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THE DEVELOPMENT OF AN ON-LINE SEARCHED COCRDINATE

INDEX FOR USE IN TEACHING AND RESEARCH

G Jahoda and Ferol A. Focs School of Library Science

> Tech Memo No. 22 September 30, 1970

Project NR 154-280 Sponsored by Personnel & Training Research Programs Psychological Sciences Division Office of Naval Research Washington, D. C. Contract No. N00014-68-A-0494



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> Duncan N. Hansen Director

Computer Assisted Instruction Center

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## THE DEVELOPMENT OF AN ON-LINE SEARCHED COORDINATE INDEX FOR USE IN TEACHING AND RESEARCH

#### ABSTRACT

A model was developed for teaching coordinate index searching and preparation as well as for determining the effect of index and question variables on index performance. In this model coordinate index searching and preparation are considered as a series of decisionmaking steps. A coordinate index was prepared to 710 documents on library automatio systems studies in libraries, and indexing. The coordinate index has elements of vocabulary control but does not use roles, links, or weighting of index terms. Coordinate index searching and preparation were taught to library school students using classroom instruction, computer-aided instruction and on-line searching of test questions.

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#### I. INTRODUCTION

This is a progress report on the development, preparation and initial use of an on-line searched coordinate index.<sup>1</sup> The report covers work done from October 1969 (the project's starting date) to June, 1970. The principal objectives of the project are the development of a model of an on-line searched index and its use for teaching coordinate index searching and preparation as well as for research. The project is planned in several stages:

- 1. Planning of inuex
- 2 Preparation of the first version of index and its use in teaching
- 3 Enlargement and refinement of index
- 4 Use of the enlarged and revised index in teaching and research.

The report includes work completed on stages 1 and 2 and plans for stages 3 to 4. Coordinate index searching and preparation was taught in several phases: classroom instruction, computer-aided instruction, on-line searching of instructor-generated and student-generated questions. The index now consists of 710 documents on library automation, systems studies in libraries and indexing and is being refined and enlarged this summer.

<sup>&</sup>lt;sup>1</sup>This work was made possible through funds from the Office of Naval Research. We are grateful for this support, and for the programming work done by Tom HcMurchie.

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The equipment utilized for the project, available at the Computer-Assisted Instruction Center, includes an IBM 1500 Instructional Cythom consisting of an 1800 central processor with 32,000 words (16 bits) of core, a 1502 station controller, sixteen 1510 CRT displays each with a keyboard and a light pen, one 1518 typewriter, and 5 2310 disk drives with removable disk packs of 512,000 16-bit words (1.024 million bytes). Additional perpherials include two 2401 tape units, one 1442 card reader/ punch, and one 1443 line printer. In addition, the Center has interfaced a Digital Equipment Corporation PDP-8 to the 1500 system. This provides the ability to drive sixteen additional remote or local terminals.

# 11 COORDINATE INDEX SEARCHING AND PREPARATION VIEWED AS DECISION MAKING STEPS

A model for teaching coordinate index searching and preparation was developed. In this model, an indexing system is viewed as a series of interacting processes, a suggestion made by Saracevic and Rees (1). Korotkin, <u>et al</u>. describe indexing as a series of decision-making processes (2). Snyder, <u>et al</u>. suggest in their report on methodologies of index system evaluation what the performance of each step in index preparation and searching needs to be examined since each step may have a contaminating effect on the overall performance of an index (3). The model of an indexing system given as Figure 1 was shaped by the views of the above cited researchers.

Each of the steps enclosed in solid lines in Figure 1 is considered decision-making step. The other steps, enclosed in dotted lines, a e-non-decision-making steps of a mechanical or clerical nature. Steps in coordinate index searching will be discussed first. The searcher begins by familiarizing himself with the question. At some point he has to decide that he either understands the question and can continue the process or does not understand the question and needs further help. If he understands the question (or at least thinks he does) his next decision is either to use the index or not to use the index for searching the question. The decision is based on the searcher's understanding of the question and the index (both its content and organization). If he decided to use the index for the question, he must also decide on what

INDEX SEARCHING

# INDEX PREPARATION



Figure 1.--Coordinate Index Searching and Preparation as Decision Making Steps

indexable information to select from the question--the words and phrases that carry the message of the question. The indexable information is post translated into the language of the index, a step considered a decision-making step though it could be a mechanical translation step if index language equivalents were available for all units of indexable information, something that is usually not so. The searcher then decides on logical connectors between indexing terms (descriptors). The descriptors and logical connectors are fed into the search mechanism for the next mechanical and non-decision-making step. The mechanical search step produces a list of documents that meet the search specifications. The searcher makes one or more decisions for each of the documents yielded by the index. He decides on the document's relevance or possible relevance based on document surrogates (title or abstract) and/or partial or complete document text.

