USAF DENTAL INSTRUMENT PROCESSING CENTER DESIGN GUIDANCE

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January 1996


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DENTAL INVESTIGATION SERVICE

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This technical report has been reviewed and is approved for publication.

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**4. TITLE AND SUBTITLE**

USAF Dental Instrument Processing Center Design Guidance

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**7. PERFORMING ORGANIZATION NAME(S) AND ADDRESS(ES)**

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**8. PERFORMING ORGANIZATION REPORT NUMBER**

AL/AO-TR-1996-0006

**11. SUPPLEMENTARY NOTES**

Phone Numbers: (210) 536-3502, DSN 240-3502

**12a. DISTRIBUTION/AVAILABILITY STATEMENT**

Approved for public release; distribution is unlimited.

**13. ABSTRACT**

This Design Guidance includes USAF dental clinic dental instrument processing center space planning and construction criteria inclusive of architectural, mechanical, and electrical design requirements.

**14. SUBJECT TERMS**

Architectural  
Construction criteria  
Dental instrument processing  
center design guidance  
Design development  
Electrical  
Equipment  
Mechanical  
Space planning

**15. NUMBER OF PAGES**

44

**16. PRICE CODE**

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1. Introduction

1.1 A major goal of dental managers everywhere is to successfully decontaminate, process, and store dental instruments without percutaneous injury to dental personnel. While equipment is available to allow cleaning of dental instruments with minimal instrument handling, it is expensive. Centralization of dental instrument processing allows a more cost effective sharing of this equipment among all members of the dental staff. By doing so, clean, sterile instruments are provided while minimizing the risk of personal injury.

1.2 USAF Dental Instrument Processing Center Design Guidance is the Dental Investigation Service's current recommendation on how to most efficiently carry out central dental instrument processing in Air Force dental clinics. This includes decontamination, preparation, sterilization, and storage of instruments. It also provides guidance on how to develop a Dental Instrument Processing Center (DIPC) to support any size dental facility that will meet Joint Commission on Accreditation of Healthcare Organizations (JCAHO) requirements, Association for the Advancement of Medical Instrumentation (AAMI) Standards #35 and #42, 29 CFR 1910.1030, Centers for Disease Control and Prevention (CDC) Dental Infection Control Guidelines, Headquarters United States Air Force/Surgeon General Dental (HQ USAF/SGD) policy in DIS #37, and proposed Department of Defense (DOD) space and design criteria.

2. Overview--Concept

The simplest way to conceptualize central sterile design is to mentally go through the sterilization process from dental treatment room (DTR) through sterile pack or cassette. Throughout the process an effort is made to keep the decontamination and clean operations separated. Ideally, this is done by a physical barrier such as a wall with a pass-through window. Physical separation often is not possible. When physical separation is not possible, procedural separation is used. To obtain good procedural separation, equipment should be arranged in such a way that as an instrument or pack is brought through the process from contaminated to sterile, the path of the instrument never crosses back on itself. An example of how to do that is to have processing start just inside and immediately to the left of the door to the DIPC and proceed clockwise or left to right around the periphery of the room.
3. Instruments

3.1 Instrument Decontamination

The decontamination side is where instruments are received and decontaminated. This is the decontamination area and should have negative air balance if physical separation is used. Instruments are received here first after use and are decontaminated. The goal of the first step in the process is to produce clean and reasonably dry instruments, ready for assembly and sterilization, while minimizing the chance of percutaneous injury with a dirty instrument. After use, instruments need to be cleaned to reduce the bio-burden and permit effective sterilization. To avoid percutaneous injury, the process should be designed to minimize handling of instruments prior to decontamination. Several options are available for decontamination. Hand scrubbing is the least desirable method because of the risk of injury. Both tabletop and larger ultrasonic cleaning units that accept entire cassettes are available. Some models offer limited disinfection in addition to cleaning. No provision is typically made in ultrasonics for drying instruments. The best use for ultrasonics is to clean instruments with gross bioburden that may not be adequately cleaned by a washer/decontaminator. The best option where practical is to use a washer/decontaminator. This is basically an instrument washer designed to clean and in some cases thermally disinfect instruments placed in cassettes or baskets. Instruments are dried at the end of the cycle. Drying is important because instruments should be dry when they are bagged or wrapped. Washer/sterilizers are also available which provide a flash sterilization at the end of the cleaning cycle. However, they do not allow one to avoid the assembly and sterilization process as they only sterilize loose instruments that are not protected upon removal from this washer. Pass-through washer/decontaminators or washer/sterilizers are available for larger settings to provide optimum physical separation between clean and dirty work areas. Washer/decontaminators tend to clean instruments better than washer/sterilizers. The washers offer various options including: an alkaline wash to help remove blood and other proteins without heat coagulating them, an acid wash/rinse to further remove protein and mineral residues as well as neutralize the alkaline wash, a deionized water rinse for better drying, and/or instrument lubrication (‘milk bath’) to help reduce rusting during sterilization. The maximum allowable water hardness for water supplied to a washer is typically 5 grains per gallon or 85 milligrams/liter (mg/L). The water for a deionized water rinse should be further deionized with a maximum water resistivity of 200,000 to 1,000,000 ohms/centimeter (cm). The higher the resistivity, the more deionized the water is.

3.2 Instrument Preparation

Dry, clean, and preferably disinfected instruments are then delivered to the clean side for assembly and wrapping. AAMI Standards #35 and #42 state that physical separation of clean and dirty is preferable but that procedural (red line) separation is acceptable. While a physical barrier such as a wall with a pass-through is ideal, it is not essential. The main goal is to keep the two work areas separate. Decontamination is accomplished on the dirty side and assembly
and wrapping are accomplished on the clean side. Counter space is needed to assemble and wrap instrument cassettes or packs to prepare them for sterilization. If instruments are disinfected, gloves would not be necessary here, but if not, some Personal Protective Equipment (PPE) is still required. Assembled and wrapped instrument packages are then heat sterilized.

3.3 Instrument Sterilization

3.3.1 Although there are several methods of heat sterilization available, autoclaves are the most common. The key features to consider are chamber size, method of air displacement, and whether your facility can provide adequate electrical power. It is also important to ensure that your facility has an adequate supply of deionized or soft water when needed. The feed water should have a maximum hardness of 3-5 grains. Using hard water will greatly increase the number and frequencies of equipment failures, especially of steam generators.

3.3.2 Chamber size: Tabletop autoclaves range in size from 7" to 15" chambers. Free-standing autoclaves have chamber sizes from 16" to 24".

