Army Quality Assurance & Administration of Strategically Sourced Services

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Services Procurement

- Hybrid Approach
  - Decentralization
  - PM/PEOs w/ dollars and authority
  - w/ contract solution set made available for them to use under one of the following:
    1. Preferred, not mandatory (“Young Rule”)
    2. Waiver ability (Army Small Computer Program)
    3. Track “Rogue Spend” (Army Wireless)
Services Contract
Administration Difficulties

• Metrics nearly non-existent, and when they are, very in-precise
• Creates wide dispersion of success
• DCMA is non-player, leaving the Military Services with the mission
• Military Services assume the risk of poor admin vs. allocating resources to pre-award functions
Services Contract Administration Difficulties

• Army is no different
• PCO also works as an ACO w/ a COR, or assigns to an ACO (if available) w/ COR
• COR in the Army is the critical “link”
• Normally an additional duty, never enough time to do it right, and sometimes lack technical capabilities
Army – PEO for Services

- Establishment of a single PEO for oversight and management of the acquisition of Services
- Still in debate
- “BIG” Monster, too big in the view of many
- Culture shift required from decentralization to centralization (budget $, command and control, ability to influence program success, etc.)