There are similar decision-making and mechanical steps in coordinate index preparation. The indexer, like the searcher, begins by familiarizing himself with the document that is a candidate for inclusion in the index. After he decides that he understands the document (or does not understand it and makes a decision not depicted in Figure 1), the indexer either selects or rejects the document for the index. This decision is based on his understanding of the content of the document and rules for including as well as excluding documents from the index. Next, he selects indexable information by deciding on words and phrases which characterize the message of the document. The words and phrases are translated into descriptors as in the corresponding steps of index

searching. Indexable information not previously encountered in th index requires a decision to add etther\_new\_descriptors, or to expand the meaning of existing descriptors, or perhaps to change one's mind about the necessity of a given unit of indexable information. The concluding steps in index preparation are the mechanical steps of preparing the index units (in one of several possible forms) and the filing of the indexed units, again in one of several possible ways.

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#### PREPARATION OF INDEX

Steps in planning and preparing the index will now be summarized. Library automation, systems studies in libraries and (subsequently) indexing systems were selected as subjects to be included in the index. The choice was based on the background of the anticipated users of the index, in this case, library school students. When work was started on this project in October 1969, unsuccessful attempts were made to secure an index in machinable form to a collection of documents on the selected subjects. Existing subject authority lists did not appear to meet our needs. Several decisions had to be made before indexing could begin. It was decided to index documents on the basis of abstracts rather than full text, partly to expedite the preparation of the index, and partly because the literature on this subject provides no clear evidence that indexing from full text results in a better product than one obtained by indexing from abstracts. (This is perhaps because we lack measuring sticks for determining the adequacy of indexes, a topic that we propose to study during later stages of the project.) An examination of abstract bulletins covering the selected subjects led to the conclusion that Library and Information Science Abstracts would yield the largest number of documents; therefore, it was chosen as the first source of documents for the index. A coordinate index was selected as the type of index to use. Our choice was based on several factors, the

flexibility of this type of index in terms of possibility to combine index units at the time of the search of the index, the search capability of the available computer to take advantage of this search flexibility, and our desire to teach students coordinate index searching and preparation. Elements of vocabulary control were included both as a teaching device and as a variable to be tested in the research phase of the project. Decisions on coordinate index variables are discussed next.

A. <u>Coordinate Index Variables</u>. A coordinate index without roles or links was selected, again for more than one reason. The anticipated maximum size of the index (about 2,000 documents) is sufficiently small not to require precision devices. Also, there is no convincing evidence in the literature that roles and links are worth the additional indexing effort for collections of any size. Descriptors are to be either single words or phrases Indexable information selected for each document is to be as specific as possible. The selection of indexible information is to be done with the aid of a set of guidelines given in Figure 2.

B. <u>Preparation of Subject Authority List</u>. The indexing vocabulary is to be controlled with the aid of a subject authority list. Preparation of this list was begun with indexable information from the first 300 documents. Each of the about 2,500 unique words or phrases selected from these 300 documents was typed on an index card along with a number identifying the document from which the term was selected.

- I. Genera' guidelines for selection of indexable information
  - a. Base selection of indexable information on work reported not work planned unless entire document deals with plans.
  - b. Do not select as indexable concepts information not related to library automation, systems studies in librarges, or indexing.
  - c. Select indexable information as specifically as discussion of topic permits. d. Select indexable information on one level only.

  - e, Do not select incidental information (minor
  - matters mentioned in passing only).
  - f. Do not select name of meeting.

II. Questions intended to aid in the selection of indexable information

- a. Are specific or types of libraries or information centers discussed?
- b. Are labeary operations or services discussed?
- c. Are products of library services or operations discussed?
- d. Are these products evaluated?
- e. What factors e g. speed, cost, are evaluated?
- f. What techniques for evaluation are discussed?
- g. is equipment discussed?
- Are equipment variables discussed? 5.
- i. Are other subjects dealing with library automation or systems studies or indexing discussed?
- j. is the type of article (review of the field, bibliography, survey, case history, pailosophic discussion, research) useful in characterizing this document?
- k. What is the date of the document?

