsunami relief
- Kosher/Halal for Pakistan Earthquake
- OCONUS Steel Production for MRAP
- Cold Storage Containers for SWA
- Medical IV Bags sourced in Korea
- Transportation in the Philippines



- System Login Via IBMS-SPIDERs
- Macro information for Global Support
  - Add Support Area
  - View Capabilities in Area
- Vendor Profiles
- Other Tools
  - Reports
  - Alerts
  - Collaboration

## Access IBEX via SPIDERS System

 IBMS-SPIDERS is a secure web application that requires vendor users to be PKI compliant





## MACRO Information Supports Unified Combatant Commands

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**Objective:** To maintain industrial base vigilance over OCONUS assets which can be utilized during a contingency or national emergency



## **Vendor Profiles**

 Secure contact information used by IBEX Program Manger

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## **Other Tools/Utilities**

- Vendor Reports
- Vendor Alerts
- Collaboration

Data Maintenance

Analysis

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	×	Solomon Islands-Red Cross Center.xls		2/22/10
Show Help ?				Go to Documents
		Recent Messages		S X
		Materials needed for natural disaster relief : Materials needed Posted by SPIDERS\S01_ANALYST on 2/22/10 4:07 PM		
		see list of requirements (attached).		Go to Discussions
				CC TO DISCUSSIONS
		Overdue Tasks		S ×
		No tasks to display.		
				Go to Tasks
		Upcoming Tasks		SX
		No tasks to display.		

MAIN MENU	DEMO CONUS VENDOR ( VEN01 )				
<ul> <li>Vendor Prod. (Class I)</li> </ul>	Expand All				
Production Info		Category	Alert		
KMC Requests Materials Required By Others	E	Company Profile	Company Profile needs to be updated		
Company Profile	æ	Vendor Attachments	One or more attachments will be out of date within 30 days.		
Company POCs Attachments	E	Vendor Attachments	Outdated attachments found.		
Alerts	۰	Subsistence Vendor Production	Information not entered yet for production group.		
Change CAGE Code					
RECENTLY USED CAGE CODES					
VEN01 - DEMO CONUS VENDOR					
9Y162 - THE WORNICK COMPANY 0DV50 - AMERIQUAL GROUP LLC	Item(s) found: 4				
9Y595 - AC FABRICATED PRODUC VEN08 - DEMO IBEX VENDOR					

### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





## DOD EMALL 2011 DLA Industry Conference

Ms. Shelia Rayburn June 2011

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT



## Agenda

- Mission Statement
- Facts
- FY11 Sales
- Features
- How DOD EMALL Supports the Warfighter
- How to Become a Supplier
- Benefits
- Catalog Data Quality
- Contact Information



## **Mission Statement**

To provide the Department of Defense (DOD), federal, state, and local agency customer's a world class ecommerce, enterprise wide, web-based solution for one-stop shopping, searching, ordering and shipment status.



## Facts

- Small Business Friendly
  - Over 1,400 commercial vendor catalogs hosted on DOD EMALL
    - Over 1,000 of those are Small Business Administration (SBA) designated
- DOD EMALL Users
  - -1,500,000 hits to the site a week
  - Users are DOD (Services, National Guard, Reserves, Federal, State, and local agencies)

# Facts (cont.)

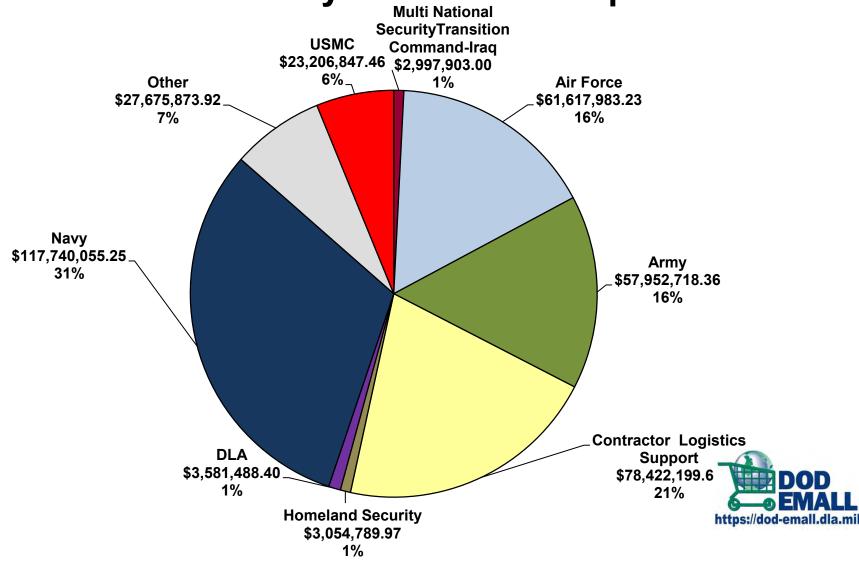
- Customers
  - 34,114 active users (15,039 orderers)
    - Communications with customers via
      - Website messages, email
    - Training offered for customers
      - PowerPoint tutorials on the website, DLA site training, PMO site training, CD

# Facts (cont.)

- Content
  - 39M+ items
    - 5M+ Defense Logistics Agency (DLA) / General Services Administration (GSA), National Stock Numbers (NSN)
    - 34M+ commercial items (includes Long Term Agreements (LTA))
      - 441K+ "Green" items
    - Item totals come from over 1,400 commercial vendor catalogs



## **Facts (cont.)** FY 2011 Sales by Service as of April 2011





## **Features**

- Provides the most robust internet ordering solution offered to the federal government today
- The DOD EMALL solution set includes:
  - Broadest possible range of supplies and services from Defense Logistics Agency (DLA) and General Services Administration (GSA) sources
  - Supports contracts from all services
  - Advanced search capabilities
  - Specialty stores
  - Detailed item descriptions
  - Payment/Shipping options
  - 24/7 Help Desk 1-877-DLA-CALL





#### WARFIGHTER FOCUSED, GLOBALLY RESPONSIVE SUPPLY CHAIN LEADERSHIP

# How We Support the Warfighter

### YouTube - DOD EMALL









## How to Become a Supplier

- Obtain a government contract. Consult your local Procurement Technical Assistance Center (PTAC) at: <u>http://www.dla.mil/db/procurem.htm</u> to learn about contracting opportunities and how to register with Central Contracting Registration (CCR)
- Once a government contract is obtained, vendors may send an email to <u>emall.vendors@dla.mil</u> and provide company name, contract number, Cage Code, DUNS # and Point of Contact (POC) data that includes a phone number and email address
- You will then be assigned a Supplier Account Manager (SAM) to provide you with further guidance

# How to Become a Supplier (cont.)

- Your SAM will send out the following information:
  - Supplier Worksheet
    - A one page form asking for basic information about the company
  - Information on how to receive your orders
    - The SAM will send information on the various ways a company can be set up to receive orders
      - Pretty Good Privacy (PGP), Electronic Data Interface (EDI), Commerce eXtensible Markup Language (cXML)

# How to Become a Supplier (cont.)

- Catalog template
  - An Excel document created for suppliers to list the items they intend to sell on DOD EMALL
    - Contains nine mandatory data elements for suppliers to complete
      - Vendor Part Number internal reference number, can be the same as Other Equivalent Manufacturers (OEM) part number
      - Product Name clear unabbreviated item name
      - Product Description detailed information about the product
      - Price Free on Board (FOB) destination
      - Unit of Issue DLA standard unit of issue codes
      - Quantity Per Unit of Issue items per unit of issue
      - Manufacturer name
      - Manufacturer part number
      - Days After Receipt of Order (ARO)

## How to Become a Supplier (cont.)





EMS Safety Services, Inc.

1046 Calle Recodo, Ste K

San Clemente, CA 92673

Phone: (800) 215-9555

Fax: (949) 388-2776

EMS Safety Services providing quality CPR, First Aid, and AED Certification Programs for over 15 years. Our goal is to earn your confidence in the quality of our safety training and first aid products, and keep you as a delighted Customer. Think of us as your one-stop resource for emergency response training and products:

- OSHA-Compliant Training Programs:
  - o CPR
  - o AED
  - o First Aid
  - Bloodborne Pathogens
  - Oxygen Administration
  - o Professional Rescuer

With EMS Safety, you don't sacrifice quality for value.

http://shop.emssafetyservices.com/ EMS Safety Services, Inc.

1046 Calle Recodo, Ste K

San Clemente, CA 92673

Phone: (800) 215-9555

Fax: (949) 388-2776

Contract #: GS02F0122S

Cage: 3HZ25

DUNS #: 878854504

http://shop.emssafetyservices.com/



## **Benefits**

- Government wide visibility of company and products
- DOD EMALL logo can be used to promote the business
- Benefits small, large, minority owned, veteran and woman owned businesses
- Multiple payment options
  - Government Purchase Card (GPC)
  - Military Standard Requisitioning & Issue Procedures (MILSTRIP) and Federal Standard Requisitioning & Issue Procedures (FEDSTRIP)
  - Corporate credit cards for government contractors.



- AbilityOne, SBA, and "green" products identified or highlighted
- Quick and easy search by
  - National Stock Number (NSN)
  - Products name
  - Catalog or manufacturer part number
  - Keyword
  - Product characteristics

# Catalog Data Quality

- What does data quality mean to customers
  - Customer expectations are difficult to control and impossible to turn off.
  - Avoid misunderstandings
  - Avoid misrepresentation
  - Avoid frustration
  - Avoid lost customer loyalty
  - Avoid costly returns
- What does data quality mean to you
  - Customer satisfaction
  - Customer loyalty
  - Avoid costly returns
  - Greatest positive impact to your profits



## **Catalog Data Quality (Poor)**

tem Detail			
NO	Current Cart Controls Add Qty to cart: 1 Add		
AVAILABLE	Media / Specs / Resources		
Standard Attributes	View Similar Items		
Product Name	TONER, TNR CTG, BK		
Item Description	UNV0035 TONER, TNR CTG, BK		
Item Expanded Description	UNV0035 TONER, TNR CTG, BK		
Price	0.0-Infinity \$47.00		
Unit of Issue	EA		
Quantity Per Unit of Issue (QUP)	1		
Supplier	Able Inc.		
National Stock Number (NSN)			
Catalog Number/CLIN	UNV0035		
Manufacturer	UNVSL		
Mfr. Part Number	UNV0035		

## **Catalog Data Quality (Preferred)**

	Current Cart Controls		
	Add Qty to cart: 1 Add		
EAstern A	Media / Specs / Resources		
	ABFTC1182 BOOK,RECEIPT,MONEY/RENT		
	View Similar Items		
tandard Attributes			
Product Name	ABFTC1182 BOOK,RECEIPT,MONEY/RENT		
Item Description	ABFTC1182 ** Consecutively numbered spiral receipt books let you record a transactions. Convenient check boxes create space to indicate purpose of payment. Duplicates: white and canary. Triplicates: white, canary and pink., Rent Receipt Book,Bound,Trip,2-3/4"x7-5/8",100-Sheet,Black, Rent Receipt;Bound;Trip;2-3/4"x7-5/8";100-Sht;BK 306647 162354 P3TC1182 306647,Adams Business Forms,Forms,Receipt Forms,Books,Spiral,Consecutively Numbered,Wirebound		
Item Expanded Description	ABFTC1182 ** Consecutively numbered spiral receipt books let you record a transactions. Convenient check boxes create space to indicate purpose of payment. Duplicates: white and canary. Triplicates: white, canary and pink., Rent Receipt Book,Bound,Trip,2-3/4"x7-5/8",100-Sheet,Black, Rent Receipt;Bound;Trip;2-3/4"x7-5/8";100-Sht;BK 306647 162354 P3TC1182 306647,Adams Business Forms,Receipt Forms,Books,Spiral,Consecutively Numbered,Wirebound		
Price	0.0-Infinity \$5.93		
Unit of Issue	EA		
Quantity Per Unit of Issue (QUP)	1		
Supplier	Metro Office Products		
National Stock Number (NSN)			
Catalog Number/CLIN	ABFTC1182		
Manufacturer	CARDINAL BRANDS INC		
Mfr. Part Number	ABFTC1182		
Contract Number	W911SE04A0022		

# **Contact Information**

- DOD EMALL customer service
  - 1-877-352-2255
- Outside continental U.S.
  - 1-269-961-7766/DSN 661-7766
- E-mail
  - emall.vendors@dla.mil

### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





#### **DLA Enterprise Supplier Conference and Exhibition**

#### June 29, 2011

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A CONTRACT

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## Patrick Fitzgerald Director, Defense Contract Audit Agency



The views expressed in this presentation are DCAA's views and not necessarily the views of other DoD organizations





Role and Priorities
Current Initiatives
Contracting Officer"s Role
Contractor Role
Way Ahead



#### **DCAA Mission Statement**

The DCAA, while serving the public interest as its primary customer, shall perform all necessary contract audits for the Department of Defense and provide accounting and financial advisory services regarding contracts and subcontracts to all DoD components responsible for procurement and contract administration. These services shall be provided in connection with negotiation, administration, and settlement of contracts and subcontracts to ensure taxpayer dollars are spent on fair and reasonable contract prices. DCAA shall provide contract audit services to other Federal agencies, as appropriate.



#### DCAA FY 2010 Audit Results Contributing to Reducing Contract Costs

Audit Area	Number of Audits	Dollars Audited (in Billions)		Exception Dollars (in Billions)	
1. Incurred Cost	6,217	\$	34.20	\$	0.1
2. Forward Pricing	5,689	\$	185.10	\$	12.3
3. Special & Other	6,035	\$	12.20	\$	1.3
Total	17,941	\$	231.50	\$	13.7

- 1. Incurred Cost. Includes audits of historical costs, internal control systems, and final contract closings.
- 2. Forward Pricing. Includes audits of price proposals, estimating systems, and forward pricing rate agreements.
- **3. Special & Other** Audits. Includes audits of terminations proposals, other claims, progress payments, financial capability, earned value management systems, Cost Accounting Standards, Operations audits, and Truth-in-Negotiations (Defective Pricing).



#### **Agency Priorities**

- Strengthening DCAA"s Talented Workforce
- Delivering High Quality Services and Products
- Requirements/Workload and Resources
- Supporting Overseas Contingency Operations
- Improve Communications and Working Relationships with Stakeholders







- Issued extensive changes to audit guidance, procedures and processes to ensure sufficient testing based on risk
- Agency-wide Audit Training Initiative
- Authorized additional management/supervisory position to allow more time on audits
- Held Agency-wide FAO Managers Conference to communicate one agency message
- Initiated Raytheon CAC pilot project



#### **Current Issues/Action Audit Quality and Timeliness**

#### **DCAA** Actions

- Established contractor proposal walk-through process
- Emphasizing a more collaborative contract audit approach
- Designated core team to monitor high risk proposal activity
- Established ad hoc to review forward pricing rate audit process
- Prioritizing follow-up audits of contractor business system deficiencies when corrected



#### **Current Issues/Actions Balancing Resources with Requirements**

- Working with Stakeholders to defer or divest low risk workload will allow DCAA to focus on higher risk work with larger payback to Warfighter/Taxpayer.
- Added 500 new employees over the last 2 years
- DPAP Memorandum (1/4/2011), "Better Buying Power: Guidance for Obtaining Greater Efficiency and Productivity in Defense Spending: "Align DCMA and DCAA Processes to Ensure Work is Complementary"
  - Increased Thresholds for Price Proposal Audits
  - Forward Pricing Rate Agreements/Forward Pricing Rate Recommendations
  - Financial Capability Reviews
  - Purchasing System Reviews
  - Contractor Business Systems Rule



#### **Incurred Cost Audits**

- Working with DPAP to balance resources with requirements
- Increasing staffing
- Assisting to ensure risks of canceling funds are mitigated
- Establishing a task force to develop actions to address backlog



Making a concerted effort to engage with stakeholders:

- Issued "Rules of Engagement"
- Initiated regular high level meetings with contracting community
- Executives participated at speaking engagements with DoD Procurement and Contractor Associations
- Issued Joint DCAA/DCMA Directors Memorandums
   Established MOU on EVMS
- Issued Guidance in support of DPAP Memorandum Resolving Contract Audit Recommendations



- Early communication and sufficient lead time on audit requests
- Coordination with DCAA cognizant of prime contractor on subcontract assist audit requests
- Support in obtaining:
  - adequate contractor submissions
  - adequate contractor supporting data in a timely manner
  - real-time DCAA access to contractor systems
- Communicate with DCAA before, during and after the audit
- Invite DCAA to negotiations

#### Contractor Actions to Contribute to More Timely Audit Process

- Effective contractor proposal walk-throughs
- Adequate contractor submissions and assertions
- Adequate supporting data in a timely manner and timely access to **key** contractor personnel responsible for contractor support
- Real-time DCAA access to contractor systems



Contractor Areas of Focus - Adequate Contractor Proposals Facilitate Effective Audits

- Proposed amounts supported by detailed basis of estimate and supporting documentation
- Supporting justification/explanation provided for significant variances between prior buy actual cost data and proposed amounts
- Consolidated Bill of Material
- Detailed support for additive factors applied to various elements of costs
- Rates supported by contractor budgetary or trend data
- Adequate Support for Subcontract Proposals
  - Adequate prime contractor cost or price analysis
  - Adequate subcontract proposal
- Proposal reflects anticipated cost accounting changes



## WAY AHEAD

- Continue to build on professionally developing our workforce
- Reducing learning curve with our new processes and guidance
- Build on the changes to increase quality of services and products
- Reduce Incurred Cost audit backlog to support contract close-out
- Continue to broaden relationship and communication with our stakeholders



# Additional information on DCAA and Points of Contact available at

## www.dcaa.mil



#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





#### Preventing Fraud, Waste, and Abuse in Government Contracting

Susan Williams, DLA Headquarters Normand Lussier, DLA General Counsel Noël Woodward, DLA General Counsel June 27-30, 2011

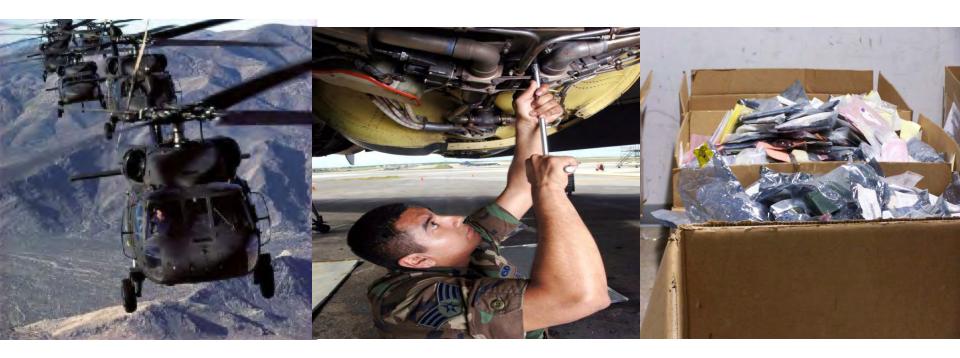
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#### Agenda

- What is Fraud, Waste, and Abuse?
- Trends in fraud, waste, and abuse
- Getting Better Buying Power for Warfighter and Taxpayer
- Government and Industry Wide Interest in Preventing Counterfeit and Fraud
- DLA legal findings



# Fraud, Waste, and Abuse...What is it?



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 Simply – fraud is a false representation about a material fact.



- Intentionally misrepresenting the costs of good or services provided.
- An individual, a benefit, privilege, allowance, or consideration to which he/she is not entitled.



