TOTAL QUALITY MANAGEMENT (TQM)

BIBLIOGRAPHY

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PREFACE

As one of the foremost information sources in the Department of the Army, the Redstone Scientific Information Center (RSIC) continues its efforts to serve the needs of its users. This bibliography is intended to enhance the promotion and implementation of the concept of total quality management (TQM).

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The bibliography was compiled and edited by the following RSIC staff members, Martha Knott, Ann Foreman, Yvonne Stewart, Rose Sidick, Beth Price, Philip Kitchens, Nancy Stilson, Joyce Kelly, Gwen Wallace, and Rixie Schmidt.

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