Figure 2.--Guidelines for selection of indexable information.

The words and phrases were grouped into the following seven categories:

- i Abstract concepts
- 2. Equipment
- 3 Organizations
- 4 Products
- 5 Processes
- 6 Properties
- 7 Other

Terms in the larger categories were further subdivided until all groupings contained 200 or fewer terms. An example of subdivision of a category is the division of equipment terms into data processing equipment, data transmission equipment, photocopying equipment, and other equipment groupings. The groupings yielded a manageable number of terms for the next steps in the process, the selection of descriptors and "see" cross references, the establishment of specific generic relationships among descriptors in the same category, and the establishment of "see also" cross references among descriptors in different categories Subject a thority list decisions were recorded on the index "Wo types of cards were prepared: "see" cross reference cards cards from synonymes to the chosen descriptor or combination of descriptors; descriptor cards consisting of the descriptor and its code (a one to three digit number), its more generic descriptor (one level higher only) and, for some but not all descriptors, scope notes, more specific descriptors (one lower level only), "see also" cross references, and "see from" A decision was made to list only one higher and one cross references lower level of descriptors (out of a maximum of seven descriptor levels) to keen down the size of the subject authority list. Plans were to

provide a hierarchical arrangement of descriptors, but this was not ready from the initial use of the index. The first 300 documents yielded about responses as well as several "anti-descriptors," concepts too broad

he useful, e.g. "Effect." Rules for using the subject authority list are given in its introduction, reproduced in the Appendix. The subject authority list was used to translate indexable information into descriptions for the first 300 documents and for 250 additional documents. Since multiple copies of the subject authority list were required and revus on or the list was anticipated when additional documents are entered in the system, a master of the subject authority list was prepared on a magnet cother typewriter. Multiple copies of the list were perced from ditto messees

C Encoding of Indexed Documents A record of each indexed document is kept on a Worksheet, illustrated in Figure 3. Worksheets for the 550 documents were taken to the computer terminal for encoding. For each document, the tokonying information was put into machineable form at the computer consolate document number, bibliographic ditation of document in natural fanguage, and codes for descriptors. The information keyed in at the terminal appeared simultaneously on the dathode ray tube. Proofing consisted of checking the copy on the worksheet against the dathode ray tube copy. Encoding was done at the rate of 12-20 documents per hours, depending on the speed and experience of the operator.

D Abstract Bulletin. Multiple copies of an abstract hulletin were : epared. The bulletin contains abstracts of the 550 documents included in the index and 160 documents to be indexed by students.

Document Number 491

491 The automation of information storage and retrieval systems, an Tague APLA Bull., 31(1) February 1967, 19-27. Bibliog.

Developments in computer technology mean that a user will be able to sit at an individual input-output console and communicate directly with the machine. This capability, together with the development of random-access storage systems, has re-awakened interest in the automation of the core problem of library systems--the storage and subject searching of an index file. Four areas are reviewed: (i) representation and storage of file items in mechanized information storage and retrieval systems; (ii) procedures for the retrieval of relevant documents; (iii) automated content analysis; (iv) overall design of information retrieval and library systems.

F.McA.

incexable Information	Descriptor	Code
console	consoles	139
random-access storage systems	random access memory	5 <b>2</b> 0
storage	machine searches	367
subject searching	tiles	723
index file	mechanization	386
into-mation retrieval	library services and operations	349
content analysis	systems analysis	634
systems design	on-line	442
library systems	1967-68	716
on-tine	storage of words in com- puter	617
1967	machine classification	365

Engure 3. -- Index Worksheet

On-line Searching of Index Searching instructions are Ε wheth Engure 4. The computer configuration is given in the Intro-After the searcher signs on with either a general number or unique which lused when record by searcher is to be kept), he has the choice recerval search modes: LOCD 3 to view the complete bibliographic concerned each document selected by the system or LOAD 4 to view on a the document number of each document selected by the system E supples or console display of the two search modes are given in E gave 5 There is a third option, LOAD 5, differing from LOAD 4 only in internal record keeping. Records of types or search logic are kept by the computer in the LOAD 5 search mode. Searches can be performed the staule descriptors or any logical AND, OR, NOT combination of descontors. There are no restrictions on the number of descriptors that can be considerated by the machine at one time. There is now a servers sensing limitation of a maximum of 640 unique document numbers

at which be searched — the computer at one time. Search requests are muck by typing the descriptor numbers and logical connectors AND, OR, NOT statements with parentheses when necessary. The first computer components is a display on the cathode ray tube of the number of documents that used the search specifications. The searcher then has the options of stateming the document citations one by one (LOAD 3) or document number (ROAD 4 or LOAD 5) or to reformulate the search if either too many or not enough documents meet the search specifications. Another display option, a printout from teletype, is also possible with the courdent available but this option has not as yet been tested