- It is the extravagant, careless, or needless expenditure of Government funds, or the consumption of Government property, that results from deficient practices, systems, controls, or decisions.
- The term also includes improper practices not involving prosecutable fraud.





## What is Abuse?

- It is the intentional or improper use of Government resources.
- Examples include misuse of money, equipment, supplies and/or materials.



 Receipts of favors for awarding contracts to vendors



## Trends in Fraud, Waste, and Abuse

- Exponential increase in Risk
- Huge economic losses for trading partners
- "Perfect storm" for counterfeiters
  - Poor economy has led to lagging production capacity due to lack of capital investment
  - OEMs/CMs are unable to support demand due to decreased availability of components, leading to increased use of open market
  - The result: New markets & increased profitability for counterfeiters



## Getting Better Buying Power for Warfighter and Taxpayer



- FAPIIS ~ Federal Awardee Performance and Integrity Information System
  - CPARS
  - PPIRS
  - FAR Provisions regarding contractor performance; defective cost or pricing data; t4c or t4d; past performance shall be evaluated; PPIRS/FAPIIS shall be used to support responsibility determinations; contractor certification, information, and updates
    - 42.1502; 42.1503; 15.304; 9.104; 9.105; 36.303-1, 36.602; 52.209-5, 7, and 9



#### Government and Industry Wide Interest in Preventing Counterfeit and Fraud

- DOD Anti Counterfeiting Working Group
- US Government Inter-Agency Anti-Counterfeiting Working Group
- AIA Special Report ~Counterfeit Parts: Increasing Awareness and Developing Countermeasures, March 2011
- GAO Report: Defense Supplier Base: DoD Should Leverage Ongoing Initiatives in Developing Its Program to Mitigate Risk of Counterfeit Parts
- SASC Investigative Staff investigation of DoD counterfeit electronic problem

 Objective #1 - Establish procedures for program managers to identify items at risk for counterfeiting or requiring authentication of legitimacy. These procedures will, to the greatest extent practicable, utilize current industry standards.

 Objective #2 - Examine whether regulations are needed to require suppliers to take stronger anticounterfeiting measures.

 Objective #3 - Examine when and how product and packaging traceability, reporting and marking processes can be used by prime contractors, their suppliers, federal government personnel and potentially other customers to confirm production authority by the original manufacturer of at-risk items.



 Objective #4 -Examine government/industry evaluation capabilities and determine whether improvement is needed.



• **Objective #5** - Establish an anticounterfeiting Training and outreach strategy for the Federal workplace.



 Objective #6 -**Examine whether** additional measures are needed to protect the rights and interests of the U.S., recoup costs and prosecute offenders.



- Department-Wide
  - Publish counterfeit materiel policy in 2nd Quarter FY2011
  - Expand awareness training (annual mandatory course)
  - Establish counterfeit center of excellence (analysis, metrics, trend reporting)
  - Develop / implement modifications to data exchange/reporting system (GIDEP)
- Defense Logistics Agency
- Military Services

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#### AIA Special Report ~ Counterfeit Parts: Increasing Awareness and Developing Countermeasures

- Procurement/Supplier Selection
- Suspected Counterfeit Part Reporting
- Counterfeit Part Disposition
- Component Obsolescence
- Counterfeit Parts Control Plan
- Standards for Mechanical Parts and Materials
- Training
- Duties of Importers
- Disposal of Electronic Waste



## Industry Participation Counterfeit Prevention

- Continuance of industry working groups
- Dissemination of best practices
- GIDEP participation and reporting
- Participation in voluntary standards bodies
- Vetting and assessment of suppliers





### **DLA Legal Findings**

### Associate General Counsel Business Integrity



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#### Suspension and Debarment Process Overview

- PLFA recommendations submitted to DLA Suspension and Debarment Official for Suspension or Debarment under FAR 9.406.
- Recommendations are made by the Contracting Officer
- Forwarded by the PLFA director/commander and include supporting evidence.



## Suspension and Debarment Process Overview

- SDO (DLA Deputy General Counsel) reviews the recommendation and takes action.
- Options include:
  - Notice of Suspension letter
  - Notice of Proposed Debarment letter
  - Show Cause letter
  - Return recommendation to PLFA for clarification/more information
  - Decline to take action



#### Suspension and Debarment Process Overview

- Parties who receive a Suspension or Proposed Debarment letter are
  - Listed on the Excluded Parties List System (EPLS) and
  - Ineligible to receive new awards of Government contracts or grants.

#### Causes for Suspension or Debarment

- Suspensions are supported by the commission of fraud or a Criminal offense.
- Debarments are supported by a conviction of or civil judgment for a list of reasons.
- DLA uses as a cause the provisions that allows debarment for
  - History of unsatisfactory performance or
  - Failure to perform on one or more Government contracts.



#### DoD Suspension and Debarment Statistics for FY2010

DLA FY2010 Statistics:	
Suspensions	139
Proposed Debarments	166
Debarments	131
Total Actions:	436 (FY2009 342)
Army FY2010 Statistics:	
Suspensions	133
Proposed Debarments	170
Debarments	125
Total Actions:	428 (FY2009 363)
Navy FY2010 Statistics:	
Suspensions	25
Proposed Debarments	78
Debarments	38
Total Actions:	141 (FY2009 95)
Air Force FY2010 Statistics:	
Suspensions	83
Proposed Debarments	159
Debarments	111
Total Actions:	353 (FY2009 222)



#### **Reviews and Audits**

- GAO
  - GAO Review of Agency Suspension and Debarment Programs, June 2011
  - GAO Review of DLA Contractor Ineligibility Process,
     GAO Engagement Code 350949, initiated November 28, 2006. Terminated April 3, 2007.
  - GAO Report, "Excluded Parties List System: Suspended and Debarred Businesses and Individuals Improperly Receive Federal Funds," GAO-09-174, February 2009.



#### **Reviews and Audits**

• DODIG

 Project No. D210-D000CG-0177.000,
 "Additional Actions Can Further Improve the DoD Suspension and Debarment Process."

#### What Should You do if You Suspect Fraudulent Activity, Waste, or Abuse

#### Abuse of authority, mismanagement, Fraud, & Waste Department of Defense

#### hotline@dodig.mil www.dodig.mil/hotline

#### Fraud, Waste, & Abuse Hotline: 1-800-424-9098

#### Conclusion

Questions or Discussion?

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#### DEFENSE LOGISTICS AGENCY

AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY

#### **DLA Land and Maritime**

#### 2010 Recognition for Excellence Awards

Patricia McCreay 29 June 2011

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1









### Alliance Global, Inc.

Nancy Johnson Eric Kendrick



### Applied Industrial Technologies, Inc. *

Vickie Molenda Mark Kaliszewski



# Battery Emporium & Technology

Dr. Braj P. Varma Mrs. Anjana Varma



#### **BC SYSTEMS ***

#### **Dennis Carrigan**



### **BREN-TRONICS, INC.**

#### Randy Nelson, Director Sales



### **Caterpillar Inc.**

#### Jim Garrison Kellie Tomlinson



### **CFM International, Inc.**

Debbi Poli Jeff Bauer Linda Durham



#### Compressor Engineering Corporation *

**Richard K. Hotze** 



### **DHS Systems, LLC**

#### **Ron Houle**



# EAGLE DISTRIBUTING ENTERPRISES, INC.

Kenneth E. Johnson Sheila A. Johnson



#### **Gardner Inc.**

#### Eric "Rick" Jackson



### Global/SFC Valve Corporation

**Bob Kirst** 



### Harris Corporation, RF Communications

Suzanne Markowitz Jennifer Rozler



#### ICO RALLY *

#### **Betty Klanda**



### Loc Performance Products, Inc. *

Jason Atkinson, C.O.O.



# LOCKHEED MARTIN MS2

Michael Dandridge Michael Scouten Paul Bland



# Makdad Industrial Supply Co., Inc.

Jack Makdad



# MARK ELECTRONICS, INC. *

Thomas Koebert Jean Marie Koebert



# Michelin North America, Inc. *

Jim Griese Ray Mastin Barry Bomier Joe Banks Ed Regan (SAIC)



# Minowitz Manufacturing Company

**David Pereira** 



# Plasan North America, Inc.

Ilana Yardeni Dalton Blackwell Cleve Howie Andrew Shapero



### R. E. DARLING CO., INC. *

**Tim Carter** 



# Seacoast Electric Co., A Division of EIS Inc. *

Tim Pearce, Regional Sales Manager



# Simco Supply LLC

Shilpika Simet Jeffrey G. Simet



### SupplyCore *

#### David Hahn



### TFab Manufacturing, LLC

#### **Gary Smith**



## **The Boeing Company**

Terry Langerman Shawn Bogan Jason Frei Zach Gibbar Sharon Bagent



### TorqHoist, Inc.

Dorothea Polster Michael Polster



## WING INFLATABLES, INC

Patrick Sproul Dwayne Sutke



# WOODWARD INC. *

#### Tom Stinson Bret Berghoefer











# Aerol Co., Inc. *

Monica Sifford Bill Schoonover







## Allied Marine Services, Inc. *

**Reggie Groce** 







### **AV-DEC** *

Dave Schmidt Andy Baker







# **BMI Defense Systems**

Traci Gholson







## **Bobcat Company**

**Michael Melroe** 





# BROWN HELICOPTER, INC. *

**Jack Lane** 





# **CNH AMERICA LLC ***

### Bill Wolfe





### **Contact Industries Inc.**

Joe Esterly



### **Detroit Switch, Inc. ***

### **Greg Stein**





## Draeger Safety, Inc.

**Rick Pallen** 





## EATON INDUSTRIAL CORPORATION *

Jon Hatcher





Steven Benulie Frank Metzger Melissa O'Brien Andy Seidel Culture







# Essex Cryogenics of MO., Inc. *

Ken Seise





## Flexfab LLC

### Lyle Claussen





Jean-Louis Vanderstraeten Greg Livermore Stuart Slocum Jason Jones





Sonya Robinson





# Graybar Electric Company, Inc. *

John Zotis Jon Marceleno Donald Kosanovich Kris Stough David Mintus Bryan Rival







### Highland Engineering, Inc. *

Jeff Pung







**Patrick Aurora** 

Culture







## LECHMOTOREN U.S., INC. *

**Earl Stevens** 





# MAGNETIKA, INC. *

Nagui Guirgis Thomas Chew







# Michelin Aircraft Tire Company *

Brett Carnes (Michelin) Jim Barnes (Michelin) Peggy Thornton (Lockheed Martin)





# Ohler Pumps a Division of W.S. Darley & Co.

Robert D. Bond







Jim Wagner

Culture







# PIMA VALVE, INC. *

### **Ryan Gaston**





Paula M. Holtz Russell Fischer







**Catherine Contreras** 







## Spacesaver Storage Systems Inc. *

### Matt Tourdot, VP Government Business Patty Koshak, Contracts Manager





## SPERIAN PROTECTION

Don Budke Angela Benoit







### **UPI Manufacturing ***

Jeffrey D. Dretzka Jeffrey J. Dretzka Bob Dwyer Mark Showalter













## AGM Container Controls, Inc. *

Ronald "Ron" J. Corbin







## Curtiss-Wright Controls, Inc.

**Bradley Davis** 







## DERBYSHIRE MARINE PRODUCTS, LLC

Todd Reed





# Eastern Carolina Vocational Center, Inc. (ECVC) *

Bob Jones, President Daneel leRoux, CEO







# GENERAL DYNAMICS LAND SYSTEMS, INC. *

#### Rick Gillette, Sr. VP, Production, Delivery & Support







## **Greenlees Filter LLC ***

Ted Greenlees Len Coulman







## L-3 Communications Electrodynamics Inc. *

Leah Flaig





# Meggitt (North Hollywood), Inc. (Corona, CA) *

Judy Castaneda Darlene Newman





## **Moog Flo-Tork ***

#### **Barbara Wyant**





Northrop Grumman Corporation Strike and Surveillance Systems Division F/A-18 Program *

> Robert Harrigan Joel Cleveland







## ONTARIO KNIFE COMPANY *

Sue Green Nick Trbovich, Jr.







## **Otis Products, Inc. ***

Nancy Szewczyk-Davoy







## R. A. MILLER INDUSTRIES *

Richard Conaway Rick Zattlin







## Spartan Motors Chassis, Inc. *

Vicky Black Jon Dickinson Kirk Sherman Tim Weaver







## WHITE AERO INC.

Susan Collier Rachel White

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY

#### **DLA Land and Maritime**



WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





#### Litigated Inventory Break-out Session

29 June 2011

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WORKFORCE DEVELOPMENT



## **Project Overview**

- Project goal:
- The project goal is to reduce the amount of current inventory in litigation.
  - Reduce the amount of inventory placed in litigation.
  - Reduce the length of time inventory remains in litigation.



#### Source Documents

- <u>http://assist.daps.dla.mil/</u> copies of Military Standards including MIL-STD-129P and MIL-STD-2073-1D
- <u>www.dodrfid.org</u> information on DoD's Radio Frequency Identification marking requirements
- <u>www.wawftraining.com</u> online training for Wide Area Workflow



### **Project Metrics**

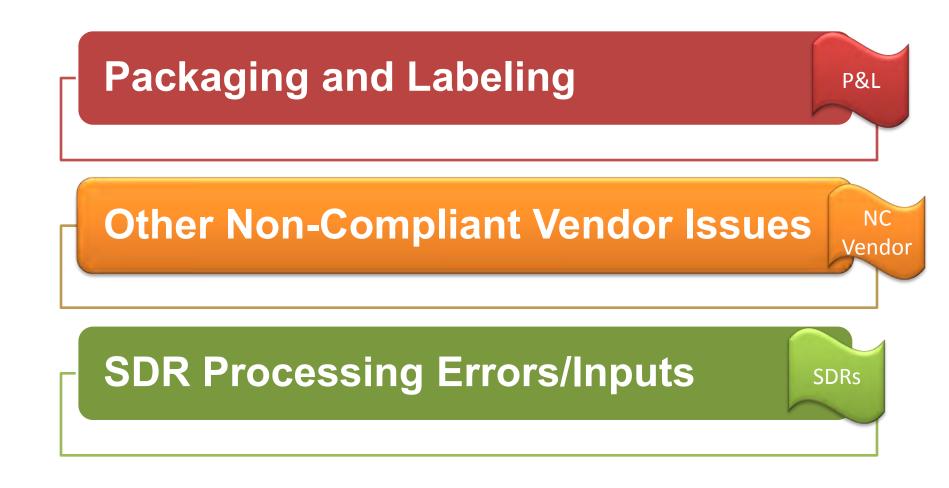
#### Project Status

Target project population Inventory Value October 2010 \$221M Supply Discrepancy Reports (SDRs) with Disposition reduced from <34,000 to 8500

Inventory being placed into litigation Target Population May 1, 2011 \$152M



## **Primary Root Causes**

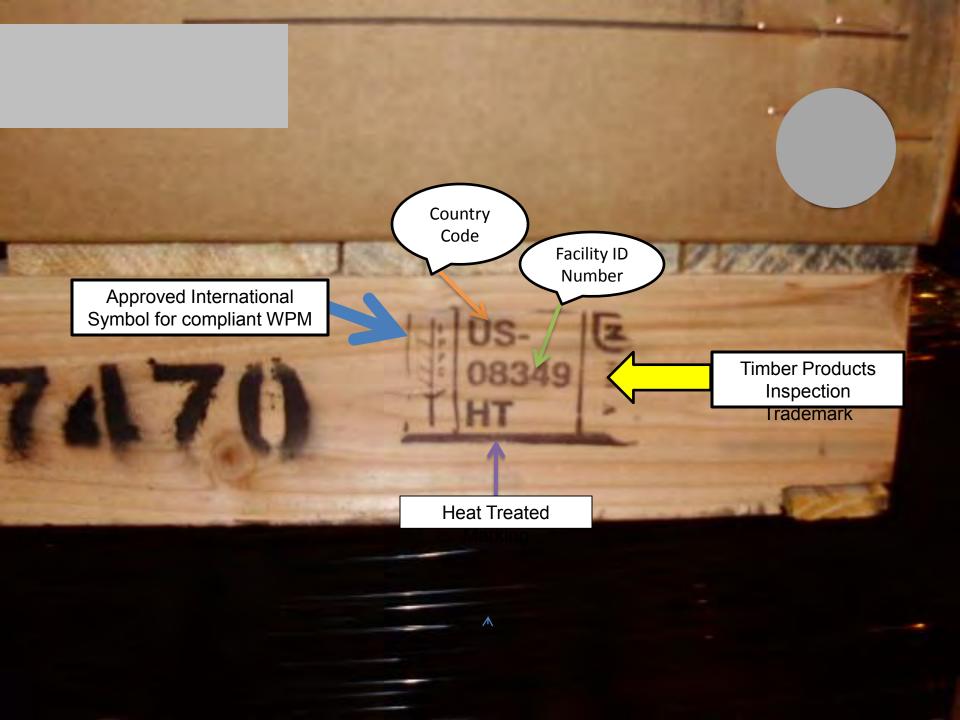


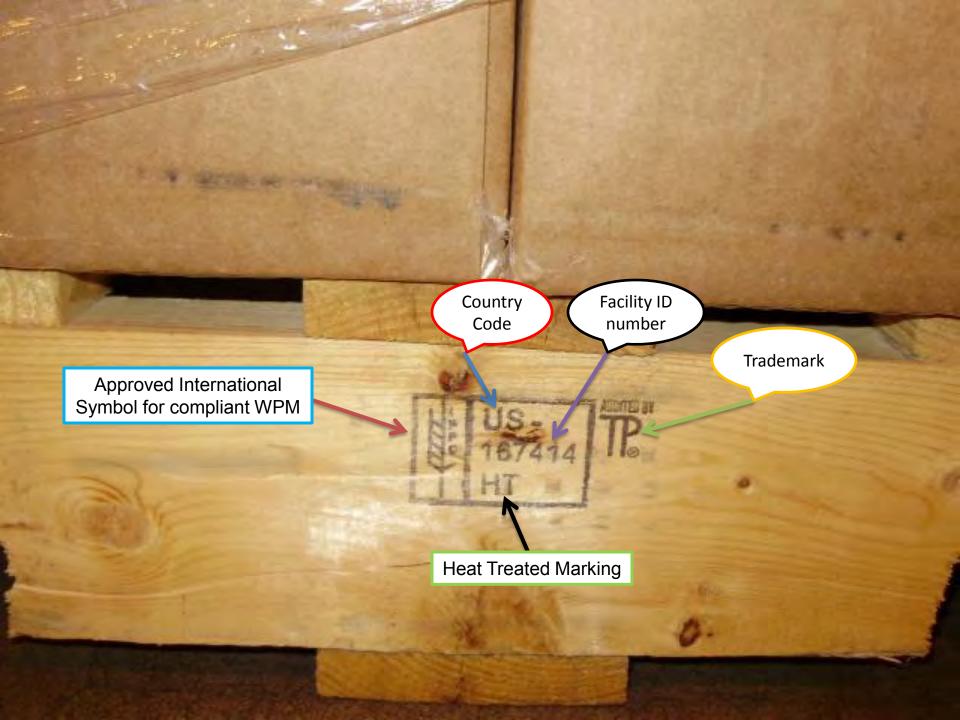
STEWARDSHIP EXCELLENCE



#### Reasons Items are placed in Condition Code "L"

- Shipment does not meet packaging requirements.
- Incorrect Item received.
- Non-conformance to heat treatment requirement for wood packing materials (including pallets). Since 2007, all wood packing material requires a stamp certifying Heat treatment (DLAD clause 52.247-9012).