3.3.3 Air displacement: Displacement of air present in the chamber at the start of the cycle and replacement with steam is essential for sterilization. Tabletop sterilizers typically rely on the fact that steam is less dense than air and will rise above it. As steam is generated in the chamber, it rises up over the air and displaces it downward through a pin hole or valve in the bottom of the chamber. This continues until all the air is displaced and replaced by steam. This is called gravity displacement. Virtually all tabletop autoclaves and some free-standing autoclaves rely on gravity displacement. Other free-standing autoclaves have a pre-vacuum cycle that uses vacuum to remove the air from the chamber. A steam generator produces steam outside the chamber and has it ready and waiting. Together, pre-vacuum and a steam generator greatly speed the sterilization cycle. Thus, a free-standing, gravity displacement autoclave is expected to be slower and have lower throughput than a free-standing, vacuum displacement autoclave. If free-standing autoclaves are supplied, the vacuum models generate less wasted heat, process faster, and provide more reliably dry instrument sets because the quality of the steam in the chamber is better controlled. Table 1 summarizes pre-vacuum versus gravity differences.
<table>
<thead>
<tr>
<th>Table 1. Sterilizers: Pre-vacuum versus Gravity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pre-vacuum</td>
</tr>
<tr>
<td>Shorter cycle time, throughput almost doubled</td>
</tr>
<tr>
<td>Faster turn-around time.</td>
</tr>
<tr>
<td>No air pockets in chamber, less chance of incomplete sterilization. This is especially important for dense loads.</td>
</tr>
<tr>
<td>Heat loss to the room per hour is about the same but more cycles per hour so less heat per pack sterilized.</td>
</tr>
<tr>
<td>Sterilizer size is the same.</td>
</tr>
<tr>
<td>May require slightly higher water pressure/supply. If Pre-vac is likely any time in the future, design utility requirements to Pre-vac, not gravity levels even if gravity sterilizer is initially installed.</td>
</tr>
<tr>
<td>Higher cost, approximately $2000-$2500 higher cost.</td>
</tr>
<tr>
<td>Must run Bowie-Dick test either daily or weekly to ensure vacuum is working (an additional cost).</td>
</tr>
</tbody>
</table>

3.4 Instrument Storage and Transport

3.4.1 After sterilization, packs or cassettes need to either be stored on appropriate shelving or transported on mobile carts to a suitable, generally covered storage area. Clean storage may be located on the clean side, in the DTR, or in a separate storage room. Physical separation of sterile storage from the clean side of sterilization is not required. Contaminated or used instrument packs must be held in a different covered cabinet from clean storage although they can be co-located if covered in the workplace. The same carts can be used for transport of contaminated sets and sterilized sets to and from the workplace if they are disinfected before the use changes. This can be accomplished with either a steam gun or chemical wipe down.
3.4.2 Using different mobile carts for contaminated and sterilized instrument sets, is called a “Double Loop System”. As a general rule, the contaminated instrument carts are circulated (“looped”) around the clinics, picking up contaminated instruments sets in the DTRs, and then going to the Contaminated (Dirty) Side DIPC Room, emptied, and then returning back again to the DTRs, and so on. Carts are disinfected as needed, but not necessarily after each trip to the DIPC. This process defines the first loop in the Double Loop System. The same is true for the sterilized instrument carts, except that you are picking up sterilized instrument sets from the Sterilized (Clean) Side DIPC Room to be delivered to the DTRs and then returning the empty instrument carts back again to the Clean Side DIPC Room, which defines the second loop. There you have your “Double Loop” with contaminated instruments in one loop and sterilized instruments in the other. See schematic drawing below.

3.4.2.1 Advantages: Dirty carts are never used for sterile instruments; therefore, they do not have to be disinfected on each trip to the DIPC.

3.4.2.2 Disadvantages: Dirty carts must be brought back to the DTRs empty which creates for an extra trip.

3.4.3 Using the same mobile carts for both contaminated and sterilized instrument sets is called a “Single Loop System”. In this process, the contaminated instrument sets are picked up from the DTRs in mobile carts and are taken to the Dirty Side DIPC Room. The contaminated instrument sets are removed from the carts and washed/decontaminated. The contaminated instrument carts are moved into a small cart wash room located between the Dirty and Clean Side DIPC Rooms. They are then disinfected and wiped down or steam gunned and dried, passed through to the Clean Side DIPC Room, and loaded up with sterilized instrument sets to be delivered to the DTRs. Thus, you have one single continual loop system. See schematic drawing below.

3.4.3.1 Advantages: Personnel can drop off of dirty cart and instruments and pick up of sterile instruments in a clean cart without extra trips.

3.4.3.2 Disadvantages: Dirty carts must be disinfected every time through the DIPC.

3.4.4 Steam Cart Wash Room Safety Requirements

3.4.4.1 For United States Air Force (USAF) bases, stations, and other properties:

3.4.4.1.1 Personal protective gear requirements: Follow Air Force Occupational Safety and Health (AFOSH) Standard 127-31, item 5. Basically, this requirement calls for personnel to wear protective gear inclusive of synthetic rubber or plastic gloves with a cotton fabric liner, single hearing protection as determined by the base Bioenvironmental
Engineering Office, full face shield, water resistant full body garment which covers the arms up to the gloves, water resistant boots with non-skid soles, and possible other protective items as required by base officials.

3.4.4.1.2. Cart Wash Room personnel training: Follow AFI 91-301, item 2.14.

3.4.4.2 For other than Air Force properties: Follow OSHA, 29 CFR 1910.

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**Figure 1: DIPC SCHEMATIC FLOOR PLANS**  
*Not to Scale*

4. Facility Sizing

4.1 Air Force DIPCs can be most efficiently sized using the following formula: Net Square Footage (NSF) = 140NSF + 11NSF X (No. of DTRs).

4.2 This area should be divided into a decontamination (dirty) room and clean processing room if possible. Physical separation of clean and dirty is recommended by AAMI Standards #35 and #42, but not absolutely required. Procedural separation of clean and dirty is allowable. The decontamination room will take 30% to 40% of the total area. Separation of
clean and sterile storage is optional and is not generally preferred as it is generally less efficient use of space. Current USAF design concept is to provide one DIPC per dental facility. Where dental clinics are co-located with medical treatment facilities (MTFs), sharing of the Central Supply Service is permissible where it is in reasonable proximity to and has adequate capacity for the dental user. DTR support areas are needed at 90NSF per 8 DTRs to support the treatment suites in the central processing concept. They are used primarily for holding cleaning and disposable supplies and contaminated dental instrument kits prior to transport to the DIPC.