ţ.	Set attention of the computer: Depress ALT CODE key, and while
	in a it down, press the INDEX key when you see the cursor that
0	The second state of the se
2.	Service and the service of Code: )
	and the computer: Depress the Relykn key, when cursor
٨	(clubbers
4	Sole elliner one of the following:
	a display of document numbers, super (LOAD 3
r	The a display of document numbers, only, type: JLOAD 4
 ka	and the requires the wey want to enter a logical search statement
0	The second der know you want to enter a togreat search statement,
7	Second Clock 1
	$R = 10^{-1}$ appears on the screen $a_{\pi}$
8	so see on al search statement will should consist of descriptor
	<pre>constate of a constate of</pre>
Q	state extrementation your typing, enter it by pressing RETURN key.
10	in the #4 yeu chose )LOAD 3. the computer will indicate the
	when of documents that are potentially relevant to your search
	createment - you now must use the light pen to indicate your choice of:
	stewing the first document citation, or
	<pre>&gt;</pre>
	is none to view a document citation, you will use the light
	So the word choice at the end of each citation. Press the symbol
	${f m}$ is a the wave you phoese. The permit of the per contacts a coc d ${f m}_{ m cont}$
	Ale is
] 1	and the service of the computer will indicate the number
	so are went that are potentially relevant to your search statement
	ass way you to indicate with the light pen your choice of viewing or
ی م	Part of the the pumpers of these documents
14	seen on the not wash to continue entering sograal statements, to get
1.	Source of the participation of the bar which the suscent representation
10.	and the cursor reappears **
34	where with 06740N key. The computer introduct time you have used
- 1-3- - *****	19-22-22-22-22-22-22-22-22-22-22-22-22-22
30 EF	CS CREDS MADE IN TYPING: (This can be done only before pressing
the !	
A	To make one character at a time: Press the ALT CODE key, and while
_	and down, press the BACK SPACE key as many times as needed.
8	<pre>&gt;</pre>
	* 7 7 OTHER PROBLEMS 7 7 7

e 4 -- Instruction: for on-line rearchine

Figure 4 -- continued

÷	Did you remember to use the special APL characters (rather than the
	Coursewriter ones) when you were typing?
2	Did you proof ead your typing before pressing the RETURN key to
	enter it into the computer?
3.	Perhaps you conjused 1 and 1, or 0 and 0?
4	Did you remember to enter your typing by pressing the RETURN key?
2	End you get an er or message? Call for help, when needed
Ċ	is nothing harden og?
	Perhaps the computer needs time for a lengthy search-nor to
	s, whe enother to minklior terminals.
	b. Pe haps something is wrong with the system on your termina
	Are others able to use their terminals?

Sample Question: Find acticles on catalogs in book or card term. The catalogs should be in public libraries and should not be prepared from MARC tapes.

Step 1. Determine question understanding by characterizing document untiles as relevant, possibly relevant or non-relevant

> QUESTION ANALYS'S: Select Documents on: Fine anticles on catalogs in book on card form. The catalogs show d brinn public libraries and should not be prepared in or MARC tapes.

Document Tribel Costs of Original Library Catalog Cards Produced by Computer at the Detroit Public Library

Relevant? 🗋 Yes 🗌 No 👘 Can't Tell

CORPECT

U CONTINUE.

Step 3. Selection of indexable information.

INDEXABLE WORD OR PHRASE SELECTION:

Type the numbers for words and/or the numbers connected with hyphens for physics that represent indexable information for ouestions

Figure 5 -E-samples of Coursewriter and APL program frames

Figure 5 -- continued

Question: Find articles (1) on catalogs (2) in book (3) or card (4) form (5). The catalogs should be in public (6) libraries (7) and should not be prepared (8) from MARC (9) tapes (10).