The label is missing the NSN, Contract #, Cage Code, QTY and U/I

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WORKFORCE DEVELOPMENT



#### Reasons Items are placed in Condition Code "L"

- Material not received in an acceptable condition – (damaged, non-compliant to shelflife requirements, other quality issues).
- Quantities on shipping documents or invoice are <u>more or less</u> than in the shipment.
- Improper Markings shipments must be compliant to Mil-Std-129P marking requirements.

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#### Reasons Items are placed in Condition Code "L"

- No documentation received with the shipment ** MIL-Std-129P requires a copy of the receiving report be sent with the shipment unless otherwise noted in the contract.
- Wrong CLIN number on shipping documents or invoice.
- Incorrect data on invoice (Delivery order number omitted or incorrect, unit of issue incorrect, etc) Invoice must match contract data.



#### Reasons Items are placed in Condition Code "L"

## Materials shipped to the wrong location (all contract line items shipped to one location).



## **Upcoming Changes**

- pRFID compliance efforts.
- Re-package/relabeling efforts (\$250)
- Beginning 1 October 2011, we will begin an initiative to improve pRFID compliance.

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#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





2011 DLA Industry Conference June 27th to June 30th Breakout Session John Naperkoski DLA Logistics Information Service

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# Do you want to do business with an organization that....

- Produces revenues of nearly \$41 billion
- Manages 8 supply chains and 5 million items
- Operates in 48 states and 28 countries
- Maintains Foreign Military Sales of \$1.6 billion across 118 Nations



# How can I increase my business?

- Register your business
- Obtain a CAGE Code
- Understand the NSN
- Find a sponsor
- Access your data
- Update your data

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#### **Register your business**

- Central Contractor Registration (CCR)
- Registrant database for U.S. Federal Government
- Paperless payments through electronic funds transfer
- Registration does not guarantee a contract
- CCR URL: <u>www.bpn.gov/ccr/</u>



## Federal Acquisition Regulations (FARs) govern CCR

- Must be registered in CCR
- Must have Data Universal Numbering System (DUNS) number to register
- Select a North American Industry Classification System (NAICS) code



#### What is a CAGE Code?

- Five digit code depicting Commercial and Government Entity (CAGE)
- CAGE Code required for business with the Federal Government
- Registration in CCR assigns CAGE
   Code
- DLA Logistics Information Service only authorized source of CAGE Codes

# 



# Why do I need to obtain a CAGE Code?

- Pay processes
- Facility security clearances
- Contract management

#### How do I change CAGE Code data?

- Contact D&B to update CCR at: <u>http://fedgov.dnb.com/webform</u>
- Complete DD Form 2051
- Forward to:

Director, DLA Logistics Information Service
ATTN: DLA Log Info SVC - LAC
Hart-Dole-Inouye Federal Center
74 North Washington
Battle Creek, MI 49037

Per 48 C.F.R Subpart 204.72 – Contractor Identification

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#### Understand the National Stock Number (NSN)

- Official label applied to an item of supply that is repeatedly used throughout the Federal Supply System
- 6.5 Million active NSNs in Federal Supply System
- 9 Million non-US managed NSNs in NATO system





- 13-digit code, e.g., 6240-00-357-7976
- First four digits are the Federal Supply Class (FSC)
- Next two digits are country that assigned the NSN called the National Codification Bureau (NCB)
- Remaining seven digits are sequentially assigned and unique to each NSN

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#### **Benefits of the NSN**



- Ensures life cycle support & interoperability
- Provides safety / protection of personnel
- Identifies data sharing capabilities of items
- Is data key for item tracking



# Your tech data describes the NSN's form, fit, and function

- Shelf life
- Interchangeability and substitutability
- Price
- Unit of issue
- Precious metals or hazardous materials

Product characteristics

#### Access to technical data is required by public law

Cataloging and Standardization Act, Public Law 82-436 reads:

"To uphold this act it is imperative that the DoD Agency responsible for cataloging, DLA Logistics Information Service, is granted access to technical data."



#### **Benefits of technical data**

- Parts standardization
- Avoidance of duplication
- Interoperability
- Proper management, storage, and disposal



#### Who uses NSNs?

- Military Services
- Department of Defense (DoD)
- Disposition services
- Federal Agencies, such as GSA, FAA, DHS, etc.
- North Atlantic Treaty Organization (NATO)
- Many governments around the world



#### Who can request a NSN?

- Only a....
  - Military service
  - International partners
  - Federal/civil agency
- A Service must <u>sponsor</u> your product for NSN assignment



## How do you find a sponsor?

Contact a Service or Agency point of contact:

• Army:

www.sellingtoarmy.info/user/showpage.aspx?SectionID

- Marine Corps: <u>www.donhq.navy.mil/OSBP/activities/marine-corps.html</u>
- Navy: <u>www.donhq.navy.mil/OSBP/</u>
- Air Force: <u>www.airforcesmallbiz.org</u>
- OSD: <u>www.acq.osd.mil/osbp/index.html</u>
- DLA: www.dla.mil/db/
- GSA: www.gsa.gov/portal/content/105221
- PTAC: <u>ww.dla.mil/db/ptap.asp</u>



### When is a NSN requested?

Once a requirement for an item has been identified as needed via....

 Provisioning = a new weapon system is deployed by a military service

 Demand planning = a non-stocked item is repeatedly ordered

# 



### How can you access your data?

- WebFLIS provides access to near real-time data
  - Hot links provide explanations
  - Proprietary data not viewed by public
- DOD EMALL provides product visibility to customers looking to purchase
  - -Active DLA managed NSNs
  - Advantage for fully described items

#### How can you update your data?

- CCR for business statistics/financial routing data
  - Update with D&B using webform at: <u>http://fedgov.dnb.com/webform</u>
  - Confirm D&B changes in CCR
- iGIRDER for reference/part number data
  - Register with User ID and Password
  - Update at : <u>www.dlis.dla.mil/gidm/</u>



# How can you increase your business?

- Register your business
- Obtain a CAGE Code
- Understand the NSN
- Find a sponsor
- Access your data
- Update your data

# 



## To get further details on information presented during this session, please visit the DLA Logistics Information Service booth, number

642

WARFIGHTER SUPPORT ENHANCEMENT

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### **Contact Information:**

- Address:
  - DLA Customer Interaction Center DLA Logistics Information Service 74 Washington Ave. N. Battle Creek, MI. 49037-3084
- Toll Free: 1-877-352-2255
- DSN: 661-7766
- Comm: (269) 961-7766
- Email: dlacontactcenter@dla.mil





#### **Questions?**



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#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





#### **DLA Industry Conference**

Breakout Session: Partnering for Greater Efficiencies and Productivity in Defense Spending

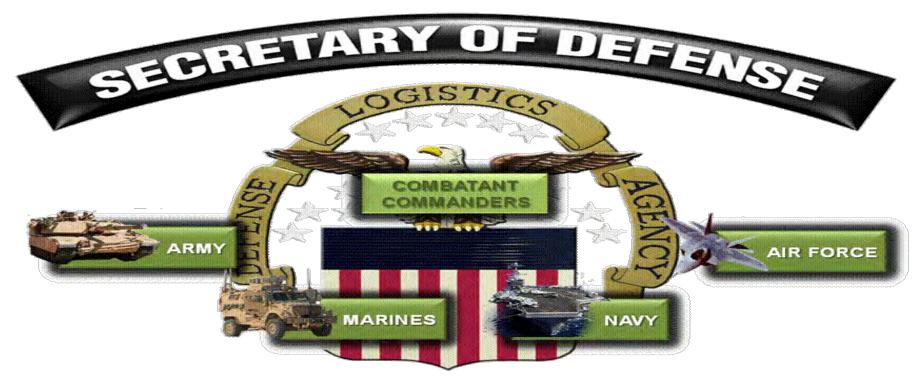


#### **DLA Supporting DOD Efficiency Initiative**

Dr. Carter memos dated 14 September 2010:

"Better Buying Power: Guidance for Obtaining Greater Efficiency and Productivity in Defense Spending

"Implementation Directive for Better Buying Power – Restoring Affordability and Productivity in Defense Spending"





#### Scope of DLA's Initiative

#### Per the DLA Director:

DLA will pursue price reductions of as much as 10% in selected areas by providing greater focus on price reasonableness, incorporating price reduction factors in strategic sourcing opportunities and establishing more long-term contracts.



#### **DLA** Aviation

- Reducing Overhead Costs
  - Strategic Partners Role
  - Aviation Role
- Incentive Contracting
  - Appropriate Application
  - Alignment of Incentive to Metrics
- Strategic Post Award Pricing Review
  - Identification of Pricing Opportunities
  - Partnering with Value Engineering
- Value Engineering
  - Reverse Engineering
  - Value Management
  - Parts Breakout



### **DLA Energy**

- DLA Energy Natural Gas
  - Business Process Improvement Effort with Industry
- DLA Energy Bulk Fuels

- Review and evaluate supply chain efficiencies

- DLA Energy Duty Drawback Program
  - Refunds of US Custom & Border Protection duties paid for fuel



### **DLA Land and Maritime**

- Continue to Submit Competitive Offers, with Lowest Prices Possible
- Participate in Reverse Auctions, as Applicable
- Reduce Overhead and Admin Costs Pass on to DLA
- Provide Quantity Price Break Info/Pricing, if Available
- Participate in Alternate Offer or Breakout Efforts
- Always Identify Better Ways to Buy Group PRs, Like Items, Long Term Contracts (LTCs)
- Identify Unnecessary Requirements Qty Unit Pack (QUP), Packaging, Test and Quality Requirements



## **DLA Troop Support**

- Lean Projects Acquisition Efficiencies
- Acquisition Strategies
- Competition
- Leveraging Customer Requirements

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





#### PROCUREMENT INTEGRITY

Kathleen Lemming DLA Acquisition June 29-30, 2011

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#### AGENDA

- What is Procurement Integrity?
- What is DoD and DLA Doing to Ensure Procurement Integrity?
- True Integrity Failures
- Personal and Organizational Conflicts of Interest
- Case Studies
- Do I have Integrity?



### What is Procurement Integrity?

🖕 Favorites 🔄 what is procurement integrity - Google Search 👘 🔹 🗟 🖃 👼 🔹 Page 🗸 Safety 🗸	
Google	what is procurement integrity × Search
0	About 12,800,000 results (0.08 seconds) Advanced search
Everything	USDOJ: JMD: Departmental Ethics Office:
Images	Procurement Integrity Act Q
	The Procurement Integrity Act prohibits the release of
Videos	source selection and contractor bid or proposal information.
News	Also, a former employee who served in
Chonning	www.justice.gov/jmd/ethics/procurea.htm - Cached - Similar
Shopping	[PPT] Procurement Integrity
<ul> <li>More</li> </ul>	File Format: Microsoft Powerpoint - Quick View
	Problems in Procurement Integrity. Some Obvious
Fort Belvoir, VA	Problems, October 2004 Shocker, Ex-Air Force Official Gets
Change location	Prison Time. Boeing Received Special Treatment in
	www.iecjournal.org/iec/files/yukins_aug06.ppt - Similar
0	Breeurement Integrity Guidenee
Show search tools	Procurement Integrity Guidance
	SUBJECT: Guidance on Application of the Procurement
	Integrity Law and Regulation . This memorandum provides guidance on applying the <b>Procurement Integrity</b>
	www.dod.gov/dodgc/defense_ethics/dod/procinteglaw.htm
	- Cached - Similar



#### **Procurement Integrity Act**



#### Justice Management Division Serving Justice - Securing Results

The Procurement Integrity Act prohibits the release of source selection and <u>contractor</u> <u>bid or proposal information</u>. Also, a former employee who served in certain positions on a procurement action or contract in excess of \$10 million is barred for one year from receiving compensation as an employee or consultant from that contractor.

#### 48 C.F.R. § 3.104-1-11

The post-employment restrictions on receiving compensation are in addition to the post-employment restrictions of 18 U.S.C. § 207. See "Leaving Government."



## What is Procurement Integrity?

- Definition According to Merriam-Webster
  - Procurement: the act or process of procuring;
     especially the obtaining of military supplies by a government
  - Integrity: a firm adherence to a code of especially moral or artistic values; incorruptibility
- Procurement Integrity is the act of obtaining and supplying military supplies with the utmost moral candor



# What is DoD and DLA Doing to Ensure Procurement Integrity?

- DoD
  - Panel on Contracting Integrity
    - Ombudsman Program
- DLA
  - Procurement Management Reviews
  - Operational Evaluation Team



## Panel on Contracting Integrity

- Sanctioned:
  - Section 813 of the John Warner
     National Defense Authorization Act (NDAA) for FY2007, Public Law 109-364
- Directed DoD to establish a Panel on Contracting Integrity (PCI)



## Panel on Contracting Integrity

- Cross Section of DoD Senior Leaders
  - Ms. Heimbaugh, DLA Acquisition (J7) chairs Subcommittee 1, Panel on Contracting Integrity

#### **DPAP website for Panel on Contracting Integrity information:** http://www.acq.osd.mil/dpap/cpic/cp/panel_on_contracting_integrity.html



## **Panel on Contracting Integrity**

- Purpose:
  - Review DoD's progress in eliminating areas of vulnerability in contracting that allow for fraud, waste, and abuse
  - Recommend changes in law, regulations, and policy to eliminate/mitigate these areas of risk



#### 13 PCI Subcommittees and Agency Chairs

#### SC1 Current Structure on Contracting Integrity Component Acquisition Executive, Defense Logistics Agency

#### **SC2 Sustained Senior Leadership**

Deputy Assistant Secretary of Army (Procurement)

#### SC3 Capable Contracting Workforce OASD(A)/President, Defense Acquisition University

#### **SC4 Adequate Pricing**

Co-Chairs: Director, Defense Contract Audit Agency and Deputy Director, DPAP/Program Acquisition and Strategic Sourcing

#### SC5 Appropriate Contracting Approaches and Techniques

Deputy Assistant Secretary of the Air Force (Contracting)



### 13 PCI Subcommittees and Agency Chairs

#### **SC6 Sufficient Contract Surveillance**

Deputy Assistant Secretary of the Navy (Acquisition & Logistics Management)

#### SC7 Contracting Integrity in a Combat/Contingent Environment

Panel Executive Director and Deputy Director, DPAP/ Program Acquisition and Contingency Contracting

#### **SC8 Procurement Fraud Indicators**

Assistant Inspector General, Acquisition and Contract Management, DoD Inspector General

#### **SC9** Contractor Employee Conflicts of Interest

General Counsel, Defense Contract Management Agency



### 13 PCI Subcommittees and Agency Chairs

#### SC10 Recommendations for Change

Deputy General Counsel, Department of the Air Force

SC11 Evaluation of Contractor Business Systems Deputy Director, DPAP/Cost, Pricing, and Finance

#### **SC12 Peer Reviews**

Deputy Assistant Secretary of the Navy (Acquisition and Logistics Management)

#### **SC13 Opportunities for More Effective Competition**

Assistant Deputy Commandant, Installations and Logistics, Marine Corp Field Contracting



- Subcommittee Working Groups
  - Volunteers from other DoD Agencies
    - Subcommittee 1:
      - DLA Kathleen Lemming
      - TRANSCOM Susan Sembenotti
      - National Geospatial-Intelligence Agency Howard Pierce
  - Responsible for developing policy directives, memorandums, legislative proposals, and training materials to implement assigned tasks

# Procurement Integrity Ombudsman

- Product of Panel on Contracting Integrity
- Ombudsman Identified for Each Contracting Activity in DLA
  - This program provides a neutral, informal, confidential, and independent alternative for employees, managers, and customers to seek assistance in resolving procurement integrity issues
  - Implemented in 2009

Not to be confused with Task/Deliver Order Ombudsman in FAR 6.505(b)(6)



# **Other PCI Tasks**

- Develop checklist to provide for contractor compliance with FAR Table 15-2 proposal requirements
- Inherently Governmental Definition
- Establish policy and procedures within DoD regarding the Department's audit and administration of contractors' business systems
- Establish a Department of Defense-wide values-based ethics program.



# **Operational Evaluation Teams**

- Team of Subject Matter Experts from across DLA
- Perform end-to-end vulnerability assessment of supply and service purchases to ensure optimal stewardship of Agency and Department of Defense (DoD) resources and compliance with various Federal statutes, policies and regulations



# **Operational Evaluation Team**

- Expected Outcome
  - Identify and communicate potential vulnerabilities in current Afghanistan contracts and provide corrective action recommendations (including risk assessments) as required
  - Develop a repeatable process to ensure vulnerabilities are identified and corrected for all complex contracting vehicles



# **DLA PMRs**

- United States Code, Title 41, Chapter 17, Section 1702, paragraph (c), January 4, 2011 and Executive Order 12931, Subject: Federal Procurement Reform "Defense Acquisition", October 13, 1994
  - These documents assign responsibility to the Senior Procurement Executive (SPE) within the Agency to establish accountability for all contracting functions and to measure and evaluate each contracting office's performance against established goals
- The DLA PMR Program is the SPE's primary process for accomplishing these responsibilities



### DLA Procurement Management Reviews

- Review each DLA contracting activity
  - Mission
  - Business Processes
  - Contract Files
  - Special Areas of Interest
    - Contractor Performance Assessment Rating System (CPARS)



### DLA Procurement Management Reviews

- Activity provided a report with a rating based on findings and risk
- Corrective Action Plans



### **True Integrity Failures**

A CIA employee paid \$48,000 to settle a complaint brought by the Department of Justice that the employee had participated in official matters in which his spouse had a financial interest. The employee had served as the Contracting Officer Technical Representative (COTR) on certain contracts between his agency and a private corporation, where his wife worked. The contracts involved millions of dollars awarded to the corporation. Although the employee's wife did not work on the same contracts as the employee, she received stock options for the purchase of the corporation's stock that were affected by the corporation's profits from the contracts her husband had worked on.



### **True Integrity Failures**

An Army technician ordering a Seal Replacement Parts Kit from a defense contractor noted that the price of the kit seemed unusually high based on the price of each individual component, and contacted investigators. Investigators examined the price of the components and the cost the company incurred to assemble each kit, and discovered that the contractor was marking up each kit by approximately \$500. Investigators further discovered that the Government had purchased a large number of the kits at the inflated price.

As a result of the observant technician's numbercrunching, the defense contractor agreed to a voluntary refund of \$44,000.

### Personal & Organizational Conflicts of Interest

- Over 27,000 DLA Employees Across the World
- 1.9 Million Active Cage Codes
- Employees
  - Family
  - Friends
  - Neighbors
  - Complete Strangers

### Personal Conflicts of Interest Case Studies

- Your company has submitted a proposal in response to a requirement that was posted to FedBizOpps. Your fishing buddy's wife is the contracting officer.
- Is this a PCI
  - Why or Why Not?
  - What should be done?
- What if the proposal was submitted prior to knowing who the contracting officer was?

# Organizational Conflicts of Interest (OCI) Case Studies

- Company A, prime contractor, awards major subsystem contracts for a major defense acquisition program to Business Units C, D, & E, of the same parent corporate entity. Particularly, the award of subcontracts for software integration or the development of a proprietary software system architecture.
- Is this an OCI?
  - Why or Why not?
  - What should be done?