5. Mechanical Requirements

5.1 The most common feedback we get from clinics currently operating DIPCs is that the room where the sterilizers are located gets too hot. This is especially a problem if personnel are required to wear personal protective equipment because decontamination and sterilization are done in the same room. The key to avoiding this problem is careful attention to air handling.

5.1.1 Definitions by example:

5.1.1.1 Air changes per hour or ACH: Every time a volume of air equal to the volume of the room is supplied to a room, one air change has happened. Air entering a room is called supply air. For example, a typical DTR may be 10' x 10' x 12' and receive 6 air changes per hour. This typical DTR has a room volume of 10' x 10' x 12' or 1200 cubic feet. If 6 air changes per hour are to occur in that room then over the course of one hour 1200 x 6 or 7,200 cubic feet of air need to be supplied to that room. The 7,200 cubic feet per hour can be converted to the more common cubic feet per minute or CFM by dividing by 60 giving a result of 120 CFM. By supplying 120 CFM of air to a 1200 cubic foot room, 6 air changes per hour are achieved.

Formulas for computing CFM and ACH:

\[
\text{CFM} = \frac{\text{ACH} \times \text{Room Volume}}{60} \quad \text{ACH} = \frac{\text{CFM} \times 60}{\text{Room Volume}}
\]

Ideally, a dental instrument processing center should have approximately 10 air changes per hour. This is the minimum required for normal health and comfort considerations. Additional air exchanges are likely to be required for heat removal. One can immediately see the potential problem of locating a dental instrument processing center in a former DTR or office originally designed for 6 or less air changes per hour.

5.1.1.2 Air balance: Air leaving a room is either exhausted outside or enters a return air duct and is eventually recirculated. A room has zero or neutral air balance when the supply air rate, or CFM of air supplied into the room, is exactly equal to the air exhausted and/or returned from the room.
5.1.1.3 Negative air balance: If more air is exhausted and/or returned from a room than supplied to it for a long enough period of time, the air pressure in the room would begin to drop. As the air pressure drops, and since the room is not sealed, air from hallways and surrounding rooms is drawn into the room. Thus when negative air balance is achieved there is a net air flow from surrounding areas into the room. Having net air flow into the room is desirable if you wish to prevent air borne bacteria present in the room from escaping. For this reason on the decontamination side of a DIPC, negative air balance is desired. A minimum of 10% more air should be exhausted or returned from the room than air supplied to it.

5.1.1.4 Positive air balance: If more air is supplied to a room than exhausted or returned from it for a long enough period of time, the air pressure in the room would begin to rise. As it does, air flows out of the room into surrounding areas. This net air flow out of the room prevents bacteria from surrounding dirtier areas from flowing into a room with positive air balance. The clean side of a dental instrument processing center should have positive air balance to produce a net air flow out of the room and prevent bacterial from entering the room. Typically the clean side should have 10% more air supplied to the room than exhausted or returned from it to produce positive air balance.

5.1.2 Air handling requirements for DIPCs: The air handling requirements conform to guidelines previously established for central sterile supply. Both clean and dirty rooms require 10 ACH with 25% new air. Positive air pressure balance is required on the clean side and negative air pressure balance is required on the dirty side. If both clean and decontamination operations are conducted in the same room with procedural separation, neutral to slightly negative air balance is preferred.

5.1.3 Additional air requirements due to heat generation: Many pieces of equipment in a dental instrument processing center generate significant quantities of heat especially on the clean side. This heat must be carried away by exhausting hot air and supplying cooler air. The higher the number of air changes per hour, the more heat that can be carried away. Generally greater than 10 ACH are needed to carry away enough heat to keep the room at the proper temperature.

5.1.3.1 Ideally, in a multi-zone air handling system, the clean side of a dental instrument processing center should be an independent zone. This will allow supplying enough cooled air to the clean side without freezing out anyone else. The thermostat on the clean side should only control air flow and air temperature to the clean side.

5.1.3.2 In order to be sure the air handling system is properly designed so reasonable temperature can be maintained, estimate the amount of heat that will be generated on the clean and decontamination side of your dental instrument processing center. Heat generation is typically measured in British Thermal Units per Hour (BTU/Hr). You can
determine how may BTU/Hr a piece of equipment generates either from a technical or specification sheet about the equipment or by calling the company. This information is readily available. Table 2 and 3 show some typical values for a small 10 DTR dental instrument processing center with a dishwasher size thermodisinfector on the decontamination side, and both a free standing 16" cabinet sterilizer and a 10" table top autoclave on the clean side.

<table>
<thead>
<tr>
<th>Equipment</th>
<th>Typical Heat Generation in BTU/Hr</th>
<th>Decon Side</th>
<th>Clean Side</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dishwasher size thermodisinfector</td>
<td>1000 BTU/Hr</td>
<td>1000 BTU/Hr</td>
<td></td>
</tr>
<tr>
<td>10&quot; table top autoclave</td>
<td>500 BTU/Hr</td>
<td></td>
<td>500 BTU/Hr</td>
</tr>
<tr>
<td>16&quot; Cabinet free standing sterilizer</td>
<td>4500 BTU/Hr</td>
<td></td>
<td>4500 BTU/Hr</td>
</tr>
<tr>
<td>Totals:</td>
<td></td>
<td>1000 BTU/Hr</td>
<td>5000 BTU/Hr</td>
</tr>
</tbody>
</table>

An estimate such as this example should be given to who ever is designing your air handling system. The heat generated by the equipment you install is readily available on "catalog cut sheets" from the manufacturer.

One way to greatly reduce the air handling requirements on the clean side is to recess the sterilizer in a wall or closet rather than have it standing free in the clean room. When a sterilizer is recessed in a closet about half of the heat generated remains in the closet. The temperature in the closet can be allowed to rise to 100°F and acts like a heat sink.