CORRECT ANSWER: 2 3-2 4-2 6-7 9-10

Lontinue

Step 4. Ganslation of indexable information into descriptors with and of the subject authority fist

CHECK SUBJECT AUTHORITY LIST:

Type descriptor numbers in blank space

incexable Information:

Descriptor No.

-book catalogs -catalogs -public libraries -MARC TAPES

CORRECT ANSWER:

hook catalogs 68 -catalogs 86 -catalogs 93 -public libraries 508 -MARC 376

I Continue

Step 5. Addition of search logic.

SEARCH LOGIC:

Type the search request, placing "AND" "OR" "NOT" and parentheses where needed:

Question: Find articles on catalogs (93) in book (68) or card (86) form. The catalogs should be in public libraries (508) and should not be prepared from MARC (376) tapes.

CORRECT ANSWER: 508 NOT 376 AND (93 OR 68 OR 86)

Continue

Figure 5.--continued

Step 6. Mechanica: search of index ENTER LOGICAL DESCRIPTION: E08 NOT 376 AND (93 OR 68 OR 86)

7 DOCUMENTS REMAIN TO BE DISPLAYED

TECONTINUE DISTOP

SEARCH MODE - LOAD 3

ENTER LOGICAL DESCRIPTION: 508 NOT 3/6 AND (93 OR 68 OR 86)

DOCUMENT NO. 45

A COMPUTER-CONTROLLED CHARGING SYSTEM AT ESSENDON PUBLIC LIBRARY, W L BROWN AUST LIBR. J., 16(6) DECEMBER 1967, 231-239.

6 DOCUMENTS REMAIN TO BE DISPLAYED

CONTINUE DISTOP

SEARCH MODE - 10AD 4

ENTER LOGICAL DESCRIPTION: 508 NOT 376 AND (93 OR 68 OR 86) 45 139 425 305 420 426 522 O DOCUMENTS REMAIN TO BE DISPLAYED LI CONTINUE DISTOP

Figure 5.--Examples of Coursewriter and APL program frames

#### WE THE USE OF THE INDEX IN TEACHING

The model was used in two courses offered by the School of Library Science during the Spring Quarter of 1970. The abstracting and indexing class had an initial enrollment of 17 students and a final encoliment of 16 students. The introductory course in information science, a required course for all graduate students in the School of Library Science and a prerequisite for the abstracting and indexing course, had an initial enrollment of 41 students and a final enroliment of 40 students.

A. Index Searching and Preparation by Abstracting and Indexing Students. All of the students in this course had already been exposed to six classroom hours on indexes in the introductory information science course. During the first meeting on indexing (and the third week of a ten-week term) the material covered in the introductory course was reviewed. Special emphasis was placed on the imperfect nature of indexing, something that students seem to find hard to understand until they start indexing themselves. Also reviewed are the economics of indexing and the principles of coordinate indexing. The initial classroom work (about three hours of classtime) dealt with the decision-making step — coordinate index searching and preparation. The topics were covered first as lecture-discussions and then as class exercises. The index searching exercise performed in class with pencil and paper was repeated for emphasis at the computer console. Material covered in class is summarized below:

<u>Understanding of question</u>. Students were given an exercise to test their understanding of sample questions. They were asked to <u>Accordential</u> coined document titles as relevant, possibly relevant, or <u>upderelevant</u> to a given question.

2. <u>Selection of indexable information from question</u>. This step was introduced by a discussion of words and phrases that are always, sometimes, or never to be selected as indexable information when searching this index. The groups of terms listed in the rules for selecting indexable information were suggested as an aid. For terms never to be selected, an analogy was made with delete word lists in keyword from title indexes. Words and phrases that are sometimes, but not always, used as indexable information turned out to be most difficult to deal with. Guidelines for determining whether to use single words or phrases were also discussed. Phrases are to be used when the combination of words is intequently or always used in our area of interest, e.g., library orientation, or when the combination of words in the phrase has a unique meaning not obvious rom the meaning of the individual words, e.g., current awareness.

3. Translation o indexable information into descriptors. Steps in the preparation of a subject authority list were reviewed and students were given a small list of terms to be converted into a minisubject authority list. When this exercise was completed, students translated indexable information into descriptors for questions handled in the previous steps.