# **OCI Case Studies**

- Company A, a large multinational defense contractor, had been hired to assist with the technical factors to be used in evaluating proposals for the acquisition of a highly classified major weapon system. Additionally, Company A's service contract requires their assistance in the evaluation of those technical factors. Company B has submitted a proposal along with four other defense contractors for said acquisition. Company B is a subsidiary of Company A.
- Is this an OCI? Why or Why not?
- What should be done?



# **OCI Case Studies**

- Same Scenario as on the Previous Page
- Company B is the only proposal submitted
   Is this an OCI? Why or Why Not?
  - What should be done?

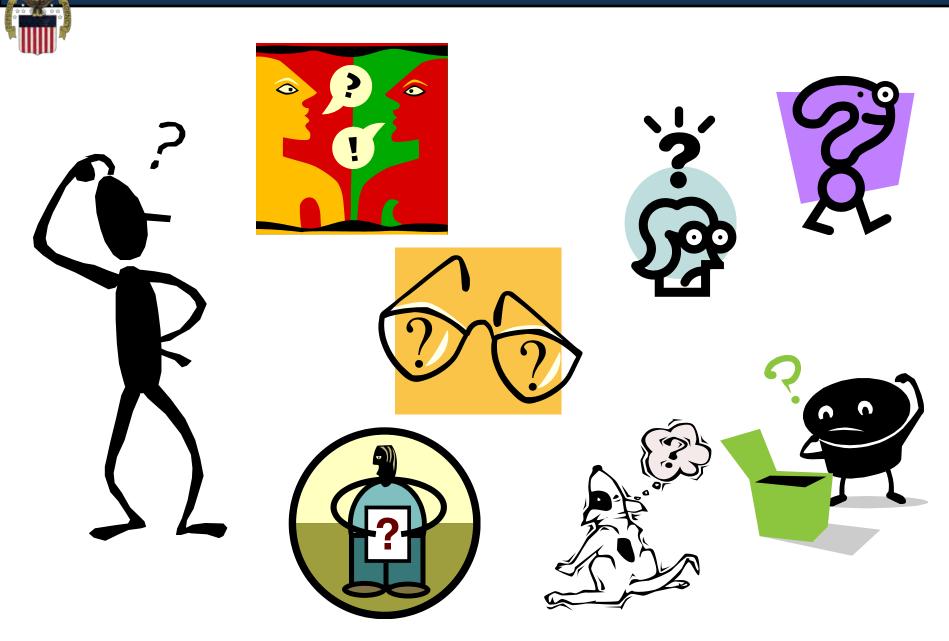


# **Do I Have Integrity?**

- Can It Be Compromised?
  - Hard Economic Times
  - Affect Family Dynamic
  - Job in Jeopardy
  - Thrill
- Do I Have Integrity?

### Fraud, Waste, & Abuse Hotline: 1-800-232-5454





WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





#### Procurement Systems Supplier Interface Breakout Session

DLA Enterprise Supplier Conference June 29-30, 2011

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT



### **Agenda Topics**

- DLA Internet Bid Board System (DIBBS)
- Automated Best Value System (ABVS)
- Past Performance Information Retrieval System (PPIRS)
- Contractor Performance Assessment System (CPARS)
- Federal Awardee Performance and Integrity Information System (FAPIIS)
- Electronic Subcontracting Reporting System (eSRS)
- EProcurement

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### DLA Internet Bid Board System (DIBBS)

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WORKFORCE DEVELOPMENT

### DLA Internet Bid Board System (DIBBS)

- URL: <u>https://www.dibbs.bsm.dla.mil/</u>
- One-stop Portal for Vendor Community:
  - View Solicitations
    - Request for Quotations (RFQ)
    - Request for Proposals (RFP)
  - Submit Quotations
  - Access Contract Actions Awards and Modifications
  - View Clauses and Provisions
  - Access Technical Data cFolders
  - Access Automated Best Value System (ABVS)
    - Performance Scores utilized in Best Value Award Decisions
  - View Vendor-Specific Messages/Banners

### DLA Internet Bid Board System (DIBBS)

- Future Enhancement:
  - Post-Award Request (PAR)
    - Facility will provide Vendors and External Government Entities ability to:
      - Submit requests directly to Post-Award Personnel
      - Attach pertinent documentation to PAR
      - View previously submitted PARs
      - Obtain current status of submitted PARs

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





### Automated Best Value System (ABVS)

Past Performance Information Retrieval System (PPIRS)

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- URL: <u>http://www.dscr.dla.mil/proc/abvm/abvm.htm</u>
- Computerized system which collects contractors' existing past performance (quality and delivery) data and translates it into numeric scores
- Numeric scores utilized by Contracting Officers in Best Value Award Decisions
  - Comparative assessment/tradeoff among evaluation factors:
    - Evaluated Price
    - Quoted Delivery
    - Past Performance

### Automated Best Value System (ABVS)

- Vendor afforded opportunity to view and challenge negative performance data
- Real-time performance assessments scores calculated daily
- Vendors are strongly encouraged to review their performance data and contact ABVS administrators to resolve any discrepant performance data

### Past Performance Information Retrieval System (PPIRS)

- The Department of Defense has endorsed the Past Performance Information Retrieval System (PPIRS) as the single authorized system for the receipt and retrieval of contractor past performance data for DoD acquisitions
- PPIRS includes performance data from Military Services and DoD Agencies
- Full PPIRS implementation targeted for 2011
- Until DLA's implementation of PPIRS, ABVS will be utilized as a proxy to PPIRS



### Past Performance Information Retrieval System (PPIRS)

- Additional past performance guidance is available in the Defense Logistics Agency Directive DLAD 52.215-9022 (JAN 2009)
- Contractors must be registered in the Central Contractor Registration (CCR) at <u>http://www.ccr.gov</u> and obtain a Marketing Partner Identification Number (MPIN) to gain access their PPIRS data
- Details to establish a PPIRS-SR account can be found at <u>http://www.ppirs.gov</u>

### Past Performance Information Retrieval System (PPIRS)

- PPIRS registration will enable vendors to access their delivery score and quality classification and any negative data, listed by the Federal Supply Class (FSC)
- PPIRS records may be challenged, if data needs correction

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





### Contractor Performance Assessment System (CPARS)

WARFIGHTER SUPPORT ENHANCEMENT

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WORKFORCE DEVELOPMENT



# Contractor Past Performance System (CPARS)

- Web-based system used to input data on contractor performance
- Once the data is input to the CPARS system, this data is then uploaded to the Past Performance Information Retrieval System (<u>PPIRS</u>) database
- CPARS are used as an aid in awarding contracts to contractors that consistently provide quality, on-time products and services that conform to contractual requirements
- CPARS can be used to effectively communicate contractor strengths and weaknesses to source selection officials



### **Past Performance Process Overview**



Contractor Senior Management

**Contractor Representative** 



### **CPARS Reporting Thresholds**

### **Business Sector**

Systems

Ship Repair & Overhaul

**Services** 

- **Health Care**
- **Operations Support**

**Fuels** 

**Information Technology** 

* Applicable to DLA business

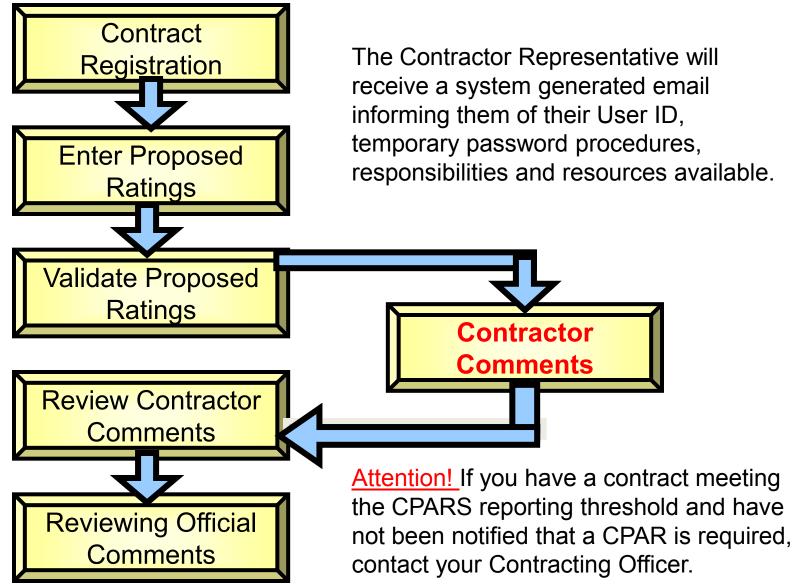
### Dollar Threshold

- > \$5,000,000
- > \$500,000
- > \$1,000,000
- > \$100,000
- > \$5,000,000
- > \$100,000
- > \$1,000,000



- Indefinite-Delivery-Indefinite-Quantity (IDIQ) Contracts, Basic Ordering Agreements (BOAs) and Blanket Purchase Agreements (BPAs):
  - Individual CPAR for each order OR one CPAR at basic contract level covering all orders under contract/agreement
  - Contract/agreement should specify assessment procedures
  - Consolidation appropriate if orders similar in scope
- Federal Supply Schedules and GSA Orders:
  - Requiring Activity / Ordering Agency Prepares CPAR Best Position to Evaluate Performance
  - Threshold Determined on Order-by-Order Basis
  - Each Order Reported Individually

### **CPARS Workflow**





# Logging In to CPARS

#### CPARS/ACASS/CCASS/FAPIIS

DoD Logon Contractor Logon (PKI) Contractor Logon (No PKI) Federal Logon All DoD employees must have a DoD PKI certificate to access the CPARS/ACASS/CCASS web site. Click here to determine if you have a valid DoD PKI Certificate

#### PKI Information:

All DoD employees (military and civilian), including DoD contractors that are working on site (military/government facilities) or contractors working offsite using Government Furnished Equipment (GFE) are eligible to obtain certificates from DoD PKI. If the contractor doesn't work onsite or with GFE they are encouraged to obtain and use a certificate from an External Certificate Authority (ECA).

#### External Certificate Authority:

External Certificate Authorities (ECAs) provide digital certificates to the DoD's private industry partners, contractors using their own equipment or working in non-government facilities, allied partners, and other agencies.

#### Approved ECA Vendors:

Operational Research Consultants, Inc. (ORC) <u>http://www.eca.orc.com</u> Verisign, Inc. <u>http://www.verisign.com/verisign-business-solutions/public-sector-solutions/ieca-ecacertificates/index.html IdenTrust <u>http://www.identrust.com/certificates/eca/index.html</u></u>

The following site provides additional FAQs on the subject of ECA: http://iase.disa.mil/pki/eca/index.html

Home

CPARS/ACASS/CCASS/FAPIIS, NAVSEALOGCENDET PORTSMOUTH, NH. Version : 3.3.0, Build Date : 04/30/2009 15:00:00
Phone : (207) 438-1690 Email Technical Support
View Policy Guide: CPARS ACASS CCASS FAPIIS

#### Contractor Users:

• User ID Required

PKI Certificate
 Encouraged
 (Purchase from
 External Certificate
 Authority)

Password
 Required if No PKI
 Certificate

## **Contractor Responsibilities**

- 30 Days to Respond
  - System Generated Weekly Email Notifications
- 7 Days to Request Meeting to Discuss CPAR
- Review Admin Info (Blocks 1-17), Ratings and Narratives
- Provide Clear and Concise Responses (Block 22)
   16,000 Character Limit (approximately 3 pages)
- Provide Concurrence / Non-Concurrence, Name & Title (Block 23)



Send to Assessing Official



## **Additional Information**

- Help Desk (Mon-Fri 6:30am- 6:00pm EST) DSN: 684-1690 Commercial: 207-438-1690
- Email: webptsmh@navy.mil
- CPARS Web Site: (<u>https://www.cpars.csd.disa.mil/</u>)
  - Feedback
  - FAQ
  - Policy Guides
  - User Manual
  - Training Information
  - Request "Corporate Senior Management Access"

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





Federal Awardee Performance and Integrity Information System (FAPIIS)

STEWARDSHIP EXCELLENCE



- What is FAPIIS?
  - A one stop location for information on the integrity and performance of covered Federal agency contractors and grantees
  - Addresses requirements set forth in the Duncan Hunter National Defense Act of 2009
  - Required by FAR 9.105 and 42.1503
  - Pulls records from CPARS-FAPIIS, CCR, EPLS and record counts from PPIRS-RC
  - Government users input records in CPARS, Government users and vendors retrieve data through PPIRS (RC or SR)
  - Vendors may only access records for their own CAGE code
  - Records are retained for five years after the action date



- Record Types (CPARS-FAPIIS)
  - Defective Pricing
  - Non-Responsibility Determination
  - Recipient Not Qualified Determination
  - Termination for Cause
  - Termination for Default
  - Termination for Material Failure to Comply
- Other Record Types
  - Proceedings Information (From CCR)
  - Suspension/Disbarment Information (From EPLS)
  - Number of PPIRS-RC Records



- Contractor Responsibilities
  - 52.209-7 "Information Regarding Responsibility Matters"
    - Requires vendors to report information relating to civil, criminal and administrative proceedings on solicitations greater than \$500K and when vendor has federal contracts/grants greater than \$10M
    - Information to be reported through the Central Contractor Registration (CCR)
  - 52.209-8 "Updates of Information Regarding Responsibility Matters
    - Requires vendors to update information in FAPIIS on a semiannual basis for the life of the contract, through CCR
    - Provides contractors an opportunity to post comments regarding records submitted by the Government



Logon at www.ppirs.gov

### **Contractor Main Menu**

PAST PERFORMANCE INFORMATION RETRIEVAL SYSTEM (PPIRS)				
	AWARDEE/CONTRACTOR MAIN PAGE			
Main Menu				
Logout	Welcome			
Account Menu Items <u>View Account</u> Report Menu Items	DUNS: 999999999 9999 CAGE CODE: CPARS			
Assessment Reports Inquiry (RC) Summary Report (SR) FAPIIS Reports Services Menu Items Help Feedback	The Past Performance Information Retrieval System is a government-wide application that provides timely and pertinent contractor past performance information to the Federal acquisition community for use in making source selection decisions. PPIRS assists Federal acquisition officials making source selections by serving as the single source for contractor past performance data. Confidence in a prospective contractor's ability to satisfactorily perform contract requirements is an important factor in making best value decisions in the acquisition of goods and services.			
	For Official Use Only - to be used for deliberative source selection purposes only.			



## **FAPIIS Summary Screen**

	FAPIIS REPORTS			
Awar	dee: TEST COMPANY			
	nary of All Reports			
Select Selec	radio button to see the report type details. t Report Type	Count		
0	Defective Pricing	3		
0	Non-Responsibility Determination	3		
0	Recipient Not-Qualified Determination			
0	Termination for Cause	3		
0	Termination for Default	6		
0	Termination for Material Failure to Comply	4		
Selec	t Extended System Report Source			
0	Central Contractor Registration (CCR)			
0	PPIRS Report Cards (PPIRS-RC)			
0	Excluded Parties List System (EPLS)			



### FAPIIS Summary Screen, CCR Records

		Central Contractor Registration (CCR)		
<ul> <li>Question: Does your business or organization (including parent organization, all branches, and all affiliates worldwide) have current active Federal contracts and/or grants with total value (including any exercised/unexercised options) greater than \$10,000,000? ***Contractor Response: Yes</li> </ul>				
and all affilia business or o in a convictio fine, penalty, and/or (3) ao than \$5,000	tes worldwide) a organization of a on or other ackno , reimbursement dministrative pro	years, has your business or organization (including parent organization, all branches, nd/or any of its principals, in connection with the award to or performance by your Federal or State contract or grant, been involved in a (1) criminal proceeding resulting owledgment of fault; (2) civil proceeding resulting in a finding of fault with a monetary , restitution, and/or damages greater than \$5,000, or other acknowledgment of fault; ceeding resulting in a finding of fault with either a monetary fine or penalty greater nt, restitution, or damages greater than \$100,000, or other acknowledgment of fault? <b>5</b>		
	CCR	Proceedings For: TEST COMPANY (999999999)		
Disposition Date	Instrument ID	Instrument Number		
2008-08-07- 13.25.58.000000				
Proceeding Type	roceeding Type Disposition Description of Disposition			
ProceedingType1	Disposition1	This line contains 500 characters: Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential. See User Agreement for details. Notwithstanding the above, using this IS does not constitute consent		



## FAPIIS Summary Screen, EPLS Info

		PPIRS Report Cards (PP		
Awardee			DUNS	Status/Coun
TEST COMPANY		999999999		2
		Excluded Parties List Syst	em (EPLS)	
		Record Found		
Identification				
Name	Northcoast Testin	g, Inc		
Classification	Firm			
Exclusion Type	Reciprocal			
Description	none			
Address(es)				
Address	4720 Great Northern Blvd, North Olmstead, OH , 44070			
DUNS	149588241			
CT Action(s)				
Action Date				
Termination Date	N/A			
CT Code	<u>Z2</u>			
Agency	OPM			
EPLS Create Date				
EPLS Modify Date	odify Date N/A			



## Detail Record (Top)

	ndividual Occurrenc button to see the report .p			
.pdf file	Report Date	FAPIIS Record Number		Report Type
0	01/02/2005	0001	Defective Pricin	g
FAPITS P	cord Details			
		Г	DOCUMENT INFO	PRATION
Record T	ype: Defective Pricing			Record Date: 2005-01-02
	Award ID Number: N	451100008976		
Contract	Referenced Award I	D Number: GS	12345678	
NAICS: 22	23354			Product/Service Code: 6543
			AWARDEE INFO	RMATION
DUNS: DUNS01		CAGE Code: 1NLA7		
Awardee	Name: Billings Machin	e and Tool, Ltd		
Doing Bu	siness As: BMT, Ltd.			
Address	(1): 4135 North Broady	vay		
Address	(2): Suite 224B			
City: Ports	y: Portsmouth Province/S		State: NH	Postal/Zip Code: 03801
Country:	United States			
		REPO	RTING AGENCY	INFORMATION
Agency	lame: DEPT OF THE NA	WY.		
Contracti	ing Office Code: n655	38		
	ing Officer Name: Sa			
Phone Number: 555-123-4567 x226			FAX Number: 555-123-4568	



### Detail Record (Historical Record of Contractor Comments)

		REPORTING AGENCY INFORMATION
Agency Na	me: DEPT OF THE NAV	Y
Contractin	g Office Code: n65538	I
Contractin	g Officer Name: Sam	Tester
Phone Nur	nber: 555-123-4567 x2	26 FAX Number: 555-123-4568
Email Add	ress: sam@testingapps	one
Historical I	Record of Previous Co	omments
02/02/2005	Edward W. Fellsworth 555-555-5555 pandadocs@zoom.ca	On March 08 I note that the adverse report serial0103 was incorrectly attributed to mo company. Dispute is in progress.
03/03/2005	Edward W Fellsworth 555-555-5555 pandadocs@zoom.ca	On March 08 I note that the adverse report serial0102 was incorrectly attributed to micompany. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse. On March 08 I note that the adverse. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102 was incorrectly attributed to my company. Dispute is in progress. On March 08 I note that the adverse report serial0102
06/11/2005	Edward W. Fellsworth 555-555-5555 pandadocs@zoom.ca	On March 08 I note that the adverse report serial0101 was incorrectly attributed to m company. Dispute is in progress.