<table>
<thead>
<tr>
<th>Equipment</th>
<th>Typical heat generated in BTU/Hr</th>
<th>Sterilizer closet with exhaust fan to outside</th>
<th>Clean room</th>
</tr>
</thead>
<tbody>
<tr>
<td>10&quot; table top autoclave</td>
<td>500 BTU/Hr</td>
<td></td>
<td>500 BTU/Hr</td>
</tr>
<tr>
<td>16&quot; recessed sterilizer</td>
<td>4500 BTU/Hr</td>
<td>2500 BTU/Hr</td>
<td>2000 BTU/Hr</td>
</tr>
<tr>
<td>Totals:</td>
<td></td>
<td>2500 BTU/Hr</td>
<td>2500 BTU/Hr</td>
</tr>
</tbody>
</table>
In this simple example by trapping heat in the sterilizer closet and providing an exhaust fan to the outside in the sterilizer closet, the heat released to the clean room is cut in half. An exhaust fan or hood should be placed in the closet to exhaust a sufficient amount of hot air to limit the temperature in the closet to 100°F. The capacity of the fan/hood in CFM required can be calculated based on the number of BTU/Hr released in the sterilizer closet and the temperature of the air in the clean room just outside the sterilizer closet. In this example, assuming the temperature in the clean room was being maintained at 80°F and the temperature in the sterilizer closet could rise to 100°F, a 150 CFM exhaust system would be sufficient for the 2500 BTU/Hr generated in the sterilizer closet. If the temperature in the clean room was above 80°F, then a larger exhaust system would be needed to keep the temperature in the sterilizer closet at or below 100°F.

5.2 Domestic hot and cold water are required to both sides of the complex. Water supplied to equipment must be soft water. If hard water is supplied, scale will build up inside the equipment and cause break down. A typical requirement is less than 5 grains per gallon or 85 mg/L of hardness. Your local plant manager or Bioenvironmental Engineer can tell you the degree of hardness of the water in your facility or measure it for you. Obtaining soft water may require addition of a water softener if your facility does not already have one. Some equipment, especially steam generators and the deionized rise cycle in washers, may require further deionization of the feed water. A handwashing sink is required on the dirty side and is permissible on the clean side.

5.3 Some equipment may discharge water hotter than 200°F. In most locations local plumbing codes require a temperature regulating valve to mix additional cold water in with the hot water to bring the temperature below 200°F prior to entering the sewer system. Many sterilizers have thermal pollution protection built-in.

5.4 Most sterilizers with integral steam generators require backflow preventers to stop water in the steam generator from backing up into the water supply line according to Air Force Instruction (AFI) 32-1066. Unfortunately, most sterilizers do not come equipped with backflow preventers. On any sterilizer not equipped with a backflow preventer, one will have to be installed by a plumbing contractor when the sterilizer is installed.

5.5 If available, medical high pressure steam is the cheapest method of supplying autoclaves, instrument washers, and ultrasonic rinser/driers with heat. It is also the best method of heating water distillers. If no house steam source is available, most larger instrument washers will require a separate steam generator. A steam gun, used to disinfect instrument carts, is another useful piece of accessory equipment. Built-in autoclaves require either a steam source or an integral steam generator. The water sources to steam generators, autoclaves, and instrument washers should be treated to remove chemical and mineral impurities to both improve the quality of the steam and to prevent scale formation from causing the equipment to fail. As follows, several methods of obtaining steam are available:
5.5.1 High quality pure piped steam - goes directly into the chamber. 50-80 pounds per square inch gauge (PSIG) pressure, 97%-100% Vapor quality, flow rate 120-80 pounds per hour (lbs/hr) peak demand and 90-35 lbs/hr average. Exact flow rates depend on the size of the sterilizer. Using high quality pure piped steam reduces electrical requirements. Chemical, particulate, and moisture content of the steam source must be considered for medical steam. If amines are added to the steam at the boiler plant to reduce boiler and pipe rust, do not use the steam for sterilization unless the amines are well regulated per recommendations of the American Hospital Association (AHA), Steam Purity: Resolving Observed Problems, 1985 and at or below levels set by the Food and Drug Administration (FDA), 21 Code of Federal regulations (CFR) 173.315.

5.5.2 Lower quality piped steam - The steam is used as a heat source to boil water and produce purer steam. The piped steam does not enter the chamber. This requires a supply of softened, pure water as well as the steam to heat it. Steam requirements are variable. A steam heated steam generator is less expensive to operate than a electrically heated steam generator. This type of steam is suitable to heat water in an instrument washer such as the MDT Corporation’s 7550 instrument washer with the steam coil option.

5.5.3 Electrically heated steam generator - This uses electricity to heat softened, pure water to produce the steam that enters the chamber. No steam source is required but electricity and a pure water source is required. Typical requirements for pure water are less than 200,000 to 1,000,000 ohms/centimeter (cm) specific resistivity. An integral steam generator is one that is located in a particular piece of equipment and only supplies steam to that piece of equipment. Another alternative is to buy a separate steam generator that supplies steam to several pieces of equipment. It is usually located in a mechanical room.

5.6 Dental compressed air (90 PSIG) is desirable on both sides of the complex for handpiece purging. Vacuum is generally not required. See Figure 4 and 4a attachment which describes the required type quick disconnect to be used in DIPCs.

6. Electrical Requirements

Electrical requirements will be substantial on both sides of the complex. Power for the sterilizers and related instrumentation will be affected by whether or not a steam source is available. In each case, electrical requirements must be customized for the equipment selected. Sterilizer closets need convenience outlets for repair work. Convenience outlets should also be located at a maximum spacing of 4'-0" o.c. on the backwalls of all DIPC counter tops.

7. Equipment Requirements

7.1 Instrument Cassette Systems
7.1.1 An instrument tray or cassette system must be selected by the user. They are available in a variety of sizes, shapes, and features for dental instrument processing but should be standardized as much as possible for each type of dental treatment. A variety of labelling options are also available. Central processing without cassettes or baskets of some type will result in lost instruments and incomplete kits. Cassettes also reduce the chance of percutaneous injury while handling instruments.

7.1.2 Once the cassette system has been selected, a rule of thumb to determine the appropriate number of cassettes is 10 per DTR in service per 8-hour day.

7.1.3 The Bloodborne Pathogens Standard requires automated processing of dental instruments; scrubbing them by hand is strongly discouraged.

7.2 Some capacity for ultrasonic cleaning is needed in all facilities on the decon (dirty) side. Since most small clinics (i.e., fewer than 10 DTRs) will depend on ultrasonic instrument cleaning, plans must include provision for adequate counter space for drying instruments. An automated ultrasonic cleaner with a rinser/drier cycle can reduce the amount of counter space needed, however it is important to note that these units may be rather large and require more space than typical ultrasonic cleaners. If you do not plan to use an automated instrument washer, you must plan on purchasing an adequate number of ultrasonic cleaners. Don't skimp on the number of ultrasonic cleaners you purchase. Some ultrasonic cleaning capacity is desirable on the clean side. Although most instruments should be clean by the time they get there, there may be situations when you need to use an ultrasonic cleaner to re-clean an instrument on the clean side.