4. <u>Search logic formulation</u>. Practice was provided before students added logical connectors (and parentheses when necessary) for the questions handled in previous steps

The material on coordinate index searching covered in the classroom corresponds to steps 1, 3, 4, and 5 of the coordinate index search steps in Figure 1. Step two of the search model was omitted since it was assumed that all questions discussed in class were to be searched in the index. At the completion of the three-hour classroom work, the students were taken to the Computer-Assisted Instruction Center (CAI) to conduct the entire search process at individual computer consoles. The students searched the following eight questions at the consoles in two sessions of about two hours each.

- I am interested in journal articles on computerized circulation systems operating on-line in a library.
- I need reports of systems studies in libraries of industrial organizations.
- 3. What is the cost of telefacsimile systems?
- 4. Any information on microform readers in libraries?
- 5. I am looking for articles on surveys of library networks in Canada
- I want information about catalogs in book or card form.
   The catalogs should be in public libraries and should not be prepared from MARC tapes.
- 7. Are there any articles on publications in the field of chemistry that can be searched by machine?
- I need journal articles about IBM 360 computers used in libraries in the USA.

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Search steps 1, 3, 4, and 5 are written in Coursewriter II language. Step 6 is written in APL language. Step 7, the selection of documents based on document titles, uses the three level relevance indgment--relevant, possibly relevant, and non-relevant--used in the test for question understanding. Step 8, relevance judgment based on abstracts for documents judged either relevant or possibly relevant in the previous step, also uses the same three level relevance judgment. It should be pointed out that the student obtains the correct answer for each previous step except for step 7, and thus begins each new step with the correct answer for the previous one. Examples of frames for the Coursewriter and APL programs for question 6 are given in Figure 5.

After the index searching exercise, index preparation was covered in the classroom. While index preparation was discussed in terms of the decision-making model no formal exercises for teaching indexing were used. There was no time for the preparation of such exercises Instead, sample abstracts were indexed in class. Indexable information for six alstracts was selected by the students with the and of the rules. Disagreements in the selection of indexable information were discussed. The indexable information for these six abstracts were translated into descriptors. Students were also introduced to the procedure of adding new descriptors into the system. Each student indexed ten documents that were included into the system. The 160 new documents brought the index to 710 documents. Student-suggested new descriptors were screened by the project staff but student indexing was only spotchecked and not edited systematically. The 160 new documents added to the index produced

a number of changes to the subject authority list. These changes were uped and distributed as a supplement to the subject authority list fince time did not permit the insertion of these changes in the master copy of the list.

The last phase of the class exercise consisted of test-searching of the index. The exercise was intended to give students additional practice in index use and to illustrate reasons for non-retrieval of rejevant documents. Each student was asked to submit two or more test questions to be searched by other students Each question had to include at least one document indexed by the question formulator and had to require both "and" as well as "or" search logic Sixteen questions were selected for test searching with each student searching five questions other than his own. The searchers submitted to the formulator a record of search logic used and a list of relevant as well as possibly relevant documents selected from the index. The question originator first compaled bis search results against test searchers' results for the question. adjusting his search results if additional relevant or potentially relewant locuments were selected by the test searchers. Recall ratios for the questions were then determined. The average recall ratio for the 16 questions (sum of average recall for individual questions divided by Reasons for non-retrieval or relevant and possibly relevant 16) was 75% documents included (in decreasing order of occurrence) difference in relevance judgment, incorrect search logic, clerical error in transcription or coding, too many descriptors used as logical products, use of generic instead of specific descriptor, failure to use generic and specific descriptors

The Use of the Decision Making Model in the Introductory B Information Science Course. The index was used in this course for demoncation purposes. Two topics discussed in the course, on-line searching of computers and coordinate indexes, were demonstrated with the aid of Students spent about half an hour at the computer console the index learning how to sign on and how to perform simple coordinate index searches already formulated for them. The index was also used by a fourth of the class on a voluntary basis as an aid in selecting references for a take-home final examination. Students were asked to write about the implications of on-line searched indexes for libraries in general or for type of library. The ten students who made use of the on-line searched index were not given any incentive to do so. They selected the on-line searched index over more readily available printed indexes (the CAL is about a ten minutes' walk from the School of Library Science, and the index could only be searched on Wednesday evenings or Saturday afternoons)

Preliminary esuits of the use of the decision-making model and the on-line searched computer index appear encouraging. Students in the abstracting and indexing class were asked to comment anonymously about the course and their response was quite favorable on the whole. There are a number of improvements to be made. More instruction time needs to be spent on selection of indexable information for both questions and documents, the preparation and use of the subject authority list, and the search logic formulation.

