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SYSTEMS RESEARCH MEMORANDUM No. 171

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GENERATION AND APPROXIMATION
OF
REACH AND DISTRIBUTION OF FREQUENCIES

by

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SYSTEMS RESEARCH GROUP

A. Charnes, Director

1. Introduction:

^{1/}
A previous paper described a goal programming model for media scheduling which explicitly considered the cumulative audiences within and between media. For this purpose appropriately structured formulas for handling audience duplication had to be designed in a manner that was compatible with the basic goal programming model while faithfully representing audience characteristics.

For convenient reference we herewith define and distinguish the following terms

Gross Rating Points = Gross Audience

Reach = Net Audience

Average Frequency = Gross Rating Points/Reach.

It is common practice to proceed toward a synthesis of media schedules by reference to these kinds of measures. The development of mathematical models and related computer aids, etc., make it feasible and desirable to consider refinements and extensions of these practices. These kinds of possibilities were, in fact, exploited when proceeding to the goal programming model for media selection that we have elsewhere characterized as LP II. See [11]. Thus, in particular, we have replaced the concept of average frequency--a single number--with the entire distribution of frequencies in each of the audiences which are to be targeted.

^{1/} [11].

The availability of such distributions now make it possible to consider the cumulative audience of a single medium as well as the duplication of audiences among many different media, cumulatively and over a variety of time periods.^{1/} Such possibilities were not always available in the past, and when available could not, in fact, be fully exploited because of the additional complexities that were thereby introduced into an already complicated problem. Indeed, it was deemed wise to avoid the additional developments that would have been necessary even to incorporate these features into the model that we refer to as LPI.^{2/}

2. Background:

As part of these developments for LPII it became necessary to consider how ways might be devised for handling such reach-frequency considerations as part of an operational model. There are, of course, exact formulations which are available for employment on certain assumptions. At best, however, these formulations are unwieldy for use on problems of the size contemplated here. They also suffer from other defects. For instance, they are based on assumptions as to data availability that are generally difficult to fulfill in practice.

References for some of these exact formula possibilities are given in the bibliography along with further references to some of the empirical

^{1/} See [12].

^{2/} See [4] and [12] and [7]. See also [10] and [11].

approaches that were also explored. This includes work by Agostini as well as some of the work that other persons have undertaken either to extend or to replace the original Agostini formulations. None of these proved to be sufficiently well suited for the use requirements of LP11, however, and so these explorations were also unsuccessful.

The availability of adequate electronic computation facilities suggested the possible use of tabulated data which could be handled by suitable "table look up" devices. Such tabulations as those prepared by A. C. Nielsen, Politz, Simmons and others, however, covered only relatively small portions of the total population that was of interest for LP11. Hence this alternative possibility also had to be abandoned.

Some of the simulation approaches to media scheduling have also been considered the possibilities for improved media scheduling by reference to ways in which the distribution of frequencies might be developed for explicit consideration. Cases in point are the models devised by Simulmatics as well as the proposed Compass Model of J. Diebold and Associates and the CAM Model of the London Press Exchange. The first two provide the wanted counts only after a schedule has been selected. The CAM Model includes a further difficulty in that it relies on readership data that are not generally available in the U.S., as well as assessing a schedule only after it has been selected. LP11, however, is designed to consider the conditional interaction between the media selected and the way they are scheduled with reference to all of the possibilities admitted by the constraints.

3. Direction of Further Developments:

The above summary discussion is intended to indicate some of the directions that were also taken in this research on practicable ways of obtaining entire distributions of frequencies for use in planning media schedules. Having thus examined all of the above possibilities, it next became necessary to consider what might be done in developing entirely new approaches. This was done in two phases. First an exact and complete mathematical formulation of the nonlinear audience accumulation was developed which could be transformed into a system compatible with linear programming techniques--but without loss of the nonlinear accumulation properties. Second suitable approximating devices were developed and tested empirically for obtaining the wanted distributions of frequencies.

4. Analytic Development:

To make this all more precise, we reproduce the following notations and definitions from [12]. Let

$$(1) \quad \begin{aligned} d_{kij}(t) &= \text{gross } k^{\text{th}} \text{ audience segment obtained by the} \\ &\quad j^{\text{th}} \text{ cumulative purchase of medium } i \text{ in period } t. \\ x_{ij}(t) &= \text{amount of the } j^{\text{th}} \text{ cumulative purchase of medium } i \\ &\quad \text{in period } t \end{aligned}$$

and $x_{ij}(t) = 0$ or 1 . We approximate this generally by requiring

$$(2) \quad \sum_j x_{ij}(t) \leq 1, \quad x_{ij}(t) \geq 0.$$

Thus, the gross k^{th} audience segment obtained by media purchases in period t may be written

$$(3) \quad \sum_i \sum_j d_{kij}(t) x_{ij}(t).$$

Next we consider the net audience or "reach". Let

$$r_{kij}(t) = k^{\text{th}} \text{ net audience segment obtained by the } j^{\text{th}} \text{ cumulative purchase of medium } i \text{ in period } t$$