7.3 Dental Investigation Service (DIS) firmly believes that clinics of more than 10 DTRs can most efficiently process instruments with one or more instrument washers. Thermal disinfection, which makes the instruments safe to handle without wearing PPE, is an advantage. The thermal disinfecter can be incorporated into a pass-through design between a dirty room and a clean room. It can also be located on the dirty side depending on space, capacity, and funding. In a crude sense, this device is a dishwasher for instruments in cassettes or baskets. Many of them are large pieces of medical equipment, look much like sterilizers, and are available as built-in units from sterilizer companies. Some are also available which look like dishwashers and fit under existing counters. We do not recommend the more expensive "washer/sterilizers" for dental use. Because these units were designed as sterilizers first and washers second, they may actually bake debris onto the instruments during their flash cycle. Instrument washers come in sizes and capacities that are similar to built-in terminal steam autoclaves. At least one dishwasher-type cleaner is currently marketed in the United States and has FDA approval as a thermal disinfecter. These units should be sized and purchased based on projected workload. Larger clinics will require larger units.
7.4 Plan to have terminal heat sterilizers with adequate capacity. Steam is a tried and true method and has proven to be versatile and economical for heat sterilization of dental instruments. DIS recommends that built-in vacuum steam autoclaves of adequate capacity be used where practical for clinics having more than 10 DTRs. If tabletop sterilizers are used, autoclaves are preferred as the primary sterilization method for environmental and economic reasons. A distilled or treated water source must be provided. Some dental instruments may be better sterilized with dry heat. Because of this, supplementary dry heat sterilization is often supplied in our designs. Chemical vapor sterilizers remain an acceptable alternative were currently in use if they are used in a well-ventilated area with chemipurges and hoods. They are, however, fast becoming cost prohibitive to operate and DIS does not recommend they be procured as replacement sterilizers in USAF designs.

8. Room Furnishings and Finishes

8.1 Floors should normally be seamless vinyl without backing with heat welded seams. If drains are included, as in cart wash areas, quarry tile should be considered.

8.2 Walls should be gypsum wallboard painted with waterproof, washable paint. The same would apply for the ceilings. In cart wash areas, ceramic tile walls should be considered.

8.3 Fixed, enameled steel casework or modular, medical casework is acceptable in DIPCs and DTR support areas. Stainless steel sinks, counter tops, and plumbing fixtures are preferred. In the standard USAF dental design guidance, we use modular "sea lockers" for cassette storage and transport to and from the DTR supports. Fixed and modular casework is used for storage of supplies. The processed instruments are stored in cassettes in the DTR casework prior to patient treatment.

8.4 Since instruments are processed in a dental instrument processing center, lighting should be adequate, approximately 70 foot-candles. Sterilizer closets also need about 70 foot candles of light to permit repair when needed.

9. Central Instrument Processing Designs

9.1 DIPCs are divided into three sizes for small, medium, and large clinics. Small clinics have fewer than 10 DTRs, medium have 10 to 30 DTRs, and large have more than 30 DTRs. Within each grouping, equipment and room sizes may vary. See Appendix A for a step by step design guide for DIPCs in new or existing dental clinics or medical facilities.

Most of the examples of DIPC drawings shown herein are taken from existing facility real projects that only had limited building space to offer; consequently, many of the project floor plans are undersized and do not meet the ideal formulated design net square feet (NSF) criteria.
discussed in this design guidance. For every project, DIS tries to develop the best DIPC design that it can within the limits of the space allocated by the facility’s user.

9.1.1 Figure 2 shows typical layouts of recommended minimum casework plans and elevations for contaminated side and clean side DIPC rooms.

9.1.2 Figure 3 is a layout for a typical small clinic. In a small clinic, physical separation of clean and dirty is usually not needed, storage space is less, and a small undercounter instrument washer will usually be supplied. Included in Figure 3 is a Miele Thermodisinfector, the smallest and most inexpensive instrument washer currently available. One or more Miele thermodisinfectors Model G7781 have proven to be effective in clinics of up to 18 DTRs.

9.1.3 Joint Services Number (JSN) listings shown are from Military Handbook 1691E (MIL-HDBK-1691E) and Military Specification Mil C 20709 D unless otherwise noted. An equipment list with brief descriptions is shown on the figure 3. Figure 4 provides an equipment list brief of most equipment items shown on all other attached drawing figures.

9.1.4 Figure 4a, 4b, 4c, 4d, 4e and 4f are layouts for typical medium size clinic DIPC. In a medium clinic, instrument washers and DTR support areas are usually supplied. Physical separation of clean and dirty is usually attainable. No cart wash area is generally supplied. This type layout uses house steam. If none is available, steam can be provided by an intergral steam generator located under the sterilizer, which is less economical using power supplied by larger electrical lines. A complex specific steam generator may also be used.

9.1.5 Figure 5a and 5b are layouts for typical large clinic DIPC. They are similar to that for a medium size clinic except that they are larger and usually contain a manual cart wash. Again this complex is supplied by house steam but alternative methods are available as described above. Cart wash areas require a steam source and drain.

9.1.6 Figure 6a is a detailed drawing of a recommended 90 PSI air connection for existing air outlets in sterilization areas, and figure 6b is a detailed drawing of a recommended 90 PSI air connection for new air outlets in sterilization areas.
Typical Contaminated Side Casework Plan

Scale: 1/4" = 1'-0"

Typical Clean Side Casework Plan

Scale: 1/4" = 1'-0"

Typical Contaminated Side Casework Elevation

Scale: 1/4" = 1'-0"

Typical Clean Side Casework Elevation

Scale: 1/4" = 1'-0"
Small DIPC Floor Plan

Equipment List

Outl DA90 - 90 PSI Air for Handpiece Purge
S8000 - 1 GPH Electric Still (May require 5 GPH for Clean Water Systems)
S0127 - 16" x 16" x 26" Vacuum, Electric Sterilizer
S4800 - 10" Electric Sterilizer
SXXXX - Miele Under Counter Thermodisinfector
CT050 - Stainless Steel Counter Top
E4500 - Modular Sea-Locker (66x23x20)
E3900 - Sea-Locker Transport Cart
E1500 - Wall Hung Rail for Sea Lockers
A5080 - Paper Towel Dispenser
A5075 - Soap Dispenser
D8990 - Dental Ultrasonic Cleaner
D0791 - 10 x 14 x 14 Stainless Steel Sink
C0220 - 36 x 24 x 22 Under Sink, Steel Cab, with Door
C022D - 36 x 24 x 22 Steel Cab, SH, DO
C05P0 - 36 x 48 x 22 Under Sink, 2DO, SH Steel Cab
CE040 - 30 x 36 x 13 Wall Hung Cab, 2 Glass Doors, SH
M3075 - Hamper (Dirty Linen)
F2000 - Waste Basket
A5145 - Coat Hooks
MXXXX - Sharps Disposal / Med Waste
S4320 - 22" Instrument Washer
S4330 - 26" Instrument Washer
S18XX - Steam Generator (Size by Capacity)
S0820 - 20 x 20 x 38 Cabinet Steam Autoclave (1691D)
S0235 - 20 x 20 x 38 Recessed 2 DO Steam Autoclave
S2635 - 37 x 30 x 23 Floor Standing Ultrasonic Cleaner