The Coursewriter program for steps 1, 3, 4, and 5 of index searching is now primarily a drilling device. The connect answer is mend of neasons for considering answer incorrect are given. Expannion of the program with branching for incorrect answers and use of the program for teaching index preparation as we had index searching would be useful. The APL program occument time asspray option (LOAD 3) was too slow with six or more students working simultaneously. 1041 4 Was developed when this became known). Students drate red to go from document number to decoment obstract one checking the title. The entire system had to be switched in on the Coursewriter program to the APL program during the snoes search right set. This required waiting until all of the students finished with the Coursew iter program bein eithe system dould be switched to APL and ebout live windles to writch i on one system to another. This was considered only a minute includence that did not appear to louse any problems

The absence of the anthroad list of onconstructs caused some search troblems is not at least some of the students did not follow the specific-generic descriptor natwork in the alphabetrue of anged subgect authority list

The supplement of the subject datherity sist was not consulted at all times and this size resulted in secih tarbures. Other problems with the index and wark row in process in solving these problems is discussed next.

MODEL IN PROGRESS AND PLANNED

A Revision of Subject Authomity List

The test searches have brought out a number of problems with the index vocabulary. These problems are now being examined

i. Speutic-generic relationships among descriptors

The listing of only one higher and one lower level of descriptor pellentry has resulted in a shorter subject authority list than would otherwise have been the case but has also caused some problems in searching. The planned hierarchical list of descriptors that will be a supplement to the alphabetic list of descriptors is intended to solve this problem.

2 Inconsistent use of generic descriptors

The fellowing four descriptors caused problems since they were used inconsistently both in indexing and in searching: libraries, computers, computerization, and U.S. The uses for indexing have been changed to make these four descriptors implied if the concepts cannot be expressed more specifically. For example, an article dealing with university libraries will be indexed under university libraries but an article dealing with libraries in general will have the concept of librarres included since most documents deal with libraries or specific types of libraries.

#### 3. Proper nouns

Rules for proper noun descriptors were reviewed. Proper noun descriptors are now used for computers, some unique pieces of equipment

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e g , IBM 357 Data Collection System, library associations, research institutes, research projects, clearinghouses, information analysis enters, program languages, theories, selected geographic areas, and indexing systems.

4 Word variants

Inconsistencies in the use of word variants as descriptors is also being analyzed. Word variant descriptors are now characterized as process, product, or property descriptors and guidelines for separating or consolidating word variants as descriptors are now being developed.

5 Type of document descriptor

Definitions of "types of document" descriptors, e.g. case histories, reviews, surveys, are being prepaled or expanded to assist the indexer and searcher in the use of these terms.

6 Scope notes and cross-references

Students sear ling the index had problems in using some other descriptors. The subject authority list is now being examined for needed scope notes and cross-references, again to assist both the indexer and searcher in making more consistent decisions.

B Use of the Index in Instruction

The revised and enlarged index will be used in the two previously mentioned library school courses this fall. A doctoral student in the School of Library Science has proposed the use. I the index for her dissertation. She proposes a comparison of existing methods for teaching the six hour segment on indexing in the introductory information science course with a computer-managed multi-instructional media technique. The experimental method is to use taped lectures, slides as well as computeraided instruction. Plans are also to use the index as an aid in the preparation of term papers. In this application, students will use the index as an aid in the selection of termpaper topics and references.

The instructional material for the abstracting and indexing course will be revised in line with the findings from the preliminary test of the system. Computer-aided instructional material for coordinate index searching and preparation will be prepared and the section on test searching of the index will be expanded.

C Use of the Index Model tor Research

Plans are to determine the effect of several question and index lardables on index performance. While overall and final index performance will be measured in terms of recall ratio, precision ratio, and search time, intermediate search results will also be observed. "Readings" will be taken during each of the decision-making steps in index searching to measure the effect of the manipulated variable at the first boant where such a variable may have an influence on the output. This procedure was suggested by Snyder, <u>et al.</u> (4) as a means for determining which part of the system is behaving improperly.