### Detail Record (Contractor Comments Input)

Enter Optional Comment Section
In order to save comments, you must provide the following user information:
Name:
Email: Phone:
Enter comments here. Max 1000 characters.
Save Comments Current character count:



Additional Information

Help Desk (Mon-Fri 6:30am-6:00pm EST) Commercial: 207-438-1690 DSN: 684-1690 Email: webptsmh@navy.mil

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



Electronic Subcontracting Reporting System (eSRS)

Susan Williams

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT



- •What is Electronic Subcontracting Reporting System (eSRS)?
- •Policy FAR/DFAR
- •Types of Subcontracting Reports: –Subcontract Reports (ISR)
  - -Subcontract Reporting (SSR)
  - -Subcontract Reporting (SDB)
- •eSRS System Information eSRS Data Flow
- eSRS Demo eSRS Contractors Registration
- •Tip for DoD Contractors Submitting Subcontracting Reports
- •DoD Subcontracting Program: "The Basics 2011"



# Electronic Subcontracting Reporting System (eSRS)

•Electronic Subcontracting Reporting System (eSRS) is a Government-wide, electronic, web-based system where contractors submit required reports. <u>http://www.esrs.gov</u>.

•System eliminates the need for paper submissions and processing of Standard Form (SF) 294 and 295s.

–Individual Subcontracting Report (ISR) replaces the SF 294

–Summary Subcontracting Report (SSR) replaces the SF 295

-Year - End Report

-Small Disadvantaged Business Participation Report (SDB)

# Policy

- •FAR 52.219-9
- •DFARS 252.219-9

•Small Business Subcontracting Plan (and Deviations), identified different subcontracting plans and their reporting requirements.

### •Types of Subcontracting Reports:

 Individual Subcontract Plan requires Individual Subcontract Report (ISR) and Summary Subcontract Report (SSR)

•Commercial Subcontract Plan requires Summary Subcontract Report (SSR)



# Subcontract Reports (ISR)

- •Due April 30 and Oct 30 (semiannually)
- •Includes subcontracting \$ from the beginning of the contract through the end of the reporting date (Mar 31 and Sep 30)
- •Contractor identifies contract administering office if different from office awarding contract



# Subcontract Reporting (SSR)

Individual Subcontract Plan (non-construction/maintenance)
Due April 30 and Oct 30 (semiannually)
SSR includes all subcontracting \$ under DoD contracts for a prime contractor and a subcontractor
Contractor identifies DoD Department/Agency which administers majority of its subcontracting plans

Individual Subcontract Plan (construction/maintenance)
Due April 30 and Oct 30 (semiannually)
Separate SSRs to each DoD Department/Agency which awarded construction and maintenance type contracts



# Con't Subcontract Reporting (SSR)

Commercial Subcontract PlanDue Oct 30 (annually)

•SSR includes <u>all</u> subcontracting \$ for entire product line or service (both private sector and federal government)

•Contractor determines % attributable to federal government agencies (most likely should not be greater than 30%)

•Contractor identifies the agency that approved Commercial Subcontract Plan



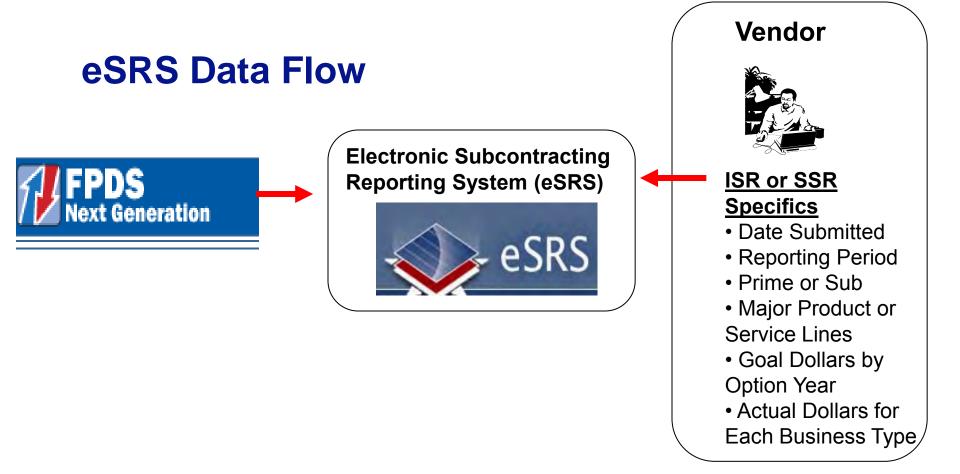
# Subcontract Reporting (SDB)

Year-End Supplementary Report (SDB): (Oct 1- - Sep 30)Submit with end-of year SSR (Individual Subcontract Plan)

### **SDB Participation Report:**

•If contract includes this reporting requirement, report can be submitted via eSRS

## **eSRS System Information**





## eSRS Demo

### **eSRS** Contractors Registration



# Tip for DoD Contractors Submitting Subcontracting Reports

 Tips for DoD Contractors Submitting Subcontracting Reports" is posted on the DAU website at the below link.

https://acc.dau.mil/CommunityBrowser.asp x?id=228011&lang=en-US

# DoD Subcontracting Program: The Basics

## The Basics for 2011 –

"DoD Subcontracting Program" is posted on the Office of Small Business Program (OSBP) website at the below link.

http://www.acq.osd.mil/osbp under Doing Business with DoD

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





## EProcurement Discussion

STEWARDSHIP EXCELLENCE

# **EProcurement Overview**

#### **EProcurement Background and Objectives**

- Enterprise Procurement, also known as EProcurement, is one of the ongoing Enterprise Business System (EBS) projects supporting the *Director's Guidance for Fiscal Year 2010*. EProcurement will deliver key functionality improvements to EBS and bring effective warfighter support at optimal cost
- The goal of EProcurement is to create a single contract writing and contract administration tool within EBS
- The system extends DLA's Enterprise Resource Planning (ERP) procurement solution to support the end to end procurement process (Procure to Pay)
  - Includes procurement functionality for consumables, services, and depot level reparables (DLR)

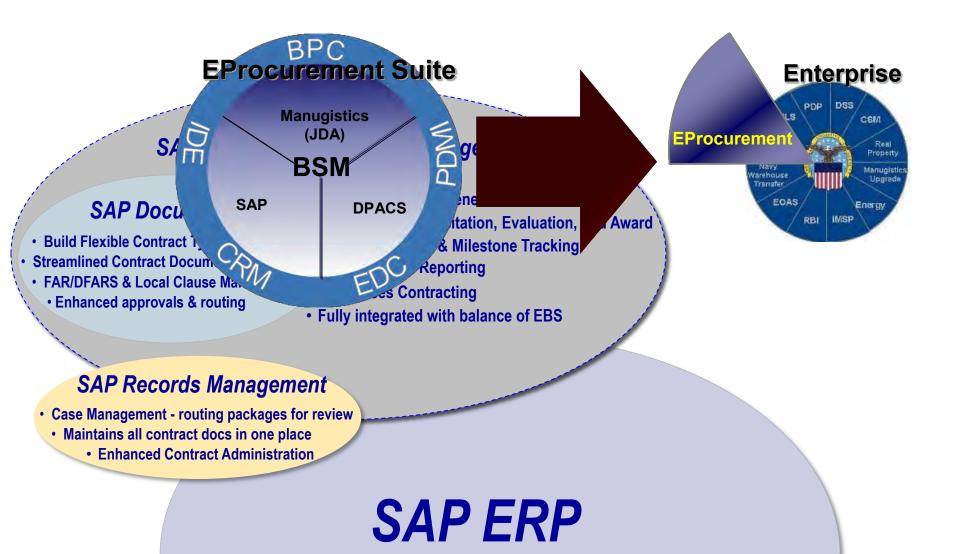
# **EProcurement Overview**

#### **EProcurement Background and Objectives**

- The system is a suite of software applications to be integrated with existing SAP products, including:
  - SAP's Supplier Relationship Management (SRM) with Procurement for Public Sector (PPS)
  - SAP Document Builder
  - SAP Records and Case Management
- These new components will be integrated with existing SAP products, including SAP Enterprise Resource Planning (ERP), SAP Business Warehouse (BW) and SAP Enterprise Portal
- EProcurement will be rolled out to approximately 7,100 users



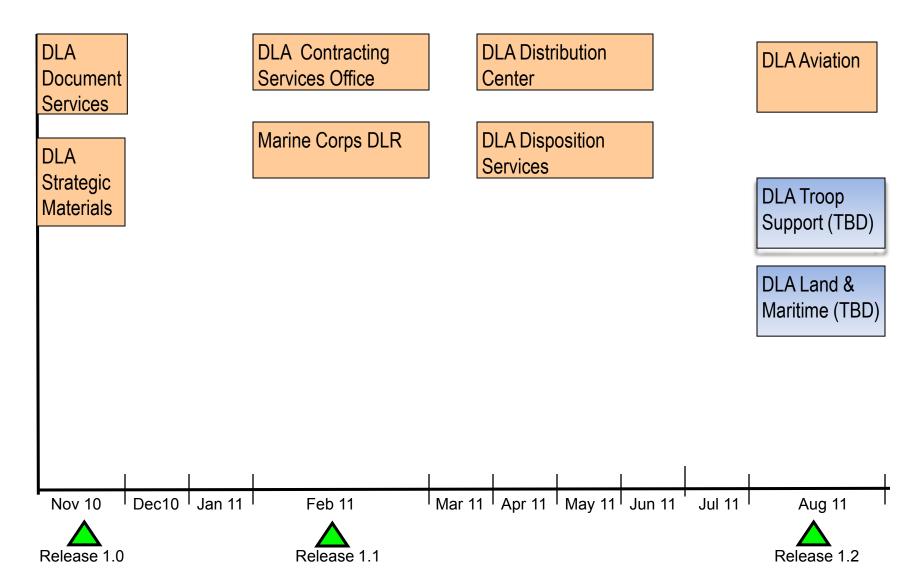
## What EProcurement will do...





## **EProcurement**

#### **Release Schedule**





# **Release Compositions**

	Release 1.0	Release 1.1	Release 1.2
Organization(s)	DLA Document Services and DLA Strategic Materials (~50 users)	DLA Document Services, DLA Distribution, DLA Disposition Services, DLA Strategic Materials, DCSO-P, and DLR (~320 users)	All DLA Organizations (~4000 core users)
Scope	Manual Delivery Order Process	<ul> <li>Manual one-time buy</li> <li>IMSP and DLR Baseline Manual Capabilities</li> </ul>	Full Procurement Capabilities
Deployment Approach	Single deployment to Mechanicsburg, PA	Mechanicsburg New Cumberland, Philadelphia, Battle Creek, and Ft Belvoir	Staggered Deployment
Percent of Full Functionality	20%	50%	100%
Percent of Total Users	1.25%	8%	100%



# **Release Compositions (cont'd)**

Functionality	Release 1.0	Release 1.1	Release 1.2
Manage Purchase Requisition	<ul> <li>Manually enter PR</li> <li>Manually assign workload</li> <li>CCR interface</li> </ul>	<ul> <li>Manually enter PR</li> <li>Manually assign workload</li> <li>CCR interface</li> <li>MIPR processing</li> </ul>	<ul> <li>Automated PR processing</li> <li>Automated workload management</li> <li>LTC Tracker (manage LTCs)</li> <li>Automated referrals</li> </ul>
Source & Solicit	<ul> <li>PRs manually sourced against Long Term Contracts (LTCs)</li> <li>SF1449 form used to generate solicitations</li> <li>Manual Synopsis to FBO</li> <li>Vendor quote loaded manually</li> <li>Awards output on DD1155 or SF1449</li> <li>FPDS-NG entered manually</li> <li>Manual P-Card processing</li> </ul>	<ul> <li>Forms added including SF18, SF33, SF26, SF30, and SF1442</li> <li>Interfaces for Depot Level Reparables</li> <li>Interfaces with EPLS, EDA, and ORCA</li> <li>Records Management (RM) repository</li> <li>Local Forms generation</li> <li>Bid evaluation support</li> <li>EDI 850 and 860 (outbound)</li> </ul>	<ul> <li>Automated solicitations</li> <li>Automated evaluations</li> <li>Automated Delivery Order processing</li> <li>Interfaces to FBO, ORCA, and FPDS-NG</li> <li>Web posting of solicitations quotes, and awards</li> <li>EDI 840, 824, and 860 (inbound)</li> </ul>
Manage Award	Modifications to awards will be entered manually and SF30 will need to be produced outside of system.	Modifications to awards will be entered manually and SF30 will be produced within the system.	<ul> <li>Automated Post Award Referral functionality</li> <li>Extended RM functionality</li> </ul>
Manage Vendor Performance	Performance tracked manually	Performance tracked manually	PPIRS updated automatically
Receipt & Invoice	Receipts and invoices will be processed via WAWF or manually	Receipts and invoices will be processed via WAWF, EDI, or manually	Receipts and invoices will be processed via WAWF, EDI, or manually



# **EProcurement Important Points**

#### Items of Interest to the Vendor Community:

- There may be brownout periods for solicitations and awards as items are migrated to the new system.
- Some minor changes to solicitation and award document formatting are possible.
- Some minor changes to EDI transaction formatting are possible.
- DLA Internet Bid Board System (DIBBS) functionality/document posting will not be available for sites going live in Releases 1.0 and 1.1 until Release 1.2 goes live.
- On-line Post Award Request (PAR) functionality will be available to vendors via DIBBS in Release 1.2.
- We will provide ongoing relevant information to vendors regarding all changes via the DIBBS website and direct communications from each DLA site to their vendor communities.



# **Questions?**

### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





## **REVERSE AUCTIONS**

27-30 JUNE 2011

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

- Web-based, price negotiation tool for competitive procurements in which suppliers continue to lower their prices until auction closes.
- Commercial or Non-Commercial Items that are either Fully Competitive or have Multiple Sources.

https://govauctions.sourcing.ariba.com



• DLAD 52.215-9023 Reverse Auction (OCT 2009)

• The Reverse Auction provision will be included in the solicitation. However, if the acquisition environment changes during the solicitation period, the RA provision can be negotiated into the process during discussions



## REVERSE AUCTION BREAKOUT SESSION

52.215-9023 Reverse Auction

52.215-9023 Reverse Auction (JAN 2011) - DLAD

The Contracting Officer may utilize on-line reverse auctioning as a means of conducting price discussions under this solicitation. If the Contracting Officer does not conduct a reverse auction, award may be made on the basis of initial offers or following discussions not using reverse auctioning as a pricing technique. If the Contracting Officer decides to use on-line reverse auctioning to conduct price negotiations, the Contracting Officer will notify offerors of this decision and the following provisions will apply.

(a) The award decision will be made in accordance with the evaluation factors as set forth in the solicitation. The reverse on-line auction will be used as a pricing technique during discussions to establish the final offered prices from each offeror. These prices will be used in conjunction with the evaluation factors stated elsewhere in the solicitation in order to make the award decision in accordance with the basis for award stated in the solicitation.

(b) Following the decision to conduct discussions using on-line reverse auctioning as a pricing technique, the Contracting Officer or his/her representative will provide offerors determined to be in the competitive range with information concerning the on-line auction process. The Government intends to use a commercial web-based product to conduct the reverse auction.

(c) Prior to or simultaneously with conducting the on-line reverse auction, the Contracting Officer may hold discussions with the offerors concerning matters appropriate for discussion, such as issues involving technical proposals or unbalanced pricing.

(d) Prior to the on-line auction, the Government will determine whether either all offerors' prices or just the lowest offeror's price(s) will be disclosed to other offerors and anyone else having authorized access to the on-line auction. This disclosure is anonymous, meaning that each offeror's identity will be concealed from other offerors (although it will be known to the Government). If the Government opts to disclose one or more offerors' prices, only generic identifiers will be used for each offeror's proposed pricing (e.g., "Offeror A", or "lowest priced offeror"). By submitting a proposal in response to the solicitation, offerors agree to participate in the reverse auction and that their prices may be disclosed, including to other offerors, during the reverse auction.

(e) An offeror's final auction price will be considered its final proposal revision. No price revisions will be accepted after the close of the reverse auction, unless the Contracting Officer decides that further discussions are needed and final proposal revisions are again requested in accordance with <u>FAR 15.307</u>.

(f) The following information is provided regarding the procedures to be followed if a reverse auction is conducted.

(1) Each offeror identified by the Contracting Officer as a participant in the reverse auction will be contacted by DLA's commercial reverse auction service provider to advise the offeror of the event and to provide an explanation of the process.

(



## REVERSE AUCTION BREAKOUT SESSION

2) In order for an Offeror to participate in the reverse auction, such offeror must agree with terms and conditions of the entire solicitation, including this provision, and agree to the commercial reverse auction service provider's terms and conditions for using its service. Information concerning the reverse auction process and the commercial service provider's terms and conditions is available at [https://govauctions.sourcing.ariba.com].

(3) Offerors shall secure the passwords and other confidential materials provided by the commercial reverse auction service provider or the Government and ensure they are used only for purposes of participation in the reverse auction. Offerors shall keep their own and other offerors' pricing in confidence until after contract award.

(4) Any offeror unable to enter pricing through the commercial reverse auction service provider's system during a reverse auction must notify the Contracting Officer or designated representative [insert name and contact information for designated representative] immediately. The Contracting Officer may, at his/her sole discretion, extend or re-open the reverse auction if the reason for the offeror's inability to enter pricing is determined to be without fault on the part of the offeror and outside the offeror's control.

(5) The reverse auction will be conducted using the commercial reverse auction service provider's website: [ <u>https://govauctions.sourcing.ariba.com</u>]. Offerors shall be responsible for providing their own computer and Internet connection.

(6) Training:

(i) The commercial reverse auction service provider and/or a Government representative will provide familiarization training to offerors' employees; this training may be provided through written material, the commercial reverse auction service provider's website, and/or other means.

(ii) An employee of an offeror who successfully completes the training shall be designated as a 'trained offeror.' Only trained offerors may participate in a reverse auction. The Contracting Officer reserves the right to request that offerors provide an alternate offeror employee to become a 'trained offeror.' The Contracting Officer also reserves the right to take away the 'trained offeror' designation from any trained offeror who fails to abide by the solicitation's or commercial reverse auction service provider's terms and conditions.

(End of Provision)



- If the Reverse Auction clause/provision is part of the solicitation, it does **not** have to be exercised. It provides the Contracting Officer the **option** to perform a Reverse Auction
- The Reverse Auction Representative from each supply chain will **prepare** a training or mock auction, **train** the contractors that will participate in the auction, **create** the auction, and **execute** the auction
- All Reverse Auction training is conducted using a Training or Mock auction prior to entering into a live environment



- The Mock or Training auction will allow all vendors in the **competitive range** to participate in the live mock auction. The items, quantities, and prices shown will be changed, so no offeror gains a competitive edge.
- All correspondence should be **emailed** to ensure continuity of information
  - Questions: Procurement related go to the Acquisition
     Specialist or Contracting Officer
  - Questions: Auction or system related should be sent to the Reverse Auction Representative



- NO proprietary information is shared with other offerors.
- In Low Price Technically Acceptable (LPTA) only the Low Price will be displayed in most cases, the vendor's name is **not** displayed on the screen.
- In a **Tradeoff** situation, where past performance, etc. is more important than price, usually you will only see your own **RANK**



- Auctions will last approximately 20-40 minutes depending upon the complexity of the acquisition situation.
- The end of the live auction will constitute **Final Proposal Revisions**, unless additional discussions are required by the Contracting Officer.
- The evaluation and award process is **not** changed by the reverse auction process.