These JSN’s apply to all figures and are from Mil Std 1691E unless otherwise indicated. All fixed casework is from Mil C-20709D in all figures.

Figure 3: Small Dental Instrument Processing Center Floor Plan
### MIL HDBK 1691E JSN Typical DiPC Equipment List

<table>
<thead>
<tr>
<th>JSN</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A5075</td>
<td>DISPENSER, SOAP, DISPOSABLE</td>
</tr>
<tr>
<td>A5080</td>
<td>DISPENSER, PAPER TOWEL, WALL MOUNTED</td>
</tr>
<tr>
<td>A5145</td>
<td>HOOK, ROBE, 2 PRONG</td>
</tr>
<tr>
<td>C0035</td>
<td>RAIL, APRON, 5.5X24X22</td>
</tr>
<tr>
<td>C0036</td>
<td>RAIL, APRON, 5.5X30X22</td>
</tr>
<tr>
<td>C0037</td>
<td>RAIL, APRON, 5.5X36X22</td>
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<tr>
<td>C01B0</td>
<td>CABINET, U/C/B, DO, 2SH, 36X18X22</td>
</tr>
<tr>
<td>C01D0</td>
<td>CABINET, U/C/B, 4DR, 36X18X22</td>
</tr>
<tr>
<td>C02C0</td>
<td>CABINET, U/C/B, DO, DR, SH, 36X24X22</td>
</tr>
<tr>
<td>C02D0</td>
<td>CABINET, U/C/B, 4DR, 36X24X22</td>
</tr>
<tr>
<td>C02Q0</td>
<td>CABINET, U/C/B, SINK, DO, 36X24X22</td>
</tr>
<tr>
<td>C03G0</td>
<td>CABINET, U/C/B, 2DO, 2SH, 36X30X22</td>
</tr>
<tr>
<td>C03H0</td>
<td>CABINET, U/C/B, 3DR, 2HDR, 36X30X22</td>
</tr>
<tr>
<td>C03P0</td>
<td>CABINET, U/C/B, SINK, 2DO, 36X30X22</td>
</tr>
<tr>
<td>C04G0</td>
<td>CABINET, U/C/B, 2DO, 2SH, 36X36X22</td>
</tr>
<tr>
<td>C04P0</td>
<td>CABINET, U/C/B, SINK, 2DO, 36X36X22</td>
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<tr>
<td>C05G0</td>
<td>CABINET, U/C/B, 2DO, 2SH, 36X48X22</td>
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<tr>
<td>C05P0</td>
<td>CABINET, U/C/B, SINK, 2DO, 36X48X22</td>
</tr>
<tr>
<td>CE030</td>
<td>CABINET, W/H, 2GDO, 2SH, 30X30X13</td>
</tr>
<tr>
<td>CE040</td>
<td>CABINET, W/H, 2GDO, 2SH, 30X36X13</td>
</tr>
<tr>
<td>CT050</td>
<td>COUNTERTOP, CRS,</td>
</tr>
<tr>
<td>D0791</td>
<td>SINK, SS, 18 GAUGE, 10X14X14</td>
</tr>
<tr>
<td>D0795</td>
<td>SINK, CRS, 18 GA, 10X14X10, FOOT CONTROL</td>
</tr>
<tr>
<td>D0800</td>
<td>SINK, SS, 12X20X16</td>
</tr>
<tr>
<td>D8990</td>
<td>CLEANER, ULTRASONIC</td>
</tr>
<tr>
<td>E1500</td>
<td>RAIL, MOD, W/MNTD, HX144XD</td>
</tr>
<tr>
<td>E3900</td>
<td>CART, TRANSPORT, 1 LOCKER, 42X28X26</td>
</tr>
<tr>
<td>E4500</td>
<td>LOCKER, STORAGE, MOD, R/H, 66X23X20</td>
</tr>
<tr>
<td>F2000</td>
<td>BASKET, WASTEPAPER, ROUND, METAL, 18X16DIA</td>
</tr>
<tr>
<td>M2700</td>
<td>SEALER, HEAT, PLASTIC BAG, WMTR, PORT</td>
</tr>
<tr>
<td>M3070</td>
<td>HAMPER, LINEN, MOBILE</td>
</tr>
<tr>
<td>P1960</td>
<td>STATION, WASH, EYE/FACE, COUNTER TOP</td>
</tr>
<tr>
<td>S0125</td>
<td>STERILIZER, STEAM, VAC, DO, CAB, 16X16X26</td>
</tr>
<tr>
<td>S0230</td>
<td>STERILIZER, STEAM, VAC, DO, RCSD, 20X20X38</td>
</tr>
<tr>
<td>S4325</td>
<td>WASHER (MDT 7550), HW, 2DO, 24X26X25</td>
</tr>
<tr>
<td>S4800</td>
<td>STERILIZER, INSTRUMENT, ELEC, CTR/MNTD</td>
</tr>
<tr>
<td>S8000</td>
<td>STILL, WATER, ELECTRIC, 1GPH</td>
</tr>
<tr>
<td>S8100</td>
<td>STILL, WATER, ELECTRIC, 3GPH</td>
</tr>
</tbody>
</table>

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Figure 4: Typical Dental Instrument Processing Center Equipment List
Note: Air supply and exhaust quantities shown are hypothetical and should be computed for each new project. The intent here is to show the following:

1. 10% negative air is designed air balance.
2. The negative air balance should weigh toward the dirty side.
3. The supply air should be located on the Clean Side.