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- Snyder, M. B., et al. Methodology for Test and Evaluation of Document Retrieval Systems: A Critical Review and Recommendations. Human Sciences Research, Inc., January 1966.
- 4. Snyder, M. B., et al. op. cit p. 64

## APPENDIX SUBJECT AUTHORITY LIST (Prepared September, 1970) INTRODUCTION

The subject authority list (sal) is intended to assist the indexer and the index searcher in the selection of the correct indexing terms, called descriptors in this coordinate index. The sal is baced on indexable information from 1866 documents on library automation, indexing and systems studies in libraries. It includes about 1000 descriptors and approximately 2000 cross-references. The structure of descriptors and cross-references is illustrated by the following entries:

#### EXAMPLES OF SAL ENTRIES

#### "See" reference - one to one relationship

Subroutines see Computer programs and systems 498 "See" reference - one to more than one relationship

Kilgour's truncation algorithm see Computer programs and systems 498 and Truncated 672

#### Descriptor

Computer programs and systems 498

Includes named indexes or SCOPE NOTE data in machineable form with programs for searching

BT Information sources, machineable BROADER (MORE GENERIC) DESCRIPTOR

NT FRQNCY, computer program NT. TERPS N٣ ABACUS NT **MEDLARS** Citation Identifier NT NT EDUCOM NT MASTER CONTROL NT ALPHA NT Pattern Learning Parser N A'S Routines Х У Subroutines Σ Software Package programs X X Kilgour's truncation algorithm (Truncated)

- ng Parser CHECKED FOR MORE SPECIFIC AND GENERIC DESCRIPTORS SEE FROM REFERENCES NOTE: FOR TERMS TRANSLATED INTO MORE THAN ONE DESCRIPTOR THE SECOND AND SUBSEQUENT TERMS ARE PLACED IN PAREN-
- X Algorithmic programs

SA Program languages

SEE ALSO REFERENCES FOR RELATED DESCRIPTORS

THESES IN SEE FROM REFERENCES

NARROWER (MORE SPECIFIC)

NOTE ONLY THREE LEVELS OF

ANY DESCRIPTOR ENTRY. SINCE

THERE ARE UP TO SEVEN LEVELS

OF SPECIFICITY IN THE INDEX,

DESCRIPTORS ARE GIVEN ON

BT S AND NT'S HAVE TO BE

DESCRIPTOR

Only one higher level (more generic) and one lower level (more specific) descriptor are given on any descriptor et y. If all specifically-generically related terms to a descriptor are sought, the entries of the more generic and more specific descriptors have to be checked.

There are several descriptors that have more than one number, e.g. Indexes = 276 or 911, and the date 1967-68 = 716 or 900 or 902 or 913 Since each descriptor number can only include 160 document numbers in the computer's memory, these descriptors have to be assigned more than one number — For indexing, use the latest (highest) number. For searching, formulate a logical sum statement containing each number used to characterize the descriptor.

#### ALPHABETIZATION

Alphabetization is word by word. Acronyms and initials are treated as words and interfiled in the alphabet — Punctuation marks are disregarded

#### RULES FOR SPECIFIC GROUPS OF TERMS

#### implied terms

These are generic descriptors that cover subjects so basic and conversal in the index that they would not be useful in searching. They are assumed to be relevant to every document in the index. Thesterms are: inbraries, Computerization, Mechanization, Computers, Data processing equipment, Automation, Data processing and US. The US descriptor has a selective use explained in the scope note. For the terms Libraries, Computers, Data processing equipment and US, the narrower terms (NT's) should be used when applicable, even though the generic terms are only implied

#### Geographic terms

Geographic descriptors are used to characterize publications, academic institutions and libraries. States in the US, UK, Canada and International are used specifically. Non-US is used for all other geographic areas not within the US.

#### Organizations

Library associations: Specific proper name is used.

Organizations other than libraries: Specific proper names are used for Research projects and Research institutes - Generic descriptors, rather than proper names, are used for International organizations, Societies, Trade associations, Industries, Publications, Commercial services, Government agencies, and all other organizations.

#### Academic institutions

Library schools: Generic descriptor, Library schools, is used,

All other academic institutions: Type of institution descriptor is coordinated with geographic descriptor.

#### <u>Libraries</u>

Types of library descriptors used are the narrower (NT) terms under Libraries. Academic libraries is further narrowed to three types of academic libraries. Special libraries is further narrowed to five types. Type of library descriptor is coordinated with geographic descriptor (for public, school, academic, government, and research institute libraries) and with subject descriptors when applicable.

#### Equipment

Specific descriptor is used for any type of equipment, components and parts, but a trade name is not used. Computers are an exception; the trade name is used for each computer

#### Individua's

Individuals' names are not used. Instead, the issuing agency or employer is used.