- Successful offerors will be notified through the same processes currently in place.
- **Remember:** the Reverse Auction is **ONLY** a method of price negotiation.
- It is designed to save the government money and streamline the negotiation process **ONLY**.



## **REVERSE AUCTION**

## **BREAKOUT SESSION**

In addition to significant cost savings, this pricing tool provides:

### **Improved Acquisition Times:**

The online Reverse Auction tool improves the acquisition time by providing contracting officers and their respective buyers a ready, simple, and easy-to-use contracting method for negotiating prices quickly and efficiently. It also reduces the time required for item delivery because of the shortened price negotiation process.

### Access to New Suppliers and Markets:

Use of web-based acquisition tools opens new market opportunities/increased supplier base than prior acquisition techniques.



## <u>CY 2011 Enterprise Wide Reverse</u> <u>Auction Actual Savings</u>

	DLA Aviation	DLA Distrib.	DLA Troop Support	DLA Land & Maritime	
2011 Total	\$0	\$20	\$9.4K	\$513K	DLA Wide \$522K
2010 Total	\$37,382	\$0	\$1,975,710	\$825 <b>.</b> 00	DLA Wide \$2.01M





## **Sample of Reverse Auction Savings**

ITEM	<u>SAVINGS</u>	COMMENTS		
Vacutote Container	\$269,000	2 vendors participated. Initial offer was low offer at auction conclusion. Resulted in unit price savings of \$15 per unit from previous price paid.		
Vacutote Container (Second RA for this Item)	\$82,000	4 vendors participated. RA resulted in a unit price savings of \$2.79.		
Tamper	\$58,200	5 vendors participated. Initial low offer was low offer at auction conclusion. Low offeror submitted an alternate item that was approved, resulting in a unit price savings of \$194 from previous price paid.		



### **Items:**

- NSN 4210-00-889-2491
   Extinguisher, Fire, Dry Chemical, 10 lbs
   I/A/W CID A-A-393A
   Annual Demand Quantity: 82,675 ea
- NSN 4210-00-889-2492
   Extinguisher, Fire, Dry, Chemical, 20 lbs
   I/A/W CID A-A-393A
   Annual Demand Quantity: 19,601 ea

## Auction

- Six (6) vendors participated in auction:
  - 2 Manufacturers & 4 Dealers
- Scheduled time: 20 minutes
  - Quiet period: 3 minutes
- Total time of auction: 22 minutes
- Final negotiated unit prices:
  - Item 0001: \$30.00
  - Item 0002: \$60.00

### History:

- NSN 4210-00-889-2491
  11/2009 SPM8EH10V0112 284 ea \$42.80 \$12,155.20
  7/2009 FFBBCI GSA 320ea \$40.55 \$12,976.00
- NSN 4210-00-889-2492
  2/2010 SPM8EG08D0018 2000 ea \$61.92 \$123,840
  12/2009 SPM8EG08D0012 2358 ea \$63.00 \$148,554

### Savings:

- NSN 4210-00-889-2491
  - Government estimate \$38.68
  - Final Reverse Auction Price \$30.00
- NSN 4210-00-889-2492
  - Government estimate \$67.94
  - Final Reverse Auction Price \$60.00

### 5 Year Savings: \$4,366.254.70 (19.3%)

WARFIGHTER SUPPORT ENHANCEMENT

#### WARFIGHTER FOCUSED, GLOBALLY RESPONSIVE SUPPLY CHAIN LEADERSHIP

# **REVERSE AUCTION**

## Demonstration: by Michael Massello

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### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





## Supply Chain Focused R&D

Joe Seawell Julie Tsao Leo Plonsky

**DLA Industry Conference & Exhibition** 

29 June 2011

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE



## Agenda

- DLA Logistics R&D Programs
- Item Level RFID for Manufacturing

   Customer Driven Uniform Manufacturing (CDUM)
- R&D for Reliable Supply Chains
  - Weapon System Sustainment
- Discussion & Questions



## Fiscal Year 2011 R&D Portfolio

Subsistence	Clothing & Textiles	Medical	Energy	Const / Equip	Maritime	Land	Aviation	
Combat Rations Network \$1.9	Customer Driven Uniform Mfg. \$4.2	Medical Logistics Network	Energy Readiness \$2.2	Castings \$2.6 Forgings \$1.2				
	Tent	\$2.8	¥2.2	Weapon System Sustainment \$5.6				
	Network			Microcircuit Emulation \$10.8				
	\$1.0			Battery Network \$1.0				
Supply Chain Enablers								
Supply Chain Management \$3.0								
Strategic Distribution and Reutilization \$3.6								
Defense Logistics Information Research \$2.3								
0708011S - Industrial Preparedness (ManTech) 0603712S - Logistics R&D Tech Demo							0	
Small Business Innovation Research (\$TBD)								



## **Logistics R&D Tech Demo**



**Distribution and Disposition** 



Logistics Information



Weapon Systems Sustainment



Energy



Medical

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STEWARDSHIP EXCELLENCE

## Industrial Preparedness (ManTech)



Mean

**Combat Rations** 



Microcircuits

Clothing & Individual Equipment



Batteries



Castings



Forgings

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STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT

-5



## Agenda

- DLA Logistics R&D Programs
- Item Level RFID for Manufacturing

   Customer Driven Uniform Manufacturing (CDUM)
- R&D for Reliable Supply Chains
   Weapon System Sustainment
- Discussion & Questions

# Objectives

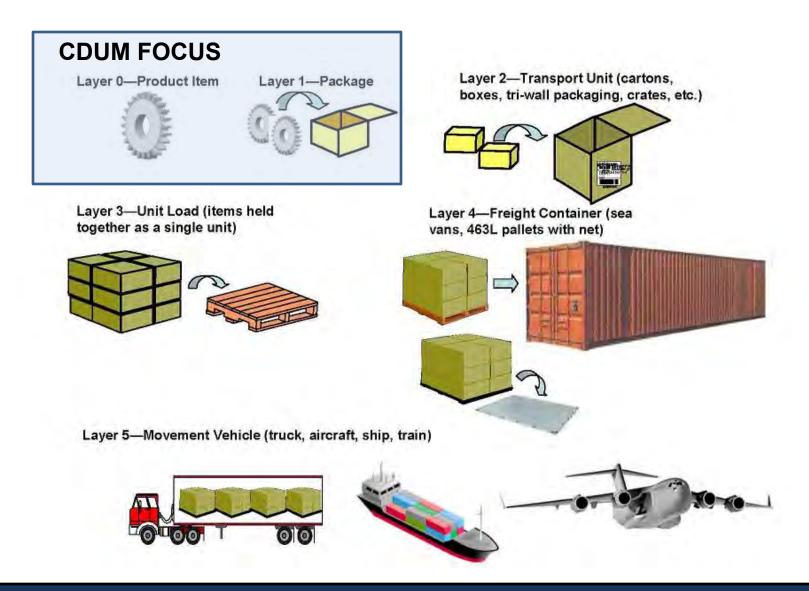
- Demonstrate the following improvements throughout the DLA Troop Support
   Clothing and Textile (C&T) supply chain by applying item level RFID technology:
  - Increased accuracy of Point of Sale Data
  - Increased inventory accuracy
  - Increased asset visibility and traceability
- Work with multiple manufacturers and RFID Solution Providers to address various technology application issues associated with varying industrial base capabilities
- Develop a systematic methodology for technology roll out to other C&T manufacturers
- Improve the delivery of C&T items to the Warfighter



- Streamline supply chain processes



## **DoD AIT CONOPS - 2007**

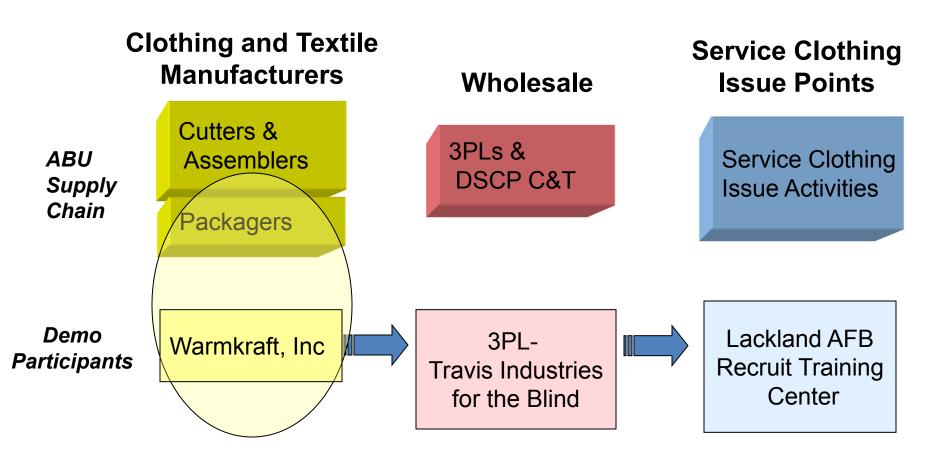


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## **CDUM C&T Supply Chain Demonstration**





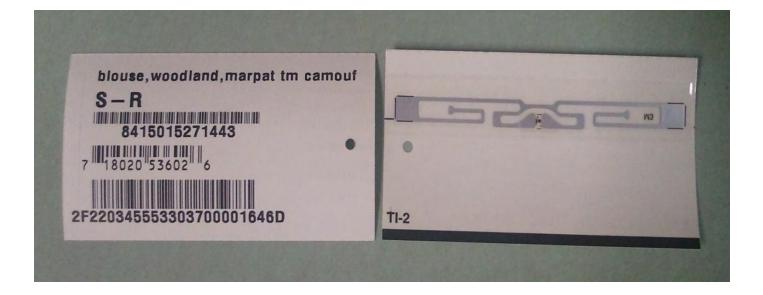
## **Observed Benefits To DoD**

- Increases inventory Accuracy
  - Ave. inventory discrepancy @ non-RFID RTCs = 5.1% vs. 0.2% at LAFB RTC (Q408)
- Reduces time to issue uniforms to recruits:
  - From 165 minutes to 45 minutes at LAFB RTC **
- Reduces time/labor for receiving:
  - From 4 hours to 30 minutes per day at LAFB RTC**
- Reduces time/labor to conduct physical inventories:
  - From 40 days to 8 days a year for the main issue facility at LAFB RTC**

**RTC AIT Enabled Supply Chain BCA – Dec 2009

# Why RFID for Each Item?

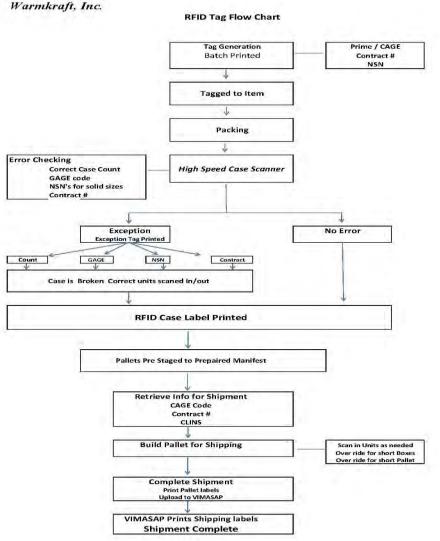
- Production Control at Manufacturing
- Shipping Accuracy from Contractor
- Warehousing and Inventory Control





WARFIGHTER-FOCUSED, GLOBALLY RESPONSIVE, FISCALLY RESPONSIBLE SUPPLY CHAIN LEADERSHIP

## **RFID Flow Chart**



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WARFIGHTER-FOCUSED, GLOBALLY RESPONSIVE, FISCALLY RESPONSIBLE SUPPLY CHAIN LEADERSHIP

### **RFID Flow Chart**

Tag Generation Batch Printing Prime Contractor Contract # NSN









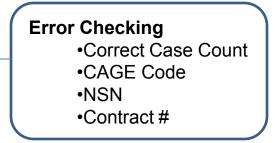




WARFIGHTER-FOCUSED, GLOBALLY RESPONSIVE, FISCALLY RESPONSIBLE SUPPLY CHAIN LEADERSHIP



High Speed Case Scanner

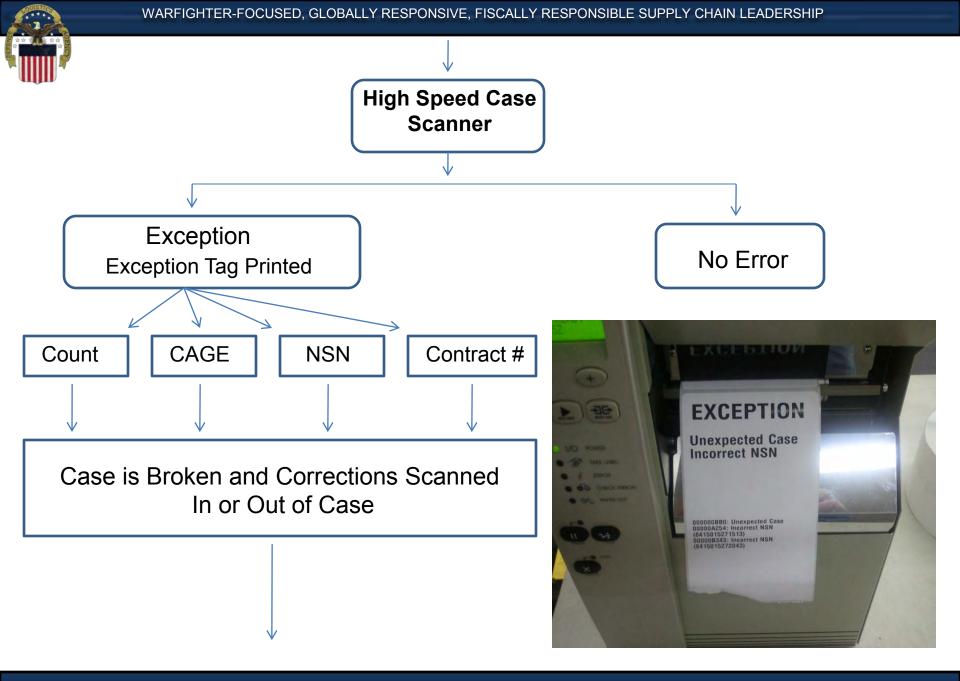




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Case is Broken and Corrections Scanned In or Out of Case

**RFID Case Label is Printed** 

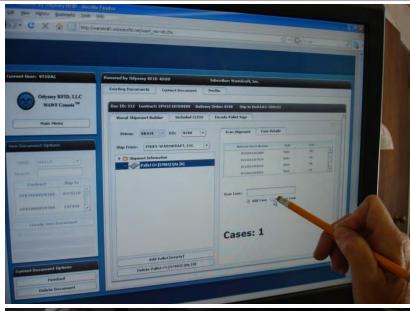




#### WARFIGHTER-FOCUSED, GLOBALLY RESPONSIVE, FISCALLY RESPONSIBLE SUPPLY CHAIN LEADERSHIP

Pallets Staged to Prepare Manifest

Retrieve Information for Shipments •CAGE Code •Contract # •CLINS •DO #







WARFIGHTER-FOCUSED, GLOBALLY RESPONSIVE, FISCALLY RESPONSIBLE SUPPLY CHAIN LEADERSHIP

### **Build Pallet for Shipping**





Scan in Units as Needed •Override for Short Case •Override for short Pallet



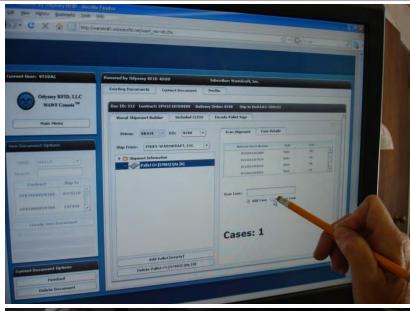
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#### WARFIGHTER-FOCUSED, GLOBALLY RESPONSIVE, FISCALLY RESPONSIBLE SUPPLY CHAIN LEADERSHIP

Pallets Staged to Prepare Manifest

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WARFIGHTER-FOCUSED, GLOBALLY RESPONSIVE, FISCALLY RESPONSIBLE SUPPLY CHAIN LEADERSHIP

#### **Build Pallet for Shipping**





Scan in Units as Needed •Override for Short Case •Override for short Pallet



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WORKFORCE DEVELOPMENT

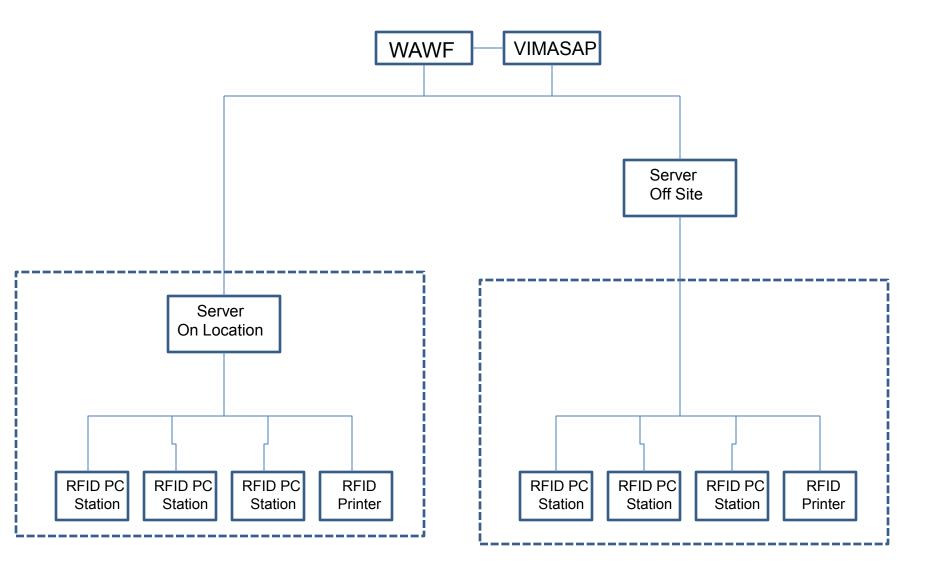


VIMASAP prints Shipping Labels SHIPMENT COMPLETE



STEWARDSHIP EXCELLENCE





STEWARDSHIP EXCELLENCE



#### Item Level RFID Tag exception report

7/20/2010

W/E	Tags Used	Voids	Misreads	Tickets	Printer	Тад	Duplicate	Total	% Defective
Date				Bad from	Error	not			
				Source		Read			
4/10/2010	4,110	9	97	8	70	0	0	184	4.5%
4/17/2010	5,268	34	5	0	8	1	0	48	0.9%
5/8/2010	6,501	27	5	1	7	4	0	44	0.7%
5/15/2010	4,749	30	10	5	3	2	0	50	1.1%
5/22/2010	4,328	18	5	1	2	0	0	26	0.6%
5/29/2010	6,195	18	6	0	0	1	0	25	0.4%
6/12/2010	22,094	92	25	1	2	13	0	133	0.6%
6/26/2010	26,797	149	37	0	15	12	2	215	0.8%
7/3/2010	12,162	38	6	8	2	2	0	56	0.5%
7/10/2010	9,780	21	3	1	1	6	0	32	0.3%
Totals	101,984	436	199	25	110	41	2	725	0.7%