10 to 12 DTRs

Small Medium DIPC Floor Plan
Scale: \(1/4"=1'-0"\)

Contaminated Side Casework Elevation
Scale: \(1/4"=1'-0"\)

Clean Side Casework Elevation
Scale: \(1/4"=1'-0"\)
NOTE:
Approximate A/C requirements are shown to achieve 10 air changes plus additional CFM needs for miscellaneous heat gain form sterilizers etc. Also note the 10% negative air balance in the decon Room and the 10% positive air balance in the Clean Room. Varify final and more accurate CFM requirements with your CE.

10 DTR Clinic

Proposed Floor Plan for DIPC F.E. Warren AFB, WY

Scale: 1/4" = 1'-0"

Typical Contaminated Side Casework Elevation

Scale: 1/4" = 1'-0"

Typical Clean Side Casework Elevation

Scale: 1/4" = 1'-0"
**Proposed Floor Plan of DIPC for Whiteman AFB, MO.**

**EXISTING ROOM 1064**

**12 DTR Clinic**

Scale: \( rac{1}{4}'' = 1' - 0'' \)

---

**Typical Contaminated Side Casework Elevation**

Scale: \( rac{1}{4}'' = 1' - 0'' \)

**Typical Clean Side Casework Elevation**

Scale: \( rac{1}{4}'' = 1' - 0'' \)
Floor Plan of DIPC for Eielson AFB, AK Dental Clinic

Scale: 1/4" = 1'-0"

Elevation "A"
Scale: 1/4" = 1'-0"

Elevation "B"
Floor Plan of Proposed DIPC for Dental Clinic at Scott AFB, IL.

Scale: $\frac{1}{4''} = 1' - 0''$

30 DTR CLINIC

Contaminated Side Room Elevation

Scale: $\frac{1}{4''} = 1' - 0''$

Clean Side Room Elevation

Scale: $\frac{1}{4''} = 1' - 0''$
Figure 4f: Medium Dental Instrument Processing Center Floor Plan

Barksdale AFB
21 Oct 94

30 DTR CLINIC
Figure 5a: Large Dental Instrument Processing Center Floor Plan
Existing 3/8\" or 1/2\" FPT wall connection trim

Wrench Nut

Remove Compressed Air Valve unit in its entirety with an open end wrench at the wrench nut location

Wall line

Original Needle Valve
Scale: full size

1/4\" I.D. female x 1/8\" MPT Quick Disconnect with shut-off. *14-022

1/4\" O.D. male x 1/4\" Poly Quick Disconnect without shut-off. *14-020

Wall line

3/8\" or 1/2\" MPT x 1/8\" FPT chromed brass bushing. *Part 14-037 or 14-043

Existing 3/8\" or 1/2\" FPT wall connection trim

1/4\" O.D. gray polyurethane tubing. *10-232

Recommended 90 PSI Air Connection at Existing Air Outlets in Sterilization Areas
Scale: Full Size

*Numbers shown are part numbers as manufactured and supplied by Chapman-Huffman Company, 320 S.E. Bridgeford Blvd., Suite 1, Bend, Oregon 97702, Ph. (541) 382-7869

Figure 6a: Recommended 90 PSI Air Connection at Existing Air Outlets in Sterilization Areas
Recommended 90 PSI Air Connection at New Air Outlets in Sterilization areas

Scale: full size

Figure 6b: Recommended 90 PSI Air Connection at new Air Outlets in Sterilization Areas
10. References


"Good Hospital Practice: Handling and Biological Decontamination of Reusable Medical Devices," Association for the Advancement of Medical Instrumentation Standard #35, 1991.


MIL-C-20709D, latest edition, Military specification, Casework, Metal and wood (Medical and Dental).


"Steam Sterilization and Sterility Assurance in Office-based, Ambulatory-care Medical and Dental Facilities," Association for the Advancement of Medical Instrumentation Standard #42, 1992.
Appendix A

Step by Step Guide for Designing a Dental Instrument Processing Center in a New or Existing Facility

1. Select a cassette system

2. Estimate the number of cassettes generated per day:

2.1 Simple estimate: 10 x the number of DTRs in operation on average per day including prophy, sick call, exam, etc.

2.2 Better estimate - This estimate takes into account the varying size of some loads. For example, four small loads probably take up about as much space in a sterilizer as one full size cassette where as a Mayo size surgery pack probably takes up four times as much space a cassette.

Small loads per day
(1-5 instruments not in a cassette)/4 =
Half size cassettes produced per day /2 =
Full size cassettes produced per day =
Surgery packs not in cassettes
(approx: 19.5" x 13" x 2.5") * 4 =
Total full cassette equivalents per day =

3. Take the dimensions of your cassette system and the number or cassettes per day you estimate producing per day in the previous step and contact several equipment makers to get an estimate of the size instrument washer and sterilizer you need. The answer will vary depending on the size of your cassettes and the rack dimensions in an individual sterilizer or washer. Assuming 10-20 minutes required to load and unload equipment and running the equipment 8 hours a day some ball park estimates are:

*** These estimates will vary depending on varying clinic workloads, cassette sizes, equipment and rack capacities. Please consult with equipment manufacturers on an individual basis before considering purchase. Use these estimates as a starting point only. ***

3.1 Washers:

3.1.1 Dishwasher size thermoisinfector: 20 Cassettes per hour or 160 cassettes per day. One of these units can service a 12-18 DTR clinic.
3.1.2 22" medical style washers: 18 cassettes per half hour or 288 cassettes per day or more depending on the shelf configuration. Suitable for a 18-35 DTR clinic.

3.1.3 26" medical style washers: 25 cassettes per half hour or 400 cassettes per day. Suitable for a 35-50 DTR clinic.

3.2 Sterilizers:

3.2.1 Table top 10" - 15" gravity sterilizers: < 10 DTRs

3.2.2 16" Pre vacuum sterilizers - up to 16 DTRs

3.2.3 20" Pre vacuum sterilizers - up to 35 DTRs

3.2.4 24" Pre Vacuum sterilizers - over 35 DTRs

4. Find a soft water source for the equipment - Consult with your plant manager, and base civil engineers. Soft water will prolong the equipment life greatly. Adding a water softener to the project may be necessary.

5. Decide how will your sterilizer and washer be powered: piped steam or electricity? Will a separate steam generator be required?

6. Make an estimate of the heat that will be generated in BTU/Hr. Consult with your base civil engineer on the best way to get sufficient air flow and cooling. Is it possible to get a separate air handling zone for the clean side? This may influence the room you choose for your dental instrument processing center. Once final equipment selection is made, a mechanical engineer can determine the heat generated from the equipment characteristics.