(4) and

$$R_k(t) = \text{net } k^{\text{th}} \text{ audience segment obtained by media purchases in period } t.$$

We now assume that the "non-reach" is given by the product of the individual non-reaches--e.g.,

$$(5) \quad 1 - R_k(t) = \prod_{i,j} (1 - r_{kij}(t))^{x_{ij}(t)}$$

where " \prod " means "product"--of the indicated terms--and the $x_{ij}(t)$ conform to (2) for each t . Making logarithmic transformations of (5) we obtain

$$(6) \quad \ln(1 - R_k(t)) = \sum_i \sum_j x_{ij}(t) \ln(1 - r_{kij}(t)),$$

an expression which is linear in the decision variables $x_{ij}(t)$.

In general the data for the $r_{kij}(t)$ are not immediately available.

They are generated, however, by means of the following formula

$$(7) \quad r_{kij} = r_{kil} + a_{ki} \ln j$$

where the r_{kil} are obtained from data supplied by syndicated services along with r_{kij} for some particular $j > 1$. These data are used to estimate the a_{ki} so that the above formula may then be used to secure the other r_{kij} .

5. Approximation for Distribution of Frequencies:

To approximate the distribution of frequencies recourse was had to various types of statistical distributions (such as the Poisson, etc.). These proved to be unsatisfactory either in the fits they yielded or in the fact that they were unwieldy to implement. Previous work in connection with the DEMON^{1/} model, however, suggested that the log normal distribution might be expected to provide satisfactory descriptions of this additional aspect of consumer behavior.

As with the normal distribution, the log-normal distribution is also completely specified by 2 parameters. Thus the approximation problem became one of specifying these parameters from the available syndicated survey sources. It was found simplest to do this in terms of a logarithmic scale whereby the "studentized variate" of the associated normal distribution would be specified. Although the studentized variate involves an estimate of the standard deviation, it was found possible to develop linear formulae

^{1/} See [10] and [11].

which realistically represented the necessary means and standard deviations. Thus, the following approximations were used,

$$\begin{aligned}
 \mu_k(t) &= A + B \sum_i \sum_j P_{ki}(t) x_{ij}(t) + C \sum_i \sum_j x_{ij}(t) \\
 \sigma_k(t) &= D + E \sum_i \sum_j x_{ij}(t) \\
 \text{with } P_{ki}(t) &= \frac{d_{ki1}(t)}{U_k}
 \end{aligned}
 \tag{8}$$

and U_k = total number in universe for the k^{th} audience segment

where μ_k and σ_k are, respectively, the mean and standard deviation of the associated normal distribution and the A, B, C, D and E are constants which have been determined empirically.

The correspondence with the discrete distribution is made via

$$\frac{\ln(s - 1.5) - \mu_k(t)}{\sigma_k(t)} = Z(1 - H_{ks}(t))
 \tag{9.1}$$

where Z is the studentized normal variate and

$$\begin{aligned}
 H_{ks}(t) &= \text{proportion of the net } k^{\text{th}} \text{ audience segment} \\
 &\quad \text{which is reached } s \text{ or more times in period } t.
 \end{aligned}
 \tag{9.2}$$

Employing (8) and effecting algebraic rearrangements, then

$$Z = \frac{\ln(s - 1.5) - A - B \sum_{i,j} P_{ki}(t) x_{ij}(t) - C \sum_{i,j} x_{ij}(t)}{D + E \sum_{i,j} x_{ij}(t)}
 \tag{10}$$

where Z is the fractile associated with $1 - H_{ks}(t)$ for $N(0, 1)$.

Validation of the constants A, B, C, D and E--as employed in (8)-- was obtained by applying χ^2 tests to the predicted distributions of frequencies as obtained from (10). In all cases the resulting χ^2 values were highly satisfactory. In every case the theoretical and empirical distributions were in agreement at levels well beyond 99%.

6. Conclusion:

One convenient way to summarize the above developments is to note again that they all proceeded by reference to data availabilities and requirements for use in large scale problems of media planning. They were also designed for use in a linear programming model of goal programming variety. Thus the stability-sensitivity properties of large-scale programming models needs to be allowed for in assessing the validity of the results obtained by reference to their effects on the optimal outcomes in these applications.

Quite apart from the usages of these reach and distribution of frequency estimators in linear programming models for media planning, these formulations have evident value for other aspects of media planning. Nor is there any reason to restrict their potential applications to the media field alone. They should, in fact, be regarded as important estimating devices for any problem involving statistical phenomena of saturation type--i.e., cases involving concave nonlinear behavior which are otherwise not representable within convex optimizations. It was partly for these reasons that the statistical tests were undertaken with the resulting χ^2 measures that were referred to at the end of the preceding section.

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