		0/00/0044				
<b>F</b>		2/23/2011				
Equipment Ar						
	Equipment Cost		\$ 33,722.20			
	units per week		12,000			
weeks per year			50 5			
	years cost recovery	-				
	Total Units for recov	very	3,000,000		\$	0.0112
Tag cost			Total \$ per units		3	0.0112
Tag cost	Item Lough Tag and				¢	0.1400
	Item Level Tag cos	1.0%			\$ \$	0.1400
	unusable tags %	1.0%			Þ	0.001
	Case tag \$	0.140				
	Units per case	30				
	cost per unit case ta				\$	0.0047
	unusable tags %	1.0%			š	0.0000
	unusable tags 70	1.070			Ť	0.0000
	Pallet Tag \$	0.140				
	units per pallet	450				
	cost per unit pallet t				\$	0.0003
	unusable tags %	1.0%			ŝ	0.0000
	jj				•	
			Total Cost		\$	0.1577
			labor, overhead, margin	10%	\$	0.0158
	\$	0.1734				

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT



## Thanks to

Julie Tsao – DLA Jack Vandenberghe – LMI James Tran – LMI Mike O'Connell – Advantech Doug Deloach – Advantech Bob Bona - Advantech

Contact Information:

Ron Lack General Manager Warmkraft , Inc – PineBelt Processing, Inc. ronlack@warmkraft.com (601) 785 - 4476



## Agenda

- DLA Logistics R&D Programs
- Item Level RFID for Manufacturing

   Customer Driven Uniform Manufacturing (CDUM)
- R&D for Reliable Supply Chains
   Weapon System Sustainment
- Discussion & Questions

## **DLA Supply Chain Challenges**

- Supplying large variety of parts for
  - Aviation
  - Land and Maritime
  - Troop Support
- Affordability
- High demand uncertainty
- Parts cost variation from a few cents to more than \$100,000
- Sustainment of aging systems

# Innovative R&D solutions needed to make internal DLA business processes more proactive and responsive.



## Weapon System Sustainment Program (WSSP)

- Providing R&D for Reliable Supply Chains
  - Develop and test tools, methods, process changes to improve parts and services delivery to the Warfighter
- Representative WSSP R&D Projects
  - CAGE 'Hopping'/Bad Actor Identification
  - Counterfeit Prevention
  - DNA Marking for Source Authentication
  - Product Testing and Verification

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## Prototypical CAGE Hopper: (Actual Example)

- Created 21 affiliated companies
- Delivered wrong items
- Failed to provide traceability
- Failed to provide parts
- Engaged in 'bid shopping'



- Submitted misrepresentations through the automated procurement system
- Shut down suspect companies and created new companies
- Awarded1008 contracts with a net value of \$1,722,453
- DoD Canceled 169 contracts
- Debarred Dec 2006



## CAGE 'Hopping'/Bad Actor Identification

### • Problem / Opportunity:

- CAGE Hopper: Company stops doing business under original CAGE code
- Bad Actor: Company with poor delivery or quality history
- Both often result in bad/non-conforming/no parts delivered to DLA
- Both rob legitimate companies of business opportunities

## R&D Solution:

- Identify CAGE Hopper/Bad Actor before contract award
  - Explore use of commercial tools
- Identify (sooner) companies engaging in bad-business practices after contract award
- Test tools, techniques, and process changes in an operational Pilot Program

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WARFIGHTER-FOCUSED, GLOBALLY RESPONSIVE, FISCALLY RESPONSIBLE SUPPLY CHAIN LEADERSHIP

## **Counterfeit Prevention**



### **Identically Marked - Different Parts**

STEWARDSHIP EXCELLENCE



## **Counterfeit Prevention**

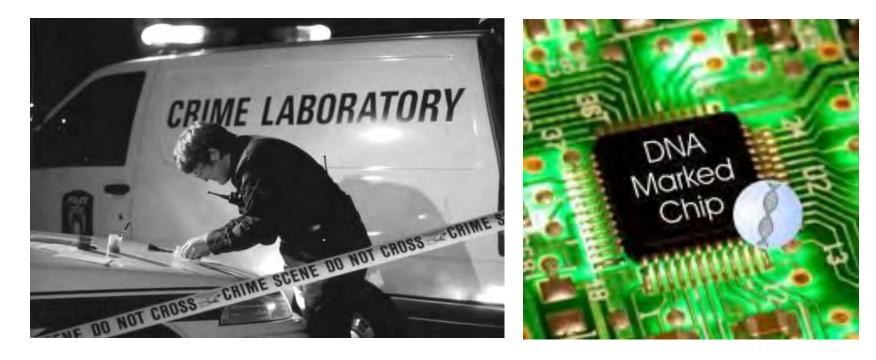
- Problem / Opportunity:
  - Counterfeits expanding to military goods (electronics, etc)
  - DLA needs improved tools, techniques, and procedures

### R&D Solution:

- Define and implement multi-faceted counterfeit threat mitigation strategy
  - Business process improvements
  - Technology insertion
- Develop deterrence actions
  - Item and quality assurance processes
  - Solicitation and award safeguards
  - Item inspections (e.g. traceability and certification)
  - Proper disposal of counterfeit items



## DNA Marking for Source Authentication



Use proven forensic technology ...

On high risk parts

STEWARDSHIP EXCELLENCE

## DNA Marking for Source Authentication

## Problem / Opportunity:

- Growth in the number of counterfeit parts in the DoD supply chains
- DNA marking of parts is promising technology
  - Parts marked during manufacture carry their own validation of who produced the part
  - Used successfully in other industries

## R&D Solution:

- Assess potential for implementation, business case, and technical & functional viability
- Conduct pilot with industry to assess feasibility
  - DoD is a small player; industry will have to drive adoption



## **Product Testing and Verification**

### Multiple DLA Product Test Centers (PTCs)

### Part of the DLA Product Verification Program (PVP)





## **Product Testing and Verification**

## Problem / Opportunity:

- Some products destined for the DLA supply chains do not conform to requirements
- Improve product testing and verification processes to better detect non-conforming parts before they fail

## R&D Solution:

- Define enterprise sampling and sample size guidelines
- Design agency-wide laboratory selection criteria and checklist
- Support DLA actions that implement process improvements



## Summary WSSP R&D Desired Outcomes

### CAGE 'Hopping'/Bad Actor Identification

- Decrease 'bad actors'
  - Increase opportunities for reliable suppliers

### **Counterfeit Prevention**

Decrease suspect material entering DoD supply chains
 † Increase demand for authentic parts

## **DNA Marking for Source Authentication**

- Deter entry of unreliable suppliers
  - ↑ Increase ability to identify products from reliable suppliers

## **Product Testing and Verification**

- Detect non-conforming / counterfeit parts
  - Increase availability for conforming products



## Summary

- Weapon System Sustainment Program
- Major component of the DLA Logistics R&D Portfolio
- Impacts all major supply chains
- Focuses on business process improvement
- Levels the playing field by
  - Improving supplier and product authentication
  - Optimizing product testing and verification
  - Preventing fraudulent suppliers



## **Point of Contact**

### Leo Plonsky

## Weapon System Sustainment Program Manager

## Commercial: (215) 737-4210 leo.plonsky@dla.mil

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

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#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





## Value Management

Sue Caso-Bolnick, Mark Cutler, Robert Volk June 28-30, 2011

STEWARDSHIP EXCELLENCE



## Agenda

- Value Management (VM)/Value Engineering Defined
- DoD Efficiency Initiatives and VM
- Source Development
- Replenishment Parts Purchase or Borrow (RPPOB)
- Value Engineering Change Proposals (VECP's)
- Sustaining Engineering (SE)
- Castings and Forgings
- Additional VM Programs Managed at DLA
- Summary
- Points of Contact

### Value Engineering/Value Management

- <u>Value Engineering</u> is an organized/ systematic approach used to analyze the function(s) of systems, equipment, facilities, services, and supplies to achieve the essential function(s) at the lowest life cycle cost consistent with required performance, reliability, quality, and safety.
- Bottom Line: Identify and Eliminate unnecessary cost!
- <u>Value Management</u> is the overarching term used at DLA to integrate many cost reduction and customer focus programs.

## **DoD Efficiency Initiatives and VM**

- September 2, 2010 Memo, Subject: Better Buying Power: Guidance for Obtaining Greater Efficiency and Productivity in Defense Spending, Under Secretary of Defense for Acquisition, Technology, and Logistics
  - Target Affordability and Control Cost Growth
  - Incentivize Productivity and Innovation in Industry Initiative
  - Promote Real Competition
  - Reduce Non-Productive Processes and Bureaucracy
- DLA Goal to Deliver Effective Warfighter Support at optimal cost Conference Theme
- Value Management tools contribute to the above



## Source Development

- Source Development includes several functions that are intended to aid procurement activities in obtaining hard-to-procure items
- Leverages relationships with suppliers and service engineering activities
- Targets items with no-sources, nonresponsive-sources, or overpricing issues
- Accomplished primarily through:
  - In-house reverse engineering
  - Contractor reverse engineering



- Source Approval Request (SAR) development (contractor)
- Aggressive development of new programs targeting reverse engineering as an improved solution



# Source Approval Requests (What is a SAR?)

A Source Approval Request is a Contractor's proposal to Supply Technical Data on a Specific item of supply, in an effort to become an Approved Source

Your unsolicited SAR, needs to be submitted to DLA for evaluation

SAR

- Submitted packages must be IAW DLAD 52.217.9002
- Offerors must furnish complete copies of all drawings, technical specifications and testing data required to clearly describe the characteristics and features of the item being offered
- The data submitted must also cover design, material, performance, function, and testing criteria of the product offered

## SAR

When submitting your SAR package, submit to:

#### **DLA Land & Maritime**

Directorate of Business Process SupportATTN:Alternate Offer Monitor (BPP)700 RolP.O. Box 3990PhiladeColumbus, OH 43218-3990(215) 73ORNeil.KovElectronically submit to:DSCC AO-SAR@dla.mil (file should not exceed 10Mb)

#### **DLA Troop Support**

ATTN: Neil Kovnat 700 Robbins Ave. Philadelphia, PA 19111-5092 (215) 737-4300 <u>Neil.Kovnat@dla.mil</u>

**DLA Aviation** Competition Advocate SAR Program 8000 Jefferson Davis Highway Richmond, VA 23297-5100 Phone: (804) 279-3557

Do not send product samples with your SAR package

## <u>Replenishment Parts Purchase or Borrow</u> Program

## RPPOB

## Why RPPOB?

- Statutory Requirement
  - Defense Procurement Reform Act of 1984
    - Public Law 98-525, Section 1216(a)
    - Codified at Title 10 U.S.C. 2320(B)
- Promote full and open competition
- Develop new sources
  - Sole Source
  - Limited Competition Items



#### WARFIGHTER FOCUSED, GLOBALLY RESPONSIVE SUPPLY CHAIN LEADERSHIP

## RPPOB – What it is Not

- Not intended to proof their manufacturing
- Not available on solicitations/contracts when:
  - In accordance with a specification
  - In accordance with a drawing
- Not to test a competitor's part



### **Purpose: Develop New Sources**



## **RPPOB** Process

- Contractor request received
- Item reviewed as an RPPOB candidate
- Contact with ESA for approval to bail out
- Contractor provides monies and signs the agreement
- Item directly sent to Contractor
- Contractor provides alternate offer data package
- Data package sent to ESA for final approval
- System updated with approval

## **RPPOB Methods**

- Statutory Requirement
- Direct Purchase
  - Contractor buys at Standard Unit Price (SUP)

WARFIGHTER FOCUSED, GLOBALLY RESPONSIVE SUPPLY CHAIN LEADERSHIP

- Item is not returned
- Bailment
  - Item loaned at SUP
  - SUP held in Trust by DFAS
  - SUP monies returned (If item is returned in "A" condition)
- View of Part Contractors may inspect part in a designated area



## Benefits of RPPOB

- Break Sole Source
  - Average 30-40% in procurement savings
- Provide additional sources on limited source items
- Provide source for obsolete items
- Reduce cost through enhanced competition
- Potential for Unlimited Rights Technical Data Packages (TDPs)

### **Increased Competition = Lower Cost to Taxpayers**

#### WARFIGHTER FOCUSED, GLOBALLY RESPONSIVE SUPPLY CHAIN LEADERSHIP

## Value Engineering Change Proposals

## VECPs

## Value Engineering Change Proposals

- Contractual method to share savings
  - Improve DoD supplies and/or equipment
  - Savings shared between Contractor and DoD
  - Described in FAR Part 48 and Clause 52.248-1
- Improvements include any price savings
  - Processes
  - Materials
  - Manufacturing techniques
  - Other



## **Rules and Tools**

- VECP clause in most DLA contracts >\$25K
- Clause can be added by modification
- VECP can only be received on an instant contract
- Typical share ratio: 50/50
- Collateral lifecycle savings may be negotiated

## Sustaining Engineering Program

### SE



## Sustaining Engineering

- Proposals solicited from all services
- Proposals evaluated by DLA Aviation and DLA Land and Maritime teams
  - Value Management Team lead
  - Weapon System Support Manager (WSSM)
  - Cognizant DLA Aviation/Maritime/Land Application Team
    - Engineer/technical
    - Product Assurance
    - Buyer
- Selections funded/implemented in order of
  - Date of receipt
  - Weapon system support impact
  - Overall best value to customer
- Accepted proposals funded by DLA
  - Coordinated with ESA
  - Funds available FY11: \$5M





## **Project Selection Criteria**

- DLA managed item
- Minimum ROI of 10:1
  - Lifecycle savings
- Make positive impact
  - Operational readiness
  - ALT/PLT
  - Item demand
  - Unit price
- Reduce field maintenance actions
- Improve competitive position
  - Availability of tech data
  - Increase sources of supply





## DLA Casting and Forging Assistance Tools

## Forging Advanced System Technology

- R&D Challenges:
  - Disproportionate share of unfilled orders
  - Fragile supply chains hidden sole source
- Objectives:
  - Reduce unfilled orders
  - Improve forging technology
- Accomplishments:

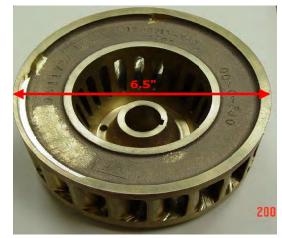


- Tooling database with 62,000 part numbers and/or National Stock Numbers
- Developed new software for Lean manufacturing capabilities at forge shops
- Developed Spray Metal Tooling Machine, Rapid Solidification Process (RSP)
- Plans:
  - Metal and Process Optimization (MPO) project to evaluate production methods and materials as a decision making guide for spare and repair parts
  - Automate Job shop Lean & six sigma integration Reduce energy to move material
  - Email alert of new solicitations to forge shops with existing tooling or capabilities
  - Laser Deposition of Tooling, an additive Mfg technology for Forging Die Repair

\$ in Millions	2009	2010	2011	2012	2013	2014	2015
PRO-FAST	1.182	1.145	1.230	1.252	1.268	1.290	1.313

## **Casting for Improved Readiness**

- R&D Challenges:
  - Disproportionate share of unfilled orders
  - Fragile supply chains hidden sole source
- Objectives:
  - Reduce unfilled orders
  - Improve forging technology
  - Improve responses to solicitations
- Accomplishments:



- 22K tools in database & \$1.5M/mo of solicitations pushed to foundries w/tooling
- Digital radiography Std for steel investment castings Eliminating film use/storage
- Developed & tested mechanical properties of E357 Beryllium free Cast aluminum alloy
- Three projects striving to lighten cast components Reducing weight to save fuel
- Plans:
  - Finalize new digital radiographic casting standards with ASTM International
  - Publish guidelines to select filler metals & welding parameters to reduce corrosion on the welds of SS castings.

\$ in Millions	2009	2010	2011		
CIR	2.4	.94	? CR		

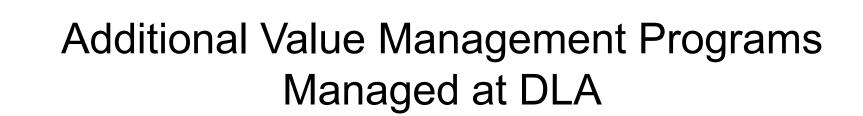
## National Forging tooling Database (NTFD)

NTFD is available commercially through Haystack Gold:

http://engineers.ihs.com/products/procurement/ haystack-logistics/haystack_lp.htm?ocid= haystack_lp&s_kwcid=haystack%20gold|523548435 NFTD

## **Additional Casting Resources**

- Defense Tooling Locator
   <u>http://www.defensetooling.net</u>
- Steel Founders Society of America <u>http://www.sfsa.org</u>
- America Founders Society Inc. <u>http://www.diecasting.org</u>
- Non-Ferrous Founders Society
   <u>http://www.nffs.org</u>
- American Metalcasting consortium
   http://www.amc.aticorp.org



## Additional VM Programs

### Reverse Engineering

- Performed using Gov't resources
- Items ordered from Gov't stock
- Identifies physical, material, mechanical, and environmental properties
- Test requirements identified/determined
- Technical Data Package developed for use in full and open competitive acquisition



### Organic Manufacturing

- Utilize manufacturing capacity of government labs/arsenals when private industry cannot meet our needs
- Public (organic) and Private sources cannot compete against each other for awards!
  - Exceptions:
    - Price: quoted price is <u>formally</u> determined to be unacceptable
    - Delivery: quoted delivery time frame does not meet our requirements.



## Summary

- DLA's Value Management Office provides support
  - Government
  - Customers
  - Suppliers
- Our focus
  - Provide solutions on problem parts
  - Reduce acquisition and support costs
- For further information
  - Contact attached P.O.C.'s
  - Visit our booths: #737, #739



## **Overall Goal: Support the Warfighter**

## Points of Contact

DLA Logistics Operations:	Mary Hart 703-767-1637 / DSN 427-1637 <u>Mary.Hart@dla.mil</u>
DLA Aviation:	Ralph Newlon 804-279-5226 / DSN 695-5226 <u>Ralph.Newlon@dla.mil</u>
DLA Land and Maritime:	Dan Krist/Don Howell 614-692-3320/8837 / DSN 850-3320/8837 <u>Daniel.Krist@dla.mil</u> or <u>Donald.Howell@dla.mil</u>
DLA Troop Support:	Neil Kovnat 215-737-4300 / DSN 444-4300 <u>Neil.Kovnat@dla.mil</u>

#### DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY





### Electronic Commerce & Wide Area Workflow Overview

#### Presented by: IT eSolutions Office Defense Finance and Accounting Service May 2011

**Integrity - Service - Innovation** 

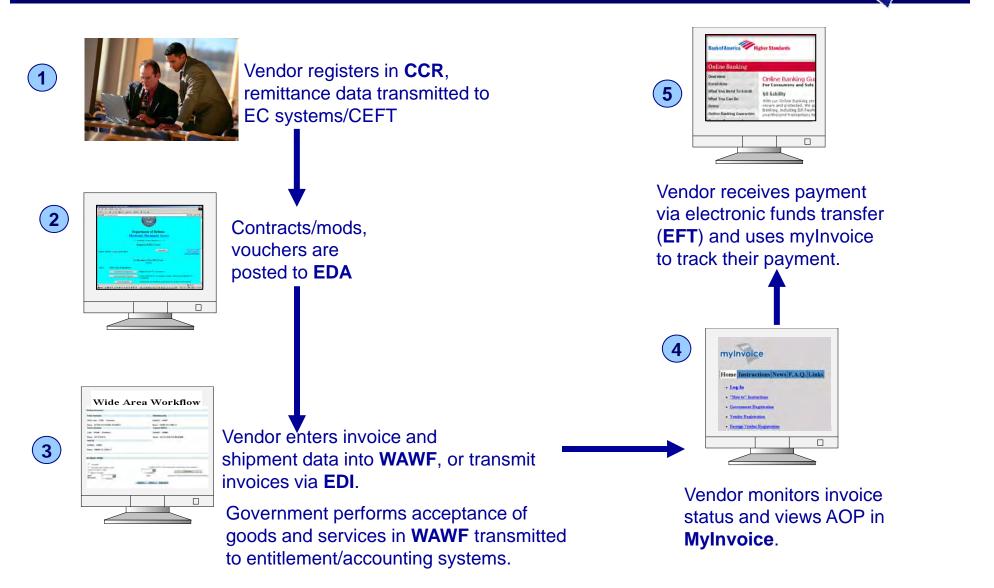
### **Topics**



- DFAS EC Tools Overview
- What is WAWF
  - > Definition
  - FAR Clause
  - User Benefits
  - User Roles
- How WAWF Works
  - Document Routing
  - Email Notification
  - WAWF Receipt & Acceptance Process vs. Document Flow
- Tools and References



### **DFAS EC Tools Overview**



### WAWF Eliminates Paper from the Acquisition Process.

- WAWF stands for Wide Area Workflow
- Department of Defense initiated WAWF to eliminate paper transactions from the acquisition process
- An interactive web-based application that allows <u>Contractors/Vendors</u> to electronically submit invoices and receiving reports, and the <u>Government</u> to inspect, accept, receive and pay electronically.