7. Estimate the space needed for the dental instrument processing center:

\[
140 + 11 \times \text{(No of DTRs)} = \text{Net Square Feet Needed}
\]

8. Consider how instruments will be brought to the dental instrument processing center. Consider where the arriving instruments will be stored before they are processed. Next consider where sterile instruments will be stored and how they will be redistributed to the DTRs. Some type of mobile cart system may be considered.

9. Using all the above information select the best location for your dental instrument processing center that will satisfy the most of the above considerations. If DTRs need to be disestablished, obtain approval through your command surgeon and HQ USAF/SGD.
10. Is the lighting adequate in the chosen location? Is the ceiling, walls, and flooring water resistant? Is 90 PSIG air available for handpiece purging? If not, consider these things in your construction project.

11. Locate plans/blue prints showing the floor plan, plumbing, and heating, ventilation and Air Conditioning (HVAC) (air handling system) for the location you have chosen. If plans are photocopied be sure they are reduced exactly 50% so the scale is not altered. A sketch showing where equipment is currently located as well as a list and technical data for equipment to be used is very helpful to the designers. Consult with Base Civil Engineering (CE), DIS, and your USAF Regional Health Facilities Office to help develop a layout for your project. Please send all the information above along with your plans and provide a point of contact at your facility.

12. All construction projects should be approved by your command surgeon and HQ USAF/SGD as well as reviewed by DIS. Once plans have been developed and approvals obtained, complete AF Form 332 to request base CE begin construction. Health facilities offices (HFOs), and DIS can both help in developing a scope of work and other required documents as the project proceeds. Both DIS and your HFO should be kept informed and be placed on the submittal list to review your design as the project proceeds. Both the HFO's and DIS are provided to you by the USAF Surgeon General to help you obtain the best design value for your facility in terms of medical function for DIPC or any other facilities modification. DIS can supply you with the address and telephone number for your regional HFO.

13. Appendix B contains a DIPC Check List to be filled out by USAF dental clinics requiring either a new DIPC or the modification of an existing one. The information should be provided to DIS so that we can custom design your DIPC project.
Appendix B

DIPC Information Check List

1. Identification
   Address: ______________________________________
   Base: ________________________________
   POC: ________________________________
   Phone(DSN) or Commercial: ________________________________
   Fax(DSN) or Commercial: ________________________________

2. Workload Data
   Peak Number of DTRS in Operation: __________
   (Includes Doctors, Prophy, Sick Call, Exam, etc)
   Brand Cassette and Size Selected: ________________________________

3. Existing equipment items
   Sterilizers: Types, name brands, catalog data, and sizes: ________________________________
   Washers: Types, name brands, catalog data, and sizes: ________________________________
   Distillers, deionizers, other: ________________________________

4. Were will the DIPC be located?
   Room numbers: ________________________________
   Room(s) size(s): ________________________________
   Ceiling Height: ________________________________
   Net Square Feet(NSF): ________________________________
   Desired NSF=140SF + (DTRs x 11SF) = ________________________________

5. Water quality
   Does your clinic have an operational water softener and piped soft water? _________
   If so, is piped soft cold water available? _________
   Is piped soft hot water available? _________
   What is the total hardness of your water? ________________________________
   (Typical units or grains per gallon or mg/L)
   (Total hardness=mg/L of CaCO₃ + mg/L of MgCO₃)
   (Bonus Fun Fact: Grains/Gallon x 17.12 = Mg/L)
6. Distilled Water
   Do you already have a source of distilled water for table top autoclaves? __________
   Should a distiller to produce distilled water be included in this project? __________

7. Sterilizer/Washer Power Source
   Is piped steam at 50-80 PSI available in your facility? __________
   If so, is it 97% condensate free (dry steam)? __________
   Are amines, hydrazine or other boiler chemicals used in the boiler that makes the steam?
   (Very important)? ______________________________________________________________________
_____________________________________________________________________________________

8. Electrical
   How many cycles per second or hertz (Hz) is your electricity? 60Hz or 50Hz? _______
   Is 3-phase power available? __________
   What are the voltages/phases available? 208V/115V, 3-phase; 240V/120V, 1-phase;
   480V/227V, 3-phase?

9. Carts
   How will instruments be transported to and from the dental instrument processing center
   (DIPC)? _____________________________________________________________________________
_____________________________________________________________________________________
   Single Loop? (Dirty carts brought in are cleaned in a steam wash): ______________
   Double Loop? (Separate clean and dirty carts - requires two trips to DIPC, one to drop off
   dirty stuff & return the cart then a second trip to pick up clean stuff & return the cart to the
   DIPC): __________________________________________

10. Complete set of drawings prints to include at minimum:
    Architectural Floor Plan(s), Reflected Ceiling Plan(s), Room Finish Schedule(s), Wall
    Sections, Roof Plan, Legends, Equipment Schedules, Mech (Plumbing, Electrical, HVAC)
    Floor Plans (above ceilings and below floors)
USAF Dental Investigation Service
AL/AOC/D, Fax: 240-2691(DSN), 210-536-2691 (Commercial)
2507 Kennedy Circle Phone: 240-3502(DSN), 210-536-3502(Commercial)
Bldg 125, Room 215
Brooks AFB TX 78235-5118

Companies to Collect Information From:

1. Carts
   Milcare: 800-525-0586, 210-226-6661
   Healthmart: 800-521-6224, 313-774-7600

2. Metal cabinets and countertop
   St Charles Industries: 708-584-3800

3. Washers
   Miele: 800-843-7231, 908-560-0899
   Info on G7781 washer, E131 racks& baskets, G7796 Soap Dispenser, UE40-60 Base,
   G7736 Washer

4. Washers and Sterilizers:
   MDT: 800-394-4638, 410-757-8585 (7550 washer for large clinics, Pre-Vac Sterilizers)
   Amsco: 800-333-8848, 814-870-8165 (444 Washer for large clinics, Pre-vac Sterilizers)

5. Eyewashes and General Safety Products
   Lab Safety: 800-356-0783, 608-754-7160 Great catalog and tech support

6. Distillers/water softners/deionizers
   Culligan - local dealer, lease softners, Deionizers, No distillers
   Barnstead - Distillers on GSA Contract - 800-446-6060 (Ask for Water Book Catalog)(Will
   measure the hardness of your water for free)
   Millipore - Reverse Osmosis, distiller alternatives - 800-225-1380

7. Cassettes: See Synopsis in DIS 41 (Jan 94) for complete list
   CT Med: 317-543-4250
   IMS: 312-975-6100
   Aesculap: 415-876-7000