#### ...and Enables Users to Access and to Process Documents Electronically

- Users can be:
  - Contractors/Vendors
  - Government Officials
- Documents include:
  - Contracts/Modifications
  - Financing Documents
  - Invoices
  - Receiving Reports
  - Vouchers
- Documents are used to generate payments for goods and services



### Why WAWF for Electronic Invoicing?



• Invoices <u>must be</u> submitted electronically.



- It's the Law
  - Mandated by Public Law: Section 1008 of National Defense Authorization Act of FY 2001

#### It's being enforced!

DFAS mandates requirement for electronic invoicing, effective for contracts issued after Feb 28, 2003.

#### DFARS Clause 252.232-7003 (DFARS 232.7004)

- Requires electronic invoicing.
- Requires electronic supporting documentation.

http://www.acq.osd.mil/dpap/dars/dfars/index.htm



- (1) Purchases paid for with a Government-wide commercial purchase card;
- (2) Classified contracts or purchases when electronic submission and processing of payment requests could compromise the safeguarding of classified information or national security;
- (3) Contracts awarded by deployed contracting officers in the course of military operations, including, but not limited to, contingency operations as defined in 10 U.S.C. 101(a)(13) or humanitarian or peacekeeping operations as defined in 10 U.S.C. 2302(8), or contracts awarded by contracting officers in the conduct of emergency operations, such as responses to natural disasters or national or civil emergencies;
- (4) Purchases to support unusual or compelling needs of the type described in FAR 6.302-2;
- (5) Cases in which the contracting officer administering the contract for payment has determined, in writing, that electronic submission would be unduly burdensome to the contractor.

#### • Ability to submit documents electronically in compliance with public law

- Global Accessibility
- Eliminates Lost or Misplaced Documents
- Accuracy of Documents
- Secure & Auditable Transactions
- Enables DoD to take Maximum Benefit of Discounts
- Enables Timely & Accurate Payments
- Decreases Interest Penalties
- Enables Capture of Unique Identifier (UID) and Radio Frequency Identifier (RFID) Data
- Track movement of Government Furnished Property (GFP)/Government Furnished Equipment (GFE)

## The WAWF Benefits





### Who is Using WAWF?



Specific DoD Components and other government offices using DoD WAWF include:

- DoD Vendors/Contractors
- Air Force (USAF)
- Army (USA)
- Defense Finance and Accounting Service (DFAS)
- Defense Information Systems Agency (DISA)
- Defense Contract Audit Agency (DCAA)
- Defense Contract Management Agency (DCMA)
- Defense Logistics Agency (DLA)
- Marine Corps (USMC)
- Navy (USN)
- Other Defense Agencies

### **Payment Systems & WAWF**

DFAS

- **CAPS** (Computerized Accounts Payable System)
  - Army, Defense Agencies and USMC
- **EBS** (Enterprise Business System) formerly called BSM
  - DLA
- **IAPS-E** (Integrated Accounts Payable System Electronic)
  - Air Force
- **MOCAS** (Mechanization of Contract Administration Services)
  - Defense Contract Management Agency and all the Military Services
- One Pay
  - Navy, Defense Agencies and USMC
- **Navy ERP** (Enterprise Resource Planning)
  - Navy
- **GFEBS** (General Funds Enterprise Business System)
  - Army
- **DAI** (Defense Agencies Initiative)
  - Defense Agencies
- **DEAMS** (Defense Enterprise Accounting and Management System)
  - USTRANSCOM and Air Force

### **User Roles at a Glance**



#### • Vendor /Contractor

Contractor or Supplier

#### • Inspector & Acceptor

> Requiring Activity, Contracting Officer Representative (COR), Quality Assurance Reviewer (QAR)

#### • Local Processing Office (LPO)

> role used in situations where documents must be certified by a local office before forwarding to DFAS

#### Cost Voucher Reviewer/Approver

DCAA/DCMA

#### Grant Approver

> role used to approve and certify Grant and Cooperative Agreements before sending them to the Pay Office

#### • Pay Official

DFAS Paying Office

#### • Group Administration (GAM)

role is used by an individual selected at the organization/location level, that is charged with the responsibility of maintaining the users of his/her assigned organizations. (Gate Keeper)

#### • View Only

roles are used by supervisors and administrators

- Stand Alone Invoice FAR 32.905
- Fast Pay Invoice FAR 52.213-1
- Invoice 2-IN-1 FAR 32.905
- Construction Payment FAR 52.232-5; FAR 52.232-10
- Commercial Item Financing FAR 32.202-1(b); FAR 52.232-29 & -30
- Performance Based Payment FAR 32.1003; FAR 52.232-32
- Progress Payment FAR 32.5; FAR 52.232-16
- Stand Alone Receiving Report DFAR Appendix F, DFARS 52.246-7000
- Invoice and Receiving Report (Combo) FAR 32.905; DFAR Appendix F
- Reparables Receiving Report –
- Invoice and Reparables Receiving Report (Combo) -
- Cost Voucher FAR 52.216-7, -13, & -14; FAR 52.323-7
- Grand and Cooperative Agreement Voucher –
- Navy Shipbuilding Invoice (Fixed Price) DoD FMR Vol 10 CH 7 070205-B
- Navy Construction / Facilities Management Invoice -
- Telecom Invoice (Contractual) FAR 52.232-25; DFARS 252.211
- Miscellaneous Payment
- Telecom Invoice (Non-Contractual)





- The messages are now color coded based on severity.
- Error messages are displayed in red text.
- Information and Warning messages will be displayed using blue text.

For example: ERROR: Stock Part Type is a required entry.

INFO: When editing the quantity of a CLIN that was already packed, please make sure you update the Pack.

WARNING: MILSTRIP Quantity for Line Item '1111' may not be blank when a MILSTRIP Number is entered.

### What's New in WAWF? (Cont)



- New columns have been added to the Search Results Page
  - Submit Date
  - Shipment Date
  - > Purge
- All columns on the search results screen are sort able with the exception of the Item column
- Columns can be sorted in ascending (A-Z) or descending (Z-A) order.



### What's New in WAWF? (Cont)



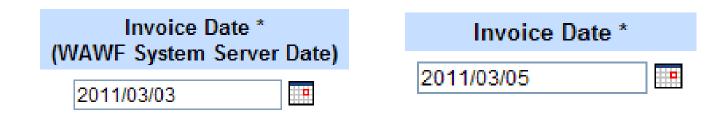
- The ability has been added to Save a document in WAWF to continue working on it at a later time.
- A Save and Continue button has been added to the bottom of all documents for all roles excluding the Pay Official Role.
- Documents are saved for 7 days before they are purged and revert back to a pre-saved status.
- Saved documents will be removed from the saved status by performing an action (i.e. submitting, acceptance) or by selecting to purge them from the search results screen.

Submit	Sav	/e Draft Docum	ent	Previ	ous	
Invoice Number	Submitted	Received	Status	Purge	Void	Amount
<u>1433588</u>	2011-03-03		Draft	<u>2</u>		\$0.00
CFIA455	2011 03 03		Draft	2		\$0.00



- All documents with the exception of RR and RRR, will have the Invoice date auto-populated with the "WAWF System Server Date"
- The invoice date can be modified by the Vendor/Contractor which will result in the field label changing to "Invoice Date"
- Adjusting the date to a future date will provide a warning message for the initiator but will not prevent them from submitting the document.

WARNING: Changing the Invoice Date to a date that is greater than the Invoice Date pre-populated from the WAWF system server may cause processing issues within the entitlement system.



#### Documents are Routed Through WAWF According to DoDAACs Entered by Vendor



SOLICI	TATION/CON	RACT/ORDER FO	R COMMER	CIAL ITEMS	1. NOCU BITTO	N NULADER	PAGE 1 OF	
N0024404	110.	3. AWARD/EFFECTIVE				ON NUMBER	& SOLICITATION ISSUE	
7. FOR S	OLICITATION	- NAME		-	b TELEPHONE calle/	NUMBER (No collect	E OFFER DUE DATES LOCAL TIME	
3, <b>1</b> 394ED 61		CODE	N00244	10. THE ACQUIST	D N FOR	FOB DESTINATION FOB DESTINATION UNLERS BLOCK IS MARKED SEE SCHEDULE	12. DISCOUNT TERMS	
	AND INDUSTRIA ARBOR DRIVE					134. THE CONTRACT IS A PATED DEDER UNDER DPAS (16 GFR 700)		<u>r.</u>
San Die	go, CA 92132-00		LNCEODO	NAJOS		14. METHOD OF SOUR	D REP.	
NADEP N	lorth Island o, CA 921 <u>35-705</u>	CODE	N65888	LE BLOCK				
CHERO		1M3W0 FAL	×I	184, PAYMENT WI	L BE MADE BY		DE N68688	>
CACI CHANTI	LLI VA 22204-1 10.	234		DFAS SAN DIEGO (	CA 9123-184	18		
Vendor - Invoice								
Contract >> Pay DoDAAC >> [	ocument >> F	Routing						
Contract Number		Delive	ry Order		CAG	E Code/Ext.		Pay DoDAAC
N0024404F5010						1M3W0		N68688
Issue Date	Issue By Dol	DAAC	Admin DoDA	AAC *				
YYYY/MM/DD	N00244	]	N00244	]				
Ship To Code * / Extension	Ship From C	ode / Extension	LPO DoDAA	C * / Extensio	n			
N65888					]			

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#### **WAWF Allows Users to Send Multiple E-mail Notifications**

- WAWF uses a unique e-mail system for notifying the various users within the workflow of actions to be taken and document status.
- Users have ability to send notifications to additional e-mail addresses following an action.
- E-mail addresses are saved for future use after submitted.

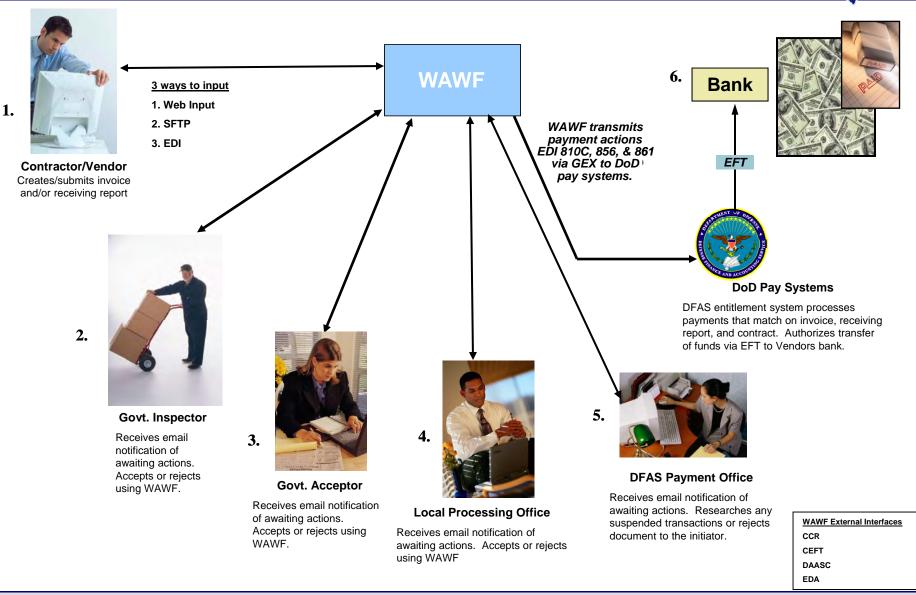
Email Address	Add Email	
Address Book	Send To *	
email.user@dfas.mil john.doe@dfas.mil		
	>>	
	«	
Remove Email Clear Addr	ess Book	

#### **Sample Email Notification**



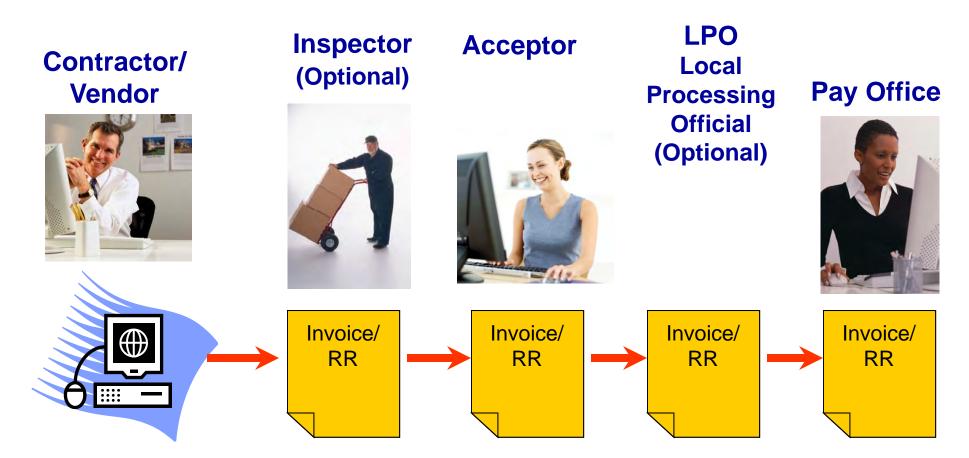
From: cscassig@csd.disa.mil
To:
Cc: Subject: GS23F0185K\HQ042305F0020\0BMB0\ \CI2N1\0028\59217\HQ0359\ \Submitted
Action DoDAAC\Ext: HQ0359
Document Type: Invoice 2-in-1 (Services Only)
Status: Submitted
Acceptance Date:
Processed Date: 2007/02/20
Contract Number: GS23F0185K
Delivery Order Number: HQ042305F0020
Contract Issue Date: 2004/10/21
Vendor CAGE\Ext: OBMBO
Shipment Number: 0028
Shipment Date: 2007/02/02
Invoice Number: 59217
Invoice Date: 2007/02/02
Has been Submitted by on 2007/02/20. Status is Submitted.
THIS IS A SYSTEM GENERATED EMAIL MESSAGE, PLEASE DO NOT RESPOND TO THIS EMAIL.

#### How Does It Work? - WAWF Receipt & Acceptance Process



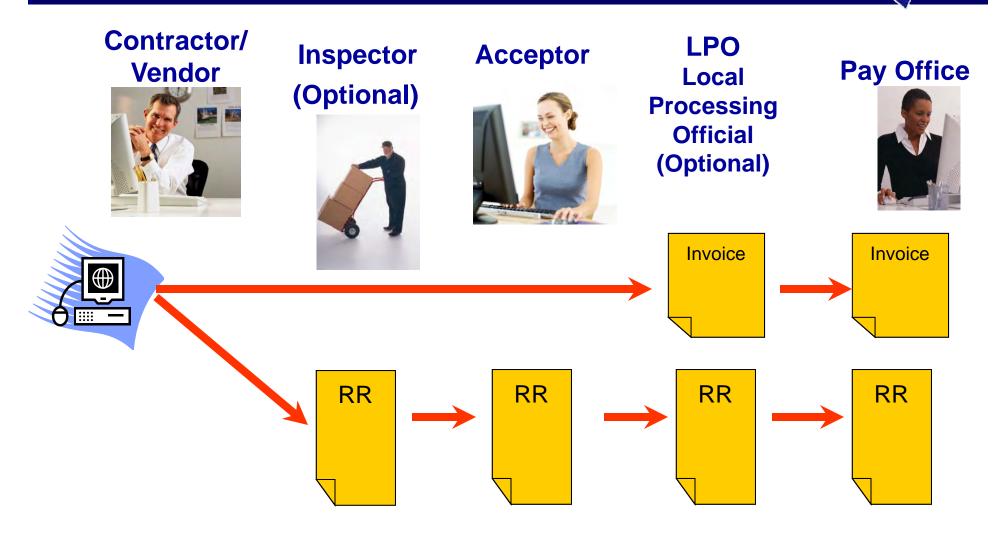
### **Invoice 2-in-1 Workflow**





### **Invoice and Receiving Report Travel as One Document**

### **Combo (Invoice/RR) Workflow**



### **Invoice and Receiving Report Travel as 2 Separate Documents**



• WAWF Web-Based Training Site - Go here to learn how to use WAWF via self paced, online training. This training is an excellent place to begin learning about WAWF.

http://www.wawftraining.com

- WAWF Classroom Training Go here to register for upcoming WAWF classroom training provided by DFAS. <a href="http://www.dfas.mil/contractorpay/electroniccommerce/wawftrain.html">http://www.dfas.mil/contractorpay/electroniccommerce/wawftrain.html</a>
- **WAWF Training Practice Web Site** Go here to practice using the WAWF application.

https://wawftraining.eb.mil



- WAWF production web-site: <u>https://wawf.eb.mil</u>
- DFAS eCommerce web site: <u>http://www.dfas.mil/contractorpay/electroniccommerce.html</u>
- myInvoice: <u>https://myinvoice.csd.disa.mil//index.html</u>
- EDA web site: <u>http://eda.ogden.disa.mil/</u>
- DoD RFID Info: <a href="http://www.acq.osd.mil/log/rfid/index.htm">http://www.acq.osd.mil/log/rfid/index.htm</a>
- Unique Identification (UID): <u>http://www.acq.osd.mil/dpap/pdi/uid/index.html</u>
- Federal Acquisition Regulation Web Site: <u>http://farsite.hill.af.mil</u>



- Navy WAWF Helpdesks
  - ✓ 1-877-251-WAWF (9293) (local) 216-522-5341
  - ✓ Email: <u>CCL-EC-Navy-WAWF-Helpdesk@DFAS.MIL</u>
- Army WAWF Helpdesk
  - ✓ 1-877-2DA-WAWF (1-877-232-9293)
  - ✓ Email: <u>CCO-EC-Army-WAWF-Helpdesk@DFAS.MIL</u>
- DOD WAWF Help Desk/ DISA Ogden Computer Support
  - ✓ CONUS 1-866-618-5988: 6:30 AM-Midnight EST
  - ✓ COMM 1-801-605-7095
  - ✓ Email: <u>cscassig@csd.disa.mil</u>
  - ✓ DSN 388-7095



# Thank You!

**Integrity - Service - Innovation**